

# Engagement Month Detail Report

Adult Outpatient Engagement between 01/01/2009 and 12/31/2009 at  
**(541) Family & Children's Services**

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## Report Description:

**Measure: Engagement is defined as having received four services within 45 days of the start date of the outpatient episode.**

The information provided in this report reflects the number of times a client received at least four services within 45 days of the start date of an outpatient episode, with one service coming from contract sources Community Mental Health (01) or Medicaid Services for which DMHSAS Pays Match, Adults (50). The start date is the date of admission to any outpatient program, or, if a client starts in a crisis unit or inpatient, the date of the sublevel of care change (transaction type 40). In order to ensure individuals have been in treatment for at least 45 days to achieve the measure, it is necessary to include individuals with an outpatient episode start date prior to the study period, that is, individuals with an outpatient start date 45 days before the start of the month and 45 days before the end of the month are included. As an example, 'January 2008' reflects the number of clients with an outpatient episode start date between November 17, 2007 (45 days prior to January 1st) and December 16, 2007 (45 days prior to January 31st).

If an individual receives a Medication Visit (ICIS code 304) or a Medical Review (ICIS code 305) and any other service on the same day, they would count as two separate services. If both the Medication Visit (ICIS code 304) and Medical Review (ICIS code 305) occur on the same day, they would only

## Exclusion:

1. Persons under 18 years of age on the date of service
2. Inpatient services, unless at the same facility
3. PACT clients
4. Discharge within 45 days of admission is code 63 (Moved), 68 (Death), 65 (Incarcerated), 64 (Transferred), 71 (Medical)
5. Discharge within 45 days of admission code 60/61 (Completed)
6. Data that is missing, invalid, or does not fit the criteria

## Definitions:

**Start Date of Outpatient Episode:** Date of admission to an outpatient program. If the client starts in the crisis unit or inpatient, the start date of the outpatient episode is the date of the sublevel of care change (transaction type 40).

**Client Not Engaged within 45 Days:** Client did not receive at least four services within 45 days of the start date of the outpatient episode.

**Client Engaged within 45 days:** Client received four or more services within 45 days of start date of the outpatient episode.

**Count:** The number of events in each category of engagement status.

**Percent:** The number of clients who received four or more services within 45 days of the start date of the outpatient episode divided by the provider's total number of clients with an outpatient episode start date x 100.

**(541) Family & Children's Services**

December 2009	Was client engaged within 45 days of outpatient start date	Count	Percent
	Excluded	2	
	No - Not engaged within 45 days	146	40.33%
	Yes - Engaged within 45 Days	216	59.67%
	<b>No + Yes</b>	<b>362</b>	
November 2009	Was client engaged within 45 days of outpatient start date	Count	Percent
	Excluded	3	
	No - Not engaged within 45 days	116	36.14%
	Yes - Engaged within 45 Days	205	63.86%
	<b>No + Yes</b>	<b>321</b>	
October 2009	Was client engaged within 45 days of outpatient start date	Count	Percent
	Excluded	3	
	No - Not engaged within 45 days	127	36.08%
	Yes - Engaged within 45 Days	225	63.92%
	<b>No + Yes</b>	<b>352</b>	
September 2009	Was client engaged within 45 days of outpatient start date	Count	Percent
	No - Not engaged within 45 days	129	39.57%
	Yes - Engaged within 45 Days	197	60.43%
	<b>No + Yes</b>	<b>326</b>	
August 2009	Was client engaged within 45 days of outpatient start date	Count	Percent
	Excluded	1	
	No - Not engaged within 45 days	133	44.04%
	Yes - Engaged within 45 Days	169	55.96%
	<b>No + Yes</b>	<b>302</b>	

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July 2009	Was client engaged within 45 days of outpatient start date	Count	Percent
	Excluded	2	
	No - Not engaged within 45 days	115	40.93%
	Yes - Engaged within 45 Days	166	59.07%
	<b>No + Yes</b>	<b>281</b>	
June 2009	Was client engaged within 45 days of outpatient start date	Count	Percent
	Excluded	13	
	No - Not engaged within 45 days	111	43.02%
	Yes - Engaged within 45 Days	147	56.98%
	<b>No + Yes</b>	<b>258</b>	
May 2009	Was client engaged within 45 days of outpatient start date	Count	Percent
	Excluded	10	
	No - Not engaged within 45 days	123	41.84%
	Yes - Engaged within 45 Days	171	58.16%
	<b>No + Yes</b>	<b>294</b>	
April 2009	Was client engaged within 45 days of outpatient start date	Count	Percent
	Excluded	4	
	No - Not engaged within 45 days	108	39.71%
	Yes - Engaged within 45 Days	164	60.29%
	<b>No + Yes</b>	<b>272</b>	
March 2009	Was client engaged within 45 days of outpatient start date	Count	Percent
	Excluded	5	
	No - Not engaged within 45 days	71	34.47%
	Yes - Engaged within 45 Days	135	65.53%
	<b>No + Yes</b>	<b>206</b>	

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February 2009	Was client engaged within 45 days of outpatient start date	Count	Percent
	Excluded	5	
	No - Not engaged within 45 days	81	42.19%
	Yes - Engaged within 45 Days	111	57.81%
	<b>No + Yes</b>	<b>192</b>	

January 2009	Was client engaged within 45 days of outpatient start date	Count	Percent
	Excluded	11	
	No - Not engaged within 45 days	106	46.49%
	Yes - Engaged within 45 Days	122	53.51%
	<b>No + Yes</b>	<b>228</b>	