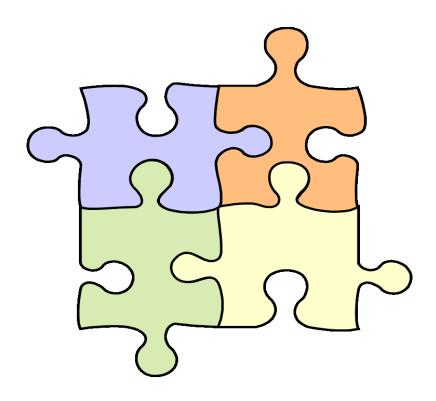
NORMAN AL/DRUG TREATMENT CTR (102)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
NORMAN AL/DRUG TREATMENT CTR (102)

Clients Admitted and Served at the Agency (FY04) 82

All Youth Clients

Descriptive	Statistics ((FY04 (Clients)

	Sex	(%)		Age ((%)			Homeless (%)				
	Male	Female	0-17	18-2	25 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	57	43	100		0 0	68	9	14	1	4	3	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Orug of Choi	ce (%)	Pregnant (%)			DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	18	14	57	4	16	81	48		0		1	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by [Outpatient Staff Profile by Certification							
None	Associate	Bachelors	Masters	Doctorate	Total		CADC	CAC	CCM	CPS	Other
1	0	2	4	0	7	•	1	0	0	0	2

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	82	Clients	0	Clients	0		
Units of Service	0	Units of Service	4,826	Units of Service	0	Units of Service	0		
Avg Hours Per Client	0.0	Avg Days Per Client	58.9	Avg Days Per Client	0.0	Avg Hours Per Client	0.0		
Avg Daily Census	0	Avg Daily Census	13	Avg Daily Census	0	Avg Daily Census	0		

Discharges

						•						
		D	etox		Reside	ential			Outpatient			
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1	454	68.0	66.2			40.4			38.8
61 Completed Court Commitment			0.0	3	0.4	2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3	78	11.7	10.1			5.7			28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2	6	0.9	2.2			12.6			5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4	38	5.7	7.3			20.1			5.7
67 AWOL			10.3	63	9.4	9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2	26	3.9	2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt_	Percent									
Clients Not Seen Within 90 Days		1	1.2									

	Count	Percent
Clients Not Seen Within 90 Days	1	1.3

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NORMAN AL/DRUG TREATMENT CTR (102)

Indicators									
Short-Term (Outcomes (FY04 Clients)	State		y Comparing Scor		Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to Sta	te Avg	Numerator	Denominator		Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	95.7 91.9 35.8 33.3 2.5	97.4 96.1 7.2 49.3 7.7	V	^ ^ ^ ^	74 73 5 34 1	76 76 69 69 13	2 of 4 2 of 4 3 of 4 2 of 4 1 of 2	(i) (ii) (iii) (iii) (iii)
Halfway Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges								
	Employment Initiation of Treatment Engagement in Treatment								
Long-Term C	Outcomes (CY01 Clients)	State Average	Agency Score		ing Score ite Avg	# With in Year before	# Without in Year following	Rank	Quartiles Bottom Middle 2 Top
Tenure	DUI Convictions Free Incarceration Free	(%)	(%)	10 010	ic / wg	Discharge # Clients receiving	Discharge # Survivors in Year after		,
Post Dischar	r ge Survival					Treatment	Discharge		
Difference B	etween Post & Pre Treatment					% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages								
Consumer S	urvey (FY04 Clients)	State	5 7	Compar	ing Score	Agency	Agency	Rank	Quartiles
Indicator	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to Sta	tte Avg	Numerator	Denominator		Bottom Middle 2 Top

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 4

Тор

⊚ = 1

 $\Psi = 1$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

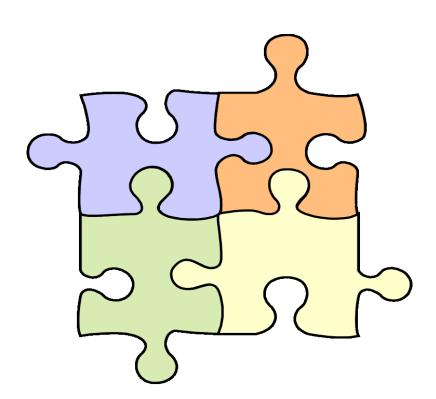
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

HUMAN SKILLS & RESOURCES (461)

Provider Performance Management Report

Youth Clients



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
HUMAN SKILLS & RESOURCES (461)

Clients Admitted and Served at the Agency (FY04)

14

All Youth Clients

	Sex (%)			Age (%)		Race (%)							
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace			
Agency	71	29	100	(0 0	93	0	7	0	0	0	0		
State Avg	63	37	100		0 0	63	14	12	0	4	6	3		
	IV Drug	IV Drug Use (%) Drug of Choice (%					Pregnant (%) DOC Custody (%)					No ASI (%)		
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•						
Agency	7	0	21	0	0	93	36		0		14	21		
State Avg	3	2	34	5	4	53	49		1		1	30		

	Outp	atient Staff	Profile by [Degree		Outp	atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	_
0	1	5	14	4	24	7	0	0	0	1	\$374,583.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	14		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	227		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	16.2		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1		

Discharges

	Detox			Resid	ential	Halfway			Outpatient			
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	95	34.8	38.8
61 Completed Court Commitment			0.0			2.0			1.8	31	11.4	4.1
62 Left ACA/ 90 Days	10.3			10.1					5.7	3	1.1	28.2
63 Moved			0.3			0.2			5.9	1	0.4	2.3
64 Transferred			12.2			2.2			12.6	1	0.4	5.2
65 Incarcerated			0.1			0.1			1.2	8	2.9	2.6
66 Broke Rules			1.4			7.3			20.1	4	1.5	5.7
67 AWOL			10.3			9.8			10.7	67	24.5	6.1
68 Death										1	0.4	0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	31	11.4	6.5
70 Treatment Incompatibility										31	11.36	.41
91 Administrative Discharge												
	Cou	nt	Percent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

100.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

6

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

⊚ = 0

⊕ = 0

⊗ = 0

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 HUMAN SKILLS & RESOURCES (461)

Outcomes (FY04 Clients)	State		Comparing Score	Agency	Agency	Rank	Quartiles
Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outcomes (CY01 Clients)	State			# With in	# Without in	Rank	Quartiles Bottom Middle 2 Top
DUI Convictions Free Incarceration Free	(%)	(%)	to State Avg	Discharge # Clients receiving	Discharge # Survivors in Year after		Bottom Wildale 2 Top
Survival				Treatment	Discharge		
DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Dutcomes (CY01 Clients) DUI Convictions Free Incarceration Free rge Survival Setween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Seturvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Dutcomes (CY01 Clients) State Average (%) DUI Convictions Free Incarceration Free rge Survival State Average Incarceration Clients With Wages Median Wages State Average Survive (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Dutcomes (CY01 Clients) State Average (%) DUI Convictions Free Incarceration Free rge Survival State Agency Score (%) State Average Score Score (%) State Average Score (%) State Average	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Engagement in Treatment Engagement in Treatment Ductomes (CY01 Clients) Dul Convictions Free Incarceration Free rge Survival State Agency (%) DUI Convictions Free Incarceration Clients With Wages Median Wages Median Wages State Agency Comparing Score to State Avg Comparing Score (%) Comparing Score (%) State Agency (%) Comparing Score to State Avg Comparing Score to State Avg Comparing Score (%) State Agency (%) State Agency (%) Comparing Score to State Avg	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Dutcomes (CY01 Clients) State Average (%) Vin Vin Year before Discharge # With in Year before Discharge # Clients receiving Treatment Dul Convictions Incarceration Clients With Wages Median Wages Furvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Engagement in Treatment Engagement in Treatment Dutcomos (CY01 Clionts) Dutcomos (CY01 Clionts) Dut Convictions Free Incarceration Free Incarcera	Average Score to State Avg Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Community Tenure - 30 days Community

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

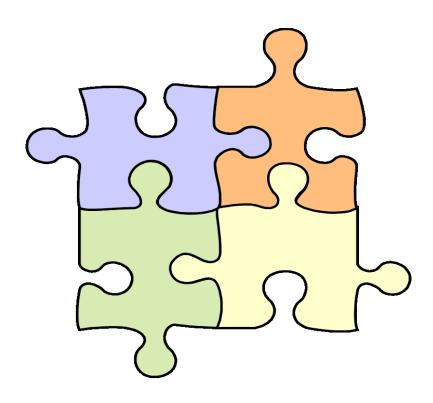
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

PAYNE COUNTY DRUG COURT, INC. (462)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
PAYNE COUNTY DRUG COURT. INC. (462)

Clients Admitted and Served at the Agency (FY04) 19 All Youth Clients

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age	(%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	79	21	100		0 0	79	0	5	0	16	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cus	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	32	0	5	100	5		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30
	0	utnationt Sta	off Profile by	Degree		0.44		D61 b	O1:6:	.4!		

	Outp	atient Staff	Profile by I		Outpatient Staff Profile by Certification						
None	Associate	Bachelors	Masters	Doctorate	To	otal	CADC	CAC	CCM	CPS	Other
1	0	1	1	()	3	1	1	0	0	0

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	19		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	525		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	27.6		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1		

Discharges

					Discriai	ges						
	Detox			Residential			Halfway			Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	6	19.4	38.8
61 Completed Court Commitment			0.0			2.0			1.8	24	77.4	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7			28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2			2.2			12.6			5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4			7.3			20.1	1	3.2	5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt_	<u>Percent</u>									
0" 1 11 10 14"11" 00 5			_									

Clients Not Seen Within 90 Days 1 7.1

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 PAYNE COUNTY DRUG COURT, INC. (462)

Indicators		01-1-	A					9
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	io State Avg	Numerator	Denominator		Bottom Mildule 2 To
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	16.7 0.0		2 0	12 12	23 of 27 19 of 19	© 8
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
					# Clients receiving	# Survivors in Year after		
Post Dischar	rge Survival				Treatment	Discharge		
					% in Year before Discharge	% in Year following Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Biodiaige	Discharge		
	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Indicator	Summary							
Comporing				Ouer		ttom Mid	dla 2	Ton

Quartiles

Bottom

⊗ = 1

Middle 2

⊕ = 1

Тор

⊚ = 0

 ψ = 2

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

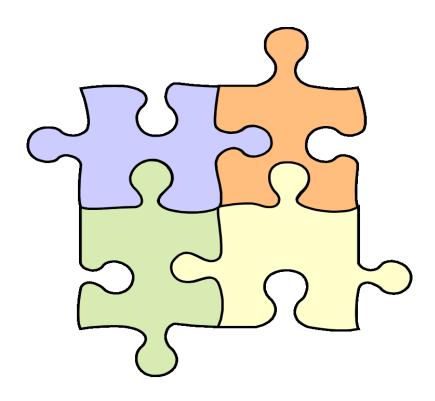
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

SHEKINAH COUNSELING SERVICES (464)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
SHEKINAH COLINSELING SERVICES (464)

Clients Admitted and Served at the Agency (FY04) All Youth Clients

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	- White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	60	40	100		0 0	60	0	0	0	40	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cus	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	20	20	0	60	0		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30
				_								

	Outp	atient Staff	Profile by I	Degree			Outpa	tient Stat	f Profile I	y Certifi	cation
None	Associate	Bachelors	Masters	Doctorate	To	otal	CADC	CAC	CCM	CPS	Other
0	0	1	1	()	2	2	0	1	0	0

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	5
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	8
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	1.6
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

		D	etox		Resid	ential	I	Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	59	38.6	38.8
61 Completed Court Commitment			0.0			2.0			1.8	1	0.7	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	36	23.5	28.2
63 Moved			0.3			0.2			5.9	7	4.6	2.3
64 Transferred			12.2			2.2			12.6	20	13.1	5.2
65 Incarcerated			0.1			0.1			1.2	3	2.0	2.6
66 Broke Rules			1.4			7.3			20.1	14	9.2	5.7
67 AWOL			10.3			9.8			10.7	13	8.5	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt	<u>Percent</u>									
Clients Not Seen Within 90 Days		1	20.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 SHEKINAH COUNSELING SERVICES (464)

Indicators								
Short-Term C	Outcomes (FY04 Clients)	State		Comparing Score	Agency	Agency	Rank	Quartiles
Detox Residential	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Community Tenure - 30 days	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
	Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	0.0 0.0		0 0	4 4	27 of 27 19 of 19	(S) (S)
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
Post Dischar	r ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
					% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator S	Summary							

Quartiles

Bottom

⊗ = 2

Middle 2

⊕ = 0

Тор

⊚ = 0

 ψ = 2

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

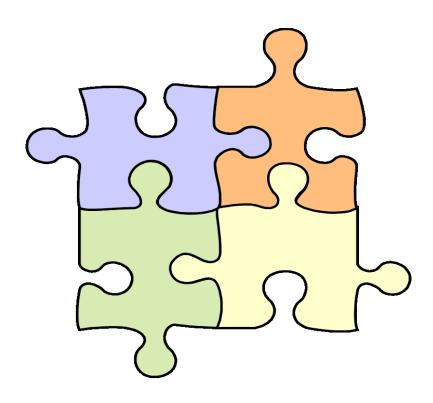
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

escriptive :	Statis	tics (FY	04 Clients											
		Sex			Age (ace (%)			Hor	neless (%)
		Male	Female	0-1				Black	Nat Am	Asian	Hispanic	Multirace		
Agency		65	35	10	0 () (83	0	4	0	0	13		0
State Avg		63	37	10	0 (0 0	63	14	12	0	4	6		3
		IV Drug	Use (%)		D	rug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	ody (%)	No	o ASI (%)
		History	Route	Alcohol	Meth	Cocaine	Marijuana	Other						
Agency		0	0	87	0	9	96	13		4		0		0
State Avg		3	2	34	5	4	53	49		1		1		30
		0	utpatient Sta	ff Profile b	y Degree		Outpa	tient Staff	Profile by	Certifica	ation			
	None	Associa	te Bacheloi	s Master	s Doctora	ate Total	CADC	CAC			Other			
	0		0 1		2	1 4	1	0	0	0	3			
					Clients	Admitted a	and Served	by Level o	of Care					
Detox			F	Residential			Half	way			Outpa	tient		
Clients			0 CI	ients		0	Clie	ents		0	Clients	;		25
Jnits of Serv	ice		0 U	nits of Serv	rice	0	Uni	ts of Servi	ice	0	Units o	of Service		719
Avg Hours Po	er Clie	nt 0	.0 A	g Days Pe	r Client	0.0	Avo	Days Pe	r Client	0.0	Avg Ho	ours Per Cli	ent	28.7
Avg Daily Ce	nsus		0 A	g Daily Ce	ensus	0	-	Daily Ce		0	Avg Da	aily Census		2
							Discharges	•						
				D	etox		Residenti	al		Halfway	/		Outpati	ent
			<u>-</u>	٧ %	State %	N	% 5	State %	N	%	State %	N	%	State %

65 Incarcerated

66 Broke Rules

67 AWOL

68 Death

69 Failed to Begin Treatment

70 Treatment Incompatibility

91 Administrative Discharge

Clients Not Seen Within 90 Days 8 Percent 44.4

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

⊚ = 1

⊕ = 0

⊗ = 1

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Indicators	- (- (- (1))	04-4-	A					• "
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	-						
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	88.9 0.0		8 0	9 9	7 of 27 19 of 19	⊗
Long-Term C	Outcomes (CY01 Clients)	State Average (%)	Agency Score (%)	Comparing Score to State Avg	# With in Year before Discharge	# Without in Year following Discharge	Rank	Quartiles Bottom Middle 2 Top
	DUI Convictions Free Incarceration Free				# Clients	# Survivors		
Post Dischar	rge Survival				receiving Treatment	in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator S	-	_ 4		Qua	rtiles Bo	ottom Mid	ldle 2	Тор

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

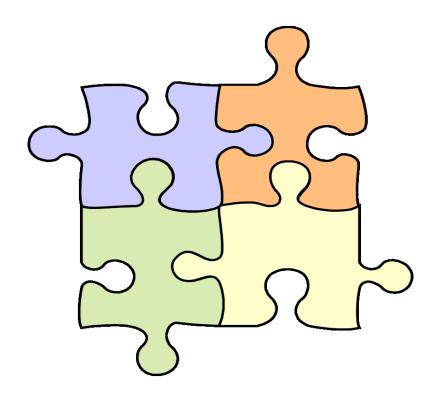
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

RIVERSIDE COUNSELING (476)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
RIVERSIDE COUNSELING (476)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

2

Descriptive Statistics	(FY04 Clients)
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0

0

0

8

1

	;	Sex (%)	Age (%)						Homeless (%)			
	Ma	е	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency		50	50	100	(0 0	100	0	0	0	0	0	0
State Avg		63	37	100		0 0	63	14	12	0	4	6	3
	IV [rug l	Use (%)		0	rug of Choi	ce (%)		Pregna	nt (%)	DOC Cus	tody (%)	No ASI (%)
	Histo	ory	Route	Alcohol	Meth	Cocaine	Marijuana	Other	ſ				
Agency		0	0	100	0	0	0	0		0		0	0
State Avg		3	2	34	5	4	53	49		1		1	30
		Οu	ıtpatient Staff	Profile by	Degree		Outpa	tient Staff	Profile by	Certifica	ation		
	None Ass	ociate	e Bachelors	Masters	Doctor	ate Total	CADC	CAC	CCM (CPS	Other		

Clients Admitted and Served by Level of Care

2

0

0

n

0

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	2
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	32
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	15.8
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

						•						
		De	etox		Resid	ential		Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4			38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	33	100.0	28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2			2.2			12.6			5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Count	_ [Percent									
Clients Not Seen Within 90 Days	0	_	0.0									
Cherico Hot Ocen Within 50 Days	U		0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 RIVERSIDE COUNSELING (476)

Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Lough Term Outcomes (CY01 Clients) Tenure DUI Convictions Free Incarceration Free DUI Convictions Free Incarceration Free DUI Convictions Incarceration Cicents With Wages Median Wages Consumer Survey (FY04 Clients) State Agency Comparing Score to State Avg Discharge # With in Year before Discharge # Clients # Survivors Treatment Discharge Treatment Discharge Discharge Objections In Year following Discharge Treatment DUI Convictions Incarceration Cicents With Wages Median Wages Consumer Survey (FY04 Clients) State Agency Comparing Score to State Avg Discharge # With in Year before Discharge # Survivors Treatment Discharge Discharge Objective Post Discharge Treatment Dischar	Indicators								
Detox Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Residential Community Tenure - 30 days Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Halffway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Couptation Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Couptation Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Couptation Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Couptation Long-Term Outcomes (CY01 Clients) Tenure DUI Convictions Free DUI Convictions Free	Short-Term C	Outcomes (FY04 Clients)					Agency	Rank	
Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Engagement	Detox	Planned Discharges 14-Day Follow-up Initiation of Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Planned Discharges Employment Initiation of Treatment Coutpatient Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Planned Discharges Employment Initiation of Treatment Planned Discharges Employment Initiation of Treatment Engagement in Treatment Engagement in Treatment Engagement in Treatment Long-Term Outcomes (CY01 Clients) Tenure DUI Convictions Free Incarceration Free Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) State Agency Average Score In State Arg Comparing Score Form Vear before Treatment Discharge # Clients # Survivors In Year after Discharge Discharge Discharge Discharge # Clients # Survivors In Year after Discharge Discharge Discharge # Clients # Survivors In Year following Discharge Discharge # Agency Agency Numerator Discharge Agency Numerator Denominator Rank Quartiles Bottom Middle 2 Top Rank Quartiles Bottom Middle 2 Top # Agency Numerator Denominator Rank Rank Quartiles Bottom Middle 2 Top # Agency Numerator Denominator Denominator Denominator Discharge Pagency Numerator Denominator Denominator Denominator Discharge Dischar	Residential	Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment							
Planned Discharges Employment Initiation of Treatment Engagement in Treatment Dui Convictions Free Incarceration Free Survival	Halfway	Planned Discharges Employment Initiation of Treatment							
Average (%) (%) (%) (%) (%) (%) (%) (%) (%) (%)	Outpatient	Planned Discharges Employment Initiation of Treatment							
Average (%) (%) (%) (%) (%) (%) (%) (%) (%) (%)	Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Survival Treceiving Treatment No in Year following Discharge New in Year following Discharge Agency Score to State Aye To	Tenure			Score (%)	to State Avg	Discharge	Discharge		Bottom Middle 2 Top
Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Year before Discharge Year following Discharge Agency Numerator Agency Numerator Agency Numerator Numerator Agency Numerator Agency Numerator Agency Numerator Agency Numerator Agency Numerator Agency Numerator Bottom Middle 2 Top	Post Dischar	•				receiving	in Year after		
Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Discharge Discharge Discharge									
Average Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Average Score to State Avg Numerator Denominator Numerator Denominator Bottom Middle 2 Top	Difference Bo	DUI Convictions Incarceration Clients With Wages				Discharge			
Indicator Summary	Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service			Comparing Score to State Avg			Rank	Quartiles Bottom Middle 2 Top
	Indicator S	Summary							

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 0

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

BILL WILLIS MENTAL HEALTH (503)

Provider Performance Management Report

Youth Clients

Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
BILL WILLIS MENTAL HEALTH (503)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

3

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age ((%)		Race (%)					
	Male	Female	0-17	18-2	25 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	0	100	100		0 0	0	0	50	0	50	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Orug of Choi	ce (%)		Pregnar	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	0	0	0	0	0	100	0		0		33	100
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree						atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	2	20	10	4	36	2	0	2	0	0	\$347,880.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	1	Clients	0	Clients	3	
Units of Service	0	Units of Service	3	Units of Service	0	Units of Service	33	
Avg Hours Per Client	0.0	Avg Days Per Client	3.0	Avg Days Per Client	0.0	Avg Hours Per Client	11.1	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

Discharges

	Detox				Reside	ntial	I	Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1	96	72.7	66.2			40.4	139	43.7	38.8
61 Completed Court Commitment			0.0			2.0			1.8	9	2.8	4.1
62 Left ACA/ 90 Days			10.3	10	7.6	10.1			5.7	70	22.0	28.2
63 Moved			0.3			0.2			5.9	16	5.0	2.3
64 Transferred			12.2	1	0.8	2.2			12.6	14	4.4	5.2
65 Incarcerated			0.1	1	8.0	0.1			1.2	2	0.6	2.6
66 Broke Rules			1.4	14	10.6	7.3			20.1	21	6.6	5.7
67 AWOL			10.3	9	6.8	9.8			10.7	1	0.3	6.1
68 Death										3	0.9	0.2
69 Failed to Begin Treatment			0.2	1	8.0	2.0			1.7	42	13.2	6.5
70 Treatment Incompatibility										1	.31	.41
91 Administrative Discharge												
	Count		Percent									

Clients Not Seen Within 90 Days 0 0.0

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 BILL WILLIS MENTAL HEALTH (503)

Indicators								
Short-Term C	Outcomes (FY04 Clients)	State		Comparing Score		Agency	Rank	Quartiles
		Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Detox	Level of Functioning Improvement							
	Planned Discharges							
	14-Day Follow-up							
	Initiation of Treatment							
	Engagement in Treatment							
Residential	Community Tenure - 30 days	95.7	0.0	\downarrow	0	1	4 of 4	8
	Community Tenure - 90 days	91.9	0.0	\downarrow	0	1	4 of 4	⊗
	Level of Functioning Improvement	35.8	0.0	\downarrow	0	1	4 of 4	8
	Planned Discharges	33.3	0.0	\downarrow	0	1	4 of 4	⊗
	14-Day Followup							
	Initiation of Treatment							
	Engagement in Treatment							
Halfway	Level of Functioning Improvement							
	Planned Discharges							
	Employment							
	Initiation of Treatment							
	Engagement in Treatment							
Outpatient	Level of Functioning Improvement	43.8	0.0	\downarrow	0	2	27 of 27	8
	Planned Discharges	33.3	100.0		2	2	1 of 19	©
	Employment			•				<u> </u>
	Initiation of Treatment							
	Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average	Score	to State Avg	Year before	Year following		Bottom Middle 2 Top
renure	DUI Convictions Free	(%)	(%)		Discharge	Discharge		
	Incarceration Free							
	incarceration riee				# Clients	# Survivors		
Post Dischar	ge				receiving	in Year after		
	Survival				Treatment	Discharge		
					% in	% in		
					Year before Discharge	Year following		
Difference Be	etween Post & Pre Treatment				Discharge	Discharge		
	DUI Convictions							
	Incarceration							
	Clients With Wages							
	Median Wages							
			_	Companies Co	<u>'</u>		1	
Consumer St	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
	Satisfaction	5						
	Favorable Outcomes							
	Service Quality							
	Favorable Time to First Service							
	Convenient Time							
Indicator S	Summary							

Quartiles

Bottom

⊗ = 5

Middle 2

⊕ = 0

Тор

⊚ = 1

 ψ = 5

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

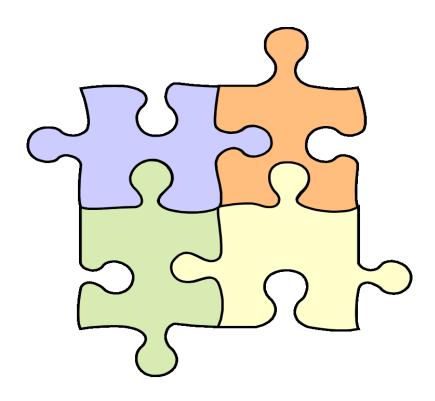
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

FAMILY & CHILDREN'S SERVICES (541)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
FAMILY & CHILDREN'S SERVICES (541)

Clients Admitted and Served at the Agency (FY04) 17 All Youth Clients

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age ((%)		Race (%)					
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	60	40	100	(0 0	20	10	40	0	0	30	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	12	0	10	0	0	10	90		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree						atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	2	6	0	8	3	0	4	0	1	\$258,000.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	17		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	84		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	4.9		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0		

Discharges

	Detox				Resid	ential	!	Halfway			Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %	
60 Completed Treatment			65.1			66.2			40.4	1	1.4	38.8	
61 Completed Court Commitment			0.0			2.0			1.8			4.1	
62 Left ACA/ 90 Days			10.3			10.1			5.7	32	46.4	28.2	
63 Moved			0.3			0.2			5.9	9	13.0	2.3	
64 Transferred			12.2			2.2			12.6	10	14.5	5.2	
65 Incarcerated			0.1			0.1			1.2	3	4.3	2.6	
66 Broke Rules			1.4			7.3			20.1			5.7	
67 AWOL			10.3			9.8			10.7	9	13.0	6.1	
68 Death										1	1.4	0.2	
69 Failed to Begin Treatment			0.2			2.0			1.7	4	5.8	6.5	
70 Treatment Incompatibility												.41	
91 Administrative Discharge													
	Cou	nt	<u>Percent</u>										

	Count	Percent
Clients Not Seen Within 90 Days	14	82.4

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 FAMILY & CHILDREN'S SERVICES (541)

Short-Term (Outcomes (FY04 Clients)	State		Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	28.6 0.0		2 0	7 7	21 of 27 19 of 19	© ©
Long-Term C	Dutcomes (CY01 Clients) DUI Convictions Free Incarceration Free	State Average (%)	Agency Score (%)	Comparing Score to State Avg	# With in Year before Discharge # Clients	# Without in Year following Discharge # Survivors	Rank	Quartiles Bottom Middle 2 Top
Post Dischar	r ge Survival				receiving Treatment % in Year before	in Year after Discharge % in		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Year following Discharge		
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
	Summary							

Quartiles

Bottom

⊗ = 1

Middle 2

⊕ = 1

Тор

⊚ = 0

 ψ = 2

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

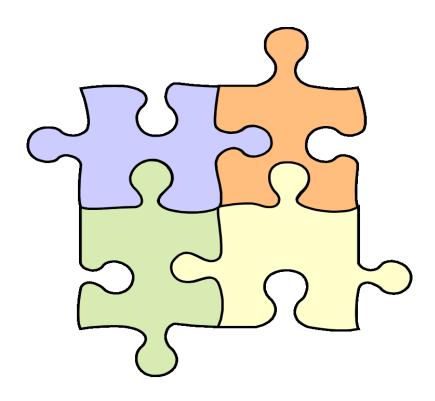
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

RED ROCK BEHAVIORAL HEALTH SVC (553)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
RED ROCK BEHAVIORAL HEALTH SVC (553)

Clients Admitted and Served at the Agency (FY04) 19 All Youth Clients

	6 4 41 41	/=>/A / A / A	
Descriptive	Statistics	(FY04 Clients)	ı

	Sex	%) Age (%)				Race (%)						
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	58	42	100	(0 0	89	0	5	0	5	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)	Drug of Choice (%			ce (%)	%) Pregnant (%)			DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	5	0	26	5	0	79	16		0		0	16
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree							aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
2	0	9	19	2	32	0	0	6	0	0	\$438,916.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	19	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	390	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	20.5	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1	

Discharges

State % 65.1 0.0 10.3 0.3 12.2 0.1	N	%	State % 66.2 2.0 10.1 0.2	N	%	State % 40.4 1.8 5.7 5.9	N 42 63 13	% 23.2 34.8	State % 38.8 4.1 28.2
0.0 10.3 0.3 12.2			2.0 10.1 0.2			1.8 5.7	63	34.8	4.1 28.2
10.3 0.3 12.2			10.1 0.2			5.7			28.2
0.3 12.2			0.2						
12.2						5.9	13		
							13	7.2	2.3
0.1			2.2			12.6	3	1.7	5.2
0.1			0.1			1.2	11	6.1	2.6
1.4			7.3			20.1	35	19.3	5.7
10.3			9.8			10.7			6.1
							4	2.2	0.2
0.2			2.0			1.7	10	5.5	6.5
									.41
	10.3 0.2 <u>Percent</u>	10.3 0.2 <u>Percent</u>	10.3 0.2 <u>Percent</u>	10.3 9.8 0.2 2.0 Percent	10.3 9.8 0.2 2.0 Percent	10.3 9.8 0.2 2.0 Percent	10.3 9.8 10.7 0.2 2.0 1.7 Percent	10.3 9.8 10.7 4 0.2 2.0 1.7 10	10.3 9.8 10.7 4 2.2 0.2 2.0 1.7 10 5.5 Percent

Clients Not Seen Within 90 Days 4 36.4

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 RED ROCK BEHAVIORAL HEALTH SVC (553)

Indicators								
Short-Term C	Outcomes (FY04 Clients)	State		Comparing Score		Agency	Rank	Quartiles
		Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Detox	Level of Functioning Improvement							
	Planned Discharges							
	14-Day Follow-up							
	Initiation of Treatment							
	Engagement in Treatment							
Residential	Community Tenure - 30 days							
	Community Tenure - 90 days							
	Level of Functioning Improvement							
	Planned Discharges							
	14-Day Followup							
	Initiation of Treatment							
	Engagement in Treatment							
Halfway	Level of Functioning Improvement							
	Planned Discharges							
	Employment							
	Initiation of Treatment							
	Engagement in Treatment							
Outpatient	Level of Functioning Improvement	43.8	8.3	· •	1	12	26 of 27	8
	Planned Discharges	33.3	66.7		8	12	3 of 19	©
	Employment							<u> </u>
	Initiation of Treatment							
	Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
	, , , , , , , , , , , , , , , , , , , 	Average	Score	to State Avg	Year before	Year following		Bottom Middle 2 Top
Tenure	DIII Ossaistissa Fass	(%)	(%)		Discharge	Discharge		
	DUI Convictions Free							
	Incarceration Free				# Clients	# Survivors		
Post Dischar	ae				receiving	in Year after		
	Survival				Treatment	Discharge		
					% in	% in		
					Year before Discharge	Year following		
Difference Be	etween Post & Pre Treatment				Discharge	Discharge		
	DUI Convictions							
	Incarceration							
	Clients With Wages							
	Median Wages							
		0: :	Λ σ.σ.σ:	Comparing Score				0 "
Consumer St	urvey (FY04 Clients)	State Average	Agency Score	to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
	Satisfaction			-		_ 5.1.5.1.11110101		_ 5 I I I I I I I I I I I I I I I I
	Favorable Outcomes							
	Service Quality							
	Favorable Time to First Service							
	Convenient Time							
Indicator S	Summary						- 	
	•							

Quartiles

Bottom

⊗ = 1

Middle 2

⊕ = 0

Тор

⊚ = 1

 $\Psi = 1$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

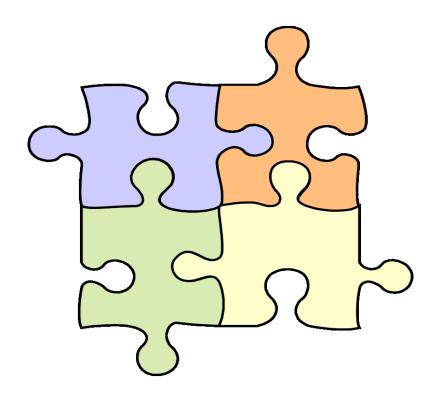
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

NORTH CARE CENTER (562)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
NORTH CARE CENTER (562)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

1
•

Descriptive Statistics (FY04 Clients)
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	Sex	(%)		Age ((%)				Homeless (%)			
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	100	0	100		0 0	100	0	0	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Orug of Choi	ce (%)	(%) Pregnan			DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	0	0	0	0	0	100	0		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree							atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	8	9	0	17	2	0	9	0	0	\$124,977.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient	
Clients	0	Clients	0	Clients	0	Clients	1	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	2	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	1.5	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

Discharges

	Detox				Resid	ential	I	Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	2	4.5	38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1		5.7			61.4	28.2
63 Moved			0.3			0.2		5.9			9.1	2.3
64 Transferred			12.2			2.2		12.6			4.5	5.2
65 Incarcerated			0.1	0.1			1.2					2.6
66 Broke Rules			1.4	7.3					20.1			5.7
67 AWOL			10.3			9.8		10.7			13.6	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2	2.0				1.7			6.8	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cou	nt	Percent_									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services **Provider Performance Management Report prepared March 2005 NORTH CARE CENTER (562)**

Indicators								
Short-Term (Outcomes (FY04 Clients)	State	Agency		Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
Post Dischar	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator S Comparing S to State Ave	Score J 0 A	= n		Quai	tiles Bo	ottom Mic	ldle 2	Тор

⊗ = 0

⊚ = 0

⊕ = 0

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

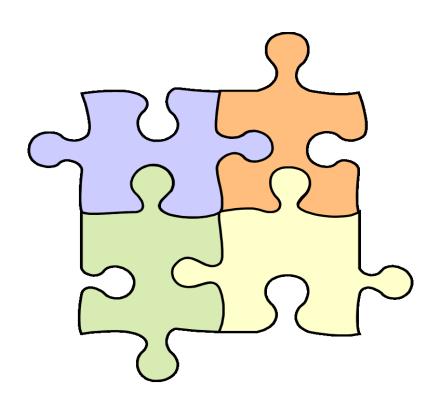
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

OPPORTUNITIES, INC., CDTC (642)

Youth Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
OPPORTUNITIES, INC., CDTC (642)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

2

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age (%)					Homeless (%)			
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	50	50	100		0 0	50	0	50	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)	(%) Pregnant (%)				tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	50	50	0	100	0		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree						atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
12	0	3	0	0	15	1	0	1	0	6	\$481,342.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	1	Clients	0	Clients	1
Units of Service	0	Units of Service	27	Units of Service	0	Units of Service	4
Avg Hours Per Client	0.0	Avg Days Per Client	27.0	Avg Days Per Client	0.0	Avg Hours Per Client	4.0
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

		De	tox		Reside	ntial		Halfway			Outpatie	ent
	Ν	%	State %	Ν	%	State %	Ν	%	State %	Ν	%	State %
60 Completed Treatment			65.1	150	65.8	66.2	2	14.3	40.4	12	27.9	38.8
61 Completed Court Commitment			0.0	24	10.5	2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	15	34.9	28.2
63 Moved			0.3			0.2	2	14.3	5.9	2	4.7	2.3
64 Transferred			12.2	2	0.9	2.2	1	7.1	12.6	2	4.7	5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4	12	5.3	7.3	6	42.9	20.1	1	2.3	5.7
67 AWOL	2	66.7	10.3	35	15.4	9.8	3	21.4	10.7	5	11.6	6.1
68 Death												0.2
69 Failed to Begin Treatment	1	33.3	0.2	5	2.2	2.0			1.7	6	14.0	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cou	nt <u>P</u>	ercent									
Clients Not Seen Within 90 Days			0.0									

	Count	Percent
Clients Not Seen Within 90 Days	0	0.0

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 OPPORTUNITIES, INC., CDTC (642)

Detox Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment En	Indicators								
Detox Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment 100.0 ↑ 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Short-Term (Outcomes (FY04 Clients)	State Average			Agency Numerator		Rank	Quartiles Rottom Middle 2 Ton
Community Tenure - 90 days 91.9 100.0	Detox	Planned Discharges 14-Day Follow-up Initiation of Treatment	/Weldge	33010	to State Avg	Numerator	Denominator		Bottom windle 2 Top
Planned Discharges Employment Initiation of Treatment Engagement in Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Long-Term Outcomes (CY01 Clients) Tenure DUI Convictions Free Incarceration Free Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Planned Discharge 43.8 100.0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Residential	Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment	91.9 35.8	100.0 100.0	↑	1 1	1 1	1 of 4 1 of 4	© © ©
Average Score to State Avg Discharge Discharge Discharge Discharge Discharge Discharge Survival Post Discharge Survival Difference Between Post & Pre Treatment DIJ Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Average Score (%) to State Avg Discharge # Clients # Survivors in Year after Discharge Discharge Discharge # Clients # Survivors in Year after Discharge Discharge # Clients # Survivors in Year following Discharge # Clients # Survivors in Year after Discharge * Score Treatment Discharge * Agency Numerator * Agency Numerator * Agency Numerator * Agency Numerator * Pank Discharge * Bottom Middle 2 To State Avg * Agency Numerator * Bottom Middle 2 To State Avg * Agency Numerator * Pank Discharge * Agency Numerator * Pank Discharge * Agency Numerator * Pank Discharge * Agency Numerator * Agency Numerator * Agency Numerator * Pank Discharge * Agency Numerator * Pank Discharge * Agency Numerator * Pank Discharge * Agency Numerator * Agency Numerator * Pank Discharge * Agency Numerator * Pank Discharge * Agency Numerator * Pank Discharge * Pan		Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment	43.8						© 8
Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time State Agency Comparing Score to State Avg Numerator Denominator Agency Agency Numerator Denominator Agency Numerator Denominator Rank Quartiles Bottom Middle 2 To	Tenure Post Dischar	DUI Convictions Free Incarceration Free 'ge Survival etween Post & Pre Treatment	Average	Score		Year before Discharge # Clients receiving Treatment % in Year before	Year following Discharge # Survivors in Year after Discharge % in Year following	Rank	Quartiles Bottom Middle 2 Top
Convenient Time	Consumer S	Incarceration Clients With Wages Median Wages urvey (FY04 Clients) Satisfaction Favorable Outcomes			Comparing Score to State Avg			Rank	Quartiles Bottom Middle 2 Top
	Indicator	Convenient Time							

Quartiles

Bottom

⊗ = 1

Middle 2

⊕ = 0

Тор

⊚ = 5

 $\Psi = 1$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

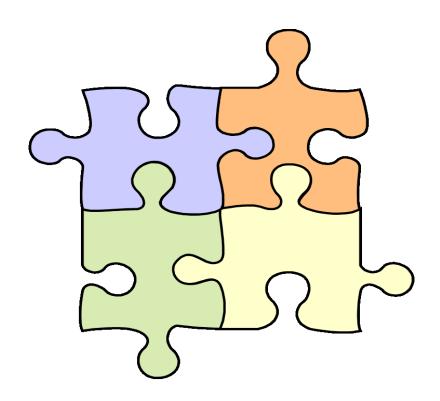
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

NEW HOPE OF MANGUM (643)

Youth Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
NEW HOPE OF MANGUM (643)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

Descriptive Statistics	(FY04 Clients)
-------------------------------	----------------

	Sex	(%)		Age ((%)		Race (%)					Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	40	60	100	(0 0	80	0	0	0	20	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	0	0	100	0	20	80	20		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree							atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
1	2	7	2	0	12	4	1	0	0	8	\$985,470.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	5
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	195
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	39.0
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1

Discharges

		Detox	<u></u>	Reside	ential	1	Halfway			Outpatie	ent
	N	% State	% N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment		65	.1 69	61.6	66.2			40.4	64	47.4	38.8
61 Completed Court Commitment		0	.0 5	4.5	2.0			1.8	11	8.1	4.1
62 Left ACA/ 90 Days		10	.3 12	10.7	10.1			5.7	24	17.8	28.2
63 Moved		0	.3 2	1.8	0.2			5.9	6	4.4	2.3
64 Transferred		12	.2 4	3.6	2.2			12.6	7	5.2	5.2
65 Incarcerated		0	.1		0.1			1.2	4	3.0	2.6
66 Broke Rules		1	.4 7	6.3	7.3			20.1	1	0.7	5.7
67 AWOL		10	.3 8	7.1	9.8			10.7	2	1.5	6.1
68 Death											0.2
69 Failed to Begin Treatment		0	.2 5	4.5	2.0			1.7	16	11.9	6.5
70 Treatment Incompatibility											.41
91 Administrative Discharge											
	Count	Percent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

100.0

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

5

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NEW HOPE OF MANGUM (643)

Indicators								
	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	I Rank	Quartiles
		Average	Score	to State Avg	Numerator			Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	50.0 50.0	•	1 1	2 2	14 of 27 6 of 19	⊕ ⊕
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
		Average	Score	to State Avg	Year before	Year following		Bottom Middle 2 Top
Tenure	DUI Convictions Free Incarceration Free	(%)	(%)		Discharge # Clients	Discharge # Survivors		
Post Dischar	rge				receiving	in Year after		
	Survival				Treatment	Discharge		
					% in Year before Discharge	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Distrialge	Discharge		
Concumor	unyoy (EV04 Cliente)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator		Ivalik	Bottom Middle 2 Top
Indicator	Summary							
Comparing S				Oug		ottom Mid	Idla 2	Ton

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 1

Тор

⊚ = 1

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

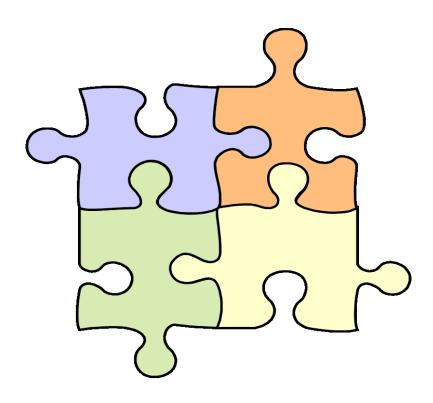
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

THE REFERRAL CENTER (644)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
THE REFERRAL CENTER (644)

Clients Admitted and Served at the Agency (FY04) 8

All Youth Clients

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age ((%)		Race (%)							
	Male	Female	0-17	18-2	26+	White	Black	Nat Am	Asian	Hispanic	Multirace			
Agency	57	43	100		0 0	86	0	0	0	14	0	0		
State Avg	63	37	100		0 0	63	14	12	0	4	6	3		
	IV Drug	Use (%)			Orug of Choi	ce (%)	%) Pregnant (%				DOC Custody (%)			
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•						
Agency	13	0	57	57	29	71	14		0		0	100		
State Avg	3	2	34	5	4	53	49		1		1	30		

Outpatient Staff Profile by Degree							atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
20	4	3	4	1	32	2	1	0	0	2	\$1,483,285.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	8	Clients	0	Clients	0	Clients	0		
Units of Service	57	Units of Service	0	Units of Service	0	Units of Service	0		
Avg Hours Per Client	7.1	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	0.0		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0		

Discharges

		Def	tox		Resid	ential				Outpati	ent	
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment	1,160	77.7	65.1			66.2			40.4			38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days	49	3.3	10.3			10.1			5.7			28.2
63 Moved	3	0.2	0.3			0.2			5.9			2.3
64 Transferred	49	3.3	12.2			2.2			12.6			5.2
65 Incarcerated	1	0.1	0.1			0.1			1.2			2.6
66 Broke Rules	14	0.9	1.4			7.3			20.1			5.7
67 AWOL	215	14.4	10.3			9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment	1	0.1	0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt P	ercent									
Clients Not Seen Within 90 Days		0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 THE REFERRAL CENTER (644)

Indicators								
Short-Term (Outcomes (FY04 Clients)	State	Agency Score	Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average 100.0 72.7 0.0	100.0 100.0 0.0	1	Numerator 6 6 0	Denominator 6 6 2	1 of 1 1 of 3 1 of 1	Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	<u> </u>	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
	DUI Convictions Free Incarceration Free	(70)	(70)		_	_		
Post Dischar	r ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
					% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
mulcator c	Janiniai y							

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 2

Тор

⊚ = 1

 $\psi = 0$

Comparing Score to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

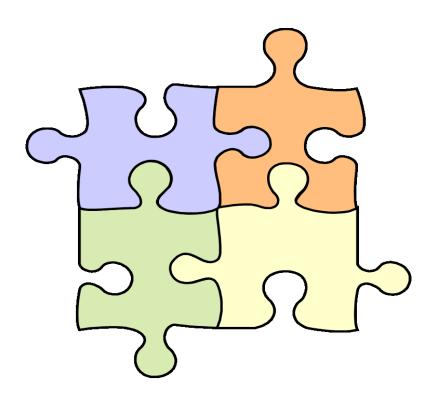
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

KIAMICHI COUNCIL ON ALCOHOLISM (650)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
KIAMICHI COUNCIL ON ALCOHOLISM (650)

Clients Admitted and Served at the Agency (FY04)
42

All Youth Clients

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age ((%)				Homeless (%)			
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	75	25	100	(0 0	75	8	18	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)	%) Pregnant (%) DOC Custody (%)					No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	5	0	45	8	0	83	3		0		2	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree							atient Sta	ff Profile I	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
4	0	3	3	0	10	7	0	4	0	1	\$348,998.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	42		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	446		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	10.6		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1		

Discharges

	Detox			Residential			Halfway			Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	153	30.5	38.8
61 Completed Court Commitment			0.0			2.0			1.8	31	6.2	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	224	44.7	28.2
63 Moved			0.3			0.2			5.9	16	3.2	2.3
64 Transferred			12.2			2.2			12.6	22	4.4	5.2
65 Incarcerated			0.1			0.1			1.2	21	4.2	2.6
66 Broke Rules			1.4			7.3			20.1	3	0.6	5.7
67 AWOL			10.3			9.8			10.7	4	0.8	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	25	5.0	6.5
70 Treatment Incompatibility										2	.40	.41
91 Administrative Discharge												
	Cou	nt	Percent									

Clients Not Seen Within 90 Days 7 20.6

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 KIAMICHI COUNCIL ON ALCOHOLISM (650)

Indicators								
Short-Term C	Outcomes (FY04 Clients)	State		Comparing Score		Agency	Rank	Quartiles
		Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Detox	Level of Functioning Improvement							
	Planned Discharges							
	14-Day Follow-up							
	Initiation of Treatment							
	Engagement in Treatment							
Residential	Community Tenure - 30 days							
	Community Tenure - 90 days							
	Level of Functioning Improvement							
	Planned Discharges							
	14-Day Followup							
	Initiation of Treatment							
	Engagement in Treatment							
Halfway	Level of Functioning Improvement							
	Planned Discharges							
	Employment							
	Initiation of Treatment							
	Engagement in Treatment							
Outpatient	Level of Functioning Improvement	43.8	40.0	· •	8	20	17 of 27	(2)
	Planned Discharges	33.3	36.4		8	22	13 of 19	⊕
	Employment			•				O
	Initiation of Treatment							
	Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
	ratesines (CTOT chemis)	Average	Score	to State Avg	Year before	Year following	T COTTIN	Bottom Middle 2 Top
Tenure		(%)	(%)	_	Discharge	Discharge		
	DUI Convictions Free							
	Incarceration Free				# Clients	# Survivors		
Post Dischar	ae				receiving	in Year after		
	Survival				Treatment	Discharge		
					% in	% in		
					Year before	Year following		
Difference Be	etween Post & Pre Treatment				Discharge	Discharge		
	DUI Convictions							
	Incarceration							
	Clients With Wages							
	Median Wages							
				Comparing Casa	<u>'</u>		1	_
Consumer St	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
	Satisfaction			-		2 33		_ 1daio 2 10p
	Favorable Outcomes							
	Service Quality							
	Favorable Time to First Service							
	Convenient Time							
Indicator S	Summary							
	•							

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 2

Тор

⊚ = 0

 $\Psi = 1$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

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Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

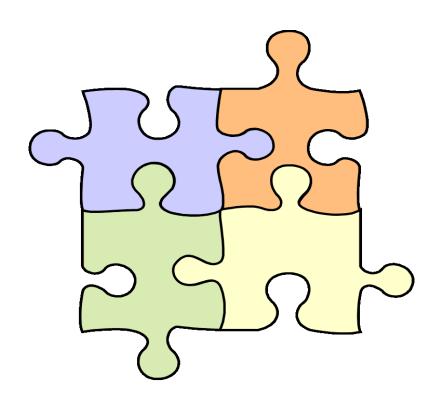
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

MONARCH, INC. (651)

Youth Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
MONARCH, INC. (651)

Clients Admitted and Served at the Agency (FY04) 82

All Youth Clients

Descriptive Statistic	s (FY04 Clients)
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	Sex	(%)	Age (%)				Race (%)						
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace		
Agency	54	46	100	(0 0	54	6	37	0	0	2	0	
State Avg	63	37	100		0 0	63	14	12	0	4	6	3	
	IV Drug	Use (%)			rug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)	
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•					
Agency	0	0	0	0	0	0	100		1		0	100	
State Avg	3	2	34	5	4	53	49		1		1	30	

	Outp	atient Staff	Profile by [Degree		Outp	atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
1	0	6	0	0	7	1	0	0	0	2	\$1,757,287.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	82	Clients	0	
Units of Service	0	Units of Service	0	Units of Service	5,645	Units of Service	0	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	68.8	Avg Hours Per Client	0.0	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	15	Avg Daily Census	0	

Discharges

	Detox			Residential			Halfway			Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1	68	57.1	66.2	29	43.3	40.4	9	15.8	38.8
61 Completed Court Commitment			0.0	2	1.7	2.0	1	1.5	1.8			4.1
62 Left ACA/ 90 Days			10.3	12	10.1	10.1	15	22.4	5.7	5	8.8	28.2
63 Moved	1	16.7	0.3	1	8.0	0.2	4	6.0	5.9	6	10.5	2.3
64 Transferred	1	16.7	12.2	8	6.7	2.2	4	6.0	12.6	2	3.5	5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4	7	5.9	7.3	4	6.0	20.1	8	14.0	5.7
67 AWOL			10.3	11	9.2	9.8	3	4.5	10.7	10	17.5	6.1
68 Death												0.2
69 Failed to Begin Treatment	4	66.7	0.2	10	8.4	2.0	7	10.4	1.7	17	29.8	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												

	Count	Percent
Clients Not Seen Within 90 Days	7	11.5

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services **Provider Performance Management Report prepared March 2005** MONARCH, INC. (651)

Indicators								
Short-Term (Outcomes (FY04 Clients)	State	Agency		Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
Post Dischar	•				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival				% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator	Summary							
Comparing S to State Ave		= 0		Quar			idle 2 = ()	Top

⊗ = 0

⊕ = 0

⊚ = 0

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

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Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

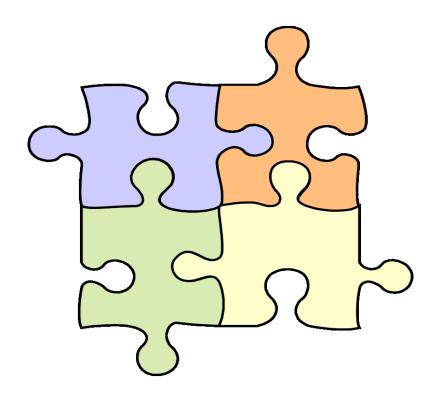
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

THE OAKS REHAB. SERVICES CTR (655)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
THE OAKS REHAB. SERVICES CTR (655)

Clients Admitted and Served at the Agency (FY04) 82 All Youth Clients

	Sex	(%)		Age (%)	_	Race (%)							
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace			
Agency	47	53	100	(0 0	75	3	17	0	1	4	0		
State Avg	63	37	100		0 0	63	14	12	0	4	6	3		
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	ody (%)	No ASI (%)		
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•						
Agency	2	1	14	7	1	12	82		0		0	0		
State Avg	3	2	34	5	4	53	49		1		1	30		

	Outpatient Staff Profile by Degree						atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	9	8	0	17	3	0	0	1	7	\$1,470,025.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	48	Clients	28	Clients	15		
Units of Service	0	Units of Service	2,863	Units of Service	2,531	Units of Service	326		
Avg Hours Per Client	0.0	Avg Days Per Client	59.6	Avg Days Per Client	90.4	Avg Hours Per Client	21.8		
Avg Daily Census	0	Avg Daily Census	8	Avg Daily Census	7	Avg Daily Census	1		

Discharges

	Detox				Reside	ntial		Halfway			Outpatie	nt
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment	11	100.0	65.1	88	53.7	66.2	13	68.4	40.4	240	52.3	38.8
61 Completed Court Commitment			0.0	2	1.2	2.0			1.8	2	0.4	4.1
62 Left ACA/ 90 Days			10.3	31	18.9	10.1	1	5.3	5.7	162	35.3	28.2
63 Moved			0.3	1	0.6	0.2	1	5.3	5.9	6	1.3	2.3
64 Transferred			12.2	2	1.2	2.2	1	5.3	12.6	26	5.7	5.2
65 Incarcerated			0.1			0.1			1.2	7	1.5	2.6
66 Broke Rules			1.4	20	12.2	7.3	3	15.8	20.1	3	0.7	5.7
67 AWOL			10.3	19	11.6	9.8			10.7	1	0.2	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2	1	0.6	2.0			1.7	12	2.6	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												

	Count	Percent
Clients Not Seen Within 90 Days	11	13.9

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 THE OAKS REHAB. SERVICES CTR (655)

Indicators								
Short-Term (Outcomes (FY04 Clients)	State Average	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	25.0 50.0		1 2	4 4	22 of 27 6 of 19	© ©
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
Post Dischai					# Clients receiving Treatment	# Survivors in Year after Discharge		
					% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator	Summary							

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 1

Тор

⊚ = 1

 $\Psi = 1$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

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Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

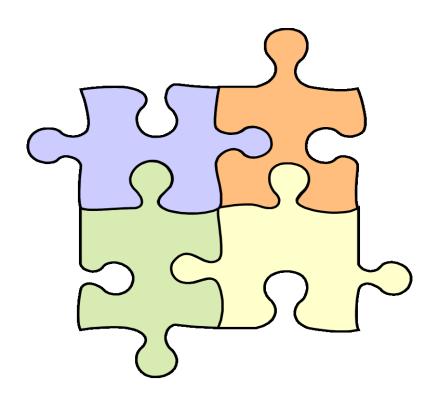
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

ROADBACK, INC. (657)

Youth Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
ROADBACK, INC. (657)

Clients Admitted and Served at the Agency (FY04) 51

All Youth Clients

Descriptive Statistics	(FY04 Clients)
------------------------	----------------

	Sex	(%)		Age (%)			Homeless (%)				
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	65	35	100	(0 0	70	2	28	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		ody (%)	No ASI (%)			
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	8	6	70	19	12	95	12		2		0	10
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree Outpatient Staff Profile by Certification CADC None Associate Bachelors Masters Doctorate Total CAC CCM CPS Other

\$721,087.00

SAS Treatment Funding FY04

Clients Admitted and Served by Level of Care

Detox		Resi	dential				Halfway			Outpatient			
Clients	0	Client	s		0		Clients		46	Clients			5
Units of Service	0	Units	of Servi	ce	0		Units of Service		2,859	Units of Service			88
Avg Hours Per Client	0.0	Avg Days Per Client		0.0		Avg Days Per	Client	62.2	Avg Hour	s Per Cli	ent	17.6	
Avg Daily Census	0	Avg [aily Cer	nsus	0		Avg Daily Cen		8	Avg Daily	Census		0
						Discha							
			Def	tox		Resid	dential		Halfway			Outpati	ent
		N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatmer	nt	133	50.0	65.1			66.2	46	51.7	40.4			38.8
61 Completed Court Co	mmitment	1	0.4	0.0			2.0	1	1.1	1.8			4.1
62 Left ACA/ 90 Days		63	23.7	10.3			10.1	6	6.7	5.7			28.2
63 Moved		5	1.9	0.3			0.2	5	5.6	5.9			2.3
64 Transferred		54	20.3	12.2			2.2			12.6			5.2
65 Incarcerated		1	0.4	0.1			0.1	2	2.2	1.2			2.6
66 Broke Rules		3	1.1	1.4			7.3	26	29.2	20.1			5.7
67 AWOL		6	2.3	10.3			9.8	3	3.4	10.7			6.1
68 Death													0.2
69 Failed to Begin Treat	ment			0.2			2.0			1.7			6.5
70 Treatment Incompatibility											.41		
91 Administrative Discha	arge												
		Cour	nt P	ercent									
Clients Not Seen Within	90 Days		0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

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The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 ROADBACK, INC. (657)

Indicators								
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	io State Avg	Numerator	Denominator		Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	68.2 33.3	68.2 33.3		15 12	22 36	1 of 1 1 of 1	(ii) (iii)
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
	DUI Convictions Free Incarceration Free				_	_		
Post Dischar	r ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
					% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
illulcator s	Juli III al y							

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 2

Тор

⊚ = 0

 $\psi = 0$

Comparing Score to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

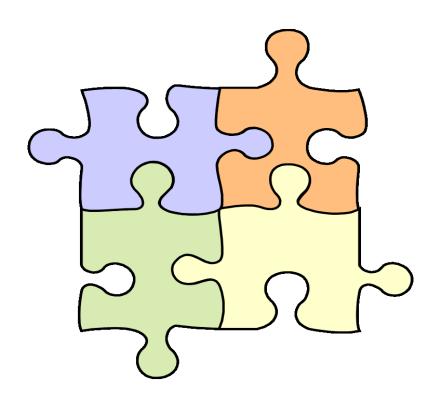
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

HOUSE OF HOPE INC (660)

Youth Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
HOUSE OF HOPE INC (660)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

2

	Sex			Race (%)								
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	100	0	100	(0 0	50	0	50	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	0	0	50	0	0	100	0		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree						Outp	atient Sta	aff Profile I	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	0	0	1	1	1	0	0	0	0	\$169,618.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	2		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	9		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	4.5		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0		

Discharges

	Detox			Residential			Halfway			Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1	103	92.0	66.2			40.4	6	35.3	38.8
61 Completed Court Commitment			0.0			2.0			1.8	2	11.8	4.1
62 Left ACA/ 90 Days			10.3	8	7.1	10.1			5.7	1	5.9	28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2	1	0.9	2.2			12.6	2	11.8	5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4			7.3			20.1	5	29.4	5.7
67 AWOL			10.3			9.8			10.7	1	5.9	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Coun	nt	<u>Percent</u>									
Clients Not Seen Within 90 Days		0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 HOUSE OF HOPE INC (660)

Indicators								
	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	I Rank	Quartiles
Short-reini (Succines (1 104 Chemis)	Average	Score	to State Avg	Numerator		IXalik	Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment			ŭ				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	100.0 100.0	•	1 1	1 1	1 of 27 1 of 19	© ©
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
		Average	Score	to State Avg	Year before	Year following		Bottom Middle 2 Top
Tenure	DUI Convictions Free Incarceration Free	(%)	(%)		Discharge	Discharge		
Post Dischar	rae				# Clients receiving	# Survivors in Year after		
	Survival				Treatment	Discharge		
					% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator	Summary							
Composing 9				Oue		ottom Mid	Idla 2	Ton

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 2

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

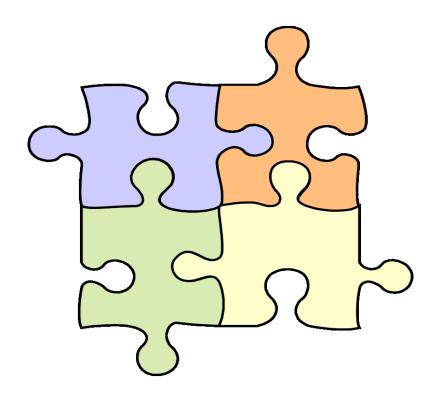
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

YWCA CRISIS CENTER (671)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services **Provider Performance Management Report prepared March 2005** YWCA CRISIS CENTER (671)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

23

Descriptive Statistic	s (FY04 Clients)
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	Sex	(%)		Age (%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	36	64	100	(0 0	77	14	5	0	0	5	96
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	0	0	0	0	100		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree Outpatient Staff Profile by Certification None Associate Bachelors Masters Doctorate Total CADC CAC CCM CPS Other

\$229,184.00

SAS Treatment Funding FY04

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	21	Clients	2
Units of Service	0	Units of Service	0	Units of Service	2,155	Units of Service	0
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	102.6	Avg Hours Per Client	0.0
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	6	Avg Daily Census	0
				Discharges			
		Detox		Residential	Halfway	Outpation	ent

		D	etox		Resid	ential	Halfway				Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %	
60 Completed Treatment			65.1			66.2	12	75.0	40.4			38.8	
61 Completed Court Commitment			0.0			2.0			1.8			4.1	
62 Left ACA/ 90 Days			10.3			10.1			5.7			28.2	
63 Moved			0.3			0.2			5.9			2.3	
64 Transferred			12.2			2.2			12.6			5.2	
65 Incarcerated			0.1			0.1			1.2			2.6	
66 Broke Rules			1.4			7.3	4	25.0	20.1			5.7	
67 AWOL			10.3			9.8			10.7			6.1	
68 Death												0.2	
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5	
70 Treatment Incompatibility												.41	
91 Administrative Discharge													
Clients Not Seen Within 90 Days	Cou	<u>nt</u> 2	Percent 13.3										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 YWCA CRISIS CENTER (671)

Indicators								
Short-Term (Outcomes (FY04 Clients)	State	Agency		Agency	Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
	DUI Convictions Free Incarceration Free	,	, ,			J		
Post Dischar	-				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival				% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator	Summary							

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 0

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

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Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

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Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

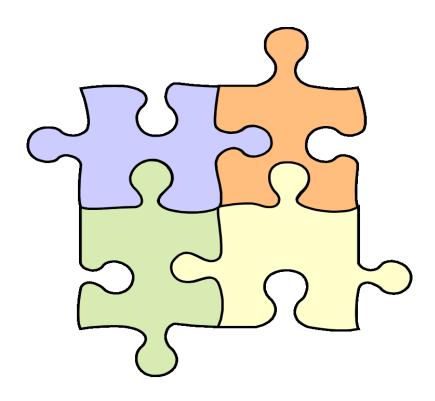
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

EAGLE RIDGE INSTITUTE (820)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services **Provider Performance Management Report prepared March 2005 EAGLE RIDGE INSTITUTE (820)**

Clients Admitted and Served at the Agency (FY04) 46

All Youth Clients

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age (%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	55	45	100	(0 0	66	10	7	0	7	10	24
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	0	0	0	0	0	0	100		0		0	100
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree						Outp	atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
2	1	2	8	0	13	3	0	0	1	2	\$1,370,249.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	46	Clients	0	Clients	0
Units of Service	0	Units of Service	6,030	Units of Service	0	Units of Service	0
Avg Hours Per Client	0.0	Avg Days Per Client	131.1	Avg Days Per Client	0.0	Avg Hours Per Client	0.0
Avg Daily Census	0	Avg Daily Census	17	Avg Daily Census	0	Avg Daily Census	0

Discharges

		De	etox		Reside	ntial		Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1	19	73.1	66.2			40.4	20	41.7	38.8
61 Completed Court Commitment			0.0			2.0			1.8	1	2.1	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7			28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2	2	7.7	2.2			12.6	3	6.3	5.2
65 Incarcerated			0.1			0.1			1.2	2	4.2	2.6
66 Broke Rules			1.4	2	7.7	7.3			20.1	1	2.1	5.7
67 AWOL			10.3	3	11.5	9.8			10.7	19	39.6	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	2	4.2	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
Cliente Net Seen Within 00 Days	Cour	nt l	Percent									

	Count	Percent
Clients Not Seen Within 90 Days	0	0.0

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 EAGLE RIDGE INSTITUTE (820)

Planned Discharges Employment Initiation of Treatment Outpatient Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Long-Term Outcomes (CY01 Clients) Tenure DUI Convictions Free Incarceration Free Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) State Agency Comparing Score (%) Agency Agency Agency Agency Rank Quartiles Agency Comparing Score (%) Agency Agency Agency Agency Rank Quartiles Rank Quartiles With in #Without in Year following Discharge Discharge Discharge Discharge Discharge Discharge Agency Agency Agency Rank Quartiles	Indicators								
Detox Level of Functioning Improvement Planned Discharges 14-12by Follow-up Initiation of Treatment Engagement in Treatment En	Short-Term C	Outcomes (FY04 Clients)					Agency	Rank	
Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Unitiation of Treatment Engagement in Treatment Engagement in Treatment Unitiation of Treatment Engagement in Treatment Engagement in Treatment Unitiation of Treatment Engagement in Treatment Engagement in Treatment Unitiation of Treatment Engagement in Treatment Engagement	Detox	Planned Discharges 14-Day Follow-up Initiation of Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Planned Discharges Employment Initiation of Treatment Outpatient Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Planned Discharges Employment Initiation of Treatment Planned Discharges Employment Initiation of Treatment Engagement in Treatment Engagement in Treatment Engagement in Treatment Long-Term Outcomes (CY01 Clients) Tenure DUI Convictions Free Incarceration Free Post Discharge Survival Difference Between Post & Pro Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) State Agency Average Score Score Satisfaction Favorable Outcomes Service Quality Favorable Intent to First Service Convenient Time	Residential	Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment							
Planned Discharges Employment Initiation of Treatment Engagement in Treatment Duiconvictions Free Incarceration Free Survival	Halfway	Planned Discharges Employment Initiation of Treatment							
Average Score to State Avg DUI Convictions Free Incarceration Free Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Average Score to State Avg (%) (%) State (%) Score to State Avg (%) Favorable Time to First Service Convenient Time Year before Discharge Year following Discharge Year following Discharge H Clients # Survivors in Year after Treatment Polischarge # Comparing Score to State Avg Numerator Score To State Avg Numerator Year following Discharge # Clients # Survivors in Year after Discharge No in Year following Discharge W in Year before Discharge # Clients # Survivors in Year after Discharge Score To State Avg Numerator Year before Discharge # Clients # Survivors in Year after Discharge W in Year before Discharge W in Year following Discharge W	Outpatient	Planned Discharges Employment Initiation of Treatment							
Average Score to State Avg DUI Convictions Free Incarceration Free Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Average Score to State Avg (%) (%) State (%) Score to State Avg (%) Favorable Time to First Service Convenient Time Year before Discharge Year following Discharge Year following Discharge H Clients # Survivors in Year after Treatment Polischarge # Comparing Score to State Avg Numerator Score To State Avg Numerator Year following Discharge # Clients # Survivors in Year after Discharge No in Year following Discharge W in Year before Discharge # Clients # Survivors in Year after Discharge Score To State Avg Numerator Year before Discharge # Clients # Survivors in Year after Discharge W in Year before Discharge W in Year following Discharge W	Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Treceiving Treatment No Year after Discharge Year following Discharge No In Year following Discharge Year following Discharge Agency New Year following Discharge New Year following Discharge	Tenure			Score (%)		Discharge	Discharge		Bottom Middle 2 Top
Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Year before Discharge Year following Discharge Year following Discharge Year following Discharge Year following Discharge Year following Discharge Year following Discharge Year following Discharge Year following Discharge Year following Discharge Year following Discharge Year following Discharge	Post Dischar	-				receiving	in Year after		
DUI Convictions Incarceration Clients With Wages Median Wages Median Wages State Agency Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Pavorable Time to First Service Convenient Time State Agency Comparing Score to State Avg Numerator Denominator Agency Numerator Denominator Rank Quartiles Bottom Middle 2 Top						Year before			
Average Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Average Score to State Avg Numerator Denominator Numerator Denominator Bottom Middle 2 Top	Difference Bo	DUI Convictions Incarceration Clients With Wages				Discharge	Discharge		
Indicator Summary	Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service			Comparing Score to State Avg			Rank	Quartiles Bottom Middle 2 Top
	Indicator S	Summary							

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 0

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

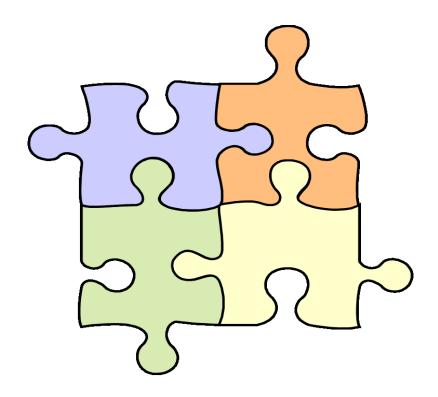
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

CAA TURNING POINT (901)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
CAA TURNING POINT (901)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

A
4
-

Descriptive Statistics	(FY04 Clients)
------------------------	----------------

	Sex	(%)		(%)		Race (%)							
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace		
Agency	50	50	100	(0 0	50	0	25	0	25	0	0	
State Avg	63	37	100		0 0	63	14	12	0	4	6	3	
	IV Drug	Use (%)			Orug of Choi	ce (%)	%) Pregnant (%)				tody (%)	No ASI (%)	
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•					
Agency	0	0	75	0	0	100	50		0 50		0		
State Avg	3	2	34	5	4	53	49		1 1		30		

Outpatient Staff Profile by Degree							atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	_
3	0	7	2	0	12	4	0	1	0	1	\$419,555.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	4		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	21		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	5.3		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0		

Discharges

						3						
	Detox				Resid	ential		Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	154	37.7	38.8
61 Completed Court Commitment			0.0			2.0			1.8	12	2.9	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	155	37.9	28.2
63 Moved			0.3			0.2			5.9	7	1.7	2.3
64 Transferred			12.2			2.2	12.6			22	5.4	5.2
65 Incarcerated			0.1			0.1			1.2	19	4.6	2.6
66 Broke Rules			1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death										2	0.5	0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	38	9.3	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt	<u>Percent</u>									
Clients Not Seen Within 90 Days		0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 CAA TURNING POINT (901)

Indicators								
	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
	•	Average	Score	to State Avg	Numerator			Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	100.0 0.0	•	2 0	2 2	1 of 27 19 of 19	© 8
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
	value (e i e i e i e i e i e i e i e i e i e	Average	Score	to State Avg	Year before	Year following		Bottom Middle 2 Top
Tenure	DUI Convictions Free Incarceration Free	(%)	(%)		Discharge	Discharge		
Post Dischar	r ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival				% in Year before	% in Year following		
Difference Be	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator S	Summary							
				_				

Quartiles

Bottom

⊗ = 1

Middle 2

⊕ = 0

Тор

⊚ = 1

 $\Psi = 1$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

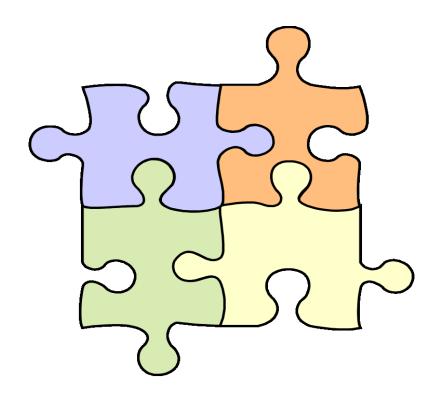
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

HOMINY HEALTH SRVCS CTR INC. (902)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
HOMINY HEALTH SRVCS CTR INC. (902)

Clients Admitted and Served at the Agency (FY04) 68 All Youth Clients

	Sex		Age ((%)		Race (%)							
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace		
Agency	51	49	100		0 0	65	1	25	0	0	9	0	
State Avg	63	37	100		0 0	63	14	12	0	4	6	3	
	IV Drug	Use (%)		[Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	ody (%)	No ASI (%)	
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•					
Agency	3	1	71	3	1	59	26		4 1		0		
State Avg	3	2	34	5	4	53	49		1 1		30		

Outpatient Staff Profile by Degree							atient Sta	aff Profile I	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	_
0	0	2	3	0	5	0	0	0	0	1	\$117,221.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	68
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	1,235
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	18.2
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	3

Discharges

			otov		Resid			Halfway		Outpatient		
	Detox								-	· ·		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	38	54.3	38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7			28.2
63 Moved			0.3			0.2			5.9	1	1.4	2.3
64 Transferred			12.2			2.2			12.6	2	2.9	5.2
65 Incarcerated			0.1			0.1			1.2	1	1.4	2.6
66 Broke Rules			1.4			7.3			20.1	1	1.4	5.7
67 AWOL			10.3			9.8			10.7	27	38.6	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt_	<u>Percent</u>									
Clients Not Seen Within 90 Days	2		31.3									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 HOMINY HEALTH SRVCS CTR INC. (902)

Short-Term C	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	io State Avg	Numerator	Denominator		Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	30.4 33.3		7 8	23 24	20 of 27 14 of 19	⊕ ⊕
Long-Term C	outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
Post Dischar	ge				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival				% in Year before	% in Year following		
Difference Bo	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator S	Summary				tiloo Pa	stom Mid	dlo 2	

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 2

Тор

⊚ = 0

 $\Psi = 1$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

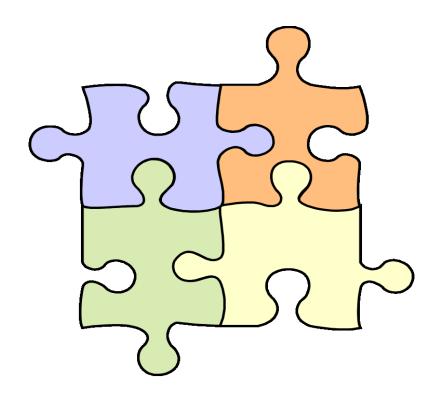
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

PALMER DRUG ABUSE PROGRAM INC. (903)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services **Provider Performance Management Report prepared March 2005** PALMER DRUG ABUSE PROGRAM INC. (903)

Clients Admitted and Served at the Agency (FY04) 175

All Youth Clients

	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	72	28	100		0 0	63	23	5	1	5	4	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Orug of Choi	ce (%)	%) Pregnant (%) DOC Custody (%)					
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	5	2	59	6	2	93	15		0		1	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree							atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
2	1	3	2	0	8	2	1	2	1	1	\$2,170,117.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	175	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	4,797	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	27.4	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	13	

Discharges

		De	etox		Resid	ential		Halfway		Outpatient			
	N	%	State %	N	%	State %	N	%	State %	N	%	State %	
60 Completed Treatment			65.1			66.2			40.4	6	46.2	38.8	
61 Completed Court Commitment			0.0			2.0			1.8	1	7.7	4.1	
62 Left ACA/ 90 Days			10.3			10.1			5.7	3	23.1	28.2	
63 Moved			0.3			0.2			5.9			2.3	
64 Transferred			12.2			2.2			12.6			5.2	
65 Incarcerated			0.1			0.1			1.2			2.6	
66 Broke Rules			1.4			7.3			20.1	1	7.7	5.7	
67 AWOL			10.3			9.8			10.7	1	7.7	6.1	
68 Death												0.2	
69 Failed to Begin Treatment			0.2			2.0			1.7	1	7.7	6.5	
70 Treatment Incompatibility												.41	
91 Administrative Discharge													
	Coun	t	Percent_										
Clients Not Seen Within 90 Days	25		15.2										

Clients Not Seen Within 90 Days 25

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

⊚ = 0

⊕ = 2

⊗ = 0

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 PALMER DRUG ABUSE PROGRAM INC. (903)

Indicators								
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	, notago	000.0	to Guile / Wg	Hamerate	Benominate		Bottom Miladie 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	54.8 46.2	•	69 60	126 130	12 of 27 9 of 19	⊕ ⊕
Long-Term C	Outcomes (CY01 Clients)	State Average	Agency Score	Comparing Score to State Avg	# With in Year before	# Without in Year following	Rank	Quartiles Bottom Middle 2 Top
Tenure	DUI Convictions Free Incarceration Free	(%)	(%)	Š	Discharge	Discharge		
Post Dischar	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator S Comparing S to State Aver	Score J 0	= 2		Qua	rtiles Bo	ottom Mic	idle 2	Тор

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

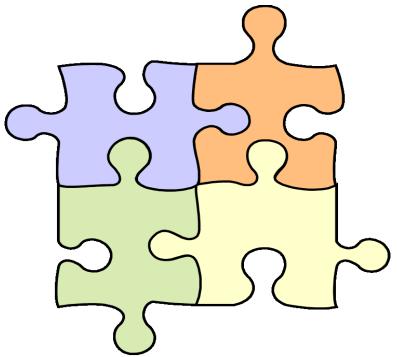
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

METRO TULSA SUBSTANCE ABUSE SERVICE (904)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
METRO TULSA SUBSTANCE ABUSE SERVICE (904)

Clients Admitted and Served at the Agency (FY04) 49 All Youth Clients

Descriptive	Statistics	(FY04	Clients)
Describute	Glatiotics		Olicito

	Sex	(%)		Age (%)			Race (%)						
	Male	Female	0-17	18-2	26+	White	Black	Nat Am	Asian	Hispanic	Multirace		
Agency	80	20	100		0 0	52	35	11	0	2	0	0	
State Avg	63	37	100		0 0	63	14	12	0	4	6	3	
	IV Drug	Use (%)			Orug of Choi	ce (%)	(%) Pregnant (%) DOC Custody (%)						
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•					
Agency	2	2	28	13	11	87	9		0		18	43	
State Avg	3	2	34	5	4	53	49		1		1	30	

	Outpatient Staff Profile by Degree					Outp	atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
2	1	10	0	0	13	2	0	1	0	1	\$964,474.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway	Outpatient		
Clients	5	Clients	0	Clients	0	Clients	45
Units of Service	26	Units of Service	0	Units of Service	0	Units of Service	772
Avg Hours Per Client	5.2	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	17.2
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	2

Discharges

					Discriar	ges						
		De	tox		Resid	ential		Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment	145	23.4	65.1			66.2			40.4	112	25.7	38.8
61 Completed Court Commitment			0.0			2.0			1.8	38	8.7	4.1
62 Left ACA/ 90 Days	182	29.4	10.3			10.1			5.7	242	55.5	28.2
63 Moved	2	0.3	0.3			0.2			5.9	1	0.2	2.3
64 Transferred	284	45.8	12.2			2.2			12.6	24	5.5	5.2
65 Incarcerated			0.1			0.1			1.2	9	2.1	2.6
66 Broke Rules	6	1.0	1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment	1	0.2	0.2			2.0			1.7	10	2.3	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cou	nt P	ercent									
Clients Not Seen Within 90 Days	3	30	68.2									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 METRO TULSA SUBSTANCE ABUSE SERVICE (904)

Indicators									
Short-Term C	Outcomes (FY04 Clients)	State		Comparing Score	Agency	Agency	Rank	Quartiles	
		Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top	
Detox	Level of Functioning Improvement								
	Planned Discharges	72.7	25.0	ullet	1	4	3 of 3	⊗	
	14-Day Follow-up								
	Initiation of Treatment								
	Engagement in Treatment								
Residential	Community Tenure - 30 days								
	Community Tenure - 90 days								
	Level of Functioning Improvement								
	Planned Discharges								
	14-Day Followup								
	Initiation of Treatment								
	Engagement in Treatment								
Halfway	Level of Functioning Improvement								
	Planned Discharges								
	Employment								
	Initiation of Treatment								
	Engagement in Treatment								
Outpatient	Level of Functioning Improvement	43.8	11.8	\downarrow	2	17	25 of 27	8	
	Planned Discharges	33.3	0.0		0	18	19 of 19	8	
	Employment								
	Initiation of Treatment								
	Engagement in Treatment								
Long-Term C	outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles	
Tenure		Average	Score	to State Avg	Year before	Year following		Bottom Middle 2 Top	
renure	DUI Convictions Free	(%)	(%)		Discharge	Discharge			
	Incarceration Free								
	incarceration riee				# Clients	# Survivors			
Post Dischar	ae				receiving	in Year after			
	Survival				Treatment	Discharge			
					% in	% in			
					Year before	Year following			
Difference Be	etween Post & Pre Treatment				Discharge	Discharge			
	DUI Convictions								
	Incarceration								
	Clients With Wages								
	Median Wages								
		Otete	Agener	Comparing Score	I a	A = = = = = :	D	Oundils -	
Consumer S	urvey (FY04 Clients)	State Average	Agency Score	to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top	
	Satisfaction								
	Favorable Outcomes								
	Service Quality								
	Favorable Time to First Service								
	Convenient Time								
Indicator S	Summary								

Quartiles

Bottom

⊗ = 3

Middle 2

⊕ = 0

Тор

⊚ = 0

 $\Psi = 3$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

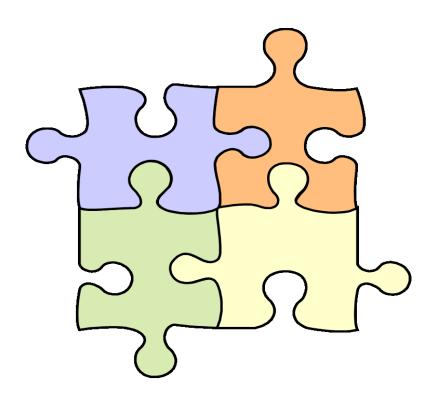
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (90

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

Clients Admitted and Served at the Agency (FY04) 16 All Youth Clients

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	81	19	100		0 0	50	19	31	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Orug of Choi	ce (%)		Pregnar	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	13	13	63	31	19	94	13		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree						Outpa	atient Sta	ff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	3	2	0	5	1	0	1	0	0	\$175,832.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	16
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	623
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	38.9
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	2

Discharges

		D	etox		Resid	ential		Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	6	23.1	38.8
61 Completed Court Commitment			0.0			2.0			1.8	2	7.7	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	14	53.8	28.2
63 Moved			0.3			0.2			5.9	1	3.8	2.3
64 Transferred			12.2			2.2			12.6			5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death										1	3.8	0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	2	7.7	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt	Percent									
Clients Not Seen Within 90 Days		3	60.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005

Provider Performance Management Report prepared March 2005 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

Indicators								
Short-Term (Outcomes (FY04 Clients)	State	Agency	Comparing Score		Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	0.0 0.0		0	1 1	27 of 27 19 of 19	⊗ ⊗
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	<u>-</u>	Average	Score	to State Avg	Year before			Bottom Middle 2 Top
renure	DUI Convictions Free	(%)	(%)		Discharge	Discharge		
	Incarceration Free							
	incarceration riee				# Clients	# Survivors		
Post Dischar	rae				receiving	in Year after		
	Survival				Treatment	Discharge		
					% in Year before			
Difference B	etween Post & Pre Treatment				Discharge	Discharge		
	DUI Convictions							
	Incarceration							
	Clients With Wages Median Wages							
	Wedian Wages							
Consumer S	urvey (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
	Satisfaction	7 Werage	000.0	_	Numerator	Benominator		Bottom Wildale 2 Top
	Favorable Outcomes							
	Service Quality							
	Favorable Time to First Service							
	Convenient Time				I		I	
Indicator S	•			_	rtiloo P	ottom Mid	dio 2	_

Comparing Score to State Average $\psi = 2$ $\uparrow = 0$ Quartiles Bottom Middle 2 Top $\otimes = 2$ $\otimes = 0$ $\otimes = 0$

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

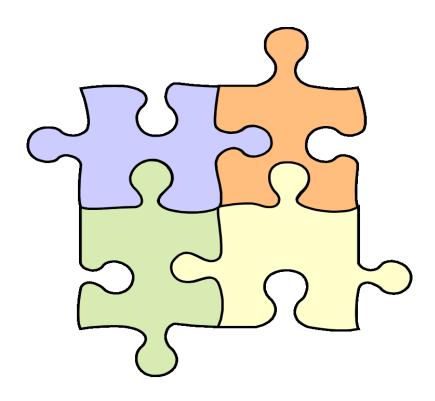
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

NORMAN ALCOHOL INFORMATION CTR (906)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NORMAN ALCOHOL INFORMATION CTR (906)

Clients Admitted and Served at the Agency (FY04) 48 All Youth Clients

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	81	19	100		0 0	88	5	5	0	2	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	0	0	40	9	0	74	30		0		0	23
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by D	Degree		Outp	atient Sta	aff Profile	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
9	1	13	10	0	33	18	0	0	2	13	\$1,179,007.00

Clients Admitted and Served by Level of Care

Detox	_	Residential	_	Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	48
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	1,544
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	32.2
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	4

Discharges

		D	etox		Resid	ential	!	Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	113	35.5	38.8
61 Completed Court Commitment			0.0			2.0			1.8	14	4.4	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	103	32.4	28.2
63 Moved			0.3			0.2			5.9	9	2.8	2.3
64 Transferred			12.2			2.2			12.6	6	1.9	5.2
65 Incarcerated			0.1			0.1			1.2	16	5.0	2.6
66 Broke Rules			1.4			7.3			20.1	3	0.9	5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death										2	0.6	0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	51	16.0	6.5
70 Treatment Incompatibility										1	.31	.41
91 Administrative Discharge												
	Cou	nt	Percent									

Clients Not Seen Within 90 Days 15 42.9

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NORMAN ALCOHOL INFORMATION CTR (906)

Indicators		Ctata	A	0 : 0				0 (1)
Short-Term (Outcomes (FY04 Clients)	State Average	Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	, we age	300,10	to State Avg	Numerator	Benominator		Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	61.1 44.4	•	11 8	18 18	10 of 27 10 of 19	(±) (±)
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
	Incarceration Free				# Olionto	# Cundivora		
Post Dischar	rge				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival							
					% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator	Summary							
Composing				Ouar		ttom Mic	dia 2	Ton

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 2

Тор

⊚ = 0

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

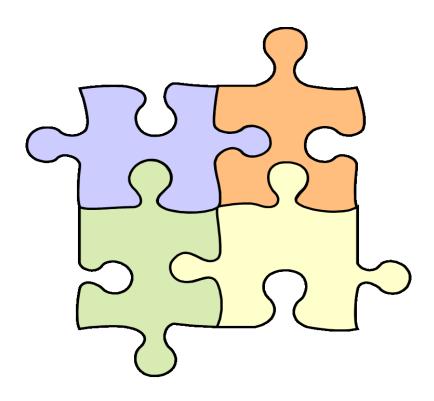
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

N.E. OK COUNCIL ON ALCOHOLISM (907)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
N.E. OK COUNCIL ON ALCOHOLISM (907)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

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Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	80	20	100		0 0	70	0	20	0	10	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregnar	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	10	0	40	10	0	90	0		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by	Degree		Outp	atient Sta	aff Profile	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	_
1	0	4	2	0	7	4	0	0	0	3	\$365,546.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	10
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	60
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	6.0
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

		De	tox		Reside	ntial		Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1	61	78.2	66.2	6	66.7	40.4	107	42.0	38.8
61 Completed Court Commitment			0.0	1	1.3	2.0	2	22.2	1.8	4	1.6	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	101	39.6	28.2
63 Moved			0.3			0.2			5.9	4	1.6	2.3
64 Transferred			12.2	1	1.3	2.2			12.6	10	3.9	5.2
65 Incarcerated			0.1			0.1			1.2	6	2.4	2.6
66 Broke Rules			1.4	10	12.8	7.3	1	11.1	20.1	9	3.5	5.7
67 AWOL			10.3	5	6.4	9.8			10.7	1	0.4	6.1
68 Death										1	0.4	0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	12	4.7	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Count	F	Percent									

	Count	Percent
Clients Not Seen Within 90 Days	0	0.0

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

⊚ = 0

⊕ = 2

⊗ = 0

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 N.E. OK COUNCIL ON ALCOHOLISM (907)

Indicators								
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	, werage	Socie	to State Avg	Numerator	Denominator		Bottom Wilder 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	40.0 40.0		4 4	10 10	17 of 27 11 of 19	⊕ ⊕
Long-Term C	Dutcomes (CY01 Clients) DUI Convictions Free	State Average (%)	Agency Score (%)	Comparing Score to State Avg	# With in Year before Discharge	# Without in Year following Discharge	Rank	Quartiles Bottom Middle 2 Top
	Incarceration Free				# Clients	# Survivors		
Post Dischar	r ge Survival				receiving Treatment	in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator S Comparing S to State Aver	Score J 4	_ 1		Quai	tiles Bo	ottom Mid	ldle 2	Тор

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

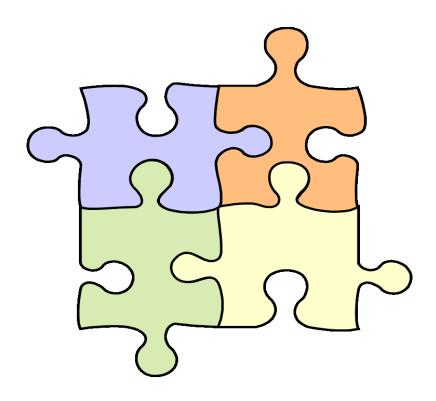
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

S.W. YOUTH & FAMILY SERVICES (909)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
S.W. YOUTH & FAMILY SERVICES (909)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

77

Descriptive	Statistics	(FY04 C	lients)
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	Sex	(%)		Age ((%)			Homeless (%)				
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	29	71	100		0 0	60	9	13	0	5	12	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Orug of Choi	ce (%)	(%) Pregnant (%)				ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	9	6	49	3	7	75	20		1		5	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree							atient Sta	ff Profile I	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	1	1	0	2	0	0	0	0	0	\$144,181.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	77		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	1,944		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	25.3		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	5		

Discharges

						•						
	Detox				Resid	ential		Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	30	35.3	38.8
61 Completed Court Commitment			0.0			2.0			1.8	2	2.4	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	29	34.1	28.2
63 Moved			0.3			0.2			5.9	1	1.2	2.3
64 Transferred			12.2			2.2			12.6	6	7.1	5.2
65 Incarcerated			0.1			0.1			1.2	7	8.2	2.6
66 Broke Rules			1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	10	11.8	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt_	Percent									
Clients Not Seen Within 90 Days		^	20.0									

	Count	Percent
Clients Not Seen Within 90 Days	20	29.9

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 S.W. YOUTH & FAMILY SERVICES (909)

Indicators								
Short Torm	Outcomes (EVOA Clients)	State	Agency	Comparing Score	I Agonov	Agency	I Rank	Quartiles
SHOLL-LELW	Outcomes (FY04 Clients)	Average	Score	to State Avg	Agency Numerator	Agency Denominator	Rank	Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	J		, canoning				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	78.4 63.5	•	40 33	51 52	8 of 27 5 of 19	© ©
Long-Term	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
		Average	Score	to State Avg	Year before	Year following	T COLLEC	Bottom Middle 2 Top
Tenure	DUI Convictions Free Incarceration Free	(%)	(%)		Discharge # Clients	Discharge # Survivors		
Post Discha	rge Survival				receiving Treatment	in Year after Discharge		
					% in Year before Discharge	% in Year following Discharge		
DIMERENCE E	Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages					Distrial ye		
	Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Summary	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 2

 $\psi = 0$

Comparing Score to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

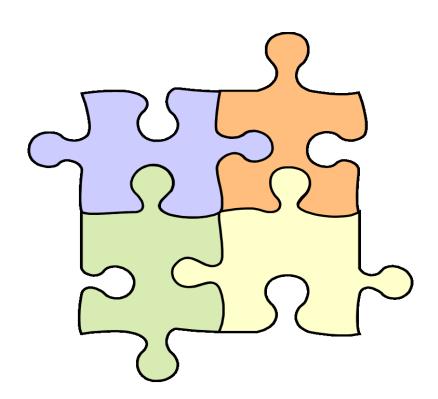
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

DRUG RECOVERY, INC. (910)

Provider Performance Management Report

Youth Clients



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
DRUG RECOVERY, INC. (910)

Clients Admitted and Served at the Agency (FY04) 149 All Youth Clients

Descriptive	Statistics ((FY04 (Clients)

	Sex	(%)		Age ((%)			Homeless (%)				
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	73	27	100		0 0	76	12	5	1	6	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)	Pregnant (%) DOC Custody (%)					No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	5	5	76	22	17	96	24		0		0	3
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree						Outp	atient Sta	ıff Profile I	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
8	0	18	7	0	33	0	0	0	0	5	\$1,955,001.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	148	Clients	1	Clients	1
Units of Service	0	Units of Service	10,885	Units of Service	49	Units of Service	11
Avg Hours Per Client	0.0	Avg Days Per Client	73.5	Avg Days Per Client	49.0	Avg Hours Per Client	10.8
Avg Daily Census	0	Avg Daily Census	30	Avg Daily Census	0	Avg Daily Census	0

Discharges

		Det	OX		Reside	ntial	Halfway			Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1	41	33.6	66.2	32	43.2	40.4	75	41.9	38.8
61 Completed Court Commitment			0.0	8	6.6	2.0	2	2.7	1.8	6	3.4	4.1
62 Left ACA/ 90 Days			10.3	29	23.8	10.1	9	12.2	5.7	21	11.7	28.2
63 Moved			0.3			0.2	1	1.4	5.9	1	0.6	2.3
64 Transferred			12.2	6	4.9	2.2			12.6	6	3.4	5.2
65 Incarcerated			0.1	1	8.0	0.1	1	1.4	1.2	3	1.7	2.6
66 Broke Rules			1.4	27	22.1	7.3	21	28.4	20.1	30	16.8	5.7
67 AWOL			10.3	8	6.6	9.8	8	10.8	10.7	18	10.1	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2	2	1.6	2.0			1.7	19	10.6	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Count	P	ercent									

	Count	Percent
Clients Not Seen Within 90 Days	0	0.0

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 DRUG RECOVERY, INC. (910)

Short-Term Outcomes (FY04 Clients)	Indicators	012K1, 110. (010)								
Aperago Score to State Avg Numerator Denominator Denominator Planet Discharges 1-Day Fellow-up initiation of Treatment Engagement in Treatment Engagement		Outcomes (FY04 Clients)	State	Agency			Agency	Agency	I Rank	Quartiles
Residential Community Tenure - 30 days 95.7 95.5 ↓ 150 157 3 of 4 ⊕ Community Tenure - 90 days 91.9 90.4 ↓ 142 157 3 of 4 ⊕		Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment								Bottom Middle 2 Top
Planned Discharges Employment Initiation of Treatment Engagement in Treatment Long-Term Outcomes (CY01 Clients) Tenure DUI Convictions Free Incarceration Free Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Comparing Score (%) (%) (%) (%) (%) (%) (%) (%) (%) (%)		Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	91.9 35.8 33.3 2.5	90.4 50.8 24.6	↓ ↓	۲	142 66 32	157 130 130	3 of 4 2 of 4 3 of 4	(a) (b) (c) (c)
Average (%) (%) (%) (%) (%) (%) (%) (%) (%) (%)		Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment								
Tenure DUI Convictions Free Incarceration Free Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Survival Post Discharge # Clients # Survivors receiving Treatment Discharge Whin Year after Discharge Discharge # Clients # Survivors receiving Treatment Discharge Post Discharge # Clients # Survivors receiving Treatment Discharge Near following Discharge Near follow	Long-Term C	Outcomes (CY01 Clients)		Agency					Rank	
Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Survival Treatment W in Year following Discharge Numerator Agency Score to State Avg Agency Numerator Agency Numerator Agency Numerator Agency Numerator Agency Denominator Rank Quartiles Bottom Middle 2 Top	Tenure				io State A	avg	Discharge	Discharge		Dottom mada 2 10p
Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Year before Discharge Year following Discharge Agency Numerator Year following Discharge Agency Numerator Agency Numerator Numerator Pagency Numerator Numerator Agency Numerator Numerator Rank Quartiles Bottom Middle 2 Top	Post Dischar	-					receiving	in Year after		
DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time State Agency Comparing Score to State Avg Numerator Denominator Agency Numerator Denominator Rank Quartiles Bottom Middle 2 Top							Year before	Year following		
Average Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Difference B	DUI Convictions Incarceration Clients With Wages					Discharge	Discharge		
Indicator Summary		Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time			Comparing to State A	Score Avg			Rank	Quartiles Bottom Middle 2 Top
	Indicator S	Summary								

Quartiles

Bottom

⊗ = 1

Middle 2

⊕ = 4

Тор

⊚ = 0

 $\psi = 4$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

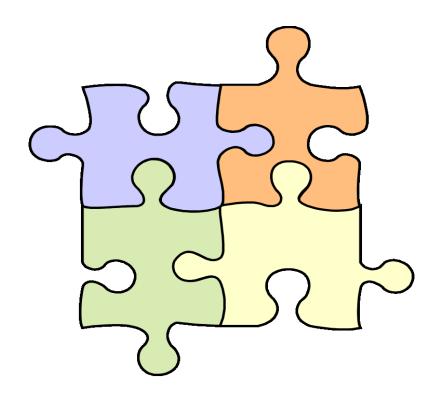
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

TRI-CITY YOUTH & FAMILY CENTER (911)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
TRI-CITY YOUTH & FAMILY CENTER (911)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

4

Descriptive Statistics ((FY04 Clients)
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	Sex	(%)		Age ((%)		Race (%)							
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace			
Agency	100	0	100	(0 0	67	0	0	0	33	0	0		
State Avg	63	37	100		0 0	63	14	12	0	4	6	3		
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	ody (%)	No ASI (%)		
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•						
Agency	50	0	67	0	0	67	33		0		0	0		
State Avg	3	2	34	5	4	53	49		1		1	30		

	Outpatient Staff Profile by Degree						atient Sta	iff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	1	9	0	10	3	0	1	0	6	\$113,000.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	4	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	13	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	3.1	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

Discharges

						3							
		D	etox		Resid	ential		Halfway			Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %	
60 Completed Treatment			65.1			66.2			40.4	169	57.7	38.8	
61 Completed Court Commitment			0.0			2.0			1.8	3	1.0	4.1	
62 Left ACA/ 90 Days			10.3			10.1			5.7	5	1.7	28.2	
63 Moved			0.3			0.2			5.9	2	0.7	2.3	
64 Transferred			12.2			2.2			12.6	2	0.7	5.2	
65 Incarcerated			0.1			0.1			1.2	1	0.3	2.6	
66 Broke Rules			1.4			7.3			20.1	108	36.9	5.7	
67 AWOL			10.3			9.8			10.7	3	1.0	6.1	
68 Death												0.2	
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5	
70 Treatment Incompatibility												.41	
91 Administrative Discharge													
	Cour	nt	Percent_										
Clients Not Seen Within 90 Days		1	50.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 TRI-CITY YOUTH & FAMILY CENTER (911)

Indicators								
Short-Term (Outcomes (FY04 Clients)	State	Agency			Agency	Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	<u> </u>	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
renure	DUI Convictions Free	(70)	(70)		Discharge	Discharge		
	Incarceration Free							
					# Clients	# Survivors		
Post Discha	rge				receiving Treatment	in Year after Discharge		
	Survival				rreaunent	Discharge		
					% in Year before Discharge	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions				Districting	Discharge		
	Incarceration							
	Clients With Wages							
	Median Wages							
Consumar	urvey (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Consumer 3		Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
	Satisfaction Favorable Outcomes							
	Service Quality							
	Favorable Time to First Service							
	Convenient Time							
Indicator	Summary							
Comparing	-	ı		0	tiloo Ba	attom Mid	Idle 3	Ton

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 0

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

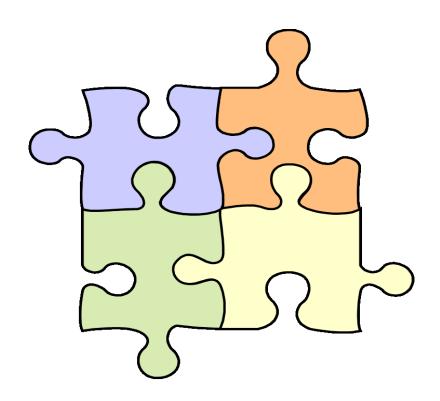
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

STARTING POINT II, INC. (913)

Youth Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
STARTING POINT II. INC. (913)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

1

Descriptive Statistic	s (FY04 Clients)
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	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	100	0	100		0 0	100	0	0	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregnar	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	0	0	100	0	0	0	0		0		0	100
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by	Degree		Outp	atient Sta	aff Profile	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
8	0	2	2	0	12	3	0	0	0	0	\$167,025.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	1	Clients	0	Clients	0	Clients	0
Units of Service	1	Units of Service	0	Units of Service	0	Units of Service	0
Avg Hours Per Client	1.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	0.0
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

		De	tox		Resid	ential		Halfway			Outpatie	nt
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment	359	87.3	65.1			66.2			40.4	58	71.6	38.8
61 Completed Court Commitment			0.0			2.0			1.8	3	3.7	4.1
62 Left ACA/ 90 Days	34	8.3	10.3			10.1			5.7	14	17.3	28.2
63 Moved			0.3			0.2			5.9	1	1.2	2.3
64 Transferred	6	1.5	12.2			2.2			12.6	2	2.5	5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules	11	2.7	1.4			7.3			20.1	2	2.5	5.7
67 AWOL			10.3			9.8			10.7	1	1.2	6.1
68 Death												0.2
69 Failed to Begin Treatment	1	0.2	0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt P	ercent									
Clients Not Seen Within 90 Days		0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 STARTING POINT II, INC. (913)

	FONT II, NGC. (913)							
Indicators								
Short-Term C	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	72.7	100.0	^	1	1	1 of 3	©
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
		0						
Long-Term C	Outcomes (CY01 Clients)	State Average	Agency Score	Comparing Score to State Avg	# With in Year before	# Without in Year following	Rank	Quartiles Bottom Middle 2 Top
Tenure		(%)	(%)	to State Avg	Discharge	Discharge		20110111 11111010 2 1 0 0
	DUI Convictions Free Incarceration Free				# Clients	# Survivors		
Post Dischar	ge				receiving Treatment	in Year after Discharge		
	Survival				rreatment	Discharge		
					% in Year before Discharge			
Difference Be	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Distribute	Discharge		
		Ctctc	Agonov	Comparing Score	A	Λα	Danis	Oug-tile -
Consumer St	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top

Quartiles

Middle 2

⊕ = 0

Тор

⊚ = 1

Bottom

⊗ = 0

 $\psi = 0$

Indicator Summary

Comparing Score

to State Average

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- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

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Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

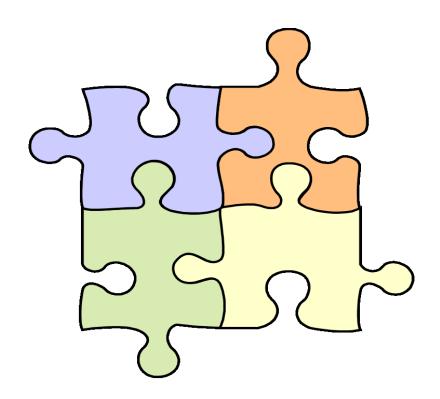
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

ADA AREA CHEMICAL DEP. CTR (914)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
ADA AREA CHEMICAL DEP. CTR (914)

Clients Admitted and Served at the Agency (FY04) 17 All Youth Clients

Descriptive Statistics ((FY04 Clients)
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	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	81	19	100		0 0	38	0	44	0	0	19	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Orug of Choi	ce (%)		Pregnar	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	6	0	100	6	0	94	13		0		0	18
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by I	Degree		Outp	atient Sta	aff Profile	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	_
0	0	3	0	0	3	2	0	0	0	1	\$100,238.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	17
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	953
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	56.1
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	3

Discharges

						5						
		D	etox		Resid	ential		Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	37	46.3	38.8
61 Completed Court Commitment			0.0			2.0			1.8	2	2.5	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	6	7.5	28.2
63 Moved			0.3			0.2			5.9	9	11.3	2.3
64 Transferred			12.2			2.2			12.6	5	6.3	5.2
65 Incarcerated			0.1			0.1			1.2	1	1.3	2.6
66 Broke Rules			1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7	9	11.3	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	11	13.8	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Coun	nt	<u>Percent</u>									
Clients Not Seen Within 90 Days		0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 ADA AREA CHEMICAL DEP. CTR (914)

Indicators Short-Term	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	I Rank	Quartiles
Onort-Term	outcomes (F104 Onems)	Average	Score	to State Avg	Numerator	Denominator	IXanix	Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment			ŭ				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	ı						
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	72.7 18.2		8 2	11 11	9 of 27 16 of 19	(±) (±)
Long-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients	Year following Discharge # Survivors		Bottom Middle 2 To
Post Discha	rae				receiving	in Year after		
1 OSt Dischar	Survival				Treatment	Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration				% in Year before Discharge	% in Year following Discharge		
	Clients With Wages Median Wages							
Consumar S	urvey (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator	, and	Bottom Middle 2 To

⊗ = 0

⊚ = 0

⊕ = 2

to State Average

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Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

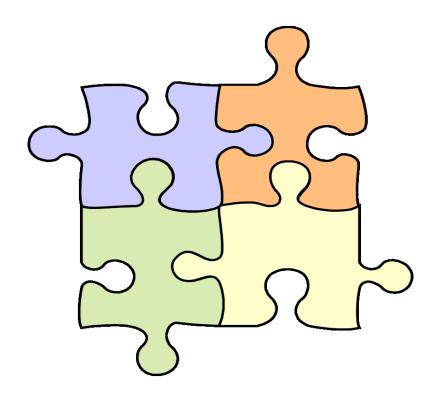
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

TURNING POINT (925)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
TURNING POINT (925)

Clients Admitted and Served at the Agency (FY04)

10

All Youth Clients

Descriptive	Statistics ((FY04 Clients)
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	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	78	22	100	(0 0	67	0	11	0	11	11	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregnar	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	78	0	0	89	11		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by [Degree		Outp	atient Sta	aff Profile	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	1	2	2	0	5	3	0	0	0	2	\$388,568.00

Clients Admitted and Served by Level of Care

Detox	_	Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	10
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	53
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	5.3
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

		D	etox		Resid	ential		Halfway			Outpatie	nt
	N	%	State %	N	%	State %	Ν	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	13	54.2	38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	8	33.3	28.2
63 Moved			0.3			0.2			5.9	1	4.2	2.3
64 Transferred			12.2			2.2			12.6			5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	2	8.3	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Coun	t	<u>Percent</u>									
Clients Not Seen Within 90 Days	10		100.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 TURNING POINT (925)

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Indicators	Outcomes (EV04 Clients)	State	Agency	Comparing Score	I Agonov	Λαορον	I Rank	Quartiles
Short-Term (Outcomes (FY04 Clients)	Average	Score	to State Avg	Agency Numerator	Agency Denominator	Rank	Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	J		u u u				,
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average	Score	to State Avg	Year before	Year following		Bottom Middle 2 Top
renure	DUI Convictions Free Incarceration Free	(%)	(%)		Discharge	Discharge		
Post Dischar	rne				# Clients receiving	# Survivors in Year after		
i ost Dischai	Survival				Treatment	Discharge		
					% in Year before Discharge	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator	Summary							
Composing		Ī		Oue	40 D.	attom Mic	Idlo 2	Ton

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 0

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- · Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

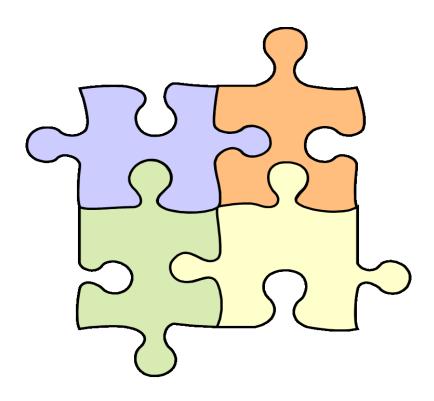
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

A CHANCE TO CHANGE FOUNDATION (926)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
A CHANCE TO CHANGE FOUNDATION (926)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

Descriptive Statistics ((FY04 Clients)
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_	Sex	(%)		Age (%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	67	33	100	(0 0	50	17	17	0	0	17	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			rug of Choi	ce (%)		Pregna	nt (%)	DOC Cus	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	. '				
Agency	0	0	67	33	50	100	0		0		0	17
State Avg	3	2	34	5	4	53	49		1		1	30

 None
 Associate
 Bachelors
 Masters
 Doctorate
 Total
 CADC
 CAC
 CCM
 CPS
 Other

\$413,096.00

SAS Treatment Funding FY04

Clients Admitted and Served by Level of Care

Detox		Resident	tial			Halfway			Outpatier	nt		
Clients	0	Clients		0		Clients		0	Clients			6
Units of Service	0	Units of S	Service	0		Units of Service	!	0	Units of S	ervice		74
Avg Hours Per Client	0.0	Avg Days	Per Client	0.0		Avg Days Per C	lient	0.0	Avg Hours	s Per Clie	ent	12.4
Avg Daily Census	0	Avg Daily Census		0		Avg Daily Cens	us	0	Avg Daily	Census		0
					Discha	arges						
		Detox			Resi	dential		Halfway		Outpati		ent
		N %	% State %	N	%	State %	N	%	State %	N	%	State %

60 Completed Treatment

61 Completed Court Commitment

62 Left ACA/ 90 Days

63 Moved

64 Transferred

65 Incarcerated

66 Broke Rules

67 AWOL

68 Death

69 Failed to Begin Treatment

70 Treatment Incompatibility

91 Administrative Discharge

 Clients Not Seen Within 90 Days
 Count 0
 Percent 0

 0
 0
 0

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

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Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 A CHANCE TO CHANGE FOUNDATION (926)

Detox	utcomes (FY04 Clients)	State Average		Comparing Score	Agency	Agency	I Rank	Quartiles
	Loyal of Eurotioning Improvement	Average				/ igchloy	Nank	
	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	ū	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
·	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term O	utcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
Post Discharg	ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
					% in Year before	% in Year following		
Difference Be	tween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer Su	rvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indiantes C	ummary							

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 0

 $\psi = 0$

Comparing Score

to State Average

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 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
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- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

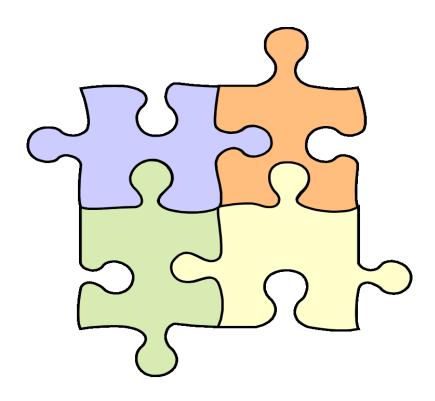
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

EDMOND FAMILY SERVICES, INC. (929)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
EDMOND FAMILY SERVICES, INC. (929)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age (%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	78	22	100	(0 0	100	0	0	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregnar	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	67	0	11	56	44		0		0	44
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by I	Degree		Outp	atient Sta	aff Profile	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	0	9	0	9	2	0	0	0	0	\$67,853.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	9
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	43
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	4.8
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

					D .00a.	900						
		D	etox		Resid	ential		Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	15	34.1	38.8
61 Completed Court Commitment			0.0			2.0			1.8	4	9.1	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	20	45.5	28.2
63 Moved			0.3			0.2			5.9	2	4.5	2.3
64 Transferred			12.2			2.2			12.6	2	4.5	5.2
65 Incarcerated			0.1			0.1			1.2	1	2.3	2.6
66 Broke Rules			1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt	<u>Percent</u>									
Clients Not Seen Within 90 Days		1	11.1									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 EDMOND FAMILY SERVICES, INC. (929)

Indicators									
Short-Term (Outcomes (FY04 Clients)	State	Agency	Comparing Score		Agency	Rank	Quartiles	T
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 1	ГОР
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment								
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment								
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	100.0 0.0	•	6 0	6 6	1 of 27 19 of 19	⊗	☺
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles	
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 1	Тор
Post Dischar					# Clients receiving Treatment	# Survivors in Year after Discharge			
					% in Year before	% in Year following			
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge			
	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 1	Тор
Indicator	Summary								

Quartiles

Bottom

⊗ = 1

Middle 2

⊕ = 0

Тор

⊚ = 1

 $\Psi = 1$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- · Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

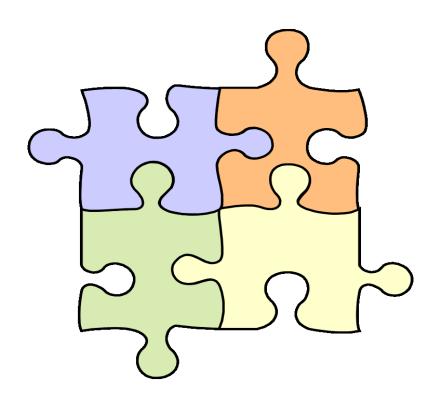
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

STREET SCHOOL INC (932)

Youth Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services **Provider Performance Management Report prepared March 2005 STREET SCHOOL INC (932)**

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

23

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)	<u> </u>	Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	56	44	100		0 0	74	15	7	0	4	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other		<u>.</u>			
Agency	4	0	59	4	0	85	19		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree Outpatient Staff Profile by Certification None Associate Bachelors Masters Doctorate Total CADC CAC CCM CPS Other

SAS Treatment Funding FY04

\$80.475.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	23
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	14,202
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	617.5
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	39

Discharges

						•						
		D	etox		Resid	ential		Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	4	100.0	38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7			28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2			2.2			12.6			5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Coun	t	Percent									
Clients Not Seen Within 90 Days)	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

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Oklahoma Department of Mental Health and Substance Abuse Services **Provider Performance Management Report prepared March 2005** STREET SCHOOL INC (932)

Indicators Short-Term (Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	I Rank	Quartiles
Onon-Term V	outcomes (F104 Onems)	Average	Score	to State Avg	Numerator	Denominator	IXanix	Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment			ŭ				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3 0.0	54.5 63.6 0.0	^	6 7 0	11 11 2	13 of 27 4 of 19 1 of 1	(E)
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients	Year following Discharge # Survivors		Bottom Middle 2 To
Post Discharge					receiving	in Year after		
	Survival				Treatment	Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration				% in Year before Discharge	% in Year following Discharge		
	Clients With Wages Median Wages							
Consumer S	urvey (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To

⊗ = 0

⊚ = 1

⊕ = 2

to State Average

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- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

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DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

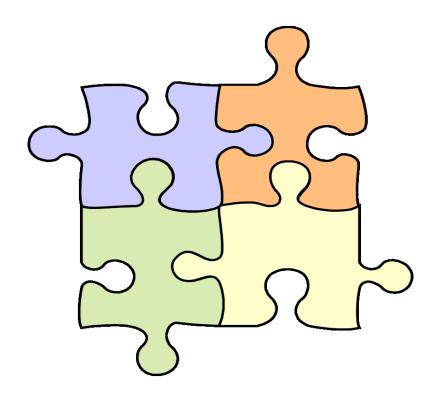
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

PEOPLE INCORPORATED (933)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
PEOPLE INCORPORATED (933)

Clients Admitted and Served at the Agency (FY04) 3

All Youth Clients

Sex	(%)		Age ((%)	_		R	ace (%)			Homeless (%)
Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
0	100	100		0 0	67	0	0	0	0	33	0
63	37	100		0 0	63	14	12	0	4	6	3
IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	ody (%)	No ASI (%)
History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
33	33	33	33	0	67	0		33		0	0
3	2	34	5	4	53	49		1		1	30
	Male 0 63 IV Drug History 33	0 100 63 37 IV Drug Use (%) History Route 33 33	Male Female 0-17 0 100 100 63 37 100 IV Drug Use (%) History Route Alcohol 33 33 33	Male Female 0-17 18-2 0 100 100 100 63 37 100 100 IV Drug Use (%) History Route Alcohol Meth 33 33 33	Male Female 0-17 18-25 264 0 100 100 0 0 63 37 100 0 0 IV Drug Use (%) Drug of Choi History Route Alcohol Meth Cocaine 33 33 33 33 0	Male Female 0-17 18-25 26+ White 0 100 100 0 0 67 63 37 100 0 0 63 IV Drug Use (%) Drug of Choice (%) History Route Alcohol Meth Cocaine Marijuana 33 33 33 0 67	Male Female 0-17 18-25 26+ White Black 0 100 100 0 0 67 0 63 37 100 0 0 63 14 IV Drug Use (%) Drug of Choice (%) History Route Alcohol Meth Cocaine Marijuana Other 33 33 33 0 67 0	Male Female 0-17 18-25 26+ White Black Nat Am 0 100 100 0 0 67 0 0 63 37 100 0 0 63 14 12 IV Drug Use (%) Drug of Choice (%) Pregnal History Route Alcohol Meth Cocaine Marijuana Other 33 33 33 0 67 0	Male Female 0-17 18-25 26+ White Black Nat Am Asian 0 100 100 0 0 67 0 0 0 0 63 37 100 0 0 63 14 12 0 IV Drug Use (%) Drug of Choice (%) Pregnant (%) History Route Alcohol Meth Cocaine Marijuana Other 33 33 33 33 0 67 0 33	Male Female 0-17 18-25 26+ White Black Nat Am Asian Hispanic 0 100 100 0 0 67 0 0 0 0 63 37 100 0 0 63 14 12 0 4 IV Drug Use (%) Drug of Choice (%) Pregnant (%) DOC Cust History Route Alcohol Meth Cocaine Marijuana Other 33 33 33 33 33 0 67 0 33	Male Female 0-17 18-25 26+ White Black Nat Am Asian Hispanic Multirace 0 100 100 0 0 67 0 0 0 0 0 33 63 37 100 0 0 63 14 12 0 4 6 IV Drug Use (%) Drug of Choice (%) Pregnant (%) DOC Custody (%) History Route Alcohol Meth Cocaine Marijuana Other 33 0 33 33 33 0 67 0 33 0

	Outp	atient Staff	Profile by [Degree		Outp	atient Sta	aff Profile	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	6	11	0	17	3	0	1	0	8	\$277,000.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	3
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	67
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	22.4
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

						•						
		D	etox		Resid	ential		Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	19	10.5	38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	123	68.0	28.2
63 Moved			0.3			0.2			5.9	3	1.7	2.3
64 Transferred			12.2			2.2			12.6	1	0.6	5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4			7.3			20.1	1	0.6	5.7
67 AWOL			10.3			9.8			10.7	33	18.2	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	1	0.6	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Coun	ı <u>t</u>	Percent									
Clients Not Seen Within 90 Days		2	66.7									

Clients Not Seen Within 90 Days 66.7 2

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 PEOPLE INCORPORATED (933)

Detox Le Pl 14 In Er Residential Cc Cc Le Pl 14 In Er Halfway Le Pl Er	evel of Functioning Improvement lanned Discharges 4-Day Follow-up litiation of Treatment langagement in Treatment langagement in Treatment langagement languagement languageme	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
PI 14 In Er Residential Co Co Le PI 14 In Er Halfway Le PI Er	lanned Discharges 4-Day Follow-up ititation of Treatment ingagement in Treatment ommunity Tenure - 30 days ommunity Tenure - 90 days evel of Functioning Improvement lanned Discharges 4-Day Followup ititation of Treatment ingagement in Treatment evel of Functioning Improvement lanned Discharges mployment ititation of Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Co Le Pl 14 In Er Halfway Le Pl Er	ommunity Tenure - 90 days evel of Functioning Improvement lanned Discharges 4-Day Followup sitiation of Treatment ngagement in Treatment evel of Functioning Improvement lanned Discharges mployment sitiation of Treatment							
PI Er	lanned Discharges mployment itiation of Treatment							
Er	ngagomone in Troatmone							
Pl Er In	evel of Functioning Improvement lanned Discharges mployment iitiation of Treatment ngagement in Treatment	43.8 33.3	0.0 0.0		0 0	1 1	27 of 27 19 of 19	<u>ම</u> ම
Tenure	COMES (CY01 Clients) UI Convictions Free acarceration Free	State Average (%)	Agency Score (%)	Comparing Score to State Avg	# With in Year before Discharge # Clients	# Without in Year following Discharge # Survivors	Rank	Quartiles Bottom Middle 2 Top
Post Discharge St	urvival				receiving Treatment % in	in Year after Discharge % in		
Di In Ci	reen Post & Pre Treatment UI Convictions carceration lients With Wages ledian Wages				Year before Discharge	Year following Discharge		
S F S	ey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator Sun	mmary							

Quartiles

Bottom

⊗ = 2

Middle 2

⊕ = 0

Тор

⊚ = 0

 ψ = 2

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

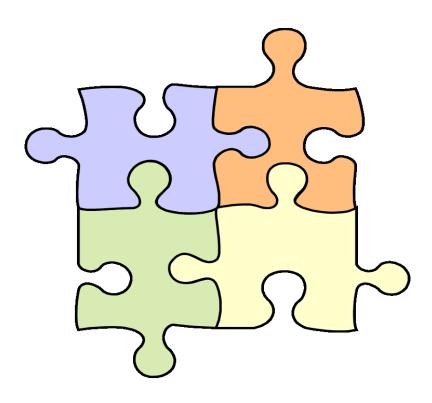
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

GATEWAY TO PREVENTION/RECOVERY (934)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 GATEWAY TO PREVENTION/RECOVERY (934)

Clients Admitted and Served at the Agency (FY04) 18 All Youth Clients

Descriptive Statistics	(FY04 Clients)
------------------------	----------------

	Sex	(%)		Age (%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	59	41	100	(0 0	71	0	18	6	0	6	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	0	0	29	0	0	82	6		0		6	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by I	Degree		Outpa	atient Sta	aff Profile	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
4	0	7	8	1	20	3	0	0	1	1	\$908,879.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	18
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	123
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	6.8
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

		D	etox		Resid	ential	<u>H</u>	Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	100	35.7	38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	128	45.7	28.2
63 Moved			0.3			0.2			5.9	4	1.4	2.3
64 Transferred			12.2			2.2			12.6	5	1.8	5.2
65 Incarcerated			0.1			0.1			1.2	6	2.1	2.6
66 Broke Rules			1.4			7.3			20.1	3	1.1	5.7
67 AWOL			10.3			9.8			10.7			6.1
68 Death										2	0.7	0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	32	11.4	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt	<u>Percent</u>									
Clients Not Seen Within 90 Days		3	33.3									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 GATEWAY TO PREVENTION/RECOVERY (934)

	TO PREVENTION/RECOVERY	(334)						
Indicators		01.1						
Short-Term C	Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	60.0 40.0	•	3 2	5 5	11 of 27 11 of 19	(±) (±)
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
	(Average	Score	to State Avg	Year before	Year following		Bottom Middle 2 Top
Tenure	DUI Convictions Free Incarceration Free	(%)	(%)		Discharge # Clients	Discharge # Survivors		
Post Dischar	ge Survival				receiving Treatment	in Year after Discharge		
Difference B	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
Difference D	DUI Convictions Incarceration Clients With Wages Median Wages					2.55di 90		
Consumor S	urvey (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Indicator S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
mulcator s	ounniai y							

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 2

Тор

⊚ = 0

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

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Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

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Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

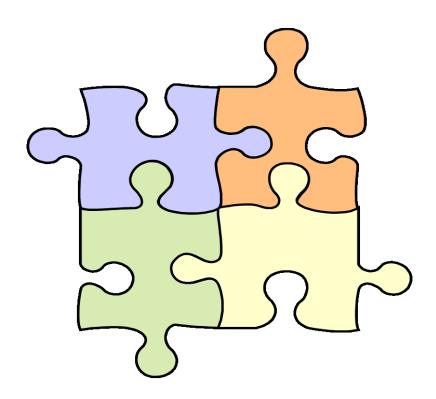
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

MOORE ALC/DRUG CTR (935)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
MOORE ALC/DRUG CTR (935)

Clients Admitted and Served at the Agency (FY04) 74 All Youth Clients

Descriptive Statistics (FY04 Clients)

meless (%)
0
3
No ASI (%)
1
30

	Outp	atient Staff	Profile by I	Degree		Outp	atient Sta	aff Profile	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	_
0	1	14	2	0	17	0	0	0	0	0	\$169,570.00

Clients Admitted and Served by Level of Care

Detox	_	Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	74
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	2,097
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	28.3
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	6

Discharges

		De	etox		Resid	ential		Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	6	14.0	38.8
61 Completed Court Commitment			0.0			2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	32	74.4	28.2
63 Moved			0.3			0.2			5.9	1	2.3	2.3
64 Transferred			12.2			2.2			12.6			5.2
65 Incarcerated			0.1			0.1			1.2	1	2.3	2.6
66 Broke Rules			1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7	1	2.3	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	2	4.7	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt	Percent_									
Clients Not Seen Within 90 Days		1	1.4									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services **Provider Performance Management Report prepared March 2005 MOORE ALC/DRUG CTR (935)**

Indicators	-C/DRUG CTR (933)							
	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	I Rank	Quartiles
Onort Term (outcomes (1 104 onents)	Average	Score	to State Avg	Numerator		rank	Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	35.1 23.7		13 9	37 38	19 of 27 15 of 19	⊜ ⊜
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
		Average	Score	to State Avg	Year before	Year following		Bottom Middle 2 Top
Tenure	DUI Convictions Free Incarceration Free	(%)	(%)		Discharge # Clients	Discharge # Survivors		
Post Dischar	rge				receiving Treatment	in Year after Discharge		
	Survival							
Difference B	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages							
Concumor	urvov (EV04 Cliopto)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator	Ivalik	Bottom Middle 2 Top
Indicator	Summary							
Comparing S	Score J 2	= 0		Quar	tiles Bo	ottom Mic	idle 2	Тор

⊗ = 0

⊚ = 0

⊕ = 2

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

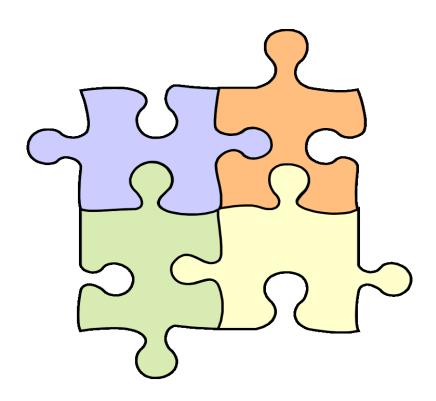
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

A BETTER CHANCE (940)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

State Avg	A BETTER	CHA	NCE (94	U)										334			
Agency Male Female 0-17 18-25 26+ White Black Nat Am Asian Hispanic Multirace Multirace State Avg 54 46 100 0 61 17 6 0 1 15 State Avg 63 37 100 0 0 63 14 12 0 4 6 IV Drug Use (%) History Route Alcohol Meth Cocaine Mitter Rough Pitting Route Alcohol Meth Cocaine Marijuana Other Pregnant (%) DOC Custody (%) DOC Custody (%) No ASI (%) No ASI (%) Agency 3 2 34 5 4 53 49 1 1 1 30 Outpatient Staff Profile by Degree Outpatient Staff Profile by Certification	escriptive	Statis			s)							_					
Agency				` '		0.17			26.1	\\/\bito	Dlook		_ \ /		Multiroop	Hor	neless (%)
State Avg 63 37 100 0 0 63 14 12 0 4 6 6	Agency													•			0
History Route Alcohol Meth Cocaine Marijuana Other Other	•								_					-			3
History Route Alcohol Meth Cocaine Marijuana Other Other	•		IV Dava	Lloo (0/)			_	mua of	Chaia	o (0/)		Droane	nt (0/)	DOC Cue	tody (0/)	NI.	ACL (0/)
Agency				<u> </u>		Alcohol				` '	Other	Pregna	ant (%)	DOC Cus	tody (%)	INC	ASI (%)
Outpatient Staff Profile by Degree Outpatient Staff Profile by Certification	Agency		,							-			0		0		99
None Associate Bachelors Masters Doctorate Total CADC CAC CCM CPS Other	State Avg		3	2		34	5	4	1	53	49		1		1		30
None			0	utpatient S	taff	Profile by I	Degree			Outpat	ent Staff	Profile by	/ Certifica	ation			
Clients Residential Halfway Outpatient		None	Associa	te Bachel	ors	Masters	Doctora	ate To	tal					_			
Detox Residential Halfway Outpatient		1		0	3	10		1	15	0	0	0	1	1			
Clients 0 Clients 0 Units of Service 0 Units of Service 0 Units of Service 0 Units of Service 1,515 Avg Hours Per Client 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Dayly Census 0 Avg Daily							Clients	Admit	ted a	nd Served k	y Level o	of Care					
Units of Service 0 Units of Service 0 Units of Service 0 Units of Service 1,515 Avg Hours Per Client 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 4 Discharges Detox Residential Halfway Outpatient N % State % N % State % N % State % N % State % N % State To Completed Treatment Completed Court Commitment	Detox				Res	sidential				Half	vay			Outpa	atient		
Avg Hours Per Client 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 4 Detox Residential Halfway Outpatient	Clients			0	Clie	nts		0		Clie	nts		0	Client	s		334
Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 4 Discharges Detox Residential Halfway Outpatient N N State % N N N State % N	Units of Serv	rice		0 ι	Jnit	s of Servic	е	0		Unit	s of Servi	ce	0	Units	of Service		1,515
Discharges Detox Residential Halfway Outpatient N % State % N	Avg Hours P	er Clie	nt 0	.0 /	Avg	vg Days Per Client 0.0				Avg Days Per C			0.0	Avg H	lours Per Cl	ient	4.5
Detox Residential Halfway Outpatient N % State % N	Avg Daily Ce	ensus		0	٩vg	Daily Cens	sus	0		Avg	Daily Cer	nsus	0	Avg D	aily Census		4
N % State % N % State % N % State 60 Completed Treatment 61 Completed Court Commitment									I	Discharges							
60 Completed Treatment 61 Completed Court Commitment						Deto	ΟX			Residentia	al		Halfwa	у		Outpati	ent
61 Completed Court Commitment					Ν	%	State %		N	% S	tate %	N	%	State %	6 N	%	State %
·	60 Complete	d Treat	ment														
52 Left ACA/ 90 Days	o Compicio	d Cour	t Commit	ment													
2 2017 107 00 2010	•		ve														
	61 Complete	90 Da	ys														

67 AWOL

68 Death

69 Failed to Begin Treatment

70 Treatment Incompatibility

91 Administrative Discharge

Count Percent Clients Not Seen Within 90 Days 246 73.9

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV Drug Use.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 A BETTER CHANCE (940)

Indicators	0174102 (040)							
	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	I Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator		Kank	Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
Post Dischar					# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival				% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator	Summary							
Comporing		i		Oue		ottom Mic	Idlo 3	Ton

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 0

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

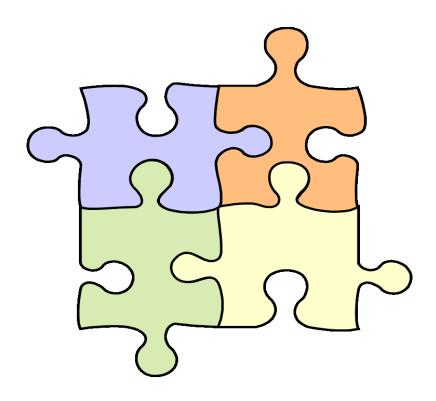
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

Clients Admitted and Served at the Agency (FY04) 25 All Youth Clients

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age (%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	70	30	100	(0 0	70	13	4	4	4	4	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	4	4	65	4	0	91	9		0		4	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree						atient Sta	ff Profile I	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	1	3	1	5	2	0	0	0	0	\$93,140.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	25
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	322
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	12.9
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1

Discharges

		De	etox		Resid	ential	I	Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	29	28.2	38.8
61 Completed Court Commitment			0.0			2.0			1.8	22	21.4	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	28	27.2	28.2
63 Moved			0.3			0.2			5.9	3	2.9	2.3
64 Transferred			12.2			2.2			12.6	5	4.9	5.2
65 Incarcerated			0.1			0.1			1.2	1	1.0	2.6
66 Broke Rules			1.4			7.3			20.1	1	1.0	5.7
67 AWOL			10.3			9.8			10.7	11	10.7	6.1
68 Death										1	1.0	0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	2	1.9	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cou	nt	Percent									

Clients Not Seen Within 90 Days Count 8 Percent 936.4

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

Indicators Short-Term (Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	I Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	• •	rtank	Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	92.9 50.0	•	13 7	14 14	6 of 27 6 of 19	© ©
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
Post Dischar	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
					% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge [*]		
	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator S	-				tiloo Pa	ottom Mid	dlo 2	Ton

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 2

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

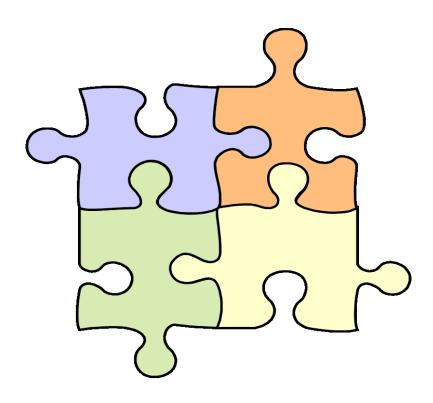
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

INDIAN HEALTH CARE RESRCE CTR (943)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
INDIAN HEALTH CARE RESRCE CTR (943)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

2

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)			Race (%)							
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	100	0	100	(0 0	0	0	100	0	0	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	IV Drug Use (%) Drug of Choice (%						tody (%)	No ASI (%)			
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	0	0	100	0	0	100	0		0		0	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outpatient Staff Profile by Degree						atient Sta	aff Profile	SAS Treatment Funding FY04		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	1	5	2	8	2	0	0	0	0	\$153,538.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	2
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	11
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	5.5
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

						5						
		D	etox		Resid	ential		Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	24	22.4	38.8
61 Completed Court Commitment			0.0			2.0			1.8	7	6.5	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	49	45.8	28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2			2.2			12.6	10	9.3	5.2
65 Incarcerated			0.1			0.1			1.2	1	0.9	2.6
66 Broke Rules			1.4			7.3			20.1	2	1.9	5.7
67 AWOL			10.3			9.8			10.7	1	0.9	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	13	12.1	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt	<u>Percent</u>									
Clients Not Seen Within 90 Days		0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 INDIAN HEALTH CARE RESRCE CTR (943)

Indicators								
	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	I Rank	Quartiles
Onort Torm t	eutoomoo (i 101 enomo)	Average	Score	to State Avg	Numerator	Denominator	- Tank	Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment			ŭ				·
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	0.0 0.0		0 0	1 1	27 of 27 19 of 19	⊗ ⊗
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
	Jacomes (0101 ellents)	Average	Score	to State Avg	Year before	Year following	rank	Bottom Middle 2 Top
Tenure	DUI Convictions Free Incarceration Free	(%)	(%)		Discharge	Discharge		
Post Dischar	r ge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival				% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator S	Summary							

Quartiles

Bottom

⊗ = 2

Middle 2

⊕ = 0

Тор

⊚ = 0

 ψ = 2

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

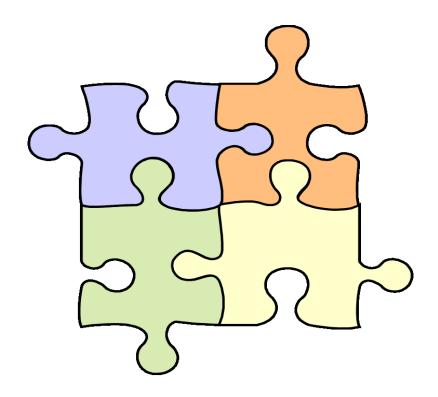
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

ROGERS COUNTY DRUG ABUSE (949)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
ROGERS COUNTY DRUG ABUSE (949)

Clients Admitted and Served at the Agency (FY04)

All Youth Clients

	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	25 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	88	13	100		0 0	38	0	50	0	0	13	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)		[Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	0	0	25	13	38	75	25		0		0	100
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by I	Degree		Outp	atient Sta	ıff Profile I	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	1	2	0	3	0	0	0	0	0	\$121,070.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	8
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	80
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	9.9
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

					Discilai	ges							
		D	etox		Resid	ential		Halfway		Outpatient			
	N	%	State %	N	%	State %	N	%	State %	N	%	State %	
60 Completed Treatment			65.1			66.2			40.4	11	14.1	38.8	
61 Completed Court Commitment			0.0			2.0			1.8			4.1	
62 Left ACA/ 90 Days			10.3			10.1			5.7	65	83.3	28.2	
63 Moved			0.3			0.2			5.9			2.3	
64 Transferred			12.2			2.2			12.6			5.2	
65 Incarcerated			0.1			0.1			1.2	2	2.6	2.6	
66 Broke Rules			1.4			7.3			20.1			5.7	
67 AWOL			10.3			9.8			10.7			6.1	
68 Death												0.2	
69 Failed to Begin Treatment			0.2			2.0			1.7			6.5	
70 Treatment Incompatibility												.41	
91 Administrative Discharge													
Clients Not Seen Within 90 Days	Cou	<u>nt</u> 7	Percent 100.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 ROGERS COUNTY DRUG ABUSE (949)

	OUNTY DRUG ABUSE (949)								
Indicators	Outromas (EVOLOUserts)	Ctoto	Λαορον	0		A	A	L David	Our atile a
Snort-Term C	Outcomes (FY04 Clients)	State Average	Score	Comparing Scoto to State Avg		Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	o.ago		to state /wg		Numerator	Benominator		bottom middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment								
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment								
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	0.0 0.0			0 0	2 2	27 of 27 19 of 19	(S) (S)
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Sco	ore I	# With in	# Without in	Rank	Quartiles
		Average	Score	to State Avg	1	Year before	Year following		Bottom Middle 2 Top
Tenure	DUI Convictions Free Incarceration Free	(%)	(%)			Discharge # Clients	Discharge # Survivors		
Post Dischar	ge Survival					receiving Treatment	in Year after Discharge		
Difference D	etween Post & Pre Treatment					% in Year before Discharge	% in Year following Discharge		
Difference b	DUI Convictions Incarceration Clients With Wages Median Wages						Distribute		
Consumor	urvey (FY04 Clients)	State	Agency	Comparing Sco		Agency	Agency	Rank	Quartiles
Indicator S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg		Numerator	Denominator	rank	Bottom Middle 2 Top
mulcator d	Juninal y								

Quartiles

Bottom

⊗ = 2

Middle 2

⊕ = 0

Тор

⊚ = 0

 ψ = 2

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

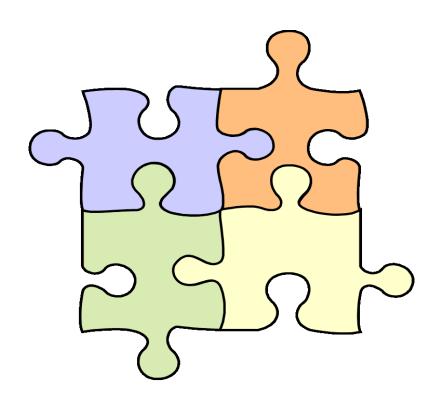
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

CARE FOR CHANGE INC. (951)

Youth Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services
Provider Performance Management Report prepared March 2005
CARE FOR CHANGE INC. (951)

Clients Admitted and Served at the Agency (FY04) 181 All Youth Clients

Descriptive Statistics	(FY04 Clients)
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	Sex	(%)		Age ((%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	85	15	100	(0 0	39	47	5	0	7	1	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregnar	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	2	1	16	2	5	92	12		0		3	0
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by I	Degree		Outp	atient Sta	iff Profile	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
0	0	3	5	0	8	1	0	0	0	0	\$445,000.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	181
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	2,454
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	13.6
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	7

Discharges

						5						
		D	etox		Resid	ential		Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1			66.2			40.4	139	42.5	38.8
61 Completed Court Commitment			0.0			2.0			1.8	1	0.3	4.1
62 Left ACA/ 90 Days			10.3			10.1			5.7	8	2.4	28.2
63 Moved			0.3			0.2			5.9	3	0.9	2.3
64 Transferred			12.2			2.2			12.6	1	0.3	5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4			7.3			20.1			5.7
67 AWOL			10.3			9.8			10.7	147	45.0	6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2			2.0			1.7	28	8.6	6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Coun	t	<u>Percent</u>									
Clients Not Seen Within 90 Days	64		45.4									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Clients Not Seen Within 90 Days: the number of admitted clients with the last service at the agency in the fiscal year and no discharge for 90 days or greater. Includes all clients served at the agency, regardless of funding source.

Oklahoma Department of Mental Health and Substance Abuse Services **Provider Performance Management Report prepared March 2005 CARE FOR CHANGE INC. (951)**

Indicators Short-Term	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	I Rank	Quartiles
Short-reini	outcomes (F104 Chems)	Average	Score	to State Avg	Numerator	Denominator	Naik	Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	_		ŭ				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3	15.6 17.6		17 19	109 108	24 of 27 18 of 19	⊕ ⊕
Long-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients	Year following Discharge # Survivors		Bottom Middle 2 To
Post Discha	rae				receiving	in Year after		
	Survival				Treatment	Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration				% in Year before Discharge	% in Year following Discharge		
	Clients With Wages Median Wages							
Consumar S	urvey (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator	, and	Bottom Middle 2 To

⊗ = 0

⊚ = 0

⊕ = 2

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

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Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

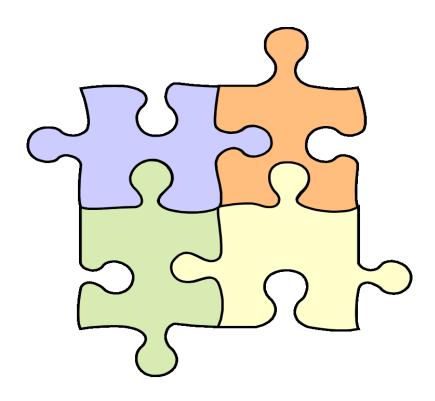
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

NW SUBSTANCE TREATMENT CNTR (953)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NW SUBSTANCE TREATMENT CNTR (953)

Clients Admitted and Served at the Agency (FY04)
88

All Youth Clients

Descriptive Statistics	(FY04 Clients)
------------------------	----------------

	Sex	(%)		Age (%)			R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	48	52	100	(0 0	63	5	17	0	5	10	23
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			rug of Choi	ce (%)		Pregnar	nt (%)	DOC Cust	ody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other				.	
Agency	1	0	0	0	0	0	100		13		0	97
State Avg	3	2	34	5	4	53	49		1		1	30

Outpatient Staff Profile by Degree
Outpatient Staff Profile by Certification
SAS Treatment Funding FY04

None Associate Bachelors Masters Doctorate Total
CADC CAC CCM CPS Other

\$508,123.00

Clients Admitted and Served by Level of Care

Detox		Resi	Residential					lalfway			Outpatient				
Clients	0	Clien	ts		88		Clients			0	Clients			0	
Units of Service	0	Units	of Serv	vice	3,741		Units of Service		е	0	Units of Service			0	
Avg Hours Per Client	0.0	Avg [ays Pe	er Client	42.5		Avg Days Per Client Avg Daily Census		0.0	Avg Hours Per Client Avg Daily Census		ent	0.0		
Avg Daily Census	0	Avg [Daily Ce	ensus	10				0				0		
							Dischar	ges							
			D	etox			Reside	sidential		Halfway	Outpa			atient	
		N	%	State %	6	N	%	State %	N	%	State %	N	%	State %	
60 Completed Treatment				65.1		33	56.9	66.2			40.4			38.8	
61 Completed Court Commitment				0.0)			2.0			1.8			4.1	
62 Left ACA/ 90 Days				10.3	3	16	27.6	10.1			5.7			28.2	
63 Moved				0.3	3	2	3.4	0.2			5.9			2.3	

02 LCIT AOA 30 Days	10.0			10.1	0.1	20.2
63 Moved	0.3	2	3.4	0.2	5.9	2.3
64 Transferred	12.2	3	5.2	2.2	12.6	5.2
65 Incarcerated	0.1			0.1	1.2	2.6
66 Broke Rules	1.4	2	3.4	7.3	20.1	5.7
67 AWOL	10.3	2	3.4	9.8	10.7	6.1
68 Death						0.2
69 Failed to Begin Treatment	0.2			2.0	1.7	6.5
70 Treatment Incompatibility						.41
01 Administrative Discharge						

91 Administrative Discharge

Clients Not Seen Within 90 Days 20 26.7

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 NW SUBSTANCE TREATMENT CNTR (953)

In all a store								
Indicators	Outs and a (EVO4 Ollersta)	Ctata	Agonou	0		A	I David	Overatiles
Snort-Term (Outcomes (FY04 Clients)	State Average	Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
	(0.00.0.00)	Average	Score	to State Avg	Year before	Year following		Bottom Middle 2 Top
Tenure	DUI Convictions Free Incarceration Free	(%)	(%)		Discharge	Discharge		
					# Clients	# Survivors		
Post Dischar	rge Survival				receiving Treatment	in Year after Discharge		
					% in Year before	% in Year following		
Difference B	DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
_		Ctoto	Agency	Comparing Score	A ====:	Acanau	Donle	Quartiles
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator	Summary							

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 0

 $\psi = 0$

Comparing Score

to State Average

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 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

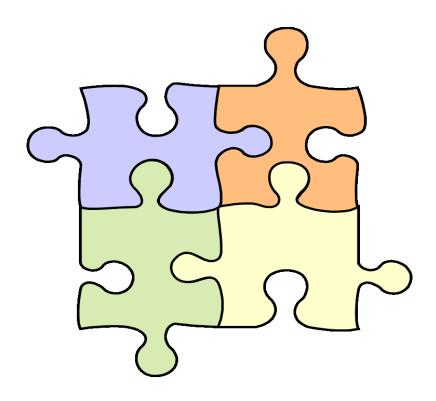
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

CITIZEN POTOWATOMI NATION (956)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

escriptive S	Statis	tics (FY0	4 Clients)												
		Sex (Age			- 			Race (%)			Hon	neless (%)
1		Male	Female	0-17	18-2	25 0	26+ 0		Black 0	Nat Am 44	Asian 0	Hispanic 11	Multirace 4		0
Agency		74	26	100					_				•		0
State Avg		63	37	100		0	0	63	14	12	0	4	6		3
		IV Drug l				Drug o				Pregna	nt (%)	DOC Cus	tody (%)	No	ASI (%)
Agency		History	Route	Alcohol	Meth	Coc	aine	Marijuana	Other		3		10		0
		0	0	100	0		0	30	0		1		10		30
State Avg		3	2	34	5		4	53	49		1		ı		30
		Ou	tpatient Staf	f Profile by	Degree			Outpat	ent Staff	Profile by	Certifica	ation	SAS Treat	ment F	unding FY(
	None	Associate	e Bachelors	Masters	Doctor	rate T	otal	CADC	CAC			Other			<u> </u>
	0	C) 1	3		0	4	2	1	1	0	1			\$65,000.
					Clients	s Adm	itted a	nd Served I	y Level o	of Care					
Detox			Re	esidential				Half	vay			Outpa	atient		
Clients		() Clie	ents		0		Clie	nts		0	Clients	S		29
Jnits of Servi	се	() Un	its of Servic	е	0			s of Servi	ce	0	Units	of Service		388
Avg Hours Pe	er Clier	nt 0.0) Av	g Days Per	Client	0.0		Ava	Days Per	Client	0.0	Avg H	lours Per Clie	ent	13.4
Avg Daily Ce	nsus	() Av	g Daily Cen	sus	0		•	Daily Cer		0	Avg D	aily Census		1
								Discharges	•						
				Det	ΟX			Residentia	al		Halfway	/	-	Outpati	ent
			N	%	State %	,	N	% S	tate %	N	%	State %	6 N	%	State %
60 Completed	d Treat	ment													
	d Cour	t Commitn	nent												
1 Completed	Cour														

66 Broke Rules

67 AWOL

68 Death

69 Failed to Begin Treatment

70 Treatment Incompatibility

91 Administrative Discharge

Clients Not Seen Within 90 Days Count Percent 23 79.3

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 CITIZEN POTOWATOMI NATION (956)

Short-Term Outcomes (FVo4 Clients)	Indicators								
Detox Level of Functioning Improvement Planned Discharges 14-Dy Follow-up Infisition of Treatment Residential Community Tenure - 90 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Dy Follow-up Initiation of Treatment Engagement in Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Immission of Treatment Engagement in Treatment Coutpationt Level of Functioning Improvement Planned Discharges Employment Immission of Treatment Engagement in Treatment Coutpationt Level of Functioning Improvement Planned Discharges Employment Infiation of Treatment Engagement in Treatment Engagement in Treatment Coutpation Lovel of Functioning Improvement Planned Discharges Employment Infiation of Treatment Engagement in Treatment Engagement in Treatment Coutpation Lovel of Functioning Improvement Planned Discharges Employment Infiation of Treatment Engagement in Treatment Engage	Short-Term (Outcomes (FY04 Clients)						Rank	
Engagement in Treatment Haifway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Coupatient Initiation of Treatment Planned Discharges Employment Initiation of Treatment Engagement in Treatment Long-Term Outcomes (CY01 Clients) Tenure DUI Convictions Free Incarceration Free Post Discharge Survival Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Sarvice Quality Favorable First Service Convenient Time DUI Convictions Incarceration Cilents With Wages Median Wages Agency Comparing Score to State Avg Comparing Score Treatment Survivors Favorable Time to First Service Convenient Time Favorable Time		Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Halfway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Coutpatient Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Planned Discharges Employment Initiation of Treatment Engagement in Treatment Long-Term Outcomes (CY01 Clients) Tenure DUI Convictions Free Incarceration Free Incarceration Free DUI Convictions Sunvival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Convenient Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time to First Service Convenient Time to First Service Convenient Time Description Agency Comparing Score to State Avg To State Agency To State Avg To State Agency To State Agency To State Avg To State Avg To State Agency To State Avg To State Avg To State Avg To State Avg To State Agency To State Avg To State Av									
Engagement in Treatment Long-Term Outcomes (CY01 Clients) Tenure DUI Convictions Free Incarceration Free Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time State Agency Agency State Agency Score to State Avg (%) Comparing Score to State Avg (%) Comparing Score to State Avg (%) Comparing Score to State Avg (%) Favorable Time to First Service Convenient Time Comparing Score to State Avg (%) Comparing Score to State Avg (%) Agency Numerator Rank Quartiles Bottom Middle 2 Top Agency Numerator Rank Quartiles Bottom Middle 2 Top Agency Numerator Rank Rank Agency Numerator Rank Agency Nu		Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment							
Consumer Survey (FY04 Clients)									
Tenure DUI Convictions Free Incarceration Free Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Average (%) (%) (%) (%) (%) (%) (%) (%) (%) (%)									
Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Treatment N in Year following Discharge Year following Discharge Agency Numerator Agency Numerator Agency Numerator Agency Numerator Agency Numerator Agency Denominator Rank Quartiles Bottom Middle 2 Top		DUI Convictions Free	Average	Score		Year before Discharge	Year following Discharge	Rank	
Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Survival Win Wa in Year before Year following Discharge Nim Year before Year following Discharge Agency Numerator Agency Numerator Agency Numerator Agency Denominator Agency Denominator Rank Quartiles Bottom Middle 2 Top	Post Dischar	rae				receiving	in Year after		
Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge Discharge		•				% in	% in		
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Difference B	DUI Convictions Incarceration Clients With Wages							
Indicator Summary		Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time						Rank	
	Indicator	Summary							

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 0

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

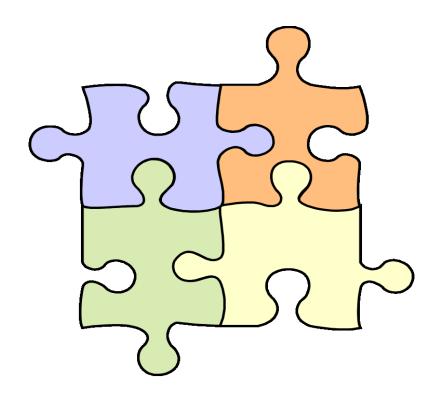
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

SPECIALIZED OUTPATIENT SERVICES, INC. (958)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 SPECIALIZED OUTPATIENT SERVICES, INC. (958)

Clients Admitted and Served at the Agency (FY04) 48 All Youth Clients

	Sex	(%)		Age ([%)	_		R	ace (%)			Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency	84	16	100		0 0	67	12	2	2	16	0	0
State Avg	63	37	100		0 0	63	14	12	0	4	6	3
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregna	nt (%)	DOC Cust	tody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	•				
Agency	0	0	74	2	9	93	9		2		0	51
State Avg	3	2	34	5	4	53	49		1		1	30

	Outp	atient Staff	Profile by I	Degree		Outp	atient Sta	aff Profile	by Certif	ication	SAS Treatment Funding FY04
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	_
0	1	2	6	0	9	4	0	2	0	5	\$195,000.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	48
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	1,363
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	28.4
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	4

Discharges

		De	etox		Resid	ential		Halfway		Outpatient			
	N	%	State %	N	%	State %	N	%	State %	N	%	State %	
60 Completed Treatment			65.1			66.2			40.4	62	45.9	38.8	
61 Completed Court Commitment			0.0			2.0			1.8	1	0.7	4.1	
62 Left ACA/ 90 Days			10.3			10.1			5.7	17	12.6	28.2	
63 Moved			0.3			0.2			5.9	2	1.5	2.3	
64 Transferred			12.2			2.2			12.6	22	16.3	5.2	
65 Incarcerated			0.1			0.1			1.2	2	1.5	2.6	
66 Broke Rules			1.4			7.3			20.1	8	5.9	5.7	
67 AWOL			10.3			9.8			10.7	19	14.1	6.1	
68 Death										1	0.7	0.2	
69 Failed to Begin Treatment			0.2			2.0			1.7	1	0.7	6.5	
70 Treatment Incompatibility												.41	
91 Administrative Discharge													
	Coun	<u>t</u> !	Percent										
Clients Not Seen Within 90 Days	-	1	2.9										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

⊚ = 0

⊕ = 2

⊗ = 0

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 SPECIALIZED OUTPATIENT SERVICES, INC. (958)

Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement	State Average	Score	Comparing Score to State Avg	Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Community Tenure - 30 days Community Tenure - 90 days	Ü						
Community Tenure - 90 days							
Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	43.8 33.3		•	13 5	28 28	16 of 27 17 of 19	<u>©</u> ©
outcomes (CY01 Clients)	State Average (%)	Agency Score (%)	Comparing Score to State Avg	# With in Year before Discharge	# Without in Year following Discharge	Rank	Quartiles Bottom Middle 2 Top
DUI Convictions Free Incarceration Free				# Clients	# Survivors		
ge Survival				receiving Treatment	in Year after Discharge		
etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
	Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Engagement in Treatment Putcomes (CY01 Clients) DUI Convictions Free Incarceration Free ge Survival Petween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Jurvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Summary	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Engagement in Treatment Level of Functioning Improvement Planned Discharges 33.3 Employment Initiation of Treatment Engagement in Treatment Putcomes (CY01 Clients) State Average (%) DUI Convictions Free Incarceration Free ge Survival Petween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Invey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Summary Core June 2 4 4 4 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Level of Functioning Improvement Initiation of Treatment Level of Functioning Improvement Engagement in Treatment Level of Functioning Improvement Planned Discharges 33.3 17.9 Employment Initiation of Treatment Engagement in Treatment Putcomes (CY01 Clients) State Average (%) DUI Convictions Free Incarceration Free ge Survival State Agency Average (%) State Agency Average (%) State Agency Average Score Servival State Agency Average Score Average Score Agency Average Score Service Quality Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Summary	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Level of Functioning Improvement Engagement in Treatment Level of Functioning Improvement Engagement in Treatment Level of Functioning Improvement Planned Discharges 33.3 17.9 Employment Initiation of Treatment Putcomes (CY01 Clients) State Agency Score (%) DUI Convictions Free Incarceration Free ge Survival State Agency (%) State Avg Score (%) State Avg Score (%) State Agency Comparing Score to State Avg Score (%) State Avg State Agency Comparing Score to State Avg State Avg State Avg State Avg State Avg State Avg State Agency Comparing Score to State Avg State Average Score to State Avg State Average Agency Comparing Score to State Avg State Average Average Score to State Avg State Average Score Score Score State Avg State Average Score Score State Avg State Average Score State Avg State Average Score Score State Avg State Average Score Score Score State Avg State Average Score Score Score State Avg State Average Score	Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Level of Functioning Improvement Engagement in Treatment Level of Functioning Improvement A3.8	Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Level of Functioning Improvement Engagement in Treatment Level of Functioning Improvement A3.8	Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Initiation of Treatment Engagement in Treatment Initiation of Treatment Engagement in Treatment Initiation of Treatment Engagement in Treatment Planned Discharges Satisfaction DUI Convictions Free Incarceration Free Survival Interception State Average (%) State Average (%) State Average (%) State Average Survival State Agency Average Average Average Average Engagement in Treatment DUI Convictions Incarceration Clients With Wages Median Wages State Average Average Score to State Avg State Avg State Agency Comparing Score to State Avg Discharge State Agency Average Average Score to State Avg State Avg Numerator Agency Agency Agency Numerator Denominator Rank Rank Agency Average Score to State Avg Numerator Agency Numerator Denominator Rank Rank Rank Agency Average Score to State Avg Numerator Agency Numerator Denominator Rank Rank Rank Rank Agency Numerator Discharge Rank Rank Agency Numerator Discharge Rank Rank Agency Numerator Discharge Rank Agency Numerator Denominator Rank Rank Agency Numerator Denominator Rank Rank Rank Agency Numerator Discharge Rank Agency Numerator Denominator Rank Agenc

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

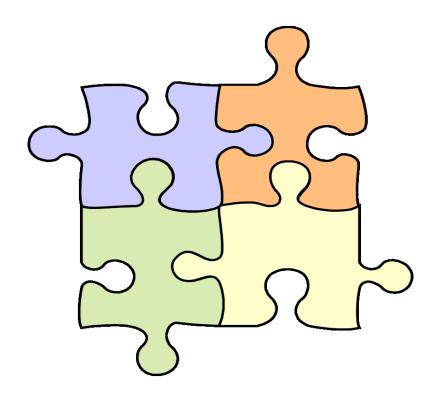
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

TULSA WOMEN AND CHILDREN'S CENTER (959)

Youth Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 TULSA WOMEN AND CHILDREN'S CENTER (959)

Clients Admitted and Served at the Agency (FY04) 131 All Youth Clients

Descriptive Statistics (FY04 Clients)
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		(
		Sex (9	%)		Age (%	6)			R	ace (%)			Homeless (%)
	•	Male	Female	0-17	18-25	26+	White	Black	Nat Am	Asian	Hispanic	Multirace	
Agency		52	48	100	0	0	51	21	13	0	1	14	15
State Avg		63	37	100	0	0	63	14	12	0	4	6	3
		IV Drug L	Jse (%)		Dr	ug of Choic	ce (%)		Pregna	nt (%)	DOC Cus	tody (%)	No ASI (%)
	F	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other				<u></u>	·
Agency		2	0	0	0	0	0	100		0		0	1
State Avg		3	2	34	5	4	53	49		1		1	30
		Ou	tpatient Staff	Profile by I	Degree		Outpa	tient Staff	Profile by	Certifica	ation		
	None A	Associate	Bachelors	Masters	Doctora	te Total	CADC	CAC	CCM (CPS	Other		

Clients Admitted and Served by Level of Care

Detox	Detox			Halfway	Outpatient		
Clients	0	Clients	131	Clients	0	Clients	0
Units of Service	0	Units of Service	8,645	Units of Service	0	Units of Service	0
Avg Hours Per Client	0.0	Avg Days Per Client	66.0	Avg Days Per Client	0.0	Avg Hours Per Client	0.0
Avg Daily Census	0	Avg Daily Census	24	Avg Daily Census	0	Avg Daily Census	0

Discharges

					Discharg	jes						
		D	etox		Reside	ntial	I	Halfway			Outpati	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			65.1	62	48.8	66.2			40.4			38.8
61 Completed Court Commitment			0.0	1	8.0	2.0			1.8			4.1
62 Left ACA/ 90 Days			10.3	10	7.9	10.1			5.7			28.2
63 Moved			0.3			0.2			5.9			2.3
64 Transferred			12.2	2	1.6	2.2			12.6			5.2
65 Incarcerated			0.1			0.1			1.2			2.6
66 Broke Rules			1.4	9	7.1	7.3			20.1			5.7
67 AWOL			10.3	41	32.3	9.8			10.7			6.1
68 Death												0.2
69 Failed to Begin Treatment			0.2	2	1.6	2.0			1.7			6.5
70 Treatment Incompatibility												.41
91 Administrative Discharge												
	Cour	nt_	Percent									
Clients Not Seen Within 90 Days		0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

⊚ = 0

⊗ = 0

⊕ = 0

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report prepared March 2005 TULSA WOMEN AND CHILDREN'S CENTER (959)

Indicators								
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	/werage	Coole	to State Avg	Numerator	Denominator		Bottom Wildule 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
Post Dischar	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator S Comparing S to State Aver	Score J 0	= 0		Quai	tiles Bo	ottom Mic	idle 2	Тор

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
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Long-Term Outcome Notes:

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Survival- The percent of clients who DO NOT die in the year after discharge.

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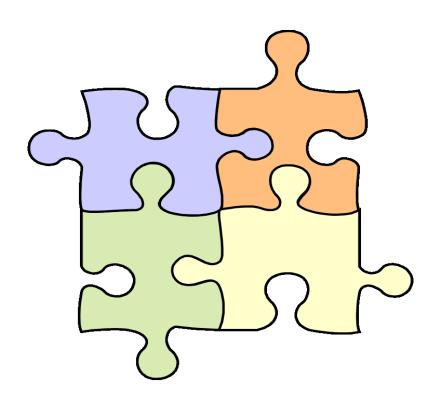
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

HUMAN SKILLS & RESOURCES (461)

Youth Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Provider Pe HUMAN SKI	rforn	nance Ma	anageme	nt F	Report					Ser	vices				Admitted ar e Agency (13		I	Y	outh Dru Court Clients
escriptive S	tatis	tics (FY0	4 Clients)															
		Sex (,			Age	` ′		_				Race					ome	less (%)
A		Male 69	Female		0-17		25 0	26+ 0	White 9:		Black 0	Nat A	m A	sian 0	Hispanic 0	Multirac			0
Agency			31		100									-			0		0
State Avg		75	25		100		0	0	8	1	4		9	0	4		4		0
		IV Drug U			Machal	Meth		of Choic	` '		Othor	<u>_</u>	nant (<u>%)</u>	DOC Cust	tody (%)	<u>_l</u>	No A	(%)
Agency		History 8	Route 0	,	Alcohol 15	ivietn 0	C	ocaine 0	Marijuan 9:		Other 31			0		8			15
State Avg		5	2		50	8		6	9,		14			1		2			6
		Out	tpatient Sta	off D	rofilo by	Dograd			0.1		. 0. "	D (1)				040.7		_	l: E)(0
-	None	Associate	•		Masters		rato	Total	CADC		nt Staff CAC	CCM	by Ce CPS		Other	SAS Tre	atment	Fun	ding FY04
'	0	1			1		лак с 3		6		0	0		0	1			\$2	213,333.0
						Client	s Ad	mitted a	nd Serve	d by	Level	of Care							
Detox			<u>_</u>	Resi	dential					alfwa				_	Outpa	atient			
Clients		C) C	lien	ts			0	С	lient	s			0	Clients	8			13
Units of Service	е	() U	nits	of Servi	ice		0	U	nits	of Servi	се		0	Units	of Service			225
Avg Hours Pe	r Clier	nt 0.0) A	vg [Days Pe	r Client	0	.0	A	vg D	ays Pei	Client	C	0.0	Avg H	ours Per 0	Client		17.3
Avg Daily Cen	sus	C) A	vg [Daily Ce	nsus		0	A	vg D	aily Ce	nsus		0	Avg D	aily Censu	ıs		1
									Discharge										
			•			tox	<u></u>	<u> </u>	Resider		4- 0/	_		lfway			Outpa	atien	
60 Completed	Troot	mont		N	%	State 9	%	N	%	Sta	ite %	Ν	1	%	State %) N	% 2 28.	6	State % 28.7
61 Completed			nent													2		.0	31.0
62 Left ACA/ 9			ICIII																5.7
63 Moved	o Da	yS																	6.9
64 Transferred	4																		11.5
65 Incarcerate																			
66 Broke Rule																			1.1
67 AWOL																			1.1
68 Death																			
69 Failed to B	egin T	reatment																	8.0
70 Treatment	Incom	patibility														5	71.4	3	5.75
91 Administrat	ive D	ischarge																	
			_(Cou	nt <u>F</u>	ercent													

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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100.0

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Youth Drug Court Clients

HUIVIAN SK	AILLS & RESOURCES (461)							Clients
Indicators								
Short-Term (Outcomes (FY04 Clients)	State Average	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Detox Residential	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Community Tenure - 30 days	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
	Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
renure	DUI Convictions Free Incarceration Free	(70)	(70)		_			
Post Discha	rge Survival				# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference D	atura an Dant & Dan Taratura at				% in Year before Discharge	% in Year following Discharge		
Dillerence B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages					Biodiaige		
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator	Summary	_						

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 0

 $\psi = 0$

Comparing Score

to State Average

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14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

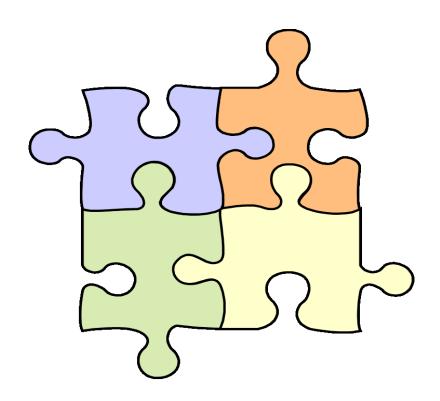
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

PAYNE COUNTY DRUG COURT, INC. (462)

Youth Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahom Provider F PAYNE CO	erforn	nance Ma	anagemen	t Report _l				use So	ervices			Admitted a the Agency 19	and Served (FY04)	١	outh Dru Court Clients
escriptive	Statis	tics (FY0	4 Clients)												
		Sex (Age (Race (%	,		Hom	eless (%)
Aganas		Male	Female 21	0-17	18-25 C		6+ 0	White 79	Black	Nat A		•			0
Agency		79		100					0						0
State Avg		75	25	100	()	0	81	4		9	0 4	4		0
		IV Drug l				rug of Ch				. <u> </u>	nant (%)	DOC Cu	stody (%)	No	ASI (%)
Agency		History	Route	Alcohol	Meth	Cocaine	. Ma	rijuana	Other	•	0		0		0
•		0	0	32	0	5		100	5		1		2		6
State Avg		5	2	50	8	6		94	14		'		2		O
		Ou	tpatient Staf	f Profile by	Degree			Outpat	ient Staff	Profile I	ov Certifi	cation			
	None	Associate	Bachelors	s Masters	Doctora	ate Total	C	ADC	CAC	CCM	CPS	Other			
	1	0	1	1		0 ;	3	1	1	0	0	0			
					Clients	Admitted	d and S	Served	by Level	of Care					
Detox			R	esidential				Half	way			Out	oatient		
Clients		(Cli	ents		0		Clie	nte		0	Clien	ts		19
Units of Ser	vice	(,	its of Service	ce	0			ts of Servi	ico	0		of Service		525
Avg Hours F			-	g Days Per		0.0			Days Pe		0.0		Hours Per Cli	ent	27.6
Avg Daily C		(g Daily Cer		0		_	Daily Ce		0	•	Daily Census		1
							Disc	harges					•		
				Det	ΩX			esidenti			Halfw	av		Outpatie	nt
			<u> </u>		State %	N			State %			,		%	State %
60 Complete	ed Treat	tment											2	11.8	28.7
61 Complete	ed Cour	t Commitm	nent										15	88.2	31.0
62 Left ACA															5.7
63 Moved															6.9
64 Transferr	ed														11.5
65 Incarcera	ited														
66 Broke Ru	ıles														1.1
67 AWOL															1.1
68 Death															
69 Failed to	Begin 1	reatment													8.0
70 Treatmer	nt Incom	npatibility													5.75
	4: D	ischarge													

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

Percent

7.1

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

1

State Agency Companing Score Numerator Denominator Level of Functioning Improvement Planned Discharges 14-Day Follow-up Industion of Treatment Planned Discharges 14-Day Follow-up Industrion of Treatment Planned Discharges 14-Day Follow-up Industrial Ind	Indicators	51111 B100 000111, 1110. (40.	,						
Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Engage		Outcomes (FY04 Clients)			Comparing Score	Agency	Agency	Rank	Quartiles
Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Engagemen	Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator			Bottom Middle 2 Top
Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement 50.9 16.7 \$\psi 0 12 5 of 5 \times 12 5 of 5 \t	Residential	Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment							
Planned Discharges Employment Initiation of Treatment Engagement in Treatment Engagement in Treatment Difference Between Post & Pre Treatment Dul Convictions Incarceration Clients With Wages Median Wages Median Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time State Agency (%) State Agency (%) State Avg (%	Halfway	Planned Discharges Employment Initiation of Treatment							
Tenure DUI Convictions Free Incarceration Free Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Average (%) (%) (%) To State Avg (PY04 Clients) Agency Numerator Agency Denominator Agency Denominator Rank Quartiles Bottom Middle 2 Top Agency Numerator Denominator Rank Quartiles Bottom Middle 2 Top	Outpatient	Planned Discharges Employment Initiation of Treatment							
Tenure DUI Convictions Free Incarceration Free Survival Post Discharge Survival Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Average (%) (%) (%) (%) (%) (%) (%) (%) (%) (%)	Long-Term C	Outcomes (CY01 Clients)		Agency	Comparing Score	# With in		Rank	Quartiles
Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Indicator Summary In Year after Discharge Numerator Agency Numerator Bottom Middle 2 Top	Tenure				to State Avg				Bottom Middle 2 Top
Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Indicator Summary Suin Year before Year following Discharge Year following Discharge Agency Lomparing Score to State Avg Valency Valenty Val	Post Dischar	-				receiving	in Year after		
DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time State Agency Comparing Score to State Avg Numerator Denominator Numerator Denominator Agency Agency Numerator Denominator Numerator Denominator Rank Quartiles Bottom Middle 2 Top						Year before	Year following		
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Average Score to State Avg Numerator Denominator Numerator Denominator Numerator Denominator Bottom Middle 2 Top Numerator Denominator Bottom Middle 2 Top Numerator Denominator Bottom Middle 2 Top Indicator Summary	Difference B	DUI Convictions Incarceration Clients With Wages				Discharge	Discharge		
		Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time						Rank	

Quartiles

Bottom

⊗ = 1

Middle 2

⊕ = 1

Тор

⊚ = 0

 ψ = 2

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

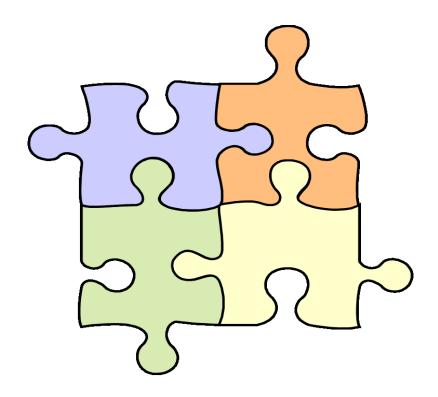
Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Youth Drug Court Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Provider Pe YOUTH ANI	rforn	nance Ma	nagement	Report p	repared	March 20	05				Admitted a he Agency 25		١	outh Drug Court Clients
Descriptive S	Statis	tics (FY0	4 Clients)											
		Sex (%	%)		Age (%)				Race (%)		Hom	eless (%)
			Female	0-17	18-25	26+		Black	Nat Ar			Multirace		
Agency		68	32	100	0	0	84	0		4 0	0	12		0
State Avg		75	25	100	0	0	81	4		9 () 4	4		0
		IV Drug L	Jse (%)		Dri	ug of Choic	e (%)		Pregr	nant (%)	DOC Cus	stody (%)	No	ASI (%)
		History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	r					
Agency		0	0	88	0	8	96	12		4		0		0
State Avg		5	2	50	8	6	94	14		1		2		6
		Out	tpatient Staff	Profile by	Degree		Outpa	tient Staff	Profile I	by Certific	ation			
	None	Associate	Bachelors	Masters	Doctorat	e Total	CADC	CAC	CCM	CPS	Other			
	0	0	1	2		1 4	1	0	0	0	3			
					Clients A	Admitted a	nd Served	by Level	of Care					
Detox			Re	sidential			Half	way			Outp	atient		
Clients		0	Clie	ents		0	Clie	ents		0	Client	s		25
Units of Service	се	0	Unit	ts of Servic	ce	0	Uni	ts of Servi	ice	0	Units	of Service		719
Avg Hours Pe	er Clie	nt 0.0	Avg	Days Per	Client	0.0	Avg	Days Pe	r Client	0.0	Avg F	lours Per Cli	ent	28.7
Avg Daily Cer	nsus	0	Avg	Daily Cen	sus	0	_	Daily Ce		0	Avg D	aily Census		2
							Discharges	;						
				Det	ох		Residenti	al		Halfwa	ıy		Outpatie	ent
60 Completed	l Troot	tmont	N	%	State %	N	% 5	State %	N	l %	State %	6 N	%	State % 28.7
61 Completed			ont									7	43.8	31.0
62 Left ACA/ 9			ICI IL									,	₹0.0	5.7
63 Moved	oo ba	,,,										2	12.5	6.9
64 Transferre	Ч											2	12.5	11.5
65 Incarcerate														11.5
66 Broke Rule														1.1
SS BISIC ING														1.1

General Notes:

69 Failed to Begin Treatment

70 Treatment Incompatibility 91 Administrative Discharge

Clients Not Seen Within 90 Days

67 AWOL

68 Death

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

11

8.0 5.75

7

43.8

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

Percent

44.4

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

8

Youth Drug Court Clients

Short-renni (Outcomes (FY04 Clients)	State Average	Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle	
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment								
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment								
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment								
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	50.9 27.3	88.9 0.0		8 0	9 9	1 of 7 5 of 5	⊗	☺
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles	
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle	2 IOP
Post Dischai	rge				# Clients receiving Treatment	# Survivors in Year after Discharge			
	Survival				% in Year before	% in Year following			
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge			
Consumer S	urvey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle	
					=				

Quartiles

Bottom

⊗ = 1

Middle 2

⊕ = 0

Тор

⊚ = 1

 $\Psi = 1$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

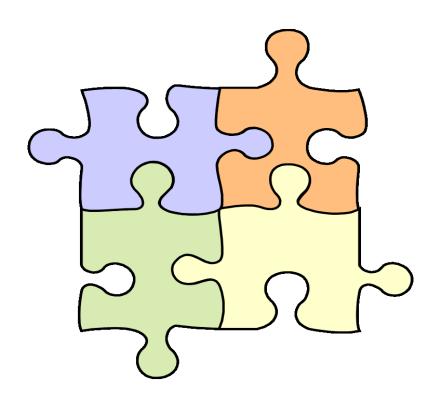
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

RED ROCK BEHAVIORAL HEALTH SVC (553)

Youth Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahom Provider I RED ROC	Performa	nce Ma	anagemei	nt Re	port	prepared				Sei	rvices		Clie		Admitted ar e Agency (17		•	Youth Drug Court Clients
Descriptive	Statistic	cs (FY0	4 Clients)														
	_	Sex (9	,			Age (e (%)			Hom	neless (%)
	ı		Female		0-17			26+			Black	Nat A		Asian	Hispanic	Multirace		•
Agency		65	35		100		0	0		8	0		6	0	6	0		0
State Avg		75	25		100)	0	0	8	1	4		9	0	4	4		0
	_	V Drug L					_	of Choic	` /			Pregi	nant	(%)	DOC Cust	tody (%)	No	ASI (%)
Agency	Н	listory 6	Route 0	Al	cohol 29	Meth 6	Со	caine 0	Marijuar g	na 2	Other 6			0		0		18
State Avg		5	2		50	8		6	9		14			1		2		6
3		Ü	_		50	O		O	9	7	17							
		Ou	tpatient Sta	aff Pro	ofile by	Degree				oatie	ent Staff	Profile I			ition	SAS Treat	ment Fu	unding FY04
		ssociate			lasters				CADC		CAC	CCM	CP		Other			007 500 00
	0	0	0		6		0	6	0		0	1		0	0			\$67,500.00
						Clients	Adr	nitted a	nd Serve	_		of Care						
Detox			_ <u>F</u>	Resid	ential			_	<u>H</u>	alfw	ay			_	Outpa	atient		
Clients		C) C	lients			(0	C	lien	ts			0	Clients	3		17
Units of Ser	vice	C) U	nits o	f Servi	ce	(0	U	Inits	of Servi	ce		0	Units	of Service		385
Avg Hours I		0.0		-	•	Client	0.0		Α	.vg [Days Per	Client		0.0	•	ours Per Clie	ent	22.6
Avg Daily C	ensus	C) A	vg Da	aily Cer	nsus	(0		_	Daily Cer	nsus		0	Avg D	aily Census		1
									Discharg									
			-			tox	-		Reside			_		alfway			Outpatie	
60 Complet	ad Traatm	ont.		N	%	State %		N	%	St	ate %	Ν	ı	%	State %	N 10	% 76.9	State % 28.7
60 Complet 61 Complet			ont													10	76.9	31.0
62 Left ACA			ieni													1	7.7	5.7
63 Moved	v 30 Days															1	7.7	6.9
64 Transfer	red															'		11.5
65 Incarcera																		
66 Broke Ri																1	7.7	1.1
67 AWOL																		1.1
68 Death																		
69 Failed to	Begin Tre	eatment																8.0
70 Treatme	nt Incomp	atibility																5.75
91 Administ	trative Disc	charge																
				Count	<u> P</u>	ercent												

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

40.0

4

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Short-Term Outcomes (FY04 Clients) State Agency Comparing Score Average Score to State Avg Detox Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Residential Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Engagement in Treatment State Agency Numerator Agency Numerator Denominator Agency Agency Numerator Denominator Agency Agency Numerator Denominator Agency Numerator Denominator Agency Agency Numerator Denominator Agency Agency Numerator Denominator Agency Numerator Denom	Indicators	DEIMINIONAL HEALTH GVO	,							
Detox Level of Functioning Improvement Planned Discharges 14-Lay Follow-up Institution of Treatment Engagement in Treatment Engagement in Treatment Halfway Level of Functioning Improvement Planned Discharges 14-Lay Follow-up Institution of Treatment Engagement in Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Institution of Treatment Engagement in Treat		Outcomes (FY04 Clients)				Agency	Agency	Rank	Quartiles	
Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Outpatient Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Initiation of Treatment Engagement in Treatment Engagement Engag		Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2	Тор
Planned Discharges Employment Initiation of Treatment Coutpatient Level of Functioning Improvement 50.9 10.0 10.0 10.0 10.0 10.0 10.0 10.0 1		Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment								
Planned Discharges Employment Initiation of Treatment Engagement in Treatment Long-Term Outcomes (CY01 Clients) Tenure DUI Convictions Free Incarceration Free Post Discharge Survival DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) State Ayerage Average Survival Consumer Survey (FY04 Clients) State Ayerage Survival State Ayerage Ayerage Survival Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Indicator Summary	Halfway	Planned Discharges Employment Initiation of Treatment								
Tenure DUI Convictions Free Incarceration Free Survival Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Median Wages State Average State Average Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Average Score to State Avg to State Avg to State Avg Teathent Discharge # Clients # Survivors in Year after Treatment Win Year following Discharge # Comparing Score to State Avg Numerator Agency Numerator Agency Denominator Agency Denominator Rank Quartiles Bottom Middle 2 Top Agency Numerator Rank Bottom Middle 2 Top Favorable Time to First Service Convenient Time	Outpatient	Planned Discharges Employment Initiation of Treatment								☺
Tenure DUI Convictions Free Incarceration Free Incarceration Free Survival Post Discharge Survival # Clients # Survivors in Year after Treatment Discharge Survival # Clients # Survivors in Year after Treatment Discharge # Consumer Survivors In Year after Treatment Discharge # Consumer Survivors In Year Agency	Long-Term C	Outcomes (CY01 Clients)		Agency	Comparing Score	# With in		Rank	Quartiles	
Post Discharge Survival Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Indicator Summary In Year after Discharge Numerator Agency Numerator Bottom Middle 2 Top Indicator Summary	Tenure				to State Avg				Bottom Middle 2	Тор
Difference Between Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Indicator Summary Summary Summary Sin Year following Discharge Agency Comparing Score to State Avg Numerator Agency Numerator Agency Numerator Agency Denominator Agency Denominator Rank Quartiles Bottom Middle 2 Top	Post Dischar	-				receiving	in Year after			
DUI Convictions Incarceration Clients With Wages Median Wages Consumer Survey (FY04 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Indicator Summary Survey (FY04 Clients) State Agency Comparing Score to State Avg Numerator Denominator						Year before	Year following			
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time Average Score to State Avg Numerator Denominator Numerator Denominator Numerator Denominator Bottom Middle 2 Top Numerator Denominator Bottom Middle 2 Top Numerator Denominator Bottom Middle 2 Top Indicator Summary	Difference Be	DUI Convictions Incarceration Clients With Wages				Discharge	Discharge			
		Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time						Rank		Тор

Quartiles

Bottom

⊗ = 1

Middle 2

⊕ = 0

Тор

⊚ = 1

 $\Psi = 1$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

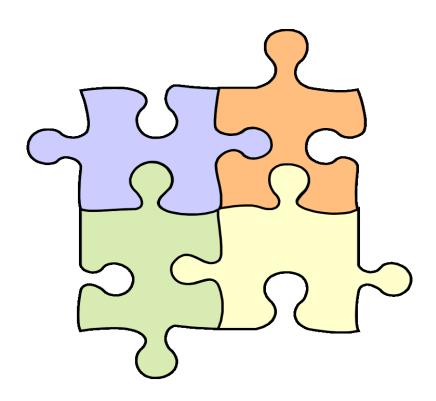
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

PALMER DRUG ABUSE PROGRAM INC. (903)

Youth Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Provider F	na Departme Performance DRUG ABUS	Mana	agement	Report	prepared			Services	i		Admitted an ne Agency (11		•	Youth Drug Court Clients
Descriptive	Statistics (F	Y04	Clients)											
	Se	x (%)			Age (Race (%)			Hom	neless (%)
	Male		emale	0-17					Nat An			Multirace		
Agency	64		36	100		0 0			(0	9		0
State Avg	75	5	25	100)	0 () 81	4	(9 0	4	4		0
	IV Dru	_				Orug of Choi			- <u> </u>	ant (%)	DOC Cus	tody (%)	No	ASI (%)
Agency	History	,	Route	Alcohol	Meth	Cocaine	Marijuana		r	0		9		0
•	9		9	64	9	0	91			1		2		6
State Avg	5)	2	50	8	6	94	14		ı		2		O
		Outpa	atient Staff	f Profile by	/ Degree		Outpa	atient Staff	Profile b	y Certifica	ation	SAS Treat	ment Fu	unding FY04
	None Assoc	iate	Bachelors	Masters	Doctor	ate Total	CADC	CAC	CCM	CPS	Other			
	1	0	1	1	1	0 3	0	1	0	0	0			\$20,250.00
					Clients	Admitted	and Served	by Level	of Care					
Detox			Re	esidential			Ha	lfway			Outpa	atient		
Clients		0	Clie	ents		0	Cli	ents		0	Clients	S		11
Units of Ser	rvice	0	Uni	ts of Serv	ice	0	Ur	its of Serv	vice	0	Units	of Service		608
Avg Hours I	Per Client	0.0	Avg	g Days Pe	r Client	0.0	Av	g Days Pe	er Client	0.0	Avg H	ours Per Cli	ent	55.3
Avg Daily C	ensus	0	Avg	Daily Ce	nsus	0	Av	g Daily Ce	ensus	0	Avg D	aily Census		2
							Discharge	s						
			_		etox		Residen			Halfwa			Outpatie	
			N	%	State %	N	%	State %	N	%	State %		%	State %
•	ed Treatment											6	54.5	28.7
•	ed Court Comm	nitmen	nt										0.4	31.0
62 Left ACA	√ 90 Days											1	9.1	5.7
63 Moved														6.9
64 Transfer												4	36.4	11.5
65 Incarcera														
66 Broke Ri	ules													1.1
67 AWOL														1.1
68 Death	Dania Tosat	4												0.0
	Begin Treatme													8.0 5.75
	nt Incompatibilit	•												5.15
91 Administ	trative Discharg	е												
			Co	ount F	Percent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

9.1

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

1

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Youth Drug Court Clients

Detox Residential	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Residential	Community Tenure - 90 days							
	Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	50.9 27.3	77.8 44.4	•	7 4	9 9	2 of 7 2 of 5	© ©
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
Post Dischar	ge				# Clients receiving Treatment	# Survivors in Year after Discharge		
	Survival				% in Year before	% in Year following		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				Discharge	Discharge		
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator S	Summary							

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 0

Тор

⊚ = 2

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
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- Detox clients with presenting problems of abuse rather than dependence.

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Agency Demoninator - The number of clients at risk for the indicator event.

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Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

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DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

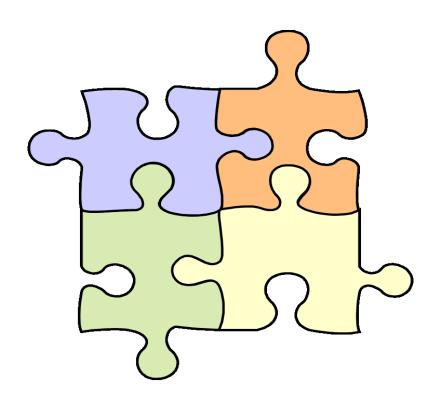
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (90

Youth Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahom Provider P MUSKOGE	erforn	nance Ma	anagemer	nt Report	prepare	d Ma	rch 20		ervices			Admitted a ne Agency (15		`	Youth Drug Court Clients
Descriptive	Statis	tics (FYC	4 Clients))											
		Sex (%)		Age						Race (%)			Hom	eless (%)
_		Male	Female	0-17			26+	White	Black	Nat Am		•	Multirace		
Agency		80	20	100)	0	0	47	20	33	0	0	0		0
State Avg		75	25	100)	0	0	81	4	9	0	4	4		0
		IV Drug I	Jse (%)		1	Drug (of Choic	e (%)		Pregna	ant (%)	DOC Cus	tody (%)	No	ASI (%)
_		History	Route	Alcohol	Meth	Co	caine	Marijuana	Other	ſ					
Agency		14	14	60	33		20	93	13		0		0		0
State Avg		5	2	50	8		6	94	14		1		2		6
		Ou	tpatient Sta	ff Profile by	/ Degree			Outpa	tient Staff	Profile by	/ Certific	ation	SAS Trea	tment Fu	ınding FY04
	None	Associate	e Bachelor	s Masters	Docto	rate	Total	CADC	CAC		CPS	Other			<u></u>
	0	C) 2	•	1	0	3	0	0	1	0	0			\$83,125.00
					Client	s Adr	nitted a	nd Served	by Level	of Care					
Detox			R	Residential			_	Half	way			Outp	atient		
Clients		() CI	ients		()	Clie	ents		0	Client	s		15
Units of Ser	vice	() Ur	nits of Serv	ice	()	Uni	ts of Servi	ice	0	Units	of Service		594
Avg Hours F	Per Clie	nt 0.0) A\	/g Days Pe	r Client	0.0)	Avg	Days Pe	r Client	0.0	Avg H	lours Per Cl	ent	39.6
Avg Daily Co	ensus	() A\	/g Daily Ce	nsus	()	Avg	Daily Ce	nsus	0	Avg D	aily Census		2
								Discharges	;						
			_	De	etox			Residenti	al		Halfwa	у		Outpatie	ent
			1	N %	State %	6	N	%	State %	N	%	State %	6 N	%	State %
60 Complete	ed Treat	tment													28.7
61 Complete	ed Cour	t Commitn	nent												31.0
62 Left ACA	/ 90 Da	ys											1	100.0	5.7
63 Moved															6.9
64 Transferr	ed														11.5
65 Incarcera	ated														
66 Broke Ru	ıles														1.1
67 AWOL															1.1
68 Death															
69 Failed to	-														8.0
70 Treatmer	nt Incom	npatibility													5.75

General Notes:

91 Administrative Discharge

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

Percent

50.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

2

Provider Performance Management Report prepared March 2005 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

Youth Drug Court Clients

⊚ = 0

⊕ = 0

⊗ = 0

Indicators	0.4	Ctata	Agonov	0	A	A	I David	O
Snort-Term (Dutcomes (FY04 Clients) Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	State Average	Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term (Dutcomes (CY01 Clients) DUI Convictions Free Incarceration Free	State Average (%)	Agency Score (%)	Comparing Score to State Avg	# With in Year before Discharge	# Without in Year following Discharge	Rank	Quartiles Bottom Middle 2 Top
Post Discharge Survival					# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator	-							
Comparing Score to State Average $\psi = 0$		= 0	Quartiles Bottom Mic			ldle 2	Top	

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

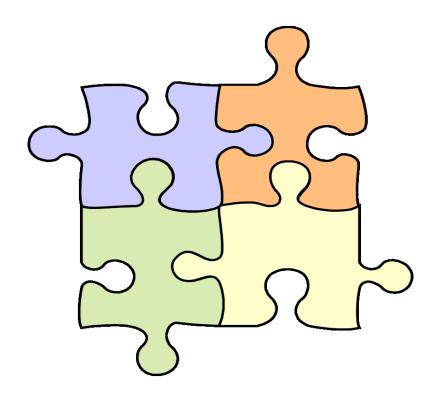
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

NORMAN ALCOHOL INFORMATION CTR (906)

Youth Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahom Provider F NORMAN	erforr	nance Ma	-	Report	prepared				ervices	i		Admitted ar ne Agency (13		١	outh Drug Court Clients
Descriptive	Statis	tics (FY0	4 Clients)												
		Sex (%	%)		Age (Race (%))		Hom	eless (%)
			Female	0-17			26+	White	Black	Nat Ar			Multirace		
Agency		100	0	100) ()	0	92	8		0 0	0	0		0
State Avg		75	25	100) ()	0	81	4		9 0	4	4		0
		IV Drug U	Jse (%)		D	rug c	of Choic	e (%)		Pregr	nant (%)	DOC Cust	tody (%)	No	ASI (%)
A		History	Route	Alcohol	Meth	Cod	caine	Marijuana		r	0		0		0
Agency		0	0	46	15		8	100	8		0		0		0
State Avg		5	2	50	8		6	94	14		1		2		6
		Ou	tpatient Staff	f Profile by	Degree			Outpa	itient Staff	Profile b	y Certific	ation	SAS Treat	ment Fu	inding FY04
	None	Associate	Bachelors	Masters	Doctora	ate 7	Total	CADC	CAC	ССМ	CPS	Other			
	7	1	9	5	5	0	22	13	0	0	1	7		;	\$168,750.00
					Clients	Adn	nitted a	nd Served	by Level	of Care					
Detox			Re	esidential			_	Hal	fway			Outpa	atient		
Clients		C) Clie	ents		C)	Cli	ents		0	Clients	8		13
Units of Ser	vice	C) Uni	ts of Servi	ice	C)	Un	its of Serv	vice	0	Units	of Service		1,106
Avg Hours F	Per Clie	nt 0.0) Avg	Days Pe	r Client	0.0)	Av	g Days Pe	er Client	0.0	Avg H	ours Per Clie	ent	85.0
Avg Daily Co	ensus	C) Avg	Daily Ce	nsus	C)		g Daily Ce		0	Avg D	aily Census		3
							I	Discharge	S						
			_	De	tox			Resident	ial		Halfwa	у	(Outpatie	ent
			N	%	State %		Ν	%	State %	N	%	State %	o N	%	State %
60 Complete	ed Trea	tment											3	42.9	28.7
61 Complete	ed Cour	t Commitm	nent										2	28.6	31.0
62 Left ACA	/ 90 Da	ys											1	14.3	5.7
63 Moved													1	14.3	6.9
64 Transferr	red														11.5
65 Incarcera	ated														
66 Broke Ru	ıles														1.1
67 AWOL															1.1
68 Death															-
69 Failed to	Begin 7	Freatment													8.0
70 Treatmer	Ū														5.75
91 Administr															
Olit - Nt -		ŭ	<u></u>	ount F	Percent										

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

66.7

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

4

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

	ALCOHOL INFORMATION CTR	(900)						Clients
Indicators Short-Term	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	I Rank	Quartiles
SHOIL-TEILL	Outcomes (1 104 Chems)	Average	Score	to State Avg	Numerator	Denominator	IXalik	Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	50.9 27.3	66.7 33.3	•	2 1	3 3	4 of 7 3 of 5	© ©
Long-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
Post Discha					# Clients receiving Treatment	# Survivors in Year after Discharge		
Difference R	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
Difference D	DUI Convictions Incarceration Clients With Wages Median Wages				-			
Consumer S	Satisfaction	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
	Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time							
Indicator	Summary				<u> </u>		<u>-</u>	
	<u>,</u>							

Quartiles

Bottom

⊗ = 0

Middle 2

⊕ = 2

Тор

⊚ = 0

 $\psi = 0$

Comparing Score

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- · Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

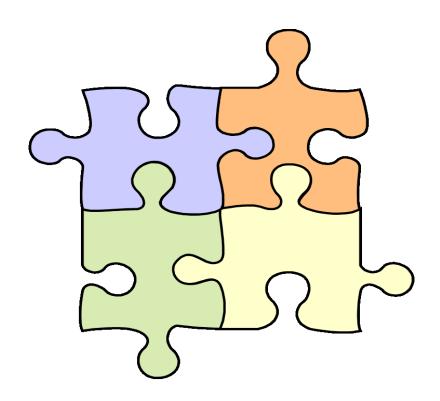
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

N.E. OK COUNCIL ON ALCOHOLISM (907)

Youth Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahom Provider P N.E. OK C	erform	ance Ma	anageme	nt R	eport					Servi	ices		Cli		Admitted ar e Agency (1		,	Youth Drug Court Clients
Descriptive	Statist	ics (FY0	4 Clients	s)														
		Sex (,			Age (e (%)			Hon	neless (%)
		Male	Female		0-17			26+			Black	Nat Ar		Asian	Hispanic	Multirace		
Agency		100	0		100		0	0	100		0		0	0	0	0		0
State Avg		75	25		100		0	0	81		4		9	0	4	4		0
		IV Drug l		_			_	of Choic	` '			Pregr	nant	(%)	DOC Cust	ody (%)	No	ASI (%)
Agency		History 0	Route	A	Alcohol 0	Meth 0	Co	caine 0	Marijuan		Other 0			0		0		0
State Avg		0 5	0 2						100					1		2		6
State Avy		5	2		50	8		6	94	•	14			'		2		U
		Ou	tpatient Sta	aff P	rofile by	Degree			Outp	atient	Staff	Profile I	оу С	ertifica	ntion	SAS Trea	ıtment Fı	unding FY04
	None	Associate	Bachelo	rs I	Masters	Doctor	ate	Total	CADC	CA	AC	CCM	CP	S	Other			
	1	0	4		2		0	7	4	(0	0		0	3			\$93,375.00
						Clients	Adı	nitted a	nd Serve	l by L	evel o	of Care						
Detox				Resi	dential			_	Ha	lfway	,				Outpa	atient		
Clients		() C	lient	s			0	C	ients				0	Clients	6		1
Units of Sen	vice	() U	Inits	of Servi	ce		0	U	nits of	f Servi	ce		0	Units	of Service		3
Avg Hours F	Per Clien	t 0.0) A	vg D	ays Per	Client	0.	0	A	g Da	ys Per	Client		0.0	Avg H	ours Per C	ient	3.0
Avg Daily Co	ensus	() A	vg D	aily Cer	nsus		0	A	g Dai	ily Cer	nsus		0	Avg D	aily Census	3	0
									Discharge	s								
					Def	tox	_		Residen	tial	_	_	Н	alfway	<u> </u>		Outpation	ent
				N	%	State %		N	%	State	e %	N	l	%	State %	, N	%	State %
60 Complete																		28.7
61 Complete			nent															31.0
62 Left ACA	/ 90 Day	'S														1	100.0	5.7
63 Moved																		6.9
64 Transferr																		11.5
65 Incarcera																		
66 Broke Ru 67 AWOL	lies																	1.1 1.1
68 Death																		1.1
69 Failed to	Regin T	reatment																8.0
70 Treatmer	-																	5.75
91 Administr		. ,																
		J -	,	Cour		ercent												

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

0.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

0

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Youth Drug Court Clients

⊚ = 0

⊗ = 2

⊕ = 0

Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	_		ŭ				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	50.9 27.3	0.0 0.0		0 0	1 1	7 of 7 5 of 5	⊗ ⊗
Long-Term C	Outcomes (CY01 Clients)	State Average	Agency Score		# With in Year before	# Without in Year following	Rank	Quartiles Bottom Middle 2 To
Tenure	DUI Convictions Free Incarceration Free	(%)	(%)	to State Avg	Discharge # Clients	Discharge # Survivors		Bottom Middle 2 10
Post Dischai	-				receiving Treatment	in Year after Discharge		
Difference B	Survival etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages					·		
Consumer S	urvey (FY04 Clients)	State	Agency	Comparing Score to State Avg	Agency	Agency	Rank	Quartiles
	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avy	Numerator	Denominator		Bottom Middle 2 To
Indicator S	Summary	ı		Quar	tiles Ro	ottom Mid	l Idle 2	Тор

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- · Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

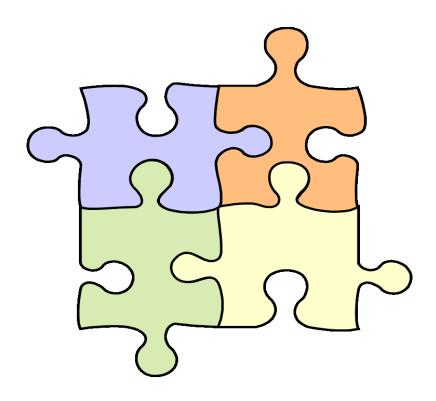
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

SHEKINAH COUNSELING SERVICES (464)

Youth TANF / CW Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahom Provider P SHEKINAH	erforn	nance M	anagem	ent	Report					ervices			Admitted a he Agency (5			Youth TANF/ CW Clients
Descriptive	Statis	tics (FY	04 Clien	ts)												
		Sex ((%)			Age	(%)					Race (%)		Hom	ieless (%)
		Male	Female		0-17			26+	White	Black	Nat Ar		- 1	Multirace		
Agency		60	40		100)	0	0	60	0		0 () 40	0		0
State Avg		30	70		100)	0	0	75	0	1	0) 10	5		2
		IV Drug	Use (%)			ı	Drug o	of Choic	e (%)		Pregr	nant (%)	DOC Cus	tody (%)	No	ASI (%)
		History	Route		Alcohol	Meth		caine	Marijuana	Other						
Agency		0	0		20	20		0	60	0		0		0		0
State Avg		21	14		35	10		5	70	5		9		3		5
		Oı	utpatient s	Staff I	Profile by	/ Degree			Outno	tient Staff	Drofilo k	v Cortifi	otion			
	None	Associat	•				rato -	Total	CADC	CAC	CCM	CPS	Other			
	0		e bacile	1	wasiers		0	10tai 2	2	0	1	0	0			
						Client	e Adn	nittad a	nd Served	by Level	of Caro					
Detox				Res	sidential					fway	<u> </u>		Outpa	atient		
Clients			_	Clier				-					Client			
			0			:	C	-		ents		0		-		5
Units of Ser			0		s of Serv		0	-		its of Servi		0		of Service		8
Avg Hours F				·	Days Pe		0.0			g Days Pe		0.0	ū	lours Per Cli	ent	1.6
Avg Daily Co	ensus		0	Avg	Daily Ce	nsus	C			g Daily Ce	nsus	0	Avg D	aily Census		0
									Discharges	3						
						etox	_		Resident	ial		Halfwa	ay		Outpatie	ent
				Ν	%	State %	0	N	%	State %	N	%	State %	6 N	%	State %
60 Complete	ed Treat	tment														6.7
61 Complete	ed Cour	t Commitr	nent													
62 Left ACA	/ 90 Da	ys												3	60.0	53.3
63 Moved																
64 Transferr	ed													1	20.0	6.7
65 Incarcera	ited															
66 Broke Ru	les															
67 AWOL														1	20.0	26.7
68 Death																

69 Failed to Begin Treatment70 Treatment Incompatibility91 Administrative Discharge

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with

6.7

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

Percent

20.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

1

	COUNSELING SERVICES (40-	•,						Ciletits
Indicators	- (E)(0.1.01)	Ctata	A ======	0 : 0		•		O (1)
Short-Term (Outcomes (FY04 Clients)	State Average	Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Ū	000.0	to Otalic Avg	radicator	Benominator		Bottom Wildale 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	11.1 11.1	0.0 0.0		0 0	4 4	2 of 2 2 of 2	⊗ ⊗
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients	Year following Discharge # Survivors		Bottom Middle 2 Top
Post Dischar	rge Survival				receiving Treatment	in Year after Discharge		
Difference B	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages							
Concumor	urvov (EV04 Cliopto)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator	Ivalik	Bottom Middle 2 Top
Indicator	Summary							
Comparing S		= 0		Quar	tiles Bo	ottom Mic	ldle 2	Тор

⊗ = 2

⊕ = 0

⊚ = 0

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- · Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ©, agencies falling into the middle 2 quartiles will receive a normal face ©, and agencies scoring in the bottom quartile receive a sad face \otimes .

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

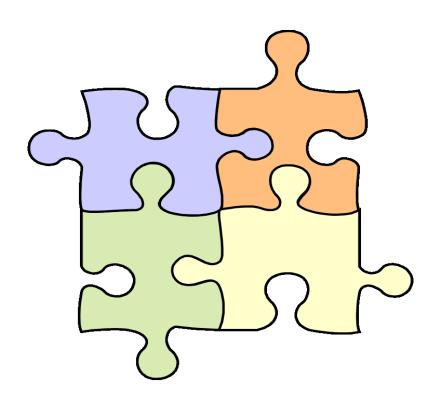
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

RIVERSIDE COUNSELING (476)

Youth TANF / CW Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahom Provider F RIVERSID	erforr	nance Ma	anagemen					Services			Admitted a ne Agency (2		,	Youth TANF/ CW Clients
Descriptive	Statis	tics (FY0	4 Clients)											
		Sex (Age (%					Race (%)			Hom	eless (%)
Agonov		Male 50	Female 50	0-17 100	18-25 0		+ White 0 100		Nat Am		Hispanic 0	Multirace 0		0
Agency								_						
State Avg		30	70	100	0	(0 75	0	10	0	10	5		2
		IV Drug l				ug of Cho	, ,		- <u> </u>	ant (%)	DOC Cus	tody (%)	No	ASI (%)
Agency		History 0	Route 0	Alcohol 100	Meth 0	Cocaine 0	Marijuana 0		r	0		0		0
State Avg		21	14			5				9		3		5
State Avg		21	14	35	10	5	70	5		3		3		3
		Ou	tpatient Staf	f Profile by	Degree		Outpa	atient Staff	Profile b	y Certifica	ation			
	None	Associate	Bachelors	Masters	Doctora	te Total	CADC	CAC	ССМ	CPS	Other			
	0	0	0	7		1 8	2	0	0	0	0			
					Clients	Admitted	and Served	by Level	of Care					
Detox			Re	esidential			Ha	lfway			Outpa	atient		
Clients		(Cli	ents		0	CI	ents		0	Client	S		2
Units of Ser	vice	(its of Servic	e	0		nits of Serv	rice	0	Units	of Service		32
Avg Hours F	Per Clie	nt 0.0) Av	g Days Per	Client	0.0		g Days Pe		0.0	Avg H	lours Per Cl	ent	15.8
Avg Daily C	ensus	C) Av	g Daily Cen	sus	0		g Daily Ce		0	Avg D	aily Census		0
							Discharge	-						
				Det	ox		Residen	tial		Halfwa	у		Outpatie	nt
			N	%	State %	N	%	State %	N	%	State %	б N	%	State %
60 Complete	ed Trea	tment												6.7
61 Complete	ed Cour	t Commitm	nent											
62 Left ACA	√ 90 Da	ys										2	100.0	53.3
63 Moved														
64 Transfer	red													6.7
65 Incarcera	ated													
66 Broke Ru	ules													
67 AWOL														26.7
68 Death														
69 Failed to	Begin 7	Treatment												6.7
70 Treatme														
91 Administ	rative D	ischarge												

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

Percent

0.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

0

⊚ = 0

⊕ = 0

⊗ = 0

	COUNSELING (476)							Clients
Indicators								
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score	Agency	Agency	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 To
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	<u>, , , , , , , , , , , , , , , , , , , </u>	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following		Bottom Middle 2 Top
renure	DUI Convictions Free Incarceration Free	(70)	(70)			Discharge		
Post Dischar	***				# Clients receiving	# Survivors in Year after		
r ost Dischai	Survival				Treatment	Discharge		
Difference B	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages							
Conquest	umov (EV04 Cliente)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator	Ivalik	Bottom Middle 2 Top
Indicator	Summary							
Comparing S	Score J 0	= 0		Qua	tiles Bo	ottom Mid	dle 2	Тор

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- · Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

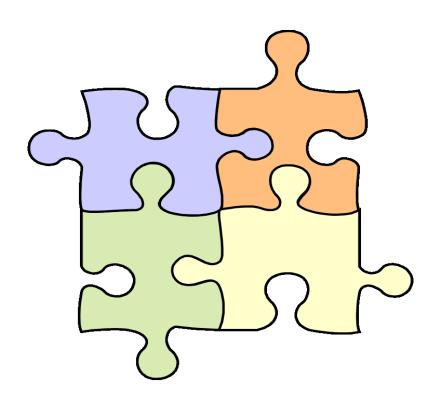
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

NEW HOPE OF MANGUM (643)

Youth TANF / CW Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahom Provider F NEW HOP	erforr	nance Ma	anagemen					se Se	ervices			Admitted ar le Agency (1		,	Youth TANF/ CW Clients
Descriptive	Statis	tics (FY0	4 Clients)												
		Sex (%	%)		Age (%)					Race (%)			Hom	eless (%)
			Female	0-17				White	Black	Nat An			Multirace		
Agency		0	100	100) ()	0	100	0	(0 0	0	0		0
State Avg		30	70	100) ()	0	75	0	10	0 0	10	5		2
		IV Drug L	Jse (%)		D	rug of C	hoice (%))		Pregn	ant (%)	DOC Cust	ody (%)	No	ASI (%)
Amanau		History	Route	Alcohol	Meth	Cocain	e Mari	juana	Other	r	0		0		0
Agency		0	0	100	0	0		100	0						
State Avg		21	14	35	10	5		70	5		9		3		5
		Out	tpatient Staf	f Profile by	Degree			Outpat	ient Staff	Profile b	y Certifica	ation	SAS Treat	ment Fu	nding FY04
	None	Associate	Bachelors	Masters	Doctora	ate Tota		DC	CAC	ССМ		Other			
	0	2	1	1		0	4	3	1	0	0	2			\$60,000.00
					Clients	Admitte	ed and Se	erved l	by Level	of Care					
Detox			Re	esidential				Half	way			Outpa	atient		
Clients		0	Clie	ents		0		Clie	ents		0	Clients	3		1
Units of Ser	vice	0) Un	its of Servi	ce	0		Unit	ts of Serv	ice	0	Units	of Service		12
Avg Hours F	Per Clie	nt 0.0) Av	g Days Per	Client	0.0		Avg	Days Pe	r Client	0.0	Avg H	ours Per Clie	ent	12.0
Avg Daily C	ensus	0) Av	g Daily Cei	nsus	0		_	Daily Ce		0	Avg D	aily Census		0
							Disch	arges	i						
				De	tox		Res	sidentia	al		Halfway	/		Outpatie	ent
			N	l %	State %	N	%	S	State %	N	%	State %	N	%	State %
60 Complete	ed Trea	tment													6.7
61 Complete	ed Cour	t Commitm	ent												
62 Left ACA	/ 90 Da	ys													53.3
63 Moved															
64 Transferr	red														6.7
65 Incarcera	ated														
66 Broke Ru	ules														
67 AWOL													1	100.0	26.7
68 Death															
69 Failed to	Begin 7	Γreatment													6.7
70 Treatmer	nt Incon	npatibility													
91 Administ	rative D	ischarge													
			Co	ount F	ercent										

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

100.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

1

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

	OF MANGUM (643)							Clients
Indicators	Outcomes (EVO4 Clients)	State	Agonov	Comparing Coors	I Aganay	Aganay	I Donk	Quartiles
Short-Term (Outcomes (FY04 Clients)	Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment							
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	11.1 11.1	0.0 0.0		0	1 1	2 of 2 2 of 2	(S)
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
Post Dischar	rao				# Clients receiving	# Survivors in Year after		
POST DISCHAI	Survival				Treatment	Discharge		
Difference B	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages							
Consumor S	urvey (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator	, and	Bottom Middle 2 To
Indicator	Summary							
Comparing S	Score L 2	= 0		Qua	rtiles Bo	ottom Mid	dle 2	Тор

⊗ = 2

⊕ = 0

⊚ = 0

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

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Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

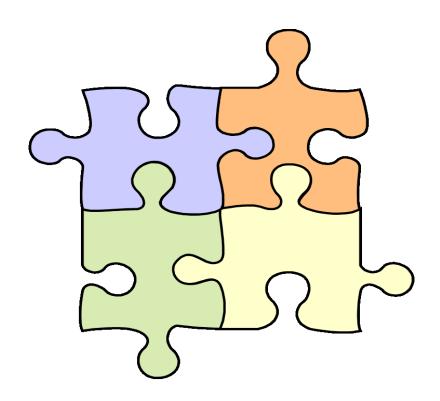
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

NORMAN ALCOHOL INFORMATION CTR (906)

Youth TANF / CW Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahom Provider P NORMAN	erforn	nance Ma	anagemen	t Report _l	orepared		e Abuse S 2005	ervices			Admitted a ne Agency (1			Youth TANF/ CW Clients
Descriptive	Statis	tics (FY0	4 Clients)											
		Sex (%			Age (Race (%)			Hom	eless (%)
_		Male	Female	0-17					Nat Am			Multirace		
Agency		0	100	100	C		0 0		100		0	0		0
State Avg		30	70	100	()	0 75	0	10	0	10	5		2
		IV Drug U	Jse (%)			rug of Cho	. ,		Pregna	ant (%)	DOC Cus	tody (%)	No	ASI (%)
A		History	Route	Alcohol	Meth	Cocaine	. ,		ſ	0		0		0
Agency		0	0	0	0	0	0	100		0		0		0
State Avg		21	14	35	10	5	70	5		9		3		5
		Ou	tpatient Staf	f Profile by	Degree		Outpa	atient Staff	Profile b	y Certifica	ation	SAS Treat	ment Fu	inding FY04
	None	Associate	Bachelors	Masters	Doctora	ate Total	CADC	CAC	CCM	CPS	Other			
	6	1	8	7		0 22	. 12	0	0	1	9		;	\$102,000.00
					Clients	Admitted	and Served	by Level	of Care					
Detox			Re	esidential			На	fway			Outp	atient		
Clients		C	Clie	ents		0	Cli	ents		0	Client	s		1
Units of Sen	vice	C) Un	its of Servi	ce	0	Ur	its of Serv	ice	0	Units	of Service		2
Avg Hours F	er Clie	nt 0.0) Av	g Days Per	Client	0.0	Av	g Days Pe	r Client	0.0	Avg H	lours Per Cli	ent	2.0
Avg Daily Co	ensus	C) Av	g Daily Cer	sus	0		g Daily Ce		0	Avg D	aily Census		0
							Discharge	s						
				Det	ЮX		Resident	ial		Halfwa	y		Outpatie	ent
			N	%	State %	N	%	State %	N	%	State %	6 N	%	State %
60 Complete	ed Trea	tment												6.7
61 Complete	ed Cour	t Commitm	ent											
62 Left ACA	/ 90 Da	ys												53.3
63 Moved														
64 Transferr	ed													6.7
65 Incarcera	ited													
66 Broke Ru	ıles													
67 AWOL														26.7
68 Death														
69 Failed to	Begin 1	Γreatment										1	100.0	6.7
70 Treatmer	nt Incom	npatibility												
91 Administr	ative D	ischarge												

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Not Seen Within 90 Days

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

Percent

0.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

0

⊚ = 0

⊗ = 0

⊕ = 0

Indicators	ALCOHOL INFORMATION CTR	(000)						Cilents
	Outcomes (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	I Rank	Quartiles
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Average	Score	to State Avg	Numerator			Bottom Middle 2 Top
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term (Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	DUI Convictions Free Incarceration Free	Average (%)	Score (%)	to State Avg	Year before Discharge # Clients	Year following Discharge # Survivors		Bottom Middle 2 Top
Post Dischar	rge				receiving Treatment	in Year after Discharge		
Difference B	etween Post & Pre Treatment DUI Convictions Incarceration Clients With Wages Median Wages				% in Year before Discharge	% in Year following Discharge		
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Indicator	-	ı		•	411 5		141- 0	Ten
Comparing Sto State Ave		= 0		Quai	tiles Bo	ottom Mic	ldle 2	Тор

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- · Clients identified as dependents or codependents
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- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

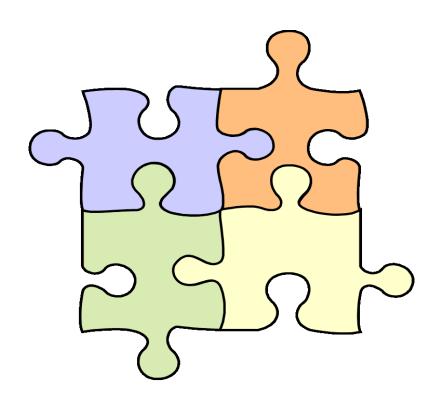
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

DRUG RECOVERY, INC. (910)

Youth TANF / CW Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahom Provider F DRUG RE	erforr	nance Ma	ınagement						ervices			Admitted ar le Agency (1			Youth TANF/ CW Clients
Descriptive	Statis	tics (FY0	4 Clients)												
		Sex (%	%)		Age (%)					Race (%)			Hom	eless (%)
			Female	0-17			26+	White	Black	Nat Am			Multirace		
Agency		0	100	100) C)	0	100	0	(0	0	0		0
State Avg		30	70	100) ()	0	75	0	10	0	10	5		2
		IV Drug L	Jse (%)		D	rug of (Choice	: (%)		Pregn	ant (%)	DOC Cust	ody (%)	No	ASI (%)
Amanau		History	Route	Alcohol	Meth	Cocai		Marijuana	Othe	r	0		0		0
Agency		0	0	0	0	100		100	0						
State Avg		21	14	35	10	5	5	70	5		9		3		5
		Out	tpatient Staff	Profile by	Degree			Outpat	ient Staff	Profile b	y Certifica	ation	SAS Treat	ment Fu	nding FY04
	None	Associate	Bachelors	Masters	Doctora	ate To	tal	CADC	CAC	ССМ		Other			
	6	0	8	3	i	0	17	0	0	0	0	1			\$60,000.00
					Clients	Admit	ted an	d Served	by Level	of Care					
Detox			Re	esidential				Half	way			Outpa	atient		
Clients		0	Clie	ents		0		Clie	ents		0	Clients	3		1
Units of Ser	vice	0	Uni	Inits of Service		0		Unit	ts of Serv	of Service 0		Units of Service			11
Avg Hours F	Per Clie	nt 0.0	Avg	Days Per	Client	0.0		Avg	Days Pe	r Client	0.0	Avg H	ours Per Clie	ent	10.8
Avg Daily C	ensus	0) Avg	Daily Cer	nsus	0		-	Daily Ce		0	Avg D	aily Census		0
							D	ischarges							
			_	De	tox			Residentia	al		Halfway	/		Outpatient	
			N	%	State %		N	% 5	State %	N	%	State %	N	%	State %
60 Complete	ed Trea	tment													6.7
61 Complete	ed Cour	t Commitm	ent												
62 Left ACA	√ 90 Da	ys													53.3
63 Moved															
64 Transferr	red														6.7
65 Incarcera	ated														
66 Broke Ru	ules														
67 AWOL													1	100.0	26.7
68 Death															
69 Failed to	Begin ⁻	Treatment													6.7
70 Treatmer	nt Incon	npatibility													
91 Administ	rative D	ischarge													
			_Cc	ount P	ercent										

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

0.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The ${\bf State\ Average}\ (\%)$ is the percent of clients with the characteristic among all clients in the state.

0

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

⊚ = 0

⊕ = 0

⊗ = 0

	OVER1, INC. (910)							Cilents
Indicators		01.1	•					-
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Ū		to State / ting	, id. i.o. die	Bolomilato		Bottom middle 2 164
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	:						
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	<u> </u>	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
	DUI Convictions Free Incarceration Free				# Clients	# Survivors		
Post Dischar	ge				receiving Treatment	in Year after Discharge		
	Survival					3.		
Difference B	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages							
Consumer S	urvey (FY04 Clients)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Consumer 5	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator		Bottom Middle 2 Top
Indicator	Summary							
Comparing S		= 0		Quar	rtiles Bo	ottom Mic	ldle 2	Тор

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- · Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

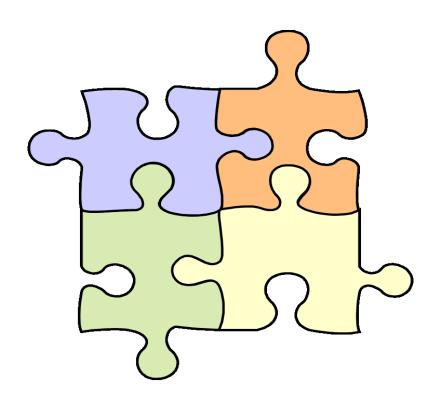
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

PEOPLE INCORPORATED (933)

Youth TANF / CW Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahom Provider F PEOPLE I	erforr	nance Ma	-						ervices			Admitted an ne Agency (3			Youth TANF/ CW Clients
Descriptive	Statis	tics (FY0	4 Clients)												
		Sex (%	%)		Age (%)					Race (%)			Hom	eless (%)
			Female	0-17			26+	White	Black	Nat An		•	Multirace		
Agency		0	100	100) ()	0	67	0	(0	0	33		0
State Avg		30	70	100) (0	0	75	0	10	0 0	10	5		2
		IV Drug U				rug of		` '			ant (%)	DOC Cus	tody (%)	No	ASI (%)
Agency		History	Route	Alcohol	Meth	Coca		Marijuana	Othe	r	33		0		0
		33	33	33	33)	67	0						
State Avg		21	14	35	10	ţ	5	70	5		9		3		5
		Ou	tpatient Staff	Profile by	/ Degree			Outpat	tient Staff	Profile b	y Certifica	ation	SAS Treat	ment Fu	ınding FY04
	None	Associate	Bachelors	Masters	Doctora	ate To	tal	CADC	CAC	CCM	CPS	Other			
	0	0	6	1	1	0	17	3	0	1	0	8		;	\$277,000.00
					Clients	Admit	ted an	nd Served	by Level	of Care					
Detox			Re	esidential				Half	way			Outpa	atient		
Clients		C	Clie	ents		0		Clie	ents		0	Clients	3		3
Units of Ser	vice	C) Uni	ts of Servi	ice	0		Uni	ts of Serv	ice	0	Units	of Service		67
Avg Hours F	Per Clie	nt 0.0) Avg	Days Pe	r Client	0.0		Avg	Days Pe	r Client	0.0	Avg H	ours Per Clie	ent	22.4
Avg Daily C	ensus	C) Avg	g Daily Ce	nsus	0		Avg	Daily Ce	nsus	0	Avg D	aily Census		0
							D	Discharges	•						
				De	etox			Residenti	al		Halfwa	у	(Outpatie	ent
			N	%	State %		N	% 5	State %	N	%	State %	o N	%	State %
60 Complete	ed Trea	tment													6.7
61 Complete	ed Cour	t Commitm	ent												
62 Left ACA	√ 90 Da	ys											1	50.0	53.3
63 Moved															
64 Transferr	red														6.7
65 Incarcera	ated														
66 Broke Ru	ules														
67 AWOL													1	50.0	26.7
68 Death															
69 Failed to	Begin 7	Γreatment													6.7
70 Treatmer	nt Incon	npatibility													
91 Administ	rative D	ischarge													
		"" · • • •	Co	ount F	Percent										

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

66.7

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

2

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

	CORPORATED (933)							Clients
Indicators		_						
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 Top
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	, wordgo	330.0	to otatic Avg	Numerator	Benominator		Bottom Middle 2 To
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment							
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	11.1 11.1	0.0 0.0		0 0	1 1	2 of 2 2 of 2	⊗ ⊗
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure		Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 Top
Tonaro	DUI Convictions Free Incarceration Free	(70)	(70)			J		
Post Disaba	***				# Clients receiving	# Survivors in Year after		
Post Dischar	Survival				Treatment	Discharge		
Difference B	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages							
Concument	umov (EV04 Cliente)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator	Kalik	Bottom Middle 2 Top
Indicator	Summary							
Comparing S	Score J 2	= 0		Qua	rtiles Bo	ottom Mid	dle 2	Тор

⊗ = 2

⊕ = 0

⊚ = 0

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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Long-Term Outcome Notes:

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Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

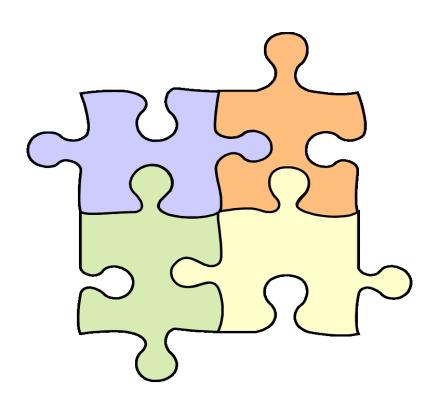
Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes:

GATEWAY TO PREVENTION/RECOVERY (934)

Youth TANF / CW Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Provider P GATEWAY	erforn	nance Ma	anagemer	it Report p	orepared			ervices	,		Admitted a ne Agency (7			Youth TANF/ CW Clients
Descriptive	Statis	tics (FY0	4 Clients)											
		Sex (9			Age (Race (%)			Hom	eless (%)
A			Female	0-17	18-25			Black	Nat Am			Multirace		0
Agency		29	71	100	0		86	0	14	0	0	0		0
State Avg		30	70	100	(0	75	0	10	0	10	5		2
		IV Drug U	Jse (%)		D	rug of Choic	e (%)		Pregna	nt (%)	DOC Cus	tody (%)	No	ASI (%)
		History	Route	Alcohol	Meth	Cocaine	Marijuana	Other			'			
Agency		0	0	29	0	0	100	0		0		14		0
State Avg		21	14	35	10	5	70	5		9		3		5
		Ou	tpatient Sta	ff Profile by	Degree		Outpa	tient Staff	Profile by	Certifica	ation	SAS Treat	ment Fu	nding FY04
	None	Associate	Bachelor	s Masters	Doctora	ate Total	CADC	CAC			Other			
	3	0	7	8		1 19	3	0	0	0	1		5	\$253,000.00
					Clients	Admitted a	nd Served	by Level o	of Care					
Detox			R	tesidential			Half	way			Outp	atient		
Clients		C) CI	ients		0	Clie	ents		0	Client	s		7
Units of Serv	ice	C) Ur	nits of Servic	ce	0	Uni	ts of Servi	ice	0	Units	of Service		36
Avg Hours P	er Clier	nt 0.0) Av	g Days Per	Client	0.0	Avg	Days Pe	r Client	0.0	Avg H	lours Per Clie	ent	5.1
Avg Daily Ce	nsus	C) Av	g Daily Cen	sus	0	-	Daily Ce		0	Avg D	aily Census		0
							Discharges	;						
				Det	ох		Residenti	al		Halfwa	у		Outpatie	nt
			1	٧ %	State %	N	% 9	State %	N	%	State %	6 N	%	State %
60 Complete	d Treat	ment										1	33.3	6.7
61 Complete	d Cour	t Commitm	nent											
62 Left ACA/	90 Da	ys										2	66.7	53.3
63 Moved														
64 Transferre	ed													6.7
65 Incarcerat	ted													
66 Broke Ru	es													
67 AWOL														26.7
68 Death														
69 Failed to I														6.7
	Begin T	reatment												0.7

91 Administrative Discharge

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composit scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the *last admission* was selected.

Percent

25.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

1

⊚ = 2

⊕ = 0

⊗ = 0

	TO PREVENTION/RECOVERY	(934)						Clients
Indicators	(5)(0.1.0)	Ctata	A ======					0 "
Short-Term (Outcomes (FY04 Clients)	State Average	Agency Score	Comparing Score to State Avg	Agency Numerator	Agency Denominator	Rank	Quartiles Bottom Middle 2 To
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	•		to outering				
Residential	Community Tenure - 30 days Community Tenure - 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment							
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	i						
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	11.1 11.1	33.3 33.3		1 1	3 3	1 of 2 1 of 2	© ©
Long-Term C	Outcomes (CY01 Clients)	State	Agency	Comparing Score	# With in	# Without in	Rank	Quartiles
Tenure	<u> </u>	Average (%)	Score (%)	to State Avg	Year before Discharge	Year following Discharge		Bottom Middle 2 To
renuie	DUI Convictions Free Incarceration Free	(70)	(70)			ū		
Doot Diocho					# Clients receiving	# Survivors in Year after		
Post Dischai	Survival				Treatment	Discharge		
Difference B	etween Post & Pre Treatment				% in Year before Discharge	% in Year following Discharge		
	DUI Convictions Incarceration Clients With Wages Median Wages							
Concumer	urvov (EVOA Cliente)	State	Agency	Comparing Score	Agency	Agency	Rank	Quartiles
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time	Average	Score	to State Avg	Numerator	Denominator	rank	Bottom Middle 2 To
Indicator	Summary				<u>.</u>			
Comparing S	Score J 0	= 2		Qua	tiles Bo	ottom Mid	dle 2	Тор

to State Average

- · Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
- o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or;
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
- o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- · Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

State Average - The average score among all the providers for a particular indicator.

Comparing Score to State Average (Avg) - An up arrow ↑ indicates the agency score is at or above the state average. A down arrow $\sqrt{}$ indicates the agency score is below that state average.

Agency Demoninator - The number of clients at risk for the indicator event.

Agency Numerator - The number of clients for whom the indicator event did occur.

Rank - An agency score in relative position to all other agency scores compared to the number of agencies. One is the highest. The number of agencies might vary because of ties.

Quartiles - After the agencies are ranked, they are then divided into 4 parts, each containing a quarter of the agencies. A quarter of the agencies with the highest ranking will receive a happy face ③, agencies falling into the middle 2 quartiles will receive a normal face ④, and agencies scoring in the bottom quartile receive a sad face ⑤.

TANF/CW Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Short-Term Indicator Notes:

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Community Tenure - 30/90 Days - This is a measure of clients who are NOT readmitted. A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment. Measures are ONLY for adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.

DUI Conviction Free - Among clients with a DUI conviction in the year before discharge, the percentage who DO NOT received a DUI conviction in the year after discharge.

Incarceration Free - Among clients who served time in prison in the year before discharge, the percentage who DO NOT re-incarcerated in the year after discharge.

Survival- The percent of clients who DO NOT die in the year after discharge.

DUI Conviction Percent Difference - The percentage of clients who received a DUI conviction in the year after discharge, subtracted from the percentage of clients who received a DUI conviction in the year before discharge.

Incarceration Difference - The percentage of clients who served time in prison in the year after dischargesubtracted from the percentage of clients incarcerated in the year before discharge.

Median Wages Difference - Among all clients, median wages earned in the year after discharge subtracted from median wages earned in the year before discharge.

Clients with Wages Difference - The percent of all clients who earned wages in the year after discharge subtracted from the percent of clients who earned wages in the year before discharge.

Consumer Survey Notes: