

Inpatient/Crisis Unit Follow-up within 7 Days Benchmark Comparison for: Jan 2012 - Jun 2012

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Benchmark finalized on 2/24/2009

Report Description:

Measure: Inpatient/Crisis Unit Follow-up within Seven Days of Referral

The information provided in this report reflects the number of inpatient/crisis service events that were followed-up by either outpatient or housing services within seven days of referral. A monthly reporting period begins seven days before the first of the month and ends seven days before the last day of the month. As an example, 'January 2008' reflects the number of inpatient/crisis unit events between December 24, 2007 and January 24, 2008 that received a follow-up outpatient or housing service within seven days. To be included, the client must be referred to a CMHC or active at a CMHC at the time of admission. If the client is seen at a CMHC other than the primary referral, the CMHC that serves the client receives credit. A follow-up service that occurs on the same day as the inpatient/crisis unit event is counted.

The intent of this report is for providers to compare their performance on the set measure for any six month period to the benchmark as determined in the six month period between 05/01/2008 and 10/31/2008. The report shows data for the past six months from the end date entered.

Exclusions:

1. PACT clients
2. Discharge codes 68 (Death), 65 (Incarcerated), 64 (Transferred), 71 (Medical), 67 (AWOL), and 92 (No Service in 180 Days)
3. Data that is missing, invalid, or does not fit the criteria

Definitions:

Received Follow-up within 7 Days: Individual received outpatient or housing services within seven days of having received inpatient/crisis unit services. Drug screening, inpatient services, and crisis services do not qualify as follow-up service.

Percent: The number of inpatient/crisis unit services that were followed by outpatient or housing services within seven days divided by the provider's total number of inpatient/crisis unit services x 100.

Average: The arithmetic mean of the data. In a data set, the mean is the sum of the data divided by the number of data points.

Standard Deviation: A measure of the dispersion or spread of the data. One standard deviation above and below the average determines the upper and lower limits.

Upper Limit: Average plus one standard deviation.

Lower Limit: Average minus one standard deviation.

Benchmark: A standard by which providers may be measured or judged.

How the Benchmark is Determined:

The benchmark is determined by the distribution of data from all 15 Community Mental Health Centers for a period of six months (05/01/2008 - 10/31/2008). From these data points, the average and standard deviations were calculated. These statistics were then used to establish the benchmark. The benchmark is utilized to assess monthly performance.

Benchmark categories are based on the average and upper and lower limits, as established in this report:

None: No points are awarded to an agency with a percentage below the lower limit.

One Point: An agency will receive one point when its monthly performance percent falls below the average but on or above the lower limit.

Two Points: An agency will receive two points when its monthly performance percent equals or exceeds the average.

Bonus: Bonus points will be awarded to providers whose monthly percentage equals or exceeds the upper limit.

Report Information:

Frequency of update: Claims are updated weekly. CDCs are updated weekly.

Last updated: Last paid claim is through 8/12/2012, CDCs are through 8/14/2012.

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Last Modified date: 5/7/12 by LRiley

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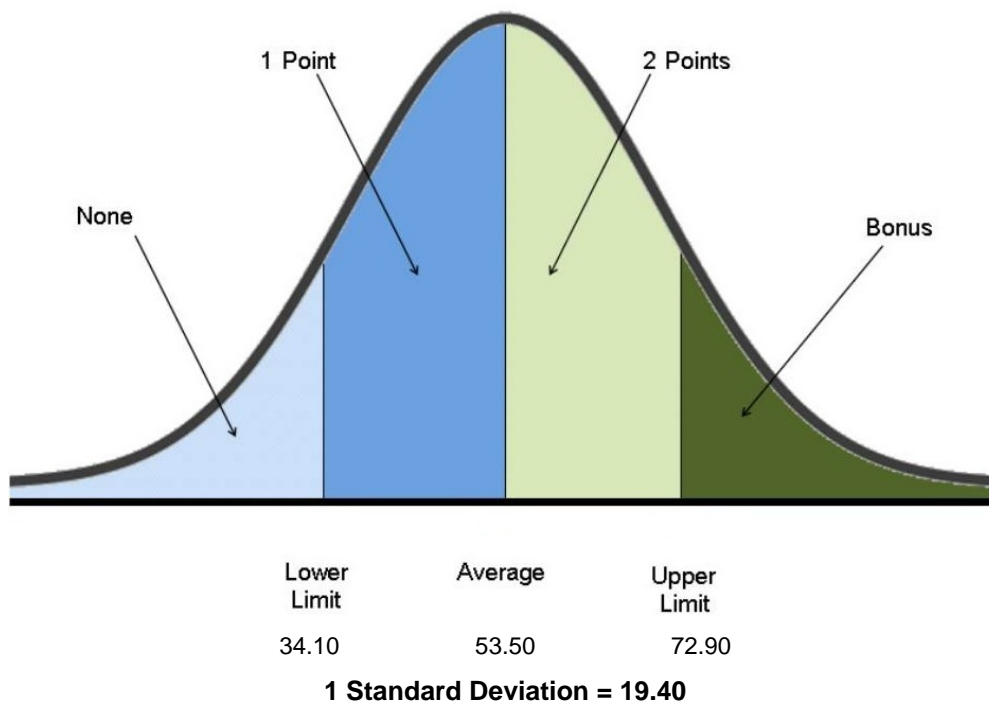
If you believe this report is incomplete or inaccurate, please let us know. We want to make sure this report is useful for all.

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Percent of Inpatient/Crisis Unit with a Follow-up in 7 days

Agency	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
CARL ALBERT CMHC	57.14	85.71	75.00	75.00	78.95	0.00
CENTRAL OKLA CMHC	76.92	78.57	83.33	80.85	61.11	44.44
COUNSELING & RECOVERY SERVICES OF OKLAHOMA INC.	100.00	70.00	100.00	100.00	73.68	69.23
CREEKS MENTAL HEALTH	61.54	77.78	89.19	93.55	82.98	73.91
EDWIN FAIR CMHC	90.00	54.55	80.95	60.00	86.67	79.17
FAMILY & CHILDRENS SVCS	86.60	92.59	94.12	89.36	91.40	88.73
GRAND LAKE MENTAL HEALTH CENTER	100.00	92.86	96.97	89.66	100.00	93.75
GREEN COUNTRY MENTAL HLTH	92.86	93.75	100.00	81.82	83.33	100.00
HOPE COMMUNITY SVCS INC	80.56	61.29	77.55	60.61	74.29	56.52
JIM TALIAFERRO CMHC	73.58	54.35	37.50	51.16	86.21	20.00
MENTAL HLTH SVC SO OK	75.00	78.95	89.58	80.49	89.29	87.76
NORTH CARE CENTER	69.09	72.53	69.37	81.82	75.00	71.62
NORTHWEST CENTER FOR BEHAVIORAL HEALTH	68.09	65.22	61.22	42.00	60.78	65.12
RED ROCK CMHC	66.67	67.44	81.82	77.55	65.00	72.22



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Agency	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
CARL ALBERT CMHC	12	12	15	12	15	0
CENTRAL OKLA CMHC	40	33	40	38	33	16
COUNSELING & RECOVERY SERVICES OF OKLAHOMA INC.	6	7	6	7	14	9
CREOKS MENTAL HEALTH	16	14	33	29	39	34
EDWIN FAIR CMHC	9	12	17	12	13	19
FAMILY & CHILDRENS SVCS	84	75	80	84	85	63
GRAND LAKE MENTAL HEALTH CENTER	29	26	32	26	31	30
GREEN COUNTRY MENTAL HLTH	13	15	13	9	10	16
HOPE COMMUNITY SVCS INC	29	19	38	20	26	13
JIM TALIAFERRO CMHC	39	25	15	22	25	4
MENTAL HLTH SVC SO OK	33	30	43	33	50	43
NORTH CARE CENTER	38	66	77	54	63	53
NORTHWEST CENTER FOR BEHAVIORAL HEALTH	32	30	30	21	31	28
RED ROCK CMHC	28	29	36	38	26	52

Number of Inpatient/Crisis Unit

Agency	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12
CARL ALBERT CMHC	21	14	20	16	19	16
CENTRAL OKLA CMHC	52	42	48	47	54	36
COUNSELING & RECOVERY SERVICES OF OKLAHOMA INC.	6	10	6	7	19	13
CREOKS MENTAL HEALTH	26	18	37	31	47	46
EDWIN FAIR CMHC	10	22	21	20	15	24
FAMILY & CHILDRENS SVCS	97	81	85	94	93	71
GRAND LAKE MENTAL HEALTH CENTER	29	28	33	29	31	32
GREEN COUNTRY MENTAL HLTH	14	16	13	11	12	16
HOPE COMMUNITY SVCS INC	36	31	49	33	35	23
JIM TALIAFERRO CMHC	53	46	40	43	29	20
MENTAL HLTH SVC SO OK	44	38	48	41	56	49
NORTH CARE CENTER	55	91	111	66	84	74
NORTHWEST CENTER FOR BEHAVIORAL HEALTH	47	46	49	50	51	43
RED ROCK CMHC	42	43	44	49	40	72