

12 Month Data Summary for the Enhanced Tier Payment System (ETPS) Associated Centers for Therapy

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

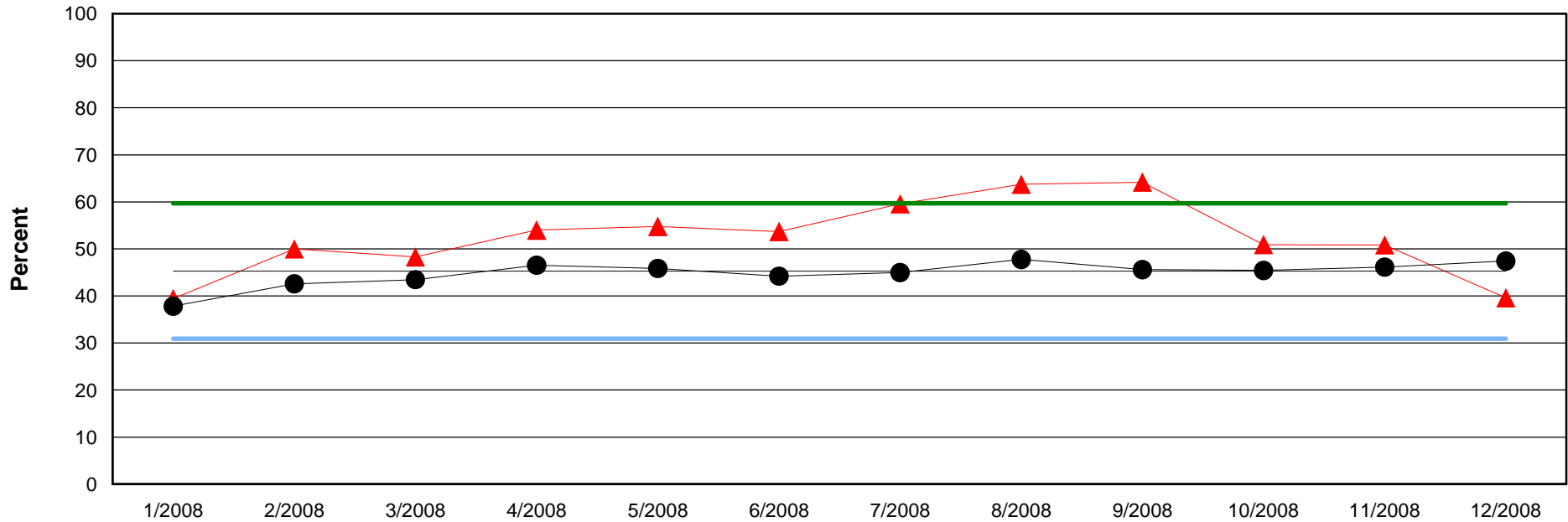
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

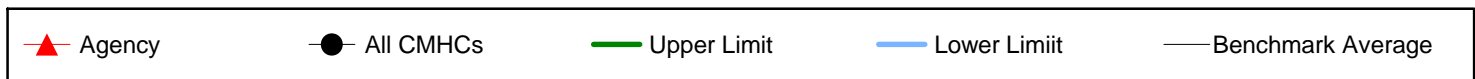
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



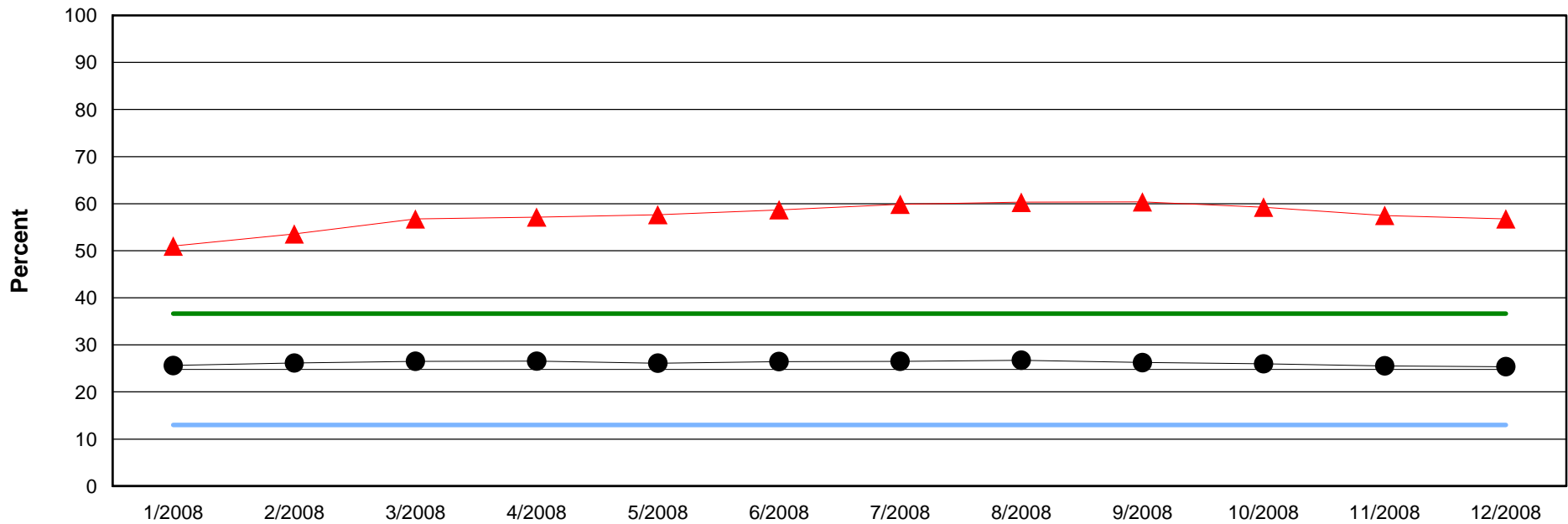
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	28	43	42	54	63	58	56	58	61	55	60	40
Total Possible	71	86	87	100	115	108	94	91	95	108	118	101
Percent	39.4%	50.0%	48.3%	54.0%	54.8%	53.7%	59.6%	63.7%	64.2%	50.9%	50.8%	39.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

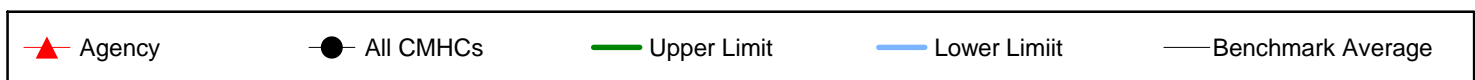
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



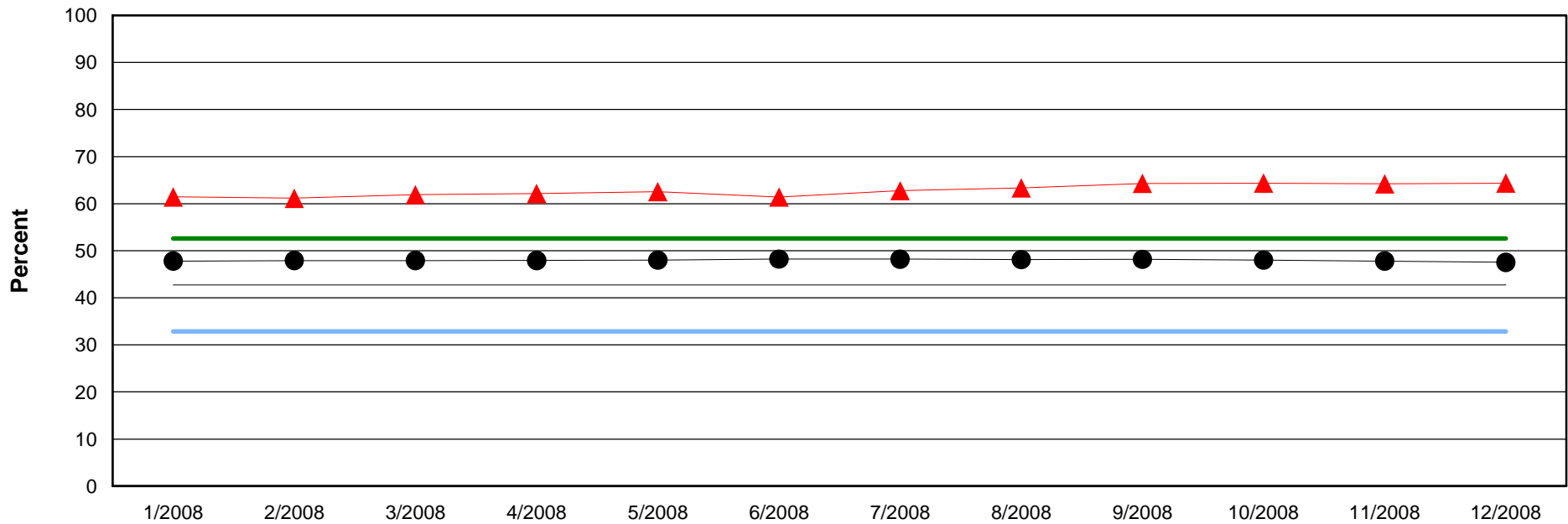
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	489	524	571	595	606	651	673	673	677	672	674	667
Total Possible	959	978	1,006	1,041	1,051	1,109	1,124	1,116	1,121	1,134	1,172	1,175
Percent	51.0%	53.6%	56.8%	57.2%	57.7%	58.7%	59.9%	60.3%	60.4%	59.3%	57.5%	56.8%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

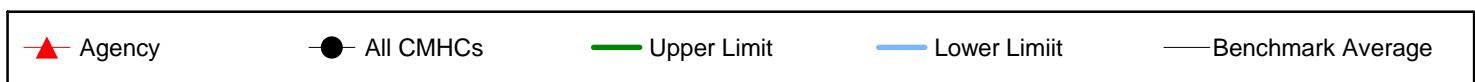
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



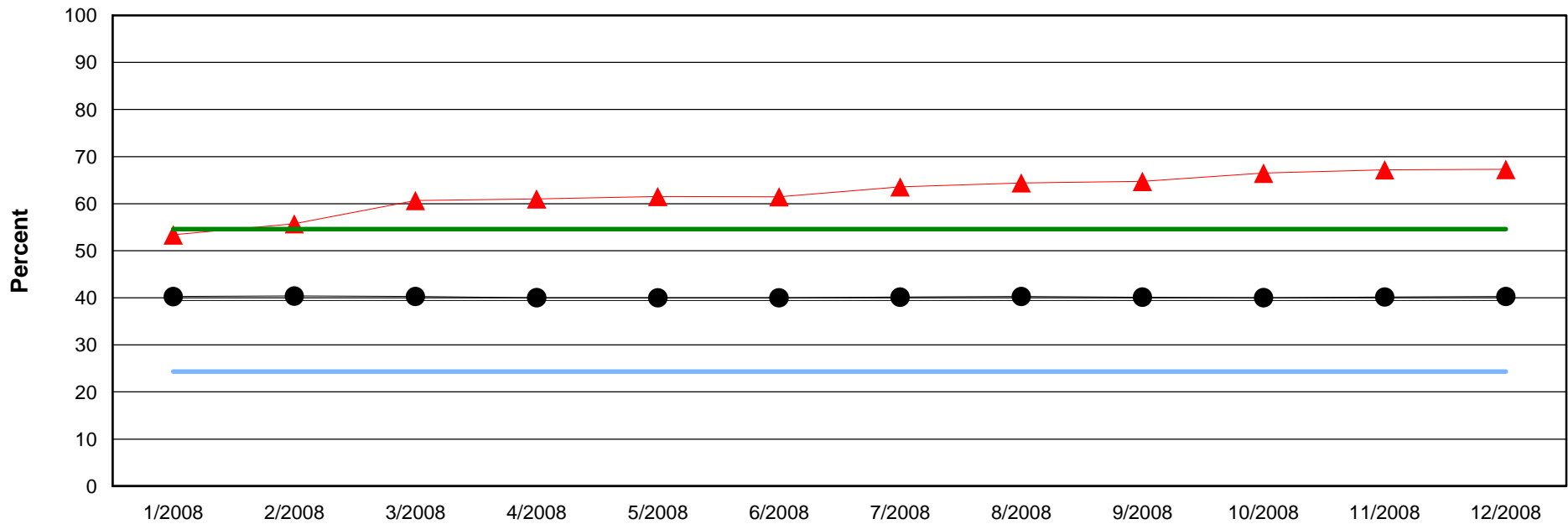
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	591	600	626	649	660	684	708	707	721	730	752	757
Total Possible	962	981	1,011	1,044	1,055	1,114	1,128	1,116	1,121	1,134	1,171	1,176
Percent	61.4%	61.2%	61.9%	62.2%	62.6%	61.4%	62.8%	63.4%	64.3%	64.4%	64.2%	64.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

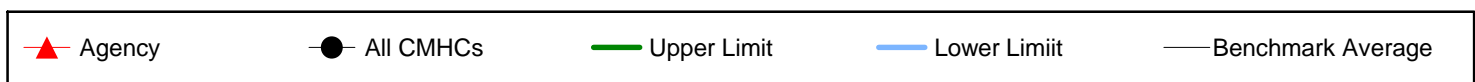
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



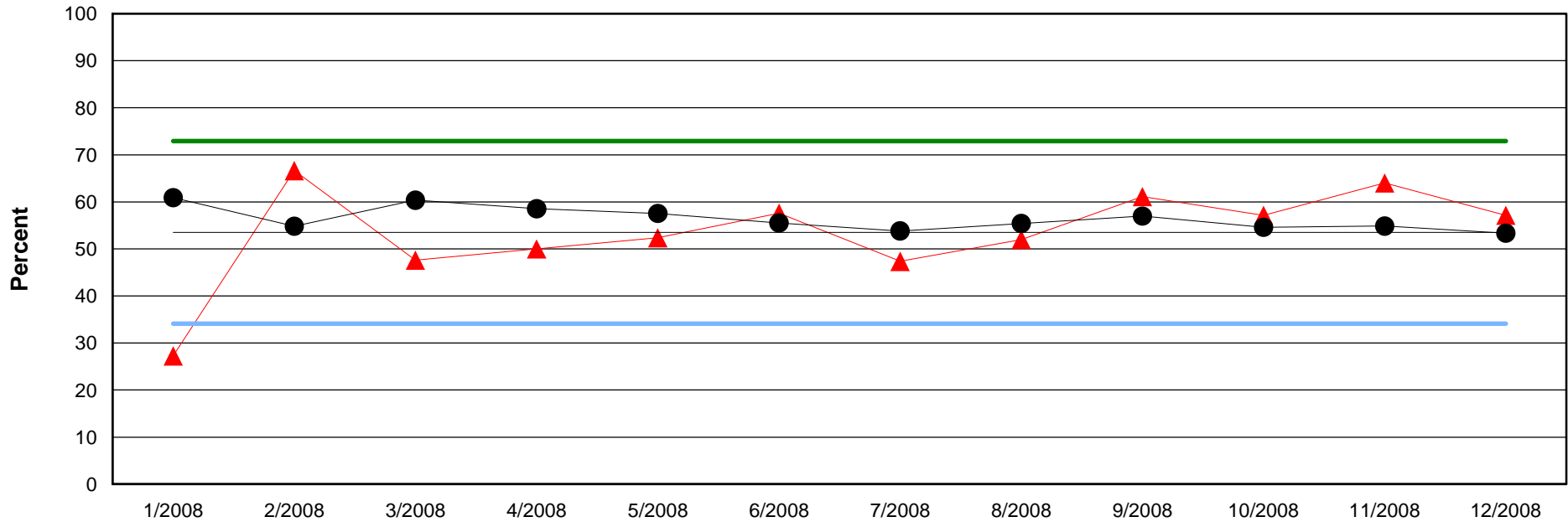
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	513	546	612	637	649	684	717	720	727	756	789	792
Total Possible	961	980	1,009	1,044	1,055	1,113	1,128	1,118	1,123	1,137	1,174	1,177
Percent	53.4%	55.7%	60.7%	61.0%	61.5%	61.5%	63.6%	64.4%	64.7%	66.5%	67.2%	67.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

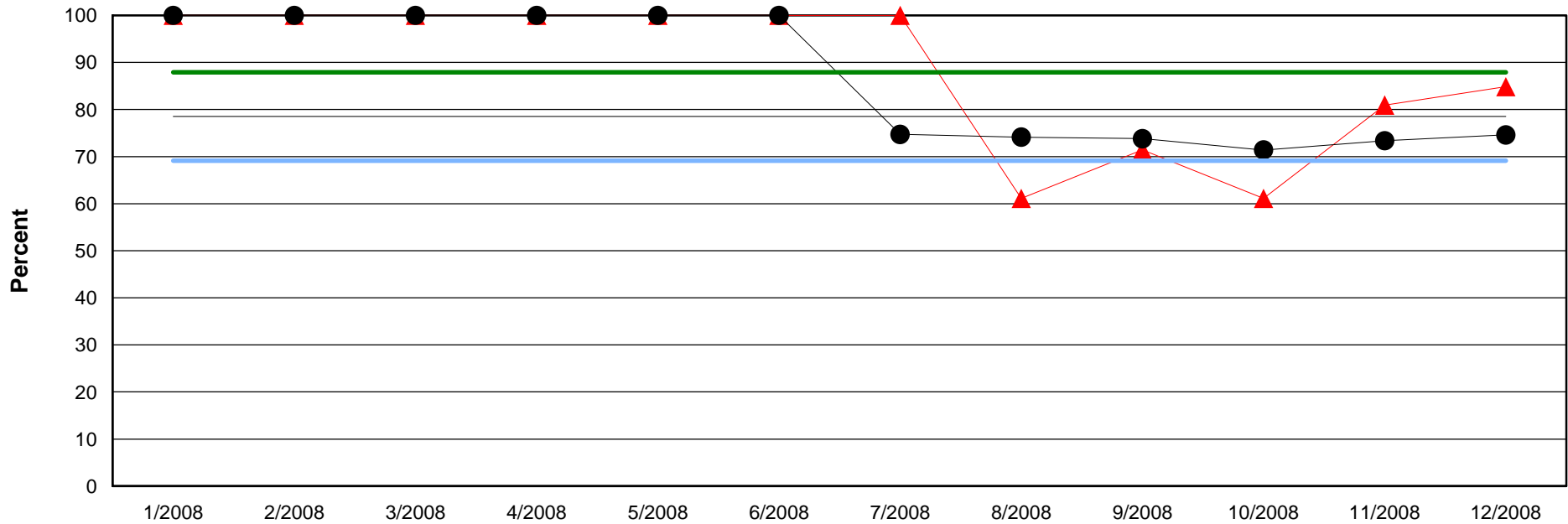
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	3	12	10	9	11	19	18	13	11	12	16	16
Total Possible	11	18	21	18	21	33	38	25	18	21	25	28
Percent	27.3%	66.7%	47.6%	50.0%	52.4%	57.6%	47.4%	52.0%	61.1%	57.1%	64.0%	57.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

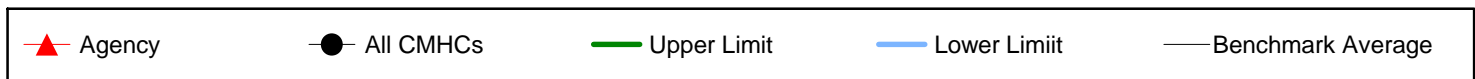
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



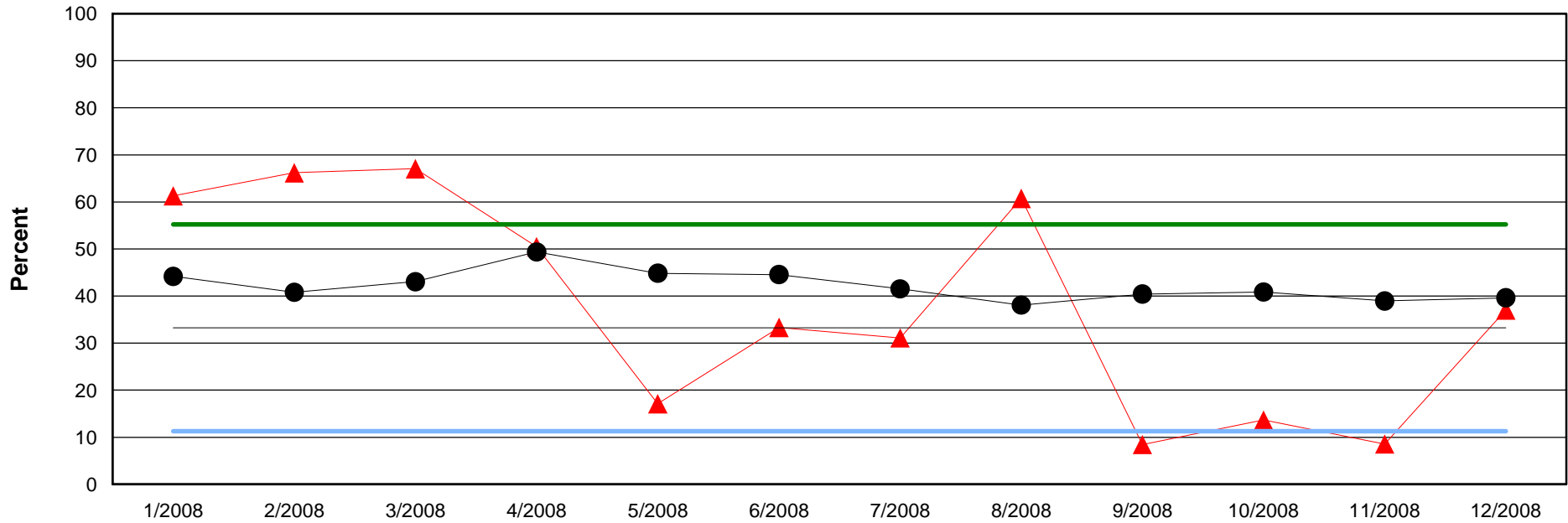
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	11	11	15	11	17	28
Total Possible	0	0	0	0	0	0	11	18	21	18	21	33
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	61.1%	71.4%	61.1%	81.0%	84.8%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

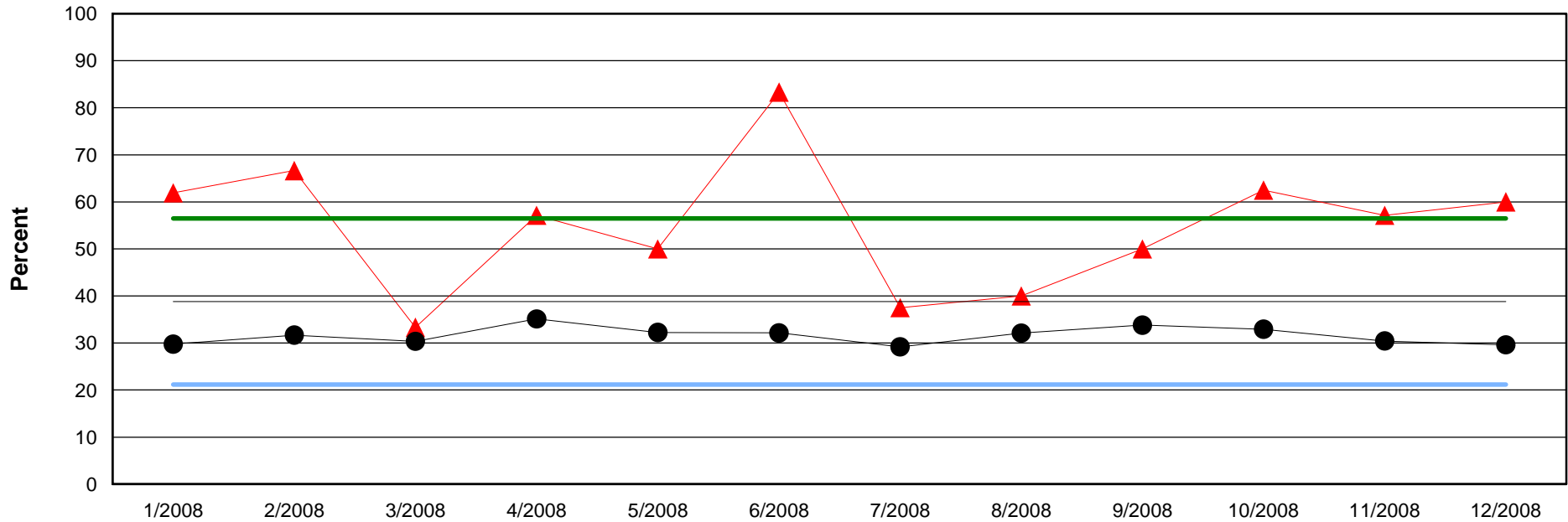
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	38	47	57	52	13	29	23	48	7	12	6	20
Total Possible	62	71	85	103	76	87	74	79	83	88	70	54
Percent	61.3%	66.2%	67.1%	50.5%	17.1%	33.3%	31.1%	60.8%	8.4%	13.6%	8.6%	37.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

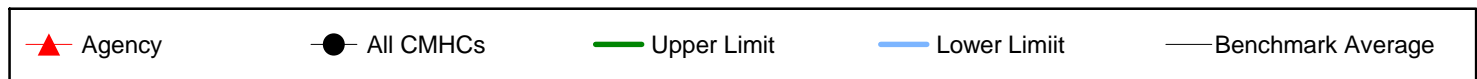
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



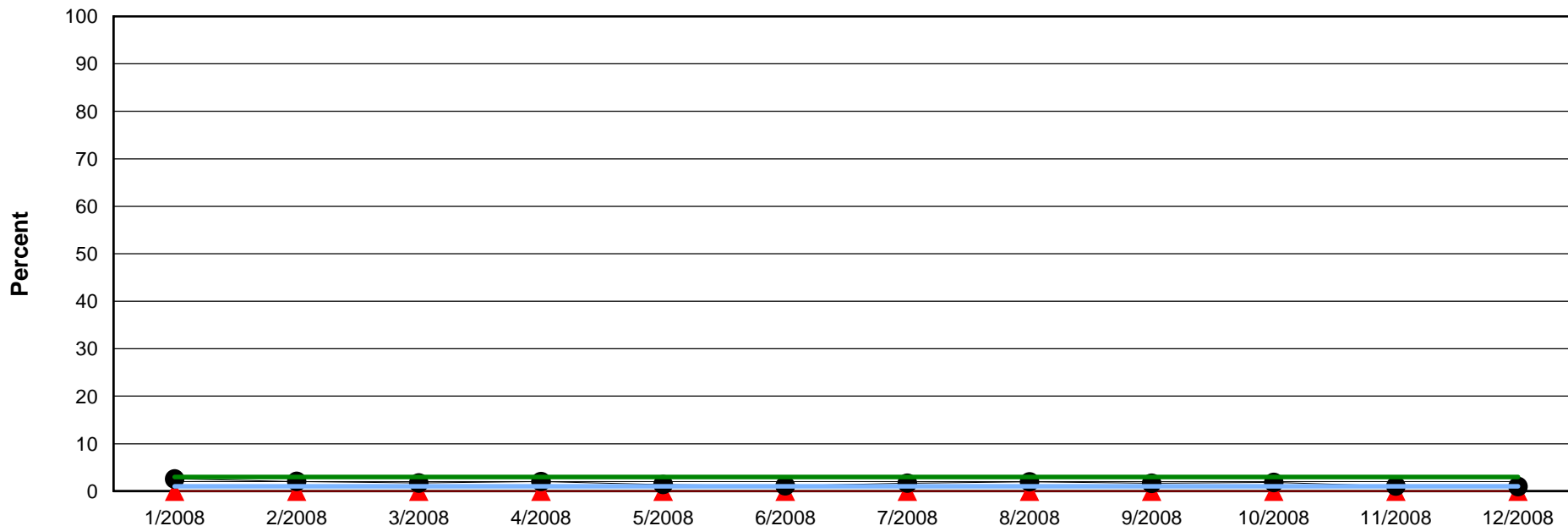
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	13	12	4	4	2	5	3	2	4	5	4	3
Total Possible	21	18	12	7	4	6	8	5	8	8	7	5
Percent	61.9%	66.7%	33.3%	57.1%	50.0%	83.3%	37.5%	40.0%	50.0%	62.5%	57.1%	60.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

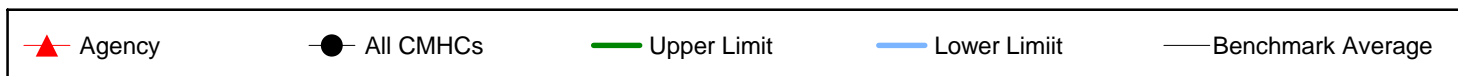
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



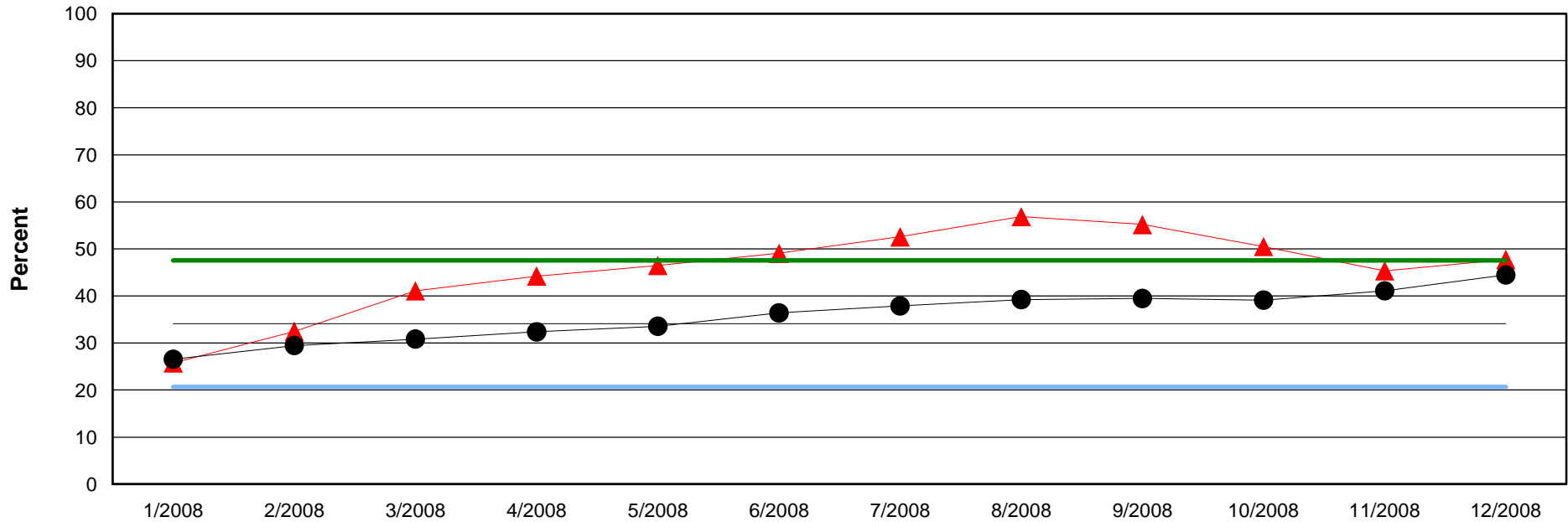
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	0	0	0	0	0	0	0	0	0	0	0	0
Total Possible	514	408	439	616	424	472	533	479	486	635	466	492
Percent	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

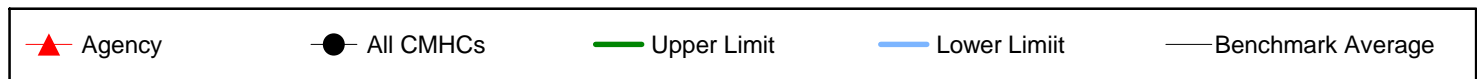
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	51	63	83	88	99	105	112	120	117	102	93	95
Total Possible	198	194	202	199	213	214	213	211	212	202	205	199
Percent	25.8%	32.5%	41.1%	44.2%	46.5%	49.1%	52.6%	56.9%	55.2%	50.5%	45.4%	47.7%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph (**red line with triangles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of Agency table**).

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**$(\text{row 1} / \text{row 2}) * 100$**).

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph (**black line with circles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of All CMHCs table**).

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**$(\text{row 1} / \text{row 2}) * 100$**).

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period (**blue dashed line; and listed in box**).

Standard Deviation: Standardized unit of measure of the dispersion of data (**listed in box with average**).

Lower Limit: The benchmark average minus one standard deviation (**solid light blue line**).

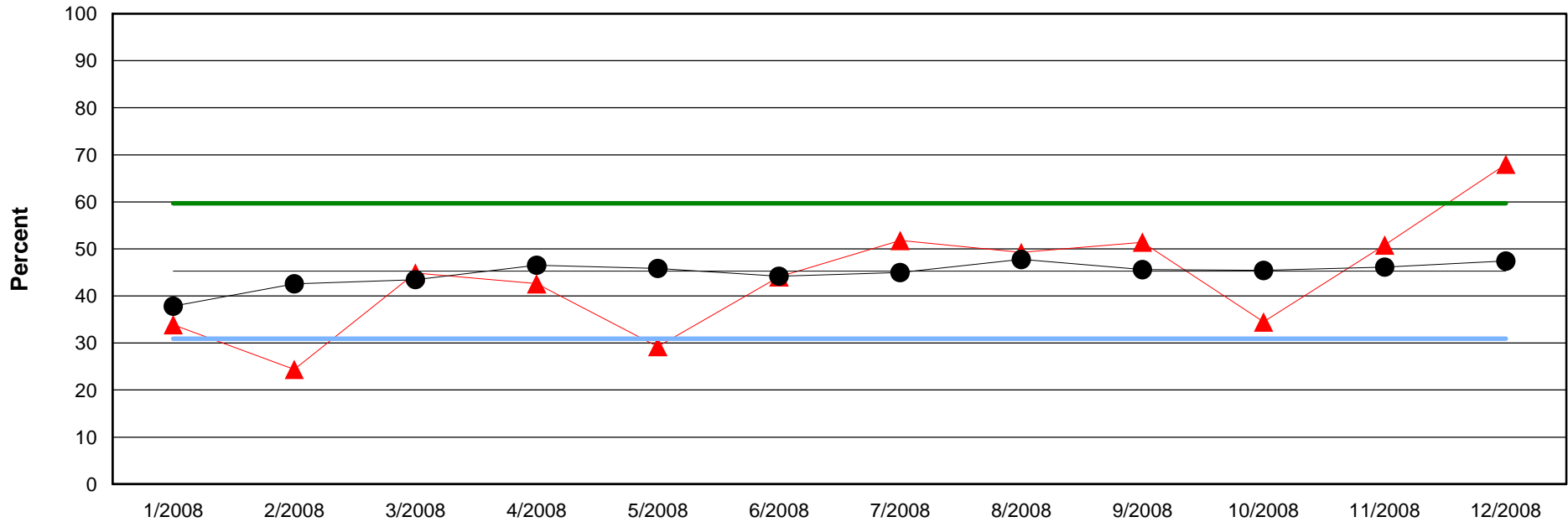
Upper Limit: The benchmark average plus one standard deviation (**solid green line**).

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

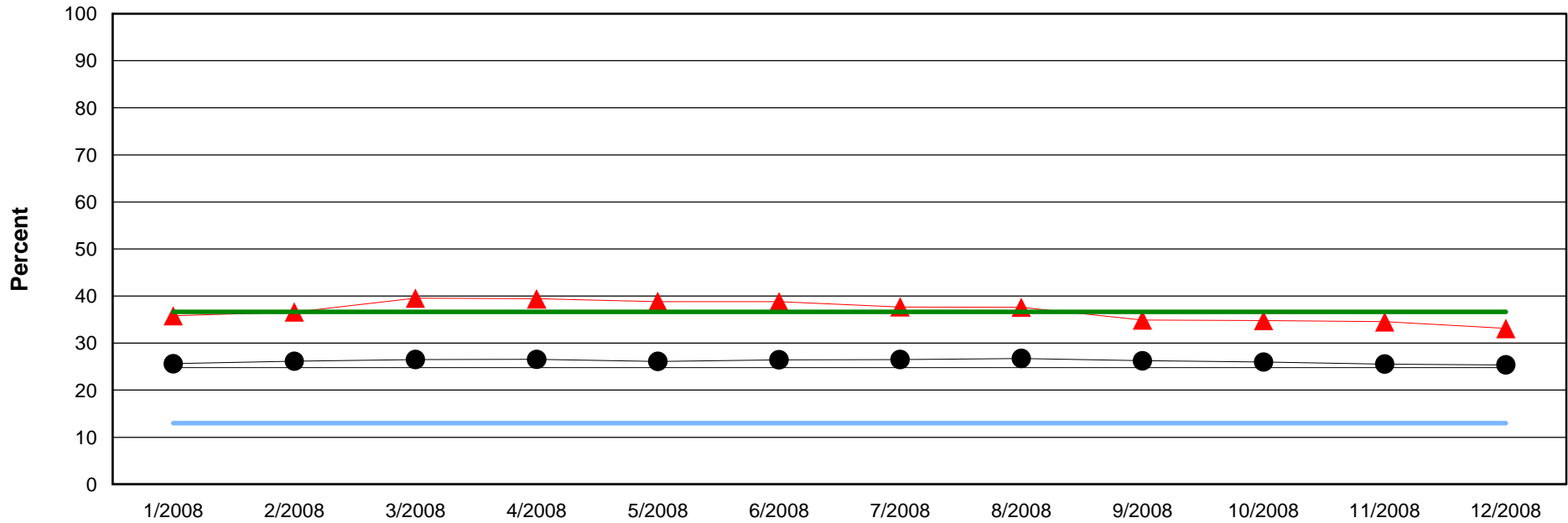
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	20	10	22	23	19	26	29	33	36	20	31	34
Total Possible	59	41	49	54	65	59	56	67	70	58	61	50
Percent	33.9%	24.4%	44.9%	42.6%	29.2%	44.1%	51.8%	49.3%	51.4%	34.5%	50.8%	68.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

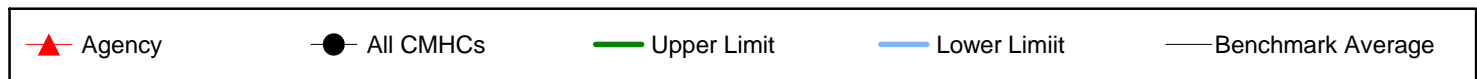
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



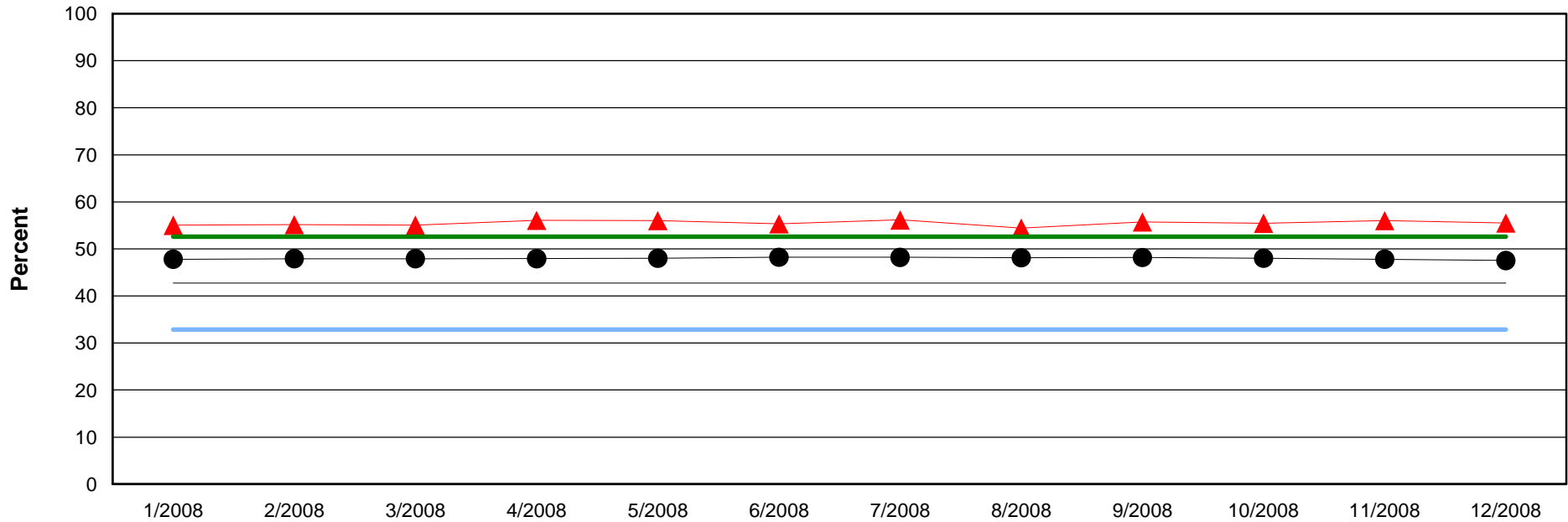
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	217	212	223	216	212	217	219	237	231	238	249	242
Total Possible	606	579	564	548	546	559	581	630	662	684	721	731
Percent	35.8%	36.6%	39.5%	39.4%	38.8%	38.8%	37.7%	37.6%	34.9%	34.8%	34.5%	33.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

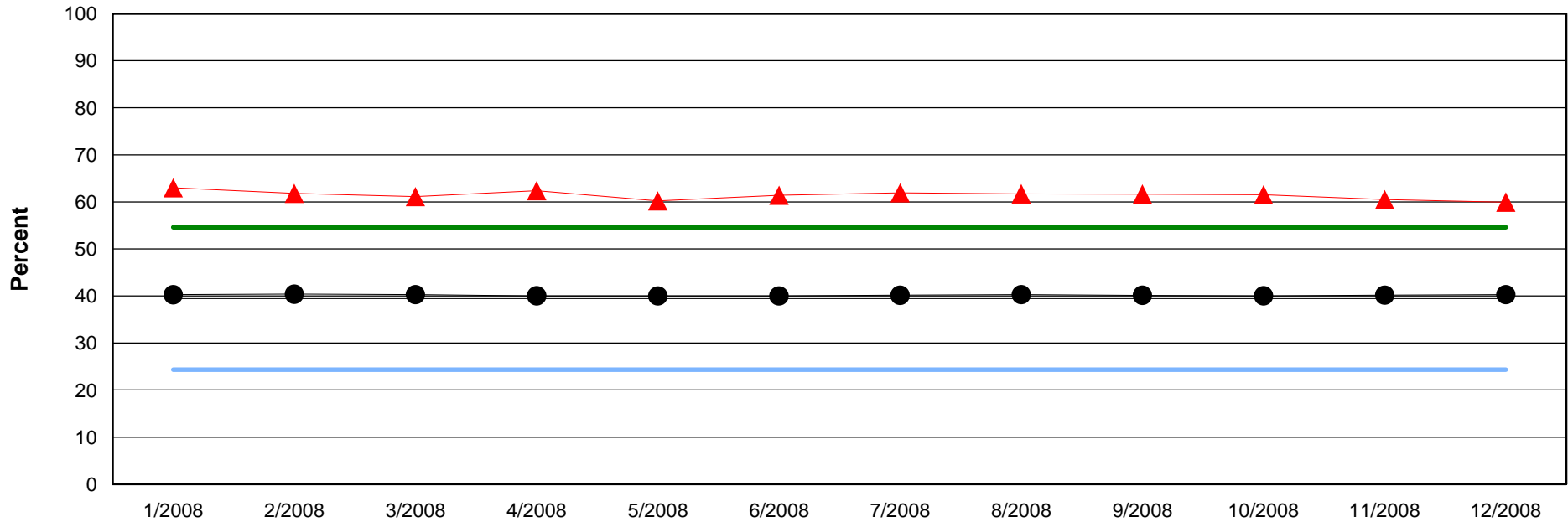
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	334	321	312	309	307	311	328	344	370	381	406	408
Total Possible	607	582	567	551	548	562	584	632	664	687	725	735
Percent	55.0%	55.2%	55.0%	56.1%	56.0%	55.3%	56.2%	54.4%	55.7%	55.5%	56.0%	55.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

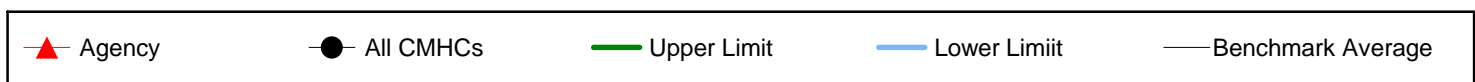
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



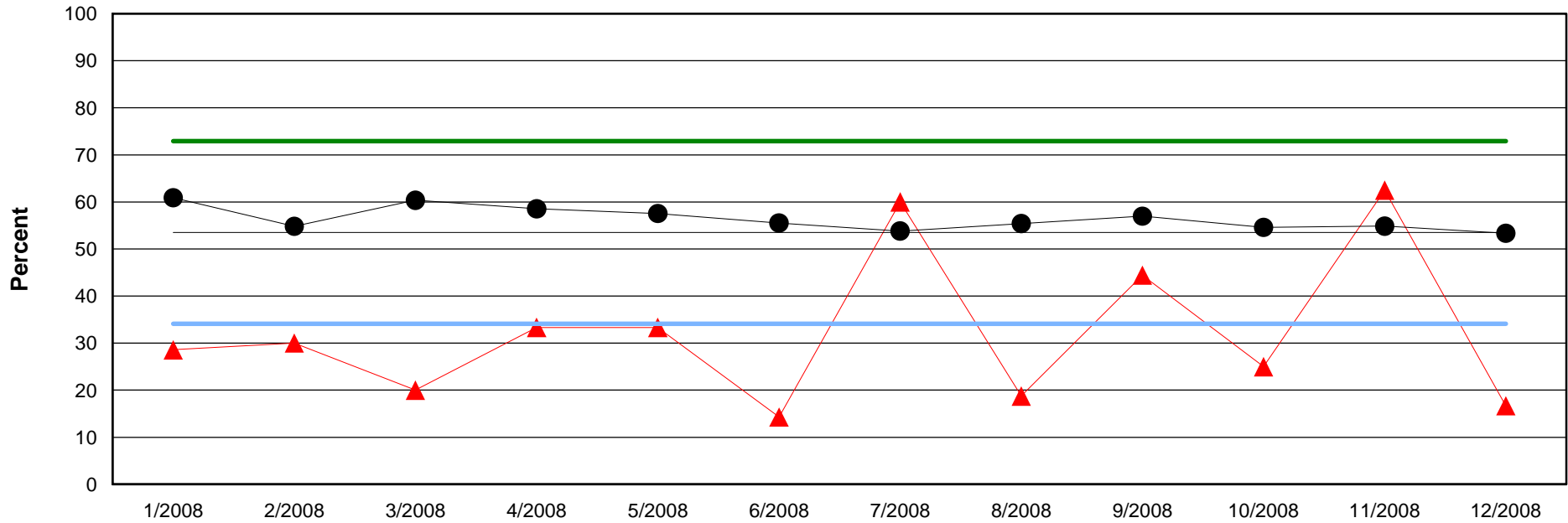
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	383	359	346	343	330	345	361	390	410	422	438	440
Total Possible	608	581	566	550	548	562	583	632	665	686	724	734
Percent	63.0%	61.8%	61.1%	62.4%	60.2%	61.4%	61.9%	61.7%	61.7%	61.5%	60.5%	59.9%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

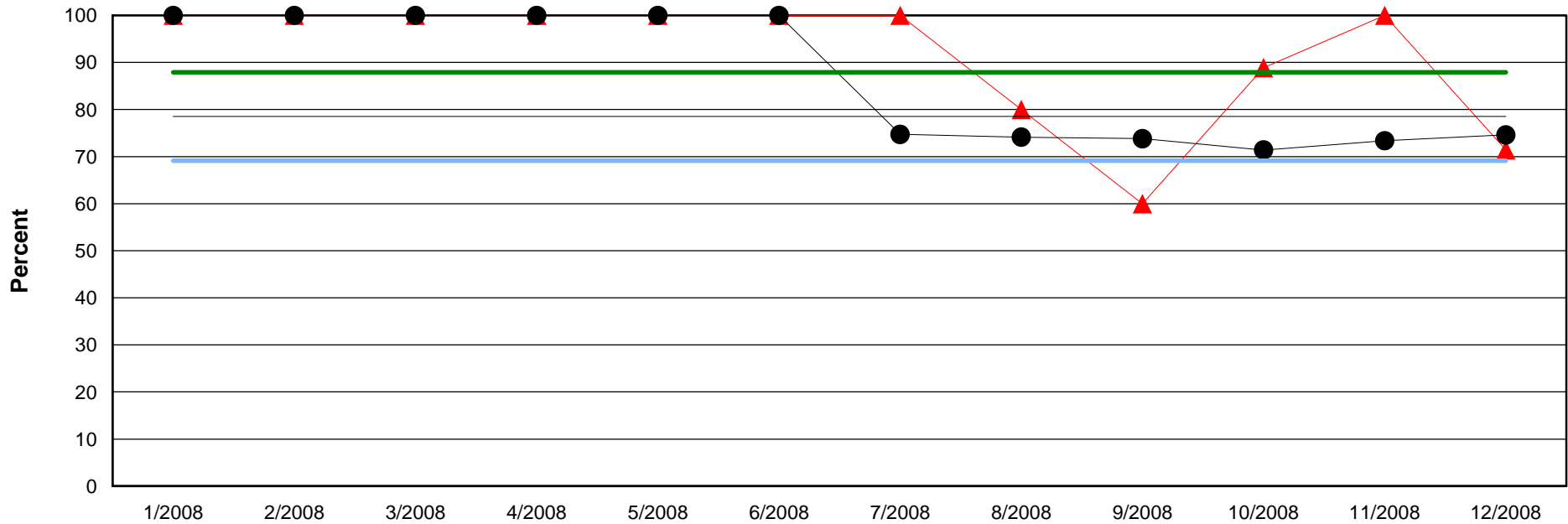
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	2	3	1	3	4	1	6	3	4	1	5	1
Total Possible	7	10	5	9	12	7	10	16	9	4	8	6
Percent	28.6%	30.0%	20.0%	33.3%	33.3%	14.3%	60.0%	18.8%	44.4%	25.0%	62.5%	16.7%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

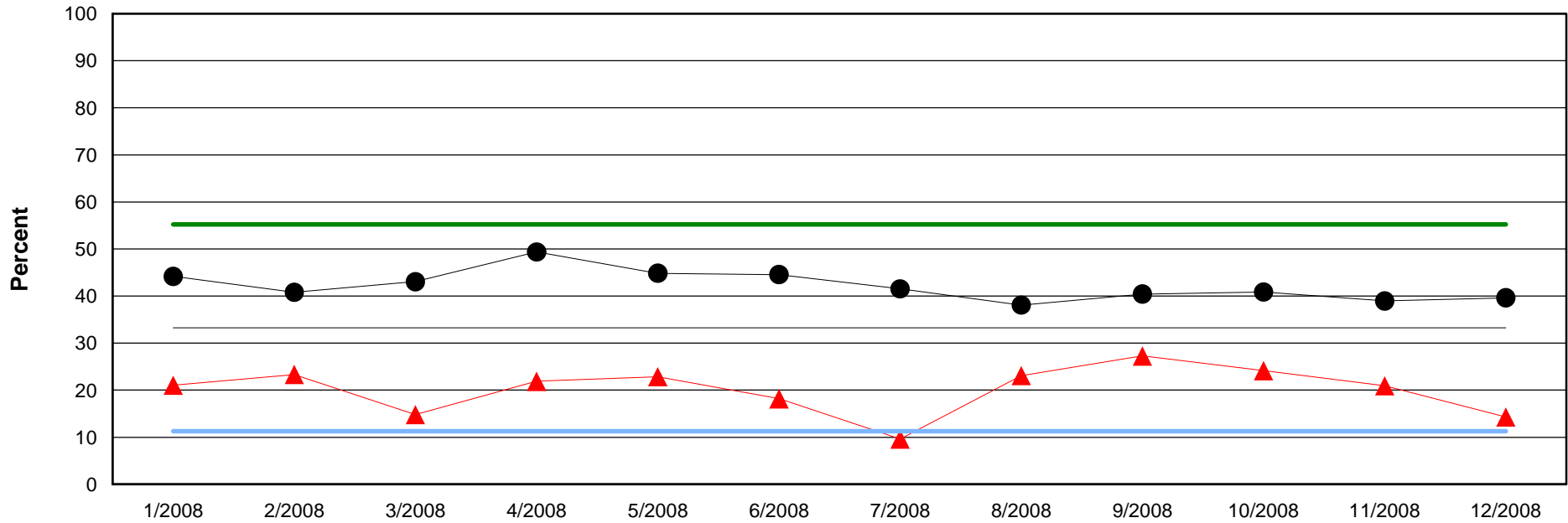
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	7	8	3	8	12	5
Total Possible	0	0	0	0	0	0	7	10	5	9	12	7
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	80.0%	60.0%	88.9%	100.0%	71.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

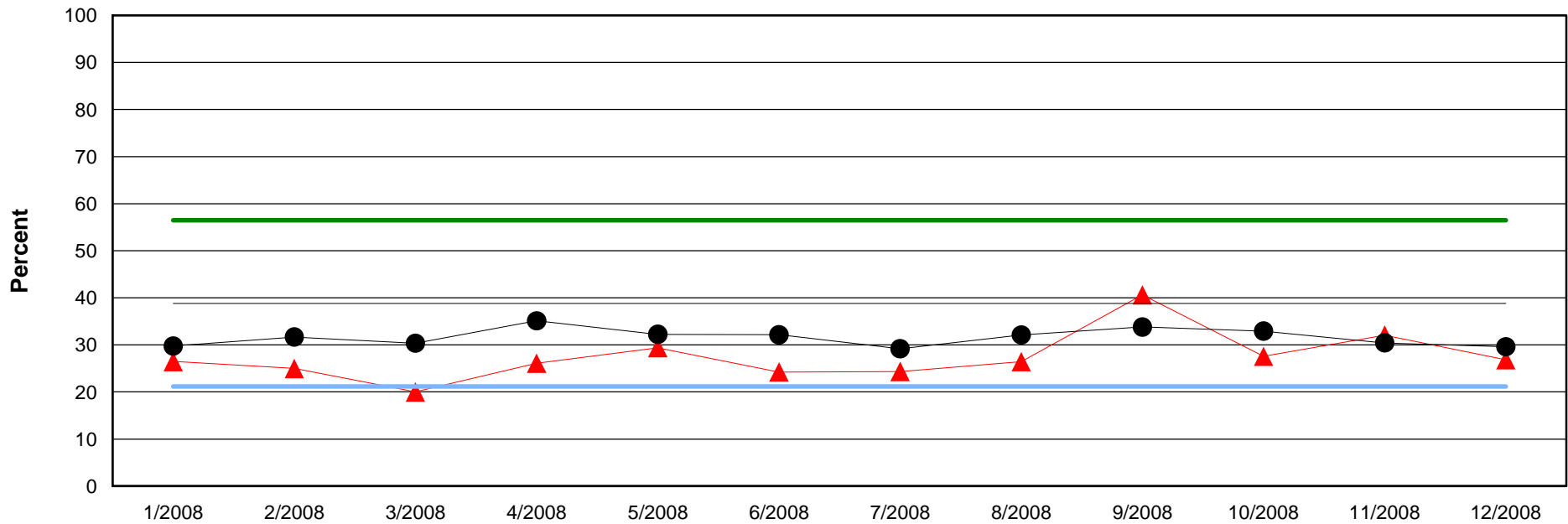
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	4	7	4	7	8	8	5	12	9	7	9	5
Total Possible	19	30	27	32	35	44	52	52	33	29	43	35
Percent	21.1%	23.3%	14.8%	21.9%	22.9%	18.2%	9.6%	23.1%	27.3%	24.1%	20.9%	14.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
----------	-------------	---------------	---------------	---------------------

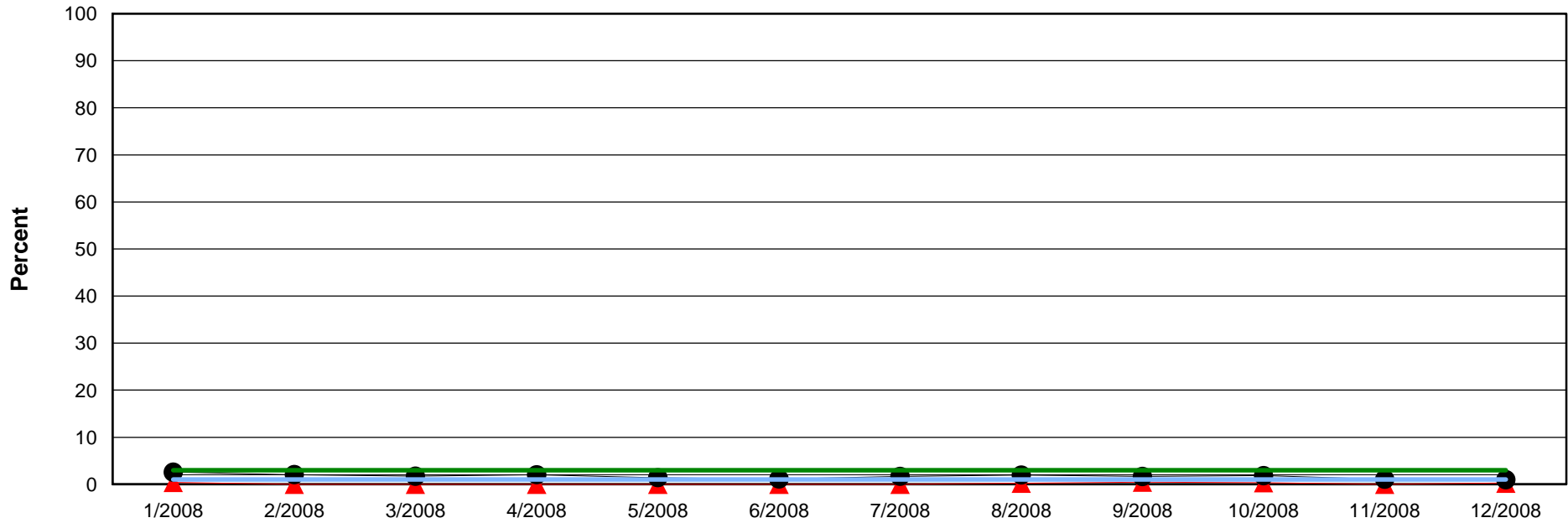
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	9	6	4	6	15	16	19	23	26	8	17	11
Total Possible	34	24	20	23	51	66	78	87	64	29	53	41
Percent	26.5%	25.0%	20.0%	26.1%	29.4%	24.2%	24.4%	26.4%	40.6%	27.6%	32.1%	26.8%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

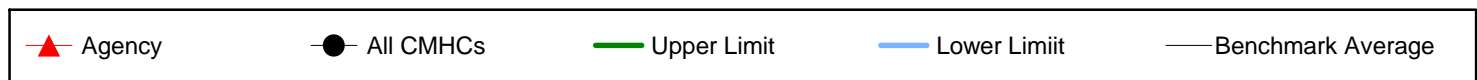
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



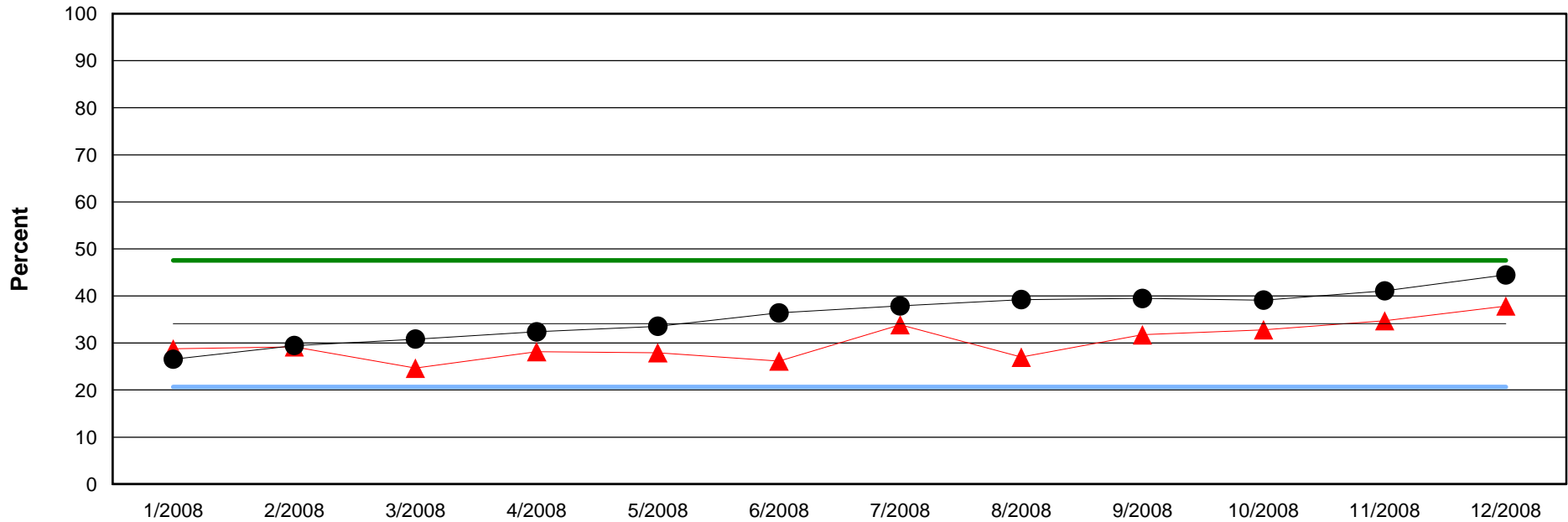
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	1	0	0	0	0	0	0	1	2	1	0	1
Total Possible	257	246	240	311	289	401	440	464	449	301	427	393
Percent	.4%	.0%	.0%	.0%	.0%	.0%	.0%	.2%	.4%	.3%	.0%	.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

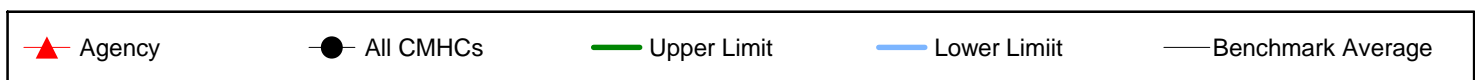
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	21	21	18	20	19	17	21	17	20	21	25	28
Total Possible	73	72	73	71	68	65	62	63	63	64	72	74
Percent	28.8%	29.2%	24.7%	28.2%	27.9%	26.2%	33.9%	27.0%	31.7%	32.8%	34.7%	37.8%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

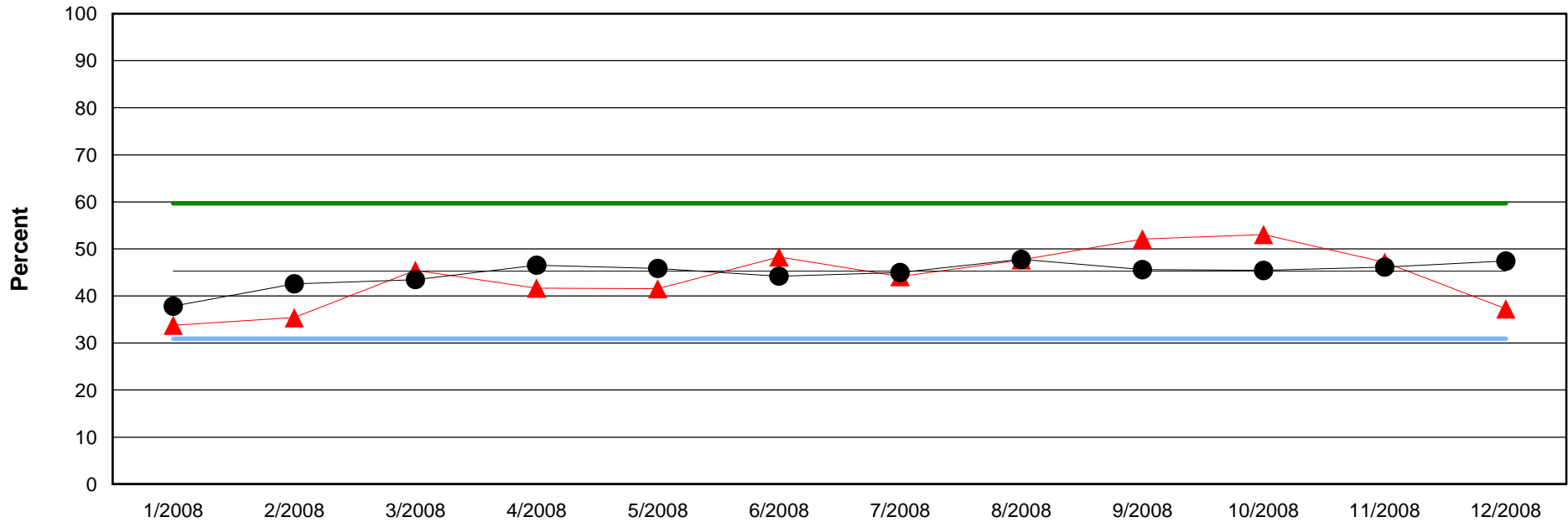
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

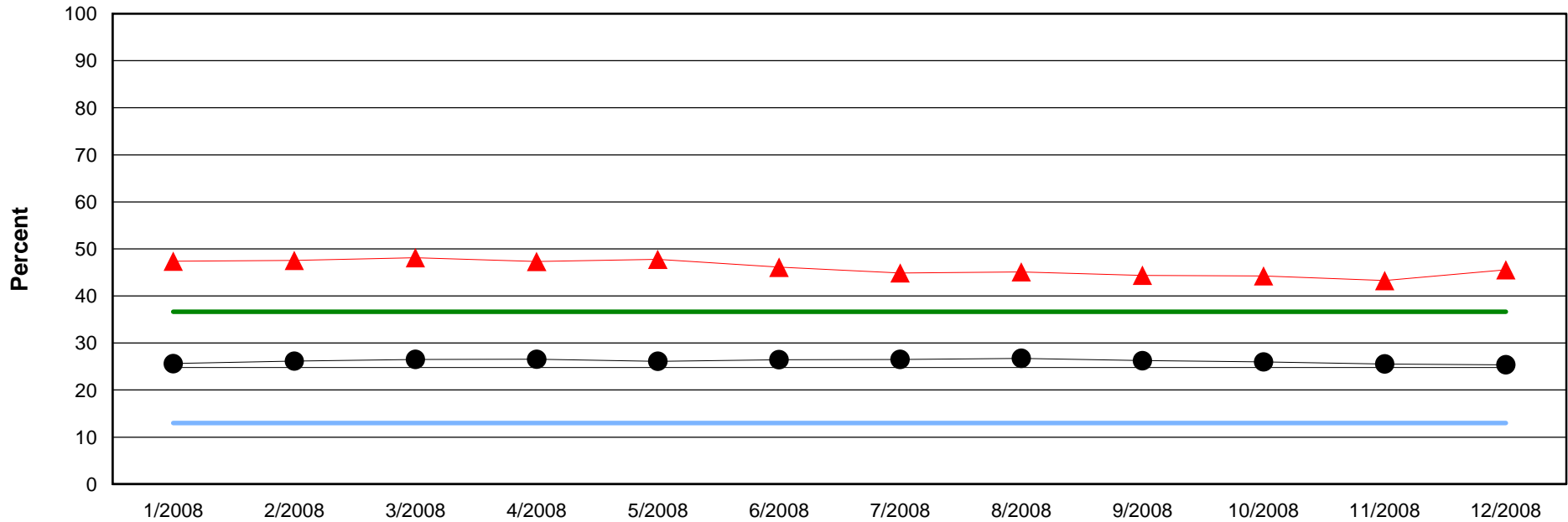
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	26	23	30	25	27	42	30	31	37	26	33	19
Total Possible	77	65	66	60	65	87	68	65	71	49	70	51
Percent	33.8%	35.4%	45.5%	41.7%	41.5%	48.3%	44.1%	47.7%	52.1%	53.1%	47.1%	37.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

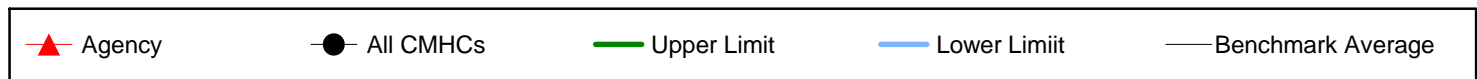
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



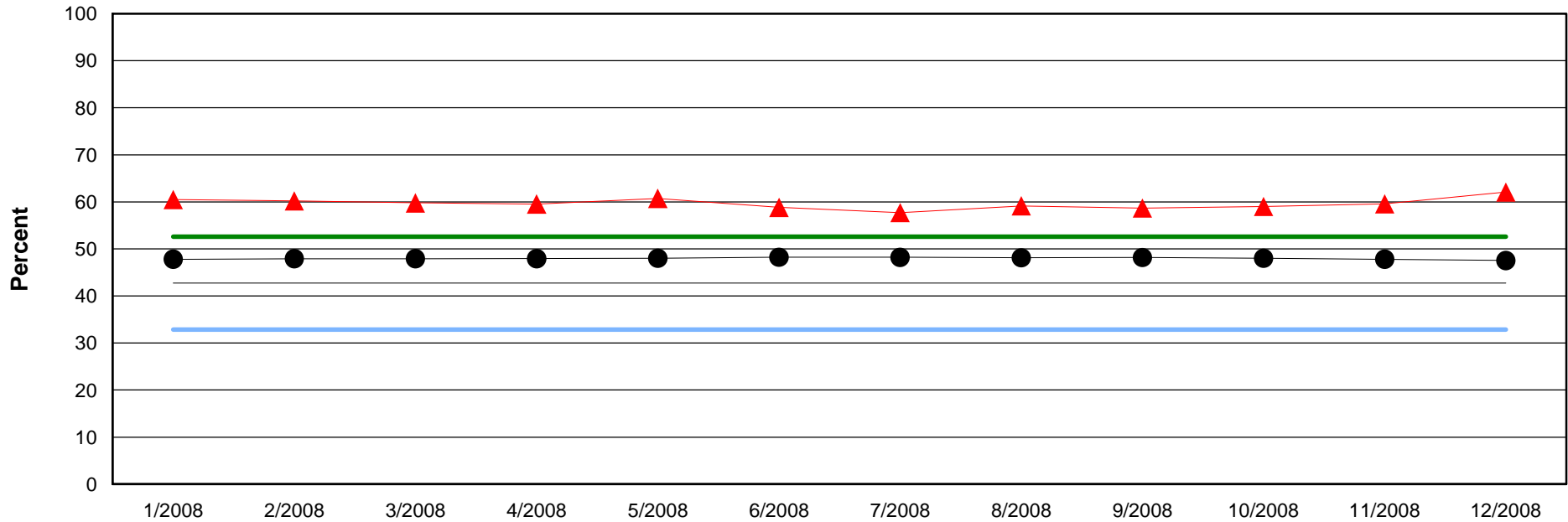
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	563	563	559	556	549	541	539	546	546	550	531	562
Total Possible	1,188	1,184	1,161	1,175	1,149	1,173	1,201	1,210	1,230	1,243	1,227	1,233
Percent	47.4%	47.6%	48.1%	47.3%	47.8%	46.1%	44.9%	45.1%	44.4%	44.2%	43.3%	45.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

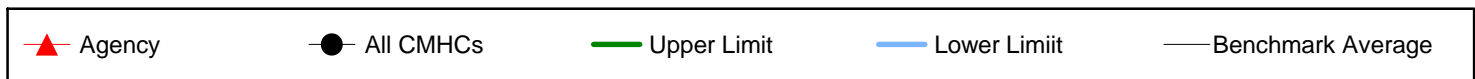
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



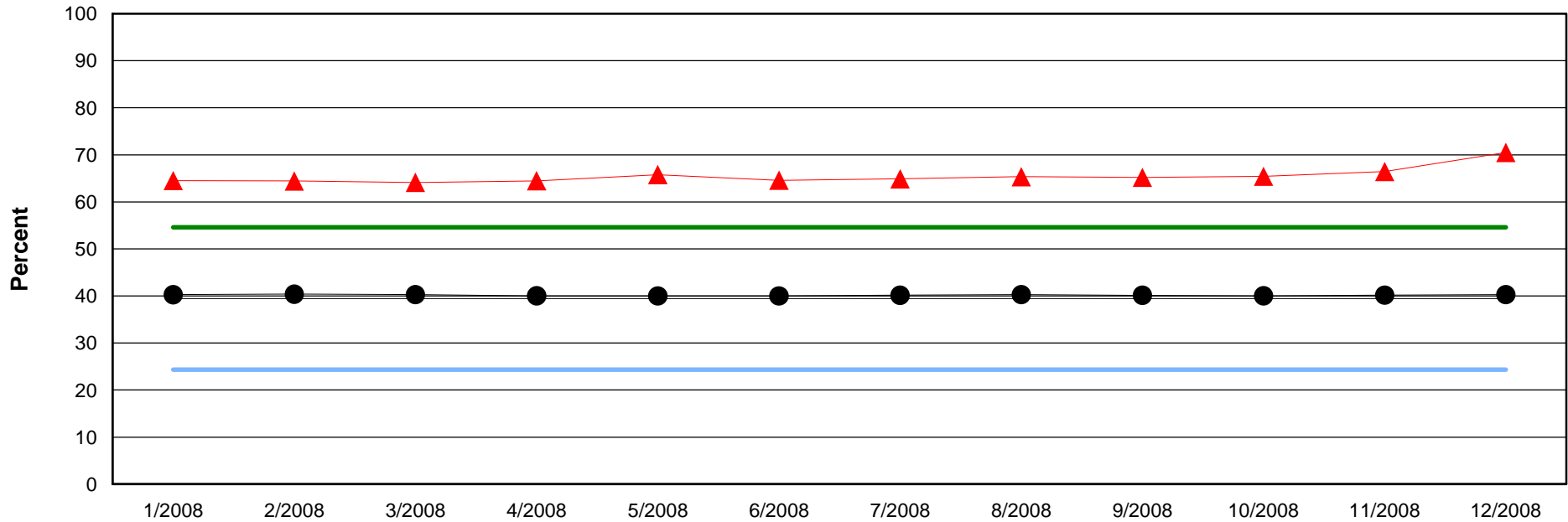
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	721	716	696	702	701	693	695	717	724	737	734	770
Total Possible	1,192	1,189	1,164	1,179	1,154	1,178	1,204	1,212	1,234	1,249	1,232	1,240
Percent	60.5%	60.2%	59.8%	59.5%	60.7%	58.8%	57.7%	59.2%	58.7%	59.0%	59.6%	62.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

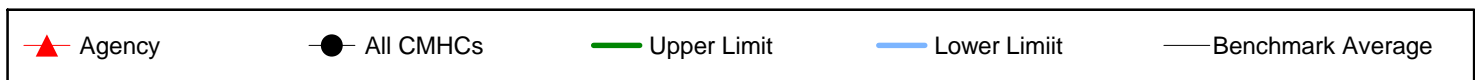
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



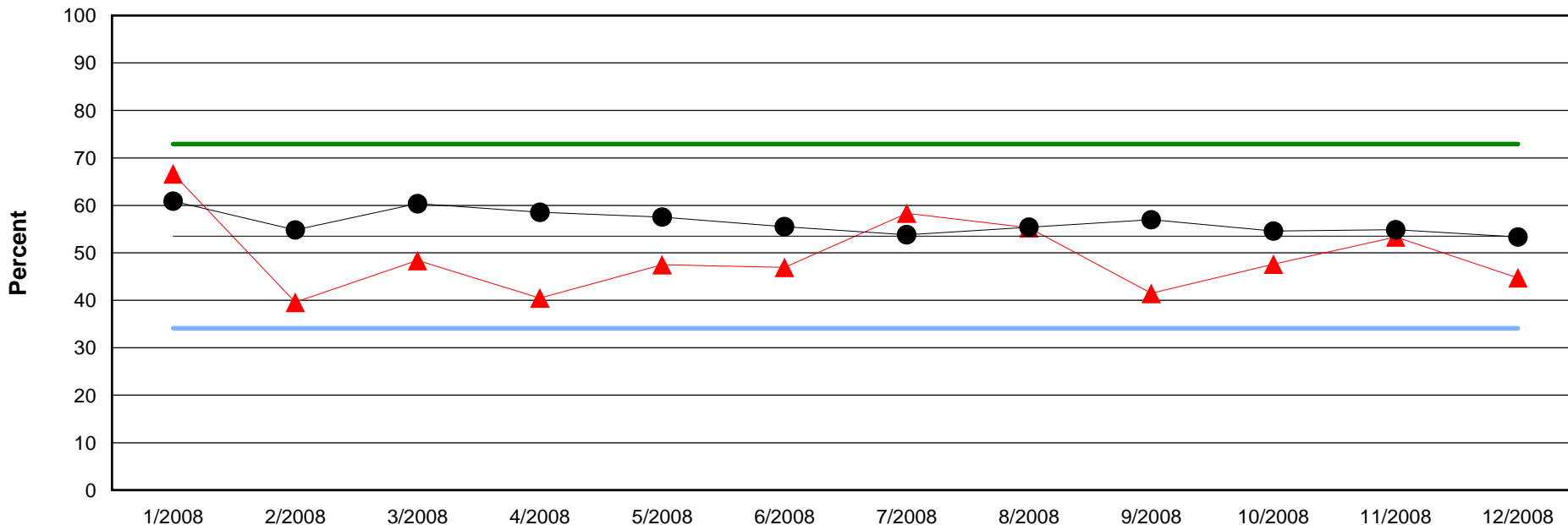
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	768	765	746	761	760	763	784	794	806	818	820	875
Total Possible	1,190	1,187	1,163	1,180	1,155	1,181	1,208	1,215	1,236	1,250	1,234	1,241
Percent	64.5%	64.4%	64.1%	64.5%	65.8%	64.6%	64.9%	65.3%	65.2%	65.4%	66.5%	70.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

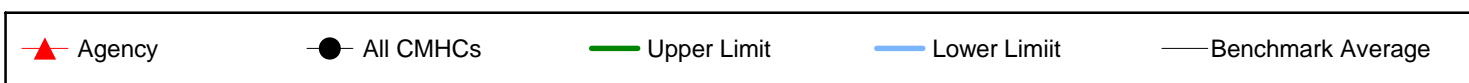
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



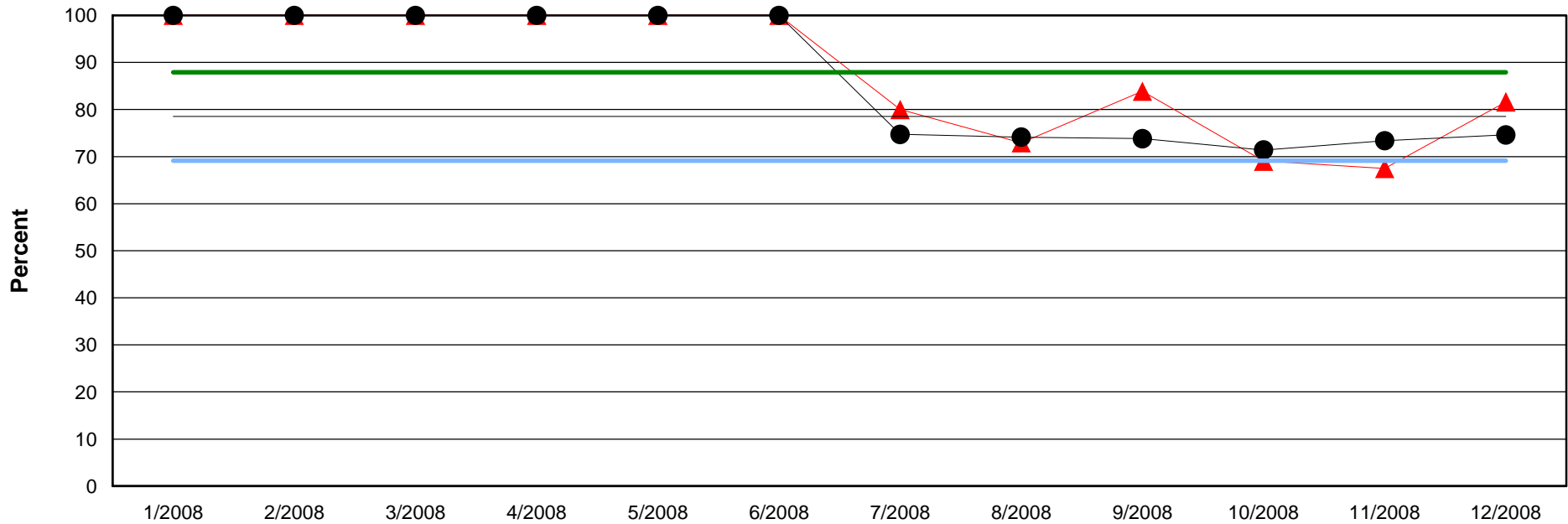
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	30	19	15	17	19	23	21	21	17	20	24	17
Total Possible	45	48	31	42	40	49	36	38	41	42	45	38
Percent	66.7%	39.6%	48.4%	40.5%	47.5%	46.9%	58.3%	55.3%	41.5%	47.6%	53.3%	44.7%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

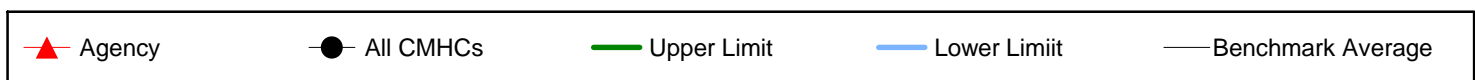
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



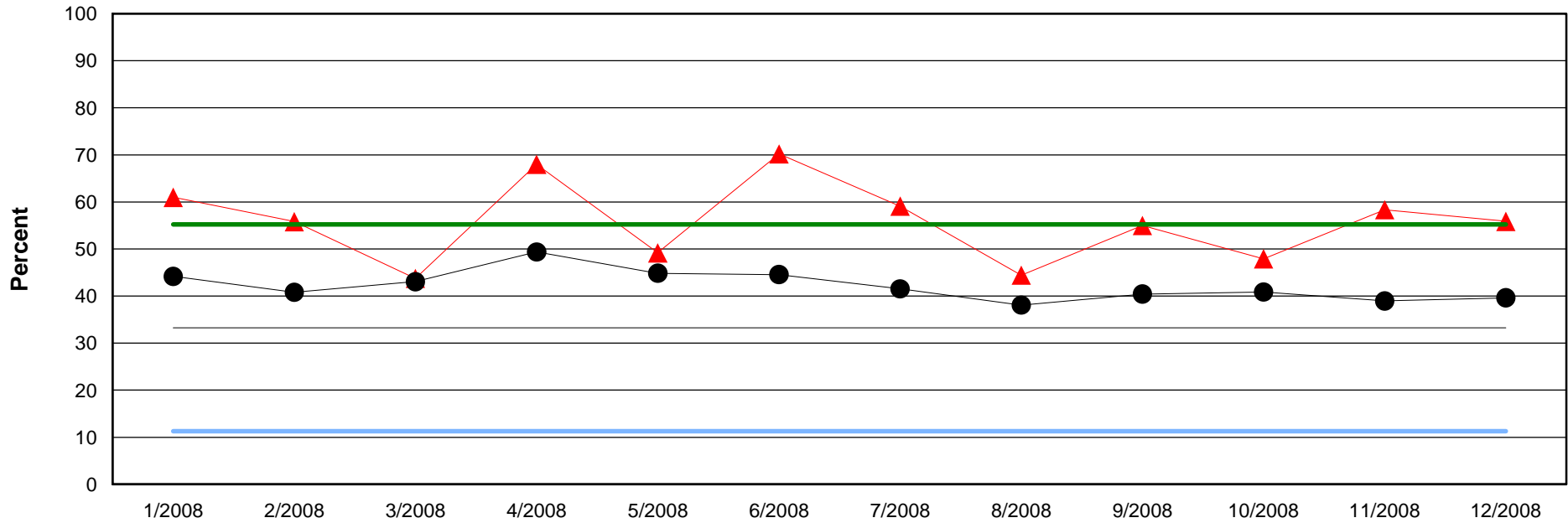
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	36	35	26	29	27	40
Total Possible	0	0	0	0	0	0	45	48	31	42	40	49
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	80.0%	72.9%	83.9%	69.0%	67.5%	81.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

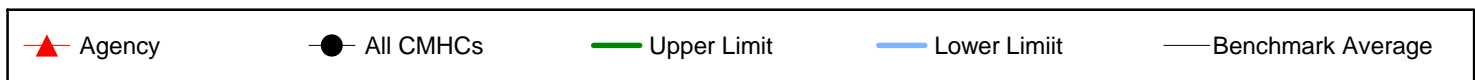
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%



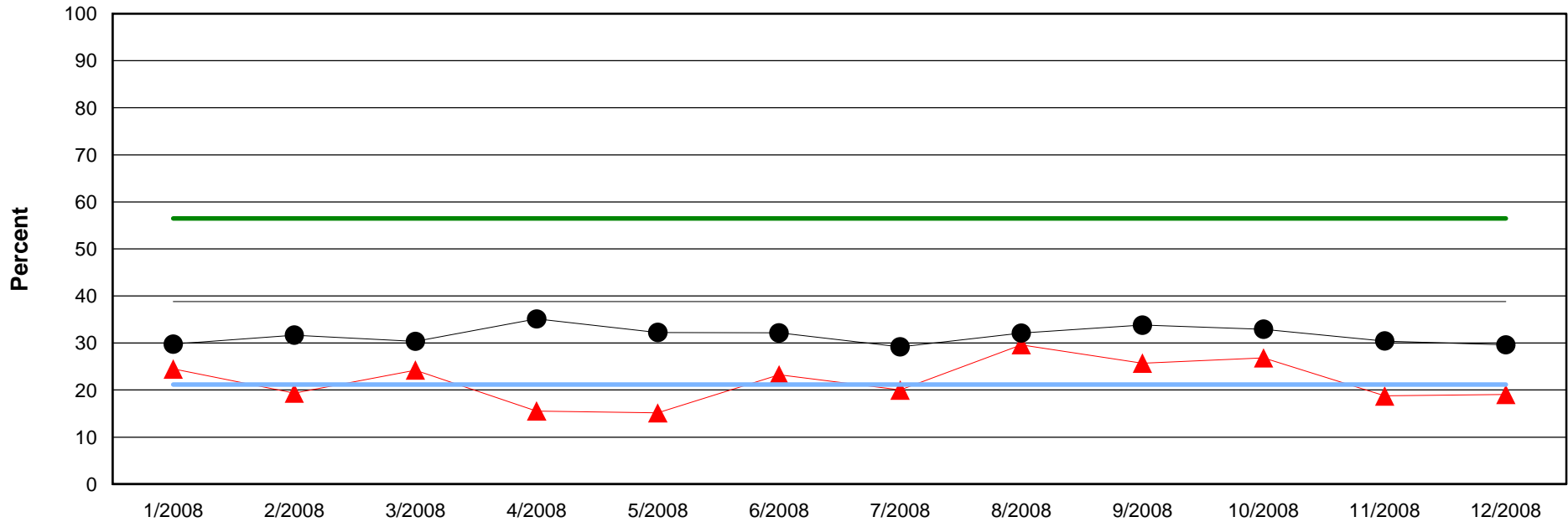
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	25	24	21	34	30	33	26	24	22	23	21	19
Total Possible	41	43	48	50	61	47	44	54	40	48	36	34
Percent	61.0%	55.8%	43.8%	68.0%	49.2%	70.2%	59.1%	44.4%	55.0%	47.9%	58.3%	55.9%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
----------	-------------	---------------	---------------	---------------------

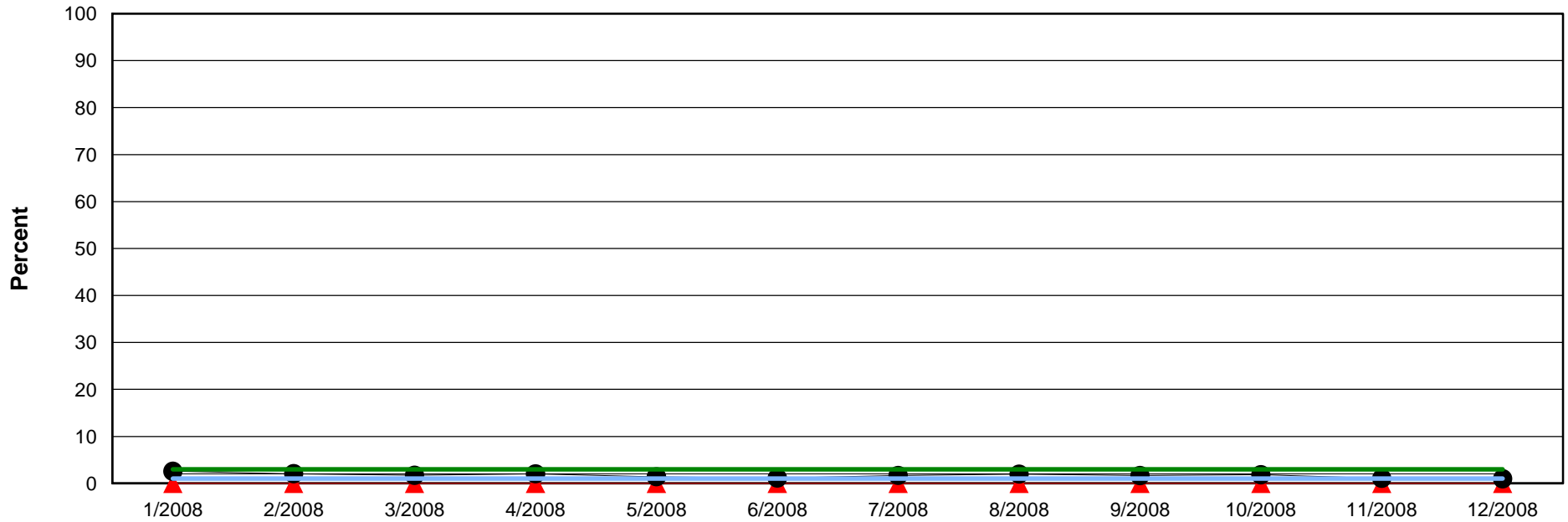
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	12	6	8	7	5	10	6	16	9	11	6	4
Total Possible	49	31	33	45	33	43	30	54	35	41	32	21
Percent	24.5%	19.4%	24.2%	15.6%	15.2%	23.3%	20.0%	29.6%	25.7%	26.8%	18.8%	19.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

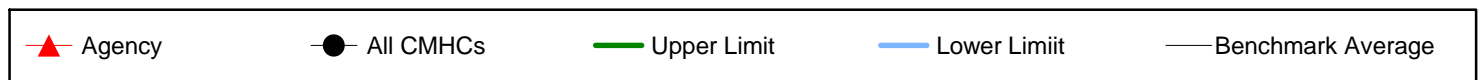
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



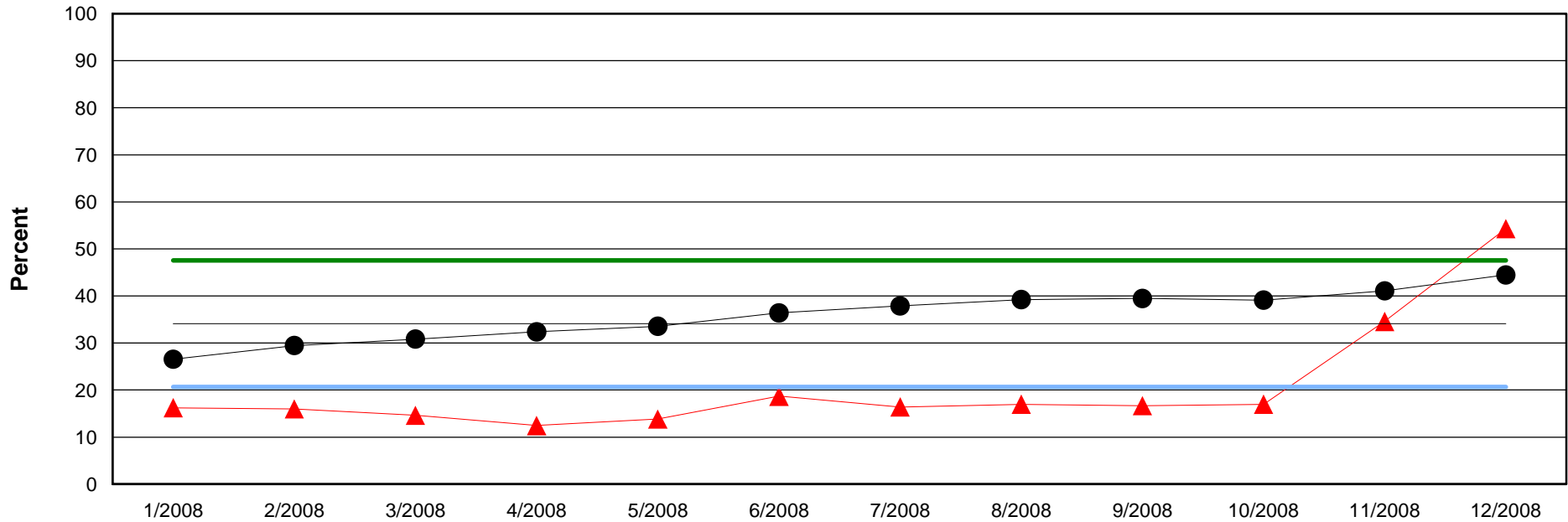
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	0	0	0	0	0	0	0	0	0	0	0	0
Total Possible	641	590	624	692	617	628	543	613	625	647	551	562
Percent	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

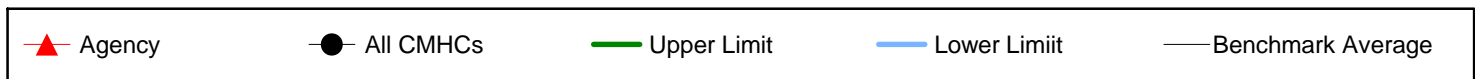
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	45	43	37	32	35	49	43	45	44	46	92	145
Total Possible	277	269	253	257	253	262	262	265	264	271	266	267
Percent	16.2%	16.0%	14.6%	12.5%	13.8%	18.7%	16.4%	17.0%	16.7%	17.0%	34.6%	54.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

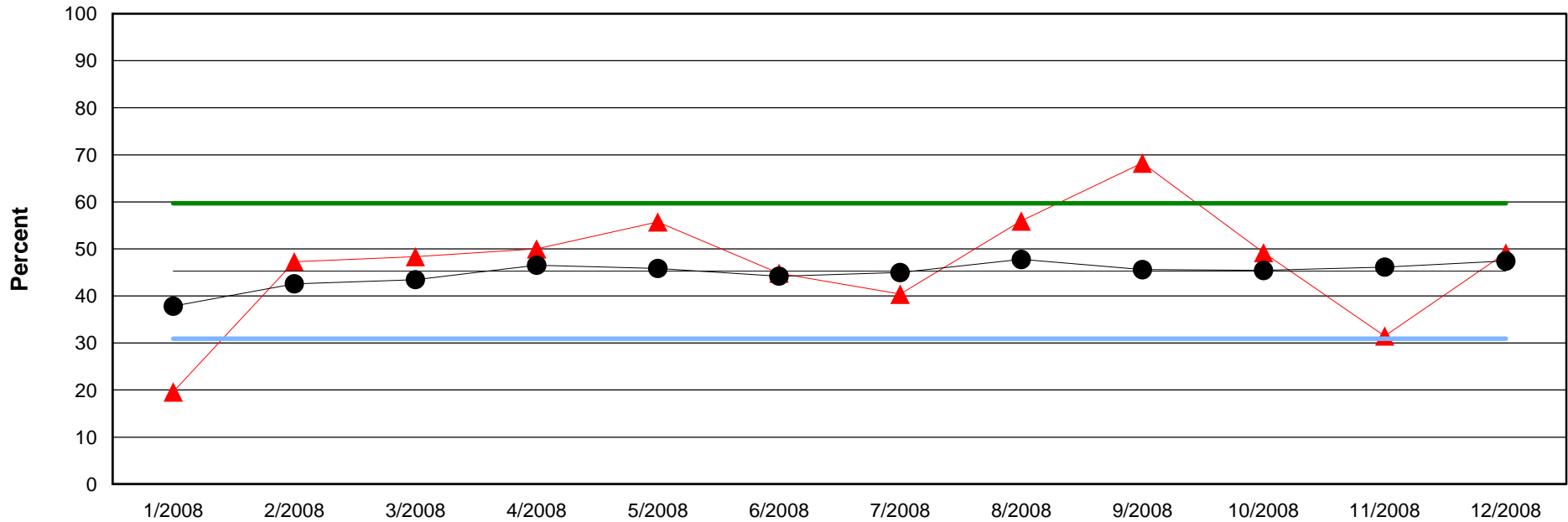
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

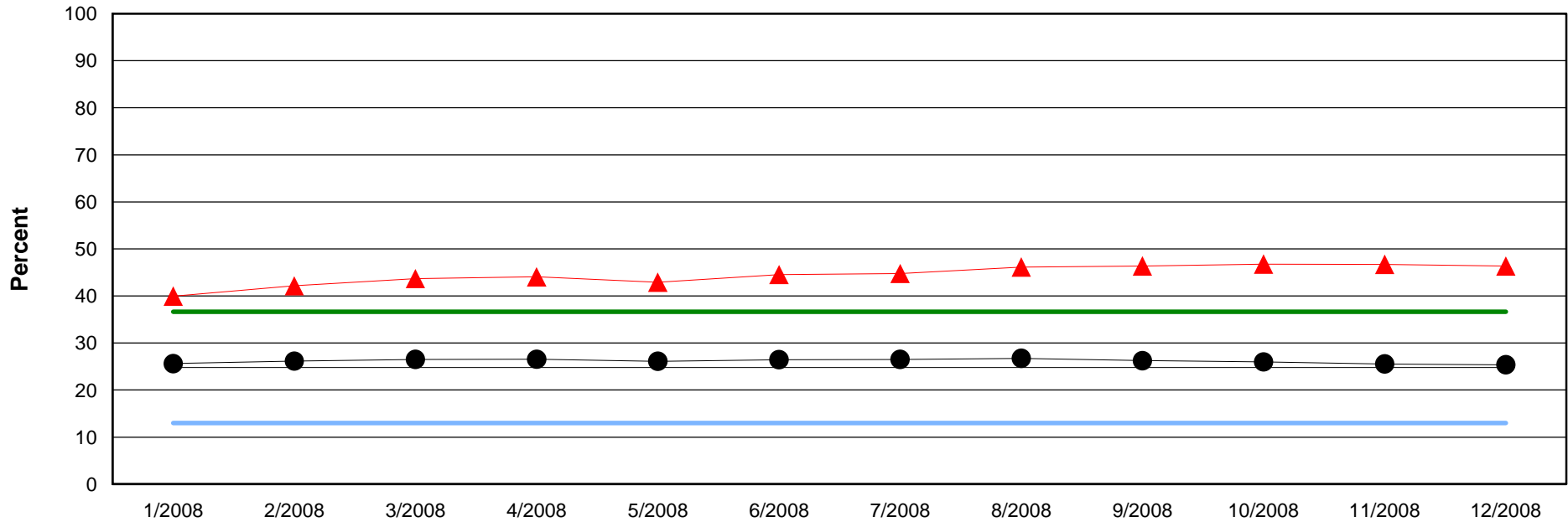
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	10	26	29	28	39	26	21	33	43	31	17	28
Total Possible	51	55	60	56	70	58	52	59	63	63	54	57
Percent	19.6%	47.3%	48.3%	50.0%	55.7%	44.8%	40.4%	55.9%	68.3%	49.2%	31.5%	49.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

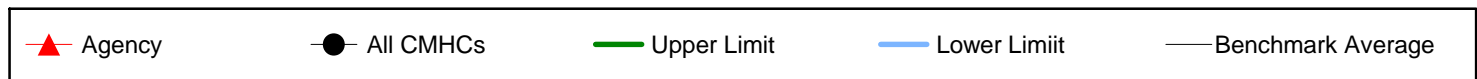
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



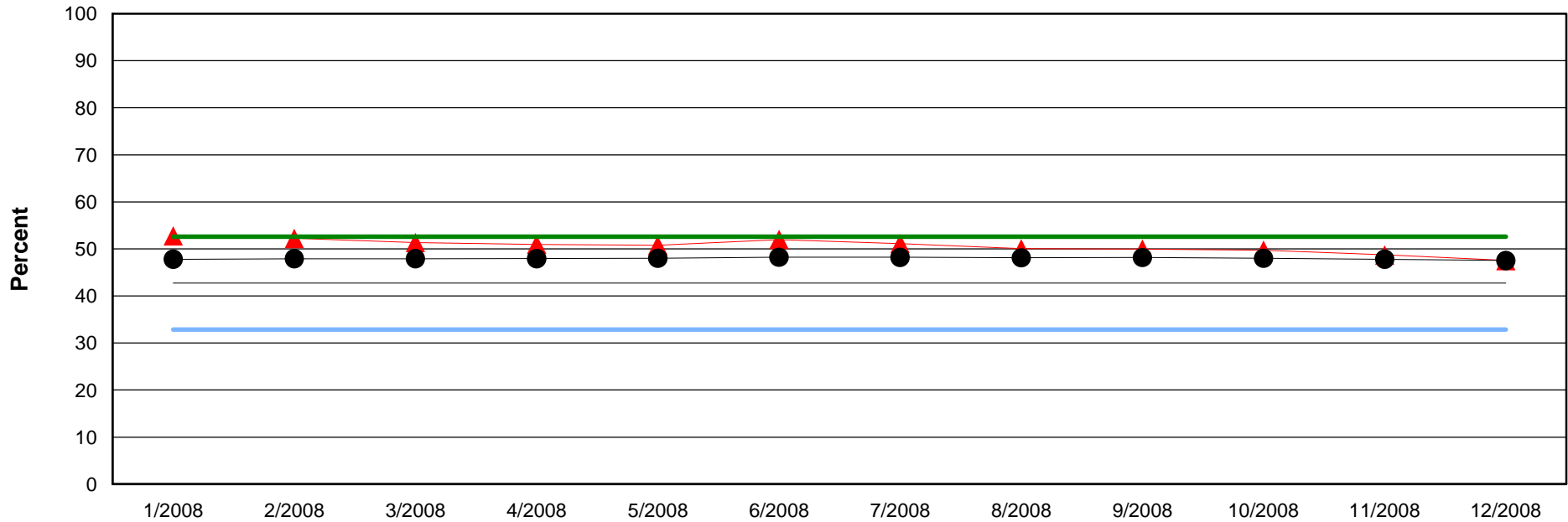
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	410	431	449	464	446	464	474	493	499	507	513	516
Total Possible	1,026	1,022	1,028	1,053	1,039	1,042	1,059	1,068	1,076	1,084	1,098	1,113
Percent	40.0%	42.2%	43.7%	44.1%	42.9%	44.5%	44.8%	46.2%	46.4%	46.8%	46.7%	46.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

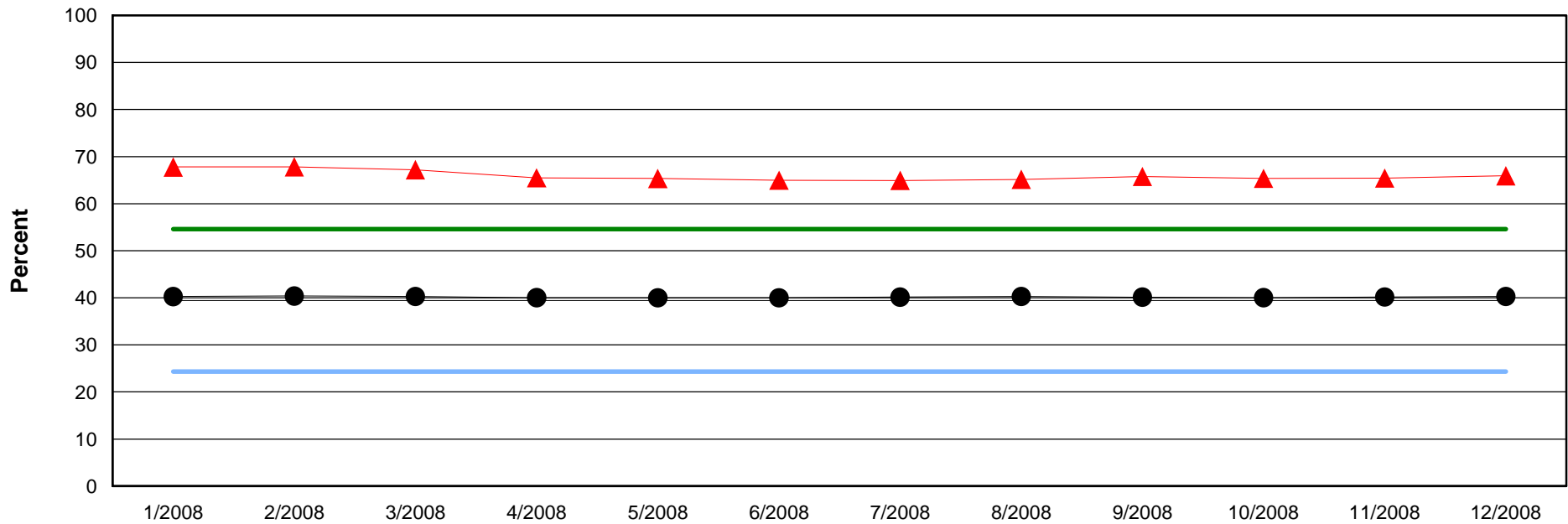
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	544	537	531	539	530	545	544	537	539	541	536	530
Total Possible	1,031	1,028	1,034	1,058	1,044	1,048	1,064	1,073	1,079	1,088	1,100	1,115
Percent	52.8%	52.2%	51.4%	50.9%	50.8%	52.0%	51.1%	50.0%	50.0%	49.7%	48.7%	47.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

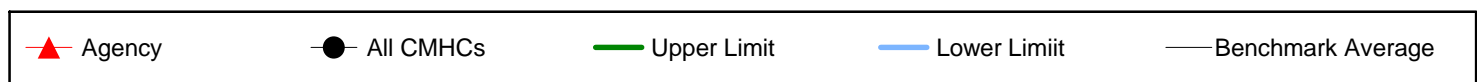
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



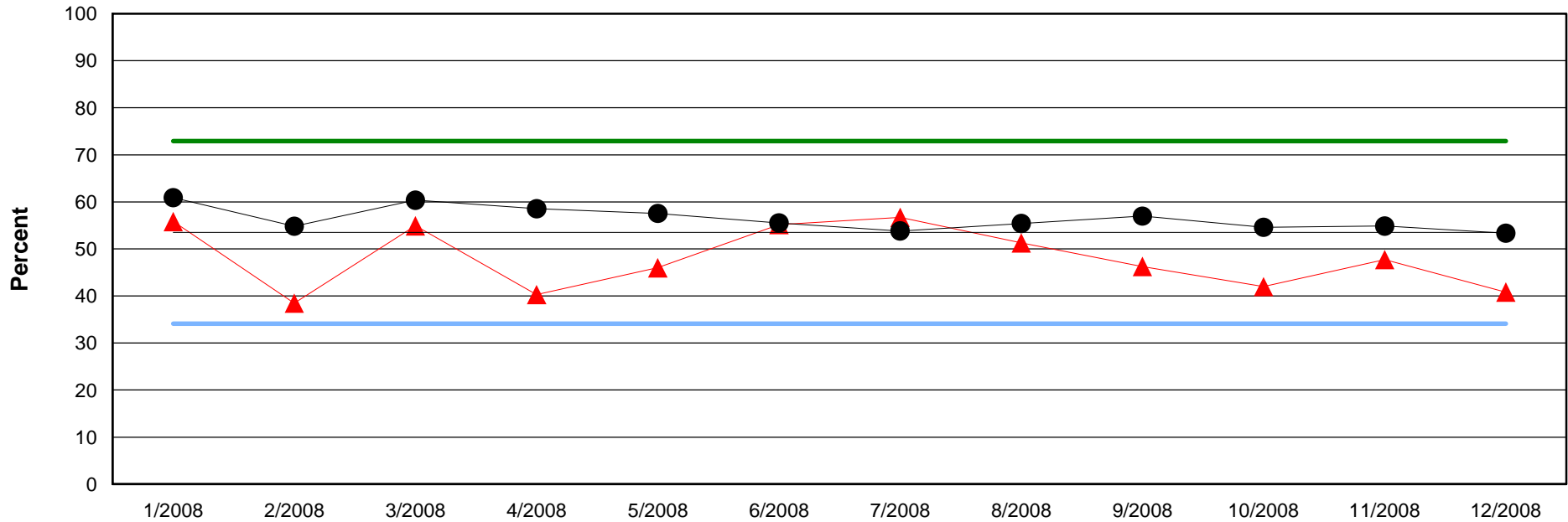
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	699	698	695	693	681	679	689	698	709	710	719	735
Total Possible	1,031	1,029	1,034	1,058	1,042	1,045	1,061	1,071	1,078	1,086	1,099	1,115
Percent	67.8%	67.8%	67.2%	65.5%	65.4%	65.0%	64.9%	65.2%	65.8%	65.4%	65.4%	65.9%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

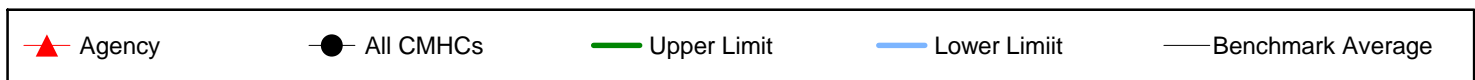
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



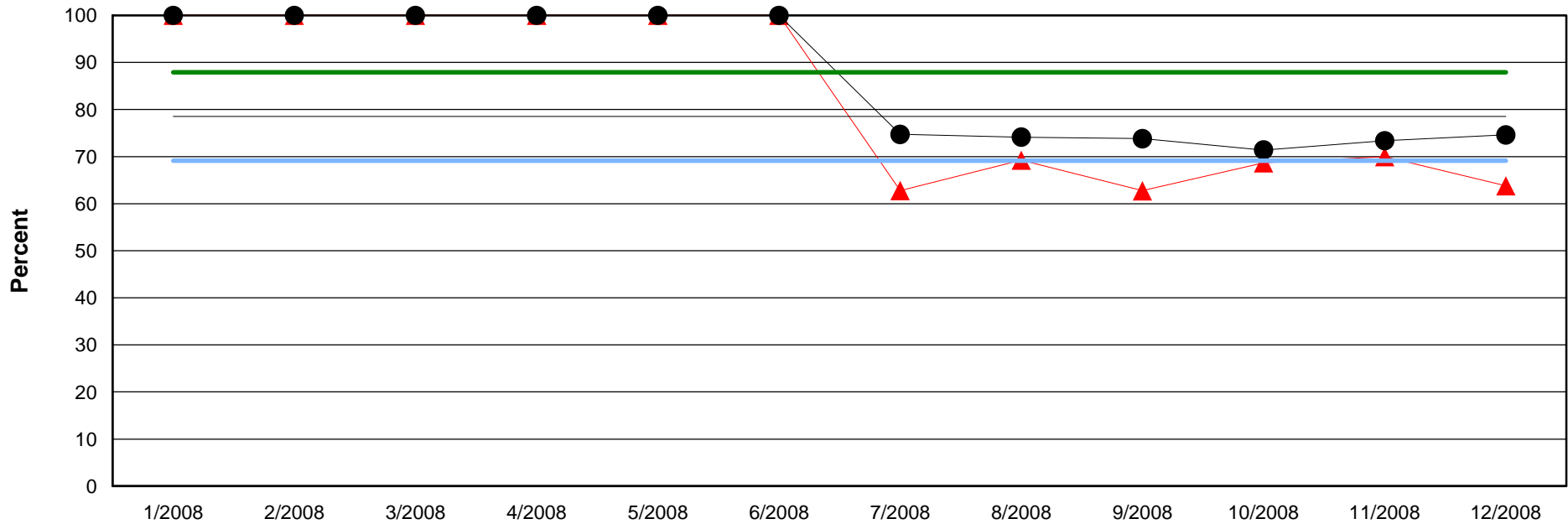
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	24	15	28	27	23	32	38	20	31	21	21	20
Total Possible	43	39	51	67	50	58	67	39	67	50	44	49
Percent	55.8%	38.5%	54.9%	40.3%	46.0%	55.2%	56.7%	51.3%	46.3%	42.0%	47.7%	40.8%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

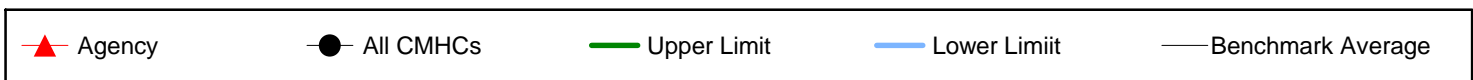
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



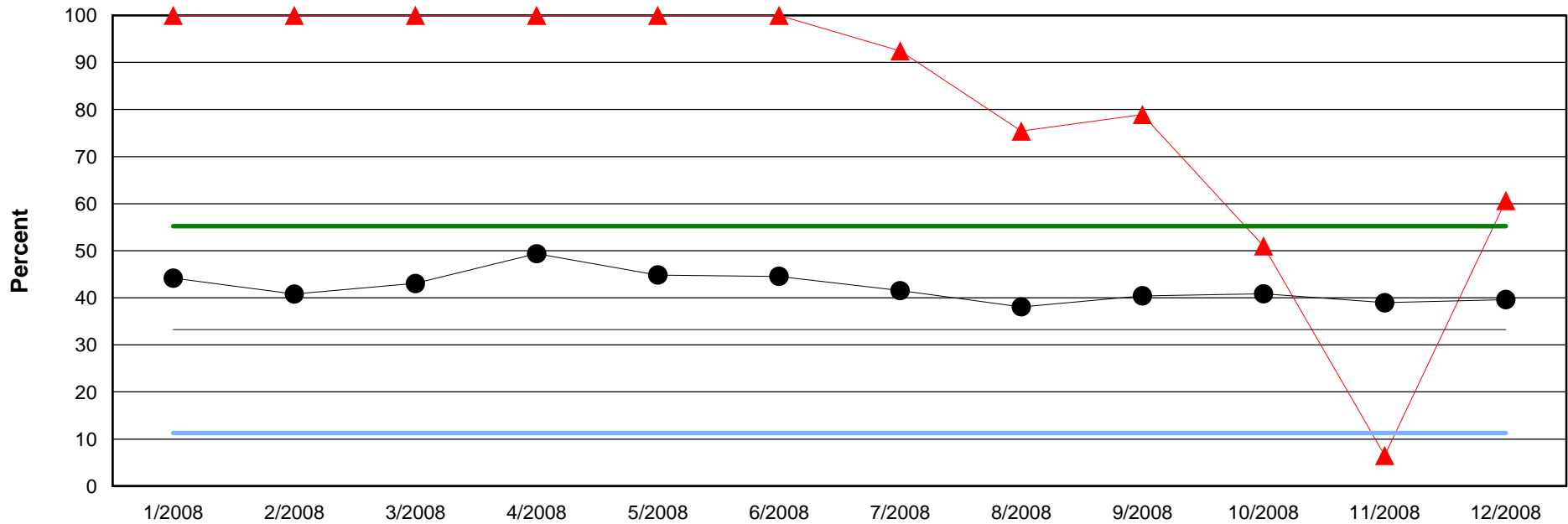
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	27	27	32	46	35	37
Total Possible	0	0	0	0	0	0	43	39	51	67	50	58
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	62.8%	69.2%	62.7%	68.7%	70.0%	63.8%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

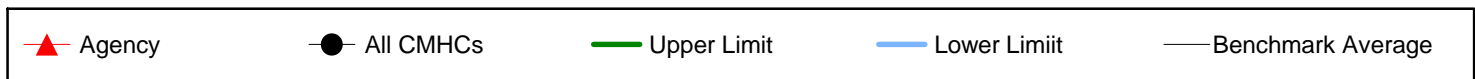
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%



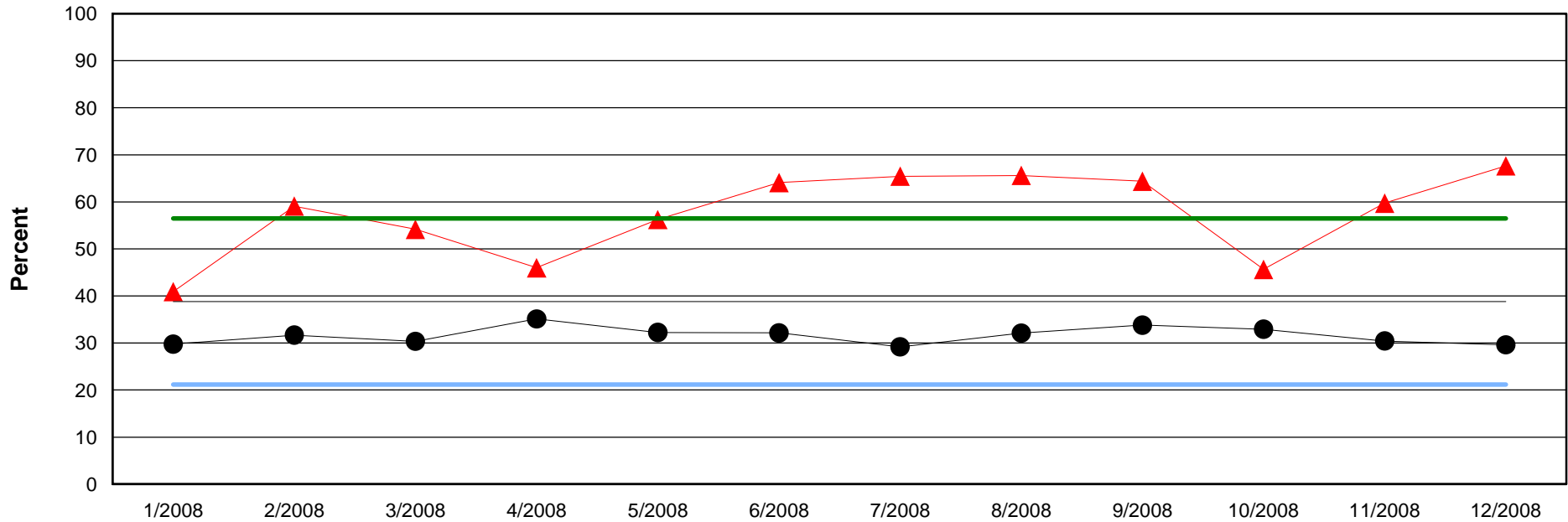
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	39	49	42	55	40	36	49	46	45	25	3	37
Total Possible	39	49	42	55	40	36	53	61	57	49	46	61
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	92.5%	75.4%	78.9%	51.0%	6.5%	60.7%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

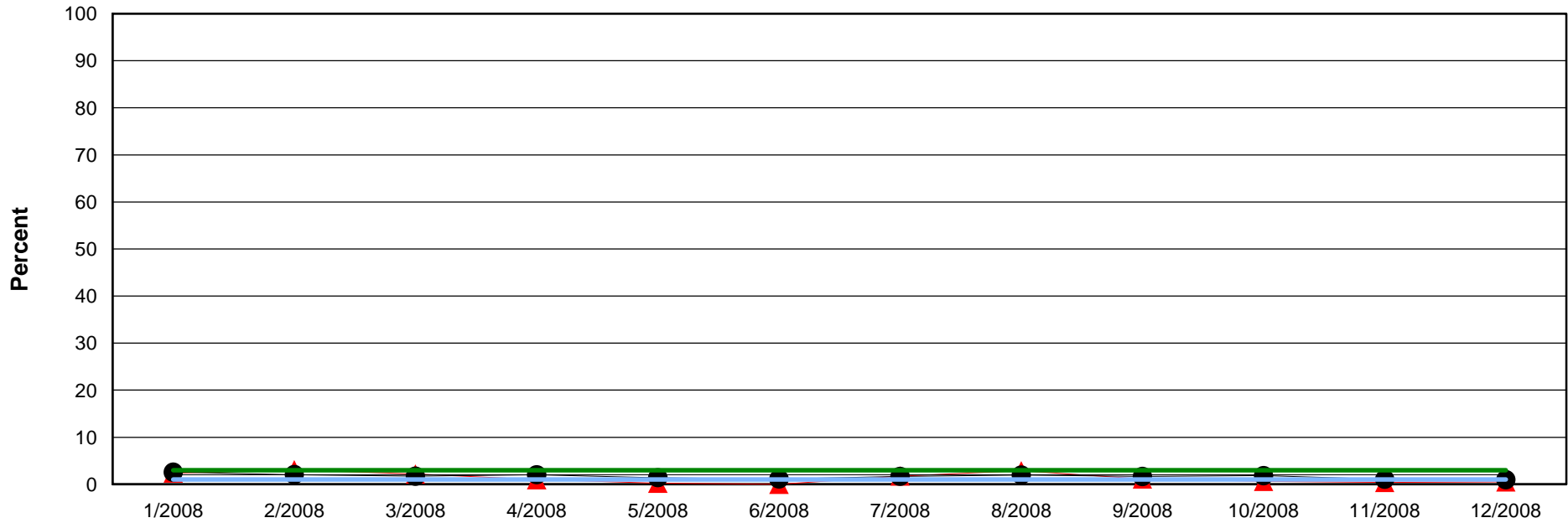
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	18	26	13	23	18	25	36	42	47	42	46	46
Total Possible	44	44	24	50	32	39	55	64	73	92	77	68
Percent	40.9%	59.1%	54.2%	46.0%	56.3%	64.1%	65.5%	65.6%	64.4%	45.7%	59.7%	67.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

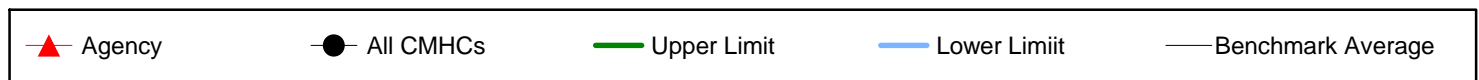
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



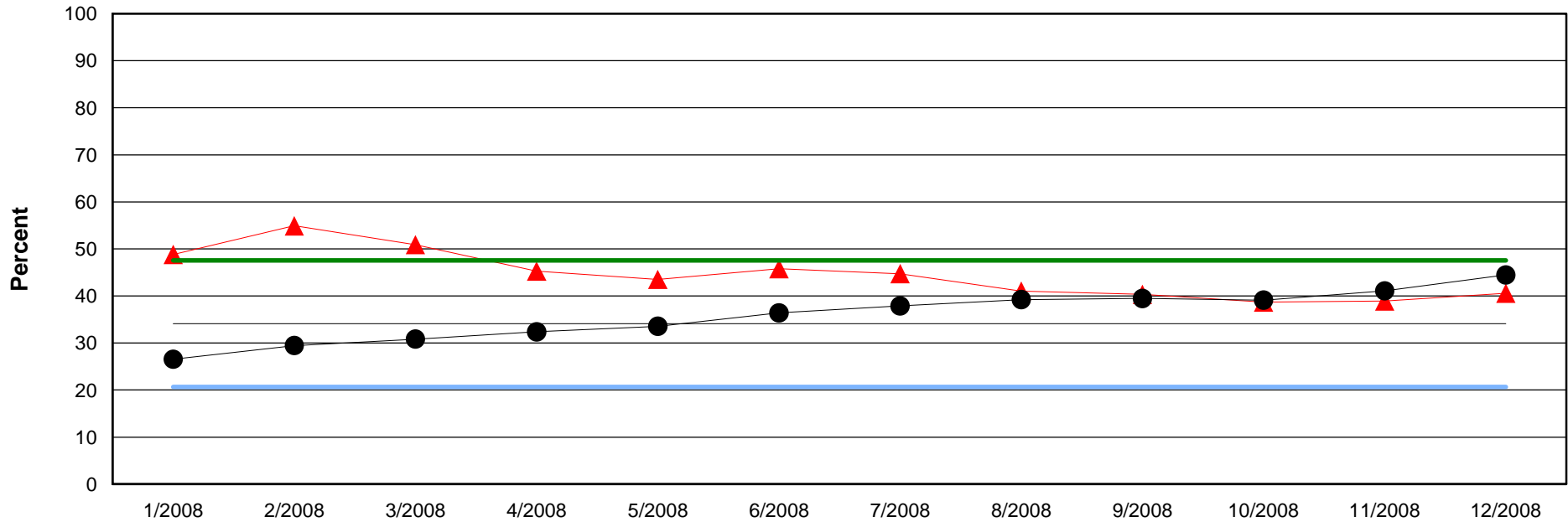
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	11	13	10	5	1	0	9	14	6	3	1	3
Total Possible	462	424	458	505	456	446	509	486	535	470	268	616
Percent	2.4%	3.1%	2.2%	1.0%	.2%	.0%	1.8%	2.9%	1.1%	.6%	.4%	.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	62	67	57	48	47	49	51	48	48	48	51	58
Total Possible	127	122	112	106	108	107	114	117	119	124	131	143
Percent	48.8%	54.9%	50.9%	45.3%	43.5%	45.8%	44.7%	41.0%	40.3%	38.7%	38.9%	40.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

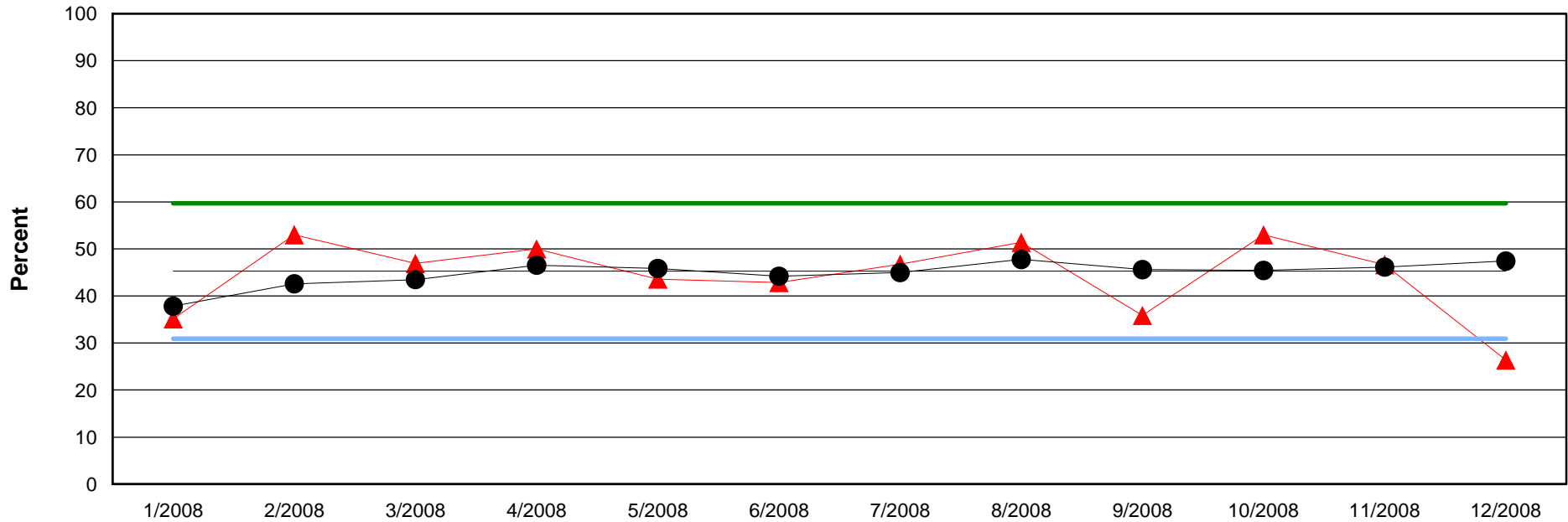
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

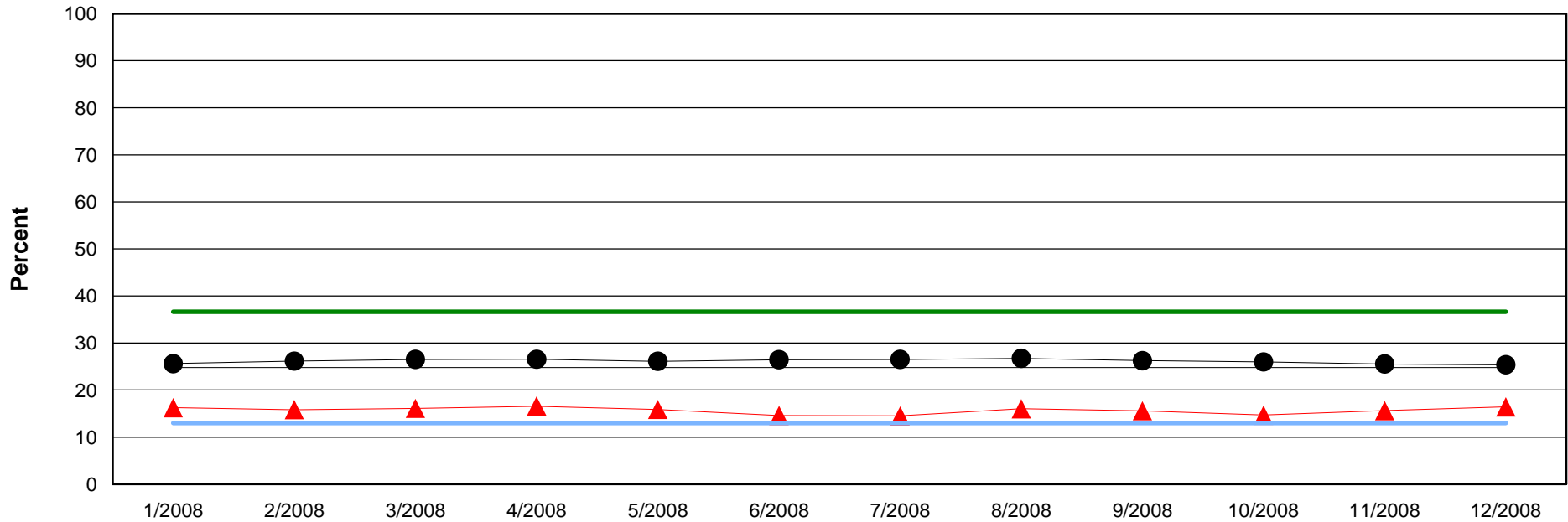
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	13	35	38	41	34	36	43	37	33	44	28	19
Total Possible	37	66	81	82	78	84	92	72	92	83	60	72
Percent	35.1%	53.0%	46.9%	50.0%	43.6%	42.9%	46.7%	51.4%	35.9%	53.0%	46.7%	26.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

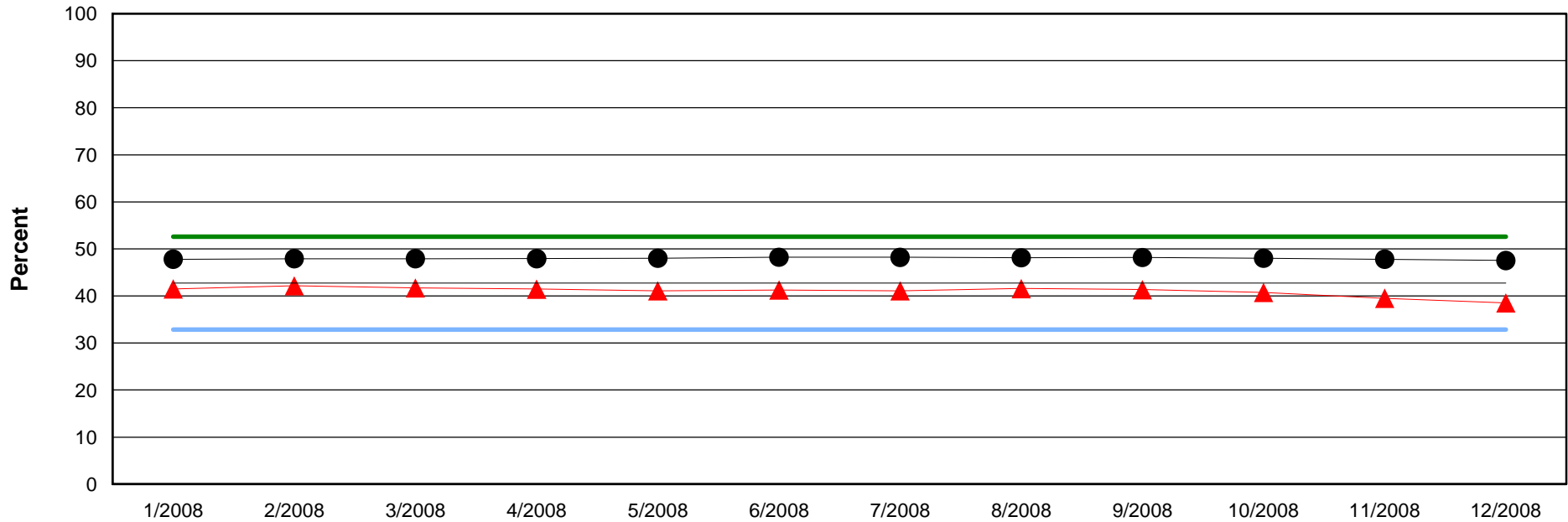
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	104	96	96	95	88	82	83	92	90	87	96	100
Total Possible	640	606	596	573	554	562	572	574	577	593	614	609
Percent	16.3%	15.8%	16.1%	16.6%	15.9%	14.6%	14.5%	16.0%	15.6%	14.7%	15.6%	16.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

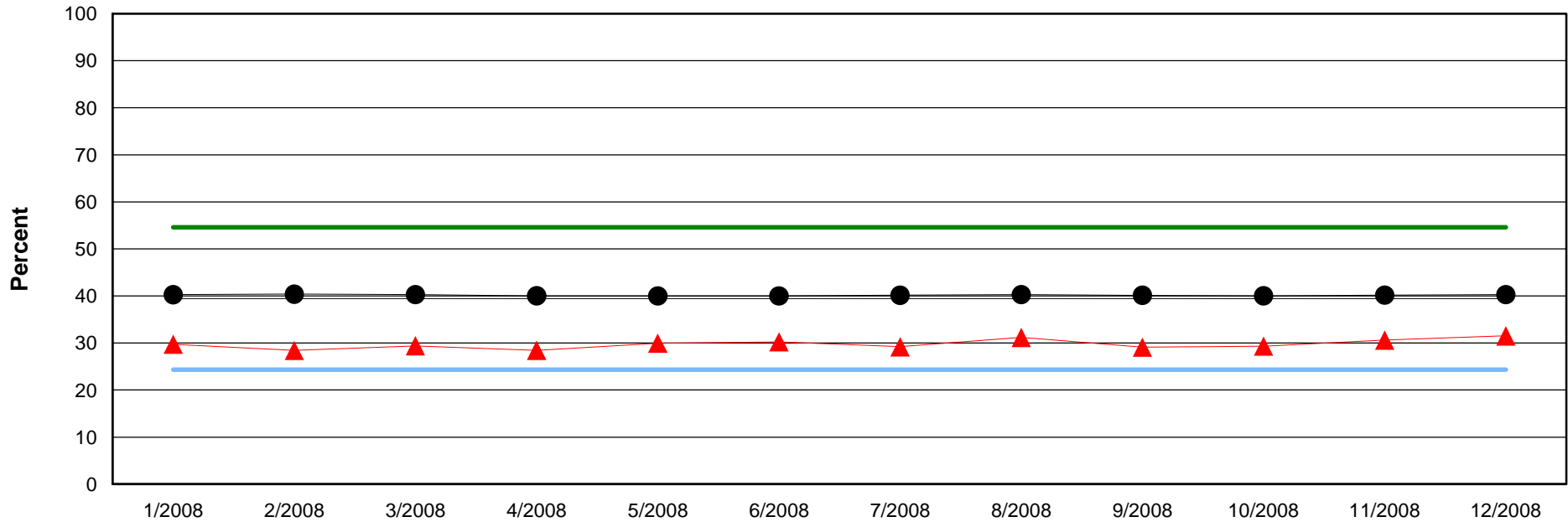
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	266	256	249	238	228	232	235	239	239	242	243	235
Total Possible	641	607	597	574	555	562	572	575	578	594	615	610
Percent	41.5%	42.2%	41.7%	41.5%	41.1%	41.3%	41.1%	41.6%	41.3%	40.7%	39.5%	38.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
----------	-------------	---------------	---------------	---------------------

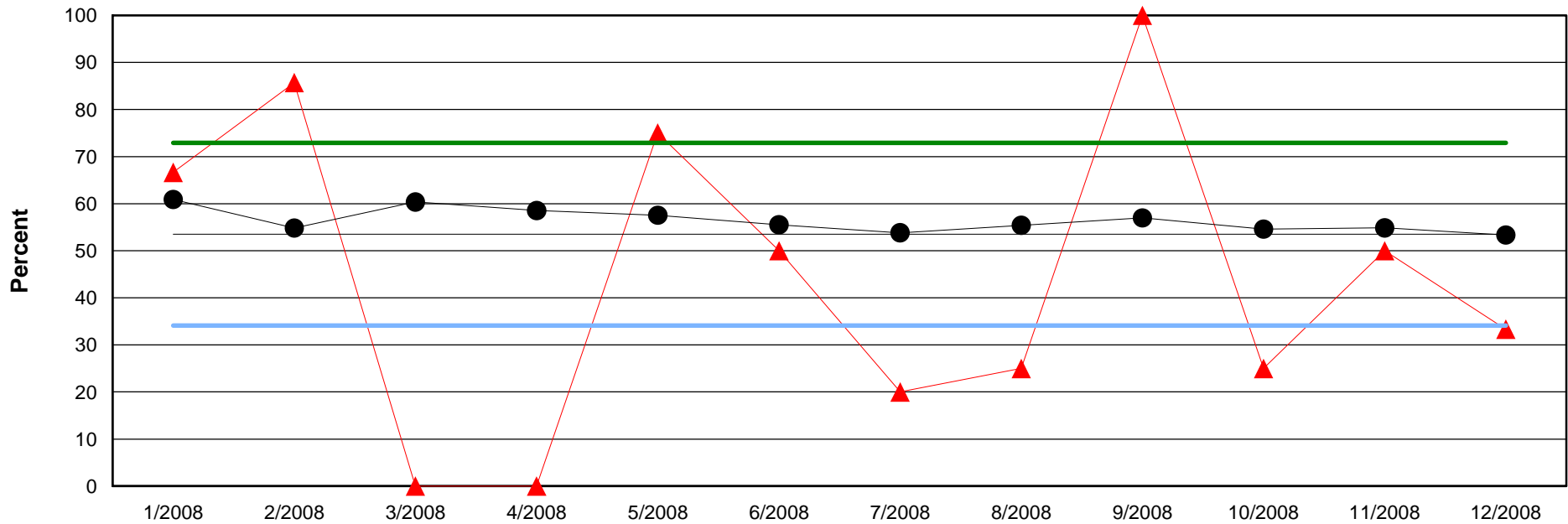
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	190	172	175	163	166	170	167	179	168	174	188	192
Total Possible	639	605	595	573	554	562	572	574	577	593	614	609
Percent	29.7%	28.4%	29.4%	28.4%	30.0%	30.2%	29.2%	31.2%	29.1%	29.3%	30.6%	31.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

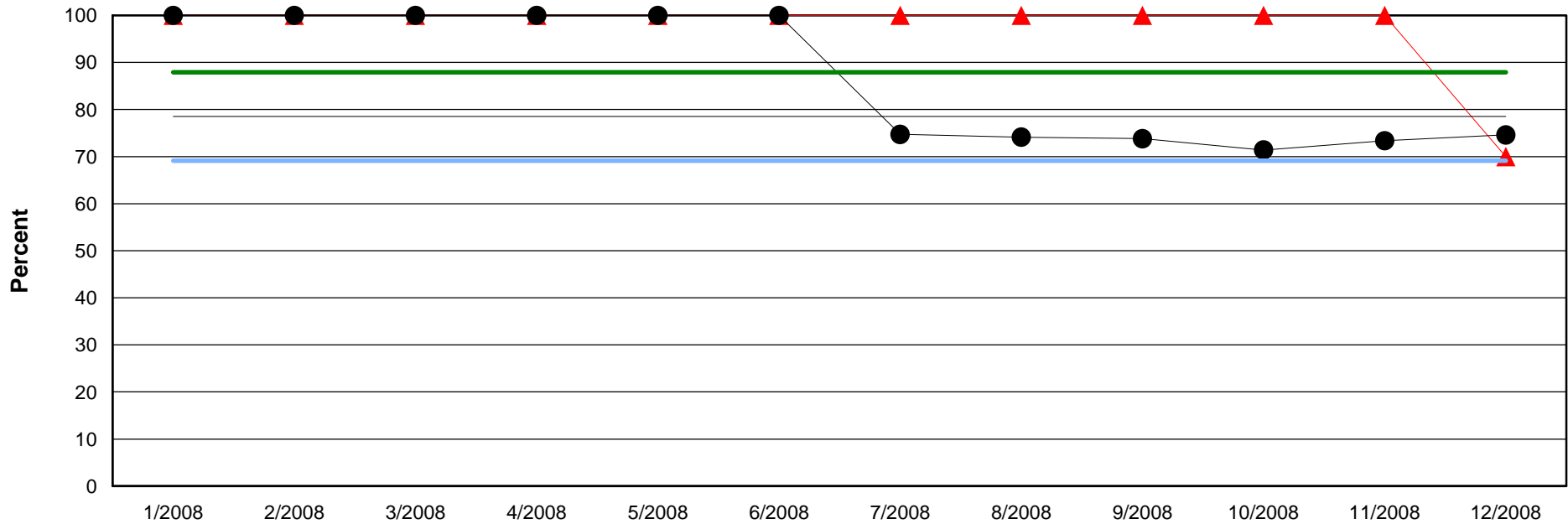
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	2	6	0	0	3	5	1	1	3	1	3	1
Total Possible	3	7	1	1	4	10	5	4	3	4	6	3
Percent	66.7%	85.7%	.0%	.0%	75.0%	50.0%	20.0%	25.0%	100.0%	25.0%	50.0%	33.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

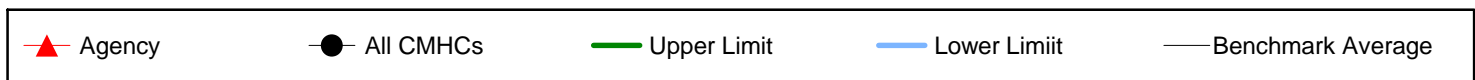
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



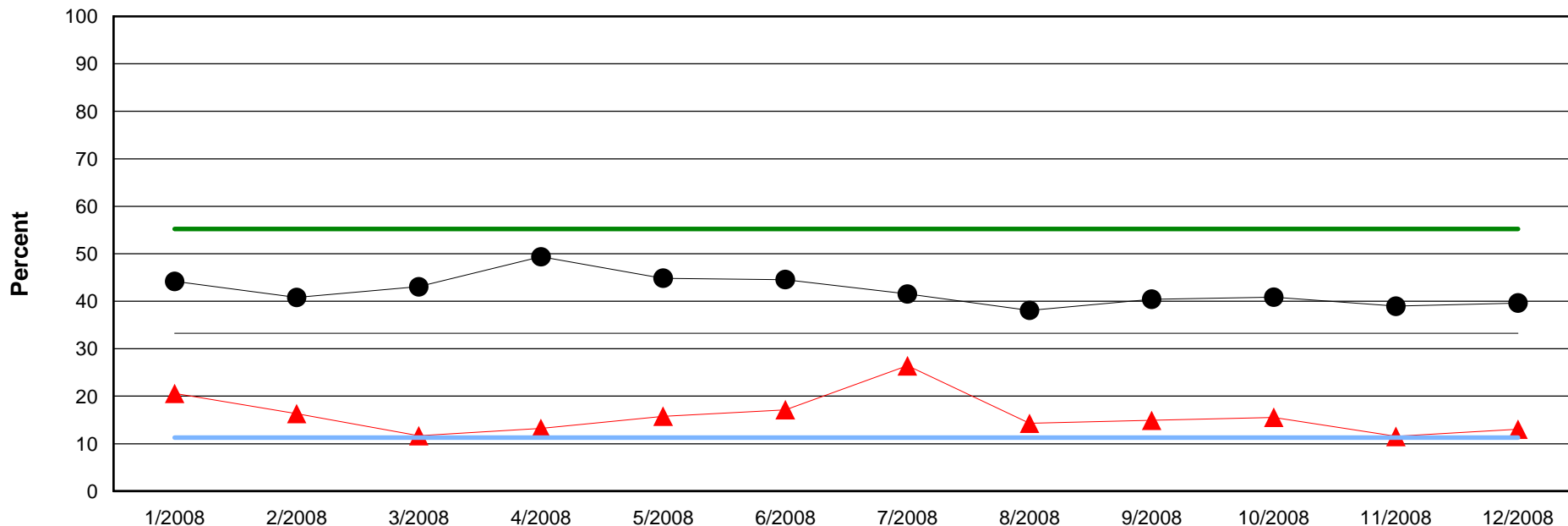
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	3	7	1	1	4	7
Total Possible	0	0	0	0	0	0	3	7	1	1	4	10
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	70.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

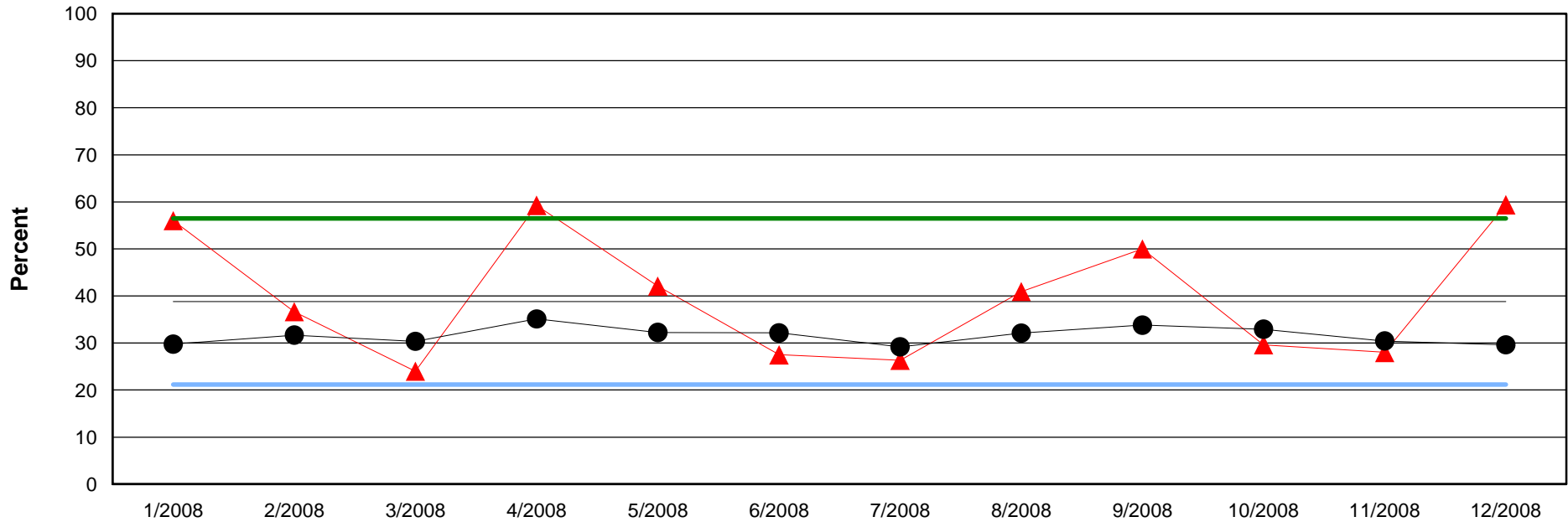
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	7	8	7	7	9	12	14	9	10	7	6	6
Total Possible	34	49	60	53	57	70	53	63	67	45	52	46
Percent	20.6%	16.3%	11.7%	13.2%	15.8%	17.1%	26.4%	14.3%	14.9%	15.6%	11.5%	13.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

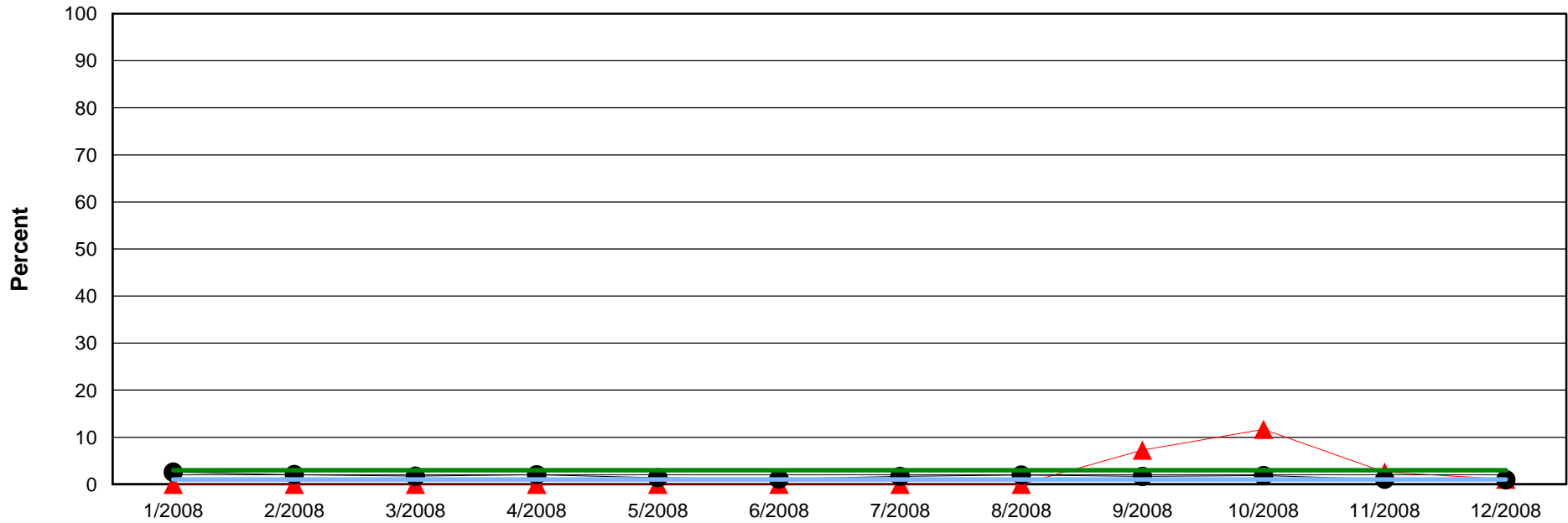
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	14	11	6	16	16	11	15	18	12	8	7	19
Total Possible	25	30	25	27	38	40	57	44	24	27	25	32
Percent	56.0%	36.7%	24.0%	59.3%	42.1%	27.5%	26.3%	40.9%	50.0%	29.6%	28.0%	59.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

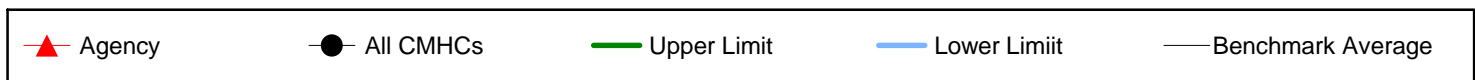
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



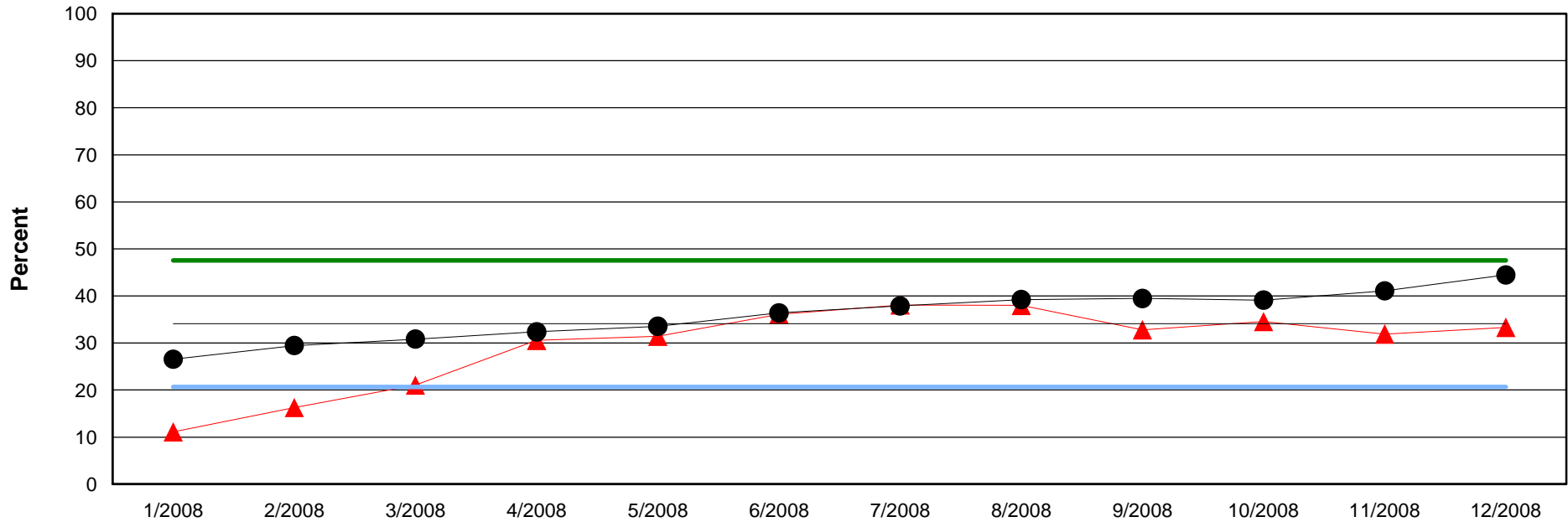
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	0	0	0	0	0	0	0	0	32	56	9	4
Total Possible	338	337	343	358	385	380	455	465	441	480	346	371
Percent	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	7.3%	11.7%	2.6%	1.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
----------	-------------	---------------	---------------	---------------------

Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	5	7	8	11	11	13	16	19	21	28	30	36
Total Possible	45	43	38	36	35	36	42	50	64	81	94	108
Percent	11.1%	16.3%	21.1%	30.6%	31.4%	36.1%	38.1%	38.0%	32.8%	34.6%	31.9%	33.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph (**red line with triangles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of Agency table**).

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**$(\text{row 1} / \text{row 2}) * 100$**).

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph (**black line with circles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of All CMHCs table**).

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**$(\text{row 1} / \text{row 2}) * 100$**).

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period (**blue dashed line; and listed in box**).

Standard Deviation: Standardized unit of measure of the dispersion of data (**listed in box with average**).

Lower Limit: The benchmark average minus one standard deviation (**solid light blue line**).

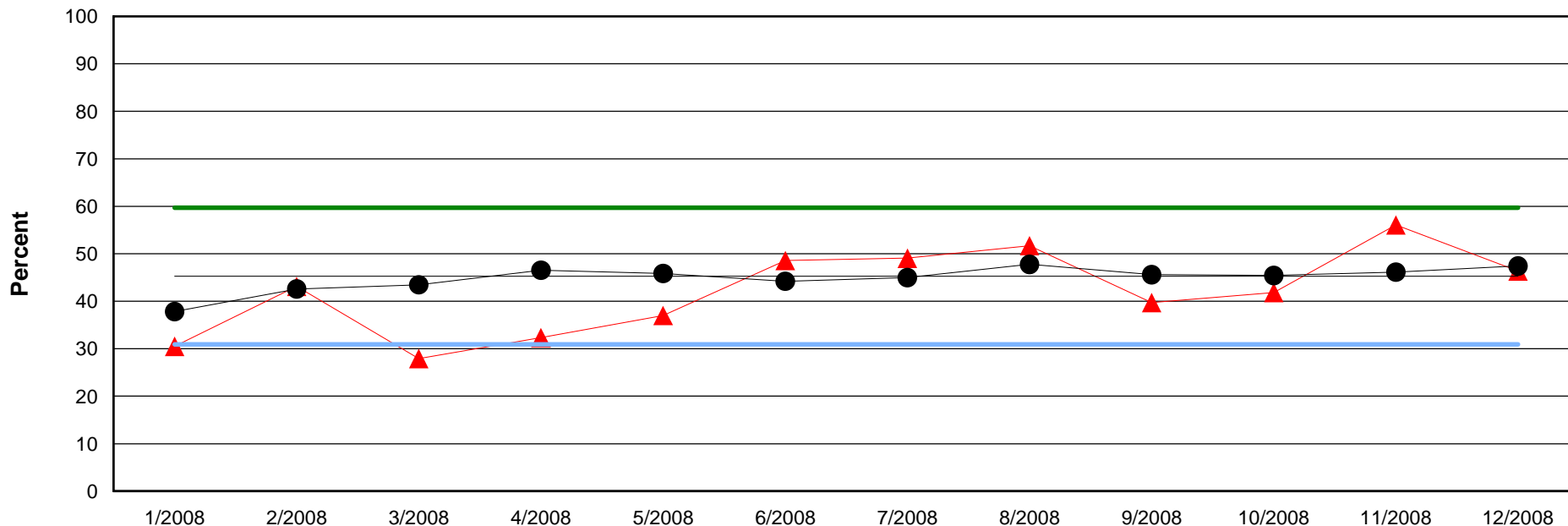
Upper Limit: The benchmark average plus one standard deviation (**solid green line**).

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

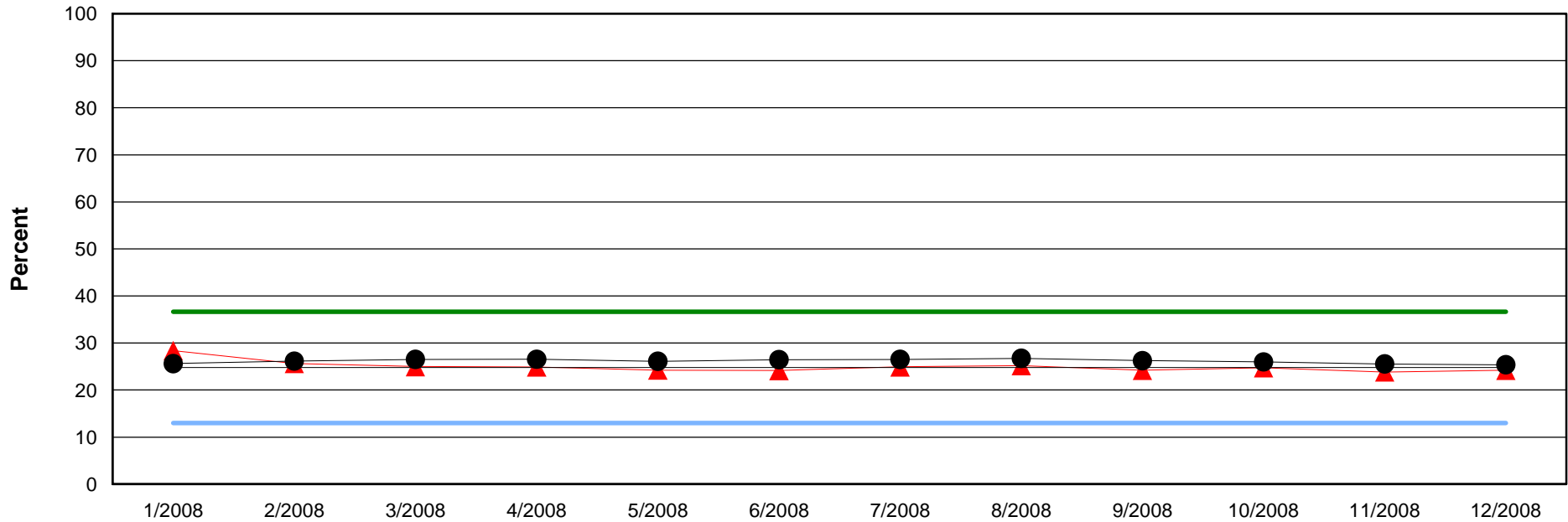
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	18	22	19	22	27	34	26	46	29	41	37	32
Total Possible	59	51	68	68	73	70	53	89	73	98	66	69
Percent	30.5%	43.1%	27.9%	32.4%	37.0%	48.6%	49.1%	51.7%	39.7%	41.8%	56.1%	46.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

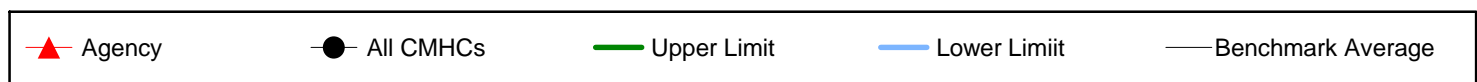
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



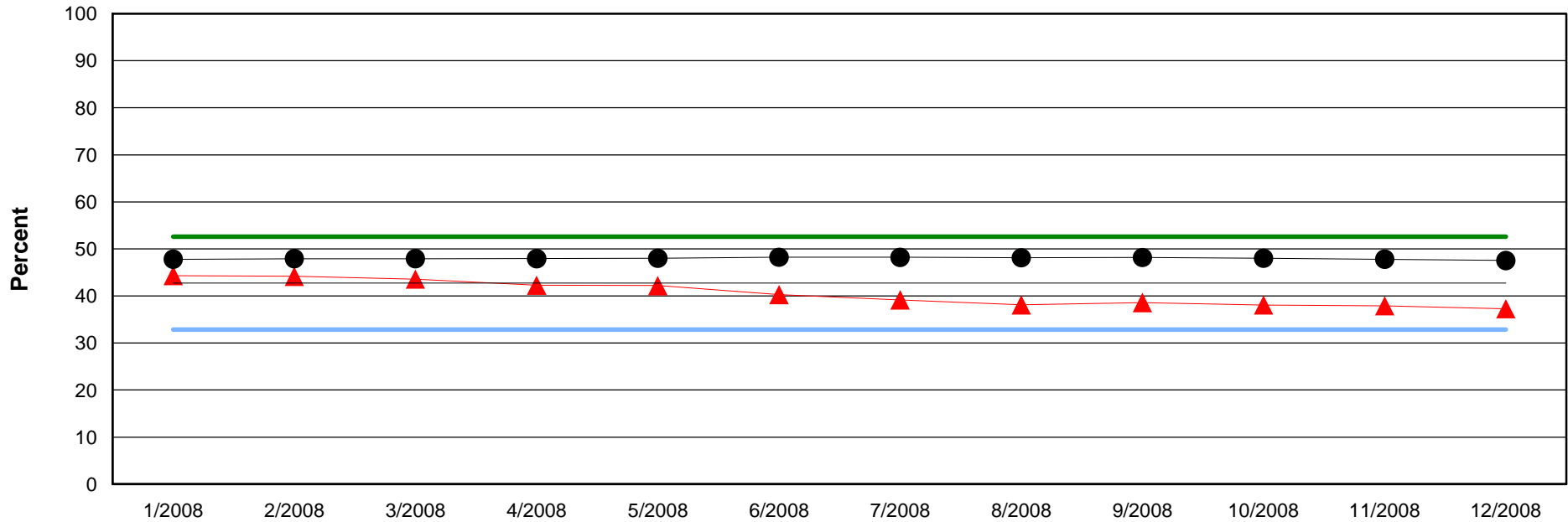
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	220	196	190	191	189	185	192	195	191	200	193	198
Total Possible	775	764	760	767	780	766	770	774	789	808	810	818
Percent	28.4%	25.7%	25.0%	24.9%	24.2%	24.2%	24.9%	25.2%	24.2%	24.8%	23.8%	24.2%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

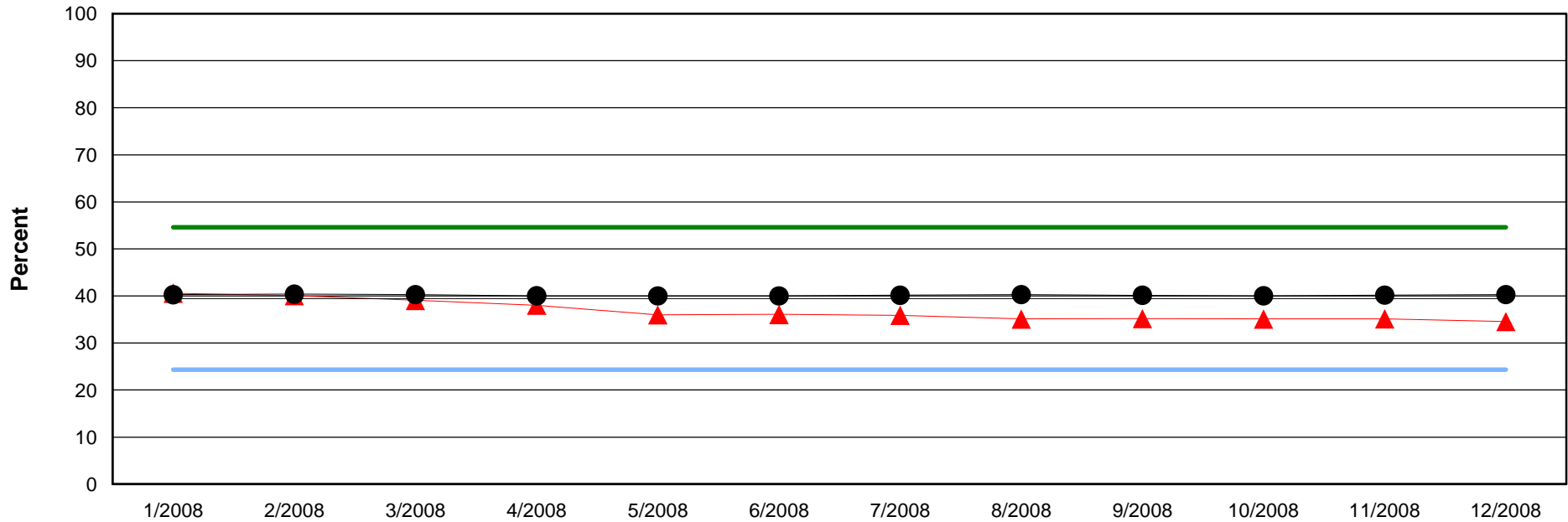
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	344	338	332	325	330	309	302	295	305	308	307	305
Total Possible	776	765	762	769	782	767	771	774	790	809	810	818
Percent	44.3%	44.2%	43.6%	42.3%	42.2%	40.3%	39.2%	38.1%	38.6%	38.1%	37.9%	37.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

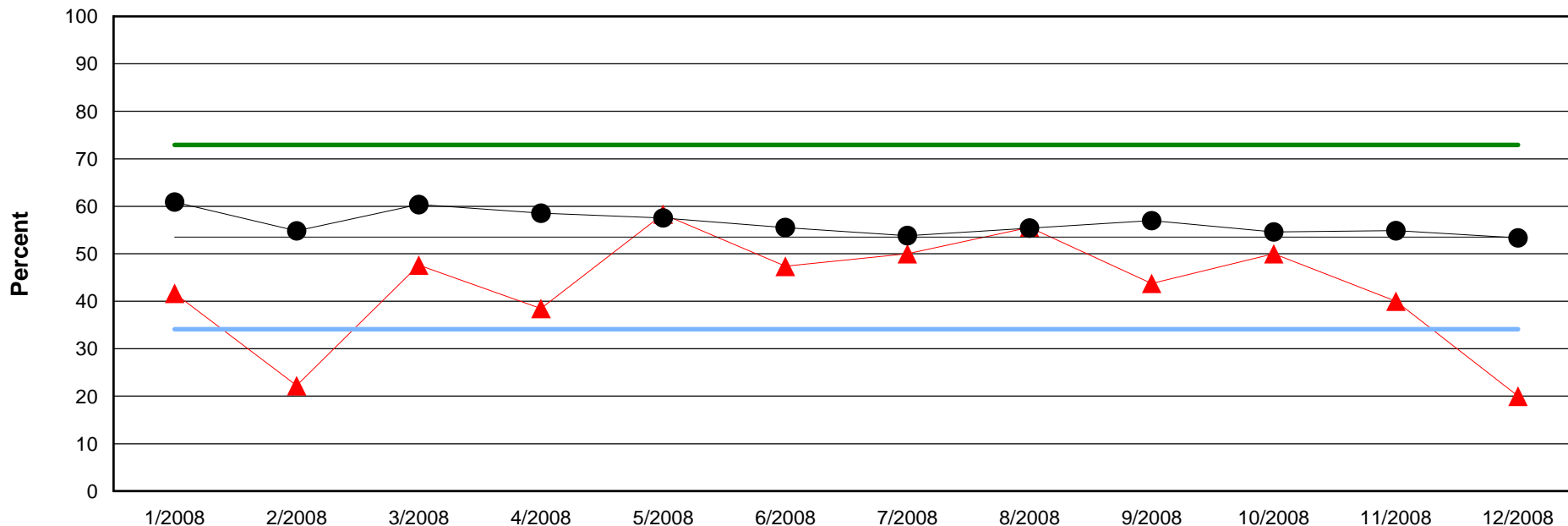
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	315	306	297	292	281	277	277	272	278	284	285	283
Total Possible	776	764	760	768	781	768	772	775	790	809	811	819
Percent	40.6%	40.1%	39.1%	38.0%	36.0%	36.1%	35.9%	35.1%	35.2%	35.1%	35.1%	34.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

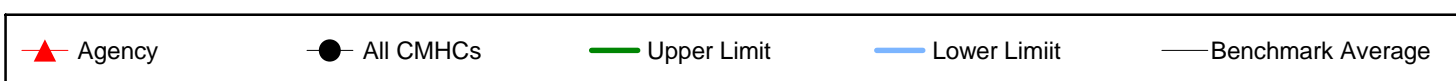
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



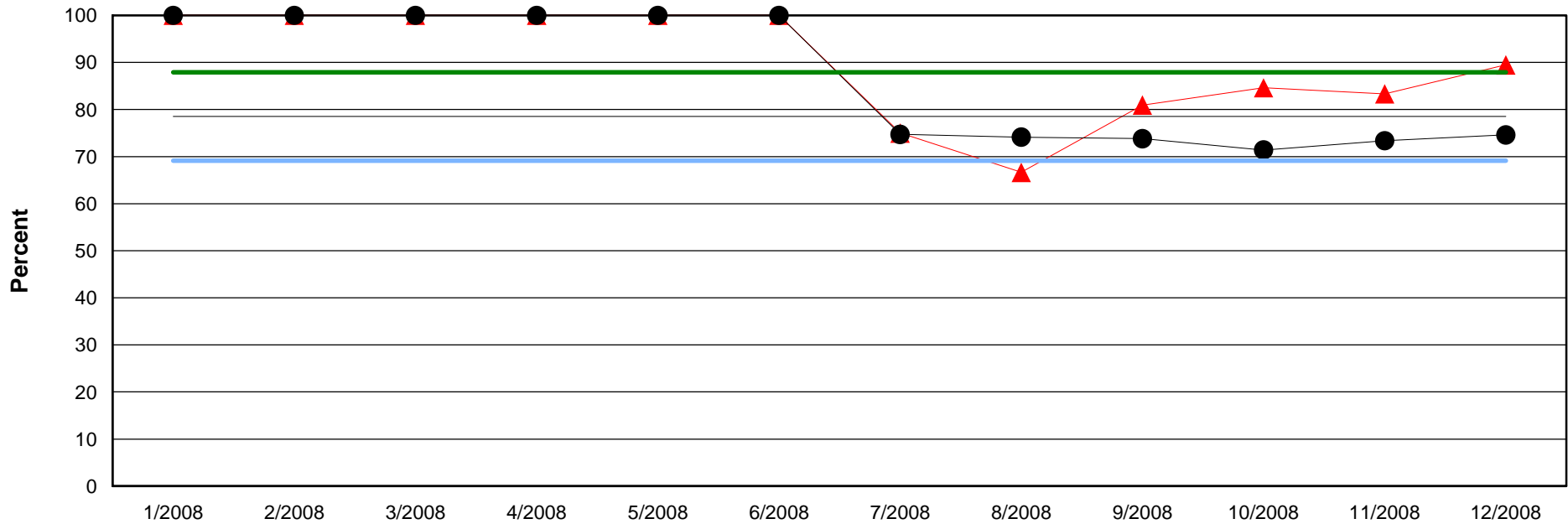
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	5	4	10	5	7	9	9	10	7	12	6	3
Total Possible	12	18	21	13	12	19	18	18	16	24	15	15
Percent	41.7%	22.2%	47.6%	38.5%	58.3%	47.4%	50.0%	55.6%	43.8%	50.0%	40.0%	20.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

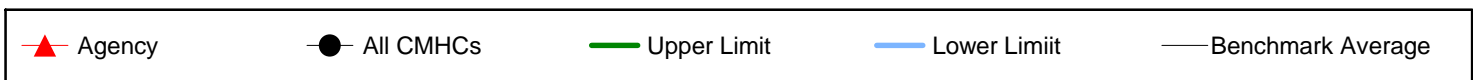
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



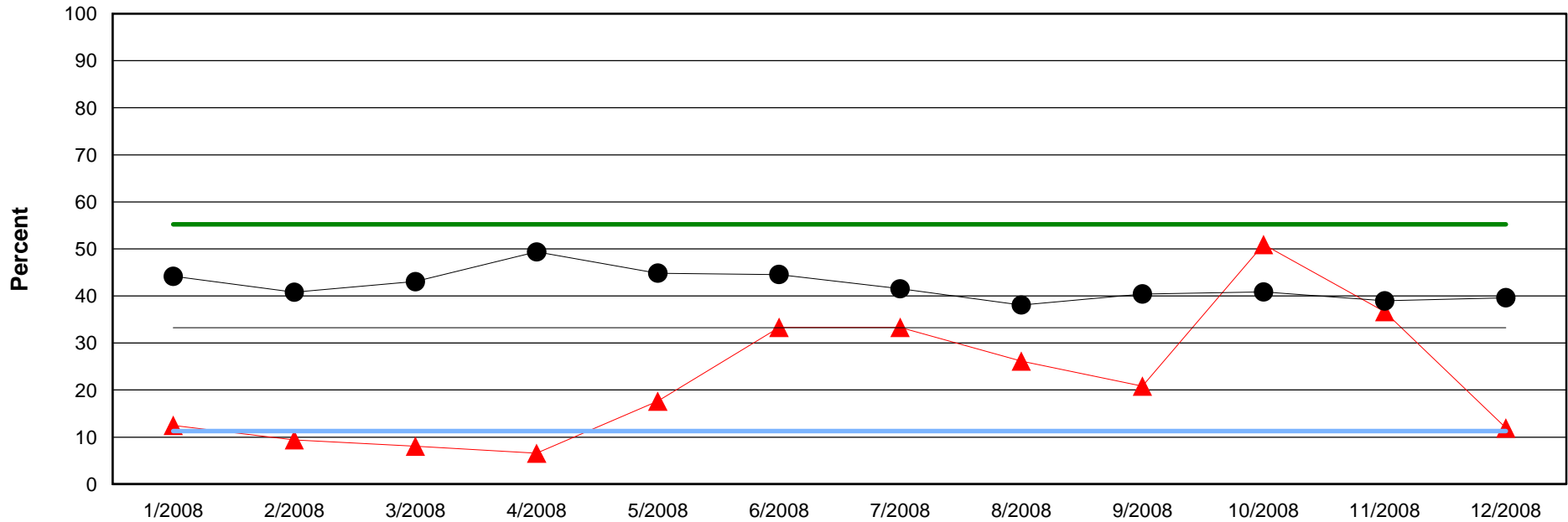
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	9	12	17	11	10	17
Total Possible	0	0	0	0	0	0	12	18	21	13	12	19
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	75.0%	66.7%	81.0%	84.6%	83.3%	89.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

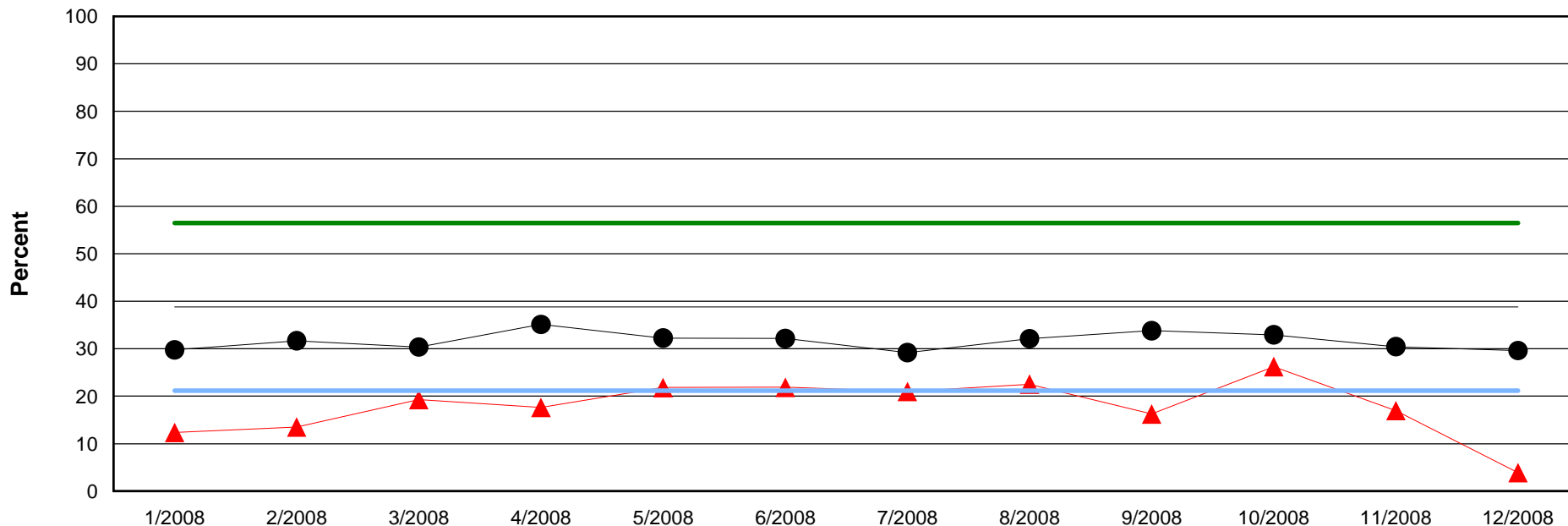
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	5	5	5	4	9	16	23	17	15	27	22	8
Total Possible	40	53	62	61	51	48	69	65	72	53	60	67
Percent	12.5%	9.4%	8.1%	6.6%	17.6%	33.3%	33.3%	26.2%	20.8%	50.9%	36.7%	11.9%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

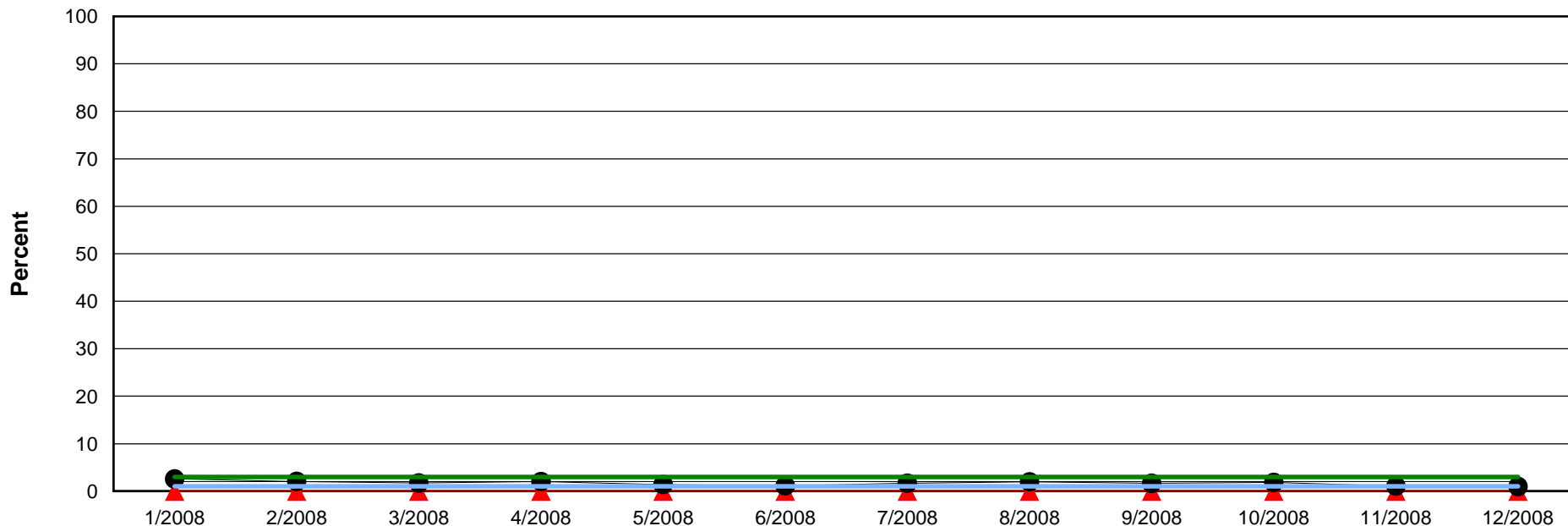
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	12	10	16	3	12	21	17	16	13	16	10	3
Total Possible	97	74	83	17	55	96	81	71	80	61	59	77
Percent	12.4%	13.5%	19.3%	17.6%	21.8%	21.9%	21.0%	22.5%	16.3%	26.2%	16.9%	3.9%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

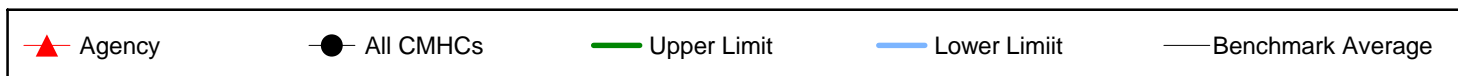
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



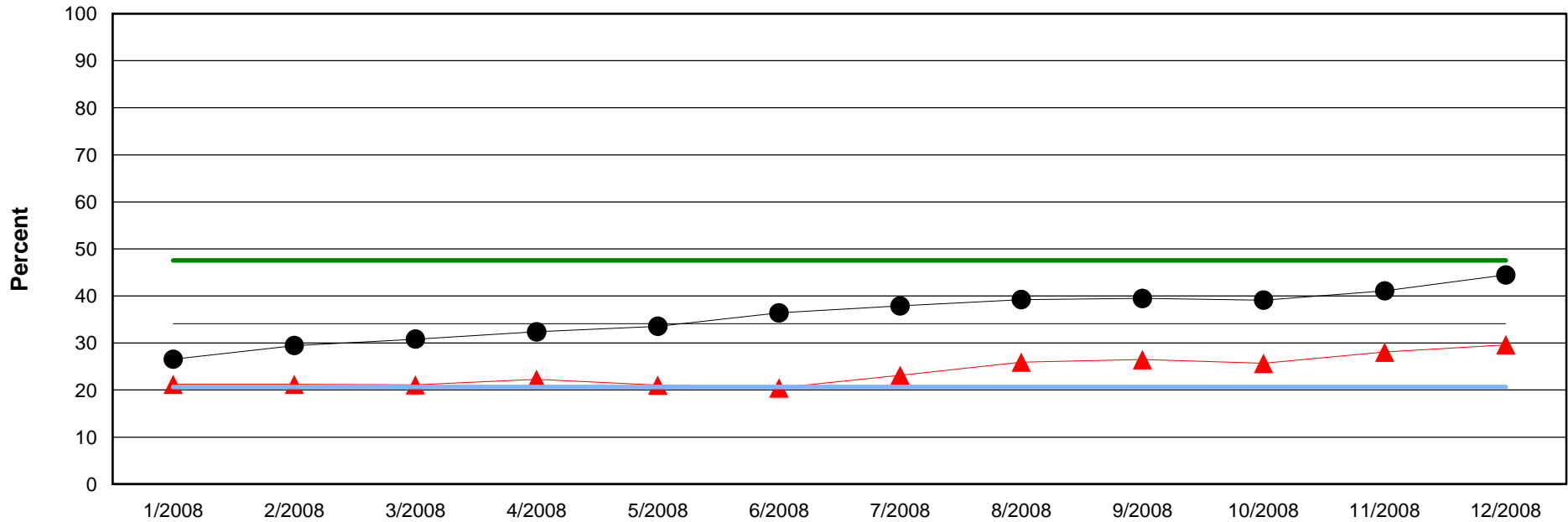
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	0	0	0	0	0	0	0	0	0	0	0	0
Total Possible	473	359	418	462	478	492	524	507	470	497	444	475
Percent	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	28	28	27	29	28	27	31	35	36	38	39	40
Total Possible	132	132	128	130	133	132	134	135	136	148	139	135
Percent	21.2%	21.2%	21.1%	22.3%	21.1%	20.5%	23.1%	25.9%	26.5%	25.7%	28.1%	29.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

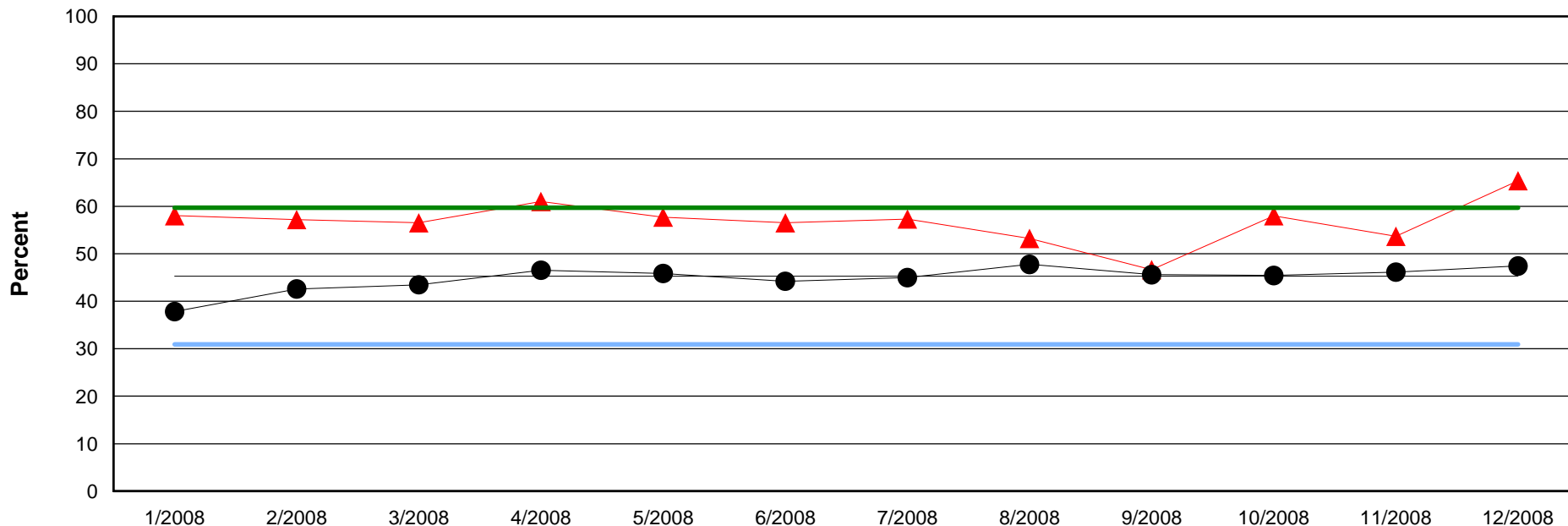
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

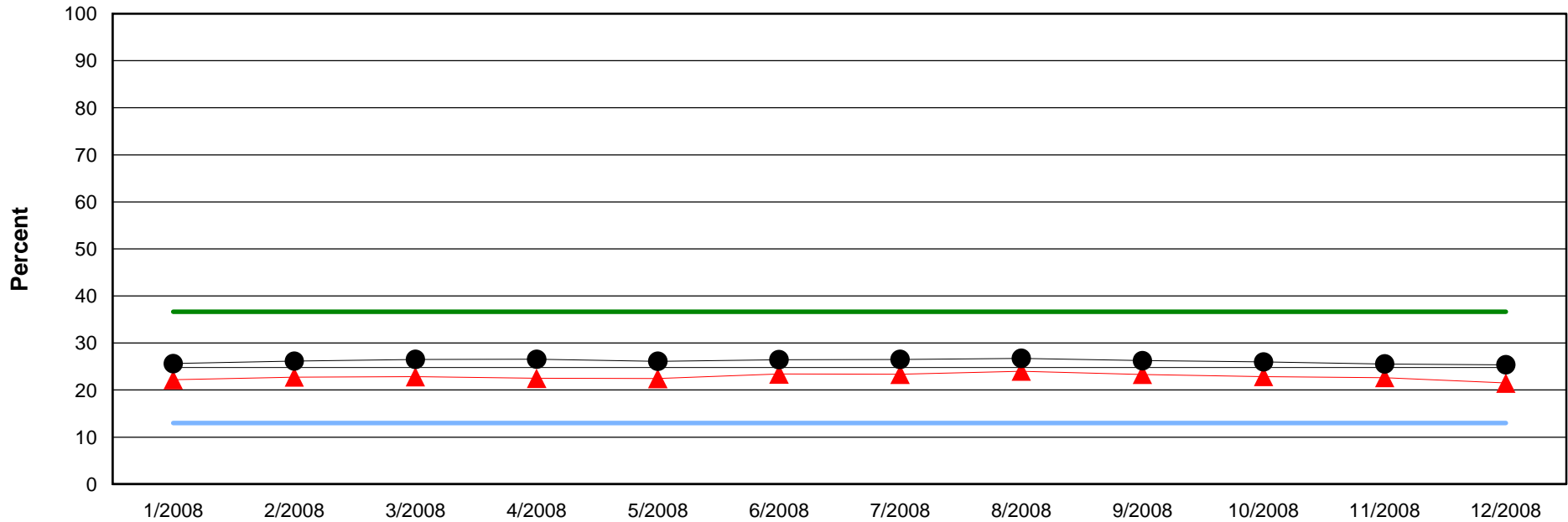
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	94	111	130	122	127	130	98	107	90	127	124	134
Total Possible	162	194	230	200	220	230	171	201	193	219	231	205
Percent	58.0%	57.2%	56.5%	61.0%	57.7%	56.5%	57.3%	53.2%	46.6%	58.0%	53.7%	65.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

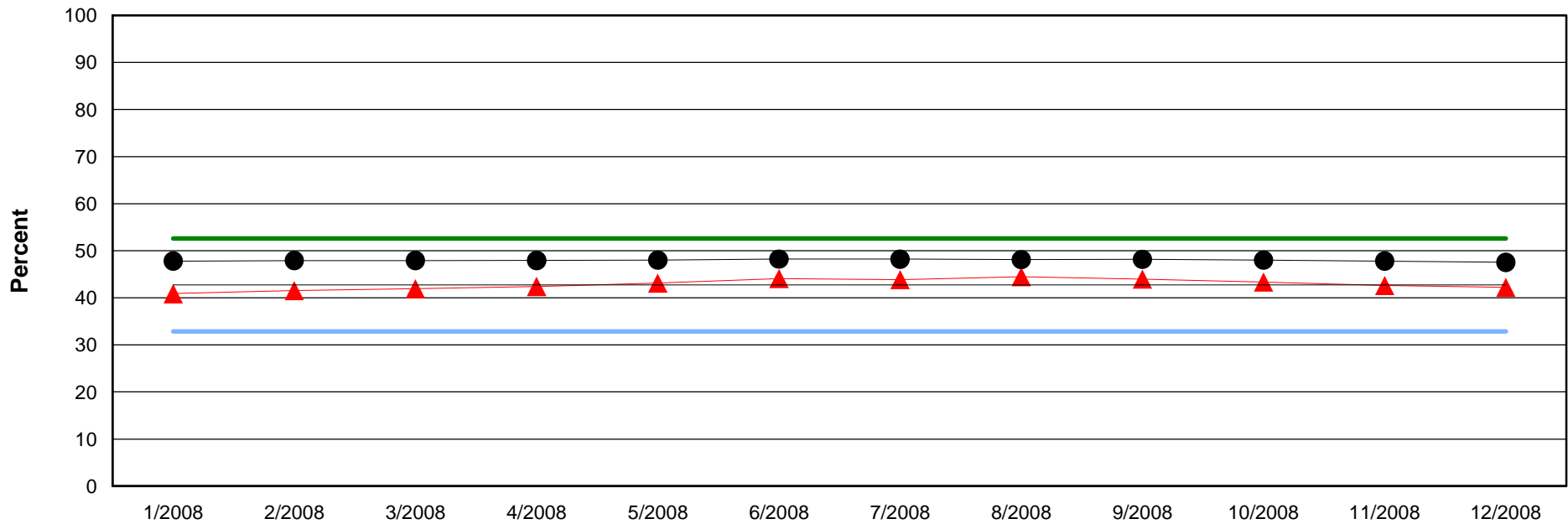
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	619	622	632	640	634	653	652	659	662	647	640	631
Total Possible	2,789	2,732	2,768	2,845	2,825	2,790	2,793	2,745	2,837	2,827	2,829	2,937
Percent	22.2%	22.8%	22.8%	22.5%	22.4%	23.4%	23.3%	24.0%	23.3%	22.9%	22.6%	21.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

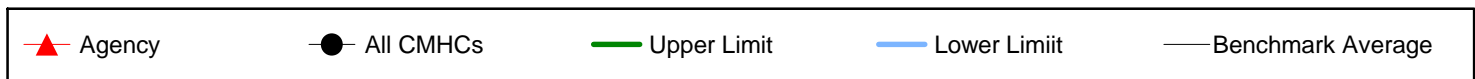
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



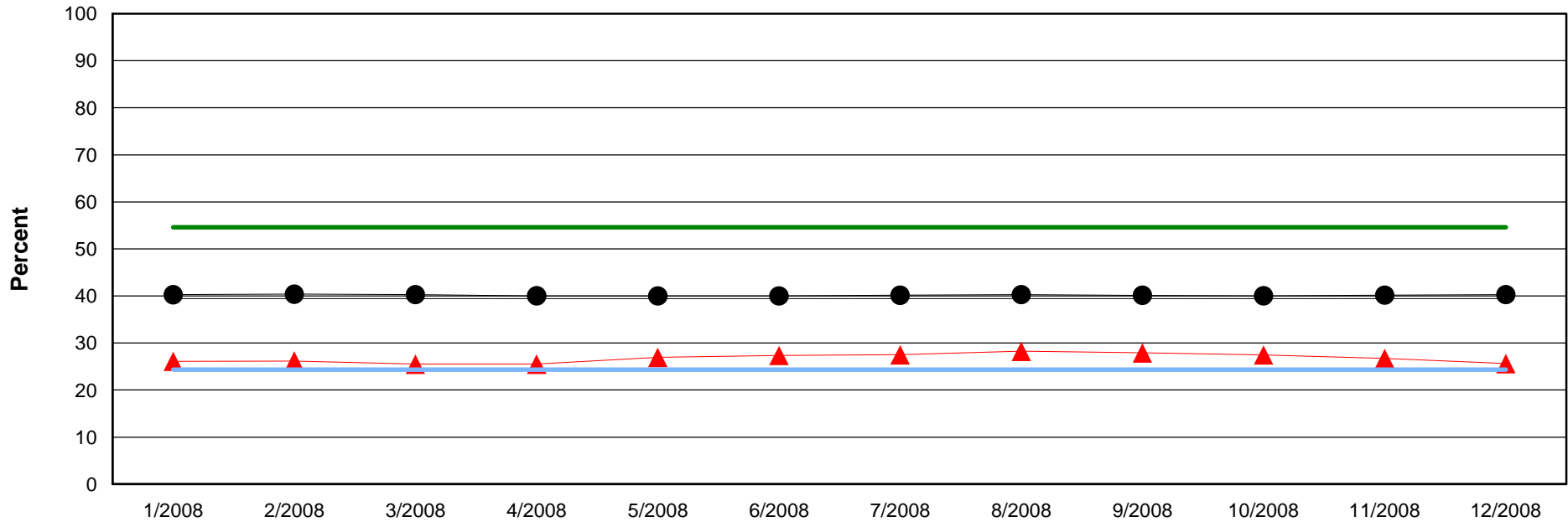
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	1,143	1,137	1,162	1,208	1,219	1,231	1,225	1,221	1,248	1,226	1,206	1,241
Total Possible	2,795	2,738	2,772	2,848	2,827	2,792	2,793	2,744	2,838	2,828	2,830	2,940
Percent	40.9%	41.5%	41.9%	42.4%	43.1%	44.1%	43.9%	44.5%	44.0%	43.4%	42.6%	42.2%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

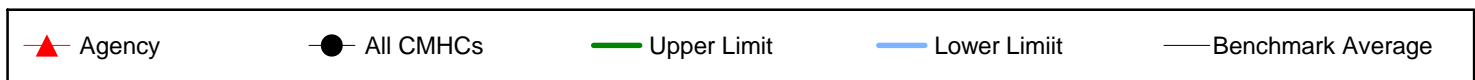
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



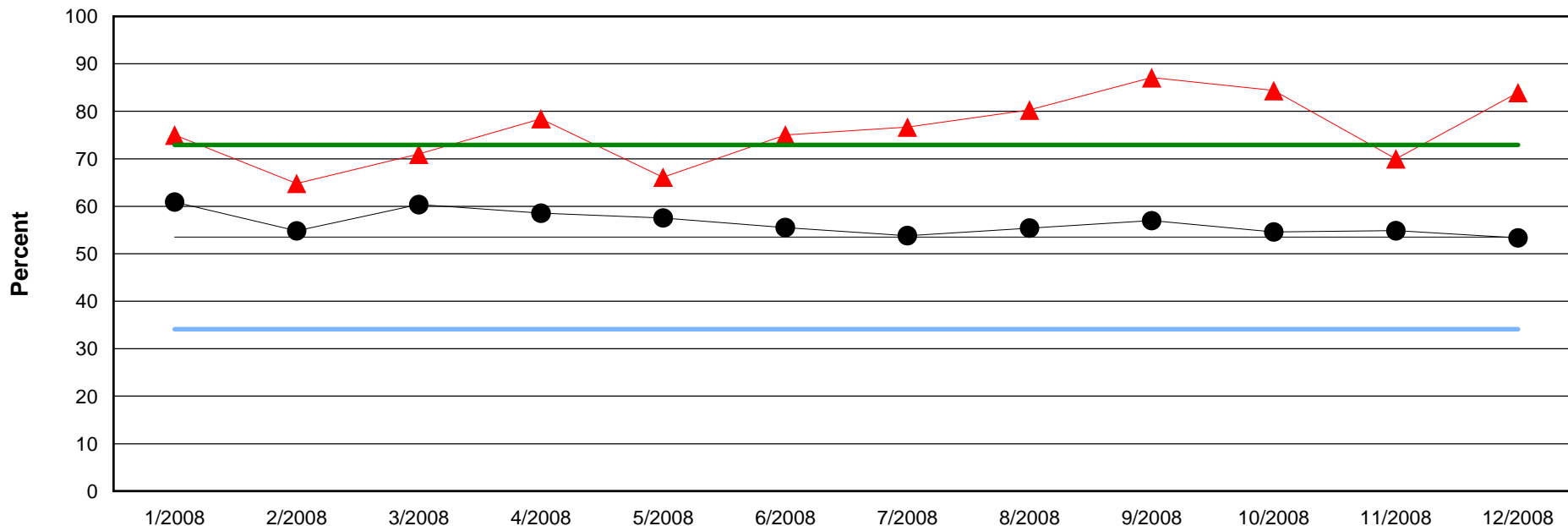
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	728	715	706	725	760	762	767	774	790	775	755	752
Total Possible	2,790	2,732	2,768	2,843	2,822	2,788	2,790	2,741	2,833	2,823	2,826	2,935
Percent	26.1%	26.2%	25.5%	25.5%	26.9%	27.3%	27.5%	28.2%	27.9%	27.5%	26.7%	25.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

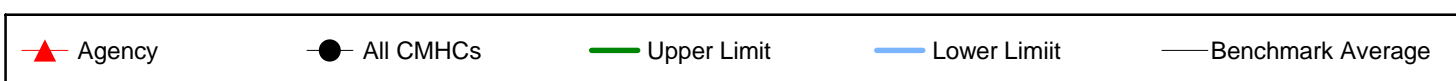
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



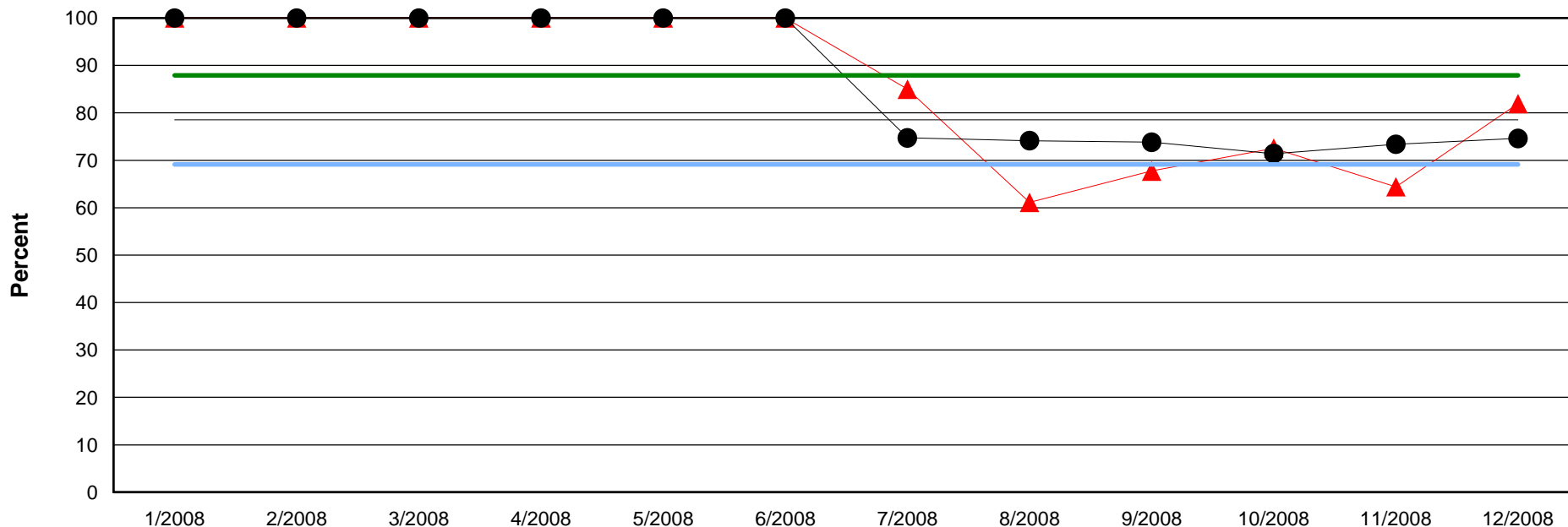
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	30	35	22	40	39	54	46	57	54	54	42	47
Total Possible	40	54	31	51	59	72	60	71	62	64	60	56
Percent	75.0%	64.8%	71.0%	78.4%	66.1%	75.0%	76.7%	80.3%	87.1%	84.4%	70.0%	83.9%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

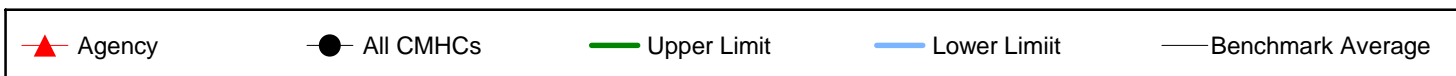
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



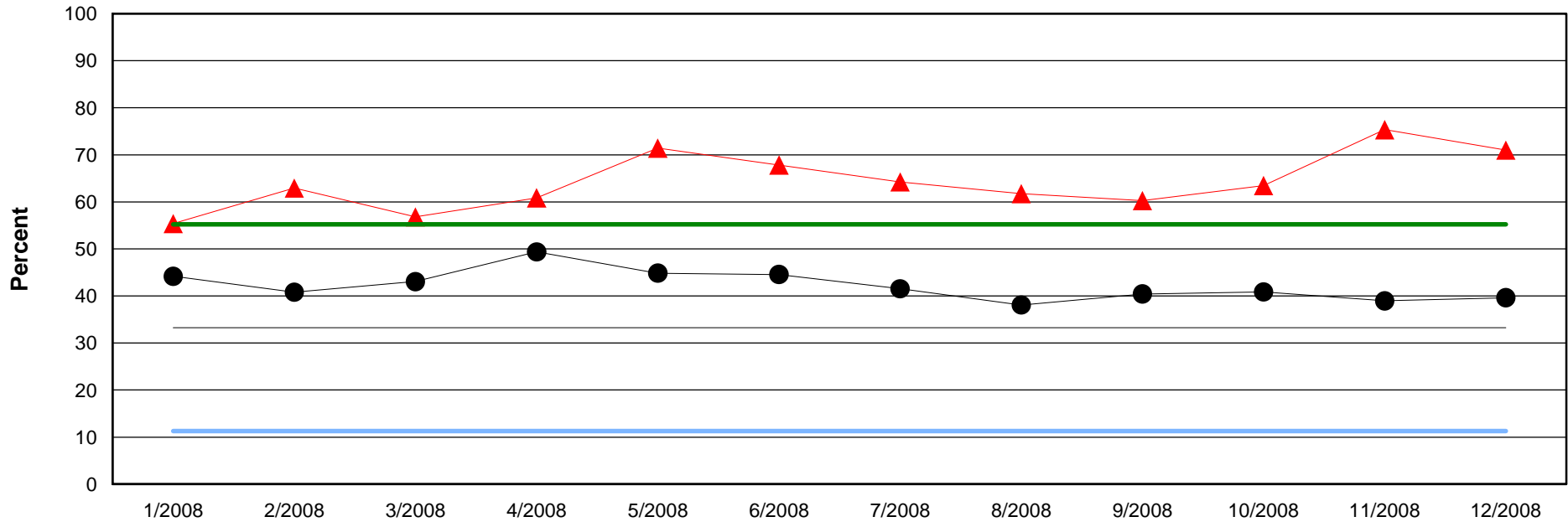
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	34	33	21	37	38	59
Total Possible	0	0	0	0	0	0	40	54	31	51	59	72
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	85.0%	61.1%	67.7%	72.5%	64.4%	81.9%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

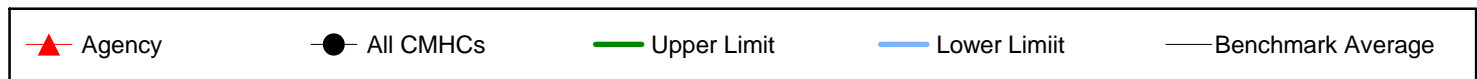
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%



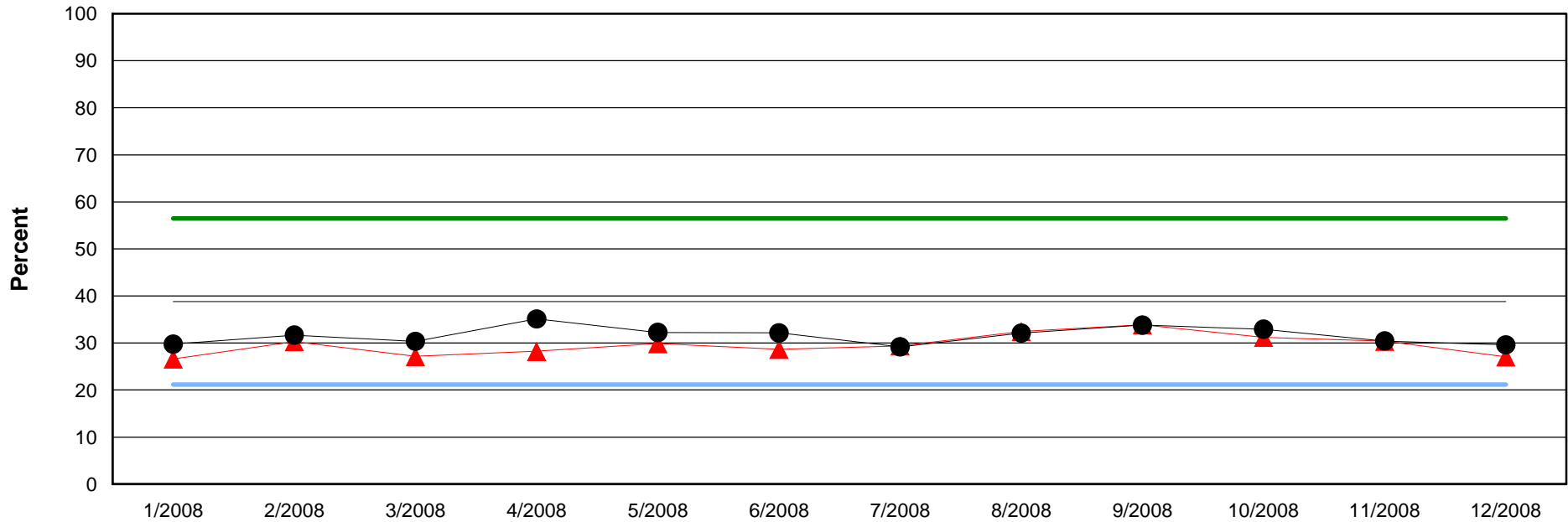
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	108	129	117	129	150	116	124	121	129	132	162	159
Total Possible	195	205	206	212	210	171	193	196	214	208	215	224
Percent	55.4%	62.9%	56.8%	60.8%	71.4%	67.8%	64.2%	61.7%	60.3%	63.5%	75.3%	71.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

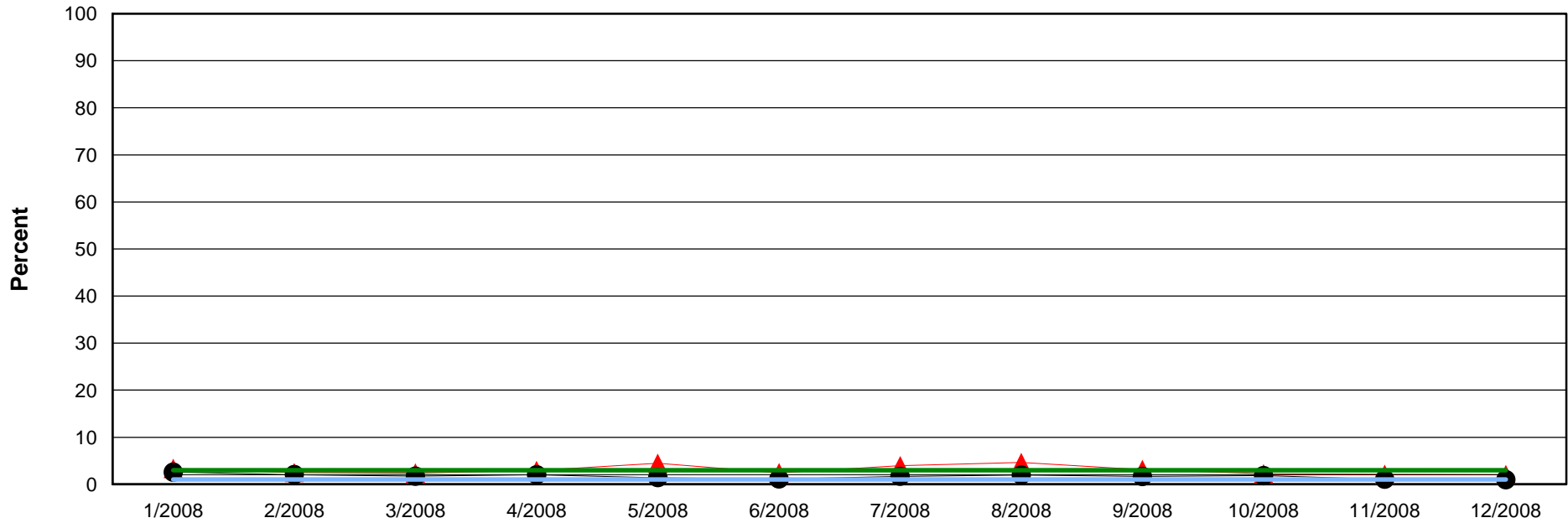
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	82	83	79	85	98	94	92	109	106	117	100	107
Total Possible	308	274	291	301	328	328	313	336	313	375	329	395
Percent	26.6%	30.3%	27.1%	28.2%	29.9%	28.7%	29.4%	32.4%	33.9%	31.2%	30.4%	27.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

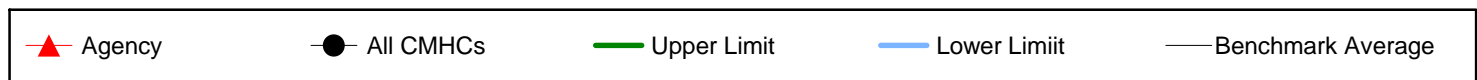
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



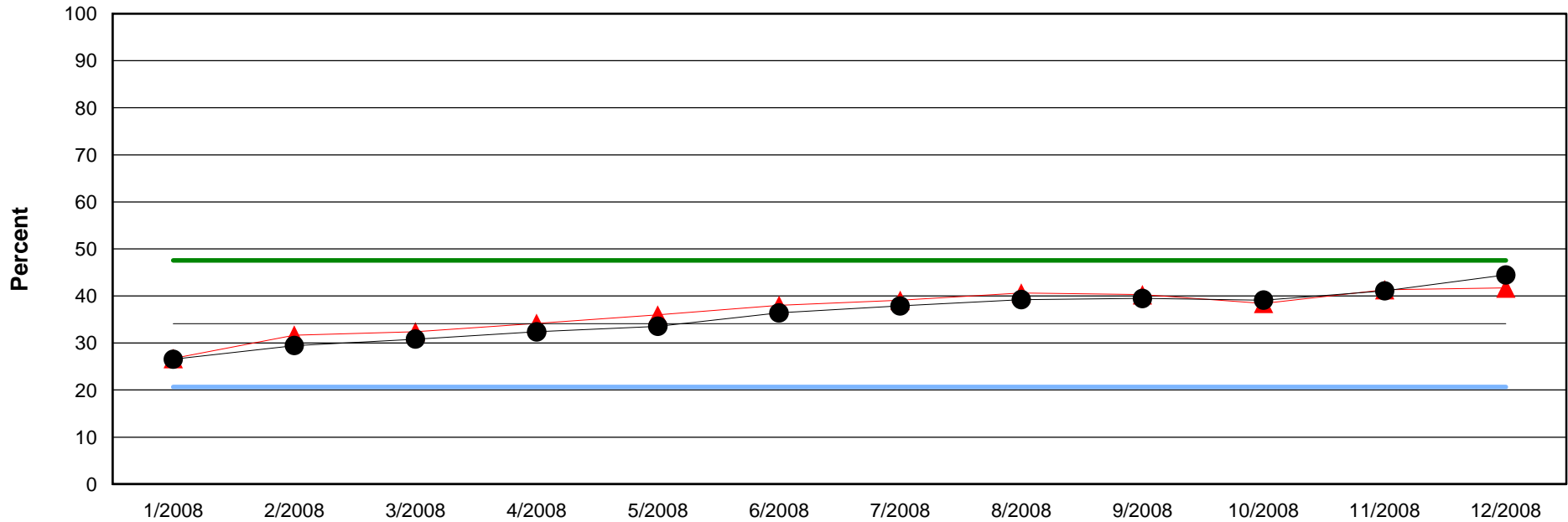
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	54	36	36	48	66	37	61	70	45	36	30	29
Total Possible	1,605	1,451	1,507	1,637	1,481	1,513	1,546	1,515	1,441	1,602	1,414	1,384
Percent	3.4%	2.5%	2.4%	2.9%	4.5%	2.4%	3.9%	4.6%	3.1%	2.2%	2.1%	2.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	161	186	197	218	222	230	227	223	217	189	198	203
Total Possible	603	587	608	638	617	605	581	549	539	492	479	487
Percent	26.7%	31.7%	32.4%	34.2%	36.0%	38.0%	39.1%	40.6%	40.3%	38.4%	41.3%	41.7%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph (**red line with triangles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of Agency table**).

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**$(\text{row 1} / \text{row 2}) * 100$**).

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph (**black line with circles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of All CMHCs table**).

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**$(\text{row 1} / \text{row 2}) * 100$**).

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period (**blue dashed line; and listed in box**).

Standard Deviation: Standardized unit of measure of the dispersion of data (**listed in box with average**).

Lower Limit: The benchmark average minus one standard deviation (**solid light blue line**).

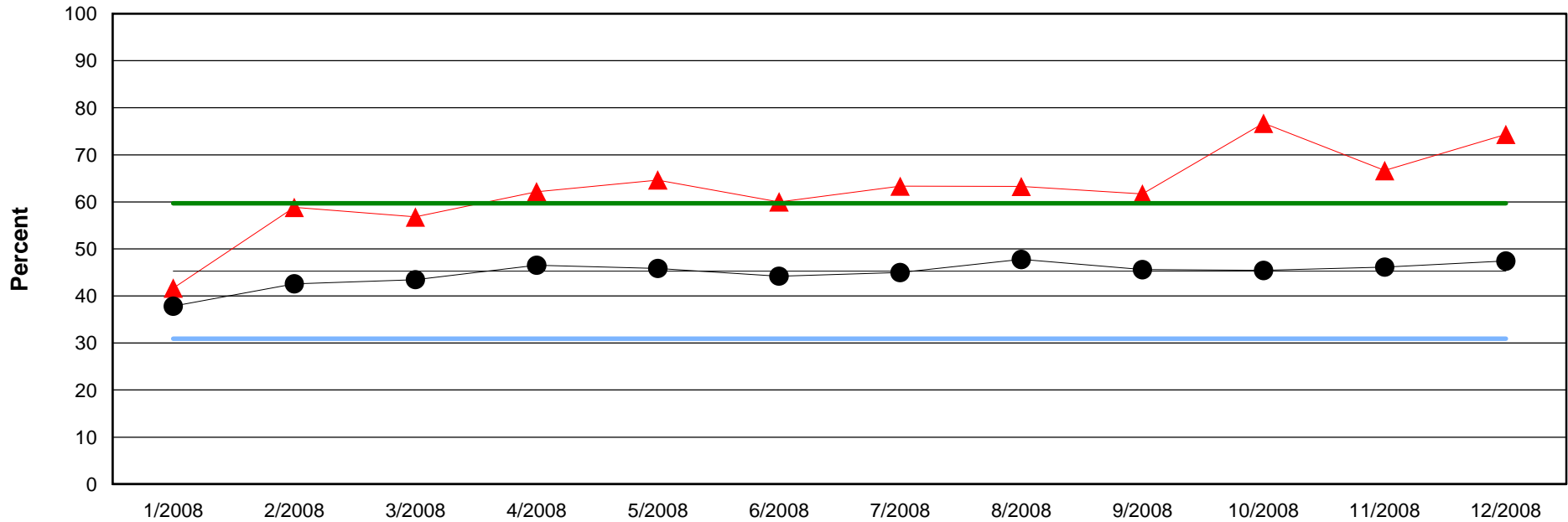
Upper Limit: The benchmark average plus one standard deviation (**solid green line**).

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

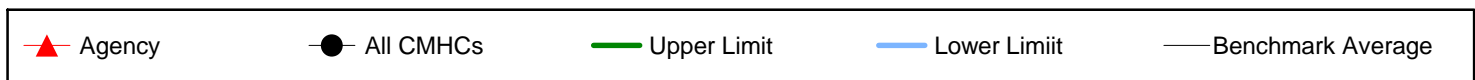
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



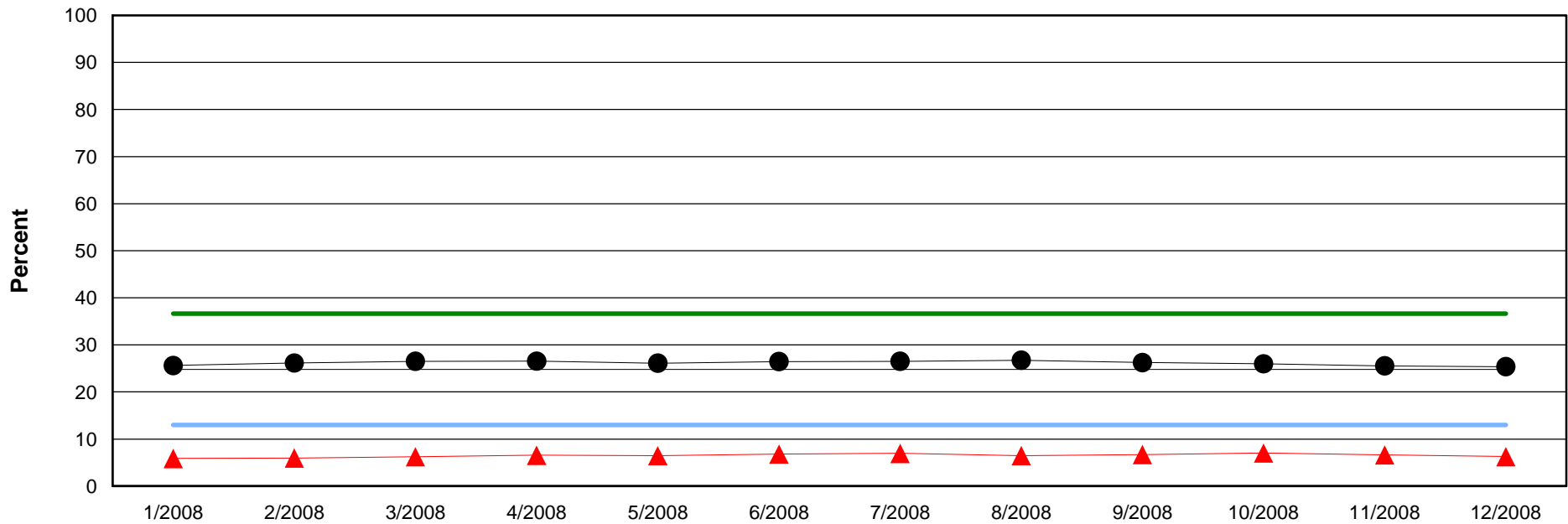
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	30	50	67	92	97	81	57	81	74	79	76	84
Total Possible	72	85	118	148	150	135	90	128	120	103	114	113
Percent	41.7%	58.8%	56.8%	62.2%	64.7%	60.0%	63.3%	63.3%	61.7%	76.7%	66.7%	74.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

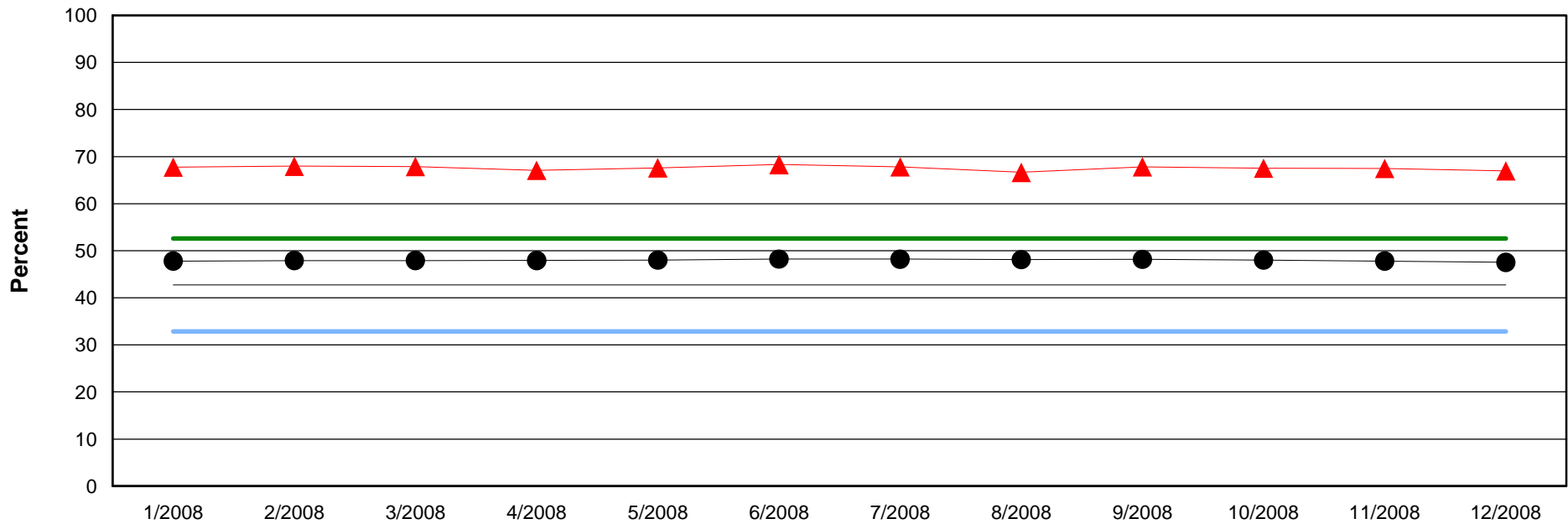
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	81	85	89	93	90	96	97	90	95	103	103	100
Total Possible	1,379	1,424	1,430	1,419	1,396	1,413	1,397	1,389	1,416	1,466	1,555	1,598
Percent	5.9%	6.0%	6.2%	6.6%	6.4%	6.8%	6.9%	6.5%	6.7%	7.0%	6.6%	6.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

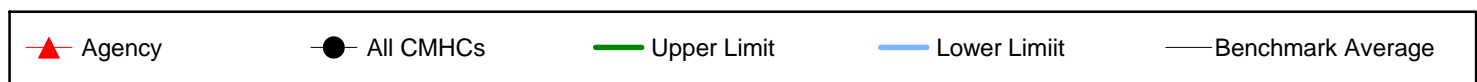
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



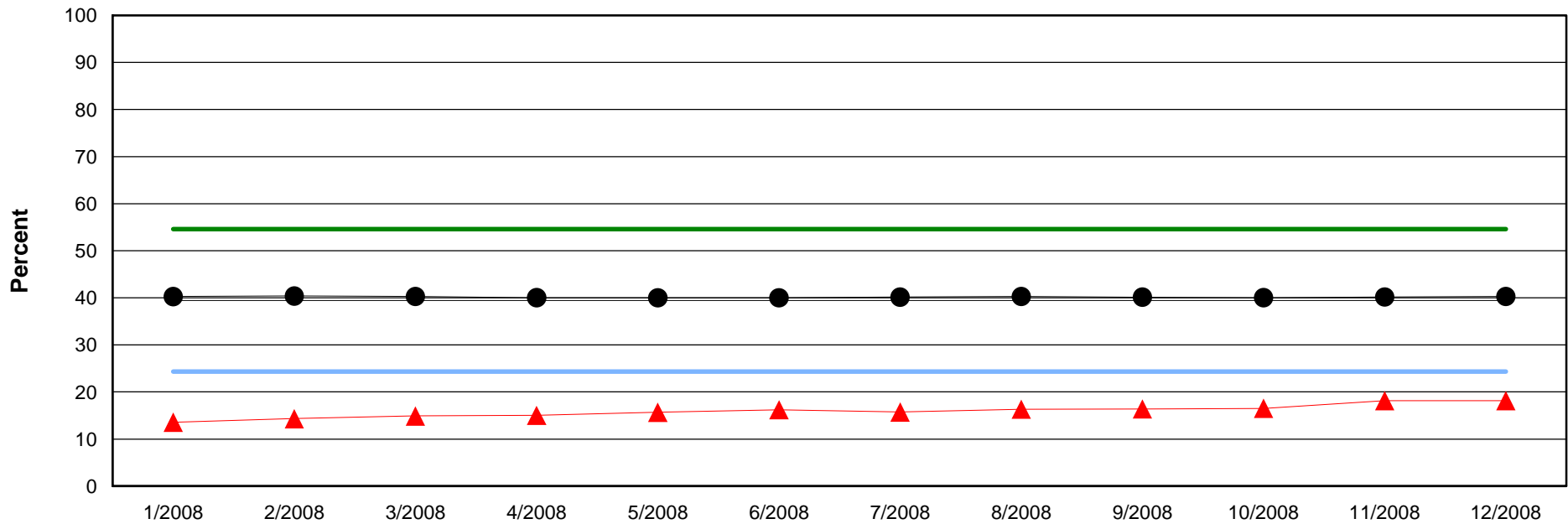
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	939	974	977	958	952	974	955	934	966	997	1,056	1,075
Total Possible	1,386	1,433	1,439	1,428	1,408	1,426	1,408	1,401	1,424	1,476	1,565	1,605
Percent	67.7%	68.0%	67.9%	67.1%	67.6%	68.3%	67.8%	66.7%	67.8%	67.5%	67.5%	67.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

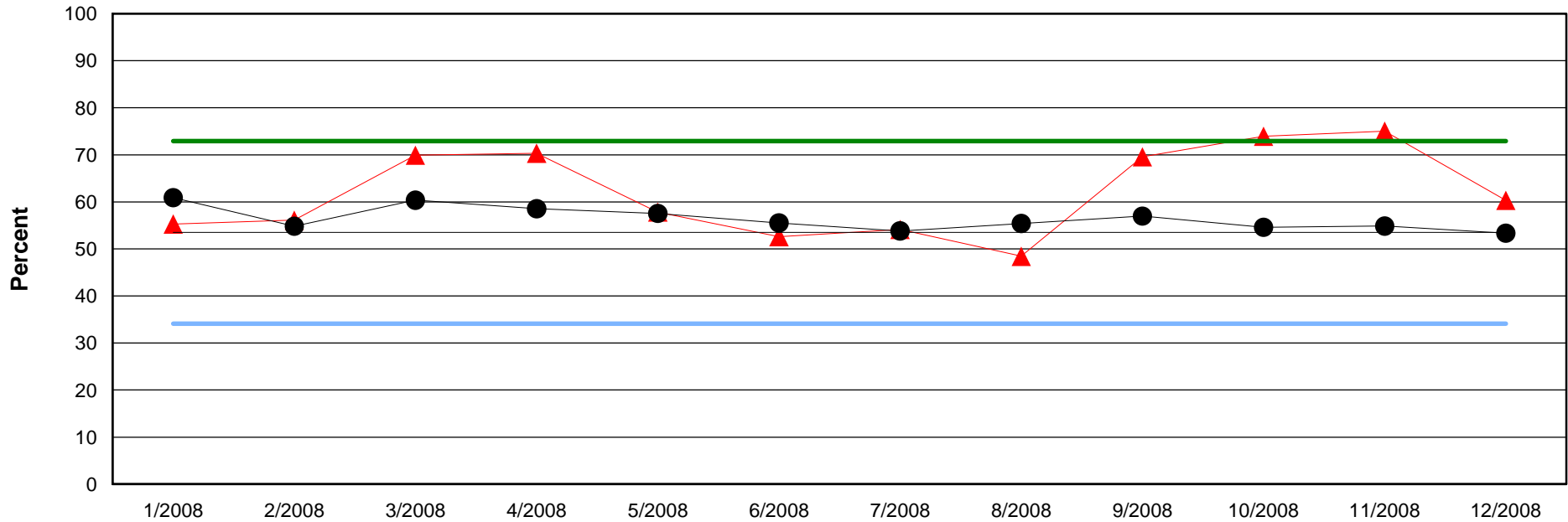
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	187	204	213	213	219	229	220	227	232	242	282	290
Total Possible	1,378	1,424	1,430	1,418	1,396	1,412	1,397	1,389	1,415	1,465	1,555	1,598
Percent	13.6%	14.3%	14.9%	15.0%	15.7%	16.2%	15.7%	16.3%	16.4%	16.5%	18.1%	18.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

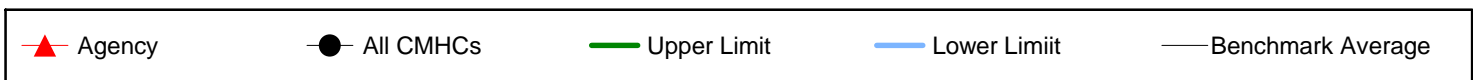
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



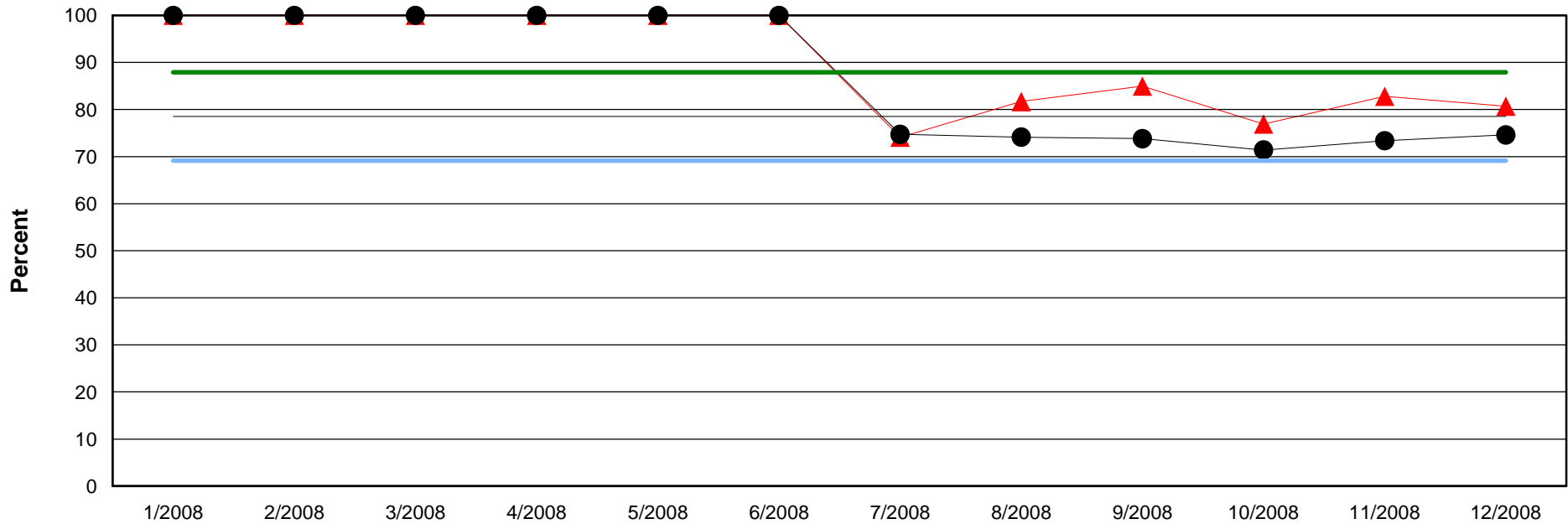
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	47	46	79	64	37	30	59	31	48	71	48	38
Total Possible	85	82	113	91	64	57	109	64	69	96	64	63
Percent	55.3%	56.1%	69.9%	70.3%	57.8%	52.6%	54.1%	48.4%	69.6%	74.0%	75.0%	60.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

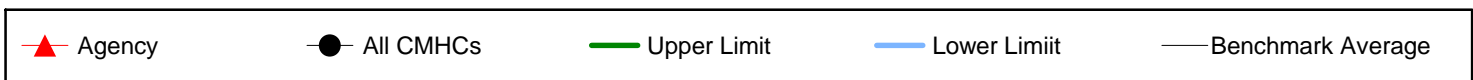
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



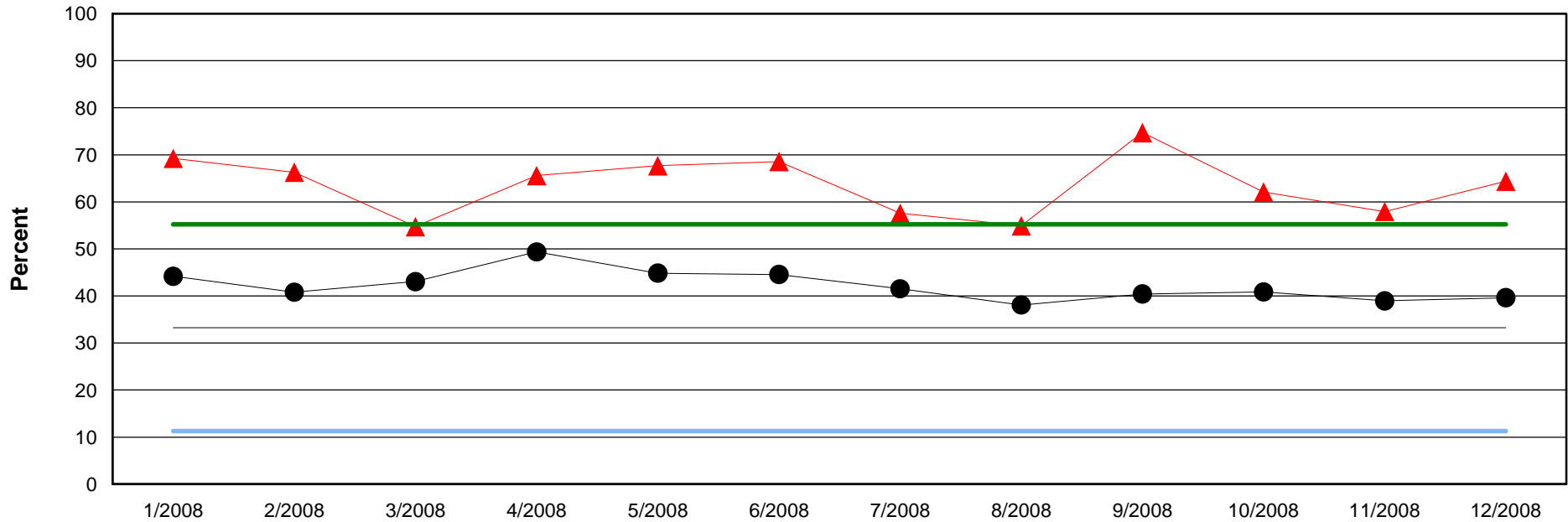
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	63	67	96	70	53	46
Total Possible	0	0	0	0	0	0	85	82	113	91	64	57
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.1%	81.7%	85.0%	76.9%	82.8%	80.7%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

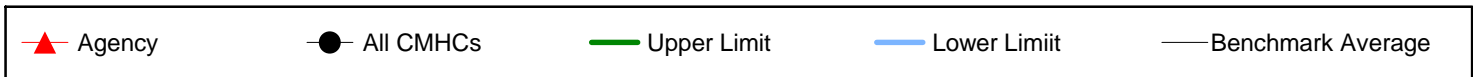
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%



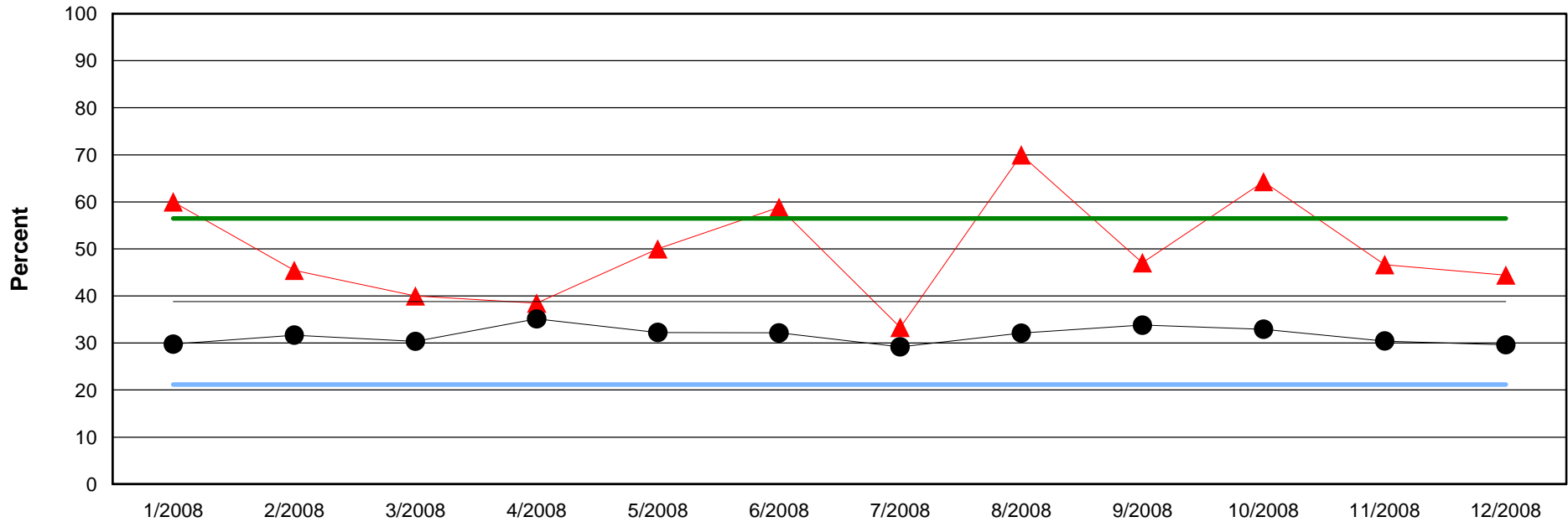
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	45	61	75	80	67	48	57	56	68	59	62	47
Total Possible	65	92	137	122	99	70	99	102	91	95	107	73
Percent	69.2%	66.3%	54.7%	65.6%	67.7%	68.6%	57.6%	54.9%	74.7%	62.1%	57.9%	64.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

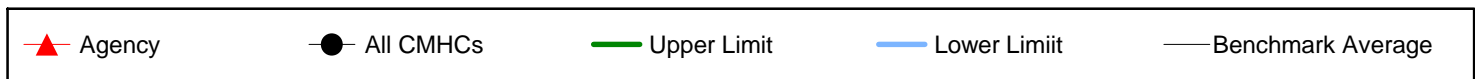
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



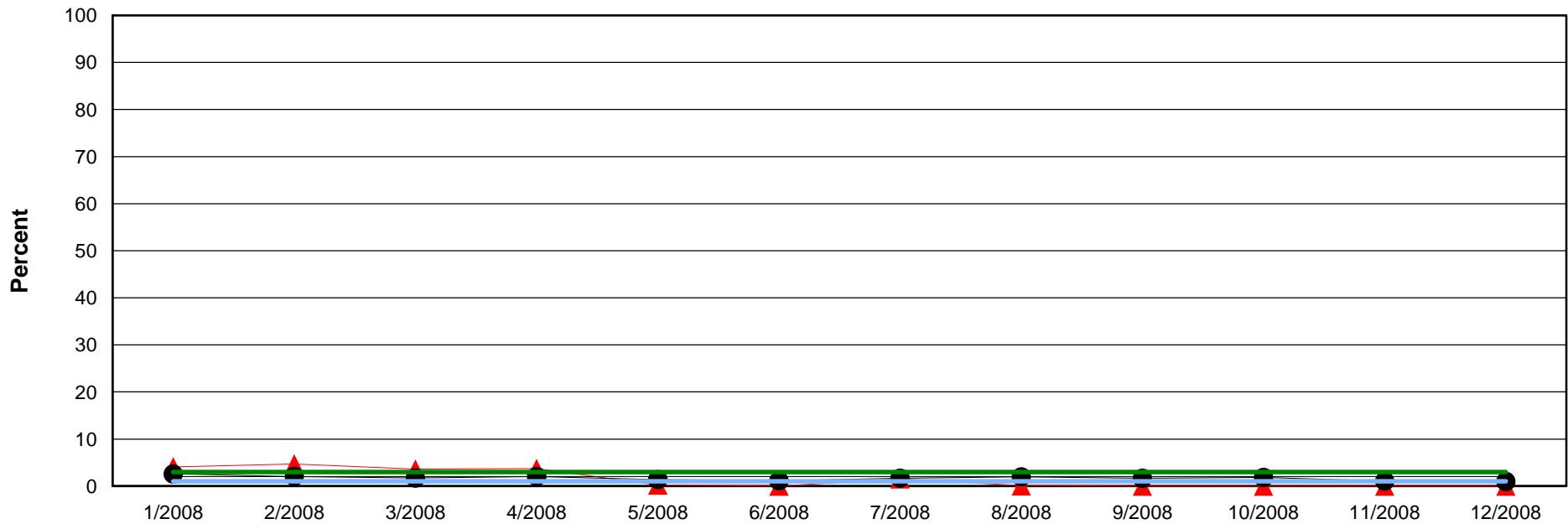
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	6	5	6	5	5	10	3	7	8	9	7	4
Total Possible	10	11	15	13	10	17	9	10	17	14	15	9
Percent	60.0%	45.5%	40.0%	38.5%	50.0%	58.8%	33.3%	70.0%	47.1%	64.3%	46.7%	44.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

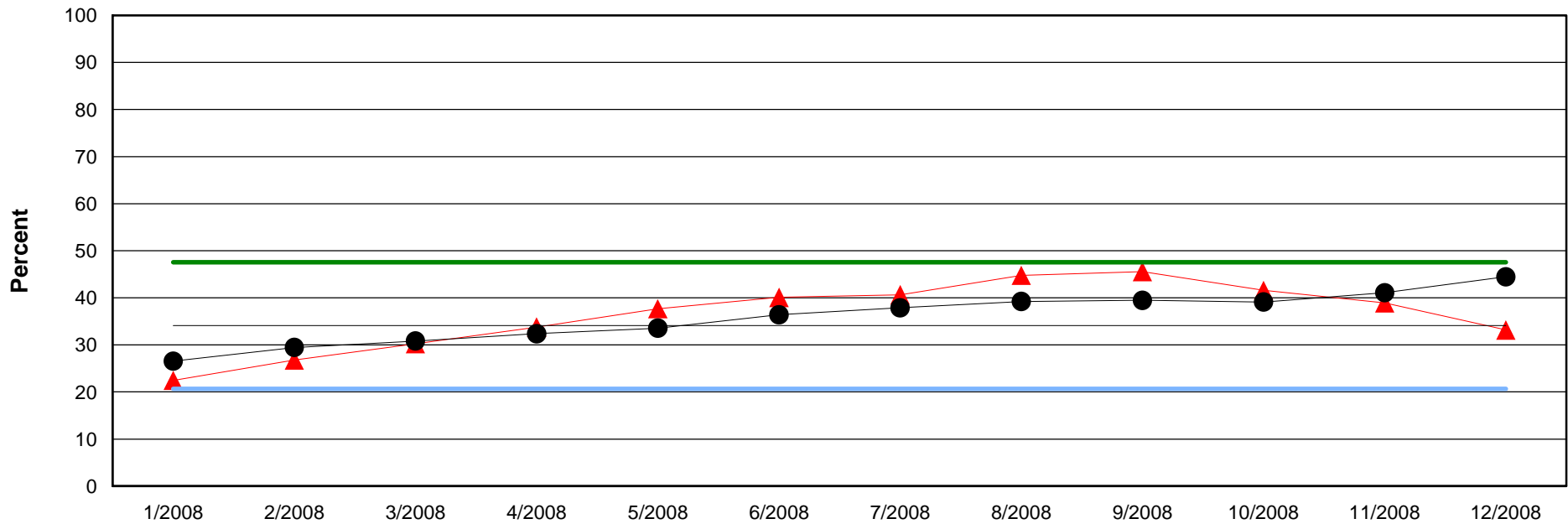
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	39	46	35	38	2	0	19	1	0	0	0	0
Total Possible	951	975	969	1,025	962	1,080	1,224	1,176	1,241	1,271	1,222	1,175
Percent	4.1%	4.7%	3.6%	3.7%	.2%	.0%	1.6%	.1%	.0%	.0%	.0%	.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	51	64	72	75	84	89	87	94	93	84	81	67
Total Possible	227	239	238	222	223	222	214	210	204	202	208	202
Percent	22.5%	26.8%	30.3%	33.8%	37.7%	40.1%	40.7%	44.8%	45.6%	41.6%	38.9%	33.2%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

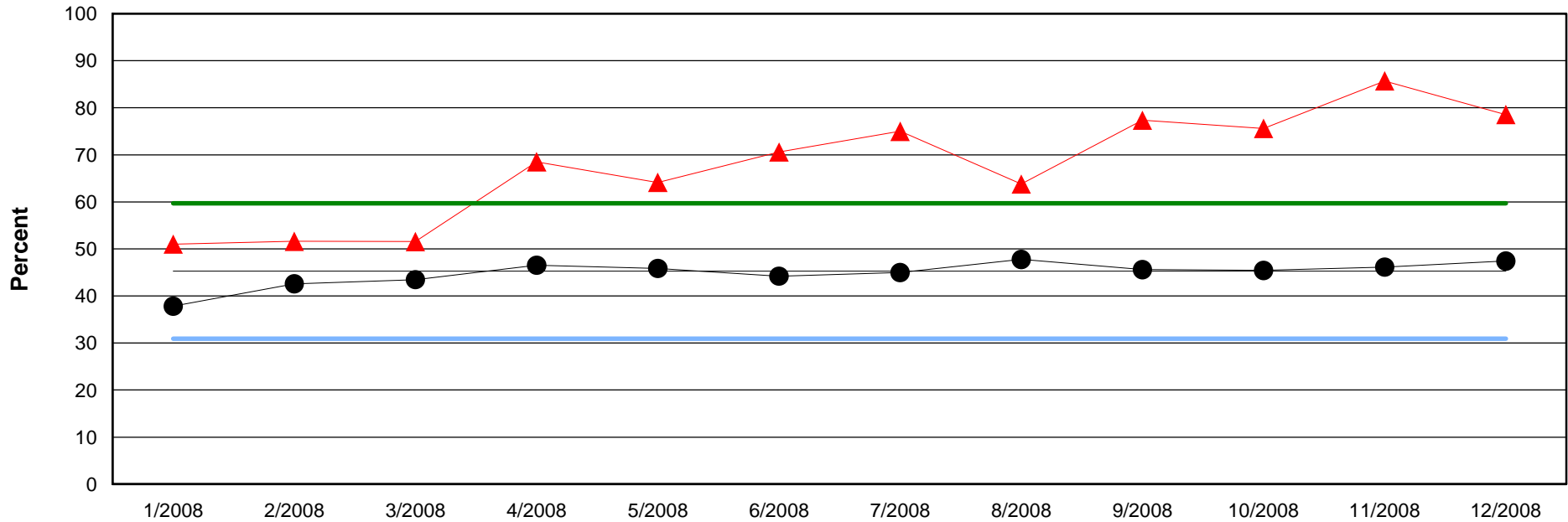
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

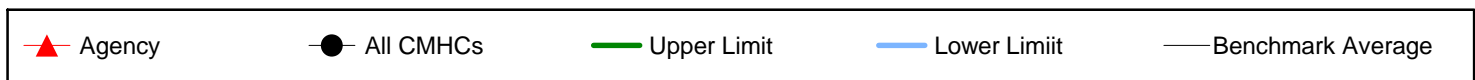
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



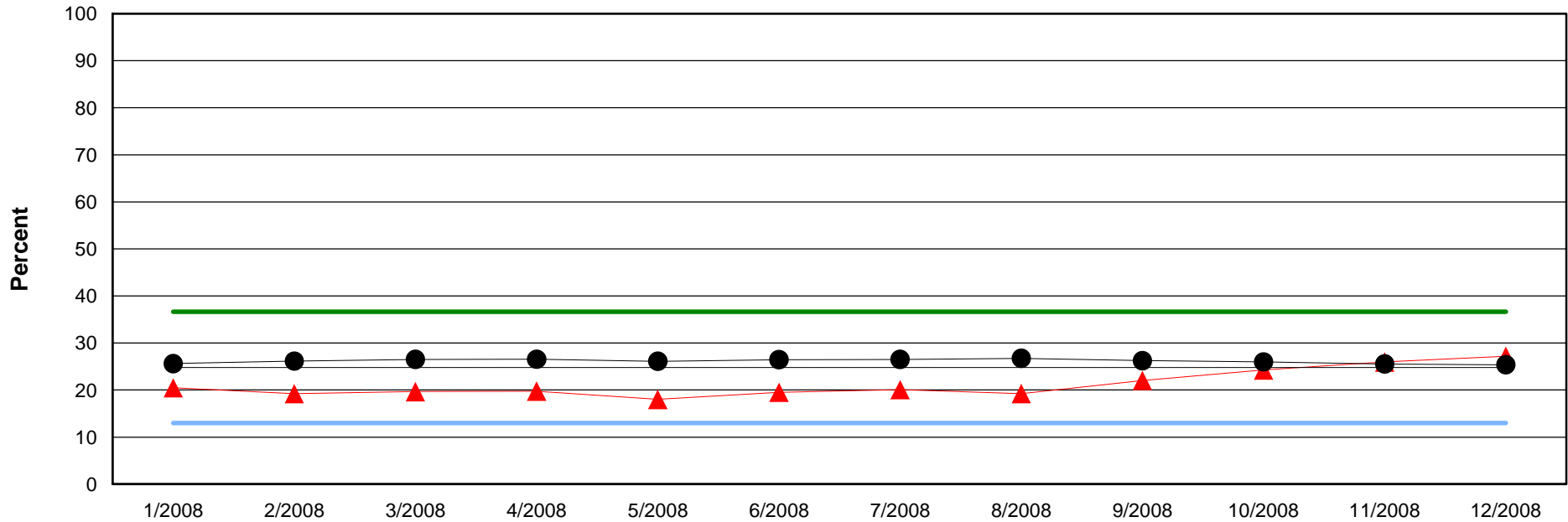
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	25	16	33	37	34	36	21	37	41	31	48	44
Total Possible	49	31	64	54	53	51	28	58	53	41	56	56
Percent	51.0%	51.6%	51.6%	68.5%	64.2%	70.6%	75.0%	63.8%	77.4%	75.6%	85.7%	78.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

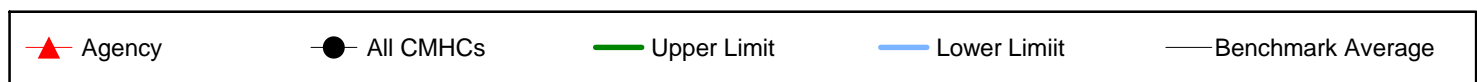
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



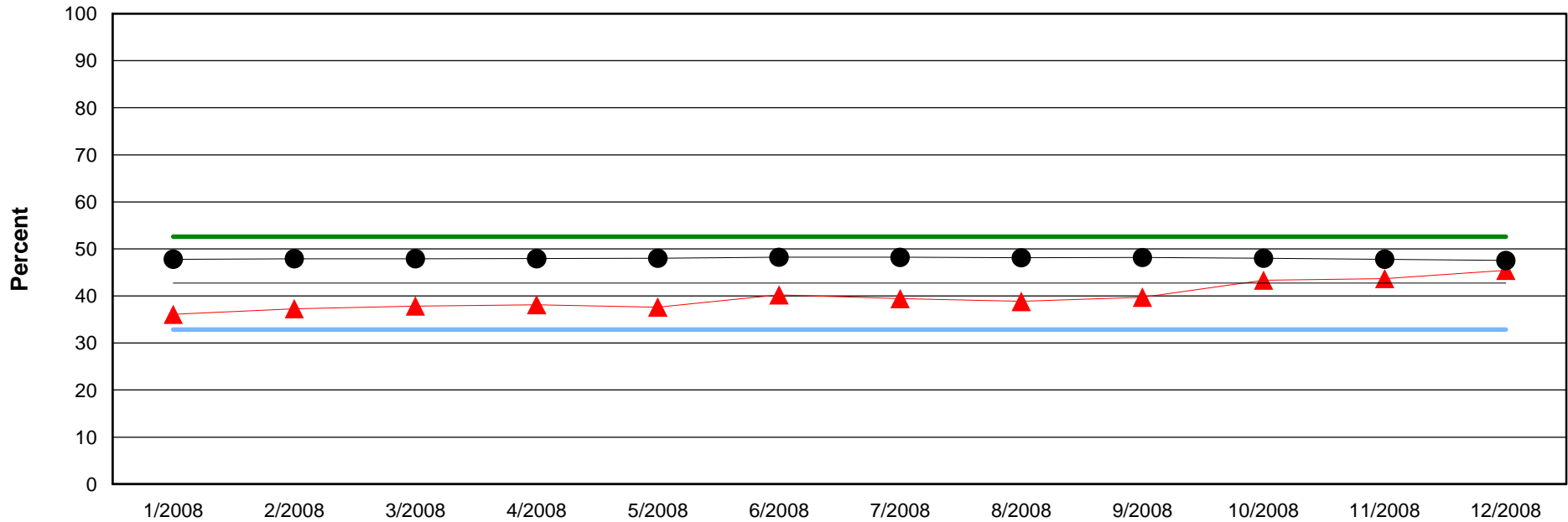
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	84	81	81	84	78	88	92	87	104	124	135	146
Total Possible	410	421	412	425	433	451	458	452	472	511	520	537
Percent	20.5%	19.2%	19.7%	19.8%	18.0%	19.5%	20.1%	19.2%	22.0%	24.3%	26.0%	27.2%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

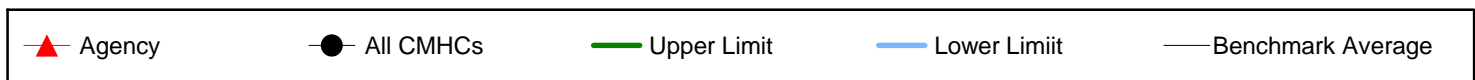
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



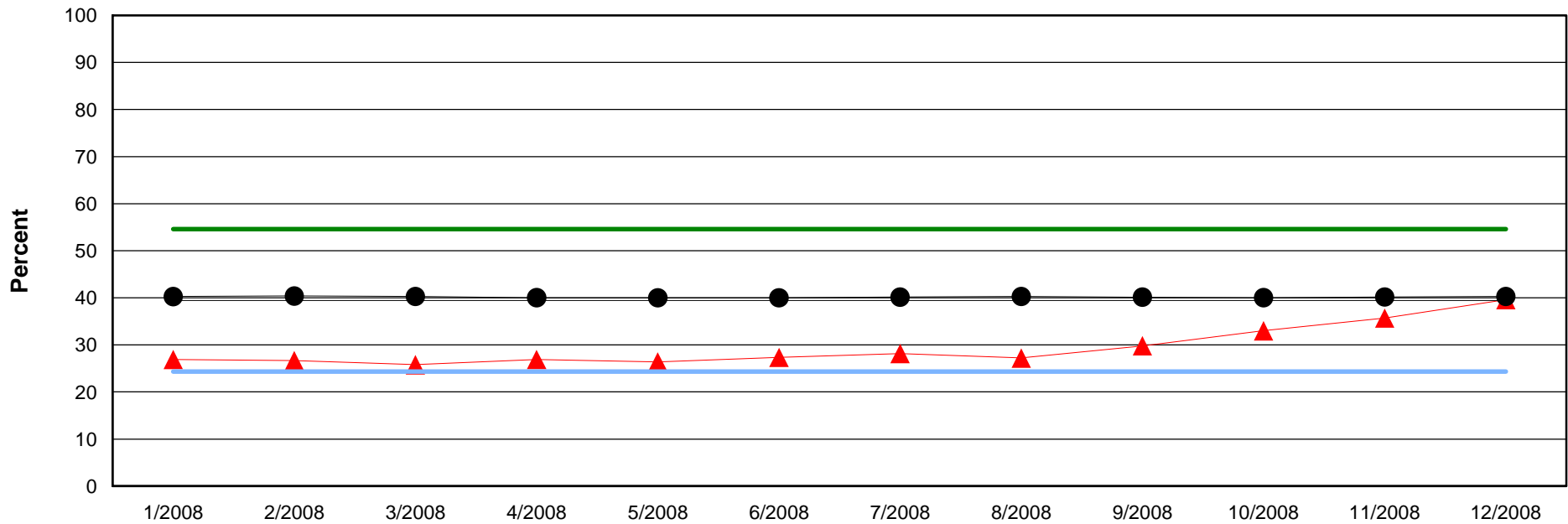
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	148	157	156	162	163	181	181	176	188	222	228	245
Total Possible	410	421	412	425	433	450	459	453	473	512	522	539
Percent	36.1%	37.3%	37.9%	38.1%	37.6%	40.2%	39.4%	38.9%	39.7%	43.4%	43.7%	45.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

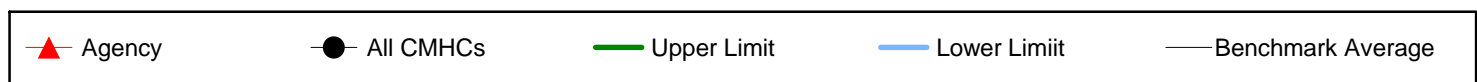
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



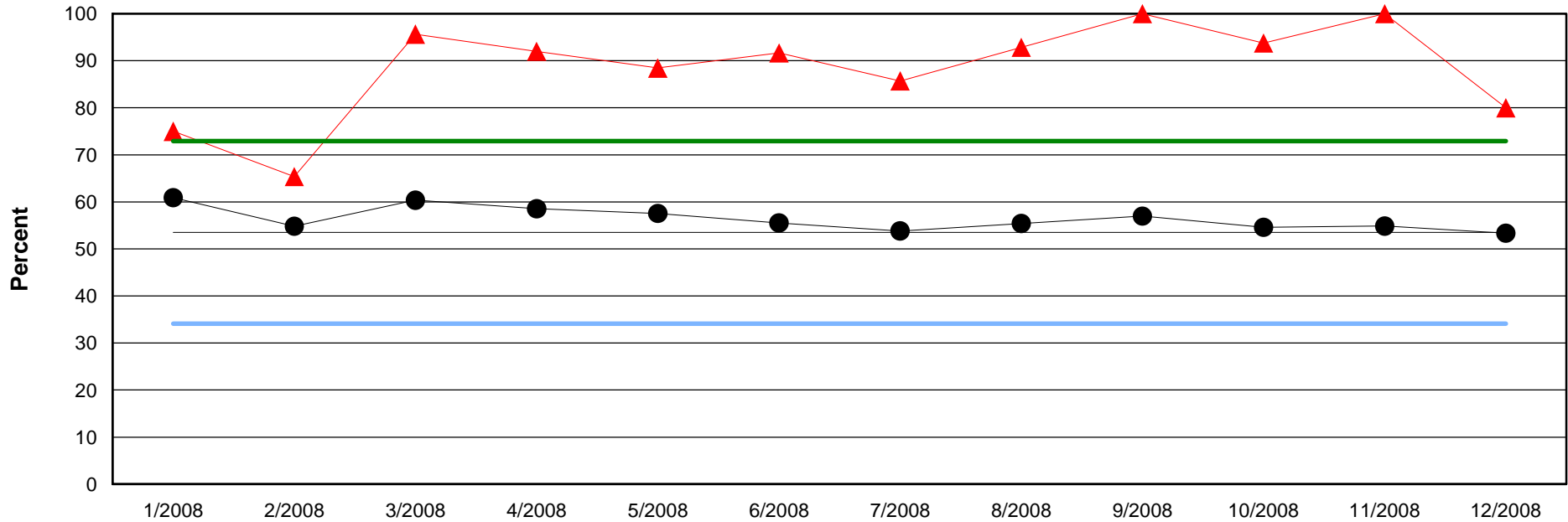
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	110	112	106	114	114	123	129	123	141	169	186	214
Total Possible	409	420	411	424	432	450	458	452	473	512	521	540
Percent	26.9%	26.7%	25.8%	26.9%	26.4%	27.3%	28.2%	27.2%	29.8%	33.0%	35.7%	39.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

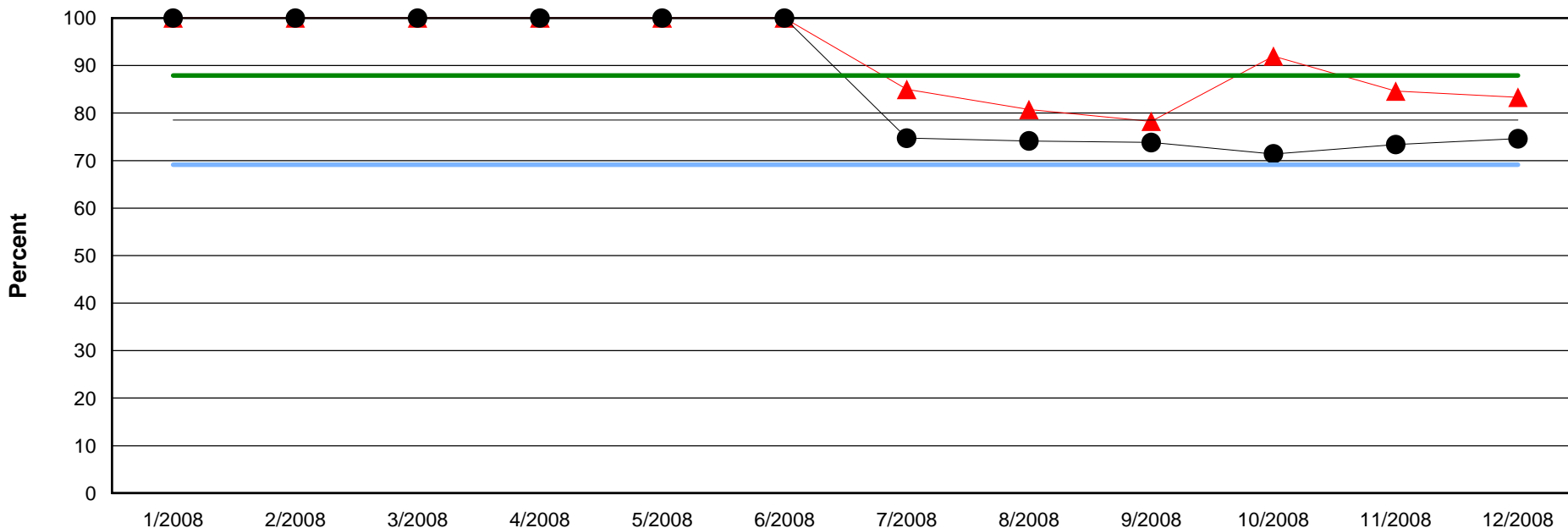
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	15	17	22	23	23	11	12	13	12	15	8	8
Total Possible	20	26	23	25	26	12	14	14	12	16	8	10
Percent	75.0%	65.4%	95.7%	92.0%	88.5%	91.7%	85.7%	92.9%	100.0%	93.8%	100.0%	80.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

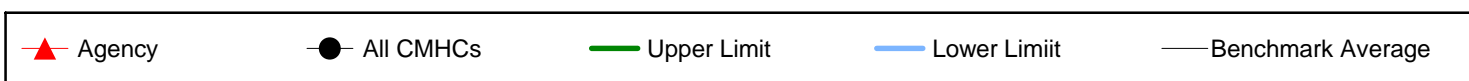
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



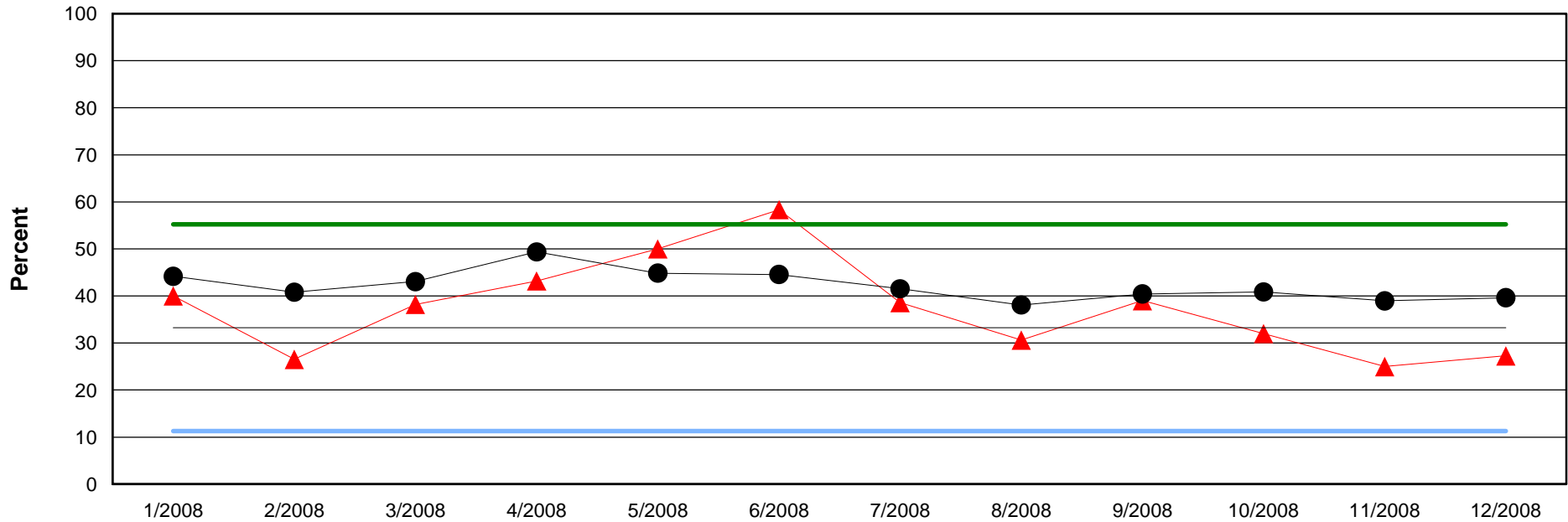
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	17	21	18	23	22	10
Total Possible	0	0	0	0	0	0	20	26	23	25	26	12
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	85.0%	80.8%	78.3%	92.0%	84.6%	83.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

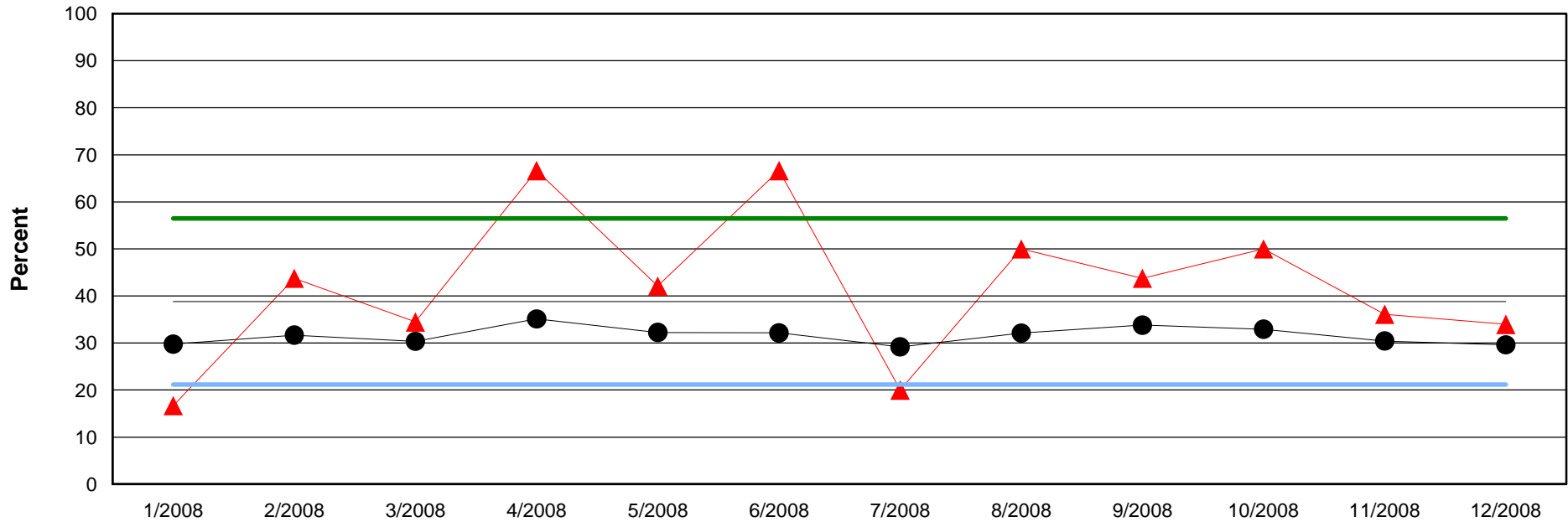
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	12	13	21	19	22	14	22	15	16	16	13	12
Total Possible	30	49	55	44	44	24	57	49	41	50	52	44
Percent	40.0%	26.5%	38.2%	43.2%	50.0%	58.3%	38.6%	30.6%	39.0%	32.0%	25.0%	27.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

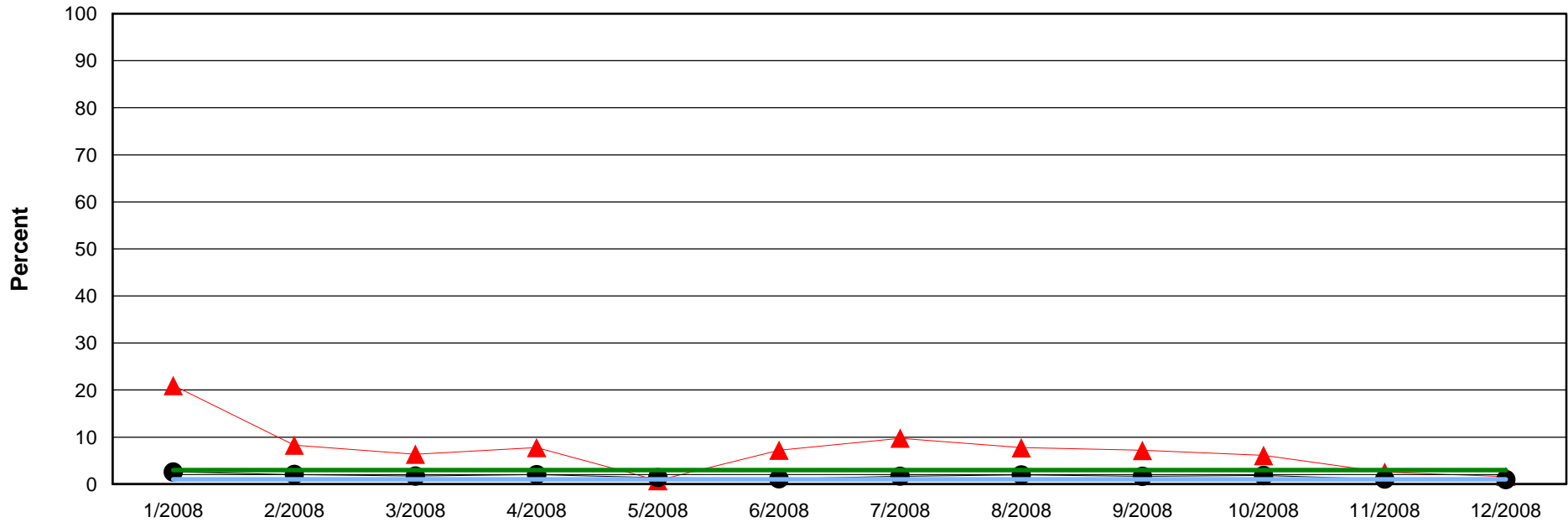
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	4	14	10	16	8	10	4	11	7	17	13	18
Total Possible	24	32	29	24	19	15	20	22	16	34	36	53
Percent	16.7%	43.8%	34.5%	66.7%	42.1%	66.7%	20.0%	50.0%	43.8%	50.0%	36.1%	34.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

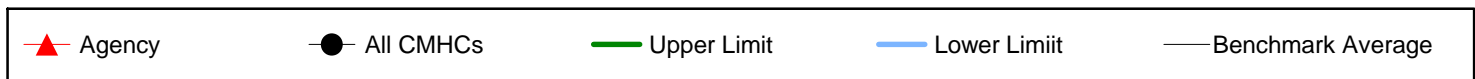
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



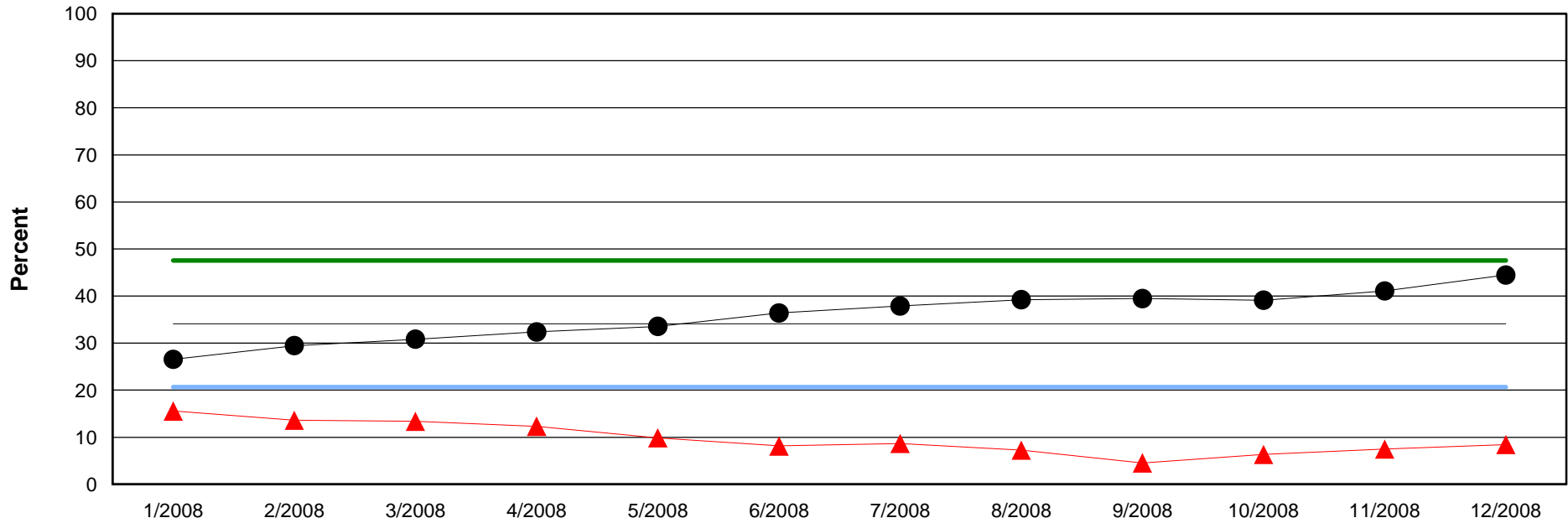
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	69	29	23	33	3	27	42	35	33	31	12	7
Total Possible	329	350	361	425	398	374	430	452	460	508	475	431
Percent	21.0%	8.3%	6.4%	7.8%	.8%	7.2%	9.8%	7.7%	7.2%	6.1%	2.5%	1.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

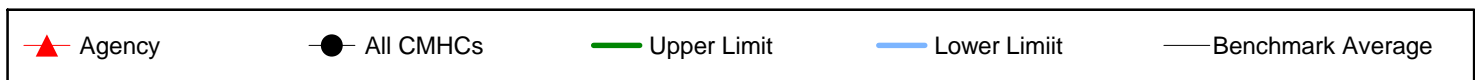
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	19	17	17	17	14	11	11	9	6	9	11	13
Total Possible	122	125	127	138	142	135	127	124	132	142	147	154
Percent	15.6%	13.6%	13.4%	12.3%	9.9%	8.1%	8.7%	7.3%	4.5%	6.3%	7.5%	8.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph (**red line with triangles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of Agency table**).

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**(row 1 / row 2) * 100**).

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph (**black line with circles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of All CMHCs table**).

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**(row 1 / row 2) * 100**).

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period (**blue dashed line; and listed in box**).

Standard Deviation: Standardized unit of measure of the dispersion of data (**listed in box with average**).

Lower Limit: The benchmark average minus one standard deviation (**solid light blue line**).

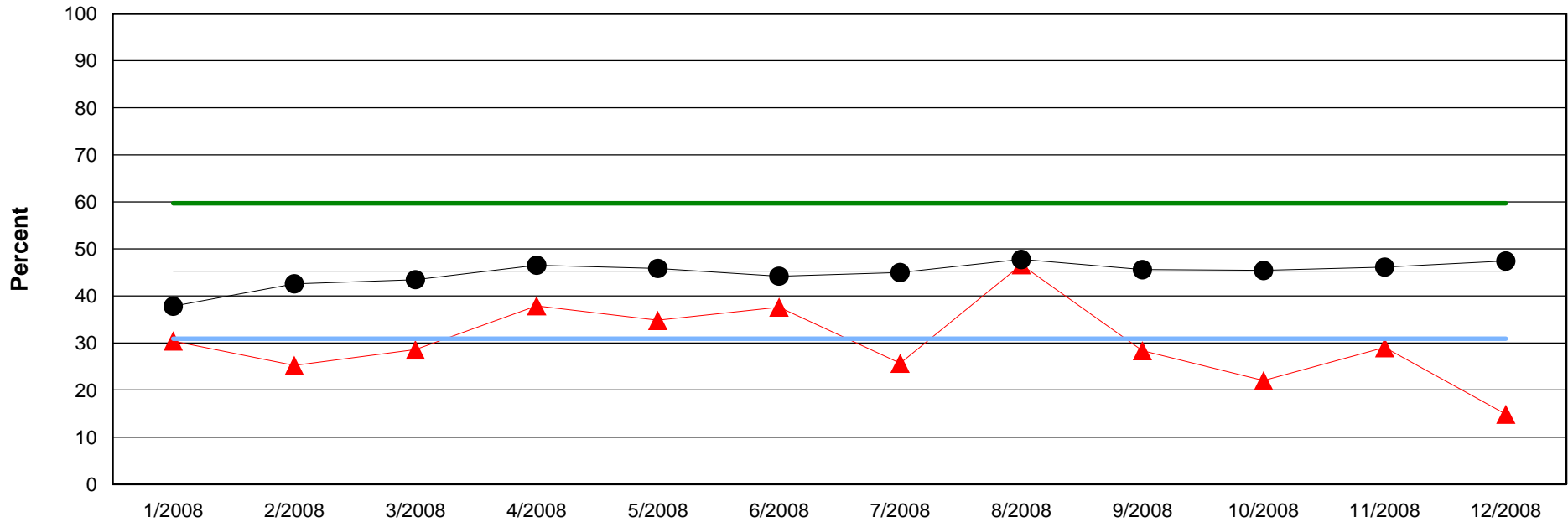
Upper Limit: The benchmark average plus one standard deviation (**solid green line**).

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

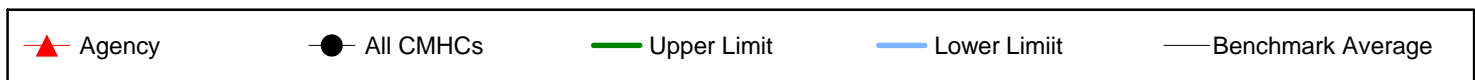
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



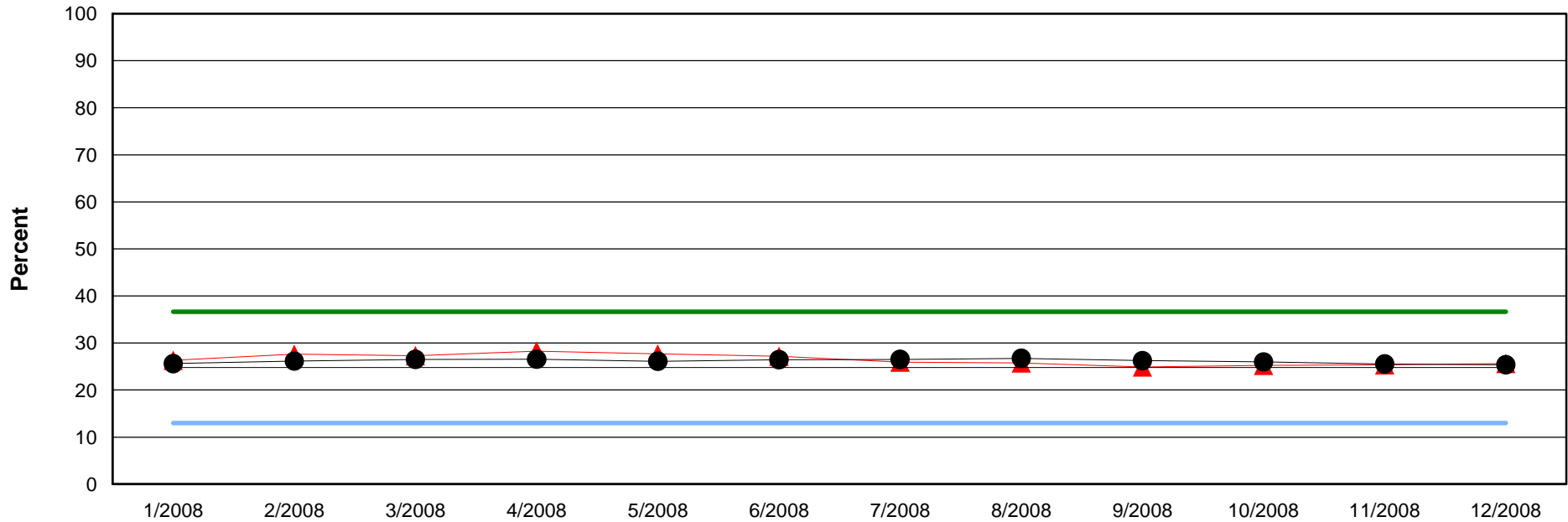
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	28	26	26	36	39	41	28	49	21	22	27	15
Total Possible	92	103	91	95	112	109	109	105	74	100	93	101
Percent	30.4%	25.2%	28.6%	37.9%	34.8%	37.6%	25.7%	46.7%	28.4%	22.0%	29.0%	14.9%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

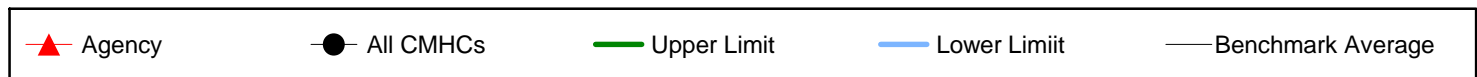
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



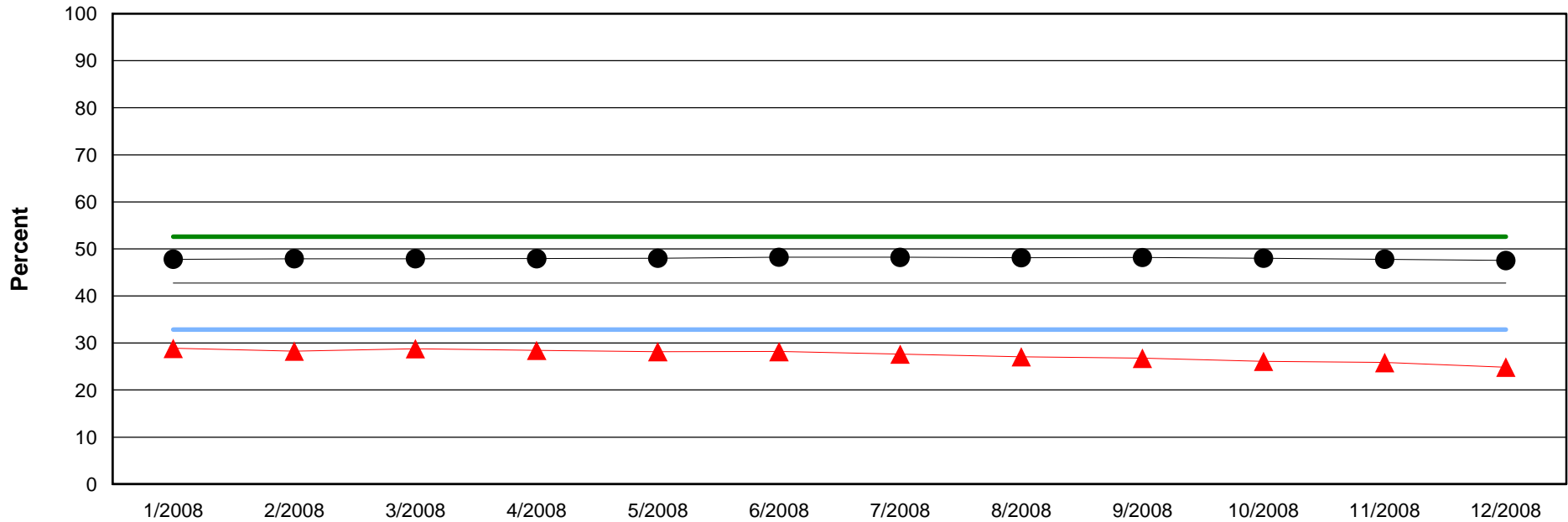
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	308	331	335	361	351	348	324	320	301	312	316	324
Total Possible	1,170	1,199	1,227	1,277	1,269	1,280	1,249	1,243	1,208	1,235	1,245	1,263
Percent	26.3%	27.6%	27.3%	28.3%	27.7%	27.2%	25.9%	25.7%	24.9%	25.3%	25.4%	25.7%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

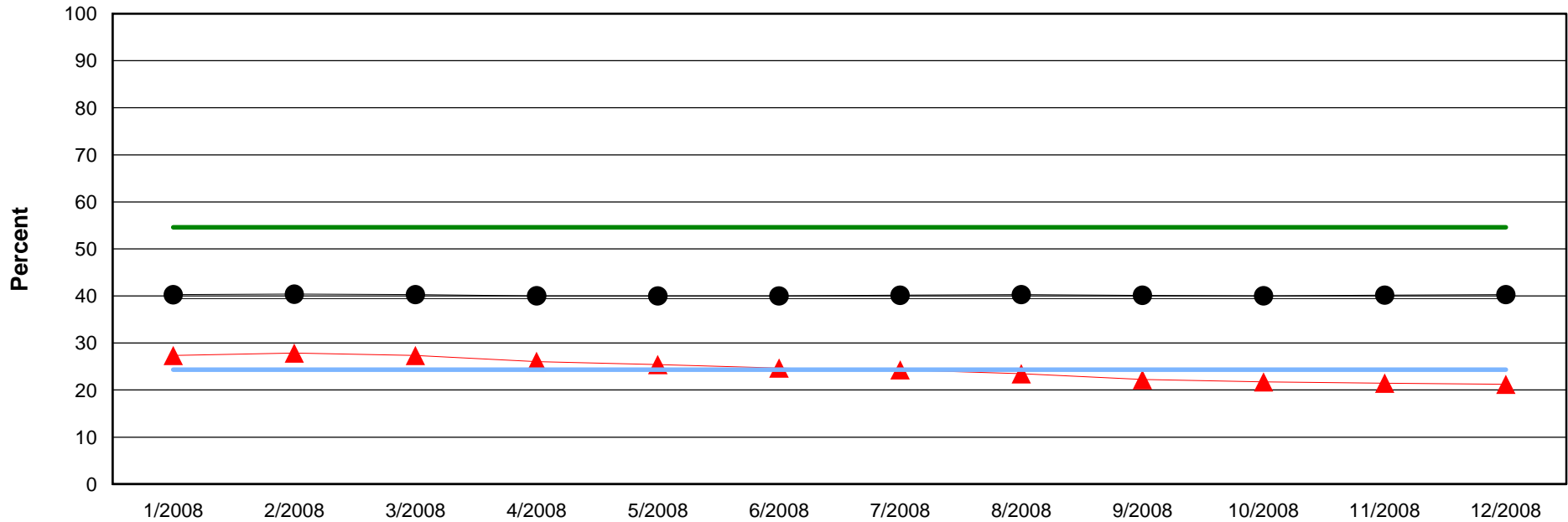
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	338	339	353	363	358	361	345	336	323	322	322	314
Total Possible	1,171	1,199	1,226	1,277	1,271	1,281	1,249	1,242	1,207	1,234	1,246	1,263
Percent	28.9%	28.3%	28.8%	28.4%	28.2%	28.2%	27.6%	27.1%	26.8%	26.1%	25.8%	24.9%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

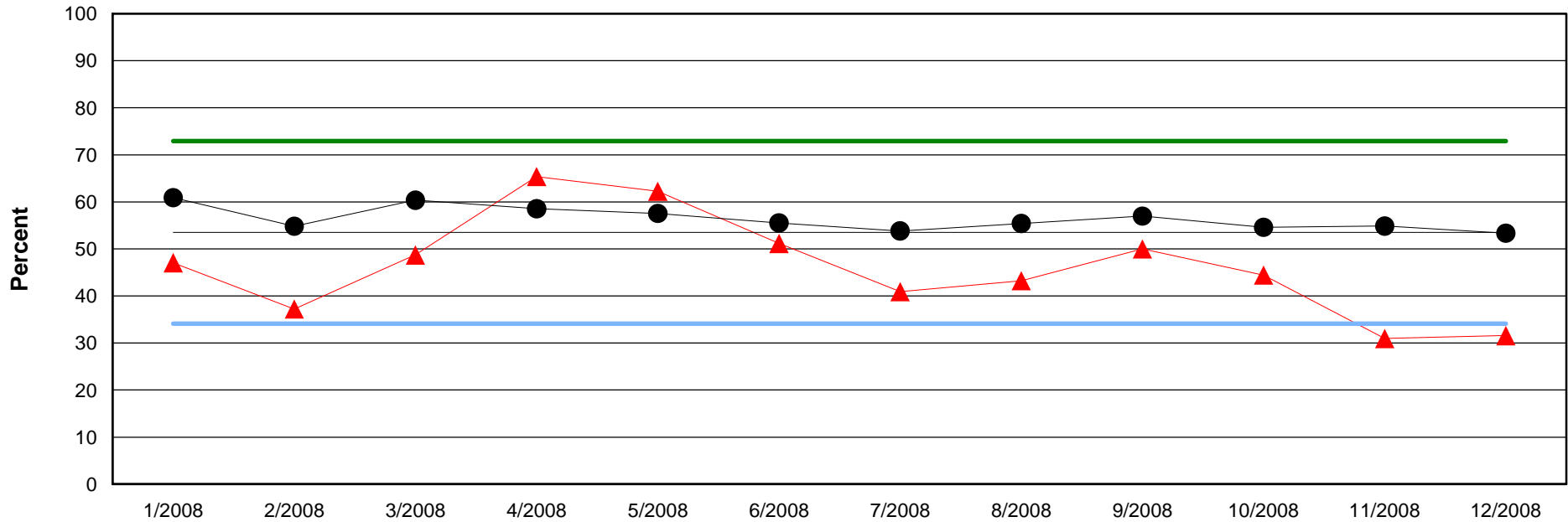
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	319	333	335	332	322	316	303	291	268	268	267	268
Total Possible	1,166	1,196	1,225	1,274	1,267	1,280	1,248	1,240	1,206	1,233	1,244	1,263
Percent	27.4%	27.8%	27.3%	26.1%	25.4%	24.7%	24.3%	23.5%	22.2%	21.7%	21.5%	21.2%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

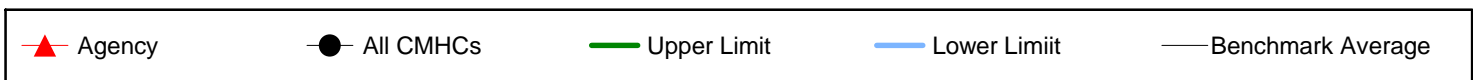
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



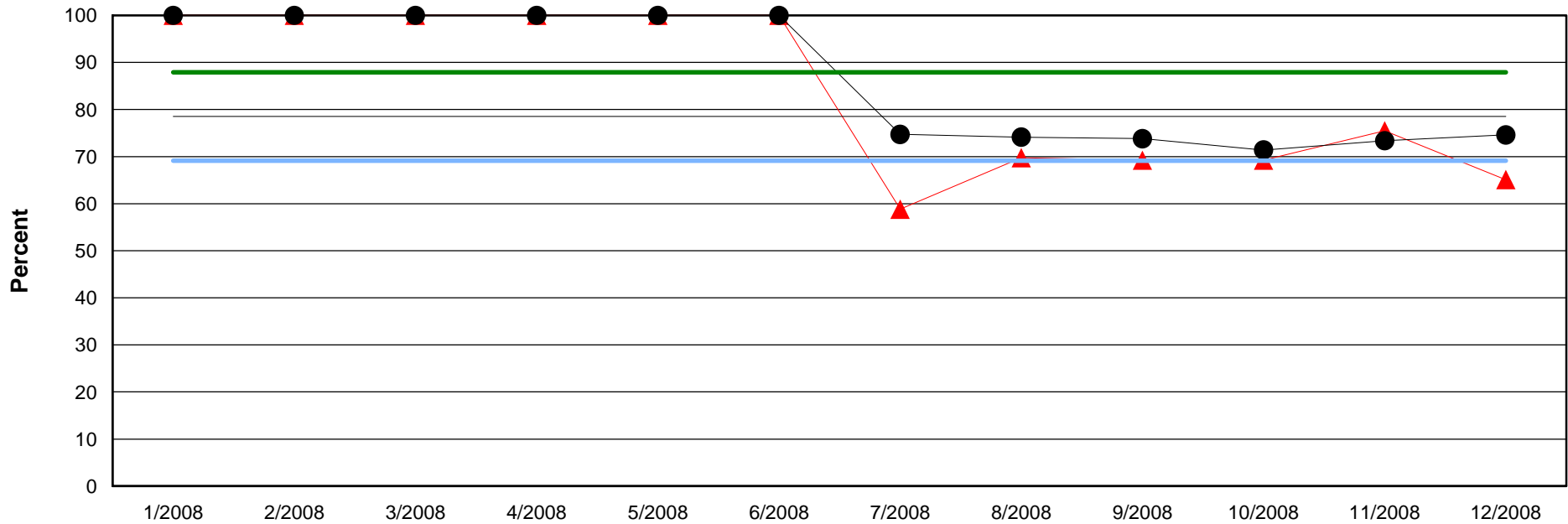
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	16	16	19	34	33	22	18	16	16	16	13	12
Total Possible	34	43	39	52	53	43	44	37	32	36	42	38
Percent	47.1%	37.2%	48.7%	65.4%	62.3%	51.2%	40.9%	43.2%	50.0%	44.4%	31.0%	31.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

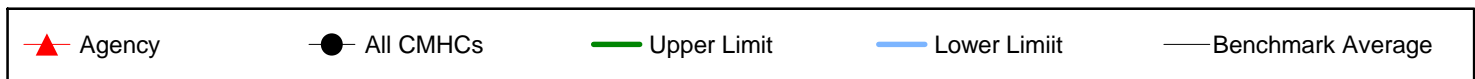
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



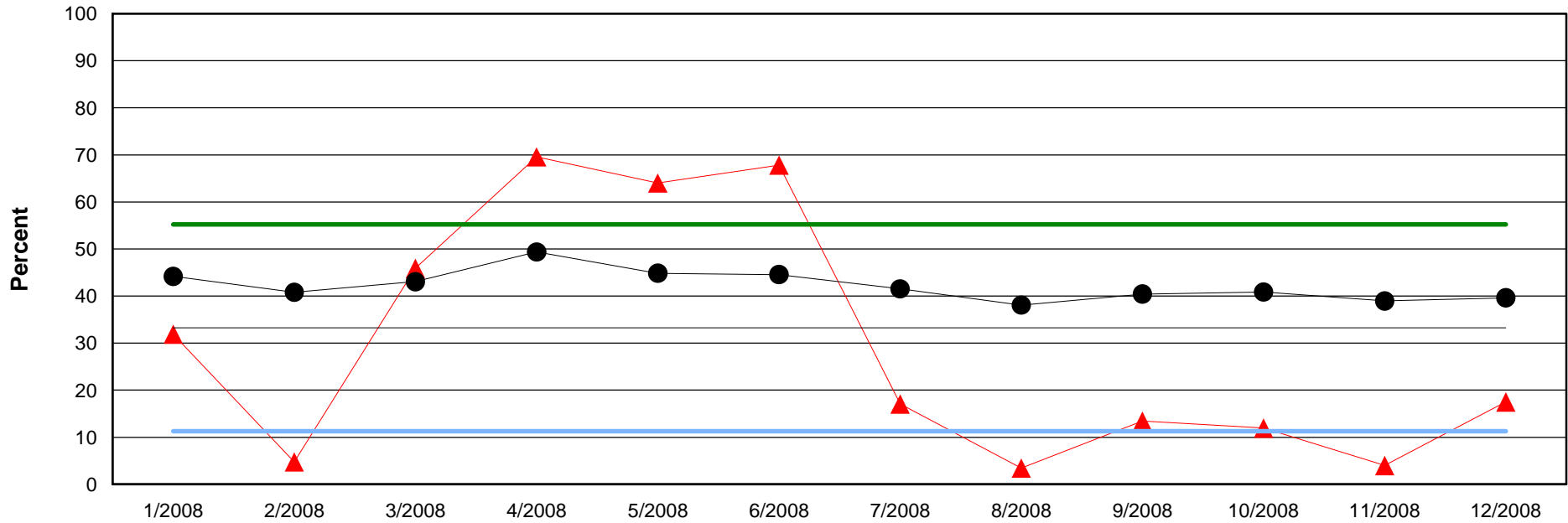
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	20	30	27	36	40	28
Total Possible	0	0	0	0	0	0	34	43	39	52	53	43
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	58.8%	69.8%	69.2%	69.2%	75.5%	65.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

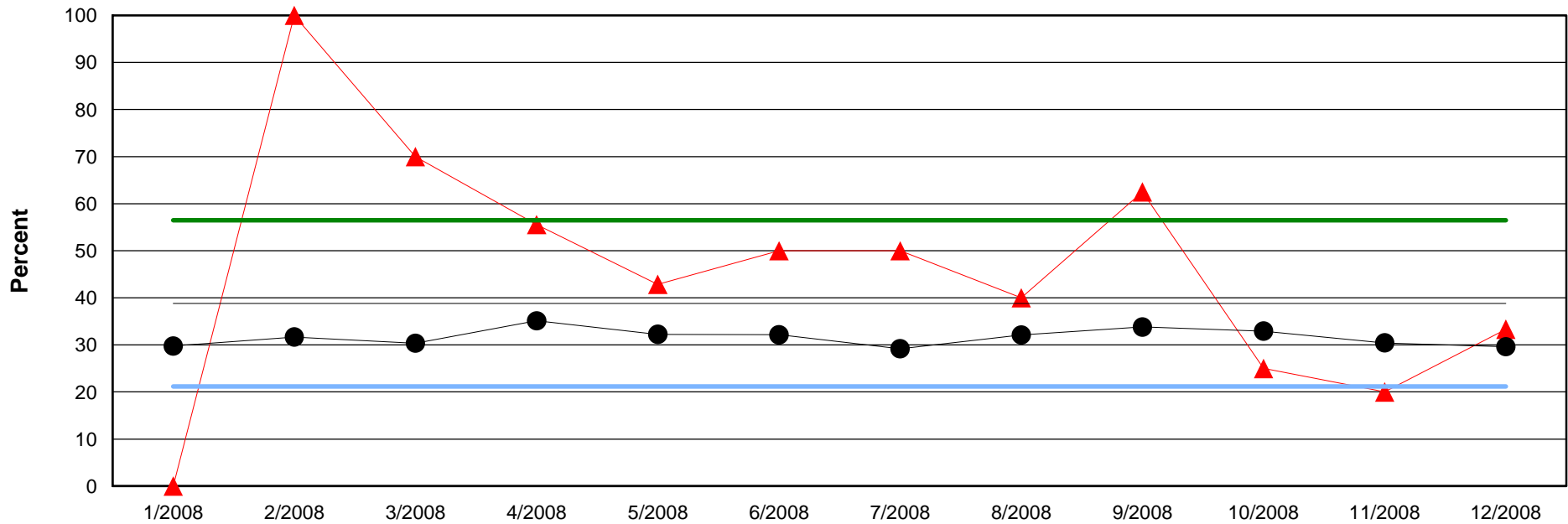
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	22	3	39	64	48	59	15	2	11	8	3	14
Total Possible	69	63	85	92	75	87	88	58	82	67	75	80
Percent	31.9%	4.8%	45.9%	69.6%	64.0%	67.8%	17.0%	3.4%	13.4%	11.9%	4.0%	17.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

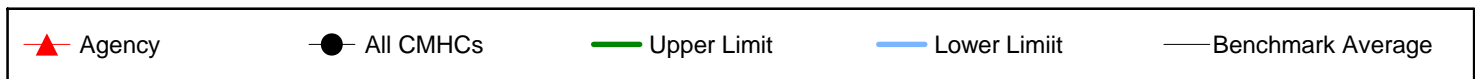
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



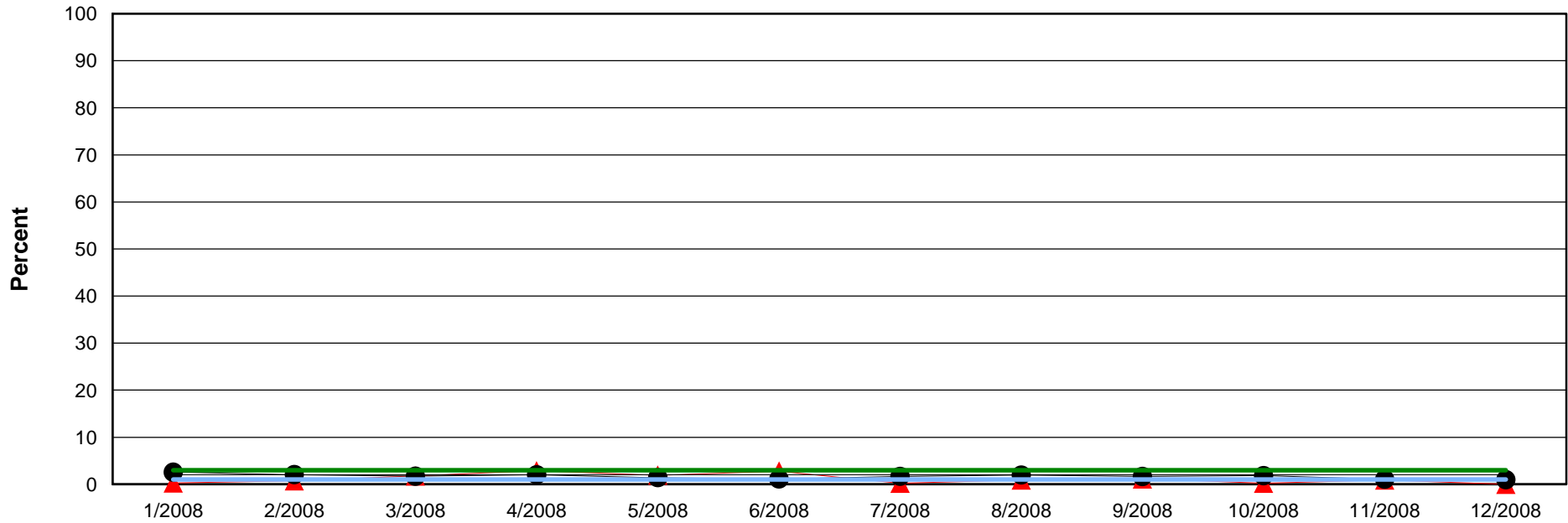
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	0	2	7	5	3	2	3	2	5	1	1	1
Total Possible	3	2	10	9	7	4	6	5	8	4	5	3
Percent	.0%	100.0%	70.0%	55.6%	42.9%	50.0%	50.0%	40.0%	62.5%	25.0%	20.0%	33.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

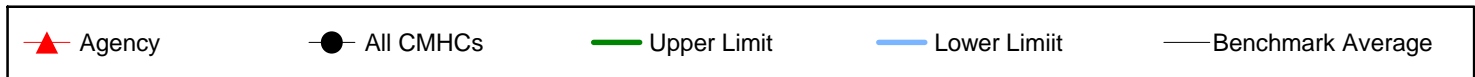
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



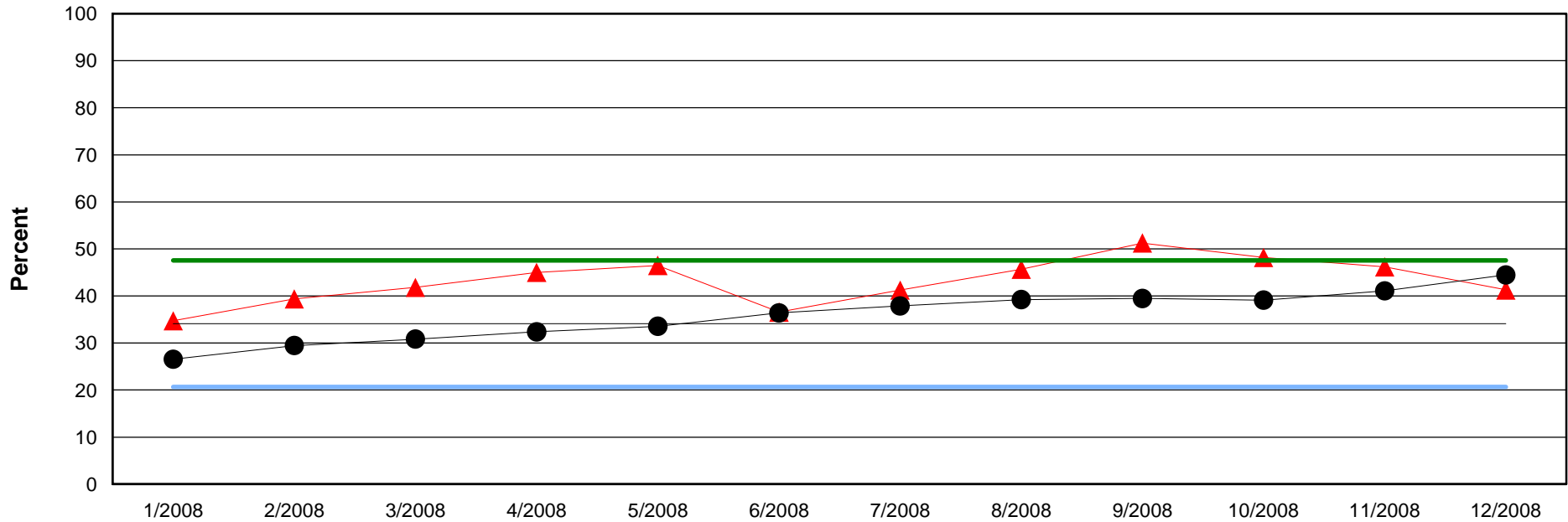
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	2	3	9	17	10	12	1	4	5	1	3	0
Total Possible	724	419	505	595	518	431	469	441	432	474	335	459
Percent	.3%	.7%	1.8%	2.9%	1.9%	2.8%	.2%	.9%	1.2%	.2%	.9%	.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	66	76	87	99	93	64	66	74	81	79	73	64
Total Possible	190	193	208	220	200	175	160	162	158	164	158	155
Percent	34.7%	39.4%	41.8%	45.0%	46.5%	36.6%	41.3%	45.7%	51.3%	48.2%	46.2%	41.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

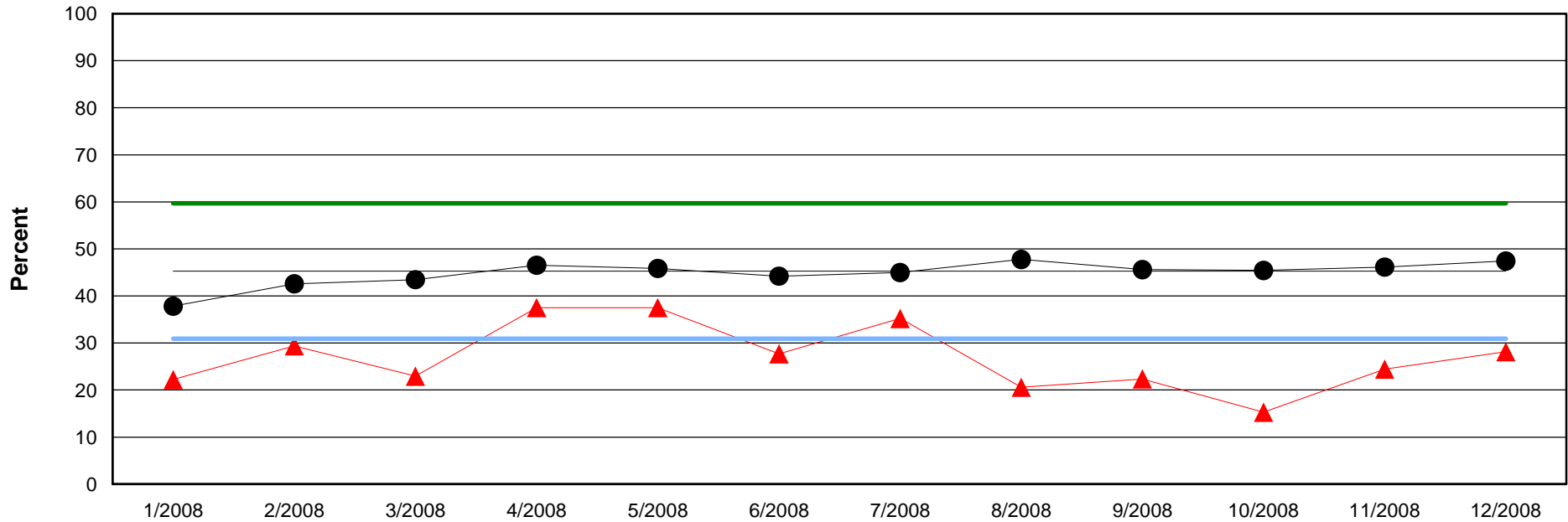
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

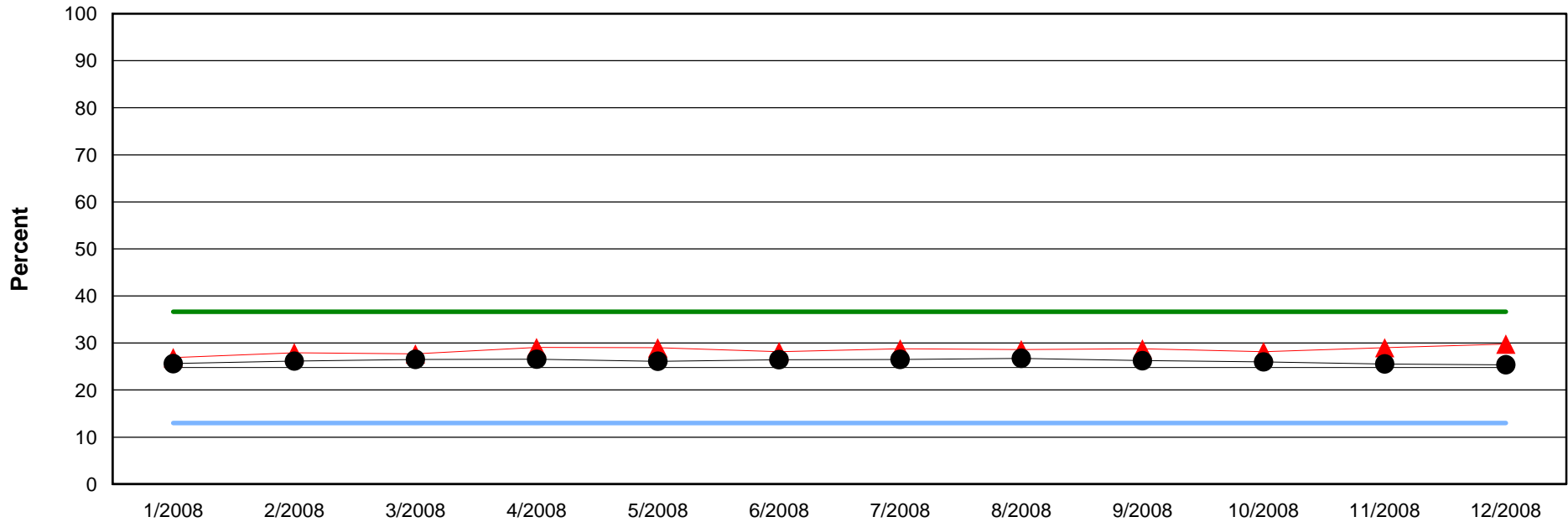
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	16	20	14	30	30	23	25	14	17	13	22	18
Total Possible	72	68	61	80	80	83	71	68	76	85	90	64
Percent	22.2%	29.4%	23.0%	37.5%	37.5%	27.7%	35.2%	20.6%	22.4%	15.3%	24.4%	28.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

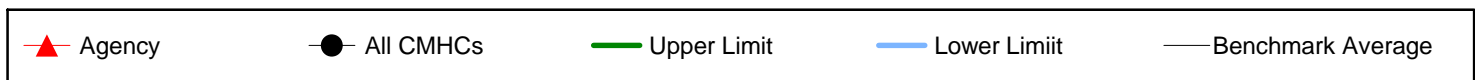
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



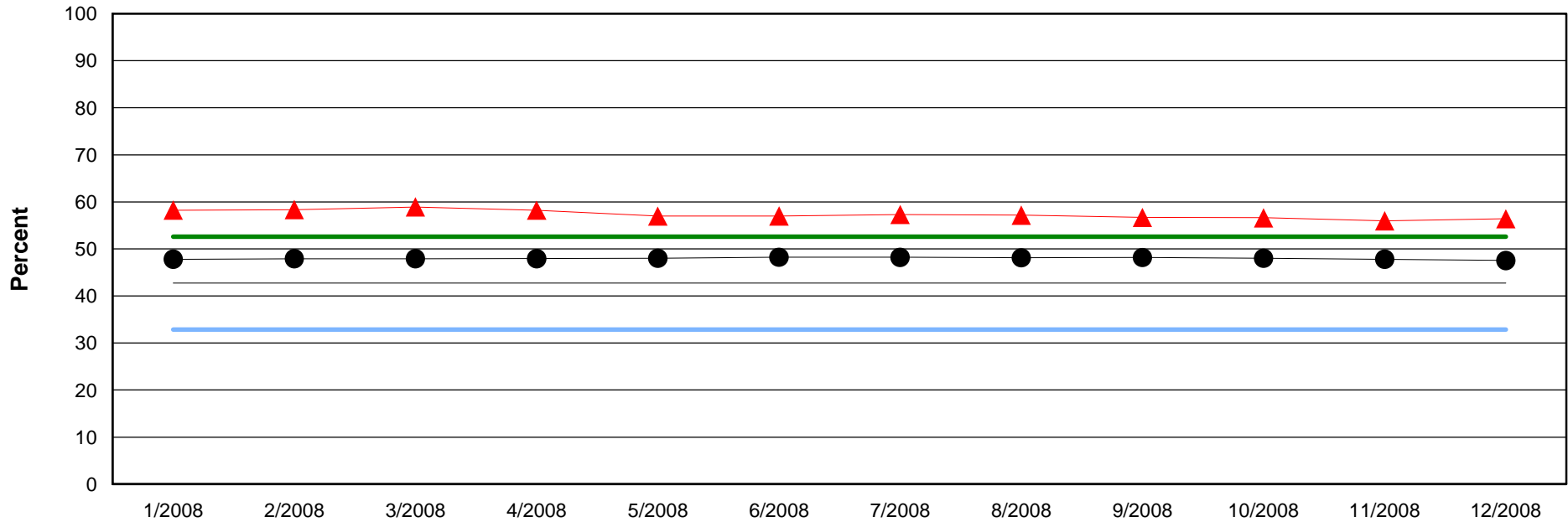
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	190	200	195	204	206	198	195	193	198	209	224	231
Total Possible	707	716	704	703	711	703	678	675	689	742	773	776
Percent	26.9%	27.9%	27.7%	29.0%	29.0%	28.2%	28.8%	28.6%	28.7%	28.2%	29.0%	29.8%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
----------	-------------	---------------	---------------	---------------------

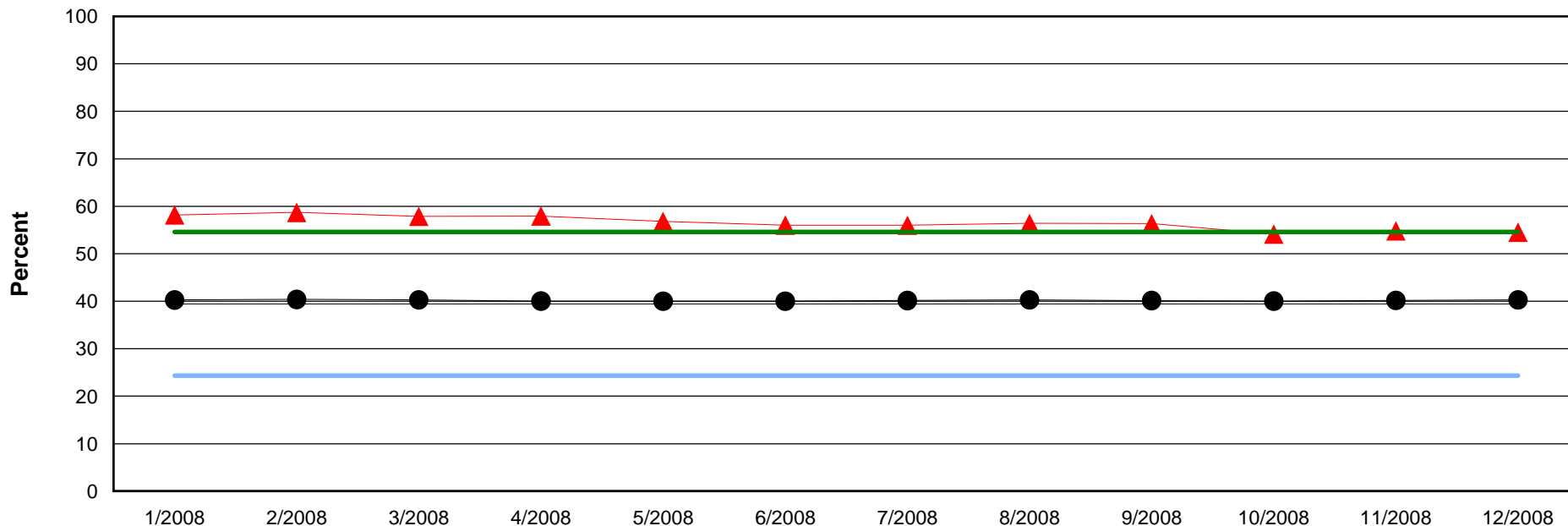
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	413	419	416	411	408	403	392	390	394	424	436	440
Total Possible	709	718	706	706	716	707	684	682	695	749	779	780
Percent	58.3%	58.4%	58.9%	58.2%	57.0%	57.0%	57.3%	57.2%	56.7%	56.6%	56.0%	56.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

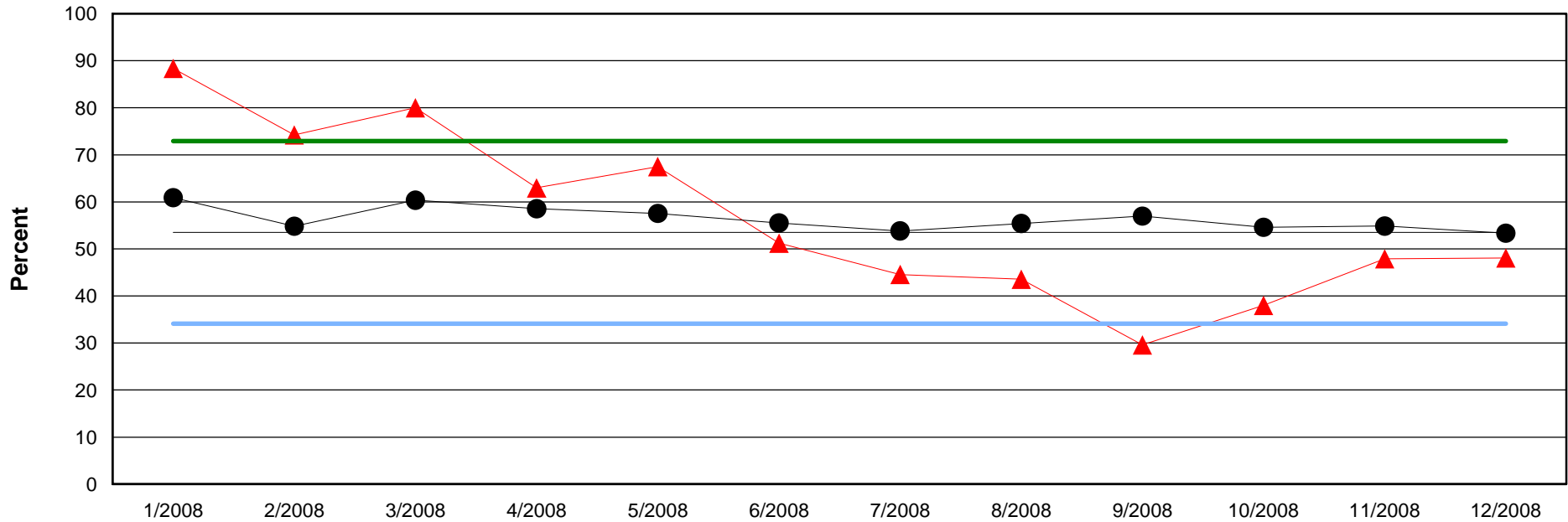
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	412	421	408	408	405	395	382	383	391	405	427	426
Total Possible	708	717	705	704	713	705	682	679	694	748	779	781
Percent	58.2%	58.7%	57.9%	58.0%	56.8%	56.0%	56.0%	56.4%	56.3%	54.1%	54.8%	54.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

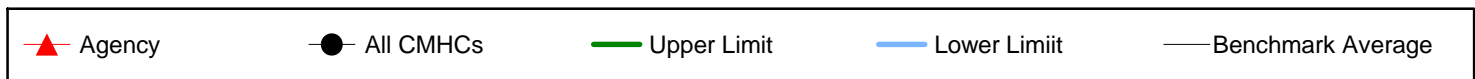
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



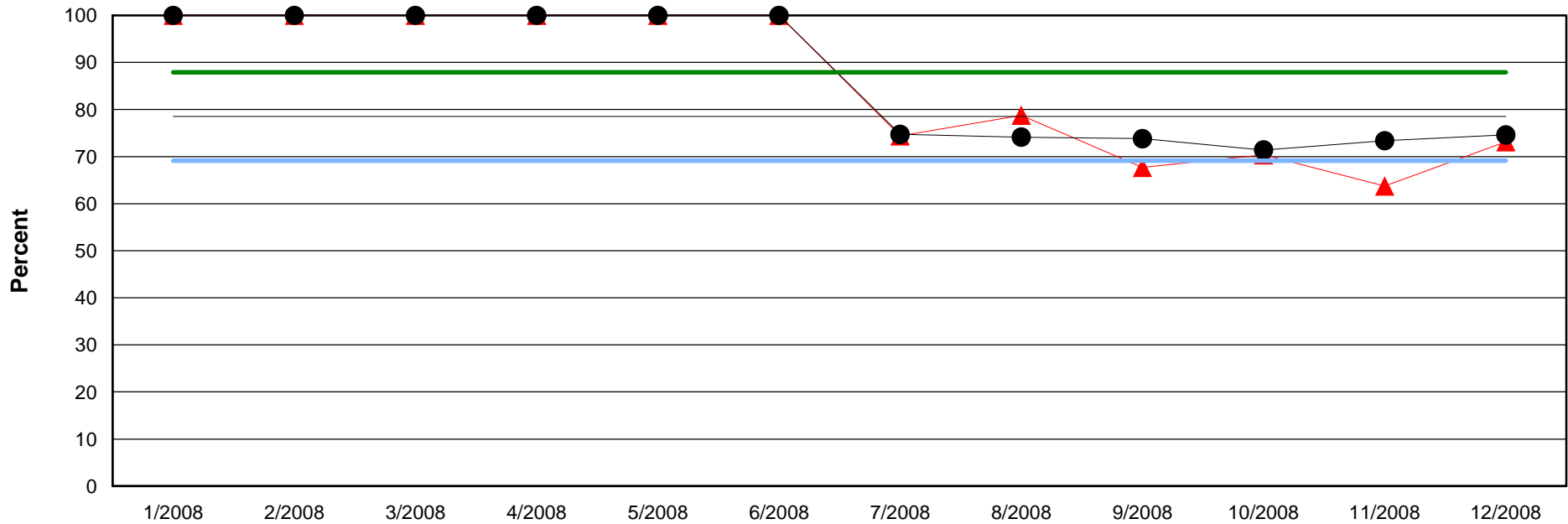
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	38	49	52	51	54	42	41	44	29	38	34	37
Total Possible	43	66	65	81	80	82	92	101	98	100	71	77
Percent	88.4%	74.2%	80.0%	63.0%	67.5%	51.2%	44.6%	43.6%	29.6%	38.0%	47.9%	48.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

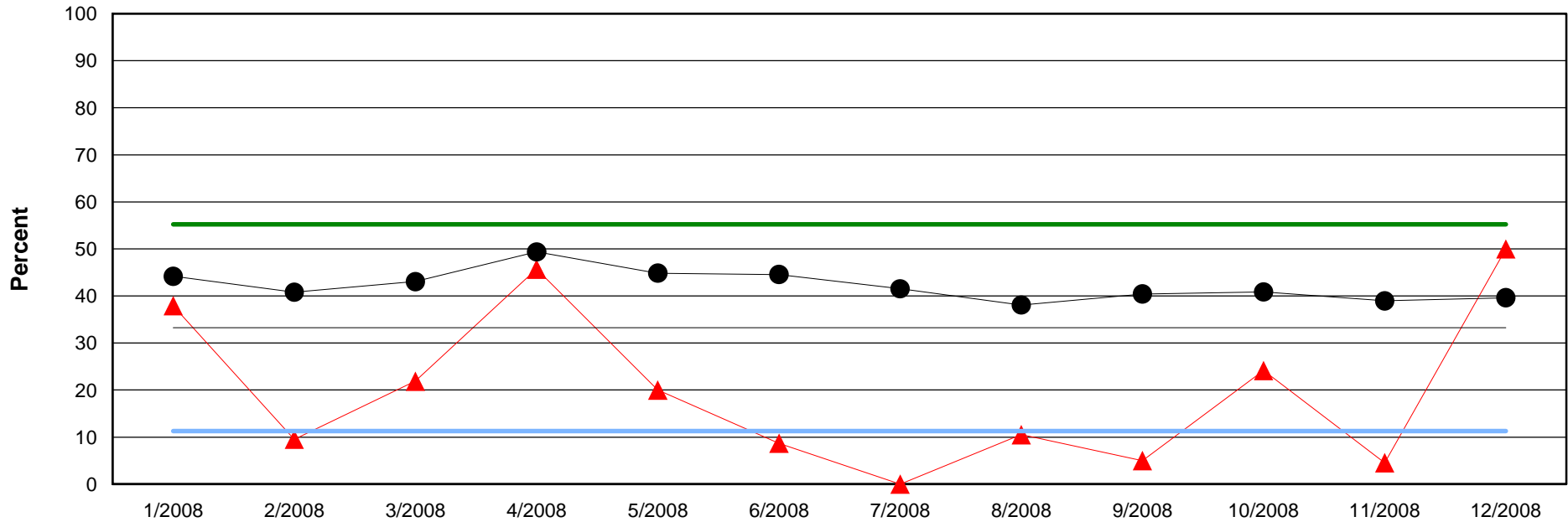
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	32	52	44	57	51	60
Total Possible	0	0	0	0	0	0	43	66	65	81	80	82
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.4%	78.8%	67.7%	70.4%	63.8%	73.2%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

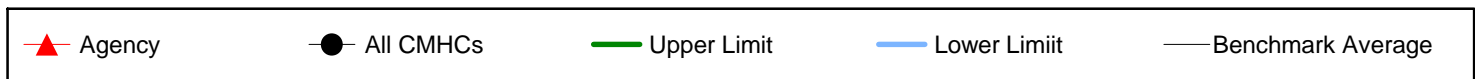
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%



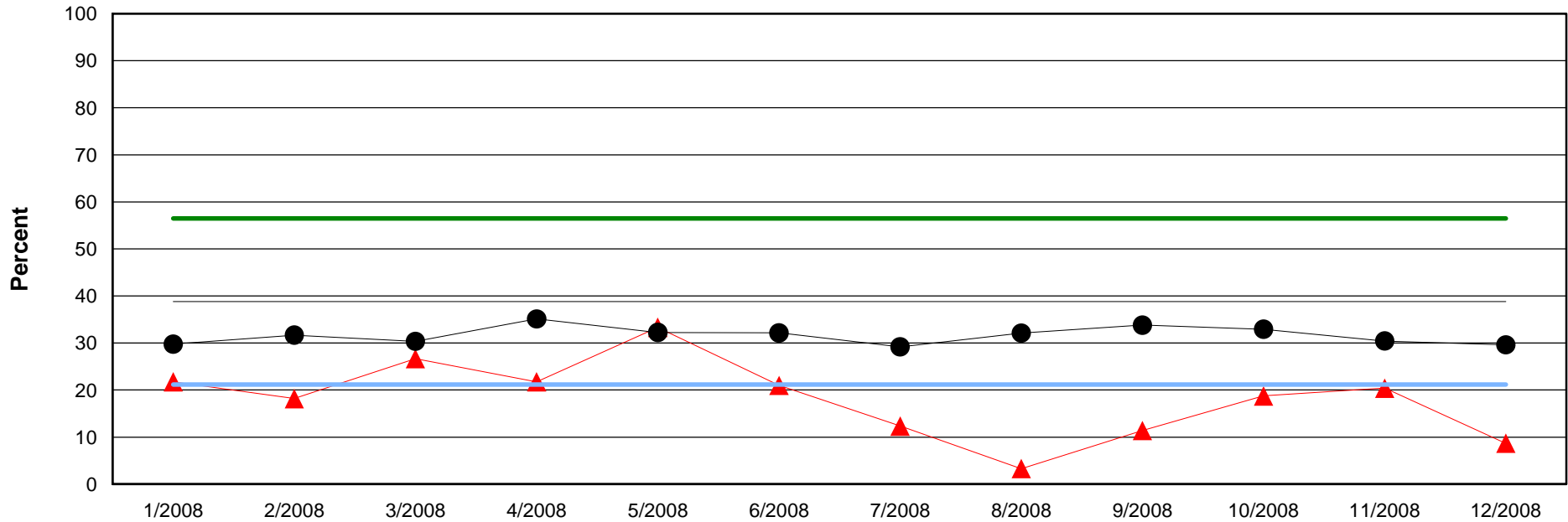
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	11	2	7	16	7	2	0	2	1	7	1	16
Total Possible	29	21	32	35	35	23	16	19	20	29	22	32
Percent	37.9%	9.5%	21.9%	45.7%	20.0%	8.7%	.0%	10.5%	5.0%	24.1%	4.5%	50.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
----------	-------------	---------------	---------------	---------------------

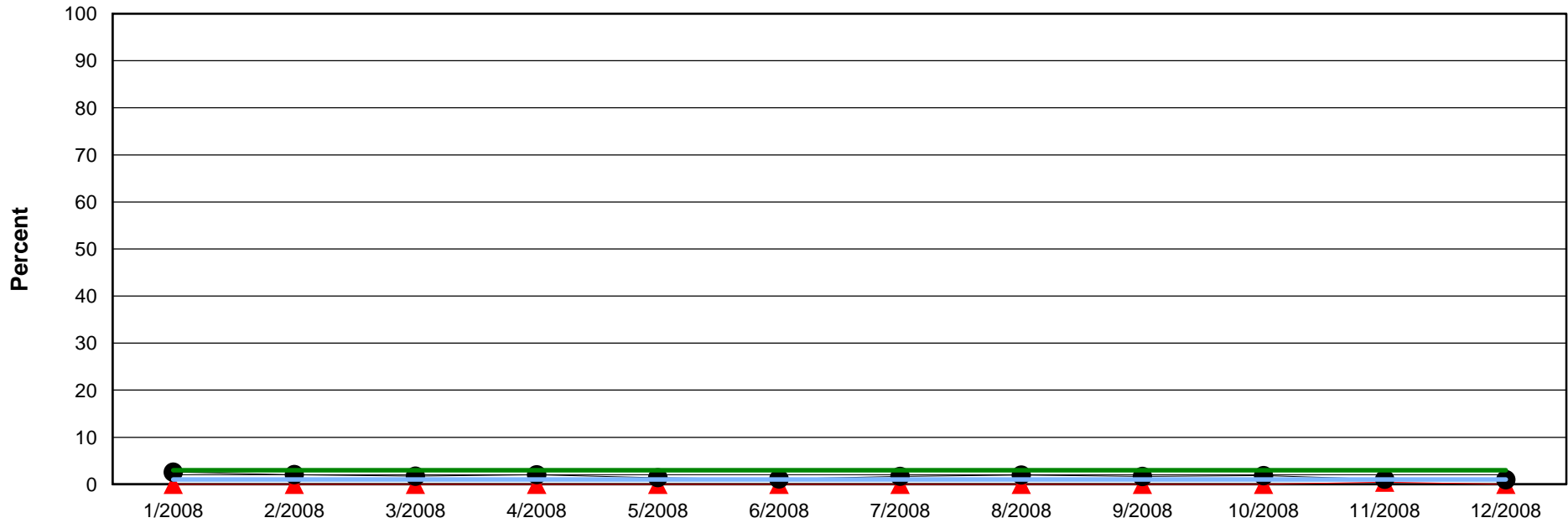
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	10	6	16	10	22	17	10	3	9	12	10	4
Total Possible	46	33	60	46	66	81	81	91	79	64	49	46
Percent	21.7%	18.2%	26.7%	21.7%	33.3%	21.0%	12.3%	3.3%	11.4%	18.8%	20.4%	8.7%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

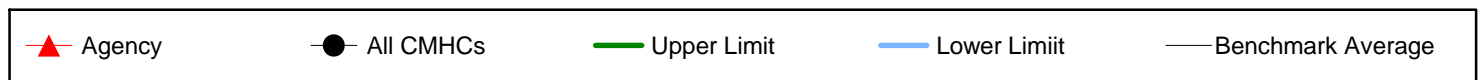
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



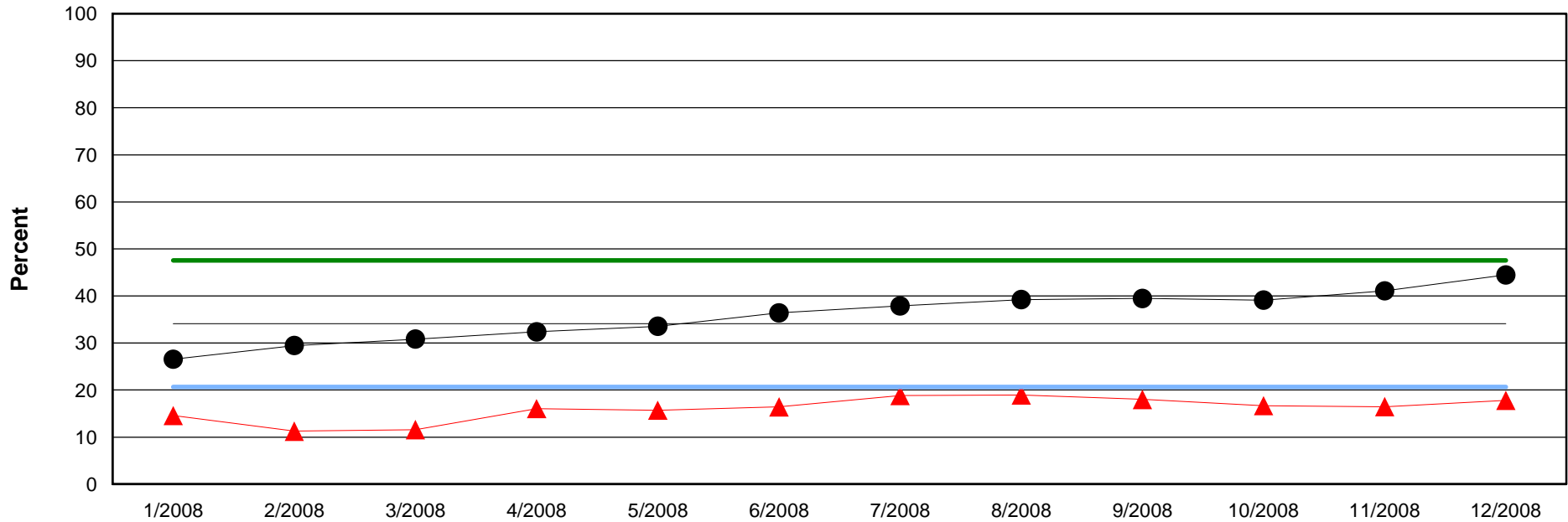
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	0	0	0	0	0	0	0	0	0	0	1	0
Total Possible	167	189	194	233	198	235	166	212	164	238	213	251
Percent	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.5%	.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

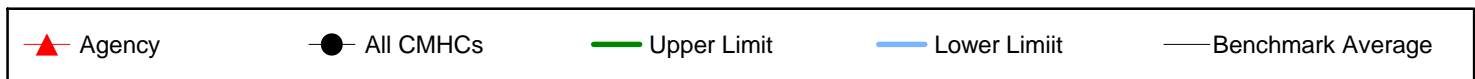
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	22	17	16	22	22	23	26	29	29	28	28	31
Total Possible	151	151	138	137	140	140	138	153	161	168	170	174
Percent	14.6%	11.3%	11.6%	16.1%	15.7%	16.4%	18.8%	19.0%	18.0%	16.7%	16.5%	17.8%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

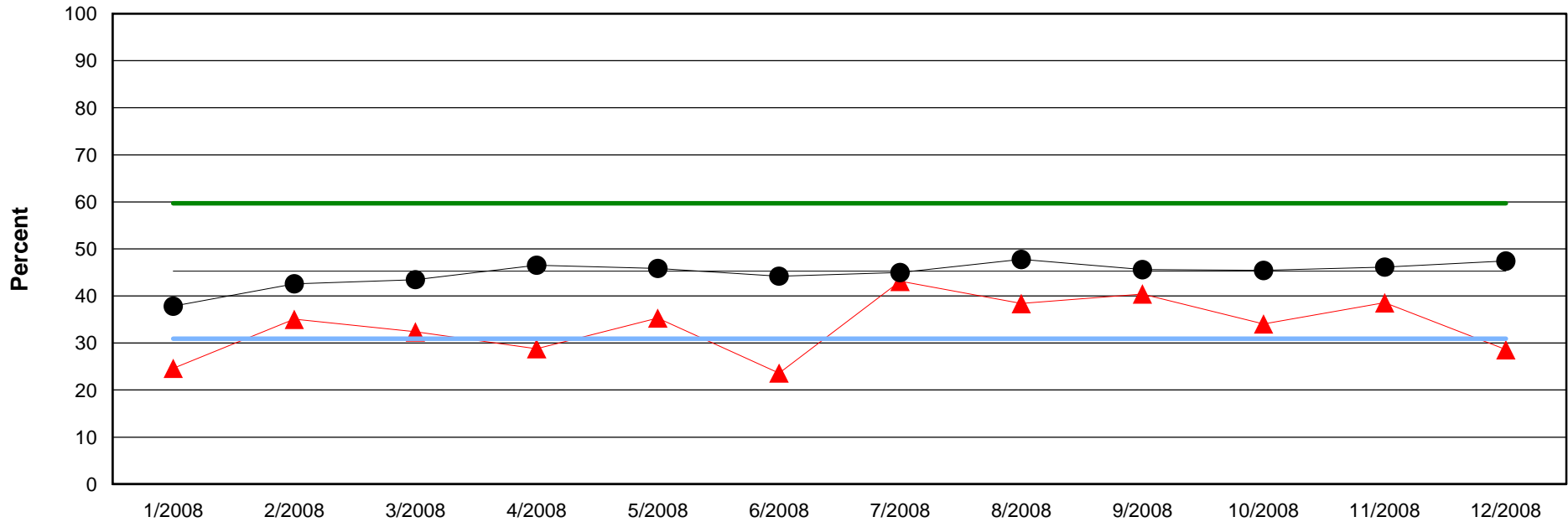
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

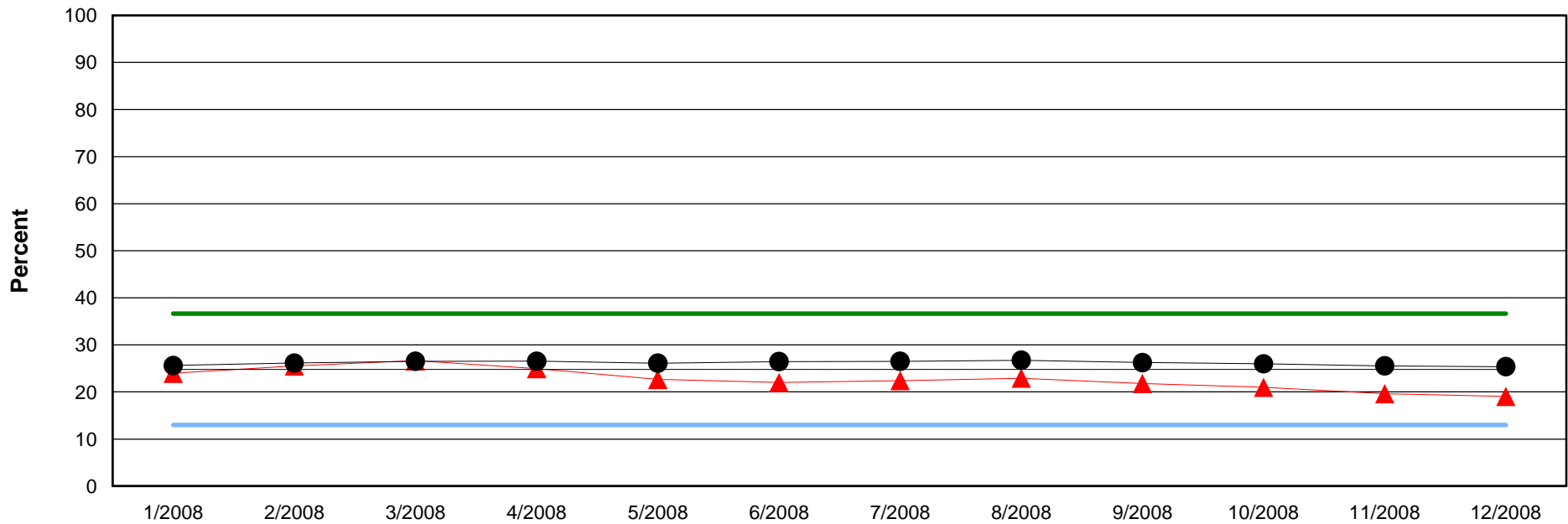
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	33	41	45	40	36	25	50	43	76	48	59	28
Total Possible	134	117	139	139	102	106	116	112	188	141	153	98
Percent	24.6%	35.0%	32.4%	28.8%	35.3%	23.6%	43.1%	38.4%	40.4%	34.0%	38.6%	28.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

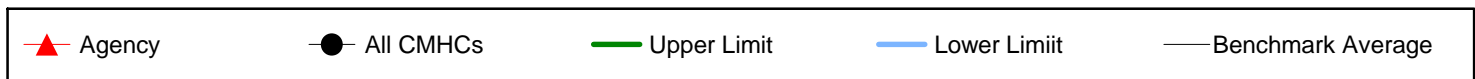
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



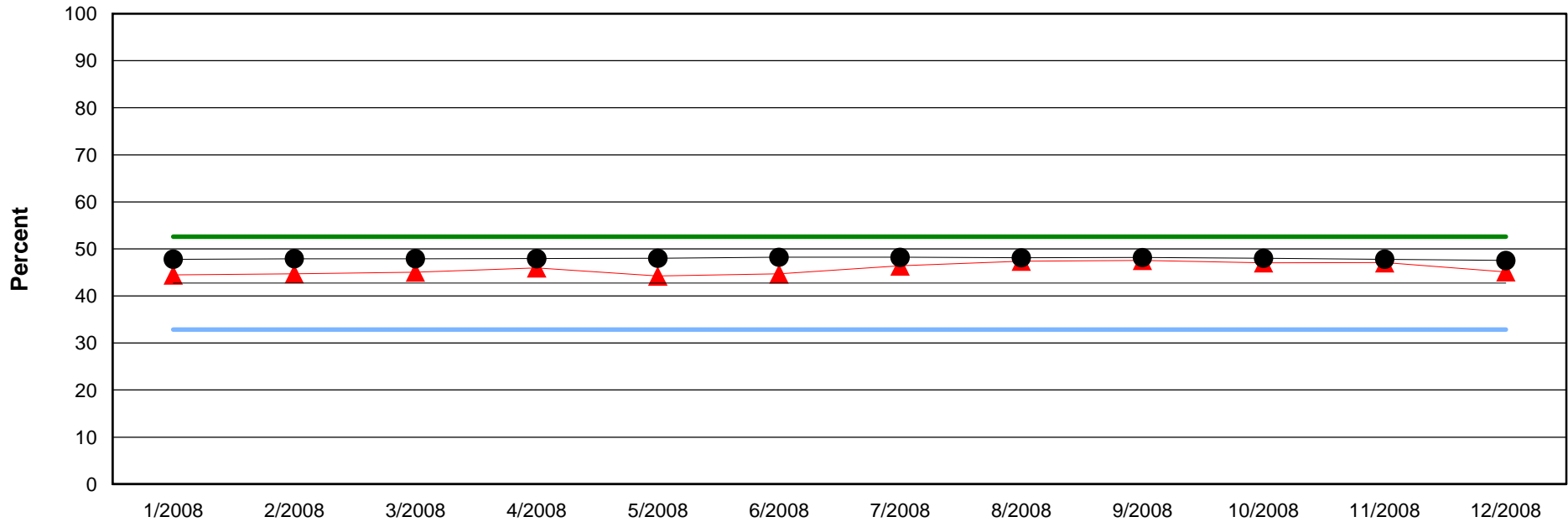
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	261	279	296	285	257	253	261	274	263	256	248	233
Total Possible	1,089	1,092	1,111	1,141	1,134	1,149	1,164	1,194	1,206	1,220	1,264	1,222
Percent	24.0%	25.5%	26.6%	25.0%	22.7%	22.0%	22.4%	22.9%	21.8%	21.0%	19.6%	19.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

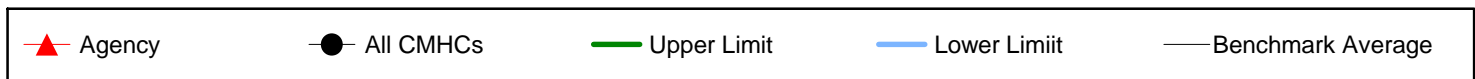
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



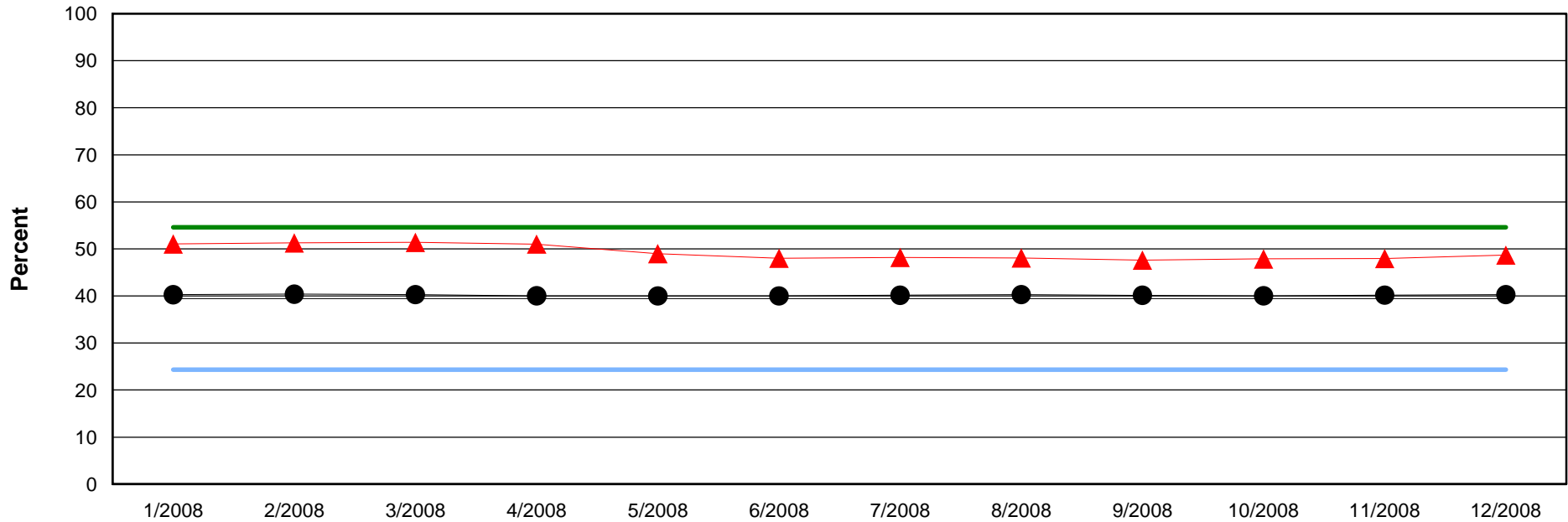
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	486	490	502	527	503	514	541	567	575	575	596	552
Total Possible	1,093	1,096	1,114	1,146	1,137	1,150	1,166	1,196	1,209	1,222	1,266	1,223
Percent	44.5%	44.7%	45.1%	46.0%	44.2%	44.7%	46.4%	47.4%	47.6%	47.1%	47.1%	45.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

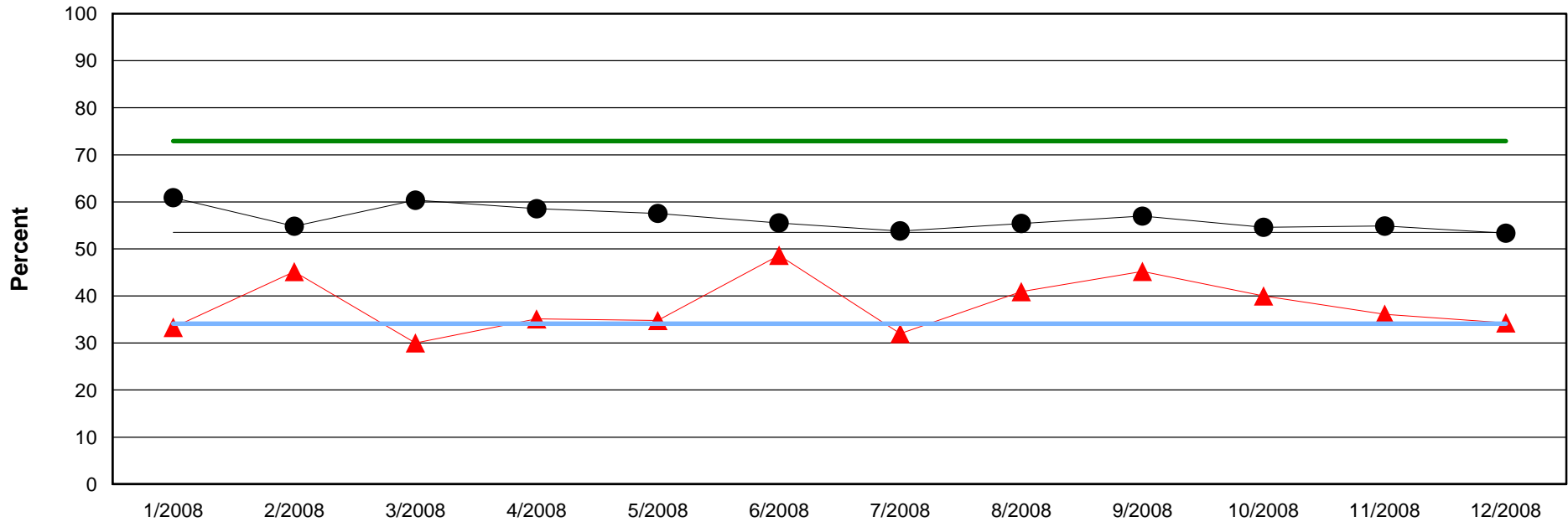
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	557	561	571	583	556	552	562	575	576	586	608	596
Total Possible	1,091	1,094	1,111	1,143	1,135	1,150	1,166	1,196	1,210	1,224	1,268	1,224
Percent	51.1%	51.3%	51.4%	51.0%	49.0%	48.0%	48.2%	48.1%	47.6%	47.9%	47.9%	48.7%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

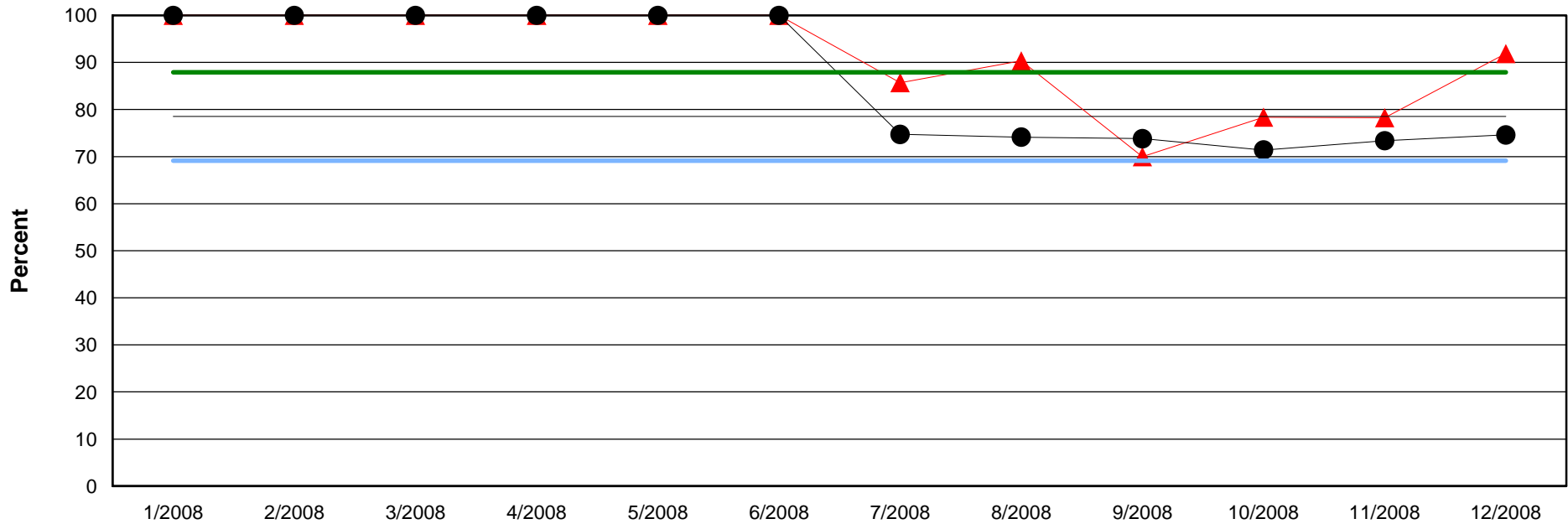
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	7	14	6	13	8	18	16	18	19	14	13	12
Total Possible	21	31	20	37	23	37	50	44	42	35	36	35
Percent	33.3%	45.2%	30.0%	35.1%	34.8%	48.6%	32.0%	40.9%	45.2%	40.0%	36.1%	34.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

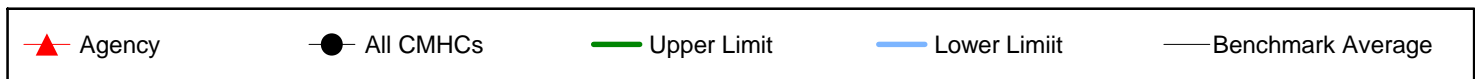
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



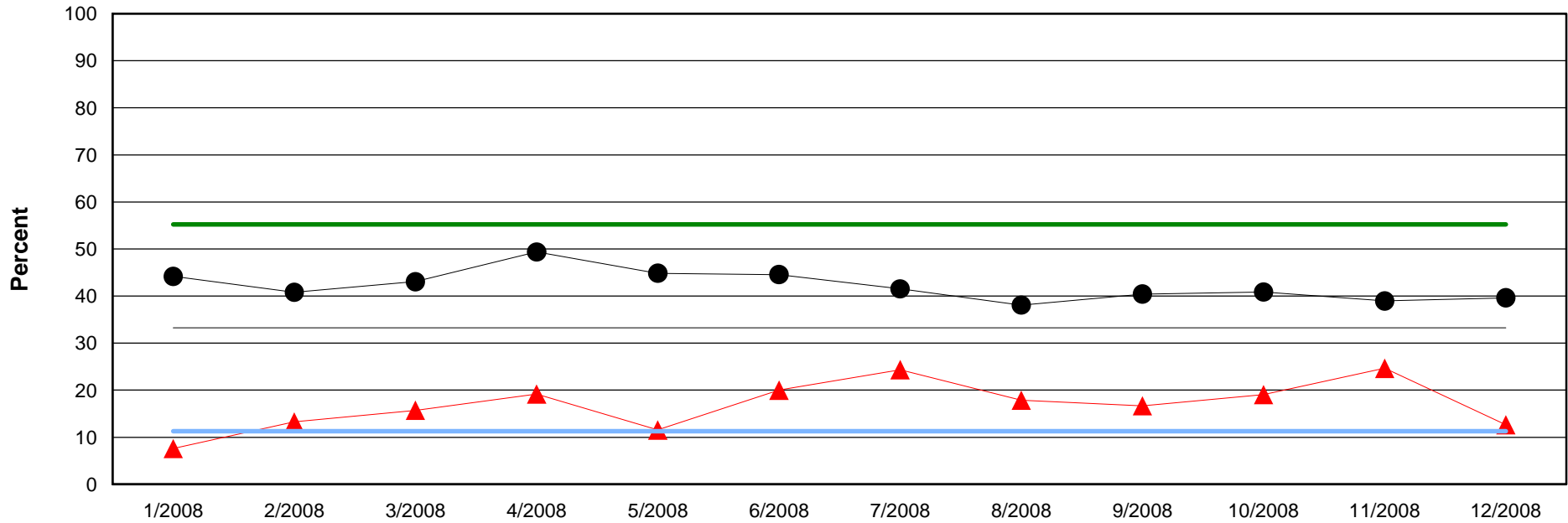
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	18	28	14	29	18	34
Total Possible	0	0	0	0	0	0	21	31	20	37	23	37
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	85.7%	90.3%	70.0%	78.4%	78.3%	91.9%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
----------	-------------	---------------	---------------	---------------------

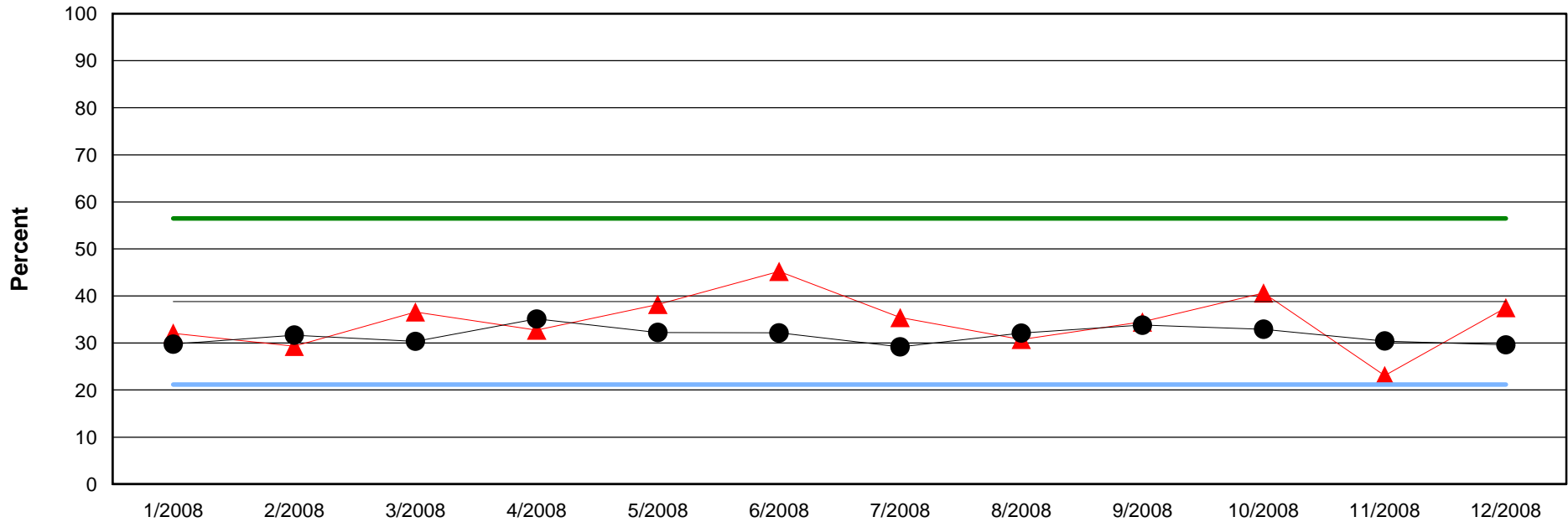
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	6	11	14	14	6	17	19	25	16	20	18	11
Total Possible	79	83	89	73	52	85	78	140	96	105	73	87
Percent	7.6%	13.3%	15.7%	19.2%	11.5%	20.0%	24.4%	17.9%	16.7%	19.0%	24.7%	12.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

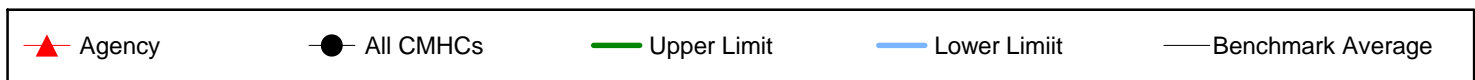
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



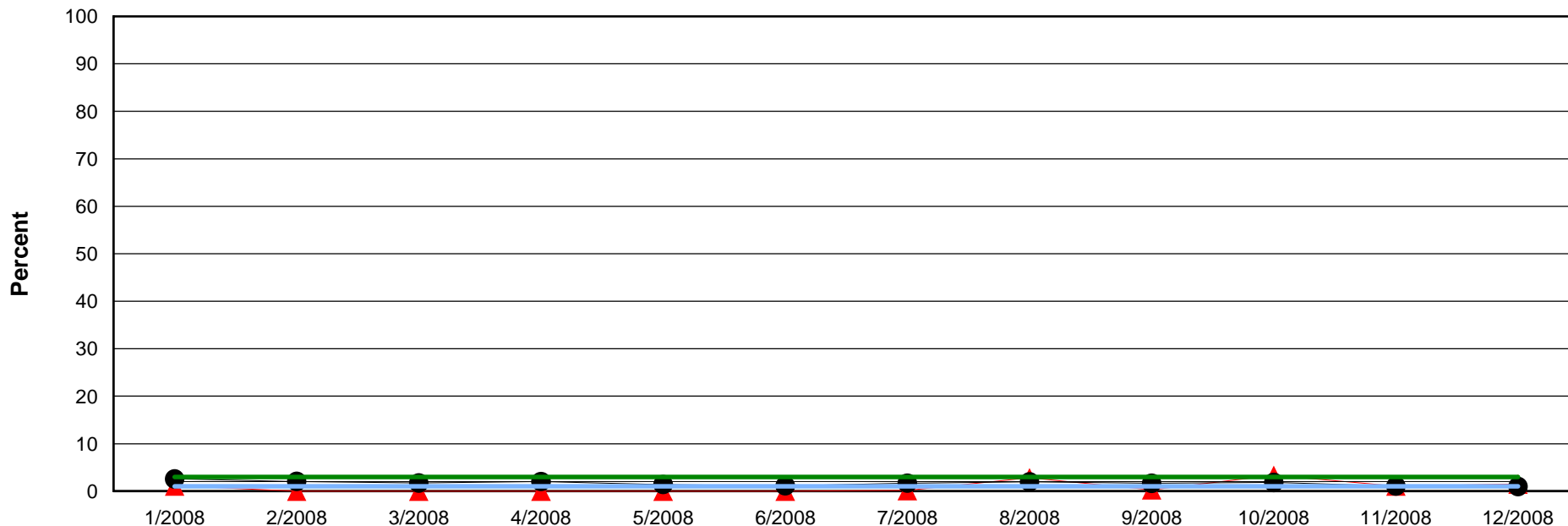
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	17	17	15	18	21	19	17	8	10	13	9	6
Total Possible	53	58	41	55	55	42	48	26	29	32	39	16
Percent	32.1%	29.3%	36.6%	32.7%	38.2%	45.2%	35.4%	30.8%	34.5%	40.6%	23.1%	37.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

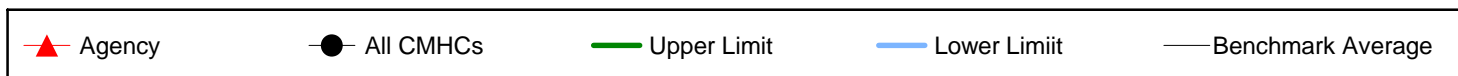
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



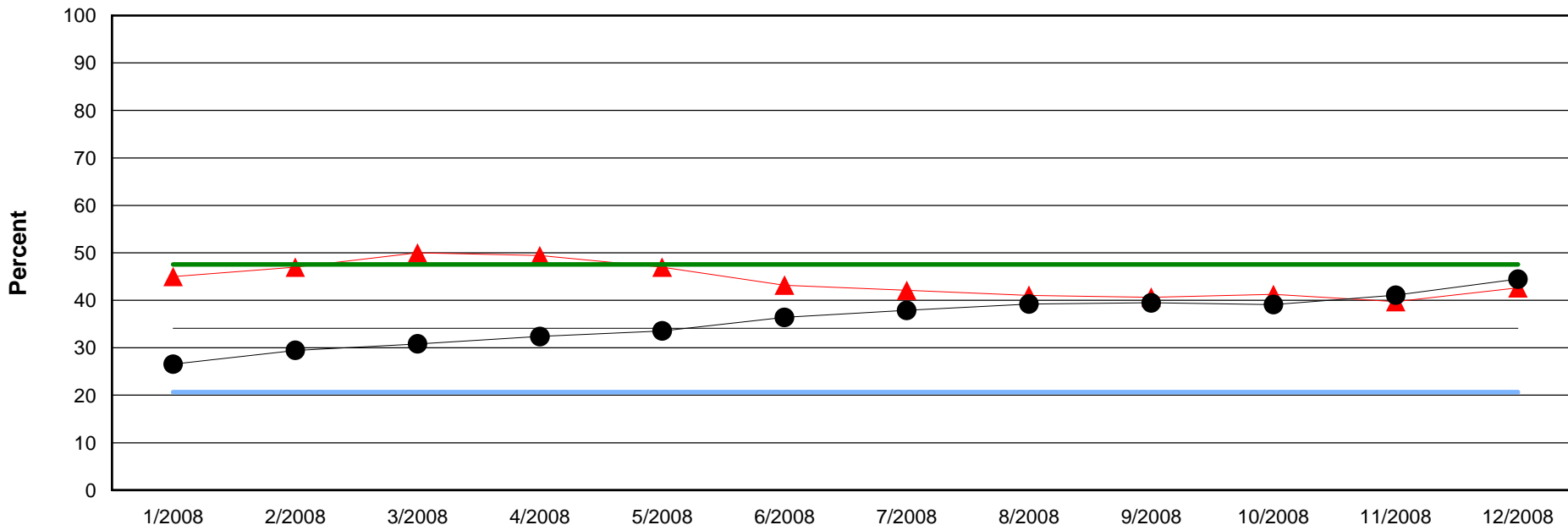
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	8	0	0	0	0	0	1	19	2	22	5	9
Total Possible	727	647	538	547	506	623	715	670	673	664	459	599
Percent	1.1%	.0%	.0%	.0%	.0%	.0%	.1%	2.8%	.3%	3.3%	1.1%	1.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	72	78	85	83	78	73	72	71	63	59	56	52
Total Possible	160	166	170	168	166	169	171	173	155	143	141	122
Percent	45.0%	47.0%	50.0%	49.4%	47.0%	43.2%	42.1%	41.0%	40.6%	41.3%	39.7%	42.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

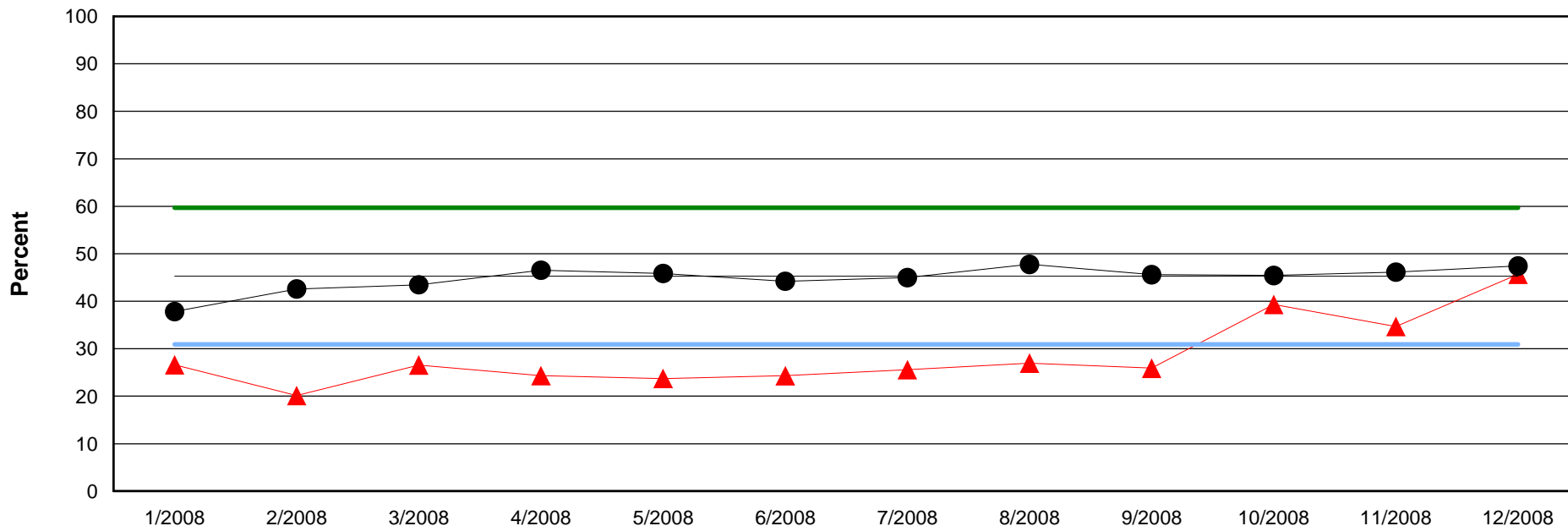
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

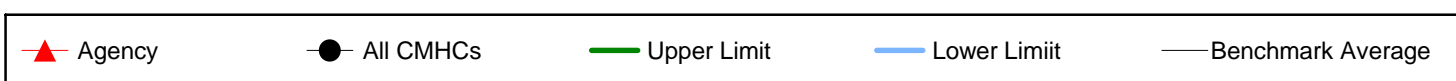
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



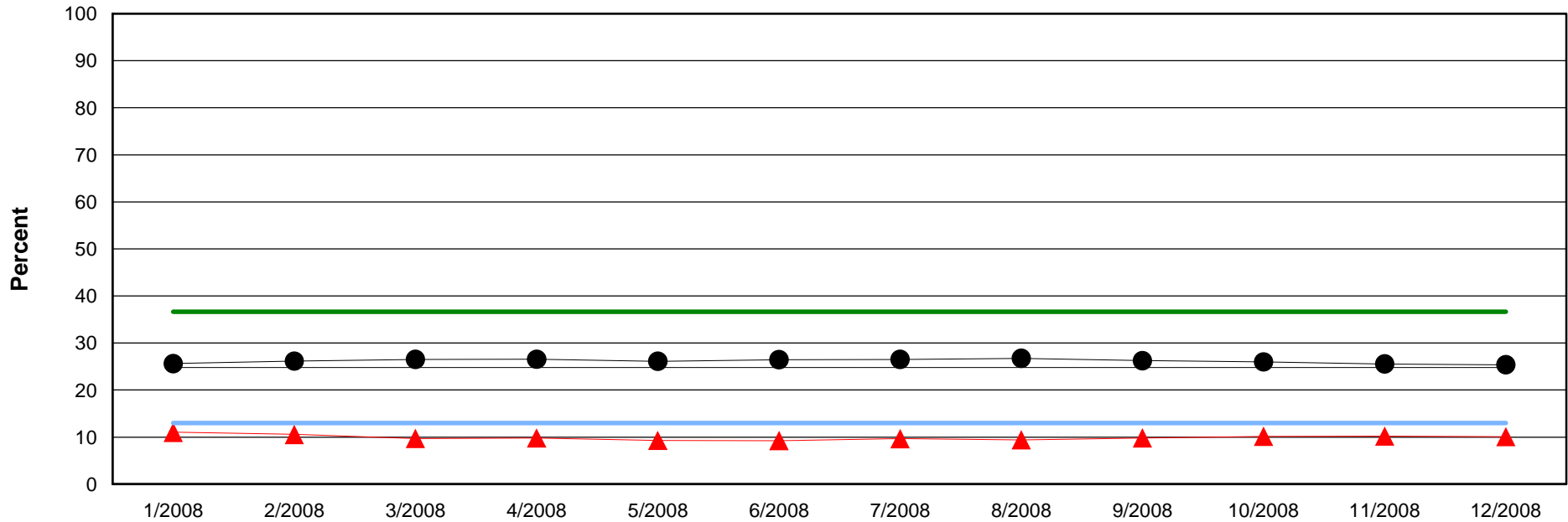
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	33	29	38	37	42	44	44	48	43	70	60	69
Total Possible	124	144	143	152	177	181	172	178	166	178	173	151
Percent	26.6%	20.1%	26.6%	24.3%	23.7%	24.3%	25.6%	27.0%	25.9%	39.3%	34.7%	45.7%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

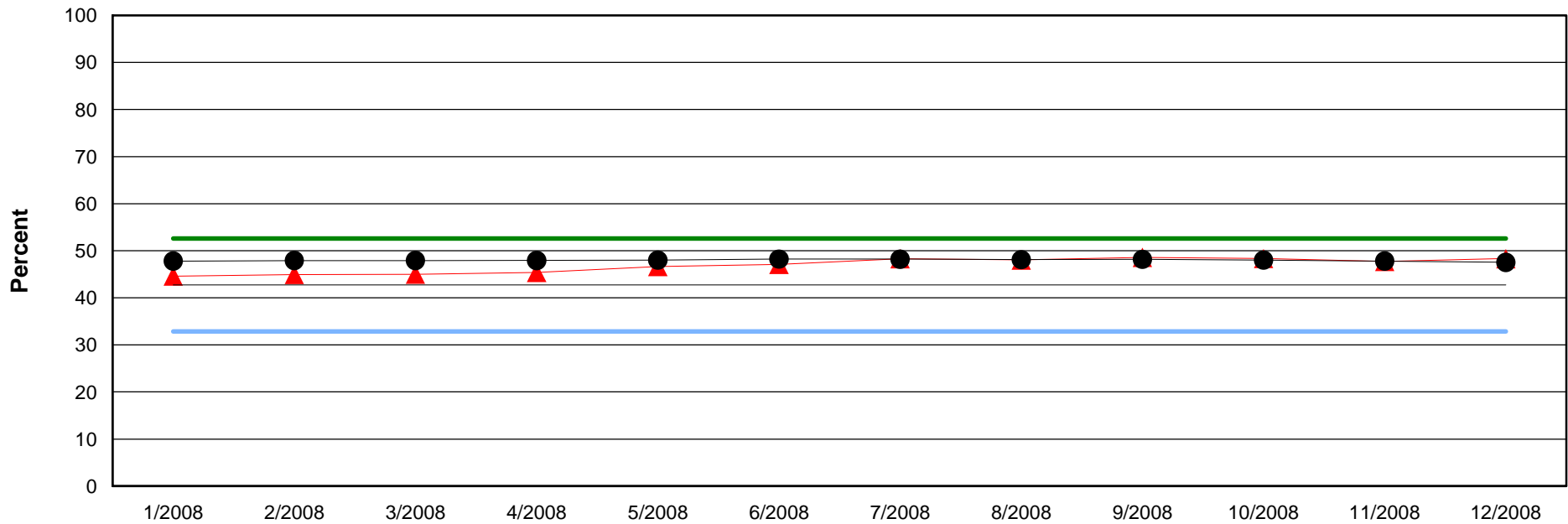
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	202	189	169	169	156	153	158	156	167	174	177	178
Total Possible	1,830	1,787	1,740	1,724	1,676	1,653	1,634	1,654	1,698	1,711	1,734	1,766
Percent	11.0%	10.6%	9.7%	9.8%	9.3%	9.3%	9.7%	9.4%	9.8%	10.2%	10.2%	10.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

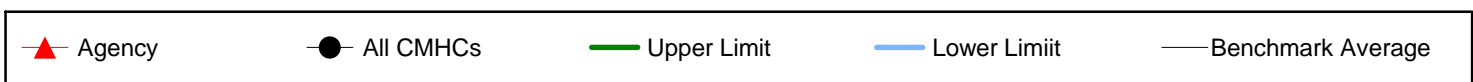
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



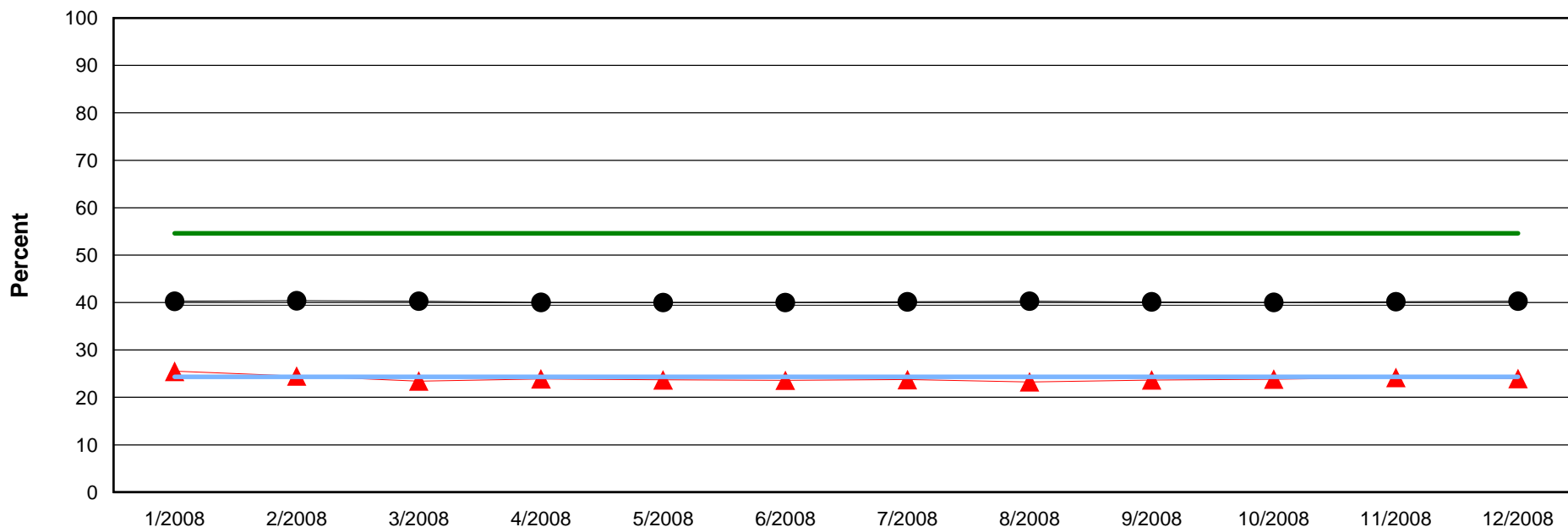
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	817	804	784	783	782	779	790	795	825	827	829	855
Total Possible	1,831	1,789	1,742	1,725	1,677	1,654	1,635	1,655	1,698	1,711	1,737	1,769
Percent	44.6%	44.9%	45.0%	45.4%	46.6%	47.1%	48.3%	48.0%	48.6%	48.3%	47.7%	48.3%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

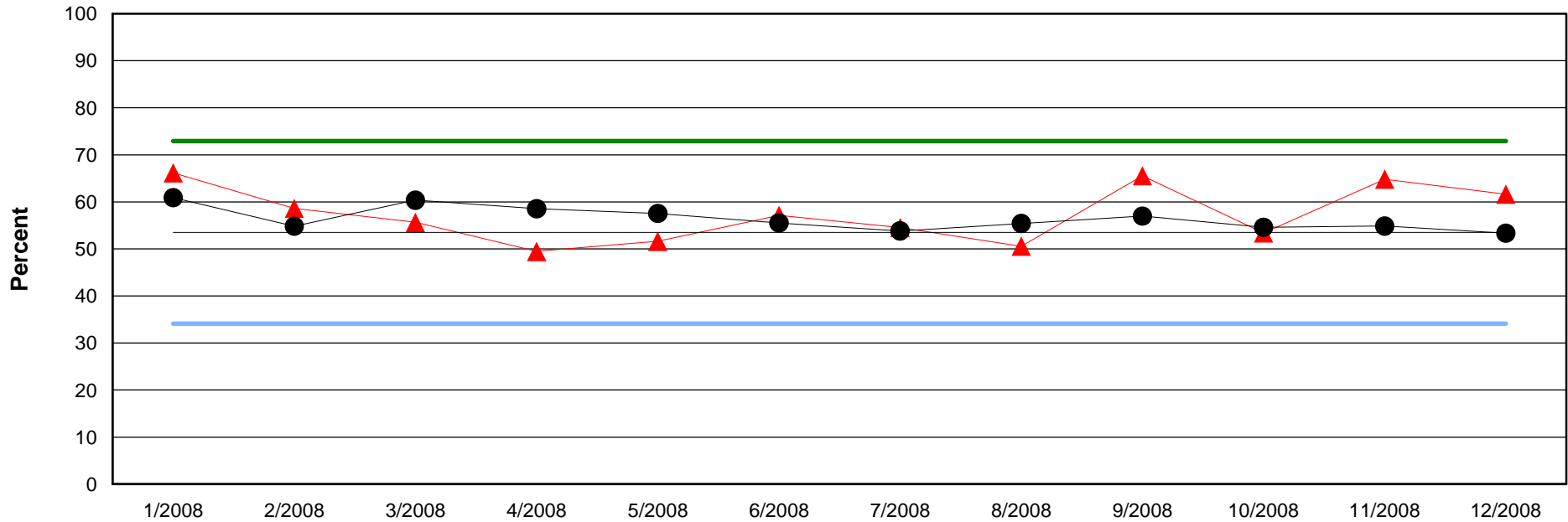
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	467	438	408	412	397	390	388	385	402	408	420	424
Total Possible	1,831	1,787	1,740	1,724	1,676	1,653	1,634	1,654	1,698	1,711	1,736	1,768
Percent	25.5%	24.5%	23.4%	23.9%	23.7%	23.6%	23.7%	23.3%	23.7%	23.8%	24.2%	24.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

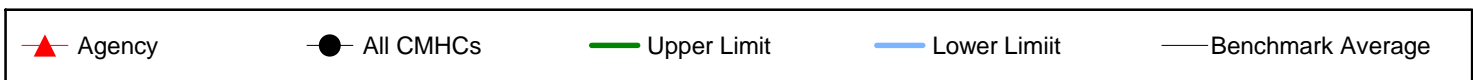
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



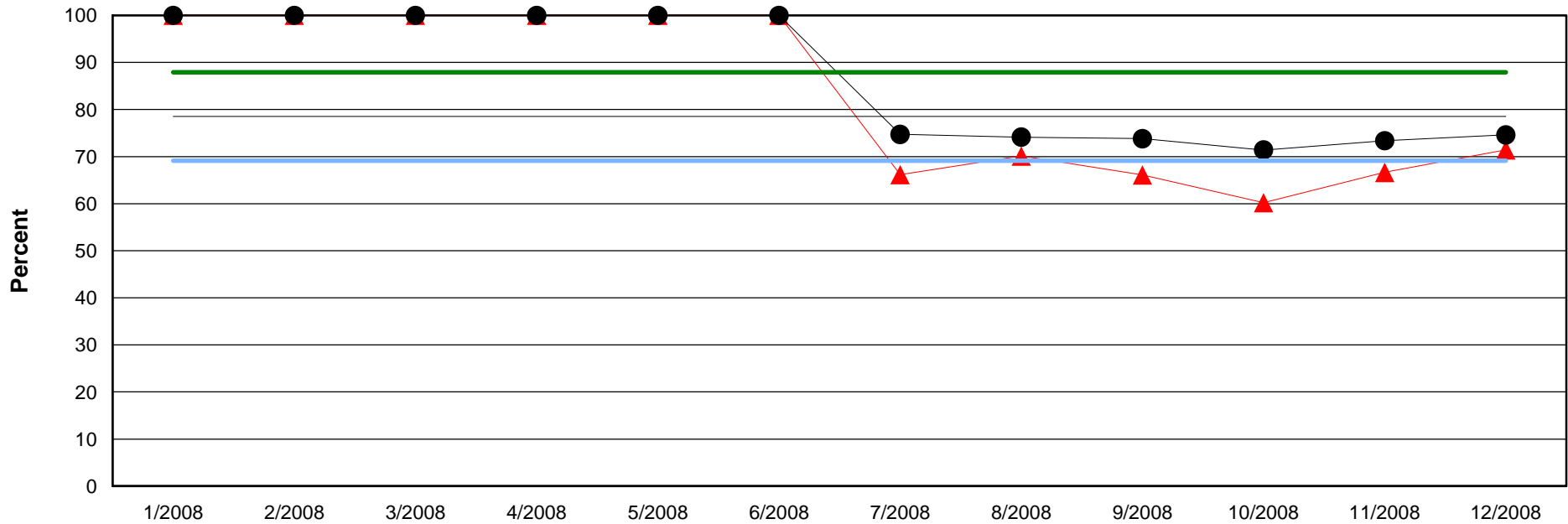
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	45	51	64	46	48	52	60	44	59	63	59	53
Total Possible	68	87	115	93	93	91	110	87	90	118	91	86
Percent	66.2%	58.6%	55.7%	49.5%	51.6%	57.1%	54.5%	50.6%	65.6%	53.4%	64.8%	61.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

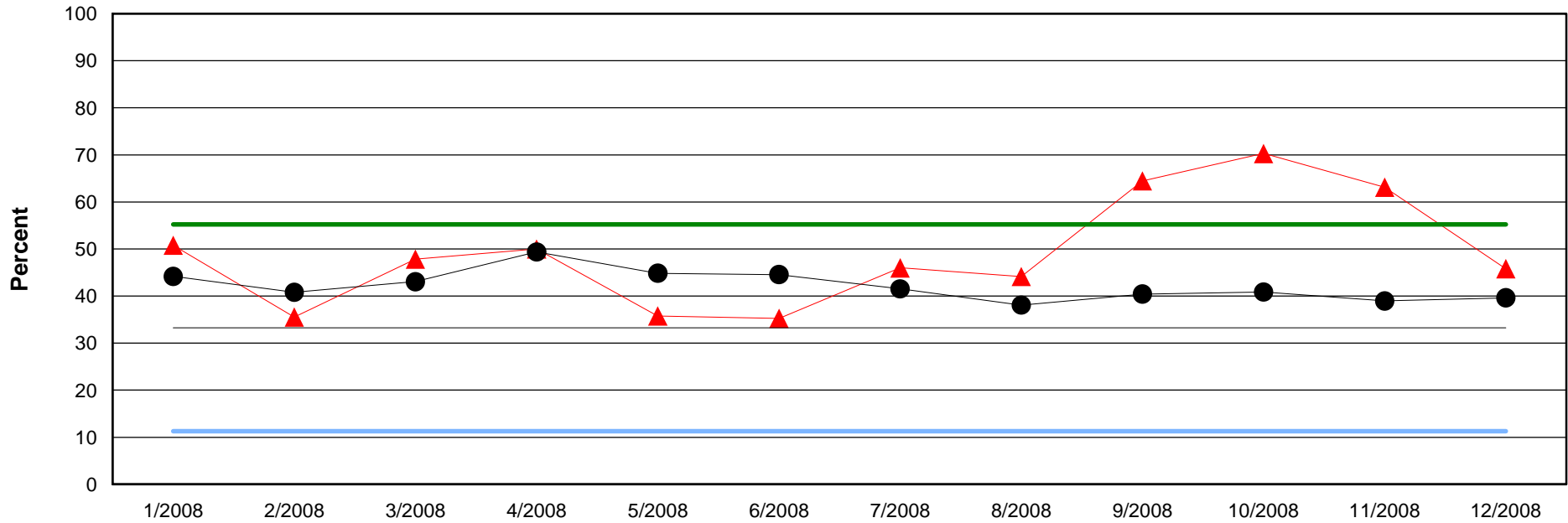
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	45	61	76	56	62	65
Total Possible	0	0	0	0	0	0	68	87	115	93	93	91
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	66.2%	70.1%	66.1%	60.2%	66.7%	71.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

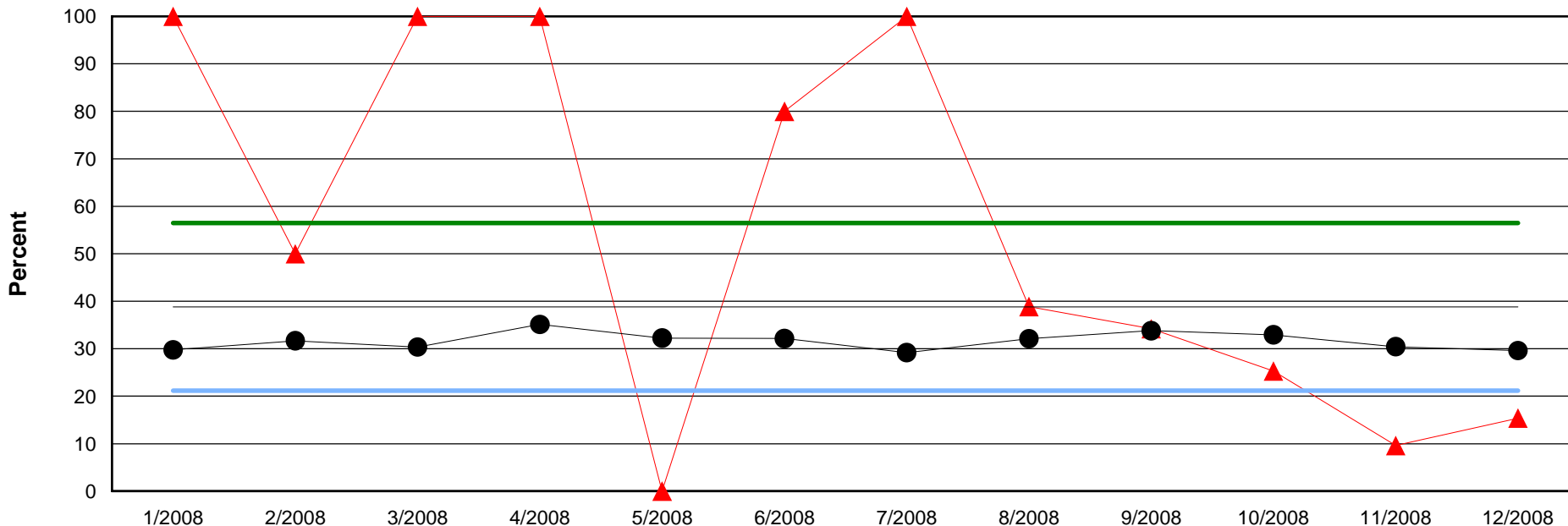
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	64	43	66	74	54	55	69	64	98	97	89	82
Total Possible	126	121	138	148	151	156	150	145	152	138	141	179
Percent	50.8%	35.5%	47.8%	50.0%	35.8%	35.3%	46.0%	44.1%	64.5%	70.3%	63.1%	45.8%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

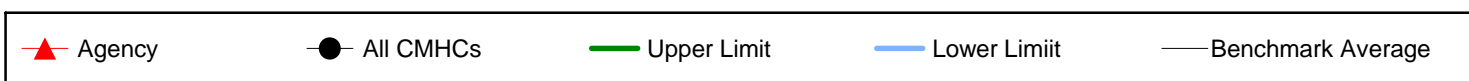
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



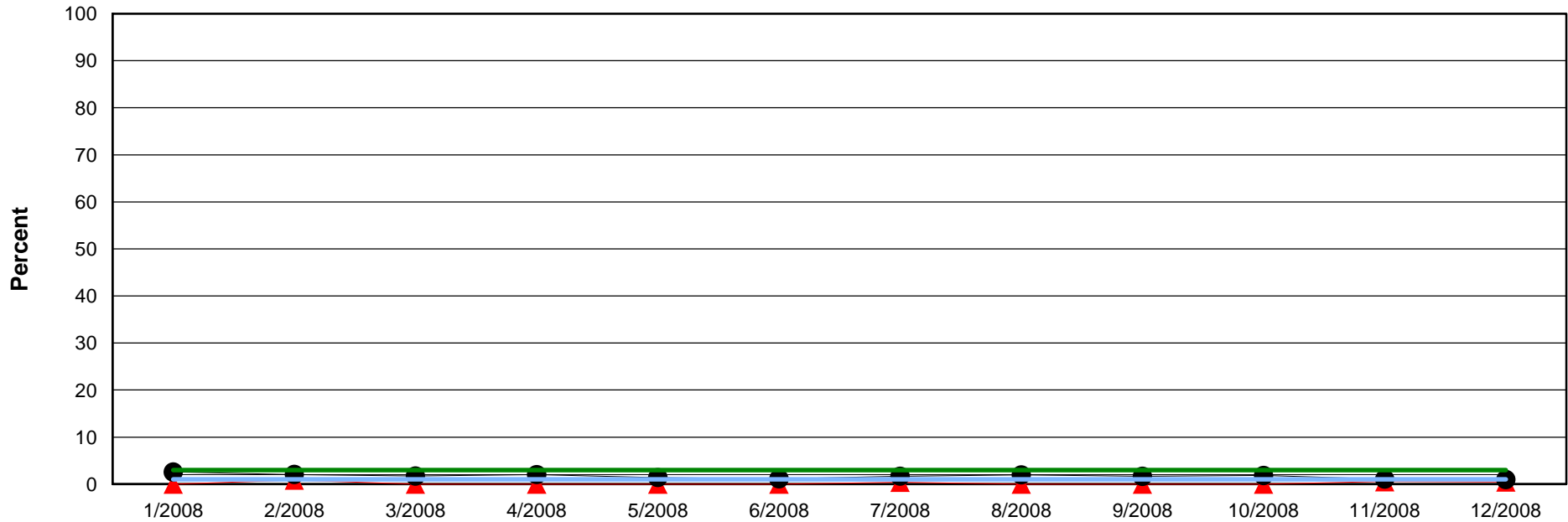
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	3	2	3	5	0	4	3	7	13	20	5	10
Total Possible	3	4	3	5	1	5	3	18	38	79	52	65
Percent	100.0%	50.0%	100.0%	100.0%	.0%	80.0%	100.0%	38.9%	34.2%	25.3%	9.6%	15.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

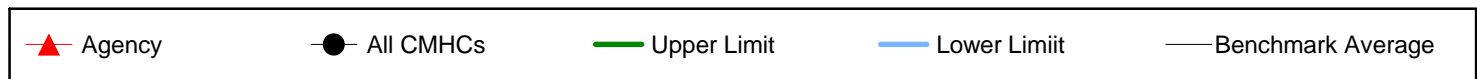
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



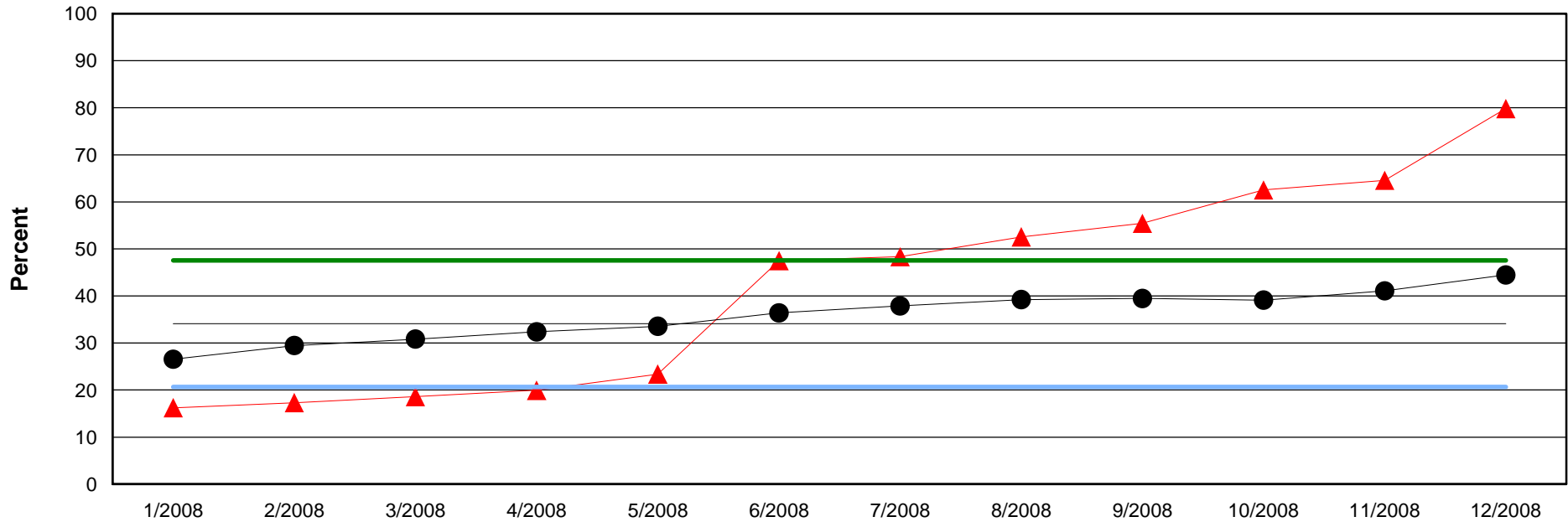
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	0	4	0	0	0	0	2	0	0	0	3	3
Total Possible	472	468	481	530	510	548	537	519	515	742	556	639
Percent	.0%	.9%	.0%	.0%	.0%	.0%	.4%	.0%	.0%	.0%	.5%	.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	63	67	70	74	84	162	162	184	199	222	239	293
Total Possible	388	387	376	371	359	341	335	350	359	355	370	367
Percent	16.2%	17.3%	18.6%	19.9%	23.4%	47.5%	48.4%	52.6%	55.4%	62.5%	64.6%	79.8%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

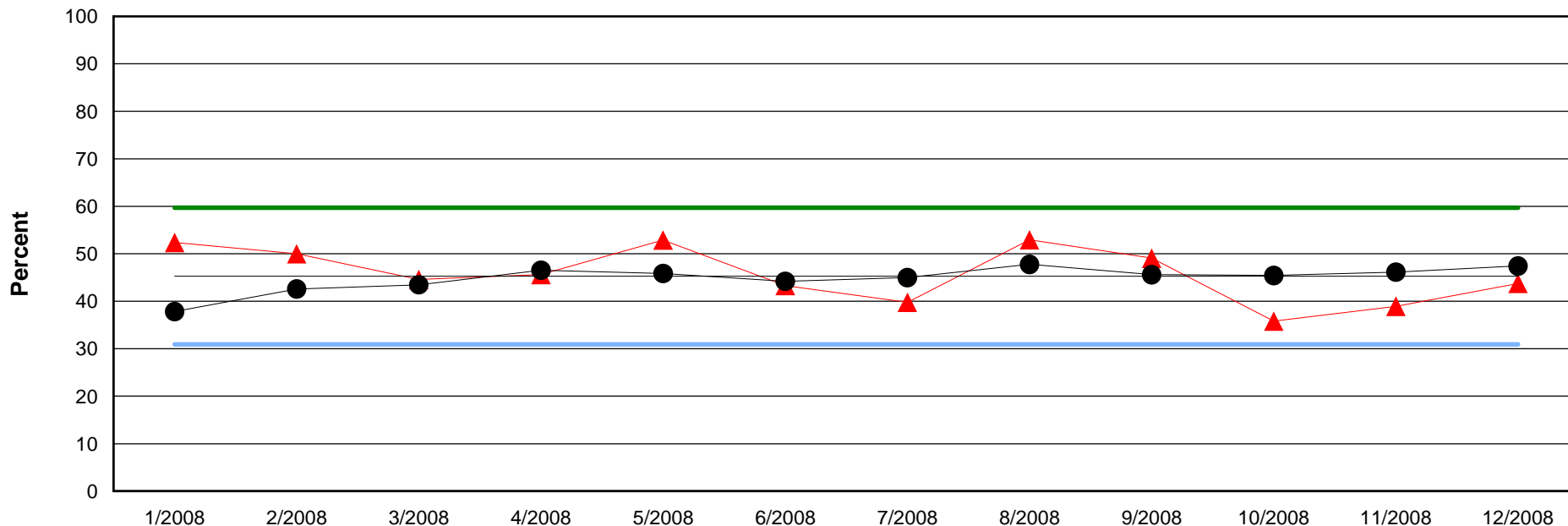
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

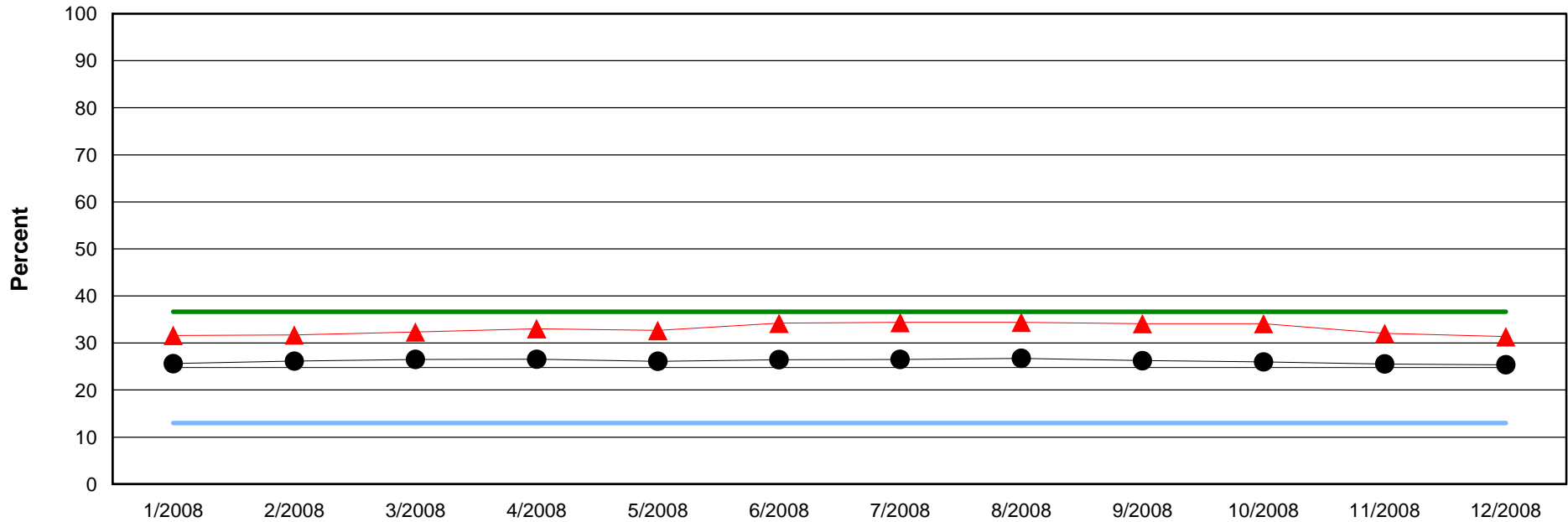
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	33	45	37	47	46	42	35	63	52	29	37	35
Total Possible	63	90	83	103	87	97	88	119	106	81	95	80
Percent	52.4%	50.0%	44.6%	45.6%	52.9%	43.3%	39.8%	52.9%	49.1%	35.8%	38.9%	43.8%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

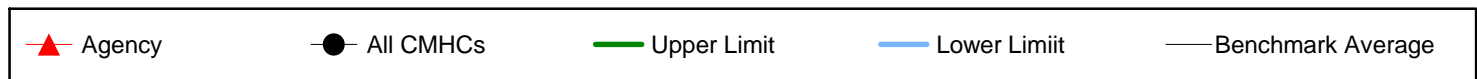
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



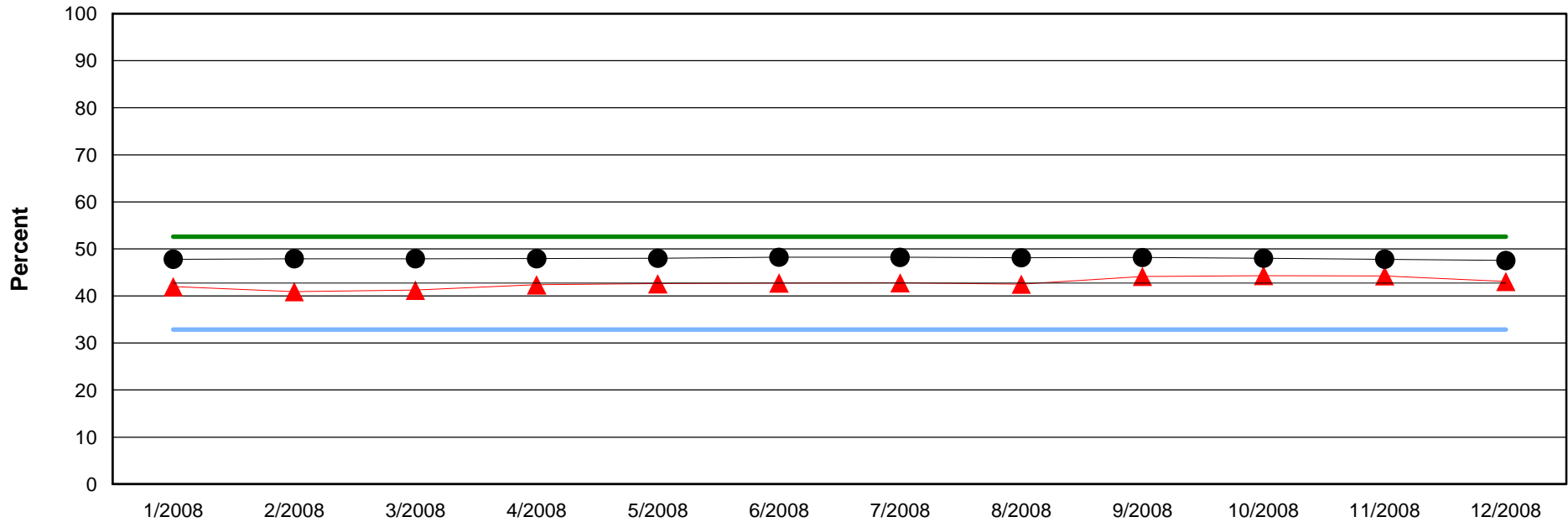
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	358	353	356	346	342	358	357	351	356	355	338	332
Total Possible	1,132	1,113	1,101	1,047	1,047	1,047	1,039	1,020	1,044	1,041	1,054	1,059
Percent	31.6%	31.7%	32.3%	33.0%	32.7%	34.2%	34.4%	34.4%	34.1%	34.1%	32.1%	31.4%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

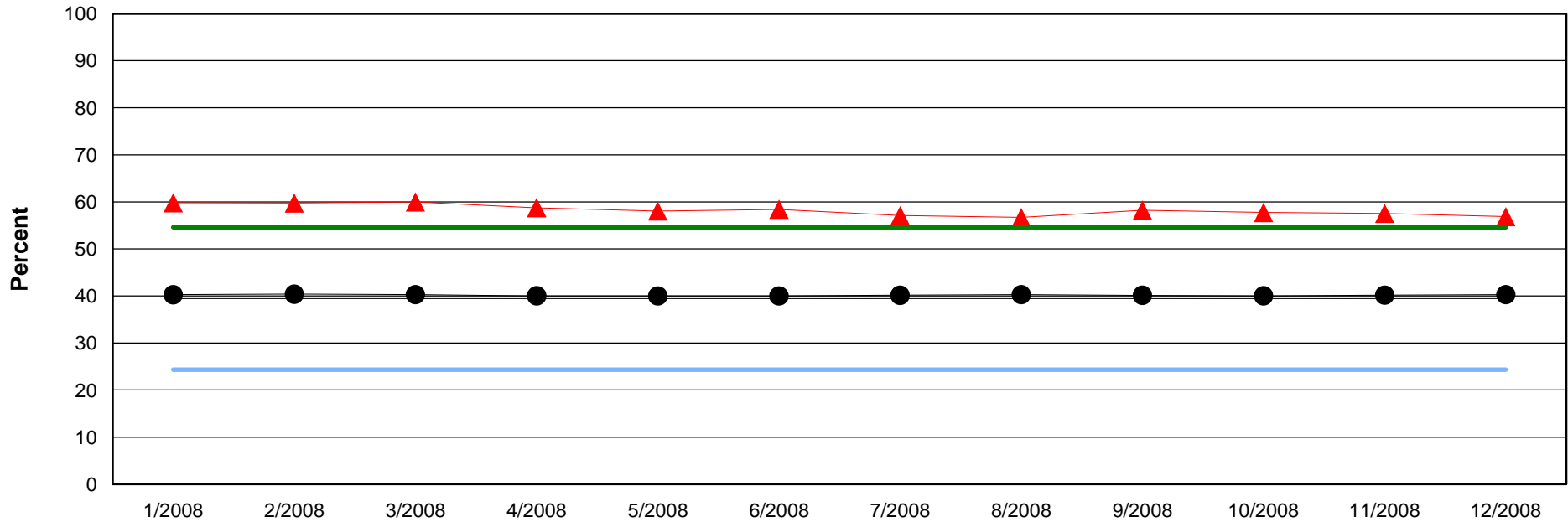
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	476	456	454	444	446	448	445	434	461	462	467	457
Total Possible	1,134	1,115	1,101	1,048	1,047	1,048	1,040	1,021	1,044	1,042	1,055	1,061
Percent	42.0%	40.9%	41.2%	42.4%	42.6%	42.7%	42.8%	42.5%	44.2%	44.3%	44.3%	43.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

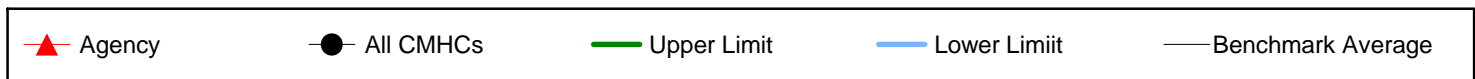
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



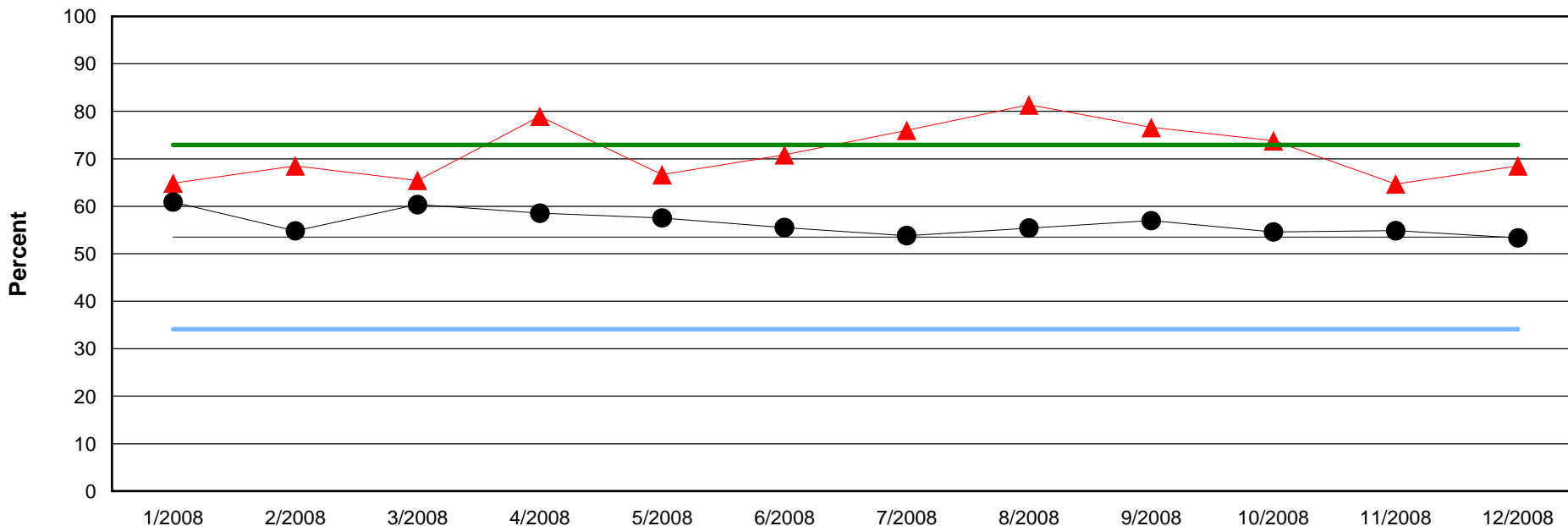
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	679	667	661	617	609	614	596	581	611	604	610	605
Total Possible	1,135	1,116	1,102	1,050	1,049	1,051	1,044	1,025	1,049	1,046	1,060	1,064
Percent	59.8%	59.8%	60.0%	58.8%	58.1%	58.4%	57.1%	56.7%	58.2%	57.7%	57.5%	56.9%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

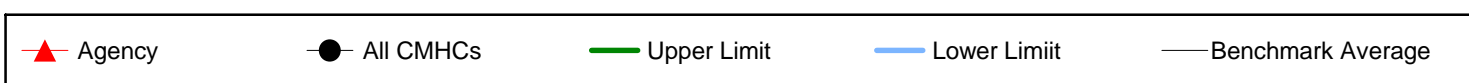
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



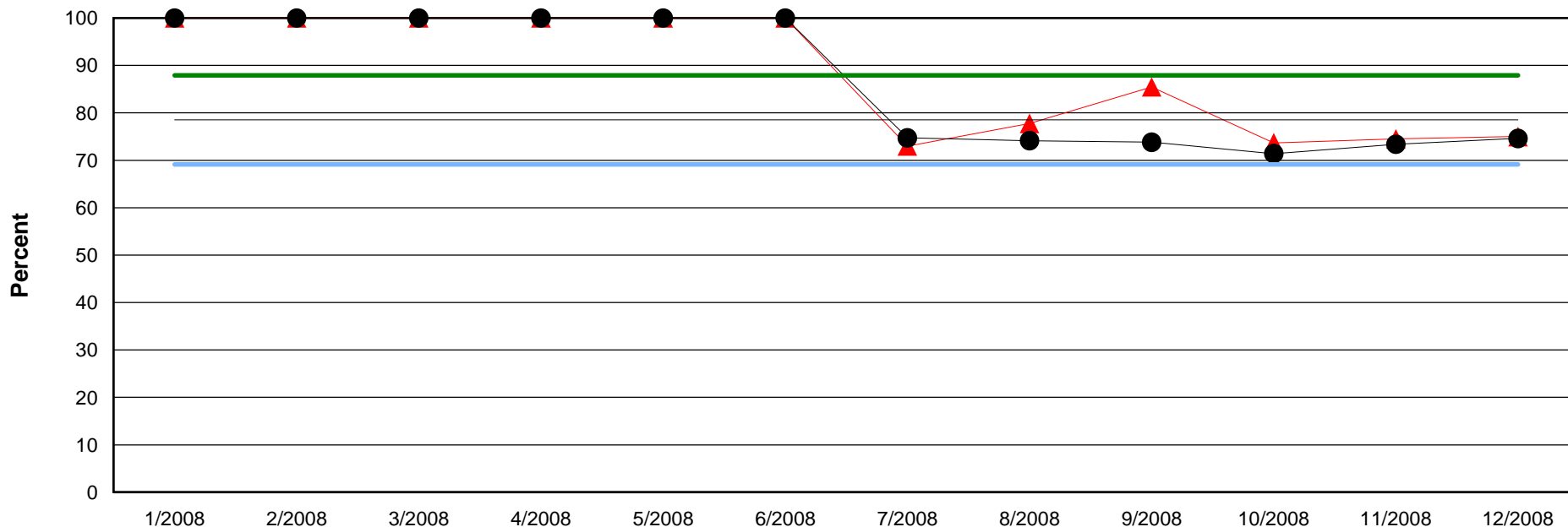
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	24	37	36	45	34	34	57	48	36	31	33	37
Total Possible	37	54	55	57	51	48	75	59	47	42	51	54
Percent	64.9%	68.5%	65.5%	78.9%	66.7%	70.8%	76.0%	81.4%	76.6%	73.8%	64.7%	68.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

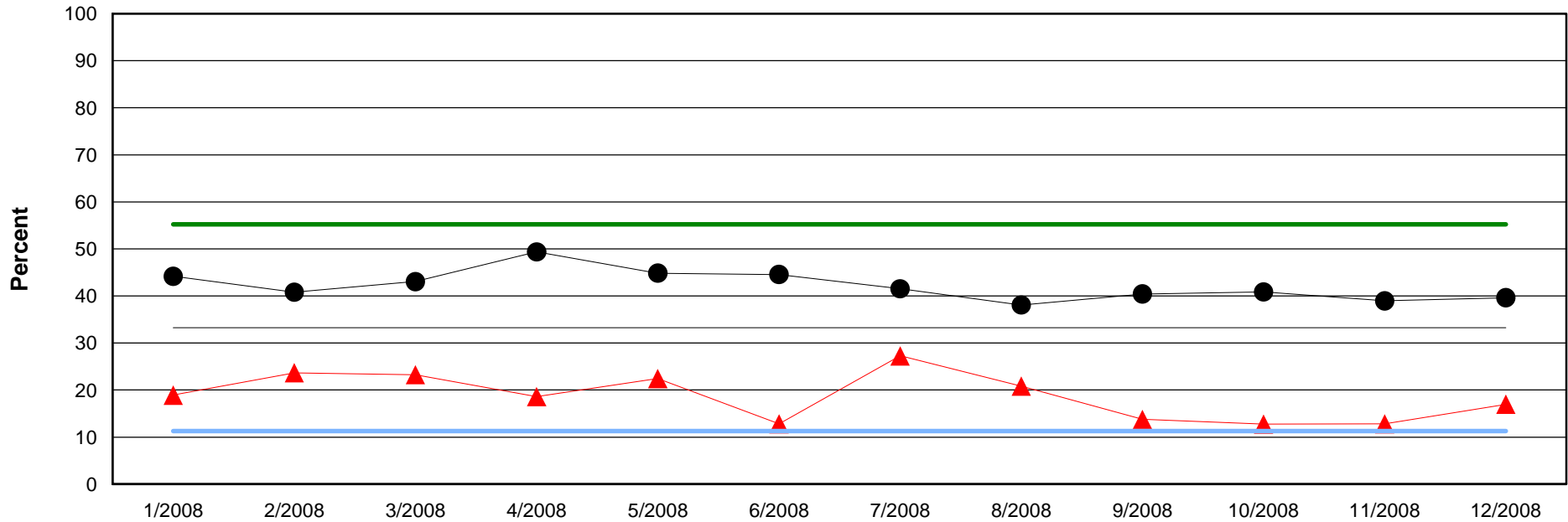
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	27	42	47	42	38	36
Total Possible	0	0	0	0	0	0	37	54	55	57	51	48
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	73.0%	77.8%	85.5%	73.7%	74.5%	75.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
----------	-------------	---------------	---------------	---------------------

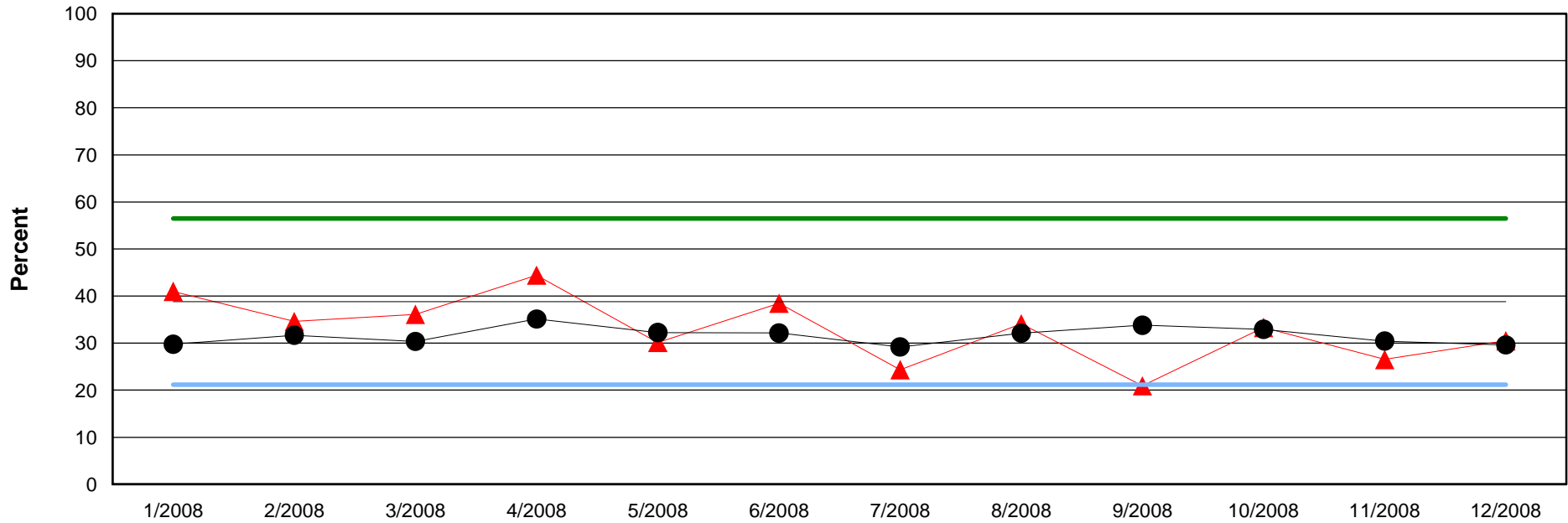
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	7	9	10	8	11	5	12	10	4	6	5	9
Total Possible	37	38	43	43	49	39	44	48	29	47	39	53
Percent	18.9%	23.7%	23.3%	18.6%	22.4%	12.8%	27.3%	20.8%	13.8%	12.8%	12.8%	17.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
----------	-------------	---------------	---------------	---------------------

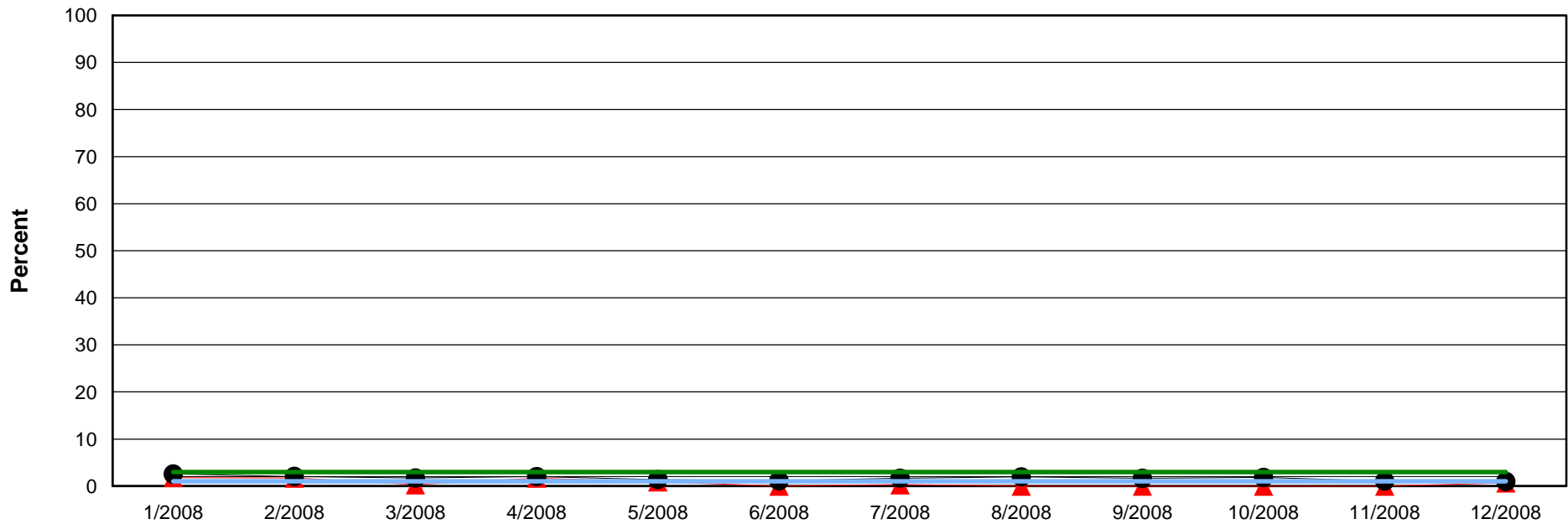
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	25	27	26	40	25	30	19	15	9	23	13	18
Total Possible	61	78	72	90	83	78	78	44	43	69	49	59
Percent	41.0%	34.6%	36.1%	44.4%	30.1%	38.5%	24.4%	34.1%	20.9%	33.3%	26.5%	30.5%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

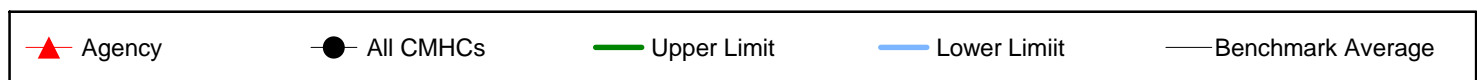
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



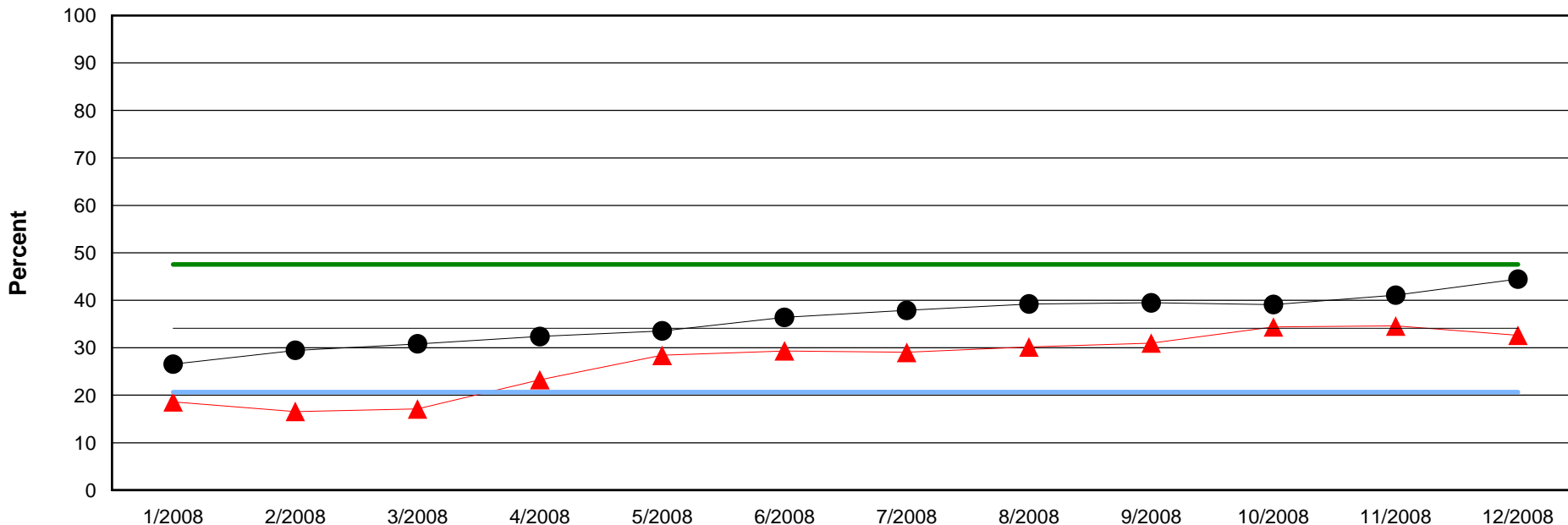
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	7	6	1	6	3	0	1	0	0	0	0	2
Total Possible	391	347	328	357	333	332	322	311	293	308	288	291
Percent	1.8%	1.7%	.3%	1.7%	.9%	.0%	.3%	.0%	.0%	.0%	.0%	.7%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

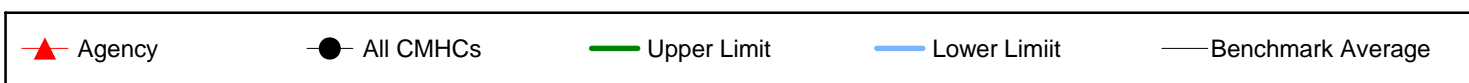
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	35	32	32	40	50	54	54	54	57	66	64	61
Total Possible	188	193	187	172	176	184	186	179	184	192	185	187
Percent	18.6%	16.6%	17.1%	23.3%	28.4%	29.3%	29.0%	30.2%	31.0%	34.4%	34.6%	32.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

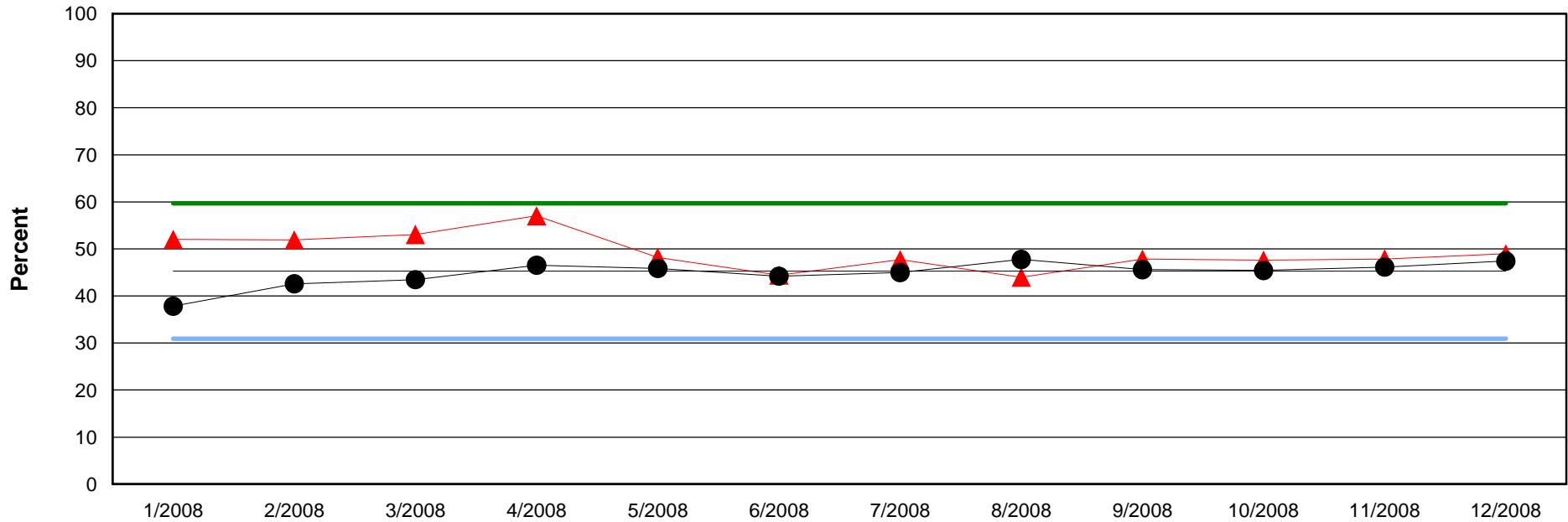
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

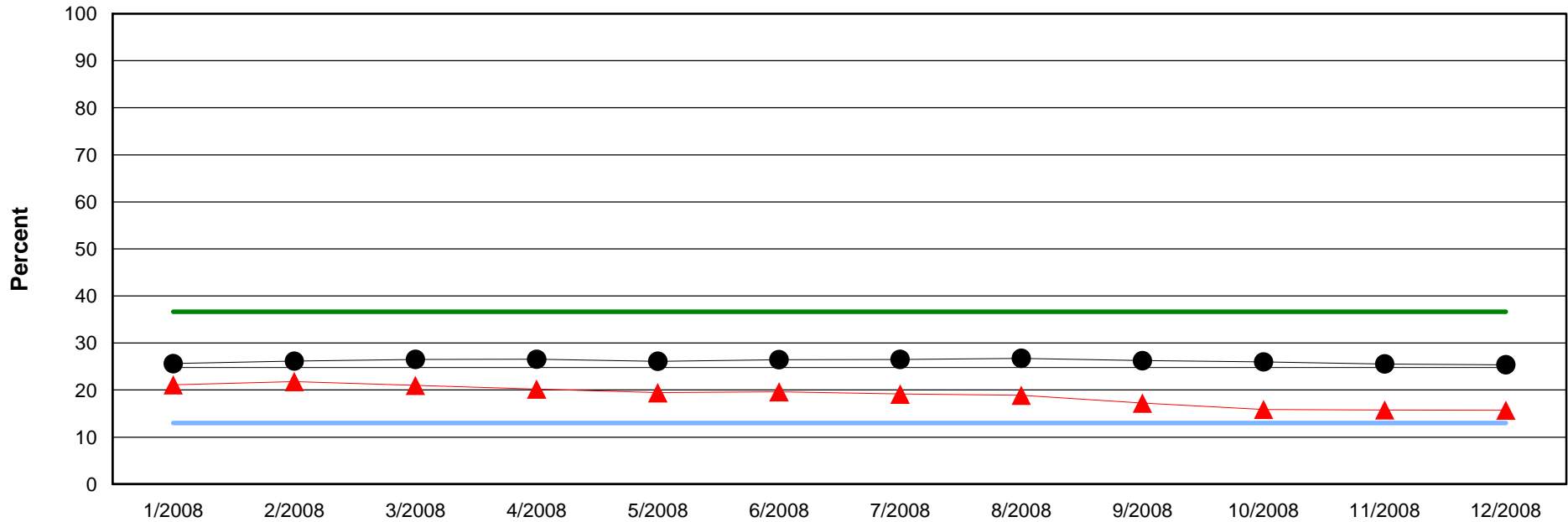
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	64	68	69	73	67	60	63	66	77	70	67	71
Total Possible	123	131	130	128	139	135	132	150	161	147	140	145
Percent	52.0%	51.9%	53.1%	57.0%	48.2%	44.4%	47.7%	44.0%	47.8%	47.6%	47.9%	49.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Engaged	471	565	639	707	727	704	626	746	730	706	726	670
Total Possible	1,245	1,327	1,470	1,519	1,586	1,593	1,392	1,562	1,601	1,554	1,574	1,413
Percent	37.8%	42.6%	43.5%	46.5%	45.8%	44.2%	45.0%	47.8%	45.6%	45.4%	46.1%	47.4%

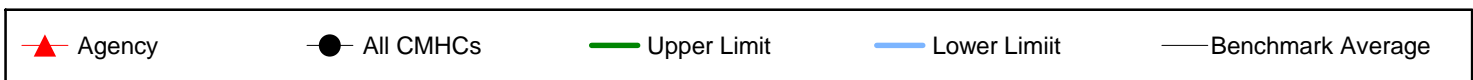
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



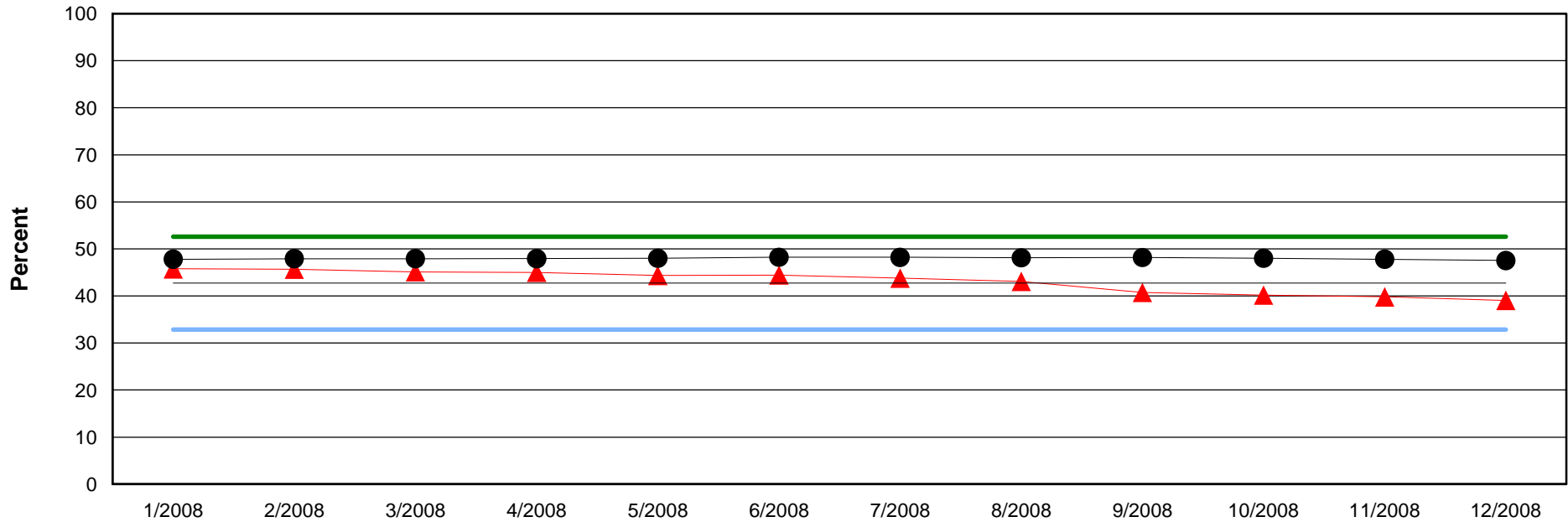
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	384	392	387	379	368	383	381	374	334	310	308	304
Total Possible	1,819	1,798	1,845	1,876	1,893	1,953	1,990	1,979	1,939	1,952	1,955	1,934
Percent	21.1%	21.8%	21.0%	20.2%	19.4%	19.6%	19.1%	18.9%	17.2%	15.9%	15.8%	15.7%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	4,490	4,554	4,628	4,678	4,572	4,670	4,697	4,740	4,714	4,744	4,745	4,764
Total Possible	17,519	17,415	17,453	17,614	17,503	17,650	17,709	17,723	17,964	18,251	18,571	18,771
Percent	25.6%	26.1%	26.5%	26.6%	26.1%	26.5%	26.5%	26.7%	26.2%	26.0%	25.6%	25.4%

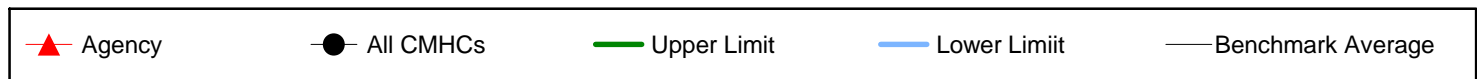
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



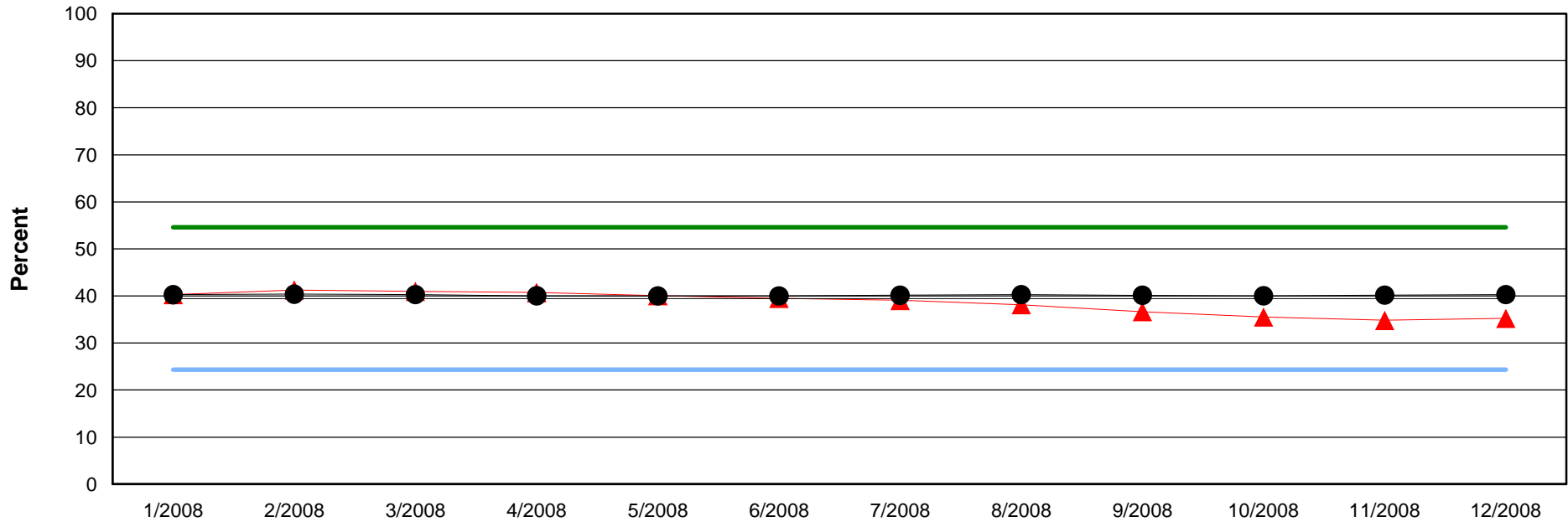
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	835	825	837	848	844	872	877	858	793	786	780	757
Total Possible	1,824	1,806	1,855	1,884	1,903	1,963	2,003	1,991	1,947	1,956	1,959	1,938
Percent	45.8%	45.7%	45.1%	45.0%	44.4%	44.4%	43.8%	43.1%	40.7%	40.2%	39.8%	39.1%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	8,395	8,369	8,387	8,466	8,431	8,537	8,563	8,550	8,671	8,780	8,898	8,941
Total Possible	17,562	17,467	17,502	17,662	17,557	17,702	17,760	17,767	18,001	18,291	18,612	18,812
Percent	47.8%	47.9%	47.9%	47.9%	48.0%	48.2%	48.2%	48.1%	48.2%	48.0%	47.8%	47.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

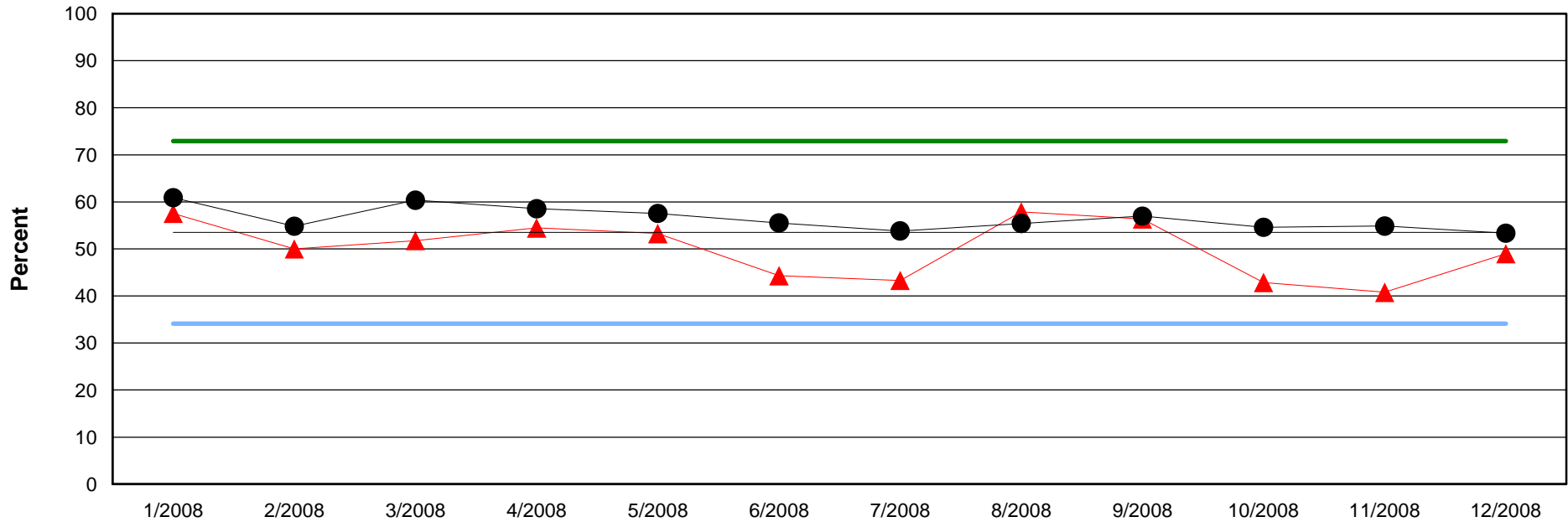
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	735	745	758	765	760	773	780	757	712	694	682	682
Total Possible	1,824	1,805	1,850	1,879	1,896	1,957	1,996	1,984	1,943	1,954	1,959	1,936
Percent	40.3%	41.3%	41.0%	40.7%	40.1%	39.5%	39.1%	38.2%	36.6%	35.5%	34.8%	35.2%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Improved	7,062	7,042	7,037	7,058	7,009	7,072	7,122	7,149	7,221	7,315	7,476	7,574
Total Possible	17,537	17,437	17,469	17,632	17,521	17,677	17,739	17,745	17,990	18,277	18,604	18,804
Percent	40.3%	40.4%	40.3%	40.0%	40.0%	40.0%	40.1%	40.3%	40.1%	40.0%	40.2%	40.3%

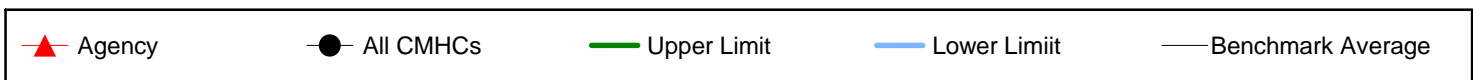
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



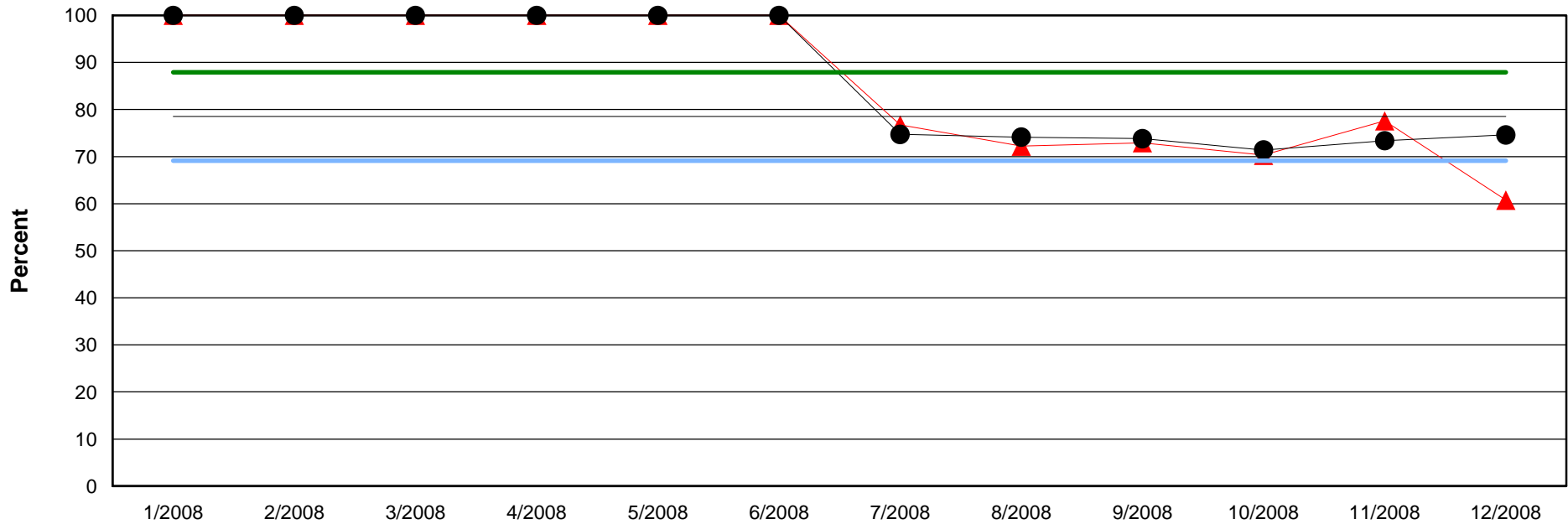
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	42	45	44	55	57	35	42	66	62	48	42	48
Total Possible	73	90	85	101	107	79	97	114	110	112	103	98
Percent	57.5%	50.0%	51.8%	54.5%	53.3%	44.3%	43.3%	57.9%	56.4%	42.9%	40.8%	49.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	330	369	408	432	400	387	444	405	408	417	367	350
Total Possible	542	673	676	738	695	697	825	731	716	764	669	656
Percent	60.9%	54.8%	60.4%	58.5%	57.6%	55.5%	53.8%	55.4%	57.0%	54.6%	54.9%	53.4%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

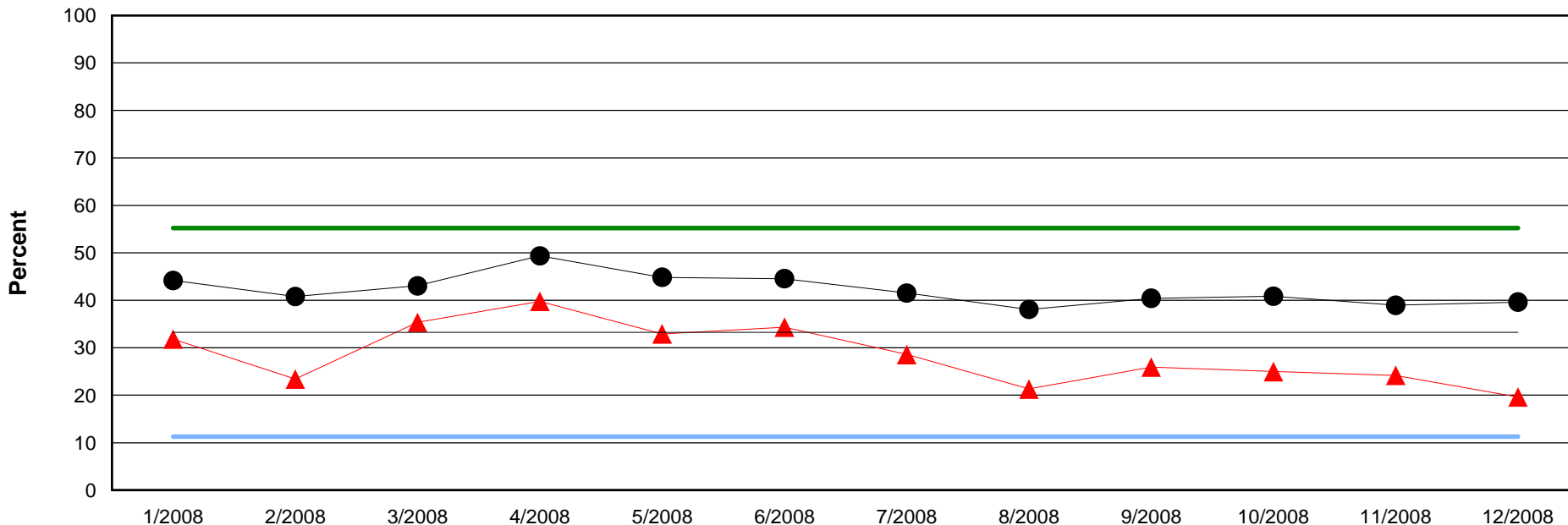
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	56	65	62	71	83	48
Total Possible	0	0	0	0	0	0	73	90	85	101	107	79
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	76.7%	72.2%	72.9%	70.3%	77.6%	60.8%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Not Readmitted	0	0	0	0	0	0	405	499	499	527	510	520
Total Possible	0	0	0	0	0	0	542	673	676	738	695	697
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	74.7%	74.1%	73.8%	71.4%	73.4%	74.6%

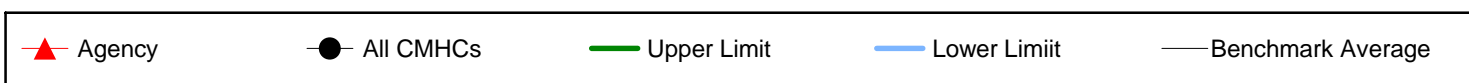
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%



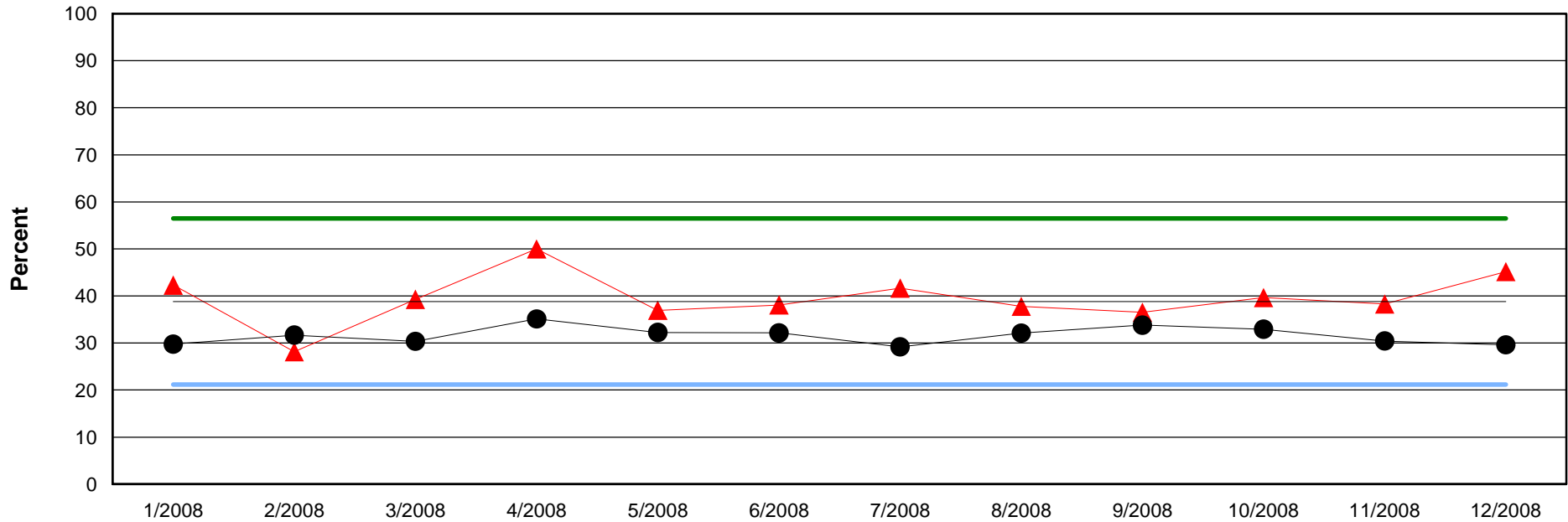
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	28	22	35	35	27	34	30	26	28	26	30	21
Total Possible	88	94	99	88	82	99	105	122	108	104	124	107
Percent	31.8%	23.4%	35.4%	39.8%	32.9%	34.3%	28.6%	21.3%	25.9%	25.0%	24.2%	19.6%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Med Visit	421	433	520	598	501	484	488	477	479	472	450	466
Total Possible	953	1,061	1,208	1,211	1,117	1,086	1,175	1,253	1,185	1,155	1,155	1,176
Percent	44.2%	40.8%	43.0%	49.4%	44.9%	44.6%	41.5%	38.1%	40.4%	40.9%	39.0%	39.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

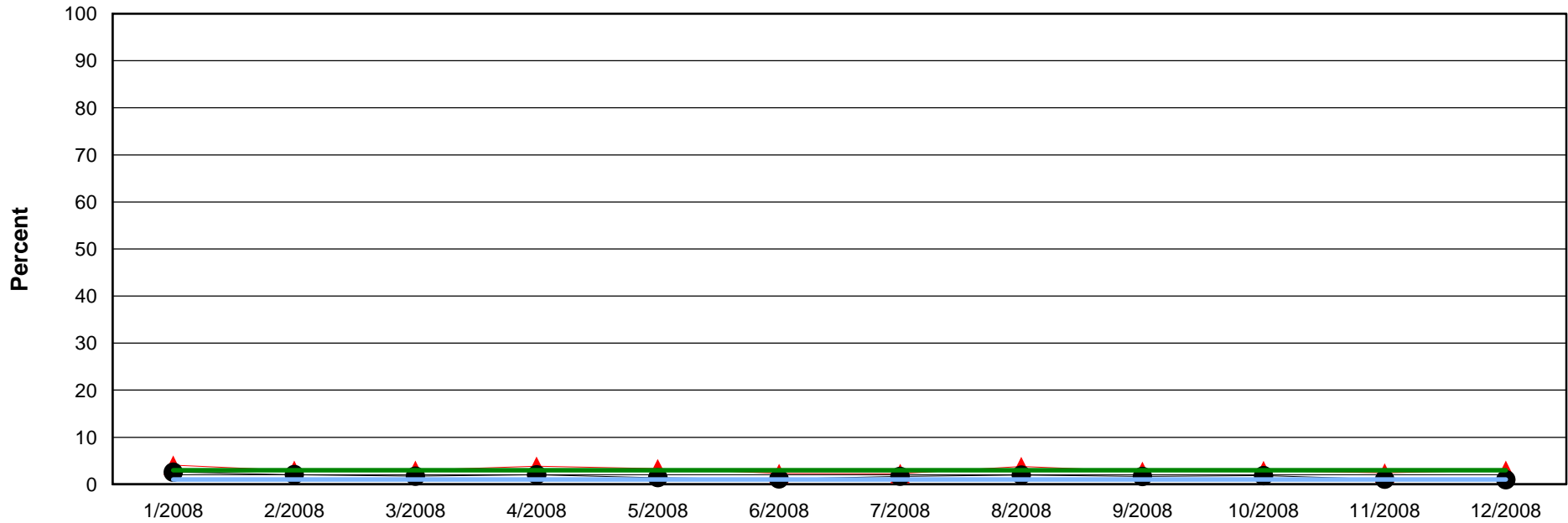
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	22	9	22	24	17	16	20	17	19	23	18	28
Total Possible	52	32	56	48	46	42	48	45	52	58	47	62
Percent	42.3%	28.1%	39.3%	50.0%	37.0%	38.1%	41.7%	37.8%	36.5%	39.7%	38.3%	45.2%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Followed up	247	236	235	267	267	290	267	296	297	325	266	282
Total Possible	830	745	774	760	828	902	915	922	879	987	874	952
Percent	29.8%	31.7%	30.4%	35.1%	32.2%	32.2%	29.2%	32.1%	33.8%	32.9%	30.4%	29.6%

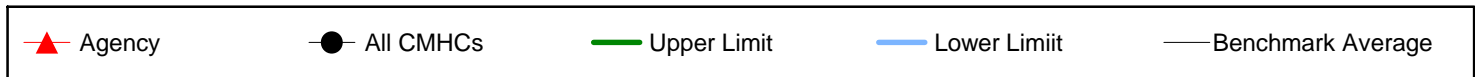
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



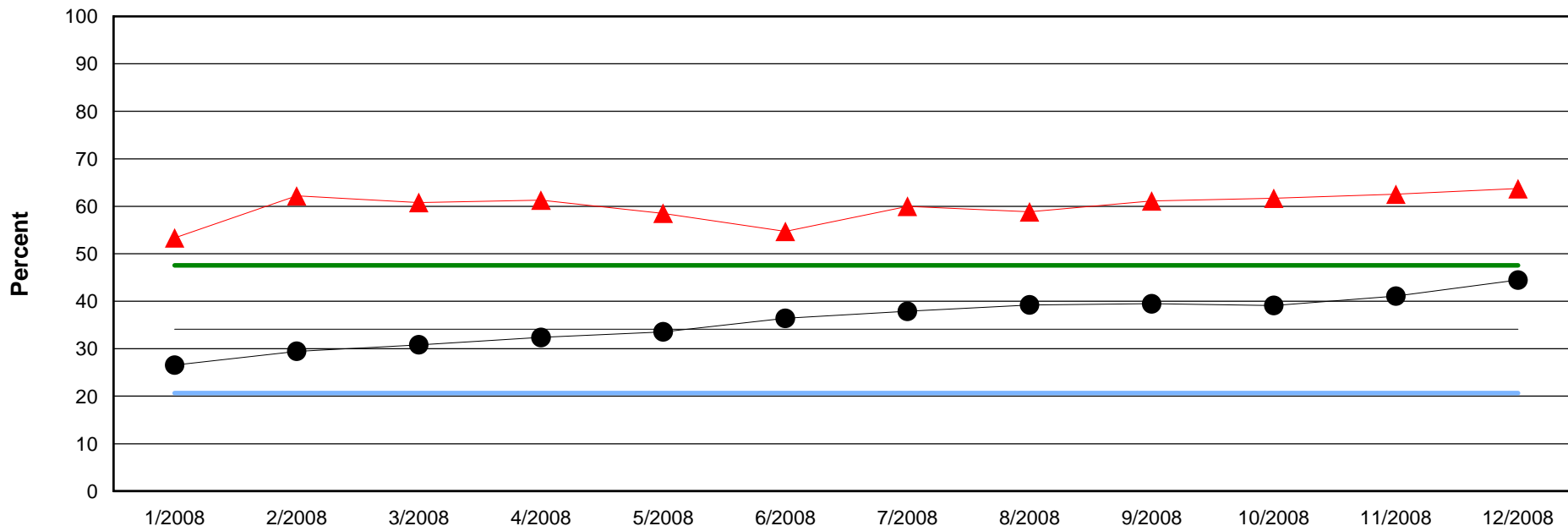
Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	45	34	32	44	35	24	26	41	32	34	26	33
Total Possible	1,111	1,146	1,078	1,151	1,047	1,045	1,143	1,080	1,158	1,174	1,077	1,111
Percent	4.1%	3.0%	3.0%	3.8%	3.3%	2.3%	2.3%	3.8%	2.8%	2.9%	2.4%	3.0%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Peer Support	236	171	146	191	120	100	162	185	157	184	90	91
Total Possible	9,162	8,356	8,483	9,444	8,602	9,000	9,556	9,390	9,383	10,011	8,541	9,249
Percent	2.6%	2.0%	1.7%	2.0%	1.4%	1.1%	1.7%	2.0%	1.7%	1.8%	1.1%	1.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
--------	-----------	-------------	-------------	-------------------

Agency	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	128	153	152	152	151	145	159	160	154	153	162	158
Total Possible	240	246	250	248	258	265	265	272	252	248	259	248
Percent	53.3%	62.2%	60.8%	61.3%	58.5%	54.7%	60.0%	58.8%	61.1%	61.7%	62.5%	63.7%

All CMHCs	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	Jul-08	Aug-08	Sep-08	Oct-08	Nov-08	Dec-08
Reduction	829	919	958	1,008	1,037	1,111	1,138	1,182	1,185	1,172	1,242	1,344
Total Possible	3,121	3,119	3,108	3,113	3,091	3,052	3,004	3,013	3,002	2,996	3,024	3,022
Percent	26.6%	29.5%	30.8%	32.4%	33.5%	36.4%	37.9%	39.2%	39.5%	39.1%	41.1%	44.5%