

Improvement in CAR Score - Interpersonal Domain

Benchmark Comparison for Jul-09 to Dec-09

Printed Date: 2/17/2010

Benchmark finalized on 10/01/2009 for data last updated on 09/27/2009

Report Description:

Measure: Improvement in CAR Score: Interpersonal Domain

This report reflects the number of individuals who have an improvement in the Interpersonal domain of the CAR scores between the selected month and seven months prior to the selected month. For example, if the indicated month is June 2008, the CAR score that was active on December 1, 2007 is compared to the most recent CAR score for June 30, 2008. To be included in this report, an individual must receive three services from contract sources Community Mental Health (01) or Medicaid Services for which DMHSAS Pays Match, Adults (50). Only clients that are active at the beginning of the seventh month (i.e., December 1, 2007 in the example above) are included.

The intent of this report is for providers to compare their performance on the set measure for any six month period to the benchmark as determined in the six month period between 01/01/2008 and 4/30/2009. The report shows data for the past six months from the end date entered.

Exclusion:

1. PACT clients
2. Discharge code 68 (Death)
3. Discharge code 65 (Incarcerated)
4. Persons under 18 years of age on the date of service
5. Data that are missing, invalid, or do not fit the criteria

Definitions:

CAR Score - Interpersonal: Measures the adequacy with which the person is able to establish and maintain interpersonal relationships. Relationships involving persons other than family members should be compared to similar relationships by others of the same age, gender, culture, and life circumstances. This measure documents the client's ability to respond to affection and human contact, their capacity for empathy and ability to engage in social interaction.

Improve: CAR Score - Interpersonal at selected month is at least 5 points lower than CAR Score - Interpersonal at seven months prior to selected month, or a score of 15 has been attained.

No Change: CAR Score - Interpersonal did not decrease by at least 5 points or increase within measurement period (between selected month and seven months prior to selected month).

Worsen: CAR Score - Interpersonal at selected month is higher than CAR Score - Interpersonal at seven months prior to selected month.

Percent: The number of clients who reported an improvement (lower score; see definition for 'Improvement' above) in CAR Score - Interpersonal between the selected month and seven months prior to the selected month divided by the provider's total number of clients reported to have improved, worsened, or exhibited no change in CAR Score - Interpersonal x 100.

Average: The arithmetic mean of the data. In a data set, the mean is the sum of the data divided by the number of data points.

Standard Deviation: A measure of the dispersion or spread of the data. One standard deviation above and below the average determines the upper and lower limits.

Upper Limit: Average plus one standard deviation.

Lower Limit: Average minus one standard deviation.

Benchmark: A standard by which providers may be measured or judged.

How the Benchmark is Determined:

The benchmark is determined by the distribution of data from all 15 Community Mental Health Centers for a period of six months (11/01/2008 and 4/30/2009). From these data points, the average and standard deviations were calculated. These statistics were then used to establish the benchmark. The benchmark is utilized to assess monthly performance.

Benchmark categories are based on the average and upper and lower limits, as established in this report:

None: No points are awarded to an agency with a percentage below the lower limit.

One Point: An agency will receive one point when its monthly performance percent falls below the average but on or above the lower limit.

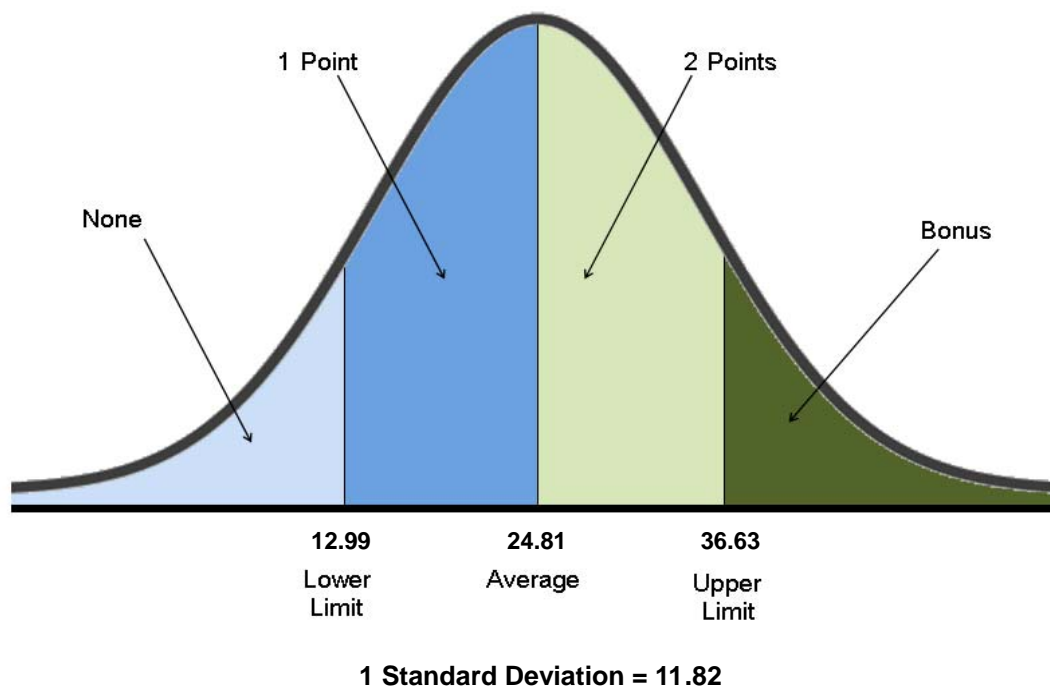
Two Points: An agency will receive two points when its monthly performance percent equals or exceeds the average.

Bonus: Bonus points will be awarded to providers whose monthly percentage equals or exceeds the upper limit.

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Percent of Clients with an Improvement in CAR Score - Interpersonal

Agency	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Associated Centers for Therapy	59.88	60.14	59.23	58.25	57.09	56.16
Bill Willis CMHC	29.59	28.63	27.73	27.71	26.83	25.63
Carl Albert CMHC	42.15	39.57	37.55	36.75	36.21	36.25
Central Oklahoma CMHC	44.13	43.78	43.78	43.31	42.16	40.69
CREOKS Mental Health Services	21.01	21.41	21.50	23.31	24.02	27.16
Edwin Fair CMHC	22.53	21.21	21.34	21.83	23.09	24.16
Family & Children's Services	17.86	18.11	19.85	28.84	33.95	37.76
Grand Lake MHC	8.07	10.29	12.42	16.32	19.18	23.64
Green Country BHS	48.52	49.27	51.14	54.73	60.92	54.27
Hope Community Services	30.46	31.14	35.78	39.19	38.95	37.14
Jim Taliaferro CMHC	28.41	28.81	30.33	31.68	35.50	39.35
MHSSO	22.01	21.97	22.34	21.23	20.74	22.26
North Care Center	13.53	14.05	14.51	16.64	19.15	22.42
NW Center for Behavioral Health	35.76	35.11	33.78	32.24	33.37	31.89
Red Rock BHS	15.03	14.63	13.77	12.89	13.00	13.07



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Number of Clients with an Improvement in CAR Score - Interpersonal

Agency	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Associated Centers for Therapy	676	676	674	674	672	656
Bill Willis CMHC	237	223	213	220	216	204
Carl Albert CMHC	534	512	478	463	465	473
Central Oklahoma CMHC	530	531	524	537	519	496
CREOKS Mental Health Services	183	195	198	217	226	264
Edwin Fair CMHC	214	207	213	210	221	230
Family & Children's Services	510	533	590	877	1,070	1,239
Grand Lake MHC	138	174	207	274	322	408
Green Country BHS	279	271	270	289	318	286
Hope Community Services	392	421	497	544	539	520
Jim Taliaferro CMHC	233	240	249	268	295	327
MHSSO	280	292	305	307	301	315
North Care Center	260	277	288	337	398	457
NW Center for Behavioral Health	364	355	328	314	308	302
Red Rock BHS	299	289	273	260	267	274

Number of Clients

Agency	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Associated Centers for Therapy	1,129	1,124	1,138	1,157	1,177	1,168
Bill Willis CMHC	801	779	768	794	805	796
Carl Albert CMHC	1,267	1,294	1,273	1,260	1,284	1,305
Central Oklahoma CMHC	1,201	1,213	1,197	1,240	1,231	1,219
CREOKS Mental Health Services	871	911	921	931	941	972
Edwin Fair CMHC	950	976	998	962	957	952
Family & Children's Services	2,856	2,943	2,973	3,041	3,152	3,281
Grand Lake MHC	1,710	1,691	1,666	1,679	1,679	1,726
Green Country BHS	575	550	528	528	522	527
Hope Community Services	1,287	1,352	1,389	1,388	1,384	1,400
Jim Taliaferro CMHC	820	833	821	846	831	831
MHSSO	1,272	1,329	1,365	1,446	1,451	1,415
North Care Center	1,922	1,971	1,985	2,025	2,078	2,038
NW Center for Behavioral Health	1,018	1,011	971	974	923	947
Red Rock BHS	1,989	1,976	1,982	2,017	2,054	2,096