

Oklahoma Department of Mental Health and Substance Abuse Services

NORMAN AL/DRUG TREATMENT CTR (102)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NORMAN AL/DRUG TREATMENT CTR (102)

Clients Admitted and Served
 at the Agency (FY04)
 82

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 57 | 43 | 100 | 0 | 0 | 68 | 9 | 14 | 1 | 4 | 3 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 18 | 14 | 57 | 4 | 16 | 81 | 48 | 0 | 1 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | | Outpatient Staff Profile by Certification | | | | |
|------------------------------------|-----------|-----------|---------|-----------|-------|--|---|-----|-----|-----|-------|
| None | Associate | Bachelors | Masters | Doctorate | Total | | CADC | CAC | CCM | CPS | Other |
| 1 | 0 | 2 | 4 | 0 | 7 | | 1 | 0 | 0 | 0 | 2 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|--------------------------|-------------------------|
| Clients | 0 | Clients 82 | Clients 0 |
| Units of Service | 0 | Units of Service 4,826 | Units of Service 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client 58.9 | Avg Days Per Client 0.0 |
| Avg Daily Census | 0 | Avg Daily Census 13 | Avg Daily Census 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|------|---------|---------|---|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | 454 | 68.0 | 66.2 | | | 40.4 | | | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | 3 | 0.4 | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | 78 | 11.7 | 10.1 | | | 5.7 | | | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | | | 2.3 |
| 64 Transferred | | | 12.2 | 6 | 0.9 | 2.2 | | | 12.6 | | | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | 38 | 5.7 | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | 63 | 9.4 | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | 0.2 | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | 26 | 3.9 | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 1 | 1.3 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NORMAN AL/DRUG TREATMENT CTR (102)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days | 95.7 | 97.4 | ↑ | 74 | 76 | 2 of 4 | | | ☹ |
| | Community Tenure - 90 days | 91.9 | 96.1 | ↑ | 73 | 76 | 2 of 4 | | | ☹ |
| | Level of Functioning Improvement | 35.8 | 7.2 | ↓ | 5 | 69 | 3 of 4 | | | ☹ |
| | Planned Discharges | 33.3 | 49.3 | ↑ | 34 | 69 | 2 of 4 | | | ☹ |
| | 14-Day Followup | 2.5 | 7.7 | ↑ | 1 | 13 | 1 of 2 | | | ☺ |
| | Initiation of Treatment | | | | | | | | | |
| Halfway | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| Outpatient | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | | |
|--|----------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|--|
| | | | | | | | Bottom | Middle 2 | Top | |
| Tenure | | | | | | | | | | |
| | DUI Convictions Free | | | | | | | | | |
| | | | | | | | | | | |
| Post Discharge | | | | | | | | | | |
| | Survival | | | | | | | | | |
| | | | | | | | | | | |
| Difference Between Post & Pre Treatment | | | | | | | | | | |
| | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| | Clients With Wages | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |

Consumer Survey (FY04 Clients)

| | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | | | | | | | | | |
| Favorable Outcomes | | | | | | | | | |
| Service Quality | | | | | | | | | |
| Favorable Time to First Service | | | | | | | | | |
| Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 1 | ↑ = 4 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☹ = 4 | ☺ = 1 |

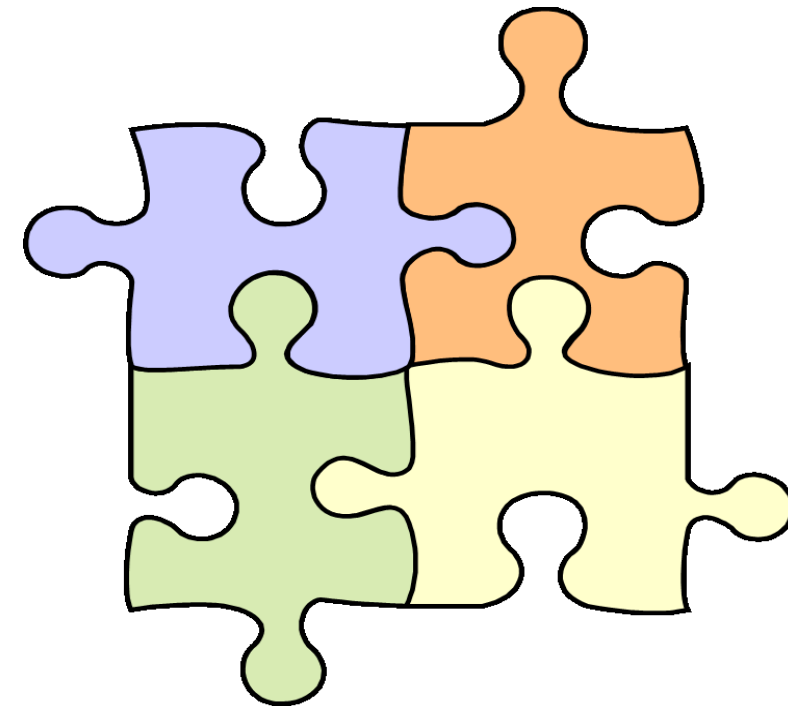
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

HUMAN SKILLS & RESOURCES (461)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

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 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

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Agency Demoninator - The number of clients at risk for the indicator event.

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Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 HUMAN SKILLS & RESOURCES (461)

Clients Admitted and Served
 at the Agency (FY04)
 14

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 71 | 29 | 100 | 0 | 0 | 93 | 0 | 7 | 0 | 0 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 7 | 0 | 21 | 0 | 0 | 93 | 36 | 0 | 14 | 21 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 1 | 5 | 14 | 4 | 24 | 7 | 0 | 0 | 0 | 1 | \$374,583.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|-------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 95 | 34.8 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 31 | 11.4 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 3 | 1.1 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 1 | 0.4 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 1 | 0.4 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 8 | 2.9 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 4 | 1.5 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 67 | 24.5 | 6.1 |
| 68 Death | | | | | | | | | | 1 | 0.4 | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 31 | 11.4 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | 31 | 11.36 | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 6 | 100.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
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 HUMAN SKILLS & RESOURCES (461)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|---|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|--|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions Incarceration Clients With Wages Median Wages | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

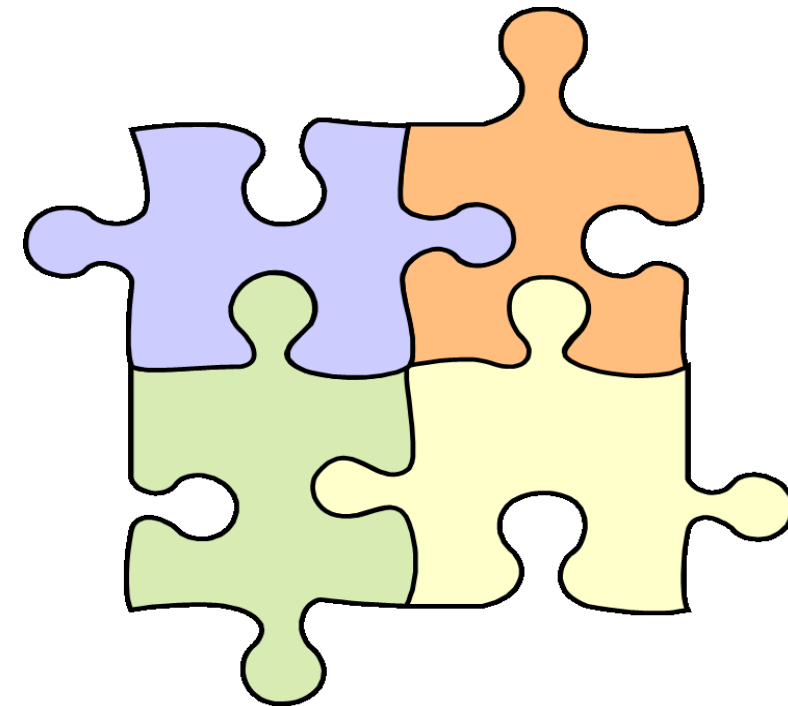
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

PAYNE COUNTY DRUG COURT, INC. (462)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 79 | 21 | 100 | 0 | 0 | 79 | 0 | 5 | 0 | 16 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 32 | 0 | 5 | 100 | 5 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|--|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 1 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 6 | 19.4 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 24 | 77.4 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | | | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | | | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | | | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 1 | 3.2 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 1 | 7.1 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|-------------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 16.7 | ↓ | 2 | 12 | 23 of 27 | | | ☺ |
| | Planned Discharges | 33.3 | 0.0 | ↓ | 0 | 12 | 19 of 19 | ☹ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |
| | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| Difference Between Post & Pre Treatment | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Post Discharge | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Difference Between Post & Pre Treatment | Survival | | | | | | | | | |
| | DUI Convictions | | | | | | | | | |
| Consumer Survey (FY04 Clients) | Incarceration | | | | | | | | | |
| | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

| Comparing Score to State Average | ↓ = 2 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 1 | ☺ = 1 | ☺ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

SHEKINAH COUNSELING SERVICES (464)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demonstrator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 SHEKINAH COUNSELING SERVICES (464)

Clients Admitted and Served
 at the Agency (FY04)
 5

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 60 | 40 | 100 | 0 | 0 | 60 | 0 | 0 | 0 | 40 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 20 | 20 | 0 | 60 | 0 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other |
| 0 | 0 | 1 | 1 | 0 | 2 | 2 | 0 | 1 | 0 | 0 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------|------------|
| Clients | 0 | 0 | 5 |
| Units of Service | 0 | 0 | 8 |
| Avg Hours Per Client | 0.0 | 0.0 | 1.6 |
| Avg Daily Census | 0 | 0 | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 59 | 38.6 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 1 | 0.7 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 36 | 23.5 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 7 | 4.6 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 20 | 13.1 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 3 | 2.0 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 14 | 9.2 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 13 | 8.5 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 1 | 20.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 SHEKINAH COUNSELING SERVICES (464)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 0.0 | ↓ | 0 | 4 | 27 of 27 | ⊖ | | |
| | Planned Discharges | 33.3 | 0.0 | ↓ | 0 | 4 | 19 of 19 | ⊖ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 2 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ⊖ = 2 | ⊖ = 0 | ⊕ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Clients Admitted and Served
 at the Agency (FY04)
 25

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 65 | 35 | 100 | 0 | 0 | 83 | 0 | 4 | 0 | 0 | 13 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 87 | 0 | 9 | 96 | 13 | 4 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|--|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 1 | 2 | 1 | 4 | 1 | 0 | 0 | 0 | 3 | |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|--|-------|---|---------|-------------|---|---------|---------|---|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |

- 60 Completed Treatment
- 61 Completed Court Commitment
- 62 Left ACA/ 90 Days
- 63 Moved
- 64 Transferred
- 65 Incarcerated
- 66 Broke Rules
- 67 AWOL
- 68 Death
- 69 Failed to Begin Treatment
- 70 Treatment Incompatibility
- 91 Administrative Discharge

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 8 | 44.4 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 88.9 | ↑ | 8 | 9 | 7 of 27 | | | ☺ |
| | Planned Discharges | 33.3 | 0.0 | ↓ | 0 | 9 | 19 of 19 | ☹ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Outpatient | Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |
| Difference Between Post & Pre Treatment | | | | | | | | | | |
| DUI Convictions | | | | | | | | | | |
| Incarceration | | | | | | | | | | |
| Clients With Wages | | | | | | | | | | |
| Median Wages | | | | | | | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|--|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | | | | | | | | | | |
| Favorable Outcomes | | | | | | | | | | |
| Service Quality | | | | | | | | | | |
| Favorable Time to First Service | | | | | | | | | | |
| Convenient Time | | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 1 | ↑ = 1 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 1 | ☺ = 0 | ☺ = 1 |

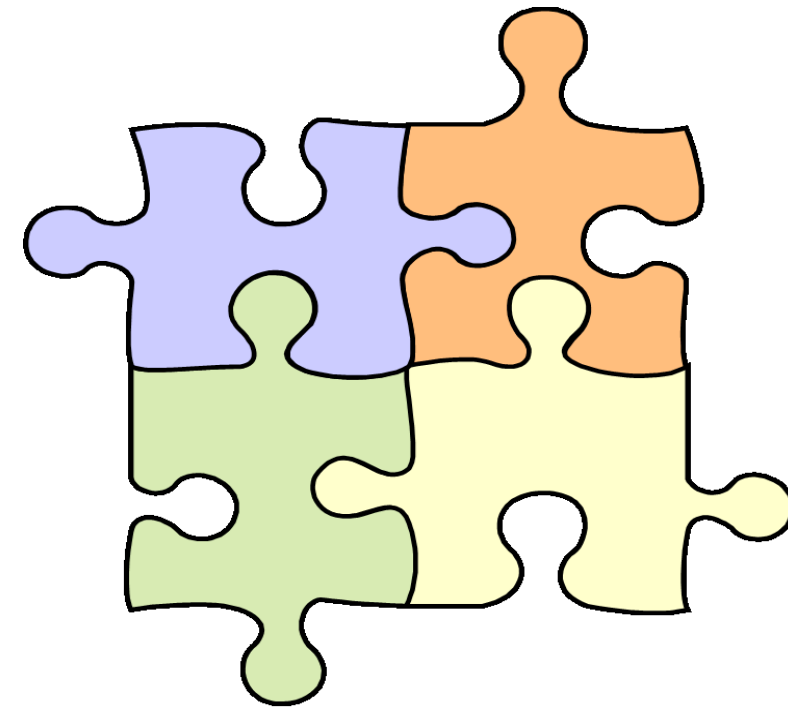
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

RIVERSIDE COUNSELING (476)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 RIVERSIDE COUNSELING (476)

Clients Admitted and Served
 at the Agency (FY04)
 2

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 50 | 50 | 100 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other |
| 0 | 0 | 0 | 8 | 1 | 9 | 2 | 0 | 0 | 0 | 0 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------|------------|
| Clients | 0 | 0 | 2 |
| Units of Service | 0 | 0 | 32 |
| Avg Hours Per Client | 0.0 | 0.0 | 15.8 |
| Avg Daily Census | 0 | 0 | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|-------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | | | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 33 | 100.0 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | | | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | | | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 RIVERSIDE COUNSELING (476)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Long-Term Outcomes (CY01 Clients) | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |
| Difference Between Post & Pre Treatment | | | | | | | | | | |
| DUI Convictions | | | | | | | | | | |
| Incarceration | | | | | | | | | | |
| Clients With Wages | | | | | | | | | | |
| Median Wages | | | | | | | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------|--|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | | | | | | | | | | |
| Favorable Outcomes | | | | | | | | | | |
| Service Quality | | | | | | | | | | |
| Favorable Time to First Service | | | | | | | | | | |
| Convenient Time | | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

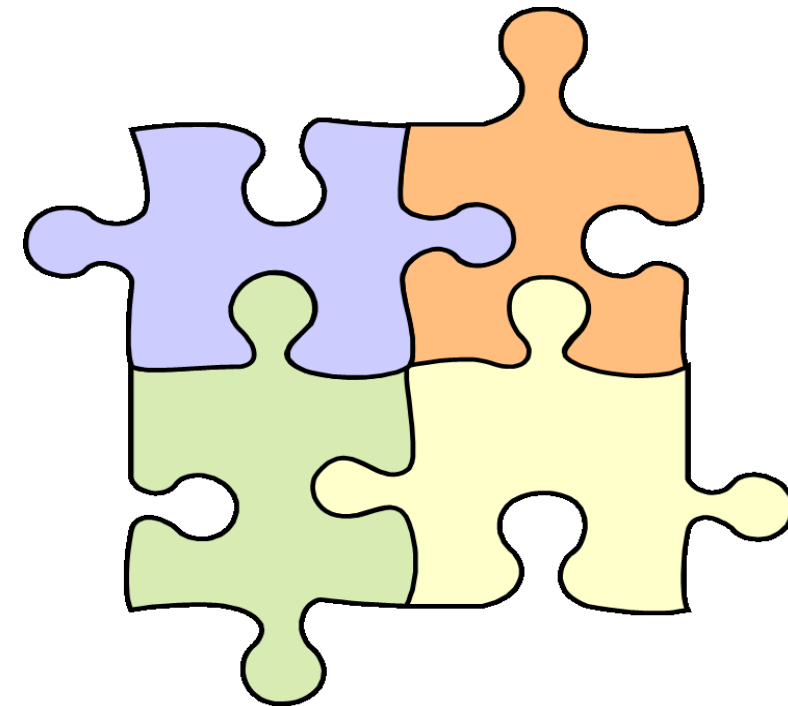
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

BILL WILLIS MENTAL HEALTH (503)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 BILL WILLIS MENTAL HEALTH (503)

Clients Admitted and Served
 at the Agency (FY04)
 3

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 0 | 100 | 100 | 0 | 0 | 0 | 0 | 50 | 0 | 50 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 33 | 100 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 2 | 20 | 10 | 4 | 36 | 2 | 0 | 2 | 0 | 0 | \$347,880.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 1 |
| Units of Service | 0 | Units of Service | 3 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 3.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|------|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | 96 | 72.7 | 66.2 | | | 40.4 | 139 | 43.7 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 9 | 2.8 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | 10 | 7.6 | 10.1 | | | 5.7 | 70 | 22.0 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 16 | 5.0 | 2.3 |
| 64 Transferred | | | 12.2 | 1 | 0.8 | 2.2 | | | 12.6 | 14 | 4.4 | 5.2 |
| 65 Incarcerated | | | 0.1 | 1 | 0.8 | 0.1 | | | 1.2 | 2 | 0.6 | 2.6 |
| 66 Broke Rules | | | 1.4 | 14 | 10.6 | 7.3 | | | 20.1 | 21 | 6.6 | 5.7 |
| 67 AWOL | | | 10.3 | 9 | 6.8 | 9.8 | | | 10.7 | 1 | 0.3 | 6.1 |
| 68 Death | | | | | | | | | | 3 | 0.9 | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | 1 | 0.8 | 2.0 | | | 1.7 | 42 | 13.2 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | 1 | .31 | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 BILL WILLIS MENTAL HEALTH (503)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days | 95.7 | 0.0 | ↓ | 0 | 1 | 4 of 4 | ⊖ | | |
| | Community Tenure - 90 days | 91.9 | 0.0 | ↓ | 0 | 1 | 4 of 4 | ⊖ | | |
| | Level of Functioning Improvement | 35.8 | 0.0 | ↓ | 0 | 1 | 4 of 4 | ⊖ | | |
| | Planned Discharges | 33.3 | 0.0 | ↓ | 0 | 1 | 4 of 4 | ⊖ | | |
| | 14-Day Followup | | | | | | | | | |
| Halfway | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| Outpatient | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | 43.8 | 0.0 | ↓ | 0 | 2 | 27 of 27 | ⊖ | | |
| | Planned Discharges | 33.3 | 100.0 | ↑ | 2 | 2 | 1 of 19 | | | ☺ |
| | Employment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------|--|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | | | | | | | | | | |
| Favorable Outcomes | | | | | | | | | | |
| Service Quality | | | | | | | | | | |
| Favorable Time to First Service | | | | | | | | | | |
| Convenient Time | | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 5 | ↑ = 1 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ⊖ = 5 | ⊖ = 0 | ☺ = 1 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

FAMILY & CHILDREN'S SERVICES (541)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 FAMILY & CHILDREN'S SERVICES (541)

Clients Admitted and Served
 at the Agency (FY04)
 17

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 60 | 40 | 100 | 0 | 0 | 20 | 10 | 40 | 0 | 0 | 30 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 12 | 0 | 10 | 0 | 0 | 10 | 90 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 2 | 6 | 0 | 8 | 3 | 0 | 4 | 0 | 1 | \$258,000.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 1 | 1.4 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 32 | 46.4 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 9 | 13.0 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 10 | 14.5 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 3 | 4.3 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 9 | 13.0 | 6.1 |
| 68 Death | | | | | | | | | | 1 | 1.4 | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 4 | 5.8 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 14 | 82.4 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 FAMILY & CHILDREN'S SERVICES (541)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 28.6 | ↓ | 2 | 7 | 21 of 27 | | | ☺ |
| | Planned Discharges | 33.3 | 0.0 | ↓ | 0 | 7 | 19 of 19 | ☹ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 2 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 1 | ☺ = 1 | ☺ = 0 |

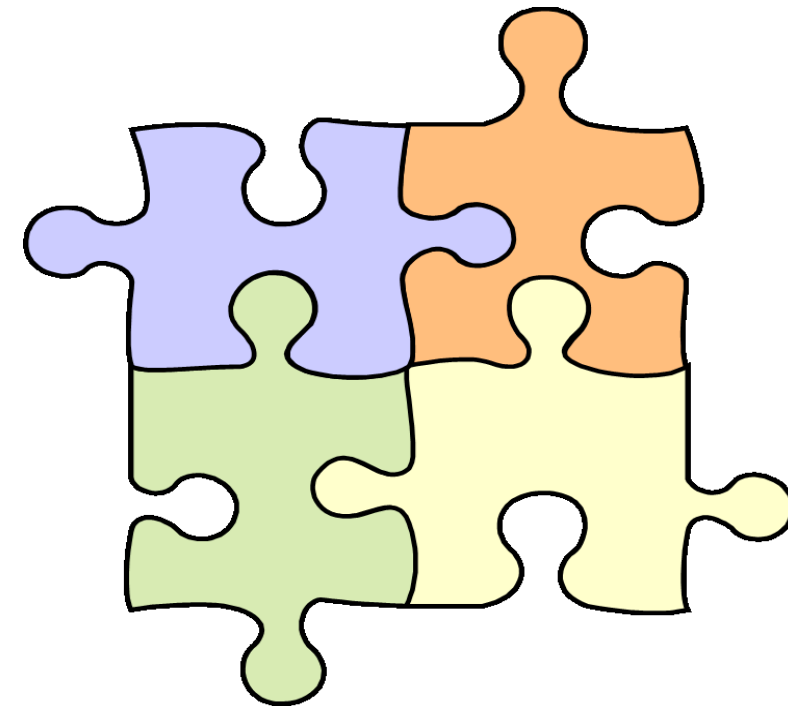
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

RED ROCK BEHAVIORAL HEALTH SVC (553)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
RED ROCK BEHAVIORAL HEALTH SVC (553)

Clients Admitted and Served
at the Agency (FY04)
19

All Youth
Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 58 | 42 | 100 | 0 | 0 | 89 | 0 | 5 | 0 | 5 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 5 | 0 | 26 | 5 | 0 | 79 | 16 | 0 | 0 | 16 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 2 | 0 | 9 | 19 | 2 | 32 | 0 | 0 | 6 | 0 | 0 | \$438,916.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 42 | 23.2 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 63 | 34.8 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 13 | 7.2 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 3 | 1.7 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 11 | 6.1 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 35 | 19.3 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | 4 | 2.2 | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 10 | 5.5 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 4 | 36.4 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
RED ROCK BEHAVIORAL HEALTH SVC (553)

All Youth
Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|---|---------------|--------------|------------------------------|------------------|--------------------|---------------------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | 43.8 33.3 | 8.3 66.7 | ↓ ↑ | 1 8 | 12 12 | 26 of 27 3 of 19 | ☹ | | ☺ |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------------|----------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| DUI Convictions Free | | | | | | | | | | |
| Incarceration Free | | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|--|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | | | | | | | | | | |
| Favorable Outcomes | | | | | | | | | | |
| Service Quality | | | | | | | | | | |
| Favorable Time to First Service | | | | | | | | | | |
| Convenient Time | | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 1 | ↑ = 1 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 1 | ☺ = 0 | ☺ = 1 |

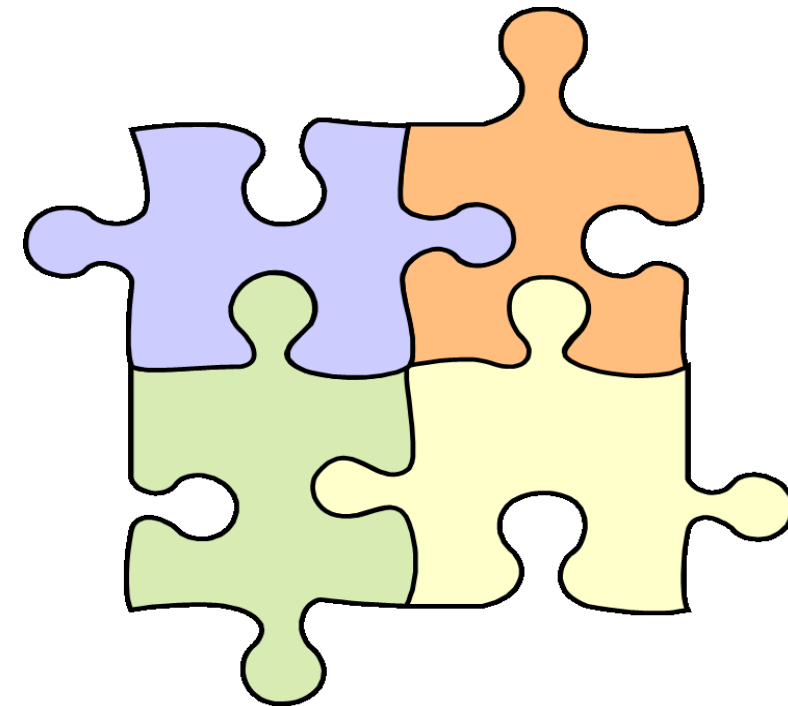
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

NORTH CARE CENTER (562)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NORTH CARE CENTER (562)

Clients Admitted and Served
 at the Agency (FY04)
 1

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 100 | 0 | 100 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 8 | 9 | 0 | 17 | 2 | 0 | 9 | 0 | 0 | \$124,977.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------|------------|
| Clients | 0 | 0 | 1 |
| Units of Service | 0 | 0 | 2 |
| Avg Hours Per Client | 0.0 | 0.0 | 1.5 |
| Avg Daily Census | 0 | 0 | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 2 | 4.5 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 27 | 61.4 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 4 | 9.1 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 2 | 4.5 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 6 | 13.6 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 3 | 6.8 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

Count Percent

Clients Not Seen Within 90 Days

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NORTH CARE CENTER (562)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Long-Term Outcomes (CY01 Clients) | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |
| Difference Between Post & Pre Treatment | | | | | | | | | | |
| DUI Convictions | | | | | | | | | | |
| Incarceration | | | | | | | | | | |
| Clients With Wages | | | | | | | | | | |
| Median Wages | | | | | | | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------|--|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | | | | | | | | | | |
| Favorable Outcomes | | | | | | | | | | |
| Service Quality | | | | | | | | | | |
| Favorable Time to First Service | | | | | | | | | | |
| Convenient Time | | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

OPPORTUNITIES, INC., CDTC (642)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 50 | 50 | 100 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 50 | 50 | 0 | 100 | 0 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 12 | 0 | 3 | 0 | 0 | 15 | 1 | 0 | 1 | 0 | 6 | \$481,342.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 1 |
| Units of Service | 0 | Units of Service | 27 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 27.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|------|---------|-------------|------|---------|---------|------|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | 150 | 65.8 | 66.2 | 2 | 14.3 | 40.4 | 12 | 27.9 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | 24 | 10.5 | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 15 | 34.9 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | 2 | 14.3 | 5.9 | 2 | 4.7 | 2.3 |
| 64 Transferred | | | 12.2 | 2 | 0.9 | 2.2 | 1 | 7.1 | 12.6 | 2 | 4.7 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | 12 | 5.3 | 7.3 | 6 | 42.9 | 20.1 | 1 | 2.3 | 5.7 |
| 67 AWOL | 2 | 66.7 | 10.3 | 35 | 15.4 | 9.8 | 3 | 21.4 | 10.7 | 5 | 11.6 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | 1 | 33.3 | 0.2 | 5 | 2.2 | 2.0 | | | 1.7 | 6 | 14.0 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days | 95.7 | 100.0 | ↑ | 1 | 1 | 1 of 4 | | | ☹ |
| | Community Tenure - 90 days | 91.9 | 100.0 | ↑ | 1 | 1 | 1 of 4 | | | ☹ |
| | Level of Functioning Improvement | 35.8 | 100.0 | ↑ | 1 | 1 | 1 of 4 | | | ☹ |
| | Planned Discharges | 33.3 | 100.0 | ↑ | 1 | 1 | 1 of 4 | | | ☹ |
| | 14-Day Followup | | | | | | | | | |
| Halfway | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| Outpatient | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | 43.8 | 100.0 | ↑ | 1 | 1 | 1 of 27 | | | ☹ |
| | Planned Discharges | 33.3 | 0.0 | ↓ | 0 | 1 | 19 of 19 | ☹ | | |
| | Employment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------|--|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | | | | | | | | | | |
| Favorable Outcomes | | | | | | | | | | |
| Service Quality | | | | | | | | | | |
| Favorable Time to First Service | | | | | | | | | | |
| Convenient Time | | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 1 | ↑ = 5 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 1 | ☹ = 0 | ☹ = 5 |

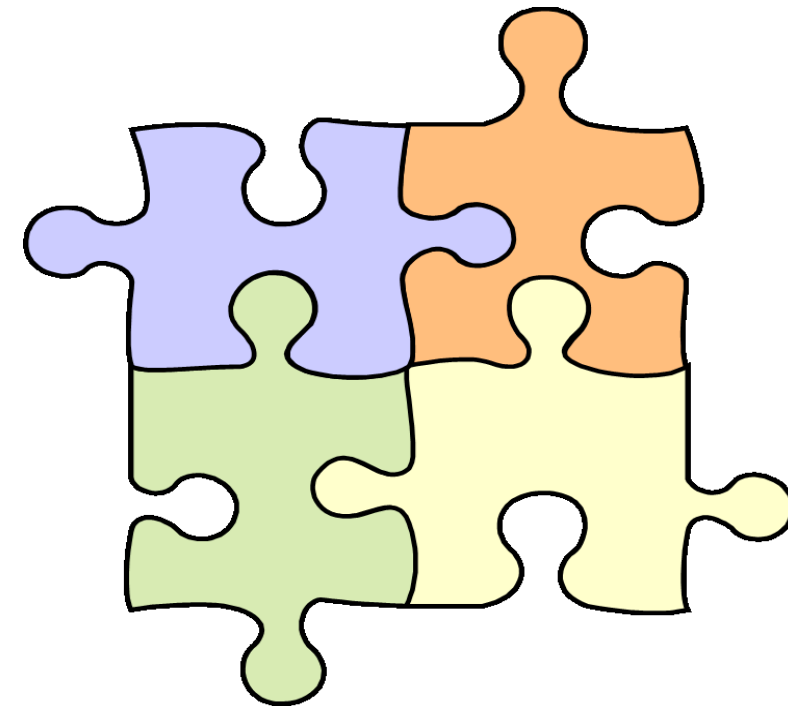
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

NEW HOPE OF MANGUM (643)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NEW HOPE OF MANGUM (643)

Clients Admitted and Served
 at the Agency (FY04)
 5

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 40 | 60 | 100 | 0 | 0 | 80 | 0 | 0 | 0 | 20 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 100 | 0 | 20 | 80 | 20 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 1 | 2 | 7 | 2 | 0 | 12 | 4 | 1 | 0 | 0 | 8 | \$985,470.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|------|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | 69 | 61.6 | 66.2 | | | 40.4 | 64 | 47.4 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | 5 | 4.5 | 2.0 | | | 1.8 | 11 | 8.1 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | 12 | 10.7 | 10.1 | | | 5.7 | 24 | 17.8 | 28.2 |
| 63 Moved | | | 0.3 | 2 | 1.8 | 0.2 | | | 5.9 | 6 | 4.4 | 2.3 |
| 64 Transferred | | | 12.2 | 4 | 3.6 | 2.2 | | | 12.6 | 7 | 5.2 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 4 | 3.0 | 2.6 |
| 66 Broke Rules | | | 1.4 | 7 | 6.3 | 7.3 | | | 20.1 | 1 | 0.7 | 5.7 |
| 67 AWOL | | | 10.3 | 8 | 7.1 | 9.8 | | | 10.7 | 2 | 1.5 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | 5 | 4.5 | 2.0 | | | 1.7 | 16 | 11.9 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 5 | 100.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NEW HOPE OF MANGUM (643)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|-------------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 50.0 | ↑ | 1 | 2 | 14 of 27 | | | |
| | Planned Discharges | 33.3 | 50.0 | ↑ | 1 | 2 | 6 of 19 | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |
| | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| Difference Between Post & Pre Treatment | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | | | | | | | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 2 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 1 | ☺ = 1 |

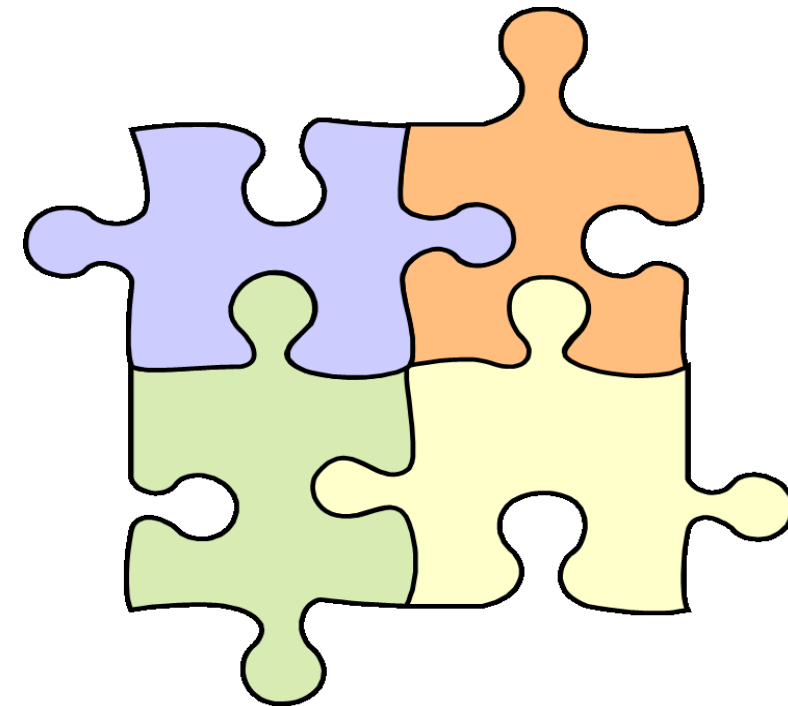
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

THE REFERRAL CENTER (644)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 THE REFERRAL CENTER (644)

Clients Admitted and Served
 at the Agency (FY04)
 8

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 57 | 43 | 100 | 0 | 0 | 86 | 0 | 0 | 0 | 14 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 13 | 0 | 57 | 57 | 29 | 71 | 14 | 0 | 0 | 100 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 20 | 4 | 3 | 4 | 1 | 32 | 2 | 1 | 0 | 0 | 2 | \$1,483,285.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------|------------|
| Clients | 8 | 0 | 0 |
| Units of Service | 57 | 0 | 0 |
| Avg Hours Per Client | 7.1 | 0.0 | 0.0 |
| Avg Daily Census | 0 | 0 | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|------|---------|-------------|---|---------|---------|---|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | 1,160 | 77.7 | 65.1 | | | | | | | | | |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | 49 | 3.3 | 10.3 | | | 10.1 | | | 5.7 | | | 28.2 |
| 63 Moved | 3 | 0.2 | 0.3 | | | 0.2 | | | 5.9 | | | 2.3 |
| 64 Transferred | 49 | 3.3 | 12.2 | | | 2.2 | | | 12.6 | | | 5.2 |
| 65 Incarcerated | 1 | 0.1 | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | 14 | 0.9 | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | 215 | 14.4 | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | 1 | 0.1 | 0.2 | | | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 THE REFERRAL CENTER (644)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | 100.0 | 100.0 | ↑ | 6 | 6 | 1 of 1 | | ☹ | |
| | Planned Discharges | 72.7 | 100.0 | ↑ | 6 | 6 | 1 of 3 | | | ☺ |
| | 14-Day Follow-up | 0.0 | 0.0 | ↑ | 0 | 2 | 1 of 1 | | ☹ | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| Halfway | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| Outpatient | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |
| Difference Between Post & Pre Treatment | | | | | | | | | | |
| DUI Convictions | | | | | | | | | | |
| Incarceration | | | | | | | | | | |
| Clients With Wages | | | | | | | | | | |
| Median Wages | | | | | | | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------|--|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | | | | | | | | | | |
| Favorable Outcomes | | | | | | | | | | |
| Service Quality | | | | | | | | | | |
| Favorable Time to First Service | | | | | | | | | | |
| Convenient Time | | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 3 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 2 | ☺ = 1 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

KIAMICHI COUNCIL ON ALCOHOLISM (650)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 KIAMICHI COUNCIL ON ALCOHOLISM (650)

Clients Admitted and Served
 at the Agency (FY04)
 42

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 75 | 25 | 100 | 0 | 0 | 75 | 8 | 18 | 0 | 0 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 5 | 0 | 45 | 8 | 0 | 83 | 3 | 0 | 2 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 4 | 0 | 3 | 3 | 0 | 10 | 7 | 0 | 4 | 0 | 1 | \$348,998.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 153 | 30.5 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 31 | 6.2 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 224 | 44.7 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 16 | 3.2 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 22 | 4.4 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 21 | 4.2 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 3 | 0.6 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 4 | 0.8 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 25 | 5.0 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | 2 | .40 | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 7 | 20.6 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 KIAMICHI COUNCIL ON ALCOHOLISM (650)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 40.0 | ↓ | 8 | 20 | 17 of 27 | | | ☹ |
| | Planned Discharges | 33.3 | 36.4 | ↑ | 8 | 22 | 13 of 19 | | | ☹ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

| Comparing Score to State Average | ↓ = 1 | ↑ = 1 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☹ = 2 | ☹ = 0 |

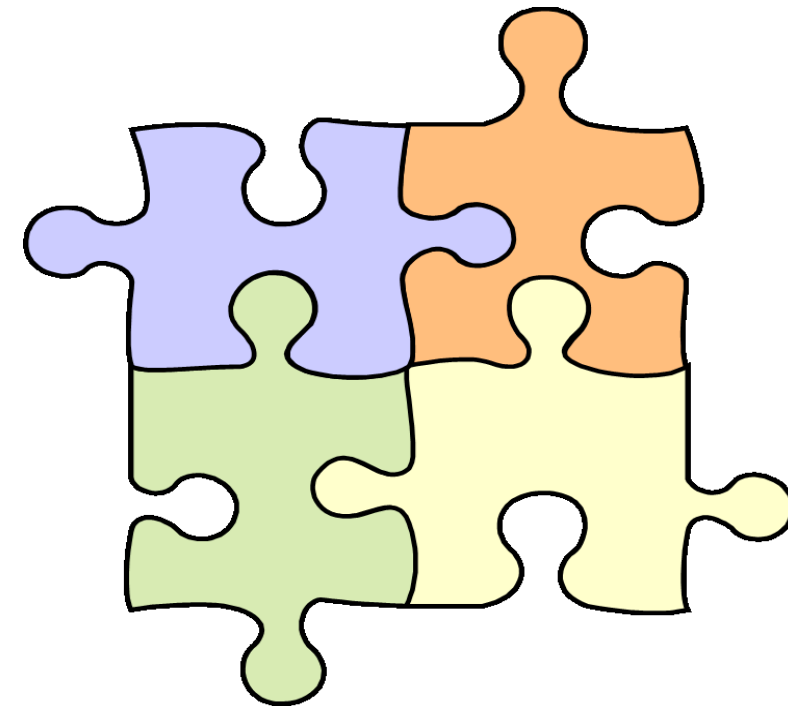
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

MONARCH, INC. (651)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 54 | 46 | 100 | 0 | 0 | 54 | 6 | 37 | 0 | 0 | 2 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 1 | 0 | 100 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|--|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | | CADC | CAC | CCM | CPS | Other | |
| 1 | 0 | 6 | 0 | 0 | 7 | | 1 | 0 | 0 | 0 | 2 | \$1,757,287.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|------|---------|-------------|------|---------|---------|------|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | 68 | 57.1 | 66.2 | 29 | 43.3 | 40.4 | 9 | 15.8 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | 2 | 1.7 | 2.0 | 1 | 1.5 | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | 12 | 10.1 | 10.1 | 15 | 22.4 | 5.7 | 5 | 8.8 | 28.2 |
| 63 Moved | 1 | 16.7 | 0.3 | 1 | 0.8 | 0.2 | 4 | 6.0 | 5.9 | 6 | 10.5 | 2.3 |
| 64 Transferred | 1 | 16.7 | 12.2 | 8 | 6.7 | 2.2 | 4 | 6.0 | 12.6 | 2 | 3.5 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | 7 | 5.9 | 7.3 | 4 | 6.0 | 20.1 | 8 | 14.0 | 5.7 |
| 67 AWOL | | | 10.3 | 11 | 9.2 | 9.8 | 3 | 4.5 | 10.7 | 10 | 17.5 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | 4 | 66.7 | 0.2 | 10 | 8.4 | 2.0 | 7 | 10.4 | 1.7 | 17 | 29.8 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 7 | 11.5 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|---|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|--|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions Incarceration Clients With Wages Median Wages | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

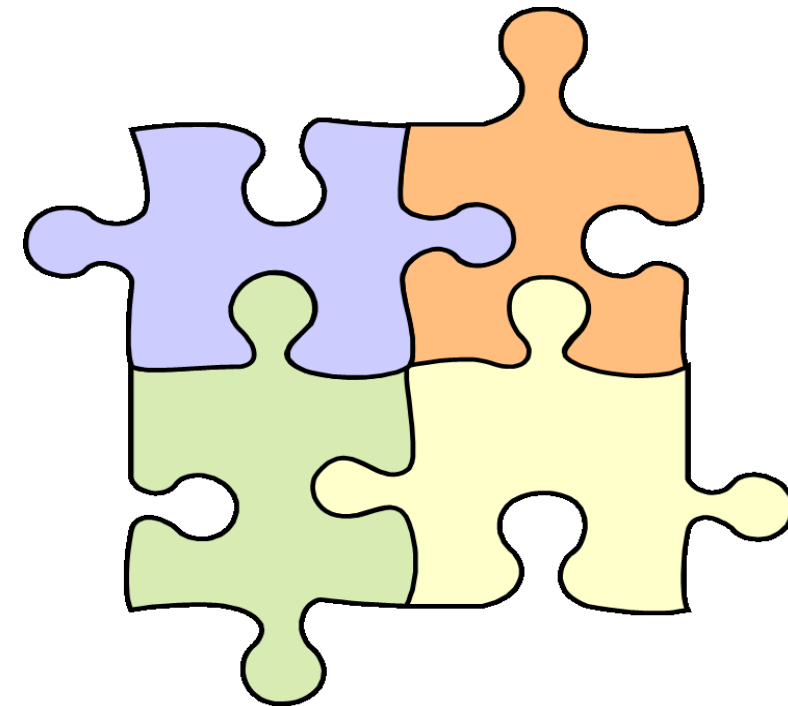
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

THE OAKS REHAB. SERVICES CTR (655)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demonstrator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 THE OAKS REHAB. SERVICES CTR (655)

Clients Admitted and Served
 at the Agency (FY04)
 82

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 47 | 53 | 100 | 0 | 0 | 75 | 3 | 17 | 0 | 1 | 4 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 2 | 1 | 14 | 7 | 1 | 12 | 82 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 9 | 8 | 0 | 17 | 3 | 0 | 0 | 1 | 7 | \$1,470,025.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|--------------------------|--------------------------|
| Clients | 0 | Clients 48 | Clients 28 |
| Units of Service | 0 | Units of Service 2,863 | Units of Service 2,531 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client 59.6 | Avg Days Per Client 90.4 |
| Avg Daily Census | 0 | Avg Daily Census 8 | Avg Daily Census 7 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|-------|---------|-------------|------|---------|---------|------|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | 11 | 100.0 | 65.1 | 88 | 53.7 | 66.2 | 13 | 68.4 | 40.4 | 240 | 52.3 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | 2 | 1.2 | 2.0 | | | 1.8 | 2 | 0.4 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | 31 | 18.9 | 10.1 | 1 | 5.3 | 5.7 | 162 | 35.3 | 28.2 |
| 63 Moved | | | 0.3 | 1 | 0.6 | 0.2 | 1 | 5.3 | 5.9 | 6 | 1.3 | 2.3 |
| 64 Transferred | | | 12.2 | 2 | 1.2 | 2.2 | 1 | 5.3 | 12.6 | 26 | 5.7 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 7 | 1.5 | 2.6 |
| 66 Broke Rules | | | 1.4 | 20 | 12.2 | 7.3 | 3 | 15.8 | 20.1 | 3 | 0.7 | 5.7 |
| 67 AWOL | | | 10.3 | 19 | 11.6 | 9.8 | | | 10.7 | 1 | 0.2 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | 1 | 0.6 | 2.0 | | | 1.7 | 12 | 2.6 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 11 | 13.9 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 THE OAKS REHAB. SERVICES CTR (655)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|-------------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 25.0 | ↓ | 1 | 4 | 22 of 27 | | | |
| | Planned Discharges | 33.3 | 50.0 | ↑ | 2 | 4 | 6 of 19 | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |
| | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| Difference Between Post & Pre Treatment | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | | | | | | | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 1 | ↑ = 1 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 1 | ☺ = 1 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

ROADBACK, INC. (657)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ☺, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 65 | 35 | 100 | 0 | 0 | 70 | 2 | 28 | 0 | 0 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 8 | 6 | 70 | 19 | 12 | 95 | 12 | 2 | 0 | 10 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| | | | | | | | | | | | \$721,087.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|-------------------------|--------------------------|
| Clients | 0 | Clients 0 | Clients 46 |
| Units of Service | 0 | Units of Service 0 | Units of Service 2,859 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client 0.0 | Avg Days Per Client 62.2 |
| Avg Daily Census | 0 | Avg Daily Census 0 | Avg Daily Census 8 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|------|---------|-------------|---|---------|---------|------|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | 133 | 50.0 | 65.1 | | | | 46 | 51.7 | 40.4 | | | |
| 61 Completed Court Commitment | 1 | 0.4 | 0.0 | | | | 1 | 1.1 | 1.8 | | | |
| 62 Left ACA/ 90 Days | 63 | 23.7 | 10.3 | | | | 6 | 6.7 | 5.7 | | | |
| 63 Moved | 5 | 1.9 | 0.3 | | | | 5 | 5.6 | 5.9 | | | |
| 64 Transferred | 54 | 20.3 | 12.2 | | | | | | 12.6 | | | |
| 65 Incarcerated | 1 | 0.4 | 0.1 | | | | 2 | 2.2 | 1.2 | | | |
| 66 Broke Rules | 3 | 1.1 | 1.4 | | | | 26 | 29.2 | 20.1 | | | |
| 67 AWOL | 6 | 2.3 | 10.3 | | | | 3 | 3.4 | 10.7 | | | |
| 68 Death | | | | | | | | | | | | |
| 69 Failed to Begin Treatment | | | 0.2 | | | | | | 1.7 | | | |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|---|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | 68.2 | 68.2 | ↑ | 15 | 22 | 1 of 1 | | | ☹ |
| | | 33.3 | 33.3 | ↑ | 12 | 36 | 1 of 1 | | | ☹ |
| Outpatient | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|--|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

| Difference Between Post & Pre Treatment | |
|--|--|
| DUI Convictions | |
| Incarceration | |
| Clients With Wages | |
| Median Wages | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|--|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | | | | | | | | | | |
| Favorable Outcomes | | | | | | | | | | |
| Service Quality | | | | | | | | | | |
| Favorable Time to First Service | | | | | | | | | | |
| Convenient Time | | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 2 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☹ = 2 | ☹ = 0 |

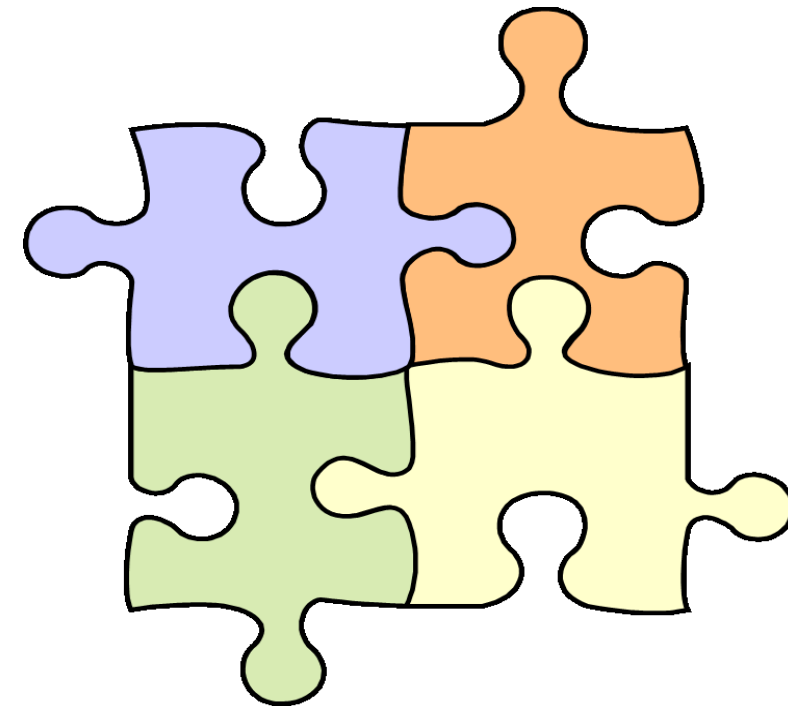
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

HOUSE OF HOPE INC (660)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 HOUSE OF HOPE INC (660)

Clients Admitted and Served
 at the Agency (FY04)
 2

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 100 | 0 | 100 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 50 | 0 | 0 | 100 | 0 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | \$169,618.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|------|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | 103 | 92.0 | 66.2 | | | 40.4 | 6 | 35.3 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 2 | 11.8 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | 8 | 7.1 | 10.1 | | | 5.7 | 1 | 5.9 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | | | 2.3 |
| 64 Transferred | | | 12.2 | 1 | 0.9 | 2.2 | | | 12.6 | 2 | 11.8 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 5 | 29.4 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 1 | 5.9 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 HOUSE OF HOPE INC (660)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|---------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 100.0 | ↑ | 1 | 1 | 1 of 27 | | | ☺ |
| | Planned Discharges | 33.3 | 100.0 | ↑ | 1 | 1 | 1 of 19 | | | ☺ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 2 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 2 |

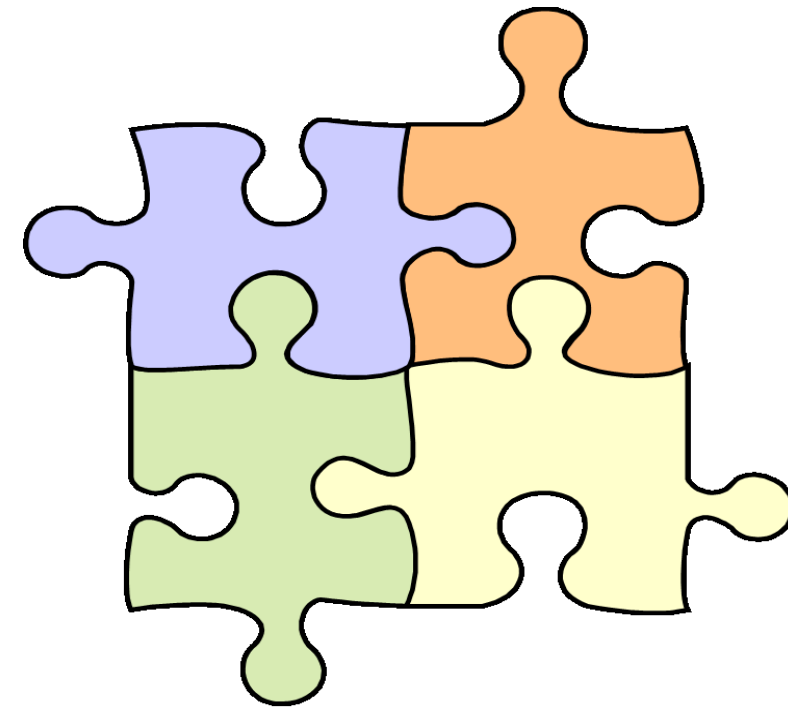
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

YWCA CRISIS CENTER (671)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 36 | 64 | 100 | 0 | 0 | 77 | 14 | 5 | 0 | 0 | 5 | 96 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| | | | | | | | | | | | \$229,184.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|------|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | 12 | 75.0 | 40.4 | | | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | | | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | | | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | | | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | 4 | 25.0 | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 2 | 13.3 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|---|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|--|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions Incarceration Clients With Wages Median Wages | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

EAGLE RIDGE INSTITUTE (820)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 55 | 45 | 100 | 0 | 0 | 66 | 10 | 7 | 0 | 7 | 10 | 24 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 100 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 2 | 1 | 2 | 8 | 0 | 13 | 3 | 0 | 0 | 1 | 2 | \$1,370,249.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------------|-------------------------|
| Clients | 0 | Clients 46 | Clients 0 |
| Units of Service | 0 | Units of Service 6,030 | Units of Service 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client 131.1 | Avg Days Per Client 0.0 |
| Avg Daily Census | 0 | Avg Daily Census 17 | Avg Daily Census 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|------|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | 19 | 73.1 | 66.2 | | | 40.4 | 20 | 41.7 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 1 | 2.1 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | | | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | | | 2.3 |
| 64 Transferred | | | 12.2 | 2 | 7.7 | 2.2 | | | 12.6 | 3 | 6.3 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 2 | 4.2 | 2.6 |
| 66 Broke Rules | | | 1.4 | 2 | 7.7 | 7.3 | | | 20.1 | 1 | 2.1 | 5.7 |
| 67 AWOL | | | 10.3 | 3 | 11.5 | 9.8 | | | 10.7 | 19 | 39.6 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 2 | 4.2 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|---|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|--|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions Incarceration Clients With Wages Median Wages | | | | | | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------|--|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | | | | | | | | | | |
| Favorable Outcomes | | | | | | | | | | |
| Service Quality | | | | | | | | | | |
| Favorable Time to First Service | | | | | | | | | | |
| Convenient Time | | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

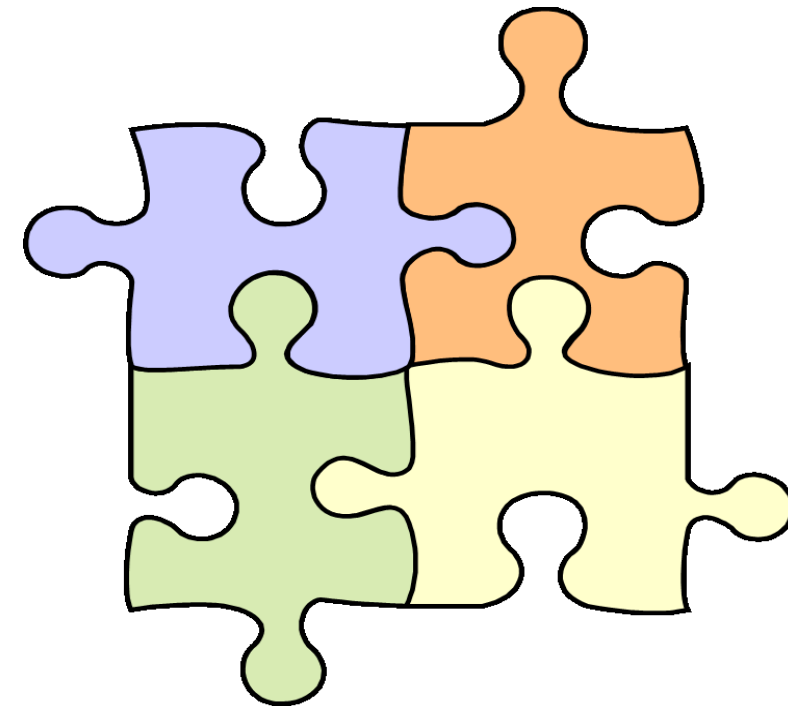
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

CAA TURNING POINT (901)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 CAA TURNING POINT (901)

Clients Admitted and Served
 at the Agency (FY04)
 4

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 50 | 50 | 100 | 0 | 0 | 50 | 0 | 25 | 0 | 25 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 75 | 0 | 0 | 100 | 50 | 0 | 50 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 3 | 0 | 7 | 2 | 0 | 12 | 4 | 0 | 1 | 0 | 1 | \$419,555.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 154 | 37.7 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 12 | 2.9 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 155 | 37.9 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 7 | 1.7 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 22 | 5.4 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 19 | 4.6 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | 2 | 0.5 | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 38 | 9.3 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 CAA TURNING POINT (901)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 100.0 | ↑ | 2 | 2 | 1 of 27 | | | ☺ |
| | Planned Discharges | 33.3 | 0.0 | ↓ | 0 | 2 | 19 of 19 | ☹ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 1 | ↑ = 1 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 1 | ☺ = 0 | ☺ = 1 |

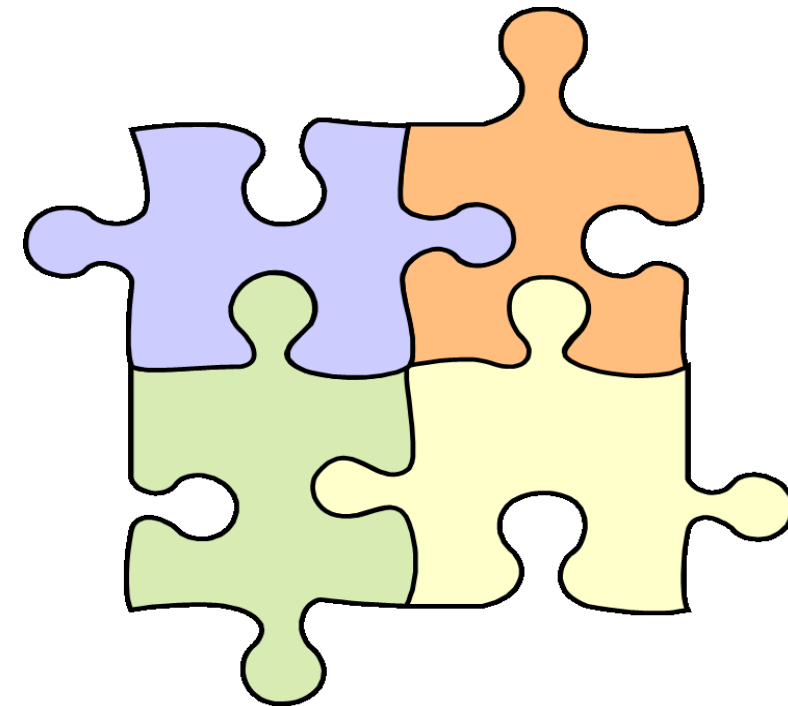
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

HOMINY HEALTH SRVCS CTR INC. (902)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 51 | 49 | 100 | 0 | 0 | 65 | 1 | 25 | 0 | 0 | 9 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 3 | 1 | 71 | 3 | 1 | 59 | 26 | 4 | 1 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 2 | 3 | 0 | 5 | 0 | 0 | 0 | 0 | 1 | \$117,221.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 38 | 54.3 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | | | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 1 | 1.4 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 2 | 2.9 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 1 | 1.4 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 1 | 1.4 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 27 | 38.6 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 21 | 31.3 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|-------------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 30.4 | ↓ | 7 | 23 | 20 of 27 | | | ☹ |
| | Planned Discharges | 33.3 | 33.3 | ↑ | 8 | 24 | 14 of 19 | | | ☹ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Long-Term Outcomes (CY01 Clients) | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | | | | | | | | | | |
| Difference Between Post & Pre Treatment | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |

| Long-Term Outcomes (CY01 Clients) | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | | | | | | | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

| Indicator Summary | | Comparing Score to State Average | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|----------------------------------|-----------|--------|----------|-------|
| Comparing Score to State Average | ↓ = 1 | ↑ = 1 | | ☹ = 0 | ☺ = 2 | ☺ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

PALMER DRUG ABUSE PROGRAM INC. (903)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 PALMER DRUG ABUSE PROGRAM INC. (903)

Clients Admitted and Served
 at the Agency (FY04)
 175

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 72 | 28 | 100 | 0 | 0 | 63 | 23 | 5 | 1 | 5 | 4 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 5 | 2 | 59 | 6 | 2 | 93 | 15 | 0 | 1 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 2 | 1 | 3 | 2 | 0 | 8 | 2 | 1 | 2 | 1 | 1 | \$2,170,117.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 6 | 46.2 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 1 | 7.7 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 3 | 23.1 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | | | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | | | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 1 | 7.7 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 1 | 7.7 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 1 | 7.7 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 25 | 15.2 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 PALMER DRUG ABUSE PROGRAM INC. (903)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|-------------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 54.8 | ↑ | 69 | 126 | 12 of 27 | | | ☹ |
| | Planned Discharges | 33.3 | 46.2 | ↑ | 60 | 130 | 9 of 19 | | | ☹ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Long-Term Outcomes (CY01 Clients) | Engagement in Treatment | | | | | | | | | |
| | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| | Survival | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| | % in Year before Discharge | | | | | | | | | |
| Difference Between Post & Pre Treatment | % in Year following Discharge | | | | | | | | | |
| | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| | Clients With Wages | | | | | | | | | |
| Consumer Survey (FY04 Clients) | Median Wages | | | | | | | | | |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| Indicator Summary | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

| Long-Term Outcomes (CY01 Clients) | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|-------------------------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | Survival | | | | | | | | | |
| Difference Between Post & Pre Treatment | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| Consumer Survey (FY04 Clients) | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |
| Indicator Summary | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| Indicator Summary | Convenient Time | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

| Comparing Score to State Average | ↓ = 0 | ↑ = 2 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☹ = 2 | ☹ = 0 |

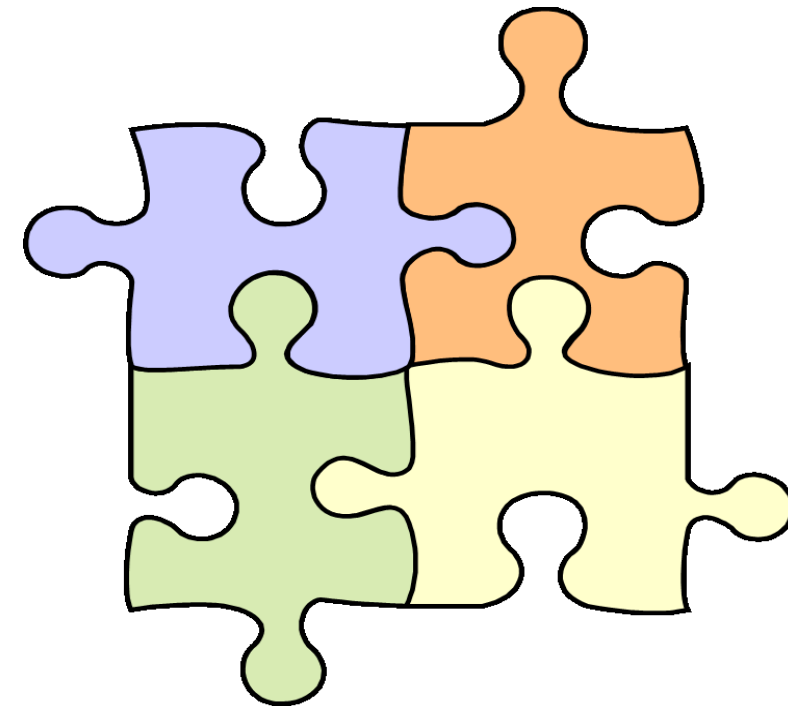
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

METRO TULSA SUBSTANCE ABUSE SERVICE (904)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 METRO TULSA SUBSTANCE ABUSE SERVICE (904)

Clients Admitted and Served
 at the Agency (FY04)
 49

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 80 | 20 | 100 | 0 | 0 | 52 | 35 | 11 | 0 | 2 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 2 | 2 | 28 | 13 | 11 | 87 | 9 | 0 | 18 | 43 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 2 | 1 | 10 | 0 | 0 | 13 | 2 | 0 | 1 | 0 | 1 | \$964,474.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | | Halfway | | Outpatient | |
|----------------------|-------------|-----|---------|-----|------------|--|
| Clients | 5 | 0 | 0 | 0 | 45 | |
| Units of Service | 26 | 0 | 0 | 0 | 772 | |
| Avg Hours Per Client | 5.2 | 0.0 | 0.0 | 0.0 | 17.2 | |
| Avg Daily Census | 0 | 0 | 0 | 0 | 2 | |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|------|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | 145 | 23.4 | 65.1 | | | 66.2 | | | 40.4 | 112 | 25.7 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 38 | 8.7 | 4.1 |
| 62 Left ACA/ 90 Days | 182 | 29.4 | 10.3 | | | 10.1 | | | 5.7 | 242 | 55.5 | 28.2 |
| 63 Moved | 2 | 0.3 | 0.3 | | | 0.2 | | | 5.9 | 1 | 0.2 | 2.3 |
| 64 Transferred | 284 | 45.8 | 12.2 | | | 2.2 | | | 12.6 | 24 | 5.5 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 9 | 2.1 | 2.6 |
| 66 Broke Rules | 6 | 1.0 | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | 1 | 0.2 | 0.2 | | | 2.0 | | | 1.7 | 10 | 2.3 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 30 | 68.2 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 METRO TULSA SUBSTANCE ABUSE SERVICE (904)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | 72.7 | 25.0 | ↓ | 1 | 4 | 3 of 3 | ⊖ | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 11.8 | ↓ | 2 | 17 | 25 of 27 | ⊖ | | |
| | Planned Discharges | 33.3 | 0.0 | ↓ | 0 | 18 | 19 of 19 | ⊖ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 3 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ⊖ = 3 | ⊖ = 0 | ⊕ = 0 |

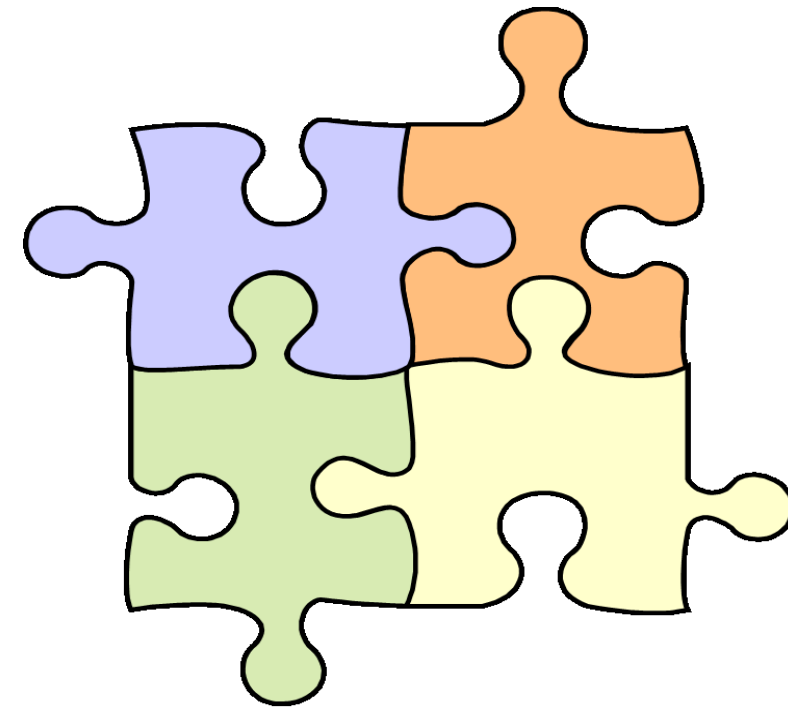
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

Clients Admitted and Served
 at the Agency (FY04)
 16

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 81 | 19 | 100 | 0 | 0 | 50 | 19 | 31 | 0 | 0 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 13 | 13 | 63 | 31 | 19 | 94 | 13 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 3 | 2 | 0 | 5 | 1 | 0 | 1 | 0 | 0 | \$175,832.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 6 | 23.1 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 2 | 7.7 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 14 | 53.8 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 1 | 3.8 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | | | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | 1 | 3.8 | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 2 | 7.7 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 3 | 60.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 0.0 | ↓ | 0 | 1 | 27 of 27 | ⊖ | | |
| | Planned Discharges | 33.3 | 0.0 | ↓ | 0 | 1 | 19 of 19 | ⊖ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 2 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ⊖ = 2 | ⊖ = 0 | ⊕ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

NORMAN ALCOHOL INFORMATION CTR (906)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NORMAN ALCOHOL INFORMATION CTR (906)

Clients Admitted and Served
 at the Agency (FY04)
 48

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 81 | 19 | 100 | 0 | 0 | 88 | 5 | 5 | 0 | 2 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 40 | 9 | 0 | 74 | 30 | 0 | 0 | 23 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 9 | 1 | 13 | 10 | 0 | 33 | 18 | 0 | 0 | 2 | 13 | \$1,179,007.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 113 | 35.5 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 14 | 4.4 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 103 | 32.4 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 9 | 2.8 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 6 | 1.9 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 16 | 5.0 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 3 | 0.9 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | 2 | 0.6 | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 51 | 16.0 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | 1 | .31 | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 15 | 42.9 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NORMAN ALCOHOL INFORMATION CTR (906)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|-------------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 61.1 | ↑ | 11 | 18 | 10 of 27 | | | ☹ |
| | Planned Discharges | 33.3 | 44.4 | ↑ | 8 | 18 | 10 of 19 | | | ☹ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |
| | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| Difference Between Post & Pre Treatment | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | | | | | | | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 2 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☹ = 2 | ☹ = 0 |

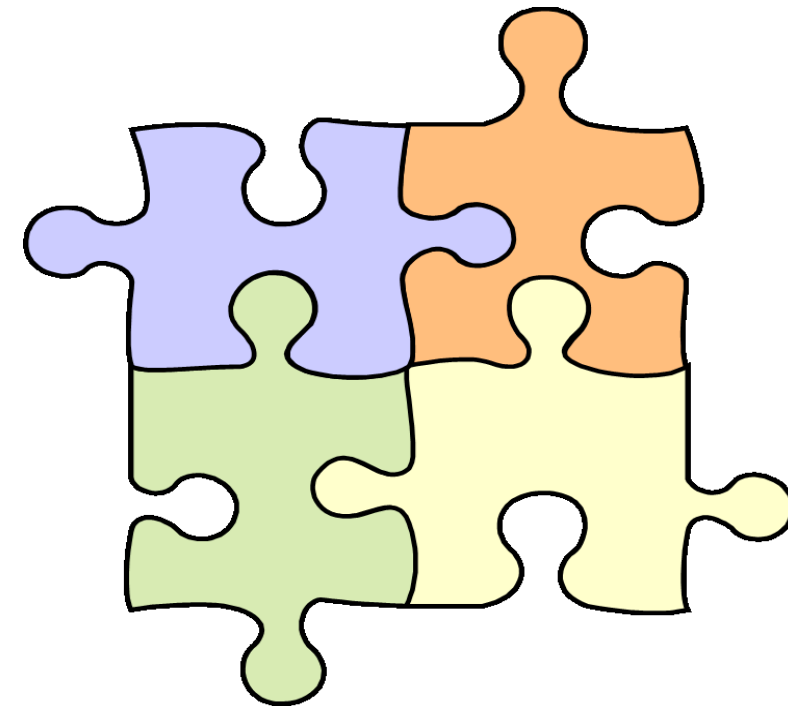
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

N.E. OK COUNCIL ON ALCOHOLISM (907)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 N.E. OK COUNCIL ON ALCOHOLISM (907)

Clients Admitted and Served
 at the Agency (FY04)
 10

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 80 | 20 | 100 | 0 | 0 | 70 | 0 | 20 | 0 | 10 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 10 | 0 | 40 | 10 | 0 | 90 | 0 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|--|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | | CADC | CAC | CCM | CPS | Other | |
| 1 | 0 | 4 | 2 | 0 | 7 | | 4 | 0 | 0 | 0 | 3 | \$365,546.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|------|---------|---------|------|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | 61 | 78.2 | 66.2 | 6 | 66.7 | 40.4 | 107 | 42.0 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | 1 | 1.3 | 2.0 | 2 | 22.2 | 1.8 | 4 | 1.6 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 101 | 39.6 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 4 | 1.6 | 2.3 |
| 64 Transferred | | | 12.2 | 1 | 1.3 | 2.2 | | | 12.6 | 10 | 3.9 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 6 | 2.4 | 2.6 |
| 66 Broke Rules | | | 1.4 | 10 | 12.8 | 7.3 | 1 | 11.1 | 20.1 | 9 | 3.5 | 5.7 |
| 67 AWOL | | | 10.3 | 5 | 6.4 | 9.8 | | | 10.7 | 1 | 0.4 | 6.1 |
| 68 Death | | | | | | | | | | 1 | 0.4 | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 12 | 4.7 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 N.E. OK COUNCIL ON ALCOHOLISM (907)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|---|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | 43.8 | 40.0 | ↓ | 4 | 10 | 17 of 27 | | | ☹ |
| | | 33.3 | 40.0 | ↑ | 4 | 10 | 11 of 19 | | | ☹ |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------------|----------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| DUI Convictions Free | | | | | | | | | | |
| Incarceration Free | | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|--|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | | | | | | | | | | |
| Favorable Outcomes | | | | | | | | | | |
| Service Quality | | | | | | | | | | |
| Favorable Time to First Service | | | | | | | | | | |
| Convenient Time | | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 1 | ↑ = 1 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☹ = 2 | ☹ = 0 |

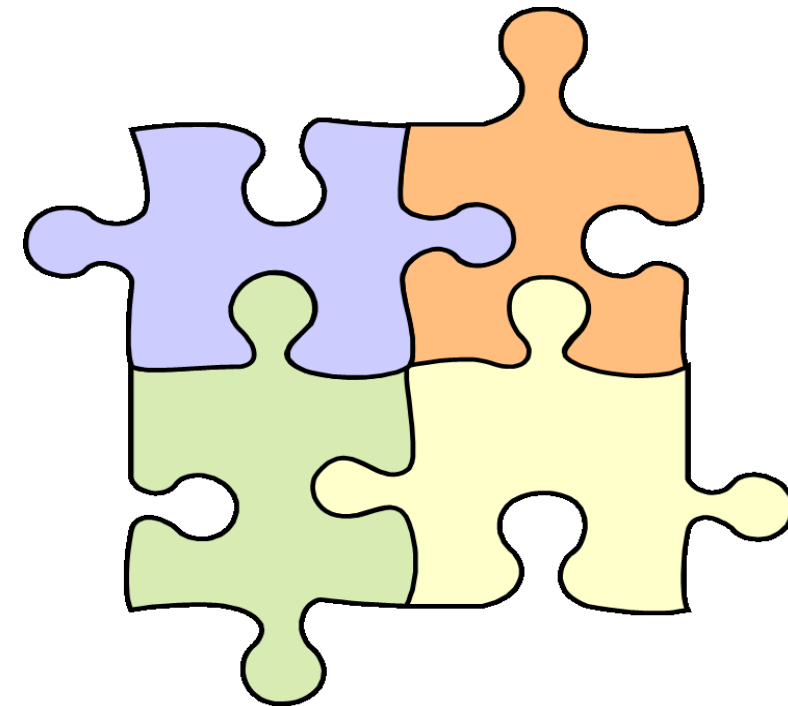
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

S.W. YOUTH & FAMILY SERVICES (909)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 S.W. YOUTH & FAMILY SERVICES (909)

Clients Admitted and Served
 at the Agency (FY04)
 77

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 29 | 71 | 100 | 0 | 0 | 60 | 9 | 13 | 0 | 5 | 12 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 9 | 6 | 49 | 3 | 7 | 75 | 20 | 1 | 5 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 1 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | \$144,181.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 30 | 35.3 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 2 | 2.4 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 29 | 34.1 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 1 | 1.2 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 6 | 7.1 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 7 | 8.2 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 10 | 11.8 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 20 | 29.9 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 S.W. YOUTH & FAMILY SERVICES (909)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|---------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 78.4 | ↑ | 40 | 51 | 8 of 27 | | | ☺ |
| | Planned Discharges | 33.3 | 63.5 | ↑ | 33 | 52 | 5 of 19 | | | ☺ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 2 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 2 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

DRUG RECOVERY, INC. (910)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ☺, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 DRUG RECOVERY, INC. (910)

Clients Admitted and Served
 at the Agency (FY04)
 149

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 73 | 27 | 100 | 0 | 0 | 76 | 12 | 5 | 1 | 6 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 5 | 5 | 76 | 22 | 17 | 96 | 24 | 0 | 0 | 3 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 8 | 0 | 18 | 7 | 0 | 33 | 0 | 0 | 0 | 0 | 5 | \$1,955,001.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|--------------------------|--------------------------|
| Clients | 0 | Clients 148 | Clients 1 |
| Units of Service | 0 | Units of Service 10,885 | Units of Service 49 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client 73.5 | Avg Days Per Client 49.0 |
| Avg Daily Census | 0 | Avg Daily Census 30 | Avg Daily Census 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|------|---------|---------|------|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | 41 | 33.6 | 66.2 | 32 | 43.2 | 40.4 | 75 | 41.9 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | 8 | 6.6 | 2.0 | 2 | 2.7 | 1.8 | 6 | 3.4 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | 29 | 23.8 | 10.1 | 9 | 12.2 | 5.7 | 21 | 11.7 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | 1 | 1.4 | 5.9 | 1 | 0.6 | 2.3 |
| 64 Transferred | | | 12.2 | 6 | 4.9 | 2.2 | | | 12.6 | 6 | 3.4 | 5.2 |
| 65 Incarcerated | | | 0.1 | 1 | 0.8 | 0.1 | 1 | 1.4 | 1.2 | 3 | 1.7 | 2.6 |
| 66 Broke Rules | | | 1.4 | 27 | 22.1 | 7.3 | 21 | 28.4 | 20.1 | 30 | 16.8 | 5.7 |
| 67 AWOL | | | 10.3 | 8 | 6.6 | 9.8 | 8 | 10.8 | 10.7 | 18 | 10.1 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | 2 | 1.6 | 2.0 | | | 1.7 | 19 | 10.6 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 DRUG RECOVERY, INC. (910)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days | 95.7 | 95.5 | ↓ | 150 | 157 | 3 of 4 | | | ☹ |
| | Community Tenure - 90 days | 91.9 | 90.4 | ↓ | 142 | 157 | 3 of 4 | | | ☹ |
| | Level of Functioning Improvement | 35.8 | 50.8 | ↑ | 66 | 130 | 2 of 4 | | | ☹ |
| | Planned Discharges | 33.3 | 24.6 | ↓ | 32 | 130 | 3 of 4 | | | ☹ |
| | 14-Day Followup | 2.5 | 0.0 | ↓ | 0 | 27 | 2 of 2 | ☹ | | |
| | Initiation of Treatment | | | | | | | | | |
| Halfway | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Outpatient | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 4 | ↑ = 1 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 1 | ☹ = 4 | ☹ = 0 |

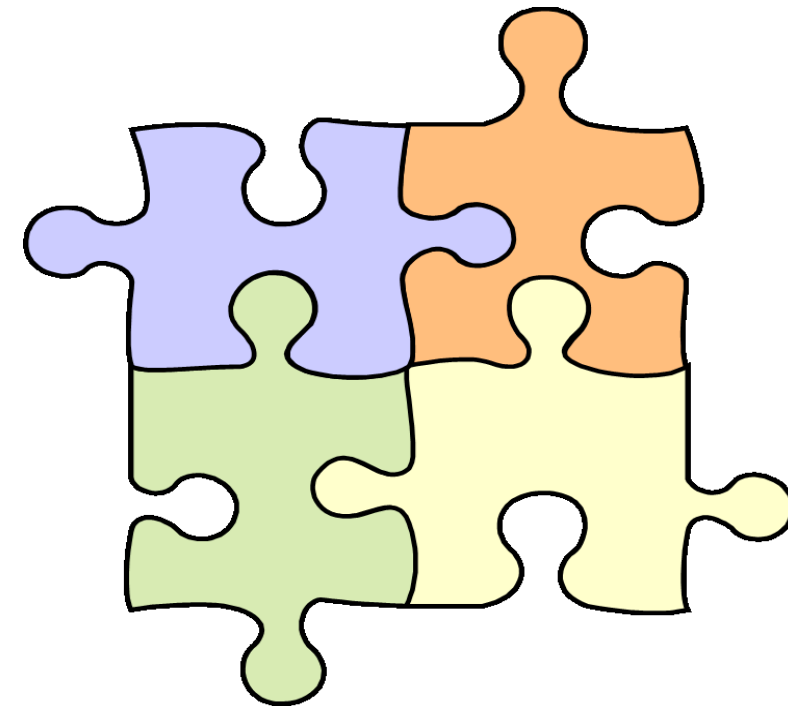
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

TR1-CITY YOUTH & FAMILY CENTER (911)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ☺, agencies falling into the middle 2 quartiles will receive a normal face 😊, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 TRI-CITY YOUTH & FAMILY CENTER (911)

Clients Admitted and Served
 at the Agency (FY04)
 4

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 100 | 0 | 100 | 0 | 0 | 67 | 0 | 0 | 0 | 33 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 50 | 0 | 67 | 0 | 0 | 67 | 33 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 1 | 9 | 0 | 10 | 3 | 0 | 1 | 0 | 6 | \$113,000.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 169 | 57.7 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 3 | 1.0 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 5 | 1.7 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 2 | 0.7 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 2 | 0.7 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 1 | 0.3 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 108 | 36.9 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 3 | 1.0 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 1 | 50.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

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The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

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Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 TRI-CITY YOUTH & FAMILY CENTER (911)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |
| Difference Between Post & Pre Treatment | | | | | | | | | | |
| DUI Convictions | | | | | | | | | | |
| Incarceration | | | | | | | | | | |
| Clients With Wages | | | | | | | | | | |
| Median Wages | | | | | | | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------|--|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | | | | | | | | | | |
| Favorable Outcomes | | | | | | | | | | |
| Service Quality | | | | | | | | | | |
| Favorable Time to First Service | | | | | | | | | | |
| Convenient Time | | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

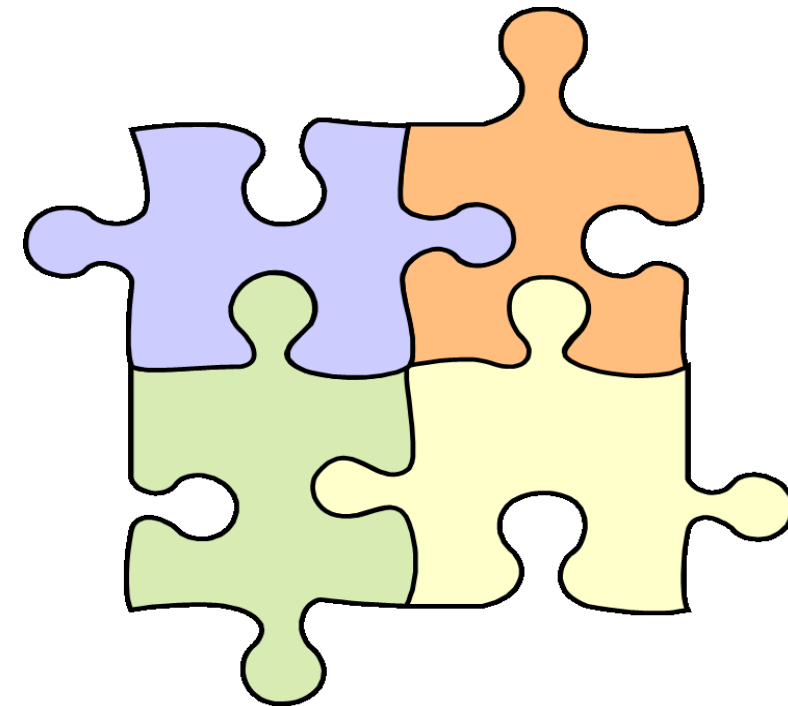
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

STARTING POINT II, INC. (913)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ☺, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 STARTING POINT II, INC. (913)

Clients Admitted and Served
 at the Agency (FY04)
 1

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 100 | 0 | 100 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 100 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 8 | 0 | 2 | 2 | 0 | 12 | 3 | 0 | 0 | 0 | 0 | \$167,025.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------|------------|
| Clients | 1 | 0 | 0 |
| Units of Service | 1 | 0 | 0 |
| Avg Hours Per Client | 1.0 | 0.0 | 0.0 |
| Avg Daily Census | 0 | 0 | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|------|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | 359 | 87.3 | 65.1 | | | 66.2 | | | 40.4 | 58 | 71.6 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 3 | 3.7 | 4.1 |
| 62 Left ACA/ 90 Days | 34 | 8.3 | 10.3 | | | 10.1 | | | 5.7 | 14 | 17.3 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 1 | 1.2 | 2.3 |
| 64 Transferred | 6 | 1.5 | 12.2 | | | 2.2 | | | 12.6 | 2 | 2.5 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | 11 | 2.7 | 1.4 | | | 7.3 | | | 20.1 | 2 | 2.5 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 1 | 1.2 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | 1 | 0.2 | 0.2 | | | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 STARTING POINT II, INC. (913)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | 72.7 | 100.0 | ↑ | 1 | 1 | 1 of 3 | | | ☺ |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| Halfway | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| Outpatient | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |
| Difference Between Post & Pre Treatment | | | | | | | | | | |
| DUI Convictions | | | | | | | | | | |
| Incarceration | | | | | | | | | | |
| Clients With Wages | | | | | | | | | | |
| Median Wages | | | | | | | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------|--|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | | | | | | | | | | |
| Favorable Outcomes | | | | | | | | | | |
| Service Quality | | | | | | | | | | |
| Favorable Time to First Service | | | | | | | | | | |
| Convenient Time | | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 1 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 1 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

ADA AREA CHEMICAL DEP. CTR (914)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 81 | 19 | 100 | 0 | 0 | 38 | 0 | 44 | 0 | 0 | 19 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 6 | 0 | 100 | 6 | 0 | 94 | 13 | 0 | 0 | 18 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 3 | 0 | 0 | 3 | 2 | 0 | 0 | 0 | 1 | \$100,238.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 37 | 46.3 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 2 | 2.5 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 6 | 7.5 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 9 | 11.3 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 5 | 6.3 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 1 | 1.3 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 9 | 11.3 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 11 | 13.8 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 72.7 | ↑ | 8 | 11 | 9 of 27 | | | ☹ |
| | Planned Discharges | 33.3 | 18.2 | ↓ | 2 | 11 | 16 of 19 | | | ☹ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 1 | ↑ = 1 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☹ = 2 | ☹ = 0 |

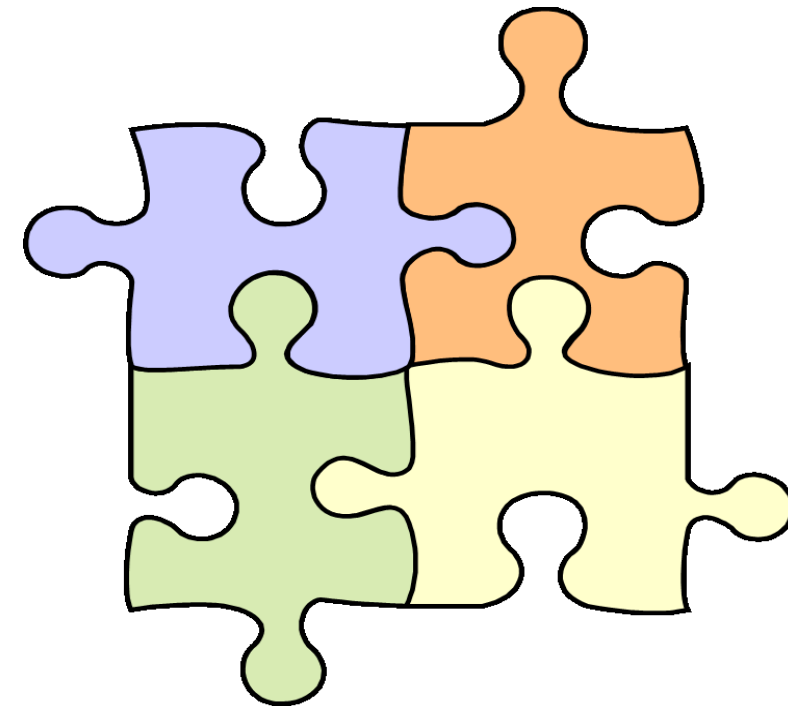
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

TURNING POINT (925)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ☺, agencies falling into the middle 2 quartiles will receive a normal face 😊, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 TURNING POINT (925)

Clients Admitted and Served
 at the Agency (FY04)
 10

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 78 | 22 | 100 | 0 | 0 | 67 | 0 | 11 | 0 | 11 | 11 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 78 | 0 | 0 | 89 | 11 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 1 | 2 | 2 | 0 | 5 | 3 | 0 | 0 | 0 | 2 | \$388,568.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 13 | 54.2 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 8 | 33.3 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 1 | 4.2 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | | | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 2 | 8.3 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 10 | 100.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

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Average Daily Census is the units of service in the level of care divided by 365.

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Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 TURNING POINT (925)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|---|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|--|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions Incarceration Clients With Wages Median Wages | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

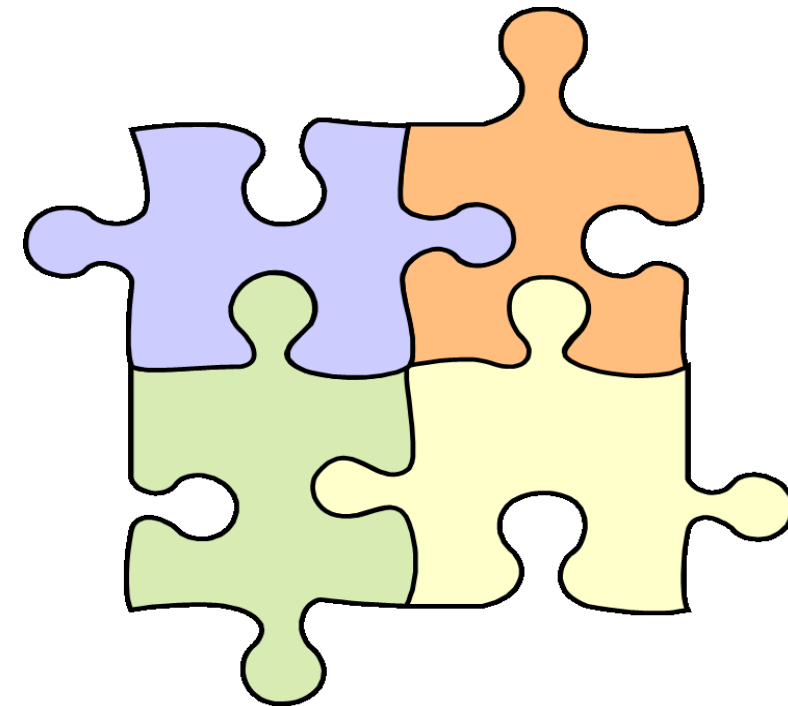
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Oklahoma Department of Mental Health and Substance Abuse Services

A CHANCE TO CHANGE FOUNDATION (926)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

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Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 A CHANCE TO CHANGE FOUNDATION (926)

Clients Admitted and Served
 at the Agency (FY04)
 6

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 67 | 33 | 100 | 0 | 0 | 50 | 17 | 17 | 0 | 0 | 17 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 67 | 33 | 50 | 100 | 0 | 0 | 17 | |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 30 | |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| | | | | | | | | | | | \$413,096.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------|---|---------|-------------|---|---------|---------|---|---------|------------|---|---------|
| N | % | State % | N | % | State % | N | % | State % | N | % | State % |

- 60 Completed Treatment
- 61 Completed Court Commitment
- 62 Left ACA/ 90 Days
- 63 Moved
- 64 Transferred
- 65 Incarcerated
- 66 Broke Rules
- 67 AWOL
- 68 Death
- 69 Failed to Begin Treatment
- 70 Treatment Incompatibility
- 91 Administrative Discharge

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 A CHANCE TO CHANGE FOUNDATION (926)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

EDMOND FAMILY SERVICES, INC. (929)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 78 | 22 | 100 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 67 | 0 | 11 | 56 | 44 | 0 | 0 | 44 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 0 | 9 | 0 | 9 | 2 | 0 | 0 | 0 | 0 | \$67,853.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 15 | 34.1 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 4 | 9.1 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 20 | 45.5 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 2 | 4.5 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 2 | 4.5 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 1 | 2.3 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 1 | 11.1 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 100.0 | ↑ | 6 | 6 | 1 of 27 | | | ☺ |
| | Planned Discharges | 33.3 | 0.0 | ↓ | 0 | 6 | 19 of 19 | ☹ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Post Discharge | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Difference Between Post & Pre Treatment | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

| Comparing Score to State Average | ↓ = 1 | ↑ = 1 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 1 | ☺ = 0 | ☺ = 1 |

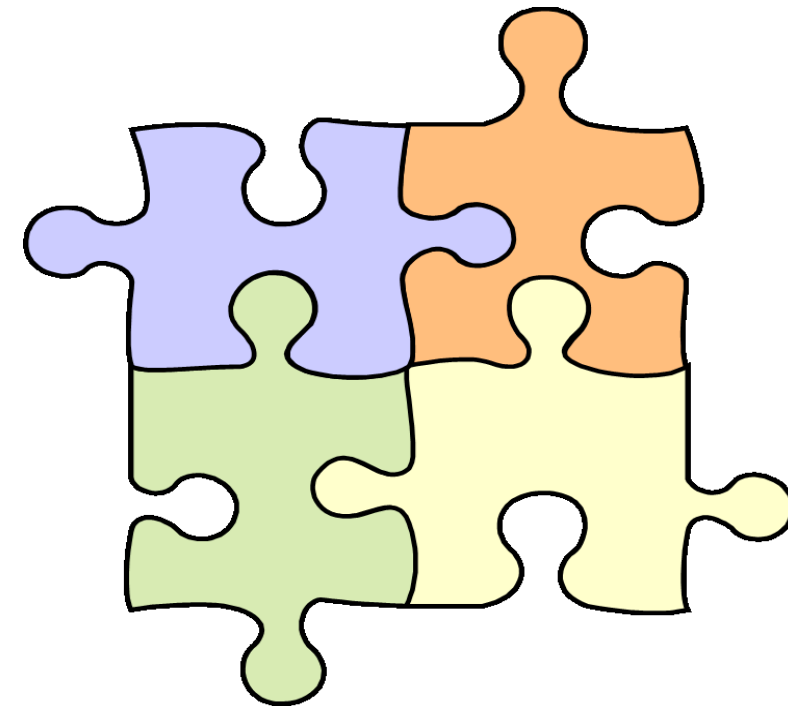
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

STREET SCHOOL INC (932)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 STREET SCHOOL INC (932)

Clients Admitted and Served
 at the Agency (FY04)
 23

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|-----------------|--------|--------------------|-------|---------|-----------|-------|--------------|-----------------|------------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 56 | 44 | 100 | 0 | 0 | 74 | 15 | 7 | 0 | 4 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |
| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) | | |
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | | | |
| Agency | 4 | 0 | 59 | 4 | 0 | 85 | 19 | 0 | 0 | 0 | | |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 | | |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| | | | | | | | | | | | \$80,475.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------|------------|
| Clients | 0 | 0 | 23 |
| Units of Service | 0 | 0 | 14,202 |
| Avg Hours Per Client | 0.0 | 0.0 | 617.5 |
| Avg Daily Census | 0 | 0 | 39 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|-------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 4 | 100.0 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | | | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | | | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | | | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 STREET SCHOOL INC (932)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|-------------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 54.5 | ↑ | 6 | 11 | 13 of 27 | | | |
| | Planned Discharges | 33.3 | 63.6 | ↑ | 7 | 11 | 4 of 19 | | | ☺ |
| | Employment | 0.0 | 0.0 | ↑ | 0 | 2 | 1 of 1 | | | ☺ |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |
| | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| Difference Between Post & Pre Treatment | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |
| | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| Consumer Survey (FY04 Clients) | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| Indicator Summary | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |
| | Comparing Score to State Average | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | | | | | | | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| Indicator Summary | Convenient Time | | | | | | | | | |
| | Comparing Score to State Average | | | | | | | | | |

Indicator Summary

| | | | | | | |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| Comparing Score to State Average | ↓ = 0 | ↑ = 3 | Quartiles | Bottom | Middle 2 | Top |
| | | | | ☹ = 0 | ☺ = 2 | ☺ = 1 |

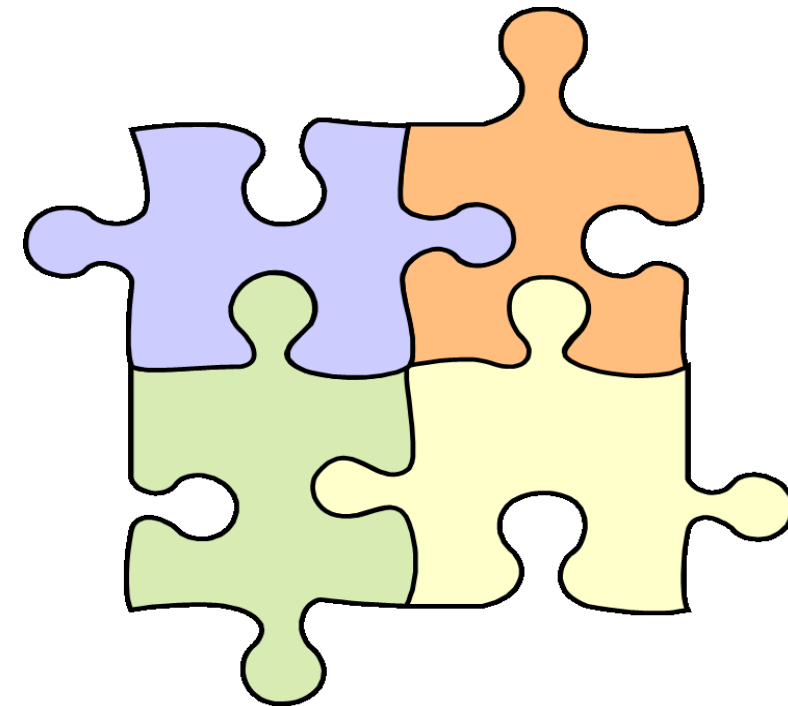
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

PEOPLE INCORPORATED (933)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 PEOPLE INCORPORATED (933)

Clients Admitted and Served
 at the Agency (FY04)
 3

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 0 | 100 | 100 | 0 | 0 | 67 | 0 | 0 | 0 | 0 | 33 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 33 | 33 | 33 | 33 | 0 | 67 | 0 | 33 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 6 | 11 | 0 | 17 | 3 | 0 | 1 | 0 | 8 | \$277,000.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 19 | 10.5 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 123 | 68.0 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 3 | 1.7 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 1 | 0.6 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 1 | 0.6 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 33 | 18.2 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 1 | 0.6 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 2 | 66.7 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 PEOPLE INCORPORATED (933)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 0.0 | ↓ | 0 | 1 | 27 of 27 | ⊖ | | |
| | Planned Discharges | 33.3 | 0.0 | ↓ | 0 | 1 | 19 of 19 | ⊖ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 2 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ⊖ = 2 | ⊖ = 0 | ⊕ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

GATEWAY TO PREVENTION/RECOVERY (934)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 GATEWAY TO PREVENTION/RECOVERY (934)

Clients Admitted and Served
 at the Agency (FY04)
 18

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 59 | 41 | 100 | 0 | 0 | 71 | 0 | 18 | 6 | 0 | 6 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 29 | 0 | 0 | 82 | 6 | 0 | 6 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 4 | 0 | 7 | 8 | 1 | 20 | 3 | 0 | 0 | 1 | 1 | \$908,879.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 100 | 35.7 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 128 | 45.7 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 4 | 1.4 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 5 | 1.8 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 6 | 2.1 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 3 | 1.1 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | 2 | 0.7 | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 32 | 11.4 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 3 | 33.3 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 GATEWAY TO PREVENTION/RECOVERY (934)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 60.0 | ↑ | 3 | 5 | 11 of 27 | | | ☹ |
| | Planned Discharges | 33.3 | 40.0 | ↑ | 2 | 5 | 11 of 19 | | | ☹ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|-------------------------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Difference Between Post & Pre Treatment | Survival | | | | | | | | | |
| | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |
| | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

| Comparing Score to State Average | ↓ = 0 | ↑ = 2 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☹ = 2 | ☹ = 0 |

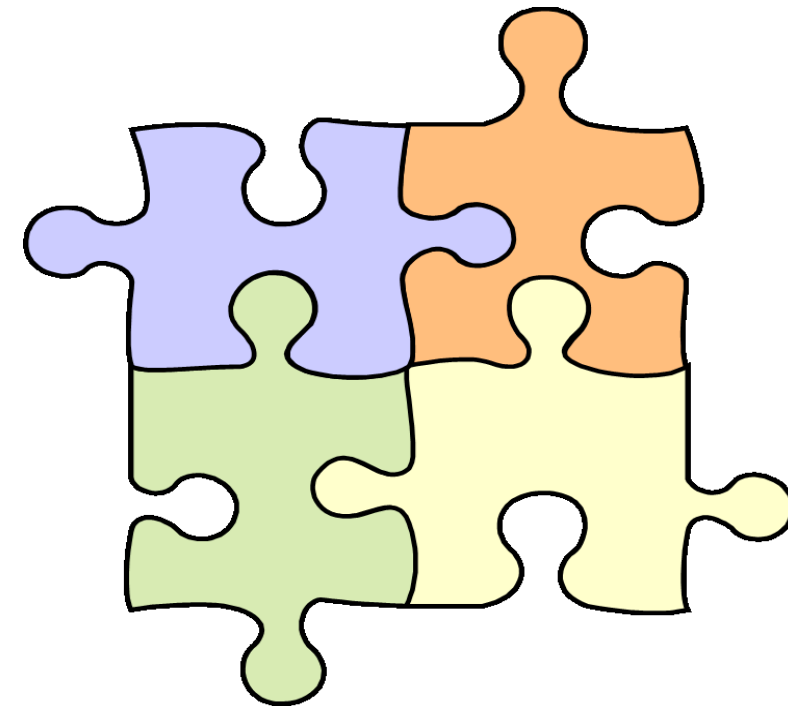
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

MOORE ALC/DRUG CTR (935)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 MOORE ALC/DRUG CTR (935)

Clients Admitted and Served
 at the Agency (FY04)
 74

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 62 | 38 | 100 | 0 | 0 | 85 | 4 | 4 | 0 | 3 | 3 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 44 | 3 | 1 | 47 | 53 | 12 | 0 | 1 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 1 | 14 | 2 | 0 | 17 | 0 | 0 | 0 | 0 | 0 | \$169,570.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 6 | 14.0 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 32 | 74.4 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 1 | 2.3 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | | | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 1 | 2.3 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 1 | 2.3 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 2 | 4.7 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 1 | 1.4 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

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The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 MOORE ALC/DRUG CTR (935)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 35.1 | ↓ | 13 | 37 | 19 of 27 | | | ☹ |
| | Planned Discharges | 33.3 | 23.7 | ↓ | 9 | 38 | 15 of 19 | | | ☹ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

| Comparing Score to State Average | ↓ = 2 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☹ = 2 | ☹ = 0 |

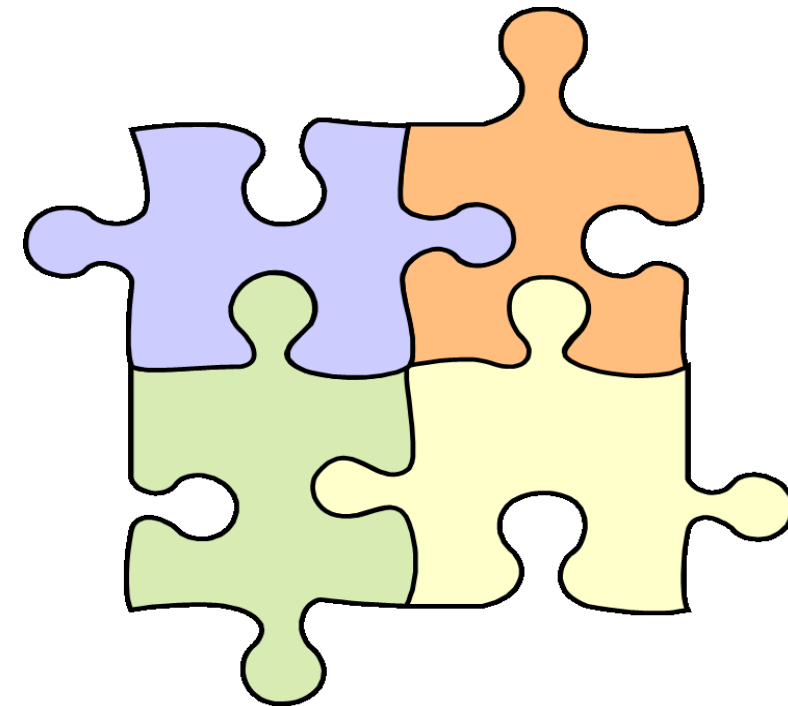
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

A BETTER CHANCE (940)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 A BETTER CHANCE (940)

Clients Admitted and Served
 at the Agency (FY04)
 334

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 54 | 46 | 100 | 0 | 0 | 61 | 17 | 6 | 0 | 1 | 15 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 99 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other |
| 1 | 0 | 3 | 10 | 1 | 15 | 0 | 0 | 0 | 1 | 1 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|--|-------|---|---------|-------------|---|---------|---------|---|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |

- 60 Completed Treatment
- 61 Completed Court Commitment
- 62 Left ACA/ 90 Days
- 63 Moved
- 64 Transferred
- 65 Incarcerated
- 66 Broke Rules
- 67 AWOL
- 68 Death
- 69 Failed to Begin Treatment
- 70 Treatment Incompatibility
- 91 Administrative Discharge

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 246 | 73.9 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 A BETTER CHANCE (940)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|---|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|--|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions Incarceration Clients With Wages Median Wages | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

Clients Admitted and Served
 at the Agency (FY04)
 25

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 70 | 30 | 100 | 0 | 0 | 70 | 13 | 4 | 4 | 4 | 4 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 4 | 4 | 65 | 4 | 0 | 91 | 9 | 0 | 4 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 1 | 3 | 1 | 5 | 2 | 0 | 0 | 0 | 0 | \$93,140.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------|------------|
| Clients | 0 | 0 | 25 |
| Units of Service | 0 | 0 | 322 |
| Avg Hours Per Client | 0.0 | 0.0 | 12.9 |
| Avg Daily Census | 0 | 0 | 1 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 29 | 28.2 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 22 | 21.4 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 28 | 27.2 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 3 | 2.9 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 5 | 4.9 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 1 | 1.0 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 1 | 1.0 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 11 | 10.7 | 6.1 |
| 68 Death | | | | | | | | | | 1 | 1.0 | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 2 | 1.9 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 8 | 36.4 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|---------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 92.9 | ↑ | 13 | 14 | 6 of 27 | | | ☺ |
| | Planned Discharges | 33.3 | 50.0 | ↑ | 7 | 14 | 6 of 19 | | | ☺ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 2 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 2 |

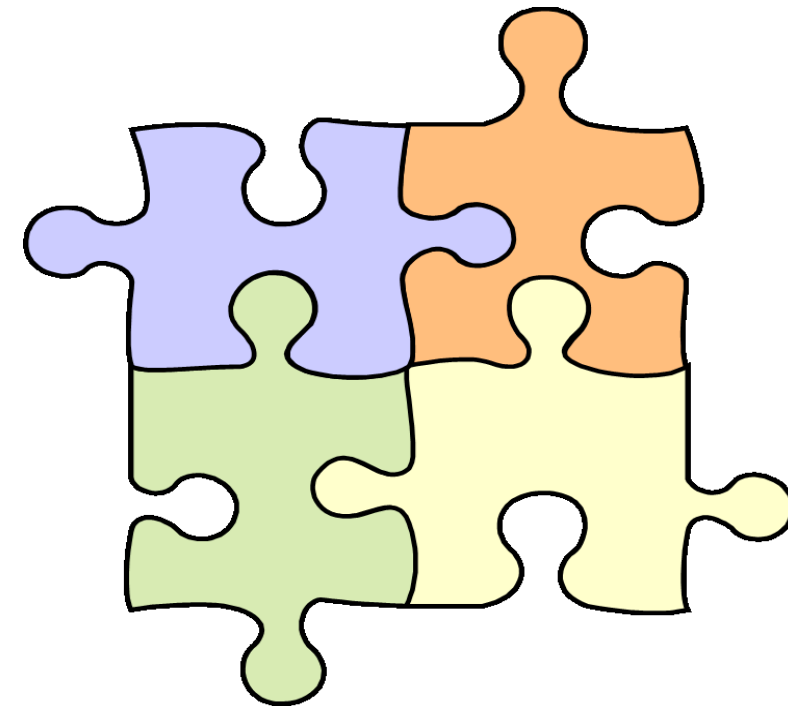
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

INDIAN HEALTH CARE RESRCE CTR (943)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 INDIAN HEALTH CARE RESRCE CTR (943)

Clients Admitted and Served
 at the Agency (FY04)
 2

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 100 | 0 | 100 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 100 | 0 | 0 | 100 | 0 | 0 | 0 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 1 | 5 | 2 | 8 | 2 | 0 | 0 | 0 | 0 | \$153,538.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------|------------|
| Clients | 0 | 0 | 2 |
| Units of Service | 0 | 0 | 11 |
| Avg Hours Per Client | 0.0 | 0.0 | 5.5 |
| Avg Daily Census | 0 | 0 | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 24 | 22.4 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 7 | 6.5 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 49 | 45.8 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | | | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 10 | 9.3 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 1 | 0.9 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 2 | 1.9 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 1 | 0.9 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 13 | 12.1 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 INDIAN HEALTH CARE RESRCE CTR (943)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 0.0 | ↓ | 0 | 1 | 27 of 27 | ⊖ | | |
| | Planned Discharges | 33.3 | 0.0 | ↓ | 0 | 1 | 19 of 19 | ⊖ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 2 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ⊖ = 2 | ⊖ = 0 | ⊕ = 0 |

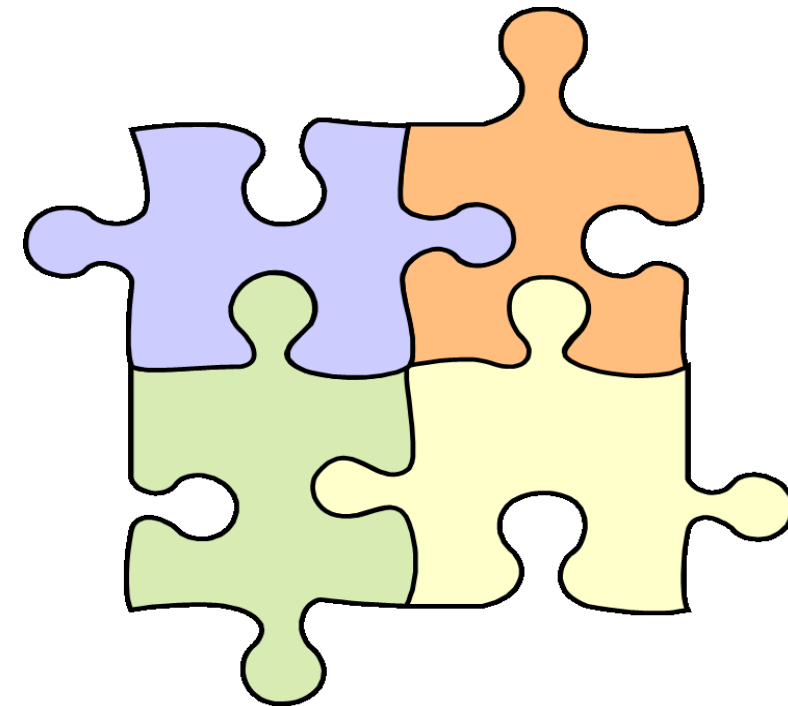
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

ROGERS COUNTY DRUG ABUSE (949)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 ROGERS COUNTY DRUG ABUSE (949)

Clients Admitted and Served
 at the Agency (FY04)
 8

All Youth
 Clients

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 ROGERS COUNTY DRUG ABUSE (949)

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 88 | 13 | 100 | 0 | 0 | 38 | 0 | 50 | 0 | 0 | 13 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 25 | 13 | 38 | 75 | 25 | 0 | 0 | 100 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 1 | 2 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | \$121,070.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 11 | 14.1 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 65 | 83.3 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | | | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | | | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 2 | 2.6 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 7 | 100.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 0.0 | ↓ | 0 | 2 | 27 of 27 | ⊕ | | |
| | Planned Discharges | 33.3 | 0.0 | ↓ | 0 | 2 | 19 of 19 | ⊕ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

| Comparing Score to State Average | ↓ = 2 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ⊕ = 2 | ⊕ = 0 | ⊕ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

CARE FOR CHANGE INC. (951)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 85 | 15 | 100 | 0 | 0 | 39 | 47 | 5 | 0 | 7 | 1 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 2 | 1 | 16 | 2 | 5 | 92 | 12 | 0 | 3 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 3 | 5 | 0 | 8 | 1 | 0 | 0 | 0 | 0 | \$445,000.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 139 | 42.5 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 1 | 0.3 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 8 | 2.4 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 3 | 0.9 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 1 | 0.3 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 147 | 45.0 | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 28 | 8.6 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 64 | 45.4 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|-------------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 15.6 | ↓ | 17 | 109 | 24 of 27 | | | ☹ |
| | Planned Discharges | 33.3 | 17.6 | ↓ | 19 | 108 | 18 of 19 | | | ☹ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |
| | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| Difference Between Post & Pre Treatment | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | DUI Convictions | | | | | | | | | |
| Difference Between Post & Pre Treatment | Incarceration | | | | | | | | | |
| | Clients With Wages | | | | | | | | | |
| Difference Between Post & Pre Treatment | Median Wages | | | | | | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 2 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☹ = 2 | ☹ = 0 |

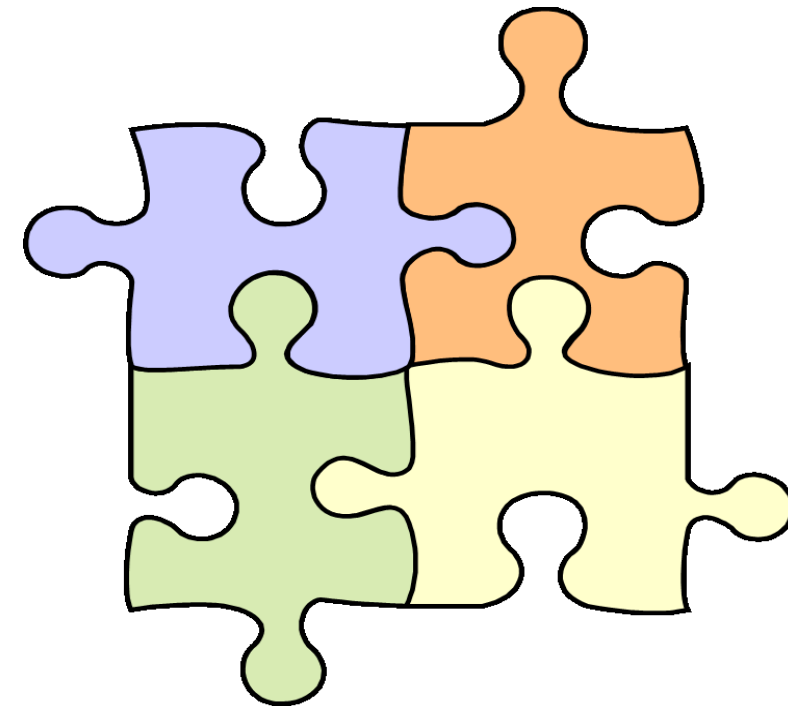
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

NW SUBSTANCE TREATMENT CNTR (953)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NW SUBSTANCE TREATMENT CNTR (953)

Clients Admitted and Served
 at the Agency (FY04)
 88

All Youth
 Clients

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NW SUBSTANCE TREATMENT CNTR (953)

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 48 | 52 | 100 | 0 | 0 | 63 | 5 | 17 | 0 | 5 | 10 | 23 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 1 | 0 | 0 | 0 | 0 | 0 | 100 | 13 | 0 | 97 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| | | | | | | | | | | | \$508,123.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------|------------|
| Clients | 0 | 88 | 0 |
| Units of Service | 0 | 3,741 | 0 |
| Avg Hours Per Client | 0.0 | 42.5 | 0.0 |
| Avg Daily Census | 0 | 10 | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|------|---------|---------|---|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | 33 | 56.9 | 66.2 | | | 40.4 | | | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | 16 | 27.6 | 10.1 | | | 5.7 | | | 28.2 |
| 63 Moved | | | 0.3 | 2 | 3.4 | 0.2 | | | 5.9 | | | 2.3 |
| 64 Transferred | | | 12.2 | 3 | 5.2 | 2.2 | | | 12.6 | | | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | 2 | 3.4 | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | 2 | 3.4 | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 20 | 26.7 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|---|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|--|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions Incarceration Clients With Wages Median Wages | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

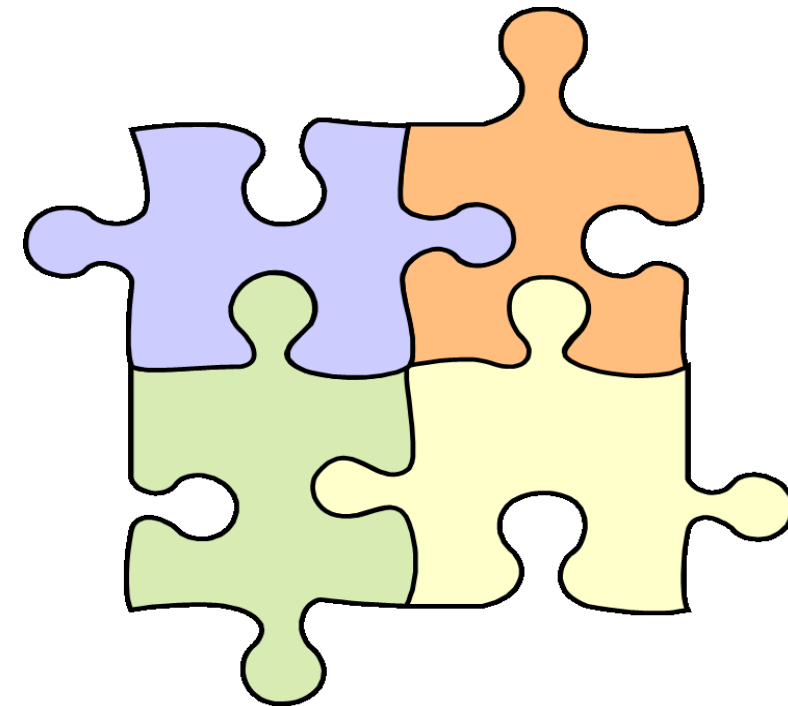
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

CITIZEN POTOWATOMI NATION (956)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 CITIZEN POTOWATOMI NATION (956)

Clients Admitted and Served
 at the Agency (FY04)
 29

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 74 | 26 | 100 | 0 | 0 | 41 | 0 | 44 | 0 | 11 | 4 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 100 | 0 | 0 | 30 | 0 | 3 | 10 | 0 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 1 | 3 | 0 | 4 | 2 | 1 | 1 | 0 | 1 | \$65,000.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|--|-------|---|---------|-------------|---|---------|---------|---|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |

- 60 Completed Treatment
- 61 Completed Court Commitment
- 62 Left ACA/ 90 Days
- 63 Moved
- 64 Transferred
- 65 Incarcerated
- 66 Broke Rules
- 67 AWOL
- 68 Death
- 69 Failed to Begin Treatment
- 70 Treatment Incompatibility
- 91 Administrative Discharge

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 23 | 79.3 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 CITIZEN POTOWATOMI NATION (956)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| Long-Term Outcomes (CY01 Clients) | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | | | | | | | | | | |
| Difference Between Post & Pre Treatment | | | | | | | | | | |
| | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| | Clients With Wages | | | | | | | | | |
| Consumer Survey (FY04 Clients) | Median Wages | | | | | | | | | |
| | | | | | | | | | | |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

| Long-Term Outcomes (CY01 Clients) | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

SPECIALIZED OUTPATIENT SERVICES, INC. (958)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 SPECIALIZED OUTPATIENT SERVICES, INC. (958)

Clients Admitted and Served
 at the Agency (FY04)
 48

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 84 | 16 | 100 | 0 | 0 | 67 | 12 | 2 | 2 | 16 | 0 | 0 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 74 | 2 | 9 | 93 | 9 | 2 | 0 | 51 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 1 | 2 | 6 | 0 | 9 | 4 | 0 | 2 | 0 | 5 | \$195,000.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | | | 66.2 | | | 40.4 | 62 | 45.9 | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | | | 2.0 | | | 1.8 | 1 | 0.7 | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | | | 10.1 | | | 5.7 | 17 | 12.6 | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | 2 | 1.5 | 2.3 |
| 64 Transferred | | | 12.2 | | | 2.2 | | | 12.6 | 22 | 16.3 | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | 2 | 1.5 | 2.6 |
| 66 Broke Rules | | | 1.4 | | | 7.3 | | | 20.1 | 8 | 5.9 | 5.7 |
| 67 AWOL | | | 10.3 | | | 9.8 | | | 10.7 | 19 | 14.1 | 6.1 |
| 68 Death | | | | | | | | | | 1 | 0.7 | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | | | 2.0 | | | 1.7 | 1 | 0.7 | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 1 | 2.9 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 SPECIALIZED OUTPATIENT SERVICES, INC. (958)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|----------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 43.8 | 46.4 | ↑ | 13 | 28 | 16 of 27 | | | ☹ |
| | Planned Discharges | 33.3 | 17.9 | ↓ | 5 | 28 | 17 of 19 | | | ☹ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 1 | ↑ = 1 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☹ = 2 | ☹ = 0 |

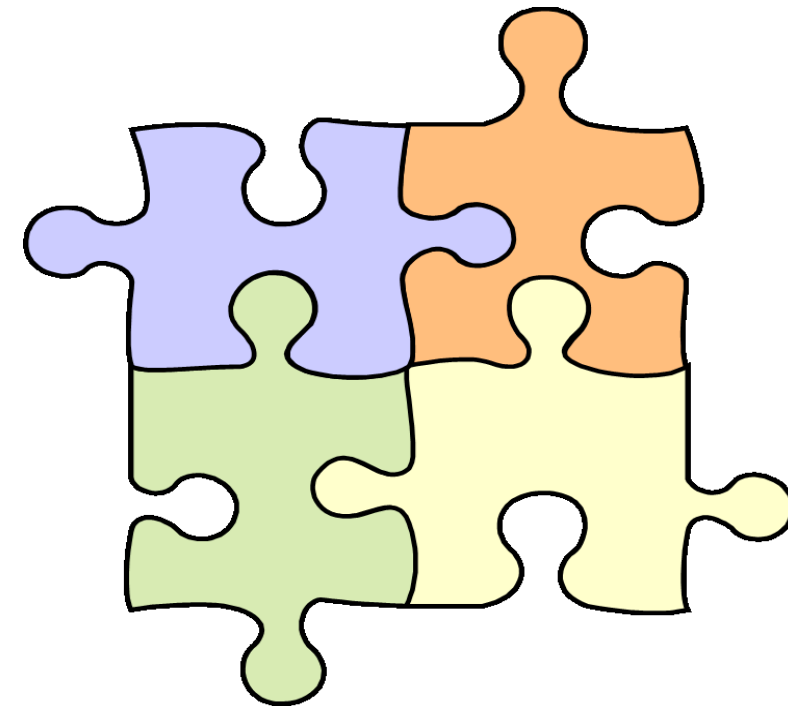
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

TULSA WOMEN AND CHILDREN'S CENTER (959)

Youth Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 TULSA WOMEN AND CHILDREN'S CENTER (959)

Clients Admitted and Served
 at the Agency (FY04)
 131

All Youth
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 52 | 48 | 100 | 0 | 0 | 51 | 21 | 13 | 0 | 1 | 14 | 15 |
| State Avg | 63 | 37 | 100 | 0 | 0 | 63 | 14 | 12 | 0 | 4 | 6 | 3 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 2 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 1 |
| State Avg | 3 | 2 | 34 | 5 | 4 | 53 | 49 | 1 | 1 | 30 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other |
| | | | | | | | | | | |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|--------------------------|-------------------------|
| Clients | 0 | Clients 131 | Clients 0 |
| Units of Service | 0 | Units of Service 8,645 | Units of Service 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client 66.0 | Avg Days Per Client 0.0 |
| Avg Daily Census | 0 | Avg Daily Census 24 | Avg Daily Census 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|------|---------|---------|---|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | 65.1 | 62 | 48.8 | 66.2 | | | 40.4 | | | 38.8 |
| 61 Completed Court Commitment | | | 0.0 | 1 | 0.8 | 2.0 | | | 1.8 | | | 4.1 |
| 62 Left ACA/ 90 Days | | | 10.3 | 10 | 7.9 | 10.1 | | | 5.7 | | | 28.2 |
| 63 Moved | | | 0.3 | | | 0.2 | | | 5.9 | | | 2.3 |
| 64 Transferred | | | 12.2 | 2 | 1.6 | 2.2 | | | 12.6 | | | 5.2 |
| 65 Incarcerated | | | 0.1 | | | 0.1 | | | 1.2 | | | 2.6 |
| 66 Broke Rules | | | 1.4 | 9 | 7.1 | 7.3 | | | 20.1 | | | 5.7 |
| 67 AWOL | | | 10.3 | 41 | 32.3 | 9.8 | | | 10.7 | | | 6.1 |
| 68 Death | | | | | | | | | | | | 0.2 |
| 69 Failed to Begin Treatment | | | 0.2 | 2 | 1.6 | 2.0 | | | 1.7 | | | 6.5 |
| 70 Treatment Incompatibility | | | | | | | | | | | | .41 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 TULSA WOMEN AND CHILDREN'S CENTER (959)

All Youth
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |
| | | | | | | | | | | |
| | | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Satisfaction | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| Indicator Summary | Convenient Time | | | | | | | | | |
| | | | | | | | | | | |

Comparing Score to State Average ↓ = 0 ↑ = 0 | Quartiles Bottom Middle 2 Top
 ☹ = 0 ☺ = 0 ☺ = 0

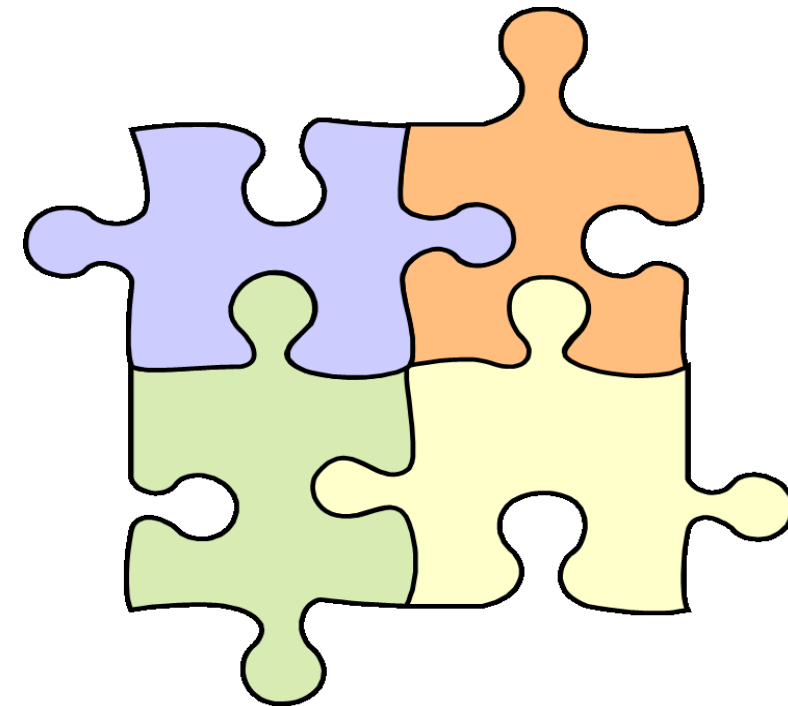
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

HUMAN SKILLS & RESOURCES (461)

Youth Drug Court Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

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Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 HUMAN SKILLS & RESOURCES (461)

Clients Admitted and Served
 at the Agency (FY04)
 13

Youth Drug
 Court
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 69 | 31 | 100 | 0 | 0 | 92 | 0 | 8 | 0 | 0 | 0 | 0 |
| State Avg | 75 | 25 | 100 | 0 | 0 | 81 | 4 | 9 | 0 | 4 | 4 | 0 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 8 | 0 | 15 | 0 | 0 | 92 | 31 | 0 | 8 | 15 |
| State Avg | 5 | 2 | 50 | 8 | 6 | 94 | 14 | 1 | 2 | 6 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 1 | 3 | 13 | 3 | 20 | 6 | 0 | 0 | 0 | 1 | \$213,333.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|-------|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | 2 | 28.6 | 28.7 | | | |
| 61 Completed Court Commitment | | | | | | | | | | | | 31.0 |
| 62 Left ACA/ 90 Days | | | | | | | | | | | | 5.7 |
| 63 Moved | | | | | | | | | | | | 6.9 |
| 64 Transferred | | | | | | | | | | | | 11.5 |
| 65 Incarcerated | | | | | | | | | | | | 1.1 |
| 66 Broke Rules | | | | | | | | | | | | 1.1 |
| 67 AWOL | | | | | | | | | | | | 8.0 |
| 68 Death | | | | | | | | | | | | 5.75 |
| 69 Failed to Begin Treatment | | | | | | | | | | | | |
| 70 Treatment Incompatibility | | | | | | | 5 | 71.43 | 5.75 | | | |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 5 | 100.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 HUMAN SKILLS & RESOURCES (461)

Youth Drug
 Court
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

PAYNE COUNTY DRUG COURT, INC. (462)

Youth Drug Court Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demonstrator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 PAYNE COUNTY DRUG COURT, INC. (462)

Clients Admitted and Served
 at the Agency (FY04)
 19

Youth Drug
 Court
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 79 | 21 | 100 | 0 | 0 | 79 | 0 | 5 | 0 | 16 | 0 | 0 |
| State Avg | 75 | 25 | 100 | 0 | 0 | 81 | 4 | 9 | 0 | 4 | 4 | 0 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 32 | 0 | 5 | 100 | 5 | 0 | 0 | 0 |
| State Avg | 5 | 2 | 50 | 8 | 6 | 94 | 14 | 1 | 2 | 6 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other |
| 1 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

| Detox | | Residential | | Halfway | | Outpatient | |
|-------|-----|-------------|---|---------|---|------------|------|
| N | % | N | % | N | % | N | % |
| 60 | 100 | 0 | 0 | 0 | 0 | 2 | 11.8 |
| 61 | 100 | 0 | 0 | 0 | 0 | 15 | 88.2 |
| 62 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 63 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 64 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 65 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 66 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 67 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 68 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 69 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 70 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 91 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|-----|---------|-------------|---|---------|---------|------|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | 60 | 100 | 100 | 0 | 0 | 0 | 2 | 11.8 | 28.7 | 2 | 11.8 | 28.7 |
| 61 Completed Court Commitment | 61 | 100 | 100 | 0 | 0 | 0 | 15 | 88.2 | 31.0 | 15 | 88.2 | 31.0 |
| 62 Left ACA/ 90 Days | 62 | 100 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 63 Moved | 63 | 100 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 64 Transferred | 64 | 100 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 65 Incarcerated | 65 | 100 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 66 Broke Rules | 66 | 100 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 67 AWOL | 67 | 100 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 68 Death | 68 | 100 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 69 Failed to Begin Treatment | 69 | 100 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 70 Treatment Incompatibility | 70 | 100 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 91 Administrative Discharge | 91 | 100 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 1 | 7.1 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 PAYNE COUNTY DRUG COURT, INC. (462)

Youth Drug
 Court
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|-------------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 50.9 | 16.7 | ↓ | 2 | 12 | 5 of 7 | | | ☺ |
| | Planned Discharges | 27.3 | 0.0 | ↓ | 0 | 12 | 5 of 5 | ☹ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |
| | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| Difference Between Post & Pre Treatment | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | | | | | | | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 2 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 1 | ☺ = 1 | ☺ = 0 |

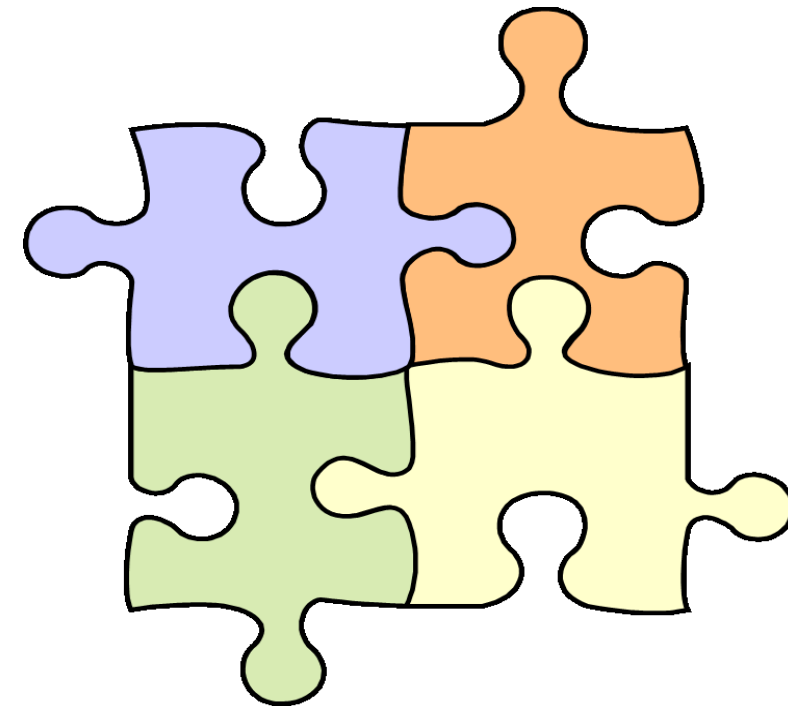
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Youth Drug Court Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Clients Admitted and Served
 at the Agency (FY04)
 25

Youth Drug
 Court
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 68 | 32 | 100 | 0 | 0 | 84 | 0 | 4 | 0 | 0 | 12 | 0 |
| State Avg | 75 | 25 | 100 | 0 | 0 | 81 | 4 | 9 | 0 | 4 | 4 | 0 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 88 | 0 | 8 | 96 | 12 | 4 | 0 | 0 |
| State Avg | 5 | 2 | 50 | 8 | 6 | 94 | 14 | 1 | 2 | 6 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|--|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 1 | 2 | 1 | 4 | 1 | 0 | 0 | 0 | 3 | |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

| Clients | Units of Service | Avg Days Per Client | Avg Hours Per Client | Avg Daily Census |
|---------|------------------|---------------------|----------------------|------------------|
| 0 | 0 | 0.0 | 28.7 | 2 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | | | | | | 28.7 |
| 61 Completed Court Commitment | | | | | | | | | | 7 | 43.8 | 31.0 |
| 62 Left ACA/ 90 Days | | | | | | | | | | | | 5.7 |
| 63 Moved | | | | | | | | | | 2 | 12.5 | 6.9 |
| 64 Transferred | | | | | | | | | | | | 11.5 |
| 65 Incarcerated | | | | | | | | | | | | 1.1 |
| 66 Broke Rules | | | | | | | | | | | | 1.1 |
| 67 AWOL | | | | | | | | | | | | 1.1 |
| 68 Death | | | | | | | | | | | | 1.1 |
| 69 Failed to Begin Treatment | | | | | | | | | | 7 | 43.8 | 8.0 |
| 70 Treatment Incompatibility | | | | | | | | | | | | 5.75 |
| 91 Administrative Discharge | | | | | | | | | | | | 5.75 |

| Clients Not Seen Within 90 Days | Count | Percent |
|---------------------------------|-------|---------|
| | 8 | 44.4 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Youth Drug
 Court
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|-------------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 50.9 | 88.9 | ↑ | 8 | 9 | 1 of 7 | | | ☺ |
| | Planned Discharges | 27.3 | 0.0 | ↓ | 0 | 9 | 5 of 5 | ☹ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |
| | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| Difference Between Post & Pre Treatment | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |
| | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| Consumer Survey (FY04 Clients) | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| Indicator Summary | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |
| | Comparing Score to State Average | ↓ = 1 | ↑ = 1 | | | | | | | |

| Long-Term Outcomes (CY01 Clients) | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | | | | | | | | | | |

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| Indicator Summary | Convenient Time | | | | | | | | | |
| | Comparing Score to State Average | ↓ = 1 | ↑ = 1 | | | | | | | |
| | Quartiles | | | | | | | | | |
| | Bottom | ☹ = 1 | ☺ = 0 | | | | | | | |
| Indicator Summary | Middle 2 | | | | | | | | | |
| | Top | | | | | | | | | |
| | Comparing Score to State Average | ↓ = 1 | ↑ = 1 | | | | | | | |
| | Quartiles | | | | | | | | | |

| Indicator Summary | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Comparing Score to State Average | ↓ = 1 | ↑ = 1 | | | | | | | |
| | Quartiles | | | | | | | | | |
| | Bottom | ☹ = 1 | ☺ = 0 | | | | | | | |
| | Middle 2 | | | | | | | | | |
| Indicator Summary | Top | | | | | | | | | |
| | Comparing Score to State Average | ↓ = 1 | ↑ = 1 | | | | | | | |
| | Quartiles | | | | | | | | | |
| | Bottom | ☹ = 1 | ☺ = 0 | | | | | | | |
| Indicator Summary | Middle 2 | | | | | | | | | |
| | Top | | | | | | | | | |
| | Comparing Score to State Average | ↓ = 1 | ↑ = 1 | | | | | | | |
| | Quartiles | | | | | | | | | |

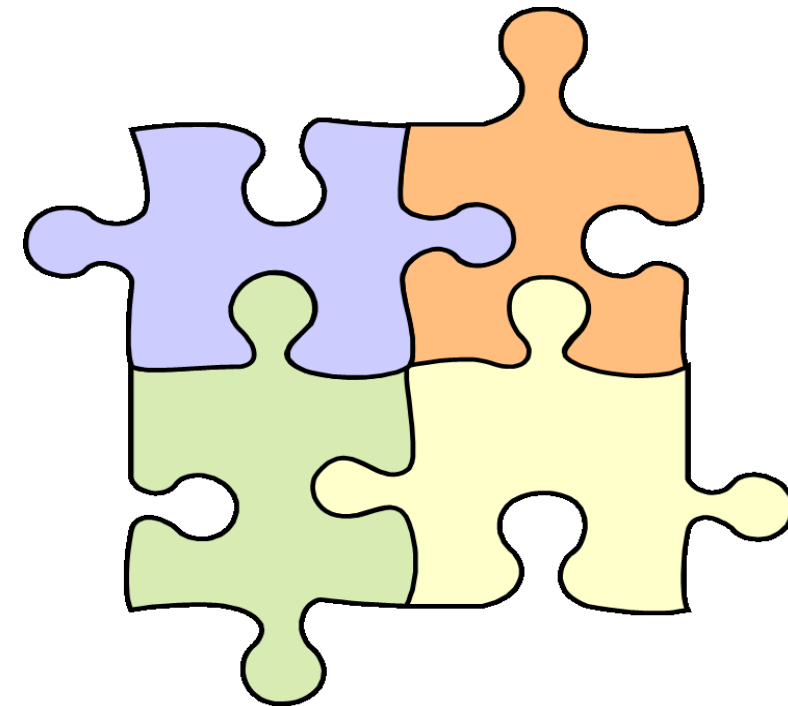
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

RED ROCK BEHAVIORAL HEALTH SVC (553)

Youth Drug Court Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
RED ROCK BEHAVIORAL HEALTH SVC (553)

Clients Admitted and Served
at the Agency (FY04)
17

Youth Drug
Court
Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 65 | 35 | 100 | 0 | 0 | 88 | 0 | 6 | 0 | 6 | 0 | 0 |
| State Avg | 75 | 25 | 100 | 0 | 0 | 81 | 4 | 9 | 0 | 4 | 4 | 0 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 6 | 0 | 29 | 6 | 0 | 82 | 6 | 0 | 0 | 18 |
| State Avg | 5 | 2 | 50 | 8 | 6 | 94 | 14 | 1 | 2 | 6 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 0 | 6 | 0 | 6 | 0 | 0 | 1 | 0 | 0 | \$67,500.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|------|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | 10 | 76.9 | 28.7 | | | |
| 61 Completed Court Commitment | | | | | | | | | 31.0 | | | |
| 62 Left ACA/ 90 Days | | | | | | | 1 | 7.7 | 5.7 | | | |
| 63 Moved | | | | | | | 1 | 7.7 | 6.9 | | | |
| 64 Transferred | | | | | | | | | 11.5 | | | |
| 65 Incarcerated | | | | | | | | | | | | |
| 66 Broke Rules | | | | | | | 1 | 7.7 | 1.1 | | | |
| 67 AWOL | | | | | | | | | 1.1 | | | |
| 68 Death | | | | | | | | | | | | 8.0 |
| 69 Failed to Begin Treatment | | | | | | | | | | | | 5.75 |
| 70 Treatment Incompatibility | | | | | | | | | | | | |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 4 | 40.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
RED ROCK BEHAVIORAL HEALTH SVC (553)

Youth Drug
Court
Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 50.9 | 10.0 | ↓ | 1 | 10 | 6 of 7 | ☹ | | |
| | Planned Discharges | 27.3 | 80.0 | ↑ | 8 | 10 | 1 of 5 | | | ☺ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|-------------------------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Post Discharge | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Difference Between Post & Pre Treatment | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| Survival | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 1 | ↑ = 1 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 1 | ☺ = 0 | ☺ = 1 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

PALMER DRUG ABUSE PROGRAM INC. (903)

Youth Drug Court Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demonstrator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

**Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 PALMER DRUG ABUSE PROGRAM INC. (903)**

**Clients Admitted and Served
 at the Agency (FY04)**
 11

**Youth Drug
 Court
 Clients**

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 64 | 36 | 100 | 0 | 0 | 82 | 0 | 9 | 0 | 0 | 9 | 0 |
| State Avg | 75 | 25 | 100 | 0 | 0 | 81 | 4 | 9 | 0 | 4 | 4 | 0 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 9 | 9 | 64 | 9 | 0 | 91 | 36 | 0 | 9 | 0 |
| State Avg | 5 | 2 | 50 | 8 | 6 | 94 | 14 | 1 | 2 | 6 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 1 | 0 | 1 | 1 | 0 | 3 | 0 | 1 | 0 | 0 | 0 | \$20,250.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|------|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | 6 | 54.5 | 28.7 | | | |
| 61 Completed Court Commitment | | | | | | | | | 31.0 | | | |
| 62 Left ACA/ 90 Days | | | | | | | 1 | 9.1 | 5.7 | | | |
| 63 Moved | | | | | | | | | 6.9 | | | |
| 64 Transferred | | | | | | | 4 | 36.4 | 11.5 | | | |
| 65 Incarcerated | | | | | | | | | | | | |
| 66 Broke Rules | | | | | | | | | 1.1 | | | |
| 67 AWOL | | | | | | | | | 1.1 | | | |
| 68 Death | | | | | | | | | | | | |
| 69 Failed to Begin Treatment | | | | | | | | | 8.0 | | | |
| 70 Treatment Incompatibility | | | | | | | | | 5.75 | | | |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 1 | 9.1 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

**Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 PALMER DRUG ABUSE PROGRAM INC. (903)**

**Youth Drug
 Court
 Clients**

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 50.9 | 77.8 | ↑ | 7 | 9 | 2 of 7 | | | ☺ |
| | Planned Discharges | 27.3 | 44.4 | ↑ | 4 | 9 | 2 of 5 | | | ☺ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|-------------------------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Post Discharge | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Difference Between Post & Pre Treatment | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| Survival | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Comparing Score to State Average ↓ = 0 ↑ = 2 | **Quartiles** **Bottom** **Middle 2** **Top**
 ☹ = 0 ☺ = 0 ☺ = 2

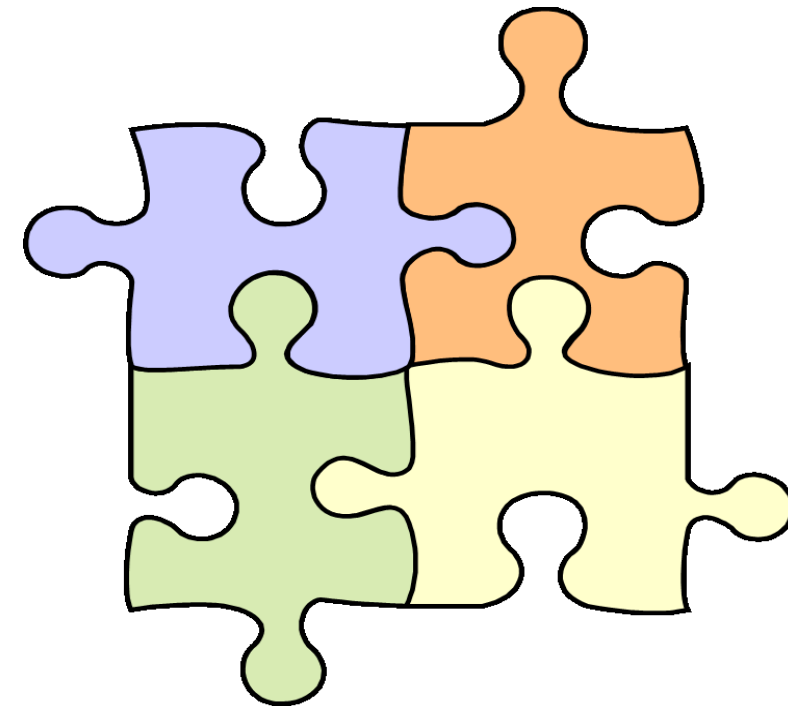
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905

Youth Drug Court Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demonstrator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

Clients Admitted and Served
 at the Agency (FY04)
 15

Youth Drug
 Court
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 80 | 20 | 100 | 0 | 0 | 47 | 20 | 33 | 0 | 0 | 0 | 0 |
| State Avg | 75 | 25 | 100 | 0 | 0 | 81 | 4 | 9 | 0 | 4 | 4 | 0 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 14 | 14 | 60 | 33 | 20 | 93 | 13 | 0 | 0 | 0 |
| State Avg | 5 | 2 | 50 | 8 | 6 | 94 | 14 | 1 | 2 | 6 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 2 | 1 | 0 | 3 | 0 | 0 | 1 | 0 | 0 | \$83,125.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|-------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | | | | | | 28.7 |
| 61 Completed Court Commitment | | | | | | | | | | | | 31.0 |
| 62 Left ACA/ 90 Days | | | | | | | | | | 1 | 100.0 | 5.7 |
| 63 Moved | | | | | | | | | | | | 6.9 |
| 64 Transferred | | | | | | | | | | | | 11.5 |
| 65 Incarcerated | | | | | | | | | | | | |
| 66 Broke Rules | | | | | | | | | | | | 1.1 |
| 67 AWOL | | | | | | | | | | | | 1.1 |
| 68 Death | | | | | | | | | | | | |
| 69 Failed to Begin Treatment | | | | | | | | | | | | 8.0 |
| 70 Treatment Incompatibility | | | | | | | | | | | | 5.75 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 2 | 50.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

Youth Drug
 Court
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|---|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Residential | Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Halfway | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|--|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions Incarceration Clients With Wages Median Wages | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

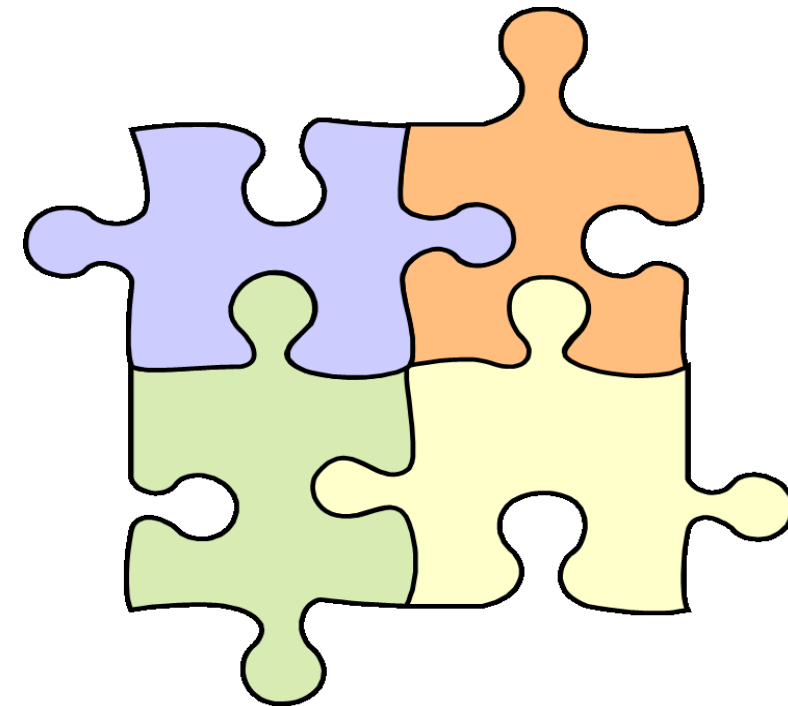
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

NORMAN ALCOHOL INFORMATION CTR (906)

Youth Drug Court Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NORMAN ALCOHOL INFORMATION CTR (906)

Clients Admitted and Served
 at the Agency (FY04)
 13

Youth Drug
 Court
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 100 | 0 | 100 | 0 | 0 | 92 | 8 | 0 | 0 | 0 | 0 | 0 |
| State Avg | 75 | 25 | 100 | 0 | 0 | 81 | 4 | 9 | 0 | 4 | 4 | 0 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 46 | 15 | 8 | 100 | 8 | 0 | 0 | 0 |
| State Avg | 5 | 2 | 50 | 8 | 6 | 94 | 14 | 1 | 2 | 6 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 7 | 1 | 9 | 5 | 0 | 22 | 13 | 0 | 0 | 1 | 7 | \$168,750.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|------|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | 3 | 42.9 | 28.7 | | | |
| 61 Completed Court Commitment | | | | | | | 2 | 28.6 | 31.0 | | | |
| 62 Left ACA/ 90 Days | | | | | | | 1 | 14.3 | 5.7 | | | |
| 63 Moved | | | | | | | 1 | 14.3 | 6.9 | | | |
| 64 Transferred | | | | | | | | | | | | 11.5 |
| 65 Incarcerated | | | | | | | | | | | | |
| 66 Broke Rules | | | | | | | | | | | | 1.1 |
| 67 AWOL | | | | | | | | | | | | 1.1 |
| 68 Death | | | | | | | | | | | | |
| 69 Failed to Begin Treatment | | | | | | | | | | | | 8.0 |
| 70 Treatment Incompatibility | | | | | | | | | | | | 5.75 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 4 | 66.7 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NORMAN ALCOHOL INFORMATION CTR (906)

Youth Drug
 Court
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 50.9 | 66.7 | ↑ | 2 | 3 | 4 of 7 | | | ☹ |
| | Planned Discharges | 27.3 | 33.3 | ↑ | 1 | 3 | 3 of 5 | | | ☹ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Engagement in Treatment | Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| DUI Convictions Free | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Satisfaction | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 2 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☹ = 2 | ☹ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

N.E. OK COUNCIL ON ALCOHOLISM (907)

Youth Drug Court Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demonstrator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 N.E. OK COUNCIL ON ALCOHOLISM (907)

Clients Admitted and Served
 at the Agency (FY04)
 1

Youth Drug
 Court
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 100 | 0 | 100 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 |
| State Avg | 75 | 25 | 100 | 0 | 0 | 81 | 4 | 9 | 0 | 4 | 4 | 0 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 |
| State Avg | 5 | 2 | 50 | 8 | 6 | 94 | 14 | 1 | 2 | 6 |

| Outpatient Staff Profile by Degree | | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|--|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | | CADC | CAC | CCM | CPS | Other | |
| 1 | 0 | 4 | 2 | 0 | 7 | | 4 | 0 | 0 | 0 | 3 | \$93,375.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|-------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | | | | | | 28.7 |
| 61 Completed Court Commitment | | | | | | | | | | | | 31.0 |
| 62 Left ACA/ 90 Days | | | | | | | | | | 1 | 100.0 | 5.7 |
| 63 Moved | | | | | | | | | | | | 6.9 |
| 64 Transferred | | | | | | | | | | | | 11.5 |
| 65 Incarcerated | | | | | | | | | | | | |
| 66 Broke Rules | | | | | | | | | | | | 1.1 |
| 67 AWOL | | | | | | | | | | | | 1.1 |
| 68 Death | | | | | | | | | | | | |
| 69 Failed to Begin Treatment | | | | | | | | | | | | 8.0 |
| 70 Treatment Incompatibility | | | | | | | | | | | | 5.75 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 N.E. OK COUNCIL ON ALCOHOLISM (907)

Youth Drug
 Court
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 50.9 | 0.0 | ↓ | 0 | 1 | 7 of 7 | ⊖ | | |
| | Planned Discharges | 27.3 | 0.0 | ↓ | 0 | 1 | 5 of 5 | ⊖ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 2 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ⊖ = 2 | ⊖ = 0 | ⊕ = 0 |

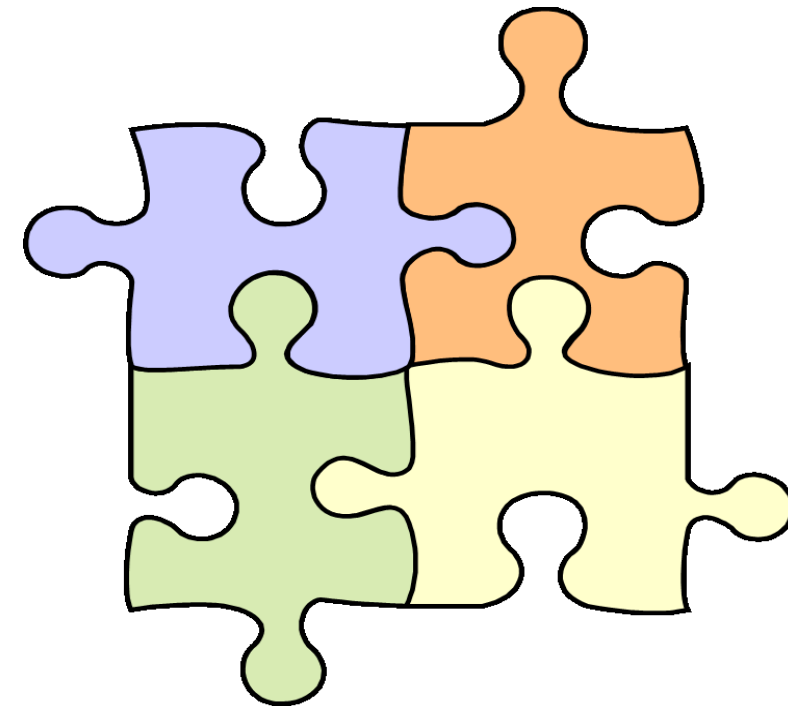
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

SHEKINAH COUNSELING SERVICES (464)

Youth TANF / CW Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demonstrator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 SHEKINAH COUNSELING SERVICES (464)

Clients Admitted and Served
 at the Agency (FY04)
 5

Youth
 TANF/ CW
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 60 | 40 | 100 | 0 | 0 | 60 | 0 | 0 | 0 | 40 | 0 | 0 |
| State Avg | 30 | 70 | 100 | 0 | 0 | 75 | 0 | 10 | 0 | 10 | 5 | 2 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 20 | 20 | 0 | 60 | 0 | 0 | 0 | 0 |
| State Avg | 21 | 14 | 35 | 10 | 5 | 70 | 5 | 9 | 3 | 5 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other |
| 0 | 0 | 1 | 1 | 0 | 2 | 2 | 0 | 1 | 0 | 0 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | | | | | | 6.7 |
| 61 Completed Court Commitment | | | | | | | | | | | | |
| 62 Left ACA/ 90 Days | | | | | | | | | | 3 | 60.0 | 53.3 |
| 63 Moved | | | | | | | | | | | | |
| 64 Transferred | | | | | | | | | | 1 | 20.0 | 6.7 |
| 65 Incarcerated | | | | | | | | | | | | |
| 66 Broke Rules | | | | | | | | | | | | |
| 67 AWOL | | | | | | | | | | 1 | 20.0 | 26.7 |
| 68 Death | | | | | | | | | | | | |
| 69 Failed to Begin Treatment | | | | | | | | | | | | 6.7 |
| 70 Treatment Incompatibility | | | | | | | | | | | | |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 1 | 20.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 SHEKINAH COUNSELING SERVICES (464)

Youth
 TANF/ CW
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|-------------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 11.1 | 0.0 | ↓ | 0 | 4 | 2 of 2 | ⊖ | | |
| | Planned Discharges | 11.1 | 0.0 | ↓ | 0 | 4 | 2 of 2 | ⊖ | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |
| | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| Difference Between Post & Pre Treatment | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |
| | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| Consumer Survey (FY04 Clients) | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| Indicator Summary | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |
| | Comparing Score to State Average | ↓ = 2 | ↑ = 0 | | | | | | | |

| Long-Term Outcomes (CY01 Clients) | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | | | | | | | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| Consumer Survey (FY04 Clients) | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| Indicator Summary | Convenient Time | | | | | | | | | |
| | Comparing Score to State Average | ↓ = 2 | ↑ = 0 | | | | | | | |
| | Quartiles | | | | | | | | | |
| | Bottom | ⊖ = 2 | ⊖ = 0 | | | | | | | |
| Indicator Summary | Middle 2 | | | | | | | | | |
| | Top | | | | | | | | | |
| | Bottom | ⊖ = 2 | ⊖ = 0 | | | | | | | |
| | Middle 2 | | | | | | | | | |
| Indicator Summary | Top | | | | | | | | | |
| | Bottom | ⊖ = 2 | ⊖ = 0 | | | | | | | |
| | Middle 2 | | | | | | | | | |
| | Top | | | | | | | | | |

Comparing Score to State Average ↓ = 2 ↑ = 0 | Quartiles Bottom Middle 2 Top
 ⊖ = 2 ⊖ = 0 ⊖ = 0

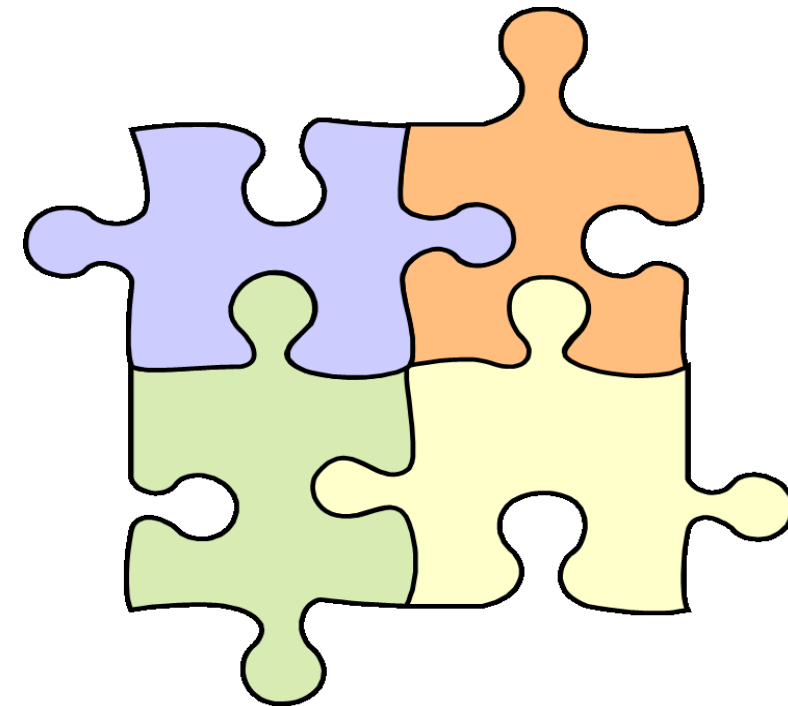
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

RIVERSIDE COUNSELING (476)

Youth TANF / CW Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demonstrator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 RIVERSIDE COUNSELING (476)

Clients Admitted and Served
 at the Agency (FY04)
 2

Youth
 TANF/ CW
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 50 | 50 | 100 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 |
| State Avg | 30 | 70 | 100 | 0 | 0 | 75 | 0 | 10 | 0 | 10 | 5 | 2 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| State Avg | 21 | 14 | 35 | 10 | 5 | 70 | 5 | 9 | 3 | 5 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other |
| 0 | 0 | 0 | 7 | 1 | 8 | 2 | 0 | 0 | 0 | 0 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|-------|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | | | | | | 6.7 |
| 61 Completed Court Commitment | | | | | | | | | | | | |
| 62 Left ACA/ 90 Days | | | | | | | 2 | 100.0 | | | | 53.3 |
| 63 Moved | | | | | | | | | | | | |
| 64 Transferred | | | | | | | | | | | | 6.7 |
| 65 Incarcerated | | | | | | | | | | | | |
| 66 Broke Rules | | | | | | | | | | | | |
| 67 AWOL | | | | | | | | | | | | 26.7 |
| 68 Death | | | | | | | | | | | | |
| 69 Failed to Begin Treatment | | | | | | | | | | | | 6.7 |
| 70 Treatment Incompatibility | | | | | | | | | | | | |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

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The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

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Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 RIVERSIDE COUNSELING (476)

Youth
 TANF/ CW
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

NEW HOPE OF MANGUM (643)

Youth TANF / CW Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demonstrator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NEW HOPE OF MANGUM (643)

Clients Admitted and Served
 at the Agency (FY04)
 1

Youth
 TANF/ CW
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 0 | 100 | 100 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 |
| State Avg | 30 | 70 | 100 | 0 | 0 | 75 | 0 | 10 | 0 | 10 | 5 | 2 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 100 | 0 | 0 | 100 | 0 | 0 | 0 | 0 |
| State Avg | 21 | 14 | 35 | 10 | 5 | 70 | 5 | 9 | 3 | 5 |

| | Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|--|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| | None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| | 0 | 2 | 1 | 1 | 0 | 4 | 3 | 1 | 0 | 0 | 2 | \$60,000.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|-------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | | | | | | 6.7 |
| 61 Completed Court Commitment | | | | | | | | | | | | |
| 62 Left ACA/ 90 Days | | | | | | | | | | | | 53.3 |
| 63 Moved | | | | | | | | | | | | |
| 64 Transferred | | | | | | | | | | | | 6.7 |
| 65 Incarcerated | | | | | | | | | | | | |
| 66 Broke Rules | | | | | | | | | | | | |
| 67 AWOL | | | | | | | | | | 1 | 100.0 | 26.7 |
| 68 Death | | | | | | | | | | | | |
| 69 Failed to Begin Treatment | | | | | | | | | | | | 6.7 |
| 70 Treatment Incompatibility | | | | | | | | | | | | |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 1 | 100.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NEW HOPE OF MANGUM (643)

Youth
 TANF/ CW
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | 11.1 | 0.0 | ↓ | 0 | 1 | 2 of 2 | ⊕ | | |
| | Planned Discharges | 11.1 | 0.0 | ↓ | 0 | 1 | 2 of 2 | ⊕ | | |
| | Employment | | | | | | | | | |
| Post Discharge | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |
| | | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Comparing Score to State Average

↓ = 2 ↑ = 0

Quartiles

Bottom

Middle 2

Top

⊖ = 2

⊕ = 0

⊙ = 0

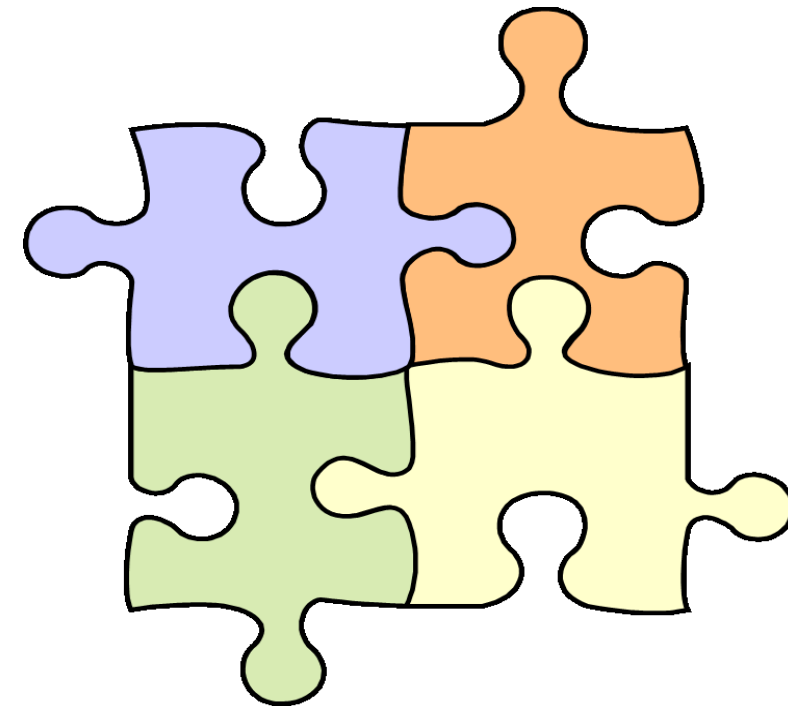
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

NORMAN ALCOHOL INFORMATION CTR (906)

Youth TANF / CW Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demonstrator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NORMAN ALCOHOL INFORMATION CTR (906)

Clients Admitted and Served
 at the Agency (FY04)
 1

Youth
 TANF/ CW
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|-----------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 0 | 100 | 100 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 | 0 |
| State Avg | 30 | 70 | 100 | 0 | 0 | 75 | 0 | 10 | 0 | 10 | 5 | 2 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|-----------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 0 |
| State Avg | 21 | 14 | 35 | 10 | 5 | 70 | 5 | 9 | 3 | 5 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 6 | 1 | 8 | 7 | 0 | 22 | 12 | 0 | 0 | 1 | 9 | \$102,000.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | | | | | | 6.7 |
| 61 Completed Court Commitment | | | | | | | | | | | | |
| 62 Left ACA/ 90 Days | | | | | | | | | | | | 53.3 |
| 63 Moved | | | | | | | | | | | | |
| 64 Transferred | | | | | | | | | | | | 6.7 |
| 65 Incarcerated | | | | | | | | | | | | |
| 66 Broke Rules | | | | | | | | | | | | |
| 67 AWOL | | | | | | | | | | | | 26.7 |
| 68 Death | | | | | | | | | | | | |
| 69 Failed to Begin Treatment | | | | | | | | | | | 1 | 100.0 |
| 70 Treatment Incompatibility | | | | | | | | | | | | 6.7 |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 NORMAN ALCOHOL INFORMATION CTR (906)

Youth
 TANF/ CW
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

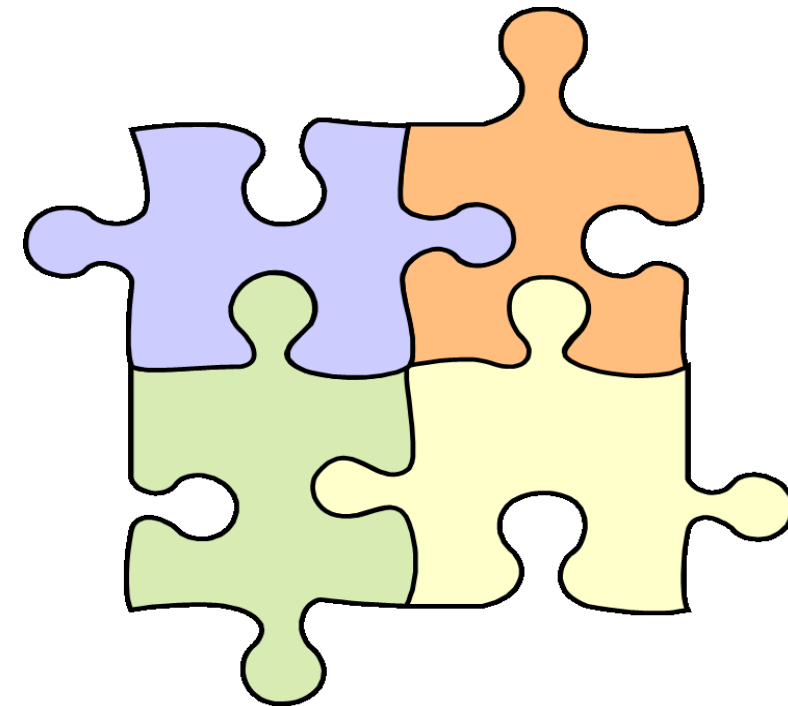
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

DRUG RECOVERY, INC. (910)

Youth TANF / CW Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demonstrator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 DRUG RECOVERY, INC. (910)

Clients Admitted and Served
 at the Agency (FY04)
 1

Youth
 TANF/ CW
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 0 | 100 | 100 | 0 | 0 | 100 | 0 | 0 | 0 | 0 | 0 | 0 |
| State Avg | 30 | 70 | 100 | 0 | 0 | 75 | 0 | 10 | 0 | 10 | 5 | 2 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 0 | 0 | 100 | 100 | 0 | 0 | 0 | 0 |
| State Avg | 21 | 14 | 35 | 10 | 5 | 70 | 5 | 9 | 3 | 5 |

| Outpatient Staff Profile by Degree | | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|--|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | | CADC | CAC | CCM | CPS | Other | |
| 6 | 0 | 8 | 3 | 0 | 17 | | 0 | 0 | 0 | 0 | 1 | \$60,000.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|---|---------|------------|-------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | | | | | | 6.7 |
| 61 Completed Court Commitment | | | | | | | | | | | | |
| 62 Left ACA/ 90 Days | | | | | | | | | | | | 53.3 |
| 63 Moved | | | | | | | | | | | | |
| 64 Transferred | | | | | | | | | | | | 6.7 |
| 65 Incarcerated | | | | | | | | | | | | |
| 66 Broke Rules | | | | | | | | | | | | |
| 67 AWOL | | | | | | | | | | 1 | 100.0 | 26.7 |
| 68 Death | | | | | | | | | | | | |
| 69 Failed to Begin Treatment | | | | | | | | | | | | 6.7 |
| 70 Treatment Incompatibility | | | | | | | | | | | | |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 0 | 0.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The **Outpatient Staff Profile by Degree** and the **Outpatient Staff Profile by Certification** include only the staff providing hourly outpatient services.

The **State Average (%)** is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 DRUG RECOVERY, INC. (910)

Youth
 TANF/ CW
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

| Difference Between Post & Pre Treatment | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|--|--------------------|-------------------|------------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Difference Between Post & Pre Treatment | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 0 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ☹ = 0 | ☺ = 0 | ☺ = 0 |

Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

PEOPLE INCORPORATED (933)

Youth TANF / CW Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demonstrator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ☺, agencies falling into the middle 2 quartiles will receive a normal face 😊, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 PEOPLE INCORPORATED (933)

Clients Admitted and Served
 at the Agency (FY04)
 3

Youth
 TANF/ CW
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 0 | 100 | 100 | 0 | 0 | 67 | 0 | 0 | 0 | 0 | 33 | 0 |
| State Avg | 30 | 70 | 100 | 0 | 0 | 75 | 0 | 10 | 0 | 10 | 5 | 2 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 33 | 33 | 33 | 33 | 0 | 67 | 0 | 33 | 0 | 0 |
| State Avg | 21 | 14 | 35 | 10 | 5 | 70 | 5 | 9 | 3 | 5 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 0 | 0 | 6 | 11 | 0 | 17 | 3 | 0 | 1 | 0 | 8 | \$277,000.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|------|---------|------------|---|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | | | | | | 6.7 |
| 61 Completed Court Commitment | | | | | | | | | | | | |
| 62 Left ACA/ 90 Days | | | | | | | 1 | 50.0 | 53.3 | | | |
| 63 Moved | | | | | | | | | | | | |
| 64 Transferred | | | | | | | | | | | | 6.7 |
| 65 Incarcerated | | | | | | | | | | | | |
| 66 Broke Rules | | | | | | | | | | | | |
| 67 AWOL | | | | | | | 1 | 50.0 | 26.7 | | | |
| 68 Death | | | | | | | | | | | | 6.7 |
| 69 Failed to Begin Treatment | | | | | | | | | | | | |
| 70 Treatment Incompatibility | | | | | | | | | | | | |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 2 | 66.7 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

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Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 PEOPLE INCORPORATED (933)

Youth
 TANF/ CW
 Clients

Indicators

| Short-Term Outcomes (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | 14-Day Followup | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Engagement in Treatment | | | | | | | | | |
| | Level of Functioning Improvement | 11.1 | 0.0 | ↓ | 0 | 1 | 2 of 2 | ⊖ | | |
| | Planned Discharges | 11.1 | 0.0 | ↓ | 0 | 1 | 2 of 2 | ⊖ | | |
| | Employment | | | | | | | | | |
| Post Discharge | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |

Long-Term Outcomes (CY01 Clients)

| Tenure | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|-----------------------|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | # Clients receiving Treatment | # Survivors in Year after Discharge | | | | |
| | | | | | % in Year before Discharge | % in Year following Discharge | | | | |

Consumer Survey (FY04 Clients)

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|---------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Consumer Survey (FY04 Clients) | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |

Indicator Summary

| Comparing Score to State Average | ↓ = 2 | ↑ = 0 | Quartiles | Bottom | Middle 2 | Top |
|----------------------------------|-------|-------|-----------|--------|----------|-------|
| | | | | ⊖ = 2 | ⊖ = 0 | ⊕ = 0 |

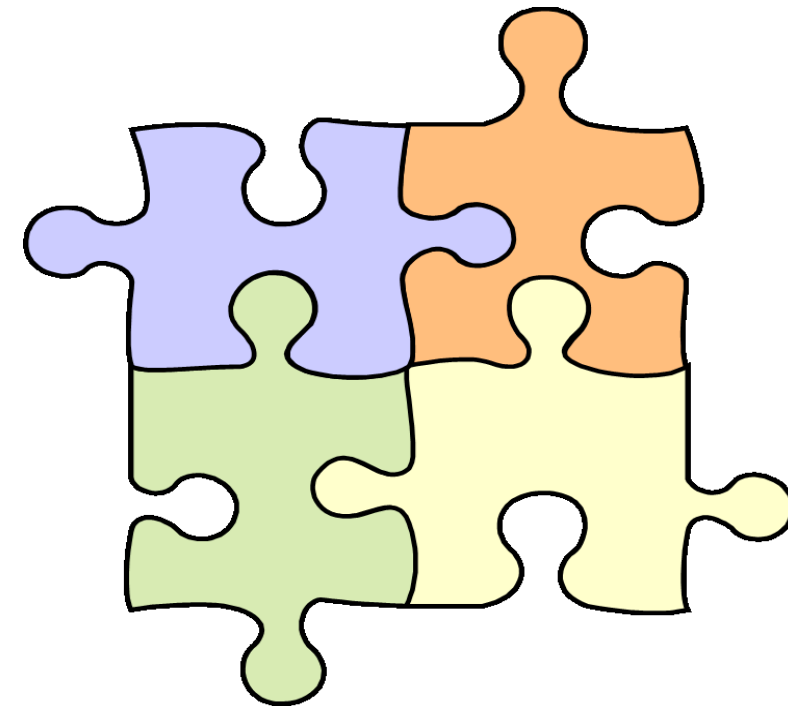
Please See The Indicator Notes On The Next Page

Oklahoma Department of Mental Health and Substance Abuse Services

GATEWAY TO PREVENTION/RECOVERY (934)

Youth TANF / CW Clients

Provider Performance Management Report



Prepared by the
Evaluation and Data Analysis Section
Decision Support Services Division

March 2005

V 2.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid - eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of *abuse* rather than *dependence*.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow ↓ indicates the agency score is below that state average.

Agency Demonstrator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face 😊, agencies falling into the middle 2 quartiles will receive a normal face 😐, and agencies scoring in the bottom quartile receive a sad face ☹.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

The ODMHSAS provides publicly-funded substance abuse treatment service providers confidential survey packets to distribute to their clients as an ongoing part of their discharge planning process. Clients are asked to fill out paper questionnaires to tell about their experience with the provider agency, and mail their replies to ODMHSAS. The ODMHSAS Decision Support Services office provides quarterly and annual summaries of the survey results to participating providers.

Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 GATEWAY TO PREVENTION/RECOVERY (934)

Clients Admitted and Served
 at the Agency (FY04)
 7

Youth
 TANF/ CW
 Clients

Descriptive Statistics (FY04 Clients)

| | Sex (%) | | Age (%) | | | Race (%) | | | | | | Homeless (%) |
|------------------|---------|--------|---------|-------|-----|----------|-------|--------|-------|----------|-----------|--------------|
| | Male | Female | 0-17 | 18-25 | 26+ | White | Black | Nat Am | Asian | Hispanic | Multirace | |
| Agency | 29 | 71 | 100 | 0 | 0 | 86 | 0 | 14 | 0 | 0 | 0 | 0 |
| State Avg | 30 | 70 | 100 | 0 | 0 | 75 | 0 | 10 | 0 | 10 | 5 | 2 |

| | IV Drug Use (%) | | Drug of Choice (%) | | | | | Pregnant (%) | DOC Custody (%) | No ASI (%) |
|------------------|-----------------|-------|--------------------|------|---------|-----------|-------|--------------|-----------------|------------|
| | History | Route | Alcohol | Meth | Cocaine | Marijuana | Other | | | |
| Agency | 0 | 0 | 29 | 0 | 0 | 100 | 0 | 0 | 14 | 0 |
| State Avg | 21 | 14 | 35 | 10 | 5 | 70 | 5 | 9 | 3 | 5 |

| Outpatient Staff Profile by Degree | | | | | | Outpatient Staff Profile by Certification | | | | | SAS Treatment Funding FY04 |
|------------------------------------|-----------|-----------|---------|-----------|-------|---|-----|-----|-----|-------|----------------------------|
| None | Associate | Bachelors | Masters | Doctorate | Total | CADC | CAC | CCM | CPS | Other | |
| 3 | 0 | 7 | 8 | 1 | 19 | 3 | 0 | 0 | 0 | 1 | \$253,000.00 |

Clients Admitted and Served by Level of Care

| Detox | Residential | Halfway | Outpatient |
|----------------------|-------------|---------------------|------------|
| Clients | 0 | Clients | 0 |
| Units of Service | 0 | Units of Service | 0 |
| Avg Hours Per Client | 0.0 | Avg Days Per Client | 0.0 |
| Avg Daily Census | 0 | Avg Daily Census | 0 |

Discharges

| | Detox | | | Residential | | | Halfway | | | Outpatient | | |
|-------------------------------|-------|---|---------|-------------|---|---------|---------|------|---------|------------|------|---------|
| | N | % | State % | N | % | State % | N | % | State % | N | % | State % |
| 60 Completed Treatment | | | | | | | 1 | 33.3 | 6.7 | | | |
| 61 Completed Court Commitment | | | | | | | | | | | | |
| 62 Left ACA/ 90 Days | | | | | | | 2 | 66.7 | 53.3 | | | |
| 63 Moved | | | | | | | | | | | | |
| 64 Transferred | | | | | | | | | | | 6.7 | |
| 65 Incarcerated | | | | | | | | | | | | |
| 66 Broke Rules | | | | | | | | | | | | |
| 67 AWOL | | | | | | | | | | | 26.7 | |
| 68 Death | | | | | | | | | | | | 6.7 |
| 69 Failed to Begin Treatment | | | | | | | | | | | | |
| 70 Treatment Incompatibility | | | | | | | | | | | | |
| 91 Administrative Discharge | | | | | | | | | | | | |

| | Count | Percent |
|---------------------------------|-------|---------|
| Clients Not Seen Within 90 Days | 1 | 25.0 |

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Oklahoma Department of Mental Health and Substance Abuse Services
 Provider Performance Management Report prepared March 2005
 GATEWAY TO PREVENTION/RECOVERY (934)

Youth
 TANF/ CW
 Clients

Indicators

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|--|-------------------------------------|---------------|--------------|------------------------------|------------------|--------------------|--------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Detox | Level of Functioning Improvement | | | | | | | | | |
| | Planned Discharges | | | | | | | | | |
| | 14-Day Follow-up | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Residential | Engagement in Treatment | | | | | | | | | |
| | Community Tenure - 30 days | | | | | | | | | |
| | Community Tenure - 90 days | | | | | | | | | |
| | Level of Functioning Improvement | | | | | | | | | |
| Halfway | Planned Discharges | | | | | | | | | |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| | Engagement in Treatment | | | | | | | | | |
| Outpatient | Level of Functioning Improvement | 11.1 | 33.3 | ↑ | 1 | 3 | 1 of 2 | | | ☺ |
| | Planned Discharges | 11.1 | 33.3 | ↑ | 1 | 3 | 1 of 2 | | | ☺ |
| | Employment | | | | | | | | | |
| | Initiation of Treatment | | | | | | | | | |
| Post Discharge | Engagement in Treatment | | | | | | | | | |
| | Survival | | | | | | | | | |
| | # Clients receiving Treatment | | | | | | | | | |
| | # Survivors in Year after Discharge | | | | | | | | | |
| Difference Between Post & Pre Treatment | % in Year before Discharge | | | | | | | | | |
| | % in Year following Discharge | | | | | | | | | |
| | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| Consumer Survey (FY04 Clients) | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |
| | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| Indicator Summary | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| | Convenient Time | | | | | | | | | |
| | Comparing Score to State Average | ↓ = 0 | ↑ = 2 | | | | | | | |

| Long-Term Outcomes (CY01 Clients) | | State Average (%) | Agency Score (%) | Comparing Score to State Avg | # With in Year before Discharge | # Without in Year following Discharge | Rank | Quartiles | | |
|--|----------------------|-------------------|------------------|------------------------------|---------------------------------|---------------------------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Tenure | DUI Convictions Free | | | | | | | | | |
| | Incarceration Free | | | | | | | | | |
| Post Discharge | Survival | | | | | | | | | |
| | | | | | | | | | | |
| Difference Between Post & Pre Treatment | DUI Convictions | | | | | | | | | |
| | Incarceration | | | | | | | | | |
| Consumer Survey (FY04 Clients) | Clients With Wages | | | | | | | | | |
| | Median Wages | | | | | | | | | |

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| Indicator Summary | Convenient Time | | | | | | | | | |
| | Comparing Score to State Average | ↓ = 0 | ↑ = 2 | | | | | | | |
| | Quartiles | | | | | | | | | |
| | Bottom | ☹ = 0 | ☺ = 0 | | | | | | | |

| Consumer Survey (FY04 Clients) | | State Average | Agency Score | Comparing Score to State Avg | Agency Numerator | Agency Denominator | Rank | Quartiles | | |
|---------------------------------------|----------------------------------|---------------|--------------|------------------------------|------------------|--------------------|------|-----------|----------|-----|
| | | | | | | | | Bottom | Middle 2 | Top |
| Indicator Summary | Satisfaction | | | | | | | | | |
| | Favorable Outcomes | | | | | | | | | |
| | Service Quality | | | | | | | | | |
| | Favorable Time to First Service | | | | | | | | | |
| Indicator Summary | Convenient Time | | | | | | | | | |
| | Comparing Score to State Average | ↓ = 0 | ↑ = 2 | | | | | | | |
| | Quartiles | | | | | | | | | |
| | Bottom | ☹ = 0 | ☺ = 0 | | | | | | | |

Please See The Indicator Notes On The Next Page