· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

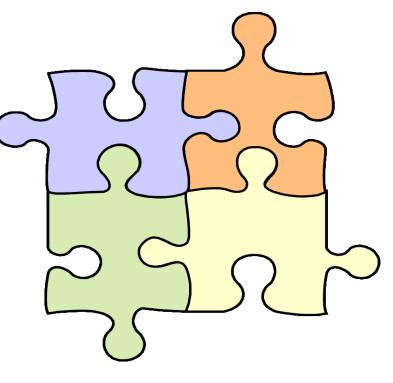
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

NORMAN AL/DRUG TREATMENT CTR (102)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NORMAN AL/DRUG TREATMENT CTR (102)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

82

Descriptive Sta	atistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	57	43	100		0 0	68	9	14	1	4	3	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregnai	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	18	14	57	4	16	81	48		0		1	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree

CADC CAC ССМ None Associate Bachelors Masters CPS Doctorate Total Other 0 0 0 2 4 0 7 1 0 2

Clients Admitted and Served by Level of Care

Outpatient Staff Profile by Certification

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	82	Clients	0	Clients	0
Units of Service	0	Units of Service	4,826	Units of Service	0	Units of Service	0
Avg Hours Per Client	0.0	Avg Days Per Client	58.9	Avg Days Per Client	0.0	Avg Hours Per Client	0.0
Avg Daily Census	0	Avg Daily Census	13	Avg Daily Census	0	Avg Daily Census	0
				Discharges			

		D	etox		Reside	ntial		Halfway			Outpati	ent
	Ν	%	State %	N	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatment			65.1	454	68.0	66.2			40.4			38.8
61 Completed Court Commitment			0.0	3	0.4	2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3	78	11.7	10.1			5.7			28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2	6	0.9	2.2			12.6			5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4	38	5.7	7.3			20.1			5.7
67 AWOL			10.3	63	9.4	9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2	26	3.9	2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Coun	t	Percent									
Clients Not Seen Within 90 Days		1	1.3									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NORMAN AL/DRUG TREATMENT CTR (102)

Short-Term (Dutcomes (FY04 Clients)	State Average	Agency Score	Comparin to State		Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	, woldge			, Avg	Numerator	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	95.7 91.9 35.8 33.3 2.5	97.4 96.1 7.2 49.3 7.7	\checkmark	\leftarrow \leftarrow	74 73 5 34 1	76 76 69 69 13	2 of 4 2 of 4 3 of 4 2 of 4 1 of 2	
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment								
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment								
l ong-Term (Dutcomes (CY01 Clients)	State	Agency	Comparin	a Scoro	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free	Average (%)	Score (%)	to State	e Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Dischai	Incarceration Free rge Survival					# Clients receiving Treatment % in	# Survivors in Year after Discharge % in		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages					Year before Discharge	Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes	State Average	Agency Score	Comparin to State		Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
	Service Quality Favorable Time to First Service Convenient Time								
Indicator	Summary								

Comparing Score to State Average $\Psi = 1$	↑ = 4	ł
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

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o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

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For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

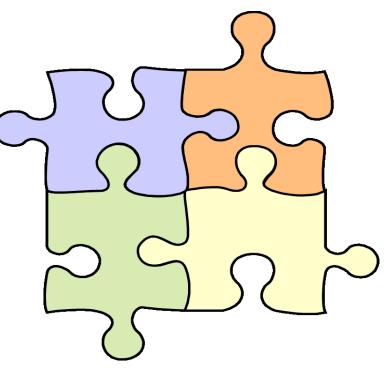
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Oklahoma Department of Mental Health and Substance Abuse Services

HUMAN SKILLS & RESOURCES (461)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 HUMAN SKILLS & RESOURCES (461)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

14

Descriptive Stat	tistics (FY	04 Clients)									
	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	71	29	100		0 0	93	0	7	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		tody (%)	No ASI (%)			
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	7	0	21	0	0	93	36		0		14	21
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree							Outpa	itient Sta	ff Profile I	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	To	tal	CADC	CAC	CCM	CPS	Other	
0	1	5	14	2	1	24	7	0	0	0	1	\$374,583.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	14
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	227
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	16.2
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1

					Dischar	ges						
		Detox			Resid	ential		Halfway			Outpatie	ent
	N	% S	state %	N	%	State %	N	%	State %	Ν	%	State %
60 Completed Treatment			65.1			66.2			40.4	95	34.8	38.8
61 Completed Court Commitment			0.0			2.0			1.8	31	11.4	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	3	1.1	28.2
63 Moved			0.3			0.2			5.9	1	0.4	2.3
64 Transferred			12.2			2.2			12.6	1	0.4	5.2
65 Incarcerated			0.1			0.1			1.2	8	2.9	2.6
66 Broke Rules			1.4			7.3			20.1	4	1.5	5.7
67 AWOL			10.3			9.8			10.7	67	24.5	6.1
68 Death										1	0.4	0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	31	11.4	6.5
70 Treatment Incompatibility										31	11.36	.41
91 Administrative Discharge												
	Count	Perc	cent									
Clients Not Seen Within 90 Days	6	10	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

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The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 HUMAN SKILLS & RESOURCES (461)

Indicators		01.1	۸.,	a				<u> </u>
Short-Term	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 1
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Avelage		lo Siale Avg	numerator	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
l ong-Term (Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without ir	Rank	Quartiles
Tenure Post Discha	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients receiving	Year followin Discharge # Survivors in Year afte	g s r	Bottom Middle 2
	Survival				Treatment % in	Discharge % in		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Year before Discharge	Year following Discharge		
Consumer S	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominato	Rank	Quartiles Bottom Middle 2
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	/ wordge		5	namerator	Denominal	~	
Indicator	Summary							

Comparing Score to State Average	↓ = 0	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

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Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

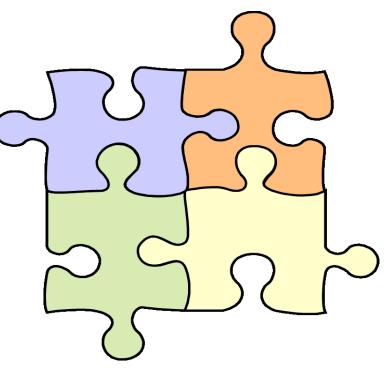
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

PAYNE COUNTY DRUG COURT, INC. (462)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 PAYNE COUNTY DRUG COURT, INC. (462)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

19

Descriptive Sta	atistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	26-	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	79	21	100		0 () 79	0	5	0	16	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ice (%)		Pregna	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	32	0	5	100	5		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree

CADC CAC ССМ None Associate Bachelors Masters CPS Doctorate Total Other 0 1 0 3 1 1 0 0 0 1 1

Clients Admitted and Served by Level of Care

Outpatient Staff Profile by Certification

	Residential		Halfway		Outpatient			
0	Clients	0	Clients	0	Clients	19		
0	Units of Service	0	Units of Service	0	Units of Service	525		
0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	27.6		
0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1		
-	0 0 0.0 0	0 Clients 0 Units of Service 0.0 Avg Days Per Client	0Clients00Units of Service00.0Avg Days Per Client0.0	0 Clients 0 Clients 0 Units of Service 0 Units of Service 0.0 Avg Days Per Client 0.0 Avg Days Per Client	0 Clients 0 Clients 0 0 Units of Service 0 Units of Service 0 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0	0 Clients 0 Clients 0 Clients 0 Units of Service 0 Units of Service 0 Units of Service 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Hours Per Client		

					Dischar	yes						
	Detox				Resid	ential	I	Halfway			Outpatie	ent
	N	%	State %	N	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatment			65.1			66.2			40.4	6	19.4	38.8
61 Completed Court Commitment			0.0			2.0			1.8	24	77.4	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7			28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2			2.2			12.6			5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4			7.3			20.1	1	3.2	5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Count	P	ercent									
Clients Not Seen Within 90 Days	1		7.1									
Clients Not Seen Within 90 Days	1		7.1									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 PAYNE COUNTY DRUG COURT, INC. (462)

Indicators Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	U						
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	16.7 0.0		2 0	12 12	23 of 27 19 of 19	9 8
Long-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Dischar	r ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Indicator	Summary							
	Score				tiles Bo			Тор

Comparing Score to State Average	↓ = 2	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

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Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

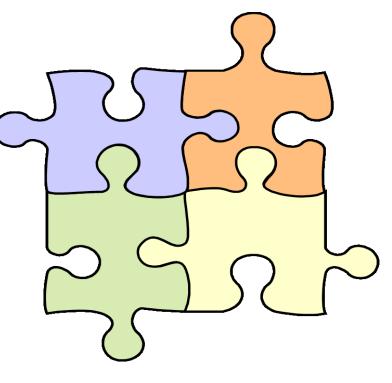
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

SHEKINAH COUNSELING SERVICES (464)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 SHEKINAH COUNSELING SERVICES (464)

All Youth **Clients Admitted and Served** at the Agency (FY04)

5

Clients

Outpatient Staff Profile by Certification

Descriptive Sta	atistics (FY	04 Clients)									
	Sex (%)			Age	(%)				Homeless (%)			
	Male	Female	0-17	18-2	25 26+	• White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	60	40	100		0 0) 60	0	0	0	40	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		tody (%)	No ASI (%)			
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	20	20	0	60	0		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree

CADC CAC ССМ None Associate Bachelors Masters CPS Doctorate Total Other 2 0 0 0 1 0 2 0 0 1 1

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	5	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	8	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	1.6	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

					Dischar	ges						
	Detox			Residential				Halfway			Outpatie	nt
	N	%	State %	N	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatment			65.1			66.2			40.4	59	38.6	38.8
61 Completed Court Commitment			0.0			2.0			1.8	1	0.7	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	36	23.5	28.2
63 Moved			0.3			0.2			5.9	7	4.6	2.3
64 Transferred			12.2			2.2			12.6	20	13.1	5.2
65 Incarcerated			0.1			0.1			1.2	3	2.0	2.6
66 Broke Rules			1.4			7.3			20.1	14	9.2	5.7
67 AWOL			10.3			9.8			10.7	13	8.5	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Count	Per	rcent									
Clients Not Seen Within 90 Days	1		20.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance
Provider Performance Management Report prepared March 20
SHEKINAH COUNSELING SERVICES (464)

Indicators								
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	0.0 0.0		0 0	4 4	27 of 27 19 of 19	8 8
Lona-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	, <u>,</u>	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 T
Post Dischar	DUI Convictions Free Incarceration Free rge				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival							
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Conc		State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
	Summary							
Indicator :								
Comparing S to State Aver	Score	= 0		Quar	tiles Bo	ottom Mid	dle 2	Тор

Comparing Score to State Average	↓ = 2	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

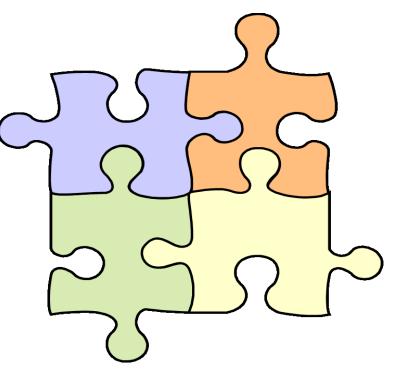
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

YOUTH AND FAMILY SERVICES OF N. CENTRAL **OKLAHOMA, INC. (465)**



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Oklahoma Department of Mental Health and Substance Abuse Services

Youth Clients

Provider Performance Management Report

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Clients Admitted and Served at the Agency (FY04)

All Youth

Clients

25

Descriptive Sta	atistics (FY	04 Clients)										
	Sex	(%)		Age	(%)				Homeless (%)				
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace		
Agency	65	35	100		0 0) 83	0	4	0	0	13	0	
State Avg	63	37	100		0 0	63	14	12	0	4	6	3	
	IV Drug	Use (%)			Drug of Choi	ce (%)		Pregnant (%)		DOC Custody (%)		No ASI (%)	
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other						
Agency	0	0	87	0	9	96	13		4		0	0	
State Avg	3	2	34	5	4	53	49		1		1	30	

Outpatient Staff Profile by Degree

CAC CCM CADC CPS None Associate Bachelors Masters Doctorate Total Other 0 0 1 2 1 4 1 0 0 0 3

Clients Admitted and Served by Level of Care

Outpatient Staff Profile by Certification

Detox		Resi	dential				Halfway			Outpatier	nt		
Clients	0	Client	ts		0		Clients		0	Clients			25
Units of Service	0	Units	of Serv	/ice	0		Units of Service	е	0	Units of S	ervice		719
Avg Hours Per Client	0.0	Avg D	Days Pe	er Client	0.0		Avg Days Per (Client	0.0	Avg Hours	s Per Cli	ent	28.7
Avg Daily Census	0	Avg D	Daily Ce	ensus	0		Avg Daily Cens	sus	0	Avg Daily	Census		2
						Discha	arges						
			D	etox		Resi	dential	_	Halfway			Outpati	ent
		Ν	%	State %	Ν	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatmen	ıt												
61 Completed Court Co	mmitment												
62 Left ACA/ 90 Days													
63 Moved													
64 Transferred													
65 Incarcerated													
66 Broke Rules													
67 AWOL													
68 Death													
69 Failed to Begin Treat	ment												
70 Treatment Incompati	bility												
91 Administrative Discha	arge												

Count Clients Not Seen Within 90 Days

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

8

44.4

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

	D FAMILY SERVICES OF N. CE		JALANC	MA, MC. (403)				
Indicators Short-Term (Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
		Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	88.9 0.0	-	8 0	9 9	7 of 27 19 of 19	8
Long-Term (Dutcomes (CY01 Clients)	State	Agency		# With in	# Without in	Rank	Quartiles
Tenure		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
	DUI Convictions Free Incarceration Free					# O		
Post Discha	rge				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival							
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration				% in Year before Discharge	% in Year following Discharge		
	Clients With Wages Median Wages							
Consumer S	urvey (FY04 Clients)	State	Agency Score	Comparing Score to State Avg	Agency	Agency	Rank	Quartiles
	Satisfaction Favorable Outcomes Service Quality	Average	Score	to oldie Avg	Numerator	Denominator		Bottom Middle 2 To
	Favorable Time to First Service Convenient Time							

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

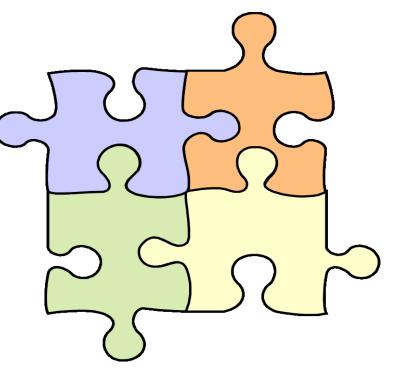
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Oklahoma Department of Mental Health and Substance Abuse Services

RIVERSIDE COUNSELING (476)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **RIVERSIDE COUNSELING (476)**

Clients Admitted and Served at the Agency (FY04)

2

All Youth

Clients

Descriptive Sta	atistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	50	50	100		0 0) 100	0	0	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	100	0	0	0	0		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree

CADC CAC ССМ CPS None Associate Bachelors Masters Doctorate Total Other 2 0 0 0 8 1 9 0 0 0 0

Clients Admitted and Served by Level of Care

Outpatient Staff Profile by Certification

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	2
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	32
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	15.8
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0
Avg Daily Census	0	Avg Daily Census	0	0,	0	Avg Daily Censu	IS

					Discilai	ges						
		De	etox		Resid	ential	Halfway			Outpatient		
	Ν	%	State %	N	%	State %	N	%	State %	Ν	%	State %
60 Completed Treatment			65.1			66.2			40.4			38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	33	100.0	28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2			2.2			12.6			5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Count	<u> </u>	Percent									
Clients Not Seen Within 90 Days	0		0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

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For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **RIVERSIDE COUNSELING (476)**

Indicators Short-Term (Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	riologo		to oldie Avg	Numerator	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure Post Dischar	-	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients receiving Treatment	Year following Discharge # Survivors in Year after Discharge		Bottom Middle 2
Difference B	Survival etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages							
Consumer S	urvey (FY04 Clients)	State	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average			numerator	Denominator		Bottom Middle 2
Indicator S	Summary							

Comparing Score to State Average	↓ = 0	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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Long-Term Outcome Notes:

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Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

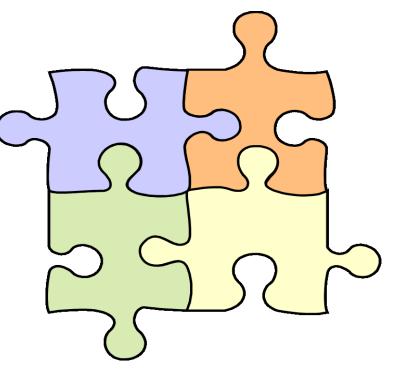
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Oklahoma Department of Mental Health and Substance Abuse Services

BILL WILLIS MENTAL HEALTH (503)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **BILL WILLIS MENTAL HEALTH (503)**

All Youth **Clients Admitted and Served** at the Agency (FY04)

3

Clients

atistics (FY	04 Clients)									
Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
Male	Female	0-17	18-2	25 26-	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
0	100	100		0 0) 0	0	50	0	50	0	0
63	37	100		0 0	63	14	12	0	4	6	3
IV Drug	Use (%)	_		Drug of Choi	ice (%)		Pregna	nt (%)	DOC Cus	tody (%)	No ASI (%)
History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
0	0	0	0	0	100	0		0		33	100
3	2	34	5	4	53	49		1		1	30
	Sex Male 0 63 <u>IV Drug</u> History 0	Sex (%)MaleFemale01006337IV Drug Use (%)HistoryRoute00	Male Female 0-17 0 100 100 63 37 100 <u>IV Drug Use (%)</u>	Sex (%) Age Male Female 0-17 18-2 0 100 100 100 63 37 100 100 IV Drug Use (%) Alcohol Meth 0 0 0 0	Sex (%) Age (%) Male Female 0-17 18-25 26- 0 100 100 0 0 63 37 100 0 0 IV Drug Use (%) Drug of Choir Drug of Choir 0 0 History Route Alcohol Meth Cocaine 0	Sex (%) Age (%) Male Female 0-17 18-25 26+ White 0 100 100 0 0 0 0 63 37 100 0 0 63 37 IV Drug Use (%) Drug of Choice (%) Alcohol Meth Cocaine Marijuana 0 0 0 0 0 100 100	Sex (%) Age (%) Male Female 0-17 18-25 26+ White Black 0 100 100 0 0 0 0 63 37 100 0 0 63 14 IV Drug Use (%) Drug of Choice (%) Alcohol Meth Cocaine Marijuana Other 0 0 0 0 0 0 0 0	Sex (%) Age (%) R Male Female 0-17 18-25 26+ White Black Nat Am 0 100 0 0 0 0 50 63 37 100 0 0 63 14 12 IV Drug Use (%) Drug of Choice (%) Pregnatic Pregnatic Pregnatic 0 0 0 0 0 0 0	Sex (%) Age (%) Race (%) Male Female 0-17 18-25 26+ White Black Nat Am Asian 0 100 0 0 0 0 0 50 0 63 37 100 0 0 63 14 12 0 IV Drug Use (%) Drug of Choice (%) Pregnant (%) Pregnant (%) 0	Sex (%) Age (%) Race (%) Male Female 0-17 18-25 26+ White Black Nat Am Asian Hispanic 0 100 0 0 0 0 0 50 50 63 37 100 0 0 63 14 12 0 4 IV Drug Use (%) Drug of Choice (%) Pregnant (%) DOC Cus History Route Alcohol Meth Cocaine Marijuana Other 0 <td>$\begin{array}{c ccccccccccccccccccccccccccccccccccc$</td>	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$

	Outp	atient Staff	Profile by [Degree		_	Outpa	atient Sta	ff Profile I	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Tota		CADC	CAC	CCM	CPS	Other	
0	2	20	10	4	∔ 3	6	2	0	2	0	0	\$347,880.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	1	Clients	0	Clients	3	
Units of Service	0	Units of Service	3	Units of Service	0	Units of Service	33	
Avg Hours Per Client	0.0	Avg Days Per Client	3.0	Avg Days Per Client	0.0	Avg Hours Per Client	11.1	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

				ſ	Discharg	es						
		D	etox		Reside	ntial	Halfway			Outpatient		
	N	%	State %	N	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatment			65.1	96	72.7	66.2			40.4	139	43.7	38.8
61 Completed Court Commitment			0.0			2.0			1.8	9	2.8	4.1
62 Left ACA/ 90 Days			10.3	10	7.6	10.1			5.7	70	22.0	28.2
63 Moved			0.3			0.2			5.9	16	5.0	2.3
64 Transferred			12.2	1	0.8	2.2			12.6	14	4.4	5.2
65 Incarcerated			0.1	1	0.8	0.1			1.2	2	0.6	2.6
66 Broke Rules			1.4	14	10.6	7.3			20.1	21	6.6	5.7
67 AWOL			10.3	9	6.8	9.8			10.7	1	0.3	6.1
68 Death										3	0.9	0.2
69 Failed to Begin Treatment			0.2	1	0.8	2.0			1.7	42	13.2	6.5
70 Treatment Incompatibility										1	.31	.41
91 Administrative Discharge												
	Coun	t	Percent									
Clients Not Seen Within 90 Days	()	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 BILL WILLIS MENTAL HEALTH (503)

Short-Term (Dutcomes (FY04 Clients)	State		Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	95.7 91.9 35.8 33.3	0.0 0.0 0.0 0.0	\checkmark	0 0 0	1 1 1	4 of 4 4 of 4 4 of 4 4 of 4	හ හ හ
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	0.0 100.0	↓ ↑	0 2	2 2	27 of 27 1 of 19	8
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure Post Dischar	DUI Convictions Free Incarceration Free rge Survival	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients receiving Treatment % in Year before	Year following Discharge # Survivors in Year after Discharge % in Year following		Bottom Middle 2 To
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Indicator S	Summary							
Comparing S	Score $\psi = 5$ \uparrow =	= 1		Quar	tiles Bo	ottom Mid	dle 2	Тор

Comparing Score to State Average $\Psi = \xi$	5 1	= 1
---	-----	-----

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

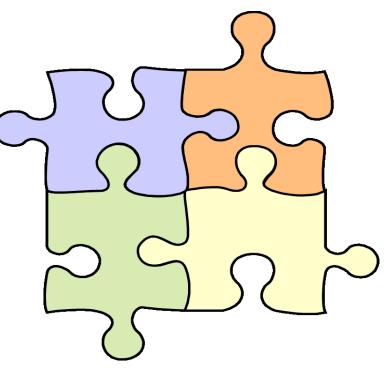
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

FAMILY & CHILDREN'S SERVICES (541)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 FAMILY & CHILDREN'S SERVICES (541)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

17

Descriptive St	atistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	60	40	100		0 0) 20	10	40	0	0	30	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ice (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	12	0	10	0	0	10	90		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree				Outp	atient Sta	Iff Profile I	SAS Treatment Funding FY04			
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	2	6	C	8 (3	0	4	0	1	\$258,000.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	17
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	84
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	4.9
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

				Dischar	ges						
		Detox		Resid	ential	I	Halfway			Outpatie	ent
	N S	% State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment		65.1			66.2			40.4	1	1.4	38.8
61 Completed Court Commitment		0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days		10.3			10.1			5.7	32	46.4	28.2
63 Moved		0.3			0.2			5.9	9	13.0	2.3
64 Transferred		12.2			2.2			12.6	10	14.5	5.2
65 Incarcerated		0.1			0.1			1.2	3	4.3	2.6
66 Broke Rules		1.4			7.3			20.1			5.7
67 AWOL		10.3			9.8			10.7	9	13.0	6.1
68 Death									1	1.4	0.2
69 Failed to Begin Treatment		0.2			2.0			1.7	4	5.8	6.5
70 Treatment Incompatibility											.41
91 Administrative Discharge											
Clients Not Seen Within 90 Days	Count 14	Percent 82.4									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 FAMILY & CHILDREN'S SERVICES (541)

Short-Term (Dutcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
		Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment					2010 million		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	28.6 0.0		2 0	7 7	21 of 27 19 of 19	© 8
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Dischar	DUI Convictions Free Incarceration Free ge				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival							
Difference Bo	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
		State	Agency	Comparing Score	Agonov	Agoney	Rank	Quartiles
Jonsumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Agency Numerator	Agency Denominator	r.diik	Bottom Middle 2 To
Indicator S								
Comparing S to State Aver	Score	= 0		Quar	tiles Bo	ottom Mid	dle 2	Тор

Comparing Score to State Average	↓ = 2	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

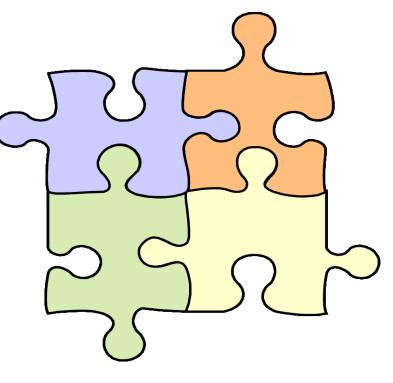
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

RED ROCK BEHAVIORAL HEALTH SVC (553)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **RED ROCK BEHAVIORAL HEALTH SVC (553)**

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

19

Descriptive Stat	tistics (FY	04 Clients)									
	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	58	42	100		0 0) 89	0	5	0	5	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)	_	[Drug of Choi	ce (%)		Pregnai	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	5	0	26	5	0	79	16		0		0	16
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	batient Staff	Profile by [Degree			Outpa	tient Sta	ff Profile I	by Certif	SAS Treatment Funding FY04	
None	Associate	Bachelors	Masters	Doctorate	To	tal	CADC	CAC	ССМ	CPS	Other	
2	0	9	19	2	2	32	0	0	6	0	0	\$438,916.00

Clients Admitted and Served by Level of Care

Detox				Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	19	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	390	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	20.5	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1	

					Dischar	ges						
		Detox	(Resid	ential		Halfway			Outpatie	nt
	N	% 5	State %	N	%	State %	Ν	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	42	23.2	38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	63	34.8	28.2
63 Moved			0.3			0.2			5.9	13	7.2	2.3
64 Transferred			12.2			2.2			12.6	3	1.7	5.2
65 Incarcerated			0.1			0.1			1.2	11	6.1	2.6
66 Broke Rules			1.4			7.3			20.1	35	19.3	5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death										4	2.2	0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	10	5.5	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Count	Per	cent									
Clients Not Seen Within 90 Days	4		36.4									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 RED ROCK BEHAVIORAL HEALTH SVC (553)

Indicators		_							
Short-Term C	Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Sco		Agency	Rank	Quartiles	То
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2	1,
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment								
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment								
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	8.3 66.7		1 8	12 12	26 of 27 3 of 19	8	6
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Sco	ore #With in	# Without in	Rank	Quartiles	
-		Average	Score	to State Avg	Year before	Year following	Kank	Bottom Middle 2	Т
Tenure	DUI Convictions Free Incarceration Free	(%)	(%)		Discharge # Clients receiving	Discharge # Survivors in Year after			
Post Dischar	' ge Survival				Treatment	Discharge			
Difference Be	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge			
	DUI Convictions Incarceration Clients With Wages Median Wages								
Consumer Si	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Sco to State Avg		Agency Denominator	Rank	Quartiles Bottom Middle 2	Т
Indicator S	Summary								
Comparing S to State Aver	icore	- 1		C	uartiles Be	ottom Mid	ldle 2	Тор	

Comparing Score to State Average	↓ = 1	↑ = 1
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

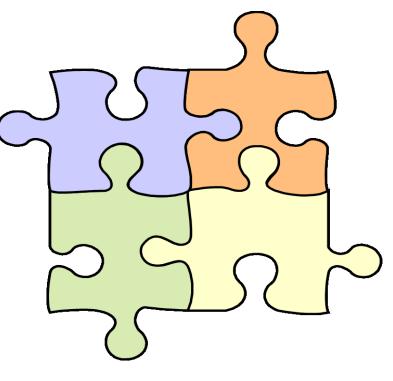
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

NORTH CARE CENTER (562)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NORTH CARE CENTER (562)

Clients Admitted and Served at the Agency (FY04)

1

All Youth

Clients

Descriptive Stat	istics (FY	04 Clients)									
	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	100	0	100		0 0) 100	0	0	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	0	0	0	100	0		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	patient Staff	Profile by [Degree			Outpa	atient Sta	ff Profile I	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Tot	al	CADC	CAC	CCM	CPS	Other	
0	0	8	9	C		17	2	0	9	0	0	\$124,977.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	1
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	2
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	1.5
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

N	Detox % State %	N	Resid	ential	L	1 - 16				
N S	% State %	N				lalfway		Outpatient		
			%	State %	Ν	%	State %	Ν	%	State %
	65.1			66.2			40.4	2	4.5	38.8
	0.0			2.0			1.8			4.1
	10.3			10.1			5.7	27	61.4	28.2
	0.3			0.2			5.9	4	9.1	2.3
	12.2			2.2			12.6	2	4.5	5.2
	0.1			0.1			1.2			2.6
	1.4			7.3			20.1			5.7
	10.3			9.8			10.7	6	13.6	6.1
										0.2
	0.2			2.0			1.7	3	6.8	6.5
										.41
Count	Percent									
	Count	0.3 12.2 0.1 1.4 10.3 0.2	0.3 12.2 0.1 1.4 10.3 0.2	0.3 12.2 0.1 1.4 10.3 0.2	0.30.212.22.20.10.11.47.310.39.80.22.0	0.30.212.22.20.10.11.47.310.39.80.22.0	0.30.212.22.20.10.11.47.310.39.80.22.0	0.30.25.912.22.212.60.10.11.21.47.320.110.39.810.70.22.01.7	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	$\begin{array}{cccccccccccccccccccccccccccccccccccc$

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

caution. Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NORTH CARE CENTER (562)

Indicators								
Short-Term	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score	Agency Numerator	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	50016	to State Avg	Numerator	Denominator		Bottom Middle 2
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2
Post Discha	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	Between Post & Pre Treatment DUI Convictions Incarceration				% in Year before Discharge	% in Year following Discharge		
	Clients With Wages Median Wages							
Consumer S	Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	- Rank	Quartiles Bottom Middle 2
Indicator	Summary							

Comparing Score to State Average	↓ = 0	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

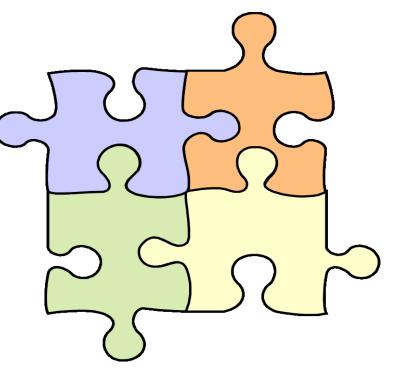
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

OPPORTUNITIES, INC., CDTC (642)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **OPPORTUNITIES, INC., CDTC (642)**

All Youth **Clients Admitted and Served** at the Agency (FY04)

Clients

2

Descriptive St	atistics (FY	04 Clients	;)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26-	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	50	50	100		0 0	50	0	50	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Drug of Cho	ice (%)		Pregna	nt (%)	DOC Cus	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	50	50	0	100	0		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30
olulo Alg	5	2	54	5	4	55	49		•			

	Outp	atient Staff	Profile by [Degree		Out	patient Sta	aff Profile	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
12	0	3	0	C	15	5 1	0	1	0	6	\$481,342.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	1	Clients	0	Clients	1	
Units of Service	0	Units of Service	27	Units of Service	0	Units of Service	4	
Avg Hours Per Client	0.0	Avg Days Per Client	27.0	Avg Days Per Client	0.0	Avg Hours Per Client	4.0	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	
				Discharges				

		De	tox		Reside	ntial	_	F	lalfway			Outpatie	ent
	Ν	%	State %	Ν	%	State %	_	Ν	%	State %	Ν	%	State %
60 Completed Treatment			65.1	150	65.8	66.2		2	14.3	40.4	12	27.9	38.8
61 Completed Court Commitment			0.0	24	10.5	2.0				1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1				5.7	15	34.9	28.2
63 Moved			0.3			0.2		2	14.3	5.9	2	4.7	2.3
64 Transferred			12.2	2	0.9	2.2		1	7.1	12.6	2	4.7	5.2
65 Incarcerated			0.1			0.1				1.2			2.6
66 Broke Rules			1.4	12	5.3	7.3		6	42.9	20.1	1	2.3	5.7
67 AWOL	2	66.7	10.3	35	15.4	9.8		3	21.4	10.7	5	11.6	6.1
68 Death													0.2
69 Failed to Begin Treatment	1	33.3	0.2	5	2.2	2.0				1.7	6	14.0	6.5
70 Treatment Incompatibility													.41
91 Administrative Discharge													
	Cou	nt P	ercent										
Clients Not Seen Within 90 Days		0	0.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **OPPORTUNITIES, INC., CDTC (642)**

Indicators								
	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score	Agency	Agency Denominator	Rank	Quartiles Bottom Middle 2 Tor
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	95.7 91.9 35.8 33.3	100.0 100.0 100.0 100.0	ተ ተ ተ	1 1 1	1 1 1	1 of 4 1 of 4 1 of 4 1 of 4	() () () ()
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	100.0 0.0		1 0	1 1	1 of 27 19 of 19	8
Long-Term O	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
	DUI Convictions Free Incarceration Free				# Clients	# Survivors		
Post Dischar	-				receiving Treatment	in Year after Discharge		
	Survival				% in	% in		
Difference Bo	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Year before Discharge	Year following Discharge		
				Comparing Score	Agency	Agency	Rank	Quartiles
Consumer Si	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Consumer Si	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time					Denominator		Bottom Middle 2 Top
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time				Numerator	ottom Mid	dle 2 = 0	Top © = 5

Comparing Score to State Average	↓ = 1	↑ = 5
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

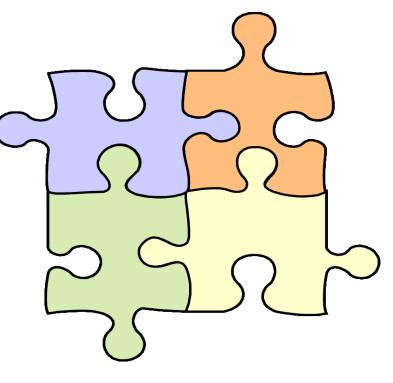
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

NEW HOPE OF MANGUM (643)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **NEW HOPE OF MANGUM (643)**

Clients Admitted and Served at the Agency (FY04)

5

All Youth

Clients

	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%
	Male	Female	0-17	18-2	25 26+	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	40	60	100		0 0	0 80	0	0	0	20	0	C
State Avg	63	37	100		0 0) 63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ice (%)		Pregnant (%) DOC Custody (%)		tody (%)	No ASI (%)	
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	100	0	20	80	20		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by [Degree		Outpa	atient Sta	ff Profile I	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
1	2	7	2	0	12	4	1	0	0	8	\$985,470.00

Clients Admitted and Served by Level of Care

		Halfway	Outpatient		
Clients	0	Clients	0	Clients	5
Units of Service	0	Units of Service	0	Units of Service	195
Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	39.0
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1
	Units of Service Avg Days Per Client	Units of Service0Avg Days Per Client0.0	Units of Service 0 Units of Service Avg Days Per Client 0.0 Avg Days Per Client	Units of Service 0 Units of Service 0 Avg Days Per Client 0.0 Avg Days Per Client 0.0	Units of Service 0 Units of Service 0 Units of Service Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Days Per Client

				-	Jischarg	,						
		De	etox		Reside	ntial		Halfway			Outpatie	ent
	Ν	%	State %	N	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatment			65.1	69	61.6	66.2			40.4	64	47.4	38.8
61 Completed Court Commitment			0.0	5	4.5	2.0			1.8	11	8.1	4.1
62 Left ACA/ 90 Days			10.3	12	10.7	10.1			5.7	24	17.8	28.2
63 Moved			0.3	2	1.8	0.2			5.9	6	4.4	2.3
64 Transferred			12.2	4	3.6	2.2			12.6	7	5.2	5.2
65 Incarcerated			0.1			0.1			1.2	4	3.0	2.6
66 Broke Rules			1.4	7	6.3	7.3			20.1	1	0.7	5.7
67 AWOL			10.3	8	7.1	9.8			10.7	2	1.5	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2	5	4.5	2.0			1.7	16	11.9	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Count		Percent									
Clients Not Seen Within 90 Days	5		100.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

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The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NEW HOPE OF MANGUM (643)

Indicators	Outcomos (EV04 Clients)	State	Agency	Comparing Sooro	Δαορογ	Agonov	I Bonk	Quartiles
Short-Term (Dutcomes (FY04 Clients)	Average	Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	50.0 50.0	-	1	2 2	14 of 27 6 of 19	٢
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Dischar	r ge Survival				# Clients receiving Treatment % in	# Survivors in Year after Discharge % in		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Year before Discharge	76 III Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Indicator	Summary							

Comparing Score to State Average	↓ = 0	↑ = 2
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

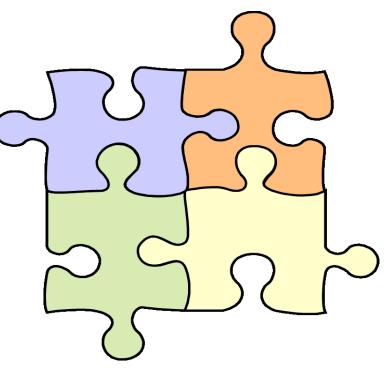
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

THE REFERRAL CENTER (644)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 THE REFERRAL CENTER (644)

All Youth **Clients Admitted and Served** at the Agency (FY04)

8

Clients

	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%				
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace					
Agency	57	43	100		0 0) 86	0	0	0	14	0	(
State Avg	63	37	100		0 0) 63	14	12	0	4	6	:				
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregnai	nt (%)	6) DOC Custody (%)		No ASI (%)				
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other									
Agency	13	0	57	57	29	71	14		0		0	100				
State Avg	3	2	34	5	4	53	49		1		1	30				

	Outp	patient Staff	Profile by I	Degree		Outpatient Staff Profile by Certification						SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	To	tal	CADC	CAC	CCM	CPS	Other	
20	4	3	4	1	1	32	2	1	0	0	2	\$1,483,285.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	8	Clients	0	Clients	0	Clients	0	
Units of Service	57	Units of Service	0	Units of Service	0	Units of Service	0	
Avg Hours Per Client	7.1	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	0.0	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

					Dischar	ges						
		De	tox		Resid	ential		Halfway			ent	
	Ν	%	State %	N	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatment	1,160	77.7	65.1			66.2			40.4			38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days	49	3.3	10.3			10.1			5.7			28.2
63 Moved	3	0.2	0.3			0.2			5.9			2.3
64 Transferred	49	3.3	12.2			2.2			12.6			5.2
65 Incarcerated	1	0.1	0.1			0.1			1.2			2.6
66 Broke Rules	14	0.9	1.4			7.3			20.1			5.7
67 AWOL	215	14.4	10.3			9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment	1	0.1	0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
Clients Not Seen Within 90 Days	Cou	<u>nt P</u> 0	ercent 0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance
Provider Performance Management Report prepared March 20
THE REFERRAL CENTER (644)

Indicators								
Short-Term (Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
Detox	Level of Functioning Improvement	100.0	100.0	-				
Delox	Planned Discharges	72.7	100.0	-	6 6	6 6	1 of 1 1 of 3	
	14-Day Follow-up	0.0	0.0		0	2	1 of 1	
	Initiation of Treatment	0.0	0.0	T	0	2	1011	Θ
	Engagement in Treatment							
Residential	Community Tenure - 30 days							
	Community Tenure - 90 days							
	Level of Functioning Improvement							
	Planned Discharges							
	14-Day Followup							
	Initiation of Treatment							
	Engagement in Treatment							
Halfway	Level of Functioning Improvement							
-	Planned Discharges							
	Employment							
	Initiation of Treatment							
	Engagement in Treatment							
Outpatient	Level of Functioning Improvement							
Outputient	Planned Discharges							
	Employment							
	Initiation of Treatment							
	Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State Average	Agency Score	Comparing Score	# With in Year before	# Without in Year following	Rank	Quartiles Bottom Middle 2 T
Tenure		(%)	(%)	to State Avg	Discharge	Discharge		
	DUI Convictions Free							
	Incarceration Free							
					# Clients receiving	# Survivors in Year after		
Post Dischar	'ge Survival				Treatment	Discharge		
	Guivivai				% in	% in		
					Year before Discharge	Year following		
Difference B	etween Post & Pre Treatment				Discharge	Discharge		
	DUI Convictions							
	Incarceration							
	Clients With Wages							
	Median Wages							
		0 : 1	A .	Comparing Score	-		1 _ ·	_
Consumer S	urvey (FY04 Clients)	State Average	Agency Score	to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
	Satisfaction							
	Favorable Outcomes							
	Service Quality							
	Favorable Time to First Service							
	Convenient Time							
Indicator								
Indicator S Comparing S to State Aver	Summary	= 3		Quar	tiles Bo	ottom Mic	dle 2	Тор

Comparing Score to State Average	↓ = 0	↑ = 3
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

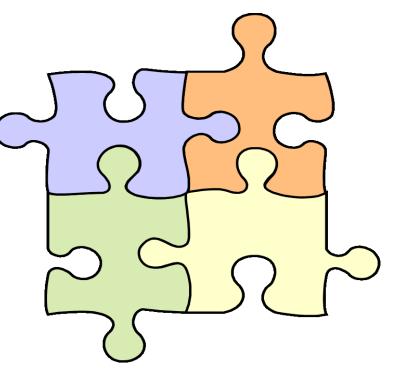
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

KIAMICHI COUNCIL ON ALCOHOLISM (650)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **KIAMICHI COUNCIL ON ALCOHOLISM (650)**

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

42

Descriptive Stat	istics (FY	04 Clients)									
	Sex	(%)	-	Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	75	25	100	(0 C) 75	8	18	0	0	0	0
State Avg	63	37	100		o c	63	14	12	0	4	6	3
	IV Drug	Use (%)		0	Drug of Choi	ce (%)		Pregnai	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	5	0	45	8	0	83	3		0		2	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	oatient Staff	Profile by I	Degree			Outpa	atient Sta	ff Profile b	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Tot	al	CADC	CAC	CCM	CPS	Other	
4	0	3	3	()	10	7	0	4	0	1	\$348,998.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	42
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	446
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	10.6
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1

				Dischar	ges							
		Detox		Resid	ential	I	Halfway		Outpatient			
	Ν	% State %	N	%	State %	Ν	%	State %	N	%	State %	
60 Completed Treatment		65.1			66.2			40.4	153	30.5	38.8	
61 Completed Court Commitment		0.0			2.0			1.8	31	6.2	4.1	
62 Left ACA/ 90 Days		10.3			10.1			5.7	224	44.7	28.2	
63 Moved		0.3			0.2			5.9	16	3.2	2.3	
64 Transferred		12.2			2.2			12.6	22	4.4	5.2	
65 Incarcerated		0.1			0.1			1.2	21	4.2	2.6	
66 Broke Rules		1.4			7.3			20.1	3	0.6	5.7	
67 AWOL		10.3			9.8			10.7	4	0.8	6.1	
68 Death											0.2	
69 Failed to Begin Treatment		0.2			2.0			1.7	25	5.0	6.5	
70 Treatment Incompatibility									2	.40	.41	
91 Administrative Discharge												
	Count	Percent										
Clients Not Seen Within 90 Days	7	20.6										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 KIAMICHI COUNCIL ON ALCOHOLISM (650)

Short-Term	Outcomes (FY04 Clients)	State	Agency Score	Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	40.0 36.4		8 8	20 22	17 of 27 13 of 19	(i) (ii)
Long-Term (Dutcomes (CY01 Clients)	State		Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Discha	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages							
Consumer S	Survey (FY04 Clients) Satisfaction Favorable Outcomes	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
	Service Quality Favorable Time to First Service Convenient Time							
Indicator	Summary							
	Score				tiles Bo		dle 2	Тор

$\begin{array}{l} \text{Comparing Score} \\ \text{to State Average} \end{array} \Psi = 1 \end{array}$	↑ = 1
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

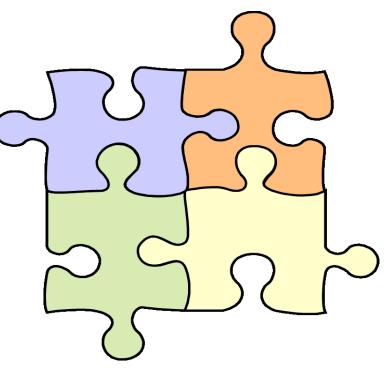
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

MONARCH, INC. (651)

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 MONARCH, INC. (651)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

82

Descriptive Sta	tistics (FY	04 Clients)									
	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	54	46	100		0 0) 54	6	37	0	0	2	0
State Avg	63	37	100		0 0) 63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	0	0	0	0	100		1		0	100
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	patient Staff	Profile by [Degree		_	Outpa	atient Staf	ff Profile b	oy Certifi	cation	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total		CADC	CAC	CCM	CPS	Other	
1	0	6	0	C) 7	7	1	0	0	0	2	\$1,757,287.00

Clients Admitted and Served by Level of Care

Detox		Resi	dential			F	lalfway			Outpatient			
Clients Units of Service	0 0	Client Units	ts of Servi	ce	0 0		Clients Jnits of Servic	e	82 5,645	Clients Units of S	ervice		0 0
Avg Hours Per Client	0.0	Avg D	Days Per	Client	0.0	ŀ	Avg Days Per	Client	68.8	Avg Hours	s Per Clie	ent	0.0
Avg Daily Census	0	Avg D	Daily Cer	isus	0	A	Avg Daily Cen	sus	15	Avg Daily	Census		0
					ļ	Discharg	jes						
			Det	юx		Reside	ential		Halfway			Outpatie	ent
		Ν	%	State %	Ν	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatmen	nt			65.1	68	57.1	66.2	29	43.3	40.4	9	15.8	38.8
61 Completed Court Co	mmitment			0.0	2	1.7	2.0	1	1.5	1.8			4.1
62 Left ACA/ 90 Days				10.3	12	10.1	10.1	15	22.4	5.7	5	8.8	28.2
63 Moved		1	16.7	0.3	1	0.8	0.2	4	6.0	5.9	6	10.5	2.3
64 Transferred		1	16.7	12.2	8	6.7	2.2	4	6.0	12.6	2	3.5	5.2
65 Incarcerated				0.1			0.1			1.2			2.6
66 Broke Rules				1.4	7	5.9	7.3	4	6.0	20.1	8	14.0	5.7
67 AWOL				10.3	11	9.2	9.8	3	4.5	10.7	10	17.5	6.1
68 Death													0.2
69 Failed to Begin Trea	tment	4	66.7	0.2	10	8.4	2.0	7	10.4	1.7	17	29.8	6.5
70 Treatment Incompati	bility												.41
91 Administrative Disch	arge												
Clients Not Seen Within		Cour	nt P	ercent									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 MONARCH, INC. (651)

Indicators		01.1						-
Short-Term	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	go			i terrici di ci	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term (Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients	Year following Discharge # Survivors		Bottom Middle 2
Post Discha	rge Survival				receiving Treatment	in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time							
Indicator	Summary							

Comparing Score to State Average	↓ = 0	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

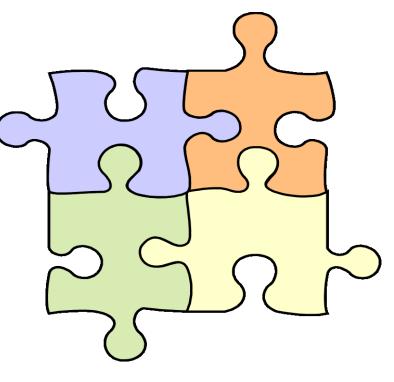
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

THE OAKS REHAB. SERVICES CTR (655)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 THE OAKS REHAB. SERVICES CTR (655)

All Youth **Clients Admitted and Served** at the Agency (FY04)

Clients

82

	Sex	(%)		Age	(%)				Homeless (%			
	Male	Female	0-17	18-2	25 26-	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	47	53	100		0 0) 75	3	17	0	1	4	0
State Avg	63	37	100		0 0) 63	14	12	0	4	6	3
	IV Drug	Use (%)	_	I	Drug of Choi	ice (%)		Pregnai	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	2	1	14	7	1	12	82		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree							Outpa	itient Sta	ff Profile b	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Тс	otal	CADC	CAC	CCM	CPS	Other	
0	0	9	8	C)	17	3	0	0	1	7	\$1,470,025.00

Clients Admitted and Served by Level of Care

Detox		Res	idential			F	lalfway			Outpatie	nt		
Clients Units of Service	0	Clien Units	its s of Servi	ice 2,	48 363		Clients Jnits of Servic	e 2	28 .,531	Clients Units of S	Service		15 326
Avg Hours Per Client	0.0	Avg [Days Pe		9.6		Avg Days Per		90.4	Avg Hour	s Per Clie	ent	21.8
Avg Daily Census	0	Avg [Daily Ce	nsus	8		Avg Daily Cen		Avg Daily	Census		1	
						Discharg	jes						
			De	tox		Reside	ential	I	Halfway			Outpatie	nt
		Ν	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatmer	nt	11	100.0	65.1	88	53.7	66.2	13	68.4	40.4	240	52.3	38.8
61 Completed Court Co	mmitment			0.0	2	1.2	2.0			1.8	2	0.4	4.1
62 Left ACA/ 90 Days				10.3	31	18.9	10.1	1	5.3	5.7	162	35.3	28.2
63 Moved				0.3	1	0.6	0.2	1	5.3	5.9	6	1.3	2.3
64 Transferred				12.2	2	1.2	2.2	1	5.3	12.6	26	5.7	5.2
65 Incarcerated				0.1			0.1			1.2	7	1.5	2.6
6 Broke Rules				1.4	20	12.2	7.3	3	15.8	20.1	3	0.7	5.7
67 AWOL				10.3	19	11.6	9.8			10.7	1	0.2	6.1
58 Death													0.2
69 Failed to Begin Treat	tment			0.2	1	0.6	2.0			1.7	12	2.6	6.5
70 Treatment Incompati	bility												.41
91 Administrative Discha	arge												
Clients Not Seen Within	90 Days	Cou	<u>int F</u> 11	Percent 13.9									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 THE OAKS REHAB. SERVICES CTR (655)

Indicators		01.1	۸	a				_	
Short-Term C	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2	To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	riologo		to oldie Avg	Numerator	Denominator			
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment								
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment								
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	25.0 50.0		1 2	4 4	22 of 27 6 of 19	٢	٢
Long-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles	
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2	То
					# Clients	# Survivors			
Post Dischar	rge				receiving Treatment	in Year after Discharge			
	Survival								
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge			
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2	Тор
Indicator S	Summary								

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow \uparrow indicates the agency score is at or above the state average. A down arrow \downarrow indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

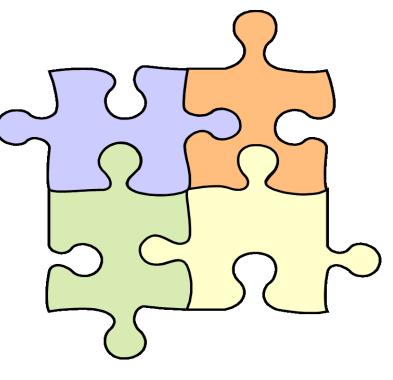
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

ROADBACK, INC. (657)

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 ROADBACK, INC. (657)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

51

Other

Descriptive St	atistics (FY	04 Clients)									
	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	65	35	100		0 C	70	2	28	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregnai	nt (%)	DOC Cus	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	8	6	70	19	12	95	12		2		0	10
State Avg	3	2	34	5	4	53	49		1		1	30
_	O	utpatient Sta	aff Profile by	Degree		Outpati	ent Staff	Profile by	Certifica	ation	SAS Treatr	ment Funding FY04

CADC CAC CCM CPS None Associate Bachelors Masters Doctorate Total

\$721,087.00

Clients Admitted and Served by Level of Care

Detox		Resi	dential				ł	Halfway			Outpatient			
Clients	0	Clien	ts		0			Clients		46	Clients			5
Units of Service	0	Units	of Servi	ce	0			Units of Servic	e	2,859	Units of Service			88
Avg Hours Per Client	0.0	Avg [Days Per	Client	0.0			Avg Days Per	Client	62.2	Avg Hours	s Per Cli	ent	17.6
Avg Daily Census	0	Avg [Daily Cer	nsus	0			Avg Daily Cen		8	Avg Daily	Census		0
							Dischar	ges						
			Det	tox			Reside	ential		Halfway			Outpati	ent
		N	%	State %		N	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatmer	nt	133	50.0	65.1				66.2	46	51.7	40.4			38.8
61 Completed Court Commitment		1	0.4	0.0				2.0	1	1.1	1.8			4.1
62 Left ACA/ 90 Days		63	23.7	10.3				10.1	6	6.7	5.7			28.2
63 Moved		5	1.9	0.3				0.2	5	5.6	5.9			2.3
64 Transferred		54	20.3	12.2				2.2			12.6			5.2
65 Incarcerated		1	0.4	0.1				0.1	2	2.2	1.2			2.6
66 Broke Rules		3	1.1	1.4				7.3	26	29.2	20.1			5.7
67 AWOL		6	2.3	10.3				9.8	3	3.4	10.7			6.1
68 Death														0.2
69 Failed to Begin Treat	tment			0.2				2.0			1.7			6.5
70 Treatment Incompati	bility													.41
91 Administrative Discha	arge													
		Cou	nt P	ercent										
Clients Not Seen Within	90 Days		0	0.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 ROADBACK, INC. (657)

Indicators								
Short-Term C	Dutcomes (FY04 Clients)	State		Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	68.2 33.3	68.2 33.3		15 12	22 36	1 of 1 1 of 1	© ©
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Lona-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
	Incarceration Free				# Clients	# Survivors		
Post Dischar	r ge Survival				receiving Treatment	in Year after Discharge		
					% in Year before Discharge	% in Year following Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				<u>Diconargo</u>	Discharge		
Consumer S	urvey (FY04 Clients)	State	Agency	Comparing Score to State Avg	Agency	Agency	Rank	Quartiles
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score		Numerator	Denominator		Bottom Middle 2 To
Indicator S	Summary							

Comparing Score to State Average	↓ = 0	↑ = 2
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

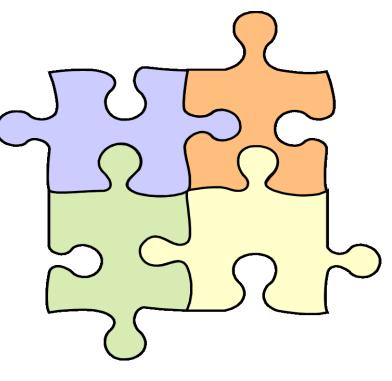
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

HOUSE OF HOPE INC (660)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 HOUSE OF HOPE INC (660)

Clients Admitted and Served at the Agency (FY04)

All Youth

Clients

2

Descriptive St	atistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26-	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	100	0	100		0 0) 50	0	50	0	0	0	0
State Avg	63	37	100		0 0) 63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	50	0	0	100	0		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree							Outpat	tient Staf	f Profile b	by Certifi	cation	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	С	CADC	CAC	CCM	CPS	Other	
0	0	0	0	1			1	0	0	0	0	\$169,618.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	2	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	9	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	4.5	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	
				Discharges				

					Jischarg	63						
	Detox		Residential		Halfway			Outpatient				
	Ν	%	State %	N	%	State %	Ν	%	State %	N	%	State %
60 Completed Treatment			65.1	103	92.0	66.2			40.4	6	35.3	38.8
61 Completed Court Commitment			0.0			2.0			1.8	2	11.8	4.1
62 Left ACA/ 90 Days			10.3	8	7.1	10.1			5.7	1	5.9	28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2	1	0.9	2.2			12.6	2	11.8	5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4			7.3			20.1	5	29.4	5.7
67 AWOL			10.3			9.8			10.7	1	5.9	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Coun	ıt	Percent									
Clients Not Seen Within 90 Days		0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 HOUSE OF HOPE INC (660)

<u>Short-Term C</u> Detox	Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score	Agency	Agency	Rank	Quartiles
Detox		/ WOI AYE		to State Ave	Numerator	Denominator		Bottom Middle 2 To
	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	J		to State Avg	Numerator	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	100.0 100.0	•	1 1	1 1	1 of 27 1 of 19	Ċ
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
	DUI Convictions Free Incarceration Free				# Clients	# Survivors in Year after		
Post Dischar	ge Survival				receiving Treatment	Discharge		
Difference Be	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer Si	urvey (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Indicator S	Summary							
Comparing S to State Aver		2		Quar			dle 2 = ()	Тор © = 2

Comparing Score to State Average	↓ = 0	↑ = 2
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:

- o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or; o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus
- code of (06), or;
- o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

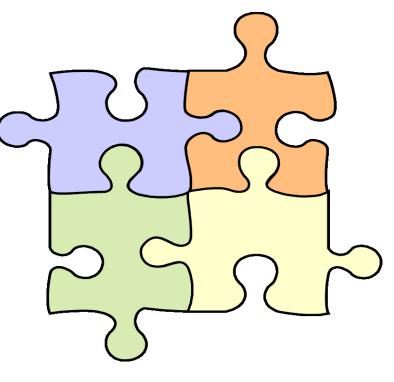
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

YWCA CRISIS CENTER (671)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 YWCA CRISIS CENTER (671)

All Youth **Clients Admitted and Served** at the Agency (FY04)

23

Descriptive St	atistics (FY	04 Clients)									
	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	36	64	100		0 C	77	14	5	0	0	5	96
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug Use (%) Drug of Choic					ce (%)		Pregnai	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	0	0	0	0	100		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30
	O	utpatient Sta	Iff Profile by	Degree		Outpati	ent Staff	Profile by	Certifica	ation	SAS Treatr	ment Funding FY04

CADC CAC CCM CPS Other None Associate Bachelors Masters Doctorate Total

Clients

\$229,184.00

Clients Admitted and Served by Level of Care

Detox		Residential			Halfway					Outpatient				
Clients Units of Service Avg Hours Per Client Avg Daily Census	0 0 0.0 0	Clients Units of Service Avg Days Per Client Avg Daily Census		0 Clients 0 Units of Service 0.0 Avg Days Per Client 0 Avg Daily Census Discharges Residential			Client	21 2,155 102.6 6	Clients Units of Service Avg Hours Per Client Avg Daily Census			2 0 0.0 0		
		Detox									<u> </u>			
		N	D %	etox State %		N	Resid	State %	N	Halfway %	State %	N	Outpati %	
60 Completed Treatmer	nt	N	70	65.1		IN	70	66.2	12	% 75.0	State % 40.4	IN	70	State % 38.8
61 Completed Court Co	mmitment			0.0				2.0			1.8			4.1
62 Left ACA/ 90 Days				10.3				10.1			5.7			28.2
63 Moved				0.3				0.2			5.9			2.3
64 Transferred				12.2				2.2			12.6			5.2
65 Incarcerated				0.1				0.1			1.2			2.6
66 Broke Rules				1.4				7.3	4	25.0	20.1			5.7
67 AWOL 68 Death				10.3				9.8			10.7			6.1 0.2
69 Failed to Begin Treat 70 Treatment Incompati				0.2				2.0			1.7			6.5 .41
91 Administrative Disch	arge													
Clients Not Seen Within	90 Days	Cour	<u>nt</u> 2	Percent 13.3										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Subs	stance
Provider Performance Management Report prepared M	larch 20
YWCA CRISIS CENTER (671)	

Indicators								
	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Short-Term	Outcomes (F104 Chents)	Average	Score	to State Avg	Numerator	Denominator	Ralik	Bottom Middle 2
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term (Outcomes (CY01 Clients)	State	Agency		# With in	# Without in	Rank	Quartiles
_		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2
	DUI Convictions Free Incarceration Free		~ /		# Clients	# Survivors		
Tenure Post Discha	Incarceration Free		. ,		# Clients receiving Treatment	# Survivors in Year after Discharge		
Post Discha	Incarceration Free				# Clients receiving	# Survivors in Year after Discharge % in		
Post Discha	Incarceration Free rge Survival Retween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Survey (FY04 Clients) Satisfaction	State Average	Agency Score	Comparing Score to State Avg	# Clients receiving Treatment % in Year before	# Survivors in Year after Discharge % in Year following	Rank	Quartiles Bottom Middle 2
Post Discha	Incarceration Free rge Survival Eetween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Eurvey (FY04 Clients)		Agency		# Clients receiving Treatment % in Year before Discharge	# Survivors in Year after Discharge % in Year following Discharge	Rank	
Post Discha	Incarceration Free rge Survival Retween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Retry (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time		Agency		# Clients receiving Treatment % in Year before Discharge	# Survivors in Year after Discharge % in Year following Discharge	Rank	Quartiles Bottom Middle 2

Comparing Score to State Average	↓ = 0	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

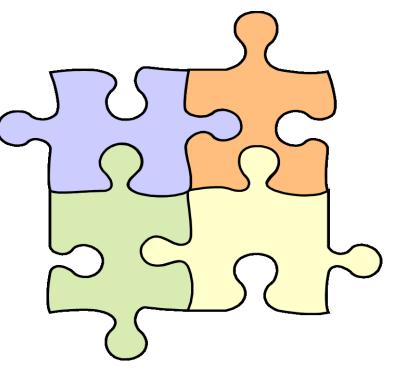
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

EAGLE RIDGE INSTITUTE (820)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 EAGLE RIDGE INSTITUTE (820)

All Youth **Clients Admitted and Served** at the Agency (FY04)

Clients

46

	04 Clients	,									
Sex ((%)		Age	(%)		Homeless (%)					
Male	Female	0-17	18-2	25 26+	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
55	45	100		0 0) 66	10	7	0	7	10	24
63	37	100		0 0) 63	14	12	0	4	6	3
IV Drug	Use (%)	ice (%)	%) Pregnant (%) DOC Custody (%)								
History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
0	0	0	0	0	0	100		0		0	100
3	2	34	5	4	53	49		1		1	30
	Male 55 63 IV Drug History 0	55 45 63 37 IV Drug Use (%) History Route 0 0	Male Female 0-17 55 45 100 63 37 100 IV Drug Use (%) Alcohol 0 0 0	Male Female 0-17 18-2 55 45 100 63 37 100 IV Drug Use (%) I History Route Alcohol Meth 0 0 0 0	Male Female 0-17 18-25 26- 55 45 100 0 0 63 37 100 0 0 IV Drug Use (%) Drug of Choir Drug of Choir History Route Alcohol Meth Cocaine 0 0 0 0 0	Male Female 0-17 18-25 26+ White 55 45 100 0 0 66 63 37 100 0 0 63 IV Drug Use (%) Drug of Choice (%) History Route Alcohol Meth Cocaine Marijuana 0 0 0 0 0 0 0	Male Female 0-17 18-25 26+ White Black 55 45 100 0 0 66 10 63 37 100 0 0 63 14 IV Drug Use (%) Drug of Choice (%) Drug of Choice (%) 0 0 0 History Route Alcohol Meth Cocaine Marijuana Other 0 0 0 0 0 0 100	Male Female 0-17 18-25 26+ White Black Nat Am 55 45 100 0 0 66 10 7 63 37 100 0 0 63 14 12 IV Drug Use (%) Drug of Choice (%) Pregnan Pregnan 0 0 0 0 100 100	Male Female 0-17 18-25 26+ White Black Nat Am Asian 55 45 100 0 0 66 10 7 0 63 37 100 0 0 63 14 12 0 IV Drug Use (%) Drug of Choice (%) Pregnant (%) Pregnant (%) 0 0 0 0 0 0 100 0<	Male Female 0-17 18-25 26+ White Black Nat Am Asian Hispanic 55 45 100 0 0 66 10 7 0 7 63 37 100 0 0 63 14 12 0 4 IV Drug Use (%) Drug of Choice (%) Pregnant (%) DOC Cust History Route Alcohol Meth Cocaine Marijuana Other 0<	Male Female 0-17 18-25 26+ White Black Nat Am Asian Hispanic Multirace 55 45 100 0 0 66 10 7 0 7 10 63 37 100 0 0 63 14 12 0 4 6 IV Drug Use (%) Drug of Choice (%) Pregnant (%) DOC Custody (%) History Route Alcohol Meth Cocaine Marijuana Other 0

Outpatient Staff Profile by Degree							Outpa	atient Sta	ff Profile I	by Certif	SAS Treatment Funding FY04	
None	Associate	Bachelors	Masters	Doctorate	Tota	ıl	CADC	CAC	CCM	CPS	Other	
2	1	2	8	() '	13	3	0	0	1	2	\$1,370,249.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	46	Clients	0	Clients	0	
Units of Service	0	Units of Service	6,030	Units of Service	0	Units of Service	0	
Avg Hours Per Client	0.0	Avg Days Per Client	131.1	Avg Days Per Client	0.0	Avg Hours Per Client	0.0	
Avg Daily Census	0	Avg Daily Census	17	Avg Daily Census	0	Avg Daily Census	0	

Discharges												
	_	De	etox		Reside	ential	Halfway			Outpatient		
	N	%	State %	N	%	State %	Ν	%	State %	N	%	State %
60 Completed Treatment			65.1	19	73.1	66.2			40.4	20	41.7	38.8
61 Completed Court Commitment			0.0			2.0			1.8	1	2.1	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7			28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2	2	7.7	2.2			12.6	3	6.3	5.2
65 Incarcerated			0.1			0.1			1.2	2	4.2	2.6
66 Broke Rules			1.4	2	7.7	7.3			20.1	1	2.1	5.7
67 AWOL			10.3	3	11.5	9.8			10.7	19	39.6	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	2	4.2	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Count	<u>t</u> 1	Percent									
Clients Not Seen Within 90 Days	C)	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 EAGLE RIDGE INSTITUTE (820)

Detox Residential Halfway	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
Residential Halfway	Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment	, wordy c		io Siale Avg	numeralui	Jenominator		
Halfway	Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment							
	Planned Discharges Employment Initiation of Treatment							
	J-g							
	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term Ou	itcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
	DUI Convictions Free Incarceration Free e	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients receiving	Year following Discharge # Survivors in Year after		Bottom Middle 2
-	Survival				Treatment	Discharge		
Difference Bet	ween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
	rvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Favorable Time to First Service Convenient Time							
Indicator Su							1	
Comparing Sc	-	- 0		Quar	tiles Bo	ottom Mid	Idle 2	Тор

Comparing Score to State Average	↓ = 0	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

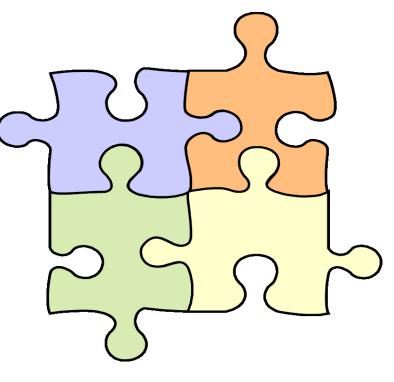
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

CAA TURNING POINT (901)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **CAA TURNING POINT (901)**

Clients Admitted and Served at the Agency (FY04)

4

All Youth

Clients

Descriptive Sta	tistics (FY	04 Clients)									
	Sex	(%)		Age	(%)				Homeless (%)			
	Male	Female	0-17	18-2	25 26+	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	50	50	100		0 0) 50	0	25	0	25	0	0
State Avg	63	37	100		0 0) 63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ice (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	75	0	0	100	50		0		50	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree					Outp	atient Sta	aff Profile I	by Certif	SAS Treatment Funding FY04	
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
3	0	7	2	C) 12	4	0	1	0	1	\$419,555.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	4	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	21	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	5.3	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

				Discha	rges						
			Resid	lential		Halfway		Outpatient			
	Ν	% State	% N	%	State %	Ν	%	State %	N	%	State %
60 Completed Treatment		65	.1		66.2			40.4	154	37.7	38.8
61 Completed Court Commitment		0	.0		2.0			1.8	12	2.9	4.1
62 Left ACA/ 90 Days		10	.3		10.1			5.7	155	37.9	28.2
63 Moved		0	.3		0.2			5.9	7	1.7	2.3
64 Transferred		12	.2		2.2			12.6	22	5.4	5.2
65 Incarcerated		0	.1		0.1			1.2	19	4.6	2.6
66 Broke Rules		1	.4		7.3			20.1			5.7
67 AWOL		10	.3		9.8			10.7			6.1
68 Death									2	0.5	0.2
69 Failed to Begin Treatment		0	.2		2.0			1.7	38	9.3	6.5
70 Treatment Incompatibility											.41
91 Administrative Discharge											
	Count	Percent									
Clients Not Seen Within 90 Days	0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance	e /
Provider Performance Management Report prepared March 2	20
CAA TURNING POINT (901)	

Indicators		State	Agonav	Comparing Coort	A a a a a a a	Aconori	Deel:	Quartiles
Snort-Term C	Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	100.0 0.0		2 0	2 2	1 of 27 19 of 19	8
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Dischar	r ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference Be	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer Si	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time			-				
Indicator S	Summary							

Comparing Score to State Average	↓ = 1	↑ = 1
•		

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

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Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

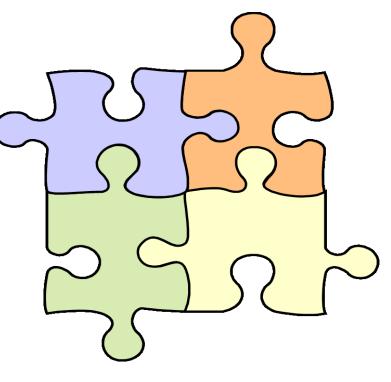
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

HOMINY HEALTH SRVCS CTR INC. (902)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 HOMINY HEALTH SRVCS CTR INC. (902)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

68

	Sex	(%)	Age (%)				Race (%)						
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace		
Agency	51	49	100		0 0) 65	1	25	0	0	9	C	
State Avg	63	37	100		0 0) 63	14	12	0	4	6	3	
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	ody (%)	No ASI (%)	
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other						
Agency	3	1	71	3	1	59	26		4		1	0	
State Avg	3	2	34	5	4	53	49		1		1	30	

	Outpatient Staff Profile by Degree					Outp	atient Sta	ff Profile I	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	2	3	0	5	0	0	0	0	1	\$117,221.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	68	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	1,235	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	18.2	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	3	

				Dischar	ges						
			Resid	ential	I	Halfway			Outpatie	nt	
	Ν	% State %	N	%	State %	Ν	%	State %	N	%	State %
60 Completed Treatment		65.1			66.2			40.4	38	54.3	38.8
61 Completed Court Commitment		0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days		10.3			10.1			5.7			28.2
63 Moved		0.3			0.2			5.9	1	1.4	2.3
64 Transferred		12.2			2.2			12.6	2	2.9	5.2
65 Incarcerated		0.1			0.1			1.2	1	1.4	2.6
66 Broke Rules		1.4			7.3			20.1	1	1.4	5.7
67 AWOL		10.3			9.8			10.7	27	38.6	6.1
68 Death											0.2
69 Failed to Begin Treatment		0.2			2.0			1.7			6.5
70 Treatment Incompatibility											.41
91 Administrative Discharge											
	Count	Percent									
Clients Not Seen Within 90 Days	21	31.3									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 HOMINY HEALTH SRVCS CTR INC. (902)

Indicators		0.1		- ·				
Short-Term (Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	, no.ege			Numerator	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	30.4 33.3		7 8	23 24	20 of 27 14 of 19	(i) (ii)
Lona-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	· · · ·	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
	DUI Convictions Free Incarceration Free				# Clients	# Survivors		
Post Dischar	rge				receiving Treatment	in Year after Discharge		
	Survival							
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
			_	Comparing Sooro			1	
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Indicator					1		•	
	our in the y							
Comparing S to State Aver				Qua	tiles Bo	ottom Mid	dle 2	Тор

Comparing Score to State Average $\Psi = 1$	↑ = 1
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

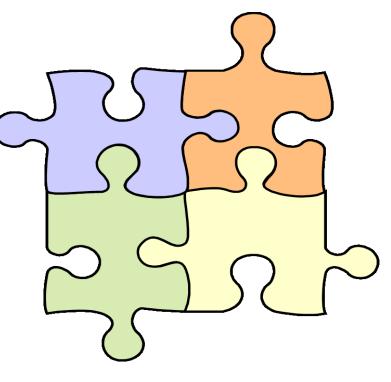
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

PALMER DRUG ABUSE PROGRAM INC. (903)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 PALMER DRUG ABUSE PROGRAM INC. (903)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

175

Descriptive Stati	istics (FY	04 Clients)									
	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	72	28	100		0 0	63	23	5	1	5	4	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	5	2	59	6	2	93	15		0		1	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by [Degree		Outpa	atient Sta	ff Profile I	by Certif	fication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
2	1	3	2	C	8	2	1	2	1	1	\$2,170,117.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	175
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	4,797
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	27.4
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	13

					Dischar	ges						
		Detox			Resid	ential		Halfway			Outpatie	nt
	N	% 5	State %	N	%	State %	N	%	State %	Ν	%	State %
60 Completed Treatment			65.1			66.2			40.4	6	46.2	38.8
61 Completed Court Commitment			0.0			2.0			1.8	1	7.7	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	3	23.1	28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2			2.2			12.6			5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4			7.3			20.1	1	7.7	5.7
67 AWOL			10.3			9.8			10.7	1	7.7	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	1	7.7	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
Cliente Net Coop Within 00 Dave	Count	_	<u>cent</u>									
Clients Not Seen Within 90 Days	25		15.2									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 PALMER DRUG ABUSE PROGRAM INC. (903)

Short-Term C	Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	IU SIAIE AVY	Numerator	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	54.8 46.2	•	69 60	126 130	12 of 27 9 of 19	(ii) (iii)
Long-Term O	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Dischar	ge Survival				# Clients receiving Treatment % in	# Survivors in Year after Discharge		
Difference Be	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				76 III Year before Discharge	% in Year following Discharge		
Consumer Si	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Indicator S	Favorable Time to First Service Convenient Time							
Comparing S	core			Quar	tiles Br	ottom Mid	dle 2	Тор
to State Aver		l		Quar			= 2	© = 0

Comparing Score to State Average	↓ = 0	↑ = 2
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

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Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

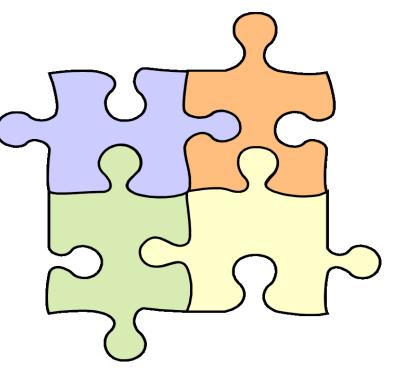
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

METRO TULSA SUBSTANCE ABUSE SERVICE (904)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **METRO TULSA SUBSTANCE ABUSE SERVICE (904)**

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

49

Descriptive Stat	tistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	 White 	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	80	20	100		0 0) 52	35	11	0	2	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)	_	[Drug of Choi	ce (%)		Pregnai	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	2	2	28	13	11	87	9		0		18	43
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by [Degree		_	Outpa	atient Sta	ff Profile b	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Tota		CADC	CAC	CCM	CPS	Other	
2	1	10	0	C) 1	3	2	0	1	0	1	\$964,474.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	5	Clients	0	Clients	0	Clients	45
Units of Service	26	Units of Service	0	Units of Service	0	Units of Service	772
Avg Hours Per Client	5.2	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	17.2
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	2

					Dischar	ges						
		De	ox		Resid	ential	I	Halfway			Outpatie	nt
	N	%	State %	N	%	State %	Ν	%	State %	N	%	State %
60 Completed Treatment	145	23.4	65.1			66.2			40.4	112	25.7	38.8
61 Completed Court Commitment			0.0			2.0			1.8	38	8.7	4.1
62 Left ACA/ 90 Days	182	29.4	10.3			10.1			5.7	242	55.5	28.2
63 Moved	2	0.3	0.3			0.2			5.9	1	0.2	2.3
64 Transferred	284	45.8	12.2			2.2			12.6	24	5.5	5.2
65 Incarcerated			0.1			0.1			1.2	9	2.1	2.6
66 Broke Rules	6	1.0	1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment	1	0.2	0.2			2.0			1.7	10	2.3	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
Clients Not Seen Within 90 Days	<u>Cour</u> 3		ercent 68.2									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 METRO TULSA SUBSTANCE ABUSE SERVICE (904)

Short-Term	Outcomes (FY04 Clients)	State		Comparing Score	Agency	Agency	Rank	Quartiles
		Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	72.7	25.0	\checkmark	1	4	3 of 3	8
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	11.8 0.0		2 0	17 18	25 of 27 19 of 19	8 8
l ong-Term (Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge	T CONTROL OF T	Bottom Middle 2 To
Post Discha	DUI Convictions Free Incarceration Free rge				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival				rreatment	Distinuige		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Indicator	Summary							

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will recieve a happy face 🙂, agencies falling into the middle 2 quartiles will receive a normal face 🙂, and agencies scoring in the bottom quartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

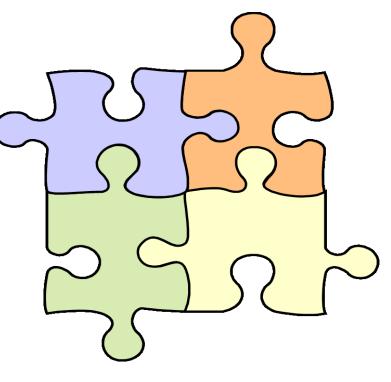
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

All Youth **Clients Admitted and Served** at the Agency (FY04)

Clients

16

Descriptive St	atistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26-	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	81	19	100		0 0	50	19	31	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)	_		Drug of Choi	ice (%)		Pregna	nt (%)	DOC Cus	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	13	13	63	31	19	94	13		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	batient Staff	Profile by [Degree		_	Outpa	tient Sta	ff Profile I	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total		CADC	CAC	ССМ	CPS	Other	
0	0	3	2	C)	5	1	0	1	0	0	\$175,832.00

Clients Admitted and Served by Level of Care

Detox	Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	16
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	623
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	38.9
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	2

				Dischar	ges						
			Resid	ential	Halfway			Outpatient			
	Ν	% State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment		65.1			66.2			40.4	6	23.1	38.8
61 Completed Court Commitment		0.0			2.0			1.8	2	7.7	4.1
62 Left ACA/ 90 Days		10.3			10.1			5.7	14	53.8	28.2
63 Moved		0.3			0.2			5.9	1	3.8	2.3
64 Transferred		12.2			2.2			12.6			5.2
65 Incarcerated		0.1			0.1			1.2			2.6
66 Broke Rules		1.4			7.3			20.1			5.7
67 AWOL		10.3			9.8			10.7			6.1
68 Death									1	3.8	0.2
69 Failed to Begin Treatment		0.2			2.0			1.7	2	7.7	6.5
70 Treatment Incompatibility											.41
91 Administrative Discharge											
	Count	Percent									
Clients Not Seen Within 90 Days	3	60.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

Indicators Short-Term	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	o. e.go			handlater	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	0.0 0.0		0 0	1 1	27 of 27 19 of 19	8 8
Long-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Discha					# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages				% in Year before Discharge	% in Year following Discharge		
	Median Wages							
Consumer S	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Te
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time							
Indicator	Summary							

Comparing Score to State Average	↓ = 2	↑ = 0
•		

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

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14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

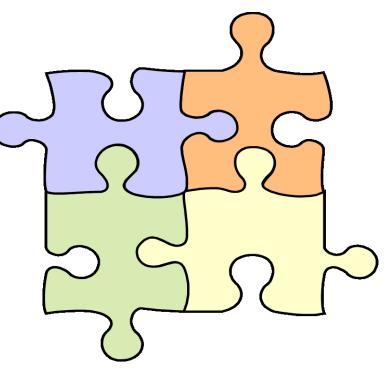
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Oklahoma Department of Mental Health and Substance Abuse Services

NORMAN ALCOHOL INFORMATION CTR (906)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NORMAN ALCOHOL INFORMATION CTR (906)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

48

Descriptive Sta	tistics (FY	04 Clients)									
	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	81	19	100		0 0) 88	5	5	0	2	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregnai	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	40	9	0	74	30		0		0	23
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by D	Degree		_	Outpa	atient Stat	ff Profile b	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total		CADC	CAC	CCM	CPS	Other	
9	1	13	10	C) 3	3	18	0	0	2	13	\$1,179,007.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	48	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	1,544	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	32.2	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	4	

				Discha	rges							
	Detox			Residential			Halfway			Outpatient		
	N	% State	e% N	%	State %	Ν	%	State %	N	%	State %	
60 Completed Treatment		6	5.1		66.2			40.4	113	35.5	38.8	
61 Completed Court Commitment			0.0		2.0			1.8	14	4.4	4.1	
62 Left ACA/ 90 Days		1	0.3		10.1			5.7	103	32.4	28.2	
63 Moved			0.3		0.2			5.9	9	2.8	2.3	
64 Transferred		1	2.2		2.2			12.6	6	1.9	5.2	
65 Incarcerated			0.1		0.1			1.2	16	5.0	2.6	
66 Broke Rules			1.4		7.3			20.1	3	0.9	5.7	
67 AWOL		1	0.3		9.8			10.7			6.1	
68 Death									2	0.6	0.2	
69 Failed to Begin Treatment			0.2		2.0			1.7	51	16.0	6.5	
70 Treatment Incompatibility									1	.31	.41	
91 Administrative Discharge												
	Count	Percen	<u>t</u>									
Clients Not Seen Within 90 Days	15	42.9	9									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NORMAN ALCOHOL INFORMATION CTR (906)

Indicators								
Short-Term C	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	, nonago		to oldie Avg	Numerator	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	61.1 44.4		11 8	18 18	10 of 27 10 of 19	© ©
Lona-Term C	outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	<u> </u>	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
	DUI Convictions Free Incarceration Free	(70)	(/0)		# Clients	# Survivors		
Post Dischar	ge				receiving Treatment	in Year after Discharge		
	Survival							
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Indicator S	Summary							
Comparing S	core	- 2		Quar	tiles Bo	ottom Mid	dle 2	Тор
o State Aver								

Comparing Score to State Average $\Psi = 0$	↑ = 2
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

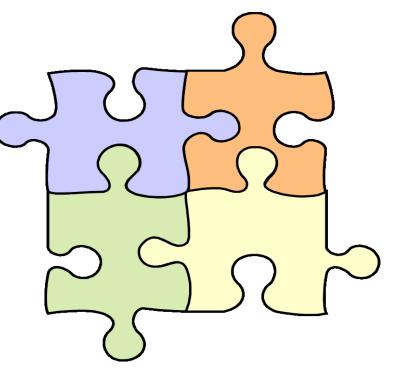
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

N.E. OK COUNCIL ON ALCOHOLISM (907)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 N.E. OK COUNCIL ON ALCOHOLISM (907)

All Youth **Clients Admitted and Served** at the Agency (FY04)

Clients

10

	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%
	Male	Female	0-17	18-2	25 26+	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	80	20	100		0 0) 70	0	20	0	10	0	0
State Avg	63	37	100		0 0) 63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ice (%)		Pregnai	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	10	0	40	10	0	90	0		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree							aff Profile	by Certif	SAS Treatment Funding FY04	
None	Associate	Bachelors	Masters	Doctorate	Total	CADO	CAC	CCM	CPS	Other	
1	0	4	2	0	7	4	0	0	0	3	\$365,546.00

Clients Admitted and Served by Level of Care

				Clients	Aumilieu		ed by Level of						
Detox		Resi	dential		Halfway					Outpatie	nt		
Clients	0	Client	ts		0	(Clients		0	Clients			10
Units of Service	0	Units	of Serv	vice	0	ι	Jnits of Servic	e	0	Units of S		60	
Avg Hours Per Client	0.0	Avg E	Days Pe	er Client	0.0	ŀ	Avg Days Per	Client	0.0	Avg Hour	s Per Cli	ent	6.0
Avg Daily Census	0	Avg D	Daily Ce	ensus	0	A	Avg Daily Cens	sus	0	Avg Daily	Census		0
						Discharg	jes						
			De	etox		Reside	ential		Halfway			Outpatie	ent
		Ν	%	State %	Ν	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatmer	nt			65.1	61	78.2	66.2	6	66.7	40.4	107	42.0	38.8
61 Completed Court Co	mmitment			0.0	1	1.3	2.0	2	22.2	1.8	4	1.6	4.1
62 Left ACA/ 90 Days				10.3			10.1			5.7	101	39.6	28.2
63 Moved				0.3			0.2			5.9	4	1.6	2.3
64 Transferred				12.2	1	1.3	2.2			12.6	10	3.9	5.2
65 Incarcerated				0.1			0.1			1.2	6	2.4	2.6
66 Broke Rules				1.4	10	12.8	7.3	1	11.1	20.1	9	3.5	5.7
67 AWOL				10.3	5	6.4	9.8			10.7	1	0.4	6.1
68 Death											1	0.4	0.2
69 Failed to Begin Treat	tment			0.2		2.0				1.7	12	4.7	6.5
70 Treatment Incompati	ibility												.41

Count Clients Not Seen Within 90 Days

General Notes:

91 Administrative Discharge

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

0.0

0

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 N.E. OK COUNCIL ON ALCOHOLISM (907)

		01-1-	A	Orana i C		A -		o '''
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Ū		j				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	40.0 40.0		4 4	10 10	17 of 27 11 of 19	(i) (ii)
Lona-Term C	Dutcomes (CY01 Clients)	State	Aaencv	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Dischar	Incarceration Free rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
	meulan wages							
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
	Favorable Time to First Service Convenient Time							
					ı			
Indicator S	Summary							
Indicator S Comparing S to State Aver	Score	= 1		Qua	artiles Bo	ottom Mid	dle 2	Тор

Comparing Score to State Average	↓ = 1	↑ = 1
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

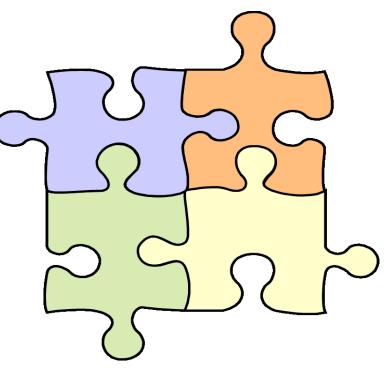
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

S.W. YOUTH & FAMILY SERVICES (909)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 S.W. YOUTH & FAMILY SERVICES (909)

All Youth **Clients Admitted and Served** at the Agency (FY04)

Clients

77

Descriptive Sta	atistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	29	71	100		0 0	60	9	13	0	5	12	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregna	nt (%)	DOC Cus	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	9	6	49	3	7	75	20		1		5	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree							ff Profile I	by Certif	SAS Treatment Funding FY04	
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	ССМ	CPS	Other	
0	0	1	1	0	2	0	0	0	0	0	\$144,181.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	77	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	1,944	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	25.3	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	5	

				Dischar	ges						
		Detox		Resid	ential	I	Halfway			Outpatie	ent
	N % State %		N	%	State %	Ν	%	State %	N	%	State %
60 Completed Treatment		65.1			66.2			40.4	30	35.3	38.8
61 Completed Court Commitment		0.0			2.0			1.8	2	2.4	4.1
62 Left ACA/ 90 Days		10.3			10.1			5.7	29	34.1	28.2
63 Moved		0.3			0.2			5.9	1	1.2	2.3
64 Transferred		12.2			2.2			12.6	6	7.1	5.2
65 Incarcerated		0.1			0.1			1.2	7	8.2	2.6
66 Broke Rules		1.4			7.3			20.1			5.7
67 AWOL		10.3			9.8			10.7			6.1
68 Death											0.2
69 Failed to Begin Treatment		0.2			2.0			1.7	10	11.8	6.5
70 Treatment Incompatibility											.41
91 Administrative Discharge											
Clients Not Seen Within 90 Days	<u>Count</u> 20	Percent 29.9									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 S.W. YOUTH & FAMILY SERVICES (909)

Indicators		01.1	A -	a	-			.
Short-Term C	Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	, no.ege			Remercies	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	78.4 63.5	•	40 33	51 52	8 of 27 5 of 19	Ć
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	· · · · ·	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
	DUI Convictions Free Incarceration Free				# Clients	# Survivors		
Post Dischar	'ge Survival				receiving Treatment	in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
Indicator S							•	
maicator	-				tilee De			Tan
Comparing S to State Aver		- 2		Quar	tiles BC	ottom Mid	dle 2	Тор

Comparing Score to State Average	↓ = 0	↑ = 2

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

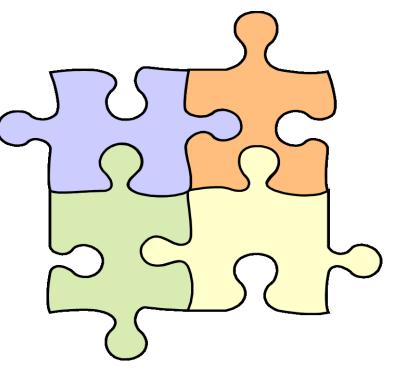
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

DRUG RECOVERY, INC. (910)

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 DRUG RECOVERY, INC. (910)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

149

										140		
Descriptive St	atistics (FY	04 Clients	;)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26-	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	73	27	100		0 0) 76	12	5	1	6	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Cho	ice (%)		Pregnai	nt (%)	DOC Cus	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	5	5	76	22	17	96	24		0		0	3
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree							aff Profile	by Certif	SAS Treatment Funding FY04	
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
8	0	18	7	0	33	0	0	0	0	5	\$1,955,001.00

Clients Admitted and Served by Level of Care

Detox		Resid	entia	l		H	alfway			Outpatier	nt		
Clients	0	Clients	6	14	18	C	Clients		1	Clients			1
Units of Service	0	Units of	of Ser	vice 10,88	35	ι	Jnits of Servic	e	49	Units of S	ervice		11
Avg Hours Per Client	0.0	Avg D	ays P	er Client 73	.5	A	vg Days Per	Client	49.0	Avg Hours	Per Clie	ent	10.8
Avg Daily Census	0	Avg D	aily C	ensus 3	30	A	vg Daily Cen	sus	0	Avg Daily	Census		0
					I	Discharg	es						
			D)etox		Reside	ntial		Halfway			Outpatie	nt
		Ν	%	State %	Ν	%	State %	N	%	State %	Ν	%	State %
60 Completed Treatmer	nt			65.1	41	33.6	66.2	32	43.2	40.4	75	41.9	38.8
61 Completed Court Co	mmitment			0.0	8	6.6	2.0	2	2.7	1.8	6	3.4	4.1
62 Left ACA/ 90 Days				10.3	29	23.8	10.1	9	12.2	5.7	21	11.7	28.2
63 Moved				0.3			0.2	1	1.4	5.9	1	0.6	2.3
64 Transferred				12.2	6	4.9	2.2			12.6	6	3.4	5.2
65 Incarcerated				0.1	1	0.8	0.1	1	1.4	1.2	3	1.7	2.6
66 Broke Rules				1.4	27	22.1	7.3	21	28.4	20.1	30	16.8	5.7
67 AWOL				10.3	8	6.6	9.8	8	10.8	10.7	18	10.1	6.1
68 Death													0.2
69 Failed to Begin Treat	tment			0.2	2	1.6	2.0			1.7	19	10.6	6.5
70 Treatment Incompati	bility												.41
91 Administrative Discha	arge												
		Coun	<u>t</u>	Percent									
Clients Not Seen Within	90 Days	()	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 DRUG RECOVERY, INC. (910)

Short Torm		_						
Short-renni	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score		Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 T
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	95.7 91.9 35.8 33.3 2.5	95.5 90.4 50.8 24.6 0.0	\downarrow \uparrow \downarrow	150 142 66 32 0	157 157 130 130 27	3 of 4 3 of 4 2 of 4 3 of 4 2 of 2	() () () () () () () () () () () () () (
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Lona-Term (Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 T
					# Clients	# Survivors in Year after		
Post Discha	r ge Survival				receiving Treatment	Discharge		
						Discharge % in		
Difference B	Survival etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages	State Average	Agency Score	Comparing Score to State Avg	Treatment % in Year before Discharge	Discharge % in Year following	Rank	Quartiles Bottom Middle 2 T
Difference B	Survival etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages turvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time		5	Comparing Score to State Avg	Treatment % in Year before Discharge Agency	Discharge % in Year following Discharge Agency	Rank	
Difference B	Survival etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Summary	Average	5	to State Avg	Treatment % in Year before Discharge Agency Numerator	Discharge % in Year following Discharge Agency Denominator	Rank	

Comparing Score to State Average	↓ = 4	$\mathbf{\Lambda}$	= 1
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

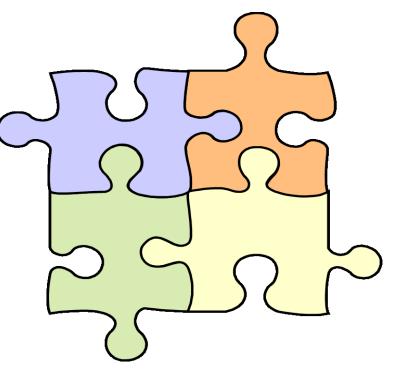
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Oklahoma Department of Mental Health and Substance Abuse Services

TR1-CITY YOUTH & FAMILY CENTER (911)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **TRI-CITY YOUTH & FAMILY CENTER (911)**

Clients Admitted and Served at the Agency (FY04)

All Youth

Clients

4

	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	100	0	100		0 0) 67	0	0	0	33	0	(
State Avg	63	37	100		0 0) 63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregnar	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	50	0	67	0	0	67	33		0		0	C
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree							tient Sta	ff Profile I	by Certif	SAS Treatment Funding FY04	
None	Associate	Bachelors	Masters	Doctorate	Tota	I	CADC	CAC	CCM	CPS	Other	
0	0	1	9	C) 1	0	3	0	1	0	6	\$113,000.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	4	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	13	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	3.1	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

				Dischar	ges						
		Detox		Resid	ential		Halfway			Outpatie	nt
	N	% State	% N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment		65	.1		66.2			40.4	169	57.7	38.8
61 Completed Court Commitment		0	.0		2.0			1.8	3	1.0	4.1
62 Left ACA/ 90 Days		10	.3		10.1			5.7	5	1.7	28.2
63 Moved		0	.3		0.2			5.9	2	0.7	2.3
64 Transferred		12	.2		2.2			12.6	2	0.7	5.2
65 Incarcerated		0	.1		0.1			1.2	1	0.3	2.6
66 Broke Rules		1	.4		7.3			20.1	108	36.9	5.7
67 AWOL		10	.3		9.8			10.7	3	1.0	6.1
68 Death											0.2
69 Failed to Begin Treatment		0	.2		2.0			1.7			6.5
70 Treatment Incompatibility											.41
91 Administrative Discharge											
	Count	Percent									
Clients Not Seen Within 90 Days	1	50.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 TRI-CITY YOUTH & FAMILY CENTER (911)

Indicators		State	Agonav	Comparing Coort	1 Access:	Aconst	I Develo	0
Short-Term	Outcomes (FY04 Clients)	Average	Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	-		Ŭ				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure Post Discha	-	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients receiving Treatment	Year following Discharge # Survivors in Year after Discharge		Bottom Middle 2
Difference B	Survival Between Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages							
Consumer S	Survey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	00016		numerator	Denominator		Socom Middle 2
Indicator	Summary							

Comparing Score to State Average	↓ = 0	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

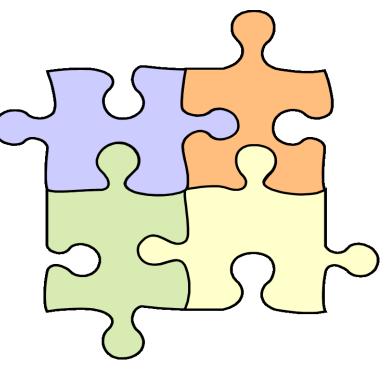
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services



STARTING POINT II, INC. (913)

- **Youth Clients**
- **Provider Performance Management Report**

- Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**
 - March 2005 V 2.0

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **STARTING POINT II, INC. (913)**

Clients Admitted and Served at the Agency (FY04)

All Youth

Clients

Descriptive Stat	tistics (FY	04 Clients)									
	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	100	0	100		0 0) 100	0	0	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	r				
Agency	0	0	100	0	0	0	0		0		0	100
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree						atient Sta	ff Profile I	by Certif	SAS Treatment Funding FY04	
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
8	0	2	2	0	12	3	0	0	0	0	\$167,025.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	1	Clients	0	Clients	0	Clients	0	
Units of Service	1	Units of Service	0	Units of Service	0	Units of Service	0	
Avg Hours Per Client	1.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	0.0	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

					Dischar	ges						
		De	tox		Resid	ential	I	Halfway			Outpatie	nt
	Ν	%	State %	N	%	State %	Ν	%	State %	N	%	State %
60 Completed Treatment	359	87.3	65.1			66.2			40.4	58	71.6	38.8
61 Completed Court Commitment			0.0			2.0			1.8	3	3.7	4.1
62 Left ACA/ 90 Days	34	8.3	10.3			10.1			5.7	14	17.3	28.2
63 Moved			0.3			0.2			5.9	1	1.2	2.3
64 Transferred	6	1.5	12.2			2.2			12.6	2	2.5	5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules	11	2.7	1.4			7.3			20.1	2	2.5	5.7
67 AWOL			10.3			9.8			10.7	1	1.2	6.1
68 Death												0.2
69 Failed to Begin Treatment	1	0.2	0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
Clients Not Seen Within 90 Days	Cour	n <u>t P</u> 0	ercent 0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 STARTING POINT II, INC. (913)

Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	72.7	100.0	Ū.	1	1	1 of 3	
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C Tenure	Dutcomes (CY01 Clients) DUI Convictions Free	State Average (%)	Agency Score (%)	Comparing Score to State Avg	# With in Year before Discharge	# Without in Year following Discharge	Rank	Quartiles Bottom Middle 2
Post Dischar	Incarceration Free rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	Satisfaction Favorable Outcomes	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Service Quality Favorable Time to First Service Convenient Time							
Indicator	Favorable Time to First Service Convenient Time							

Comparing Score to State Average	↓ = 0	$\mathbf{\Lambda}$	= 1
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

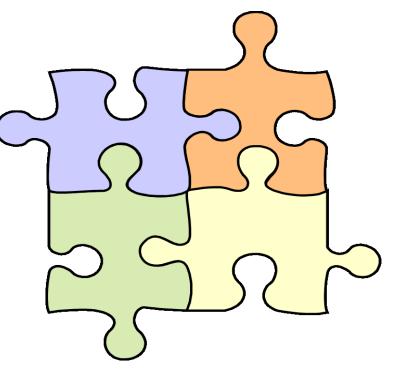
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

ADA AREA CHEMICAL DEP. CTR (914)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 ADA AREA CHEMICAL DEP. CTR (914)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

17

Descriptive St	atistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26-	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	81	19	100		0 0) 38	0	44	0	0	19	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)	_	[Drug of Choi	ice (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	6	0	100	6	0	94	13		0		0	18
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp		_	Outpa	itient Sta	ff Profile I	by Certif	ication	SAS Treatment Funding FY04			
None	Associate	Bachelors	Masters	Doctorate	Tota	al	CADC	CAC	CCM	CPS	Other	
0	0	3	0	C)	3	2	0	0	0	1	\$100,238.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	17	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	953	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	56.1	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	3	

				Dischar	ges						
		Detox		Resid	ential	I	Halfway			Outpatie	ent
	Ν	% State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment		65.1			66.2			40.4	37	46.3	38.8
61 Completed Court Commitment		0.0			2.0			1.8	2	2.5	4.1
62 Left ACA/ 90 Days		10.3			10.1			5.7	6	7.5	28.2
63 Moved		0.3			0.2			5.9	9	11.3	2.3
64 Transferred		12.2			2.2			12.6	5	6.3	5.2
65 Incarcerated		0.1			0.1			1.2	1	1.3	2.6
66 Broke Rules		1.4			7.3			20.1			5.7
67 AWOL		10.3			9.8			10.7	9	11.3	6.1
68 Death											0.2
69 Failed to Begin Treatment		0.2			2.0			1.7	11	13.8	6.5
70 Treatment Incompatibility											.41
91 Administrative Discharge											
	Count	Percent									
Clients Not Seen Within 90 Days	0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 ADA AREA CHEMICAL DEP. CTR (914)

Detox Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Numerador Denominiator Bottom Middle Residential Community Terure - 30 days Community Terure - 30 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment 9 of 27 ⊕ Haftway Level of Functioning Improvement Planned Discharges 33.3 72.7 ↑ 8 11 9 of 27 ⊕ Planned Discharges 33.3 18.2 ↓ 2 11 9 of 27 ⊕ Planned Discharges 33.3 18.2 ↓ 8 11 9 of 27 ⊕ Cutpatient Level of Functioning Improvement Indiation of Treatment Agency (%) Comparing Score to State Avg # With in Year Eleftors Treatment # With in Year Before Parinet # Survivors in Year affering Rank Beform Middle Difference Between Post & Pre Treatment Dui Convictions Incarceration Clients With Wages Median Wages State Agency Comparing Score to State Avg Agency Agency Agency Rank Outartiles	Indicators		01.1	A	a · -				.
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Planned Discharges 33.3 18.2 1 2 11 16 of 19 Image: Conserve the serve	P E Ir	lanned Discharges mployment itiation of Treatment							
Average Tenure Score (%) to State Avg (%) Year before Discharge Year following Discharge Bottom Middle Post Discharge DUI Convictions Free Incarceration Free Incarceration Free Incarceration Free Incarceration Free Incarceration Free Incarceration In Year following Discharge Bottom Middle Post Discharge Survival In Year following Discharge In Year following Discharge In Year following Discharge In Year following Discharge Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages State Average Agency Score Agency To State Avg Agency Denominator Agency Denominator Agency Denominator Rank Quartiles Consumer Survey (FY04 Clients) State Favorable Outcomes Service Quality Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time State Average Comparing Score to State Avg Agency To State Avg Agency Denominator Rank Quartiles Indicator Summary Comparing Score User Aug Quartiles Bottom Middle 2 Top	P E Ir	lanned Discharges mployment itiation of Treatment							
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	Indicator Su	nmary							
to State Average $\Im = 0$ $\Im = 2$ $\Im = 0$		ro -	. 1		Quar	tiles Bo	ottom Mid	dle 2	Тор

Comparing Score to State Average	= 1 个	= 1
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

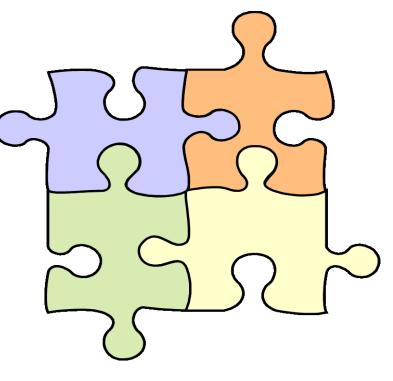
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

TURNING POINT (925)

- **Youth Clients**
- **Provider Performance Management Report**

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **TURNING POINT (925)**

All Youth **Clients Admitted and Served** at the Agency (FY04)

Clients

10

Descriptive Sta	tistics (FY	04 Clients)									
	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	78	22	100		0 0) 67	0	11	0	11	11	0
State Avg	63	37	100		0 0) 63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregnai	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	78	0	0	89	11		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by [Degree		Out	patient St	aff Profile	by Certif	SAS Treatment Funding FY04	
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	1	2	2	C) 5	5 3	0	0	0	2	\$388,568.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	10	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	53	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	5.3	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

				Dischar	rges							
		Detox		Residential			Halfway			Outpatient		
	N	% State %	N	%	State %	Ν	%	State %	N	%	State %	
60 Completed Treatment		65.1			66.2			40.4	13	54.2	38.8	
61 Completed Court Commitment		0.0			2.0			1.8			4.1	
62 Left ACA/ 90 Days		10.3			10.1			5.7	8	33.3	28.2	
63 Moved		0.3			0.2			5.9	1	4.2	2.3	
64 Transferred		12.2			2.2			12.6			5.2	
65 Incarcerated		0.1			0.1			1.2			2.6	
66 Broke Rules		1.4			7.3			20.1			5.7	
67 AWOL		10.3			9.8			10.7			6.1	
68 Death											0.2	
69 Failed to Begin Treatment		0.2			2.0			1.7	2	8.3	6.5	
70 Treatment Incompatibility											.41	
91 Administrative Discharge												
	Count	Percent										
Clients Not Seen Within 90 Days	10	100.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 TURNING POINT (925)

Indicators		_						
Short-Term	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment				hemerator	Denomination		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients receiving	Year following Discharge # Survivors in Year after		Bottom Middle 2
Post Discha	r ge Survival				Treatment	Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time							
Indicator						ottom Mie	ddle 2	_
Comparing S				Quar				Тор

Comparing Score to State Average	↓ = 0	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

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Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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Long-Term Outcome Notes:

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Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

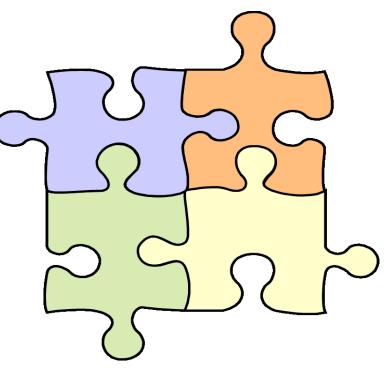
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Oklahoma Department of Mental Health and Substance Abuse Services

A CHANCE TO CHANGE FOUNDATION (926)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 A CHANCE TO CHANGE FOUNDATION (926)

Clients Admitted and Served at the Agency (FY04)

All Youth

Clients

A CHANCE escriptive (-,						6			
0001101146	Julio	Sex (-		Age	(%)				Race (%)			Home	eless (%)
		Male	Female	0-1	-		- White	Black	Nat Am	. ,	Hispanic	Multirace		<u> </u>
Agency		67	33	10	0	0 C) 50	17	17		0	17		0
State Avg		63	37	10	0	0 0) 63	14	12	0	4	6		3
		IV Drug I				Drug of Choi				ant (%)	DOC Cust	tody (%)	No	ASI (%)
Agonov		History	Route	Alcohol		Cocaine	Marijuana	Othe	r	0		0		17
Agency		0	0	67	33	50	100	0		1		1		30
State Avg		3	2	34	5	4	53	49		I		I		30
		Ou	tpatient Staff	Profile b	y Degree		Outpa	tient Staff	Profile by	y Certifica	ation	SAS Treatr	ment Fu	nding FY04
	None	Associate	e Bachelors	Master	s Doctor	ate Total	CADC	CAC	CCM	CPS	Other			440.000.00
													4	413,096.00
Deter				- : -! t' -!		s Admitted	and Served	-	of Care		0.1	- 4 ¹ 4		
Detox			Re	esidential		<u> </u>	Hali	fway			Outpa	atient		
Clients		(,	ents		0	Clie	ents		0	Clients			6
Units of Service 0		•	ts of Ser		0		ts of Serv		0		of Service		74	
Avg Hours Per Client 0.0			g Days Pe		0.0		g Days Pe		0.0	-	ours Per Clie	ent	12.4	
Avg Daily Ce	nsus	() Avg	g Daily Co	ensus	0		g Daily Ce	ensus	0	Avg D	aily Census		0
							Discharges							
			.		etox		Residenti			Halfway			Dutpatie	
00.0			N	%	State %	o N	%	State %	N	%	State %	b N	%	State %
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66 Broke Rul														
67 AWOL														
68 Death														
69 Failed to E	Begin T	reatment												
70 Treatment	Incom	patibility												
91 Administra														
		-	Co	ount	Percent									
Clients Not S														

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 A CHANCE TO CHANGE FOUNDATION (926)

Short-Term		01-1	A	o : -				o <i>m</i>
	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	, we lage		to State Avg	numerator	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term (Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 T
Post Dischar					# Clients receiving Treatment	# Survivors in Year after Discharge		
	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages				% in Year before Discharge	% in Year following Discharge		
	etween Post & Pre Treatment DUI Convictions Incarceration				Year before	Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages	State Average	Agency Score	Comparing Score to State Avg	Year before	Year following	Rank	Quartiles Bottom Middle 2 T
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time			Comparing Score to State Avg	Year before Discharge Agency	Year following Discharge Agency	Rank	

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

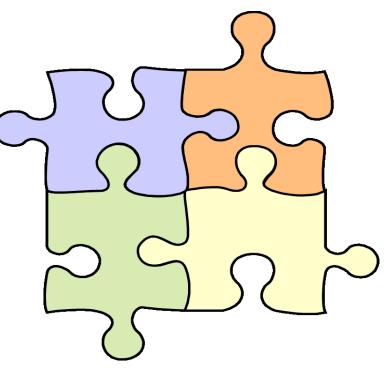
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

EDMOND FAMILY SERVICES, INC. (929)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 EDMOND FAMILY SERVICES, INC. (929)

All Youth **Clients Admitted and Served** at the Agency (FY04)

9

Clients

Homeless (%)
0
3
No ASI (%)
44
30

			Outpa	tient Stat	ff Profile b	by Certif	SAS Treatment Funding FY04					
None	Associate	Bachelors	Masters	Doctorate	Tot	al	CADC	CAC	CCM	CPS	Other	
0	0	0	9	()	9	2	0	0	0	0	\$67,853.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	9	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	43	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	4.8	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

				Dischar	ges							
	_	Detox		Residential			Halfway			Outpatient		
	Ν	% State %	N	%	State %	N	%	State %	N	%	State %	
60 Completed Treatment		65.1			66.2			40.4	15	34.1	38.8	
61 Completed Court Commitment		0.0			2.0			1.8	4	9.1	4.1	
62 Left ACA/ 90 Days		10.3			10.1			5.7	20	45.5	28.2	
63 Moved		0.3			0.2			5.9	2	4.5	2.3	
64 Transferred		12.2			2.2			12.6	2	4.5	5.2	
65 Incarcerated		0.1			0.1			1.2	1	2.3	2.6	
66 Broke Rules		1.4			7.3			20.1			5.7	
67 AWOL		10.3			9.8			10.7			6.1	
68 Death											0.2	
69 Failed to Begin Treatment		0.2			2.0			1.7			6.5	
70 Treatment Incompatibility											.41	
91 Administrative Discharge												
Clients Not Seen Within 90 Days	<u>Count</u> 1	Percent 11.1										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 EDMOND FAMILY SERVICES, INC. (929)

Short-Term (Outcomes (FY04 Clients)	State	Agency		Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 T
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	100.0 0.0		6 0	6 6	1 of 27 19 of 19	8
Lona-Term (Dutcomes (CY01 Clients)	State	Aaencv	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 T
Post Dischar					# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
Indicator (Summary							

Comparing Score to State Average	↓ = 1	↑ = 1
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

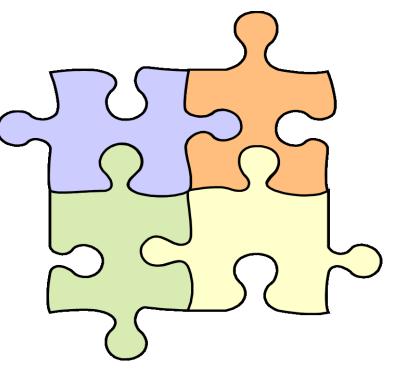
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

STREET SCHOOL INC (932)

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **STREET SCHOOL INC (932)**

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

23

Descriptive St	atistics (FY	04 Clients)									
	Sex	(%)		Age ((%)			Homeless (%)				
	Male	Female	0-17	18-2	5 26+	· White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	56	44	100		0 C	74	15	7	0	4	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregna	nt (%)	DOC Cus	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	4	0	59	4	0	85	19		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30
_	O	utpatient Sta	aff Profile by	Degree		Outpati	ent Staff	Profile by	Certifica	ation	SAS Treatr	ment Funding FY04

CCM CPS Other None Associate Bachelors Masters Doctorate Total CADC CAC

\$80,475.00

Clients Admitted and Served by Level of Care

Detox	Resi	Halfway					Outpatient							
Clients Units of Service Avg Hours Per Client Avg Daily Census	0 0 0.0 0	Clients Units of Service Avg Days Per Client Avg Daily Census		0 0 0.0 0		Clients Units of Service Avg Days Per Client Avg Daily Census		Client	0 0 0.0 0	Clients Units of Service Avg Hours Per Client Avg Daily Census			23 14,202 617.5 39	
				-4			Dischar	•		11-16			Outratia	
		N	D	etox State %		N	Resid %	ential State %	N	Halfway %	State %	N	Outpatie %	state %
60 Completed Treatmer	nt	, n	70	65.1			70	66.2		70	40.4	4	100.0	38.8
61 Completed Court Co			0.0				2.0			1.8			4.1	
62 Left ACA/ 90 Days				10.3				10.1			5.7			28.2
63 Moved				0.3				0.2			5.9			2.3
64 Transferred				12.2				2.2			12.6			5.2
65 Incarcerated				0.1				0.1			1.2			2.6
66 Broke Rules		1.4		7.3					20.1			5.7		
67 AWOL 68 Death		10.3		9.8					10.7			6.1 0.2		
69 Failed to Begin Treatment 70 Treatment Incompatibility				0.2				2.0			1.7			6.5 .41
91 Administrative Disch Clients Not Seen Within	-	Cour	n <u>t</u> 0	<u>Percent</u> 0.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

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The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance
Provider Performance Management Report prepared March 20
STREET SCHOOL INC (932)

Indicators								
Short-Term (Dutcomes (FY04 Clients)	State		Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 T
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3 0.0	54.5 63.6 0.0	†	6 7 0	11 11 2	13 of 27 4 of 19 1 of 1	© ©
Lona-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	<u> </u>	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Dischar					# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival				% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer Survey (FY04 Clients)		State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time							
Indicator S	Summary							

Comparing Score to State Average	= 0	= 3
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

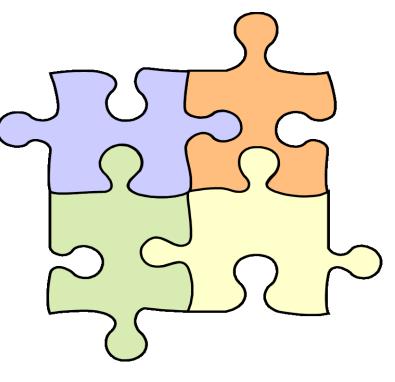
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

PEOPLE INCORPORATED (933)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **PEOPLE INCORPORATED (933)**

All Youth **Clients Admitted and Served** at the Agency (FY04)

3

Clients

Descriptive Stat	tistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	0	100	100		0 0) 67	0	0	0	0	33	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ice (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	33	33	33	33	0	67	0		33		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree						Outpa	atient Sta	ff Profile I	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Tota	I	CADC	CAC	CCM	CPS	Other	
0	0	6	11	C) 1	7	3	0	1	0	8	\$277,000.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	3	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	67	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	22.4	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

					Dischar	ges						
		Detox			Resid	ential		Halfway			Outpatie	nt
	Ν	%	State %	N	%	State %	N	%	State %	Ν	%	State %
60 Completed Treatment			65.1			66.2			40.4	19	10.5	38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	123	68.0	28.2
63 Moved			0.3			0.2			5.9	3	1.7	2.3
64 Transferred			12.2			2.2			12.6	1	0.6	5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4			7.3			20.1	1	0.6	5.7
67 AWOL			10.3			9.8			10.7	33	18.2	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	1	0.6	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
Clients Not Seen Within 90 Days	<u>Count</u> 2	<u> </u>	<u>ercent</u> 66.7									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 PEOPLE INCORPORATED (933)

Indicators								
Short-Term C	Dutcomes (FY04 Clients)	State		Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	0.0 0.0		0 0	1 1	27 of 27 19 of 19	8 8
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Dischar	-				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival				% in Year before Discharge	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
	Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time							
Indicator S	Summary							

Comparing Score to State Average	↓ = 2	↑ = 0
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Long-Term Outcome Notes:

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DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

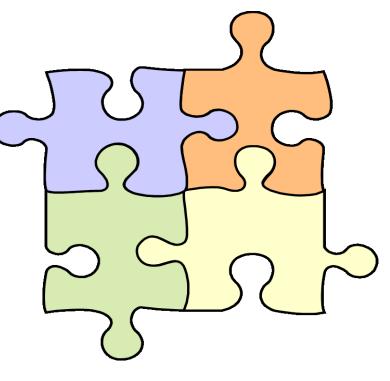
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Oklahoma Department of Mental Health and Substance Abuse Services

GATEWAY TO PREVENTION/RECOVERY (934)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **GATEWAY TO PREVENTION/RECOVERY (934)**

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

18

Descriptive Stat	tistics (FY	04 Clients)									
	Sex	(%)		Age (%)				R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	59	41	100		0 0) 71	0	18	6	0	6	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregnar	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	29	0	0	82	6		0		6	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree					Outpa	atient Sta	ff Profile b	by Certif	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Tot	al	CADC	CAC	CCM	CPS	Other	
4	0	7	8	1	1	20	3	0	0	1	1	\$908,879.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	18	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	123	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	6.8	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

				Dischar	ges						
		Detox		Resid	ential	I	Halfway			Outpatie	nt
	Ν	% State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment		65.1			66.2			40.4	100	35.7	38.8
61 Completed Court Commitment		0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days		10.3			10.1			5.7	128	45.7	28.2
63 Moved		0.3			0.2			5.9	4	1.4	2.3
64 Transferred		12.2			2.2			12.6	5	1.8	5.2
65 Incarcerated		0.1			0.1			1.2	6	2.1	2.6
66 Broke Rules		1.4			7.3			20.1	3	1.1	5.7
67 AWOL		10.3			9.8			10.7			6.1
68 Death									2	0.7	0.2
69 Failed to Begin Treatment		0.2			2.0			1.7	32	11.4	6.5
70 Treatment Incompatibility											.41
91 Administrative Discharge											
	Count	Percent									
Clients Not Seen Within 90 Days	3	33.3									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

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The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 GATEWAY TO PREVENTION/RECOVERY (934)

Indicators		Stata	Agonov	Comparing Coord	A	Agossi	Deal	Quertilee
Short-Term C	Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	-		G				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
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l ong-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
	Incarceration Free				# Clients receiving	# Survivors in Year after		
Post Dischar	r ge Survival				Treatment	Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer Si	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Indicator S	Summary							
Comparing S	$\frac{1}{2} \frac{1}{2} \frac{1}$	2		Quar	tiles Bo	ottom Mid	dle 2	Тор

	Comparing Score to State Average	↓ = 0	↑ = 2
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

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o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

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Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

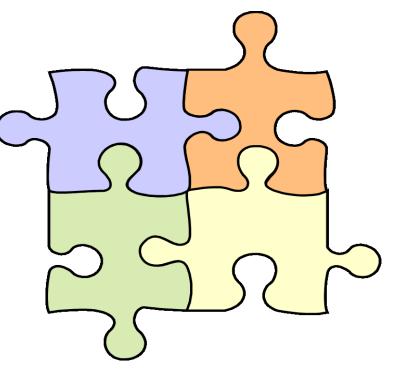
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

MOORE ALC/DRUG CTR (935)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **MOORE ALC/DRUG CTR (935)**

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

74

										17		
Descriptive St	tatistics (FY	04 Clients	;)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26-	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	62	38	100		0 0	D 85	4	4	0	3	3	0
State Avg	63	37	100		0 0	D 63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Cho	ice (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	r				
Agency	0	0	44	3	1	47	53		12		0	1
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by [Degree			Outpa	itient Sta	ff Profile b	by Certif	cation	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	To	tal	CADC	CAC	CCM	CPS	Other	
0	1	14	2	C)	17	0	0	0	0	0	\$169,570.00

Clients Admitted and Served by Level of Care

Detox	_	Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	74
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	2,097
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	28.3
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	6

					Dischar	ges						
		Dete	ox		Resid	ential		Halfway			Outpatie	nt
	Ν	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	6	14.0	38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	32	74.4	28.2
63 Moved			0.3			0.2			5.9	1	2.3	2.3
64 Transferred			12.2			2.2			12.6			5.2
65 Incarcerated			0.1			0.1			1.2	1	2.3	2.6
66 Broke Rules			1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7	1	2.3	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	2	4.7	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Count	Pe	ercent									
Clients Not Seen Within 90 Days	1		1.4									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 MOORE ALC/DRUG CTR (935)

Indicators		0: :		- ·	-			- · ·
Short-Term (Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	, no.ege				Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	35.1 23.7		13 9	37 38	19 of 27 15 of 19	(i) (ii)
l ong-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
	DUI Convictions Free Incarceration Free				# Clients	# Survivors		
Post Dischar	'ge Survival				receiving Treatment	in Year after Discharge		
	Survivar				% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	urvey (FY04 Clients)	State	Agency	Comparing Score to State Avg	Agency	Agency	Rank	Quartiles
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score		Numerator	Denominator		Bottom Middle 2 To
Indicator S	Summary							
Comparing S to State Aver		• n		Quar	tiles Bo	ottom Mid	dle 2	Тор

Comparing Score to State Average	↓ = 2	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

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Survival- The percent of clients who DO NOT die in the year after discharge.

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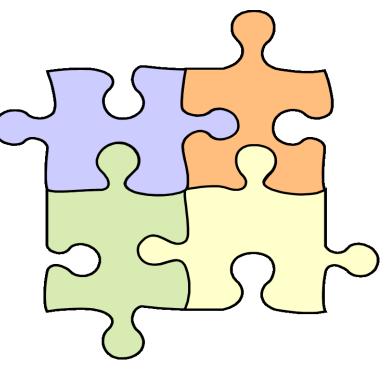
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

A BETTER CHANCE (940)

Youth Clients

Provider Performance Management Report

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 A BETTER CHANCE (940)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04) 224

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 A BETTER CHANCE (940)

ABEITER	CHAP	NCE (940)									334				ABEITER
escriptive	Statis														Indicators
		Sex (%			Age			<u> </u>		Race (%	/		Hoi	meless (%)	Short-Term
Agency		Male 54	Female 46	0-1 10			+ White	Black 17	Nat Am 6		•	Multirace 15		0	Deter
State Avg		63	37	10			D 63	14	12			6		3	Detox
State Avg				10				14							
		IV Drug L History	Ise (%) Route	Alcohol	Meth	Drug of Cho Cocaine	ice (%) Marijuana	Other	Pregna	ant (%)	DOC Cust	tody (%)	N	o ASI (%)	
Agency		nistory 0	Noule 0		0	0	iviarijuaria 0			0		0		99	
State Avg		3	2	34	5	4	53	49		1		1		30	
-															Residential
			patient Staff					tient Staff							
		Associate					CADC	CAC		CPS	Other				
	1	0	3	1	0	1 15	0	0	0	1	1				
					Clients	s Admitted	and Served	by Level of	of Care						
Detox			Re	sidential			Hal	fway			Outpa	atient			
Clients		0	Clie	nts		0	Clie	ents		0	Clients	5		334	
Units of Serv	/ice	0	Unit	s of Serv	vice	0	Un	its of Servi	се	0	Units	of Service		1,515	Halfway
Avg Hours P	er Clier	nt 0.0	Avg	Days Pe	er Client	0.0	Ave	g Days Per	Client	0.0	Avg H	ours Per Cli	ent	4.5	
Avg Daily Ce	ensus	0	Avg	Daily Ce	ensus	0	Av	g Daily Cer	nsus	0	Avg D	aily Census		4	
							Discharge	5							
				De	etox	_	Resident	ial		Halfwa	ıy		Outpat	ient	
			Ν	%	State %	ώ N	%	State %	Ν	%	State %	b N	%	State %	Outpatient
60 Complete															
61 Complete	ed Cour	t Commitm	ent												
62 Left ACA/	/ 90 Da	ys													
63 Moved															
64 Transferre															Long-Term
65 Incarcerat															
66 Broke Rul	les														Tenure
67 AWOL															
68 Death		Francisco													
69 Failed to I	-														Post Disch
70 Treatmen															POSt DISCH
91 Administra	auve D	ischarge	-		. .										
Clients Not S	Seen W	ithin 90 Da			Percent										
2.10110100			, S 2	246	73.9										

caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Indicators								
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Avelage		lo Siale Avy	numerator	Denominator		
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Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
	Dutcomes (CY01 Clients)	State	Agapay	a i a	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free	Average (%)	Score (%)	Comparing Score to State Avg	Year before Discharge	Year following Discharge	i karik	Bottom Middle 2
Post Dischar	Incarceration Free rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages							
Consumer S	urvey (FY04 Clients)	State	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average			Numerator	Denominator		Sottom Middle 2
Indicator S Comparing S				Quar				Тор

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Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

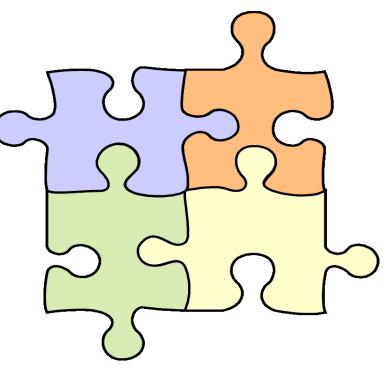
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

25

Descriptive Sta	tistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	70	30	100		0 0) 70	13	4	4	4	4	0
State Avg	63	37	100		0 0) 63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregnai	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	4	4	65	4	0	91	9		0		4	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	patient Staff	Profile by [Degree		Outp	patient Sta	aff Profile	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	1	3	1	5	2	0	0	0	0	\$93,140.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	25
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	322
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	12.9
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1

					Dischar	ges						
		De	tox		Resid	ential		Halfway			Outpatie	ent
	Ν	%	State %	N	%	State %	N	%	State %	Ν	%	State %
60 Completed Treatment			65.1			66.2			40.4	29	28.2	38.8
61 Completed Court Commitment			0.0			2.0			1.8	22	21.4	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	28	27.2	28.2
63 Moved			0.3			0.2			5.9	3	2.9	2.3
64 Transferred			12.2			2.2			12.6	5	4.9	5.2
65 Incarcerated			0.1			0.1			1.2	1	1.0	2.6
66 Broke Rules			1.4			7.3			20.1	1	1.0	5.7
67 AWOL			10.3			9.8			10.7	11	10.7	6.1
68 Death										1	1.0	0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	2	1.9	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
Clients Not Seen Within 90 Days	<u>Count</u> 8		<u>Percent</u> 36.4									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

Indicators Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	-		U U				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	92.9 50.0	•	13 7	14 14	6 of 27 6 of 19	Ć
l ong-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Discha	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Indicator	Summary							
Comparing S		-		-	tiles Bo	ottom Mid	dle 2	Тор

Comparing Score to State Average	↓ = 0	↑ = 2
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus

code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

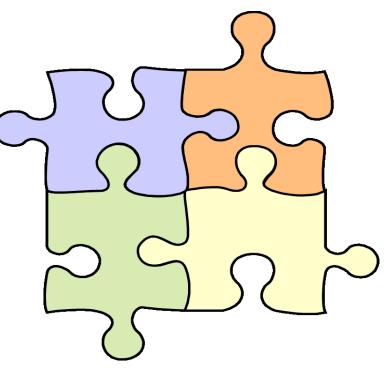
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

INDIAN HEALTH CARE RESRCE CTR (943)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **INDIAN HEALTH CARE RESRCE CTR (943)**

All Youth **Clients Admitted and Served** at the Agency (FY04)

Clients

2

Descriptive Sta	tistics (FY	04 Clients)									
	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	100	0	100		0 0) 0	0	100	0	0	0	0
State Avg	63	37	100		0 0) 63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregnai	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	100	0	0	100	0		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	patient Staff	Profile by I	Degree			Outpa	atient Sta	ff Profile I	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Tota	al	CADC	CAC	CCM	CPS	Other	
0	0	1	5	2	2	8	2	0	0	0	0	\$153,538.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	2
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	11
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	5.5
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

				Dischar	rges						
		Detox		Resid	lential		Halfway		Outpatient		
	Ν	% State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment		65.1			66.2			40.4	24	22.4	38.8
61 Completed Court Commitment		0.0			2.0			1.8	7	6.5	4.1
62 Left ACA/ 90 Days		10.3			10.1			5.7	49	45.8	28.2
63 Moved		0.3			0.2			5.9			2.3
64 Transferred		12.2			2.2			12.6	10	9.3	5.2
65 Incarcerated		0.1			0.1			1.2	1	0.9	2.6
66 Broke Rules		1.4			7.3			20.1	2	1.9	5.7
67 AWOL		10.3			9.8			10.7	1	0.9	6.1
68 Death											0.2
69 Failed to Begin Treatment		0.2			2.0			1.7	13	12.1	6.5
70 Treatment Incompatibility											.41
91 Administrative Discharge											
	Count	Percent									
Clients Not Seen Within 90 Days	0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 INDIAN HEALTH CARE RESPCE CTR (943)

Short-Term C	Dutcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
		Average	Score	to State Avg	Numerator	Denominator	1 ann	Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	0.0 0.0		0 0	1 1	27 of 27 19 of 19	8 8
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	· · · · ·	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge	T Carine	Bottom Middle 2 To
	DUI Convictions Free Incarceration Free				# Clients	# Survivors		
Post Dischar	ge Survival				receiving Treatment	in Year after Discharge		
Difference Bo	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer Si	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
	Convenient Time						I	
Indicator S	Summary							
Comparing S	Score $\psi = 2$ \uparrow =	= 0		Quar	tiles Bo	ottom Mid	dle 2	Тор

to State Average	↓ = 2	↑ = 0
to State Average	$\Psi = Z$	ተ = ር

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

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• Detox clients with presenting problems of abuse rather than dependence.

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TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

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Short-Term Indicator Notes:

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

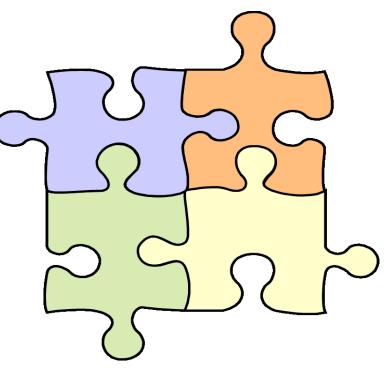
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Oklahoma Department of Mental Health and Substance Abuse Services

ROGERS COUNTY DRUG ABUSE (949)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 ROGERS COUNTY DRUG ABUSE (949)

Clients Admitted and Served at the Agency (FY04)

8

All Youth

Clients

Descriptive Stati	istics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	88	13	100		0 0) 38	0	50	0	0	13	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	25	13	38	75	25		0		0	100
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by [Degree			Outpa	tient Sta	ff Profile I	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Tot	al	CADC	CAC	ССМ	CPS	Other	
0	0	1	2	()	3	0	0	0	0	0	\$121,070.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	8	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	80	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	9.9	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

				Dischar	ges						
		Detox	_	Resid	ential	I	Halfway		Outpatient		
	Ν	% State %	N	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatment		65.1			66.2			40.4	11	14.1	38.8
61 Completed Court Commitment		0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days		10.3			10.1			5.7	65	83.3	28.2
63 Moved		0.3			0.2			5.9			2.3
64 Transferred		12.2			2.2			12.6			5.2
65 Incarcerated		0.1			0.1			1.2	2	2.6	2.6
66 Broke Rules		1.4			7.3			20.1			5.7
67 AWOL		10.3			9.8			10.7			6.1
68 Death											0.2
69 Failed to Begin Treatment		0.2			2.0			1.7			6.5
70 Treatment Incompatibility											.41
91 Administrative Discharge											
	Count	Percent									
Clients Not Seen Within 90 Days	7	100.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 ROGERS COUNTY DRUG ABUSE (949)

Indicators Short-Term (Outcomes (FY04 Clients)	State		Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	0.0 0.0		0 0	2 2	27 of 27 19 of 19	8 8
Long-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
	Incarceration Free				# Clients	# Survivors		
Post Discha	rge Survival				receiving Treatment	in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
	Favorable Time to First Service Convenient Time							
Indicator	Summary							
Comparing S				Quar		ottom Mid	dle 2	Тор

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

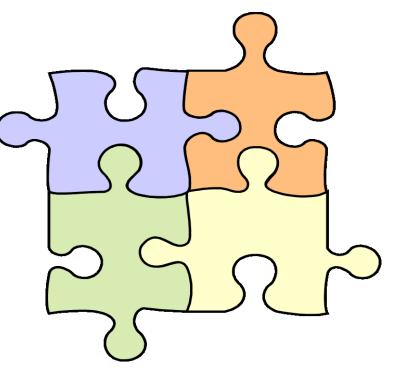
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

CARE FOR CHANGE INC. (951)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 CARE FOR

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005

CARE FO		NGE INC	•		toport	propulo	a mai 01					atu	ie Agency (r 181	- 104)		onento		CHANGE INC. (951)
Descriptive	e Statist	ics (FY	04 Clien	its)													Indicators	
		Sex ((%)	-		Age (Race (%)			Hom	eless (%)	Short-Term	Outcomes (FY04 Clients
		Male	Female		0-17			26+	White	Black	Nat Am			Multirace		2		
Agency		85	15		100		0	0	39	47	5		7	1		0	Detox	Level of Functioning Im
State Avg		63	37		100	0	0	0	63	14	12	2 0	4	6		3		Planned Discharges
		IV Drug	Use (%)			[Drug of C	hoice ((%)		Pregn	ant (%)	DOC Custo	ody (%)	No	ASI (%)		14-Day Follow-up Initiation of Treatment
A		History	Route		Alcohol	Meth	Cocair	ne M	larijuana	Other	r	0		3		0		Engagement in Treatm
Agency		2	1		16	2	5		92	12		0						
State Avg		3	2	<u>)</u>	34	5	4		53	49		1		1		30	Residential	Community Tenure - 30
		Οι	utpatient	Staff P	Profile by	/ Degree			Outpat	tient Staff	Profile h	v Certific:	ation	SAS Treat	lment Fi	Inding FY04		Community Tenure - 90
	None	Associat			Masters	-	ate Tota		CADC	CAC	CCM		Other	0/10/1100				Level of Functioning Im
	0		0	3	Ę		0	8	1	0	0	0	0		:	\$445,000.00		Planned Discharges
						Clients		and and	Served	by Level	of Care							14-Day Followup
Detox				Poci	dential	onente	Admitte		Half	-	or ourc		Outpa	tiont				Initiation of Treatment
									<u>i iaii</u>	way								Engagement in Treatm
Clients			0	Clien			0		Clie			0	Clients			181	Halfway	Level of Functioning Im
Units of Se			0		of Serv		0			ts of Serv		0		of Service		2,454	nannay	Planned Discharges
Avg Hours				-	Days Pe		0.0			j Days Pe		0.0	-	ours Per Cli	ent	13.6		Employment
Avg Daily C	Jensus		0	Avg L	Daily Ce	ensus	0			Daily Ce	nsus	0	Avg Da	aily Census		7		Initiation of Treatment
									scharges									Engagement in Treatm
						etox			Residenti			Halfwa			Outpatie			
				Ν	%	State %	N		% 5	State %	Ν	%	State %		%	State %	Outpatient	Level of Functioning Im
60 Complet						65.1				66.2			40.4	139	42.5	38.8		Planned Discharges
61 Complet			nent			0.0				2.0			1.8	1	0.3	4.1		Employment Initiation of Treatment
62 Left AC	A/ 90 Day	/S				10.3				10.1			5.7	8	2.4	28.2		Engagement in Treatm
63 Moved	une el					0.3				0.2			5.9	3 1	0.9	2.3		
64 Transfer						12.2 0.1				2.2 0.1			12.6 1.2	1	0.3	5.2 2.6	Long-Term (Outcomes (CY01 Clients
65 Incarcer																	Tenure	
66 Broke R 67 AWOL	ules					1.4				7.3			20.1	147	45.0	5.7	Tenure	DUI Convictions Free
68 Death						10.3				9.8			10.7	147	45.0	6.1 0.2		Incarceration Free
69 Failed to	o Begin T	reatment				0.2				2.0			1.7	28	8.6	6.5		Incarceration Tree
70 Treatme	-					0.2				2.0			1.7	20	0.0	.41	Post Discha	rae
91 Adminis																	. 551 2150114	Survival
		oonarge		Com	t r	Doroont												
Clients Not	t Seen Wi	thin 90 D	avs	Cou	<u>nt i</u> 64	Percent 45.4												
			,	Ľ	7 -1	-J. -												

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

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Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Short-Term C	Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	, neruge			handlator	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	15.6 17.6		17 19	109 108	24 of 27 18 of 19	(ii) (iii)
Long-Term C Tenure	Outcomes (CY01 Clients)	State Average (%)	Agency Score (%)	Comparing Score to State Avg	# With in Year before Discharge	# Without in Year following Discharge	Rank	Quartiles Bottom Middle 2 To
	DUI Convictions Free Incarceration Free	~ /	()		# Clients	# Survivors		
Post Dischar	r ge Survival				receiving Treatment	in Year after Discharge		
Difference B	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages					Ū		
Consumer S	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	, werage		ŭ	Humerator	Denominator		
Indicator S	Summary							
Comparing S to State Aver		= 0		Quar			dle 2 = 2	тор ☺ = 0

Comparing Score to State Average	↓ = 2	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

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TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

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Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

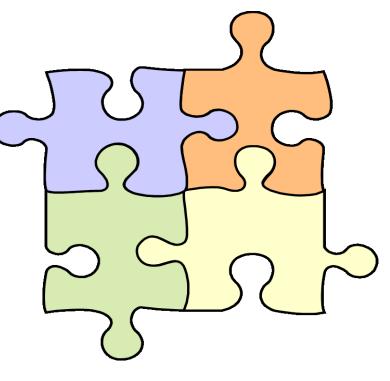
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Oklahoma Department of Mental Health and Substance Abuse Services

NW SUBSTANCE TREATMENT CNTR (953)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **NW SUBSTANCE TREATMENT CNTR (953)**

All Youth **Clients Admitted and Served** at the Agency (FY04)

88

Other

	Sex	(%)		Age (%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2		White	Black	Nat Am	Asian	Hispanic	Multirace	
gency	48	52	100	(D C	63	5	17	0	. 5	10	23
tate Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Drug of Choi	ce (%)		Pregnai	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
gency	1	0	0	0	0	0	100		13		0	97
tate Avg	3	2	34	5	4	53	49		1		1	30

CADC CAC CCM CPS None Associate Bachelors Masters Doctorate Total

\$508,123.00

Clients

Clients Admitted and Served by Level of Care

Detox		Resid	dential			F	lalfway			Outpatier	nt		
Clients Units of Service Avg Hours Per Client Avg Daily Census	0 0 0.0 0	Avg D	of Serv	vice 3,74 er Client 42		l A	Clients Jnits of Service Avg Days Per (Avg Daily Cens	Client	0 0 0.0 0	Clients Units of S Avg Hours Avg Daily	s Per Cli		0 0 0.0 0
						Discharg						<u> </u>	
		N	D %	etox State %	N	Reside %	State %	N	Halfway %	State %	N	Outpatio %	ent State %
60 Completed Treatmer	nt		70	65.1	33	56.9	66.2		70	40.4		70	38.8
61 Completed Court Co				0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days				10.3	16	27.6	10.1			5.7			28.2
63 Moved				0.3	2	3.4	0.2			5.9			2.3
64 Transferred				12.2	3	5.2	2.2			12.6			5.2
65 Incarcerated				0.1			0.1			1.2			2.6
66 Broke Rules				1.4	2	3.4	7.3			20.1			5.7
67 AWOL 68 Death				10.3	2	3.4	9.8			10.7			6.1 0.2
69 Failed to Begin Treat				0.2			2.0			1.7			6.5 .41
70 Treatment Incompati 91 Administrative Disch	-												.+1
Clients Not Seen Within	90 Days	<u>Cour</u> 2		Percent 26.7									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NW SUBSTANCE TREATMENT CNTR (953)

Indicators								
Short-Term (Outcomes (FY04 Clients)	State	Agency Score	Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Dutcomes (CY01 Clients)	State	Agency Score	Comparing Score	# With in Year before	# Without in Year following	Rank	Quartiles Bottom Middle 2
Tenure Post Dischai	DUI Convictions Free Incarceration Free	Average (%)	(%)	to State Avg	Discharge # Clients receiving	Discharge # Survivors in Year after		
	Survival				Treatment	Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Favorable Time to First Service Convenient Time						I	
Indicator	Convenient Time						I	
Indicator S Comparing S to State Ave	Convenient Time Score	= 0		Quar	rtiles Bo	ottom Mic	l Idle 2	Тор

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

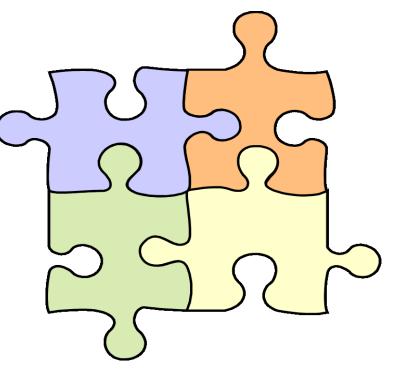
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

CITIZEN POTOWATOMI NATION (956)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **CITIZEN POTOWATOMI NATION (956)**

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

29

			•	,							25			
escriptive	Statis	-	04 Clients)											
		Sex (Age (Race (%)			Hor	neless (%)
		Male	Female	0-17			White	Black	Nat Am		Hispanic	Multirace		0
Agency		74	26	100			41	0	44		11	4		0
State Avg		63	37	100		0 0	63	14	12	0	4	6		3
		IV Drug	Use (%)		D	orug of Choic			Pregna	ant (%)	DOC Cus	tody (%)	N	o ASI (%)
A		History	Route	Alcohol	Meth	Cocaine	Marijuana		r	3		10		0
Agency		0	0	100	0	0	30	0						
State Avg		3	2	34	5	4	53	49		1		1		30
		Οι	utpatient Staff	Profile by	Degree		Outpa	tient Staff	Profile by	/ Certific	ation	SAS Treatr	nent F	unding FY0
	None	Associat	e Bachelors	Masters	Doctora	ate Total	CADC	CAC	CCM	CPS	Other			
	0	() 1	3		0 4	2	1	1	0	1			\$65,000.0
					Clients	Admitted a	nd Served	by Level	of Care					
Detox			Re	esidential			Hal	fway			Outpa	atient		
Clients			0 Clie	ents		0	Clie	ents		0	Client	S		29
Units of Ser	vice		0 Uni	ts of Servi	ce	0	Uni	its of Serv	ice	0	Units	of Service		388
Avg Hours F	Per Clie	nt 0.	0 Avg	g Days Per	Client	0.0	Avo	g Days Pe	r Client	0.0	Avg H	ours Per Clie	nt	13.4
Avg Daily C	ensus		0 Avg	g Daily Cer	nsus	0		g Daily Ce		0	Avg D	aily Census		1
						1	Discharges	5						
				Det	ox		Residenti			Halfwa	v	C	Dutpat	ent
			N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Complete	ed Trea	tment												
61 Complete	ed Cour	rt Commitr	nent											
62 Left ACA	/ 90 Da	ys												
63 Moved														
64 Transferi	red													
65 Incarcera	ated													
66 Broke Ru	ules													
67 AWOL														
68 Death														
69 Failed to	Begin ⁻	Treatment												
70 Treatmei	-													
91 Administ														
		-		ount P	ercent									
Clients Not	Seen W	ithin 90 D	ays	23	79.3									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

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The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **CITIZEN POTOWATOMI NATION (956)**

Indicators Short-Term (Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
		Average	Score	to State Avg	Numerator	Denominator	. control	Bottom Middle 2 T
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment			-				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure Post Dischai	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients receiving Treatment	Year following Discharge # Survivors in Year after Discharge		Bottom Middle 2
	Survival				meatment	Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time							
	-							
Indicator	Summary							

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

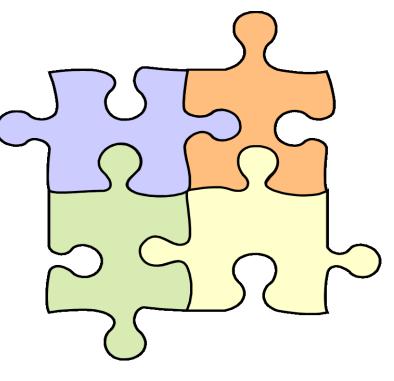
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

SPECIALIZED OUTPATIENT SERVICES, INC. (958)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 SPECIALIZED OUTPATIENT SERVICES, INC. (958)

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

48

Descriptive Sta	tistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	84	16	100		0 0) 67	12	2	2	16	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregnai	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	0	0	74	2	9	93	9		2		0	51
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	patient Staff	Profile by I	Degree			Outpa	itient Sta	ff Profile I	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	÷Т	otal	CADC	CAC	ССМ	CPS	Other	
0	1	2	6		0	9	4	0	2	0	5	\$195,000.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	48
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	1,363
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	28.4
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	4

				Dischar	ges						
			Residential			Halfway			Outpatient		
	Ν	% State %	N	%	State %	N	%	State %	Ν	%	State %
60 Completed Treatment		65.1			66.2			40.4	62	45.9	38.8
61 Completed Court Commitment		0.0			2.0			1.8	1	0.7	4.1
62 Left ACA/ 90 Days		10.3			10.1			5.7	17	12.6	28.2
63 Moved		0.3			0.2			5.9	2	1.5	2.3
64 Transferred		12.2			2.2			12.6	22	16.3	5.2
65 Incarcerated		0.1			0.1			1.2	2	1.5	2.6
66 Broke Rules		1.4			7.3			20.1	8	5.9	5.7
67 AWOL		10.3			9.8			10.7	19	14.1	6.1
68 Death									1	0.7	0.2
69 Failed to Begin Treatment		0.2			2.0			1.7	1	0.7	6.5
70 Treatment Incompatibility											.41
91 Administrative Discharge											
	Count	Percent									
Clients Not Seen Within 90 Days	1	2.9									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

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The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 SPECIALIZED OUTPATIENT SERVICES, INC. (958)

Short-Term (Dutcomes (FY04 Clients)	State		Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	46.4 17.9	•	13 5	28 28	16 of 27 17 of 19	(in) (in) (in) (in) (in) (in) (in) (in)
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Discha	r ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Indicator	Summary							
Comparing S	Score $\psi = 1$ \uparrow =	= 1		Quar	tiles Bo	ottom Mid	dle 2	Тор

Comparing Score to State Average	↓ = 1	$\mathbf{\Lambda}$	= 1
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

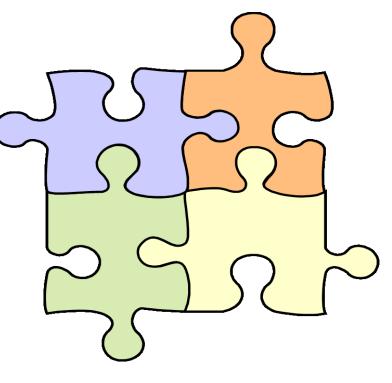
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

TULSA WOMEN AND CHILDREN'S CENTER (959)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **TULSA WOMEN AND CHILDREN'S CENTER (959)**

All Youth **Clients Admitted and Served** Clients at the Agency (FY04)

131

Descriptive Stat	istics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	52	48	100		0 C	51	21	13	0	1	14	15
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregnai	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	2	0	0	0	0	0	100		0		0	1
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree Outpatient Staff Profile by Certification

ССМ None Associate Bachelors Masters Doctorate Total CADC CAC CPS Other

Clients Admitted and Served by Level of Care

Detox		Residential					Halfway					Outpatient			
Clients	0	Clients			131		(Clients		0	Clients			0	
Units of Service	0	Units o	f Serv	vice 8	8,645		ι	Jnits of Servic	e	0	Units of S	ervice		0	
Avg Hours Per Client	0.0	Avg Da	ays Pe	er Client	66.0		A	Avg Days Per	Client	0.0	Avg Hours	s Per Cli	ent	0.0	
Avg Daily Census	0	Avg Da	aily Ce	ensus	24			Avg Daily Cen		0	Avg Daily	Census		0	
						[Discharg	jes							
			De	etox	_		Reside	ntial		Halfway			Outpati	ent	
		Ν	%	State %		Ν	%	State %	Ν	%	State %	Ν	%	State %	
60 Completed Treatmer	nt			65.1		62	48.8	66.2			40.4			38.8	
61 Completed Court Co	mmitment			0.0		1	0.8	2.0			1.8			4.1	
62 Left ACA/ 90 Days				10.3		10	7.9	10.1			5.7			28.2	
63 Moved				0.3				0.2			5.9			2.3	
64 Transferred				12.2		2	1.6	2.2			12.6			5.2	
65 Incarcerated				0.1				0.1			1.2			2.6	
66 Broke Rules				1.4		9	7.1	7.3			20.1			5.7	
67 AWOL				10.3		41	32.3	9.8			10.7			6.1	
68 Death														0.2	
69 Failed to Begin Treat	tment			0.2		2	1.6	2.0			1.7			6.5	
70 Treatment Incompati	bility													.41	
91 Administrative Disch	arge														
		Count	_	Percent											
Clients Not Seen Within	90 Days	0		0.0											

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 TULSA WOMEN AND CHILDREN'S CENTER (959)

Indicators		Ctot-	Agere	Companie 2	A	A		0
Short-Term	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	•		Jan San San San San San San San San San S				
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Long-Term (Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients	Year following Discharge # Survivors in Year after		Bottom Middle 2
Post Discha	r ge Survival				receiving Treatment	Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
Indicator	Summary							

Comparing Score to State Average	↓ = 0	↑ = 0
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o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus

code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

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Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

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Survival- The percent of clients who DO NOT die in the year after discharge.

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Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

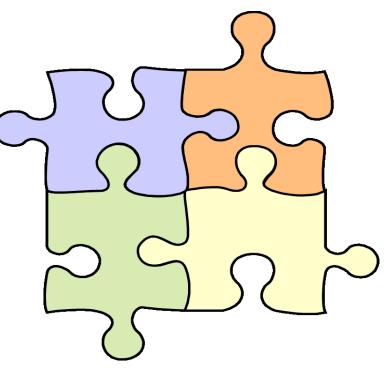
Consumer Survey Notes:

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Oklahoma Department of Mental Health and Substance Abuse Services

HUMAN SKILLS & RESOURCES (461)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Drug Court Clients

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
HUMAN SKILLS & RESOURCES (461)

Youth Drug **Clients Admitted and Served** Court at the Agency (FY04) Clients 13

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
HUMAN SKILLS & RESOURCES (461)

Descriptive	Statis	tics (FY0	4 Clients)											
-		Sex (%			Age (%				F	Race (%)			Hom	eless (%)
			Female	0-17	18-25			Black	Nat Am			Multirace		
Agency		69	31	100	0	0	92	0	8	0	0	0		0
State Avg		75	25	100	0	0 0	81	4	9	0	4	4		0
		IV Drug L				rug of Choic			Pregna	ant (%)	DOC Cust	tody (%)	No	ASI (%)
Agoney		History	Route	Alcohol	Meth	Cocaine	Marijuana	Other		0		8		15
Agency		8	0	15	0	0	92	31						
State Avg		5	2	50	8	6	94	14		1		2		6
		Out	tpatient Staff	Profile by	Degree		Outpat	tient Staff	Profile by	Certifica	ation	SAS Treat	ment Fu	nding FY04
	None	Associate	Bachelors	Masters	Doctora	te Total	CADC	CAC	CCM	CPS	Other			
	0	1	3	13		3 20	6	0	0	0	1			\$213,333.00
					Clients	Admitted a	nd Served	by Level o	of Care					
Detox			Re	esidential			Half	way			Outpa	atient		
Clients		C) Clie	ents		0	Clie	ents		0	Clients	s		13
Units of Ser	vice	C) Uni	ts of Servic	e	0	Uni	ts of Servi	се	0	Units	of Service		225
Avg Hours F	Per Clie	nt 0.0) Avg	g Days Per	Client	0.0	Avg	Days Pe	r Client	0.0	Avg H	ours Per Clie	ent	17.3
Avg Daily C	ensus	C) Avg	g Daily Cen	sus	0	-	Daily Ce		0	Avg D	aily Census		1
							Discharges	;						
			_	Dete	х		Residenti	al		Halfway	ý	(Outpatie	ent
			N	%	State %	Ν	% 5	State %	Ν	%	State %	b N	%	State %
60 Complete	ed Trea	tment										2	28.6	28.7
61 Complete	ed Cour	t Commitm	ient											31.0
62 Left ACA	V 90 Da	ys												5.7
63 Moved														6.9
64 Transfer	red													11.5
65 Incarcera	ated													
66 Broke Ru	ules													1.1
67 AWOL														1.1
68 Death														
69 Failed to	Begin ⁻	Freatment												8.0
70 Treatme	nt Incon	npatibility										5	71.43	5.75
91 Administ														
		-	Co	ount Pe	ercent									
Clients Not	Seen W	'ithin 90 Da		5	100.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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	erformance Management Repo ILLS & RESOURCES (461)	rt prepar	ed Marc	h 2005				Court Clients
Indicators								
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
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Post Dischar	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survivar				% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time							
	0							
Indicator \$	Summary			Quar				

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

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o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

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· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (2), agencies falling into the middle 2 quartiles will receive a normal face (2), and agencies scoring in the bottom quartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

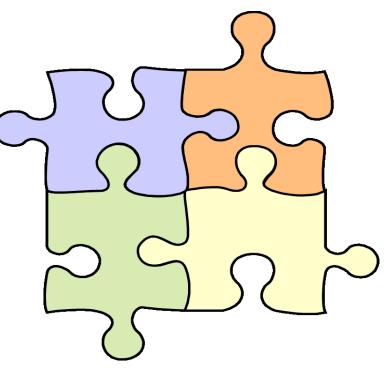
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

PAYNE COUNTY DRUG COURT, INC. (462)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Drug Court Clients

Oklahoma Department of Mental Health and Substance Abuse Services	
Provider Performance Management Report prepared March 2005	
PAYNE COUNTY DRUG COURT, INC. (462)	

Youth Drug **Clients Admitted and Served** Court at the Agency (FY04) Clients

I AIME 000		0001(1,1	10. (402)							19		olicitis
Descriptive Sta	atistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	79	21	100		0 0) 79	0	5	0	16	0	0
State Avg	75	25	100		0 0) 81	4	9	0	4	4	0
	IV Drug	Use (%)			Drug of Choi	ice (%)		Pregna	nt (%)	DOC Cus	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	32	0	5	100	5		0		0	0
State Avg	5	2	50	8	6	94	14		1		2	6

Outpatient Staff Profile by Degree

CADC CAC CCM None Associate Bachelors Masters CPS Doctorate Total Other 0 0 3 1 1 0 0 0 1 1

Clients Admitted and Served by Level of Care

Outpatient Staff Profile by Certification

Detox		Resi	dential				Halfway	Outpatient					
Clients	0	Clients		0 Clients		0	Clients			19			
Units of Service	0	Units of Service		Units of Service 0 Units		Units of Service 0		0	Units of Service			525	
Avg Hours Per Client	0.0	Avg Days Per Client		0.0		Avg Days Per Client		0.0	Avg Hours	s Per Cli	ent	27.6	
Avg Daily Census	0	Avg D	aily Ce	ensus	0		Avg Daily Cen	sus	0	Avg Daily	Census		1
						Discha	arges						
		_	De	etox		Resi	dential	_	Halfway			Outpatie	ent
		N	%	State %	N	%	State %	Ν	%	State %	N	%	State %
60 Completed Treatmer	nt										2	11.8	28.7
61 Completed Court Co	mmitment										15	88.2	31.0
62 Left ACA/ 90 Days													5.7
63 Moved													6.9
64 Transferred													11 5

64 Transferred	11.5
65 Incarcerated	
66 Broke Rules	1.1
67 AWOL	1.1
68 Death	
69 Failed to Begin Treatment	8.0
70 Treatment Incompatibility	5.75
91 Administrative Discharge	
Clients Not Seen Within 90 Days 1	7.1

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

PAYNE CO	erformance Management Repo UNTY DRUG COURT, INC. (462	2)						Court Clients
Indicators	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
		Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 T
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	50.9 27.3	16.7 0.0		2 0	12 12	5 of 7 5 of 5	© 8
Long-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2
	Incarceration Free				# Clients	# Survivors		
Post Discha	rge Survival				receiving Treatment	in Year after Discharge		
					% in Year before	. ear renering		
Difference B	Etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	Gurvey (FY04 Clients)	State	Agency Score	Comparing Score to State Avg	Agency	Agency	Rank	Quartiles
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score		Numerator	Denominator		Bottom Middle 2
Indicator	Summary							
Comparing S	D	1		Quar		ottom Mid	dle 2	Тор

to State Average	$\Psi = 2$	↑ = 0

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

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• Detox clients with presenting problems of abuse rather than dependence.

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TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

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Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

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For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

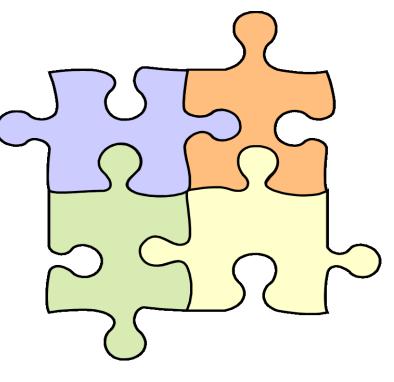
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

YOUTH AND FAMILY SERVICES OF N. CENTRAL **OKLAHOMA, INC. (465)**

Youth Drug Court Clients



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Oklahoma Department of Mental Health and Substance Abuse Services

Provider Performance Management Report

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Youth Drug **Clients Admitted and Served** at the Agency (FY04) 25

Court

Clients

Descriptive St	atistics (FY	04 Clients)										
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)	
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace		
Agency	68	32	100		0 0) 84	0	4	0	0	12	0	
State Avg	75	25	100		0 0) 81	4	9	0	4	4	0	
	IV Drug	Use (%)			Drug of Choi	ce (%)		Pregna	nt (%)	DOC Cus	tody (%)	No ASI (%)	
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other						
Agency	0	0	88	0	8	96	12		4		0	0	
State Avg	5	2	50	8	6	94	14		1		2	6	

Outpatient Staff Profile by Degree

CADC CAC CCM None Associate Bachelors Masters Doctorate Total CPS Other 0 0 1 2 1 4 1 0 0 0 3

Clients Admitted and Served by Level of Care

Outpatient Staff Profile by Certification

Detox		Resid	ential			Halfway					Outpatient			
Clients Units of Service	0 0	Clients Units o		/ice	0 0			Clients Units of Service			Clients Units of Service			25 719
Avg Hours Per Client	0.0	Avg Da	ays Pe	er Client	0.0				Units of Service 0 Avg Days Per Client 0.0		Avg Hours Per Client		ent	28.7
Avg Daily Census	0	Avg Da	aily Ce	ensus	0			Avg Daily Cens		0	Avg Daily	Census		2
							Dischar	ges						
			D	etox			Resid	ential		Halfway			Outpatie	nt
		Ν	%	State %		Ν	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatmen	it													28.7
61 Completed Court Cor	mmitment											7	43.8	31.0
62 Left ACA/ 90 Days														5.7
63 Moved												2	12.5	6.9
64 Transferred														11.5
65 Incarcerated														
66 Broke Rules														1.1
67 AWOL														1.1
68 Death														
69 Failed to Begin Treat	ment											7	43.8	8.0
70 Treatment Incompati	bility													5.75
91 Administrative Discha	arge													
		Count	<u> </u>	Percent										

Clients Not Seen Within 90 Days

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHŠAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

44.4

8

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

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Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

	erformance Management Repo D FAMILY SERVICES OF N. CE							Youth Drug Court Clients
Indicators								
Short-Term C	Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	e. age			Numerator	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	50.9 27.3	88.9 0.0	•	8 0	9 9	1 of 7 5 of 5	8
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients	Year following Discharge # Survivors		Bottom Middle 2 Top
Post Dischar	'ge Survival				receiving Treatment	in Year after Discharge		
					% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer Si	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator S	Summary							
Comparing S		= 1		Qua	tiles Bo	ottom Mid	dle 2	Тор
to State Aver	he Indicator Notes On The Next Pag				$\overline{\mathfrak{S}}$	= 1 😳	= 0	☺ = 1

YOUTHAN	D FAMILY SERVICES OF N. CE		JALAHU	WA, INC. (405)				Clients
Indicators		<u> </u>						
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	C						
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Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
	DUI Convictions Free Incarceration Free	(,,,)	(70)					
Post Discha	r ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
Difference B	DUI Convictions Incarceration Clients With Wages Median Wages							
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
	Convenient Time							
Indicator							1	

Comparing Score to State Average	↓ = 1	↑ = 1
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

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Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

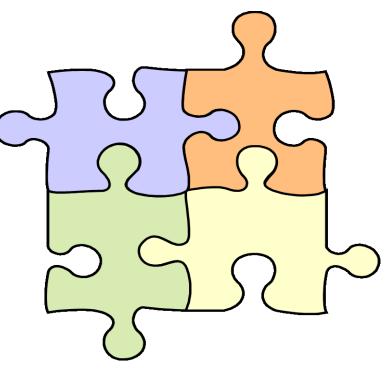
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

RED ROCK BEHAVIORAL HEALTH SVC (553)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Drug Court Clients

Oklahoma Department of Mental Health and Substance Abuse Services	
Provider Performance Management Report prepared March 2005	
RED ROCK BEHAVIORAL HEALTH SVC (553)	

Youth Drug **Clients Admitted and Served** Court at the Agency (FY04) Clients

17

	BEHAVIORAL HEALTH SVC (553)						Clients
Indicators		Otata	A			•		
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	50.9 27.3	10.0 80.0		1 8	10 10	6 of 7 1 of 5	8
Long-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients	Year following Discharge # Survivors		Bottom Middle 2 To
Post Discha	r ge Survival				receiving Treatment	in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Sonaunier S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Indicator	Summary							
Comparing S				_	rtiles Bo	ottom Mid	dle 2	Тор

Descriptive	Statis	tics (FY0	4 Clients)												
		Sex (Age (Race (%)			Hom	eless (%)
			Female	0-17			6+	White	Black	Nat An		Hispanic	Multirace		
Agency		65	35	100) ()	0	88	0	6	6 0	6	0		0
State Avg		75	25	100		0	0	81	4	ę	9 0	4	4		0
		IV Drug L	<u>, </u>			rug of Ch					ant (%)	DOC Cust	tody (%)	No	ASI (%)
Agency		History	Route	Alcohol	Meth	Cocaine	e N	/larijuana	Other	-	0		0		18
		6	0	29	6	0		82	6		1		2		6
State Avg		5	2	50	8	6		94	14		I		2		0
		Ou	tpatient Staff	Profile by	Degree		_	Outpat	ient Staff	Profile b	y Certifica	ation	SAS Treatr	nent Fu	nding FY04
	None	Associate	Bachelors	Masters	Doctor	ate Total		CADC	CAC	CCM	CPS	Other			
	0	0	0	6		0	6	0	0	1	0	0			\$67,500.00
					Clients	Admitte	d and	I Served I	oy Level	of Care					
Detox			Re	esidential				Half	way			Outpa	atient		
Clients		C) Clie	ents		0		Clie	nts		0	Clients	5		17
Units of Serv	vice	C) Uni	ts of Servi	ce	0		Unit	s of Serv	ice	0	Units	of Service		385
Avg Hours F	Per Clier	nt 0.0) Avg	g Days Pe	Client	0.0		Avg	Days Pe	r Client	0.0	Avg H	ours Per Clie	nt	22.6
Avg Daily Ce	ensus	C) Avg	g Daily Ce	nsus	0		-	Daily Ce		0	Avg D	aily Census		1
							Dis	scharges							
			_	De	tox			Residentia	al		Halfway	/	(Dutpatie	nt
			Ν	%	State %	Ν		% S	state %	Ν	%	State %	b N	%	State %
60 Complete	ed Treat	tment											10	76.9	28.7
61 Complete	ed Cour	t Commitm	ient												31.0
62 Left ACA	/ 90 Da	ys											1	7.7	5.7
63 Moved													1	7.7	6.9
64 Transferr	ed														11.5
65 Incarcera	ated														
66 Broke Ru	lles												1	7.7	1.1
67 AWOL															1.1
68 Death															
69 Failed to	Begin 1	reatment													8.0
70 Treatmer	nt Incom	npatibility													5.75
91 Administr	rative D	ischarge													
Clients Not S	Seen W	ithin 90 Da		<u>ount</u> <u>F</u> 4	<u>ercent</u> 40.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Provider Pe	Department of Mental Heal erformance Management Repo BEHAVIORAL HEALTH SVC (rt prepar						Youth Dr Court Clients
Indicators		01-1-	A			·		2
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	C						
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
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Long-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 T
Post Dischar	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	, wordye		, j	- conceator	Schoninator		
Indicator	Summary							
Comparing S	Score	= 1		Quar	tiles Bo	ottom Mid	dle 2	Тор
Comparing S to State Aver	Score	= 1		Quar			ldle 2 = ()	тор © = 1

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (2), agencies falling into the middle 2 quartiles will receive a normal face (2), and agencies scoring in the bottom quartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

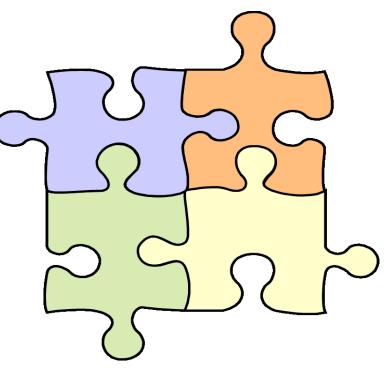
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Oklahoma Department of Mental Health and Substance Abuse Services

PALMER DRUG ABUSE PROGRAM INC. (903)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Drug Court Clients

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
PALMER DRUG ABUSE PROGRAM INC. (903)

Youth Drug **Clients Admitted and Served** Court at the Agency (FY04) Clients

11

	erformance Management Repo RUG ABUSE PROGRAM INC. (ed Marc	n 2005				Court Clients
Indicators								
Short-Term (Outcomes (FY04 Clients)	State		Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	50.9 27.3	77.8 44.4	•	7 4	9 9	2 of 7 2 of 5	C
Lona-Term (Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Discha	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difforance R	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages				-			
Consumer S	urvey (FY04 Clients)	State	Agency	Comparing Score to State Avg	Agency	Agency	Rank	Quartiles
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to orale Avy	Numerator	Denominator		Bottom Middle 2 To
Indicator	Summary							
Comparing S	Score $\psi = 0$ \uparrow =	- I		Quar	tilos Bo	ottom Mid	dle 2	Тор

Descriptive	Statis	tics (FY04	4 Clients)											
		Sex (%			Age (%)			F	Race (%)			Hom	eless (%)
			Female	0-17				Black	Nat Am		•	Multirace		
Agency		64	36	100) (0 0	82	0	9	0	0	9		0
State Avg		75	25	100)	0 0	81	4	9	0	4	4		0
		IV Drug U				rug of Choi			Pregna	ant (%)	DOC Cus	tody (%)	No	ASI (%)
A		History	Route	Alcohol	Meth	Cocaine	Marijuana	Other		0		9		0
Agency		9	9	64	9	0	91	36						
State Avg		5	2	50	8	6	94	14		1		2		6
		Out	patient Staff	Profile by	Degree		Outpa	tient Staff	Profile by	/ Certifica	ation	SAS Treat	ment Fu	nding FY04
	None	Associate	Bachelors	Masters	Doctor	ate Total	CADC	CAC	CCM	CPS	Other			
	1	0	1		l	0 3	0	1	0	0	0			\$20,250.00
					Clients	Admitted a	and Served	by Level	of Care					
Detox			Re	sidential			Half	way			Outpa	atient		
Clients		0	Clie	ents		0	Clie	ents		0	Client	S		11
Units of Ser	vice	0	Unit	ts of Serv	ice	0	Uni	ts of Servi	ice	0	Units	of Service		608
Avg Hours F	Per Clie	nt 0.0	Avg	Days Pe	r Client	0.0	Ave	g Days Pe	r Client	0.0	Avg H	ours Per Clie	ent	55.3
Avg Daily Co	ensus	0	Avg	Daily Ce	nsus	0	-	, Daily Ce		0	Avg D	aily Census		2
							Discharges	;						
				De	etox		Residenti	al		Halfway	ý	(Outpatie	ent
			Ν	%	State %	Ν	% 3	State %	Ν	%	State %	6 N	%	State %
60 Complete	ed Trea	tment										6	54.5	28.7
61 Complete	ed Cour	rt Commitm	ent											31.0
62 Left ACA	/ 90 Da	ys										1	9.1	5.7
63 Moved														6.9
64 Transferr	red											4	36.4	11.5
65 Incarcera	ated													
66 Broke Ru	ules													1.1
67 AWOL														1.1
68 Death														
69 Failed to	Begin 1	Treatment												8.0
70 Treatmer	nt Incon	npatibility												5.75
91 Administ	rative D	ischarge												
Clients Not	Seen W	/ithin 90 Da		<u>unt F</u> 1	Percent 9.1									
Conorol			-		0.1									

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Provider Pe	Department of Mental Hea erformance Management Repo RUG ABUSE PROGRAM INC. (rt prepar						Youth Dru Court Clients
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Tenure	<u> </u>	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
renure	DUI Convictions Free Incarceration Free	(70)	(70)		Discharge	Discharge		
Post Dischar	r ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
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Indicator S	Summary							
Comparing S		= 2		Quar	tiles Bo	ottom Mid	dle 2	Тор
to State Aver	naue 👻 🚽 👘 🚺	-						

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o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (2), agencies falling into the middle 2 quartiles will receive a normal face (2), and agencies scoring in the bottom quartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

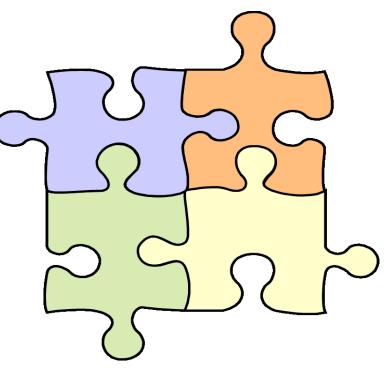
The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905

Youth Drug Court Clients

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

Youth Drug **Clients Admitted and Served** at the Agency (FY04) Clients 15

Court

	E COUNTY COUNCIL OF YOUT			,				Clients
Indicators	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Short-Term	Juccomes (F104 Chents)	Average	Score	to State Avg	Numerator	Denominator	Ralik	Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients	Year following Discharge # Survivors		Bottom Middle 2 To
Post Discha	rge				receiving Treatment	in Year after Discharge		
	Survival				% in Year before	% in		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Year following Discharge		
Consumer S	urvey (FY04 Clients)	State	Agency	Comparing Score to State Avg	Agency	Agency	Rank	Quartiles
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	io Sidie Avy	Numerator	Denominator		Bottom Middle 2 Top
Indicator	Summary							

escriptive	Statist	tics (FY0	4 Clients)												
-		Sex (Age	(%)					Race (%			Hom	neless (%)
		Male	Female		17 18-		26+		Black	Nat An		•	Multirace		
Agency		80	20	1	00	0	0	47	20	3	3 0	0 0	0		0
State Avg		75	25	1	00	0	0	81	4	9	9 () 4	4		0
		IV Drug l	<u> </u>			Drug	of Choic			Pregr	ant (%)	DOC Cus	stody (%)	No	ASI (%)
A		History	Route	Alcoho		Co	caine	Marijuana	Other	r	0		0		0
Agency		14	14	60			20	93	13						
State Avg		5	2	50	8		6	94	14		1		2		6
		Ou	tpatient Stat	f Profile	by Degree			Outpat	tient Staff	Profile b	y Certific	ation	SAS Trea	tment Fi	unding FY0
	None	Associate	e Bachelor	s Maste	ers Docto	orate	Total	CADC	CAC	CCM	CPS	Other			
	0	0	2		1	0	3	0	0	1	0	0			\$83,125.0
					Clien	ts Adr	nitted a	and Served	by Level	of Care					
Detox			R	esidentia	al		-	Half	way			Outp	atient		
Clients		() Cli	ents		(0	Clie	ents		0	Client	s		15
Units of Serv	/ice	() Ur	its of Se	rvice	(0	Unit	ts of Serv	ice	0	Units	of Service		594
Avg Hours P	er Clier	nt 0.0) Av	g Days F	Per Client	0.0	0		Days Pe		0.0	Avg H	lours Per Cl	ient	39.6
Avg Daily Ce	ensus	() Av	g Daily C	Census	(0	-	Daily Ce		0	Avg D	aily Census	;	2
								Discharges							
			_	[Detox			Residentia	al		Halfwa	ay		Outpatie	ent
			Ν	1 %	State 9	%	Ν	% 5	State %	Ν	%	State %	6 N	%	State %
60 Complete	ed Treat	ment													28.7
61 Complete	ed Court	Commitm	nent												31.0
62 Left ACA	/ 90 Day	/S											1	100.0	5.7
63 Moved															6.9
64 Transferr	ed														11.5
65 Incarcera	ted														
66 Broke Ru	les														1.1
67 AWOL															1.1
68 Death															
69 Failed to	Begin T	reatment													8.0
70 Treatmer	nt Incom	patibility													5.75
91 Administr	ative Di	scharge													
				ount	Percent										
Clients Not S	Seen Wi	ithin 90 Da	ays	2	50.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Provider Pe	Department of Mental Heal erformance Management Repo E COUNTY COUNCIL OF YOUT	rt prepar	ed Marc	h 2005				Youth Dr Court Clients
Indicators								
Short-Term C	Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
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Long-Term C	Outcomes (CY01 Clients)	State	Agency	J	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2
Post Dischar	r ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference Bo	etween Post & Pre Treatment DUI Convictions Incarceration				% in Year before Discharge	% in Year following Discharge		
	Clients With Wages Median Wages							
Consumer S	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time			-				
Indicator S	Summary							
		_						

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

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Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

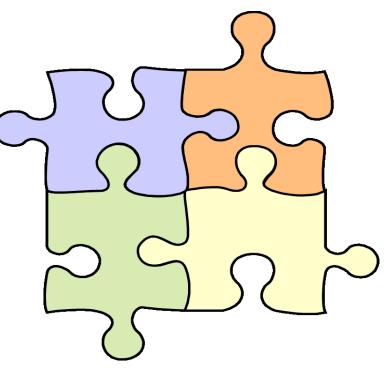
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Oklahoma Department of Mental Health and Substance Abuse Services

NORMAN ALCOHOL INFORMATION CTR (906)

Youth Drug Court Clients

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Provider F NORMAN			-			-	d Ma	rch 20	05				Admitted a ne Agency (13			Court Clients
escriptive	Statis	tics (FY	04 Clien	ts)												
		Sex	()			Age				<u> </u>		Race (%			Hom	eless (%)
Agency		Male 100	Female 0		0-17 100	18-2	25 0	26+ 0	White 92	Black 8	Nat A	m Asian 0 0	•	Multirace 0		0
State Avg		75	25		100		0	0	81	4		9 C		4		0
State Avy					100					4						
		IV Drug History	Use (%) Route	7	Alcohol	Meth		of Choic caine	ce (%) Marijuana	Othe		nant (%)	DOC Cus	tody (%)	No	ASI (%)
Agency		0 1115101 y	0	,	46	15	000	8	100		1	0		0		0
State Avg		5	2		50	8		6	94	14		1		2		6
		0	utpatient S	Staff P	Profile by	Dearee			Outra	tionst Otaff	Drafila	ou Contific				undin a DVI
	None		te Bache		-	Doctor	ato T	Total	CADC	tient Staff CAC	CCM	CPS	Other	SAS Treat	nent Fu	naing Fri
	7	A3300ia	1	9	5	Doctor	0	22	13	0	0	1	7		ę	\$168,750.0
						Clients	s Adm	nitted a	nd Served	by Level	of Care					
etox				Resi	dential			_		fway			Outpa	atient		
lients			0	Client	ts		C	-	Cli	ents		0	Client	s		13
Jnits of Ser	vice		0	Units	of Servic	e	C		Un	its of Serv	vice	0	Units	of Service		1,106
Avg Hours F	Per Clier	nt O	.0	Avg E	Days Per	Client	0.0)		g Days Pe		0.0	Avg H	lours Per Clie	ent	85.0
Avg Daily C	ensus		0	Avg E	Daily Cen	sus	C)		g Daily Ce		0	Avg D	aily Census		3
									Discharge	S						
					Dete	ох	_		Resident	ial		Halfwa	у	(Outpatie	ent
				Ν	%	State %	Ď	Ν	%	State %	Ν	l %	State %	6 N	%	State %
60 Complete	ed Treat	ment												3	42.9	28.7
61 Complete	ed Cour	t Commit	ment											2	28.6	31.0
62 Left ACA	/ 90 Da	/s												1	14.3	5.7
3 Moved														1	14.3	6.9
64 Transferr	ed															11.5
65 Incarcera	ted															
6 Broke Ru	lles															1.1
67 AWOL																1.1
8 Death																
9 Failed to	Begin T	reatmen	t													8.0
0 Treatmer	nt Incom	patibility														5.75
91 Administ	rative D	ischarge														
				Cou	nt Pe	ercent										
Clients Not	Seen W	ithin 90 E	Davs		4	66.7										

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

	erformance Management Repo		ed Marc	h 2005				Court Clients
Indicators								
Short-Term	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average		lo State Avg	Numerator	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	50.9 27.3	66.7 33.3	-	2 1	3 3	4 of 7 3 of 5	(2) (2)
Long-Term (Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Discha	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survivar				% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	urvey (FY04 Clients)	State	Agency	Comparing Score to State Avg	Agency	Agency	Rank	Quartiles
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avy	Numerator	Denominator		Bottom Middle 2 To
Indicator	Summary							
Comparing S				_	tiles Bo	ottom Mid	dle 2	Тор

	LCOHOL INFORMATION CTR	(906)						Clients
Indicators Short-Term (Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
		Average	Score	to State Avg	Numerator	Denominator	T Carlix	Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	50.9 27.3	66.7 33.3	↑ ↑	2 1	3 3	4 of 7 3 of 5	(1) (1)
Long-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 T
	DUI Convictions Free Incarceration Free							
Post Discha	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
					% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	urvey (FY04 Clients)	State		Comparing Score to State Avg	Agency	Agency	Rank	Quartiles
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score		Numerator	Denominator		Bottom Middle 2 T
Indicator							-	
Comparing S to State Ave		2		Quart	iles Bo	ottom Mid	dle 2	Тор

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (2), agencies falling into the middle 2 quartiles will receive a normal face (2), and agencies scoring in the bottom quartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

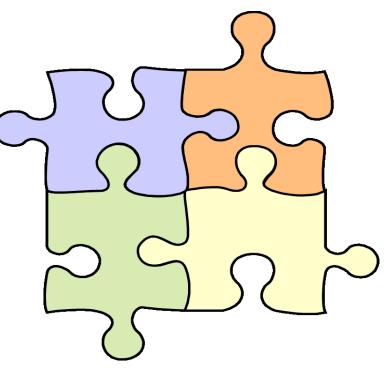
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

N.E. OK COUNCIL ON ALCOHOLISM (907)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth Drug Court Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 N.E. OK COUNCIL ON ALCOHOLISM (907)

Youth Drug **Clients Admitted and Served** at the Agency (FY04)

1

Court

Clients

Indicators	-	-						
	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Tc
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	50.9 27.3	0.0 0.0		0 0	1 1	7 of 7 5 of 5	8 8
Long-Term (Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients	Year following Discharge # Survivors		Bottom Middle 2 To
Post Discha	rge				receiving Treatment	in Year after Discharge		
	Survival							
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
0		State	Agency	Comparing Score		Δαρρογ	Rank	Quartiles
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Agency Numerator	Agency Denominator	r.diik	Bottom Middle 2 To
Indicator	Summarv							

		-			()								1			
escriptive	Statis			ts)												
		Sex (Age						Race (%				neless (%)
_		Male	Female		0-1			26+		Black	Nat Ar		•			
Agency		100	0		10		0	C		0			0 C)	0	0
State Avg		75	25		10	D	0	C) 81	4		9	0 4	•	4	0
		IV Drug	Use (%)			[-	of Choi				nant (%)	DOC Cu	stody (%)	No	o ASI (%)
A		History	Route		Alcohol	Meth	Co	caine	Marijuana	Othe	r	0		0		0
Agency		0	0		0	0		0	100	0		0				
State Avg		5	2		50	8		6	94	14		1		2		6
		Οι	utpatient S	Staff F	Profile by	y Degree			Outpa	tient Staff	Profile I	oy Certifi	cation	SAS Tre	eatment F	unding FY
	None	Associat	e Bache	lors	Masters	B Doctor	rate	Total	CADC	CAC	CCM	CPS	Other			
	1	()	4	:	2	0	7	4	0	0	0	3			\$93,375.
						Clients	s Adr	nitted a	and Served	by Level	of Care					
Detox			_	Res	idential			_	Halt	fway			Out	patient		
Clients			0	Clien	nts		(0	Clie	ents		0	Clier	nts		1
Units of Serv	/ice		0	Units	of Serv	ice	(0	Uni	its of Serv	ice	0	Units	of Service		3
Avg Hours P	er Clier	nt 0.	0	Avg [Days Pe	r Client	0.0	0	Avç	g Days Pe	r Client	0.0	Avg	Hours Per (Client	3.0
Avg Daily Ce	ensus		0	Avg [Daily Ce	ensus	(0	-	g Daily Ce		0	Avg	Daily Censu	us	0
									Discharges	6						
					De	etox	_		Residenti	al		Halfw	ay		Outpati	ent
				Ν	%	State %	Ď	Ν	%	State %	N	%	State	% N	%	State %
60 Complete	d Treat	tment														28.7
61 Complete	d Cour	t Commitr	nent													31.0
62 Left ACA	90 Da	ys													1 100.0	5.7
63 Moved																6.9
64 Transferr	ed															11.5
65 Incarcera	ted															
66 Broke Ru	les															1.1
67 AWOL																1.1
68 Death																
69 Failed to	-															8.0
70 Treatmen																5.75
91 Administr	ative D	ischarge														
				Cou		Percent										
Clients Not S	seen W	itnin 90 D	ays		0	0.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

	erformance Management Repo DUNCIL ON ALCOHOLISM (907		ed Marc	h 2005				Court Clients
Indicators	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agonov	Agonov	l Rank	Quartiles
Short-Term C	Juccomes (F104 Clients)	Average	Score	to State Avg	Agency Numerator	Agency Denominator	Rank	Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment			-				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
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Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Dischar	'ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference Bo	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages				% in Year before Discharge	% in Year following Discharge		
	Median Wages							
Consumer S	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time							
Indicator S	Summary							
Comparing S to State Aver		= 0		Quar			ldle 2 = ()	Тор ☺ = 0

Comparing Score to State Average	↓ = 2	↑ = 0
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· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

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Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

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Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

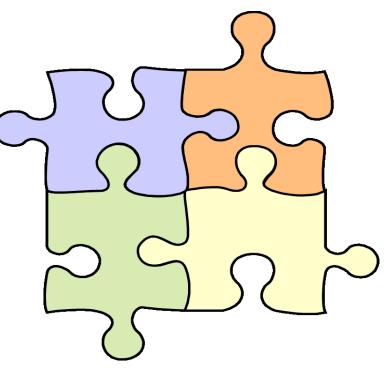
Consumer Survey Notes:

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Oklahoma Department of Mental Health and Substance Abuse Services

SHEKINAH COUNSELING SERVICES (464)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth TANF / CW Clients

Oklahoma Department of Mental Health and Substance Abuse Services	
Provider Performance Management Report prepared March 2005	
SHEKINAH COUNSELING SERVICES (464)	

Clients Admitted and Served TANF/ CW at the Agency (FY04) 5

Youth

Clients

									•		
atistics (FY	04 Clients)									
Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
60	40	100		0 0	60	0	0	0	40	0	0
30	70	100		0 0) 75	0	10	0	10	5	2
IV Drug	Use (%)			Drug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
0	0	20	20	0	60	0		0		0	0
21	14	35	10	5	70	5		9		3	5
	Sex Male 60 30 <u>IV Drug</u> History 0	Sex (%)MaleFemale60403070IV Drug Use (%)HistoryRoute00	Male Female 0-17 60 40 100 30 70 100 IV Drug Use (%) Alcohol 0 0 20	Sex (%) Age Male Female 0-17 18-2 60 40 100 30 70 100 30 70 100 100 100 100 IV Drug Use (%) History Alcohol Meth 0 0 20 20	Sex (%) Age (%) Male Female 0-17 18-25 26+ 60 40 100 0 0 30 70 100 0 0 IV Drug Use (%) Drug of Choir Drug of Choir History Route Alcohol Meth Cocaine 0 0 20 20 0	Sex (%) Age (%) Male Female 0-17 18-25 26+ White 60 40 100 0 0 60 30 70 100 0 0 75 IV Drug Use (%) Drug of Choice (%) Alcohol Meth Cocaine Marijuana 0 0 20 20 0 60	Sex (%) Age (%) Male Female 0-17 18-25 26+ White Black 60 40 100 0 0 60 0 30 70 100 0 0 75 0 IV Drug Use (%) Drug of Choice (%) Alcohol Meth Cocaine Marijuana Other 0 0 20 20 0 60 0	Sex (%) Age (%) R Male Female 0-17 18-25 26+ White Black Nat Am 60 40 100 0 0 60 0 0 30 70 100 0 0 75 0 10 IV Drug Use (%) Drug of Choice (%) Pregna Pregna 0 0 20 20 0 60 0	Sex (%) Age (%) Race (%) Male Female 0-17 18-25 26+ White Black Nat Am Asian 60 40 100 0 0 60 0 0 0 30 70 100 0 0 75 0 10 0 IV Drug Use (%) Drug of Choice (%) Pregnant (%) Pregnant (%) 0	Sex (%) Age (%) Race (%) Male Female 0-17 18-25 26+ White Black Nat Am Asian Hispanic 60 40 100 0 0 60 0 0 0 40 30 70 100 0 0 75 0 10 0 10 IV Drug Use (%) Drug of Choice (%) Pregnant (%) DOC Cust History Route Alcohol Meth Cocaine Marijuana Other 0<	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$

Outpatient Staff Profile by Degree

CADC CAC CCM CPS None Associate Bachelors Masters Doctorate Total Other 0 0 2 0 1 1 0 2 1 0 0

Clients Admitted and Served by Level of Care

Outpatient Staff Profile by Certification

Detox		Resid	dential					Halfway			Outpatien	t		
Clients	0	Clients	S		0			Clients		0	Clients			5
Units of Service	0	Units	of Serv	vice	0			Units of Service	e	0	Units of Se	ervice		8
Avg Hours Per Client	0.0	Avg D	ays Pe	er Client	0.0			Avg Days Per	Client	0.0	Avg Hours	Per Clie	ent	1.6
Avg Daily Census	0	Avg D	aily Ce	ensus	0			Avg Daily Cens	sus	0	Avg Daily	Census		0
							Dischar	ges						
			D	etox			Resid	ential		Halfway			Outpatie	ent
		Ν	%	State %		Ν	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatmen	nt													6.7
61 Completed Court Co	mmitment													
62 Left ACA/ 90 Days												3	60.0	53.3
63 Moved														
64 Transferred												1	20.0	6.7
65 Incarcerated														
66 Broke Rules														
67 AWOL												1	20.0	26.7
68 Death														
69 Failed to Begin Treat	tment													6.7
70 Treatment Incompati	bility													
91 Administrative Disch	arge													
		Coun	<u>t</u>	Percent										
Clients Not Seen Within	90 Days		1	20.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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	erformance Management Repo COUNSELING SERVICES (464		ed Marc	h 2005				TANF/ CW Clients
Indicators								
Short-Term (Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
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Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	11.1 11.1	0.0 0.0		0 0	4 4	2 of 2 2 of 2	8 8
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Post Dischar	Incarceration Free ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
					% in Year before Discharge	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Disonarge	Discharge		
Consumer S	urvov (EX04 Cliente)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Agency Numerator	Denominator	r.diik	Bottom Middle 2 To
Indicator S	Summary							
Comparing S	Score $\psi = 2$ \uparrow =	= 0		Quar	tiles Bo	ottom Mid	dle 2	Тор

Indicators								
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	, tronugo			Numerator	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	11.1 11.1	0.0 0.0		0 0	4 4	2 of 2 2 of 2	8 8
Long-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2
Post Discha	rge				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival				% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
Indicator	Summary							

Please See The Indicator Notes On The Next Page

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

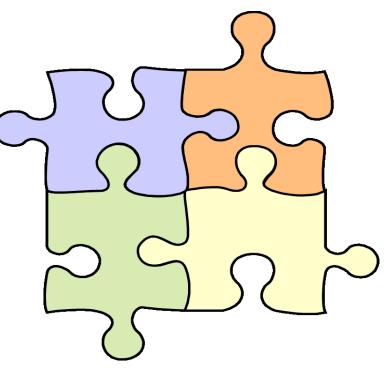
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

RIVERSIDE COUNSELING (476)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth TANF / CW Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **RIVERSIDE COUNSELING (476)**

Clients Admitted and Served TANF/ CW at the Agency (FY04) 2

Youth

Clients

		. ,								4		
Descriptive St	atistics (FY	04 Clients)									
	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26-	+ White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	50	50	100		0 0) 100	0	0	0	0	0	0
State Avg	30	70	100		0 0) 75	0	10	0	10	5	2
	IV Drug	Use (%)		[Drug of Choi	ice (%)		Pregnai	nt (%)	DOC Cus	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	100	0	0	0	0		0		0	0
State Avg	21	14	35	10	5	70	5		9		3	5

Outpatient Staff Profile by Degree

CADC CAC ССМ CPS None Associate Bachelors Masters Doctorate Total Other 2 0 0 0 7 1 8 0 0 0 0

Clients Admitted and Served by Level of Care

Outpatient Staff Profile by Certification

Detox		Resid	dential					Halfway			Outpatier	it		
Clients	0	Clients	S		0			Clients		0	Clients			2
Units of Service	0	Units	of Serv	vice	0			Units of Servic	e	0	Units of Se	ervice		32
Avg Hours Per Client	0.0	Avg D	ays Pe	er Client	0.0			Avg Days Per	Client	0.0	Avg Hours	Per Cl	ent	15.8
Avg Daily Census	0	Avg D	aily Ce	ensus	0			Avg Daily Cens		0	Avg Daily	Census		0
							Dischar	ges						
			D	etox			Resid	ential		Halfway			Outpatie	ent
		Ν	%	State %		Ν	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatmen	nt													6.7
61 Completed Court Co	mmitment													
62 Left ACA/ 90 Days												2	100.0	53.3
63 Moved														
64 Transferred														6.7
65 Incarcerated														
66 Broke Rules														
67 AWOL														26.7
68 Death														
69 Failed to Begin Trea	tment													6.7
70 Treatment Incompati	ibility													
91 Administrative Disch	arge													
		Coun	<u>it</u>	Percent										
Clients Not Seen Within	90 Days	(0	0.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 RIVERSIDE COUNSELING (476)

Average Score to State Avg Numerator Denominator Detox Level of Functioning torprovement Parned Discharges 14.02 / Follow-p Initiation of Treatment Bottom Middle 2 Residential Community Tenure - 30 days Score to State Avg Numerator Denominator Residential Community Tenure - 30 days Score to State Avg Numerator Denominator Residential Community Tenure - 30 days Score to State Avg Numerator Denominator Planned Discharges Level of Functioning Improvement Planned Discharges Parned Discharges Bottom Middle 2 Employment Initiation of Treatment Engagement in Treatment Parned Discharges Bottom Middle 2 Comparing Control Average Score to State Avg Year fefore # With in Vear fefore # Sovin fer Treatment Bottom Middle 2 Dufference Serveen Post & Pre Treatment Numerator Sin Average Sovin fer Treatment Sin Average Sovin fer Treatment Sin Average Sovin fer Year fello		$\Psi = 0 \qquad \uparrow =$	= 0						•
Average Score to State Avg Numerator Denominator Bottom Middle 2 Detox Level of Functioning Improvement Haldbard of Treatment Pained Discharges Score to State Avg Numerator Denominator Bottom Middle 2 Residential Community Tenure - 90 days Evel of Functioning Improvement Planned Discharges Score Sc		Score	- 0		Quar	tiles Be	ottom Mi	ddle 2	Тор
Detox Level of Functioning Improvement Average Sorre to State Avg Numerator Denominator Detox Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Bottom Middle 2 Residential Community Tenure - 90 days Community Tenure - 90 days Initiation of Treatment Initiation of Treatment Planned Discharges 14-Day Followup Initiation of Treatment Initiation of Treatment Planned Discharges Employment Initiation of Treatment Initiation of Treatment Planned Discharges Employment Initiation of Treatment Initiation of Treatment Dutpatient Level of Functioning Improvement State Agency Comparing Score # With Initiation of Treatment Rank Quartities Dutpatient Level of Functioning Improvement State Agency Comparing Score # With Initiation of Treatment Rank Quartities Dutpatient Long-Term Outcomes (CY01 Clients) State Agency Comparing Score # Without Initiation Middle 2 Post Discharge Surin Suring	Indicator	Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average			Numerator	Denominator		Bottom Middle 2
Average Score to State Avg Detox Level of Functioning Improvement Planned Discharges Numerafor Denominator 14-Day Follow-up Initiation of Treatment Everage Score to State Avg Residential Community Terure - 30 days Community Terure - 90 days Level of Functioning Improvement Planned Discharges Score Initiation of Treatment 14-Day Follow-up Initiation of Treatment Everage Functioning Improvement Planned Discharges Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Functioning Improvement Planned Discharges Functioning Improvement Planned Discharges Employment Initiation of Treatment State Agency Comparing Score Average # With in Year boffore # With in Year boffore Dutpatient Level of Functioning Improvement Planned Discharges State Agency Comparing Score (%) # With in Year boffore # Survivors in Year after Bottom Middle 2 Dut Convictions Free Incarceration Free (%) (%) Year boffore Year following Year boffore Rank Quartiles Bottom Middle 2 Dut Convictions Incarceration Clients With Wages Sine Agency Comparing Score Year following % in Year boffore % in Year boffore Year	Consumer S	Survey (FY04 Clients)			Comparing Score to State Avg		• •	Rank	Quartiles Bottom Middle 2
Detox Level of Functioning Improvement Average Score to State Avg Numerator Denominator Bottom Middle 2 Detox Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Bottom Middle 2 Residential Community Tenure - 90 days Community Tenure - 90 days Initiation of Treatment Initiation of Treatment Planned Discharges 14-Day Follow-up Initiation of Treatment Initiation of Treatment Planned Discharges Employment Initiation of Treatment Initiation of Treatment Planned Discharges Employment Framment Initiation of Treatment Doutpatient Level of Functioning Improvement Varage Score Comparing Score Planned Discharges Employment Treatment Score Score State Avg Dutpatient Level of Functioning Improvement Varage Score Score State Avg Planned Discharges Employment Initiation of Treatment Score Score State Avg DUI Convictions Free Incarceration Free (%) % in Year Merger Discharge Survival Survival % in Year After Treatment State Avg % in Year After Treatment		Incarceration Clients With Wages							
Average Šcoré to Štatě Avg Numerafor Denominator Bottom Middle 2 Detox Level of Functioning Improvement Planed Discharges 14-Day Follow-up Initiation of Treatment Bottom Middle 2 Residential Community Tenure - 30 days Community Tenure - 90 days Image: Scoré Image: Scoré <td< td=""><td>Difference B</td><td>Between Post & Pre Treatment</td><td></td><td></td><td></td><td>Year before</td><td>Year following</td><td></td><td></td></td<>	Difference B	Between Post & Pre Treatment				Year before	Year following		
Average Score to State Avg Numerator Denominator Bottom Middle 2 Detox Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Bottom Middle 2 Residential Community Tenure - 30 days Community Tenure - 30 days Bottom Middle 2 Community Tenure - 90 days Level of Functioning Improvement Planned Discharges Functioning Improvement Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Functioning Improvement Planned Discharges Engagement in Treatment Figagement in Treatment Functioning Improvement Planned Discharges Employment Initiation of Treatment Functioning Improvement Initiation of Treatment Engagement in Treatment Funce Areage Score (%) Score to	Post Discha	irge				receiving	in Year after		
Average Score to State Avg Numerator Denominator Detox Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Residential Community Tenure - 30 days Community Tenure - 30 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Engagement in Treatment Engagement in Treatment Engagement in Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Dutpatient Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Dutpatient Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Planned Discharges Employment Initiation of Treatment	-		Average	Score		Year before	Year following	Rank	Quartiles Bottom Middle 2
Average Score to State Avg Numerator Bottom Middle 2 Detox Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Engagement in Treatment Residential Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	Outpatient	Planned Discharges Employment Initiation of Treatment							
Average Score to State Avg Numerator Denominator Bottom Middle 2 Detox Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Residential Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Residential Community Tenure - 30 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Planned Discharges 14-Day Followup Initiation of Treatment Plannet Discharges 14-Day Followup Initiation of Treatment Engagement Engagement Plannet Discharges 14-Day Followup Engagement Initiation of Treatment Engagement Engagement Initiation of Treatment Engagement Engagement Initiation of Treatment Engagement Engagement	-	Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Average Score to State Avg Numerator Denominator Bottom Middle 2 Detox Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment	Residential	Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment							
	Detox	Planned Discharges 14-Day Follow-up Initiation of Treatment	riveluge		to State Avg	Numerator	Denominator		
Indicators	Short-Term	Outcomes (FY04 Clients)	State Average					Rank	Quartiles

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:

o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or; o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

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Long-Term Outcome Notes:

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Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

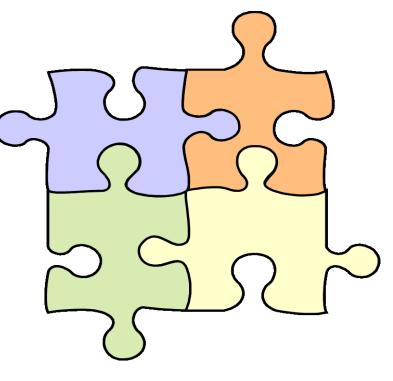
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

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Oklahoma Department of Mental Health and Substance Abuse Services

NEW HOPE OF MANGUM (643)



- Youth TANF / CW Clients
- **Provider Performance Management Report**

- Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**
 - March 2005 V 2.0

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **NEW HOPE OF MANGUM (643)**

Clients Admitted and Served at the Agency (FY04)

Youth

TANF/ CW

Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NEW HOPE OF MANGUM (643)

Descriptive	Statis	tics (FY0	4 Clients)											
-		Sex (Age (%		_		F	Race (%)			Hom	eless (%)
		Male	Female	0-17	18-25		White	Black	Nat Am		Hispanic	Multirace		
Agency		0	100	100	0	0	100	0	0	0	0	0		0
State Avg		30	70	100	0	0	75	0	10	0	10	5		2
		IV Drug l				ug of Choic			Pregna	ant (%)	DOC Cust	tody (%)	No	ASI (%)
Agonov		History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	r	0		0		0
Agency		0	0	100	0	0	100	0						
State Avg		21	14	35	10	5	70	5		9		3		5
		Ou	tpatient Staff	Profile by	Degree		Outpat	ient Staff	Profile by	Certifica	ation	SAS Treat	ment Fu	Inding FY04
	None	Associate	e Bachelors	Masters	Doctora	te Total	CADC	CAC	CCM	CPS	Other			
	0	2	2 1	1		0 4	3	1	0	0	2			\$60,000.00
					Clients	Admitted a	nd Served	by Level	of Care					
Detox			Re	sidential			Half	way			Outpa	atient		
Clients		() Clie	ents		0	Clie	nts		0	Clients	S		1
Units of Ser	vice	() Uni	ts of Servio	e	0	Unit	ts of Serv	ice	0	Units	of Service		12
Avg Hours F	Per Clie	nt 0.0) Avg	Days Per	Client	0.0	Avg	Days Pe	r Client	0.0	Avg H	ours Per Clie	ent	12.0
Avg Daily C	ensus	() Avg	Daily Cer	sus	0	Avg	Daily Ce	nsus	0	Avg D	aily Census		0
						I	Discharges							
				Det	ох		Residentia	al		Halfway	/	(Outpatie	ent
			Ν	%	State %	Ν	% 5	State %	Ν	%	State %	N	%	State %
60 Complete	ed Trea	tment												6.7
61 Complete	ed Cour	rt Commitm	nent											
62 Left ACA	/ 90 Da	iys												53.3
63 Moved														
64 Transferr	red													6.7
65 Incarcera	ated													
66 Broke Ru	ules													
67 AWOL												1	100.0	26.7
68 Death														
69 Failed to	Begin ⁻	Treatment												6.7
70 Treatmer														
91 Administ	rative D)ischarge												
Clients Not	Seen W	/ithin 90 Da		unt <u>P</u> 1	<u>ercent</u> 100.0									
				I	100.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

	E OF MANGUM (643)							Clients
Indicators		Chata	A	0	- A.	A =		
Snort-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	-		Ū				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	11.1 11.1	0.0 0.0		0 0	1 1	2 of 2 2 of 2	8 8
Long-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2
Post Dischar	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service							
	Convenient Time							
Indicator S	Convenient Time						l	

Comparing Score to State Average	↓ = 2	↑ = 0
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Youth TANF/ CW Clients

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

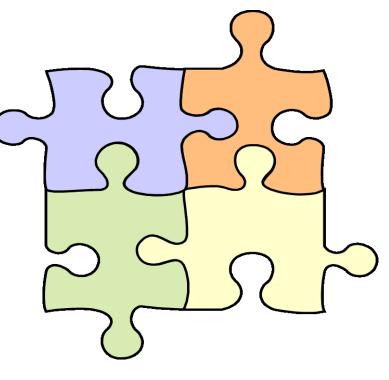
The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

NORMAN ALCOHOL INFORMATION CTR (906)

Youth TANF / CW Clients

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
NORMAN ALCOHOL INFORMATION CTR (906)

Clients Admitted and Served TANF/ CW at the Agency (FY04)

1

Youth

Clients

Oklahoma Department of Mental Health and Substance A
Provider Performance Management Report prepared March 200
NORMAN ALCOHOL INFORMATION CTR (906)

Descriptive	Statis	tics (FY0	4 Clients)											
		Sex (%	,		Age (Race (%)			Horr	ieless (%)
			Female	0-17	18-25			Black	Nat Am		•	Multirace		
Agency		0	100	100	0	0	0	0	100	0	0	0		0
State Avg		30	70	100	(0 0	75	0	10	0	10	5		2
		IV Drug L				rug of Choic			Pregna	ant (%)	DOC Cust	tody (%)	No	ASI (%)
Agency		History 0	Route 0	Alcohol 0	Meth 0	Cocaine 0	Marijuana 0	Other 100		0		0		0
State Avg		21	0 14	35	10	5	70	5		9		3		5
olulo Arg		21	14	35	10	5	70	5		Ũ		Ũ		Ū
			patient Staff					tient Staff				SAS Treatn	nent Fu	unding FY04
		Associate			Doctora	te Total	CADC	CAC			Other			
	6	1	8	7		0 22	12	0	0	1	9			\$102,000.00
					Clients	Admitted a		-	of Care					
Detox			Re	sidential			Halt	way			Outpa	atient		
Clients		C	Clie	ents		0	Clie	ents		0	Clients	S		1
Units of Ser	vice	C	Uni	ts of Servio	e	0	Uni	ts of Servi	се	0	Units	of Service		2
Avg Hours F	Per Clie	nt 0.0	Avg	Days Per	Client	0.0	Avg	g Days Pe	r Client	0.0	Avg H	ours Per Clie	nt	2.0
Avg Daily Co	ensus	C	Avg	Daily Cer	sus	0	Ανξ	Daily Ce	nsus	0	Avg D	aily Census		0
							Discharges	;						
				Det	ох		Residenti	al		Halfway	/	C	Outpatie	ent
			Ν	%	State %	Ν	%	State %	Ν	%	State %	5 N	%	State %
60 Complete	ed Trea	tment												6.7
61 Complete			ent											
62 Left ACA	/ 90 Da	ys												53.3
63 Moved														
64 Transferr														6.7
65 Incarcera														
66 Broke Ru	lles													
67 AWOL														26.7
68 Death	Deein 7	F wa a t wa a wit											100.0	6.7
69 Failed to	-											1	100.0	0.7
70 Treatmer 91 Administr														
31 AUTIIIIISU	auve D	nscharge	-											
Clients Not S	Seen W	/ithin 90 Da		ount P 0	ercent 0.0									
			-	0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Indiantara								
Indicators	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2
Post Discha	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	Setween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
					•		•	
Indicator	Summary							

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:

- o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or; o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus
- code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or; o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance

abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

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TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

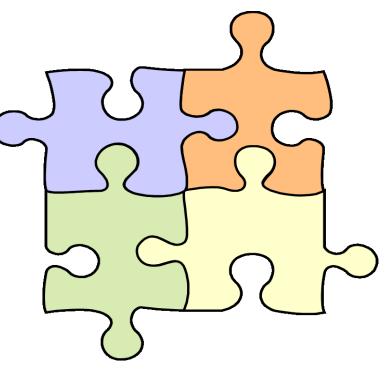
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services



DRUG RECOVERY, INC. (910)

- Youth TANF / CW Clients
- **Provider Performance Management Report**

Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 DRUG RECOVERY, INC. (910)

Clients Admitted and Served TANF/ CW at the Agency (FY04)

1

Youth

Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 DRUG RECOVERY, INC. (910)

_														
Descriptive	Statis													
		Sex (,	0.47	Age (Dia di		Race (%	,	N 4 - 141	Hom	eless (%)
Agonov		Male 0	Female 100	0-17 100	18-2 (+ White 0 10		Nat An	n Asian 0 0	•	Multirace 0		0
Agency														
State Avg		30	70	100	(C	0 7	5 0	1(0 0	0 10	5		2
		IV Drug				rug of Cho				nant (%)	DOC Cus	tody (%)	No	ASI (%)
Agoney		History	Route	Alcohol	Meth	Cocaine	Marijuan		r	0		0		0
Agency		0	0	0	0	100	10							
State Avg		21	14	35	10	5	7	0 5		9		3		5
		Οι	Itpatient Staff	Profile by	Degree		Outp	atient Staff	f Profile b	by Certific	ation	SAS Treat	ment Fu	Inding FY04
	None	Associat	e Bachelors	Masters	Doctora	ate Total	CADC	CAC	CCM	CPS	Other			
	6	() 8	3		0 17	0	0	0	0	1			\$60,000.00
					Clients	Admitted	and Serve	d by Level	of Care					
Detox			Re	sidential			Ha	alfway			Outpa	atient		
Clients			0 Clie	ents		0	С	lients		0	Client	s		1
Units of Ser	vice			ts of Servic	e	0		nits of Serv	/ice	0	Units	of Service		11
Avg Hours F	Per Clie	nt 0.	0 Avg	Days Per	Client	0.0		vg Days Pe		0.0	Avg H	lours Per Clie	ent	10.8
Avg Daily C	ensus		0 Avg	Daily Cen	sus	0		vg Daily Ce		0	Avg D	aily Census		0
							Discharge							
				Det	ox		Resider			Halfwa	av.	(Outpatie	ent
			N	%	State %	N	%	State %	N		State %		%	State %
60 Complete	ed Trea	Itment												6.7
61 Complete	ed Coui	rt Commitr	nent											
62 Left ACA	/ 90 Da	iys												53.3
63 Moved														
64 Transfer	red													6.7
65 Incarcera	ated													
66 Broke Ru	ules													
67 AWOL												1	100.0	26.7
68 Death														
69 Failed to	Begin ⁻	Treatment												6.7
70 Treatme	nt Incon	npatibility												
91 Administ	rative D	Discharge												
		-	Co	ount Pe	ercent									
Clients Not	Seen W	/ithin 90 D		0	0.0									

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Indicators		State	Agonov	Comparing Coort	Agonati	Agonos	I Deel:	Quartiles
Snort-Term (Dutcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment					Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients receiving	Year following Discharge # Survivors in Year after		Bottom Middle 2
Post Dischar	-				Treatment	Discharge		
Difference B	Survival etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Convenient Time						I	
Indicator S	-			Quar	411 -	ottom Mid	dle 2	Тор

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;

o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;

o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;

o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

· Clients identified as dependents or codependents

· Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"

• Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a guarter of the agencies. A guarter of the agencies with the highest ranking will receive a happy face (a), agencies falling into the middle 2 guartiles will receive a normal face (a), and agencies scoring in the bottom guartile receive a sad face 🛞

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service and counted as engaging in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as initiating treatment when they receive a follow-up service within 14 days of discharge and counted as engaging in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

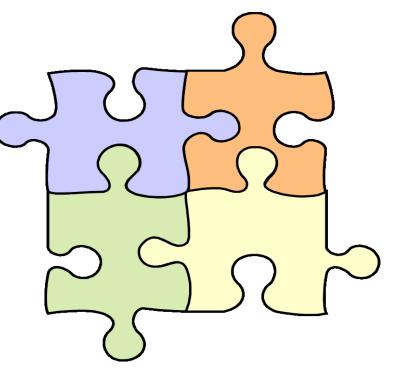
Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper guestionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides guarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services

PEOPLE INCORPORATED (933)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth TANF / CW Clients

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 **PEOPLE INCORPORATED (933)**

Avg Daily Census

0

0

Clients Admitted and Served TANF/ CW at the Agency (FY04) 3

Avg Daily Census

0

Youth

Clients

0

Descriptive	Statis	tics (FY0	4 Clients)											
_		Sex (%)		Age (%)				R	ace (%)			Homeless (%)
		Male	Female	0-17	18-2	5 2	6+ W	hite Bla	ck	Nat Am	Asian	Hispanic	Multirace	
Agency		0	100	100	()	0	67	0	0	0	0	33	0
State Avg		30	70	100	(0	0	75	0	10	0	10	5	2
		IV Drug	Jse (%)		D	rug of Ch	oice (%)			Pregna	nt (%)	DOC Cus	tody (%)	No ASI (%)
		History	Route	Alcohol	Meth	Cocaine	e Mariju	ana O	ther					
Agency		33	33	33	33	0		67	0		33		0	0
State Avg		21	14	35	10	5		70	5		9		3	5
	_	Ou	tpatient Staff	Profile by I	Degree		0	utpatient S	taff F	Profile by	Certifica	ation	SAS Treatn	nent Funding FY04
	None	Associate	e Bachelors	Masters	Doctora	ate Total	CAD	C CAC		CCM (CPS	Other		
	0	C	6	11		0 1	7 3	3 0		1	0	8		\$277,000.00
					Clients	Admittee	d and Ser	ved by Lev	vel o	of Care				
Detox			Re	esidential				Halfway				Outpa	atient	
Clients) Clie	ents		0		Clients			0	Client	s	3
Units of Serv	vice) Uni	ts of Servic	e	0		Units of S	ervio	ce	0	Units	of Service	67
Avg Hours P	er Clier	nt 0.) Avg	g Days Per	Client	0.0		Avg Days	Per	Client	0.0	Avg H	lours Per Clie	nt 22.4

Avg Daily Census

				Discha	rges						
			Resid	lential		Halfway			nt		
	Ν	% State	e% N	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatment											6.7
61 Completed Court Commitment											
62 Left ACA/ 90 Days									1	50.0	53.3
63 Moved											
64 Transferred											6.7
65 Incarcerated											
66 Broke Rules											
67 AWOL									1	50.0	26.7
68 Death											
69 Failed to Begin Treatment											6.7
70 Treatment Incompatibility											
91 Administrative Discharge											
	Count	Percen	<u>t</u>								
Clients Not Seen Within 90 Days	2	66.7	_								

General Notes:

Avg Daily Census

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services. The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 PEOPLE INCORPORATED (933)

	ICORPORATED (933)							
Indicators								
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 T
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	, we lage		to state Avg	Numerator	Denominator		
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	11.1 11.1	0.0 0.0		0 0	1 1	2 of 2 2 of 2	8 8
l ong-Term (Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2
Post Dischar	Incarceration Free				# Clients receiving	# Survivors in Year after		
	Survival				Treatment	Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Favorable Time to First Service Convenient Time							
Indicator	Convenient Time							
Indicator S Comparing S to State Aver	Convenient Time Summary Score	= 0		Quar	tiles Bo	ottom Mid	dle 2	Тор

Youth TANF/ CW Clients

· Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria: o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;

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TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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For Residential Treatment services, clients are counted as initiating treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as engaging in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

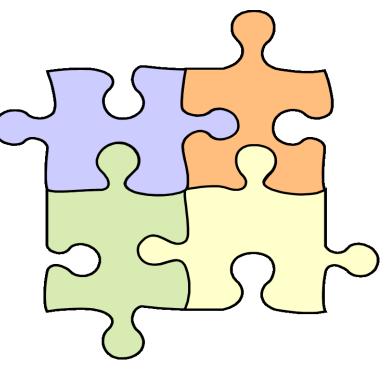
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Oklahoma Department of Mental Health and Substance Abuse Services

GATEWAY TO PREVENTION/RECOVERY (934)

Provider Performance Management Report



Prepared by the **Evaluation and Data Analysis Section Decision Support Services Division**

Youth TANF / CW Clients

Oklahoma Department of Mental Health and Substance Abuse Services	
Provider Performance Management Report prepared March 2005	
GATEWAY TO PREVENTION/RECOVERY (934)	

Clients Admitted and Served TANF/ CW at the Agency (FY04) Clients

7

Youth

Indicators								
Short-Term (Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	11.1 11.1	33.3 33.3	•	1 1	3 3	1 of 2 1 of 2	Ć
Long-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients	Year following Discharge # Survivors		Bottom Middle 2 To
Post Dischar	-				receiving Treatment	in Year after Discharge		
	Survival							
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To

Descriptive	Statis	tics (FY0	4 Clients)											
		Sex (%			Age (Race (%)			Hom	eless (%)
			Female	0-17	18-2			Black	Nat Am		•	Multirace		
Agency		29	71	100	() 0	86	0	14	0	0	0		0
State Avg		30	70	100	(0 0	75	0	10) 0	10	5		2
		IV Drug U				rug of Choic			. <u> </u>	ant (%)	DOC Cus	tody (%)	No	ASI (%)
Agency		History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	-	0		14		0
State Avg		0	0	29	0	0	100	0		9		3		5
State Avy		21	14	35	10	5	70	5		5		5		5
		Out	patient Staff	Profile by	Degree		Outpa	tient Staff	Profile by	y Certifica	ation	SAS Treatr	nent Fu	Inding FY04
		Associate			Doctora	ate Total	CADC	CAC			Other			
	3	0	7	8		1 19	3	0	0	0	1		:	\$253,000.00
					Clients	Admitted a	nd Served	by Level	of Care					
Detox			Re	sidential			Half	way			Outpa	atient		
Clients		0	Clie	nts		0	Clie	ents		0	Client	s		7
Units of Ser	vice	0	Uni	ts of Servic	e	0	Uni	ts of Serv	ice	0	Units	of Service		36
Avg Hours F	Per Clie	nt 0.0	Avg	Days Per	Client	0.0	Avg	g Days Pe	r Client	0.0	Avg H	ours Per Clie	nt	5.1
Avg Daily Ce	ensus	0	Avg	Daily Cen	sus	0	Avg	g Daily Ce	nsus	0	Avg D	aily Census		0
							Discharges	5						
				Det	ох		Residenti	al		Halfwa	y		Dutpatie	ent
			Ν	%	State %	Ν	% 3	State %	Ν	%	State %	b N	%	State %
60 Complete	ed Trea	tment										1	33.3	6.7
61 Complete	ed Cour	t Commitm	ent											
62 Left ACA	/ 90 Da	ys										2	66.7	53.3
63 Moved														
64 Transferr														6.7
65 Incarcera														
66 Broke Ru	lles													
67 AWOL														26.7
68 Death		-												6.7
69 Failed to	-													6.7
70 Treatmer														
91 Administ	rative D	ischarge												
Clients Not S	Seen M	ithin 90 Da			ercent									
			,5	1	25.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHŠAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

GATEWAY	erformance Management Report TO PREVENTION/RECOVERY		ed Marcl	h 2005				TANF/ C Clients
Indicators		01.1						
Short-Term C	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 1
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
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Long-Term C	Dutcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2
- on an o	DUI Convictions Free	(70)	(70)		Distinuige	Distinge		
	Incarceration Free				# Clients	# Survivors		
Post Dischar	ae				receiving	in Year after		
	Survival				Treatment	Discharge		
Difference B	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions							
	Incarceration							
	Clients With Wages							
	Median Wages							
Consumer S	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2
	Satisfaction	, weidye	20010	U U	Numeralui	Benominator		
	Favorable Outcomes							
	Service Quality Favorable Time to First Service							
	Convenient Time						I	
Indicator S	-							_
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Please See The Indicator Notes On The Next Page