

# Outpatient Peer Recovery Support Services Benchmark Comparison for Jul-09 to Dec-09

Printed Date: 2/17/2010

Benchmark finalized on 09/29/2009 for data last updated on 09/27/2009

## Report Description:

### Measure: Peer Support

This report reflects the number of individuals who received a service from a certified Peer Recovery Support Specialist (PRSS) in the indicated month. For example, if the month of measurement is June 2009, the number of clients who received at least one peer recovery support service between June 01, 2009 and June 30, 2009 is reported. To be included in this report, an individual must receive at least two services from contract sources Community Mental Health (01) or Medicaid Services for which DMHSAS Pays Match, Adults (50) in the measurement month. Peer Support services received up to 30 days prior to admission are counted.

The intent of this report is to identify the benchmark and present a summary of the data that determined the different levels of the benchmark.

### Exclusion:

1. PACT clients
2. Persons under 18 years of age on the date of service
3. The following services are excluded:
  - 308 - PACT Medication Support and Planning
  - 100 - Competency Evaluation
  - 102 - Court Related Evaluation
  - 109 - Court Related Evaluation
  - 251 - Resource Skills Development (By Peers)
  - 550 - Intensive Outreach
  - 561 - Prevention Type Activities
  - 852 - Case Management and Home-based Services (Travel)
4. Non-Outpatient clients and/or services
5. Data that are missing, invalid, or do not fit the criteria

### Definitions:

**Peer Recovery Support:** The following service codes qualify as peer recovery support:

Therapeutic behavioral services provided by a certified peer recovery support specialist (PRSS) - T1027HEHM/ICIS 141

Group Peer counseling by a certified PRSS - H0038HEHQ/ICIS code 241

Individual Peer counseling by a certified PRSS - H0038HE/ICIS code 241

**Count:** The number of distinct admitted outpatient customers who received peer recovery support services in the month of measurement.

**Percent:** The number of admitted outpatient customers who received peer recovery support service in the measurement month divided by the number of admitted outpatient customers that received at least two services in the measurement month x 100.

**Average:** The arithmetic mean of the data. In a data set, the mean is the sum of the data divided by the number of data points.

**Standard Deviation:** A measure of the dispersion or spread of the data. One standard deviation above and below the average determines the upper and lower limits.

**Upper Limit:** Average plus one standard deviation.

**Lower Limit:** Average minus one standard deviation.

### How the Benchmark is Determined:

Due to lack of data, the average and standard deviation have been artificially created for the measure 'Peer Recovery Support'. The benchmarks have been set with the following:

Month	Average	StDev	Lower Limit	Upper Limit
October	2	1	1	3
November	3	1	2	4
March	4	1	3	5
May	5	1	4	6

Benchmark categories are based on the average and upper and lower limits, as established in this report:

**None:** No points are awarded to an agency with a percentage below the lower limit.

**One Point:** An agency will receive one point when its monthly performance percent falls below the average but on or above the lower limit.

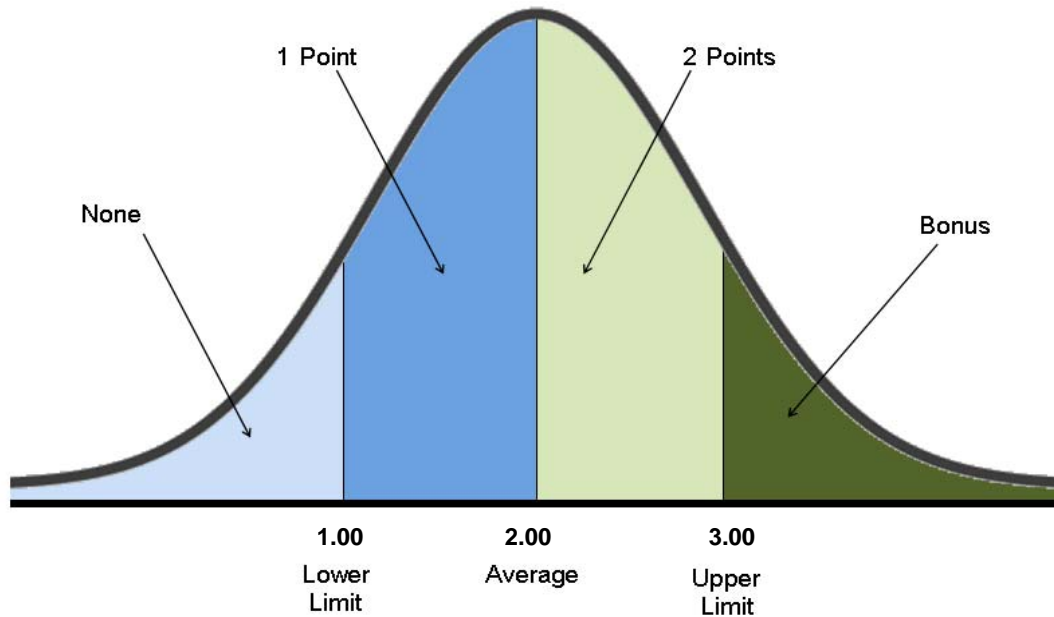
**Two Points:** An agency will receive two points when its monthly performance percent equals or exceeds the average.

**Bonus:** Bonus points will be awarded to providers whose monthly percentage equals or exceeds the upper limit.

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## Percent of Admitted Clients Receiving a Peer Support Service

Agency	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Associated Centers for Therapy	0.00	0.00	0.00	3.56	6.34	6.35
Bill Willis CMHC	0.00	0.00	0.44	0.37	5.19	3.74
Carl Albert CMHC	0.93	0.61	0.58	0.40	0.55	0.32
Central Oklahoma CMHC	15.04	16.96	19.65	20.35	18.35	21.66
CREOKS Mental Health Services	6.70	4.42	26.67	27.47	19.66	10.85
Edwin Fair CMHC	0.00	0.00	0.00	2.17	3.50	2.27
Family & Children's Services	0.75	4.31	6.98	7.09	8.43	3.84
Grand Lake MHC	0.00	0.00	0.00	4.77	10.98	9.95
Green Country BHS	1.58	1.93	1.81	30.75	33.66	40.36
Hope Community Services	1.69	4.58	23.93	15.92	12.29	11.41
Jim Taliaferro CMHC	0.30	0.00	0.59	1.01	1.01	2.41
MHSSO	1.44	1.86	1.51	5.15	9.27	3.72
North Care Center	3.99	3.75	3.82	4.88	6.23	8.42
NW Center for Behavioral Health	0.00	0.00	0.00	0.00	1.64	1.48
Red Rock BHS	2.91	2.93	2.93	8.16	10.10	9.51



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## Number of Admitted Clients Receiving a Peer Support Service

Agency	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Associated Centers for Therapy	0	0	0	16	30	28
Bill Willis CMHC	0	0	2	2	25	22
Carl Albert CMHC	4	3	3	2	3	2
Central Oklahoma CMHC	88	106	112	105	91	94
CREOKS Mental Health Services	28	19	144	139	57	46
Edwin Fair CMHC	0	0	0	12	14	9
Family & Children's Services	12	68	111	124	134	57
Grand Lake MHC	0	0	0	68	155	124
Green Country BHS	5	6	5	103	103	134
Hope Community Services	9	24	146	110	74	77
Jim Taliaferro CMHC	1	0	2	4	5	9
MHSSO	14	15	10	33	47	22
North Care Center	25	23	25	32	37	47
NW Center for Behavioral Health	0	0	0	0	8	8
Red Rock BHS	36	37	34	107	122	118

## Number of Admitted Clients

Agency	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Associated Centers for Therapy	418	369	363	449	473	441
Bill Willis CMHC	207	2	457	537	482	588
Carl Albert CMHC	429	495	513	495	549	629
Central Oklahoma CMHC	585	625	570	516	496	434
CREOKS Mental Health Services	418	430	540	506	290	424
Edwin Fair CMHC	568	579	560	554	400	396
Family & Children's Services	1,598	1,576	1,590	1,749	1,589	1,483
Grand Lake MHC	1,318	1,316	1,357	1,426	1,412	1,246
Green Country BHS	317	311	276	335	306	332
Hope Community Services	532	524	610	691	602	675
Jim Taliaferro CMHC	329	394	341	398	497	373
MHSSO	973	807	664	641	507	592
North Care Center	627	613	655	656	594	558
NW Center for Behavioral Health	468	468	388	328	488	541
Red Rock BHS	1,239	1,263	1,161	1,311	1,208	1,241