

Inpatient/Crisis Unit Follow-up within 7 Days Establishment of Benchmark: May 08 - Oct 08

Printed 8/16/2012

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Benchmark finalized on 2/24/2009

Report Description:

Measure: Inpatient/Crisis Unit Follow-up within Seven Days of Referral

The information provided in this report reflects the number of inpatient/crisis service events that were followed-up by either outpatient or housing services within seven days of referral. A monthly reporting period begins seven days before the first of the month and ends seven days before the last day of the month. As an example, 'January 2008' reflects the number of inpatient/crisis unit events between December 24, 2007 and January 24, 2008 that received a follow-up outpatient or housing service within seven days. To be included, the client must be referred to a CMHC or active at a CMHC at the time of admission. If the client is seen at a CMHC other than the primary referral, the CMHC that serves the client receives credit. A follow-up service that occurs on the same day as the inpatient/crisis unit event is counted.

The intent of this report is to identify the benchmark and present a summary of the data that determined the different levels of the benchmark.

Exclusions:

1. PACT clients
2. Discharge codes 68 (Death), 65 (Incarcerated), 64 (Transferred), 71 (Medical), 67 (AWOL), and 92 (No Service in 180 Days)
3. Data that is missing, invalid, or does not fit the criteria

Definitions:

Received Follow-up within 7 Days: Individual received outpatient or housing services within seven days of having received inpatient/crisis unit services. Drug screening, inpatient services, and crisis services do not qualify as follow-up service.

Percent: The number of inpatient/crisis unit services that were followed by outpatient or housing services within seven days divided by the provider's total number of inpatient/crisis unit services x 100.

Average: The arithmetic mean of the data. In a data set, the mean is the sum of the data divided by the number of data points.

Standard Deviation: A measure of the dispersion or spread of the data. One standard deviation above and below the average determines the upper and lower limits.

Upper Limit: Average plus one standard deviation.

Lower Limit: Average minus one standard deviation.

Benchmark: A standard by which providers may be measured or judged.

How the Benchmark is Determined:

The benchmark is determined by the distribution of data from all 15 Community Mental Health Centers for a period of six months (05/01/2008 - 10/31/2008). From these data points, the average and standard deviations were calculated. These statistics were then used to establish the benchmark. The benchmark is utilized to assess monthly performance.

Benchmark categories are based on the average and upper and lower limits, as established in this report:

None: No points are awarded to an agency with a percentage below the lower limit.

One Point: An agency will receive one point when its monthly performance percent falls below the average but on or above the lower limit.

Two Points: An agency will receive two points when its monthly performance percent equals or exceeds the average.

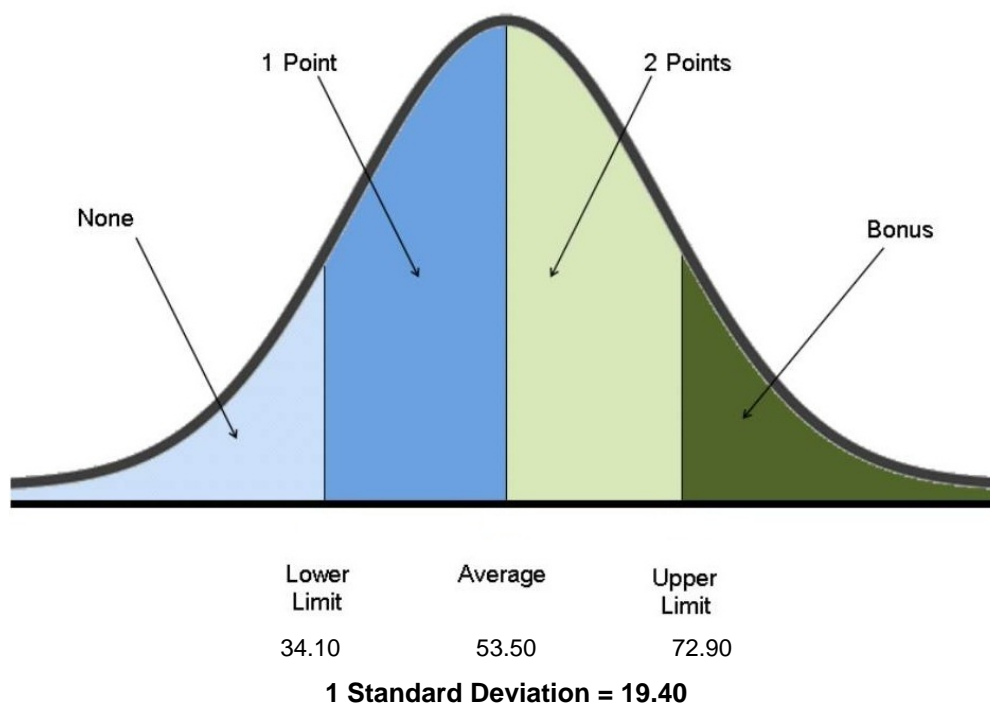
Bonus: Bonus points will be awarded to providers whose monthly percentage equals or exceeds the upper limit.

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Percent of Inpatient/Crisis Unit with a Follow-up in 7 days

Agency	May-08	June-08	Jul-08	Aug-08	Sep-08	Oct-08
Associated Centers for Therapy	54.55	58.82	46.15	48.15	66.67	55.00
Bill Willis CMHC	33.33	0.00	41.67	7.69	37.50	33.33
Carl Albert CMHC	33.33	43.40	51.52	46.15	40.48	34.15
Central Oklahoma CMHC	30.43	45.90	44.62	39.02	43.94	34.78
CREOKS Mental Health Services	66.67	50.00	20.00	25.00	100.00	25.00
Edwin Fair CMHC	63.64	45.00	50.00	55.56	41.18	48.00
Family & Children's Services	66.07	71.83	73.85	81.97	90.16	81.67
Grand Lake MHC	55.93	52.38	56.07	50.75	65.28	71.11
Green Country BHS	91.30	92.86	83.33	84.62	90.91	70.00
Hope Community Services	58.82	51.16	40.00	42.86	46.43	45.45
Jim Taliaferro CMHC	65.71	85.88	90.48	76.53	55.32	12.79
MHSACSO	30.43	43.24	31.48	36.59	46.34	40.00
North Care Center	51.72	55.21	53.70	45.98	68.24	52.78
NW Center for Behavioral Health	55.32	77.08	55.13	70.91	58.33	50.00
Red Rock BHS	56.44	50.62	47.31	65.22	61.82	49.07



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Number of Inpatient/Crisis Unit with a Follow-up in 7 days

Agency	May-08	June-08	Jul-08	Aug-08	Sep-08	Oct-08
Associated Centers for Therapy	12	20	18	13	10	11
Bill Willis CMHC	4	0	5	1	3	1
Carl Albert CMHC	12	23	17	18	17	14
Central Oklahoma CMHC	14	28	29	16	29	16
CREOKS Mental Health Services	2	5	1	1	3	1
Edwin Fair CMHC	7	9	9	10	7	12
Family & Children's Services	37	51	48	50	55	49
Grand Lake MHC	33	33	60	34	47	64
Green Country BHS	21	13	10	11	10	7
Hope Community Services	30	22	18	15	13	15
Jim Taliaferro CMHC	46	73	76	75	52	11
MHSACSO	7	16	17	15	19	14
North Care Center	45	53	58	40	58	57
NW Center for Behavioral Health	26	37	43	39	28	19
Red Rock BHS	57	41	44	75	68	53

Number of Inpatient/Crisis Unit

Agency	May-08	June-08	Jul-08	Aug-08	Sep-08	Oct-08
Associated Centers for Therapy	22	34	39	27	15	20
Bill Willis CMHC	12	7	12	13	8	3
Carl Albert CMHC	36	53	33	39	42	41
Central Oklahoma CMHC	46	61	65	41	66	46
CREOKS Mental Health Services	3	10	5	4	3	4
Edwin Fair CMHC	11	20	18	18	17	25
Family & Children's Services	56	71	65	61	61	60
Grand Lake MHC	59	63	107	67	72	90
Green Country BHS	23	14	12	13	11	10
Hope Community Services	51	43	45	35	28	33
Jim Taliaferro CMHC	70	85	84	98	94	86
MHSACSO	23	37	54	41	41	35
North Care Center	87	96	108	87	85	108
NW Center for Behavioral Health	47	48	78	55	48	38
Red Rock BHS	101	81	93	115	110	108