Outpatient Crisis Service Follow-up Month Detail Report

Outpatient Crisis Service Follow-up within 8 days between 4/1/2012 and 6/30/2012 at (100732860A) GRAND LAKE MENTAL HEALTH CENTER

Printed Date: 8/16/2012

Report Description:

Measure: Outpatient Crisis Service Follow-up within Eight Days

The information provided in this report reflects the number, per month, of outpatient crisis service events that were followed-up by an outpatient non-crisis service within eight days. For example, if a person receives an outpatient crisis service three times within the indicated month, and each of these is followed up within eight days, the number of follow-ups would be three. In the case that two outpatient crisis services are provided before a follow-up service or services, the most proximal follow-up service can be counted for both crisis services. That is, if a client receives crisis services on day one and day two, both will be counted as having received follow-up if an outpatient non-crisis service is provided on day eight. The monthly reporting period begins eight days before the first of the month and ends eight days before the last day of the month. As an example, 'January 2012' reflects the number of outpatient crisis service events between December 23, 2011 and January 23, 2012 that received a follow-up service. Only crisis services which have a contract source which begins with '01', '48' and '55', or are Medicaid services for which DMHSAS pays match are included. The follow up may be reported under any contract source.

Exclusions:

- 1. Non-outpatient services/individuals
- 2. PACT clients
- 3. Follow-up services that are on the same day as the outpatient crisis service
- 4. Persons under 18 years of age on the date of service
- 5. In the case of multiple crisis services on a day, only one crisis service is counted
- 6. Data that is missing, invalid, or does not fit the criteria

Definitions:

Count: Provider's total number of crisis events that occurred during the specified period.

Percent: The number of outpatient crisis events that were followed up within eight days divided by provider's the total number of outpatient crisis events x 100.

Received Follow-up within 8 Days: Individual received outpatient non-crisis service within eight days of receiving outpatient crisis service.

No Follow-up within 8 Days: Individual did not receive outpatient non-crisis service within eight days of receivingoutpatient crisis service.

Outpatient Crisis Services: Individual has received service under the follow codes: H2011, H0030

Outpatient Non-Crisis Services: Includes all services except those that reflect non-outpatient services, crisis services, or drug screening.

Report Information:

Frequency of update: Claims are updated weekly. CDCs are updated weekly. **Last updated**: Last paid claim is through 8/12/12, CDCs are through 8/14/12.

Report Author: Mark A. Reynolds; mareynolds@odmhsas.org

Last Modified date: 8/16/12 by LRoss

Report File Name: DSS ETPS OutpatientCrisis_Followup_MonthDetail_mr

If you believe this report is incomplete or inaccurate, please let us know. We want to make sure this report is useful for all.

GRAND LAKE MENTAL HEALTH CENTER

Apr 2012 Follow-up within 8 Days of a Crisis Service	Count	Percent
No - Did Not Follow-up within 8 Days	2	15.38%
Yes - Received Follow-up within 8 Days	11	84.62%
No + Yes	13	
May 2012 Follow-up within 8 Days of a Crisis Service	Count	Percent
No - Did Not Follow-up within 8 Days	1	5.56%
Yes - Received Follow-up within 8 Days	17	94.44%
No + Yes	18	
Jun 2012 Follow-up within 8 Days of a Crisis Service	Count	Percent
No - Did Not Follow-up within 8 Days	1	7.69%
Yes - Received Follow-up within 8 Days	12	92.31%
No + Yes	13	