

Inpatient/Crisis Unit Community Tenure (180 Days) Establishment of Benchmark: Nov 08 - Apr 09

Printed 8/16/2012

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Benchmark finalized on 9/29/2009

Report Description:

Measure: Inpatient/Crisis Unit Community Tenure of 180 Days

The information provided in this report reflects the number of inpatient/crisis unit clients that achieved community tenure of 180 days (were not readmitted within 180 days of discharge). For the selected months, client discharges that occurred 6 months previously are tracked. As an example, if the indicated month is June 2009, the records of those clients that were discharged in December 2008 are followed to determine whether community tenure (i.e. client was not readmitted) was achieved. If more than one discharge occurred in the previous 6 months, only the last discharge is examined.

The intent of this report is to identify the benchmark and present a summary of the data that determined the different levels of the benchmark.

Exclusions:

1. PACT clients
2. Discharge codes 68 (Death), 65 (Incarcerated), 64 (Transferred), 71 (Medical), 67 (AWOL), and 92 (No Service in 180 Days)
3. Data that are missing, invalid, or do not fit the criteria

Definitions:

Community Tenure: A discharged client is not readmitted within 180 days after discharge.

Readmitted: Discharge was followed by another admission within 180 days to the same level of care.

Readmission agency may be different from the discharge agency.

Not Readmitted: Discharge was not followed by another admission within 180 days; Community tenure of 180 days achieved.

Discharge: Individual leaves treatment with agency approval.

Percent: The number of clients who achieved community tenure of 180 days divided by the provider's total number of clients who achieved community tenure of 180 days and the number of clients that were readmitted with 180 days after discharge x 100.

Average: The arithmetic mean of the data. In a data set, the mean is the sum of the data divided by the number of data points.

Standard Deviation: A measure of the dispersion or spread of the data. One standard deviation above and below the average determines the upper and lower limits.

Upper Limit: Average plus one standard deviation.

Lower Limit: Average minus one standard deviation.

Benchmark: A standard by which providers may be measured or judged.

How the Benchmark is Determined:

The benchmark is determined by the distribution of data from all 15 Community Mental Health Centers for a period of six months (11/01/2008 and 4/30/2009). From these data points, the average and standard deviations were calculated. These statistics were then used to establish the benchmark. The benchmark is utilized to assess monthly performance.

Benchmark categories are based on the average and upper and lower limits, as established in this report:

None: No points are awarded to an agency with a percentage below the lower limit.

One Point: An agency will receive one point when its monthly performance percent falls below the average but on or above the lower limit.

Two Points: An agency will receive two points when its monthly performance percent equals or exceeds the average.

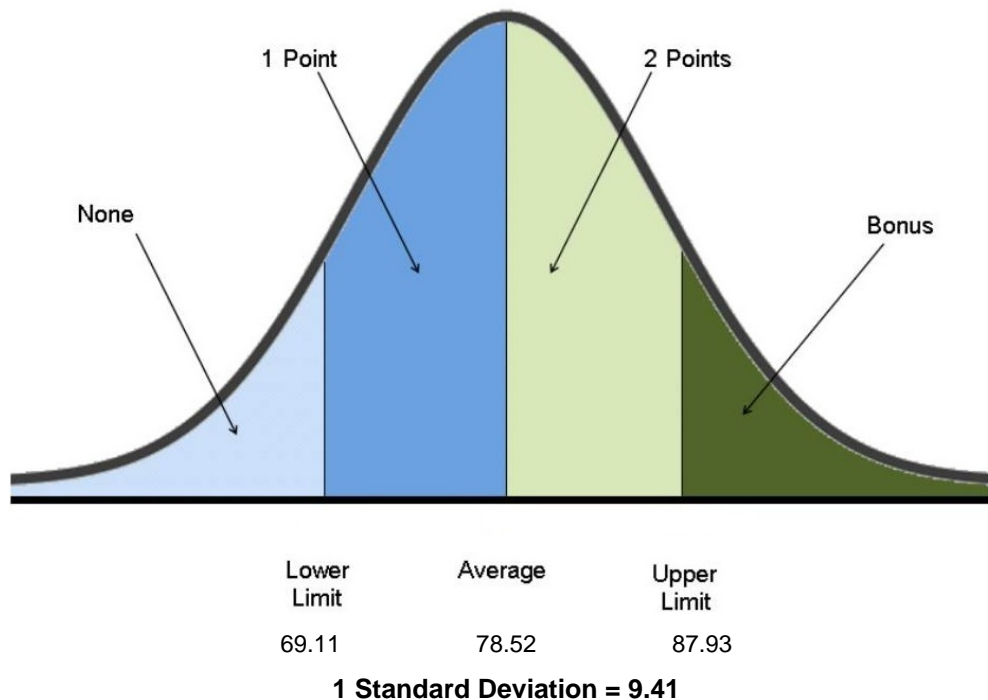
Bonus: Bonus points will be awarded to providers whose monthly percentage equals or exceeds the upper limit.

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**Percent of Inpatient/Crisis Unit Discharges without a
Readmission in 180 Days**

Agency	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09
Associated Centers for Therapy	80.95	84.85	86.84	76.00	72.22	85.71
Bill Willis CMHC	100.00	71.43	90.00	93.75	100.00	100.00
Carl Albert CMHC	67.50	81.63	75.00	76.32	85.37	90.48
Central Oklahoma CMHC	70.00	63.79	71.64	74.36	80.60	76.00
CREOKS Mental Health Services	100.00	70.00	100.00	75.00	100.00	75.00
Edwin Fair CMHC	83.33	89.47	83.33	77.78	93.75	87.50
Family & Children's Services	63.79	81.94	78.33	74.29	70.97	75.00
Grand Lake MHC	82.81	80.70	77.98	78.79	73.91	73.96
Green Country BHS	84.62	83.33	85.71	85.71	75.00	81.25
Hope Community Services	75.47	65.12	84.09	78.38	56.25	75.00
Jim Taliaferro CMHC	63.75	73.17	76.09	67.33	71.43	75.00
MHSSO	78.26	91.89	82.00	88.64	78.57	85.71
North Care Center	66.67	71.43	73.64	74.71	66.67	64.41
NW Center for Behavioral Health	74.51	75.00	72.00	77.97	76.60	76.19
Red Rock BHS	77.78	60.76	67.01	76.32	74.55	76.79



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Number of Inpatient/Crisis Unit Discharges without a Readmission in 180 Days

Agency	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09
Associated Centers for Therapy	17	28	33	19	13	18
Bill Willis CMHC	12	5	9	15	9	4
Carl Albert CMHC	27	40	27	29	35	38
Central Oklahoma CMHC	35	37	48	29	54	38
CREOKS Mental Health Services	4	7	5	3	3	3
Edwin Fair CMHC	10	17	15	14	15	21
Family & Children's Services	37	59	47	52	44	48
Grand Lake MHC	53	46	85	52	51	71
Green Country BHS	22	10	12	12	9	13
Hope Community Services	40	28	37	29	18	27
Jim Taliaferro CMHC	51	60	70	68	70	75
MHSSO	18	34	41	39	33	30
North Care Center	62	65	81	65	60	76
NW Center for Behavioral Health	38	36	54	46	36	32
Red Rock BHS	84	48	65	87	82	86

Number of Inpatient/Crisis Unit Discharges

Agency	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09
Associated Centers for Therapy	21	33	38	25	18	21
Bill Willis CMHC	12	7	10	16	9	4
Carl Albert CMHC	40	49	36	38	41	42
Central Oklahoma CMHC	50	58	67	39	67	50
CREOKS Mental Health Services	4	10	5	4	3	4
Edwin Fair CMHC	12	19	18	18	16	24
Family & Children's Services	58	72	60	70	62	64
Grand Lake MHC	64	57	109	66	69	96
Green Country BHS	26	12	14	14	12	16
Hope Community Services	53	43	44	37	32	36
Jim Taliaferro CMHC	80	82	92	101	98	100
MHSSO	23	37	50	44	42	35
North Care Center	93	91	110	87	90	118
NW Center for Behavioral Health	51	48	75	59	47	42
Red Rock BHS	108	79	97	114	110	112