Reynolds, Mark A

From:	Reynolds, Mark A
Sent:	Wednesday, March 27, 2013 10:44 AM
To:	Reynolds, Mark A
Subject:	PICIS update 2/12/2013: PA Start Date Backdating Rules

Dear Providers,

SOONERCARE 2013 SPRING PROVIDER TRAINING WORKSHOP

ALL PROVIDERS are encouraged to attend the Spring 2013 SoonerCare Provider Training Workshops hosted by the Oklahoma Health Care Authority (OHCA) and HP Enterprise Services. Workshops will include training on the new SoonerCare Provider Portal (formally the Secure Site) as well as Behavioral Health training. Durant, OK will be the first stop on April 11 followed by: Enid, April 18; Oklahoma City, May 8–9; and, conclude in Tulsa, May 22–23.
Registration Tool: http://www.okhca.org/Register
Class Descriptions: http://www.okhca.org/Classes

PRIOR AUTHORIZATION (PA) CUT-OFF DATES/TIMES

Each weeknight, ODMHSAS transfers PAs to OHCA. PAs successfully submitted on Monday through Friday by 5 PM, will be transferred and available the following morning. PAs submitted after 5 PM on Friday will not be seen in the billing system until Tuesday morning.

PLACE OF SERVICES (CLAIMS)

We have noticed a small percent of providers who are reporting a large number of claims with a place of service as '99 - OTHER UNLISTED FACILITY.' Although this is possible, we suspect some providers are choosing this option as the default, as opposed to reporting the correct place of service. To identify whether you are reporting this information accurately, you may review a report in PICIS. Please go to the report in PICIS under REPORTS: DATA QUALITY: Number of Paid Services by Place of Service. If you are unsure what should be reported, please contact me and I will direct you to the appropriate HP contact.

PA STATUS AND EXPIRATION DATES FOR OPEN CUSTOMERS

To find the status and expiration dates for PAs, please go to REPORTS: AUTHORIZATIONS: PA Status and Expiration Dates for Open Customers. Many providers have reported this is a very useful report. The report can present the information by clinician or location on last CDC, status (active/expired/No PA), days until expiration, and a count by PA Group.

PROVIDER INFORMATION AND ACCESS TO PICIS INFORMATION REPORT

For those with administrative rights in PICIS, please go to the REPORTS section, click on 'Other', then click on 'Provider and Access to PICIS Information.' This report will show you a list of staff which has access to your PICIS data. If you have staff members who are no longer employed or not needing access to your provider's data, it is your responsibility to remove their access. If you do not have administrative rights, the report will appear with no data.

Sincerely,

Mark A. Reynolds, Ed.D.
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Oklahoma Department of Mental Health and Substance Abuse Services
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