### Improvement in CAR Score - Self Care/Basic Needs Benchmark Comparison for: Jan 2012 - Jun 2012

Printed: 8/16/2012

Printed Date: 8/16/2012 Benchmark finalized on 10/1/2009

**Report Description:** 

Measure: Improvement in CAR Score: Self Care/Basic Needs Domain

This report reflects the number of individuals who have an improvement in the Self Care/Basic Needs domain of the CAR scores between the selected month and seven months prior to the selected month. For example, if the indicated month is June 2008, the CAR score that was active on December 1, 2007 is compared to the most recent CAR score for June 30, 2008. To be included in this report, an individual must receive three services from contract sources Community Mental Health (01) or Medicaid Services for which DMHSAS Pays Match, Adults (50). Only clients that are active at the beginning of the seventh month (i.e., December 1, 2007 in the example above) are included.

The intent of this report is for providers to compare their perfomance on the set measure for any six month period to the benchmark as determined in the six month period between 011/01/2008 and 4/30/2009. The report shows data for the past six months from the end date entered.

#### **Exclusion:**

- 1. PACT clients
- 2. Discharge code 68 (Death)
- 3. Discharge code 65 (Incarcerated)
- 4. Persons under 18 years of age on the date of service
- 5. Data that are missing, invalid, or do not fit the criteria

#### **Definitions:**

CAR Score - Self Care/Basic Needs: Measures the adequacy with which the person is able to care for him/herself and provide his/her own needs such as food, clothing, shelter and transportation. This measure documents the person's ability to make reliable arrangements appropriate to his/her age, gender, culture and life circumstances. If the client lives in a supportive or dependent situation for reasons other than lack of ability (e.g. confined on criminal sentence), this domain estimates the ability to make arrangements independently and freely. Children, the disabled and elderly persons who are cared for by others should also be rated on their own ability to make arrangements compared to others their age. This measure reflects whether the person can be left alone for a period of time; makes known medical/dental needs; tends to self-grooming and appropriate dress; and takes medication as prescribed.

Improve: CAR Score - Self Care/Basic Needs at selected month is at least 5 points lower than CAR Score - Self Care/Basic Needs at seven months prior to selected month, or a score of 15 has been attained.

**No Change:** CAR Score -Self Care/Basic Needs did not decrease by at least 5 points or increase within measurement period (between selected month and seven months prior to selected month).

Worsen: CAR Score - Self Care/Basic Needs at selected month is higher than CAR Score - Self Care/Basic Needs at seven months prior to selected month.

**Percent:** The number of clients who reported an improvement (lower score; see definition for 'Improvement' above) in CAR Score - Self Care/Basic Needs between the selected month and seven months prior to the selected month divided by the provider's total number of clients reported to have improved, worsened, or exhibited no change in CAR Score - Self Care/Basic Needs x 100.

**Average:** The arithmetic mean of the data. In a data set, the mean is the sum of the data divided by the number of data points.

Standard Deviation: A measure of the dispersion or spread of the data. One standard deviation above and below the average determines the upper and lower limits.

**Upper Limit:** Average plus one standard deviation.

Lower Limit: Average minus one standard deviation.

Benchmark: A standard by which providers may be measured or judged

#### How the Benchmark is Determined:

The benchmark is determined by the distribution of data from all 15 Community Mental Health Centers for a period of six months (05/01/2008 - 10/31/2008). From these data points, the average and standard deviations were calculated. These statistics were then used to establish the benchmark. The benchmark is utilized to assess monthly performance.

Benchmark categories are based on the average and upper and lower limits, as established in this report:

None: No points are awarded to an agency with a percentage below the lower limit.

One Point: An agency will receive one point when its monthly performance percent falls below the average but on or above the lower limit.

Two Points: An agency will receive two points when its monthly performance percent equals or exceeds the average.

Bonus: Bonus points will be awarded to providers whose monthly percentage equals or exceeds the upper limit.

#### **Report Information:**

Frequency of update: Claims are updated weekly. CDCs are updated weekly. Last updated: Last paid claim is through 08/12/2012, CDCs are through 08/14/2012.

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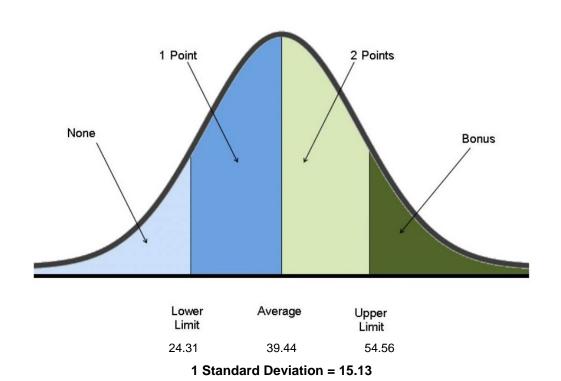
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If you believe this report is incomplete or inaccurate, please let us know. We want to make sure this report is useful for all.

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Percent of Clients with an Improvement in CAR Score - Self Care/Basic Needs

Agency	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
CARL ALBERT CMHC	51.79	49.59	49.22	48.48	46.61	46.17
CENTRAL OKLA CMHC	52.55	49.92	51.04	51.21	50.51	49.60
COUNSELING & RECOVERY SERVICES OF OKLAHOMA INC.	47.35	46.06	44.67	43.16	42.34	42.85
CREOKS MENTAL HEALTH	68.17	68.13	69.41	70.48	72.50	74.38
EDWIN FAIR CMHC	56.72	59.23	59.97	62.27	63.86	65.46
FAMILY & CHILDRENS SVCS	50.12	50.06	50.65	50.96	52.34	53.69
GRAND LAKE MENTAL HEALTH CENTER	57.52	56.74	55.59	54.97	54.77	55.05
GREEN COUNTRY MENTAL HLTH	63.31	63.92	62.55	62.10	59.52	59.56
HOPE COMMUNITY SVCS INC	41.70	53.33	49.40	46.30	41.26	39.87
JIM TALIAFERRO CMHC	36.35	36.03	36.24	36.63	40.79	44.85
MENTAL HLTH SVC SO OK	39.90	39.77	40.53	40.08	40.08	40.41
NORTH CARE CENTER	53.25	52.51	51.09	51.26	51.68	52.05
NORTHWEST CENTER FOR BEHAVIORAL HEALTH	59.00	58.64	58.93	58.54	59.13	59.24
RED ROCK CMHC	34.60	35.54	36.43	35.93	37.57	37.51



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Number of Clients with an Improvement in CAR Score - Self Care/Basic Needs

Agency	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
CARL ALBERT CMHC	564	545	538	525	516	506
CENTRAL OKLA CMHC	340	297	269	254	247	248
COUNSELING & RECOVERY SERVICES OF OKLAHOMA INC.	599	584	570	549	539	548
CREOKS MENTAL HEALTH	1,283	1,306	1,384	1,394	1,458	1,504
EDWIN FAIR CMHC	418	430	433	439	433	434
FAMILY & CHILDRENS SVCS	2,141	2,200	2,216	2,246	2,286	2,291
GRAND LAKE MENTAL HEALTH CENTER	1,392	1,377	1,327	1,338	1,360	1,380
GREEN COUNTRY MENTAL HLTH	509	519	481	480	447	461
HOPE COMMUNITY SVCS INC	688	857	788	720	642	622
JIM TALIAFERRO CMHC	309	307	316	330	381	418
MENTAL HLTH SVC SO OK	652	659	674	673	667	672
NORTH CARE CENTER	1,172	1,151	1,101	1,098	1,094	1,094
NORTHWEST CENTER FOR BEHAVIORAL HEALTH	675	665	673	692	735	760
RED ROCK CMHC	914	963	981	973	1,029	1,041

### **Number of Clients**

Agency	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
CARL ALBERT CMHC	1,089	1,099	1,093	1,083	1,107	1,096
CENTRAL OKLA CMHC	647	595	527	496	489	500
COUNSELING & RECOVERY SERVICES OF OKLAHOMA INC.	1,265	1,268	1,276	1,272	1,273	1,279
CREOKS MENTAL HEALTH	1,882	1,917	1,994	1,978	2,011	2,022
EDWIN FAIR CMHC	737	726	722	705	678	663
FAMILY & CHILDRENS SVCS	4,272	4,395	4,375	4,407	4,368	4,267
GRAND LAKE MENTAL HEALTH CENTER	2,420	2,427	2,387	2,434	2,483	2,507
GREEN COUNTRY MENTAL HLTH	804	812	769	773	751	774
HOPE COMMUNITY SVCS INC	1,650	1,607	1,595	1,555	1,556	1,560
JIM TALIAFERRO CMHC	850	852	872	901	934	932
MENTAL HLTH SVC SO OK	1,634	1,657	1,663	1,679	1,664	1,663
NORTH CARE CENTER	2,201	2,192	2,155	2,142	2,117	2,102
NORTHWEST CENTER FOR BEHAVIORAL HEALTH	1,144	1,134	1,142	1,182	1,243	1,283
RED ROCK CMHC	2,642	2,710	2,693	2,708	2,739	2,775