

# Outpatient Peer Recovery Support Services Establishment of Benchmark: Nov 08 - Apr 09

Printed 8/16/2012

Printed Date: 8/16/2012

Benchmark finalized on 9/29/2009

## Report Description:

### Measure: Peer Support

This report reflects the number of individuals who received a service from a certified Peer Recovery Support Specialist (PRSS) in the indicated month. For example, if the month of measurement is June 2009, the number of clients who received at least one peer recovery support service between June 01, 2009 and June 30, 2009 is reported. To be included in this report, an individual must receive at least two services from contract sources Community Mental Health (01) or Medicaid Services for which DMHSAS Pays Match, Adults (50) in the measurement month. Peer Support services received up to 30 days prior to admission are counted.

The intent of this report is to identify the benchmark and present a summary of the data that determined the different levels of the benchmark.

### Exclusion:

1. PACT clients
2. Persons under 18 years of age on the date of service
3. The following services are excluded:

308 - PACT Medication Support and Planning  
100 - Competency Evaluation  
102 - Court Related Evaluation  
109 - Court Related Evaluation  
251 - Resource Skills Development (By Peers)  
550 - Intensive Outreach  
561 - Prevention Type Activities  
852 - Case Management and Home-based Services (Travel)

4. Non-Outpatient clients and/or services
5. Data that are missing, invalid, or do not fit the criteria

### Definitions:

**Peer Recovery Support:** The following service codes qualify as peer recovery support:

Therapeutic behavioral services provided by a certified peer recovery support specialist (PRSS) - T1027HEHM/ICIS 141

Group Peer counseling by a certified PRSS - H0038HEHQ/ICIS code 241

Individual Peer counseling by a certified PRSS - H0038HE/ICIS code 241

**Count:** The number of distinct admitted outpatient customers who received peer recovery support services in the month of measurement.

**Percent:** The number of admitted outpatient customers who received peer recovery support service in the measurement month divided by the number of admitted outpatient customers that received at least two services in the measurement month x 100.

**Average:** The arithmetic mean of the data. In a data set, the mean is the sum of the data divided by the number of data points.

**Standard Deviation:** A measure of the dispersion or spread of the data. One standard deviation above and below the average determines the upper and lower limits.

**Upper Limit:** Average plus one standard deviation.

**Lower Limit:** Average minus one standard deviation.

**Benchmark:** A standard by which providers may be measured or judged.

### How the Benchmark is Determined:

Due to lack of data, the average and standard deviation have been artificially created for the measure 'Peer Recovery Support'. The benchmarks have been set with the following:

Month	Average	StDev	Lower Limit	Upper Limit
October	2	1	1	3
November	3	1	2	4
March	4	1	3	5
May	5	1	4	6

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Benchmark categories are based on the average and upper and lower limits, as established in this report:

**None:** No points are awarded to an agency with a percentage below the lower limit.

**One Point:** An agency will receive one point when its monthly performance percent falls below the average but on or above the lower limit.

**Two Points:** An agency will receive two points when its monthly performance percent equals or exceeds the average.

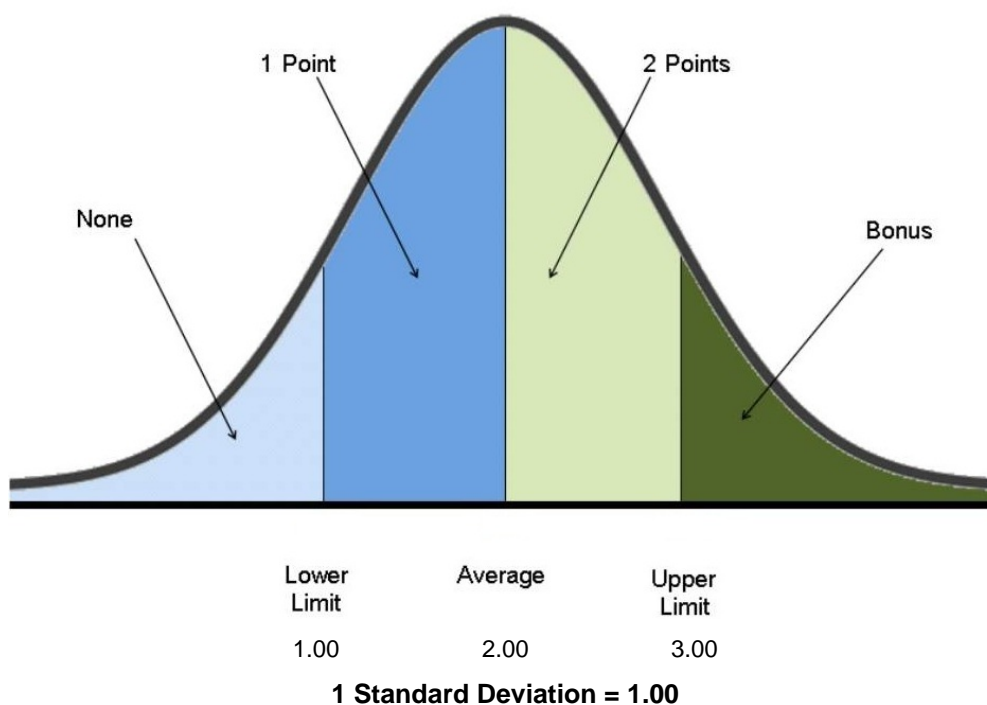
**Bonus:** Bonus points will be awarded to providers whose monthly percentage equals or exceeds the upper limit.

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### Percent of Clients Receiving a Peer Report Service

Agency	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09
Associated Centers for Therapy	0.00	0.00	0.00	0.00	0.00	0.00
Bill Willis CMHC	0.00	0.00	0.00	0.00	0.00	0.00
Carl Albert CMHC	0.00	0.00	0.00	0.00	0.00	0.00
Central Oklahoma CMHC	0.37	0.49	0.18	1.35	1.34	1.19
CREOKS Mental Health Services	2.55	1.07	0.55	0.15	0.14	0.34
Edwin Fair CMHC	0.00	0.00	0.00	0.00	0.00	0.00
Family & Children's Services	2.35	2.19	1.37	1.47	1.03	1.09
Grand Lake MHC	0.00	0.00	0.00	0.00	0.00	0.00
Green Country BHS	2.46	1.60	1.33	2.32	2.65	0.46
Hope Community Services	0.89	0.00	0.48	1.35	0.77	0.79
Jim Taliaferro CMHC	0.47	0.00	0.00	0.00	0.00	0.00
MHSSO	1.08	1.48	1.85	2.14	1.41	1.20
North Care Center	0.54	0.47	1.30	3.81	3.23	3.88
NW Center for Behavioral Health	0.00	0.68	0.00	0.26	0.00	0.00
Red Rock BHS	0.75	1.25	0.63	1.61	2.53	2.35



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Associated Centers for Therapy	0	0	0	0	0	0
Bill Willis CMHC	0	0	0	0	0	0
Carl Albert CMHC	0	0	0	0	0	0
Central Oklahoma CMHC	1	3	1	9	10	9
CREOKS Mental Health Services	9	4	3	1	1	2
Edwin Fair CMHC	0	0	0	0	0	0
Family & Children's Services	34	31	21	23	17	18
Grand Lake MHC	0	0	0	0	0	0
Green Country BHS	12	7	6	10	12	2
Hope Community Services	3	0	2	7	5	5
Jim Taliaferro CMHC	1	0	0	0	0	0
MHSSO	5	9	13	18	12	10
North Care Center	3	3	8	25	25	29
NW Center for Behavioral Health	0	2	0	1	0	0
Red Rock BHS	8	14	7	20	33	32

### Number of Admitted Clients

Agency	Nov-08	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09
Associated Centers for Therapy	464	492	414	444	513	470
Bill Willis CMHC	424	390	403	437	469	407
Carl Albert CMHC	551	562	529	653	741	736
Central Oklahoma CMHC	269	618	567	668	747	756
CREOKS Mental Health Services	353	375	543	677	695	592
Edwin Fair CMHC	444	475	526	576	566	544
Family & Children's Services	1,446	1,415	1,537	1,562	1,657	1,654
Grand Lake MHC	1,222	1,175	1,205	1,300	1,357	1,417
Green Country BHS	487	438	452	431	453	439
Hope Community Services	337	459	419	518	647	636
Jim Taliaferro CMHC	215	253	235	250	314	337
MHSSO	464	608	702	843	849	831
North Care Center	559	640	614	657	775	748
NW Center for Behavioral Health	288	293	395	391	461	505
Red Rock BHS	1,071	1,117	1,119	1,241	1,304	1,361