

12 Month Data Summary for the Enhanced Tier Payment System (ETPS) Associated Centers for Therapy

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph (**red line with triangles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of Agency table**).

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**$(\text{row 1} / \text{row 2}) * 100$**).

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph (**black line with circles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of All CMHCs table**).

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**$(\text{row 1} / \text{row 2}) * 100$**).

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period (**blue dashed line; and listed in box**).

Standard Deviation: Standardized unit of measure of the dispersion of data (**listed in box with average**).

Lower Limit: The benchmark average minus one standard deviation (**solid light blue line**).

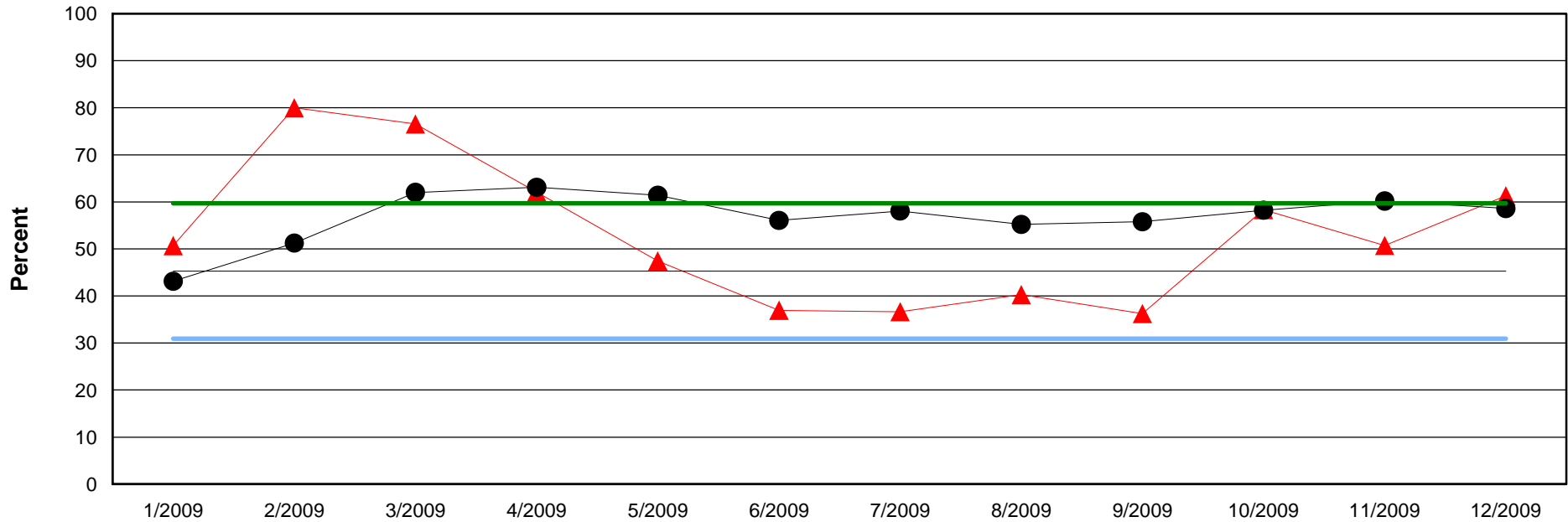
Upper Limit: The benchmark average plus one standard deviation (**solid green line**).

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12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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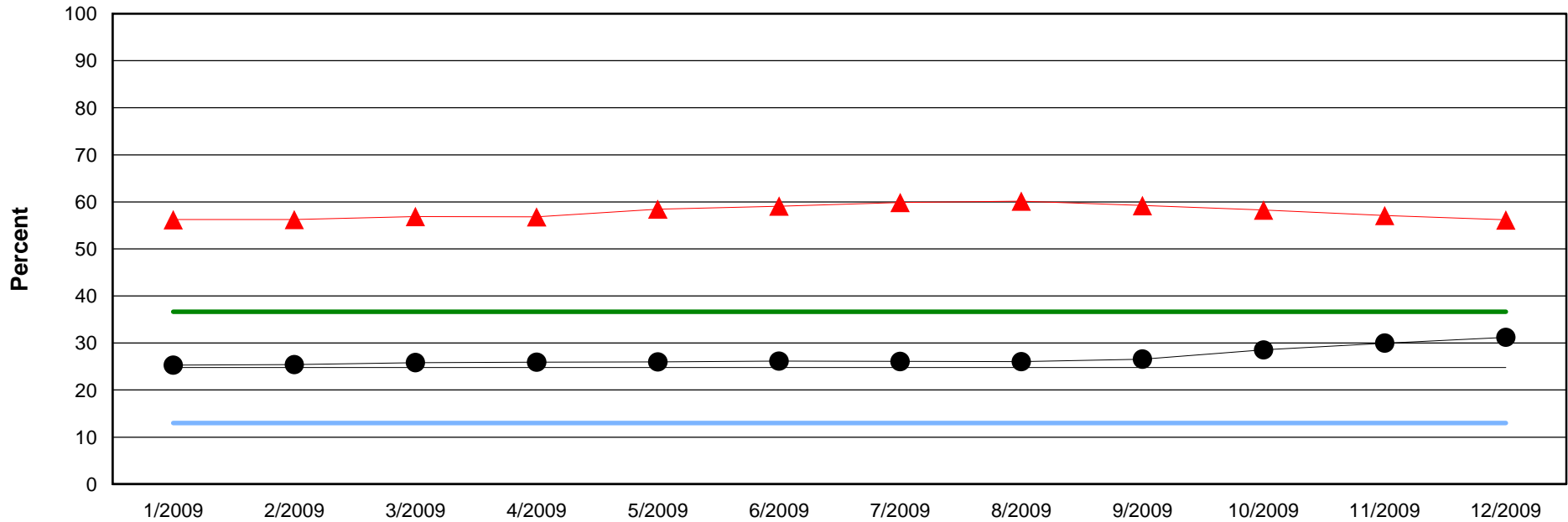
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	36	44	49	54	37	34	22	29	29	35	35	38
Total Possible	71	55	64	87	78	92	60	72	80	60	69	62
Percent	50.7%	80.0%	76.6%	62.1%	47.4%	37.0%	36.7%	40.3%	36.3%	58.3%	50.7%	61.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

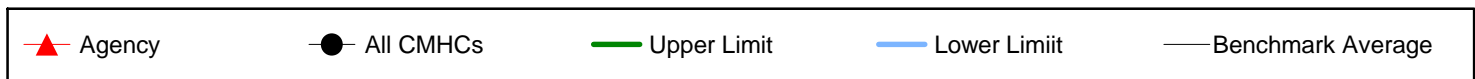
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



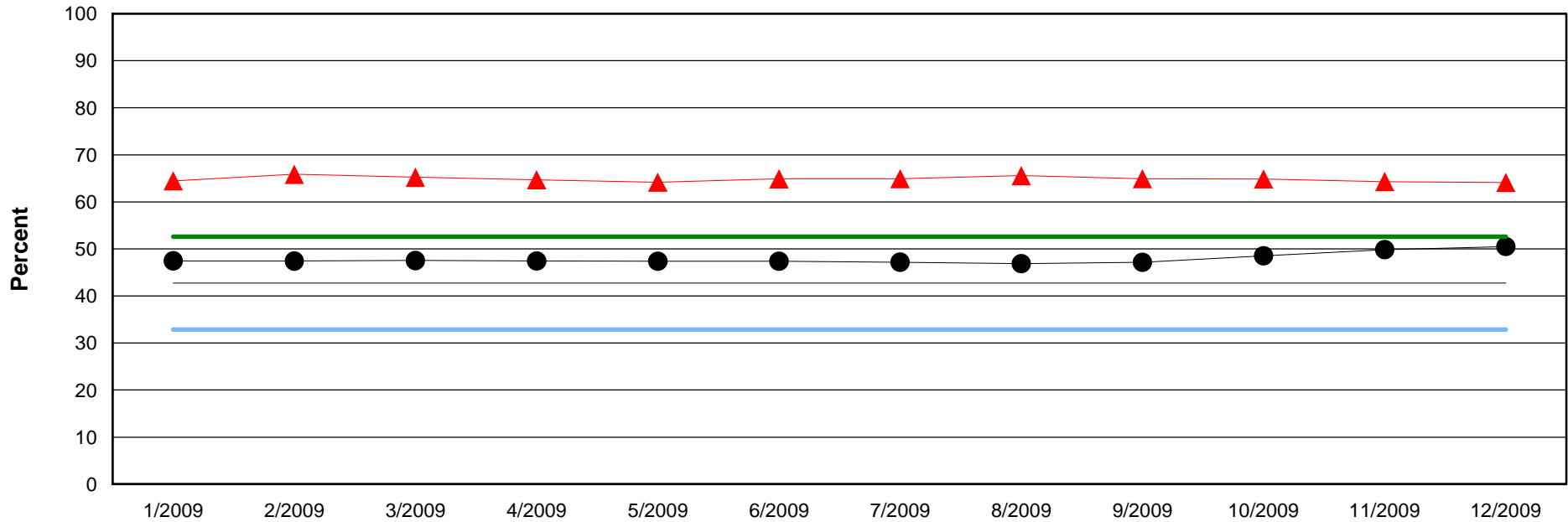
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	655	676	678	676	698	698	676	676	674	674	672	656
Total Possible	1,165	1,202	1,192	1,190	1,194	1,181	1,129	1,124	1,138	1,157	1,177	1,168
Percent	56.2%	56.2%	56.9%	56.8%	58.5%	59.1%	59.9%	60.1%	59.2%	58.3%	57.1%	56.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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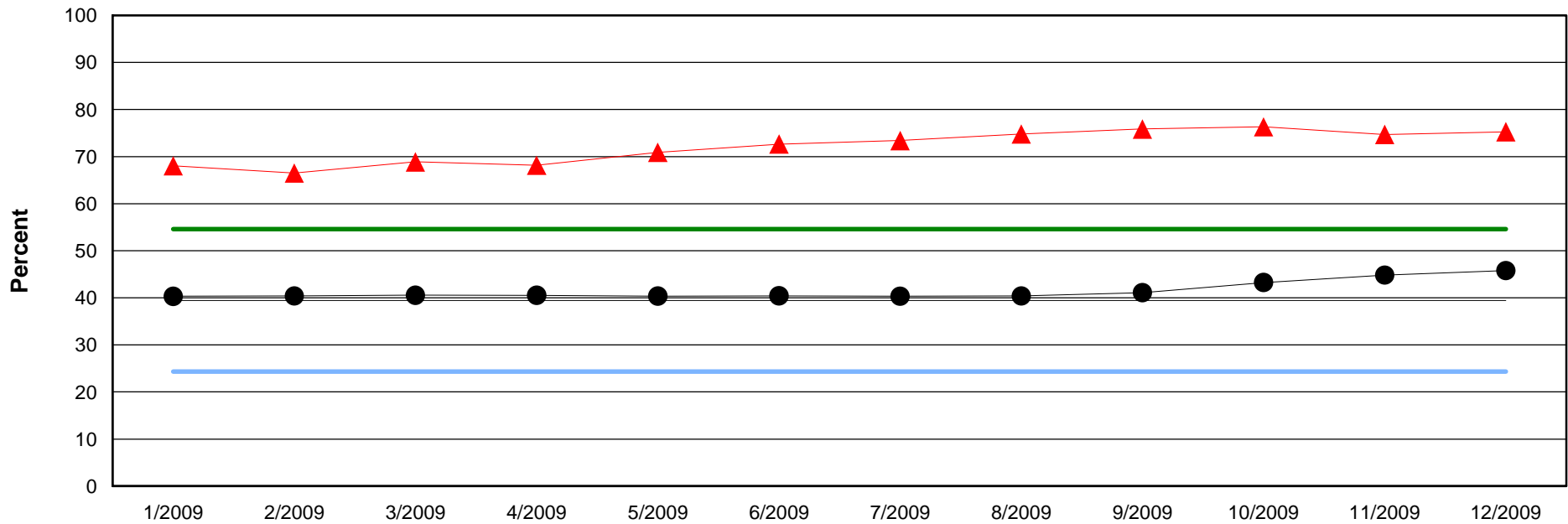
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	751	791	777	770	767	769	737	741	742	753	759	751
Total Possible	1,165	1,201	1,191	1,190	1,195	1,185	1,135	1,130	1,143	1,161	1,180	1,171
Percent	64.5%	65.9%	65.2%	64.7%	64.2%	64.9%	64.9%	65.6%	64.9%	64.9%	64.3%	64.1%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

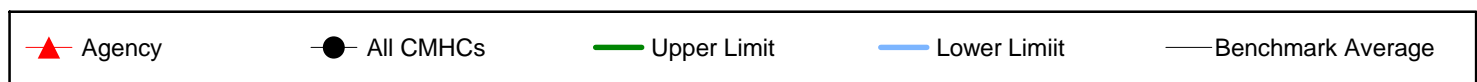
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



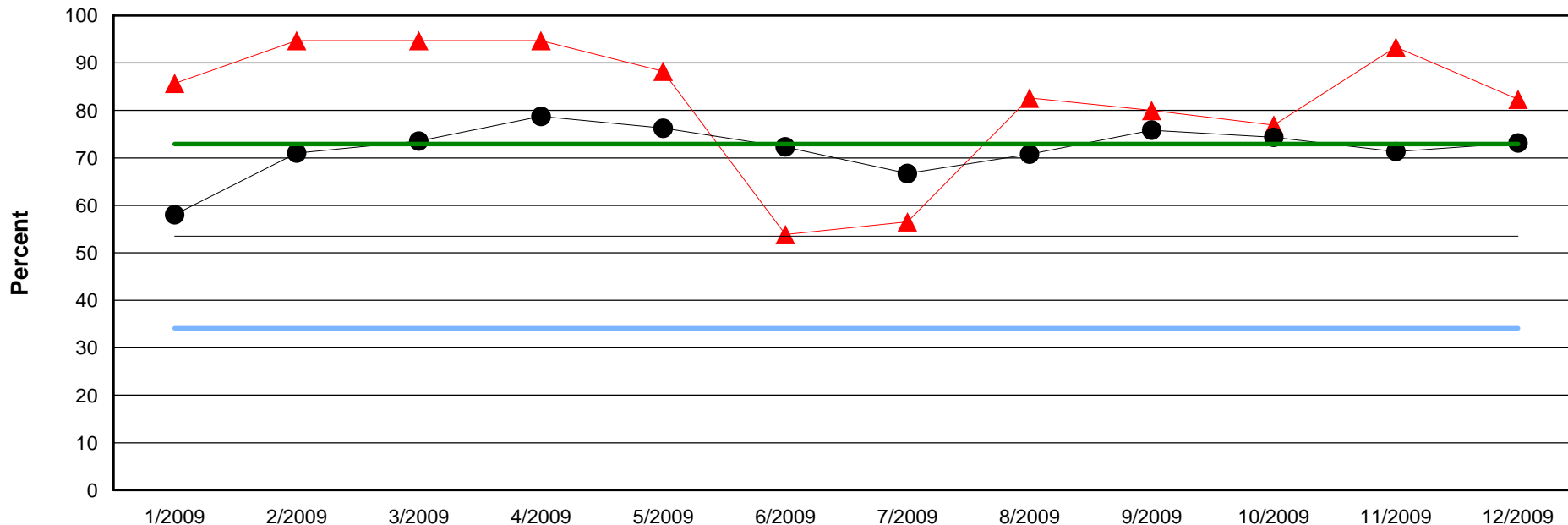
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	794	800	821	811	848	861	831	843	864	884	880	880
Total Possible	1,167	1,203	1,192	1,190	1,196	1,185	1,132	1,127	1,139	1,158	1,178	1,169
Percent	68.0%	66.5%	68.9%	68.2%	70.9%	72.7%	73.4%	74.8%	75.9%	76.3%	74.7%	75.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

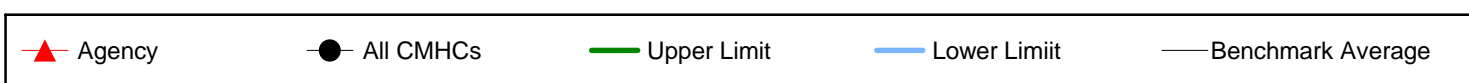
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



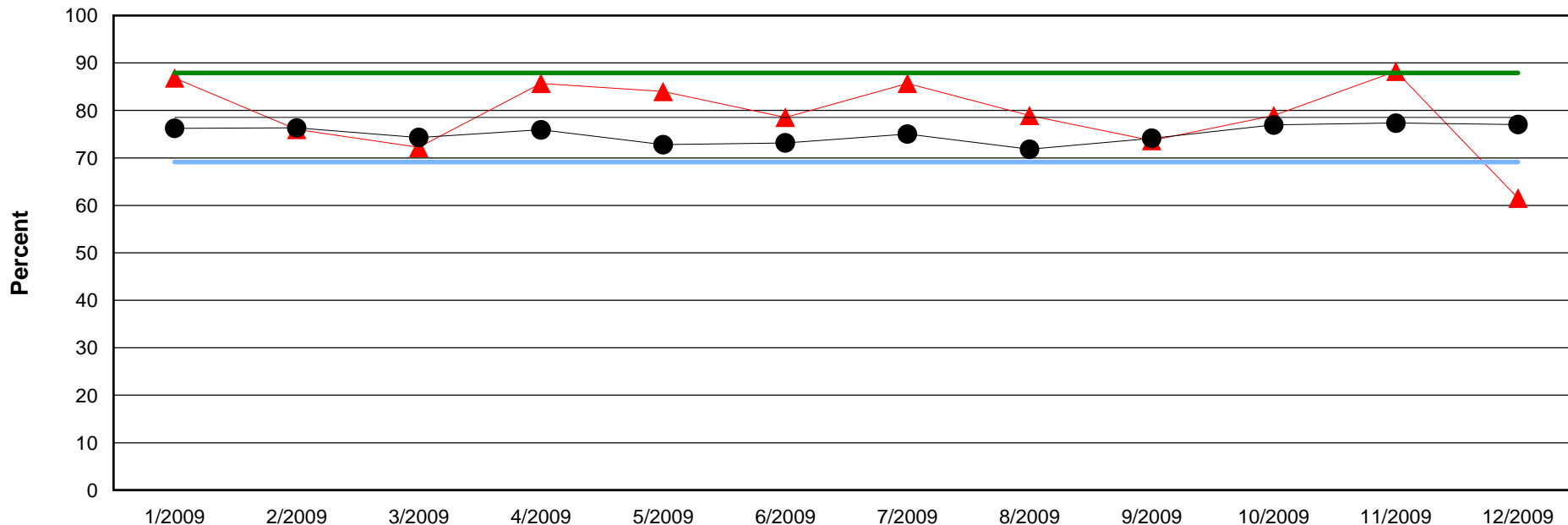
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	18	18	18	18	15	7	13	19	8	10	14	14
Total Possible	21	19	19	19	17	13	23	23	10	13	15	17
Percent	85.7%	94.7%	94.7%	94.7%	88.2%	53.8%	56.5%	82.6%	80.0%	76.9%	93.3%	82.4%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

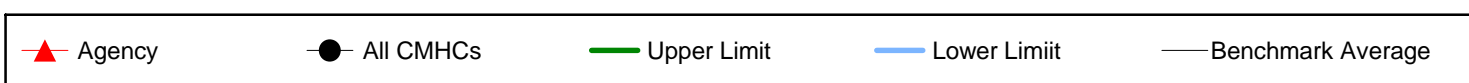
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



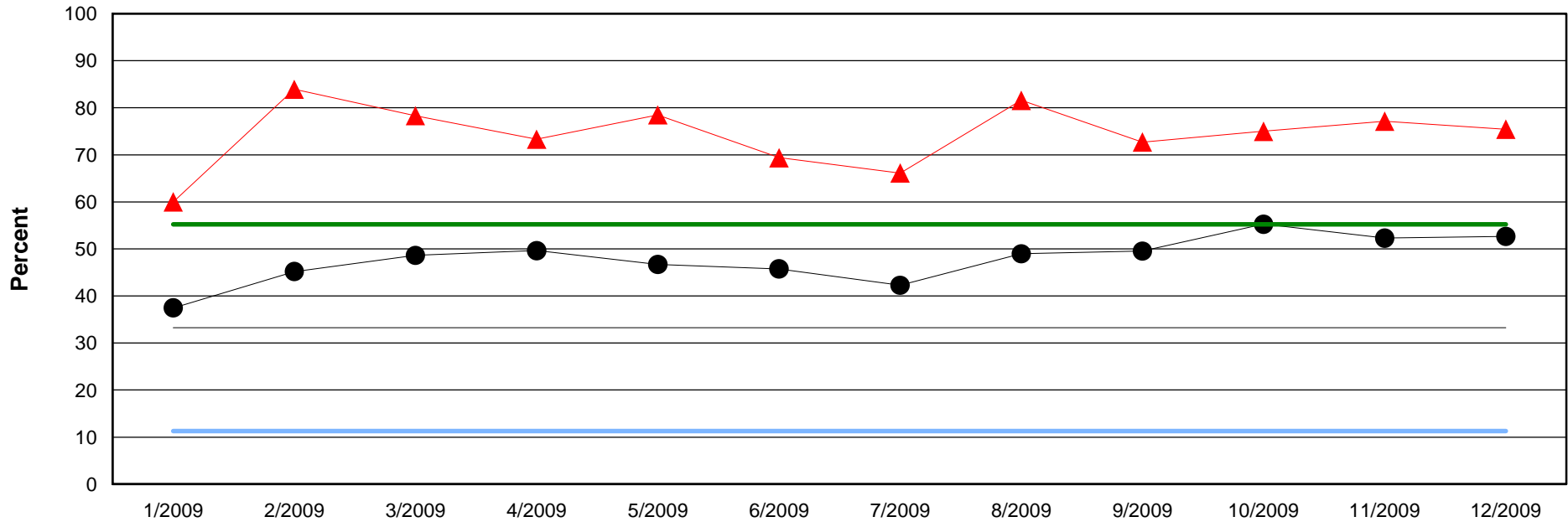
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	33	19	13	18	21	22	18	15	14	15	15	8
Total Possible	38	25	18	21	25	28	21	19	19	19	17	13
Percent	86.8%	76.0%	72.2%	85.7%	84.0%	78.6%	85.7%	78.9%	73.7%	78.9%	88.2%	61.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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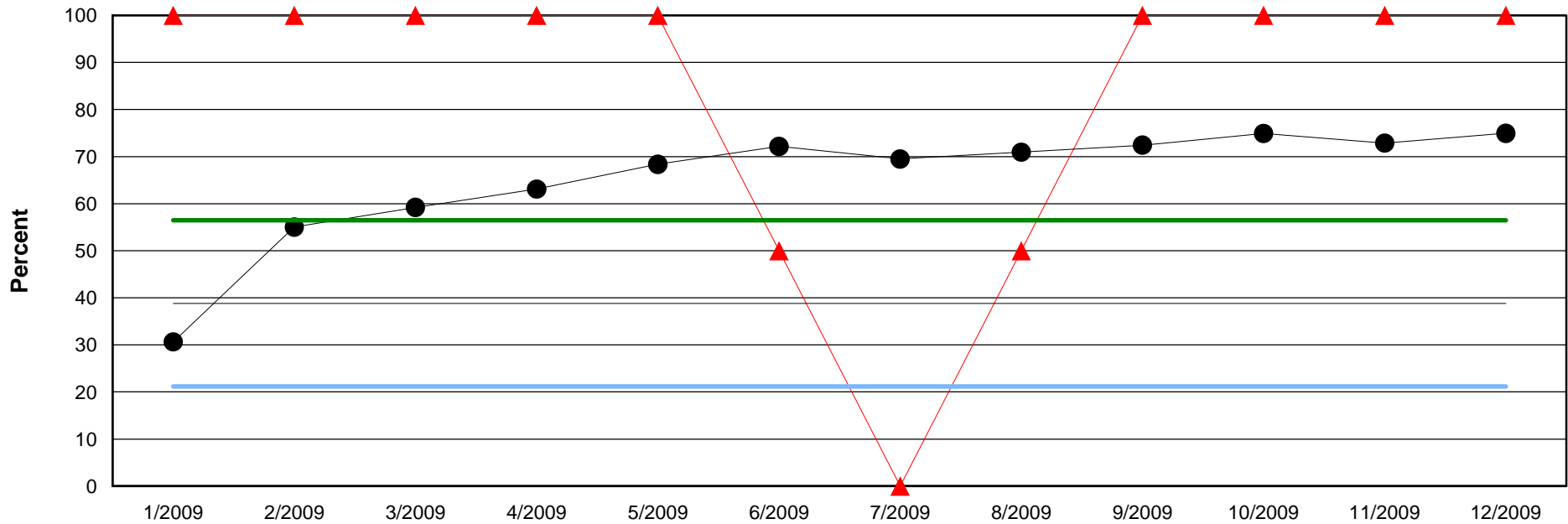
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	27	47	65	55	62	34	41	62	40	48	54	43
Total Possible	45	56	83	75	79	49	62	76	55	64	70	57
Percent	60.0%	83.9%	78.3%	73.3%	78.5%	69.4%	66.1%	81.6%	72.7%	75.0%	77.1%	75.4%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
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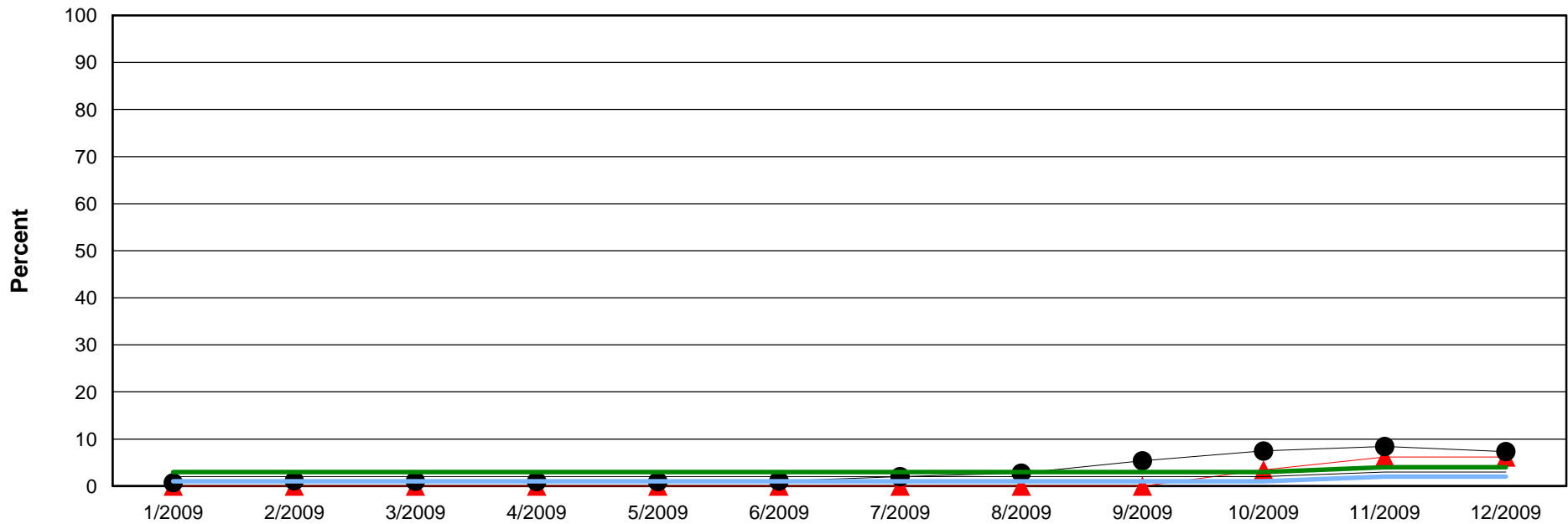
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	4	1	4	3	2	1	0	1	3	5	3	0
Total Possible	4	1	4	3	2	2	1	2	3	5	3	0
Percent	100.0%	100.0%	100.0%	100.0%	100.0%	50.0%	.0%	50.0%	100.0%	100.0%	100.0%	100.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

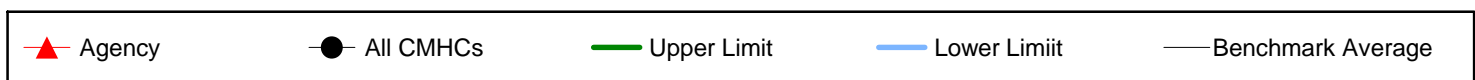
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



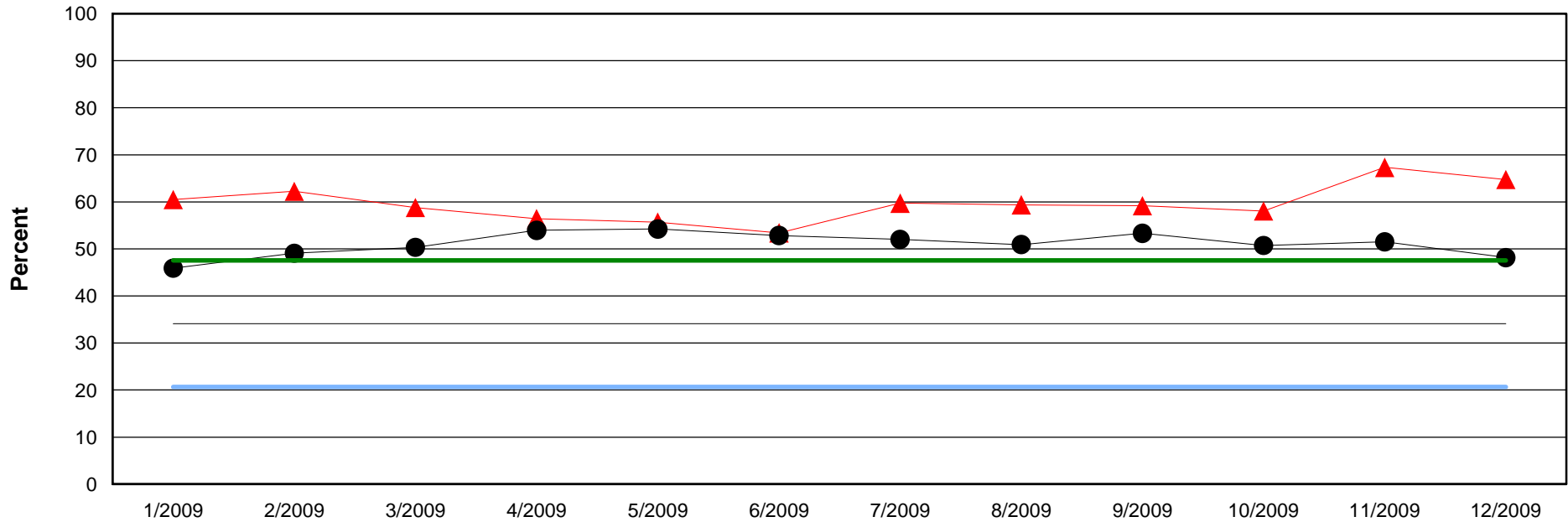
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	0	0	0	0	0	0	0	0	0	16	30	28
Total Possible	415	445	514	476	431	436	441	394	385	465	484	453
Percent	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	3.4%	6.2%	6.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

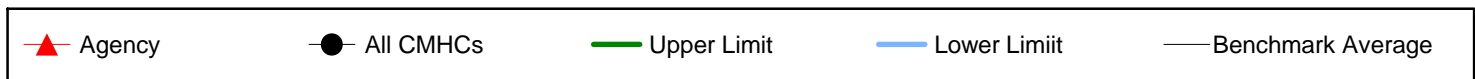
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Associated Centers for Therapy

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	121	127	107	101	93	86	89	95	87	90	99	90
Total Possible	200	204	182	179	167	161	149	160	147	155	147	139
Percent	60.5%	62.3%	58.8%	56.4%	55.7%	53.4%	59.7%	59.4%	59.2%	58.1%	67.3%	64.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

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Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

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Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**$(\text{row 1} / \text{row 2}) * 100$**).

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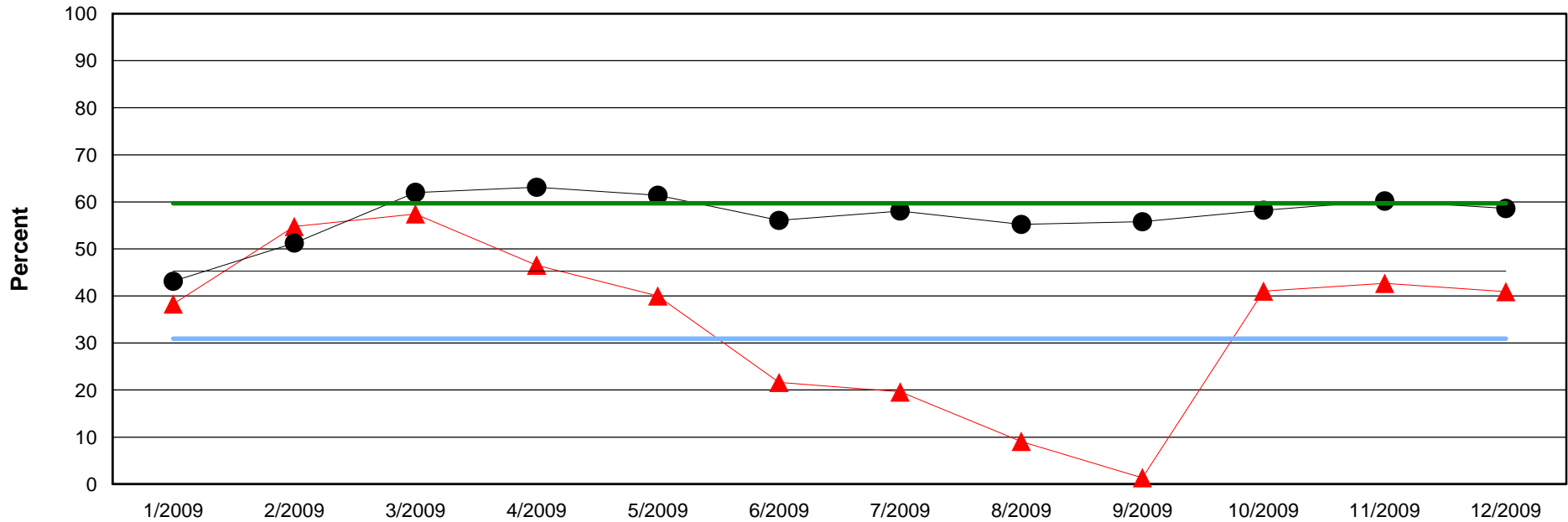
Upper Limit: The benchmark average plus one standard deviation (**solid green line**).

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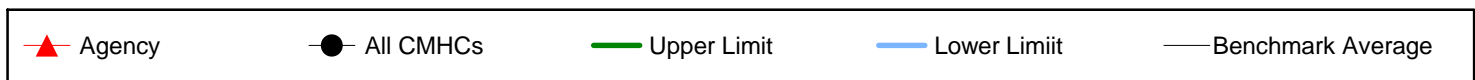
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



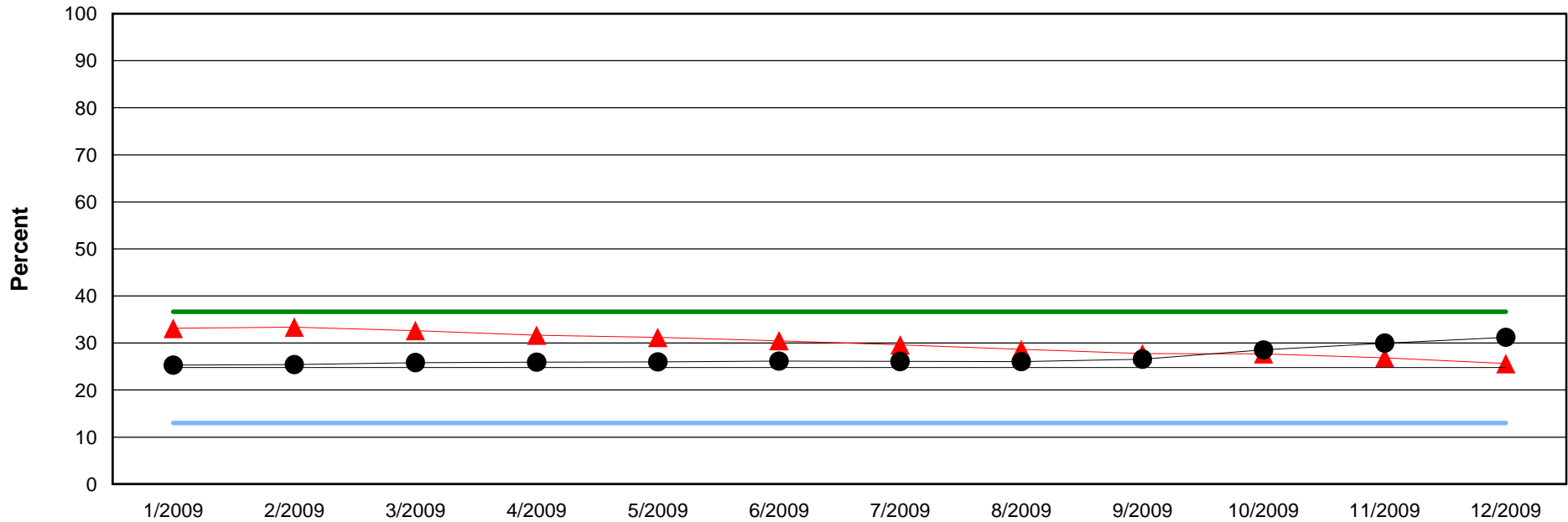
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	18	23	27	27	20	8	10	3	1	32	38	27
Total Possible	47	42	47	58	50	37	51	33	73	78	89	66
Percent	38.3%	54.8%	57.4%	46.6%	40.0%	21.6%	19.6%	9.1%	1.4%	41.0%	42.7%	40.9%

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Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

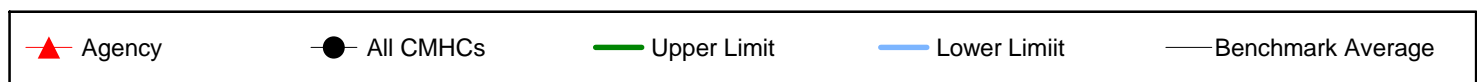
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



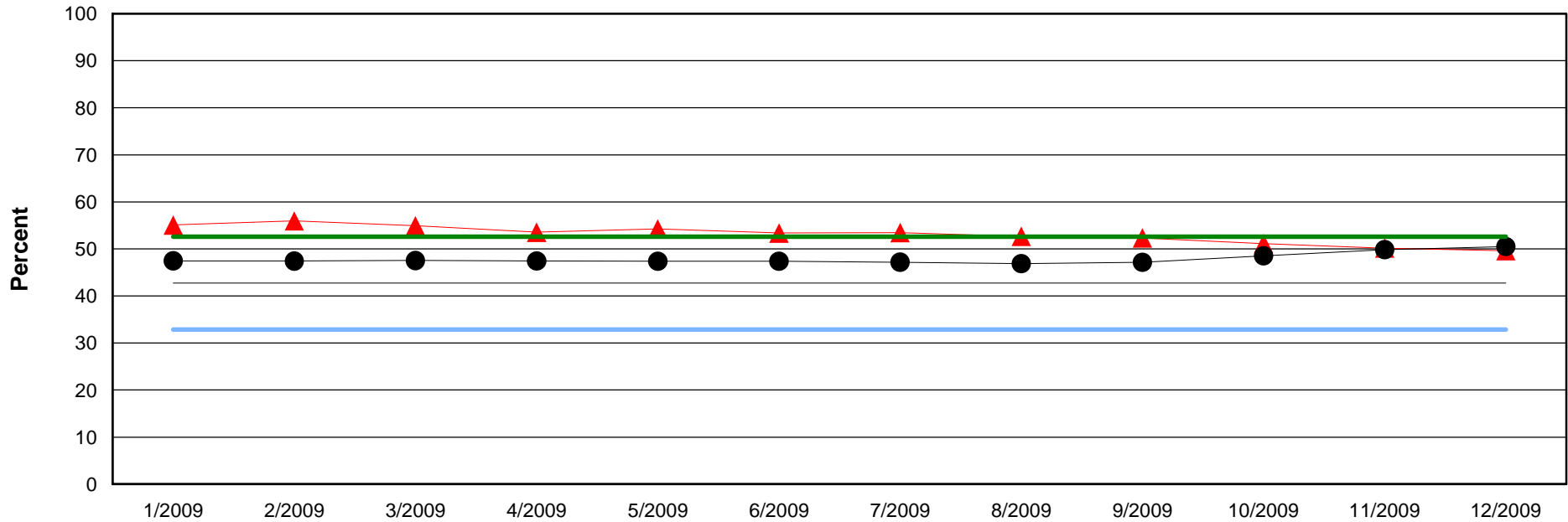
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	246	251	253	253	251	247	237	223	213	220	216	204
Total Possible	743	752	775	799	805	810	801	779	768	794	805	796
Percent	33.1%	33.4%	32.6%	31.7%	31.2%	30.5%	29.6%	28.6%	27.7%	27.7%	26.8%	25.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

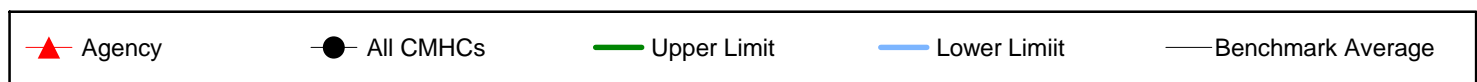
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



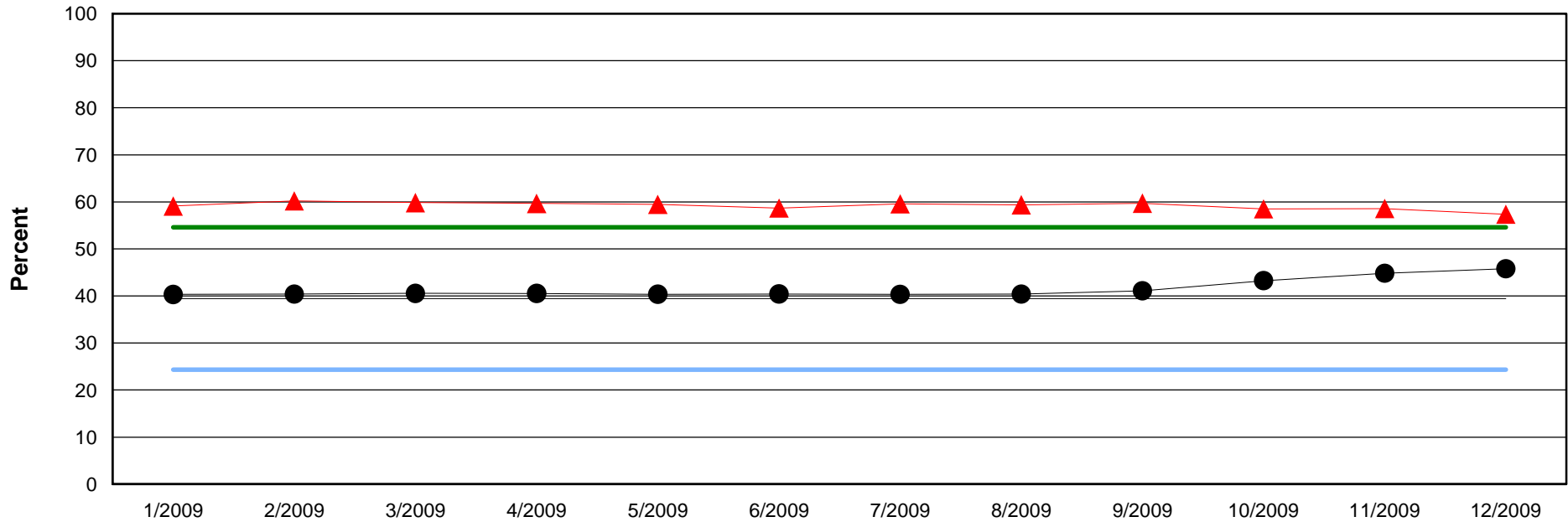
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	412	423	428	430	439	434	430	412	403	407	405	396
Total Possible	748	756	779	803	809	813	804	782	770	796	807	798
Percent	55.1%	56.0%	54.9%	53.5%	54.3%	53.4%	53.5%	52.7%	52.3%	51.1%	50.2%	49.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

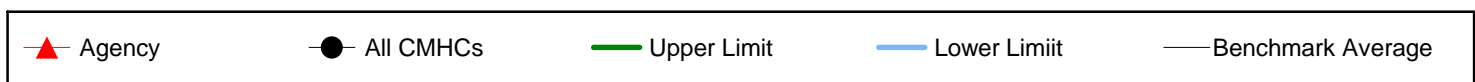
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



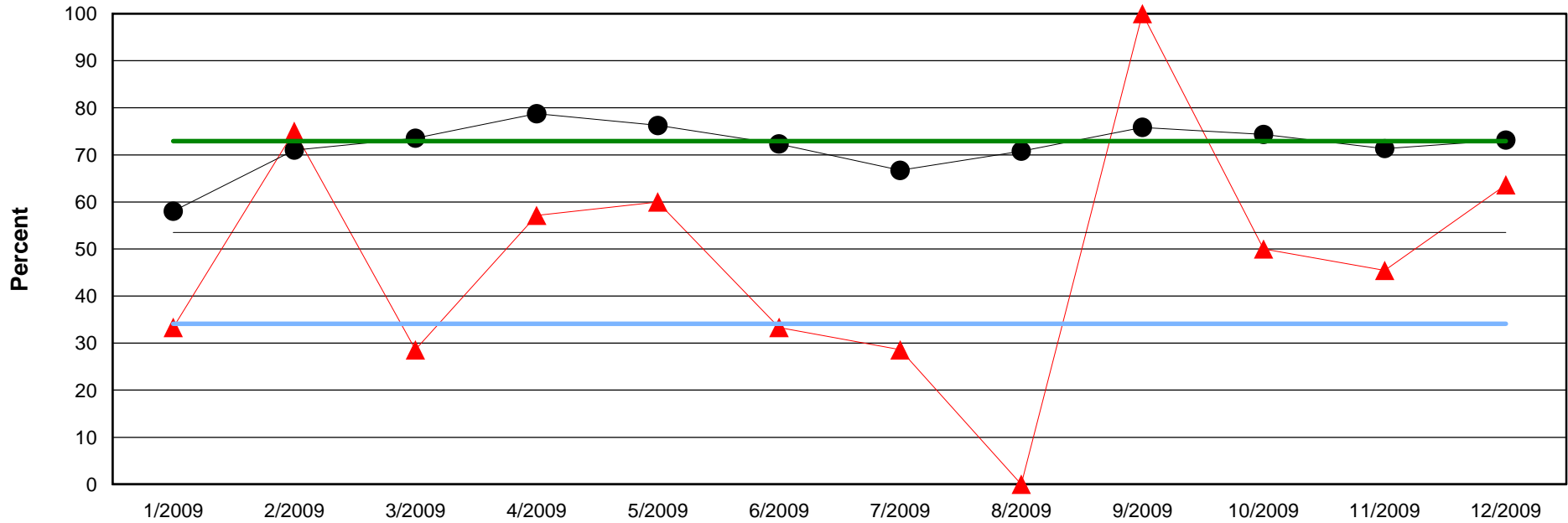
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	441	454	465	478	480	477	479	465	461	467	474	459
Total Possible	746	754	777	801	807	813	804	783	772	798	809	800
Percent	59.1%	60.2%	59.8%	59.7%	59.5%	58.7%	59.6%	59.4%	59.7%	58.5%	58.6%	57.4%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

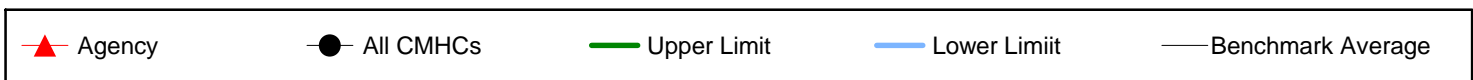
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



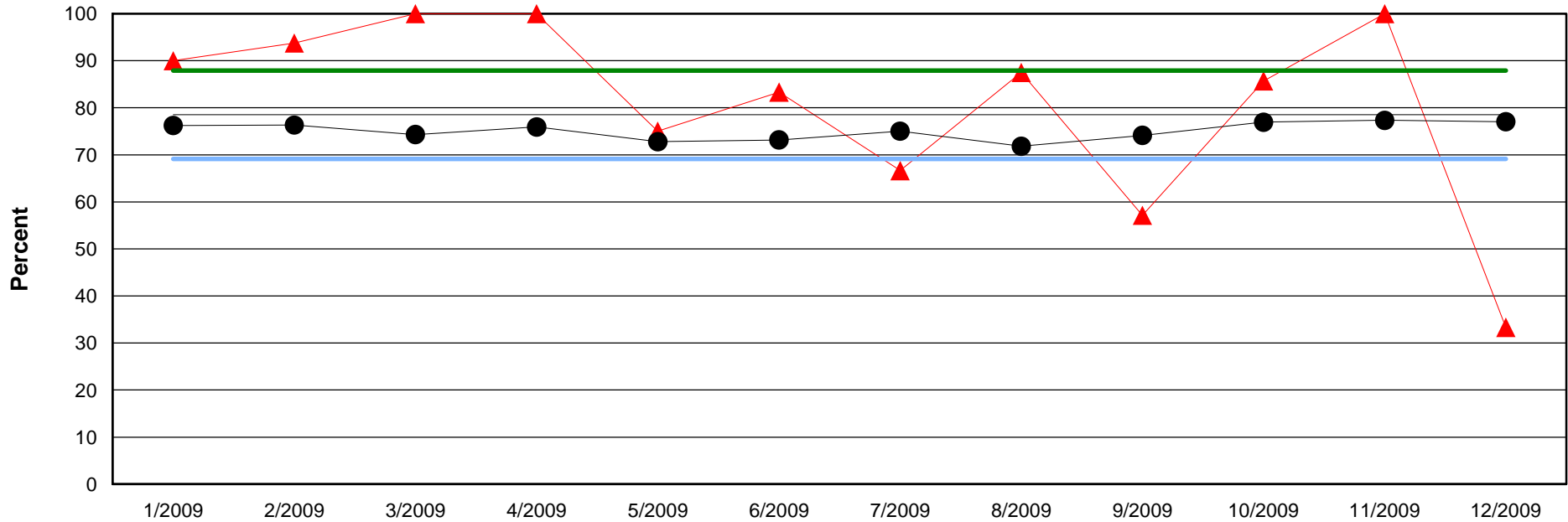
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	3	6	2	8	3	1	2	0	4	4	5	7
Total Possible	9	8	7	14	5	3	7	7	4	8	11	11
Percent	33.3%	75.0%	28.6%	57.1%	60.0%	33.3%	28.6%	.0%	100.0%	50.0%	45.5%	63.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

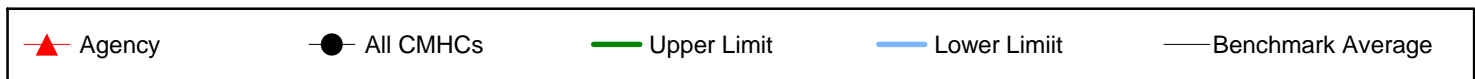
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



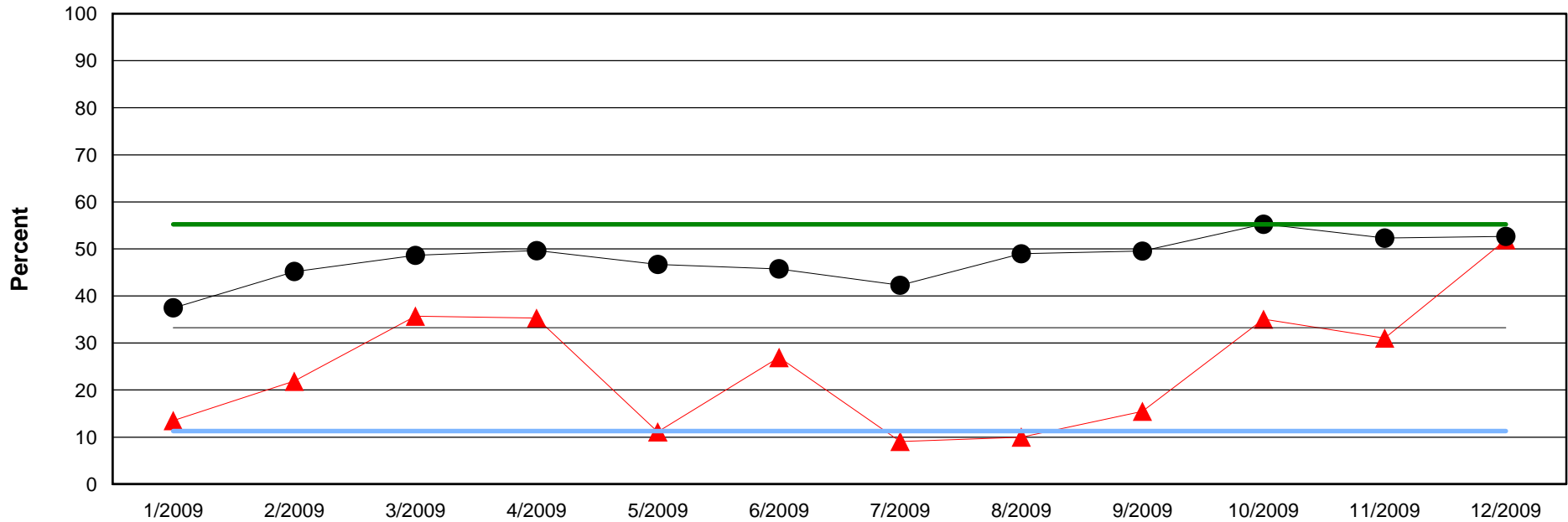
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	9	15	9	4	6	5	6	7	4	12	5	1
Total Possible	10	16	9	4	8	6	9	8	7	14	5	3
Percent	90.0%	93.8%	100.0%	100.0%	75.0%	83.3%	66.7%	87.5%	57.1%	85.7%	100.0%	33.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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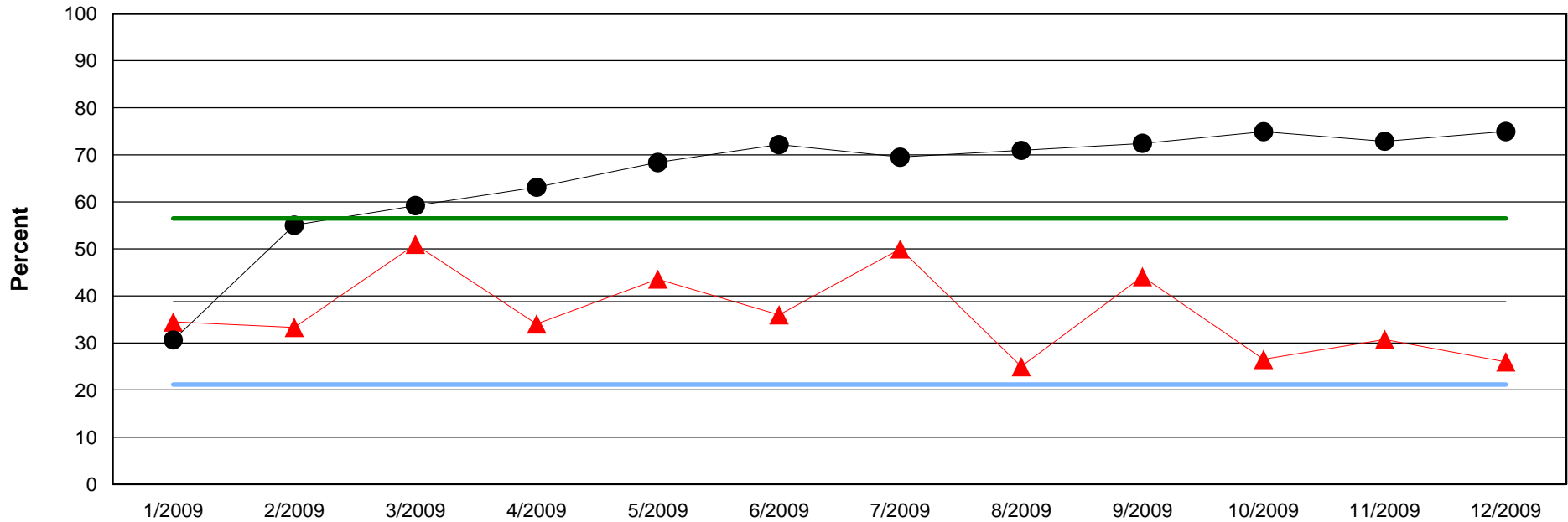
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	5	7	15	12	2	7	1	2	11	27	18	27
Total Possible	37	32	42	34	18	26	11	20	71	77	58	52
Percent	13.5%	21.9%	35.7%	35.3%	11.1%	26.9%	9.1%	10.0%	15.5%	35.1%	31.0%	51.9%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

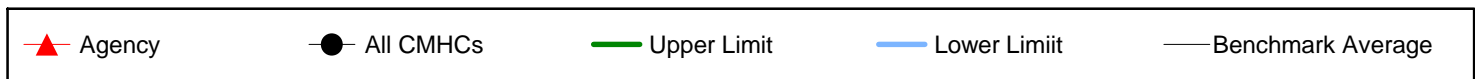
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



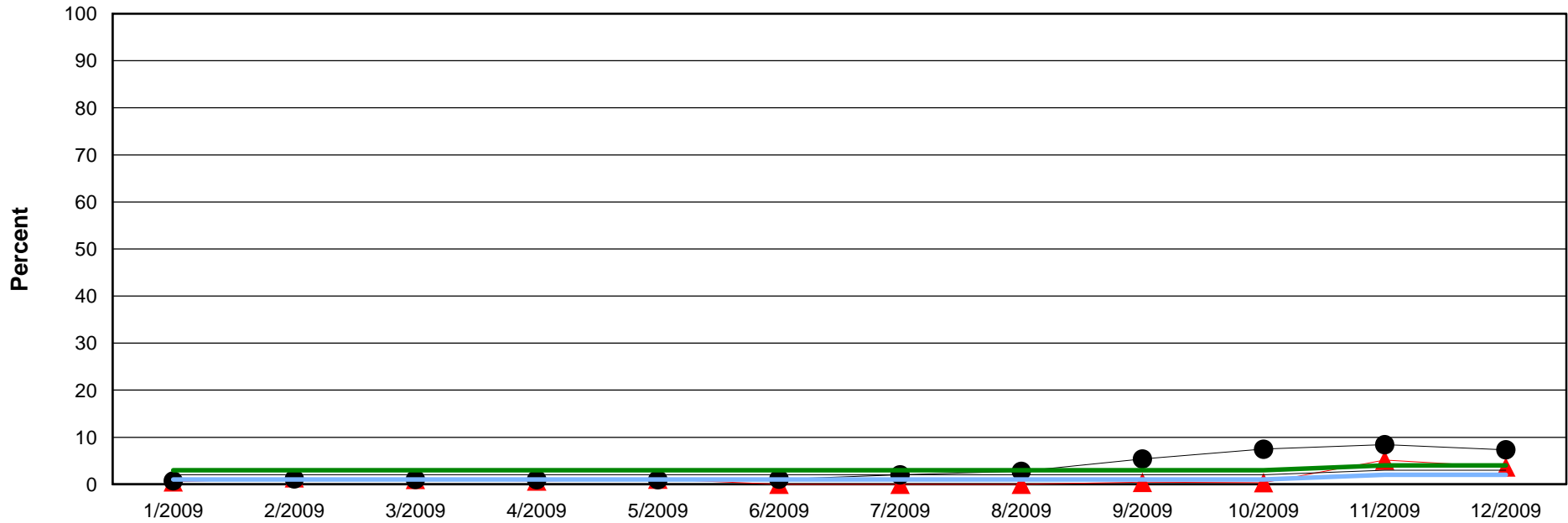
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	10	10	26	16	17	9	5	1	15	13	12	13
Total Possible	29	30	51	47	39	25	10	4	34	49	39	50
Percent	34.5%	33.3%	51.0%	34.0%	43.6%	36.0%	50.0%	25.0%	44.1%	26.5%	30.8%	26.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

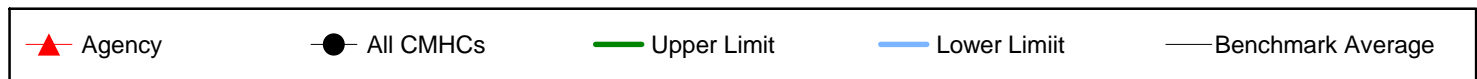
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



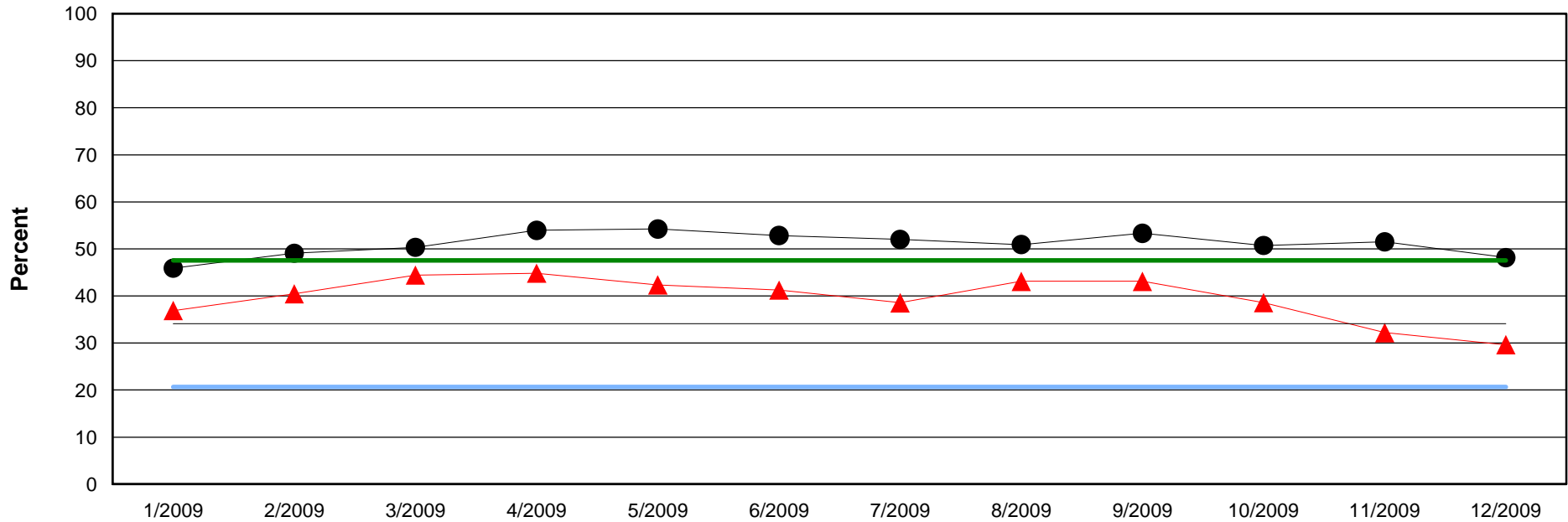
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	2	6	5	3	4	0	0	0	2	2	25	22
Total Possible	407	447	484	438	380	311	223	2	482	564	488	596
Percent	.5%	1.3%	1.0%	.7%	1.1%	.0%	.0%	.0%	.4%	.4%	5.1%	3.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

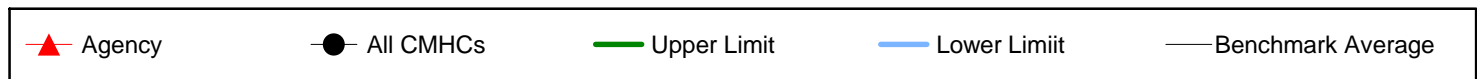
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Bill Willis CMHC

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	31	36	36	39	36	33	27	25	25	22	19	16
Total Possible	84	89	81	87	85	80	70	58	58	57	59	54
Percent	36.9%	40.4%	44.4%	44.8%	42.4%	41.3%	38.6%	43.1%	43.1%	38.6%	32.2%	29.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

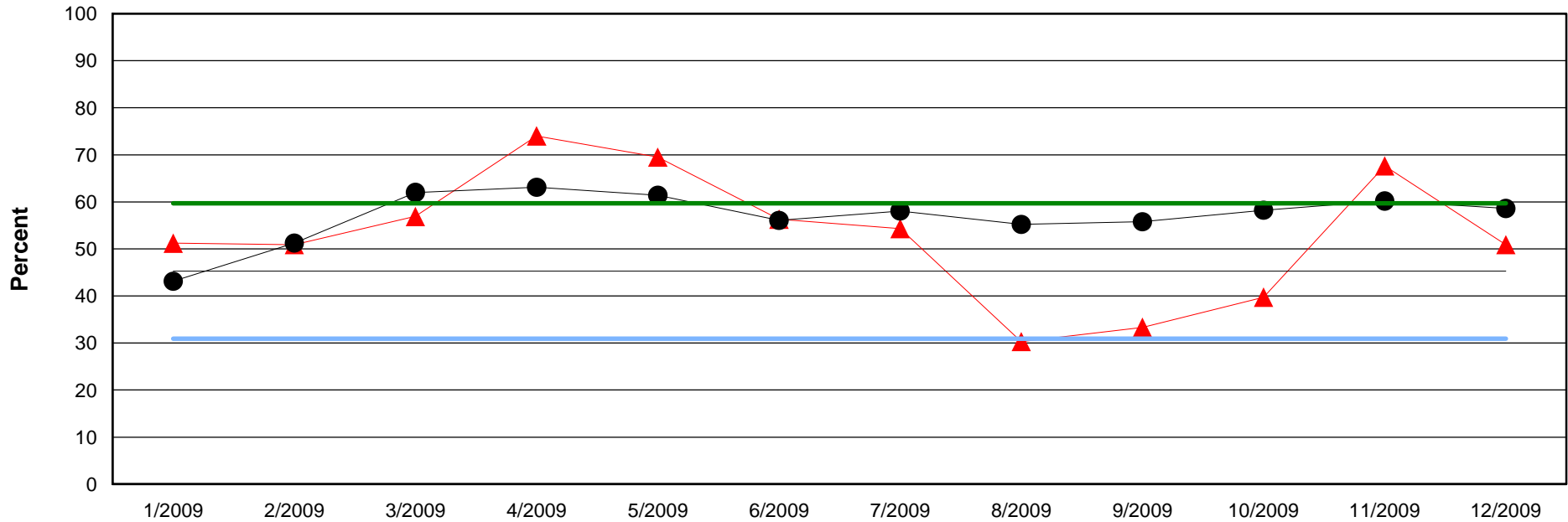
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

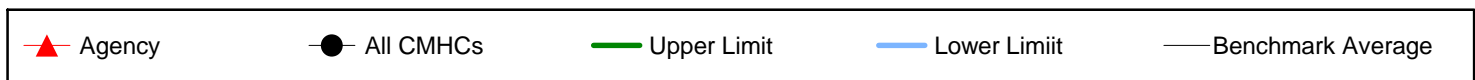
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



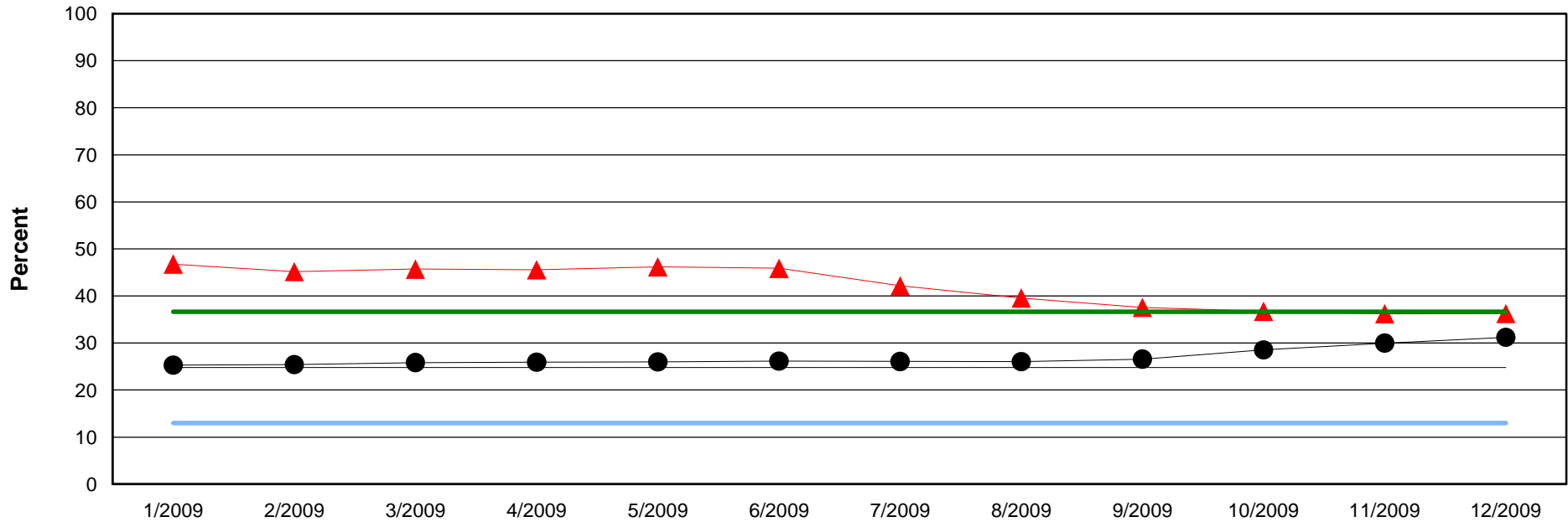
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	21	28	33	57	73	49	44	20	23	31	46	28
Total Possible	41	55	58	77	105	87	81	66	69	78	68	55
Percent	51.2%	50.9%	56.9%	74.0%	69.5%	56.3%	54.3%	30.3%	33.3%	39.7%	67.6%	50.9%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

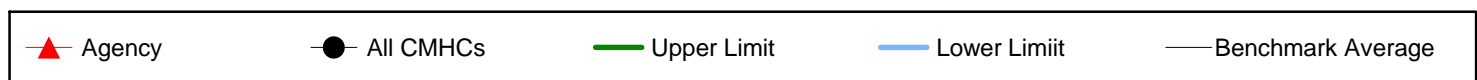
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



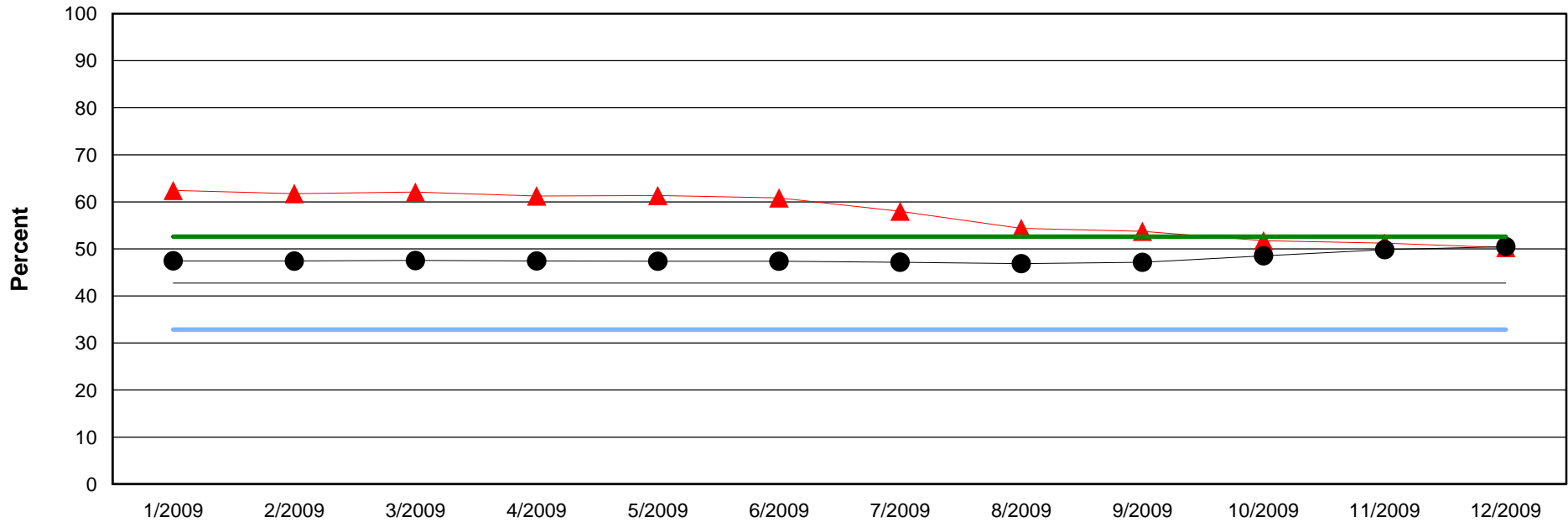
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	575	567	570	562	570	574	534	512	478	463	465	473
Total Possible	1,229	1,255	1,247	1,233	1,234	1,251	1,267	1,294	1,273	1,260	1,284	1,305
Percent	46.8%	45.2%	45.7%	45.6%	46.2%	45.9%	42.1%	39.6%	37.5%	36.7%	36.2%	36.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

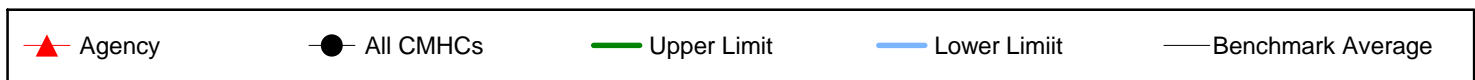
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



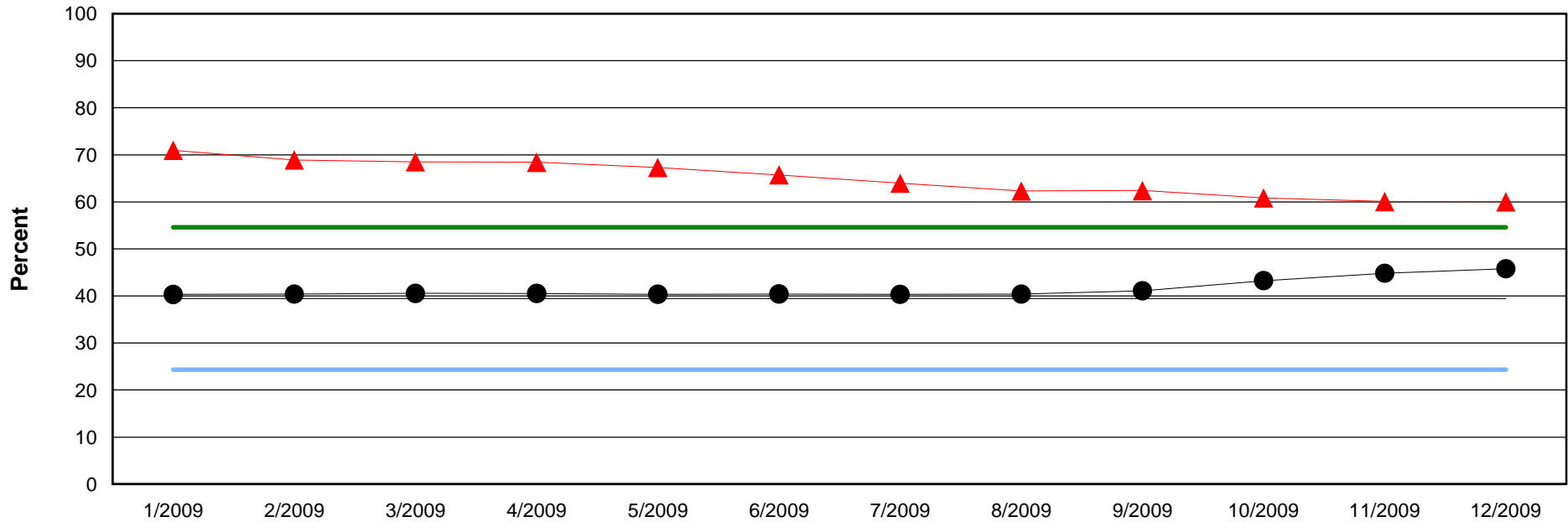
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	774	782	781	762	763	767	740	707	684	654	660	660
Total Possible	1,240	1,266	1,258	1,244	1,244	1,261	1,276	1,301	1,273	1,264	1,288	1,313
Percent	62.4%	61.8%	62.1%	61.3%	61.3%	60.8%	58.0%	54.3%	53.7%	51.7%	51.2%	50.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

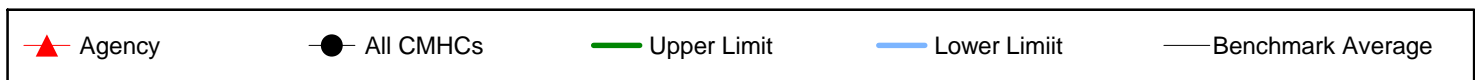
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



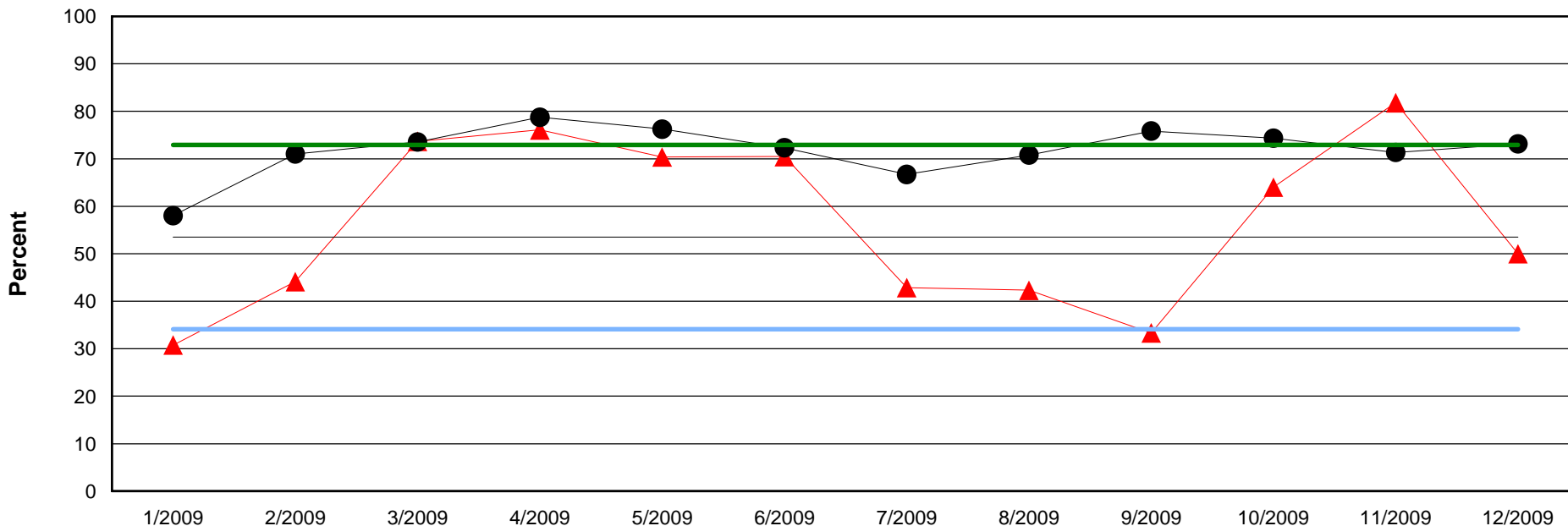
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	877	869	857	847	834	825	813	808	795	769	775	791
Total Possible	1,236	1,261	1,251	1,238	1,239	1,255	1,271	1,297	1,274	1,264	1,290	1,318
Percent	71.0%	68.9%	68.5%	68.4%	67.3%	65.7%	64.0%	62.3%	62.4%	60.8%	60.1%	60.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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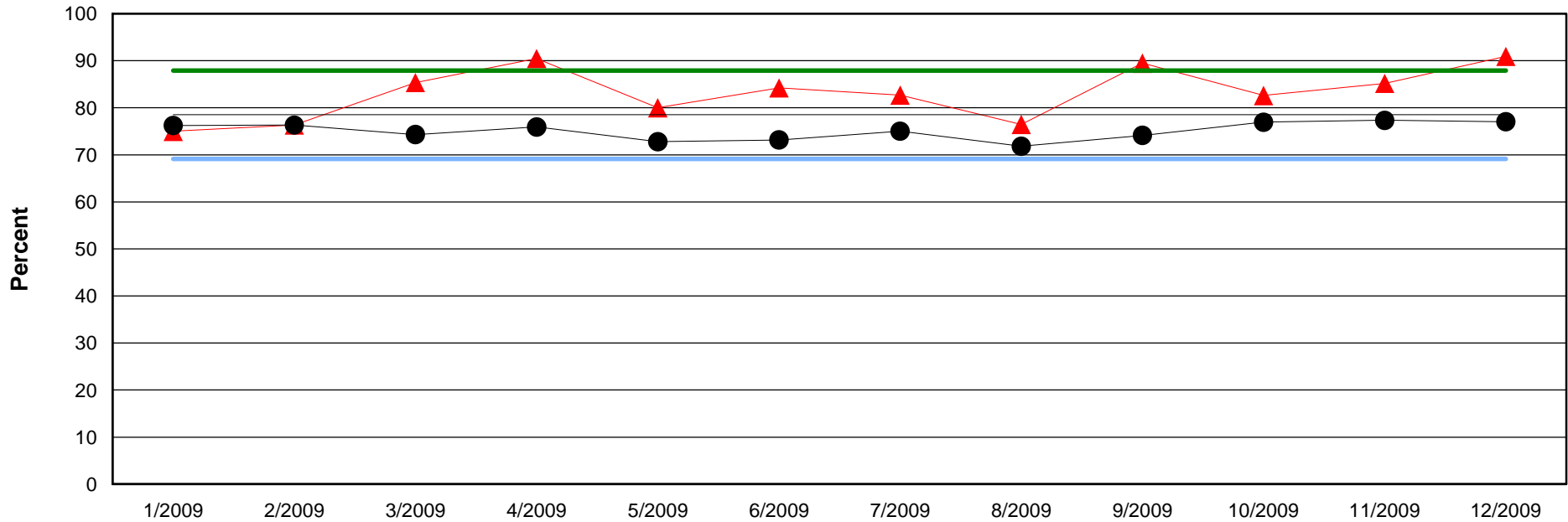
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	16	15	28	35	19	31	9	11	6	16	9	7
Total Possible	52	34	38	46	27	44	21	26	18	25	11	14
Percent	30.8%	44.1%	73.7%	76.1%	70.4%	70.5%	42.9%	42.3%	33.3%	64.0%	81.8%	50.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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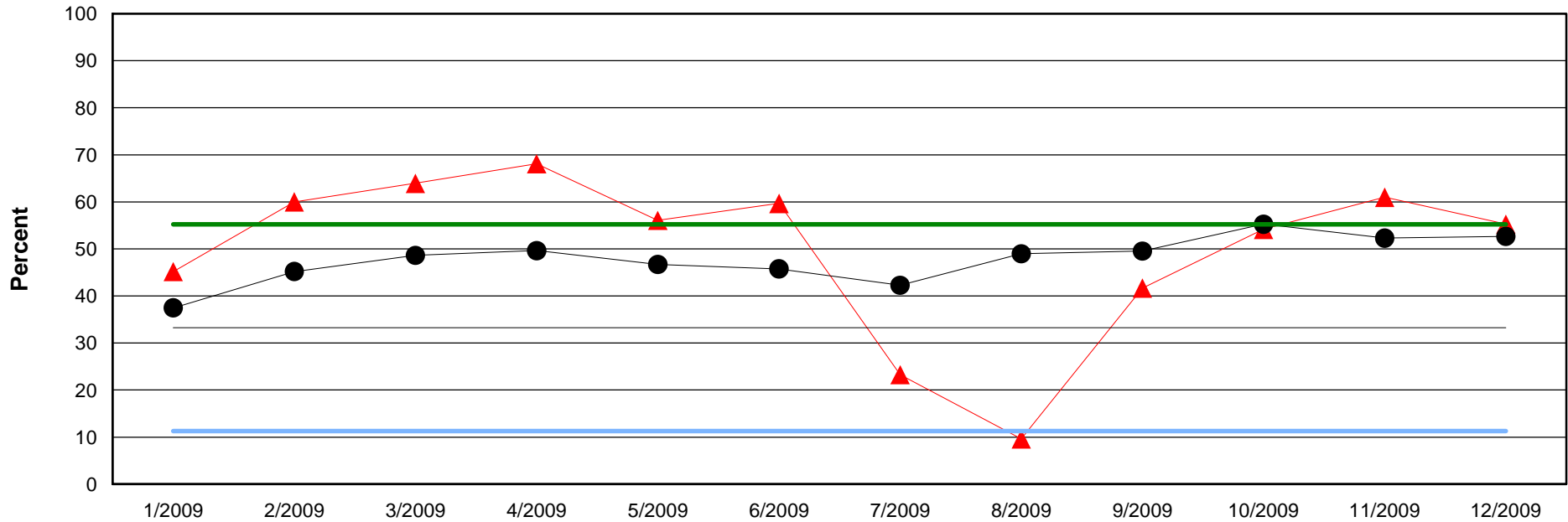
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	27	29	35	38	36	32	43	26	34	38	23	40
Total Possible	36	38	41	42	45	38	52	34	38	46	27	44
Percent	75.0%	76.3%	85.4%	90.5%	80.0%	84.2%	82.7%	76.5%	89.5%	82.6%	85.2%	90.9%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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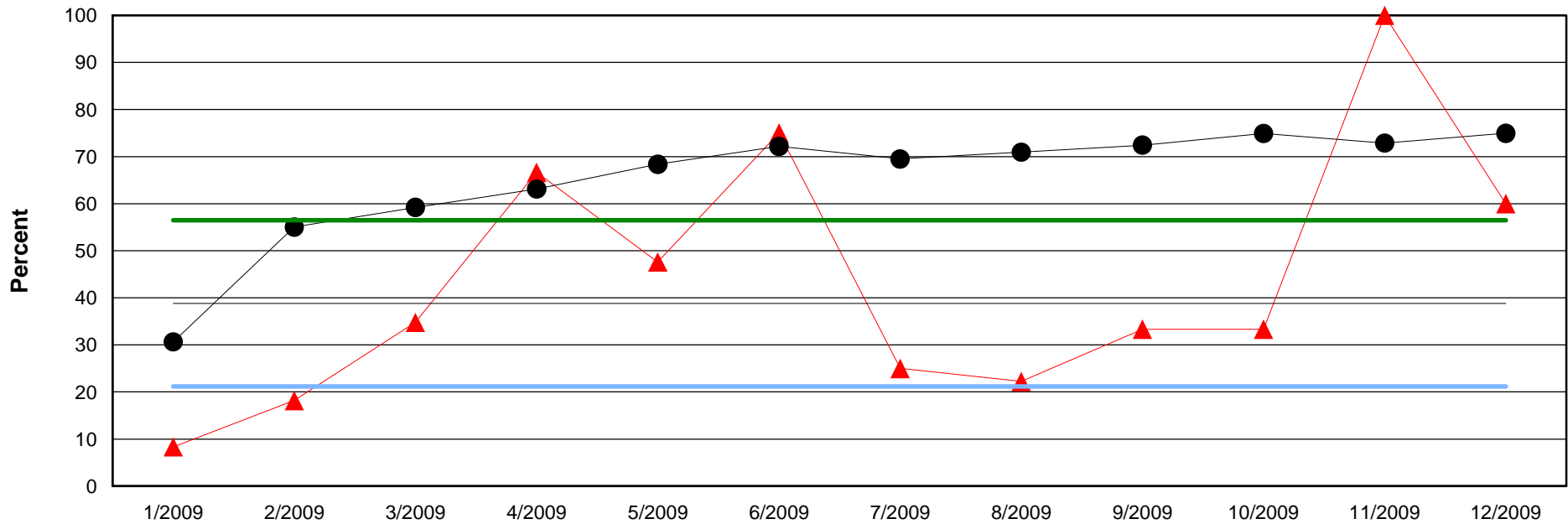
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	14	24	39	64	37	37	10	5	25	26	25	21
Total Possible	31	40	61	94	66	62	43	52	60	48	41	38
Percent	45.2%	60.0%	63.9%	68.1%	56.1%	59.7%	23.3%	9.6%	41.7%	54.2%	61.0%	55.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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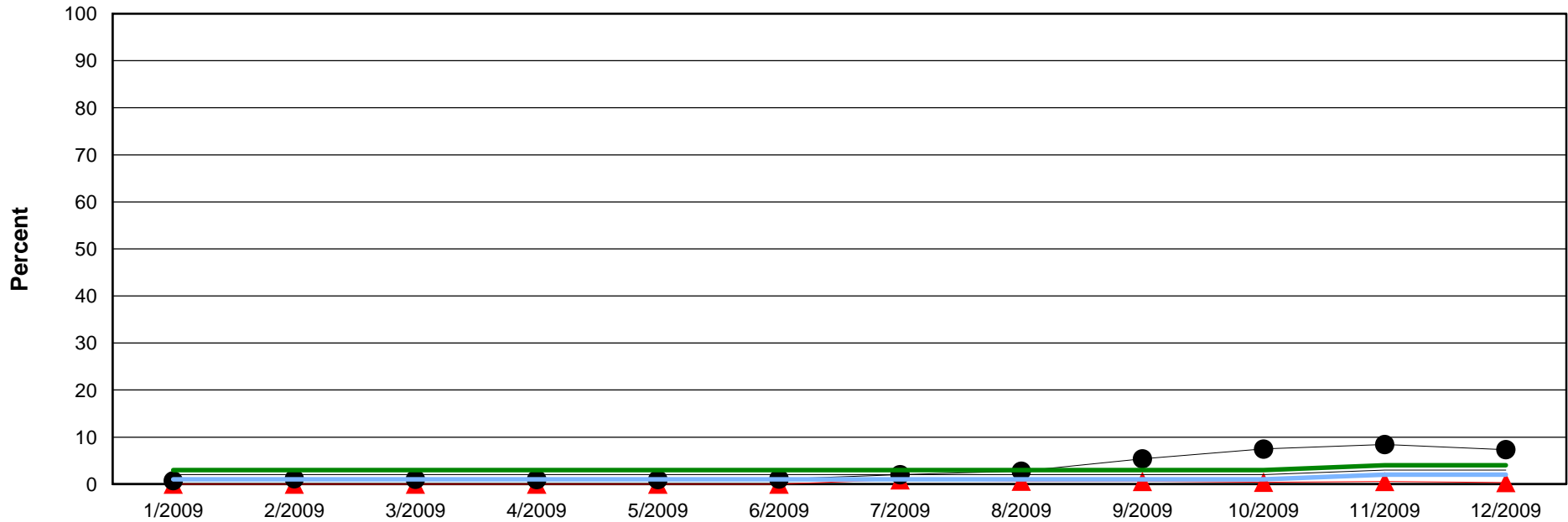
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	2	2	8	18	10	9	1	2	1	1	4	3
Total Possible	24	11	23	27	21	12	4	9	3	3	4	5
Percent	8.3%	18.2%	34.8%	66.7%	47.6%	75.0%	25.0%	22.2%	33.3%	33.3%	100.0%	60.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

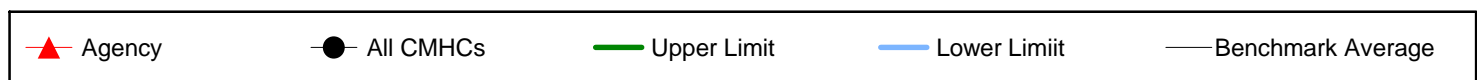
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



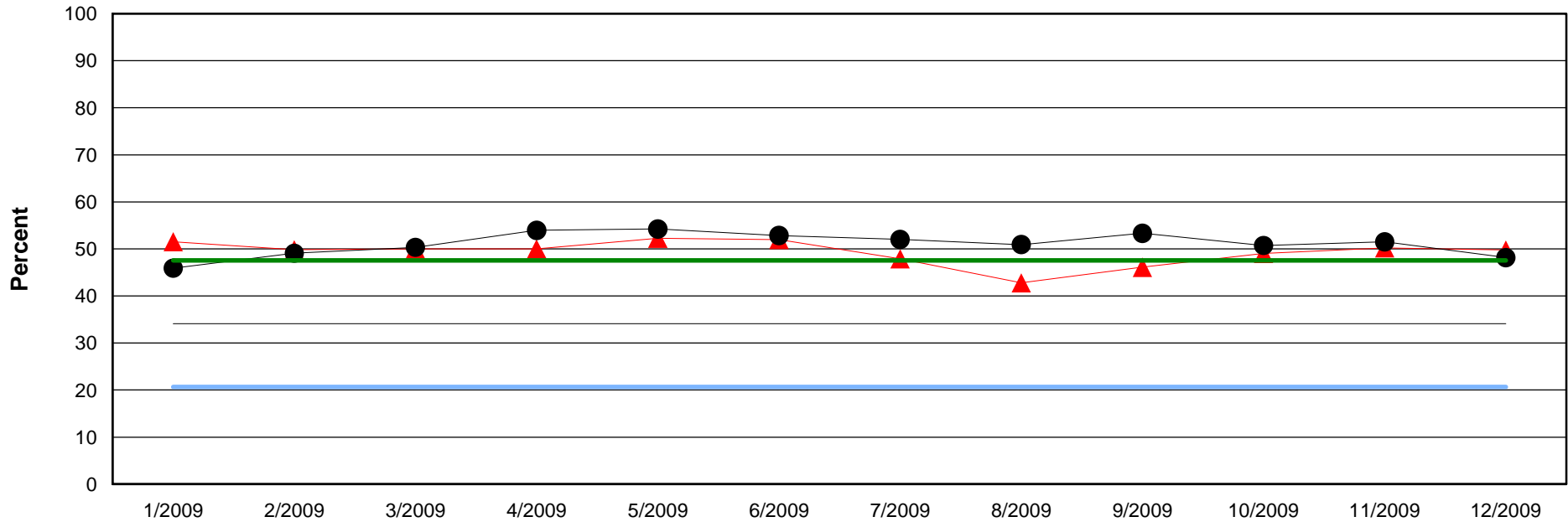
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	0	0	0	0	0	0	4	3	3	2	3	2
Total Possible	529	653	741	736	599	658	430	496	514	498	551	632
Percent	.0%	.0%	.0%	.0%	.0%	.0%	.9%	.6%	.6%	.4%	.5%	.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Carl Albert CMHC

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	136	132	137	135	139	143	113	83	95	102	113	112
Total Possible	264	265	274	270	266	275	236	194	206	208	225	225
Percent	51.5%	49.8%	50.0%	50.0%	52.3%	52.0%	47.9%	42.8%	46.1%	49.0%	50.2%	49.8%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

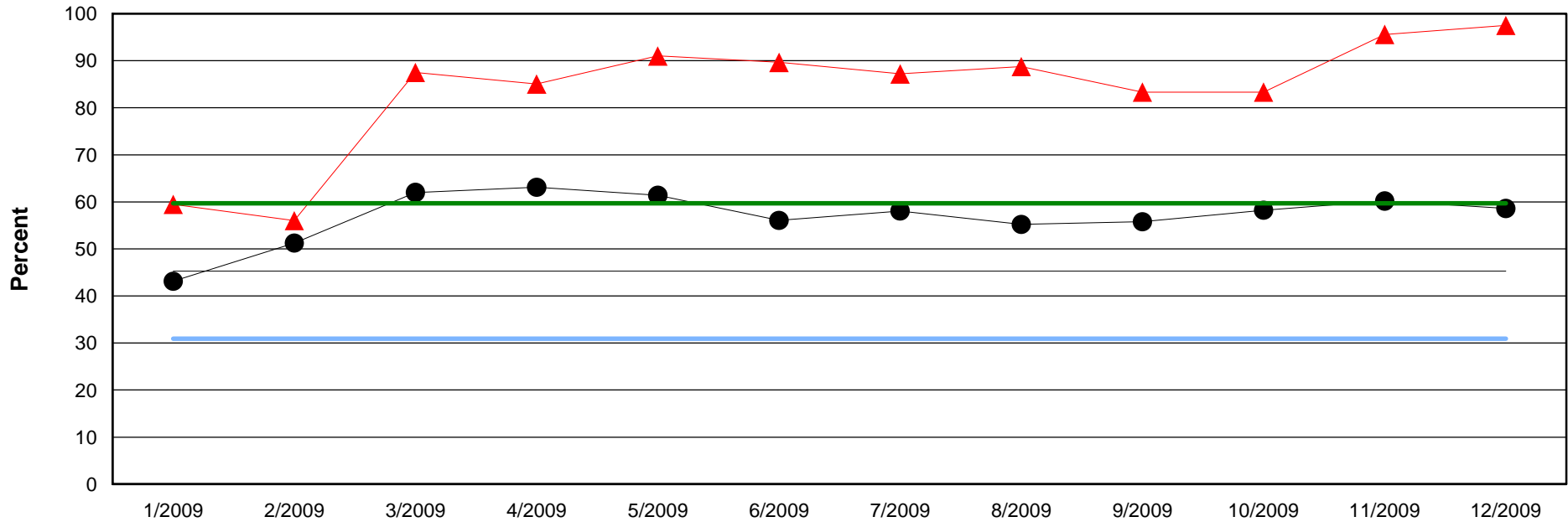
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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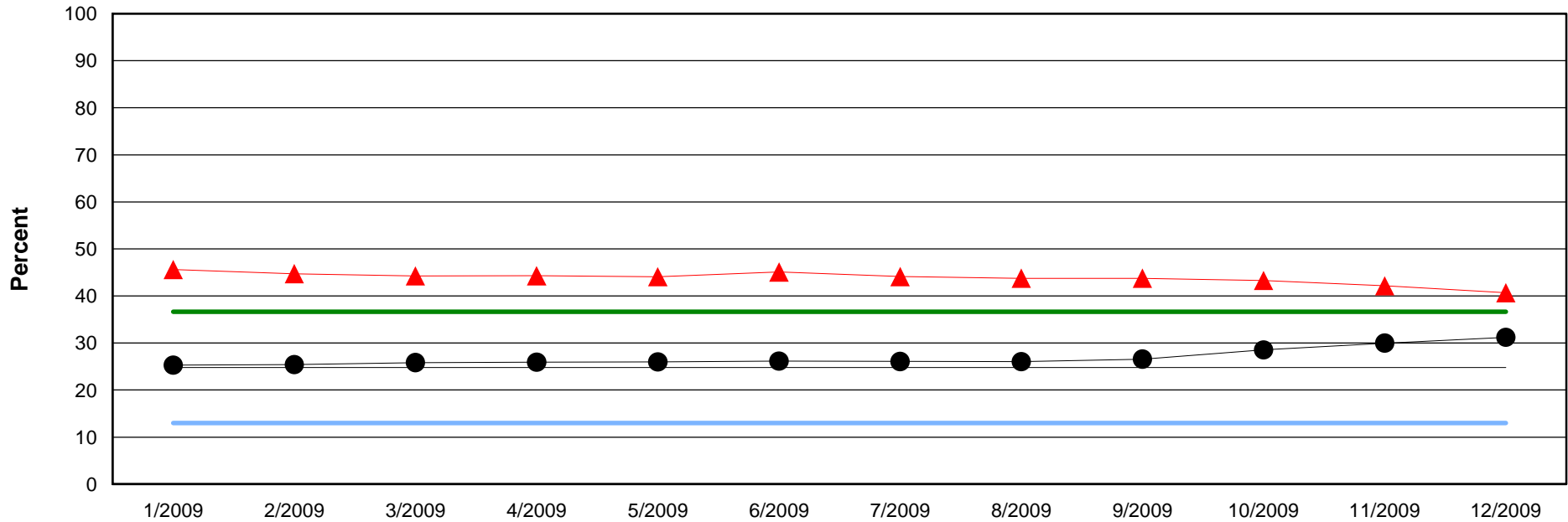
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	44	28	84	74	81	78	75	71	65	80	65	78
Total Possible	74	50	96	87	89	87	86	80	78	96	68	80
Percent	59.5%	56.0%	87.5%	85.1%	91.0%	89.7%	87.2%	88.8%	83.3%	83.3%	95.6%	97.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

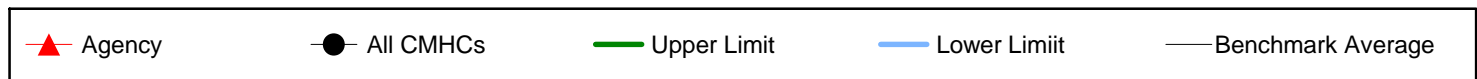
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



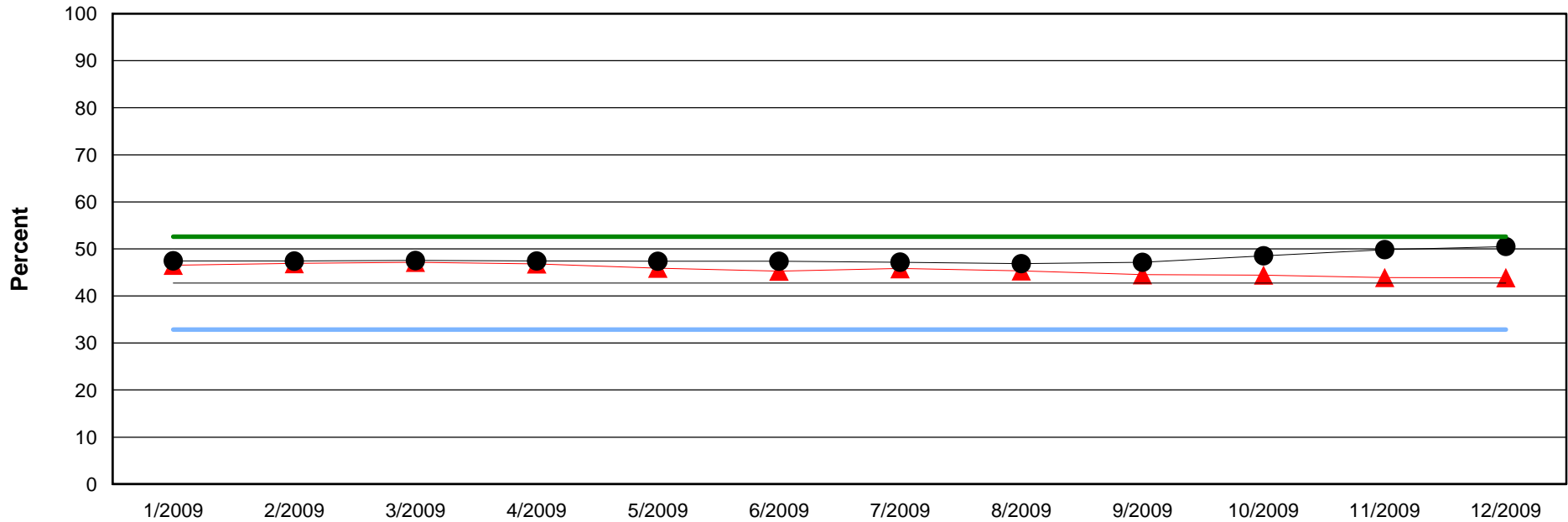
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	507	506	513	521	522	533	530	531	524	537	519	496
Total Possible	1,111	1,131	1,159	1,176	1,184	1,182	1,201	1,213	1,197	1,240	1,231	1,219
Percent	45.6%	44.7%	44.3%	44.3%	44.1%	45.1%	44.1%	43.8%	43.8%	43.3%	42.2%	40.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

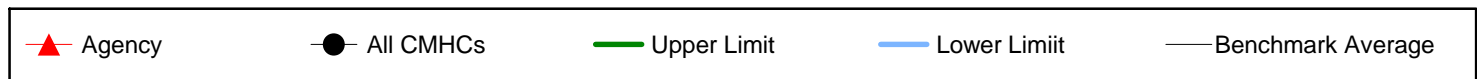
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



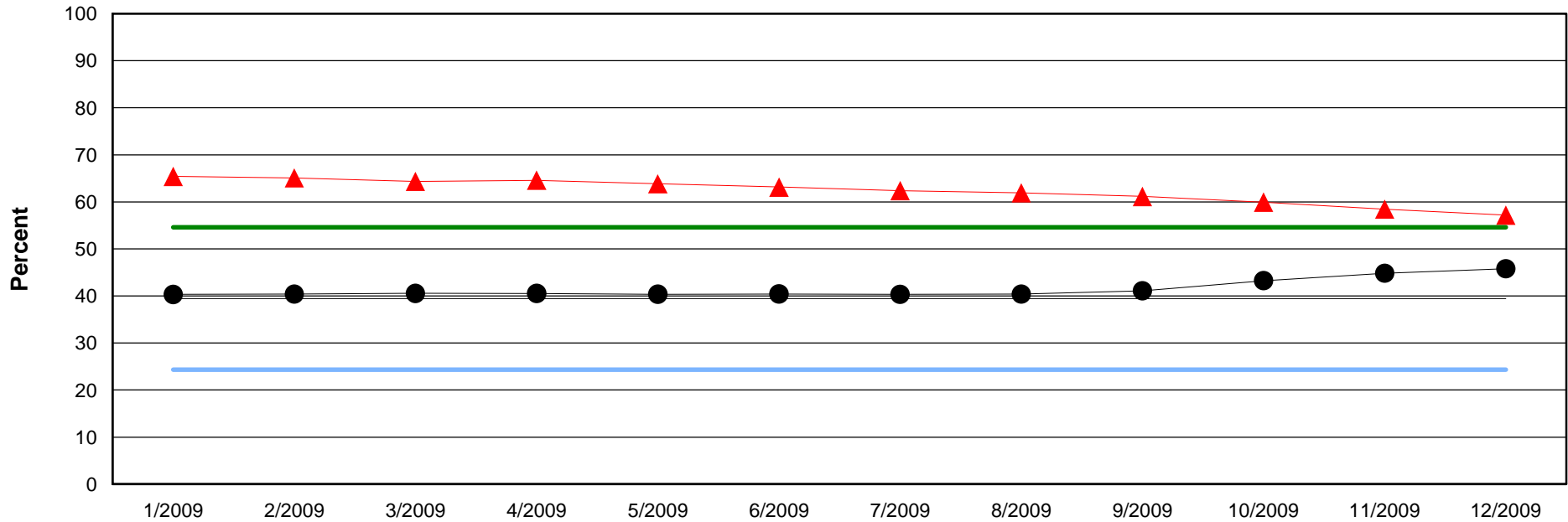
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	518	531	545	549	542	534	549	549	532	550	541	535
Total Possible	1,113	1,132	1,156	1,173	1,181	1,179	1,198	1,211	1,195	1,238	1,232	1,219
Percent	46.5%	46.9%	47.1%	46.8%	45.9%	45.3%	45.8%	45.3%	44.5%	44.4%	43.9%	43.9%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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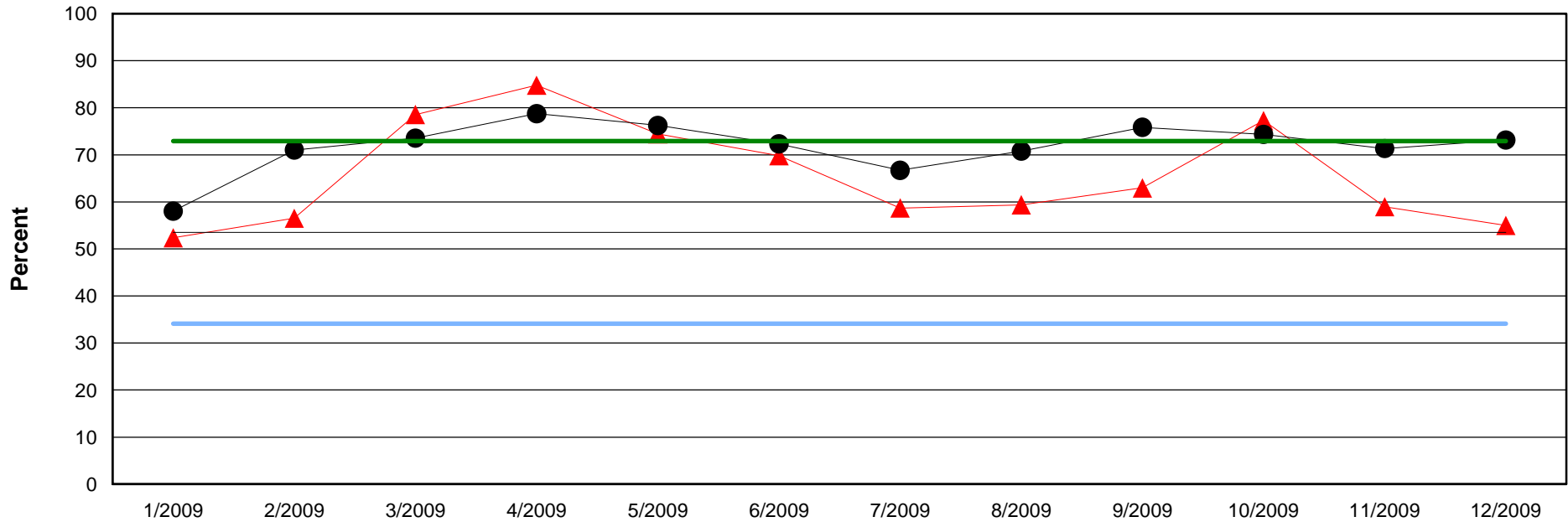
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	728	738	747	761	757	747	750	751	732	744	720	697
Total Possible	1,113	1,134	1,161	1,178	1,186	1,183	1,202	1,213	1,197	1,241	1,232	1,219
Percent	65.4%	65.1%	64.3%	64.6%	63.8%	63.1%	62.4%	61.9%	61.2%	60.0%	58.4%	57.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
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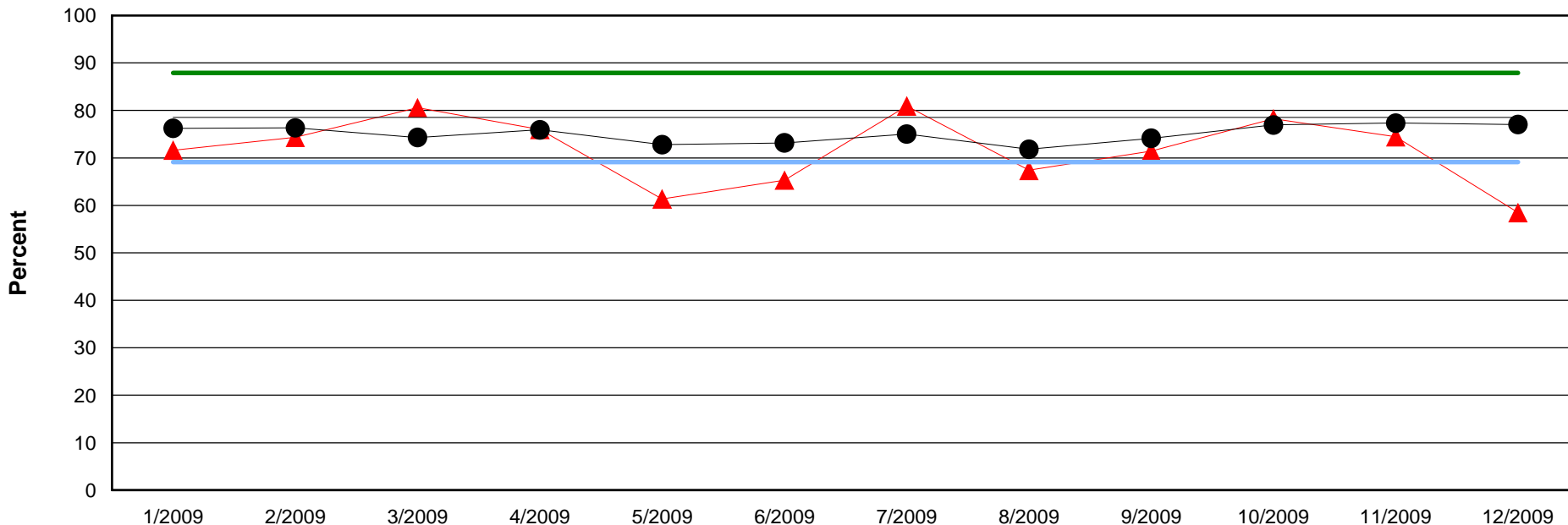
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	22	26	33	39	35	37	27	19	17	17	23	33
Total Possible	42	46	42	46	47	53	46	32	27	22	39	60
Percent	52.4%	56.5%	78.6%	84.8%	74.5%	69.8%	58.7%	59.4%	63.0%	77.3%	59.0%	55.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

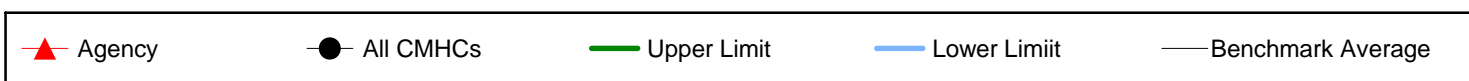
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



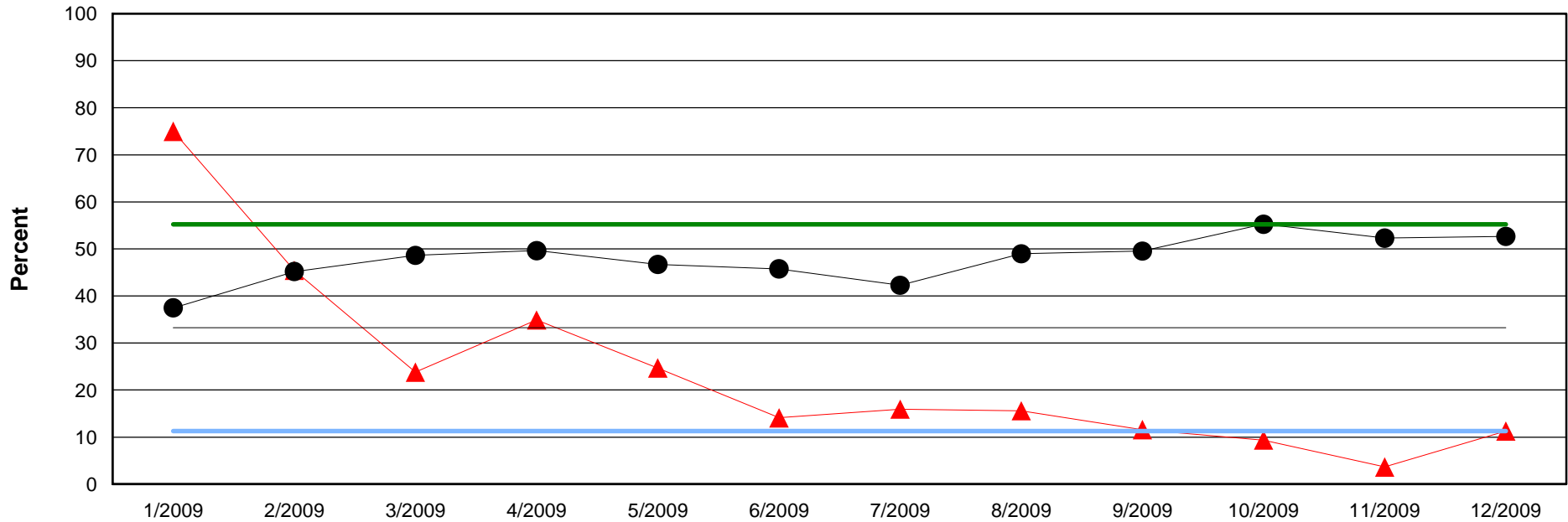
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	48	29	54	38	27	32	34	31	30	36	35	31
Total Possible	67	39	67	50	44	49	42	46	42	46	47	53
Percent	71.6%	74.4%	80.6%	76.0%	61.4%	65.3%	81.0%	67.4%	71.4%	78.3%	74.5%	58.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

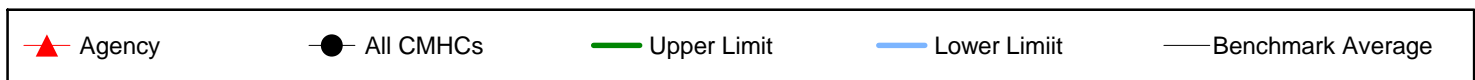
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%



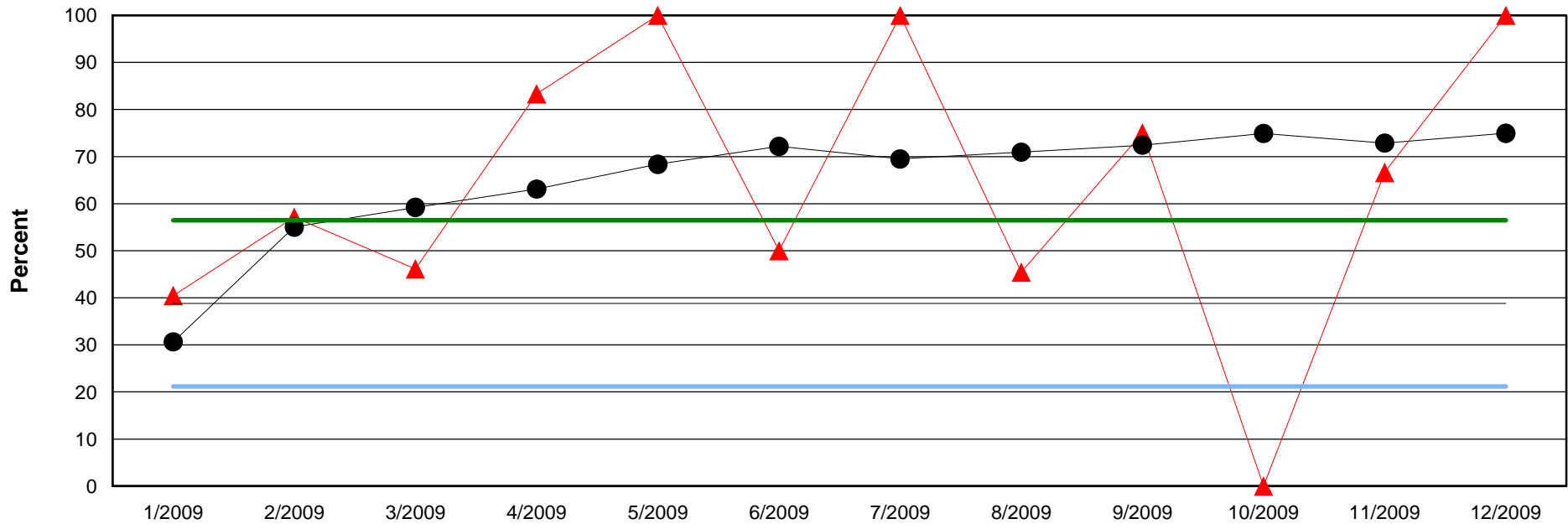
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	36	35	20	30	20	11	11	12	11	6	3	8
Total Possible	48	77	84	86	81	78	69	77	95	64	82	71
Percent	75.0%	45.5%	23.8%	34.9%	24.7%	14.1%	15.9%	15.6%	11.6%	9.4%	3.7%	11.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

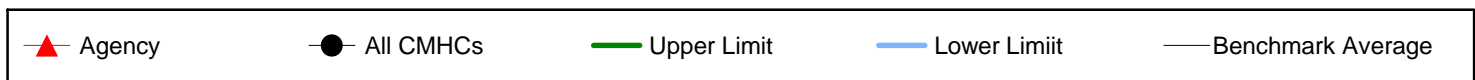
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



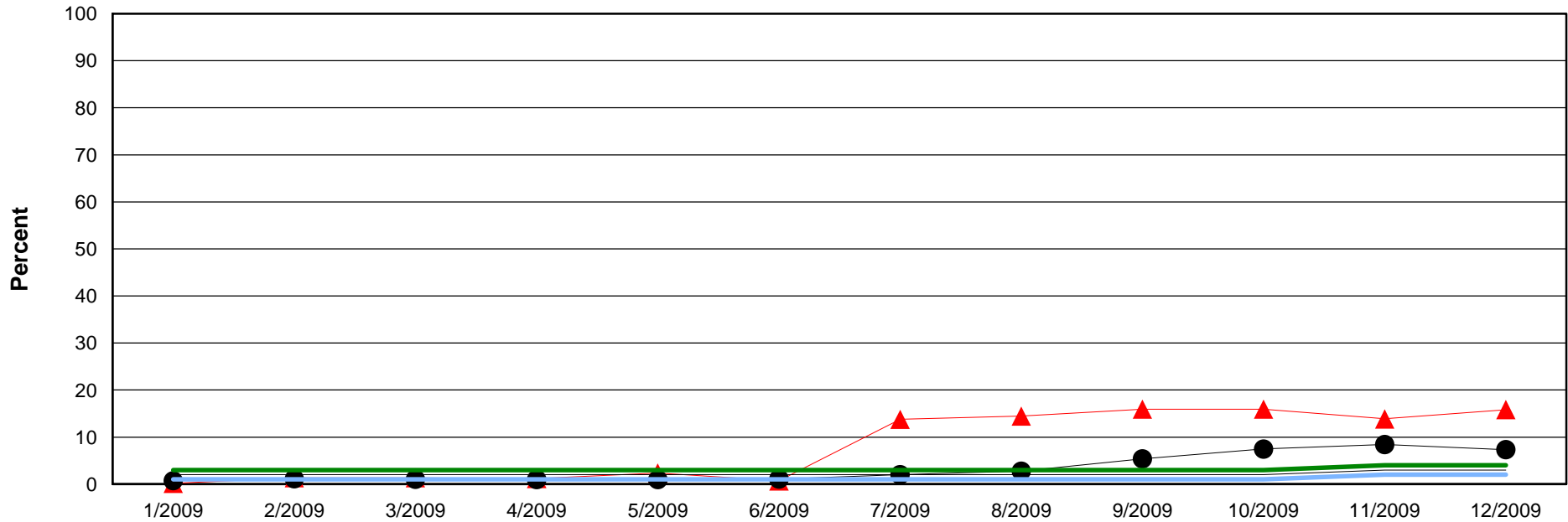
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	34	20	6	5	3	2	1	5	6	0	4	2
Total Possible	84	35	13	6	3	4	1	11	8	2	6	2
Percent	40.5%	57.1%	46.2%	83.3%	100.0%	50.0%	100.0%	45.5%	75.0%	.0%	66.7%	100.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

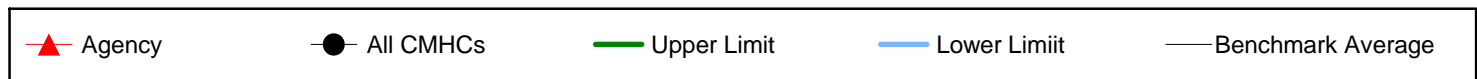
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



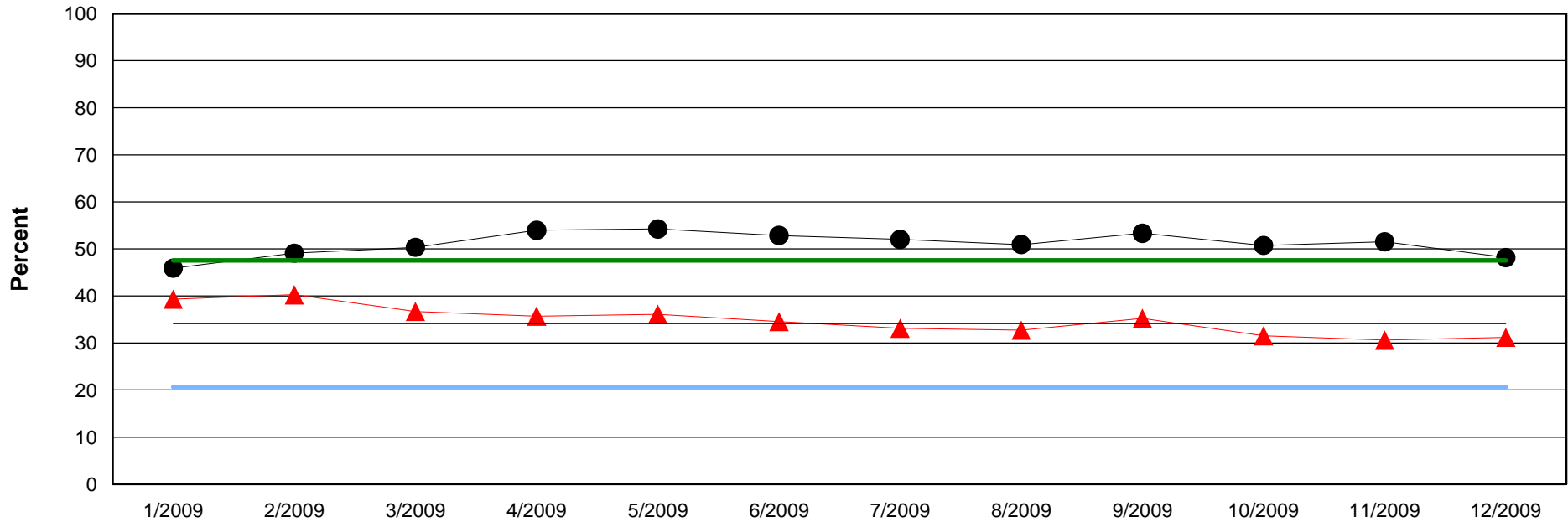
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	1	9	10	9	13	4	88	106	112	105	91	94
Total Possible	567	661	739	749	547	565	638	733	703	659	656	593
Percent	.2%	1.4%	1.4%	1.2%	2.4%	.7%	13.8%	14.5%	15.9%	15.9%	13.9%	15.9%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Central Oklahoma CMHC

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	57	62	58	60	65	57	56	54	61	59	60	59
Total Possible	145	154	158	168	180	165	169	165	173	187	196	189
Percent	39.3%	40.3%	36.7%	35.7%	36.1%	34.5%	33.1%	32.7%	35.3%	31.6%	30.6%	31.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph (**red line with triangles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of Agency table**).

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**$(\text{row 1} / \text{row 2}) * 100$**).

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph (**black line with circles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of All CMHCs table**).

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**$(\text{row 1} / \text{row 2}) * 100$**).

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period (**blue dashed line; and listed in box**).

Standard Deviation: Standardized unit of measure of the dispersion of data (**listed in box with average**).

Lower Limit: The benchmark average minus one standard deviation (**solid light blue line**).

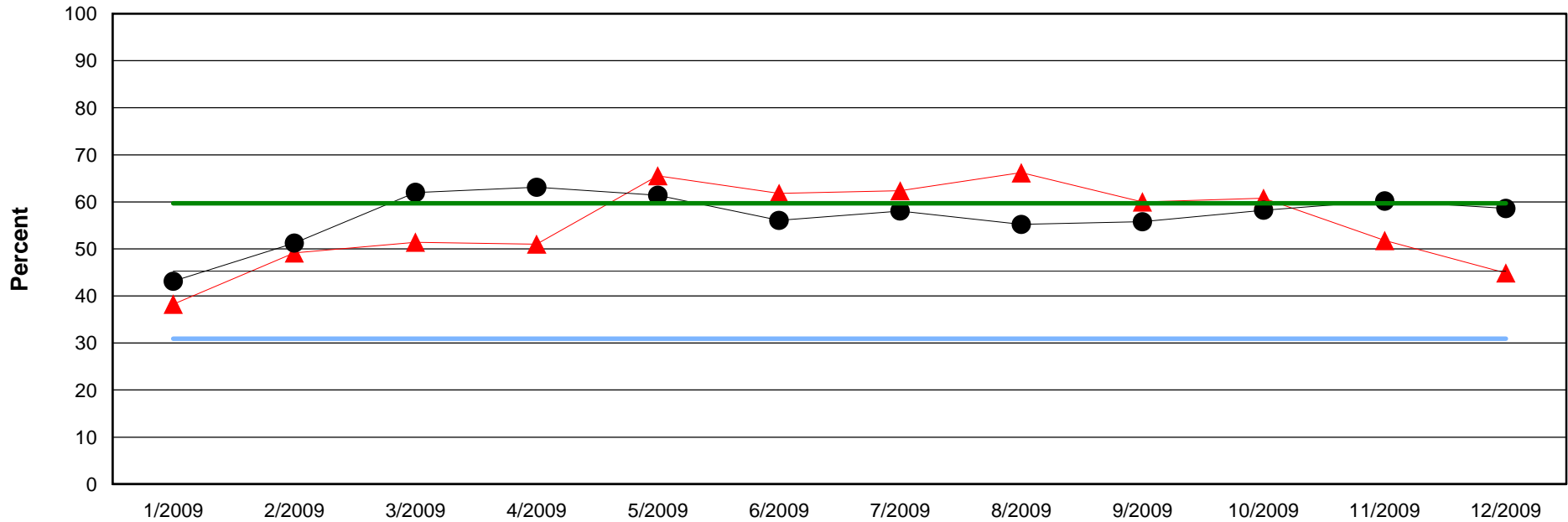
Upper Limit: The benchmark average plus one standard deviation (**solid green line**).

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

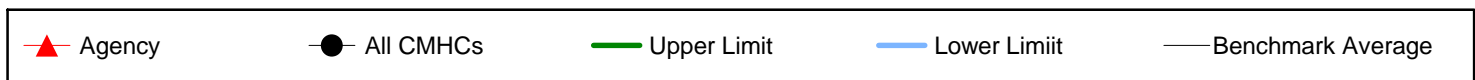
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



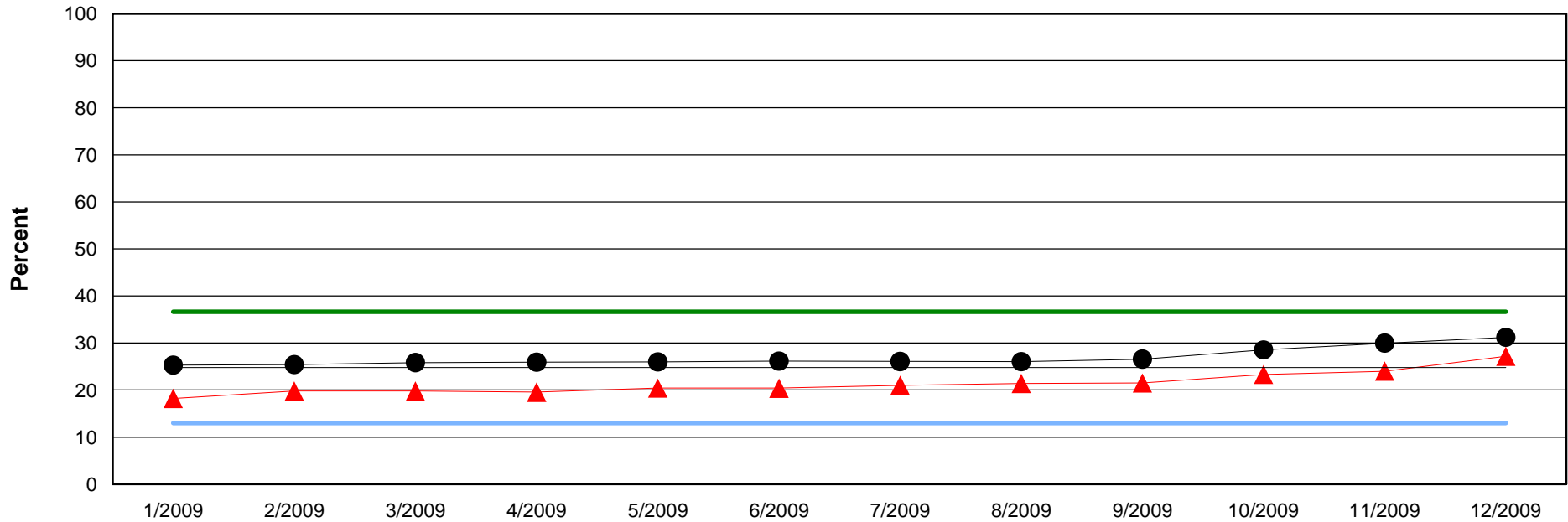
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	31	29	36	50	59	55	53	47	45	31	29	22
Total Possible	81	59	70	98	90	89	85	71	75	51	56	49
Percent	38.3%	49.2%	51.4%	51.0%	65.6%	61.8%	62.4%	66.2%	60.0%	60.8%	51.8%	44.9%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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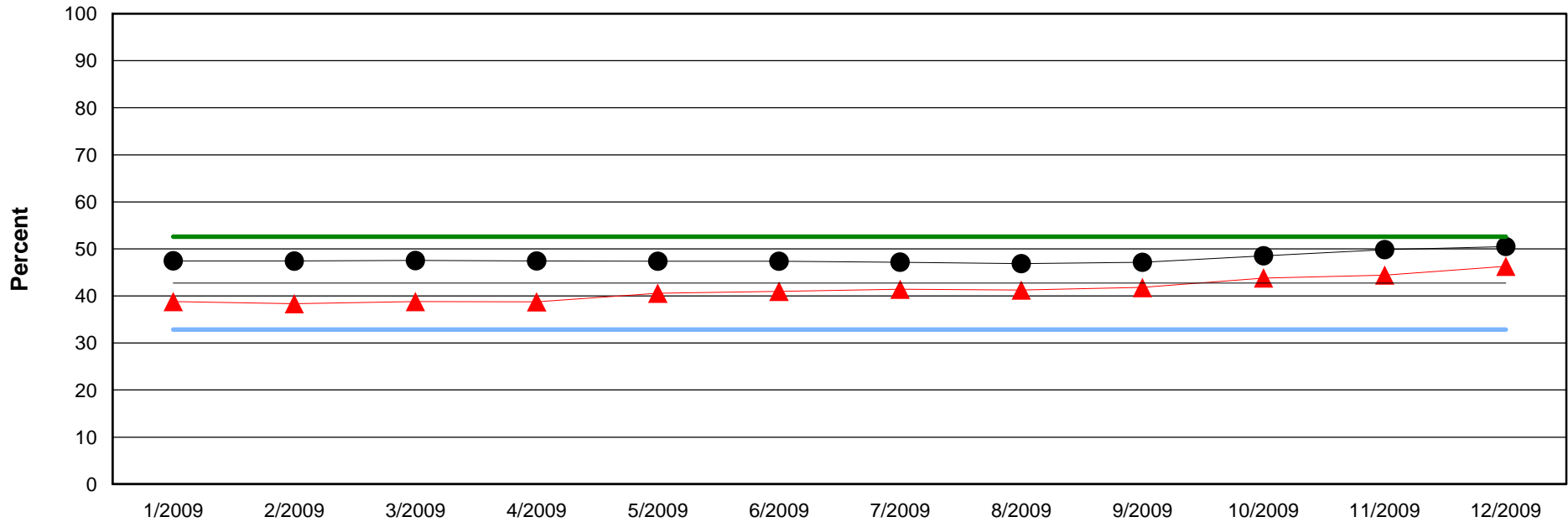
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	125	152	157	164	178	176	183	195	198	217	226	264
Total Possible	686	768	794	839	872	863	871	911	921	931	941	972
Percent	18.2%	19.8%	19.8%	19.5%	20.4%	20.4%	21.0%	21.4%	21.5%	23.3%	24.0%	27.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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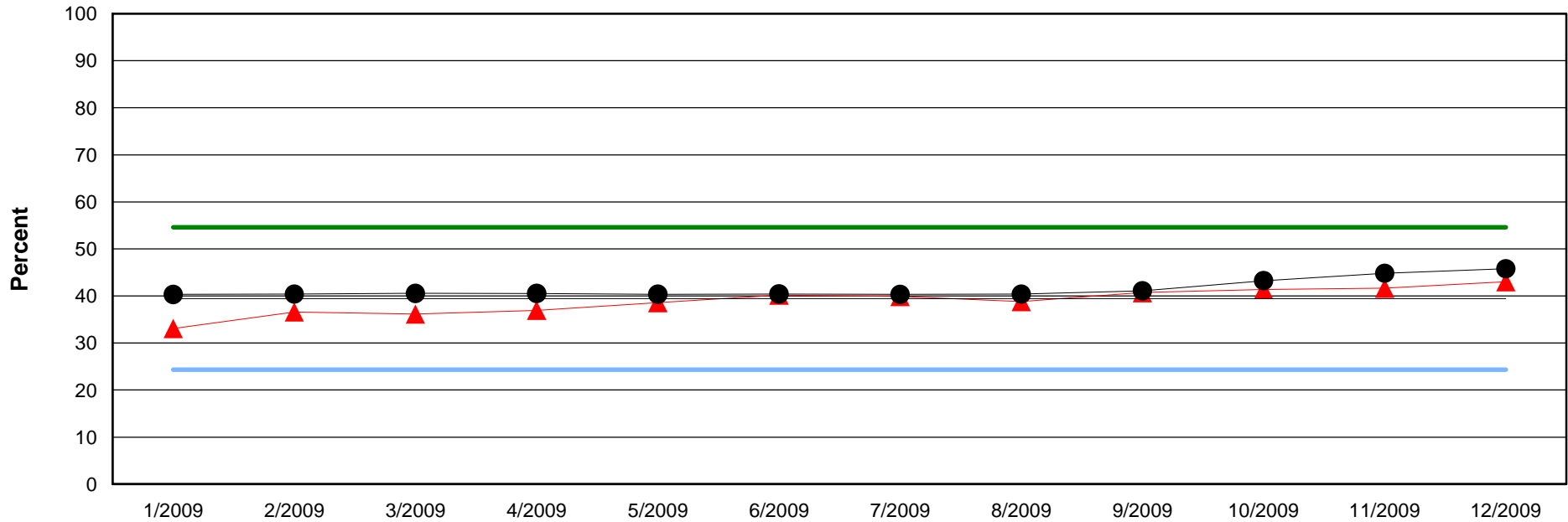
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	267	295	309	326	355	355	362	377	385	408	418	450
Total Possible	688	769	796	841	875	866	874	914	921	931	941	972
Percent	38.8%	38.4%	38.8%	38.8%	40.6%	41.0%	41.4%	41.2%	41.8%	43.8%	44.4%	46.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

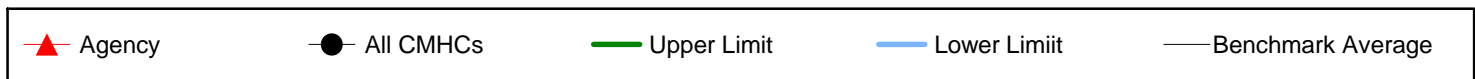
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



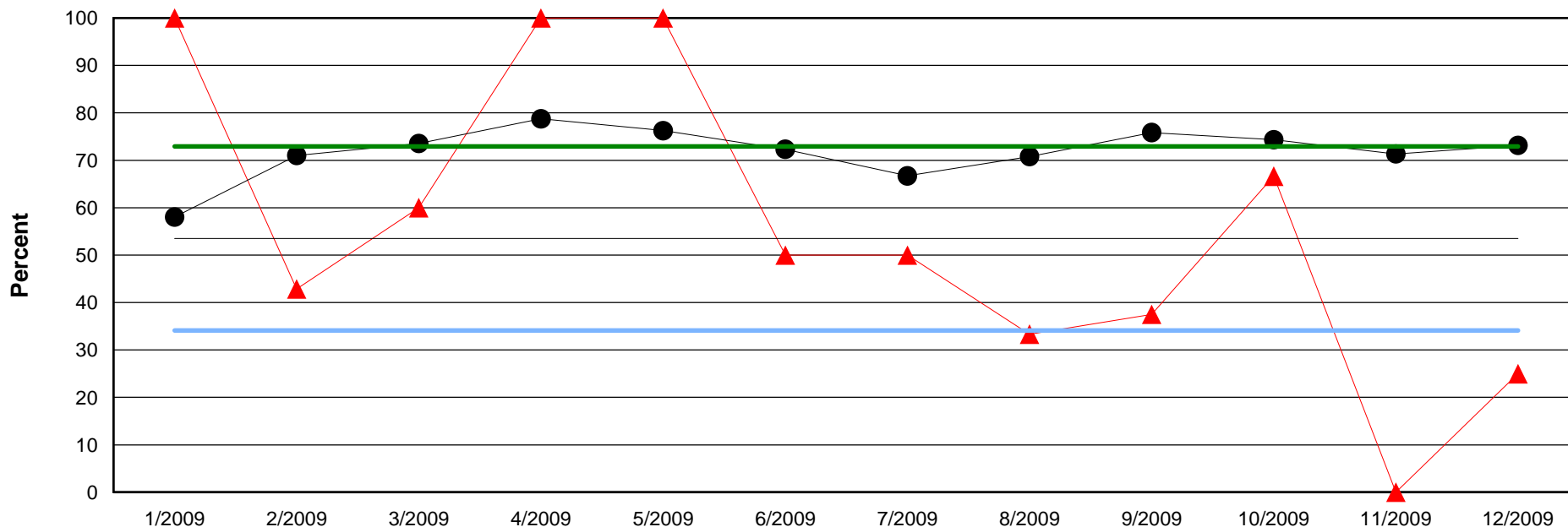
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	227	281	287	310	337	347	348	354	375	385	392	418
Total Possible	686	768	794	839	873	864	872	912	921	931	941	972
Percent	33.1%	36.6%	36.1%	36.9%	38.6%	40.2%	39.9%	38.8%	40.7%	41.4%	41.7%	43.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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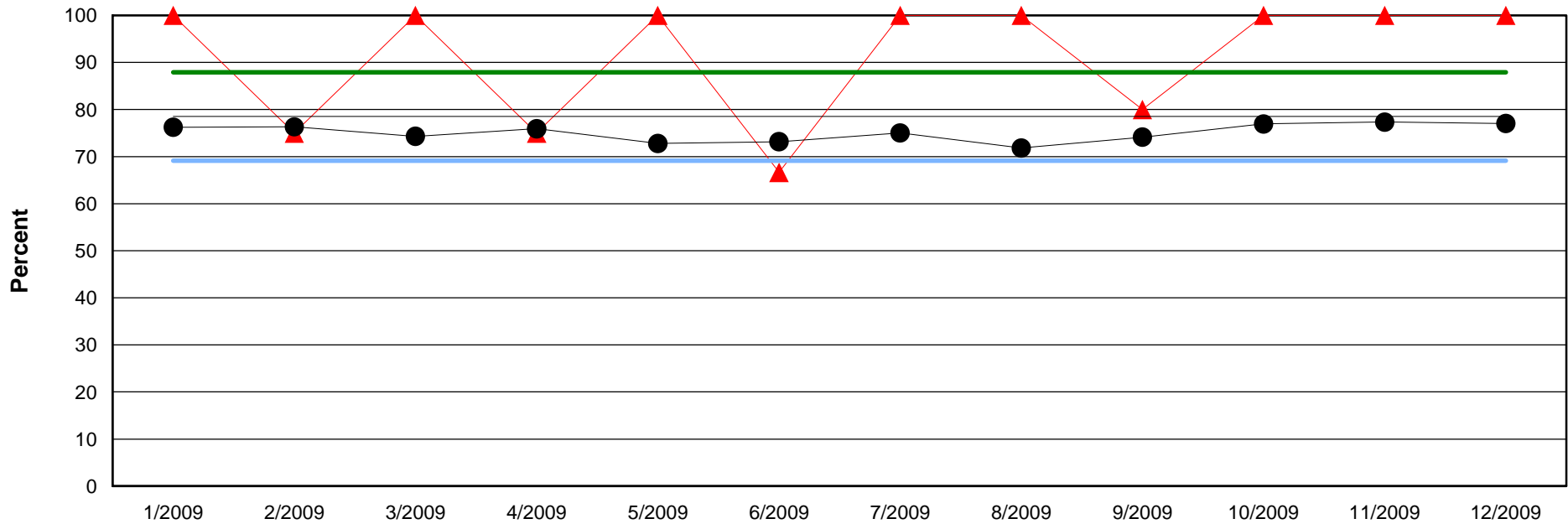
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	3	3	3	4	0	1	2	1	3	2	0	1
Total Possible	3	7	5	4	0	2	4	3	8	3	1	4
Percent	100.0%	42.9%	60.0%	100.0%	100.0%	50.0%	50.0%	33.3%	37.5%	66.7%	.0%	25.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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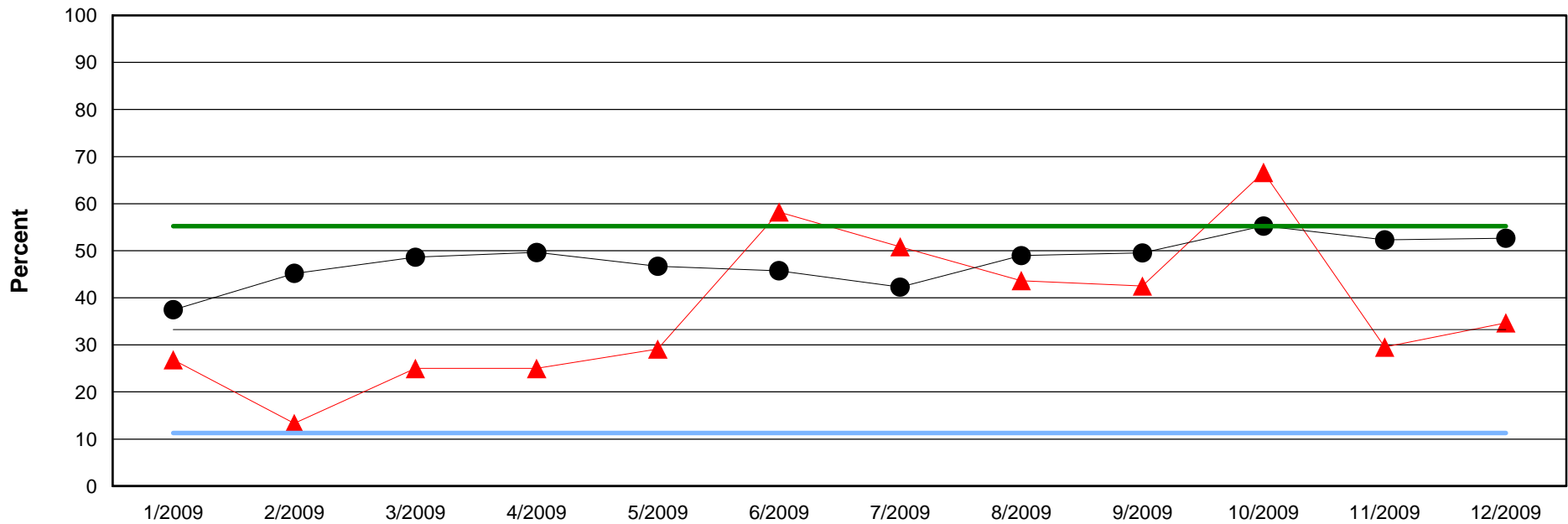
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	5	3	3	3	6	2	3	7	4	4	0	2
Total Possible	5	4	3	4	6	3	3	7	5	4	0	2
Percent	100.0%	75.0%	100.0%	75.0%	100.0%	66.7%	100.0%	100.0%	80.0%	100.0%	100.0%	100.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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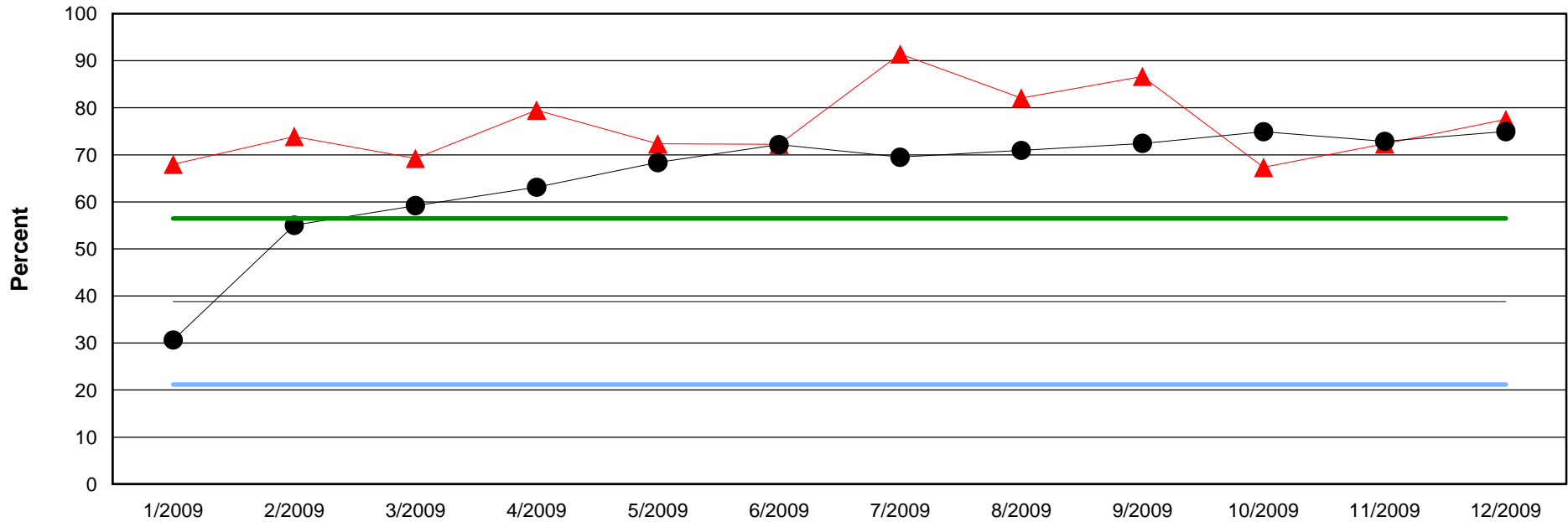
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	11	8	22	22	23	46	30	31	17	32	13	17
Total Possible	41	60	88	88	79	79	59	71	40	48	44	49
Percent	26.8%	13.3%	25.0%	25.0%	29.1%	58.2%	50.8%	43.7%	42.5%	66.7%	29.5%	34.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

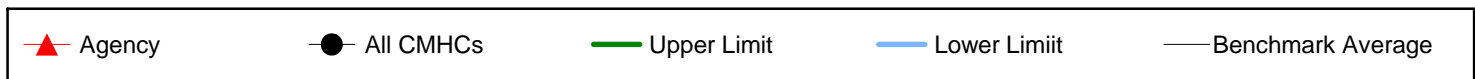
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



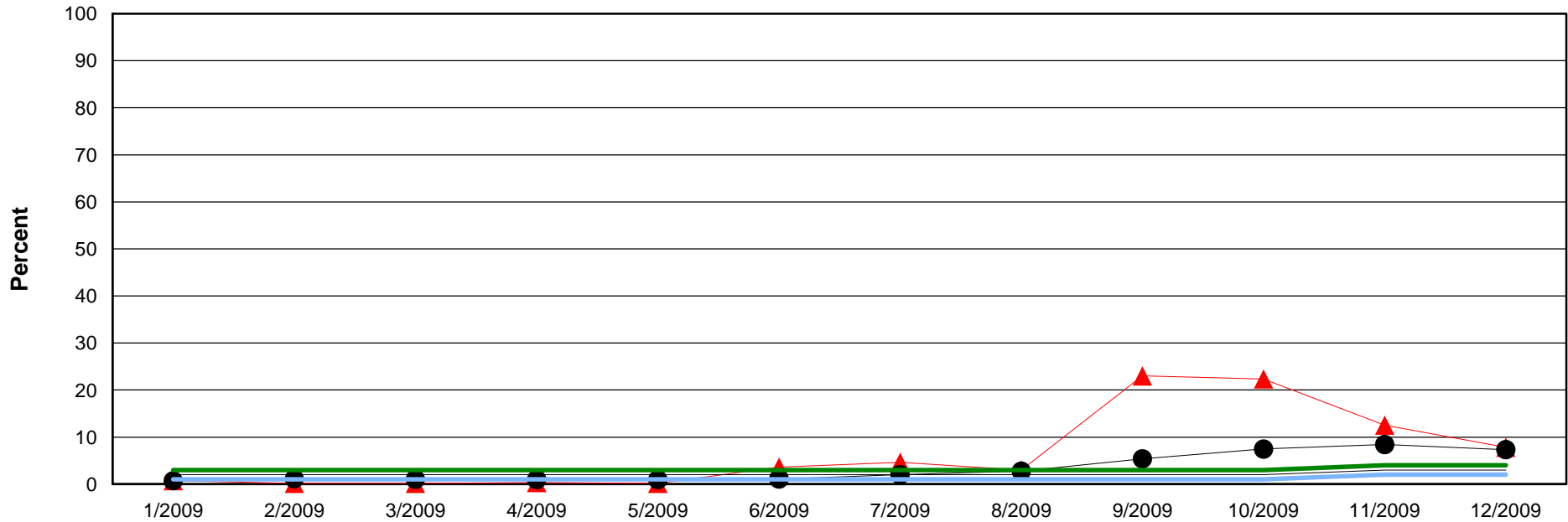
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	17	17	27	31	34	26	32	32	39	33	34	31
Total Possible	25	23	39	39	47	36	35	39	45	49	47	40
Percent	68.0%	73.9%	69.2%	79.5%	72.3%	72.2%	91.4%	82.1%	86.7%	67.3%	72.3%	77.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

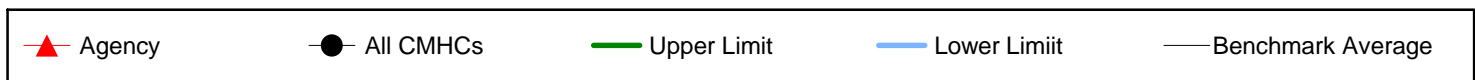
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



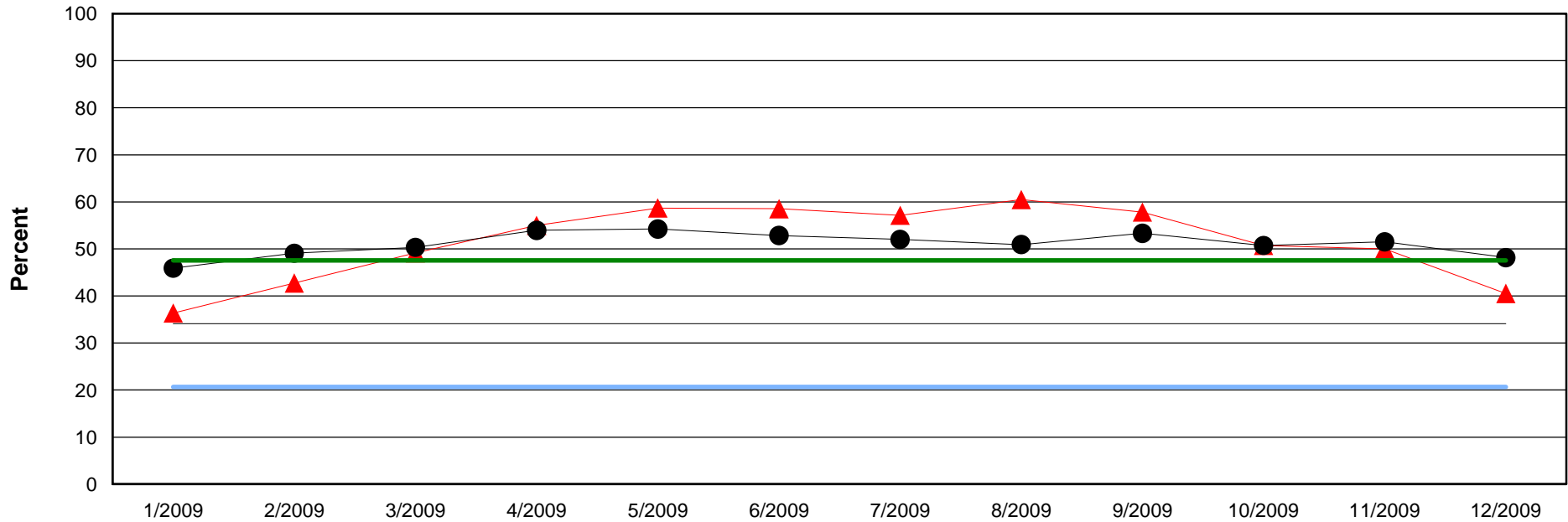
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	4	1	1	2	1	24	28	19	144	139	57	46
Total Possible	542	676	694	590	617	662	602	629	626	622	455	587
Percent	.7%	.1%	.1%	.3%	.2%	3.6%	4.7%	3.0%	23.0%	22.3%	12.5%	7.8%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

CREOKS Mental Health Services

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	44	56	57	55	54	48	48	49	48	35	35	30
Total Possible	121	131	116	100	92	82	84	81	83	69	70	74
Percent	36.4%	42.7%	49.1%	55.0%	58.7%	58.5%	57.1%	60.5%	57.8%	50.7%	50.0%	40.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

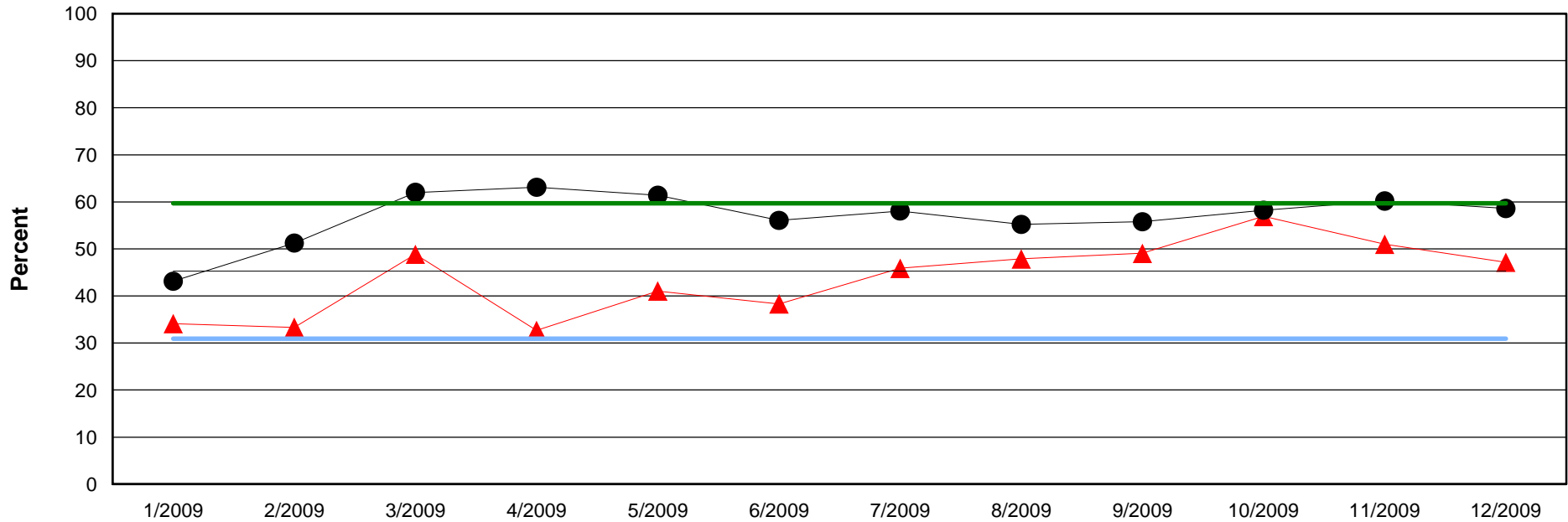
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

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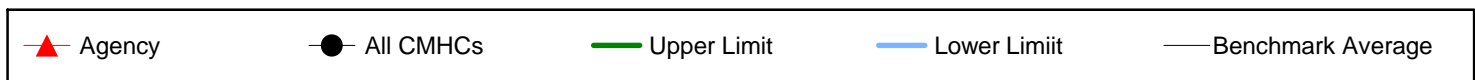
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



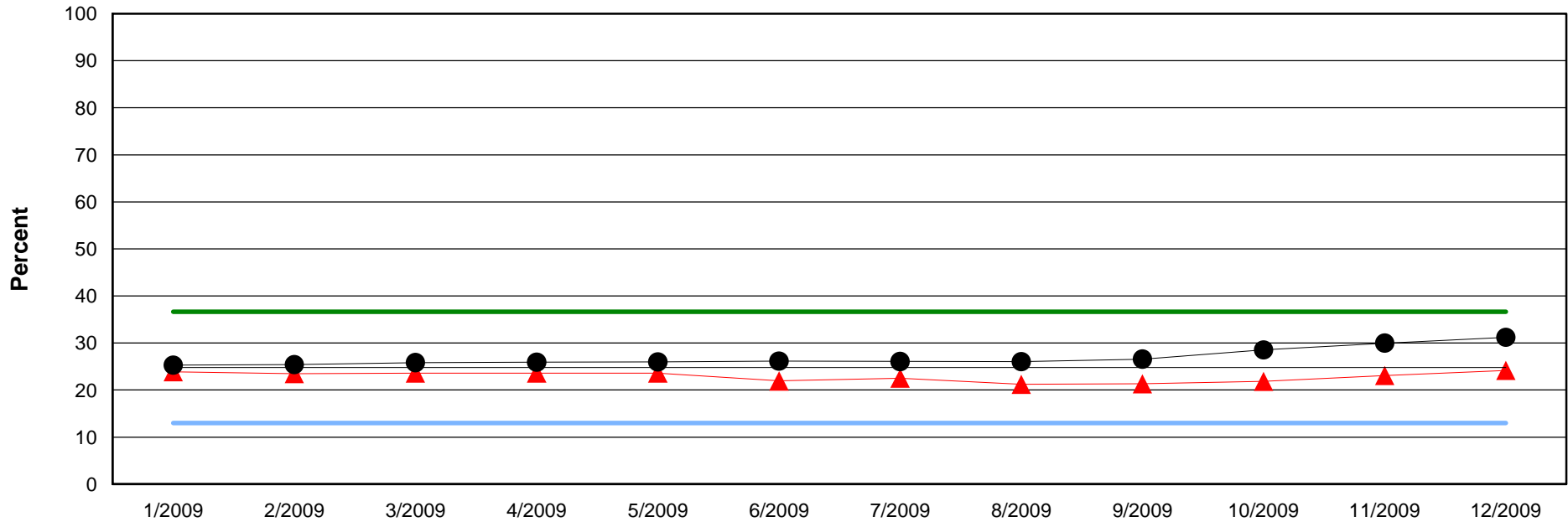
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	29	29	43	32	39	41	39	56	52	66	51	33
Total Possible	85	87	88	98	95	107	85	117	106	116	100	70
Percent	34.1%	33.3%	48.9%	32.7%	41.1%	38.3%	45.9%	47.9%	49.1%	56.9%	51.0%	47.1%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

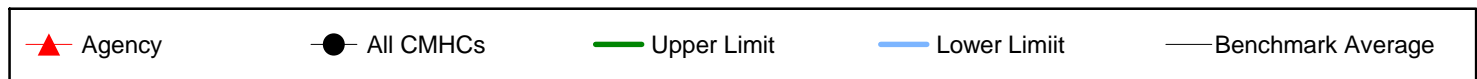
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



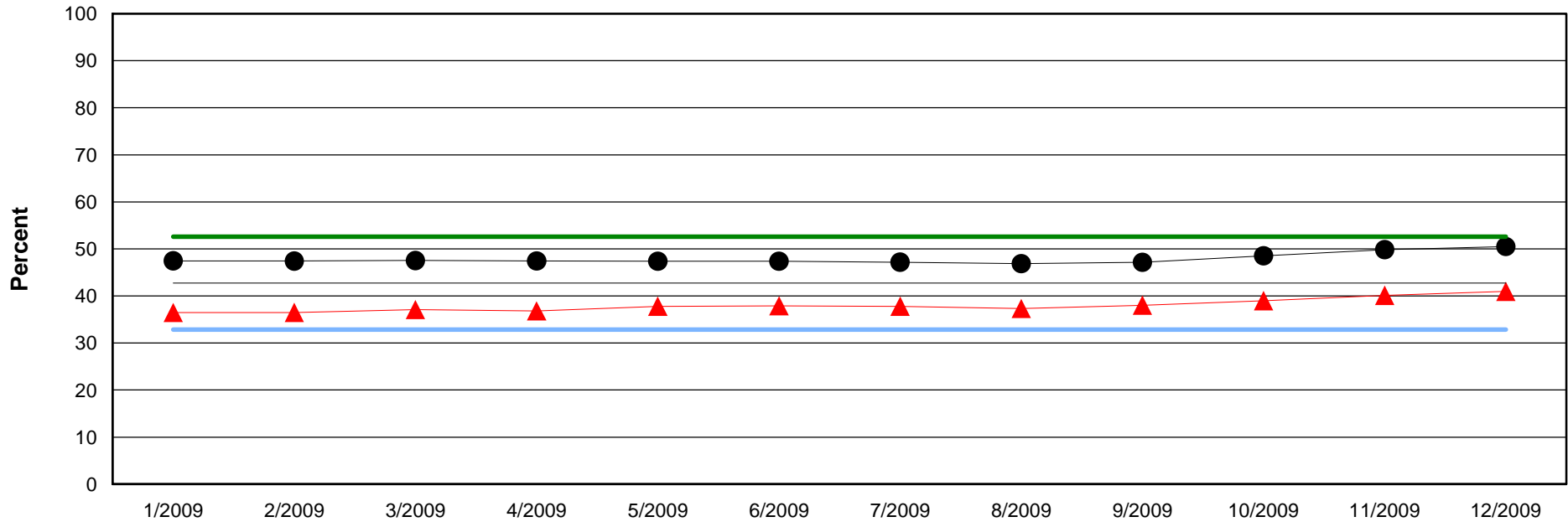
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	195	193	201	205	209	204	214	207	213	210	221	230
Total Possible	817	821	851	868	885	930	950	976	998	962	957	952
Percent	23.9%	23.5%	23.6%	23.6%	23.6%	21.9%	22.5%	21.2%	21.3%	21.8%	23.1%	24.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

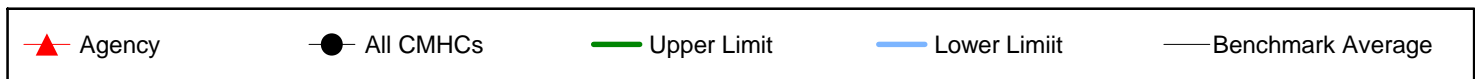
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



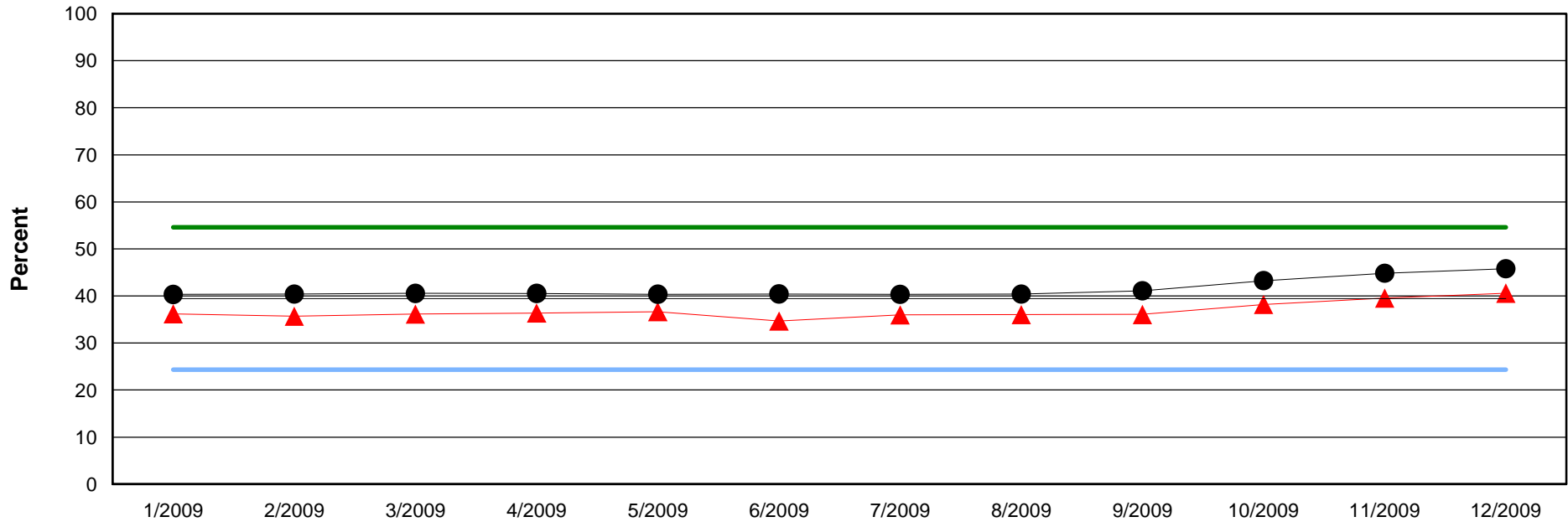
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	298	299	315	319	335	353	360	365	380	376	385	390
Total Possible	817	819	849	866	886	931	952	978	999	964	959	952
Percent	36.5%	36.5%	37.1%	36.8%	37.8%	37.9%	37.8%	37.3%	38.0%	39.0%	40.1%	41.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

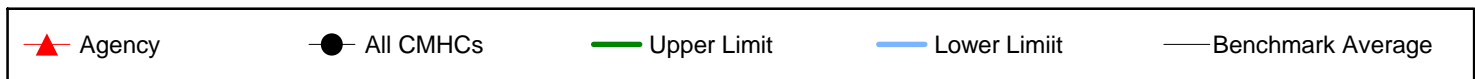
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



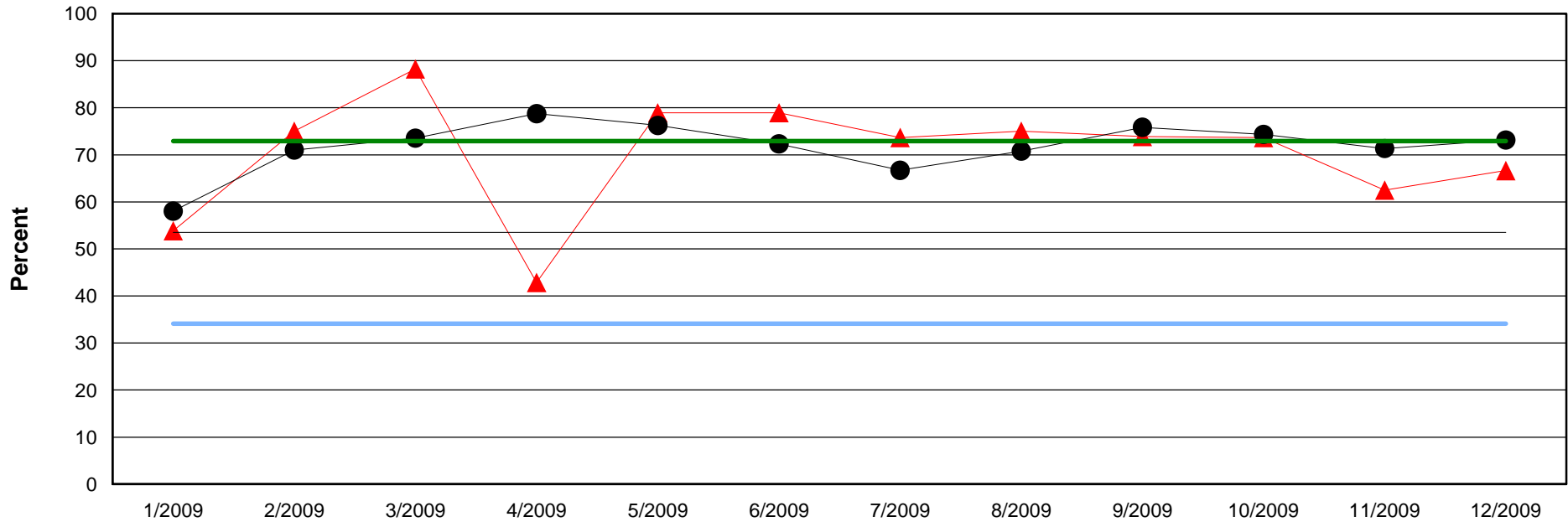
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	296	293	308	316	325	323	342	352	360	367	378	386
Total Possible	818	821	852	869	887	932	951	977	998	961	956	951
Percent	36.2%	35.7%	36.2%	36.4%	36.6%	34.7%	36.0%	36.0%	36.1%	38.2%	39.5%	40.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

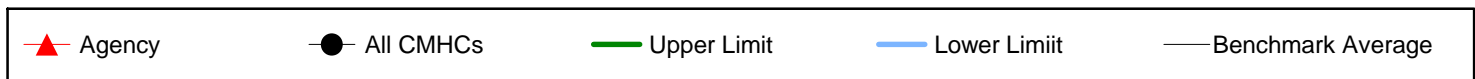
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



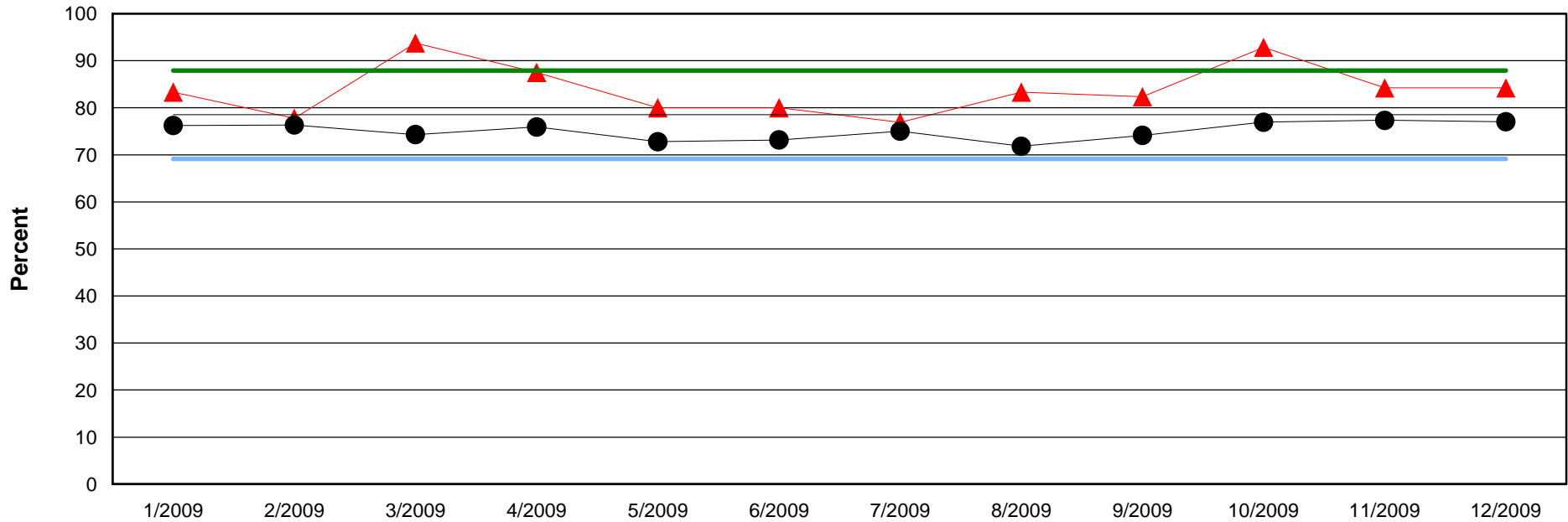
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	7	9	15	6	15	15	14	18	17	14	10	12
Total Possible	13	12	17	14	19	19	19	24	23	19	16	18
Percent	53.8%	75.0%	88.2%	42.9%	78.9%	78.9%	73.7%	75.0%	73.9%	73.7%	62.5%	66.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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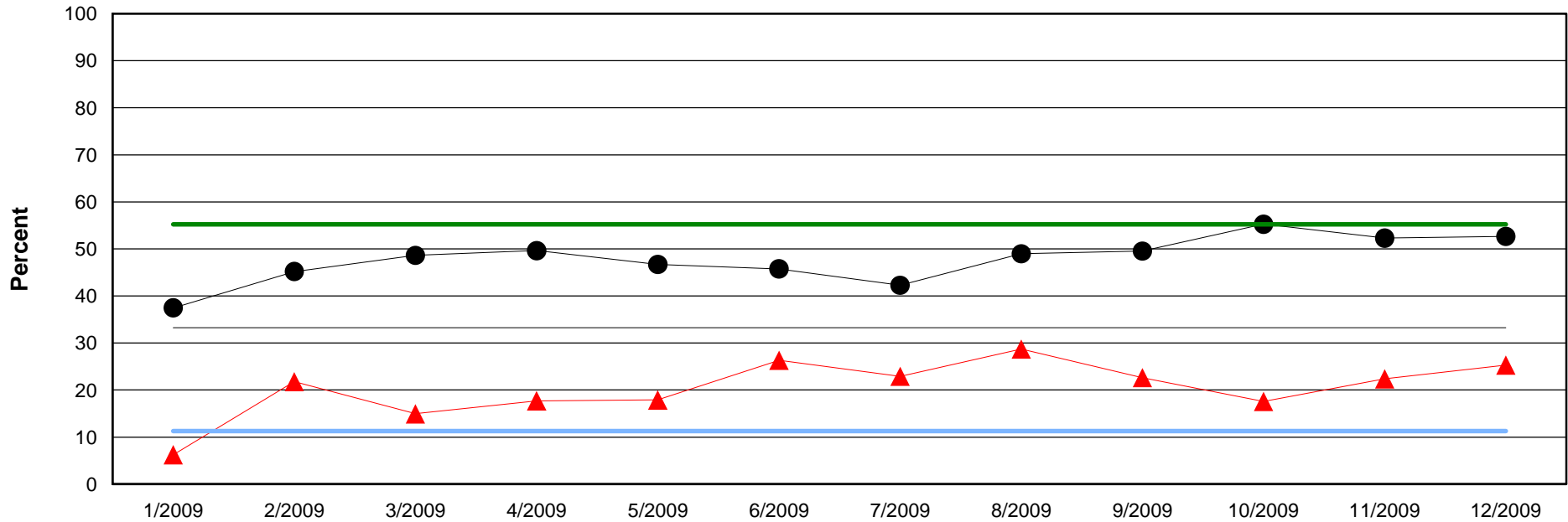
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	15	14	15	21	12	12	10	10	14	13	16	16
Total Possible	18	18	16	24	15	15	13	12	17	14	19	19
Percent	83.3%	77.8%	93.8%	87.5%	80.0%	80.0%	76.9%	83.3%	82.4%	92.9%	84.2%	84.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
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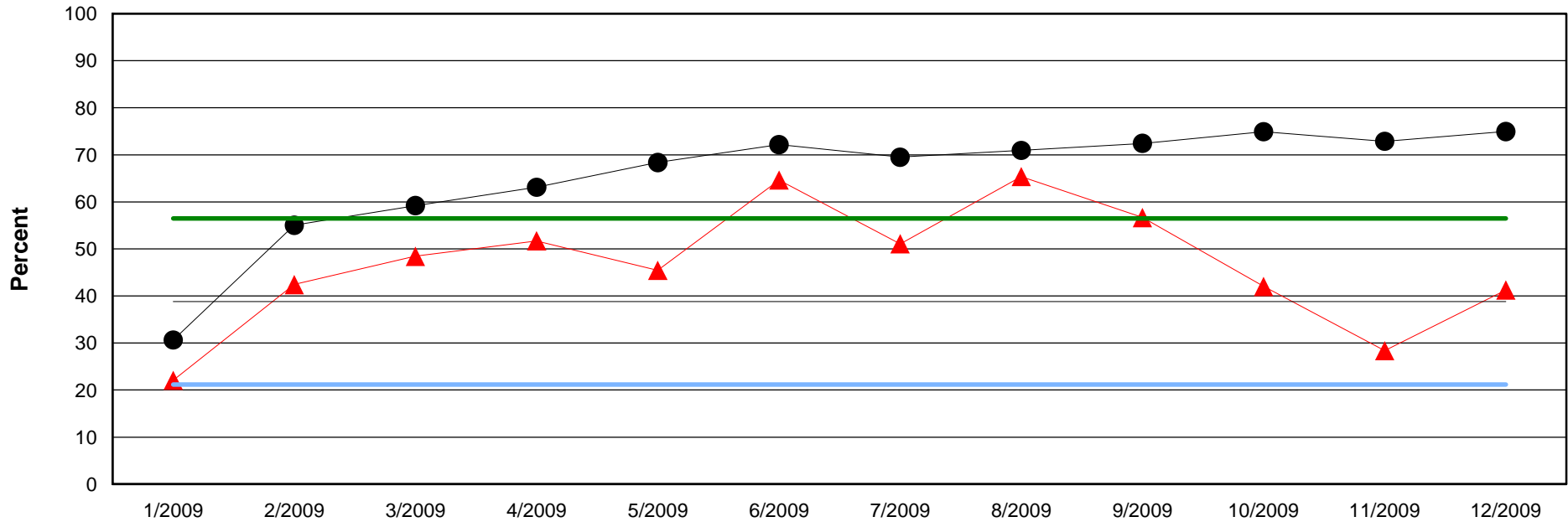
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	4	17	13	14	17	20	22	29	24	16	15	21
Total Possible	64	78	87	79	95	76	96	101	106	91	67	83
Percent	6.3%	21.8%	14.9%	17.7%	17.9%	26.3%	22.9%	28.7%	22.6%	17.6%	22.4%	25.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

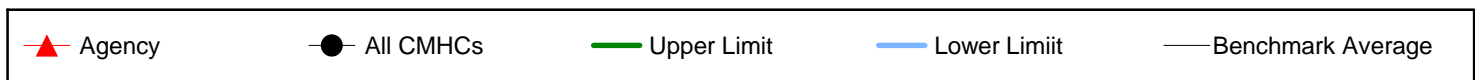
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



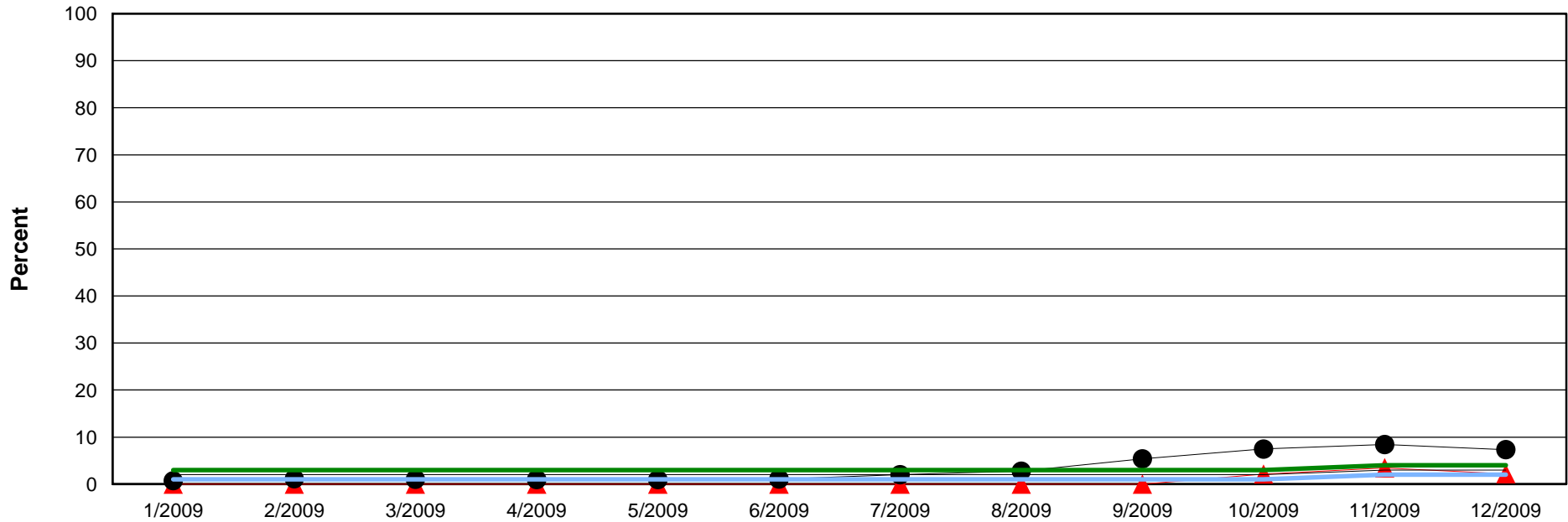
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	15	28	31	30	35	53	47	51	51	29	19	26
Total Possible	68	66	64	58	77	82	92	78	90	69	67	63
Percent	22.1%	42.4%	48.4%	51.7%	45.5%	64.6%	51.1%	65.4%	56.7%	42.0%	28.4%	41.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
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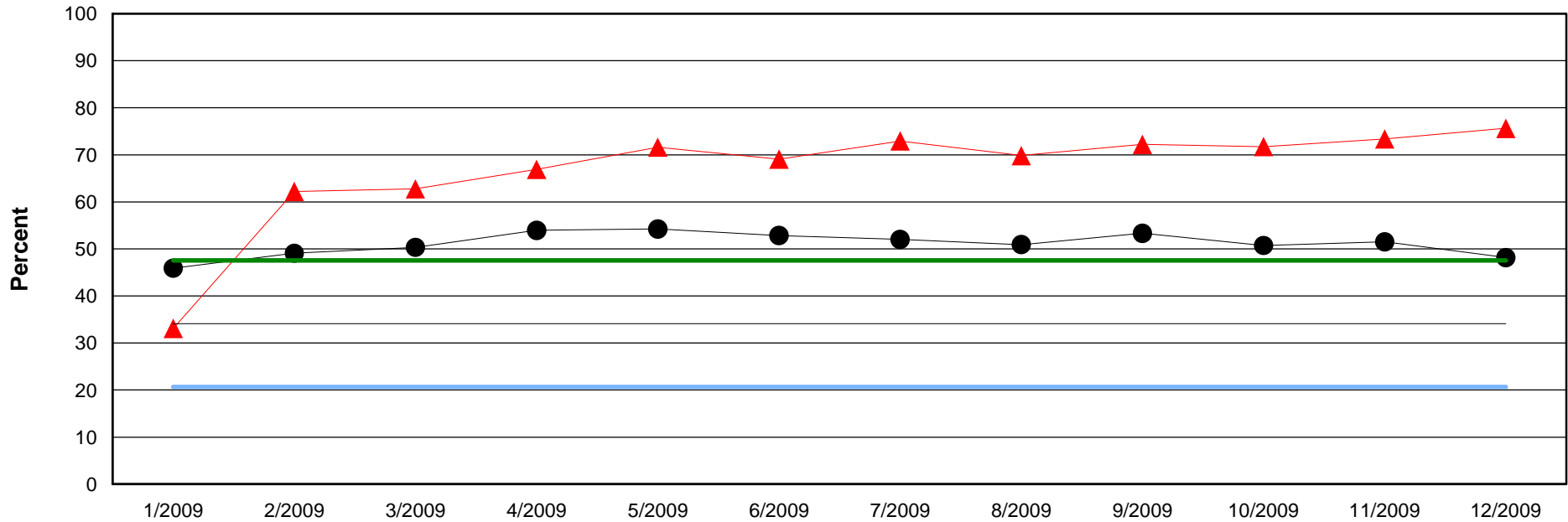
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	0	0	0	0	0	0	0	0	0	12	14	9
Total Possible	526	576	566	544	479	489	569	580	561	559	404	410
Percent	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	2.1%	3.5%	2.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

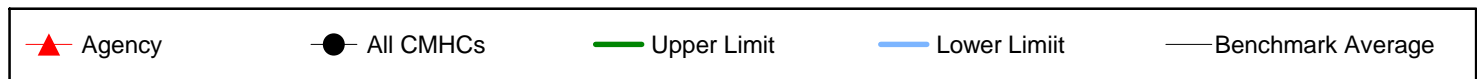
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Edwin Fair CMHC

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	47	84	91	97	111	114	124	125	130	94	91	90
Total Possible	142	135	145	145	155	165	170	179	180	131	124	119
Percent	33.1%	62.2%	62.8%	66.9%	71.6%	69.1%	72.9%	69.8%	72.2%	71.8%	73.4%	75.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph (**red line with triangles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of Agency table**).

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**$(\text{row 1} / \text{row 2}) * 100$**).

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph (**black line with circles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of All CMHCs table**).

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**$(\text{row 1} / \text{row 2}) * 100$**).

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period (**blue dashed line; and listed in box**).

Standard Deviation: Standardized unit of measure of the dispersion of data (**listed in box with average**).

Lower Limit: The benchmark average minus one standard deviation (**solid light blue line**).

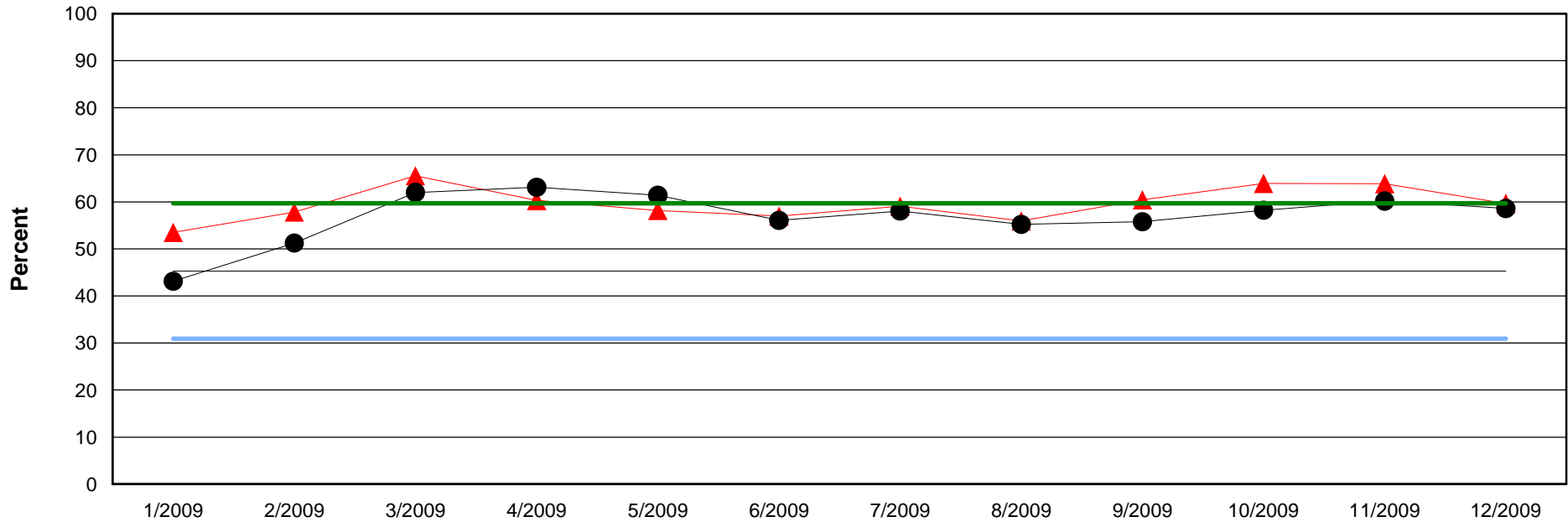
Upper Limit: The benchmark average plus one standard deviation (**solid green line**).

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

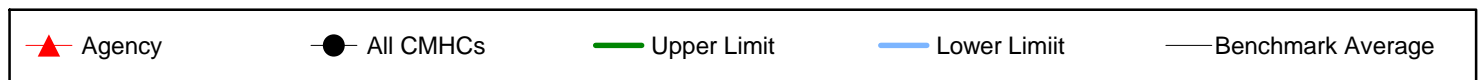
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



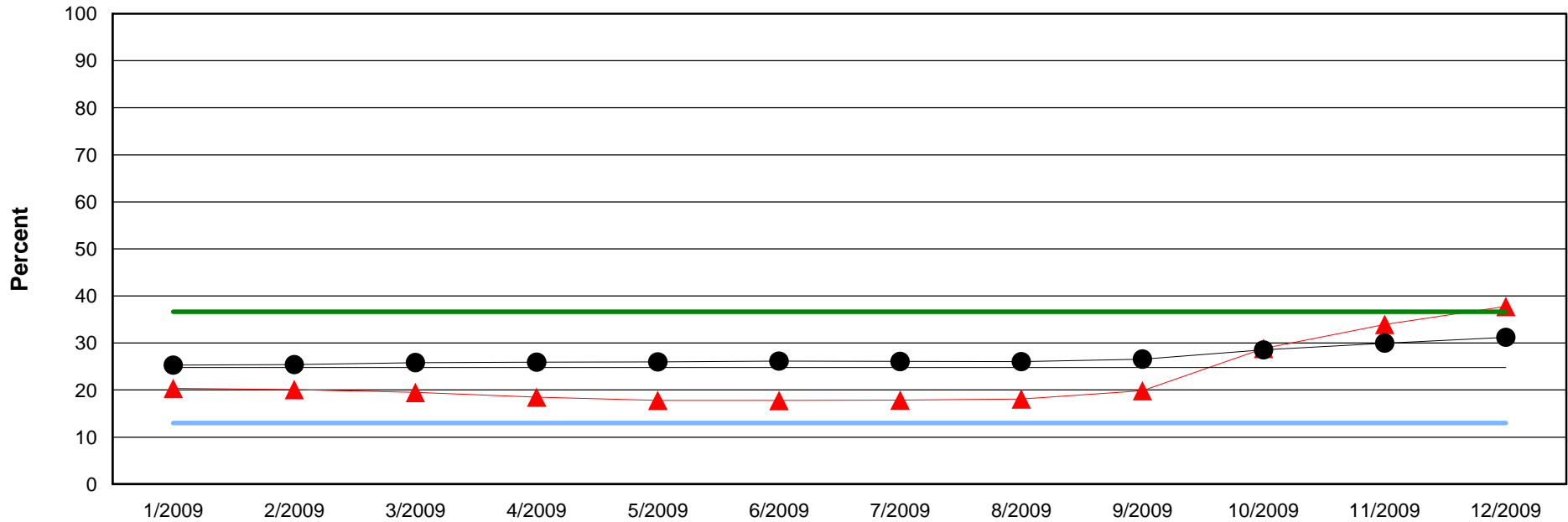
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	122	111	135	164	171	147	166	169	197	225	205	216
Total Possible	228	192	206	272	294	258	281	302	326	352	321	362
Percent	53.5%	57.8%	65.5%	60.3%	58.2%	57.0%	59.1%	56.0%	60.4%	63.9%	63.9%	59.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

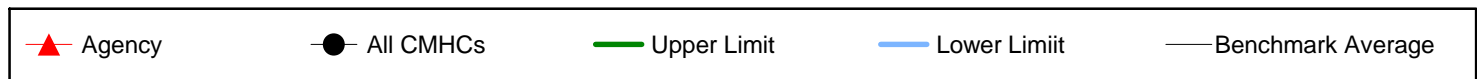
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



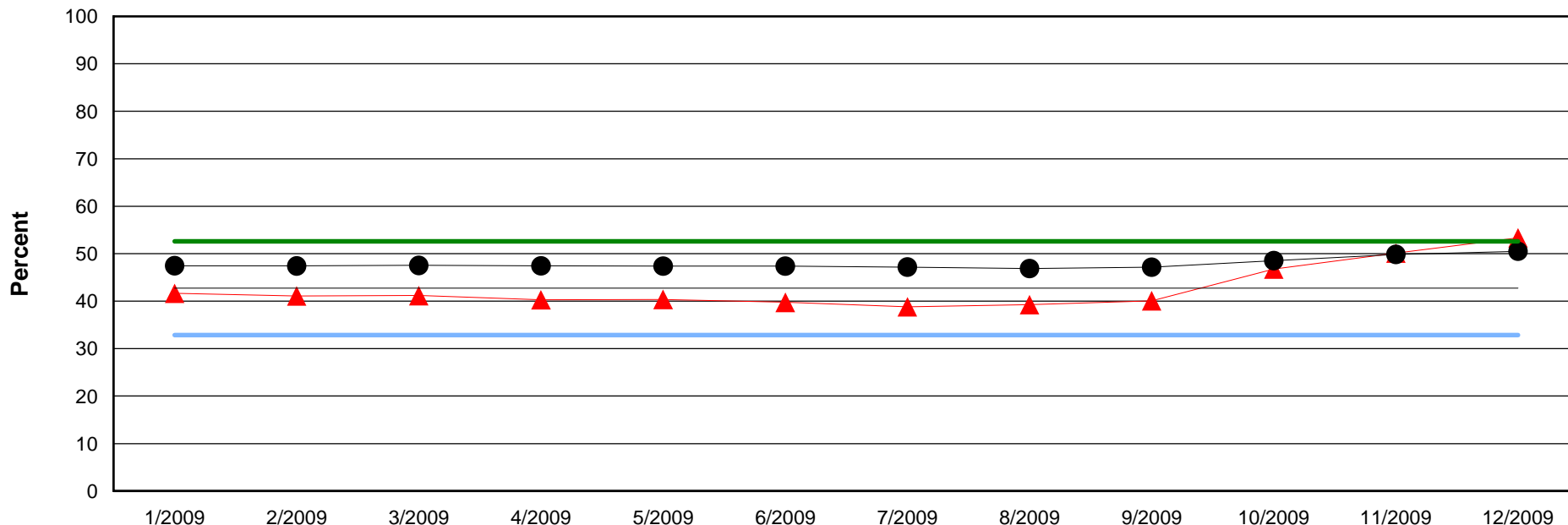
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	599	579	565	535	512	500	510	533	590	877	1,070	1,239
Total Possible	2,943	2,880	2,899	2,895	2,876	2,812	2,856	2,943	2,973	3,041	3,152	3,281
Percent	20.4%	20.1%	19.5%	18.5%	17.8%	17.8%	17.9%	18.1%	19.8%	28.8%	33.9%	37.8%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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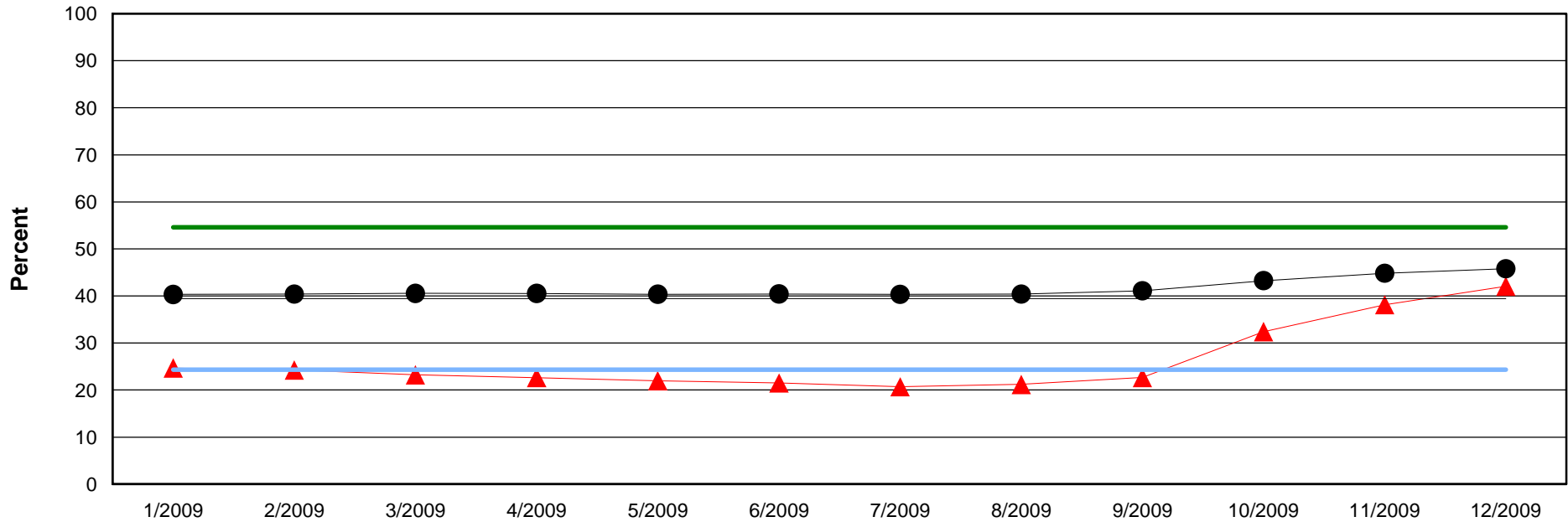
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	1,225	1,184	1,193	1,166	1,161	1,118	1,109	1,156	1,193	1,425	1,582	1,752
Total Possible	2,942	2,880	2,898	2,894	2,876	2,812	2,858	2,944	2,977	3,047	3,157	3,285
Percent	41.6%	41.1%	41.2%	40.3%	40.4%	39.8%	38.8%	39.3%	40.1%	46.8%	50.1%	53.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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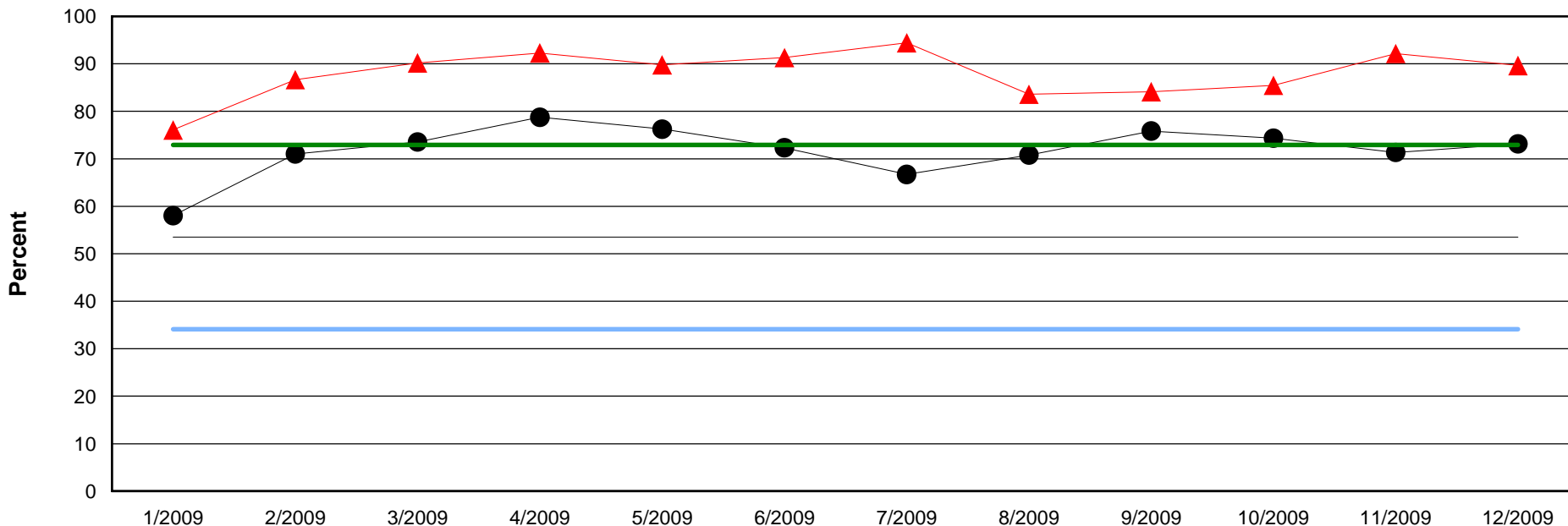
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	727	699	674	656	632	605	592	624	674	986	1,202	1,380
Total Possible	2,943	2,881	2,900	2,896	2,876	2,815	2,859	2,944	2,974	3,042	3,153	3,281
Percent	24.7%	24.3%	23.2%	22.7%	22.0%	21.5%	20.7%	21.2%	22.7%	32.4%	38.1%	42.1%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

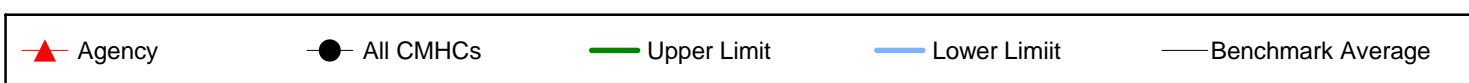
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



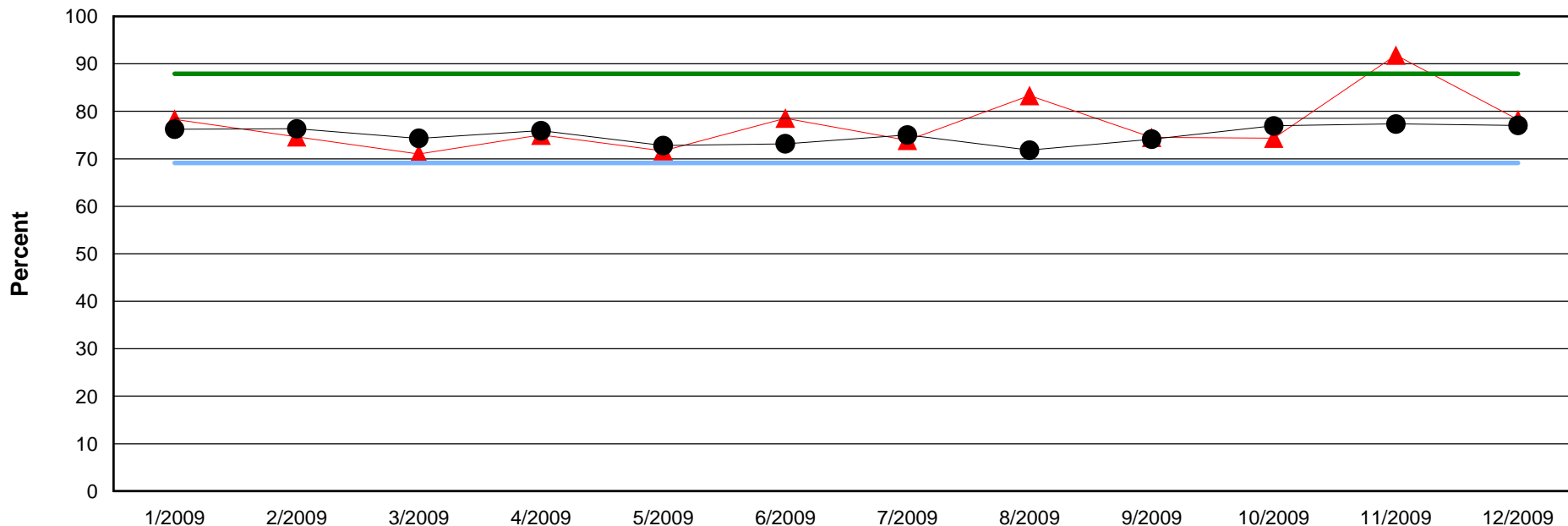
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	35	52	46	72	44	21	51	51	53	47	47	52
Total Possible	46	60	51	78	49	23	54	61	63	55	51	58
Percent	76.1%	86.7%	90.2%	92.3%	89.8%	91.3%	94.4%	83.6%	84.1%	85.5%	92.2%	89.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

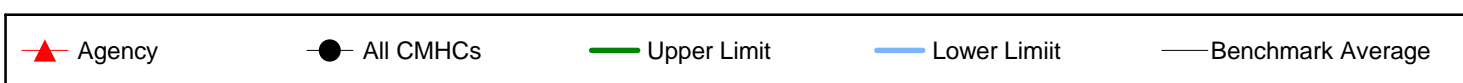
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



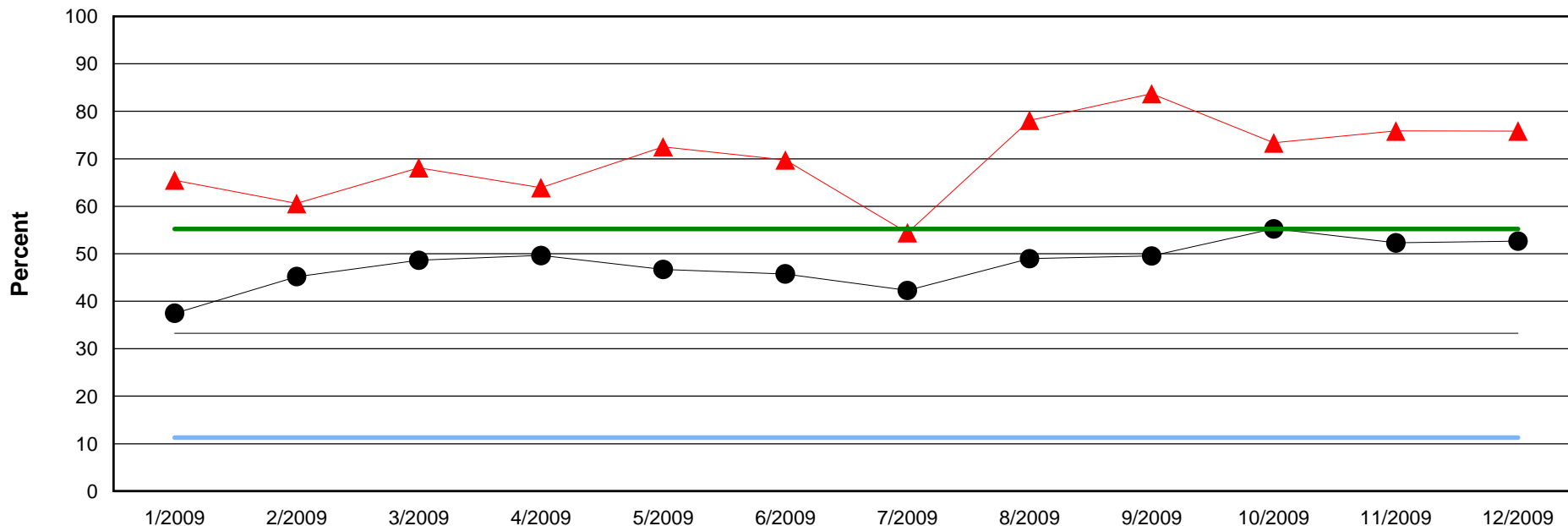
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	47	53	44	48	43	44	34	50	38	58	45	18
Total Possible	60	71	62	64	60	56	46	60	51	78	49	23
Percent	78.3%	74.6%	71.0%	75.0%	71.7%	78.6%	73.9%	83.3%	74.5%	74.4%	91.8%	78.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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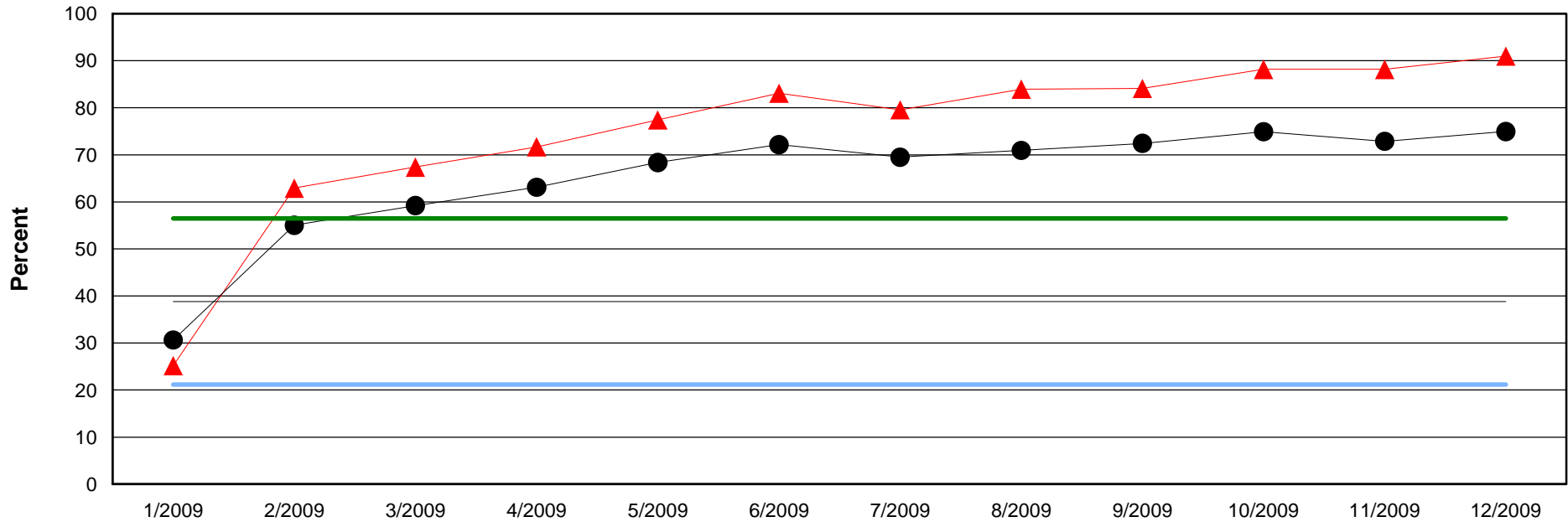
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	112	123	188	186	190	189	154	257	293	223	286	270
Total Possible	171	203	276	291	262	271	283	329	350	304	377	356
Percent	65.5%	60.6%	68.1%	63.9%	72.5%	69.7%	54.4%	78.1%	83.7%	73.4%	75.9%	75.8%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

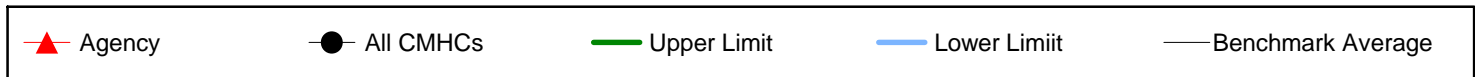
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



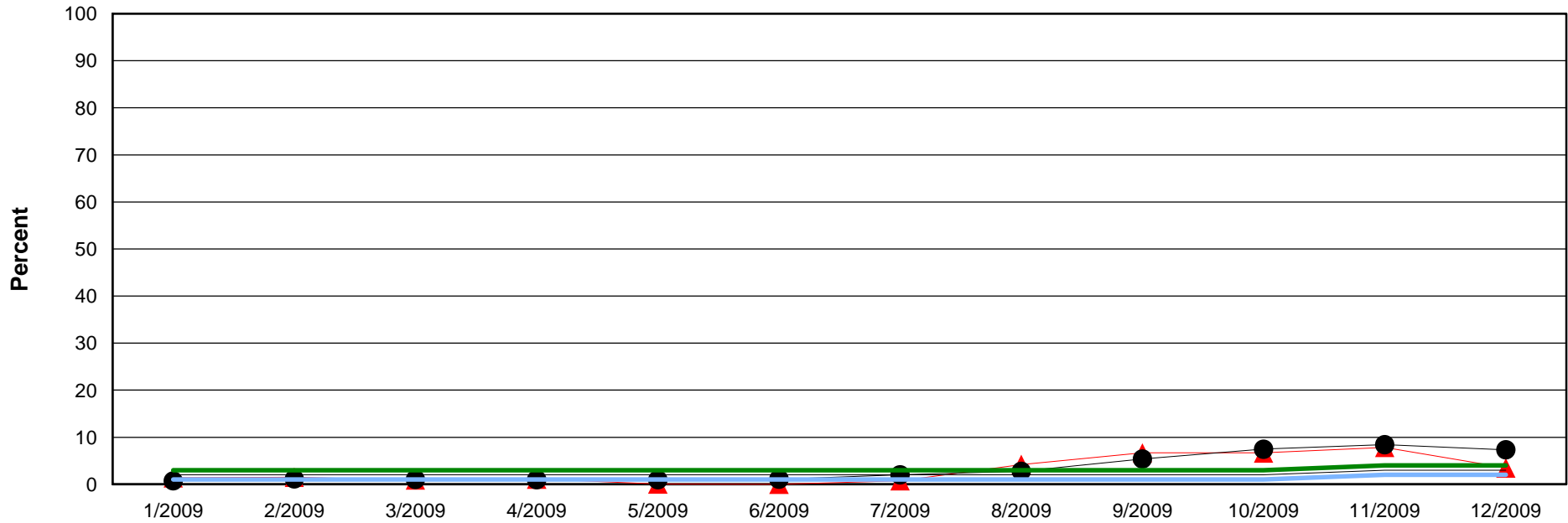
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	137	324	428	433	514	506	549	628	571	589	529	504
Total Possible	544	515	635	604	664	609	690	748	679	668	600	554
Percent	25.2%	62.9%	67.4%	71.7%	77.4%	83.1%	79.6%	84.0%	84.1%	88.2%	88.2%	91.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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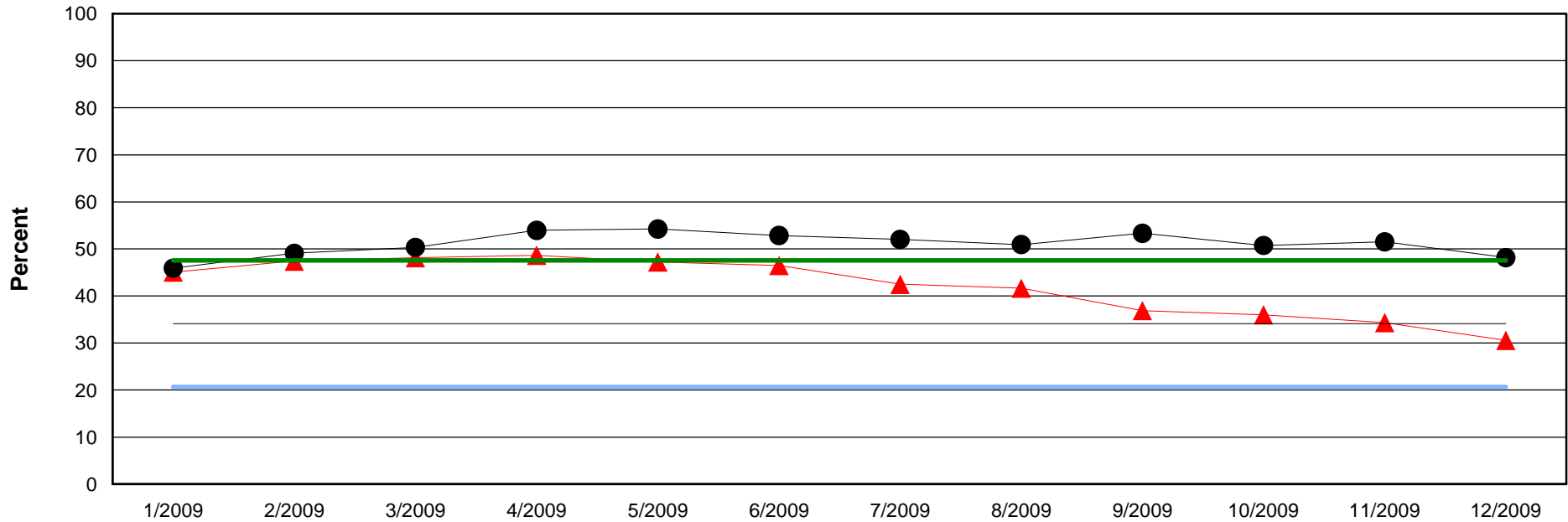
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	21	23	15	18	1	0	12	68	111	124	134	57
Total Possible	1,517	1,540	1,642	1,637	1,524	1,531	1,643	1,614	1,663	1,862	1,709	1,636
Percent	1.4%	1.5%	.9%	1.1%	.1%	.0%	.7%	4.2%	6.7%	6.7%	7.8%	3.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Family & Children's Services

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	218	220	219	216	204	197	178	172	153	153	147	136
Total Possible	484	464	455	444	432	424	419	413	415	425	428	445
Percent	45.0%	47.4%	48.1%	48.6%	47.2%	46.5%	42.5%	41.6%	36.9%	36.0%	34.3%	30.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph (**red line with triangles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of Agency table**).

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**(row 1 / row 2) * 100**).

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph (**black line with circles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of All CMHCs table**).

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**(row 1 / row 2) * 100**).

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period (**blue dashed line; and listed in box**).

Standard Deviation: Standardized unit of measure of the dispersion of data (**listed in box with average**).

Lower Limit: The benchmark average minus one standard deviation (**solid light blue line**).

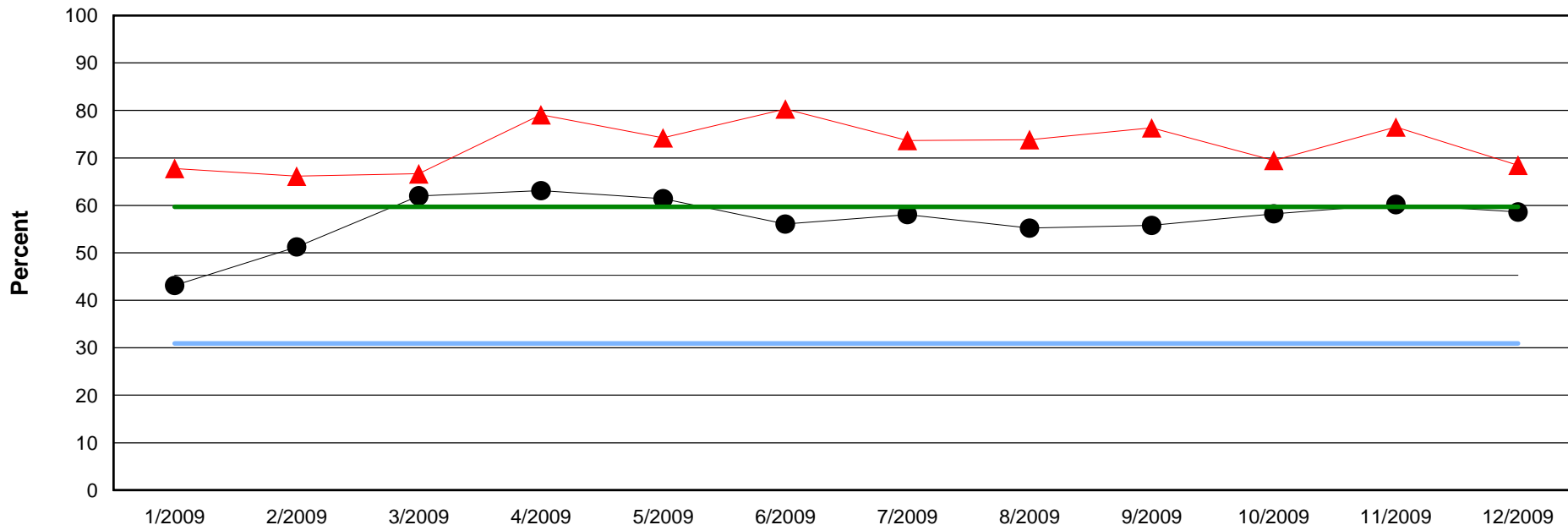
Upper Limit: The benchmark average plus one standard deviation (**solid green line**).

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

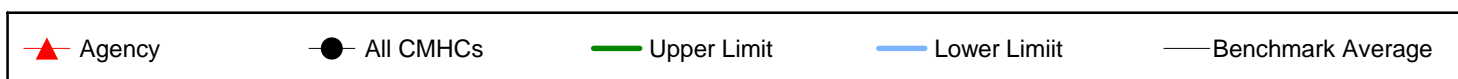
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



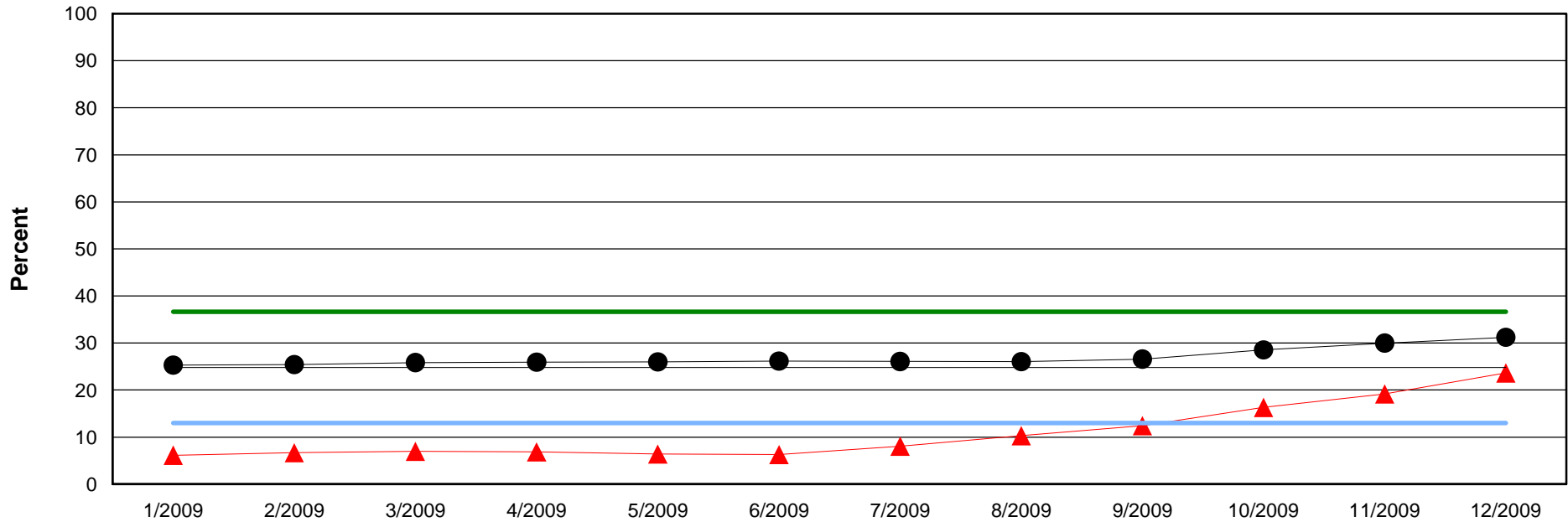
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	61	43	64	87	98	110	112	113	129	107	127	102
Total Possible	90	65	96	110	132	137	152	153	169	154	166	149
Percent	67.8%	66.2%	66.7%	79.1%	74.2%	80.3%	73.7%	73.9%	76.3%	69.5%	76.5%	68.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

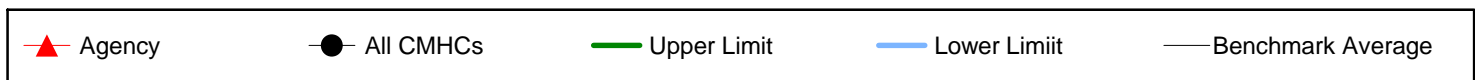
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



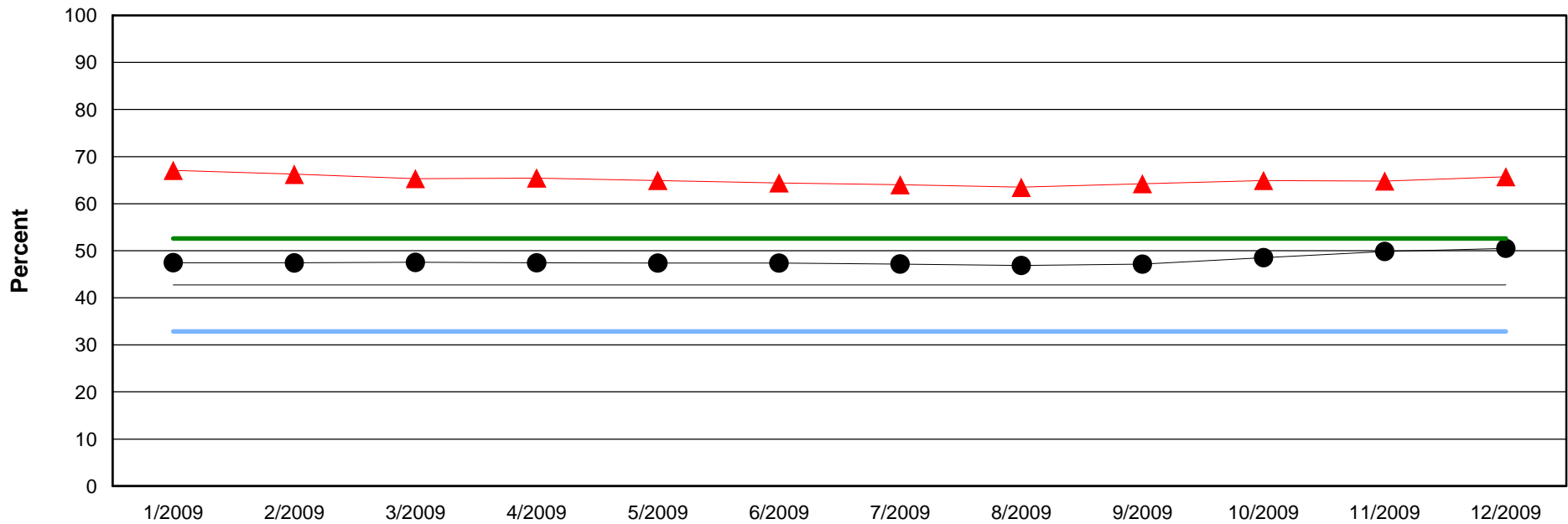
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	100	110	117	117	106	105	138	174	207	274	322	408
Total Possible	1,629	1,645	1,678	1,708	1,653	1,671	1,710	1,691	1,666	1,679	1,679	1,726
Percent	6.1%	6.7%	7.0%	6.9%	6.4%	6.3%	8.1%	10.3%	12.4%	16.3%	19.2%	23.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

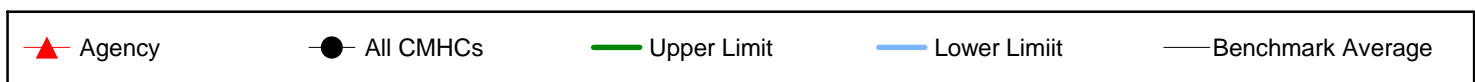
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



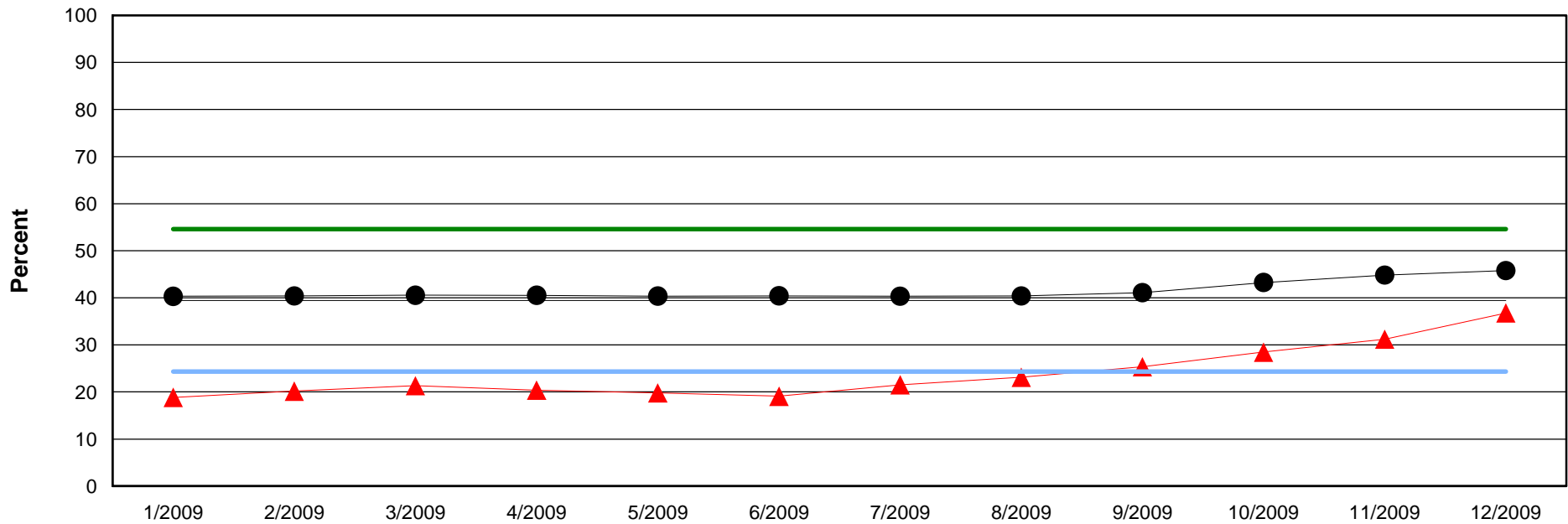
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	1,100	1,098	1,104	1,125	1,084	1,089	1,107	1,085	1,080	1,100	1,098	1,145
Total Possible	1,640	1,657	1,690	1,719	1,669	1,691	1,729	1,709	1,681	1,694	1,694	1,742
Percent	67.1%	66.3%	65.3%	65.4%	64.9%	64.4%	64.0%	63.5%	64.2%	64.9%	64.8%	65.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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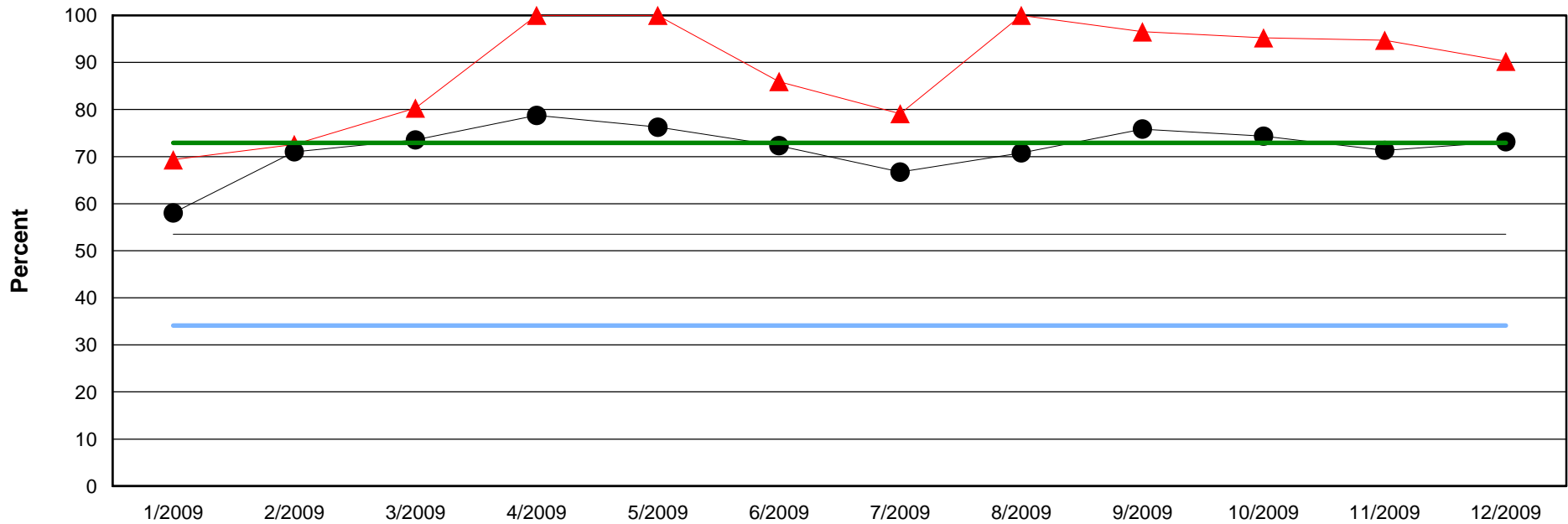
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	307	332	359	349	328	320	369	392	423	479	525	636
Total Possible	1,629	1,646	1,682	1,712	1,657	1,676	1,715	1,695	1,668	1,683	1,682	1,729
Percent	18.8%	20.2%	21.3%	20.4%	19.8%	19.1%	21.5%	23.1%	25.4%	28.5%	31.2%	36.8%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

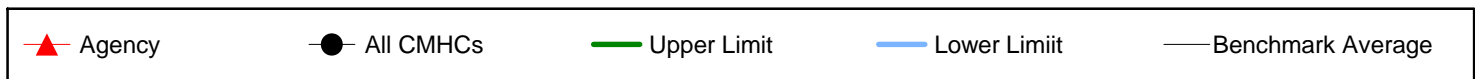
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



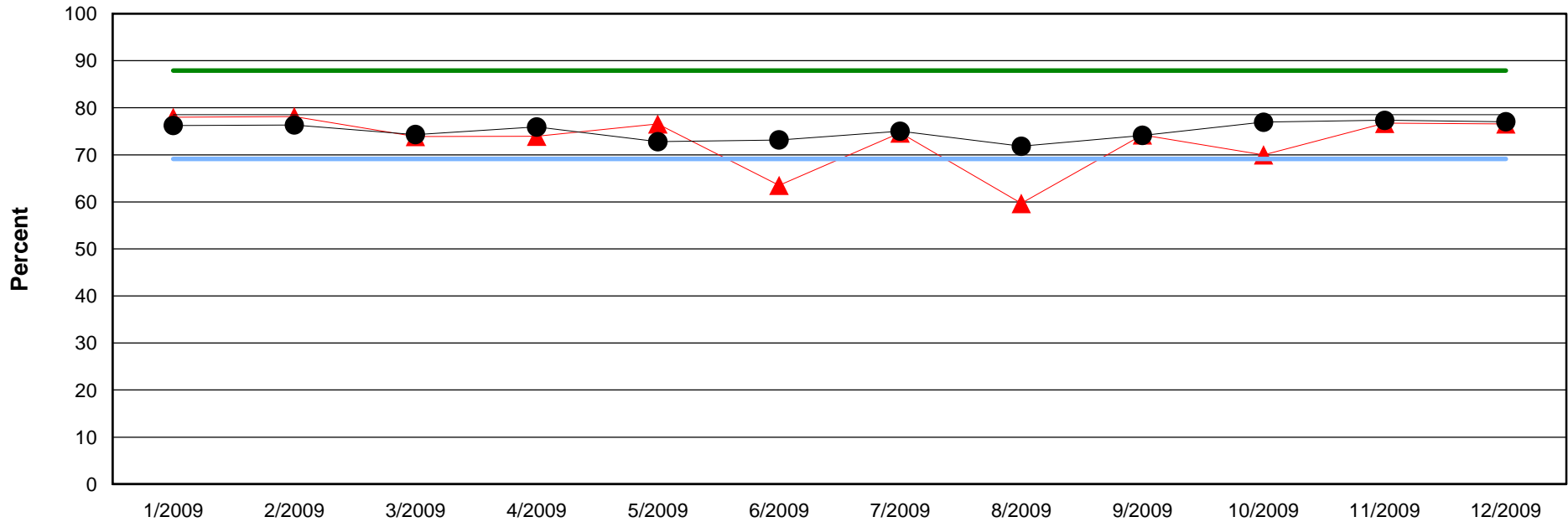
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	52	45	53	80	73	55	72	77	83	40	36	37
Total Possible	75	62	66	80	73	64	91	77	86	42	38	41
Percent	69.3%	72.6%	80.3%	100.0%	100.0%	85.9%	79.1%	100.0%	96.5%	95.2%	94.7%	90.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

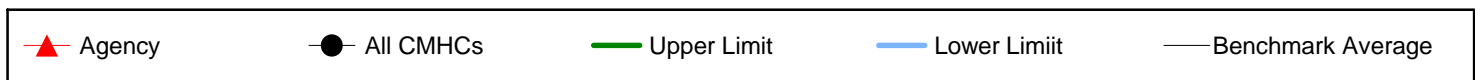
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



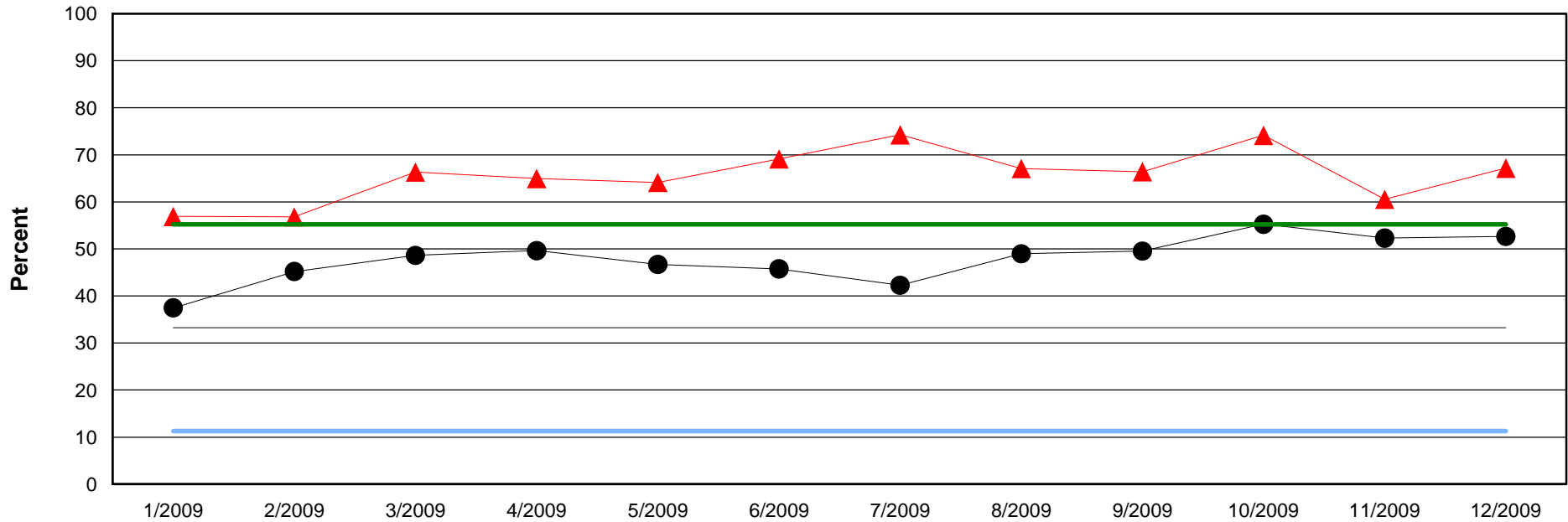
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	85	50	51	71	49	40	56	37	49	56	56	49
Total Possible	109	64	69	96	64	63	75	62	66	80	73	64
Percent	78.0%	78.1%	73.9%	74.0%	76.6%	63.5%	74.7%	59.7%	74.2%	70.0%	76.7%	76.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

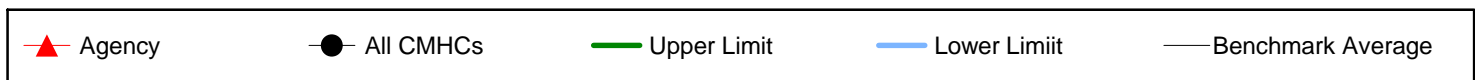
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%



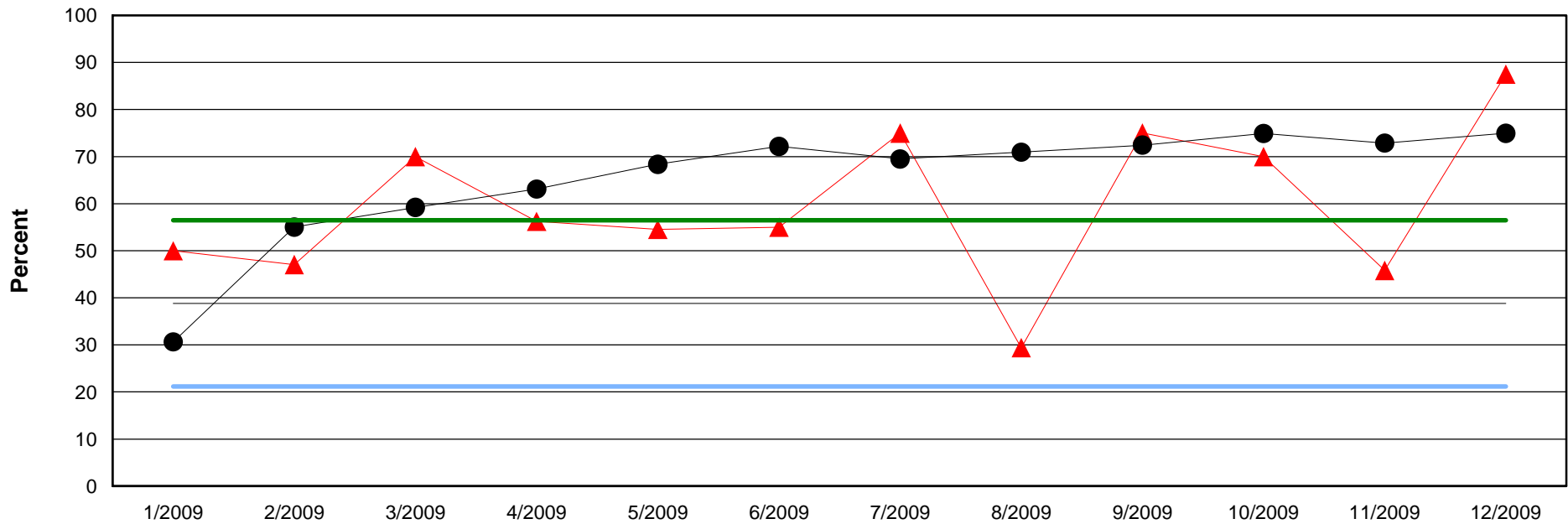
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	33	46	69	76	84	94	101	112	91	109	86	88
Total Possible	58	81	104	117	131	136	136	167	137	147	142	131
Percent	56.9%	56.8%	66.3%	65.0%	64.1%	69.1%	74.3%	67.1%	66.4%	74.1%	60.6%	67.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

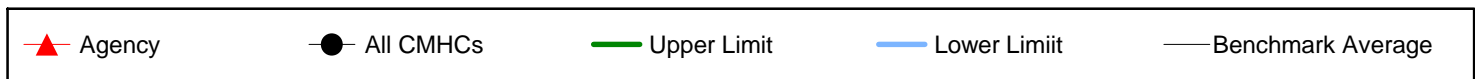
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



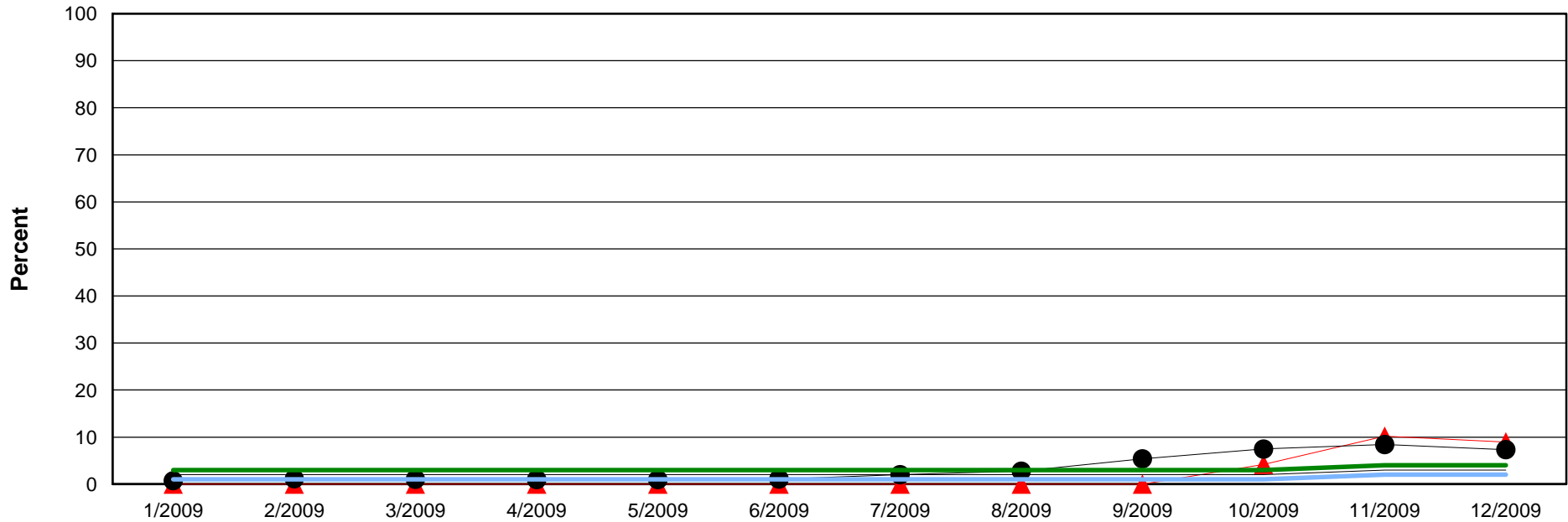
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	7	8	14	9	6	11	12	5	9	7	11	7
Total Possible	14	17	20	16	11	20	16	17	12	10	24	8
Percent	50.0%	47.1%	70.0%	56.3%	54.5%	55.0%	75.0%	29.4%	75.0%	70.0%	45.8%	87.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

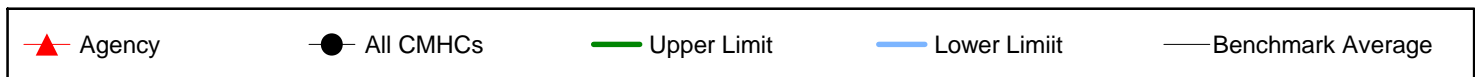
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



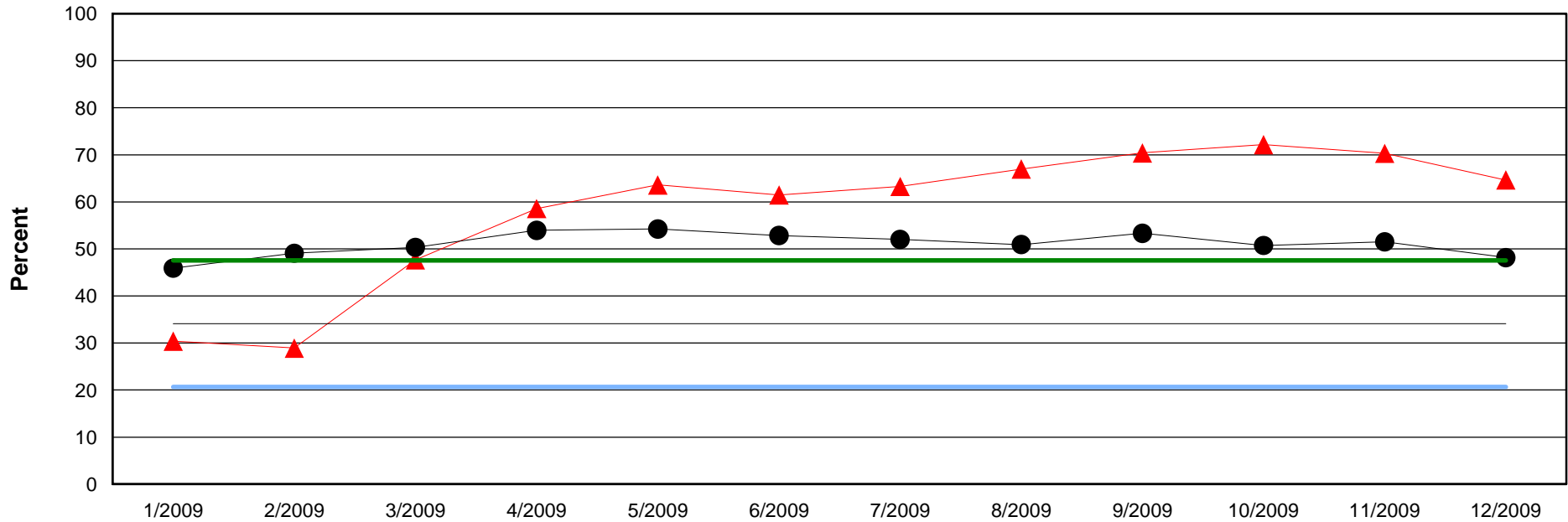
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	0	0	0	0	0	0	0	0	0	68	155	124
Total Possible	1,205	1,299	1,354	1,415	1,430	1,518	1,551	1,560	1,605	1,616	1,520	1,381
Percent	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	4.2%	10.2%	9.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

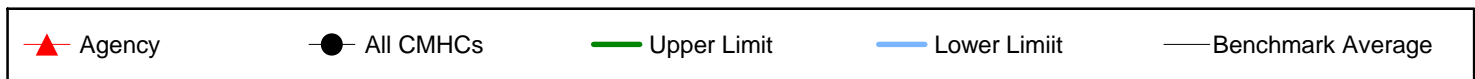
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Grand Lake MHC

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	62	59	102	123	124	126	131	136	138	140	116	97
Total Possible	204	204	214	210	195	205	207	203	196	194	165	150
Percent	30.4%	28.9%	47.7%	58.6%	63.6%	61.5%	63.3%	67.0%	70.4%	72.2%	70.3%	64.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

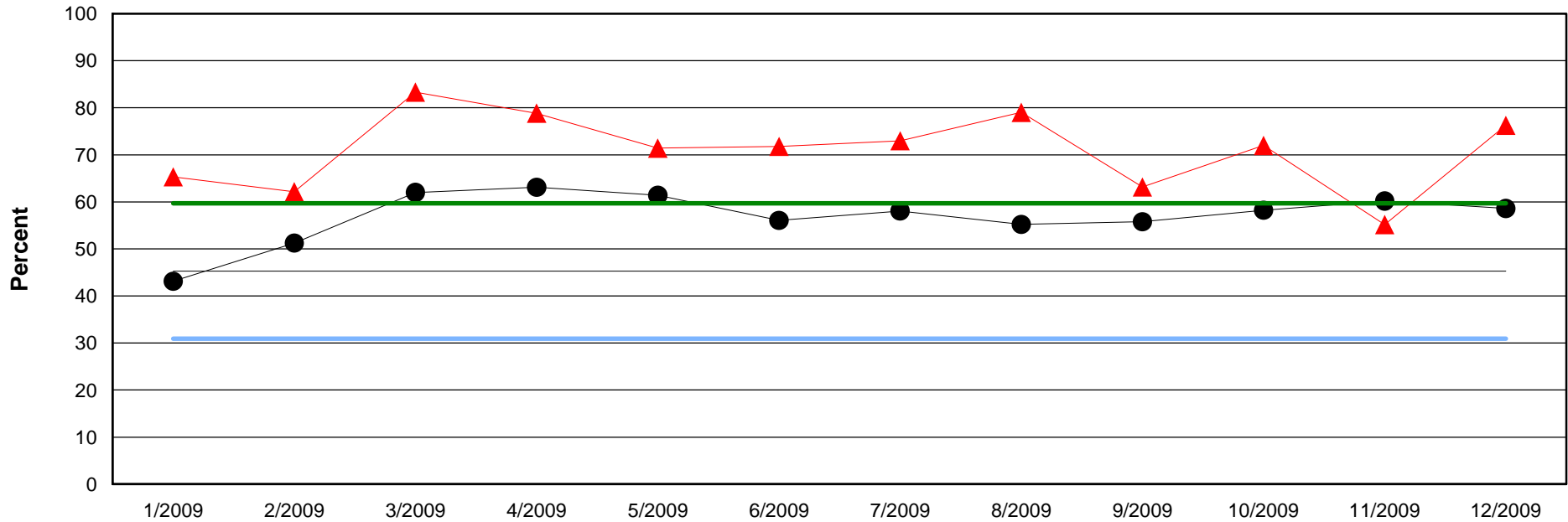
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

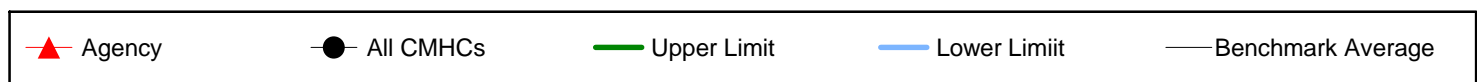
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



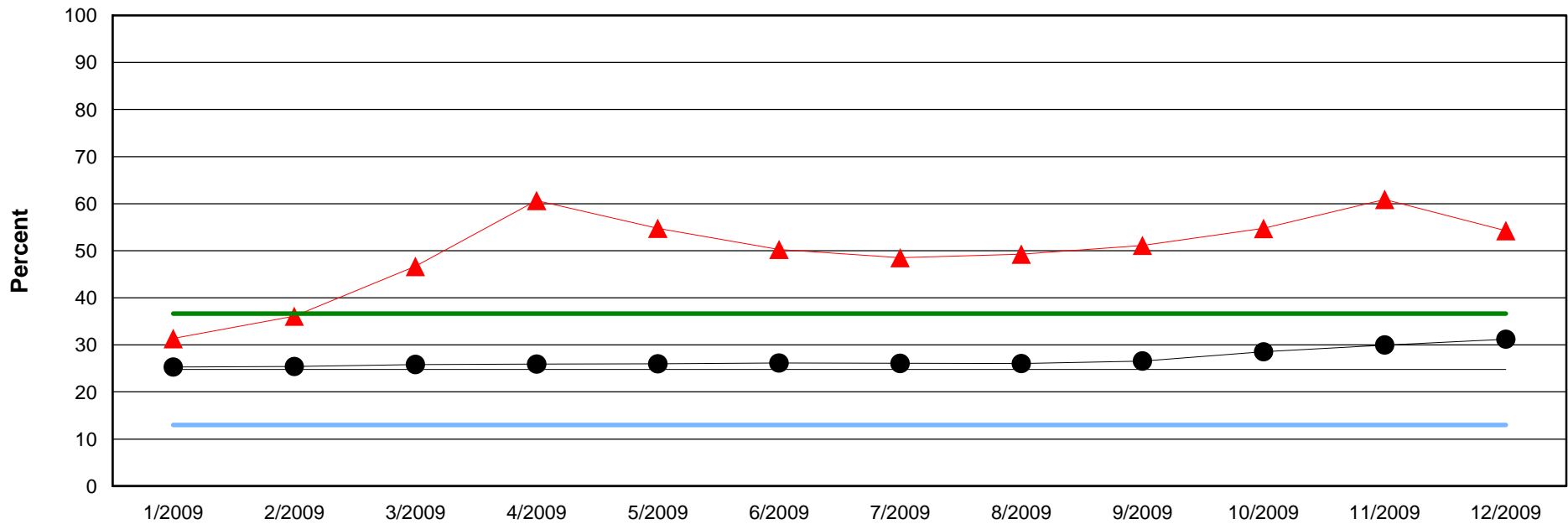
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	32	23	20	41	45	28	54	49	48	54	32	45
Total Possible	49	37	24	52	63	39	74	62	76	75	58	59
Percent	65.3%	62.2%	83.3%	78.8%	71.4%	71.8%	73.0%	79.0%	63.2%	72.0%	55.2%	76.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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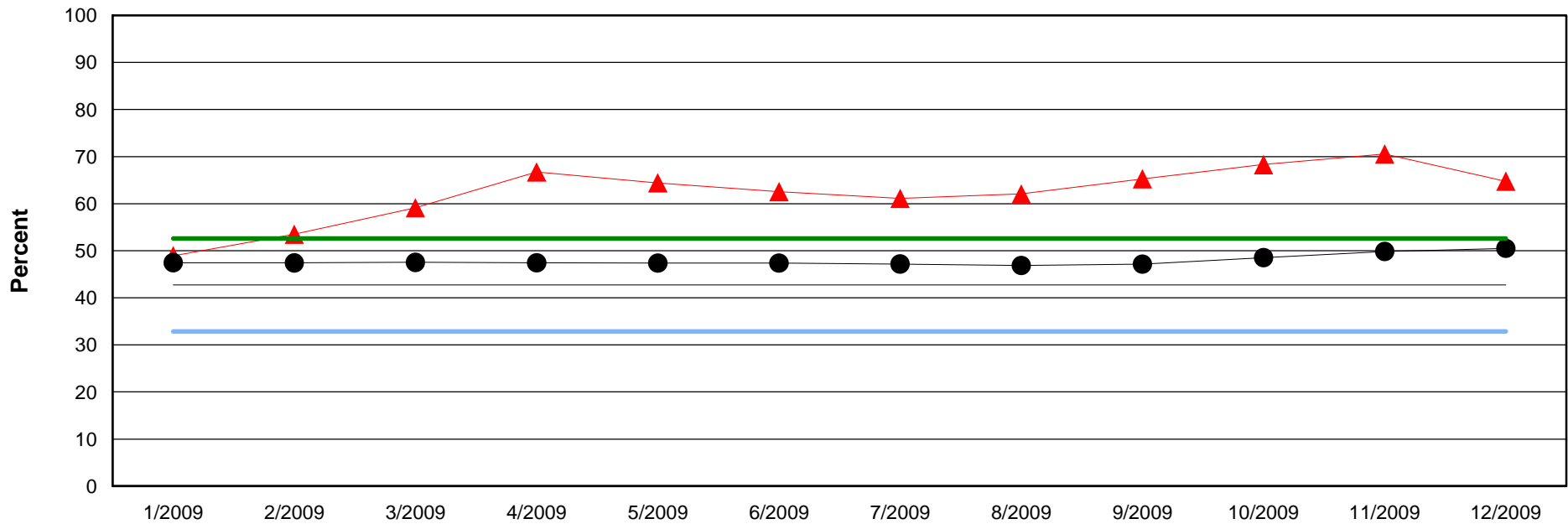
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	175	200	267	341	293	282	279	271	270	289	318	286
Total Possible	558	554	572	562	535	561	575	550	528	528	522	527
Percent	31.4%	36.1%	46.7%	60.7%	54.8%	50.3%	48.5%	49.3%	51.1%	54.7%	60.9%	54.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

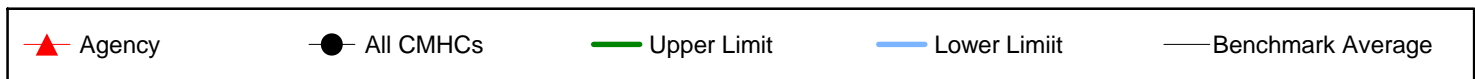
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



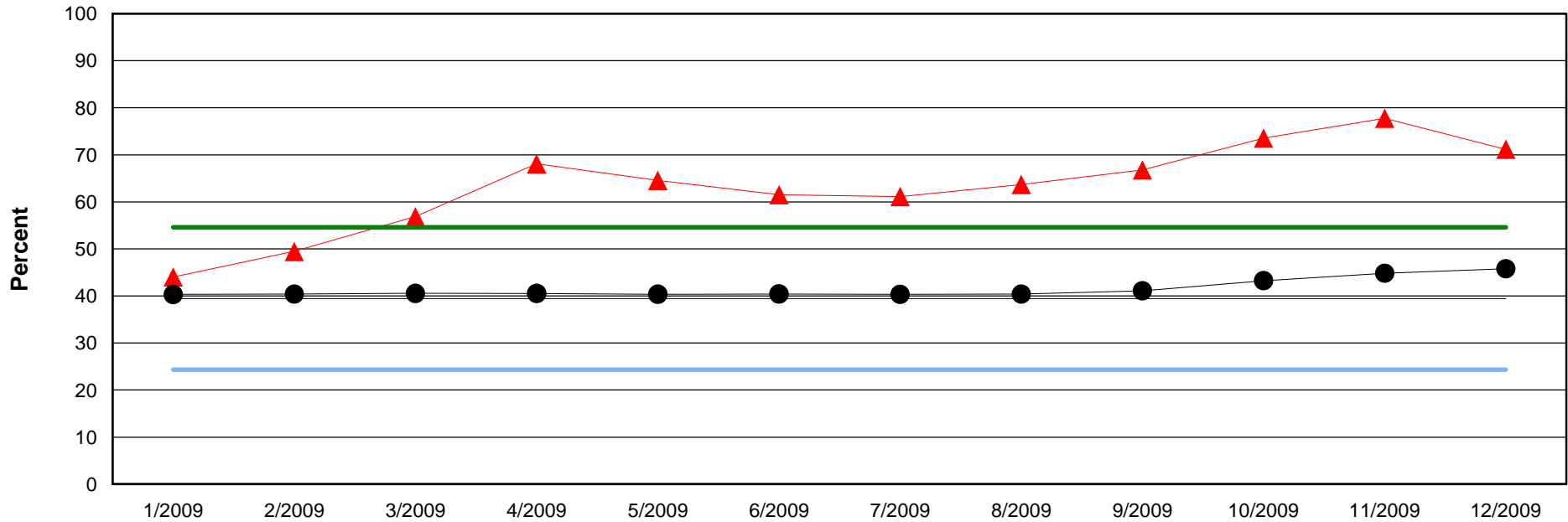
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	274	298	340	377	346	351	352	342	346	362	369	342
Total Possible	560	557	575	565	537	561	576	551	530	530	523	528
Percent	48.9%	53.5%	59.1%	66.7%	64.4%	62.6%	61.1%	62.1%	65.3%	68.3%	70.6%	64.8%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

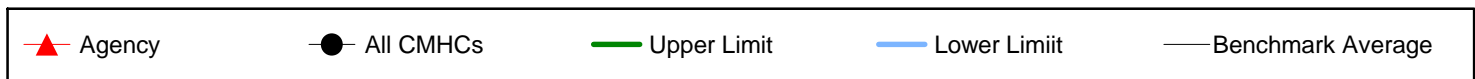
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



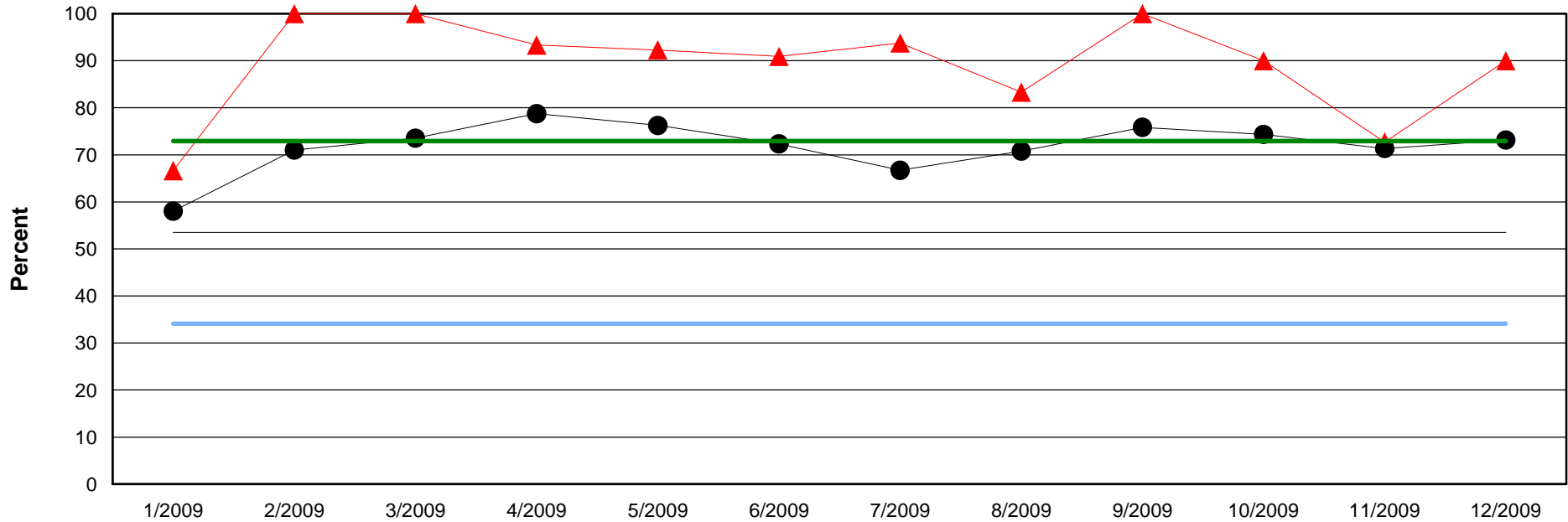
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	247	276	328	386	348	347	354	351	354	389	406	378
Total Possible	561	558	577	567	539	564	579	551	530	529	522	531
Percent	44.0%	49.5%	56.8%	68.1%	64.6%	61.5%	61.1%	63.7%	66.8%	73.5%	77.8%	71.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

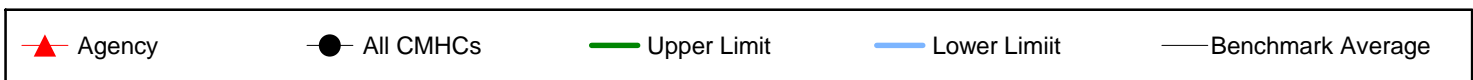
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



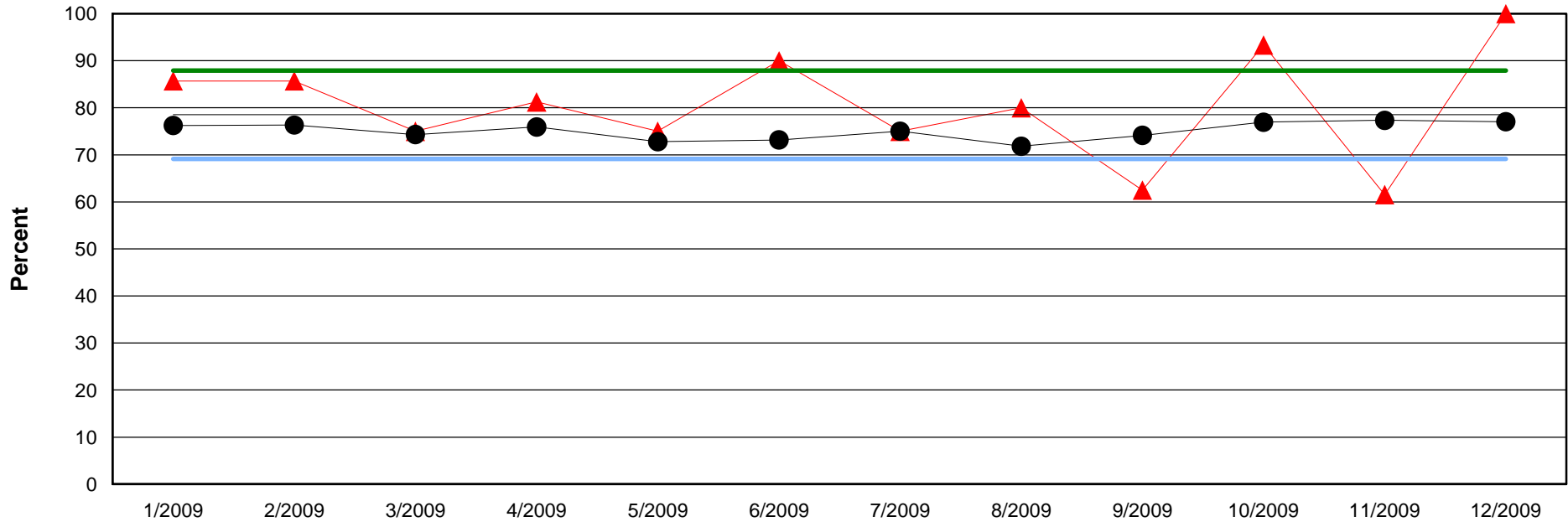
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	8	10	16	14	12	10	15	15	13	9	8	9
Total Possible	12	10	16	15	13	11	16	18	13	10	11	10
Percent	66.7%	100.0%	100.0%	93.3%	92.3%	90.9%	93.8%	83.3%	100.0%	90.0%	72.7%	90.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

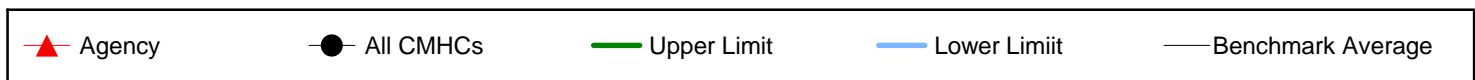
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



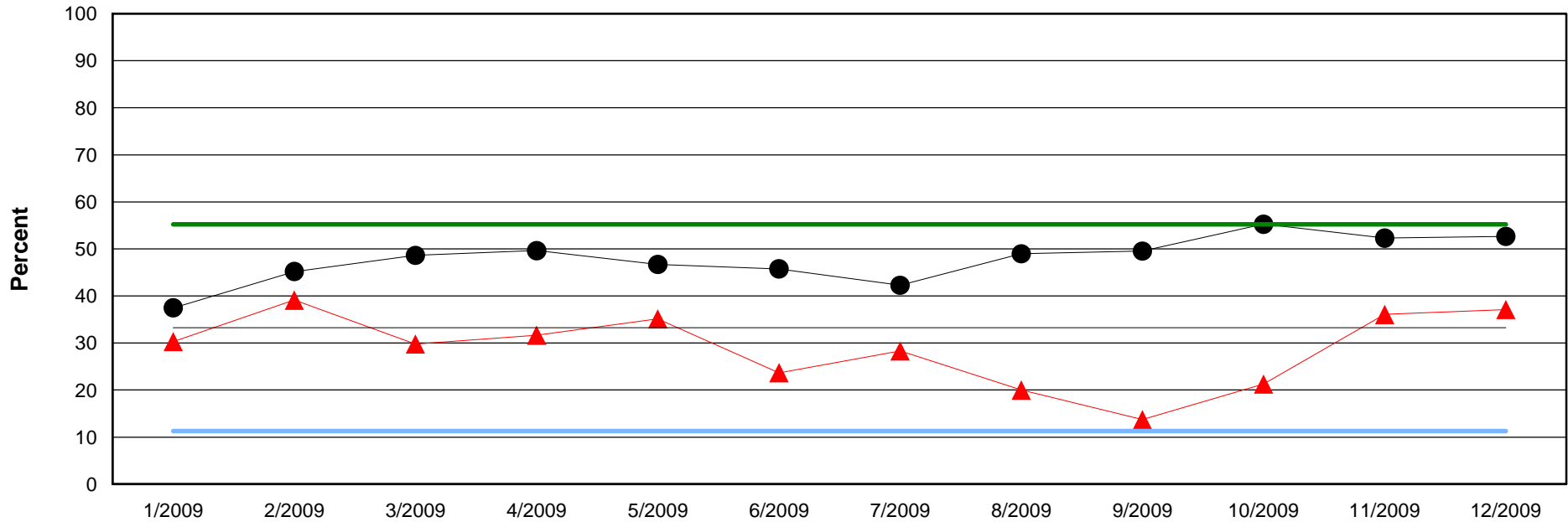
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	12	12	9	13	6	9	9	8	10	14	8	11
Total Possible	14	14	12	16	8	10	12	10	16	15	13	11
Percent	85.7%	85.7%	75.0%	81.3%	75.0%	90.0%	75.0%	80.0%	62.5%	93.3%	61.5%	100.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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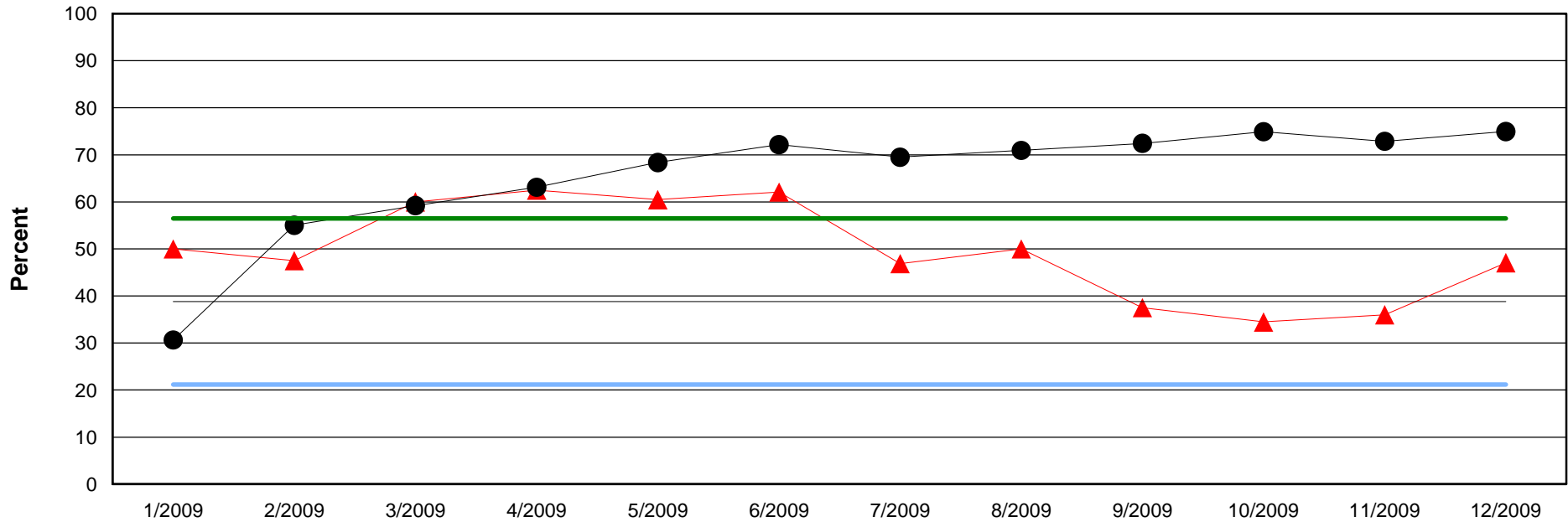
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	10	9	14	19	13	18	15	15	10	10	22	23
Total Possible	33	23	47	60	37	76	53	75	73	47	61	62
Percent	30.3%	39.1%	29.8%	31.7%	35.1%	23.7%	28.3%	20.0%	13.7%	21.3%	36.1%	37.1%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

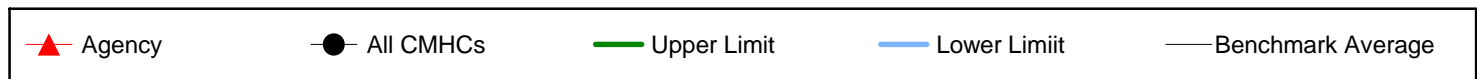
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



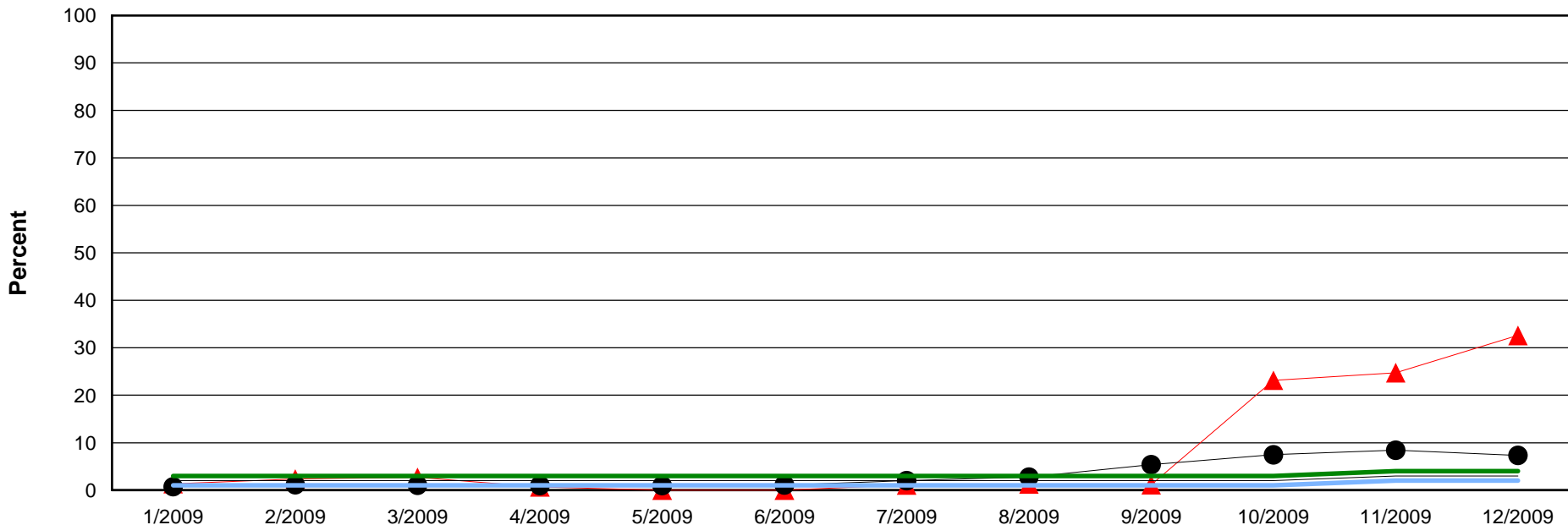
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	21	19	18	20	26	18	15	19	9	10	9	8
Total Possible	42	40	30	32	43	29	32	38	24	29	25	17
Percent	50.0%	47.5%	60.0%	62.5%	60.5%	62.1%	46.9%	50.0%	37.5%	34.5%	36.0%	47.1%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

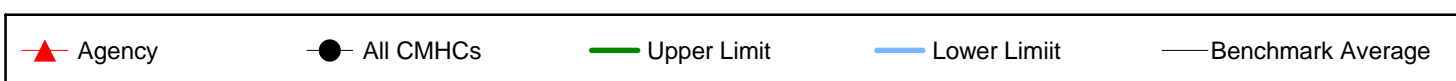
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



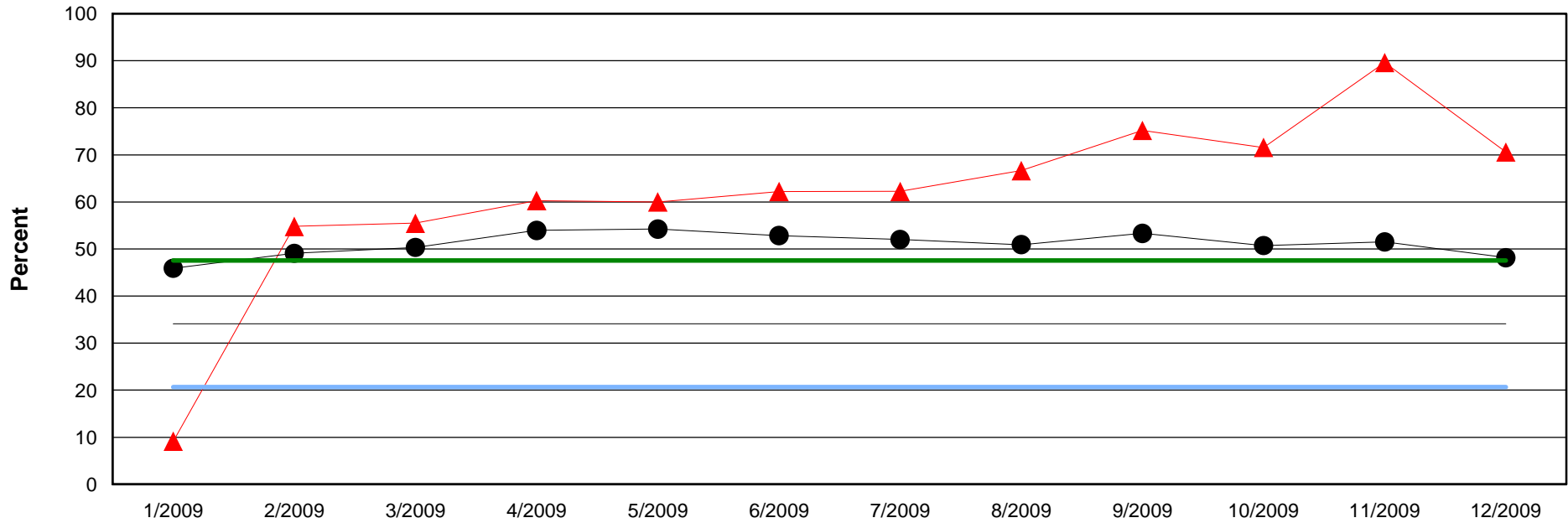
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	6	10	12	3	0	0	5	6	5	103	103	134
Total Possible	445	421	441	439	404	445	454	466	441	445	416	411
Percent	1.3%	2.4%	2.7%	.7%	.0%	.0%	1.1%	1.3%	1.1%	23.1%	24.8%	32.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

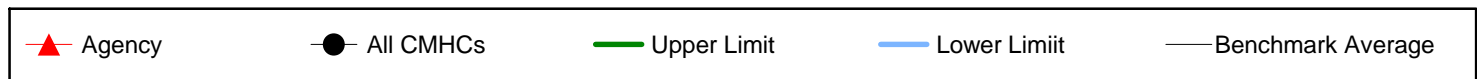
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Green Country BHS

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	15	80	81	85	81	84	89	92	100	68	95	84
Total Possible	164	146	146	141	135	135	143	138	133	95	106	119
Percent	9.1%	54.8%	55.5%	60.3%	60.0%	62.2%	62.2%	66.7%	75.2%	71.6%	89.6%	70.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

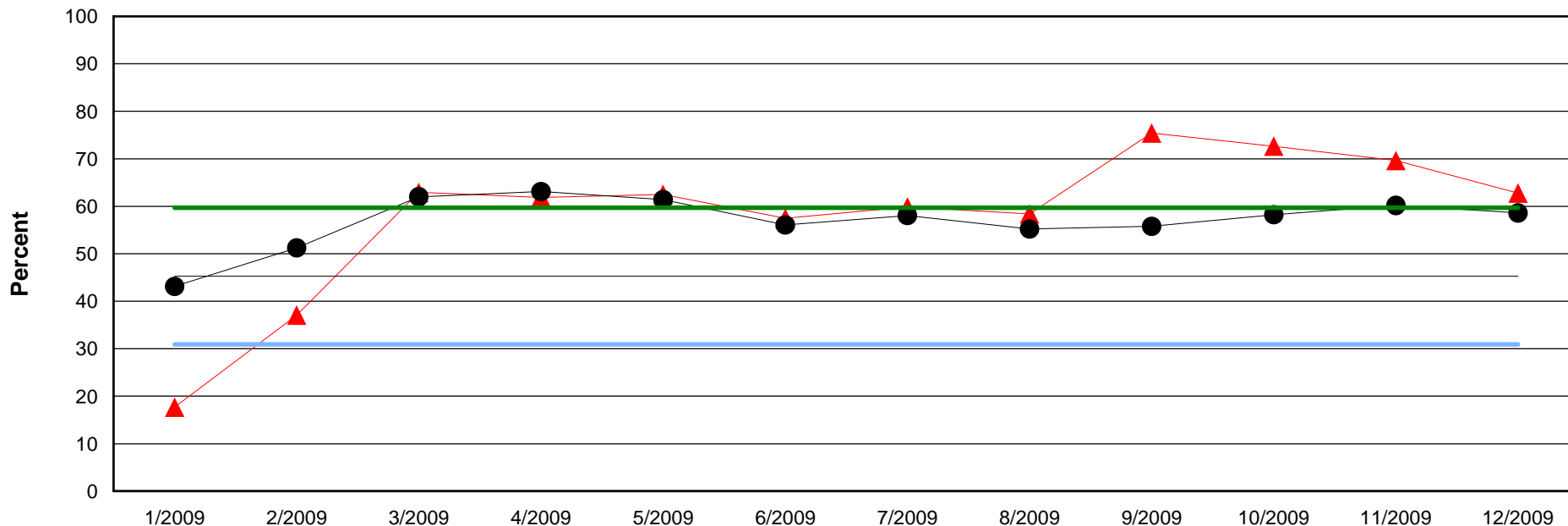
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

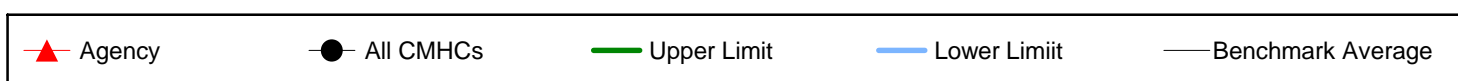
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



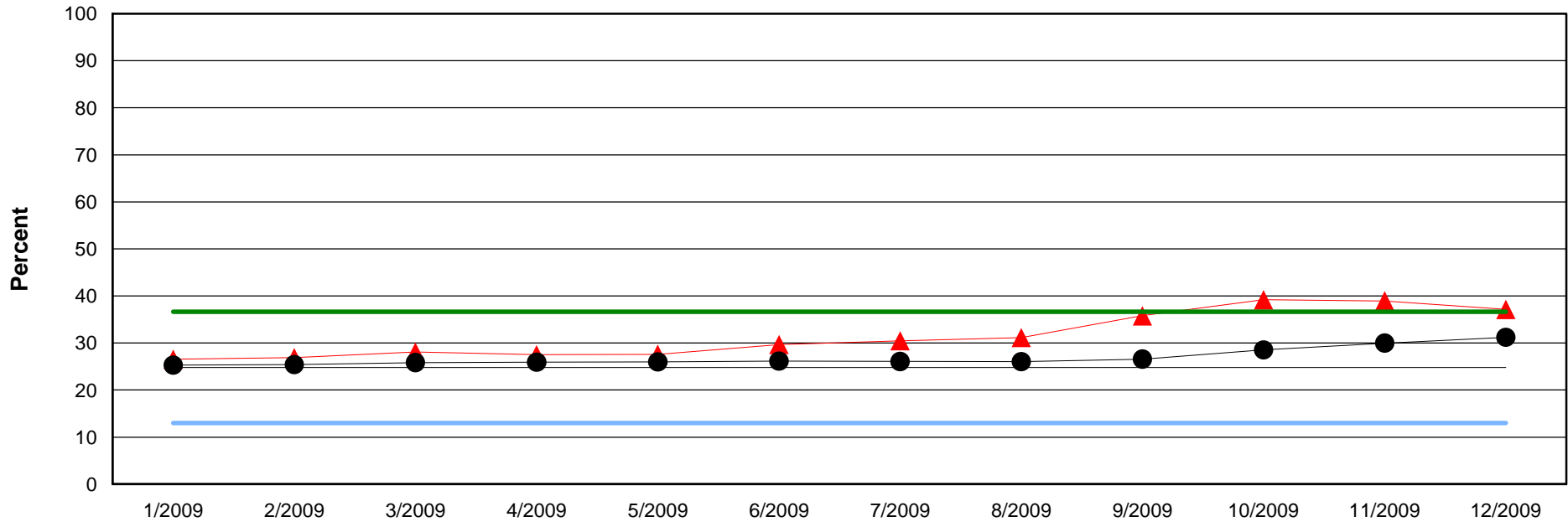
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	20	43	56	86	85	77	88	73	89	101	94	81
Total Possible	113	116	89	139	136	134	147	125	118	139	135	129
Percent	17.7%	37.1%	62.9%	61.9%	62.5%	57.5%	59.9%	58.4%	75.4%	72.7%	69.6%	62.8%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

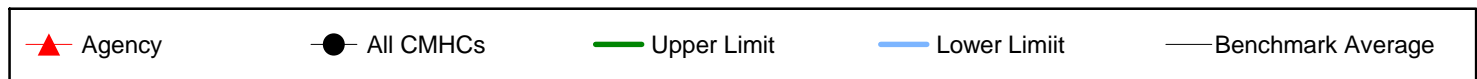
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



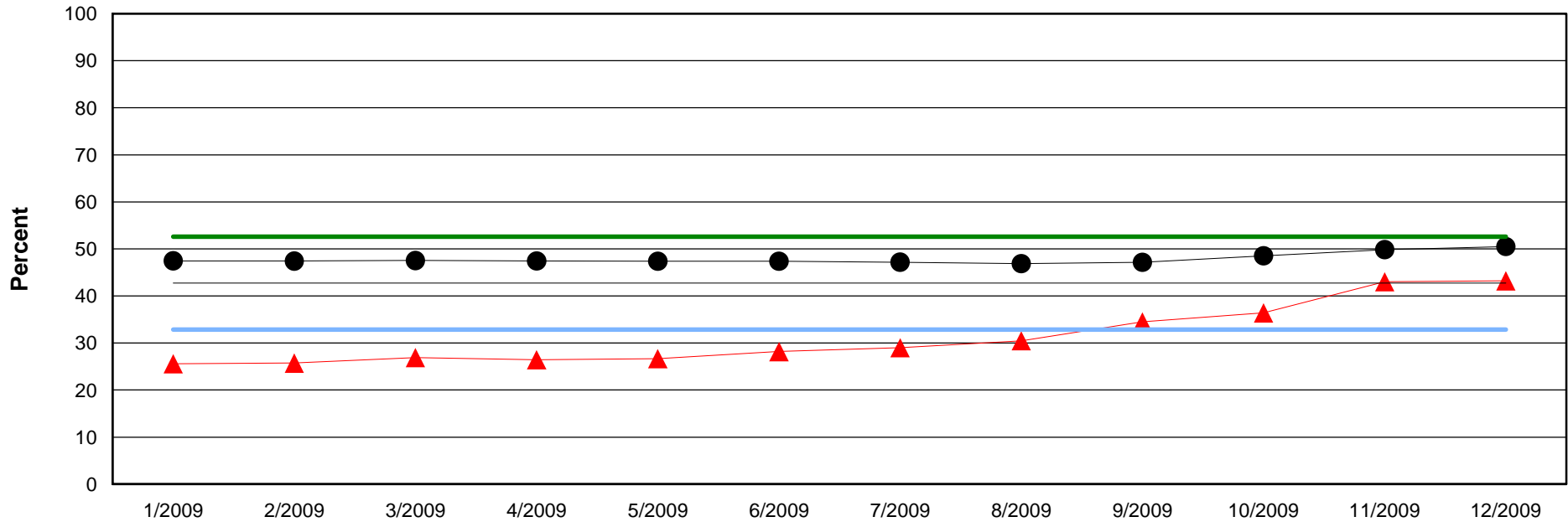
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	341	341	362	353	349	375	392	421	497	544	539	520
Total Possible	1,284	1,268	1,289	1,283	1,265	1,264	1,287	1,352	1,389	1,388	1,384	1,400
Percent	26.6%	26.9%	28.1%	27.5%	27.6%	29.7%	30.5%	31.1%	35.8%	39.2%	38.9%	37.1%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

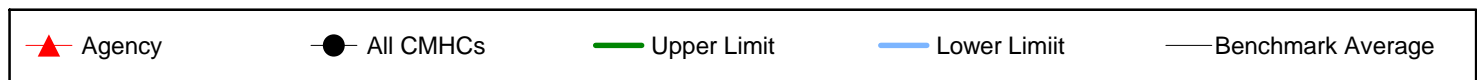
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



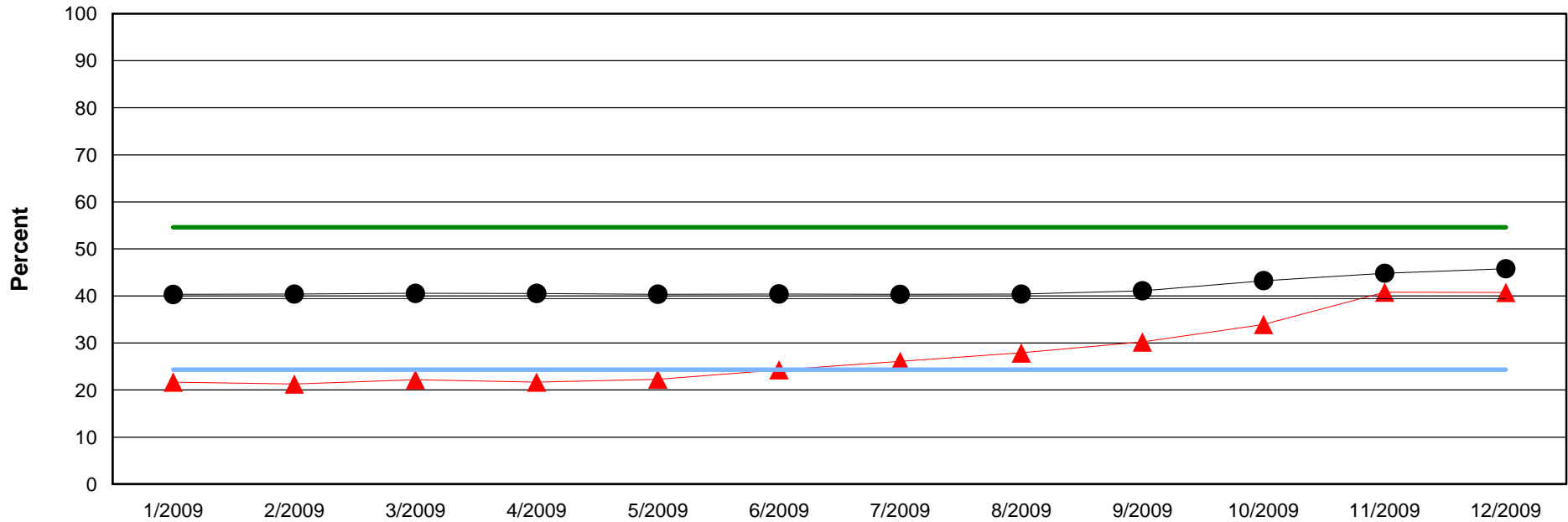
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	328	326	347	340	338	357	374	413	480	506	595	605
Total Possible	1,282	1,267	1,291	1,286	1,268	1,267	1,290	1,355	1,392	1,390	1,383	1,400
Percent	25.6%	25.7%	26.9%	26.4%	26.7%	28.2%	29.0%	30.5%	34.5%	36.4%	43.0%	43.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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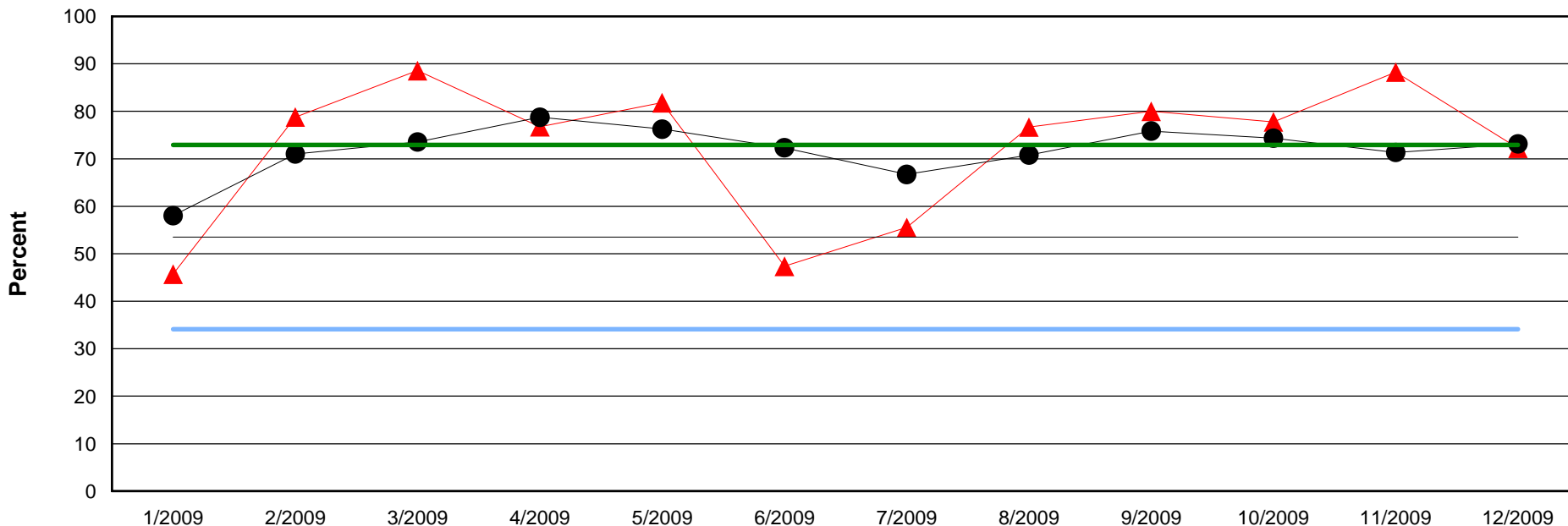
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	278	269	286	278	282	307	336	377	420	471	564	570
Total Possible	1,282	1,265	1,288	1,283	1,265	1,264	1,287	1,352	1,390	1,388	1,382	1,399
Percent	21.7%	21.3%	22.2%	21.7%	22.3%	24.3%	26.1%	27.9%	30.2%	33.9%	40.8%	40.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

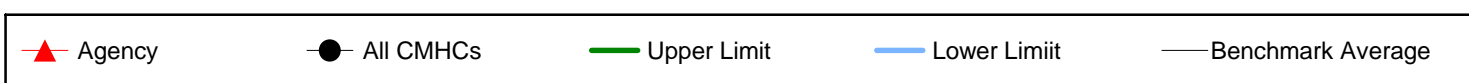
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



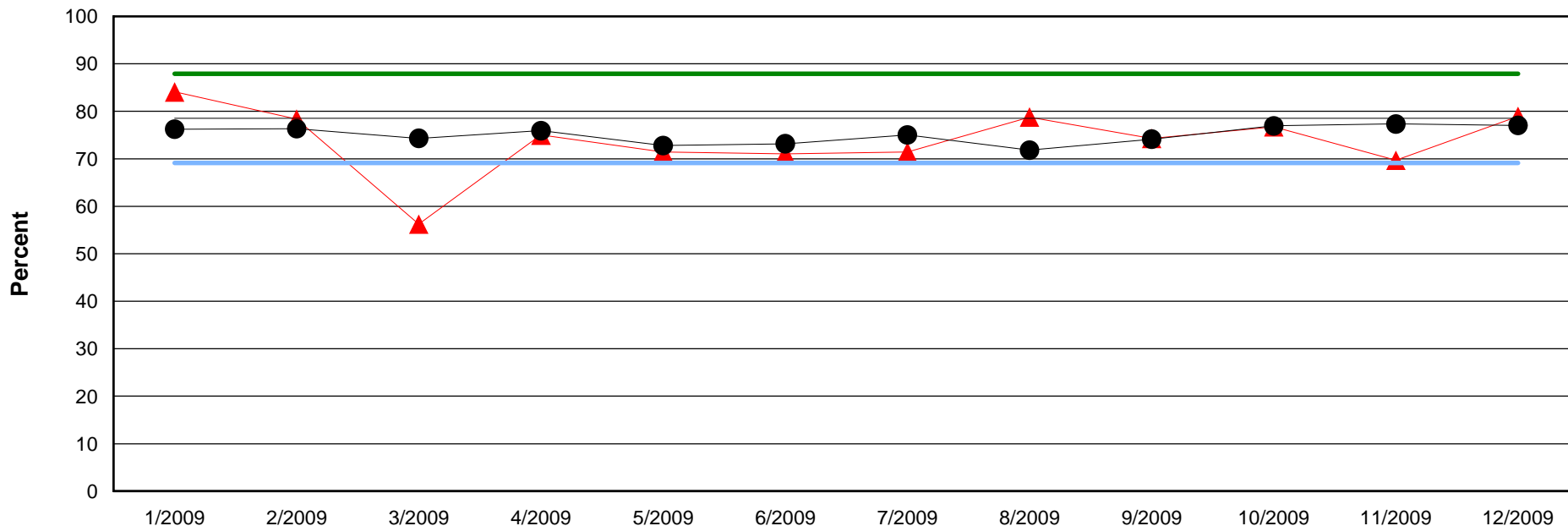
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	16	26	31	33	27	18	20	23	24	21	30	13
Total Possible	35	33	35	43	33	38	36	30	30	27	34	18
Percent	45.7%	78.8%	88.6%	76.7%	81.8%	47.4%	55.6%	76.7%	80.0%	77.8%	88.2%	72.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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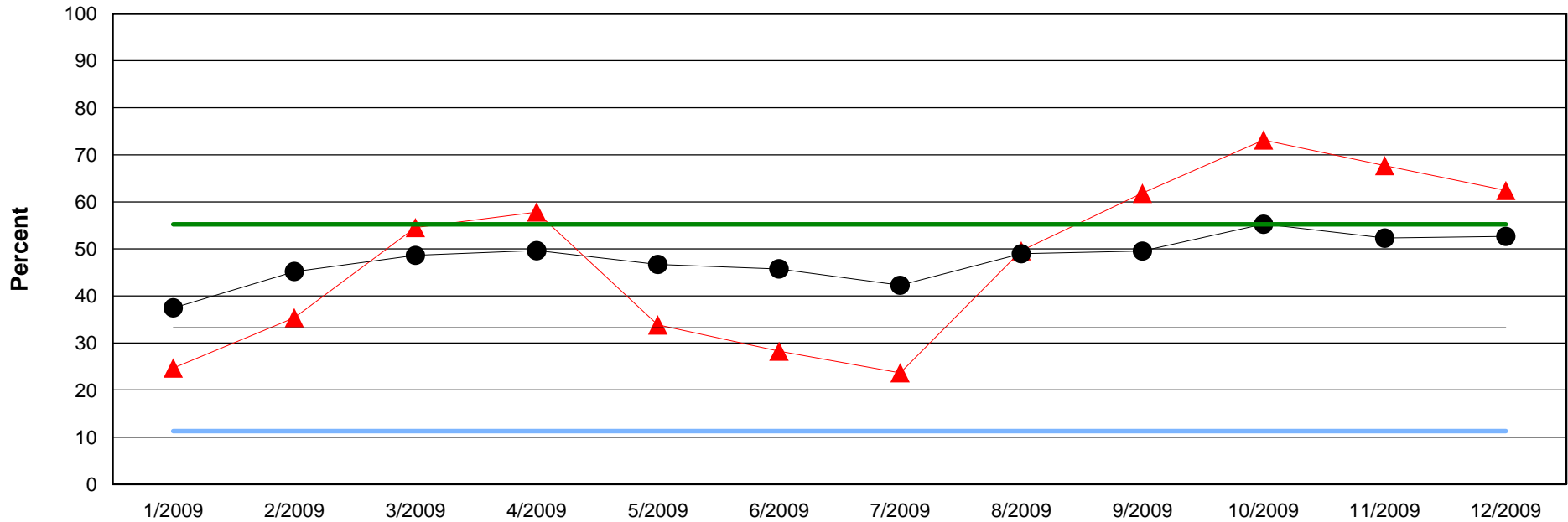
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	37	29	18	27	30	27	25	26	26	33	23	30
Total Possible	44	37	32	36	42	38	35	33	35	43	33	38
Percent	84.1%	78.4%	56.3%	75.0%	71.4%	71.1%	71.4%	78.8%	74.3%	76.7%	69.7%	78.9%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

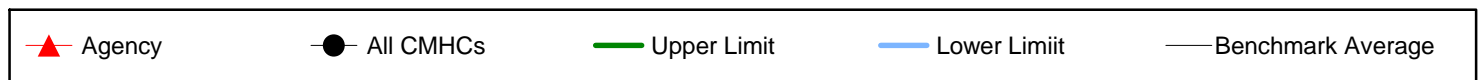
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%



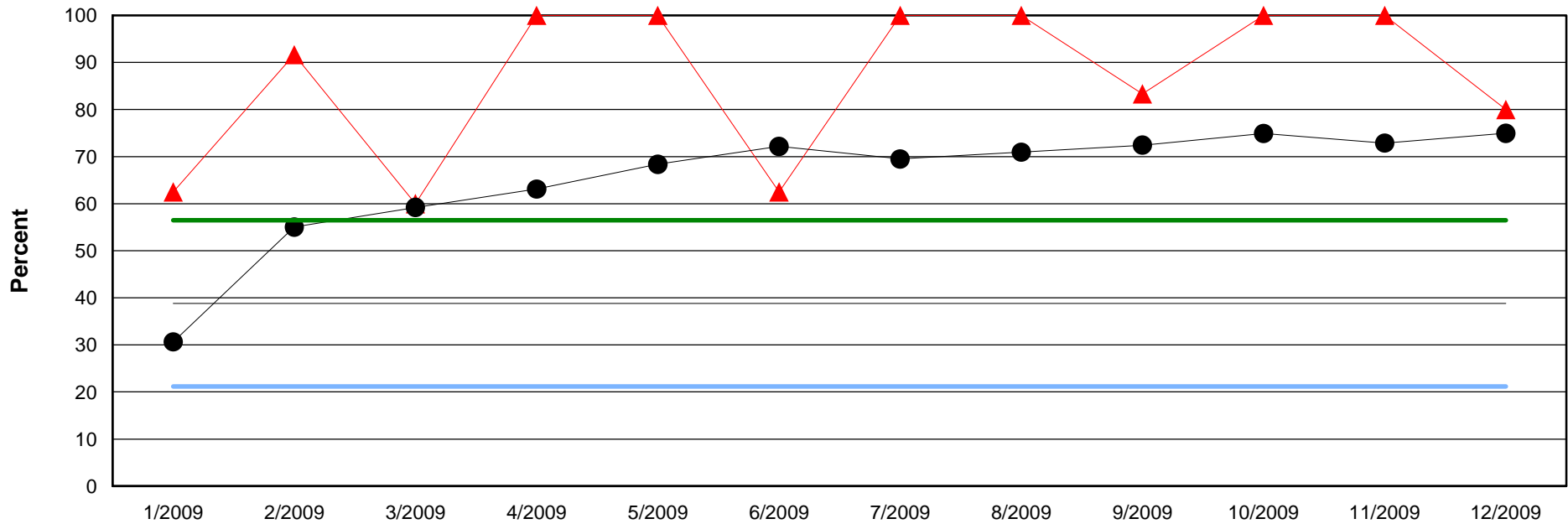
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	21	29	78	70	44	37	27	62	81	90	86	93
Total Possible	85	82	143	121	130	131	114	125	131	123	127	149
Percent	24.7%	35.4%	54.5%	57.9%	33.8%	28.2%	23.7%	49.6%	61.8%	73.2%	67.7%	62.4%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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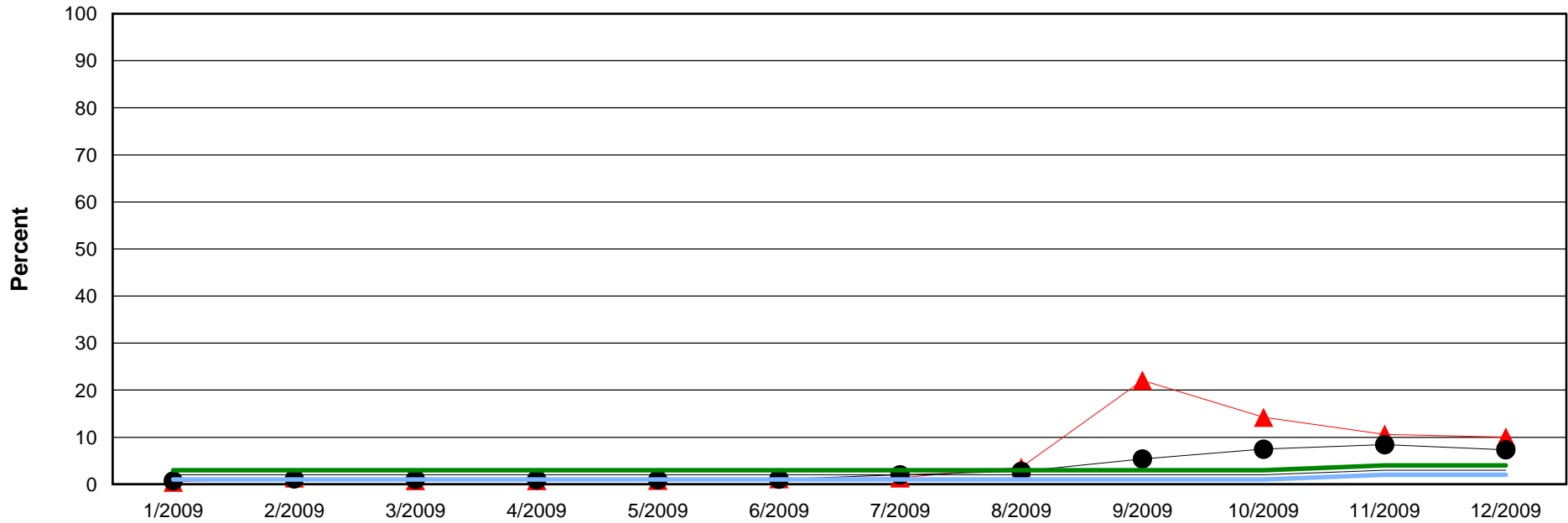
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	5	11	3	5	3	5	4	2	5	3	2	4
Total Possible	8	12	5	5	3	8	4	2	6	3	2	5
Percent	62.5%	91.7%	60.0%	100.0%	100.0%	62.5%	100.0%	100.0%	83.3%	100.0%	100.0%	80.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

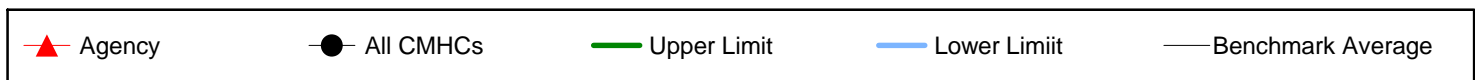
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



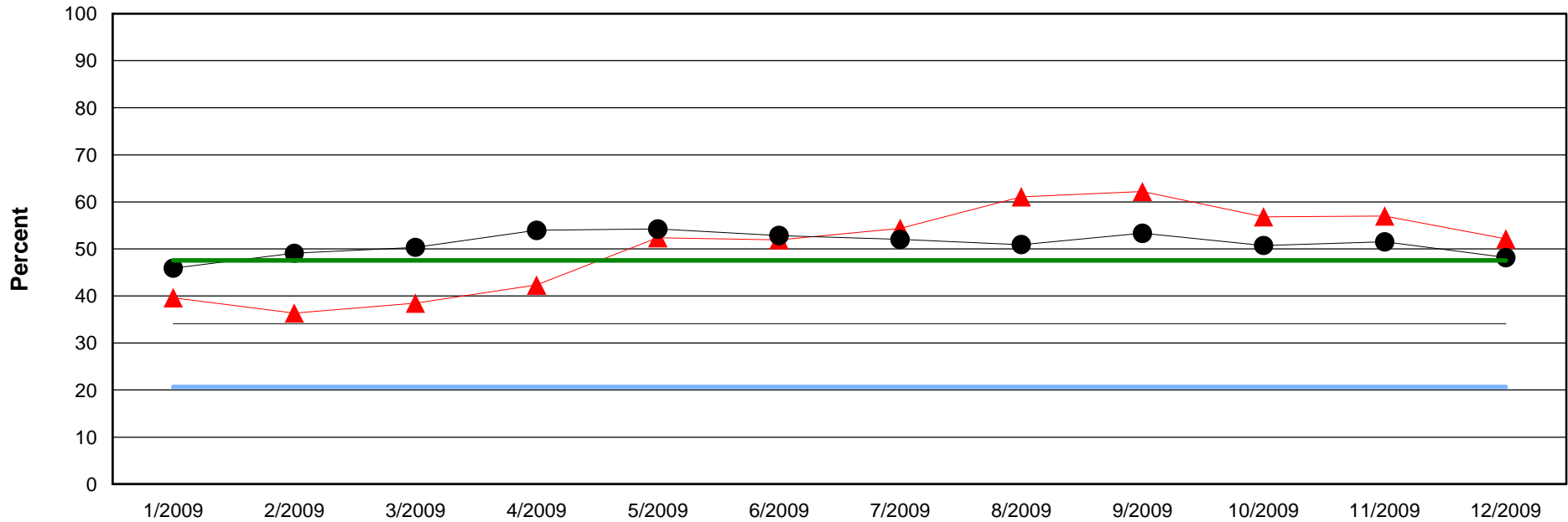
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	2	7	5	5	5	8	9	24	146	110	74	77
Total Possible	419	512	643	634	582	671	648	663	661	773	697	769
Percent	.5%	1.4%	.8%	.8%	.9%	1.2%	1.4%	3.6%	22.1%	14.2%	10.6%	10.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Hope Community Services

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	65	60	60	66	77	81	81	102	102	104	106	110
Total Possible	164	165	156	156	147	156	149	167	164	183	186	211
Percent	39.6%	36.4%	38.5%	42.3%	52.4%	51.9%	54.4%	61.1%	62.2%	56.8%	57.0%	52.1%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

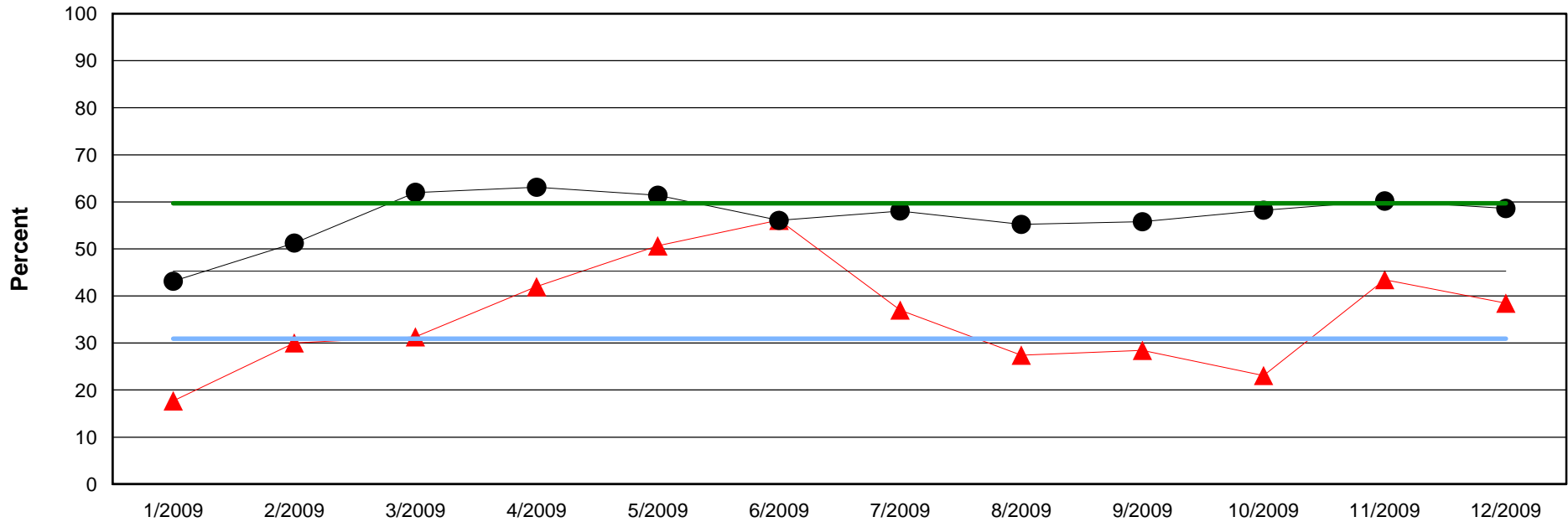
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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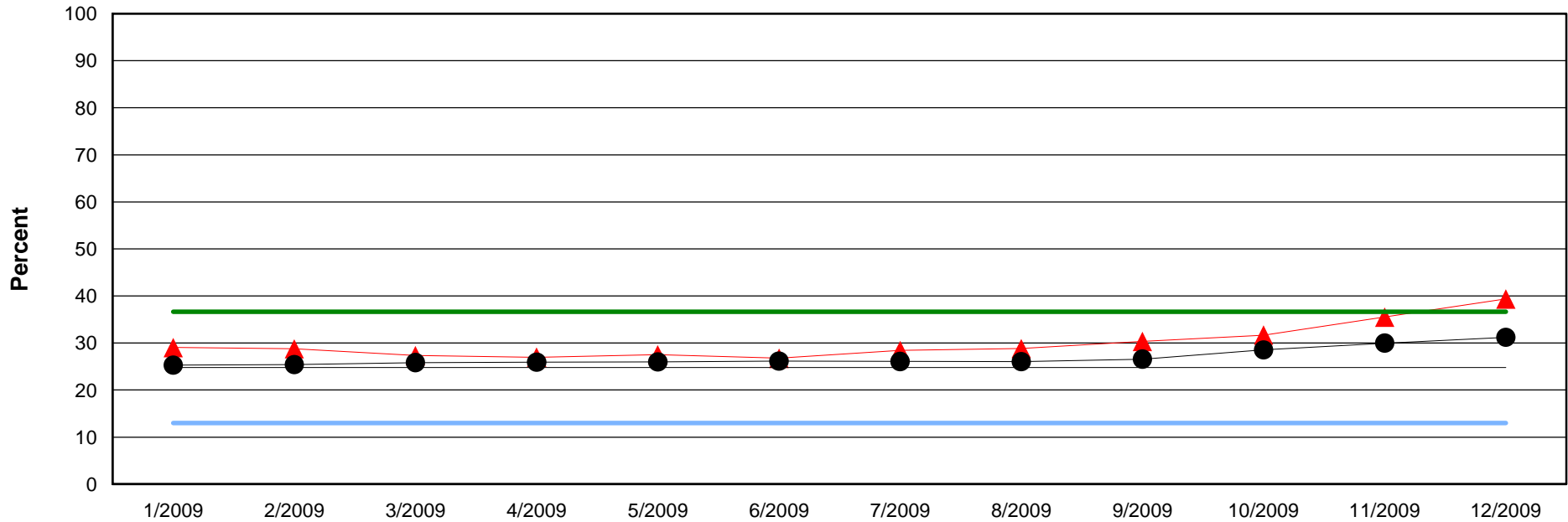
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	14	24	26	34	39	46	27	34	33	18	30	25
Total Possible	79	80	83	81	77	82	73	124	116	78	69	65
Percent	17.7%	30.0%	31.3%	42.0%	50.6%	56.1%	37.0%	27.4%	28.4%	23.1%	43.5%	38.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

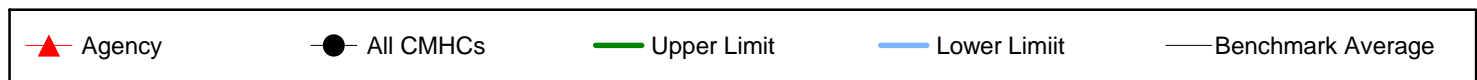
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



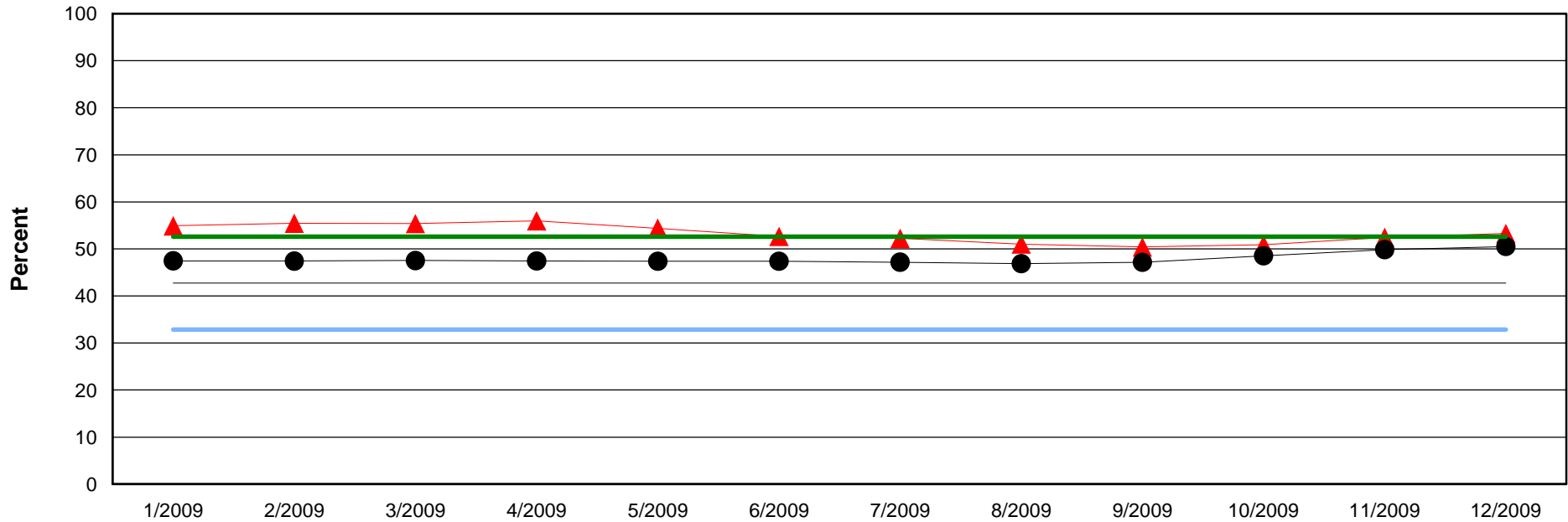
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	227	223	218	216	222	220	233	240	249	268	295	327
Total Possible	782	775	798	801	807	822	820	833	821	846	831	831
Percent	29.0%	28.8%	27.3%	27.0%	27.5%	26.8%	28.4%	28.8%	30.3%	31.7%	35.5%	39.4%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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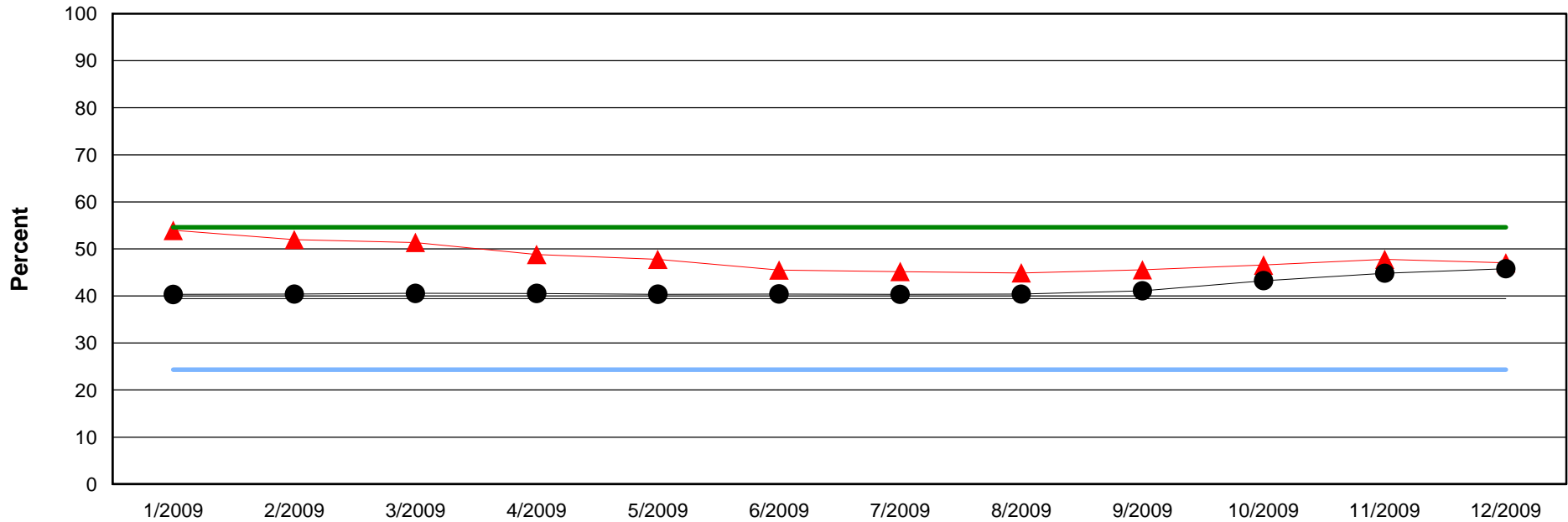
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	431	432	443	450	440	434	432	429	417	433	439	446
Total Possible	785	779	800	804	809	824	827	841	827	851	837	837
Percent	54.9%	55.5%	55.4%	56.0%	54.4%	52.7%	52.2%	51.0%	50.4%	50.9%	52.4%	53.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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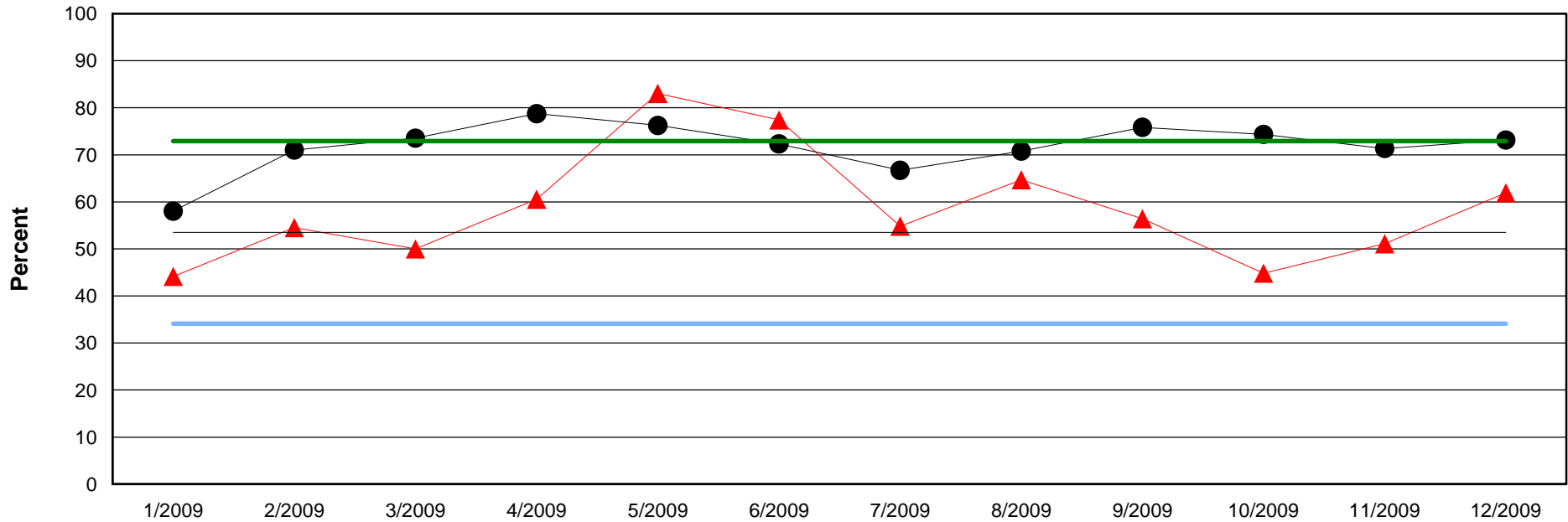
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	424	405	411	392	386	374	371	375	374	394	397	391
Total Possible	786	779	800	803	808	822	821	835	821	846	831	831
Percent	53.9%	52.0%	51.4%	48.8%	47.8%	45.5%	45.2%	44.9%	45.6%	46.6%	47.8%	47.1%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

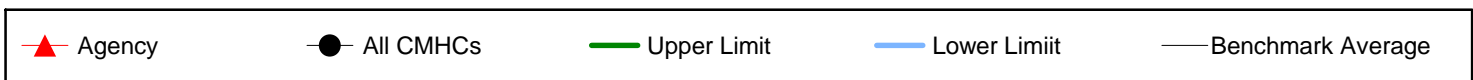
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



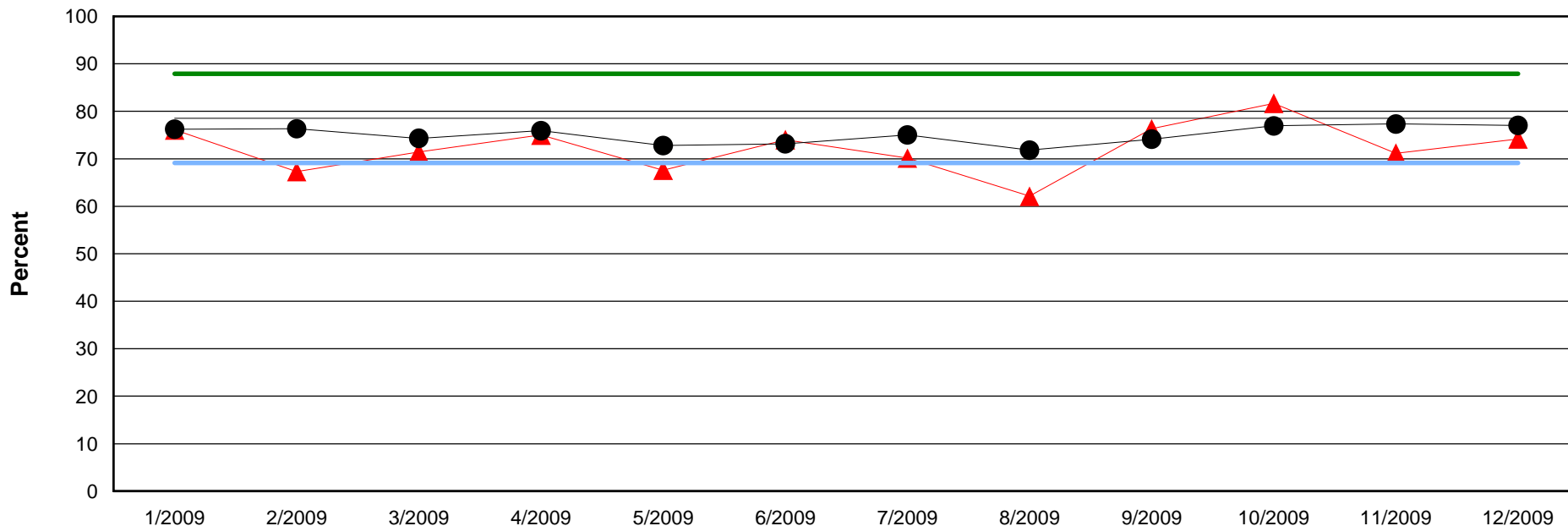
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	34	36	38	43	49	48	17	22	22	13	23	26
Total Possible	77	66	76	71	59	62	31	34	39	29	45	42
Percent	44.2%	54.5%	50.0%	60.6%	83.1%	77.4%	54.8%	64.7%	56.4%	44.8%	51.1%	61.9%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

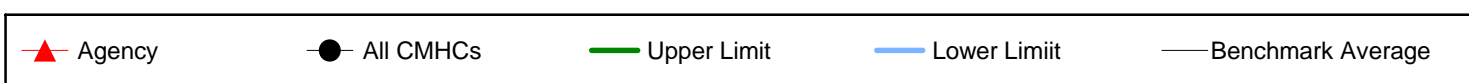
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



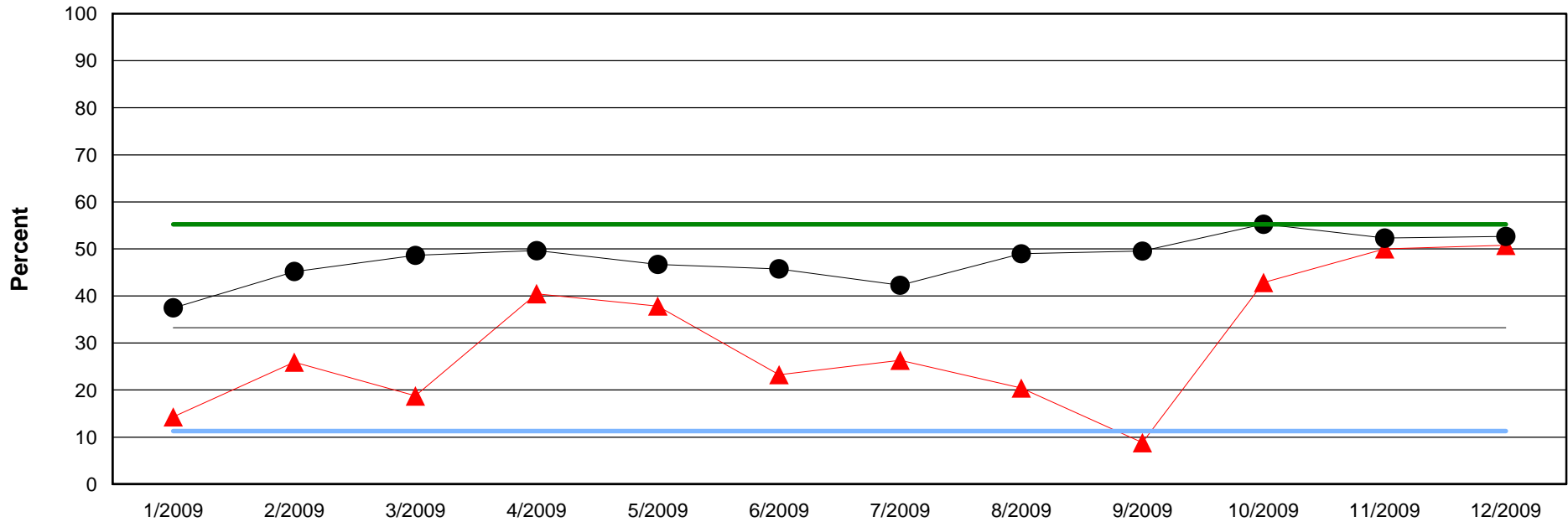
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	70	68	70	75	48	57	54	41	58	58	42	46
Total Possible	92	101	98	100	71	77	77	66	76	71	59	62
Percent	76.1%	67.3%	71.4%	75.0%	67.6%	74.0%	70.1%	62.1%	76.3%	81.7%	71.2%	74.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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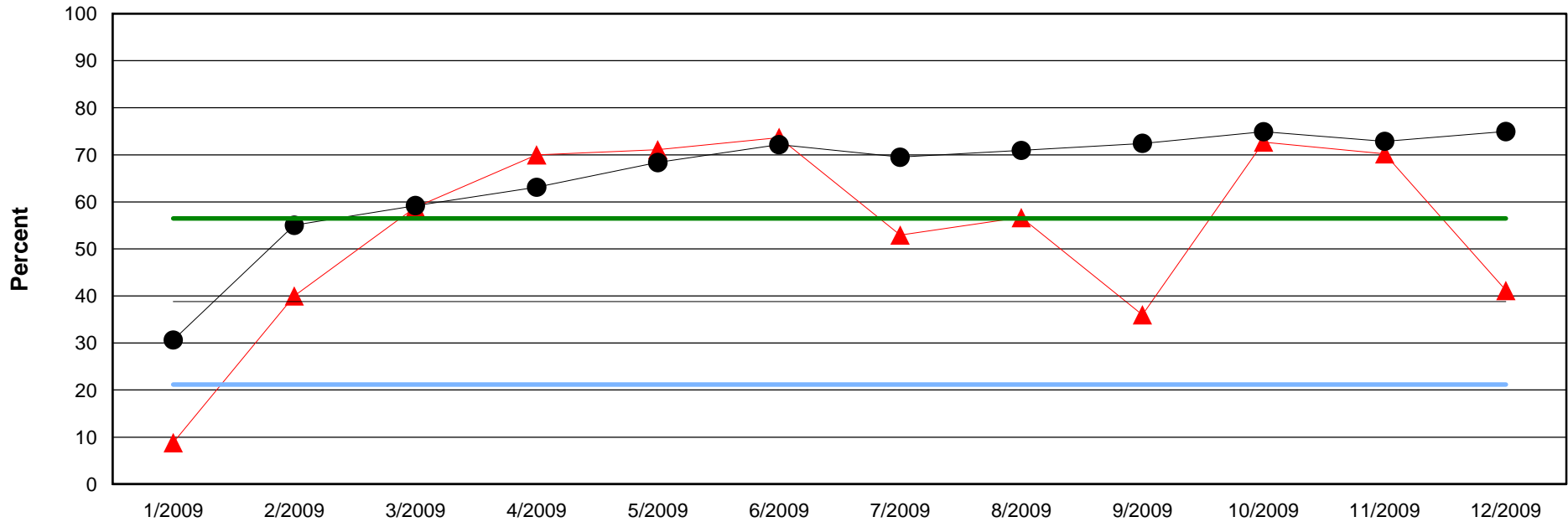
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	3	7	9	17	14	10	20	19	6	24	25	33
Total Possible	21	27	48	42	37	43	76	93	68	56	50	65
Percent	14.3%	25.9%	18.8%	40.5%	37.8%	23.3%	26.3%	20.4%	8.8%	42.9%	50.0%	50.8%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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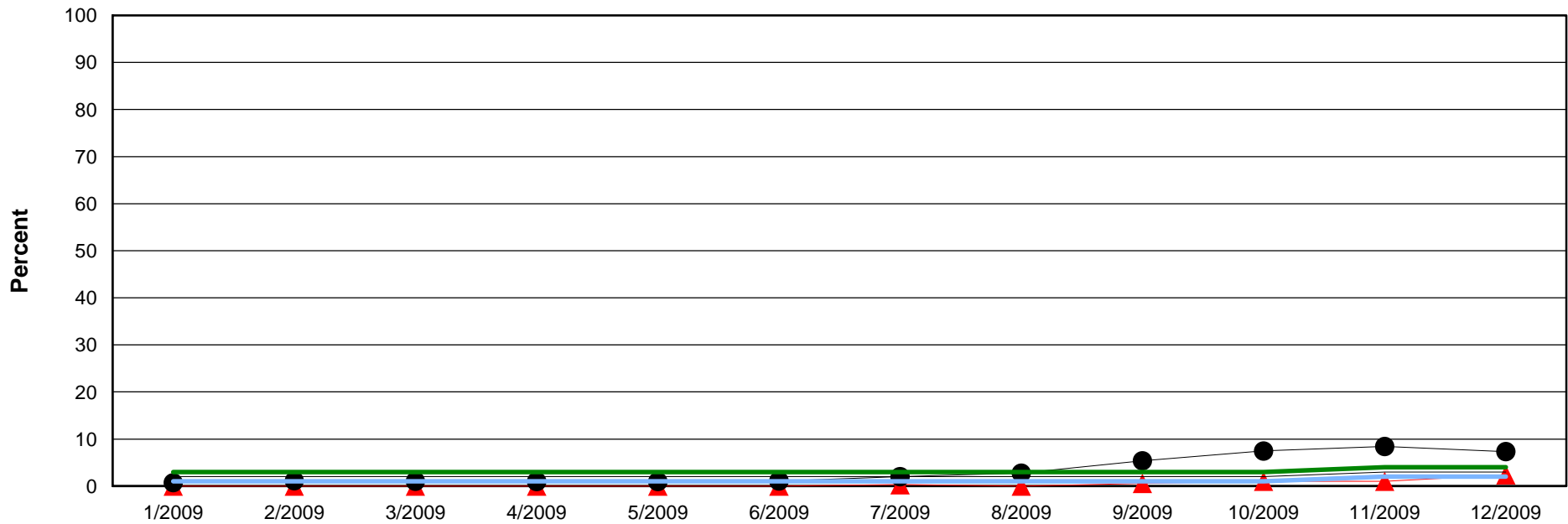
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	3	12	20	7	32	28	18	17	9	16	33	14
Total Possible	34	30	34	10	45	38	34	30	25	22	47	34
Percent	8.8%	40.0%	58.8%	70.0%	71.1%	73.7%	52.9%	56.7%	36.0%	72.7%	70.2%	41.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
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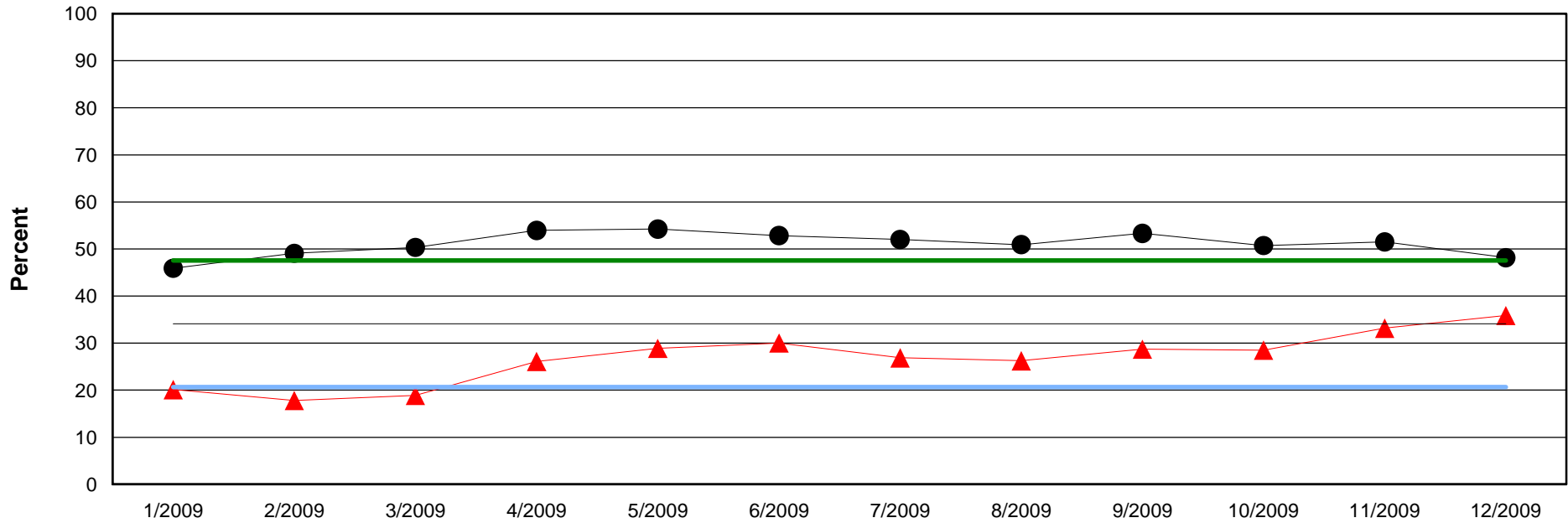
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	0	0	0	0	0	0	1	0	2	4	5	9
Total Possible	233	248	314	340	325	317	332	399	346	401	502	377
Percent	.0%	.0%	.0%	.0%	.0%	.0%	.3%	.0%	.6%	1.0%	1.0%	2.4%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Jim Taliaferro CMHC

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	35	31	34	47	54	60	54	53	58	59	67	71
Total Possible	174	174	180	180	187	200	201	202	202	207	202	198
Percent	20.1%	17.8%	18.9%	26.1%	28.9%	30.0%	26.9%	26.2%	28.7%	28.5%	33.2%	35.9%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

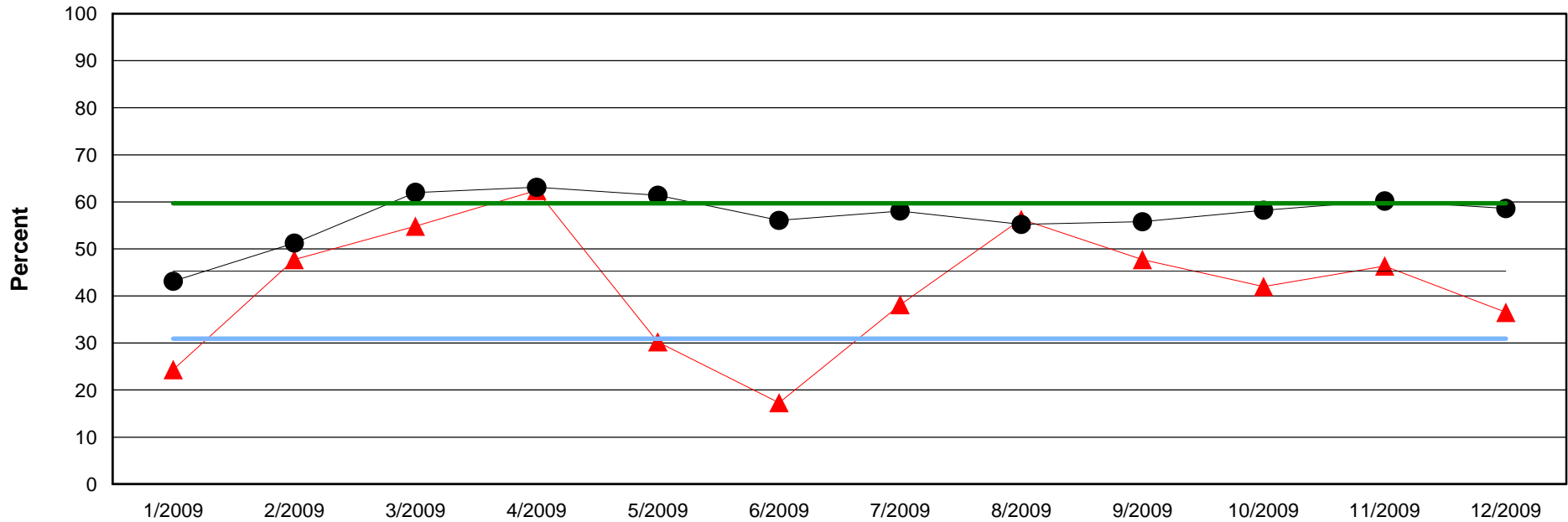
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

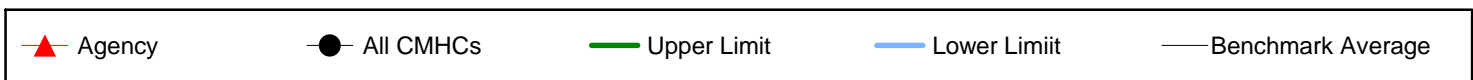
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



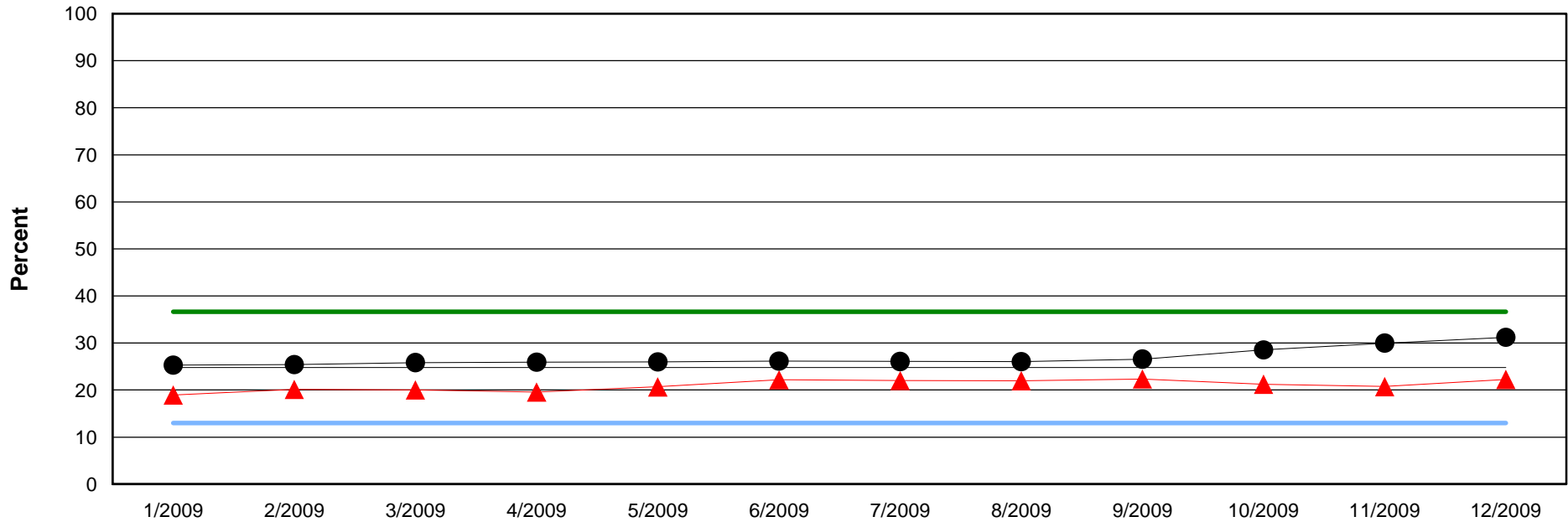
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	38	73	74	93	49	23	58	103	74	71	64	42
Total Possible	156	153	135	149	162	133	152	183	155	169	138	115
Percent	24.4%	47.7%	54.8%	62.4%	30.2%	17.3%	38.2%	56.3%	47.7%	42.0%	46.4%	36.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

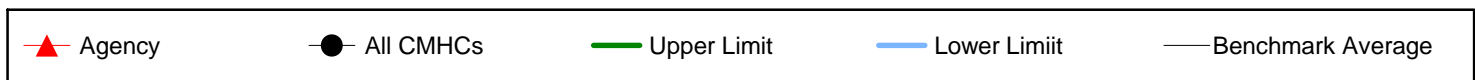
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



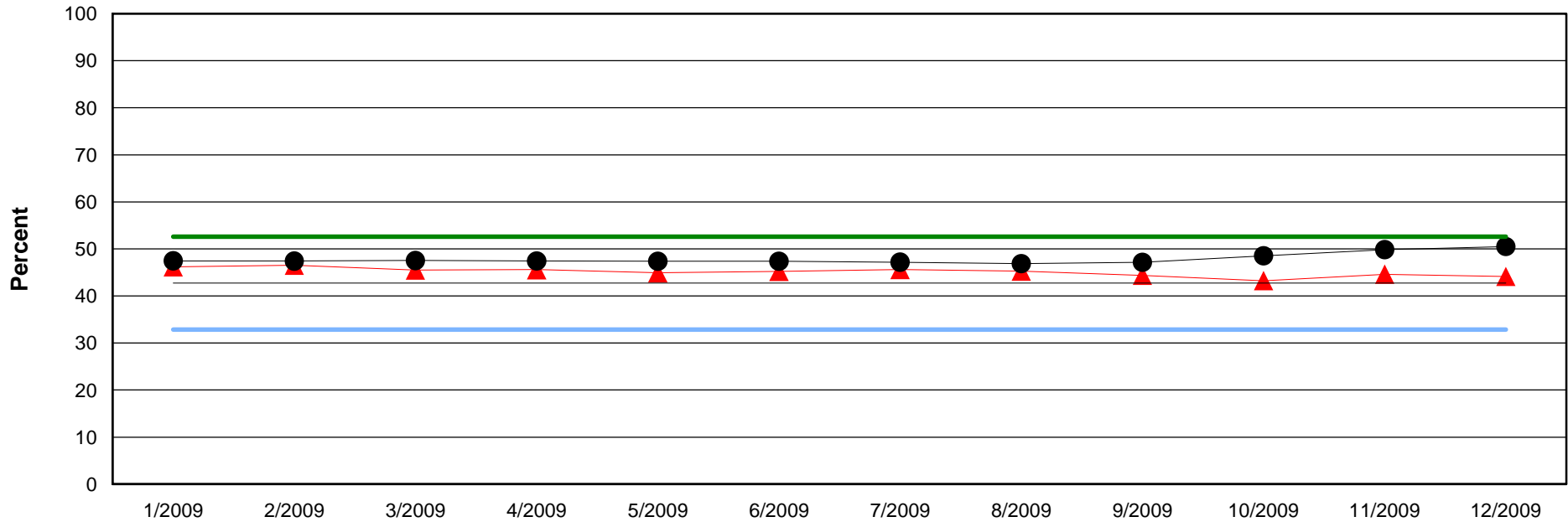
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	235	260	264	267	273	274	280	292	305	307	301	315
Total Possible	1,240	1,291	1,319	1,364	1,320	1,235	1,272	1,329	1,365	1,446	1,451	1,415
Percent	19.0%	20.1%	20.0%	19.6%	20.7%	22.2%	22.0%	22.0%	22.3%	21.2%	20.7%	22.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

▲ Agency	● All CMHCs	— Upper Limit	— Lower Limit	— Benchmark Average
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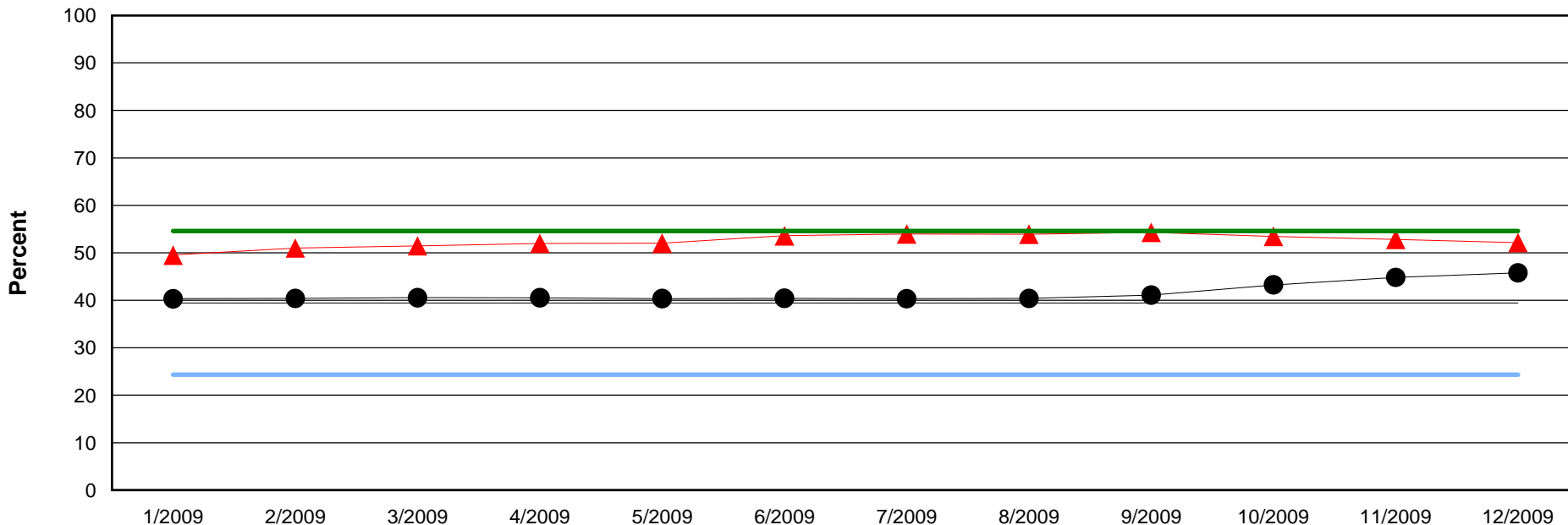
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	574	603	602	622	592	558	581	603	606	626	648	626
Total Possible	1,243	1,296	1,322	1,364	1,318	1,234	1,273	1,331	1,366	1,447	1,452	1,418
Percent	46.2%	46.5%	45.5%	45.6%	44.9%	45.2%	45.6%	45.3%	44.4%	43.3%	44.6%	44.1%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

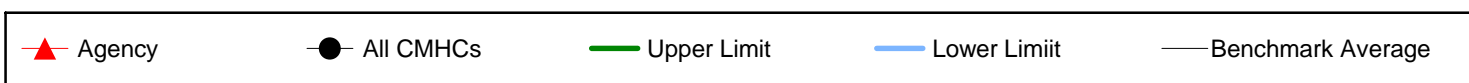
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



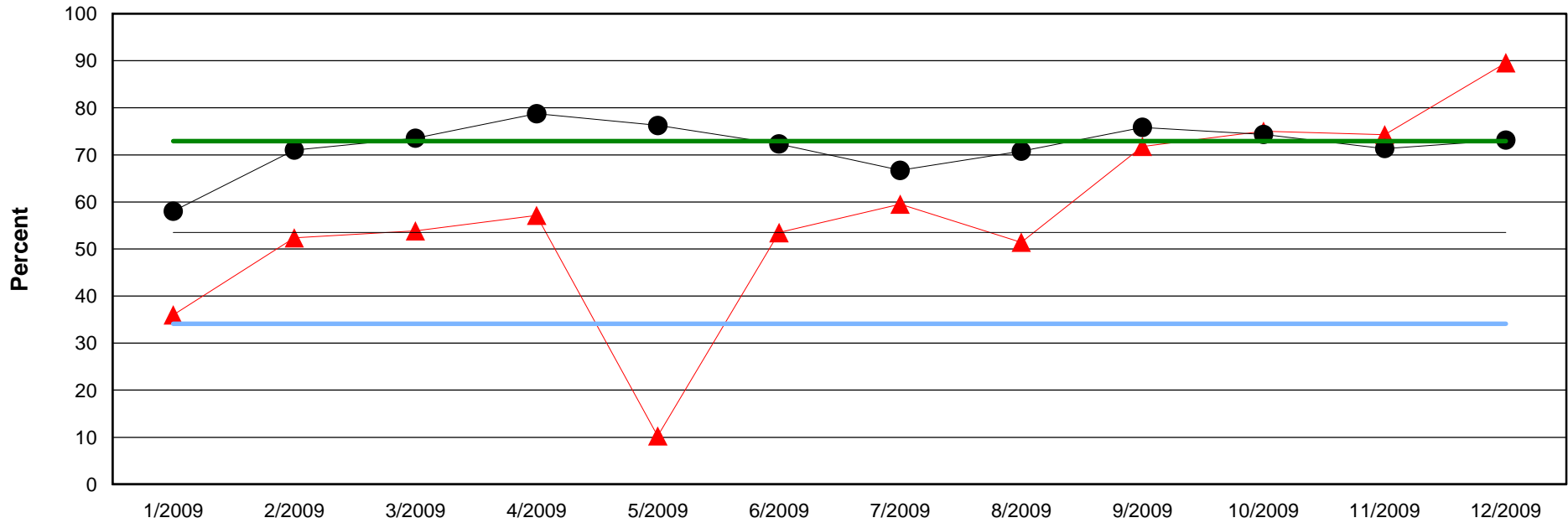
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	616	661	680	709	686	663	689	720	744	776	769	740
Total Possible	1,244	1,296	1,321	1,364	1,319	1,237	1,277	1,335	1,370	1,451	1,455	1,419
Percent	49.5%	51.0%	51.5%	52.0%	52.0%	53.6%	54.0%	53.9%	54.3%	53.5%	52.9%	52.1%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

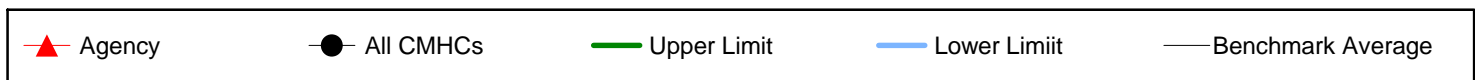
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



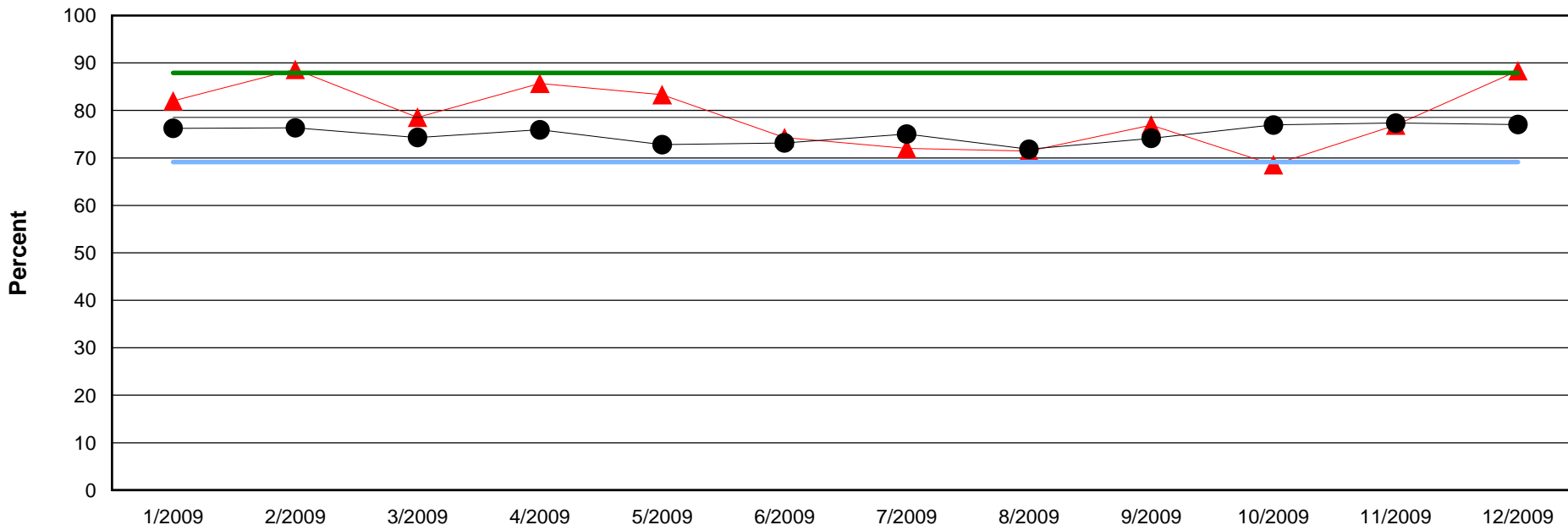
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	9	11	21	20	4	23	25	18	28	15	26	43
Total Possible	25	21	39	35	39	43	42	35	39	20	35	48
Percent	36.0%	52.4%	53.8%	57.1%	10.3%	53.5%	59.5%	51.4%	71.8%	75.0%	74.3%	89.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

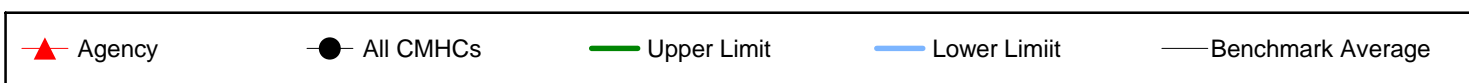
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



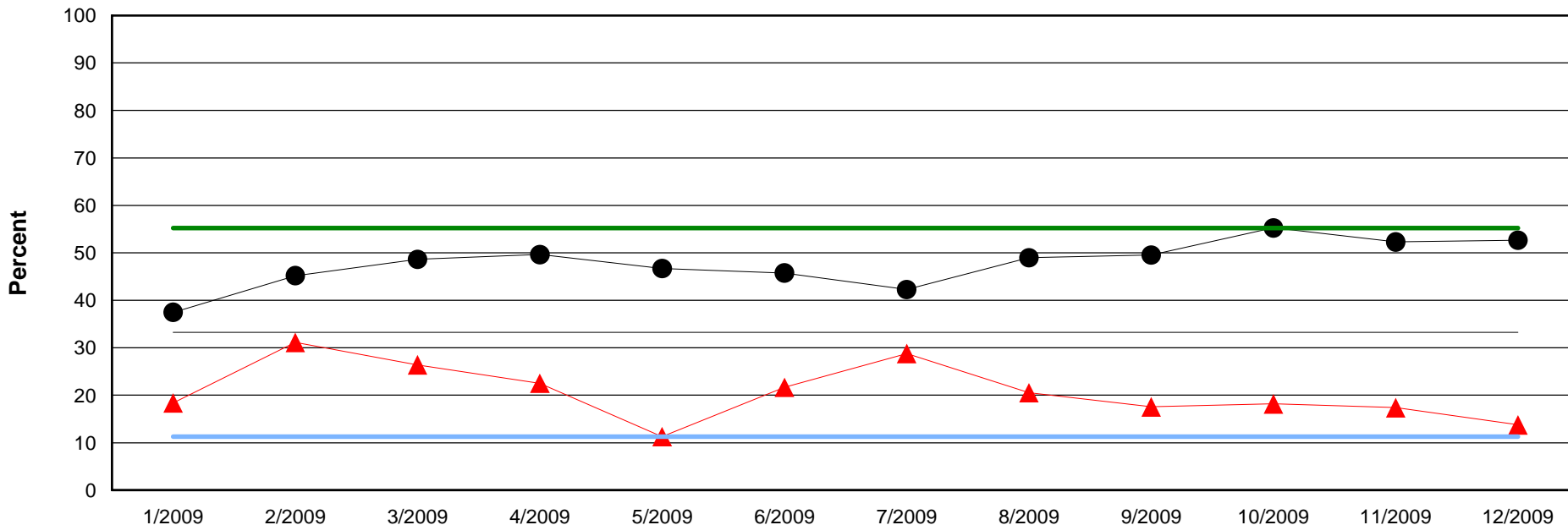
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	41	39	33	30	30	26	18	15	30	24	30	38
Total Possible	50	44	42	35	36	35	25	21	39	35	39	43
Percent	82.0%	88.6%	78.6%	85.7%	83.3%	74.3%	72.0%	71.4%	76.9%	68.6%	76.9%	88.4%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

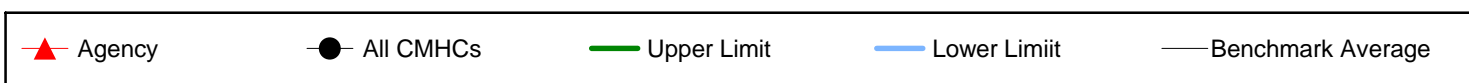
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%



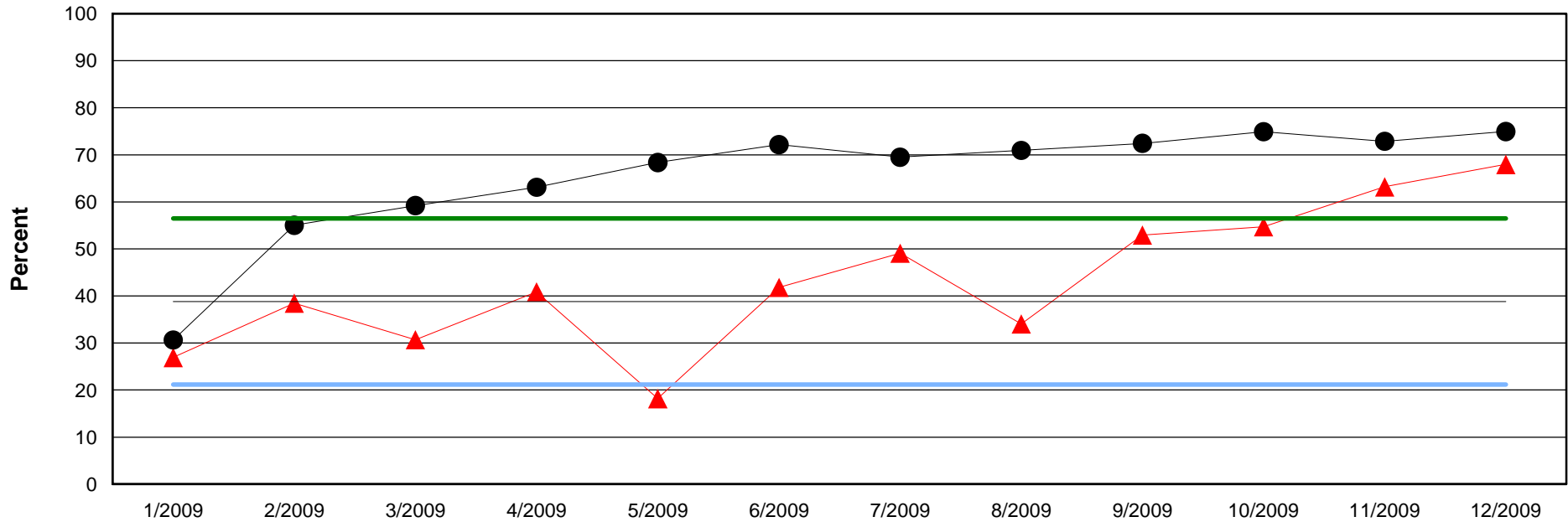
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	18	33	33	25	7	26	40	23	23	18	16	15
Total Possible	98	106	125	111	62	120	139	112	131	99	92	109
Percent	18.4%	31.1%	26.4%	22.5%	11.3%	21.7%	28.8%	20.5%	17.6%	18.2%	17.4%	13.8%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

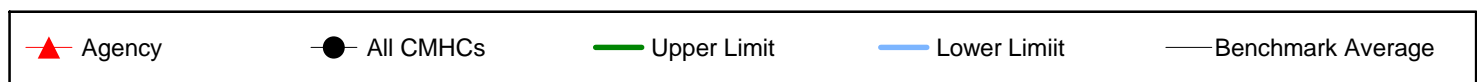
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



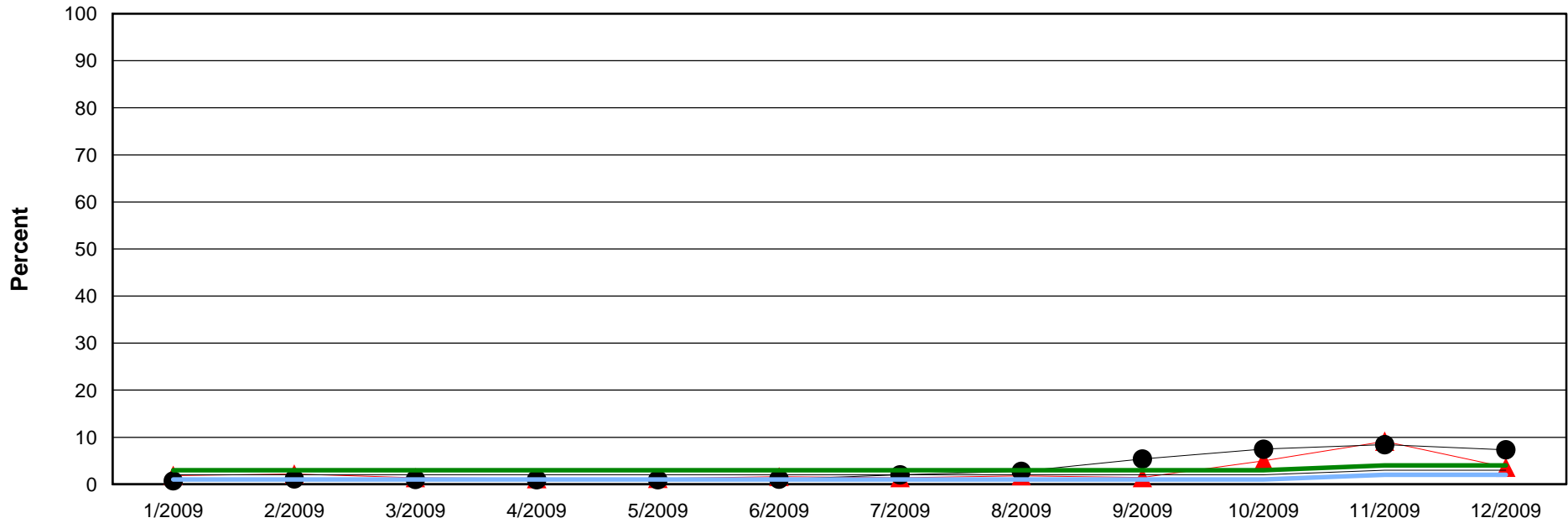
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	14	25	31	47	6	46	53	48	72	64	79	70
Total Possible	52	65	101	115	33	110	108	141	136	117	125	103
Percent	26.9%	38.5%	30.7%	40.9%	18.2%	41.8%	49.1%	34.0%	52.9%	54.7%	63.2%	68.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

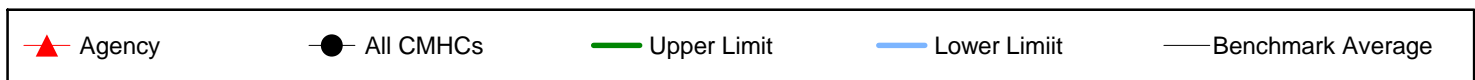
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



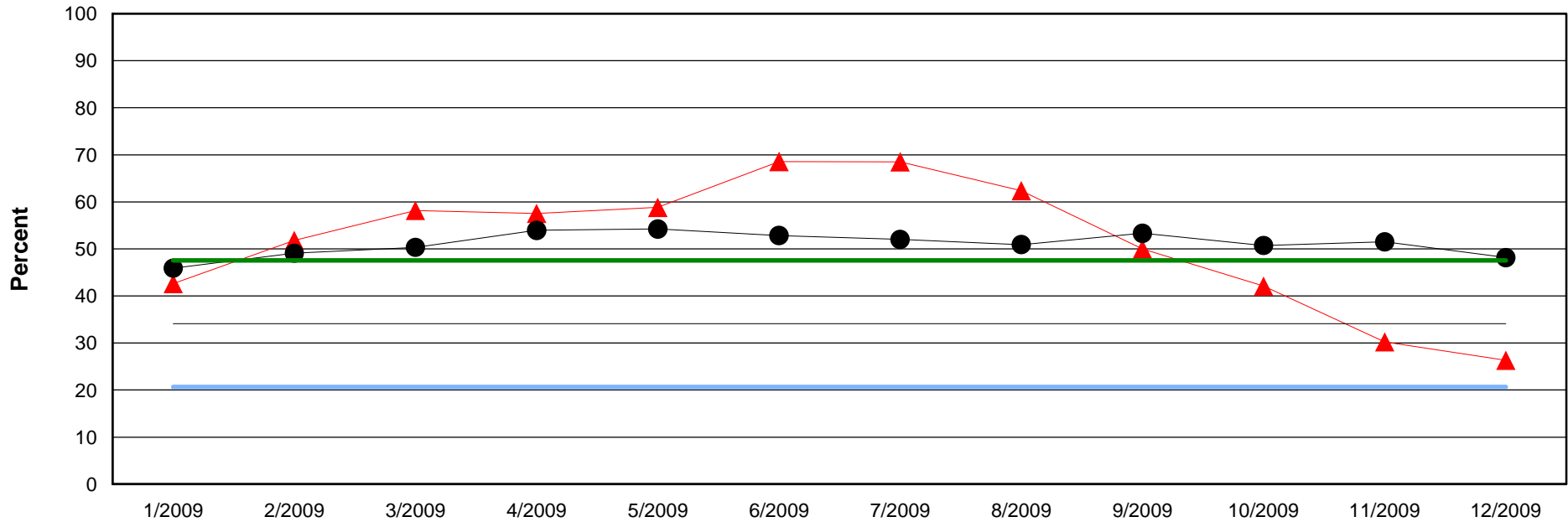
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	13	18	12	10	4	11	14	15	10	33	47	22
Total Possible	691	828	838	822	323	670	1,003	834	693	660	514	609
Percent	1.9%	2.2%	1.4%	1.2%	1.2%	1.6%	1.4%	1.8%	1.4%	5.0%	9.1%	3.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

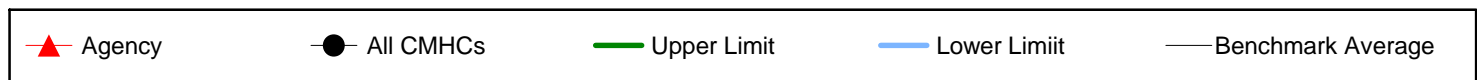
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

MHSSO

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	52	71	82	80	70	72	74	68	57	48	36	30
Total Possible	122	137	141	139	119	105	108	109	114	114	119	114
Percent	42.6%	51.8%	58.2%	57.6%	58.8%	68.6%	68.5%	62.4%	50.0%	42.1%	30.3%	26.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

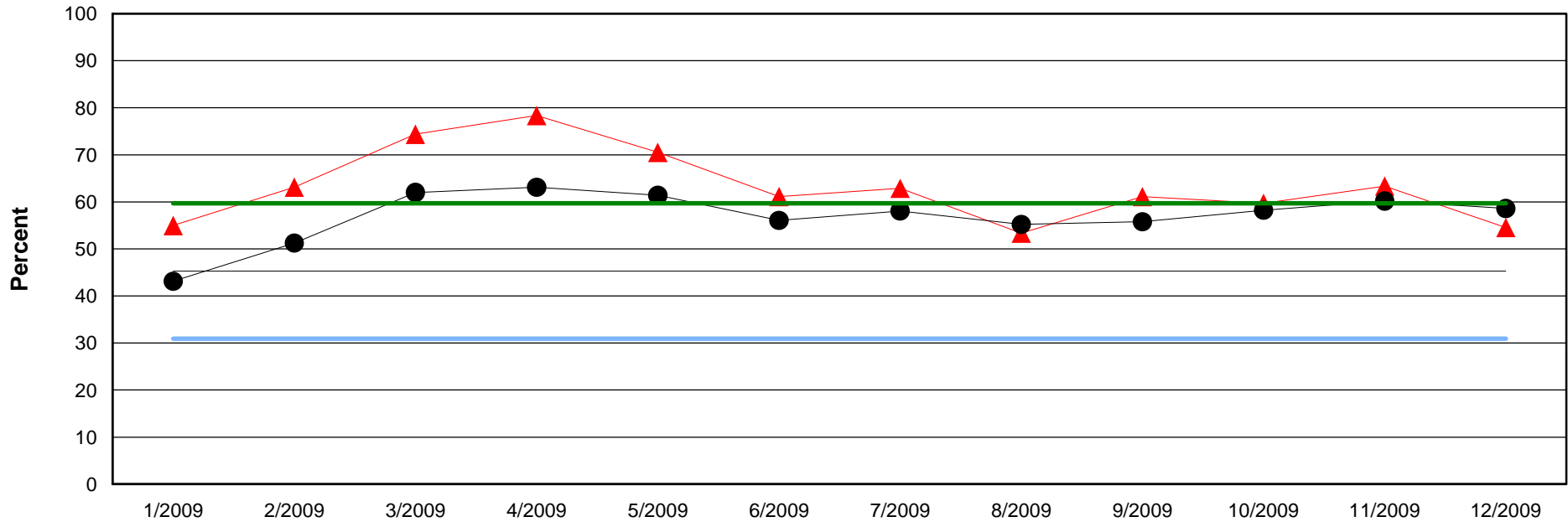
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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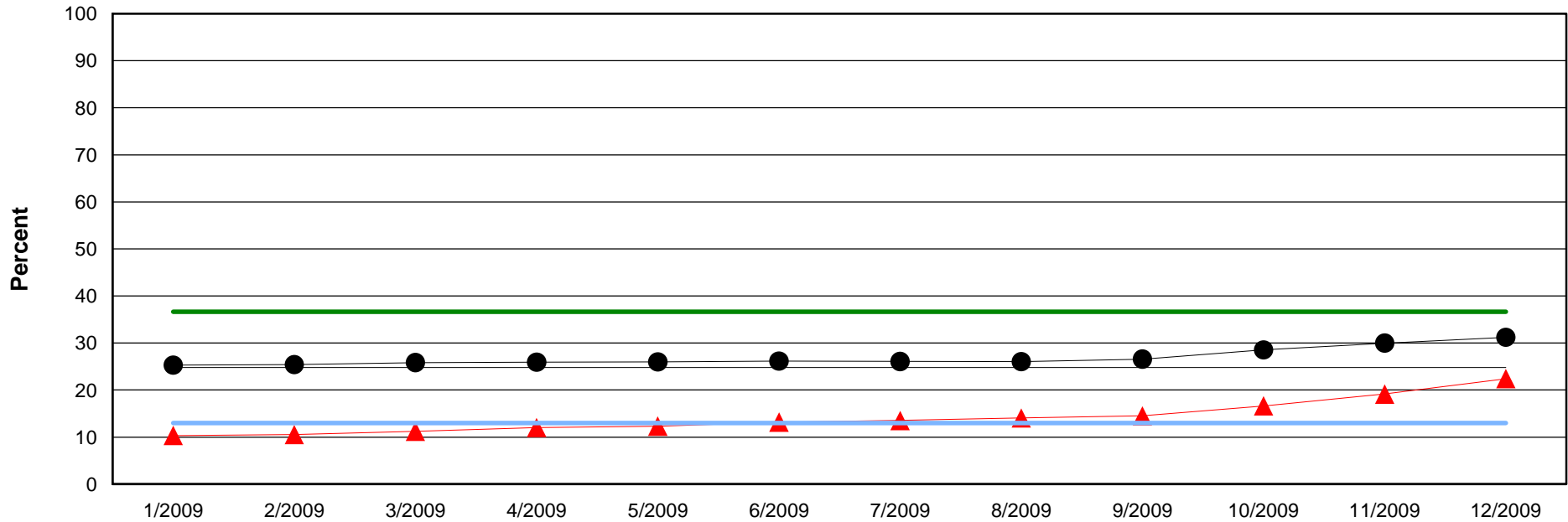
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	105	101	119	181	165	121	127	111	121	120	121	108
Total Possible	191	160	160	231	234	198	202	208	198	201	191	198
Percent	55.0%	63.1%	74.4%	78.4%	70.5%	61.1%	62.9%	53.4%	61.1%	59.7%	63.4%	54.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

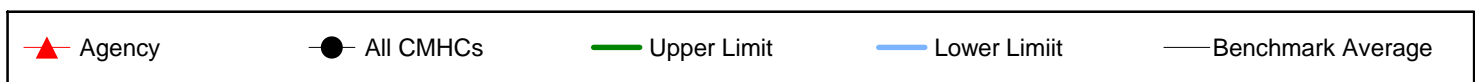
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%



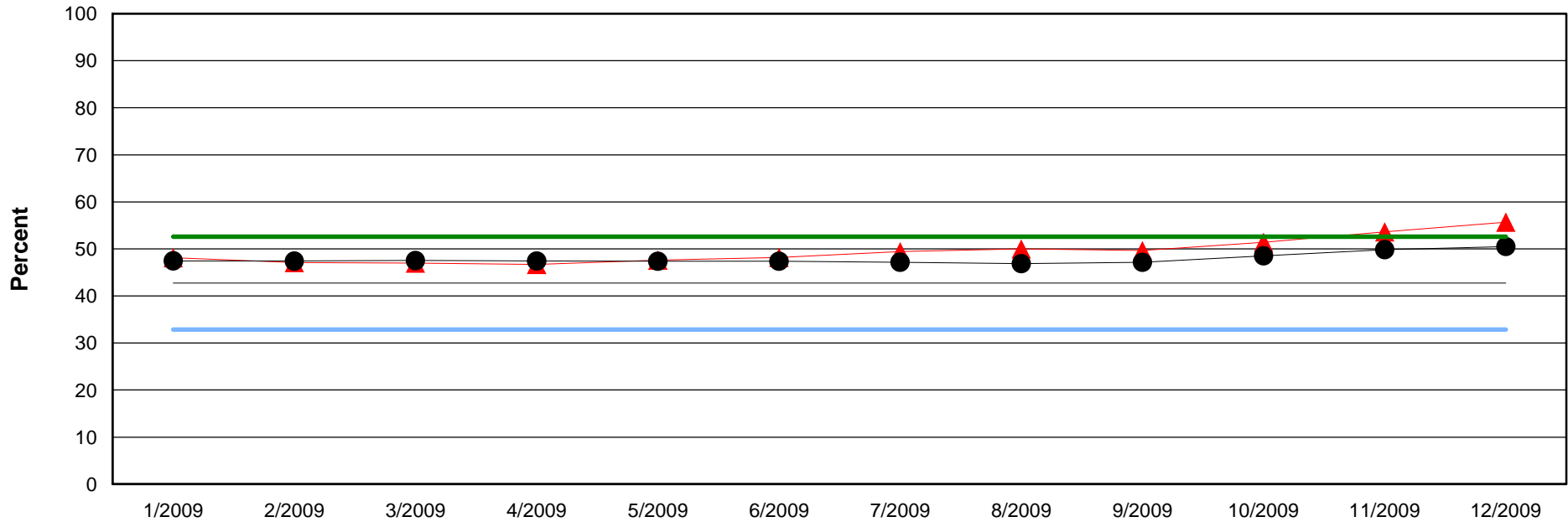
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	183	190	203	222	232	251	260	277	288	337	398	457
Total Possible	1,769	1,802	1,804	1,845	1,882	1,905	1,922	1,971	1,985	2,025	2,078	2,038
Percent	10.3%	10.5%	11.3%	12.0%	12.3%	13.2%	13.5%	14.1%	14.5%	16.6%	19.2%	22.4%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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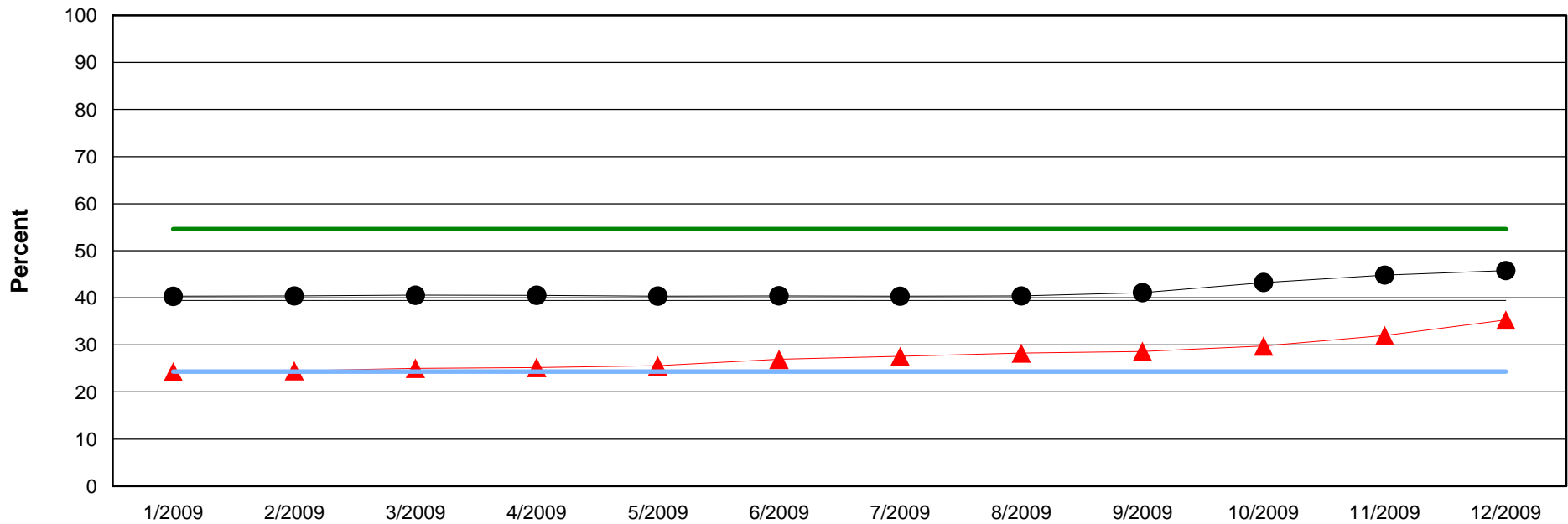
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	852	850	849	862	896	919	950	986	986	1,043	1,116	1,136
Total Possible	1,771	1,804	1,806	1,845	1,882	1,907	1,923	1,972	1,986	2,029	2,081	2,040
Percent	48.1%	47.1%	47.0%	46.7%	47.6%	48.2%	49.4%	50.0%	49.6%	51.4%	53.6%	55.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

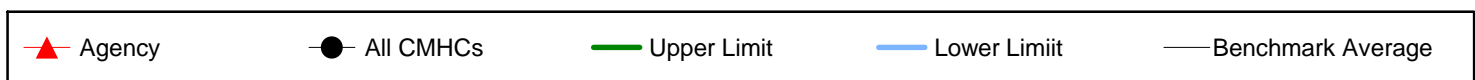
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



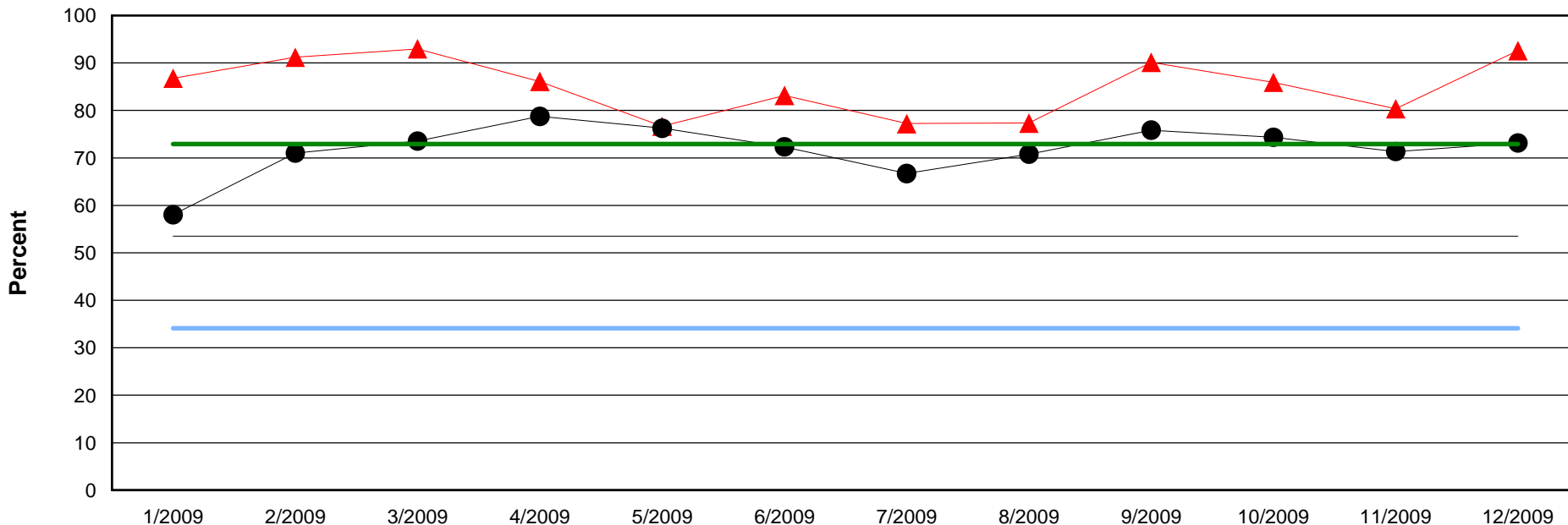
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	430	442	452	465	481	513	530	557	568	603	665	720
Total Possible	1,770	1,803	1,805	1,844	1,881	1,905	1,922	1,971	1,985	2,026	2,080	2,040
Percent	24.3%	24.5%	25.0%	25.2%	25.6%	26.9%	27.6%	28.3%	28.6%	29.8%	32.0%	35.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

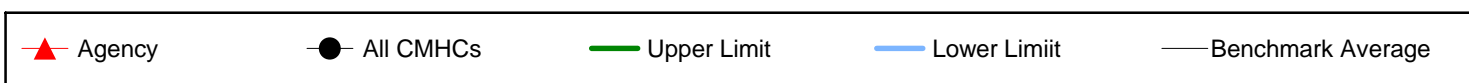
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



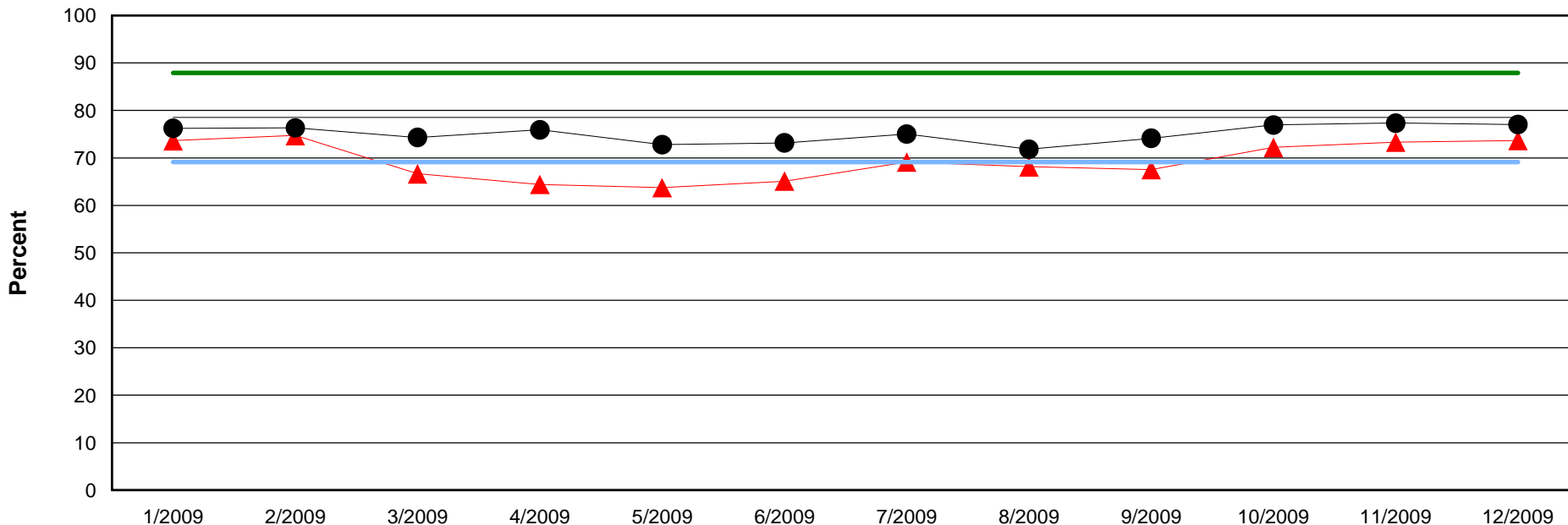
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	59	83	106	62	46	79	61	58	64	61	45	25
Total Possible	68	91	114	72	60	95	79	75	71	71	56	27
Percent	86.8%	91.2%	93.0%	86.1%	76.7%	83.2%	77.2%	77.3%	90.1%	85.9%	80.4%	92.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

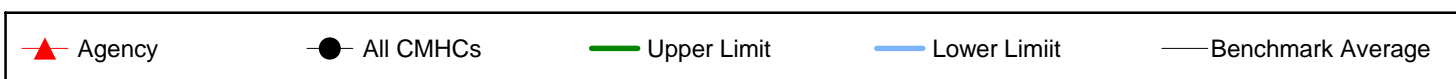
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



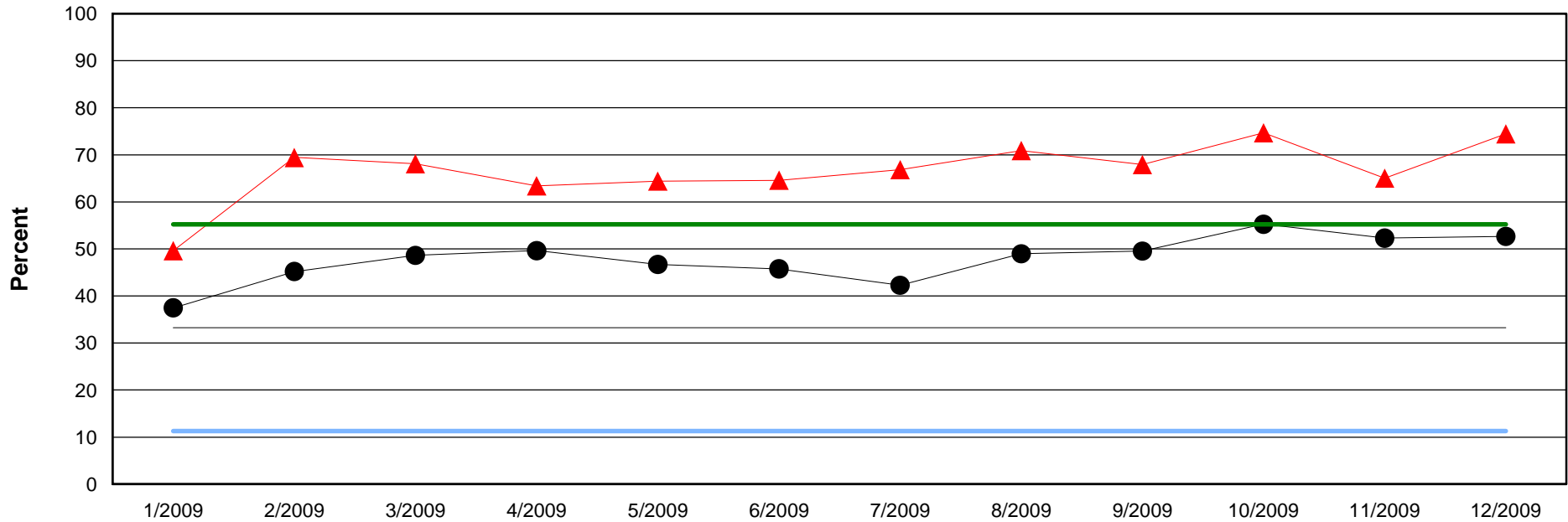
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	81	65	60	76	58	56	47	62	77	52	44	70
Total Possible	110	87	90	118	91	86	68	91	114	72	60	95
Percent	73.6%	74.7%	66.7%	64.4%	63.7%	65.1%	69.1%	68.1%	67.5%	72.2%	73.3%	73.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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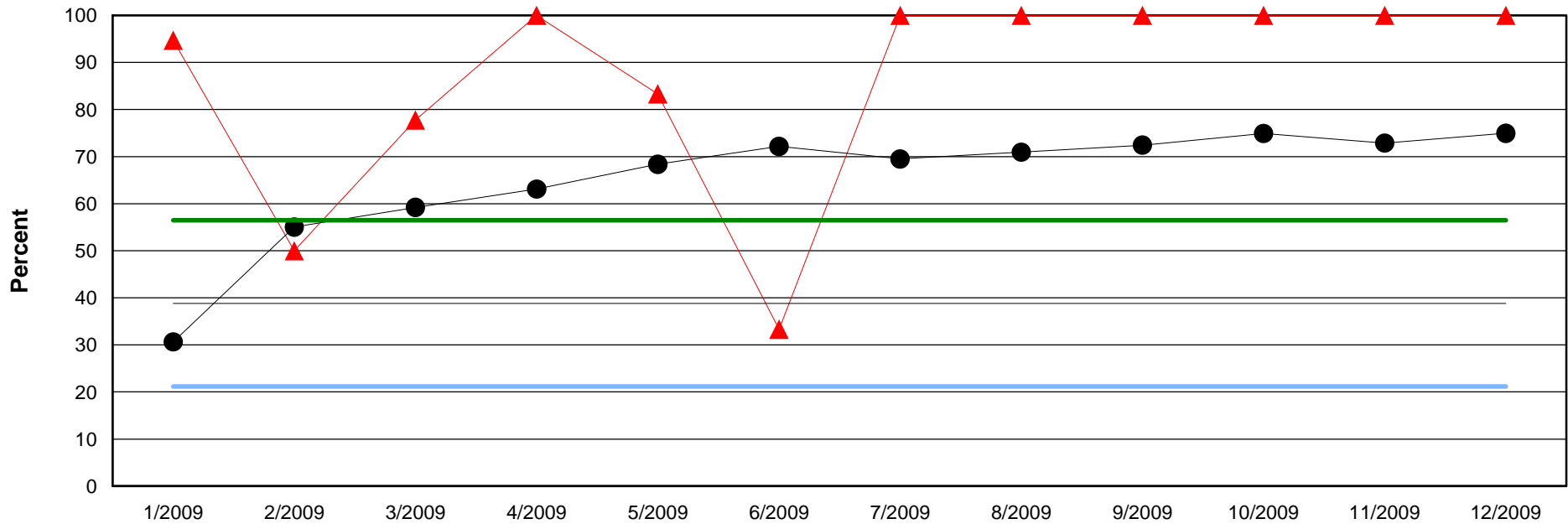
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	64	100	143	130	114	115	121	134	127	121	119	102
Total Possible	129	144	210	205	177	178	181	189	187	162	183	137
Percent	49.6%	69.4%	68.1%	63.4%	64.4%	64.6%	66.9%	70.9%	67.9%	74.7%	65.0%	74.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

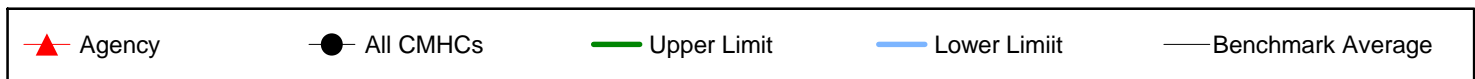
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



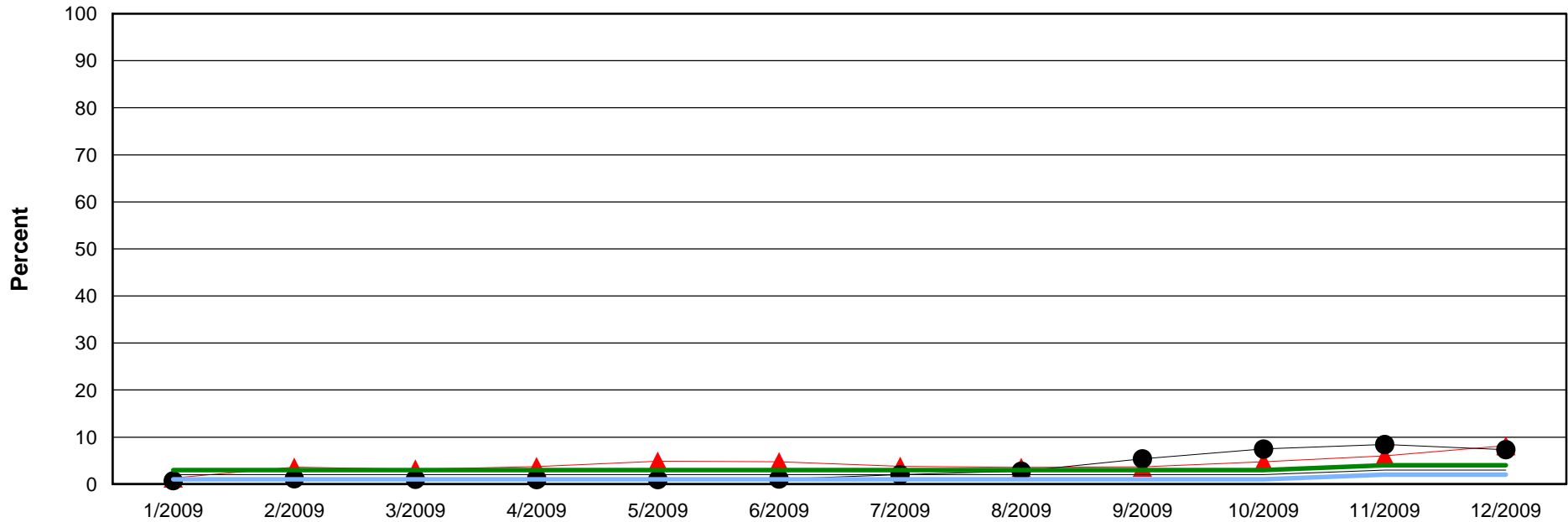
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	18	4	7	2	5	1	0	0	1	6	2	2
Total Possible	19	8	9	2	6	3	0	0	1	6	2	2
Percent	94.7%	50.0%	77.8%	100.0%	83.3%	33.3%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

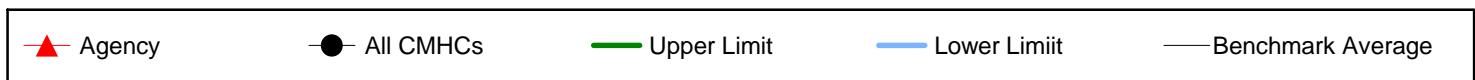
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



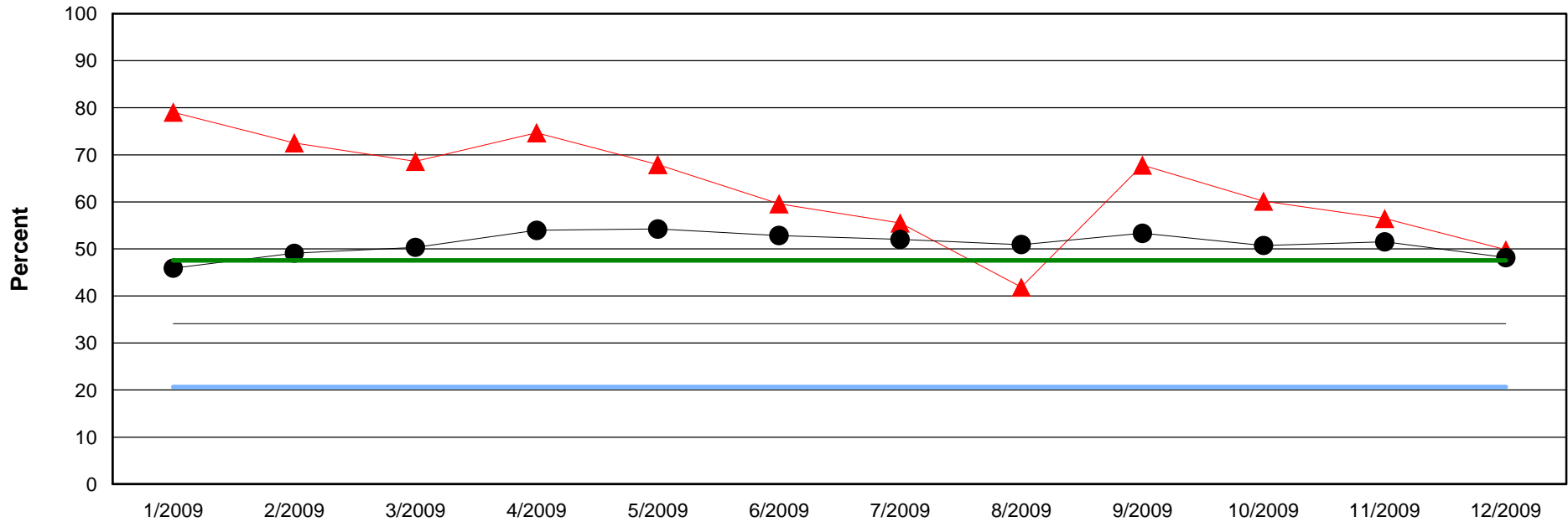
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	8	23	25	27	31	32	25	23	25	32	37	47
Total Possible	610	640	784	723	638	675	659	646	684	672	616	576
Percent	1.3%	3.6%	3.2%	3.7%	4.9%	4.7%	3.8%	3.6%	3.7%	4.8%	6.0%	8.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

North Care Center

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	306	230	234	257	229	186	166	103	156	151	157	142
Total Possible	387	317	341	344	337	312	299	246	230	251	278	285
Percent	79.1%	72.6%	68.6%	74.7%	68.0%	59.6%	55.5%	41.9%	67.8%	60.2%	56.5%	49.8%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph (**red line with triangles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of Agency table**).

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**(row 1 / row 2) * 100**).

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph (**black line with circles**)

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period (**top row of All CMHCs table**).

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 (**(row 1 / row 2) * 100**).

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period (**blue dashed line; and listed in box**).

Standard Deviation: Standardized unit of measure of the dispersion of data (**listed in box with average**).

Lower Limit: The benchmark average minus one standard deviation (**solid light blue line**).

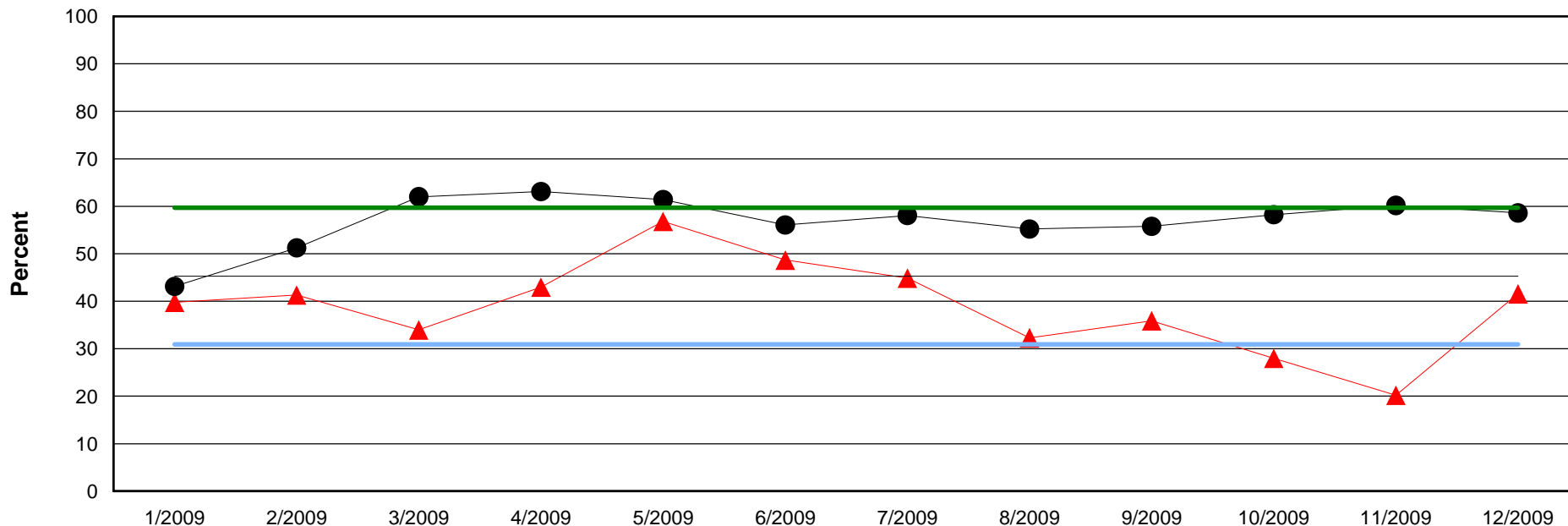
Upper Limit: The benchmark average plus one standard deviation (**solid green line**).

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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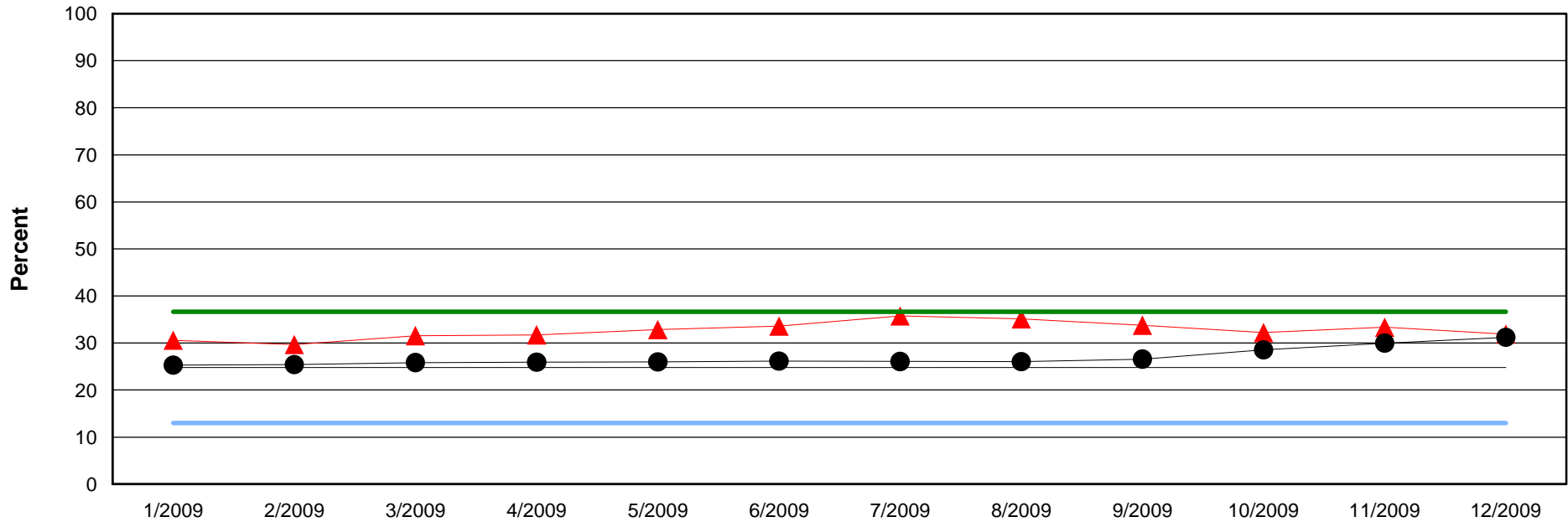
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	37	38	36	61	71	55	48	42	47	40	20	37
Total Possible	93	92	106	142	125	113	107	130	131	143	99	89
Percent	39.8%	41.3%	34.0%	43.0%	56.8%	48.7%	44.9%	32.3%	35.9%	28.0%	20.2%	41.6%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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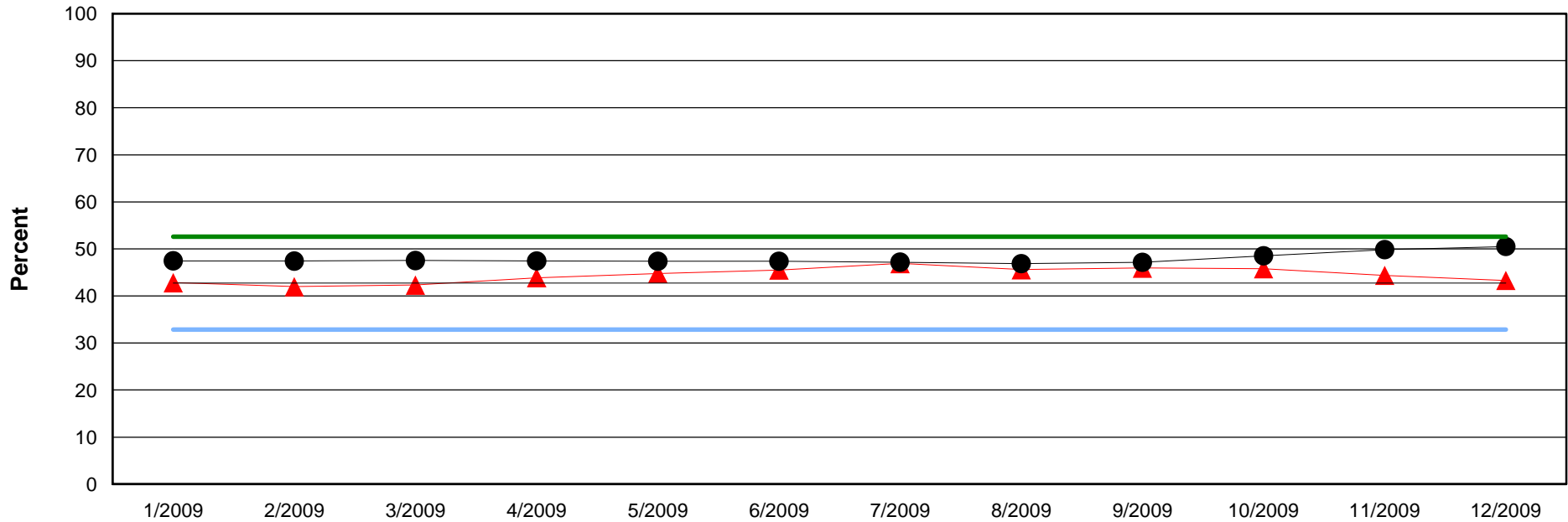
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	323	321	356	358	370	383	364	355	328	314	308	302
Total Possible	1,056	1,082	1,128	1,128	1,126	1,140	1,018	1,011	971	974	923	947
Percent	30.6%	29.7%	31.6%	31.7%	32.9%	33.6%	35.8%	35.1%	33.8%	32.2%	33.4%	31.9%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

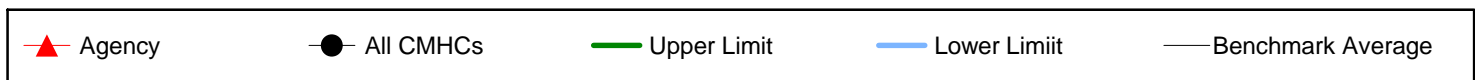
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%



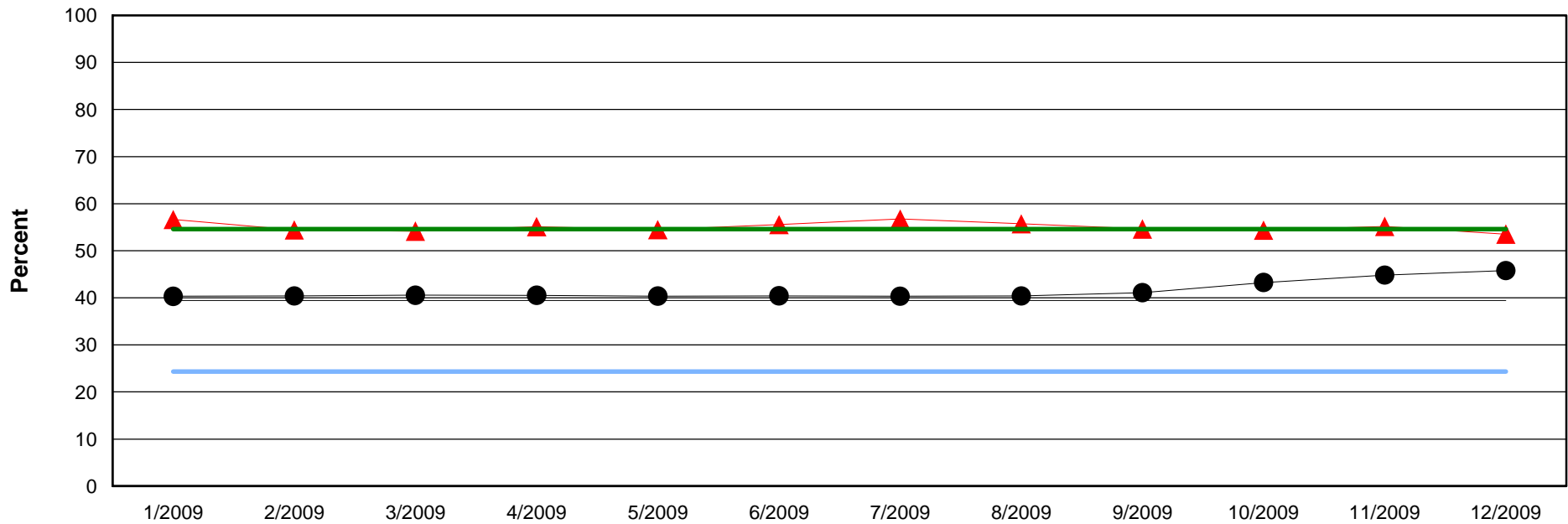
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	453	455	478	495	504	520	479	462	447	447	410	411
Total Possible	1,058	1,084	1,130	1,128	1,126	1,143	1,021	1,013	973	976	924	949
Percent	42.8%	42.0%	42.3%	43.9%	44.8%	45.5%	46.9%	45.6%	45.9%	45.8%	44.4%	43.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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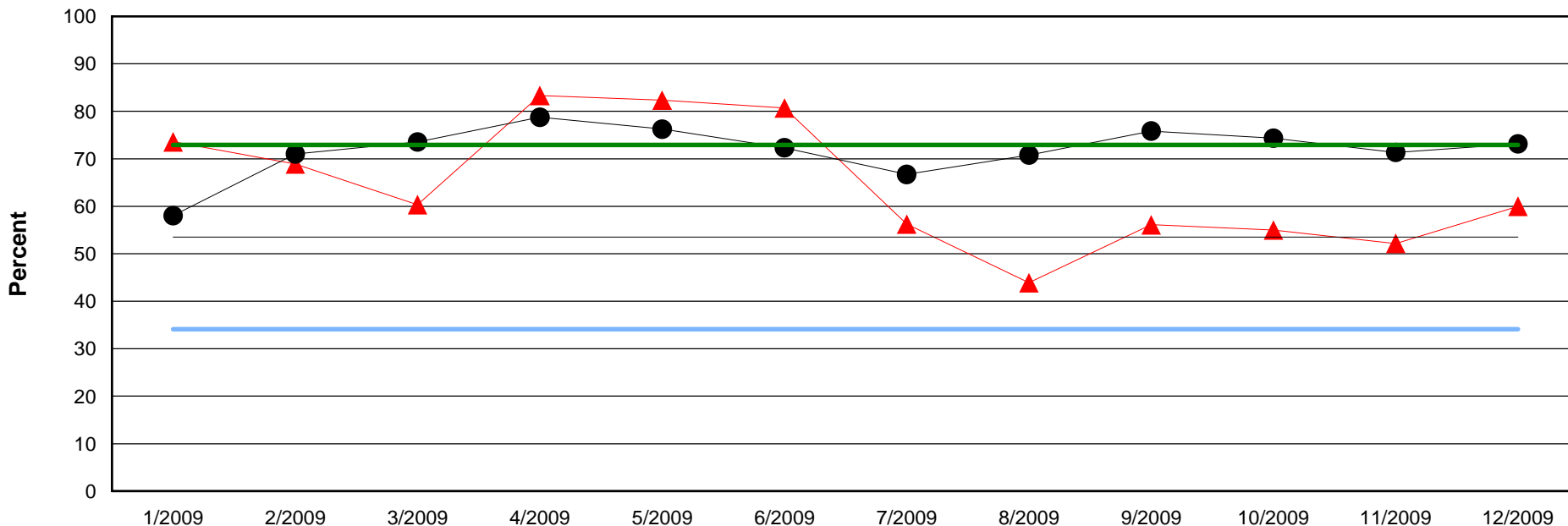
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	601	591	613	624	615	636	580	565	532	531	511	508
Total Possible	1,061	1,086	1,132	1,132	1,129	1,145	1,022	1,014	974	977	926	949
Percent	56.6%	54.4%	54.2%	55.1%	54.5%	55.5%	56.8%	55.7%	54.6%	54.4%	55.2%	53.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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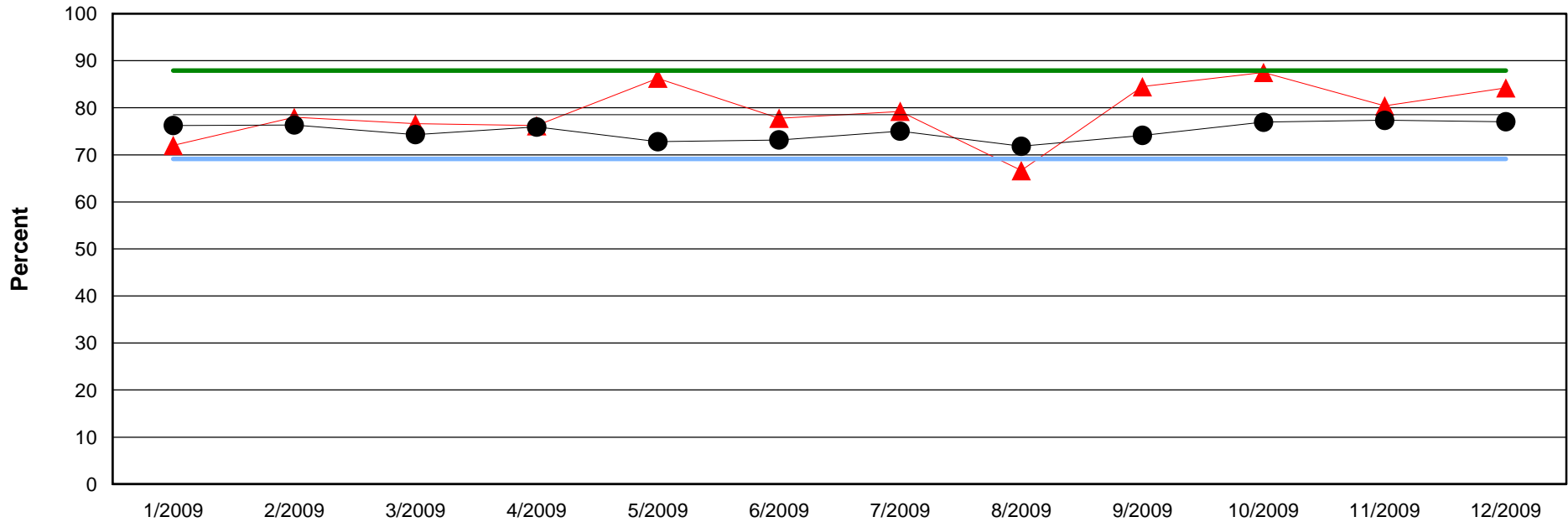
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	39	31	35	40	42	46	27	18	23	22	24	24
Total Possible	53	45	58	48	51	57	48	41	41	40	46	40
Percent	73.6%	68.9%	60.3%	83.3%	82.4%	80.7%	56.3%	43.9%	56.1%	55.0%	52.2%	60.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

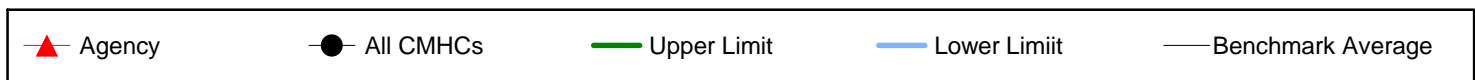
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



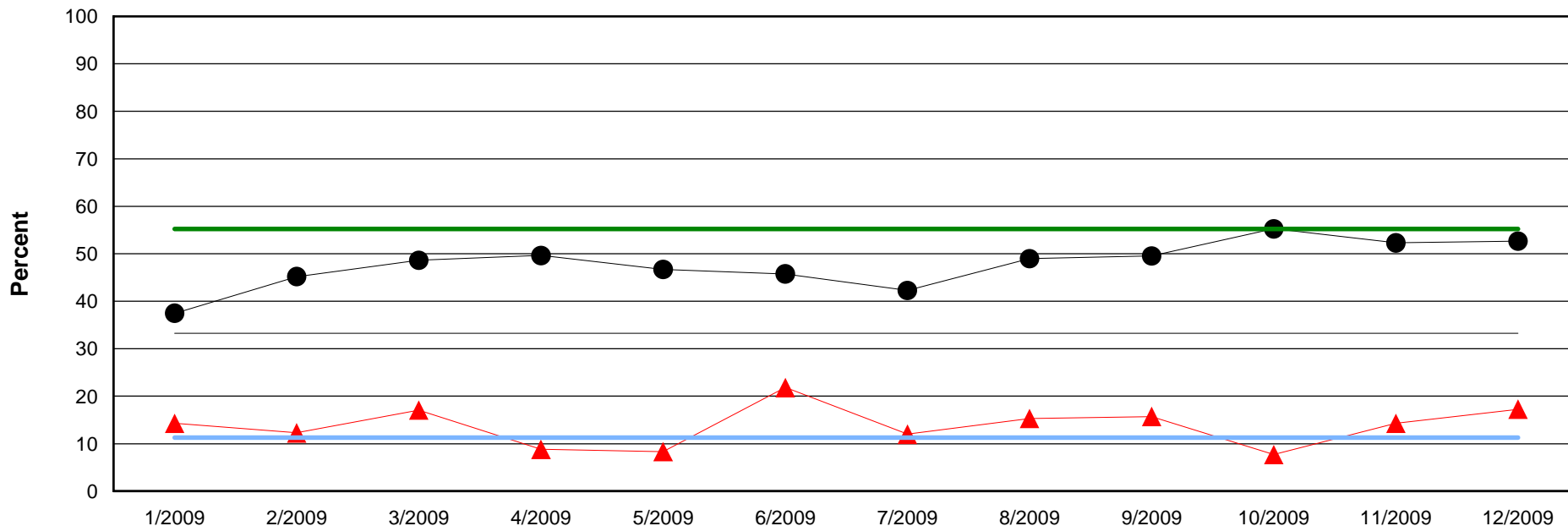
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	54	46	36	32	44	42	42	30	49	42	41	48
Total Possible	75	59	47	42	51	54	53	45	58	48	51	57
Percent	72.0%	78.0%	76.6%	76.2%	86.3%	77.8%	79.2%	66.7%	84.5%	87.5%	80.4%	84.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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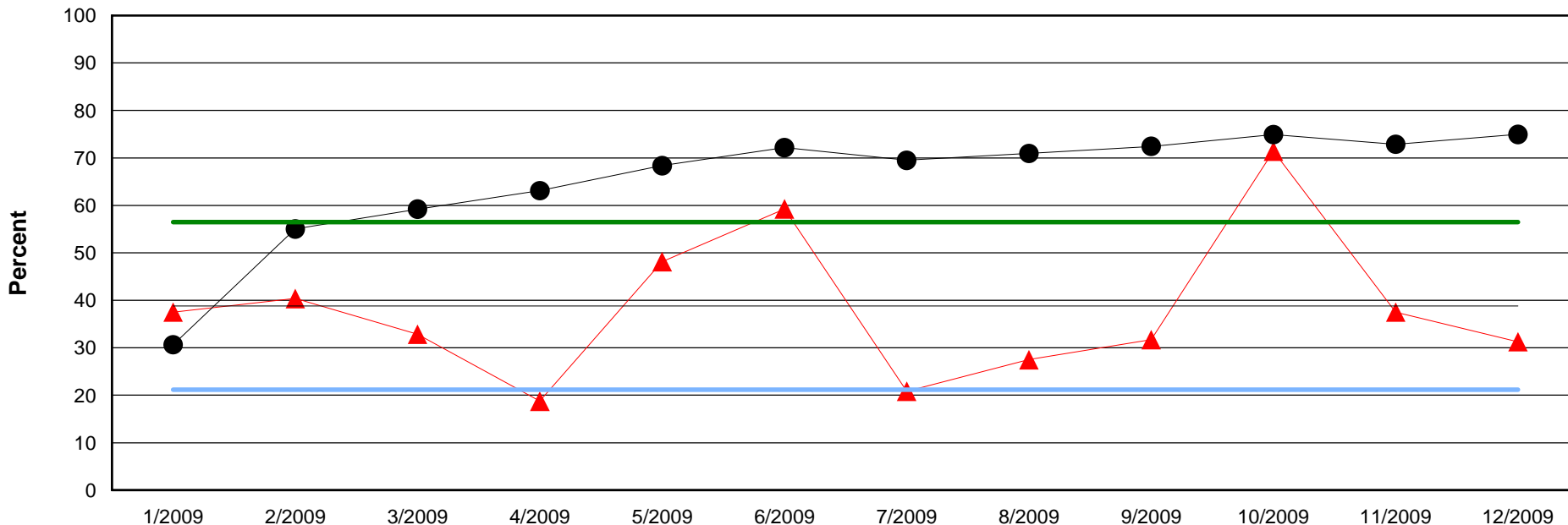
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	6	7	14	6	5	12	9	15	14	4	14	24
Total Possible	42	57	82	68	60	55	75	98	89	52	98	139
Percent	14.3%	12.3%	17.1%	8.8%	8.3%	21.8%	12.0%	15.3%	15.7%	7.7%	14.3%	17.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

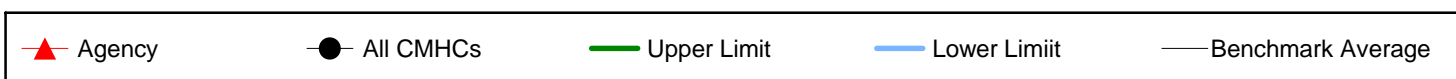
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



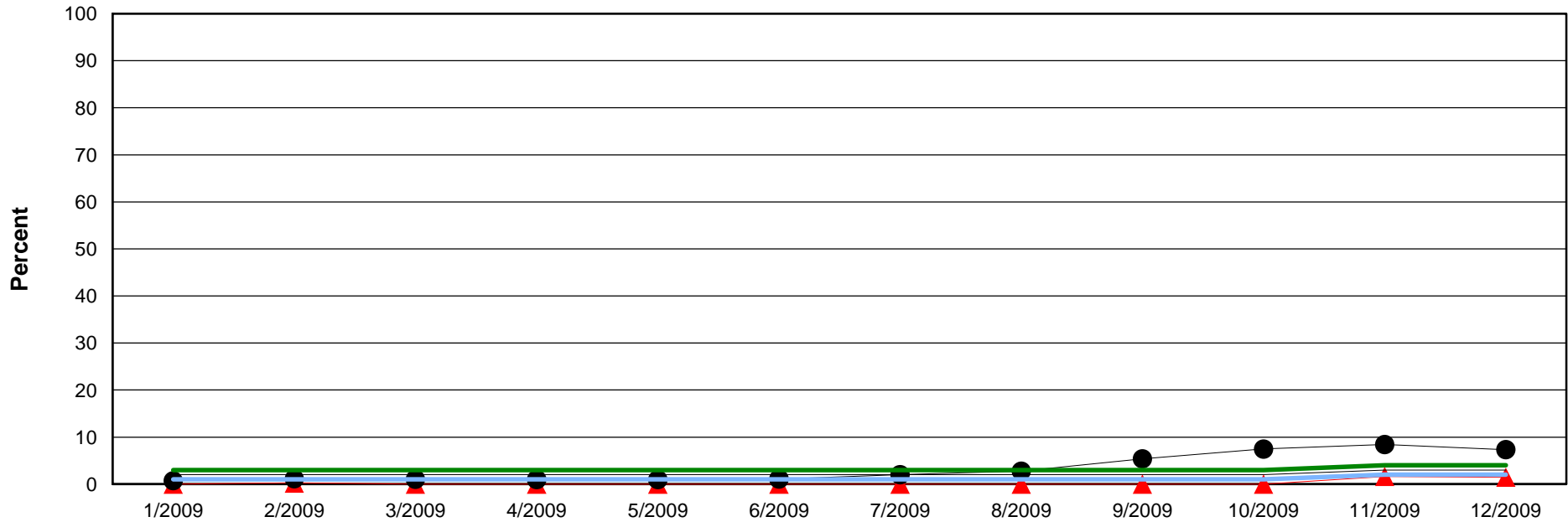
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	18	21	23	9	26	32	10	11	13	15	18	15
Total Possible	48	52	70	48	54	54	48	40	41	21	48	48
Percent	37.5%	40.4%	32.9%	18.8%	48.1%	59.3%	20.8%	27.5%	31.7%	71.4%	37.5%	31.3%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

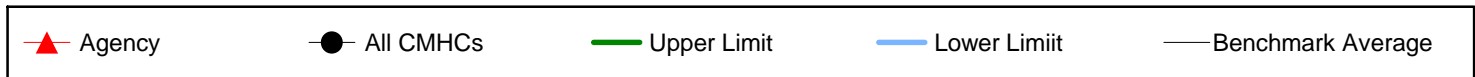
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



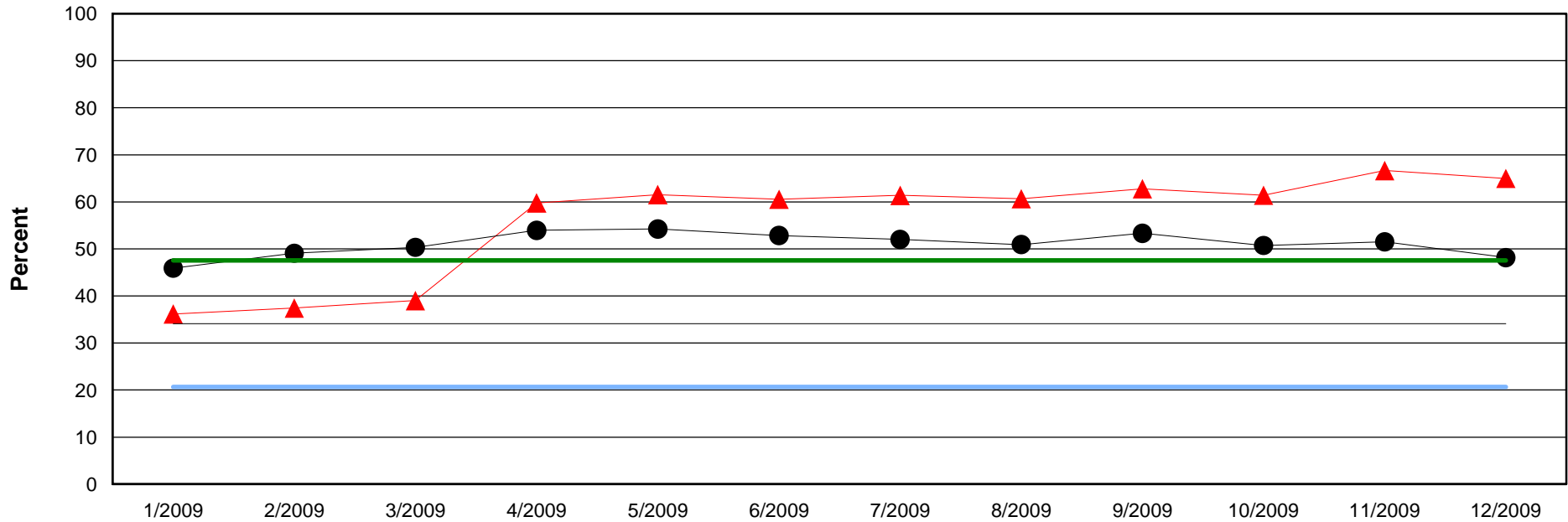
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	0	1	0	0	0	0	0	0	0	0	8	8
Total Possible	395	390	461	505	421	443	476	475	396	337	490	543
Percent	.0%	.3%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%	1.6%	1.5%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

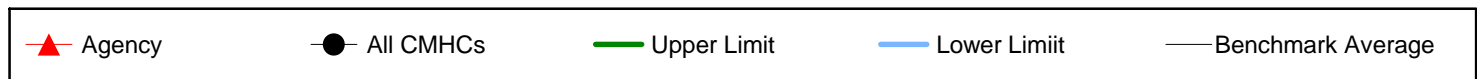
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

NW Center for Behavioral Health

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	64	64	71	110	112	112	124	125	135	132	152	128
Total Possible	177	171	182	184	182	185	202	206	215	215	228	197
Percent	36.2%	37.4%	39.0%	59.8%	61.5%	60.5%	61.4%	60.7%	62.8%	61.4%	66.7%	65.0%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Printed Date: 2/17/2010

Report Description:

The information provided in this report summarizes the ETPS reports by comparing the individual agency scores to the average of all the CMHCs. Ten of the ETPS measures are included in this summary: Engagement in Treatment within 45 Days, Improvement in Car Score Domain Interpersonal, Improvement in Car Score Domain Medical/Physical, Improvement in Car Score Domain Self Care/Basic Needs, Inpatient/Crisis Unit Follow-up within 7 Days, Inpatient/Crisis Unit Readmission within 6 Months, Medication Visit within 14 Days, Outpatient Crisis Service Follow-up, and Reduction in Drug Use. This report displays scores over a 12 month period, with data available back to July, 2008. This report DOES NOT determine whether a bonus is distributed. The purpose of this report is to give each agency the ability to compare their data to all the CMHCs and to see trends that exist over time. This will allow an agency to see where progress is being made. Also, this would also help agencies detect where improvements can be made and where quality might be declining.

Each ETPS measure provides a graph plotting agency data, All CMHCs data, and benchmark data.

Agency; is summarized in the top table, with the percentages plotted on the graph **(red line with triangles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of Agency table)**.

Total Possible: per agency, the total number of clients served for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

All CMHCs: is summarized in the bottom table, with the percentages plotted on the graph **(black line with circles)**

Positive Count (e.g. engaged): shows the number of clients or incidents that met the criteria of an ETPS measure for each agency during the time period **(top row of All CMHCs table)**.

Total Possible: total number of clients served at the CMHCs for the time period included in the calculation for the ETPS measure.

Percent: the number of positive clients or events divided by the total number of clients or events x 100 **((row 1 / row 2) * 100)**.

Benchmarks: All benchmark scores are attained from CMHC data in the six month period between 05/01/2008 and 10/31/2008.

Benchmark Average: average scores for the benchmark period **(blue dashed line; and listed in box)**.

Standard Deviation: Standardized unit of measure of the dispersion of data **(listed in box with average)**.

Lower Limit: The benchmark average minus one standard deviation **(solid light blue line)**.

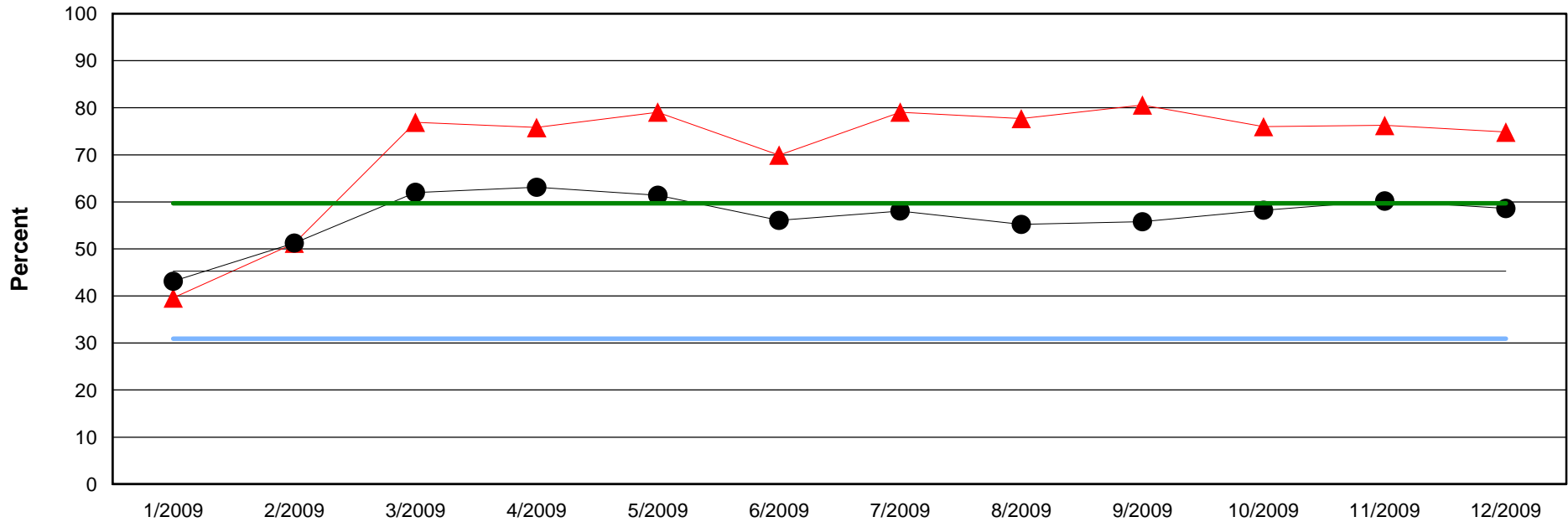
Upper Limit: The benchmark average plus one standard deviation **(solid green line)**.

Please note: After a month's payment has been finalized, that month's report will no longer be available through ICIS. If you need a past month's report, please contact Wendy Larsen at wlarsen@odmhsas.org.

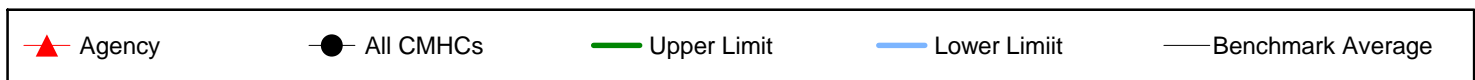
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Engagement in Treatment within 45 Days



Benchmark Average	45.3%
Standard Deviation	14.4%



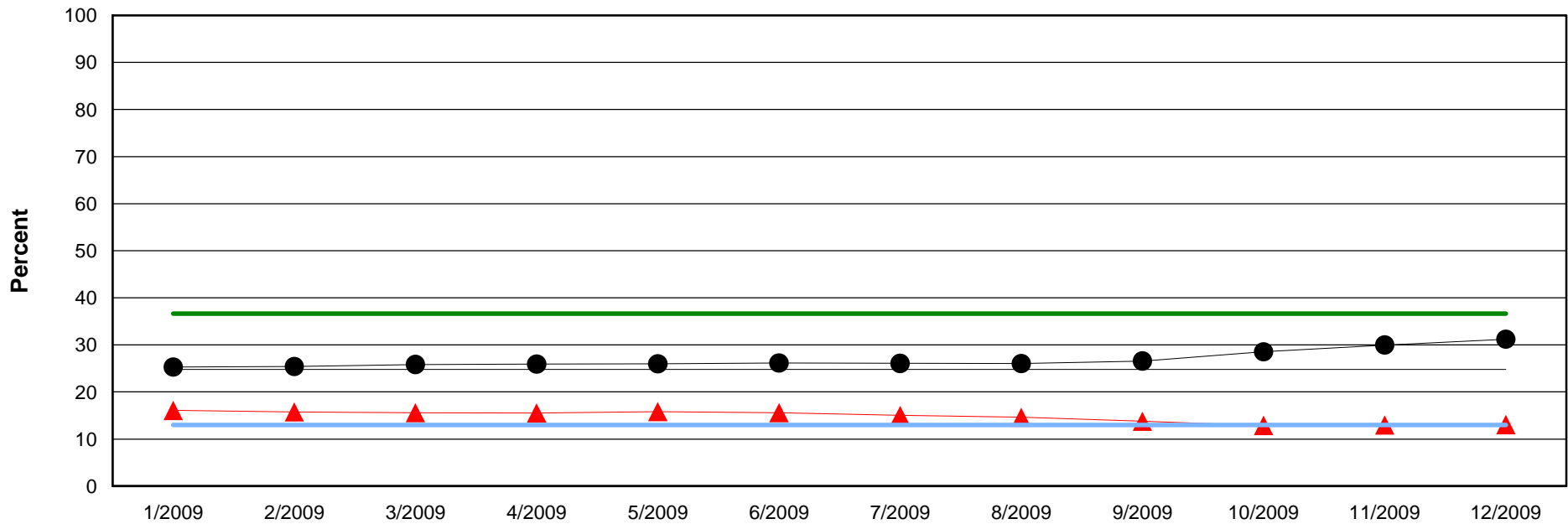
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	57	64	90	119	136	107	102	115	112	133	106	116
Total Possible	144	125	117	157	172	153	129	148	139	175	139	155
Percent	39.6%	51.2%	76.9%	75.8%	79.1%	69.9%	79.1%	77.7%	80.6%	76.0%	76.3%	74.8%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Engaged	665	701	892	1,160	1,168	979	1,025	1,035	1,065	1,144	1,063	998
Total Possible	1,542	1,368	1,439	1,838	1,902	1,746	1,765	1,874	1,909	1,965	1,766	1,703
Percent	43.1%	51.2%	62.0%	63.1%	61.4%	56.1%	58.1%	55.2%	55.8%	58.2%	60.2%	58.6%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Improvement in CAR Score Domain: Interpersonal



Benchmark Average	24.8%
Standard Deviation	11.8%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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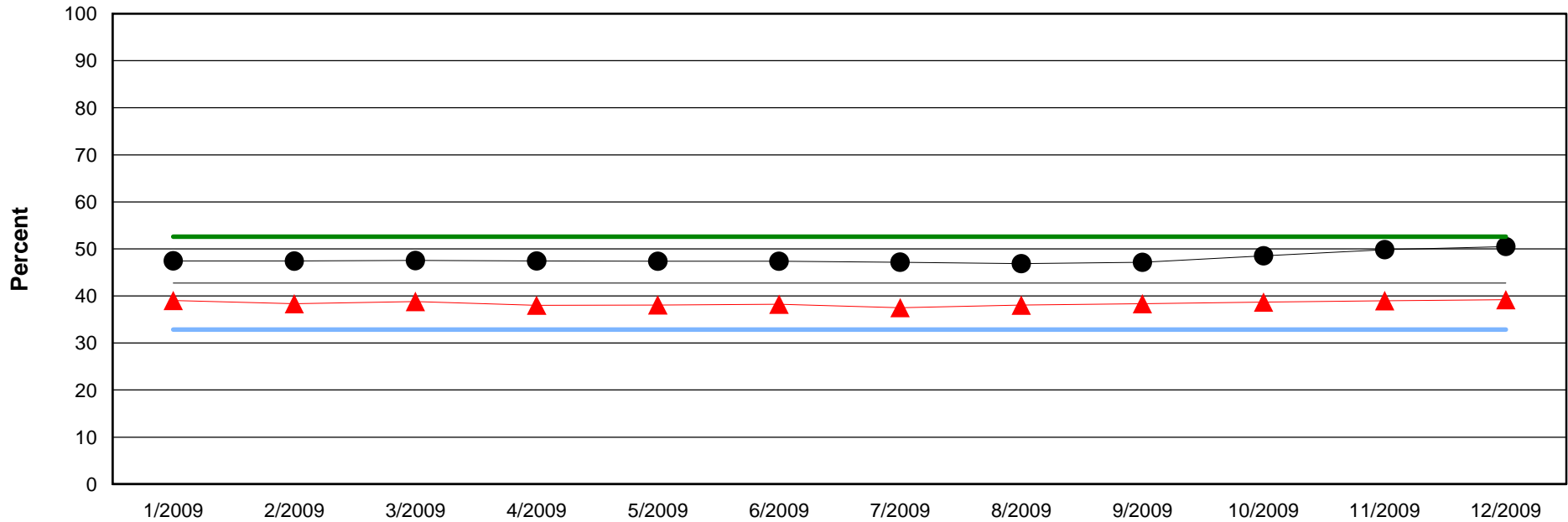
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	315	309	308	308	315	314	299	289	273	260	267	274
Total Possible	1,959	1,959	1,974	1,982	1,991	2,014	1,989	1,976	1,982	2,017	2,054	2,096
Percent	16.1%	15.8%	15.6%	15.5%	15.8%	15.6%	15.0%	14.6%	13.8%	12.9%	13.0%	13.1%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	4,801	4,878	5,032	5,098	5,100	5,136	5,129	5,196	5,307	5,791	6,137	6,451
Total Possible	18,971	19,185	19,479	19,673	19,629	19,641	19,668	19,953	19,975	20,288	20,469	20,673
Percent	25.3%	25.4%	25.8%	25.9%	26.0%	26.1%	26.1%	26.0%	26.6%	28.5%	30.0%	31.2%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Improvement in CAR Score Domain: Medical/Physical



Benchmark Average	42.7%
Standard Deviation	9.9%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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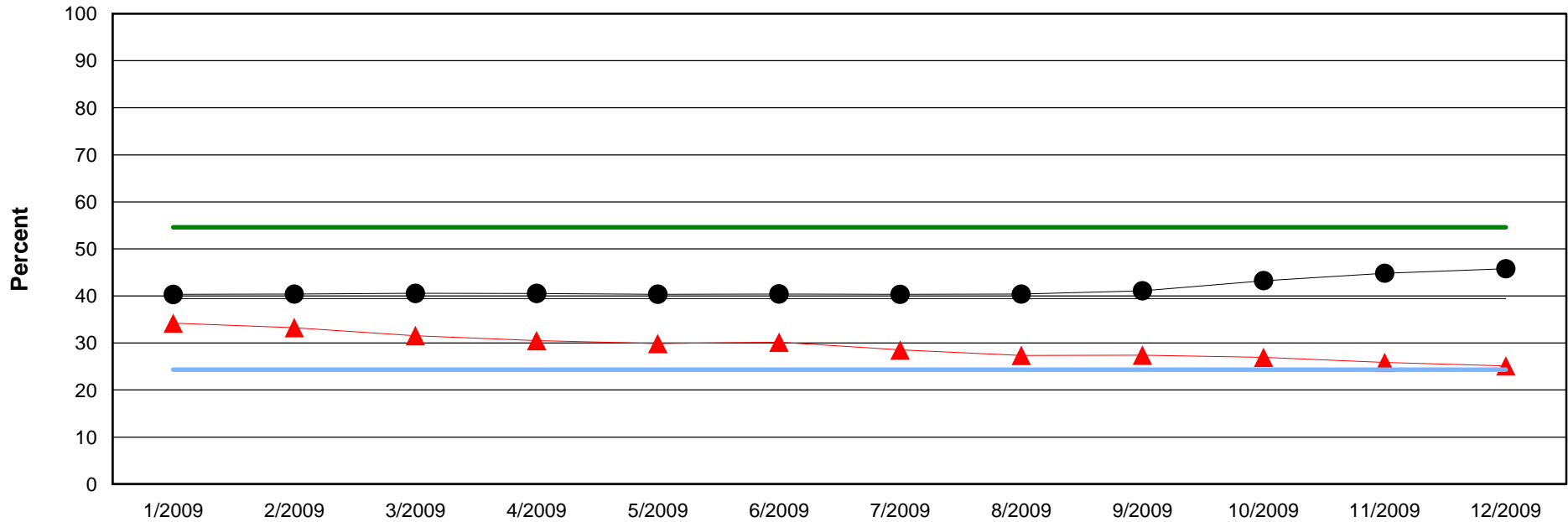
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	765	752	768	757	763	776	752	758	767	787	807	826
Total Possible	1,960	1,961	1,978	1,992	2,003	2,029	2,005	1,992	1,999	2,033	2,069	2,106
Percent	39.0%	38.3%	38.8%	38.0%	38.1%	38.2%	37.5%	38.1%	38.4%	38.7%	39.0%	39.2%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	9,022	9,119	9,279	9,350	9,325	9,334	9,314	9,385	9,448	9,877	10,232	10,471
Total Possible	19,012	19,228	19,519	19,714	19,678	19,703	19,741	20,024	20,032	20,351	20,527	20,730
Percent	47.5%	47.4%	47.5%	47.4%	47.4%	47.4%	47.2%	46.9%	47.2%	48.5%	49.8%	50.5%

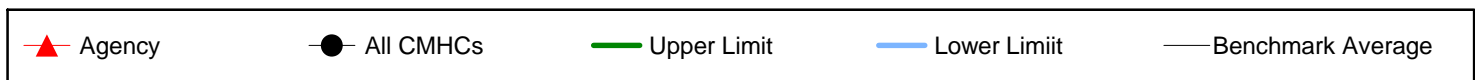
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Improvement in CAR Score Domain: Self Care/Basic Need



Benchmark Average	39.4%
Standard Deviation	15.1%



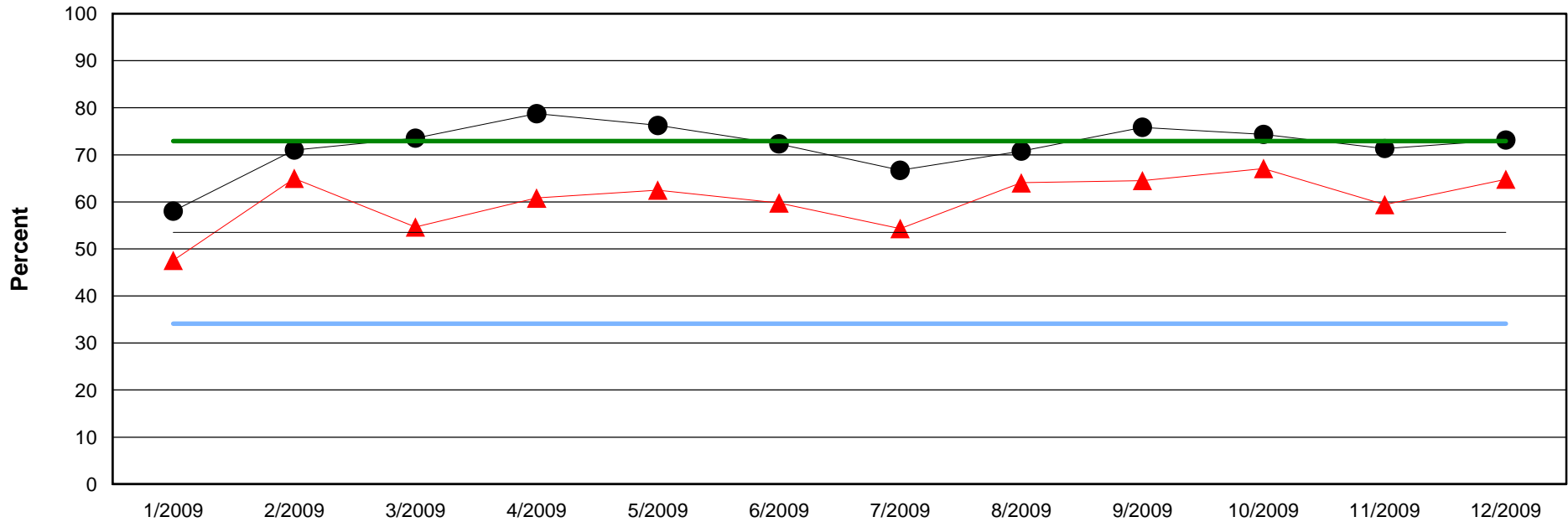
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	671	653	625	608	598	611	571	544	547	547	535	529
Total Possible	1,962	1,963	1,980	1,993	2,001	2,026	2,002	1,988	1,995	2,030	2,068	2,105
Percent	34.2%	33.3%	31.6%	30.5%	29.9%	30.2%	28.5%	27.4%	27.4%	26.9%	25.9%	25.1%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Improved	7,664	7,763	7,913	7,990	7,937	7,956	7,955	8,078	8,223	8,792	9,193	9,483
Total Possible	19,004	19,218	19,512	19,709	19,663	19,686	19,716	19,994	20,008	20,325	20,505	20,713
Percent	40.3%	40.4%	40.6%	40.5%	40.4%	40.4%	40.3%	40.4%	41.1%	43.3%	44.8%	45.8%

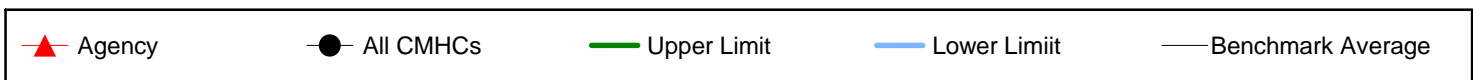
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Inpatient/Crisis Unit Follow-up within 7 Days



Benchmark Average	53.5%
Standard Deviation	19.4%



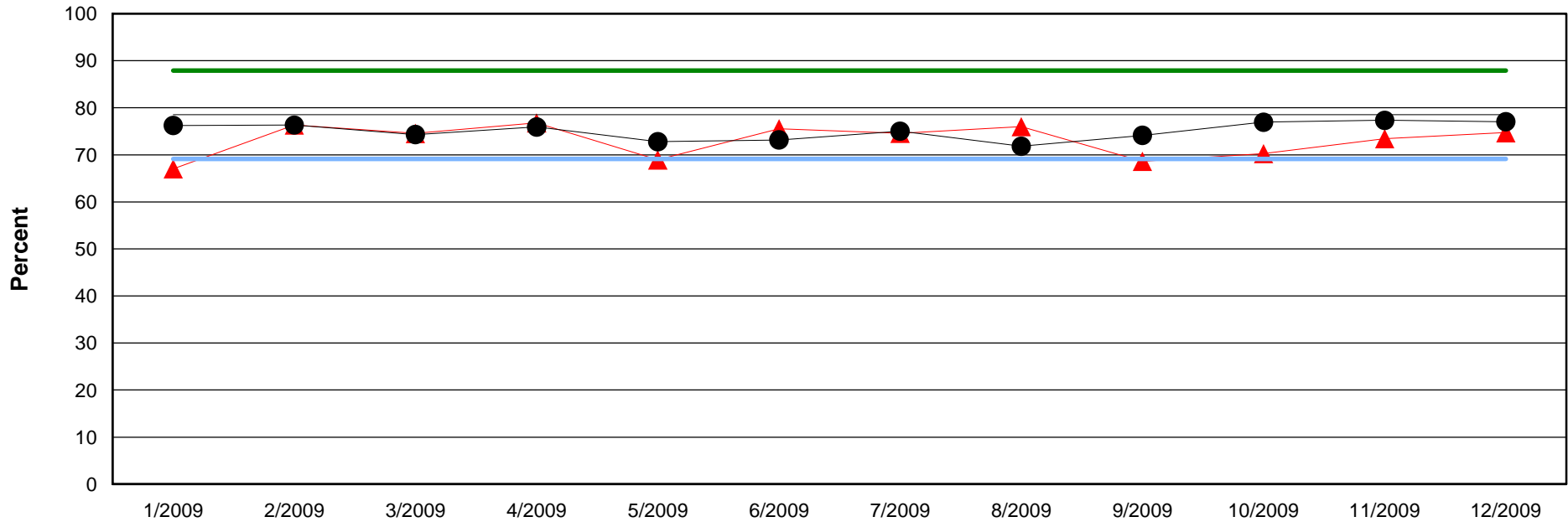
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	58	65	47	45	40	52	44	57	40	51	41	35
Total Possible	122	100	86	74	64	87	81	89	62	76	69	54
Percent	47.5%	65.0%	54.7%	60.8%	62.5%	59.8%	54.3%	64.0%	64.5%	67.1%	59.4%	64.8%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	379	436	492	519	424	444	399	407	405	342	341	338
Total Possible	653	614	669	659	556	614	598	575	534	460	478	462
Percent	58.0%	71.0%	73.5%	78.8%	76.3%	72.3%	66.7%	70.8%	75.8%	74.3%	71.3%	73.2%

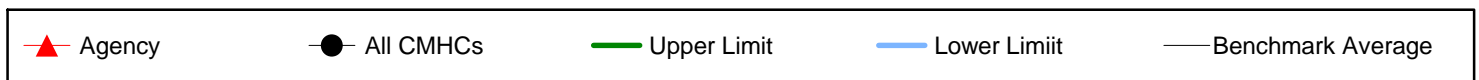
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Inpatient/Crisis Unit Readmission within 6 Months



Benchmark Average	78.5%
Standard Deviation	9.4%



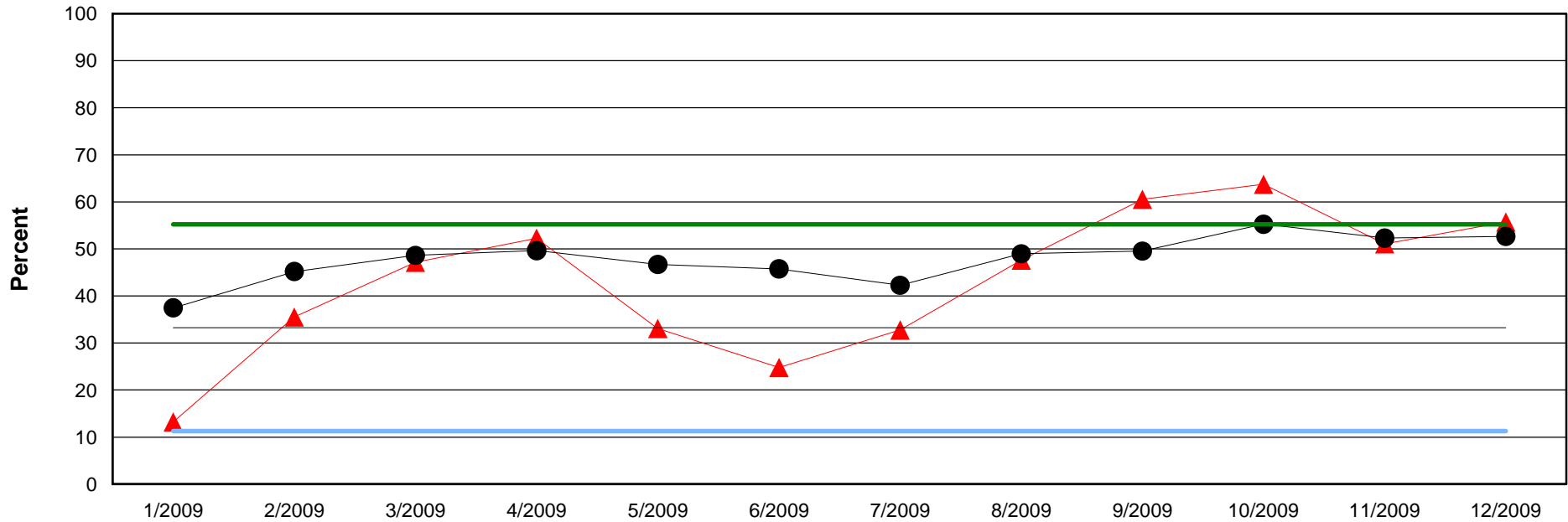
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	65	87	82	86	71	74	91	76	59	52	47	65
Total Possible	97	114	110	112	103	98	122	100	86	74	64	87
Percent	67.0%	76.3%	74.5%	76.8%	68.9%	75.5%	74.6%	76.0%	68.6%	70.3%	73.4%	74.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Not Readmitted	629	558	532	580	487	480	490	441	496	507	430	473
Total Possible	825	731	716	764	669	656	653	614	669	659	556	614
Percent	76.2%	76.3%	74.3%	75.9%	72.8%	73.2%	75.0%	71.8%	74.1%	76.9%	77.3%	77.0%

12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Medication Visit within 14 Days of Admission



Benchmark Average	33.3%
Standard Deviation	22.0%

Agency	All CMHCs	Upper Limit	Lower Limit	Benchmark Average
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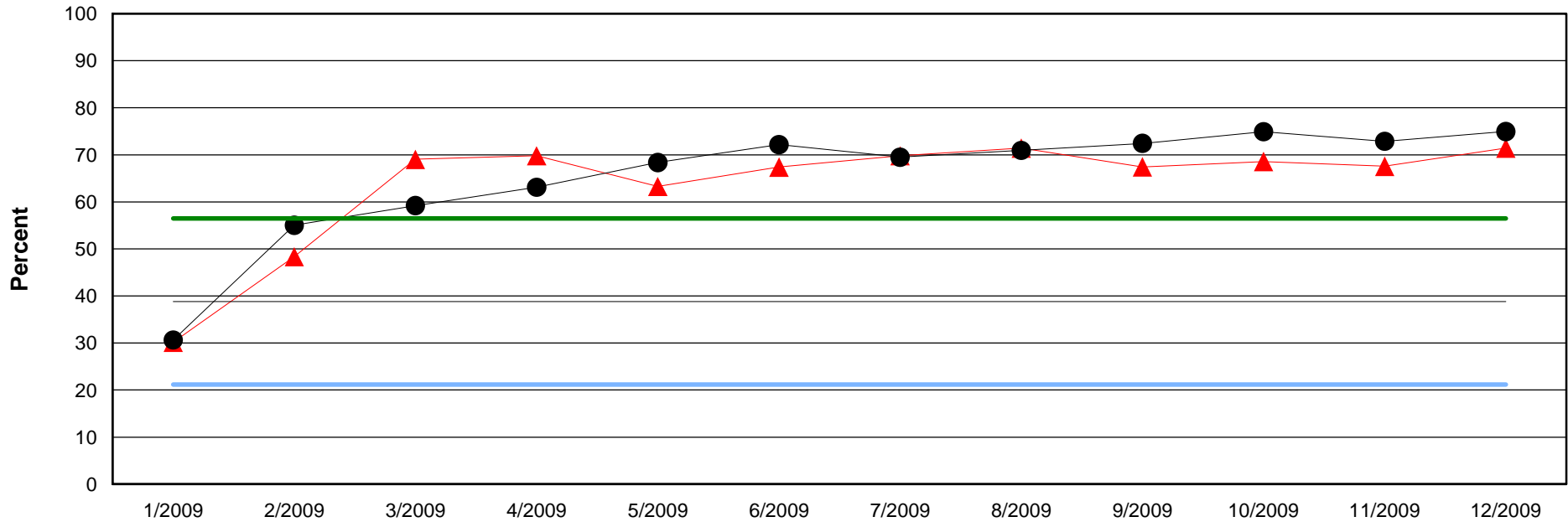
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	14	38	66	81	45	29	39	60	89	72	72	68
Total Possible	106	107	140	155	136	117	119	126	147	113	141	122
Percent	13.2%	35.5%	47.1%	52.3%	33.1%	24.8%	32.8%	47.6%	60.5%	63.7%	51.1%	55.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Med Visit	378	530	788	807	677	685	641	838	862	826	854	853
Total Possible	1,009	1,173	1,620	1,626	1,450	1,497	1,516	1,711	1,740	1,495	1,633	1,620
Percent	37.5%	45.2%	48.6%	49.6%	46.7%	45.8%	42.3%	49.0%	49.5%	55.3%	52.3%	52.7%

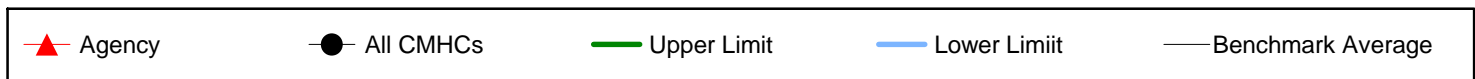
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Outpatient Crisis Service Follow-up within 8 Days



Benchmark Average	38.8%
Standard Deviation	17.7%



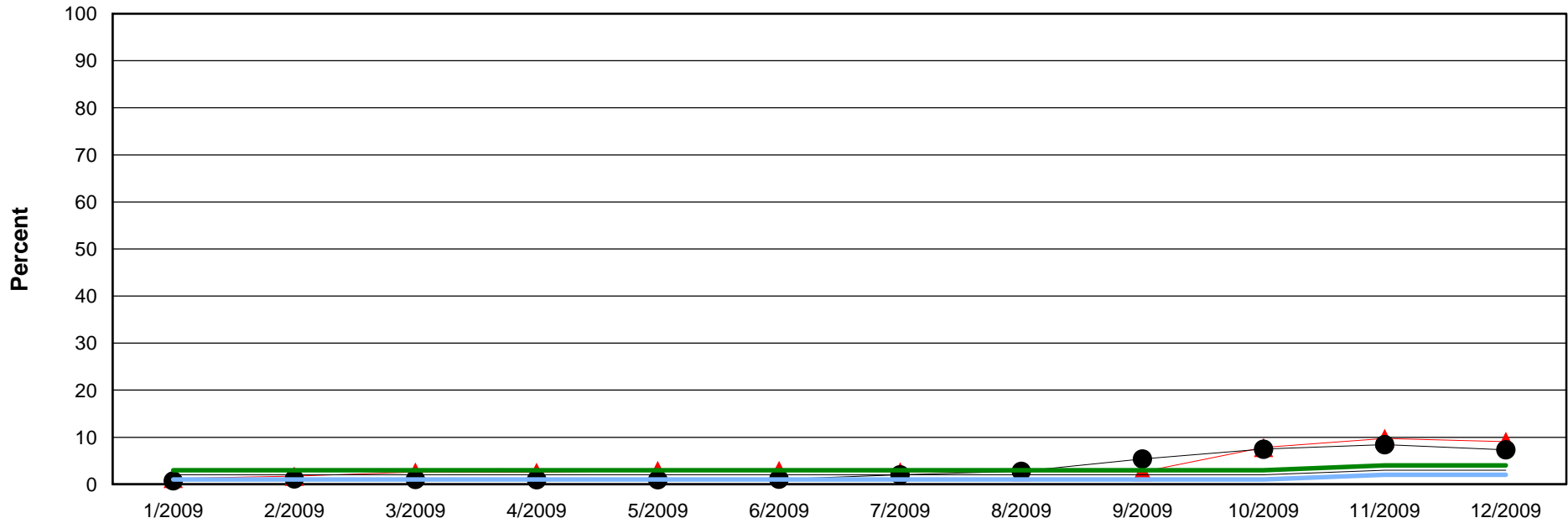
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	19	29	29	37	31	31	37	30	29	24	25	25
Total Possible	63	60	42	53	49	46	53	42	43	35	37	35
Percent	30.2%	48.3%	69.0%	69.8%	63.3%	67.4%	69.8%	71.4%	67.4%	68.6%	67.6%	71.4%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Followed up	324	531	675	672	750	778	784	852	833	815	784	724
Total Possible	1,058	965	1,140	1,065	1,097	1,078	1,128	1,201	1,150	1,088	1,076	966
Percent	30.6%	55.0%	59.2%	63.1%	68.4%	72.2%	69.5%	70.9%	72.4%	74.9%	72.9%	74.9%

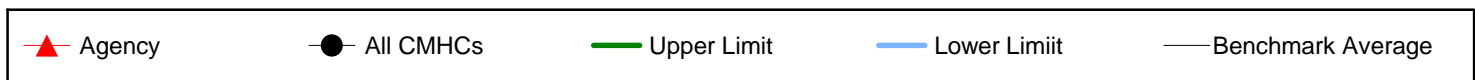
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Outpatient Peer Recovery Support Services



Benchmark Average	2.0%
Standard Deviation	1.0%



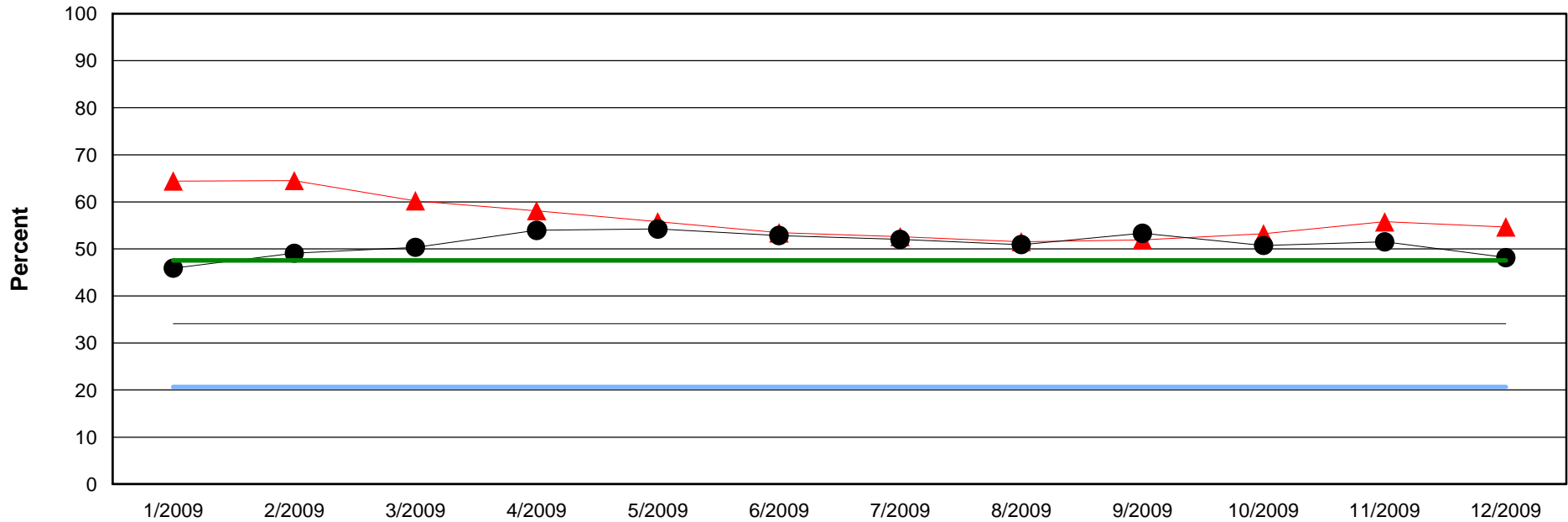
Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	14	21	33	34	35	37	36	37	34	107	122	118
Total Possible	1,114	1,221	1,274	1,333	1,201	1,259	1,351	1,377	1,272	1,367	1,253	1,298
Percent	1.3%	1.7%	2.6%	2.6%	2.9%	2.9%	2.7%	2.7%	2.7%	7.8%	9.7%	9.1%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Peer Support	71	119	118	111	94	116	222	301	594	857	905	797
Total Possible	9,615	10,557	11,489	11,381	9,901	10,650	11,020	10,868	11,032	11,500	10,755	10,871
Percent	.7%	1.1%	1.0%	1.0%	.9%	1.1%	2.0%	2.8%	5.4%	7.5%	8.4%	7.3%

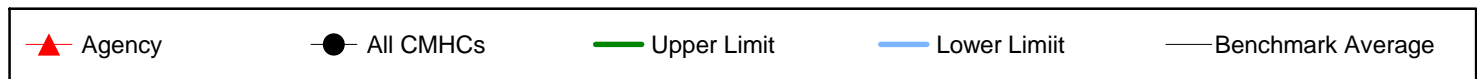
12 Month Data Summary for the Enhanced Tier Payment System (ETPS)

Red Rock BHS

Reduction in Drug Use



Benchmark Average	34.1%
Standard Deviation	13.5%



Agency	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	163	171	156	154	145	140	142	136	134	141	150	152
Total Possible	253	265	259	265	260	262	270	264	258	265	269	278
Percent	64.4%	64.5%	60.2%	58.1%	55.8%	53.4%	52.6%	51.5%	51.9%	53.2%	55.8%	54.7%

All CMHCs	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
Reduction	1,416	1,483	1,525	1,625	1,594	1,539	1,496	1,418	1,479	1,398	1,443	1,347
Total Possible	3,085	3,021	3,030	3,012	2,939	2,912	2,876	2,785	2,774	2,756	2,802	2,797
Percent	45.9%	49.1%	50.3%	54.0%	54.2%	52.9%	52.0%	50.9%	53.3%	50.7%	51.5%	48.2%