

Inpatient/Crisis Unit Follow-up within 7 Days Benchmark Comparison for Jul-09 to Dec-09

Printed Date: 2/17/2010

Benchmark finalized on 02/24/2009 for data Last Updated on: 02/24/2009

Report Description:

Measure: Inpatient/Crisis Unit Follow-up within Seven Days of Referral

The information provided in this report reflects the number of inpatient/crisis service events that were followed-up by either outpatient or housing services within seven days of referral. A monthly reporting period begins seven days before the first of the month and ends seven days before the last day of the month. As an example, 'January 2008' reflects the number of inpatient/crisis unit events between December 24, 2007 and January 24, 2008 that received a follow-up outpatient or housing service within seven days. To be included, the client must be referred to a CMHC or active at a CMHC at the time of admission. If the client is seen at a CMHC other than the primary referral, the CMHC that serves the client receives credit. A follow-up service that occurs on the same day as the inpatient/crisis unit event is counted.

The intent of this report is for providers to compare their performance on the set measure for any six month period to the benchmark as determined in the six month period between 05/01/2008 and 10/31/2008. The report shows data for

Exclusions:

1. PACT clients
2. Discharge codes 68 (Death), 65 (Incarcerated), 64 (Transferred), 71 (Medical), 67 (AWOL), and 92 (No Service in 180 Days)
3. Data that is missing, invalid, or does not fit the criteria

Definitions:

Received Follow-up within 7 Days: Individual received outpatient or housing services within seven days of having received inpatient/crisis unit services. Drug screening, inpatient services, and crisis services do not qualify as follow-up service.

Percent: The number of inpatient/crisis unit services that were followed by outpatient or housing services within seven days divided by the provider's total number of inpatient/crisis unit services x 100.

Average: The arithmetic mean of the data. In a data set, the mean is the sum of the data divided by the number of data points.

Standard Deviation: A measure of the dispersion or spread of the data. One standard deviation above and below the average determines the upper and lower limits.

Upper Limit: Average plus one standard deviation.

Lower Limit: Average minus one standard deviation.

Benchmark: A standard by which providers may be measured or judged.

How the Benchmark is Determined:

The benchmark is determined by the distribution of data from all 15 Community Mental Health Centers for a period of six months (05/01/2008 - 10/31/2008). From these data points, the average and standard deviations were calculated. These statistics were then used to establish the benchmark. The benchmark is utilized to assess monthly performance.

Benchmark categories are based on the average and upper and lower limits, as established in this report:

None: No points are awarded to an agency with a percentage below the lower limit.

One Point: An agency will receive one point when its monthly performance percent falls below the average but on or above the lower limit.

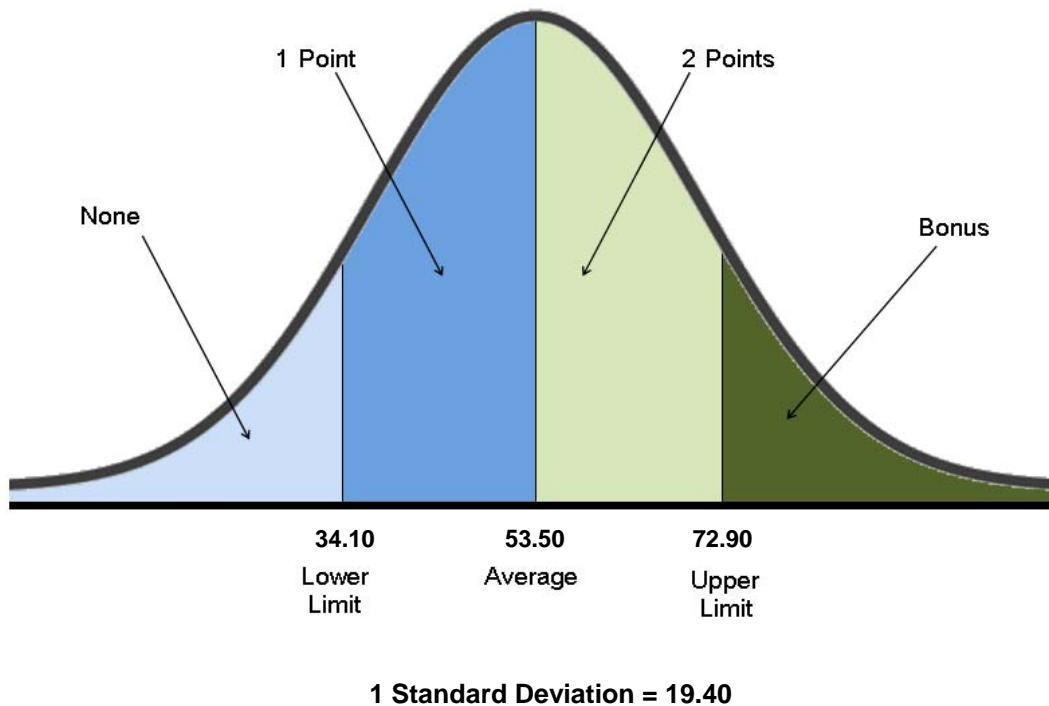
Two Points: An agency will receive two points when its monthly performance percent equals or exceeds the average.

Bonus: Bonus points will be awarded to providers whose monthly percentage equals or exceeds the upper limit.

Inpatient/Crisis Unit Follow-up within 7 Days Benchmark Comparison for Jul-09 to Dec-09

Percent of Inpatient/Crisis Unit with a Follow-up in 7 days

Agency	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Associated Centers for Therapy	56.52	82.61	80.00	76.92	93.33	82.35
Bill Willis CMHC	28.57	0.00	100.00	50.00	45.45	63.64
Carl Albert CMHC	42.86	42.31	33.33	64.00	81.82	50.00
Central Oklahoma CMHC	58.70	59.38	62.96	77.27	58.97	55.00
CREOKS Mental Health Services	50.00	33.33	37.50	66.67	0.00	25.00
Edwin Fair CMHC	73.68	75.00	73.91	73.68	62.50	66.67
Family & Children's Services	94.44	83.61	84.13	85.45	92.16	89.66
Grand Lake MHC	79.12	100.00	96.51	95.24	94.74	90.24
Green Country BHS	93.75	83.33	100.00	90.00	72.73	90.00
Hope Community Services	55.56	76.67	80.00	77.78	88.24	72.22
Jim Taliaferro CMHC	54.84	64.71	56.41	44.83	51.11	61.90
MHSSO	59.52	51.43	71.79	75.00	74.29	89.58
North Care Center	77.22	77.33	90.14	85.92	80.36	92.59
NW Center for Behavioral Health	56.25	43.90	56.10	55.00	52.17	60.00
Red Rock BHS	54.32	64.04	64.52	67.11	59.42	64.81



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Number of Inpatient/Crisis Unit with a Follow-up in 7 days

Agency	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Associated Centers for Therapy	13	19	8	10	14	14
Bill Willis CMHC	2	0	4	4	5	7
Carl Albert CMHC	9	11	6	16	9	7
Central Oklahoma CMHC	27	19	17	17	23	33
CREOKS Mental Health Services	2	1	3	2	0	1
Edwin Fair CMHC	14	18	17	14	10	12
Family & Children's Services	51	51	53	47	47	52
Grand Lake MHC	72	77	83	40	36	37
Green Country BHS	15	15	13	9	8	9
Hope Community Services	20	23	24	21	30	13
Jim Taliaferro CMHC	17	22	22	13	23	26
MHSSO	25	18	28	15	26	43
North Care Center	61	58	64	61	45	25
NW Center for Behavioral Health	27	18	23	22	24	24
Red Rock BHS	44	57	40	51	41	35

Number of Inpatient/Crisis Unit

Agency	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Associated Centers for Therapy	23	23	10	13	15	17
Bill Willis CMHC	7	7	4	8	11	11
Carl Albert CMHC	21	26	18	25	11	14
Central Oklahoma CMHC	46	32	27	22	39	60
CREOKS Mental Health Services	4	3	8	3	1	4
Edwin Fair CMHC	19	24	23	19	16	18
Family & Children's Services	54	61	63	55	51	58
Grand Lake MHC	91	77	86	42	38	41
Green Country BHS	16	18	13	10	11	10
Hope Community Services	36	30	30	27	34	18
Jim Taliaferro CMHC	31	34	39	29	45	42
MHSSO	42	35	39	20	35	48
North Care Center	79	75	71	71	56	27
NW Center for Behavioral Health	48	41	41	40	46	40
Red Rock BHS	81	89	62	76	69	54