

# Inpatient/Crisis Unit Community Tenure (180 Days) Benchmark Comparison for Jul-09 to Dec-09

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Benchmark finalized on 09/29/2009 for data Last Updated on: 09/27/2009

## Report Description:

### Measure: Inpatient/Crisis Unit Community Tenure of 180 Days

The information provided in this report reflects the number of inpatient/crisis unit clients that achieved community tenure of 180 days (were not readmitted within 180 days of discharge). For the selected months, client discharges that occurred 6 months previously are tracked. As an example, if the indicated month is June 2009, the records of those clients that were discharged in December 2008 are followed to determine whether community tenure (i.e. client was not readmitted) was achieved. If more than one discharge occurred in the previous 6 months, only the last discharge is examined.

The intent of this report is for providers to compare their performance on the set measure for any six month period to the benchmark as determined in the six month period between 11/01/2008 and 4/30/2009. The report shows data for the past six months from the end date entered.

### Exclusions:

1. PACT clients
2. Discharge codes 68 (Death), 65 (Incarcerated), 64 (Transferred), 71 (Medical), 67 (AWOL), and 92 (No Service in 180 Days)
3. Data that are missing, invalid, or do not fit the criteria

### Definitions:

**Community Tenure:** A discharged client is not readmitted within 180 days after discharge.

**Readmitted:** Discharge was followed by another admission within 180 days to the same level of care. Readmission agency may be different from the discharge agency.

**Not Readmitted:** Discharge was not followed by another admission within 180 days; Community tenure of 180 days achieved.

**Discharge:** Individual leaves treatment with agency approval.

**Percent:** The number of clients who achieved community tenure of 180 days divided by the provider's total number of clients who achieved community tenure of 180 days and the number of clients that were readmitted with 180 days after discharge x 100.

**Average:** The arithmetic mean of the data. In a data set, the mean is the sum of the data divided by the number of data points.

**Standard Deviation:** A measure of the dispersion or spread of the data. One standard deviation above and below the average determines the upper and lower limits.

**Upper Limit:** Average plus one standard deviation.

**Lower Limit:** Average minus one standard deviation.

**Benchmark:** A standard by which providers may be measured or judged.

### How the Benchmark is Determined:

The benchmark is determined by the distribution of data from all 15 Community Mental Health Centers for a period of six months (11/01/2008 and 4/30/2009). From these data points, the average and standard deviations were calculated. These statistics were then used to establish the benchmark. The benchmark is utilized to assess monthly performance.

Benchmark categories are based on the average and upper and lower limits, as established in this report:

**None:** No points are awarded to an agency with a percentage below the lower limit.

**One Point:** An agency will receive one point when its monthly performance percent falls below the average but on or above the lower limit.

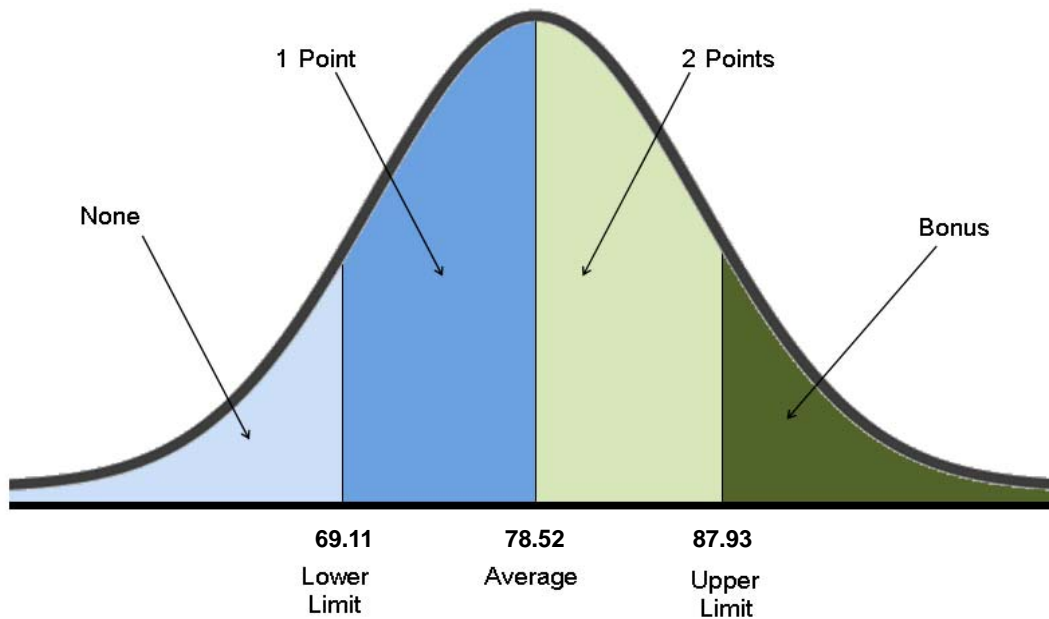
**Two Points:** An agency will receive two points when its monthly performance percent equals or exceeds the average.

**Bonus:** Bonus points will be awarded to providers whose monthly percentage equals or exceeds the upper limit.

# Inpatient/Crisis Unit Community Tenure (180 Days) Benchmark Comparison for Jul-09 to Dec-09

## Percent of Inpatient/Crisis Unit Discharges without a Readmission in 180 Days

Agency	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Associated Centers for Therapy	85.71	78.95	73.68	78.95	88.24	61.54
Bill Willis CMHC	66.67	87.50	57.14	85.71	100.00	33.33
Carl Albert CMHC	82.69	76.47	89.47	82.61	85.19	90.91
Central Oklahoma CMHC	80.95	67.39	71.43	78.26	74.47	58.49
CREOKS Mental Health Services	100.00	100.00	80.00	100.00	0.00	100.00
Edwin Fair CMHC	76.92	83.33	82.35	92.86	84.21	84.21
Family & Children's Services	73.91	83.33	74.51	74.36	91.84	78.26
Grand Lake MHC	74.67	59.68	74.24	70.00	76.71	76.56
Green Country BHS	75.00	80.00	62.50	93.33	61.54	100.00
Hope Community Services	71.43	78.79	74.29	76.74	69.70	78.95
Jim Taliaferro CMHC	70.13	62.12	76.32	81.69	71.19	74.19
MHSSO	72.00	71.43	76.92	68.57	76.92	88.37
North Care Center	69.12	68.13	67.54	72.22	73.33	73.68
NW Center for Behavioral Health	79.25	66.67	84.48	87.50	80.39	84.21
Red Rock BHS	74.59	76.00	68.60	70.27	73.44	74.71



1 Standard Deviation = 9.41

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## Number of Inpatient/Crisis Unit Discharges without a Readmission in 180 Days

Agency	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Associated Centers for Therapy	18	15	14	15	15	8
Bill Willis CMHC	6	7	4	12	5	1
Carl Albert CMHC	43	26	34	38	23	40
Central Oklahoma CMHC	34	31	30	36	35	31
CREOKS Mental Health Services	3	7	4	4	0	2
Edwin Fair CMHC	10	10	14	13	16	16
Family & Children's Services	34	50	38	58	45	18
Grand Lake MHC	56	37	49	56	56	49
Green Country BHS	9	8	10	14	8	11
Hope Community Services	25	26	26	33	23	30
Jim Taliaferro CMHC	54	41	58	58	42	46
MHSSO	18	15	30	24	30	38
North Care Center	47	62	77	52	44	70
NW Center for Behavioral Health	42	30	49	42	41	48
Red Rock BHS	91	76	59	52	47	65

## Number of Inpatient/Crisis Unit Discharge

Agency	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Associated Centers for Therapy	21	19	19	19	17	13
Bill Willis CMHC	9	8	7	14	5	3
Carl Albert CMHC	52	34	38	46	27	44
Central Oklahoma CMHC	42	46	42	46	47	53
CREOKS Mental Health Services	3	7	5	4	0	2
Edwin Fair CMHC	13	12	17	14	19	19
Family & Children's Services	46	60	51	78	49	23
Grand Lake MHC	75	62	66	80	73	64
Green Country BHS	12	10	16	15	13	11
Hope Community Services	35	33	35	43	33	38
Jim Taliaferro CMHC	77	66	76	71	59	62
MHSSO	25	21	39	35	39	43
North Care Center	68	91	114	72	60	95
NW Center for Behavioral Health	53	45	58	48	51	57
Red Rock BHS	122	100	86	74	64	87