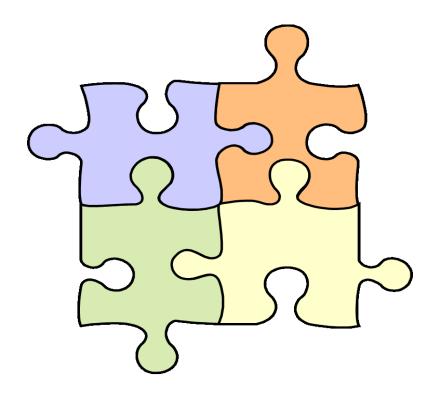
Oklahoma Department of Mental Health and Substance Abuse Services

NORMAN AL/DRUG TREATMENT CTR (102)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NORMAN AL/DRUG TREATMENT CTR (102)

Clients Admitted and Served at the Agency (CY02) 690

_					· · /							030			
escriptive	Statis	tics (CY	'02 Clien	ts)											
		Sex				Age (Race (%)			Hom	eless (%)
		Male	Female		0-17	18-2		V			Nat Am	Asian	Hispanic		
Agency		69	31		0	2			71	16	9	0	3		17
State Avg		60	40		11	2	4 55		68	14	13	0	3		6
		IV Drug	Use (%)				rug of Choic	e (%)		Pregr	nant (%)	DOC Cu	stody (%)	No	o ASI (%)
		History	Route	Ale	cohol	Meth	Cocaine	Marijuan							
Agency		39	28		83	35	37	57	2	3	1		0		0
State Avg		29	20		62	26	17	46	5 20	6	2		10		24
		0	utpatient S	Staff Pro	ofile by	Degree		Outp	atient Sta	ff Profile h	y Certifica	ation			
	None	Associa					ate Total	CADC	CAC	CCM		Other			
	1		0	2	3		0 6	0	0	0	0	2			
						Clients	Admitted a	nd Serve	d by Leve	el of Care					
Detox				Reside	ential			Ha	lfway			Out	patient		
Clients			0	Clients			672	C	ients		27	Clier	nts		0
Jnits of Ser	vice		•		f Servic	e 1	7,720		nits of Se	rvice	1,786	Units	s of Service		0
Avg Hours F	Per Clie	nt o	-	Avg Da	ays Per		26.4			Per Client	66.1	Avg	Hours Per Clie	ent	0.0
Avg Daily C	ensus	_	0	Avg Da	aily Cen	sus	49		g Daily C		5	Avg	Daily Census		0
							1	Discharge	•						
					Dete	OX		Residen			Halfway	/		Outpati	ent
				N	%	State %	N	%	State %	N		State		%	State %
60 Complete	ed Trea	tment				64.5	483	71.6	65.7	12	2 44.4	4 35.5	;		37.6
61 Complete	ed Cour	t Commit	ment			0.1	6	0.9	2.3			2.7	•		4.5
62 Left ACA	/ 90 Da	ys				10.1	2	0.3	7.3	2	2 7.4	4 12.1			23.8
33 Moved						0.2			0.5	3	3 11. ⁻	1 9.1			3.2
64 Transferi	ed					3.7	5	0.7	2.7			7.6	;		5.6
65 Incarcera	ated					0.2			0.1	1	3.	7 1.1			3.1
66 Broke Ru	ıles					2.1	4	0.6	8.8	2	14.8	3 19.7	•		4.9
67 AWOL						18.6	173	25.6	11.3	Ę					4.9
68 Death						0.0			0.0			0.3			0.4
69 Failed to	Begin ⁻	Treatment	t			0.3	2	0.3	1.3			1.0)		7.4
91 Administ	•														4.6
		J		Count	D ₂	ercent									
				Jourse	1 0	-1 OCI1L									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

0.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

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Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NORMAN AL/DRUG TREATMENT CTR (102)

All Clients

IndicatorNumber of PositiveNumber of Results NeedingSummaryResults = 13Improvement = 9

Indicators		••		Ju	illiary results	10 1111	ordernent o
	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2	1.7	9	670	1.3	☺
	Readmissions within 90 days	6	3.5	15	670	2.2	☺
	Level of Functioning Improvement	80	74.4	425	619	68.7	☺
	Planned Discharges	85	74.0	439	619	70.9	⊗
	14-Day Followup	35	27.4	76	322	23.6	\otimes
	Initiation of Treatment		98.9	429	433	99.1	☺
	Engagement in Treatment		12.2	28	433	6.5	8
Halfway	Level of Functioning Improvement	80	69.3	11	25	44.0	8
	Planned Discharges	90	34.6	12	26	46.2	\odot
	Employment	80	48.6	21	24	87.5	☺
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment						
	Engagement in Treatment						
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator	December Occasion
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions		6.8	117	9	7.7	⊗
	Incarceration		13.0	27	5	18.5	8
	mearceration		10.0	# Clients in	# Deaths in	10.5	0
Post Discha	rao			Year before	Year After		
PUST DISCHA			4.0	Treatment	Treatment	4.0	
	Mortality		1.0	667	7	1.0	☺
			State	Year before	Year following	Indicator	Results Comparing
Difference B	Setween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	17.54%	4.80%	-12.74%	☺
	Incarceration		-1.38%	4.05%	7.05%	3.00%	\otimes
	Median Wages		\$376.90	\$1,496.70	\$1,920.00	\$423.30	☺
	Clients With Wages		-2.49%	58.92%	56.82%	-2.10%	☺
Consumer S	Survey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		91.9	221		95.3	©
	Favorable Outcomes		94.8	227	232 228	99.6	© ©
	Service Quality		94.8	202	211	99.0	
	Favorable Time to First Service		93.0 92.4	216	231	93.7	© ©
	Convenient Time		92.3	218	230	94.8	©
	CONVENIENT TIME		02.0	210	200	34.0	ullet

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

VINITA AL/DG TREATMENT CTR (205)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

4.9

49

0.4

7.4

4.6

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 VINITA AL/DG TREATMENT CTR (205)

Descriptive Statistics (CY02 Clients)

Clients Admitted and Served at the Agency (CY02) 331

19.7

11.0

0.3

1.0

•		Sex	(%)	•		Age ((%)		_				Race (%	b)			Homel	ess (%)
		Male	Fema	ale	0-17	18-2	25	26+	_	White	Black	ı	Nat Am	Asian	Hispan	ic		
Agency		52	4	48	0	3	1	63		65	13		8	0		1		12
State Avg		60	4	10	11	2	24	55		68	14		13	0		3		6
		IV Drug	Use (%	<u>%)</u>		[Orug o	f Choic	e (%)		P	regn	ant (%)	DOC C	ustody (%	o)	No	ASI (%)
		History	Rou		Alcohol	Meth	Coc	aine	Marijua	na C	Other					_		
Agency		40		27	82	51	•	19	6	66	22		1			1		0
State Avg		29	2	20	62	26		17	4	16	26		2		1	0		24
		C	utpatie	nt Staff	Profile by	Degree			Out	patient S	Staff Pro	file b	y Certific	cation				
	None	Associa	ite Bad	chelors	Masters	Doctor	ate T	otal	CADC			СМ	CPS	Other				
	3		0	2	1		1	7	1	0		0	0	2				
						Clients	s Adm	itted a	nd Serve	ed by Le	evel of C	Care						
Detox				Res	sidential				Н	lalfway				Ou	tpatient			
Clients			0	Clie	nts		329		(Clients			0	Clie	ents			2
Units of Ser	vice		0	Unit	s of Servic	e	9,718		ι	Jnits of	Service		0	Uni	ts of Serv	ice		169
Avg Hours F	Per Clier	nt c	0.0	Avg	Days Per	Client	29.5		A	Avg Day	s Per Cli	ient	0.0	Avg	Hours Pe	er Cli	ent	84.3
Avg Daily Co	ensus		0	Avg	Daily Cen	sus	27		A	ر Avg Dail	/ Censu	s	0	Avg	Daily Ce	nsus		0
								ı	Discharg	jes								
					Det	ΟX			Reside	ntial			Halfwa	ay			Outpatie	nt
				N	%	State %)	N	%	State	%	N	%	State	e %	N	%	State %
60 Complete	ed Treat	tment				64.5		286	85.6	65.	7			35.	5	2	100.0	37.6
61 Complete	ed Cour	t Commi	ment			0.1				2.	3			2.	7			4.5
62 Left ACA	/ 90 Da	ys				10.1		10	3.0	7.	3			12.	1			23.8
63 Moved						0.2				0.	5			9.	1			3.2
64 Transferr	ed					3.7		6	1.8	2.	7			7.	6			5.6
65 Incarcera	ited					0.2				0.	1			1.	1			3.1

General Notes:

69 Failed to Begin Treatment

91 Administrative Discharge

Clients Not Seen Within 90 Days

66 Broke Rules

67 AWOL

68 Death

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

5.4

1.8

2.4

8.8

11.3

0.0

1.3

18

8

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

2.1

18.6

0.0

0.3

Percent

0.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

Λ

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 VINITA AL/DG TREATMENT CTR (205)

All Clients

Indicator	Number of Positive	Number of Results Needing
Summary	Results =13	Improvement =6

la dia atau				Ju	illinary results	10 1111	orovement o
Indicators Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2	1.7	5	321	1.6	☺
	Readmissions within 90 days	6	3.5	12	321	3.7	☺
	Level of Functioning Improvement	80	74.4	282	294	95.9	☺
	Planned Discharges	85	74.0	259	294	88.1	☺
	14-Day Followup	35	27.4	28	78	35.9	☺
	Initiation of Treatment		98.9	191	191	100.0	©
	Engagement in Treatment		12.2	28	191	14.7	☺
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment						
	Engagement in Treatment						
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	rreatment	Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	33	2	6.1	☺
	Incarceration		13.0	21	6	28.6	\otimes
				# Clients in Year before	# Deaths in Year After		<u> </u>
Post Discha	rge			Treatment	Treatment		
	Mortality		1.0	253	3	1.2	8
			State	Year before	Year following	Indicator	Results Comparing
Difference B	setween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	13.04%	5.93%	-7.11%	8
	Incarceration		-1.38%	8.30%	10.67%	2.37%	8
	Median Wages		\$376.90	\$1,478.20	\$1,955.70	\$477.60	☺
	Clients With Wages		-2.49%	63.64%	58.89%	-4.74%	☺
0	human (FV00 Cliente)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	Survey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		91.9	72	74	97.3	☺
	Favorable Outcomes		94.8	74	74	100.0	☺
	Service Quality		93.0	70	71	98.6	☺
	Favorable Time to First Service		92.4	68	74	91.9	⊜
	Convenient Time		92.3	70	74	94.6	☺

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

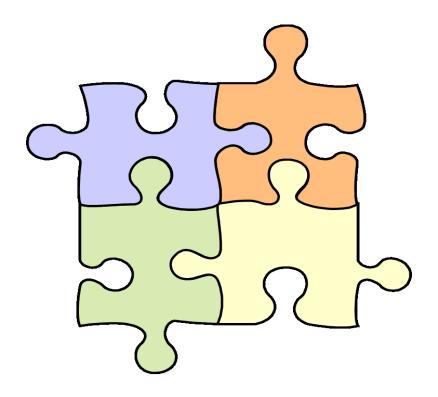
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

THE LASTSTOP (214)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 THE LASTSTOP (214)

Clients Admitted and Served at the Agency (CY02) 232

Descriptive	Statis	tics (CY	02 Clients	s)									
		Sex ((%)		Age ((%)				Race (%))		Homeless (%)
		Male	Female	0-17	18-2	26+	W	nite E	Black	Nat Am	Asian	Hispanic	
Agency		100	0	0	14	4 67	,	59	17	14	0	1	0
State Avg		60	40	11	2	4 55	5	68	14	13	0	3	6
		IV Drug	Use (%)			Orug of Choi	ce (%)		Preg	nant (%)	DOC C	ustody (%)	No ASI (%)
		History	Route	Alcohol	Meth	Cocaine	Marijuana	Oth	er				
Agency		36	28	77	31	13	59	15	5	0		100	0
State Avg		29	20	62	26	17	46	26	3	2		10	24
		Oı	utpatient St	aff Profile by	Degree		Outpat	tient Sta	ff Profile	by Certific	ation		
	None	Associat	te Bachelo	ors Masters	Doctor	ate Total	CADC	CAC	ССМ	CPS	Other		
	3	:	2 3	3 1		0 9	2	0	0	0	0		
					Clients	Admitted	and Served	by Leve	of Care	•			
Detox				Residential			Half	way			Ou	tpatient	
Clients			0	Clients		0	Clie	ents		0	Clie	ents	232
Units of Serv	vice		0	Jnits of Service	e	0	Uni	ts of Sei	vice	0	Unit	ts of Service	30,853
Avg Hours F	er Clie	nt 0.	.o A	vg Days Per	Client	0.0	Avg	Days P	er Client	0.0	Avg	Hours Per Clie	•
Avg Daily Co	ensus		0 A	vg Daily Cen	sus	0	Avg	Daily C	ensus	0	Avg	Daily Census	85
							Discharges	;					
				Dot	- · ·		Dooidonti	ما		Llolfwo	,		Vutnationt

											O 1 11	
		D	etox		Resid	ential		Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	186	80.2	37.6
61 Completed Court Commitment			0.1			2.3			2.7	14	6.0	4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1			23.8
63 Moved			0.2			0.5			9.1			3.2
64 Transferred			3.7			2.7			7.6			5.6
65 Incarcerated			0.2			0.1			1.1	11	4.7	3.1
66 Broke Rules			2.1			8.8			19.7	21	9.1	4.9
67 AWOL			18.6			11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4
91 Administrative Discharge												4.6
	Coun	<u>t</u>	Percent									
Clients Not Seen Within 90 Days		0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 THE LASTSTOP (214)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =9 Improvement =0

Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	91	120	75.8	☺
	Planned Discharges	35	45.9	95	127	74.8	©
	Employment	20					
	Initiation of Treatment						
	Engagement in Treatment						
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	5 " 0 '
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions		6.8	43	2	4.7	☺
	Incarceration		13.0	93	2	2.2	☺
				# Clients in	# Deaths in		-
Post Dischar	ge			Year before	Year After		
	Mortality		1.0	Treatment 193	Treatment 1	0.5	☺
	•						<u> </u>
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	22.28%	5.18%	-17.10%	☺
	Incarceration		-1.38%	48.19%	1.55%	-46.63%	© _
	Median Wages		\$376.90	\$1,989.10	\$3,111.10	\$1,122.00	☺
	Clients With Wages		-2.49%	36.79%	48.70%	11.92%	☺
				مالمماله	ا ا	lm alia cata a	Deculte Comments
Consumer S	urvey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		J -				
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

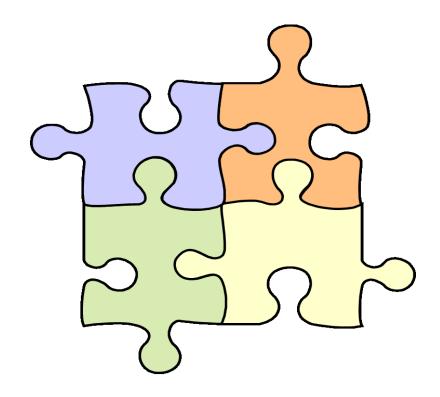
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- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
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- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

COMMUNITY DEVELOPMENT SUPPORT ASSOCIATION (221)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COMMUNITY DEVELOPMENT SUPPORT ASSOCIATION (221)

Clients Admitted and Served at the Agency (CY02)
40

Descriptive St	atistics (CY	02 Clients	5)									
	Sex	(%)		Age	(%)				Race (%))		Homeless (%)
	Male	Female	0-17	18-2	25 26+	White	e Bla	ick	Nat Am	Asian	Hispanic	
Agency	100	0	0	1	3 65	5 4	8	18	3	0	0	0
State Avg	60	40	11	2	24 55	6	8	14	13	0	3	6
	IV Drug	Use (%)		I	Drug of Choi	ce (%)		Preg	nant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	43	40	55	50	25	68	20		0		100	0
State Avg	29	20	62	26	17	46	26		2		10	24

SAS Treatment Funding FY02	cation	oy Certif	f Profile I	atient Staf	Outpa		Degree	Profile by	atient Staff	Outp	
	Other	CPS	CCM	CAC	CADC	Total	Doctorate	Masters	Bachelors	Associate	None
\$52,622.00	0	0	0	1	1	1	0	0	1	0	0

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	40
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	5,267
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	131.7
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	14

Discharges

-		De	etox		Resid		Halfway			Outpatie	ent
	N	%	State %	N	%	State %	 %	State %	N	%	State %
60 Completed Treatment			64.5			65.7		35.5	32	80.0	37.6
61 Completed Court Commitment			0.1			2.3		2.7			4.5
62 Left ACA/ 90 Days			10.1			7.3		12.1			23.8
63 Moved			0.2			0.5		9.1	8	20.0	3.2
64 Transferred			3.7			2.7		7.6			5.6
65 Incarcerated			0.2			0.1		1.1			3.1
66 Broke Rules			2.1			8.8		19.7			4.9
67 AWOL			18.6			11.3		11.0			4.9
68 Death			0.0			0.0		0.3			0.4
69 Failed to Begin Treatment			0.3			1.3		1.0			7.4
91 Administrative Discharge											4.6
	Count		Percent								
Clients Not Seen Within 90 Days)	0.0								

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

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For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COMMUNITY DEVELOPMENT SUPPORT ASSOCIATION (221)

All Clients

 Indicator
 Number of Positive
 Number of Results Needing

 Summary
 Results =1
 Improvement =1

	IT DEVELOT MENT OUT ON A	JOCOLA I IO	4 (221)	Su	mmary Results - I	11114	novement – i
Indicators	s:						
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement	80					
Dotox	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment	23					
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
•	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment	00					
	Engagement in Treatment						
	3.0						
Outpatient	Level of Functioning Improvement	30	48.3	4	22	18.2	⊗
	Planned Discharges	35	45.9	17	22	77.3	☺
	Employment	20					
	Initiation of Treatment						
	Engagement in Treatment						
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator	Posulte Comparing
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rae			Year before	Year After		
	Mortality			Treatment	Treatment		
	mortanty						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
	Olicino With Wages						
0	(FV00 C!)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		-				
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
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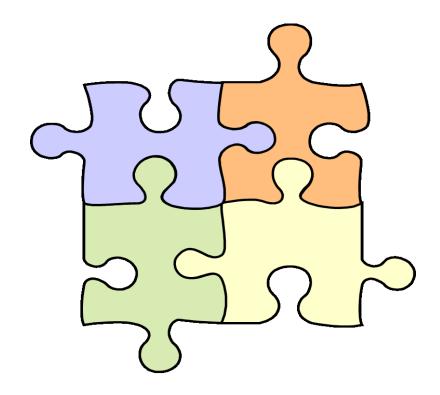
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- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

Northwest Center for Behavioral Health (301)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 Northwest Center for Behavioral Health (301)

Clients Admitted and Served at the Agency (CY02) 332

Descriptive	Statis	tics (CY	02 Clients)													
		Sex	(%)			Age (%)	<u>_</u>				Race (%	b)		Hom	ieless (%)
		Male	Female	0)-17	18-2			White	Blac	:k	Nat Am	Asian	Hispanic	·	
Agency		78	22		0	29	9 60)	81		6	9	0	4		7
State Avg		60	40		11	24	4 55	5	68	1	4	13	0	3		6
			Use (%)				rug of Cho				Pregr	nant (%)	DOC C	ustody (%)	N	o ASI (%)
A		History	Route	Alcoh		Meth	Cocaine	Marijua		Other		0		0		45
Agency		37 29	28 20	80		43	20		17	6						
State Avg		29	20	62	2	26	17	2	16	26		2		10		24
		0	utpatient Staf	f Profile	by [Degree		Out	patient s	Staff Pı	rofile b	y Certific	cation	SAS Trea	ıtment F	unding FY02
	None	Associa	te Bachelors	s Mast	ters	Doctora	ate Total	CADC	CA	0 0	ССМ	CPS	Other	'		
	1		0 6		3		1 11	1	0		2	0	2			\$120,800.00
						Clients	Admitted	and Serve	ed by L	evel of	Care					
Detox			R	esidenti	ial			Ŀ	lalfway				Ou	tpatient		
Clients			0 Cli	ents			332	(Clients			0	Clie	nts		2
Units of Ser	rvice		0 Un	its of Se	ervic	e e	3,400	ι	Jnits of	Service	Э	0	Unit	s of Service		1
Avg Hours I	Per Clie	nt o	.0 Av	g Days	Per	Client	25.3	A	Avg Day	s Per C	Client	0.0	Avg	Hours Per Cl	ient	0.3
Avg Daily C	ensus		0 Av	g Daily	Cen	sus	23	A	Avg Dail	y Cens	sus	0	Avg	Daily Census	;	0
								Discharg	jes							
					Deta	ox		Reside	ntial			Halfwa	ay		Outpat	ient
			N	l %)	State %	N	%	State	%	N	%	State	% N	%	State %
60 Complet	ed Trea	tment				64.5	232	81.4	65.	7			35.	5		37.6
61 Complet	ed Cou	rt Commit	ment			0.1			2.	3			2.	7		4.5
62 Left ACA	√ 90 Da	ıys				10.1	45	15.8	7.	3			12.	1		23.8
63 Moved						0.2			0.	5			9.	1		3.2
64 Transfer	red					3.7			2.	7			7.0	6		5.6
65 Incarcera	ated					0.2			0.	1			1.	1		3.1
66 Broke Ri	ules					2.1	7	2.5	8.	8			19.	7		4.9
67 AWOL						18.6	1	0.4	11.				11.0			4.9
68 Death						0.0			0.	0			0.3	3		0.4
69 Failed to	Begin ⁻	Treatment	t			0.3			1.	3			1.0	0		7.4
91 Administ	trative D	ischarge														4.6
			Co	ount	Pe	ercent										

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

79

25

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

Northwest Center for Behavioral Health (301)

All Clients

Indicator Number of Positive Number of Results Needing
Summary Results =12 Improvement =10

Indicators		-,		Ju	illiary results	12 1111	orovernent 10
	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2	1.7	1	334	0.3	☺
	Readmissions within 90 days	6	3.5	1	334	0.3	☺
	Level of Functioning Improvement	80	74.4	223	311	71.7	⊜
	Planned Discharges	85	74.0	261	311	83.9	8
	14-Day Followup	35	27.4	25	75	33.3	⊜
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	3	20	15.0	⊜
	Planned Discharges	35	45.9	16	26	61.5	©
	Employment	20	16.8	1	10	10.0	8
	Initiation of Treatment		77.6	0	1	0.0	8
	Engagement in Treatment		62.6	0	1	0.0	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator	Deculto Comparing
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions		6.8	75	1	1.3	☺
	Incarceration		13.0	6	2	33.3	8
				# Clients in Year before	# Deaths in Year After		
Post Dischar	rge			Treatment	Treatment		
	Mortality		1.0	271	1	0.4	☺
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	27.68%	5.17%	-22.51%	☺
	Incarceration		-1.38%	2.21%	5.17%	2.95%	⊗
	Median Wages		\$376.90	\$2,305.20	\$2,505.10	\$199.90	⊜
	Clients With Wages		-2.49%	53.14%	54.24%	1.11%	☺
Consumer S	urvey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		Average 91.9	171		94.5	· ·
	Favorable Outcomes		91.9	215	181 220	94.5 97.7	© •
	Service Quality		94.8	215 143	220 144	97.7	© •
	Favorable Time to First Service		93.0 92.4	219	226	99.3 96.9	© ©
			92.3	222	225	98.7	© ©
	Convenient Time		32.3	222	225	30.7	Θ

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

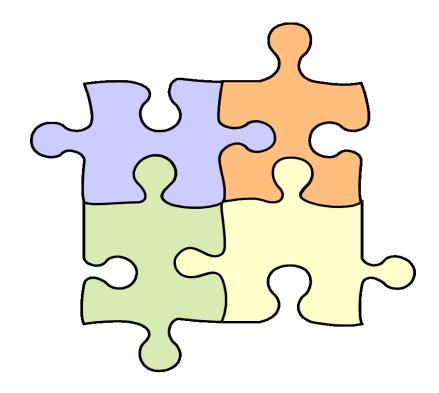
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

SECOND CHANCE CDU (454)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 SECOND CHANCE CDU (454)

Clients Admitted and Served at the Agency (CY02)

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n	-

Descriptive St	atistics (C)	02 Clients	5)									
	Sex	(%)		Age	(%)				Race (%))		Homeless (%)
	Male	Female	0-17	18-2	25 26+	- W	hite	Black	Nat Am	Asian	Hispanic	
Agency	74	26	100		0 0)	77	4	13	1	1	1
State Avg	60	40	11	2	24 55	5	68	14	13	0	3	6
	IV Drug	Use (%)		[Orug of Choi	ce (%)		Pre	egnant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Oth	her				
Agency	14	11	75	33	17	96	1	16	0		0	5
State Avg	29	20	62	26	17	46	2	26	2		10	24

Outpatient Staff Profile by Degree Outpatient Staff Profile by Certification SAS Treatment Funding FY02

None Associate Bachelors Masters Doctorate Total CADC CAC CCM CPS Other

\$658,959.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	91	Clients	18	Clients	0
Units of Service	0	Units of Service	7,084	Units of Service	1,180	Units of Service	0
Avg Hours Per Client	0.0	Avg Days Per Client	77.8	Avg Days Per Client	65.6	Avg Hours Per Client	0.0
Avg Daily Census	0	Avg Daily Census	19	Avg Daily Census	3	Avg Daily Census	0

Discharges

					Discharg	jes						
	<u></u>	D	etox		Reside	ential		Halfway			Outpati	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5	12	16.7	65.7	17	94.4	35.5			37.6
61 Completed Court Commitment			0.1	5	6.9	2.3	1	5.6	2.7			4.5
62 Left ACA/ 90 Days			10.1	14	19.4	7.3			12.1			23.8
63 Moved			0.2			0.5			9.1			3.2
64 Transferred			3.7	3	4.2	2.7			7.6			5.6
65 Incarcerated			0.2			0.1			1.1			3.1
66 Broke Rules			2.1	30	41.7	8.8			19.7			4.9
67 AWOL			18.6	7	9.7	11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3	1	1.4	1.3			1.0			7.4
91 Administrative Discharge												4.6
	Coun	ıt_	Percent									
Clients Not Seen Within 90 Days		0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 SECOND CHANCE CDU (454)

All Clients

Indicator Number of Positive Number of Results Needing
Summary Results =12 Improvement =3

OLOGIAD O	11ANOL 000 (434)			Su	mmary Results - I	2 1111	Diovernent –3
Indicators	5 :						
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement	80 80					
	Planned Discharges	25					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2	1.7	1	90	1.1	☺
	Readmissions within 90 days	6	3.5	1	90	1.1	☺
	Level of Functioning Improvement	80	74.4	39	75	52.0	8
	Planned Discharges	85	74.0	25	75	33.3	₿
	14-Day Followup	35	27.4	14	30	46.7	☺
	Initiation of Treatment Engagement in Treatment						
Halfway	Level of Functioning Improvement	80	69.3	14	14	100.0	☺
	Planned Discharges	90	34.6	16	17	94.1	☺
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment						
	Engagement in Treatment						
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in Year before	# Deaths in Year After		
Post Dischar	rge			Treatment	Treatment		
	Mortality		1.0	2	0	0.0	☺
				Varabatan	Va an fall accident	la disatan	Describe Commencia
Difference B	setween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
5	DUI Convictions		Avelage				3
	Incarceration						
			\$376.90	\$252.30	\$405.90	\$153.60	8
	Median Wages		-2.49%	50.00%	50.00%	0.00%	
	Clients With Wages		-2.49%	50.00%	50.00%	0.00%	☺
0	Ourney (EVO) Ollerate)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	Survey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		91.9	1	1	100.0	☺
	Favorable Outcomes		94.8	1	1	100.0	☺
	Service Quality		93.0	1	1	100.0	☺
	Favorable Time to First Service		92.4	1	1	100.0	☺
	Convenient Time		92.3	1	1	100.0	☺

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

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- Clients identified as dependents or codependents
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Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

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State Average - The average score among all the providers for a particular indicator.

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Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

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- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

HUMAN SKILLS & RESOURCES (461)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 HUMAN SKILLS & RESOURCES (461)

Clients Admitted and Served at the Agency (CY02) 191

Descriptive	Statis	tics (CY	02 Clients)										
		Sex	(%)		Age (%)				Race (%	6)		Homeless (%)
		Male	Female	0-17	18-25	26+	V	/hite	Black	Nat Am	Asian	Hispanic	
Agency		75	25	1	30	55	i	80	5	10	0	2	0
State Avg		60	40	11	24	55	i	68	14	13	0	3	6
		IV Drug	Use (%)		Dru	g of Choic	ce (%)		P	regnant (%)	DOC C	ustody (%)	No ASI (%)
		History	Route	Alcohol	Meth	Cocaine	Marijuana	a (Other				
Agency		9	5	52	28	6	38	3	9	1		0	74
State Avg		29	20	62	26	17	46	6	26	2		10	24
		0	utpatient Staff	Profile by	Degree		Outpa	atient :	Staff Pro	file by Certifi	cation		
	None	Associa	e Bachelors	Masters	Doctorate	e Total	CADC	CA	c co	CM CPS	Other		
	0		1 5	13		1 20	6	1		0 1	1		
					Clients A	dmitted a	and Served	d by L	evel of C	Care			
								16					

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	191
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	9,347
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	48.9
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	26

					Dischar	ges						
		De	etox		Resid	ential	I	Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	41	32.5	37.6
61 Completed Court Commitment			0.1			2.3			2.7	15	11.9	4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1	1	8.0	23.8
63 Moved			0.2			0.5			9.1	1	8.0	3.2
64 Transferred			3.7			2.7			7.6	26	20.6	5.6
65 Incarcerated			0.2			0.1			1.1	8	6.3	3.1
66 Broke Rules			2.1			8.8			19.7	7	5.6	4.9
67 AWOL			18.6			11.3			11.0	27	21.4	4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4
91 Administrative Discharge												4.6
	Count		Percent									
Clients Not Seen Within 90 Days	69		66.3									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 HUMAN SKILLS & RESOURCES (461)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =5 Number of Results Needing Improvement =3

Indicators	Indicators:											
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing					
		Standard	Average	Numerator	Denominator	Score	Score to State Std					
Detox	Level of Functioning Improvement	80										
	Planned Discharges	80										
	14-Day Follow-up	25										
	Initiation of Treatment											
	Engagement in Treatment											
Residential	Readmissions within 30 days	2										
	Readmissions within 90 days	6										
	Level of Functioning Improvement	80										
	Planned Discharges	85										
	14-Day Followup	35										
	Initiation of Treatment											
	Engagement in Treatment											
Halfway	Level of Functioning Improvement	80										
	Planned Discharges	90										
	Employment	80										
	Initiation of Treatment											
	Engagement in Treatment											
Outpatient	Level of Functioning Improvement	30	48.3	34	48	70.8	☺					
	Planned Discharges	35	45.9	11	49	22.4	8					
	Employment	20	16.8	4	13	30.8	©					
	Initiation of Treatment		77.6	115	130	88.5	©					
	Engagement in Treatment		62.6	103	130	79.2	©					
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before		Indicator	December Occasion					
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg					
	DUI Convictions											
	Incarceration											
				# Clients in	# Deaths in							
Post Dischar	ge			Year before Treatment	Year After Treatment							
	Mortality		1.0	1	0	0.0	☺					
			.	Voor hoforo	Voor following	Indicator	Populto Comparing					
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg					
	DUI Convictions		7 Wordge				ŭ					
	Incarceration											
	Median Wages		\$376.90	\$2,572.80	\$0.00	-\$2,572.80	⊜					
			-2.49%	00.00%	0.00%	100.00%	8					
	Clients With Wages		-2.4970	00.0070	0.0070	100.0070	\omega					
Congress	urvov (EV02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing					
consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg					
	Satisfaction											
	Favorable Outcomes											
	Service Quality											
	Favorable Time to First Service											
	Convenient Time											

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

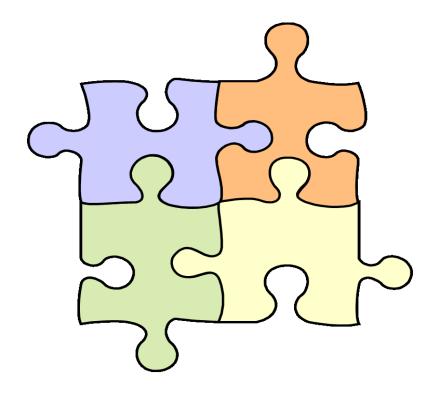
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o Mortality The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

PAYNE COUNTY DRUG COURT, INC. (462)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PAYNE COUNTY DRUG COURT, INC. (462)

Clients Admitted and Served at the Agency (CY02)

21

		4. 4.		0
Descrin	tive Sta	atietice	(C:Y(1)	Clients)

		Sex (%)		Age (%)		Race (%)					Homeless (%)
		Male	Female	0-17	18-2	5 20	6+ V	/hite	Black	Nat Am	Asian	Hispanic	
Agency		81	19	0	38	3	52	71	10	14	0	0	0
State Avg		60	40	11	2	4	55	68	14	13	0	3	6
		IV Drug	Use (%)			rug of Ch	oice (%)		Pre	egnant (%)	DOC C	ustody (%)	No ASI (%)
		History	Route	Alcohol	Meth	Cocaine	Marijuana	a C	Other				
Agency		19	10	81	24	24	67		0	5		0	0
State Avg		29	20	62	26	17	46		26	2		10	24
		Οι	itpatient Staf	Profile by	Degree		Outpa	atient S	Staff Profile	e by Certific	ation		
	None	Associate	e Bachelors	Masters	Doctor	ate Total	CADC	CAC	C CCN	/ CPS	Other		
	0	() 2	1		0 ;	3 1	1	(0 0	0		

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	21		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	928		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	44.2		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	3		

Discharges

					D .00a.	9						
	Detox				Resid	ential		Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	2	66.7	37.6
61 Completed Court Commitment			0.1			2.3			2.7	1	33.3	4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1			23.8
63 Moved			0.2			0.5			9.1			3.2
64 Transferred			3.7			2.7			7.6			5.6
65 Incarcerated			0.2			0.1			1.1			3.1
66 Broke Rules			2.1			8.8			19.7			4.9
67 AWOL			18.6			11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4
91 Administrative Discharge												4.6
	Count		Percent									
Clients Not Seen Within 90 Days	5	5	62.5									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PAYNE COUNTY DRUG COURT, INC. (462)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =4 Improvement =0

Indiantara	Indicators:			Ju	ininary results -	improvement o			
	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing		
Onort Tomic	outcomes (OTOL Shorts)	Standard	Average		Denominator	Score	Score to State Std		
Detox	Level of Functioning Improvement	80							
	Planned Discharges	80							
	14-Day Follow-up	25							
	Initiation of Treatment								
	Engagement in Treatment								
Residential	Readmissions within 30 days	2							
	Readmissions within 90 days	6							
	Level of Functioning Improvement	80							
	Planned Discharges	85							
	14-Day Followup	35							
	Initiation of Treatment								
	Engagement in Treatment								
Halfway	Level of Functioning Improvement	80							
	Planned Discharges	90							
	Employment	80							
	Initiation of Treatment								
	Engagement in Treatment								
Outpatient	Level of Functioning Improvement	30	48.3	2	2	100.0	©		
	Planned Discharges	35	45.9	2	3	66.7	☺		
	Employment	20							
	Initiation of Treatment		77.6	11	13	84.6	☺		
	Engagement in Treatment		62.6	9	13	69.2	☺		
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing		
Recidivism			(%)		Treatment	(%)	Score to State Avg		
	DUI Convictions								
	Incarceration								
				# Clients in	# Deaths in				
Post Dischar	rge			Year before	Year After Treatment				
	Mortality			Treatment	Heatment				
			6	Year before	Year following	Indicator	Results Comparing		
Difference B	etween Pre & Post Treatment		State Average	Treatment	Treatment	Score	Score to State Avg		
	DUI Convictions		Average				J		
	Incarceration								
	Median Wages								
	Clients With Wages								
Concumor	turyov (EV02 Clionto)		State	Indicator	Indicator	Indicator	Results Comparing		
CONSUMER S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg		
	Satisfaction								
	Favorable Outcomes								
	Service Quality								
	Favorable Time to First Service								
	Convenient Time								

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

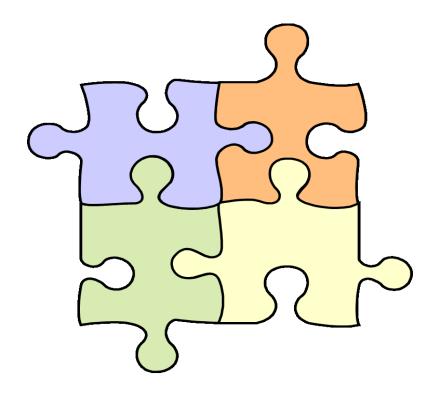
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o Mortality The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

FOCUS (463)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 FOCUS (463)

Clients Admitted and Served at the Agency (CY02)

Descriptive	Statistics	s (CYC	2 Clients)												
		Sex (%)		Age (%	%)					Race (%	b)		Homeless (%)	
	M	ale	Female	0-17	0-17 18-25 26+		V	White Black Nat Am			Asian	Hispanic	<u> </u>		
Agency		52	48	0	34	62		59	()	38	0	0	24	
State Avg		60	40	11	24	1 55		68	14	4	13	0	3	6	
	IV	Drug (Jse (%)		D	rug of Choi	ce (%)			Pregn	ant (%)	DOC Custody (%)		No ASI (%)	
	His	story	Route	Alcohol	Meth	Cocaine	Marijuana	a (Other						
Agency		72	72	66	97	0	62	2	0		14		97	3	
State Avg		29	20	62	26	17	46	6	26		2		10	24	
		Ou	tpatient Staff	Profile by	Degree		Outpatient Staff Profile by Certification								
	None As	sociate	Bachelors	Masters	Doctora	ate Total	CADC	CA	с с	CM	CPS	Other			
	1	0	1	1		0 3	2	0)	0	1	1			
					Clients	Admitted a	and Serve	d by L	evel of	Care					

Clients Admitted	and Served by	y Level of Care
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Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	29		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	786		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	27.1		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	2		

Discharges

					D.00a.	9							
	Detox				Resid	ential		Halfway		Outpatient			
	N	%	State %	N	%	State %	N	%	State %	N	%	State %	
60 Completed Treatment			64.5			65.7			35.5	7	50.0	37.6	
61 Completed Court Commitment			0.1			2.3			2.7	2	14.3	4.5	
62 Left ACA/ 90 Days			10.1			7.3			12.1			23.8	
63 Moved			0.2			0.5			9.1			3.2	
64 Transferred			3.7			2.7			7.6			5.6	
65 Incarcerated			0.2			0.1			1.1	1	7.1	3.1	
66 Broke Rules			2.1			8.8			19.7	4	28.6	4.9	
67 AWOL			18.6			11.3			11.0			4.9	
68 Death			0.0			0.0			0.3			0.4	
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4	
91 Administrative Discharge												4.6	
	Count		Percent										
Clients Not Seen Within 90 Days	5	5	35.7										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 FOCUS (463)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =5 Number of Results Needing Improvement =0

	-,			Ju	ininiary resource o		orovernent o
Indicators							
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
		Stariuaru	Average	Numerator	Denominator	Score	Score to State Stu
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	40.2	0	0		0
Carpation	Planned Discharges	35	48.3 45.9	8 6	9 8	88.9 75.0	© •
	Employment						©
	Initiation of Treatment	20	16.8 77.6	2 29	4 32	50.0 90.6	©
							©
	Engagement in Treatment		62.6	25	32	78.1	©
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Discha	rae			Year before	Year After		
r ost Discha	•			Treatment	Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
Consumar S	urvey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
- Consumer S			Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						
	-						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

SHEKINAH COUNSELING SERVICES (464)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 SHEKINAH COUNSELING SERVICES (464)

Clients Admitted and Served at the Agency (CY02)

Descriptive S	Statistics (CY02 Clients)	
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0

0

1

1

		Sex (%)		Age (9	%)				Race (%)		Homeless (%)
	Ма	е	Female	0-17	18-25	5 26+	Whi	te Bl	ack	Nat Am	Asian	Hispanic	
Agency		16	84	0	44	52	! 8	88	4	8	0	0	0
State Avg		60	40	11	24	4 55		88	14	13	0	3	6
	IV I	Orug I	Use (%)		D	rug of Choic	ce (%)		Pre	gnant (%)	DOC C	ustody (%)	No ASI (%)
	Hist	ory	Route	Alcohol	Meth	Cocaine	Marijuana	Othe	r	_			
Agency		32	20	72	32	4	32	8		4		8	0
State Avg		29	20	62	26	17	46	26		2		10	24
		Ou	tpatient Staf	f Profile by	Degree		Outpatie	ent Staff	Profile	e by Certific	ation		
	None Ass	ociate	e Bachelors	Masters	Doctora	ate Total	CADC	CAC	CCM	I CPS	Other		•

Clients Admitted and Served by Level of Care

2

0

0

1

0

0

2

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	25
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	145
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	5.8
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

	Detox		Residential		Halfway			Outpatient			
N	%	State %	N	%	State %	N	%	State %	N	%	State %
		64.5			65.7			35.5	5	25.0	37.6
		0.1			2.3			2.7			4.5
		10.1			7.3			12.1	11	55.0	23.8
		0.2			0.5			9.1	2	10.0	3.2
		3.7			2.7			7.6	1	5.0	5.6
		0.2			0.1			1.1			3.1
		2.1			8.8			19.7	1	5.0	4.9
		18.6			11.3			11.0			4.9
		0.0			0.0			0.3			0.4
		0.3			1.3			1.0			7.4
											4.6
	N	N %	64.5 0.1 10.1 0.2 3.7 0.2 2.1 18.6 0.0	64.5 0.1 10.1 0.2 3.7 0.2 2.1 18.6 0.0	64.5 0.1 10.1 0.2 3.7 0.2 2.1 18.6 0.0	64.5 65.7 0.1 2.3 10.1 7.3 0.2 0.5 3.7 2.7 0.2 0.1 2.1 8.8 18.6 11.3 0.0 0.0	64.5 65.7 0.1 2.3 10.1 7.3 0.2 0.5 3.7 2.7 0.2 0.1 2.1 8.8 18.6 11.3 0.0 0.0	64.5 65.7 0.1 2.3 10.1 7.3 0.2 0.5 3.7 2.7 0.2 0.1 2.1 8.8 18.6 11.3 0.0 0.0	64.5 65.7 35.5 0.1 2.3 2.7 10.1 7.3 12.1 0.2 0.5 9.1 3.7 2.7 7.6 0.2 0.1 1.1 2.1 8.8 19.7 18.6 11.3 11.0 0.0 0.3	64.5 65.7 35.5 5 0.1 2.3 2.7 10.1 7.3 12.1 11 0.2 0.5 9.1 2 3.7 2.7 7.6 1 0.2 0.1 1.1 2.1 8.8 19.7 1 18.6 11.3 11.0 0.0 0.0 0.3	64.5 65.7 35.5 5 25.0 0.1 2.3 2.7 10.1 7.3 12.1 11 55.0 0.2 0.5 9.1 2 10.0 3.7 2.7 7.6 1 5.0 0.2 0.1 1.1 2.1 8.8 19.7 1 5.0 18.6 11.3 11.0 0.0 0.0 0.3

Clients Not Seen Within 90 Days

General Notes:

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 SHEKINAH COUNSELING SERVICES (464)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =1 Number of Results Needing Improvement =1

Indicators					······ ,		
Indicators		01.1	01.1	1 12 1	1 2 4	1 2 4	D # 0 .
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
_			Average	Numerator	Denominator	Ocorc	ocore to otate of
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	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup						
		35					
	Initiation of Treatment						
	Engagement in Treatment						
		00					
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment		77.6	30	34	88.2	☺
	Engagement in Treatment		62.6	20	34	58.8	⊗
			0	" :	# ·	Indicator	
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
	modroor daterr			# Clients in	# Deaths in		
Doot Diocho				Year before	Year After		
Post Discha	-			Treatment	Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	-						
	Clients With Wages						
Canarina	um (av. (EV02 Client=)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

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State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

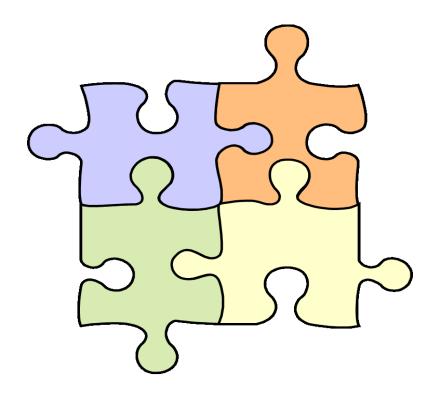
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- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
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- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Clients Admitted and Served at the Agency (CY02)

7

Descriptive	Statistics	(CY02	Clients)
	c	Say (%)	

	Sex	(%)		Age	(%)				Race (%))		Homeless (%)
	Male	Female	0-17	18-2	25 26+	Whit	e Bla	ack	Nat Am	Asian	Hispanic	
Agency	86	14	100		0 0) 10	0	0	0	0	0	0
State Avg	60	40	11	2	24 55	5 6	8	14	13	0	3	6
	IV Drug	Use (%)		[Orug of Choi	ce (%)		Pre	egnant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	57	0	14	100	0		0		0	0
State Avg	29	20	62	26	17	46	26		2		10	24
	0	utpatient St	aff Profile by	Dearee		Outnatie	nt Staff	Profil	e by Certific	ation		

None Associate Bachelors Masters Doctorate Total CADC CAC CCM CPS Other 0 0 0 1 1 1 3 1 0 0 2

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	7
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	138
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	19.8
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

					Dischar	ges						
		D	etox		Resid	ential	I	Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	2	100.0	37.6
61 Completed Court Commitment			0.1			2.3			2.7			4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1			23.8
63 Moved			0.2			0.5			9.1			3.2
64 Transferred			3.7			2.7			7.6			5.6
65 Incarcerated			0.2			0.1			1.1			3.1
66 Broke Rules			2.1			8.8			19.7			4.9
67 AWOL			18.6			11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4
91 Administrative Discharge												4.6
	Coun	t	Percent									
Clients Not Seen Within 90 Days		0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

All Clients

Indicator Number of Positive Number of Results Needing
Summary Results =2 Improvement =0

Indicators					,		
		State	State	Indicator	Indicator	Indicator	Results Comparing
Short-Term C	Outcomes (CY02 Clients)	Standard	Average		Denominator	Score	Score to State Std
D-4	Lavel of Franchischer Income		7.1.0.ago		201101111110101	333.3	
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
5	D 1 : : : : : : : : : : : : : : : : : :						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
Hallway	Planned Discharges	90					
	Employment						
	Initiation of Treatment	80					
	Engagement in Treatment						
	Lingagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment	20	77.6	1	1	100.0	•
	Engagement in Treatment		62.6	1	1	100.0	© ©
Long-Term C	Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	rreatment	Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rne			Year before	Year After		
i oot Dioonal	Mortality			Treatment	Treatment		
	Wortanty						
			.	Voor hoforo	Voor following	Indicator	Bosulto Comparina
Difference R	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Difference B	DUI Convictions		Average				
	Incarceration						
	Median Wages						
	Clients With Wages						
Consumer S	urvey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
			Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

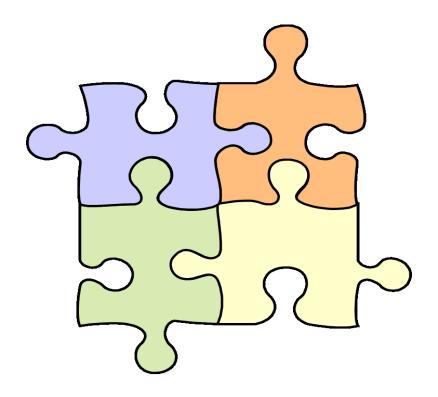
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

THE BROWN SCHOOLS OF OKLAHOMA, INC (470)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 THE BROWN SCHOOLS OF OKLAHOMA, INC (470)

Clients Admitted and Served at the Agency (CY02)

61

Descriptive Statistic	cs (CY02 Clients)
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0

0

1

4

	Sex	(%)		Age	(%)				Homeless (%)			
	Male	Female	0-17	18-2	25 26+	- WI	nite B	Black	Nat Am	Asian	Hispanic	
Agency	2	98	0	2	6 72	2	39	52	7	0	2	5
State Avg	60	40	11	2	24 55	5	68	14	13	0	3	6
IV Drug Use (%)				[Orug of Choi	ce (%)		Pre	egnant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Othe	er				
Agency	15	11	61	15	21	69	21		5		2	0
State Avg	29	20	62	26	17	46	26	i	2		10	24
	Outpatient Staff Profile by I			Degree	Degree Outpatient Staff Profile by Certification							
	None Associa	ite Bachelo	rs Masters	Docto	rate Total	CADC	CAC	CCI	/ CPS	Other		

Clients Admitted and Served by Level of Care

1

0

0

0

0

5

0

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	61		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	3,945		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	64.7		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	11		

Discharges

					Discilai	ges						
		De	etox		Resid	ential	l	Halfway	alfway		Outpatien	
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	48	81.4	37.6
61 Completed Court Commitment			0.1			2.3			2.7			4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1	6	10.2	23.8
63 Moved			0.2			0.5			9.1			3.2
64 Transferred			3.7			2.7			7.6			5.6
65 Incarcerated			0.2			0.1			1.1			3.1
66 Broke Rules			2.1			8.8			19.7			4.9
67 AWOL			18.6			11.3			11.0	1	1.7	4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0	4	6.8	7.4
91 Administrative Discharge												4.6
	Count	<u> </u>	Percent									
Clients Not Seen Within 90 Days	8	3	14.5									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

THE BROWN SCHOOLS OF OKLAHOMA, INC (470)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =3 Number of Results Needing Improvement =2

Indicators				Ju	ininary results o	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	orovement 2
Indicators Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	2	38	5.3	☺
	Planned Discharges	35	45.9	42	47	89.4	☺
	Employment	20	16.8	1	38	2.6	☺
	Initiation of Treatment		77.6	38	47	80.9	☺
	Engagement in Treatment		62.6	36	47	76.6	©
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	rreament	Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Discha	rge			Year before Treatment	Year After Treatment		
	Mortality			rreatment	rreatment		
			04-4-	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		State Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		, wordgo				· ·
	Incarceration						
	Median Wages						
	Clients With Wages						
Concumor	eurvey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
Somsumer 5			Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

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Long-Term Outcome Notes:

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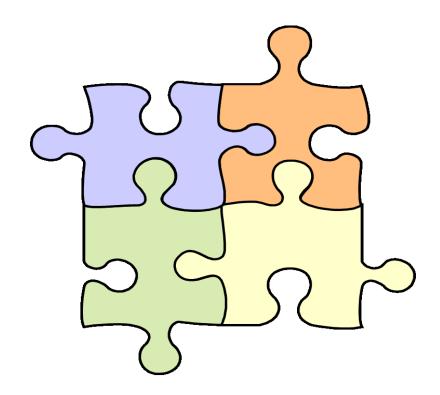
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

COUNSELING CENTER OF S.E. OKLAHOMA (471)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COUNSELING CENTER OF S.E. OKLAHOMA (471)

Clients Admitted and Served at the Agency (CY02) 217

Other

27

0

Descriptive	Statistics	(CY02	Clients)
		3 (0/)	

9

None Associate Bachelors Masters

25

0

	Sex (%) Age (%)							Homeless (%)				
	Male	Female	0-17	18-2	25 26+	Whi	te B	lack	Nat Am	Asian	Hispanic	
Agency	7	93	1	3	9 57	·	72	12	9	2	2	2
State Avg	60	40	11	2	24 55	6	88	14	13	0	3	6
	IV Drug	Use (%)		[Orug of Choi	ce (%)		Pre	egnant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Othe	er			_	
Agency	23	12	82	29	5	55	24		7		2	11
State Avg	29	20	62	26	17	46	26		2		10	24
_	0	utpatient Sta	aff Profile by	Degree		Outpation	ent Staf	f Profil	e by Certific	ation		

Clients Admitted and Served by Level of Care

CADC

1

CAC

1

CCM

3

Doctorate Total

1

51

16

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	217	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	14,058	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	64.8	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	39	

Discharges

					Dischar	ges							
		D	etox		Resid	ential	I	Halfway			Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %	
60 Completed Treatment			64.5			65.7			35.5	17	9.4	37.6	
61 Completed Court Commitment			0.1			2.3			2.7	1	0.6	4.5	
62 Left ACA/ 90 Days			10.1			7.3			12.1	54	29.8	23.8	
63 Moved			0.2			0.5			9.1	13	7.2	3.2	
64 Transferred			3.7			2.7			7.6	22	12.2	5.6	
65 Incarcerated			0.2			0.1			1.1			3.1	
66 Broke Rules			2.1			8.8			19.7	14	7.7	4.9	
67 AWOL			18.6			11.3			11.0	6	3.3	4.9	
68 Death			0.0			0.0			0.3	1	0.6	0.4	
69 Failed to Begin Treatment			0.3			1.3			1.0	53	29.3	7.4	
91 Administrative Discharge												4.6	
	Coun	t	Percent										
Clients Not Seen Within 90 Days		4	38.3										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COUNSELING CENTER OF S.E. OKLAHOMA (471)

All Clients

Indicator Number of Positive Number of Results Needing
Summary Results =4 Improvement =1

OCCINOLLI	NO OLIVIER OF G.L. ORLANOW	~ (+ <i>i</i> i)		Su	mmary Results -4	11111	orovernent – r
Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment	20					
	Engagement in Treatment						
	Lingagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
0	Level of Franchischer levels and						
Outpatient	Level of Functioning Improvement	30	48.3	33	87	37.9	©
	Planned Discharges	35	45.9	7	91	7.7	8
	Employment	20	16.8	25	83	30.1	☺
	Initiation of Treatment		77.6	174	213	81.7	©
	Engagement in Treatment		62.6	138	213	64.8	©
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	rreatment	Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rge			Year before Treatment	Year After Treatment		
	Mortality			Healtheni	rreatment		
	•						
			State	Year before Treatment	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	reatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
Consumer S	urvey (FY02 Clients)		State	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		Average	ivuilleratui	הפווחווווומוחו	30016	Score to State Avg
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

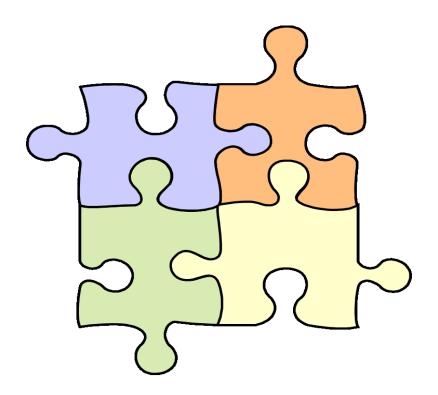
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

COMMUNITY CHILDREN'S SHELTER (475)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COMMUNITY CHILDREN'S SHELTER (475)

Clients Admitted and Served at the Agency (CY02)

14

Descriptive Statistics	(CY02 Clients))
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	Sex	(%)		Age	(%)			R	Race (%))		Homeless (%)
	Male	Female	0-17	18-2	25 26+	Whit	e Bla	ick Na	at Am	Asian	Hispanic	
Agency	0	100	0	3	66 50	4	3	21	36	0	0	0
State Avg	60	40	11	2	24 55	6	8	14	13	0	3	6
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pregna	nt (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	21	7	71	7	36	50	29		21		0	0
State Avg	29	20	62	26	17	46	26		2		10	24
	0	utpatient Sta	aff Profile by	Degree		Outpatie	ent Staff I	Profile by	Certific	ation		

None Associate Bachelors Masters Doctorate Total CADC CAC CCM Other 0 0 4 0 8 0 0 0 1 0

Clients Admitted and Served by Level of Care

Detox		Residential	Residential			Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	14		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	588		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	42.0		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	2		

Discharges

					Discilai	yes						
		D	etox		Resid	ential	I	Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	7	53.8	37.6
61 Completed Court Commitment			0.1			2.3			2.7			4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1	2	15.4	23.8
63 Moved			0.2			0.5			9.1			3.2
64 Transferred			3.7			2.7			7.6	1	7.7	5.6
65 Incarcerated			0.2			0.1			1.1			3.1
66 Broke Rules			2.1			8.8			19.7			4.9
67 AWOL			18.6			11.3			11.0	1	7.7	4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0	2	15.4	7.4
91 Administrative Discharge												4.6
	Count	<u> </u>	Percent									
Clients Not Seen Within 90 Days	į.	5	35.7									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COMMUNITY CHILDREN'S SHELTER (475)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =2

lu di actore				Ju	illinary results 2		orovernent 2
Indicators Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
SHOIL-TEITH	Outcomes (0102 Ghents)	Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	1	11	9.1	8
	Planned Discharges	35	45.9	7	11	63.6	☺
	Employment	20					
	Initiation of Treatment		77.6	8	9	88.9	☺
	Engagement in Treatment		62.6	5	9	55.6	8
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Discha	rae			Year before	Year After		
	Mortality			Treatment	Treatment		
	Wortanty						
Difference B	etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Dillerence B			Average	rreatment	rreaunent	Ocorc	ocore to otate Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
	(T)(00 0U (1)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

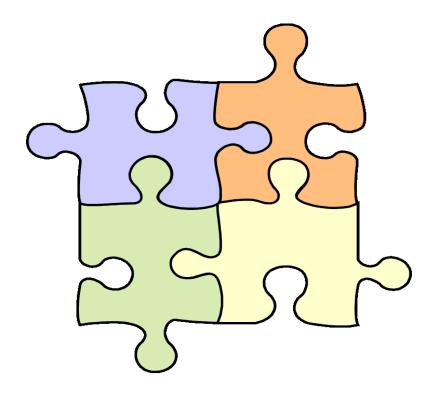
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

RIVERSIDE COUNSELING (476)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RIVERSIDE COUNSELING (476)

Clients Admitted and Served at the Agency (CY02)

Descriptive Statistics	(CY02 Clients)
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	Sex ((%)		Age	(%)		Race (%)						
	Male	Female	0-17	18-2	25 26+	Whit	te Bla	ack	Nat Am	Asian	Hispanic		
Agency	66	34	0	1	8 68	8	80	2	14	0	0	0	
State Avg	60	40	11	2	24 55	6	88	14	13	0	3	6	
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pre	egnant (%)	DOC Custody (%)		No ASI (%)	
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	ſ	<u>.</u>				
Agency	20	2	34	48	5	11	23		0		14	0	
State Avg	29	20	62	26	17	46	26		2		10	24	
	Oı	utpatient Sta	aff Profile by	Degree		Outpatie	ent Staff	Profil	e by Certific	ation			

None Associate Bachelors Masters CADC CAC CCM **CPS** Other Doctorate Total 0 0 0 12 6 0 2 0 11 1 0

Clients Admitted and Served by Level of Care

Detox		Residential	Residential			Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	43		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	1,836		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	42.7		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	5		

Discharges

		De	etox		Resid	Residential Halfway				Outpatient			
	N	%	State %	N	%	State %	N	%	State %	N	%	State %	
60 Completed Treatment			64.5			65.7			35.5	1	100.0	37.6	
61 Completed Court Commitment			0.1			2.3			2.7			4.5	
62 Left ACA/ 90 Days			10.1			7.3			12.1			23.8	
63 Moved			0.2			0.5			9.1			3.2	
64 Transferred			3.7			2.7			7.6			5.6	
65 Incarcerated			0.2			0.1			1.1			3.1	
66 Broke Rules			2.1			8.8			19.7			4.9	
67 AWOL			18.6			11.3			11.0			4.9	
68 Death			0.0			0.0			0.3			0.4	
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4	
91 Administrative Discharge												4.6	
	Count		Percent										
Clients Not Seen Within 90 Days)	90.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RIVERSIDE COUNSELING (476)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =3 Number of Results Needing Improvement =0

KIVLKOIDL	TVEROIDE GOONGEEING (470)			Su	mmary Results -3	11111	Diovernent –0
Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35	45.9	1	1	100.0	☺
	Employment	20					
	Initiation of Treatment		77.6	38	44	86.4	☺
	Engagement in Treatment		62.6	34	44	77.3	☺
Long-Term C	Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in Year before	# Deaths in Year After		
Post Dischar	rge			Treatment	Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
Consumer S	urvey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		/ worage				3
	Favorable Outcomes						
	Service Quality						
	•						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

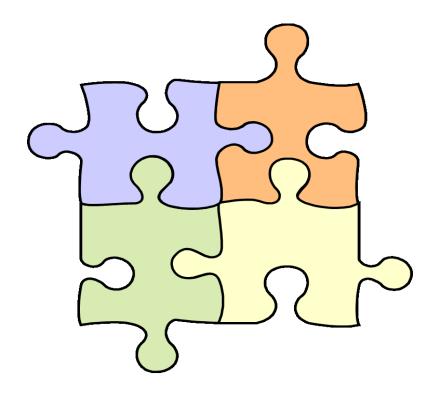
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

CARL ALBERT C.M.H.C. (501)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CARL ALBERT C.M.H.C. (501)

Clients Admitted and Served at the Agency (CY02)

44

			(/									44			
Descriptive	Statis	tics (CY	02 Clients)											
		Sex (Age (Race (%	,		Home	less (%)
_		Male	Female		0-17	18-25		Wh			Nat Am 32	Asian	Hispanic		•
Agency		73	27		0	27			64	2		2	0		0
State Avg		60	40		11	24	1 55		68	14	13	0	3		6
		IV Drug	Use (%)			D	rug of Choic	e (%)		Pregi	nant (%)	DOC Cu	ıstody (%)	No	ASI (%)
		History	Route	Alco		Meth	Cocaine	Marijuana	Othe						
Agency		43	30	-	70	61	11	57	16		2		34		0
State Avg		29	20	(62	26	17	46	26		2		10		24
		Ou	ıtpatient Sta	ff Profi	le by I	Degree		Outpat	ent Staf	f Profile I	oy Certific	cation	SAS Trea	eatment Funding F	
	None	Associate	e Bachelor	s Mas	sters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			
	0	() 1		0		0 1	1	0	0	0	0			\$92,355.00
						Clients	Admitted a	nd Served I	y Leve	of Care					
Detox			F	Residen	itial			Half	way			Out	patient		
Clients				ients			0	Clie	nts		0	Clier	nts		44
Units of Ser	Jnits of Service 0 Units of Service		е	0		s of Ser	vice	0	Unit	s of Service		582			
Avg Hours F	Avg Hours Per Client 0.0 Avg Days Per Client		Client	0.0			er Client		Avg	Hours Per Cli	ent	13.2			
Avg Daily C	ensus	(0 A	/g Daily	y Cens	sus	0	_	Daily Co		0	Avg	Daily Census		2
							ı	ت Discharges	,						
					Deta	ox		Residentia	al		Halfwa	ay		Outpatie	ent
			_ I	N 9	%	State %	N	% S	tate %	N	l %	State	% N	%	State %
60 Complete	ed Treat	tment				64.5			65.7			35.5	5 28	65.1	37.6
61 Complete	ed Cour	t Commitn	nent			0.1			2.3			2.7	7		4.5
62 Left ACA	/ 90 Day	ys				10.1			7.3			12.1	1 12	27.9	23.8
63 Moved						0.2			0.5			9.1	1		3.2
64 Transferr	ed					3.7			2.7			7.6	3		5.6
65 Incarcera	ated					0.2			0.1			1.1	1 3	7.0	3.1
66 Broke Ru	ıles					2.1			8.8			19.7	7		4.9
67 AWOL						18.6			11.3			11.0			4.9
68 Death						0.0			0.0			0.3			0.4
69 Failed to	Begin T	reatment				0.3			1.3			1.0)		7.4
91 Administ	rative D	ischarge													4.6
			C	ount	Pe	ercent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

39.5

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

17

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CARL ALBERT C.M.H.C. (501)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =5 Number of Results Needing Improvement =0

Indicators	: :						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	22	43	51.2	☺
	Planned Discharges	35	45.9	28	40	70.0	<u>©</u>
	Employment	20	16.8	3	15	20.0	©
	Initiation of Treatment		77.6	11	11	100.0	☺
	Engagement in Treatment		62.6	10	11	90.9	©
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rge			Year before Treatment	Year After Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		J				
	Incarceration						
	Median Wages						
	· ·						
	Clients With Wages						
Consumer S	survey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
			Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

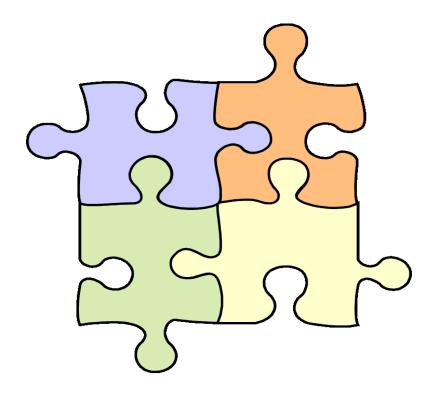
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

BILL WILLIS MENTAL HEALTH (503)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 BILL WILLIS MENTAL HEALTH (503)

Clients Admitted and Served at the Agency (CY02) 787

	4.	~	(A) (A)
Decrii	TIVA .	Statietice (CY02 Clients)

	Sex ((%)		Age (%)					Homeless (%)		
	Male	Female	0-17	18-2	26+	White	e Blad	ck Nat Am	Asian	Hispanic	
Agency	53	47	2	2	4 64	6-	4	6 28	0	1	2
State Avg	60	40	11	2	24 55	6	8	14 13	0	3	6
	IV Drug	Use (%)		Orug of Choi	ce (%)		Pregnant (%)	DOC C	ustody (%)	No ASI (%)	
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other				
Agency	38	31	59	41	9	46	34	2		21	51
State Avg	29	20	62	26	17	46	26	2		10	24

SAS Treatment Funding FY02	ication	oy Certif	f Profile b	atient Stat	Outpa	Outpatient Staff Profile by Degree								
	Other	CPS	CCM	CAC	CADC	Γotal	Doctorate	Masters	Bachelors	Associate	None			
\$377,226.00	0	0	2	0	5	49	3	14	27	3	2			

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	248	Clients	0	Clients	576		
Units of Service	0	Units of Service	5,738	Units of Service	0	Units of Service	16,647		
Avg Hours Per Client	0.0	Avg Days Per Client	23.1	Avg Days Per Client	0.0	Avg Hours Per Client	28.9		
Avg Daily Census	0	Avg Daily Census	16	Avg Daily Census	0	Avg Daily Census	46		

Discharges

				•	Jischang	63						
	Detox				Reside	ntial	I	Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5	165	65.2	65.7			35.5	124	27.3	37.6
61 Completed Court Commitment			0.1	9	3.6	2.3			2.7	55	12.1	4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1	87	19.2	23.8
63 Moved			0.2			0.5			9.1	30	6.6	3.2
64 Transferred			3.7	4	1.6	2.7			7.6	31	6.8	5.6
65 Incarcerated			0.2			0.1			1.1	6	1.3	3.1
66 Broke Rules			2.1	23	9.1	8.8			19.7	26	5.7	4.9
67 AWOL			18.6	51	20.2	11.3			11.0	56	12.3	4.9
68 Death			0.0	1	0.4	0.0			0.3	4	0.9	0.4
69 Failed to Begin Treatment			0.3			1.3			1.0	35	7.7	7.4
91 Administrative Discharge												4.6
	Count	_ [Percent									
Clients Not Seen Within 90 Days	138	3	20.1									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

All Clients

Indicator Number of Positive Number of Results Needing

BILL WILLIS MENTAL HEALTH (503) Summary Results =8 Improvement =16 Indicators: State State Indicator Indicator Indicator Results Comparing **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std **Detox** Level of Functioning Improvement 80 Planned Discharges 80 25 14-Day Follow-up Initiation of Treatment **Engagement in Treatment** Residential Readmissions within 30 days 2 1.7 6 289 2.1 (3) Readmissions within 90 days 6 3.5 12 289 4.2 Level of Functioning Improvement 80 74.4 168 261 64.4 (3) Planned Discharges 85 74.0 173 261 66.3 (Ξ) 14-Day Followup 35 2.6 27.4 39 8 1 Initiation of Treatment 98.9 194 199 97.5 (3) **Engagement in Treatment** 12.2 14 199 7.0 (3) 80 Halfway Level of Functioning Improvement Planned Discharges 90 **Employment** 80 Initiation of Treatment **Engagement in Treatment** Outpatient Level of Functioning Improvement 30 48.3 126 279 0 45.2 Planned Discharges 35 45.9 79 294 26.9 8 Employment 20 16.8 17 209 8.1 (3) Initiation of Treatment 77.6 118 219 53.9 8 **Engagement in Treatment** 62.6 80 219 36.5 (Ξ) Indicator State # in Year before # in Year **Long-Term Outcomes (CY00 Clients)** Score **Results Comparing** Average Treatment following Score to State Avg (%) Recidivism (%) Treatment 39 6.8 5 12.8 8 **DUI Convictions** 6 0 13.0 0.0 (3) Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment Treatment Mortality 1.0 1.2 (Ξ) 242 3 Year following Year before Indicator Results Comparing State Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average 16.12% **DUI Convictions** -7.16% 5.79% -10.33% 2.48% 8 Incarceration -1.38% 4.55% 7.02% \$1,501.70 (3) Median Wages \$376.90 \$1,734.00 \$232.40 -2.49% 44.63% -5.79% (Ξ) Clients With Wages 38.84% State Indicator Indicator Indicator **Results Comparing Consumer Survey (FY02 Clients)** Denominator Score to State Avg Numerator Score Average Satisfaction 919 47 97.9 0 48 **Favorable Outcomes** 94.8 47 48 97.9 0 Service Quality 93.0 42 44 95.5 0 48 91.7 924 44 Favorable Time to First Service 8

92.3

46

47

97.9

0

Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

EDWIN FAIR CMHC (551)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 EDWIN FAIR CMHC (551)

Clients Admitted and Served at the Agency (CY02)

68

Accerintive	Statistics	(CV02 Cliente)	
escriptive	Statistics	(CY02 Clients)	

Sex (%)			Age ((%)				Homeless (%)		
Male	Female	0-17	18-2	5 26+	White	e Blac	k Nat Am	Asian	Hispanic	
70	30	0	2	9 59	76	3	5 12	1	3	0
60	40	11	2	4 55	68	3 1	14 13	0	3	6
IV Drug	Use (%)		Drug of Choice (%)				Pregnant (%)	DOC C	ustody (%)	No ASI (%)
History	Route	Alcohol	Meth	Cocaine	Marijuana	Other				
28	16	63	14	22	45	29	0		22	13
29	20	62	26	17	46	26	2		10	24
	Male 70 60 IV Drug History 28	70 30 60 40 IV Drug Use (%) History Route 28 16	Male Female 0-17 70 30 0 60 40 11 IV Drug Use (%) History Route Alcohol 28 16 63 30 30 30	Male Female 0-17 18-2 70 30 0 2 60 40 11 2 IV Drug Use (%) 28 16 63 14	Male Female 0-17 18-25 26+ 70 30 0 29 59 60 40 11 24 55 IV Drug Use (%) Drug of Choice History Route Alcohol Meth Cocaine 28 16 63 14 22	Male Female 0-17 18-25 26+ White 70 30 0 29 59 76 60 40 11 24 55 68 IV Drug Use (%) Drug of Choice (%) History Route Alcohol Meth Cocaine Marijuana 28 16 63 14 22 45	Male Female 0-17 18-25 26+ White Black 70 30 0 29 59 76 60 40 11 24 55 68 1 IV Drug Use (%) Drug of Choice (%) History Route Alcohol Meth Cocaine Marijuana Other 28 16 63 14 22 45 29	Male Female 0-17 18-25 26+ White Black Nat Am 70 30 0 29 59 76 5 12 60 40 11 24 55 68 14 13 IV Drug Use (%) Drug of Choice (%) Pregnant (%) History Route Alcohol Meth Cocaine Marijuana Other 28 16 63 14 22 45 29 0	Male Female 0-17 18-25 26+ White Black Nat Am Asian 70 30 0 29 59 76 5 12 1 60 40 11 24 55 68 14 13 0 IV Drug Use (%) Drug of Choice (%) Pregnant (%) DOC Colspan="6">DOC Co	Male Female 0-17 18-25 26+ White Black Nat Am Asian Hispanic 70 30 0 29 59 76 5 12 1 3 60 40 11 24 55 68 14 13 0 3 IV Drug Use (%) Drug of Choice (%) Pregnant (%) DOC Custody (%) History Route Alcohol Meth Cocaine Marijuana Other 28 16 63 14 22 45 29 0 22

SAS Treatment Funding FY02	ication	Outpatient Staff Profile by Certification						Outpatient Staff Profile by Degree								
	Other	CPS	CCM	CAC	CADC	Total	Doctorate	Masters	Bachelors	Associate	None					
\$51,054.00	0	0	0	0	2	5	0	2	2	1	0					

Clients Admitted and Served by Level of Care

Detox		Residential Halfway				Outpatient		
Clients	0	Clients	0	Clients	0	Clients	68	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	771	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	11.3	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	2	

Discharges

													
		De	etox		Resid	ential		Halfway			Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %	
60 Completed Treatment			64.5			65.7			35.5	11	19.3	37.6	
61 Completed Court Commitment			0.1			2.3			2.7			4.5	
62 Left ACA/ 90 Days			10.1			7.3			12.1	44	77.2	23.8	
63 Moved			0.2			0.5			9.1	1	1.8	3.2	
64 Transferred			3.7			2.7			7.6			5.6	
65 Incarcerated			0.2			0.1			1.1	1	1.8	3.1	
66 Broke Rules			2.1			8.8			19.7			4.9	
67 AWOL			18.6			11.3			11.0			4.9	
68 Death			0.0			0.0			0.3			0.4	
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4	
91 Administrative Discharge												4.6	
	Count		Percent										
Clients Not Seen Within 90 Days	54		83.1										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

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The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 EDWIN FAIR CMHC (551)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =4 Improvement =8

Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	6	42	14.3	⊗
	Planned Discharges	35	45.9	8	41	19.5	\odot
	Employment	20	16.8	17	31	54.8	☺
	Initiation of Treatment		77.6	37	44	84.1	☺
	Engagement in Treatment		62.6	20	44	45.5	8
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	ricatilicit	Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	9	1	11.1	\odot
	Incarceration		13.0	11	3	27.3	⊗
				# Clients in	# Deaths in		O
Post Dischar	rae			Year before	Year After		
i ost Discha	Mortality		1.0	Treatment 105	Treatment 0	0.0	•
	Mortanty		1.0	103	O	0.0	☺
D:# D	store of Dec 0 Dec 4 Tourstone		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Dillerence B	etween Pre & Post Treatment		Average	8.57%			•
	DUI Convictions		-7.16%	10.48%	6.67%	-1.90%	8
	Incarceration		-1.38%	\$1,540.50	14.29%	3.81%	8
	Median Wages		\$376.90	. ,	\$2,120.80	\$580.30	☺
	Clients With Wages		-2.49%	53.33%	49.52%	-3.81%	☺
Consumer S	Consumer Survey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing Score to State Avg
	Satisfaction		Average	Numerator	Denominator	Score	Score to State Avg
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						

Convenient Time

For all measures:

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 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
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State Average - The average score among all the providers for a particular indicator.

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Long-Term Outcome Notes:

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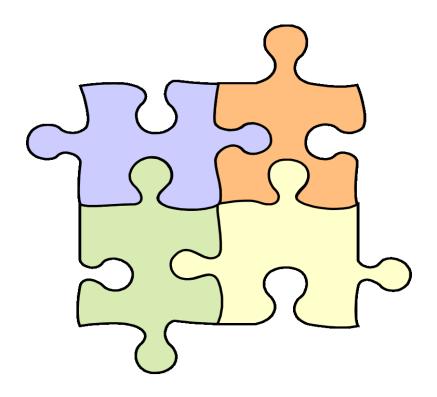
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- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o Mortality The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

M.H. SERVICES OF SOUTHERN OKLAHOMA (552)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 M.H. SERVICES OF SOUTHERN OKLAHOMA (552)

Clients Admitted and Served at the Agency (CY02) 465

Descriptive	Statis	tics (CY	02 Clients)											
		Sex (%)		Age (_			Race (%	%)		Home	less (%)
		Male	Female	0-17	18-2			White	Black	Nat Am	Asian	Hispanic		
Agency		59	41	0	26	5 59		80	6	11	0	2		3
State Avg		60	40	11	24	4 55		68	14	13	0	3		6
		IV Drug	Use (%)			rug of Choic	ce (%)		Pre	egnant (%)	DOC C	ustody (%)	No	ASI (%)
Agency		History 35	Route 19	Alcohol 59	Meth 30	Cocaine 9	Marijua		ther 24	0		1		49
State Avg		29	20							2		10		24
State Avg				62	26	17	4	16	26	_		10		24
		Οι	itpatient Staff	Profile by	Degree		Out	patient S	taff Profil	e by Certifi	cation	SAS Trea	tment Fu	nding FY02
		Associate				ate Total	CADC	CAC			Other			
	0	1	1 2	19		0 22	4	3	18	8 0	0		(\$703,645.00
					Clients	Admitted a	nd Serve	ed by Le	vel of Ca	re				
Detox			Re	sidential			H	lalfway			Ou	tpatient		
Clients		15	8 Clie	ents		234	C	Clients		0	Clie	ents		91
Units of Ser	vice	66	1 Uni	ts of Servic	e i	5,308	ι	Jnits of S	ervice	0	Unit	ts of Service		225
Avg Hours F	Avg Hours Per Client 4.2		2 Avg	Days Per	Client	22.7	A	Avg Days	Per Clie	nt 0.0	Avg	Hours Per Cl	ent	2.5
Avg Daily Co	ensus	:	2 Avg	Daily Cen	sus	15	P	Avg Daily	Census	0	Avg	Daily Census		1
							Discharg	jes						
				Det			Reside	ntial		Halfw	_		Outpatie	nt
			N	%	State %	N	%	State %	6	N %	State	: % N	%	State %
60 Complete			1	12.5	64.5	4	66.7	65.7			35.		21.0	37.6
61 Complete	ed Cour	t Commitn	nent 1	12.5	0.1			2.3			2.		3.2	4.5
62 Left ACA	/ 90 Da	ys	4	50.0	10.1	2	33.3	7.3			12.	1 22	35.5	23.8
63 Moved					0.2			0.5			9.	1 5	8.1	3.2
64 Transferr	ed				3.7			2.7			7.	6 4	6.5	5.6
65 Incarcera	ited				0.2			0.1			1.	1 6	9.7	3.1
66 Broke Ru	ıles				2.1			8.8			19.	7 7	11.3	4.9
67 AWOL					18.6			11.3			11.	0		4.9
68 Death					0.0			0.0			0.3	3 3	4.8	0.4
69 Failed to	Begin 7	Γreatment	2	25.0	0.3			1.3			1.0	0		7.4
91 Administr	ative D	ischarge												4.6
			Cor	unt Pe	ercent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

20.4

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

٩R

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Indicator Number of Positive Number of Results Needing

Improvement =11

Summary Results =15

State State Indicator Indicator Indicator Results Comparing **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std **Detox** Level of Functioning Improvement 80 Planned Discharges 80 0 75.5 148 150 98.7 25 14-Day Follow-up 95 69.9 36.8 136 \odot Initiation of Treatment 3 15.6 129 2.3 8 **Engagement in Treatment** 3 127 129 2.3 8 Residential Readmissions within 30 days 2 1.7 3 238 1.3 0 Readmissions within 90 days 6 8 238 \odot 3.5 3.4 Level of Functioning Improvement 80 Planned Discharges 85 74.0 214 217 98.6 \odot 14-Day Followup 35 27.4 40 228 17.5 (3) Initiation of Treatment 98.9 178 181 98.3 (3) **Engagement in Treatment** 12.2 18 181 9.9 (3) 80 Halfway Level of Functioning Improvement Planned Discharges 90 **Employment** 80 Initiation of Treatment **Engagement in Treatment** Outpatient Level of Functioning Improvement 30 48.3 12 66 8 18.2 Planned Discharges 35 45.9 32 67 47.8 \odot Employment 20 5 Initiation of Treatment 77.6 19 26.3 (3) **Engagement in Treatment** 62.6 2 19 10.5 (Ξ) Indicator State # in Year before # in Year **Long-Term Outcomes (CY00 Clients)** Score **Results Comparing** Average Treatment following Score to State Avg (%)Recidivism (%) Treatment 81 6.8 1.2 0 **DUI Convictions** 0 13.0 13 0.0 0 Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment Treatment Mortality 1.0 2.0 (Ξ) 407 8 Year before Year following Indicator Results Comparing State Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average 19.90% **DUI Convictions** -7.16% 8.85% -11.06% 3.19% 8 Incarceration -1.38% 8.11% 4.91% \$1,560.00 \odot Median Wages \$376.90 \$2,477.30 \$917.20 -2.49% -2.95% Clients With Wages 45.21% 42.26% (3) State Indicator Indicator Indicator **Results Comparing Consumer Survey (FY02 Clients)** Denominator Score to State Avg Numerator Score Average Satisfaction 919 118 98.3 0 120 **Favorable Outcomes** 94.8 156 157 99.4 0 Service Quality 93.0 94 97 96.9 \odot 96.9 160 924 155 Favorable Time to First Service \odot 92.3 157 161 97.5 0 Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

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Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

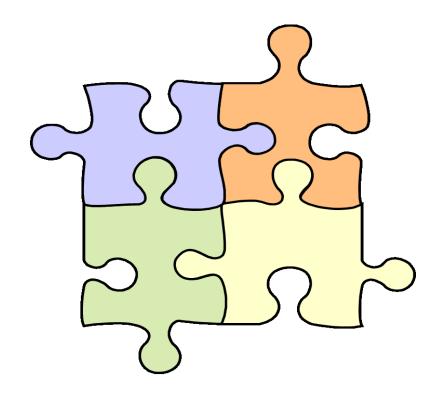
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

RED ROCK BEHAVIORAL HEALTH SVC (553)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RED ROCK BEHAVIORAL HEALTH SVC (553)

Clients Admitted and Served at the Agency (CY02)

					•	,						147			
escriptive	Statis			nts)											
		Sex	. ,	_		Age (Race (%)			Home	less (%)
_		Male	Female		0-17	18-2		V			Nat Am 6	Asian	Hispanic		0
Agency		77	23		6				77	13		0	2		8
State Avg		60	40		11	2	4 55		68	14	13	0	3		6
		IV Drug	Use (%)			С	rug of Choic	e (%)		Pregr	nant (%)	DOC Cu	stody (%)	No	ASI (%)
		History	Route		Alcohol	Meth	Cocaine	Marijuan							
Agency		31	16		62	9	29	37	30)	2		4		23
State Avg		29	20		62	26	17	46	3 26	3	2		10		24
		0	utpatient	Staff	Profile by	Degree		Outp	atient Stat	ff Profile b	oy Certifica	ation	SAS Trea	tment Fu	nding FY02
	None	Associa	te Bach	elors	Masters	Doctor	ate Total	CADC	CAC	ССМ		Other			
	3		1	5	12		4 25	0	0	2	0	0		;	\$242,170.00
						Clients	Admitted a	nd Serve	d by Leve	l of Care					
Detox				Re	sidential			Ha	lfway			Out	oatient		
Clients			0	Clie	nts		15	С	ients		1	Clier	nts		108
Units of Serv	nits of Service 0 Units of Service				e	1,316	U	Units of Service			Units	of Service		1,119	
Avg Hours P	er Clier	nt o	.0	Avg	Days Per	Client	87.7	A	/g Days P	er Client	12.0	Avg	Hours Per Cli	ent	10.4
Avg Daily Ce	ensus		0	Avg	Daily Cen	sus	4	A	∕g Daily C	ensus	0	Avg	Daily Census		3
							ı	Discharge	s						
					Det	ox		Resider	tial		Halfwa	у		Outpatie	ent
				N	%	State %	N	%	State %	N	%	State	% N	%	State %
60 Complete	d Treat	tment				64.5	4	66.7	65.7			35.5	15	27.3	37.6
61 Complete	d Court	t Commit	ment			0.1			2.3			2.7			4.5
62 Left ACA/	90 Day	ys				10.1			7.3			12.1	10	18.2	23.8
63 Moved						0.2	1	16.7	0.5			9.1	5	9.1	3.2
64 Transferre	ed					3.7			2.7			7.6	2	3.6	5.6
65 Incarcera	ted					0.2			0.1			1.1	1	1.8	3.1
	عما					2.1	1	16.7	8.8		I 100.	0 19.7	19	34.5	4.9
66 Broke Ru	103											11.0			4.9
66 Broke Ru 67 AWOL	103					18.6			11.3			11.0			1.0
67 AWOL	103					18.6 0.0			0.0			0.3		1.8	0.4
		reatment	t										1	1.8 3.6	

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

68 4

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

54

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RED ROCK BEHAVIORAL HEALTH SVC (553)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =12 Improvement =9

Indicators				Ju	illiary results	12 1111	orovernone o
	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80	74.4	3	6	50.0	⊗
	Planned Discharges	85	74.0	4	6	66.7	⊜
	14-Day Followup	35					
	Initiation of Treatment		98.9	9	9	100.0	☺
	Engagement in Treatment		12.2	0	9	0.0	8
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	9	35	25.7	⊗
	Planned Discharges	35	45.9	14	36	38.9	©
	Employment	20	16.8	1	23	4.3	- (S)
	Initiation of Treatment		77.6	56	77	72.7	8
	Engagement in Treatment		62.6	39	77	50.6	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator	Deculto Commonina
Recidivism	_		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions		6.8	2	0	0.0	☺
	Incarceration		13.0	1	0	0.0	©
	mediceration		10.0	# Clients in	# Deaths in	0.0	•
Post Discha	rao			Year before	Year After		
PUST DISCIIA			1.0	Treatment	Treatment	0.0	
	Mortality		1.0	28	0	0.0	☺
			State	Year before	Year following	Indicator	Results Comparing
Difference B	setween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	7.14%	0.00%	-7.14%	☺
	Incarceration		-1.38%	3.57%	0.00%	-3.57%	☺
	Median Wages		\$376.90	\$2,687.80	\$2,461.90	-\$225.90	☺
	Clients With Wages		-2.49%	42.86%	46.43%	3.57%	☺
							D # 6
Consumer S	Survey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		91.9	1	1	100.0	☺
	Favorable Outcomes		94.8	1	1	100.0	©
	Service Quality		93.0	1	1	100.0	©
	Favorable Time to First Service		92.4	1	1	100.0	©
	Convenient Time		92.3	1	1	100.0	©
	-						<u> </u>

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

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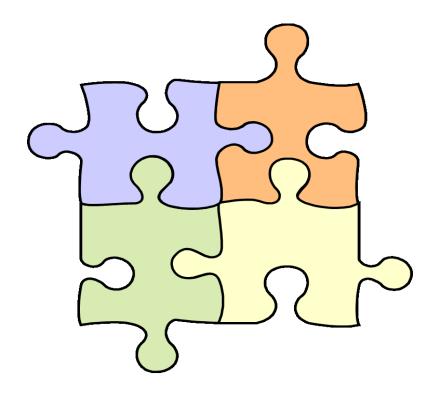
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
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 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
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- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

CHISHOLM TRAIL COUNSELING SVS (556)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CHISHOLM TRAIL COUNSELING SVS (556)

Clients Admitted and Served at the Agency (CY02)

CHISHOL	IAI 11774	IL COU	IAOLLI	140 51	<i>1</i> 3 (330)								99			
Descriptive	Statis	tics (C)	Y02 CI	ients)												
		Sex				Age (_			Race (%			Home	eless (%)
		Male	Fema		0-17			26+	W		Black	Nat Am	Asian	Hispanic		
Agency		42	;	58	1	28	3	61		73	8	11	0	3		1
State Avg		60	4	10	11	2	4	55		68	14	13	0	3		6
		IV Drug	g Use (%	<u>%)</u>)rug	of Choic	ce (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Rou		Alcohol	Meth	Co	caine	Marijuana	Otl		-		0		0
Agency		20		13	61	27		14	42	2	28	7		2		2
State Avg		29	2	20	62	26		17	46	2	26	2		10		24
		C	Outpatie	nt Staff	Profile by	Degree			Outpa	tient St	aff Profile	by Certifi	cation	SAS Tre	atment Fi	unding FY02
	None	Associa	ate Ba	chelors	Masters	Doctor	ate	Total	CADC	CAC	CCM	CPS	Other			
	0		1	1	13	3	1	16	1	0	9	0	4			\$45,000.00
						Clients	Adr	mitted a	nd Served	by Lev	el of Care)				
Detox				Re	sidential				Hal	fway			Ou	tpatient		
Clients	0		Clie	ents		(0	Clie	ents		0	Clie	ents		99	
Units of Ser	nits of Service 0		Unit	ts of Servi	ce	(0	Un	ts of Se	ervice	0	Uni	ts of Service		1,005	
Avg Hours F	Hours Per Client 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg H		Hours Per C	lient	10.2											
Avg Daily C	ensus		0	Avg	Daily Cer	nsus	(0			Census	0	Avg	Daily Censu	S	3
									Discharges	•						
					De	tox			Resident	al		Halfw	ay		Outpatio	ent
				N	%	State %		Ν	%	State %	1	٧ %	State	% N	%	State %
60 Complete	ed Trea	tment				64.5				65.7			35.	5 11	11.0	37.6
61 Complete	ed Cour	t Commi	tment			0.1				2.3			2.	7 1	1.0	4.5
62 Left ACA	√ 90 Da	ys				10.1				7.3			12.	1 7	7.0	23.8
63 Moved						0.2				0.5			9.	1		3.2
64 Transfer	red					3.7				2.7			7.	6		5.6
65 Incarcera	ated					0.2				0.1			1.	1 2	2.0	3.1
66 Broke Ru	ules					2.1				8.8			19.	7 1	1.0	4.9
67 AWOL						18.6				11.3			11.	0 10	10.0	4.9
68 Death						0.0				0.0			0.	3		0.4
69 Failed to	Begin 7	Treatmen	nt			0.3				1.3			1.	0 1	1.0	7.4
91 Administ	rative D	ischarge												67	67.0	4.6

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

68 7

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

57

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CHISHOLM TRAIL COUNSELING SVS (556)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =0 Number of Results Needing Improvement =5

In dia ataua				3 u	illillary results o	,	orovement o
Indicators Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
Onore renni	outcomes (0102 onems)	Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	9	32	28.1	8
	Planned Discharges	35	45.9	10	30	33.3	8
	Employment	20	16.8	2	19	10.5	⊜
	Initiation of Treatment		77.6	39	67	58.2	⊗
	Engagement in Treatment		62.6	26	67	38.8	⊗
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	rreatment	Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rge			Year before Treatment	Year After Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		· ·				
	Incarceration						
	Median Wages						
	Clients With Wages						
	Chertis With Wages						
Consumar S	urvey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
CONSUMER S			Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

RED ROCK WEST (558)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RED ROCK WEST (558)

Clients Admitted and Served at the Agency (CY02)

KED KUC	V ANES) (558))									33			
escriptive	Statis	tics (C)	Y02 Clie	ents)											
		Sex	(%)			Age (%)				Race (%	(a)		Home	eless (%)
		Male	Femal		0-17					Black	Nat Am	Asian	Hispanic		
Agency		73	2	7	18	27	7 42		79	0	12	0	6		0
State Avg		60	40)	11	24	4 55		68	14	13	0	3		6
		IV Drug	g Use (%)		D	rug of Choic	ce (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Rout		Alcohol	Meth	Cocaine	Marijuana	Oth	er	<u> </u>				
Agency		33	15		64	21	12	39	18	8	0		0		3
State Avg		29	20)	62	26	17	46	20	6	2		10		24
		С	Outpatien	t Staff	Profile by	Degree		Outpa	itient Sta	ıff Profile	by Certific	cation	SAS Trea	atment Fu	unding FY0
	None	Associa	ate Bac	helors	Masters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			
	1		0	1	8		1 11	0	0	6	0	2			\$14,000.0
						Clients	Admitted a	ınd Served	by Leve	el of Care	e				
Detox				Re	sidential			Hal	fway			Ou	tpatient		
Clients			0	Clie	nts		0	Cli	ents		0	Clie	ents		33
Jnits of Ser	olits of Service 0		Unit	s of Servi	ce	0	Un	its of Se	rvice	0	Unit	ts of Service		271	
Avg Hours F	er Clie	nt c	0.0	Avg	Days Per	Client	0.0	Av	g Days F	Per Client	0.0	Avg	Hours Per C	lient	8.2
Avg Daily C	ensus		0	Avg	Daily Cer	nsus	0		g Daily C		0	Avg	Daily Censu	s	1
								Discharge	s						
					De	tox		Resident	ial		Halfwa	ay	_	Outpatie	ent
				N	%	State %	N	%	State %	1	٧ %	State	% N	%	State %
60 Complete	ed Trea	tment				64.5			65.7			35.	5 5	15.2	37.6
31 Complete	ed Cou	rt Commi	tment			0.1			2.3			2.	7		4.5
62 Left ACA	/ 90 Da	ıys				10.1			7.3			12.	1 1	3.0	23.8
3 Moved						0.2			0.5			9.	1		3.2
64 Transferi	ed					3.7			2.7			7.	6		5.6
65 Incarcera	ited					0.2			0.1			1.	1		3.1
66 Broke Ru	ıles					2.1			8.8			19.	7		4.9
67 AWOL						18.6			11.3			11.	0		4.9
68 Death						0.0			0.0			0.			0.4
69 Failed to	Begin ⁻	Treatmen	nt			0.3			1.3			1.	0		7.4
91 Administ	rative D	ischarge											27	81.8	4.6
				0	unt D	oroont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

18 4

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

7

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RED ROCK WEST (558)

All Clients

IndicatorNumber of PositiveNumber of Results NeedingSummaryResults =6Improvement =10

Indicators	:						
Short-Term Outcomes (CY02 Clients)		State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	4	32	12.5	⊜
	Planned Discharges	35	45.9	6	7	85.7	©
	Employment	20					
	Initiation of Treatment		77.6	10	13	76.9	8
	Engagement in Treatment		62.6	6	13	46.2	8
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	December Occurred in a
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions		6.8	3	0	0.0	☺
	Incarceration		13.0	3	0	0.0	☺
				# Clients in	# Deaths in		
Post Dischar	rge			Year before Treatment	Year After Treatment		
	Mortality		1.0	32	2	6.3	8
Difference B	etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Difference D	DUI Convictions		Average	9.38%			ğ
			-7.16% -1.38%	9.38%	0.00% 0.00%	-9.38% -9.38%	©
	Incarceration		-1.36% \$376.90	\$1,995.30	\$2,110.50	-9.36% \$115.20	© 8
	Median Wages		-2.49%	75.00%	65.63%	-9.38%	8
	Clients With Wages		-2.49 /0	73.00%	03.03 /0	-9.30 /0	6
			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		91.9	9	9	100.0	☺
	Favorable Outcomes		94.8	4	9	44.4	⊗
	Service Quality		93.0	8	9	88.9	8
	Favorable Time to First Service		92.4	7	9	77.8	⊗
	Convenient Time		92.3	8	9	88.9	8

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
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- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
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 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

NORTH CARE CENTER (562)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 **NORTH CARE CENTER (562)**

Clients Admitted and Served at the Agency (CY02)

α	

NONTHO			(302)	,									94			
Descriptive	Statis	tics (C)	/02 C	lients)												
		Sex	(%)			Age	(%)					Race (%	(a)		Home	eless (%)
		Male	Fem	nale	0-		-25	26+	W		Black	Nat Am	Asian	Hispanic		
Agency		49		51		0	15	44		83	12	2	0	1		0
State Avg		60		40		11	24	55		68	14	13	0	3		6
		IV Drug	use ((%)			Drug	of Choic	e (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Ro	oute	Alcoho	I Meth	Со	caine	Marijuana	Oth	er					
Agency		18		6	69	4		18	20	44	1	2		0		0
State Avg		29		20	62	26		17	46	26	3	2		10		24
		О	outpatio	ent Staff	Profile I	by Degree			Outpa	tient Sta	ff Profile	by Certific	cation	SAS Tre	atment F	unding FY0
	None	Associa	ate Ba	achelors	Maste	rs Docto	orate	Total	CADC	CAC	ССМ	CPS	Other			<u> </u>
	0		0	10		20	3	33	3	0	12	0	0			\$55,287.0
						Clien	ts Adı	mitted a	nd Served	by Leve	of Care)				
Detox				Re	sidentia	I		_	Hal	fway			Ou	tpatient		
Clients				nts			0	Clie	ents		0	Clie	nts		94	
Units of Ser	nits of Service 0		Unit	s of Se	vice		0	Uni	ts of Se	vice	0	Unit	s of Service		1,490	
Avg Hours F	Per Clier	nt o	0.0	Avg	Days F	er Client	0.	0	Avo	Davs F	er Client	0.0	Avg	Hours Per 0	Client	15.9
Avg Daily Co	ensus		0	Avg	Daily C	ensus		0		Daily C		0	Avg	Daily Censu	ıs	4
								ı	Discharges	;						
						Detox			Residenti	al		Halfwa	ay		Outpati	ent
				N	%	State	%	N	% :	State %	١	٧ %	State	% N	%	State %
60 Complete	ed Treat	ment				64.	5			65.7			35.	5 3	8.8	37.6
61 Complete	ed Cour	t Commit	tment			0.	1			2.3			2.	7		4.5
62 Left ACA	/ 90 Day	ys				10.	1			7.3			12.	1 14	41.2	23.8
63 Moved						0.	2			0.5			9.	1 1	1 2.9	3.2
64 Transferr	ed					3.	7			2.7			7.	6 13	38.2	5.6
65 Incarcera	ated					0.	2			0.1			1.	1		3.1
66 Broke Ru	ıles					2.	1			8.8			19.	7		4.9
67 AWOL						18.	6			11.3			11.) ^	1 2.9	4.9
68 Death						0.	0			0.0			0.3	3 ′	1 2.9	0.4
69 Failed to	Begin T	reatmen	ıt			0.	3			1.3			1.0	0 1	1 2.9	7.4
91 Administr	rative Di	ischarge														4.6
				Cou	ınt	Percent										

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

59.7

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

43

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NORTH CARE CENTER (562)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =8 Number of Results Needing Improvement =7

Indicators: Short Torm Outcomes (CV03 Clients)				Ju	illilary results c	, ,,,,,	provement 1
		State	State	Indicator	Indicator	Indicator	Results Comparing
Short-Term	• •	Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	7	17	41.2	☺
	Planned Discharges	35					
	Employment	20	16.8	4	13	30.8	☺
	Initiation of Treatment		77.6	26	42	61.9	☺
	Engagement in Treatment		62.6	21	42	50.0	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	4	0	0.0	☺
	Incarceration						
				# Clients in	# Deaths in		
Post Discha	rge			Year before Treatment	Year After Treatment		
	Mortality		1.0	57	0	0.0	☺
			State	Year before	Year following	Indicator	Results Comparing
Difference B	Setween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	7.02%	1.75%	-5.26%	\otimes
	Incarceration		-1.38%	0.00%	1.75%	1.75%	8
	Median Wages		\$376.90	\$2,284.50	\$2,010.80	-\$273.70	\otimes
	Clients With Wages		-2.49%	57.89%	54.39%	-3.51%	8
			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	Survey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		91.9	5	5	100.0	☺
	Favorable Outcomes		94.8	7	7	100.0	☺
	Service Quality		93.0	2	2	100.0	☺
	Favorable Time to First Service		92.4	6	8	75.0	⊗
	Convenient Time		92.3	8	8	100.0	©

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

TRI-CITY SUBSTANCE ABUSE CTR (639)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 TRI-CITY SUBSTANCE ABUSE CTR (639)

Clients Admitted and Served at the Agency (CY02) 189

					` '									100	,		
Descriptive	Statis																
			x (%		_		Age (%		_				Race (%			Home	eless (%)
		Male		emale	0-	17	18-25			White			Nat Am 30	Asian	Hispanic		_
Agency		75		25		1	28			55)	7	30	0	2		0
State Avg		60		40		11	24	55		68	3	14	13	0	3		6
		IV Dru						rug of Choic	• •			Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
A		History		Route	Alcoho	ol	Meth	Cocaine	Mariju		Other		0		15		4
Agency		33 29		30 20	87		38	8		62	21		0				1
State Avg		29		20	62		26	17		46	26		2		10		24
		(Outp	atient Staff	Profile I	by D	egree		0	utpatier	nt Staff I	Profile I	by Certific	cation	SAS Tre	atment Fi	unding FY02
	None	Associ	iate	Bachelors	Maste	rs	Doctora	ite Total	CAD	C C	AC	ССМ	CPS	Other			
	1		1	3		0		0 5	4	4	0	1	0	5			\$197,051.00
							Clients	Admitted a	and Ser	ved by	Level	of Care)				
Detox				Re	sidentia	ıl				Halfwa	y			Ou	tpatient		
Clients			0	Clie	nts			0		Clients	6		0	Clie	ents		189
Units of Ser	nits of Service 0		Uni	s of Sei	rvice	;	0		Units	of Servi	ce	0	Unit	ts of Service		6,224	
Avg Hours F	nits of Service 0 vg Hours Per Client 0.0		Avg	Avg Days Per Client			0.0		Avg D	ays Per	Client	0.0	Avg	Hours Per C	Client	32.9	
Avg Daily C	ensus		0	Avg	Daily C	ens	us	0		•	aily Cer		0	Avg	Daily Censu	IS	17
									Discha	rges							
						Deto	x		Resi	dential			Halfwa	ay		Outpatio	ent
				N	%	;	State %	N	%	Sta	te %	Ν	۱ %	State	% N	%	State %
60 Complete	ed Trea	tment					64.5			6	5.7			35.	5 59	43.1	37.6
61 Complete	ed Cou	rt Comm	itme	ent			0.1				2.3			2.	7 17	12.4	4.5
62 Left ACA	/ 90 Da	ays					10.1				7.3			12.	1 3	2.2	23.8
63 Moved							0.2				0.5			9.	1		3.2
64 Transferr	red						3.7				2.7			7.	6 12	8.8	5.6
65 Incarcera	ated						0.2				0.1			1.	1 20	14.6	3.1
66 Broke Ru	ıles						2.1				8.8			19.	7		4.9
67 AWOL							18.6			1	1.3			11.	0 20	14.6	4.9
68 Death							0.0				0.0			0.	3 1	0.7	0.4
69 Failed to	Begin ¹	Treatme	nt				0.3				1.3			1.0	0 5	3.6	7.4
91 Administ	rative D	Discharge	е														4.6
				Cou	unt	Per	rcent										
						_											

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

19.8

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

19

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 TRI-CITY SUBSTANCE ABUSE CTR (639)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =15 Number of Results Needing Improvement =2

la dia ataua					······,		
Indicators		State	Ctata	la dia atau	la dia atau	la dia atau	Danulta Campanina
Short-Term (nort-Term Outcomes (CY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment	Standard 80 80 25					
	Engagement in Treatment						
Residential	Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	2 6 80 85 35					
Halfway	Level of Functioning Improvement Planned Discharges Employment	80 90 80					
	Initiation of Treatment Engagement in Treatment						
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment	30 35 20	48.3 45.9 16.8 77.6	44 34 10 103	85 73 22 115	51.8 46.6 45.5 89.6	© © ©
	Engagement in Treatment		62.6	98	115	85.2	©
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	following	Indicator Score	Results Comparing
Recidivism	5.11.6		(%) 6.8	9	Treatment 0	(%) 0.0	Score to State Avg
	DUI Convictions		13.0	1	0	0.0	©
Post Discha	Incarceration rge Mortality		1.0	# Clients in Year before Treatment 52	# Deaths in Year After Treatment 0	0.0	© ©
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
	DUI Convictions		-7.16%	17.31%	5.77%	-11.54%	©
	Incarceration		-1.38%	1.92% \$2,756.60	9.62%	7.69%	8
	Median Wages Clients With Wages		\$376.90 -2.49%	55.77%	\$3,763.10 53.85%	\$1,006.50 -1.92%	© ©
Consumer S	survey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		91.9	25	25	100.0	☺
	Favorable Outcomes		94.8	25	25	100.0	©
	Service Quality Favorable Time to First Service		93.0 92.4	14 24	14 25	100.0 96.0	© ©
	Convenient Time		92.3	22	25	88.0	8

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

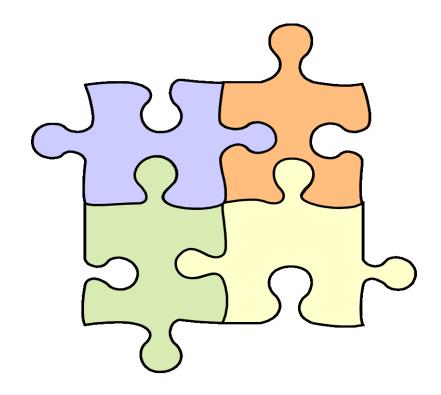
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

12 & 12, INC. (640)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 12 & 12, INC. (640)

Clients Admitted and Served at the Agency (CY02) 1,316

,	•	,									1,510			
Descriptive	Statis	tics (CY	02 Clients)											
	Sex (%) Age (%)					_							eless (%)	
		Male	Female	0-17						lat Am		Hispanic		
Agency		66	34	3	3 20	64		71	14	9	0	2		14
State Avg		60	40	11	24	1 55		68	14	13	0	3		6
		IV Drug				rug of Choic	. ,			ant (%)	DOC Cus	tody (%)	No	ASI (%)
Agency		History 40	Route 26	Alcohol 67	Meth 25	Cocaine 24	Marijuar			2		2		16
•		29	20							2		10		24
State Avg		20	20	62	26	17	4	6 20	Ö	2		10		24
		Οι	ıtpatient Staff	ient Staff Profile by Degree				oatient Sta	ff Profile by	y Certificat	tion SAS Treatment Funding			nding FY02
	None	Associate	e Bachelors	Masters	Doctora	te Total	CADC	CAC	CCM	CPS C	ther			
	17	. 2	2 10	4		0 33	7	0	0	0	8		\$2	,494,109.00
					Clients	Admitted a	nd Serve	d by Leve	el of Care					
Detox				sidential			<u>H</u>	Halfway Outpatient						
Clients 627			7 Clie	ents 445			C	Clients 209			Clients			371
Units of Service 4,238			8 Uni	ts of Servi	ce 13	3,337	Units of Service 12			12,179	Units	of Service		9,045
Avg Hours Per Client 6.8			8 Avg	Avg Days Per Client 30.0			Avg Days Per Client 58.3				Avg Hours Per Client			24.4
Avg Daily C	ensus	1:	2 Avg	Avg Daily Census			37 Avg Daily Census			us 33		Avg Daily Census		25
						ļ	Discharg	es						
				De	tox		Reside	dential Halfway					Outpatie	nt
			N	%	State %	N	%	State %	N	%	State %	ω N	%	State %
60 Complete	ed Trea	tment	331	63.2	64.5	156	49.5	65.7	47	26.4	35.5	125	33.7	37.6
61 Complete	ed Cour	t Commitn	nent		0.1	5	1.6	2.3			2.7			4.5
62 Left ACA	/ 90 Da	ys	1	0.2	10.1	5	1.6	7.3	4	2.2	12.1			23.8
63 Moved					0.2			0.5	3	1.7	9.1	1	0.3	3.2
64 Transferr	ed		16	3.1	3.7	45	14.3	2.7	38	21.3	7.6	17	4.6	5.6
65 Incarcera	ated		1	0.2	0.2			0.1	2	1.1	1.1	1	0.3	3.1
66 Broke Ru	ıles		15	2.9	2.1	23	7.3	8.8	32	18.0	19.7	47	12.7	4.9
67 AWOL			157	30.0	18.6	73	23.2	11.3	49	27.5	11.0			4.9
68 Death					0.0			0.0	2	1.1	0.3			0.4
69 Failed to Begin Treatment			3	0.6	0.3	8	2.5	1.3	1	0.6	1.0	180	48.5	7.4
91 Administ	rative D	ischarge												4.6
			Cor	unt P	ercent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

0.7

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

10

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Indicator Number of Positive Number of Results Needing

Improvement =17

Summary Results =17

Indicators: State State Indicator Indicator Indicator Results Comparing **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std Detox Level of Functioning Improvement 80 74.1 448 559 80.1 Planned Discharges 80 75.5 470 613 76.7 8 25 14-Day Follow-up 36.8 145 218 66.5 \odot Initiation of Treatment 15.6 185 652 28.4 0 **Engagement in Treatment** 127 170 652 26.1 0 Residential Readmissions within 30 days 2 1.7 9 434 2.1 (3) Readmissions within 90 days 6 434 2.5 3.5 11 0 Level of Functioning Improvement 80 74.4 348 396 87.9 \odot Planned Discharges 85 74.0 264 396 66.7 (Ξ) 14-Day Followup 35 27.4 95 214 44.4 0 Initiation of Treatment 98.9 191 194 98.5 \odot **Engagement in Treatment** 12.2 46 194 23.7 0 80 Halfway Level of Functioning Improvement 69.3 98 130 75.4 (3) 34.6 Planned Discharges 90 59 178 33.1 (3) **Employment** 48.6 80 58 95 61.1 (3) Initiation of Treatment 99.0 78 78 100.0 0 96.6 **Engagement in Treatment** 77 78 98.7 0 Outpatient Level of Functioning Improvement 30 48.3 81 111 0 73.0 Planned Discharges 35 45.9 108 151 \odot 71.5 Employment 20 16.8 6 38 15.8 \odot Initiation of Treatment 77.6 168 193 87.0 0 **Engagement in Treatment** 62.6 165 193 85.5 \odot Indicator State # in Year before # in Year **Long-Term Outcomes (CY00 Clients)** Score **Results Comparing** Average Treatment following Score to State Avg (%) Recidivism (%) Treatment 112 6.8 10 (3) **DUI Convictions** 56 12 13.0 21.4 (3) Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment Treatment Mortality 1.0 (Ξ) 991 11 1.1 Year before Year following Indicator Results Comparing State Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average 11.30% **DUI Convictions** -7.16% 5.55% -5.75% (3) 5.65% (3) Incarceration 2.22% -1.38% 7.87% \$1,324.10 \odot Median Wages \$376.90 \$1.768.80 \$444.70 -2.49% 54.19% -2.72% Clients With Wages 51.46% (3) State Indicator Indicator Indicator **Results Comparing Consumer Survey (FY02 Clients)** Score to State Avg Numerator Denominator Score Average Satisfaction 919 212 91.0 8 233 **Favorable Outcomes** 94.8 343 358 95.8 0 Service Quality 93.0 172 186 92.5 (3) 332 362 924 91.7 Favorable Time to First Service (3) 92.3 342 361 94.7 0 Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

OPPORTUNITIES, INC., CDTC (642)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 OPPORTUNITIES, INC., CDTC (642)

Clients Admitted and Served at the Agency (CY02) 267

0 0	····	o,o., o	- · · · (• ·- <i>)</i>								267			
Descriptive	Statis	tics (CY0	2 Clients)											
		Sex (%	<u>′</u>		Age (%)		_			Race (%	,		Home	less (%)
_			Female	0-17	18-25	26+			Black	Nat Am 15	Asian	Hispanic		_
Agency		71	29	1		62		73	7		0	3		7
State Avg		60	40	11	24	55		68	14	13	0	3		6
		IV Drug Us		Drug of Choic		ce (%)		Preg	egnant (%) DO		OC Custody (%)		ASI (%)	
_		History	Route	Alcohol		Cocaine	Marijuana							
Agency		31	25	69	32	17	33	17	7	1		3		0
State Avg		29	20	62	26	17	46	26	6	2		10		24
		Out	patient Staff	f Profile by	Outpatient Staff Profile by Certific				cation	SAS Treat	ment Fu	ınding FY02		
	None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other			
	8	0	4	0		0 12	1	0	2	0	8		:	\$488,592.00
					Clients A	dmitted a	nd Served	by Leve	of Care)				
Detox			Re	esidential			Hal	Halfway Outpatient						
Clients 26			Clie	ents	2	216	Cli	ents		29	Clier	nts		34
Units of Ser	Units of Service 344			Units of Service 4,705			Un	its of Ser	vice	1,749	Unit	s of Service		174
Avg Hours F	Per Clie	nt 13.2	Avg	g Days Per	Client 2	1.8	Av	g Days P	er Client	60.3	Avg	Hours Per Cli	ent	5.1
Avg Daily C	ensus	1	Avg	vg Daily Census 13			Avg Daily Census 5				Avg Daily Census			0
							Discharges							
				Det	ох		Resident	ial		Halfwa	ay		Outpatie	ent
			N	%	State %	N	%	State %	N	٧ %	State	% N	%	State %
60 Complete	ed Trea	tment			64.5	121	60.5	65.7		8 28	.6 35.5	5 11	31.4	37.6
61 Complete	ed Cour	t Commitme	ent		0.1	34	17.0	2.3		4 14	.3 2.7	7 2	5.7	4.5
62 Left ACA	√ 90 Da	iys			10.1	1	0.5	7.3			12.1	1 11	31.4	23.8
63 Moved					0.2			0.5		2 7	.1 9.1	1 5	14.3	3.2
64 Transfer	red				3.7	3	1.5	2.7		2 7	.1 7.6	3		5.6
65 Incarcera	ated				0.2			0.1		1 3	.6 1.1	1 1	2.9	3.1
66 Broke Ru	ules				2.1	13	6.5	8.8		3 10	.7 19.7	7		4.9
67 AWOL			6	85.7	18.6	25	12.5	11.3		8 28	.6 11.0)		4.9
68 Death					0.0			0.0			0.3	3		0.4
69 Failed to	Begin ⁻	Treatment	1	14.3	0.3	3	1.5	1.3			1.0	5	14.3	7.4
91 Administ	rative D	ischarge												4.6

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

1.1

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

3

Indicator Number of Positive Number of Results Needing

Improvement =17

Summary Results =16

Indicators: State State Indicator Indicator Indicator Results Comparing **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std Detox Level of Functioning Improvement 80 74.1 2 50.0 (Ξ) Planned Discharges 80 (3) 75.5 14 20 70.0 25 14-Day Follow-up Initiation of Treatment 13 20 65.0 15.6 0 **Engagement in Treatment** 10 20 50.0 127 0 Residential Readmissions within 30 days 2 1.7 5 219 2.3 8 Readmissions within 90 days 6 10 219 3.5 4.6 0 Level of Functioning Improvement 80 74.4 180 219 82.2 \odot Planned Discharges 85 74.0 143 219 65.3 (Ξ) 14-Day Followup 35 27.4 14 22 63.6 0 Initiation of Treatment 98.9 135 137 98.5 (3) **Engagement in Treatment** 12.2 16 137 11.7 (3) 80 Halfway Level of Functioning Improvement 69.3 17 20 85.0 0 34 6 Planned Discharges 90 7 25 28.0 (3) **Employment** 48.6 80 2 17 11.8 8 Initiation of Treatment 99.0 6 6 100.0 0 96.6 **Engagement in Treatment** 5 6 83.3 (3) Outpatient Level of Functioning Improvement 30 48.3 6 12 0 50.0 Planned Discharges 35 45.9 12 4 33.3 8 Employment 20 16.8 7 14.3 (3) 1 Initiation of Treatment 77.6 21 31 67.7 (3) **Engagement in Treatment** 62.6 9 31 29.0 (Ξ) Indicator State # in Year before # in Year **Long-Term Outcomes (CY00 Clients)** Score **Results Comparing** Average Treatment following Score to State Avg (%) Recidivism (%) Treatment 49 6.8 14.3 8 **DUI Convictions** 13.0 13 1 7.7 Incarceration 0 # Clients in # Deaths in Year before Year After **Post Discharge** Treatment Treatment Mortality 1.0 1.0 206 2 \odot Year before Year following Indicator Results Comparing State Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average 23.79% **DUI Convictions** -7.16% 1.17% -12.62% 6.31% 8 Incarceration 9.22% 2.91% -1.38% \$1,598.30 \odot Median Wages \$376.90 \$2.269.40 \$671.20 -2.49% 60.68% -5.34% Clients With Wages 55.34% 8 Indicator Indicator Indicator **Results Comparing** State **Consumer Survey (FY02 Clients)** Denominator Score to State Avg Numerator Score Average Satisfaction 919 54 96.4 0 56 **Favorable Outcomes** 94.8 56 56 100.0 0 Service Quality 93.0 51 53 96.2 0 49 56 87.5 924 Favorable Time to First Service 8 92.3 51 55 92.7 0 Convenient Time

For all measures:

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 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
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- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

NEW HOPE OF MANGUM (643)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NEW HOPE OF MANGUM (643)

Clients Admitted and Served at the Agency (CY02) 644

														•				
Descriptive	Statis	tics (CY	'02 Clien	ts)														
		Sex	(%)			Age	(%)		_				Race (%))		Home	less (%)	
		Male	Female		0-17	18-2		26+	٧	Vhite	Blac		Nat Am	Asian	Hispanic	·		
Agency		69	31		0	2	23	67		78	1	10	5	0	6		2	
State Avg		60	40		11	:	24	55		68	1	14	13	0	3		6	
		IV Drug	Use (%)				Drug of	Choic	e (%)			Pregn	ant (%)	DOC Cu	ıstody (%)	No	ASI (%)	
		History	Route	Al	cohol	Meth	Coca		Marijuana	a Ot	her							
Agency		45	34		71	34	2	21	56	6	24		2		32		0	
State Avg		29	20		62	26	1	17	46	3	26		2		10		24	
		0	utpatient S	Staff Pro	ofile by	Degree			Outp	atient St	taff P	rofile b	y Certific	ation	SAS Treatment Funding FY02			
	None	Associa	te Bache	lors M	lasters	Docto	rate T	otal	CADC	CAC		ССМ		Other				
	4		2	9	6		0	21	3	2		0	0	17		;	\$948,139.00	
						Client	ts Admi	itted a	nd Serve	by Lev	vel o	f Care						
Detox				Resid	ential				На	lfway				Out	patient			
Clients			0	Clients	;		157		CI	ients			41	Clier	nts		490	
Units of Service 0			0	Units o	of Service	e	4,930	4,930 Units of Ser			ervic	е	1,845	Units	s of Service		27,015	
Avg Hours Per Client 0.0			.0	Avg Days Per Client 31.4			31.4		Avg Days Per Client 45.				45.0	Avg	Avg Hours Per Client 55			
Avg Daily C	ensus		0	Avg Daily Census 14				Avg Daily Census 5 A				Avg	Avg Daily Census 74					
									Discharge	s								
					Det	ΟX			Residen	tial			Halfwa	у		Outpatient		
				N	%	State %	%	N	%	State %	, 0	N	%	State	% N	%	State %	
60 Complete	ed Treat	ment				64.5	5	114	91.2	65.7		10	25.	0 35.5	5 141	54.0	37.6	
61 Complete	ed Court	t Commit	ment			0.1	1			2.3		1	2.	5 2.7	8	3.1	4.5	
62 Left ACA	√ 90 Day	ys				10.1	1	2	1.6	7.3		3	7.	5 12.1	59	22.6	23.8	
63 Moved						0.2	2	1	0.8	0.5		2	5.	0 9.1	16	6.1	3.2	
64 Transfer	red					3.7	7			2.7		4	10.	0 7.6	3 4	1.5	5.6	
65 Incarcera	ated					0.2	2	1	8.0	0.1		1	2.	5 1.1	5	1.9	3.1	
66 Broke Ru	ules					2.1	1	5	4.0	8.8		16	40.	0 19.7	' 1	0.4	4.9	
67 AWOL						18.6	3	1	0.8	11.3		2	5.	0 11.0	13	5.0	4.9	
68 Death						0.0)			0.0				0.3	3 2	8.0	0.4	
69 Failed to	Begin T	reatment	t			0.3	3	1	0.8	1.3		1	2.	5 1.0) 12	4.6	7.4	
91 Administ	rative Di	scharge															4.6	
				Count	ъ.	oroont												

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

39.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

190

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NEW HOPE OF MANGUM (643)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =16 Number of Results Needing Improvement =13

Indicators				Ju	illinary results	10 1111	improvement 10			
	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing			
		Standard	Average	Numerator	Denominator	Score	Score to State Std			
Detox	Level of Functioning Improvement	80								
	Planned Discharges	80								
	14-Day Follow-up	25								
	Initiation of Treatment									
	Engagement in Treatment									
Residential	Readmissions within 30 days	2	1.7	3	156	1.9	☺			
	Readmissions within 90 days	6	3.5	6	156	3.8	☺			
	Level of Functioning Improvement	80	74.4	110	140	78.6	\odot			
	Planned Discharges	85	74.0	133	139	95.7	☺			
	14-Day Followup	35	27.4	22	42	52.4	☺			
	Initiation of Treatment		98.9	101	101	100.0	©			
	Engagement in Treatment		12.2	24	101	23.8	☺			
Halfway	Level of Functioning Improvement	80	69.3	10	22	45.5	⊜			
	Planned Discharges	90	34.6	8	31	25.8	8			
	Employment	80	48.6	6	20	30.0	8			
	Initiation of Treatment		99.0	20	20	100.0	©			
	Engagement in Treatment		96.6	19	20	95.0	8			
Outpatient	Level of Functioning Improvement	30	48.3	61	128	47.7	☺			
•	Planned Discharges	35	45.9	110	139	47.7 79.1	© ©			
	Employment	20	16.8	2	108	1.9	8			
	Initiation of Treatment		77.6	<u>-</u> 171	224	76.3	8			
	Engagement in Treatment		62.6	133	224	59.4	8			
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator	D # 0 .			
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg			
	DUI Convictions		6.8	61	6	9.8	Θ			
	Incarceration		13.0	44	3	6.8	©			
				# Clients in	# Deaths in					
Post Discha	rge			Year before Treatment	Year After Treatment					
	Mortality		1.0	398	3	0.8	☺			
			04-4-	Year before	Year following	Indicator	Results Comparing			
Difference B	Setween Pre & Post Treatment		State Average	Treatment	Treatment	Score	Score to State Avg			
	DUI Convictions		-7.16%	15.33%	5.28%	-10.05%	©			
	Incarceration		-1.38%	11.06%	6.03%	-5.03%	©			
	Median Wages		\$376.90	\$1,885.90	\$2,426.10	\$540.20	©			
	Clients With Wages		-2.49%	46.23%	52.76%	6.53%	☺			
Consumer S	Survey (FY02 Clients)		State	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg			
	Satisfaction		Average 91.9	Numerator 42		87.5	Score to State Avg			
	Favorable Outcomes		91.9	49	48 49	100.0				
	Service Quality		94.8 93.0	49 41	49 45	91.1	© •			
	Favorable Time to First Service		93.0 92.4	41	45 49	91.1 85.7	(S)			
	Convenient Time		92.3	44	49	89.8	8			
	Convenient fille		32.0	77	70	09.0	0			

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

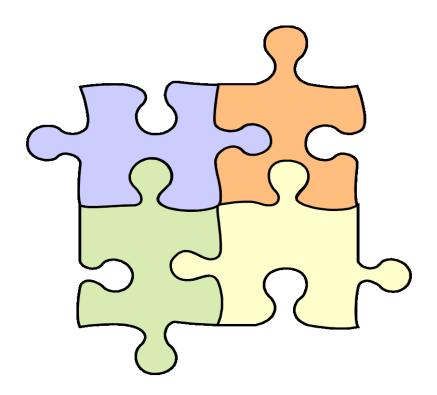
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o Mortality The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

THE REFERRAL CENTER (644)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 THE REFERRAL CENTER (644)

Clients Admitted and Served at the Agency (CY02) 1,499

										.,	•		
Descriptive	Statistics (CY02	Clients)											
	Sex (%)			Age (%					Race (%)			Home	less (%)
		emale	0-17	18-25					Nat Am_	Asian	Hispanic		
Agency	64	36	1	17	68		70	23	5	0	2		11
State Avg	60	40	11	24	55		68	14	13	0	3		6
	IV Drug Use			D	rug of Choic	e (%)		Pregn	ant (%)	DOC Cu	stody (%)	No	ASI (%)
			Alcohol	Meth	Cocaine	Marijuana	Other				_		••
Agency	32	19	67	23	39	29	21		1		3		98
State Avg	29	20	62	26	17	46	26		2		10		24
	Outpa	atient Staff F	Profile by	Degree		Outpati	ent Staff	Profile b	y Certific	ation	SAS Treati	ment Fu	nding FY02
	None Associate	Bachelors	Masters	Doctora	ite Total	CADC	CAC	ССМ	CPS	Other			
	23 10	5	4		0 42	3	1	0	0	0		\$1	,051,545.00
				Clients	Admitted a	nd Served b	y Level	of Care					
Detox		Resi	idential			Halfv	vay			Out	patient		
Clients	1,477	Clien	ts		0	Clie	nts		0	Clier	nts		25
Units of Ser	vice 9,217	Units	of Service	e	0	Unit	s of Servi	ce	0	Units	s of Service		212
Avg Hours F	Per Client 6.2	Avg [Days Per	Client	0.0	Ava	Days Pei	Client	0.0	Avg	Hours Per Clie	ent	8.5
Avg Daily C	ensus 25	Avg [Daily Cen	sus	0	-	Daily Ce		0	Avg	Daily Census		1
					I	Discharges							
			Det	ох		Residentia	ıl		Halfwa	у	(Outpatie	nt
		N	%	State %	N	% S	tate %	N	%	State	% N	%	State %
60 Complete	ed Treatment	1,028	68.4	64.5			65.7			35.5	6	28.6	37.6
61 Complete	ed Court Commitmen	nt		0.1			2.3			2.7	2	9.5	4.5
62 Left ACA	V 90 Days	1	0.1	10.1			7.3			12.1	3	14.3	23.8
63 Moved				0.2			0.5			9.1			3.2
64 Transfer	red	33	2.2	3.7			2.7			7.6	1	4.8	5.6
65 Incarcera	ated	1	0.1	0.2			0.1			1.1			3.1
66 Broke Ru	ules	31	2.1	2.1			8.8			19.7	•		4.9
67 AWOL		406	27.0	18.6			11.3			11.0	9	42.9	4.9
68 Death		1	0.1	0.0			0.0			0.3	}		0.4
69 Failed to	Begin Treatment	2	0.1	0.3			1.3			1.0)		7.4
91 Administ	rative Discharge												4.6
		Cour	nt Po	ercent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

69

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

114

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Indicator Number of Positive Number of Results Needing

Summary Results =8 Improvement =13 Indicators: State State Indicator Indicator Indicator Results Comparing **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std Detox Level of Functioning Improvement 80 74.1 920 1,286 71.5 (Ξ) Planned Discharges 80 (3) 75.5 945 1,347 70.2 25 14-Day Follow-up Initiation of Treatment 7.3 15.6 121 1,667 8 **Engagement in Treatment** 104 6.2 127 1,667 8 Residential Readmissions within 30 days 2 Readmissions within 90 days 6 Level of Functioning Improvement 80 Planned Discharges 85 14-Day Followup 35 Initiation of Treatment **Engagement in Treatment** 80 Halfway Level of Functioning Improvement Planned Discharges 90 **Employment** 80 Initiation of Treatment **Engagement in Treatment** Outpatient Level of Functioning Improvement 30 48.3 7 15 46.7 Planned Discharges 35 45.9 4 16 25.0 8 Employment 20 16.8 1 4 25.0 0 Initiation of Treatment 77.6 9 10 90.0 \odot **Engagement in Treatment** 62.6 3 10 30.0 (Ξ) Indicator State # in Year before # in Year Long-Term Outcomes (CY00 Clients) Score **Results Comparing** Average Treatment following Score to State Avg (%) Recidivism (%) Treatment 86 **DUI Convictions** 6.8 6 7.0 (3) 7 13.0 47 14.9 (3) Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment Treatment Mortality 1.0 1.7 (Ξ) 943 16 Year before Year following Indicator Results Comparing State Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average 9.12% **DUI Convictions** -7.16% 5.30% -3.82% (3) 8 4.98% Incarceration -1.38% 3.82% -1.17% \$1,827.90 (3) Median Wages \$376.90 \$1.520.10 -\$307.90 -2.49% 51.54% 47.61% -3.92% (Ξ) Clients With Wages State Indicator Indicator Indicator **Results Comparing Consumer Survey (FY02 Clients)** Numerator Denominator Score to State Avg Score Average Satisfaction 2 919 100.0 0 2 **Favorable Outcomes** 2 2 94.8 100.0 0 Service Quality 93.0 1 1 100.0 \odot 2 2 100.0 924 Favorable Time to First Service \odot 92.3 2 2 100.0 0 Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

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Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

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Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

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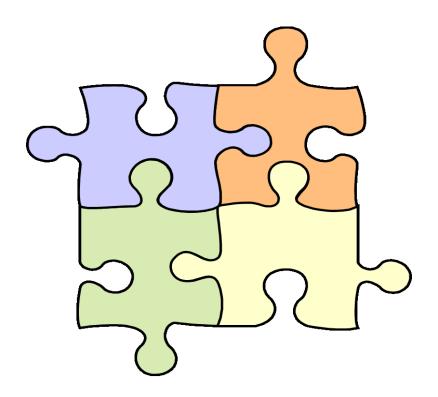
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
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- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

KIAMICHI COUNCIL ON ALCOHOLISM (650)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 KIAMICHI COUNCIL ON ALCOHOLISM (650)

Clients Admitted and Served at the Agency (CY02)

544

												•			
Descriptive	Statis	tics (CY	02 Clier	its)											
		Sex	(%)			Age (_			Race (%)		Home	less (%)
		Male	Female		0-17	18-2					Nat Am	Asian	Hispanic		
Agency		67	33		7	26	5 52		70	11	17	0	2		0
State Avg		60	40		11	24	4 55		68	14	13	0	3		6
		IV Drug	Use (%)			D	rug of Choic	ce (%)		Pregi	nant (%)	DOC Cu	ustody (%)	No	ASI (%)
		History	Route	Ā	Alcohol	Meth	Cocaine	Marijuana	Othe						
Agency		22	13		63	29	11	45	12		2		27		0
State Avg		29	20		62	26	17	46	26	i	2		10		24
		0	utpatient (Staff Pi	rofile by	Degree		Outpa	tient Staf	f Profile I	by Certific	ation	SAS Treat	ment Fu	nding FY02
	None	Associa	ite Bache	elors I	Masters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			
	7		0	7	6		0 20	10	0	5	0	1		;	\$354,133.00
						Clients	Admitted a	nd Served	by Leve	l of Care)				
Detox				Resid	dential			Half	way			Out	patient		
Clients			0	Client	s		0	Clie	ents		0	Clie	nts		544
Units of Ser	vice		0	Units	of Service	е	0	Uni	ts of Ser	vice	0	Unit	s of Service		5,243
Avg Hours F	Per Clie	nt o	0.0	Avg D	ays Per	Client	0.0	Avg	Days P	er Client	0.0	Avg	Hours Per Cli	ent	9.6
Avg Daily C	ensus		0	Avg D	aily Cen	sus	0		Daily C		0	Avg	Daily Census		14
								Discharges	;						
					Det	ox		Residenti	al		Halfwa	ay		Outpatie	ent
				N	%	State %	N	% 5	State %	N	۱ %	State	% N	%	State %
60 Complete	ed Trea	tment				64.5			65.7			35.5	5 215	39.4	37.6
61 Complete	ed Cour	t Commit	ment			0.1			2.3			2.7	7 33	6.1	4.5
62 Left ACA	√ 90 Da	ys				10.1			7.3			12.1	1 172	31.6	23.8
63 Moved						0.2			0.5			9.1	1 22	4.0	3.2
64 Transfer	red					3.7			2.7			7.6	35	6.4	5.6
65 Incarcera	ated					0.2			0.1			1.1	1 17	3.1	3.1
66 Broke Ru	ules					2.1			8.8			19.7	7 24	4.4	4.9
67 AWOL						18.6			11.3			11.0	8 (1.5	4.9
68 Death						0.0			0.0			0.3	3		0.4
69 Failed to	Begin 7	reatmen [°]	t			0.3			1.3			1.0) 19	3.5	7.4
91 Administ	rative D	ischarge													4.6
				Coun	+ D	oroont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

13 9

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

57

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 KIAMICHI COUNCIL ON ALCOHOLISM (650)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =7 Number of Results Needing Improvement =10

				········ ,		
	State	State	Indicator	Indicator	Indicator	Deculto Comparing
Outcomes (CY02 Clients)	Standard	Average	Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	80 80 25					
Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	2 6 80 85 35					
Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	80 90 80					
Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	30 35 20	48.3 45.9 16.8 77.6 62.6	194 142 23 307 249	333 333 152 335 335	58.3 42.6 15.1 91.6 74.3	© © © ©
utcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	
· · · · · · · · · · · · · · · · · · ·		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
DUI Convictions		6.8	31	3	9.7	8
Incarceration ge Mortality		13.0	# Clients in Year before Treatment 279	4 # Deaths in Year After Treatment 6	36.4	8
etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
DUI Convictions Incarceration Median Wages Clients With Wages		Average -7.16% -1.38% \$376.90 -2.49%	11.11% 3.94% \$1,740.70 44.80%	5.38% 6.45% \$2,086.20 36.56%	-5.73% 2.51% \$345.40 -8.24%	Score to state Avg
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		State Average 91.9 94.8 93.0 92.4	Indicator Numerator 16 19 6 23	Indicator Denominator 16 22 7 23	Indicator Score 100.0 86.4 85.7 100.0	Results Comparing Score to State Avg
Satisfac Favorab Service Favorab	tion le Outcomes Quality	tion le Outcomes Quality le Time to First Service	tion 91.9 ble Outcomes 94.8 Quality 93.0 ble Time to First Service 92.4	O2 Clients) Average Numerator tion 91.9 16 ble Outcomes 94.8 19 Quality 93.0 6 ble Time to First Service 92.4 23	Average Numerator Denominator tion 91.9 16 16 ele Outcomes 94.8 19 22 Quality 93.0 6 7 ele Time to First Service 92.4 23 23	Average Numerator Denominator Score tion 91.9 16 16 100.0 ele Outcomes 94.8 19 22 86.4 Quality 93.0 6 7 85.7 ele Time to First Service 92.4 23 23 100.0

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

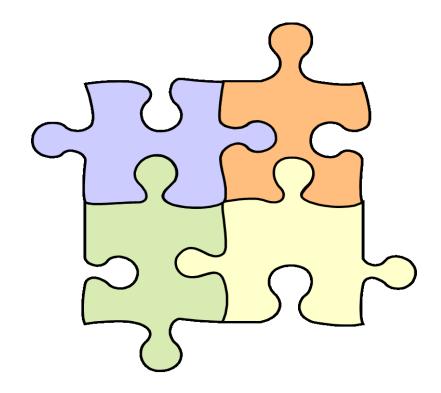
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

MONARCH, INC. (651)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MONARCH, INC. (651)

Clients Admitted and Served at the Agency (CY02) 276

Descriptive	Statis	tics (CY	02 Client	ts)													
		Sex	(%)			Age	(%)						Race (%))		Home	eless (%)
		Male	Female		0-17	18-		26+	V	Vhite	Bla		Nat Am	Asian	Hispanic		
Agency		12	88		28	2	23	47		63		14	20	0	0		5
State Avg		60	40		11	:	24	55		68		14	13	0	3		6
		IV Drug	Use (%)				Drug of	Choice	e (%)			Pregn	ant (%)	DOC Cu	ıstody (%)	No	ASI (%)
		History	Route	Al	lcohol	Meth	Coca		Marijuan		ther						
Agency		32	30		20	39	1	7	30)	37		11		1		42
State Avg		29	20		62	26	1	7	46	5	26		2		10		24
		0	utpatient S	taff Pro	ofile by	Degree			Outp	atient S	Staff F	Profile b	y Certific	ation	SAS Tre	atment Fi	unding FY02
	None	Associa	te Bachel	ors N	/lasters	Docto	rate To	otal	CADC	CAC	;	ССМ	CPS	Other			
	0		1	4	1		0	6	1	0		1	0	2			\$832,961.00
						Client	s Admi	tted a	nd Serve	d by Le	vel o	f Care					
Detox				Resid	ential				Ha	alfway				Out	patient		
Clients		2	20	Clients	3		90		С	lients			121	Clie	nts		73
Units of Ser	rvice	18	30	Units o	of Service	e	4,865		U	nits of S	Servic	е	5,476	Unit	s of Service		1,608
Avg Hours I	Per Clier	nt 9	.0	Avg Da	ays Per	Client	54.1		A	vg Days	s Per	Client	45.3	Avg	Hours Per (Client	22.0
Avg Daily C	ensus		0	Avg Da	aily Cen	sus	13		A	vg Daily	/ Cen	sus	15	Avg	Daily Censu	ıs	4
									Discharge	es							
					Det	ОХ			Resider	ıtial			Halfwa	у		Outpation	ent
				N	%	State %	6	N	%	State 6	%	N	%	State	% N	%	State %
60 Complet	ed Treat	tment				64.5	5	47	56.0	65.7	7	32	26.	2 35.5	5 10	16.9	37.6
61 Complet	ed Cour	t Commit	ment			0.1	1	1	1.2	2.3	3	2	1.	6 2.7	,	1.7	4.5
62 Left ACA	√ 90 Da	ys		1	33.3	10.1	1	12	14.3	7.3	3	33	27.	0 12.1	18	30.5	23.8
63 Moved						0.2	2	1	1.2	0.5	5	28	23.	0 9.1	14	23.7	3.2
64 Transfer	red					3.7	7	4	4.8	2.7	7	5	4.	1 7.6	6 .	8.5	5.6
65 Incarcera	ated					0.2	2			0.1	1			1.1			3.1
66 Broke Ri	ules					2.1	1	15	17.9	8.8	3	15	12.	3 19.7	7 (3 5.1	4.9
67 AWOL				1	33.3	18.6	3	1	1.2	11.3	3	2	1.	6 11.0) ;	3 5.1	4.9
68 Death						0.0)			0.0)			0.3	3		0.4
69 Failed to	Begin T	reatment	t	1	33.3	0.3	3	3	3.6	1.3	3	5	4.	1 1.0) !	8.5	7.4
91 Administ	trative D	ischarge															4.6
				Count	D	oroont											

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

6.1

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

14

Indicator Number of Positive Number of Results Needing

Improvement =14

Summary Results =17

Indicators: State State Indicator Indicator Indicator Results Comparing **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std Detox Level of Functioning Improvement 80 74.1 13 17 76.5 (Ξ) Planned Discharges 80 75.5 17 19 89.5 0 25 14-Day Follow-up 36.8 13 15 86.7 \odot Initiation of Treatment 22 23 15.6 95.7 0 **Engagement in Treatment** 21 127 23 91.3 0 Residential Readmissions within 30 days 2 2 1.7 88 2.3 (3) Readmissions within 90 days 6 3 88 3.5 3.4 0 Level of Functioning Improvement 80 74.4 65 70 92.9 0 Planned Discharges 85 74.0 43 70 61.4 (Ξ) 14-Day Followup 7 35 27.4 27 25.9 (3) Initiation of Treatment 98.9 44 47 93.6 (3) **Engagement in Treatment** 12.2 5 47 10.6 (3) 80 23 0 Halfway Level of Functioning Improvement 69.3 24 95.8 34.6 Planned Discharges 90 14 51 27.5 (3) **Employment** 48.6 80 1 24 4.2 (3) Initiation of Treatment 99.0 39 95.1 41 (3) 96.6 **Engagement in Treatment** 36 41 87.8 (3) Outpatient Level of Functioning Improvement 30 Planned Discharges 35 Employment 20 Initiation of Treatment 77.6 21 33 63.6 (3) **Engagement in Treatment** 62.6 18 33 54.5 (Ξ) Indicator State # in Year before # in Year **Long-Term Outcomes (CY00 Clients)** Score **Results Comparing** Average Treatment following Score to State Avg (%) Recidivism (%) Treatment 20 6.8 0 0.0 **DUI Convictions** 3 13.0 19 15.8 \odot Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment Treatment 0.4 Mortality 1.0 245 \odot Year before Year following Indicator Results Comparing State Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average 8.16% **DUI Convictions** -7.16% 3.27% -4.90% 7.76% Incarceration -1.38% 6.12% -1.63% 0 \$1,058.40 \odot Median Wages \$376.90 \$1,643.80 \$585.40 -2.49% 1.63% (0) Clients With Wages 46.12% 47.76% State Indicator Indicator Indicator **Results Comparing Consumer Survey (FY02 Clients)** Denominator Score to State Avg Numerator Score Average Satisfaction 919 39 97.5 0 40 **Favorable Outcomes** 94.8 42 42 100.0 0 Service Quality 93.0 28 28 100.0 \odot 42 42 100.0 924 Favorable Time to First Service \odot 92.3 41 42 97.6 0 Convenient Time

For all measures:

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 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
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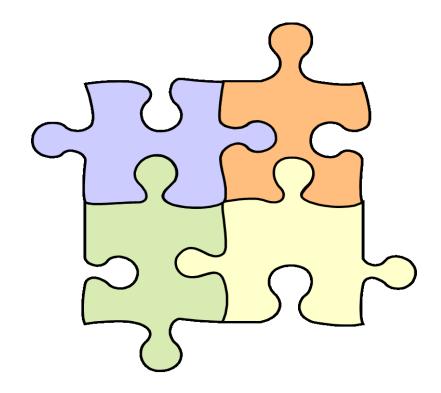
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- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
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Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

ALPHA II, INC. (654)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 ALPHA II, INC. (654)

Clients Admitted and Served at the Agency (CY02)

109

_													-		
Descriptive	Statis	-													
		Sex (_	47	Age (%			\ A //- !4 -	Disale	Race (%	•	I line and a	Home	less (%)
Agoney		Male 99	Female 1	0-	-17 0	18-25 25			White 70	Black 9	Nat Am 21	Asian 0	Hispanic 0		13
Agency			-												
State Avg		60	40		11	24	55		68	14	13	0	3		6
		IV Drug					ug of Choic	. ,			gnant (%)	DOC C	ustody (%)	No	ASI (%)
Agonov		History 40	Route 23	Alcoh		Meth	Cocaine	Marijua		her	0		0		0
Agency		29	20	74		35	17		56	8					-
State Avg		20	20	62	2	26	17	2	16 2	26	2		10		24
		Οι	utpatient Staf	f Profile	by [Degree		Out	patient St	aff Profile	by Certifi	cation	SAS Trea	atment Fu	ınding FY02
	None	Associat	e Bachelors	Maste	ers	Doctora	te Total	CADC	CAC	CCM	CPS	Other			
	2	(0 1		0		0 3	1	0	1	1	0			\$294,236.00
						Clients	Admitted a	nd Serve	ed by Lev	el of Ca	re				
Detox			Re	esidentia	al			Н	lalfway			Ou	tpatient		
Clients			0 Cli	ents			94	(Clients		34	Clie	ents		4
Units of Ser	vice		0 Un	its of Se	ervic	e 2	.737	Ü	Jnits of So	ervice	1,882	Uni	ts of Service		49
Avg Hours F	Per Clie	nt 0.	0 Av	g Days I	Per	Client	29.1	A	Avg Days	Per Clien	t 55.4	Avg	Hours Per C	lient	12.3
Avg Daily C	ensus		0 Av	g Daily (Cens	sus	7		Avg Daily		5	Avg	Daily Censu	s	0
							1	Discharg							
					Deta	ОХ		Reside			Halfw	ay		Outpatie	ent
			N	l %		State %	N	%	State %	_ 	N %	State	% N	%	State %
60 Complete	ed Trea	tment				64.5	54	83.1	65.7		8 23	3.5 35.	5		37.6
61 Complete	ed Cour	t Commitr	ment			0.1			2.3		5 14	1.7 2.	7 2	50.0	4.5
62 Left ACA	√ 90 Da	ys				10.1	7	10.8	7.3		8 23	3.5 12.	1 2	50.0	23.8
63 Moved						0.2			0.5		1 2	2.9 9.	1		3.2
64 Transfer	red					3.7			2.7		1 2	2.9 7.	6		5.6
65 Incarcera	ated					0.2			0.1			1.	1		3.1
66 Broke Ru	ules					2.1	3	4.6	8.8		8 23	3.5 19.	7		4.9
67 AWOL						18.6			11.3		3 8	3.8 11.	0		4.9
68 Death						0.0			0.0			0.	3		0.4
69 Failed to	Begin 7	Treatment				0.3	1	1.5	1.3			1.	0		7.4
91 Administ	rative D	ischarge													4.6
			Co	unt	Pe	ercent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

0.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Λ

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

All Clients

Provider Performance Management Report Prepared October 2003
ALPHA II, INC. (654)
Indicator Summary Results = 17
Indicators:

Number of Positive Results Needing Improvement = 7

Indicators	::						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80	74.4	85	87	97.7	☺
	Planned Discharges	85	74.0	80	87	92.0	☺
	14-Day Followup	35	27.4	14	32	43.8	☺
	Initiation of Treatment		98.9	49	49	100.0	©
	Engagement in Treatment		12.2	19	49	38.8	☺
Halfway	Level of Functioning Improvement	80	69.3	8	24	33.3	⊗
	Planned Discharges	90	34.6	6	30	20.0	\otimes
	Employment	80	48.6	19	21	90.5	☺
	Initiation of Treatment		99.0	3	3	100.0	©
	Engagement in Treatment		96.6	3	3	100.0	©
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment		77.6	2	2	100.0	©
	Engagement in Treatment		62.6	1	2	50.0	8
Long-Term C	Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	27	0	0.0	☺
	Incarceration		13.0	11	0	0.0	☺
				# Clients in	# Deaths in		
Post Dischar	rge			Year before Treatment	Year After Treatment		
	Mortality		1.0	103	2	1.9	⊗
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
	DUI Convictions		-7.16%	26.21%	4.85%	-21.36%	☺
	Incarceration		-1.38%	10.68%	9.71%	-0.97%	⊗
	Median Wages		\$376.90	\$1,338.10	\$2,045.10	\$707.00	☺
	Clients With Wages		-2.49%	67.96%	61.17%	-6.80%	⊗
Consumer S	urvey (FY02 Clients)		State	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		Average 91.9	39		90.7	⊗
	Favorable Outcomes		91.9	48	43 50	96.0	
	Service Quality		94.6 93.0	39	40	96.0 97.5	© •
	Favorable Time to First Service		93.0 92.4	39 47	50	94.0	© ©
	Convenient Time		92.3	44	47	93.6	©
	Convenient time		02.0	77	71	00.0	⊌

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

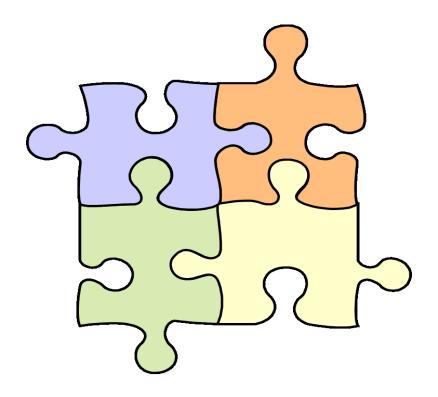
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

THE OAKS REHAB. SERVICES CTR (655)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 THE OAKS REHAB. SERVICES CTR (655)

Clients Admitted and Served at the Agency (CY02) 1.248

0,				(555)							1,240	5		
Descriptive	Statis	tics (CY	02 Clients)										
		Sex (Age (%		_			Race (%			Home	less (%)
_		Male	Female	0-17			V			Nat Am 13	Asian	Hispanic		
Agency		63	37	10		55		68	11		0	2		1
State Avg		60	40	11	24	55		68	14	13	0	3		6
		IV Drug				ug of Choic	. ,		_ <u> </u>	nant (%)	DOC Cu	stody (%)	No	ASI (%)
A		History	Route	Alcohol	Meth	Cocaine	Marijuana			2		20		2
Agency		38 29	28 20	55	42	10	53			3		20		_
State Avg		29	20	62	26	17	46	26	6	2		10		24
		Ou	ıtpatient Sta	ff Profile by	Degree		Outpa	atient Sta	ff Profile b	by Certific	ation	SAS Treat	tment Fu	ınding FY02
	None	Associate	e Bachelor	s Masters	Doctora	te Total	CADC	CAC	ССМ	CPS	Other			
	1	•	I 13	1	0	0 25	2	0	0	1	12		\$1	,652,693.00
					Clients	Admitted a	nd Served	by Leve	of Care					
Detox			R	esidential			На	lfway			Out	oatient		
Clients		4	1 CI	ients		292	CI	ents		75	Clier	nts		922
Units of Serv	vice	26		nits of Servi	ce 7	.250	Ur	its of Ser	vice	3,528	Units	of Service		43,792
Avg Hours P	er Clie	nt 6.	5 A\	g Days Pe	r Client	24.8	Av	g Days P	er Client	47.0	Avg	Hours Per Cli	ent	47.5
Avg Daily Co	ensus		1 A\	g Daily Ce	nsus	20		g Daily C		10	Avg	Daily Census		120
						ı	Discharge	s						
			_	De	tox		Residen	tial		Halfwa	у		Outpatie	ent
			1	٧ %	State %	N	%	State %	N	l %	State	% N	%	State %
60 Complete	ed Trea	tment	,	9 75.0	64.5	130	64.7	65.7	41	1 60.	3 35.5	258	37.8	37.6
61 Complete	ed Cour	t Commitn	nent		0.1			2.3	1	1 1.	5 2.7	38	5.6	4.5
62 Left ACA	/ 90 Da	ys			10.1	46	22.9	7.3	19	9 27.	9 12.1	206	30.2	23.8
63 Moved					0.2			0.5			9.1	16	2.3	3.2
64 Transferr	ed				3.7	2	1.0	2.7			7.6	54	7.9	5.6
65 Incarcera	ited				0.2			0.1			1.1	54	7.9	3.1
66 Broke Ru	ıles			1 8.3	2.1	16	8.0	8.8	6	6 8.	8 19.7	16	2.3	4.9
67 AWOL				1 8.3	18.6	4	2.0	11.3	1	1 1.	5 11.0	3	0.4	4.9
					0.0			0.0			0.3	2	0.3	0.4
68 Death														
68 Death 69 Failed to	Begin 1	reatment		1 8.3	0.3	3	1.5	1.3			1.0	35	5.1	7.4

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

31.8

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

359

Indicator Number of Positive Number of Results Needing

Improvement =13

Summary Results =21

Indicators: State State Indicator Indicator Indicator Results Comparing **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std Detox Level of Functioning Improvement 80 74.1 21 30 70.0 (Ξ) Planned Discharges 80 75.5 35 35 100.0 0 25 14-Day Follow-up 36.8 24 24 100.0 \odot Initiation of Treatment 30 35 85.7 15.6 0 **Engagement in Treatment** 26 127 35 74.3 0 Residential Readmissions within 30 days 2 2 1.7 218 0.9 \odot Readmissions within 90 days 6 7 218 \odot 3.5 3.2 Level of Functioning Improvement 80 74.4 117 147 79.6 (3) Planned Discharges 85 74.0 113 147 76.9 (3) 14-Day Followup 35 27.4 19 110 17.3 8 Initiation of Treatment 98.9 134 135 99.3 0 **Engagement in Treatment** 12.2 27 135 20.0 (3) 80 Halfway Level of Functioning Improvement 69.3 13 17 76.5 (3) 34 6 Planned Discharges 90 10 24 41.7 (Ξ) **Employment** 48.6 80 4 16 25.0 (3) Initiation of Treatment 99.0 23 24 95.8 (3) 96.6 **Engagement in Treatment** 23 24 95.8 (3) Outpatient Level of Functioning Improvement 30 48.3 273 449 \odot 60.8 Planned Discharges 35 45.9 179 423 (0) 42.3 Employment 20 16.8 41 249 16.5 (3) Initiation of Treatment 77.6 338 457 74.0 (3) **Engagement in Treatment** 62.6 242 457 53.0 (Ξ) Indicator State # in Year before # in Year **Long-Term Outcomes (CY00 Clients)** Score **Results Comparing** Average Treatment following Score to State Avg (%) Recidivism (%) Treatment 76 6.8 2 2.6 0 **DUI Convictions** 9 13.0 137 6.6 0 Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment Treatment Mortality 1.0 0.7 1,036 \odot Year before Year following Indicator Results Comparing State Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average 7.34% **DUI Convictions** -7.16% 3.47% -3.86% 13.22% Incarceration -9.65% -1.38% 3.57% 0 \$1,486.00 \odot Median Wages \$376.90 \$2.118.50 \$632.40 -2.49% -1.54% (0) Clients With Wages 44.02% 42.47% Indicator Indicator Indicator **Results Comparing** State **Consumer Survey (FY02 Clients)** Score to State Avg Numerator Denominator Score Average Satisfaction 919 140 95.2 0 147 **Favorable Outcomes** 94.8 170 174 97.7 0 Service Quality 93.0 134 138 97.1 \odot 177 924 169 95.5 Favorable Time to First Service \odot 92.3 167 177 94.4 0 Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
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For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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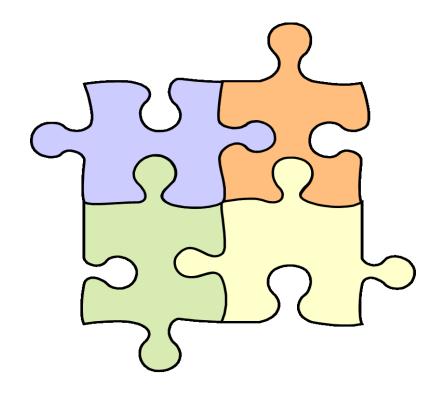
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 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
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Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

ROADBACK, INC. (657)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 ROADBACK, INC. (657)

Clients Admitted and Served at the Agency (CY02) 388

Descriptive	Statis	tics (CY	02 Clients)										
		Sex	(%)		Age (Race (%)			Hom	eless (%)
		Male	Female	0-1						Nat Am	Asian	Hispanic		
Agency		64	36	1	0 10	6 58		59	19	18	0	4		33
State Avg		60	40	1	1 2	4 55		68	14	13	0	3		6
			Use (%)			Orug of Choic	. ,			nant (%)	DOC C	ustody (%)	N	o ASI (%)
A		History	Route	Alcohol	Meth	Cocaine	Marijuana	Othe		2		2		66
Agency		29 29	18 20	76	24	30	22	10		2		3		
State Avg		29	20	62	26	17	46	26	5	2		10		24
		0	utpatient Sta	ff Profile b	y Degree		Outpa	tient Staf	ff Profile b	oy Certifica	ation	SAS Treati	ment F	unding FY02
	None	Associa	te Bachelo	rs Master	s Doctor	ate Total	CADC	CAC	CCM	CPS	Other			
	1		0 1)	0 2	2	0	0	0	0			\$718,681.00
					Clients	Admitted a	nd Served	by Leve	l of Care	ı				
Detox			F	Residential			Hal	fway			Out	tpatient		
Clients		27	₁ C	lients		0	Clie	ents		136	Clie	nts		0
Units of Ser	vice	1,29	97 U	nits of Serv	rice	0	Un	ts of Ser	vice	8,967	Unit	s of Service		0
Avg Hours F	Per Clie	nt 4	.8 A	vg Days Pe	r Client	0.0	Avg	Days P	er Client	65.9	Avg	Hours Per Clie	ent	0.0
Avg Daily C	ensus		4 A	vg Daily Ce	ensus	0	Avç	Daily C	ensus	25	Avg	Daily Census		0
							Discharges	6						
			_	De	etox		Residenti	al		Halfway	y		Outpat	ient
			Ī	N %	State %	N	% :	State %	N	l %	State	% N	%	State %
60 Complete	ed Trea	tment	15	4 35.2	64.5			65.7	48	33.6	35.5	5		37.6
61 Complete	ed Cour	t Commit	ment		0.1			2.3	4	4 2.8	3 2.7	7		4.5
62 Left ACA	/ 90 Da	ys	18	7 42.7	10.1			7.3	17	7 11.9	9 12.1	1		23.8
63 Moved				7 1.6	0.2			0.5	16	3 11.2	2 9.1	1		3.2
64 Transferr	ed		7	3 16.7	3.7			2.7	2	2 1.4	4 7.6	3		5.6
65 Incarcera	ated			1 0.2	0.2			0.1	2	2 1.4	4 1.1	1		3.1
66 Broke Ru	ıles		1	4 3.2	2.1			8.8	47	7 32.9	9 19.7	7		4.9
67 AWOL				1 0.2				11.3	-					4.9
68 Death					0.0			0.0			0.3			0.4
69 Failed to	Begin 1	reatmen	t	1 0.2	0.3			1.3			1.0)		7.4
91 Administ	rative D	ischarge												4.6
			С	ount	Percent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

0.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Λ

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Indicator Number of Positive Number of Results Needing

	K, INC. (657)	riepaieu	October 200	1110	dicator Number of the Number o		mber of Results Needing provement =17
Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement	80	74.1	156	219	71.2	⊗
	Planned Discharges	80	75.5	130	269	48.3	⊗
	14-Day Follow-up	25					
	Initiation of Treatment		15.6	35	234	15.0	8
	Engagement in Treatment		12.7	32	234	13.7	©
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80	69.3	54	84	64.3	8
	Planned Discharges	90	34.6	30	108	27.8	⊗
	Employment	80	48.6	20	55	36.4	8
	Initiation of Treatment		99.0	70	70	100.0	©
	Engagement in Treatment		96.6	70	70	100.0	☺
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment Engagement in Treatment						
Long-Term C	Outcomes (CY00 Clients)		State Average	# in Year before Treatment	following	Indicator Score (%)	Results Comparing Score to State Avg
Recidivisiii	DI II O amadatia ma		(%) 6.8	21	Treatment 3	14.3	-
	DUI Convictions						⊗
	Incarceration		13.0	9 # Clients in	3 # Deaths in	33.3	⊜
Post Dischar	· •			Year before Treatment	Year After Treatment		
	Mortality		1.0	241	2	8.0	☺
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
	DUI Convictions		-7.16%	8.71%	6.22%	-2.49%	⊜
	Incarceration		-1.38%	3.73%	5.39%	1.66%	⊜
	Median Wages		\$376.90	\$1,387.10	\$1,670.90	\$283.80	⊗
	Clients With Wages		-2.49%	52.28%	46.89%	-5.39%	8
Consumer S	urvey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		91.9	15	17	88.2	⊜
	Favorable Outcomes		94.8	12	17	70.6	8
	Service Quality		93.0	12	16	75.0	8
	Favorable Time to First Service		92.4	16	18	88.9	8
	Convenient Time		92.3	14	18	77.8	⊗

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

HOUSE OF HOPE INC (660)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 HOUSE OF HOPE INC (660)

Clients Admitted and Served at the Agency (CY02) 152

		•	,										1 02	_		
Descriptive	Statis			nts)												
		Sex		_		Age			_			Race (%	,		Home	eless (%)
_		Male	Female		0-17			26+	V		Black	Nat Am 15	Asian	Hispanic		•
Agency		97	3				20	59		76	5		3	1		6
State Avg		60	40		11		24	55		68	14	13	0	3		6
		IV Drug	Use (%)	ı			Drug c	f Choic	e (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route		Alcohol	Meth		caine	Marijuan							
Agency		39	24		71	19		11	28	3 2	0	0		1		0
State Avg		29	20		62	26		17	46	3 2	6	2		10		24
		0	utpatient	Staff	Profile by	Degree			Outp	atient Sta	off Profile	by Certific	cation	SAS Tre	atment Fu	unding FY02
	None	Associa	te Bach	elors	Masters	Docto	orate 7	Total	CADC	CAC	CCM	CPS	Other			
	0		0	0	C)	1	1	1	0	0	0	0			\$175,918.00
						Client	ts Adm	nitted a	nd Serve	d by Lev	el of Care)				
Detox				Re	sidential				Ha	ılfway			Ou	tpatient		
Clients			0	Clie	ents		124		C	ients		0	Clie	ents		30
Units of Ser	vice		0	Uni	ts of Servi	ce	2,997		Uı	nits of Se	rvice	0	Unit	ts of Service		325
Avg Hours F	Per Clie	nt o	.0	Avg	Days Pe	r Client	24.2		A	/g Davs F	Per Client	0.0	Avg	Hours Per C	Client	10.8
Avg Daily C	ensus		0	Avg	Daily Ce	nsus	8			/g Daily (0	Avg	Daily Censu	ıs	1
								ı	Discharge							
					De	tox			Residen	tial		Halfwa	ау		Outpatie	ent
				N	%	State 9	%	N	%	State %	1	٧ %	State	% N	%	State %
60 Complete	ed Trea	tment				64.	5	104	90.4	65.7			35.	5 11	37.9	37.6
61 Complete	ed Cou	rt Commit	ment			0.	1			2.3			2.	7 3	10.3	4.5
62 Left ACA	√ 90 Da	ıys				10.	1	9	7.8	7.3			12.	1 9	31.0	23.8
63 Moved						0.2	2			0.5			9.	1		3.2
64 Transferi	red					3.	7			2.7			7.	6 1	3.4	5.6
65 Incarcera	ated					0.2	2			0.1			1.	1		3.1
66 Broke Ru	ules					2.	1	1	0.9	8.8			19.	7		4.9
67 AWOL						18.6		1	0.9	11.3			11.			4.9
68 Death						0.0				0.0			0.			0.4
69 Failed to	Begin ¹	Treatmen	t			0.3	3			1.3			1.	0 5	17.2	7.4
91 Administ	_															4.6
		J														

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

5.6

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

R

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

All Clients

Indicator Number of Positive Number of Results Needing **HOUSE OF HOPE INC (660)** Summary Results =17 Improvement =6 Indicators: State State Indicator Indicator Indicator Results Comparing **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std **Detox** Level of Functioning Improvement 80 Planned Discharges 80 25 14-Day Follow-up Initiation of Treatment **Engagement in Treatment** Residential Readmissions within 30 days 2 Readmissions within 90 days 6 3.5 2 124 0 1.6 Level of Functioning Improvement 80 74.4 107 112 95.5 (0) Planned Discharges 85 74.0 101 112 90.2 (0) 14-Day Followup 35 7.7 27.4 13 1 (3) Initiation of Treatment 81 98.9 81 100.0 0 **Engagement in Treatment** 2 12.2 81 2.5 8 80 Halfway Level of Functioning Improvement Planned Discharges 90 **Employment** 80 Initiation of Treatment **Engagement in Treatment** Outpatient Level of Functioning Improvement 30 48.3 18 21 0 85.7 Planned Discharges 35 45.9 9 21 0 42.9 Employment 20 16.8 4 5 80.0 0 Initiation of Treatment 77.6 16 16 100.0 0 **Engagement in Treatment** 62.6 14 16 87.5 \odot Indicator State # in Year before # in Year **Long-Term Outcomes (CY00 Clients)** Score **Results Comparing** Average Treatment following Score to State Avg (%) Recidivism (%) Treatment 26 **DUI Convictions** 6.8 15.4 8 6 2 13.0 33.3 (3) Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment Treatment 0.0 Mortality 1.0 109 0 \odot Year before Year following Indicator Results Comparing State Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average 23.85% **DUI Convictions** -7.16% 1.01% -12.84% 5.50% 8 Incarceration -1.38% 4.59% 10.09% \$2,697.00 (3) Median Wages \$376.90 \$2,275.00 -\$422.00 -2.49% -1.83% Clients With Wages 53.21% 51.38% 0 State Indicator Indicator Indicator **Results Comparing Consumer Survey (FY02 Clients)** Denominator Score to State Avg Numerator Score Average Satisfaction 919 68 98.6 0 69 **Favorable Outcomes** 94.8 76 76 100.0 0 Service Quality 93.0 66 67 98.5 \odot 75 75 100.0 924 Favorable Time to First Service \odot

92.3

74

75

98.7

0

Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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Indicator Demoninator - The number of clients at risk for the indicator event.

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Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

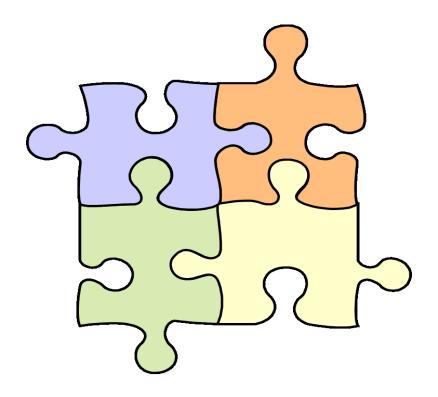
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

THE NEXT STEP NETWORK, INC. (661)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 THE NEXT STEP NETWORK, INC. (661)

Clients Admitted and Served at the Agency (CY02)

- 1	77
	,,,

	01.11.	(0)	/00 OI	•										177			
Descriptive	Statis	-		ients)			A == = (0	<i>(</i>)					D (0/	`			1 (0/)
		Sex Male	(%) Fema	-lo	_	-17	Age (%			White	Bla	alı	Race (% Nat Am		Llianania	Home	eless (%)
Agency		70		30	U	4	37			81	Dia	1	2	Asian 1	Hispanic 16		4
State Avg		60		10		11	24			68		14	13	0	3		6
Otate Avg										00							
		IV Drug		<u> </u>	Alaah	اما	Meth	rug of Choi Cocaine	• •	no (Othor	Pregr	nant (%)	DOC C	ustody (%)	No	ASI (%)
Agency		History 26	Rou	18	Alcoh		26	12	Marijua	11a (41	Other 9		1		20		0
State Avg		29	2	20	62		26	17		46	26		2		10		24
		O	Outpatie	nt Staff	Profile	bν Γ	Degree		Out	nationt	Staff E	Orofilo k	y Certific	ation	SAS Troo	tmont Ei	unding FY02
	None	Associa		chelors				ite Total	CADO			CCM	CPS	Other	SAS ITEA	unentru	Illullig F 1 02
	0	ASSOCIA	0	6	iviast	0	Doctora	0 6	0			0	0	3		;	\$331,758.00
							Clients	Admitted :	and Serv	ed by L	evel o	of Care					
Detox				Re	sidenti	al			ŀ	lalfway				Out	patient		
Clients			0	Clie	nts			108	_	Clients			0	Clie	nts		71
Units of Serv	/ice		0	Unit	s of Se	ervice	е з	3,487		Jnits of	Servic	е	0	Unit	s of Service		1,326
Avg Hours F	er Clier	nt o	0.0	Avg	Days	Per (32.3		Avg Day			0.0	Avg	Hours Per Cl	ent	18.7
Avg Daily Co	ensus		0	Avg	Daily	Cens		10		Avg Dail			0	Avg	Daily Census		4
									Dischar	•							
						Deto	ОХ		Reside	ential			Halfwa	ay		Outpatie	ent
				N	%		State %	N	%	State	%	N	%	State	% N	%	State %
60 Complete	ed Treat	tment					64.5	77	71.3	65.	.7			35.5	5 45	60.0	37.6
61 Complete	ed Cour	t Commit	tment				0.1			2.	.3			2.7	7 3	4.0	4.5
62 Left ACA	/ 90 Da	ys					10.1	24	22.2	7.	3			12.1	1 17	22.7	23.8
63 Moved							0.2			0.	.5			9.1	1 3	4.0	3.2
64 Transferr	ed						3.7			2.	7			7.6	3		5.6
65 Incarcera	ted						0.2			0.	.1			1.1	1 3	4.0	3.1
66 Broke Ru	les						2.1	5	4.6	8.	8			19.7	7 2	2.7	4.9
67 AWOL							18.6	2	1.9	11.	.3			11.0)		4.9
68 Death							0.0			0.	0			0.3	3		0.4
69 Failed to	Begin 1	Γreatmen	ıt				0.3			1.	.3			1.0	2	2.7	7.4
91 Administr	ative D	ischarge															4.6
				Cou	unt	Pe	ercent										

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

4.8

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

R

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 THE NEXT STEP NETWORK, INC. (661)

All Clients

					······		
Indicators		_					
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
			Average	Numerator	Denominator	Score	ocore to otate ota
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2	1.7	5	108	4.6	8
	Readmissions within 90 days	6	3.5	7	108	6.5	⊗
	Level of Functioning Improvement	80	74.4	60	102	58.8	8
	Planned Discharges	85	74.0	71	102	69.6	⊗
	14-Day Followup	35					
	Initiation of Treatment		98.9	93	95	97.9	8
	Engagement in Treatment		12.2	10	95	10.5	⊗
Halfway	Level of Functioning Improvement	80					
•	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	26	48	54.2	©
	Planned Discharges	35	45.9	35	50	70.0	©
	Employment	20	16.8	1	11	9.1	8
	Initiation of Treatment		77.6	49	54	90.7	©
	Engagement in Treatment		62.6	46	54	85.2	©
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator	
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions		6.8	31	3	9.7	⊜
	Incarceration		13.0	8	1	12.5	©
				# Clients in	# Deaths in		<u> </u>
Post Dischar	rae			Year before	Year After		
. 001 2100114	Mortality		1.0	Treatment 120	Treatment 1	0.8	☺
	Wortanty		1.0	120	'	0.0	©
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	25.83%	8.33%	-17.50%	☺
	Incarceration		-1.38%	6.67%	3.33%	-3.33%	☺
	Median Wages		\$376.90	\$1,789.10	\$2,992.70	\$1,203.60	☺
	Clients With Wages		-2.49%	52.50%	52.50%	0.00%	☺
			-		lmalie - t - ··	- 4 4 -	Deculto Communica
Consumer Survey (FY02 Clients)			State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		91.9	74	77	96.1	☺
	Favorable Outcomes		94.8	85	90	94.4	8
	Service Quality		93.0	54	56	96.4	©
	Favorable Time to First Service		92.4	89	91	97.8	©
	Convenient Time		92.3	91	92	98.9	
							-

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

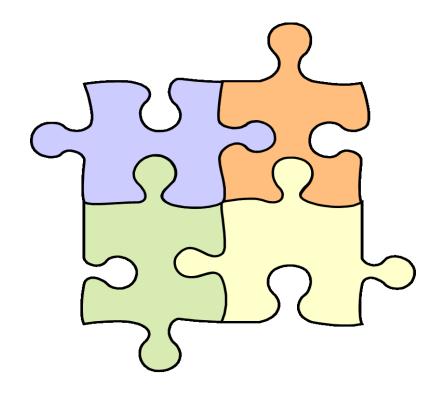
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

BRIDGEWAY (663)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 BRIDGEWAY (663)

Clients Admitted and Served at the Agency (CY02)

	`	,											70			
Descriptive	Statis	stics (CY	'02 Clien	ts)												
		Sex				Age (Race (%)							eless (%)
		Male	Female		0-17				White	Bla		Nat Am 5	Asian	Hispanic		
Agency		86	14		1	0 19			74		12	5	0	2		47
State Avg		60	40		11	1 2	4 55	5	68		14	13	0	3		6
		IV Drug	Use (%)			С	rug of Cho	ice (%)			Pregn	ant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route		Alcohol	Meth	Cocaine	Mariju	iana	Other						
Agency		40	9		70	16	21		23	9		0		26		0
State Avg		29	20		62	26	17		46	26		2		10		24
		0	utpatient S	Staff	Profile by	/ Degree		0	utpatient	Staff F	Profile b	y Certific	ation	SAS Trea	atment Fu	unding FY02
	None	Associa	te Bache	lors	Masters	Doctor	ate Total	CAD			ССМ	CPS	Other	07.10 1.100		
	0		0	0			0 1)	0	0	0			\$94,324.00
						Clients	Admitted	and Ser	ved by L	evel o	f Care					
Detox				Res	sidential				Halfway				Out	tpatient		
Clients			0	Clie	nts		0		Clients			28	Clie	nts		16
0			-			0	Units of Service		:e			s of Service		305		
Avg Hours Per Client 0.0			-	Avg Days Per Client 0			0.0					·		Hours Per C	lient	19.0
_	-			_	Avg Daily Census		0	0 ,					_	Avg Daily Census		1
								Discha	-	.,				·		
					De	<u> </u>					Halfwa	V		Outpatient		
				N	%	State %	N	%	State	· %	N	%	State	% N	%	State %
60 Complete	ed Trea	tment				64.5			65		7				18.8	37.6
61 Complete	ed Cour	rt Commit	ment			0.1			2	.3	1	3.	4 2.7	7		4.5
62 Left ACA	√ 90 Da	ıys				10.1			7	.3			12.	1 2	12.5	23.8
63 Moved						0.2			0	.5	10	34.	5 9. ⁻	1		3.2
64 Transferi	red					3.7			2	.7	2	6.	9 7.6	5 1	6.3	5.6
65 Incarcera	ated					0.2			0	.1			1.	1		3.1
66 Broke Ru	ules					2.1			8	.8	8	27.	6 19.7	7 10	62.5	4.9
67 AWOL						18.6			11		1					4.9
68 Death						0.0			0	.0			0.3	3		0.4
69 Failed to	Begin ⁻	Treatment	t			0.3			1	.3			1.0)		7.4
91 Administ	rative D	ischarge														4.6
				Cou	ınt F	Percent										
					·····	J. 00110										

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

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For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Λ

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 BRIDGEWAY (663)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =8 Improvement =14

Indicators				3 u	illilary results c	, ,,,,	orovement 14
Indicators Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
Short-Term	Outcomes (0102 Glients)	Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80	69.3	15	22	68.2	8
	Planned Discharges	90	34.6	5	27	18.5	8
	Employment	80	48.6	13	18	72.2	8
	Initiation of Treatment		99.0	23	23	100.0	©
	Engagement in Treatment		96.6	23	23	100.0	☺
Outpatient	Level of Functioning Improvement	30	48.3	4	14	28.6	8
	Planned Discharges	35	45.9	2	15	13.3	⊗
	Employment	20	16.8	4	8	50.0	☺
	Initiation of Treatment		77.6	12	13	92.3	☺
	Engagement in Treatment		62.6	11	13	84.6	☺
Long-Term (Outcomes (CY00 Clients)		State	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			Average (%)	rreatment	Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	2	1	50.0	Θ
	Incarceration		13.0	2	0	0.0	©
				# Clients in Year before	# Deaths in Year After		<u> </u>
Post Discha	rge			Treatment	Treatment		
	Mortality		1.0	18	0	0.0	☺
Difference B	setween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
	DUI Convictions		-7.16%	11.11%	1.11%	0.00%	©
	Incarceration		-1.38%	11.11%	11.11%	0.00%	8
	Median Wages		\$376.90	\$1,882.30	\$1,524.00	-\$358.30	8
	Clients With Wages		-2.49%	66.67%	83.33%	16.67%	©
	Clients with wages		-2.4370	00.07 70	03.0370	10.07 70	
Consumer S	Survey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
Satisfaction			91.9	32		71.1	⊗
	Favorable Outcomes		91.9	37	45 45	82.2	8
	Service Quality		93.0	31	42	73.8	8
	Favorable Time to First Service		93.0	36	45	80.0	8
	Convenient Time		92.3	36	44	81.8	8
	CONVENIENCE FINIC		32.0	•	* *	31.3	\odot

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

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14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

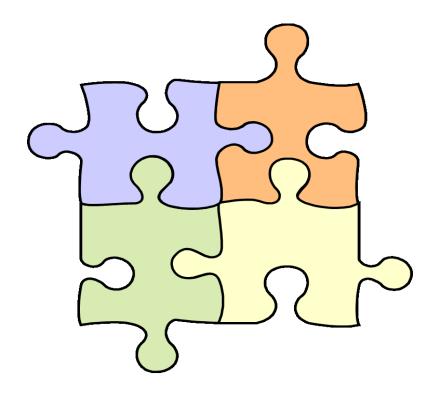
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o Mortality The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

YWCA CRISIS CENTER (671)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 YWCA CRISIS CENTER (671)

Clients Admitted and Served at the Agency (CY02)

32

Descriptive Statistics	(CY02 Clients))
------------------------	----------------	---

	Sex	(%)		Age ((%)			Race (Homeless (%)	
	Male	Female	0-17	18-2	5 26+	White	e Bla	ck Nat Am	Asian	Hispanic	
Agency	36	64	58	1	5 24	70)	9 18	0	0	100
State Avg	60	40	11	2	4 55	68	3	14 13	0	3	6
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregnant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other		-		
Agency	48	36	24	33	12	24	64	0		0	0
State Avg	29	20	62	26	17	46	26	2		10	24

Outpatient Staff Profile by Degree
Outpatient Staff Profile by Certification

None Associate Bachelors Masters Doctorate Total
CADC CAC CCM CPS Other

\$204,184.00

SAS Treatment Funding FY02

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	32	Clients	0
Units of Service	0	Units of Service	0	Units of Service	3,176	Units of Service	0
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	99.3	Avg Hours Per Client	0.0
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	9	Avg Daily Census	0

Discharges

					D .00u.	9						
		De	etox		Resid	ential			Outpatient		ent	
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7	16	100.0	35.5			37.6
61 Completed Court Commitment			0.1			2.3			2.7			4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1			23.8
63 Moved			0.2			0.5			9.1			3.2
64 Transferred			3.7			2.7			7.6			5.6
65 Incarcerated			0.2			0.1			1.1			3.1
66 Broke Rules			2.1			8.8			19.7			4.9
67 AWOL			18.6			11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4
91 Administrative Discharge												4.6
	Count		Percent									
Clients Not Seen Within 90 Days	11	1	45.8									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 YWCA CRISIS CENTER (671)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =9 Number of Results Needing Improvement =4

	0.0 0 = = (0)			30	illinary resource o	,	orovernone 4
	Indicators: hort-Term Outcomes (CY02 Clients)		State	Indicator	Indicator	Indicator	Dogulto Comparing
Snort-Term	Outcomes (CY02 Clients)	State Standard	Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement	80	-				
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90	34.6	6	6	100.0	☺
	Employment	80					
	Initiation of Treatment		99.0	9	9	100.0	©
	Engagement in Treatment		96.6	9	9	100.0	©
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment						
	Engagement in Treatment						
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	1	0	0.0	☺
	Incarceration						
				# Clients in	# Deaths in		
Post Discha	rge			Year before Treatment	Year After Treatment		
	Mortality		1.0	6	0	0.0	©
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	16.67%	0.00%	-16.67%	☺
	Incarceration						
	Median Wages		\$376.90	\$334.30	\$1,309.90	\$975.70	☺
	Clients With Wages		-2.49%	66.67%	66.67%	0.00%	☺
			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		91.9	1	2	50.0	8
	Favorable Outcomes		94.8	2	2	100.0	☺
	Service Quality		93.0	1	2	50.0	\otimes
	Favorable Time to First Service		92.4	1	2	50.0	⊗
	Convenient Time		92.3	1	2	50.0	⊜

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

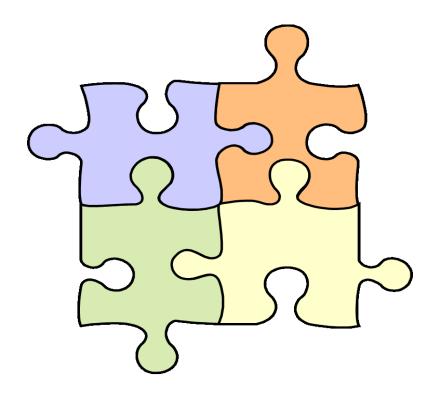
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

DOMESTIC VIOLENCE INTERVENTION SERVICES, INC. (675)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 DOMESTIC VIOLENCE INTERVENTION SERVICES, INC. (675)

Clients Admitted and Served at the Agency (CY02) 166

Descriptive	Statis	tics (CY	02 Clients	5)												
		Sex				Age ('						Race (%	,		Home	eless (%)
		Male	Female		0-17	18-2			White		ack	Nat Am	Asian	Hispanic		
Agency		93	7		0	26			5		19	7	1	13		0
State Avg		60	40		11	24	4 55	5	6	8	14	13	0	3		6
			Use (%)	_			rug of Cho	ice (%)				nant (%)	DOC C	ustody (%)	No	ASI (%)
A		History	Route	Al	cohol	Meth	Cocaine	Marij		Othe	r	0				0
Agency		16 29	5 20		69	16	2		47	31		0		1		
State Avg		29	20		62	26	17		46	26		2		10		24
		0	utpatient Sta	aff Pro	ofile by	Degree		_ (Outpatie	nt Staff	Profile	by Certifi	cation	SAS Tre	atment F	unding FY02
	None	Associa	te Bachelo	rs M	1asters	Doctora	ate Total	CAI	DC (CAC	CCM	CPS	Other			
	0		3 7		4		0 14		0	0	0	0	0			\$105,976.00
						Clients	Admitted	and Se	rved by	Level	of Care	9				
Detox			<u>F</u>	Resid	ential				Halfwa	ay			Ou	tpatient		
Clients			0 C	lients	;		0		Client	S		0	Clie	nts		166
Units of Ser	vice		0 U	nits o	of Servic	e	0		Units	of Serv	rice	0	Unit	s of Service		2,571
Avg Hours F	er Clie	nt o	.0 A	vg Da	ays Per	Client	0.0		Avg D	ays Pe	r Client	0.0	Avg	Hours Per (Client	15.5
Avg Daily Co	ensus		0 A	vg Da	aily Cen	sus	0		Avg D	aily Ce	ensus	0	Avg	Daily Censu	ıs	7
								Disch	arges							
			_		Det	οx		Res	idential			Halfw	ay		Outpati	ent
			-	N	%	State %	N	%	Sta	ite %	1	٧ %	State	% N	%	State %
60 Complete	ed Trea	tment				64.5			(35.7			35.	5 2	40.0	37.6
61 Complete	ed Cour	t Commit	ment			0.1				2.3			2.	7		4.5
62 Left ACA	/ 90 Da	ys				10.1				7.3			12.	1		23.8
63 Moved						0.2				0.5			9.	1		3.2
64 Transferr	ed					3.7				2.7			7.	6		5.6
65 Incarcera	ited					0.2				0.1			1.	1		3.1
66 Broke Ru	ıles					2.1				8.8			19.	7	1 20.0	4.9
67 AWOL						18.6				11.3			11.	0 2	40.0	4.9
68 Death						0.0				0.0			0.3	3		0.4
69 Failed to	Begin 7	reatment	t			0.3				1.3			1.0	0		7.4
91 Administr	rative D	ischarge														4.6
			<u>C</u>	ount	Pe	ercent										

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

95.3

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

123

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 DOMESTIC VIOLENCE INTERVENTION SERVICES, INC. (675)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =6 Number of Results Needing Improvement =9

Indicators	s:						
Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35	45.9	2	5	40.0	☺
	Employment	20					
	Initiation of Treatment		77.6	76	130	58.5	⊗
	Engagement in Treatment		62.6	60	130	46.2	8
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	rreatment	Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	5	0	0.0	☺
	Incarceration		13.0	1	0	0.0	☺
				# Clients in	# Deaths in		
Post Discha	rge			Year before Treatment	Year After Treatment		
	Mortality		1.0	119	1	0.8	☺
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	4.20%	3.36%	-0.84%	⊜
	Incarceration		-1.38%	0.84%	3.36%	2.52%	8
	Median Wages		\$376.90	\$3,012.40	\$2,600.50	-\$411.90	⊗
	Clients With Wages		-2.49%	39.50%	40.34%	0.84%	☺
				La P	La ella d	locally d	Describe C
Consumer S	urvey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		91.9	39	41	95.1	☺
	Favorable Outcomes		94.8	32	40	80.0	8
	Service Quality		93.0	30	36	83.3	8
	Favorable Time to First Service		92.4	36	41	87.8	8
	Convenient Time		92.3	34	42	81.0	⊜

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

FAMILY CRISIS CTR, INC. (684)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 FAMILY CRISIS CTR, INC. (684)

Clients Admitted and Served at the Agency (CY02) 158

.,		• ,	. (• • ·)									158)		
Descriptive	Statis	tics (CY	02 Clien	ts)											
		Sex (Age (%		_			Race (%			Home	less (%)
		Male	Female		0-17	18-25		WI			Nat Am	Asian	Hispanic		
Agency		56	44		1	37	55		58	3	30	0	3		2
State Avg		60	40		11	24	1 55		68	14	13	0	3		6
		IV Drug I	Jse (%)			D	rug of Choic	e (%)		Pregi	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route		Alcohol	Meth	Cocaine	Marijuana	Othe						
Agency		29	22		53	34	4	40	35		4		13		0
State Avg		29	20		62	26	17	46	26		2		10		24
		Ou	tpatient S	Staff F	Profile by	Degree		Outpa	ient Staf	f Profile I	oy Certific	ation	SAS Trea	ıtment Fu	ınding FY02
	None	Associate	e Bache	lors	Masters	Doctora	te Total	CADC	CAC	ССМ	CPS	Other			g
	1	1		6	2		0 10	1	0	2	0	4			\$99,000.00
						Clients	Admitted a	nd Served	by Leve	of Care	1				
Detox				Res	idential			Half	way			Out	patient		
Clients		()	Clien	nts		0	Clie	ents		0	Clie	nts		158
Units of Ser	vice	()	Units	of Servi	e	0	Uni	ts of Serv	/ice	0	Unit	s of Service		3,869
Avg Hours F	Per Clie	nt 0.0)	Avg	Days Per	Client	0.0	Avo	Days Pe	er Client	0.0	Avg	Hours Per C	ient	24.5
Avg Daily C	ensus	()	Avg	Daily Cer	sus	0	_	Daily C		0	Avg	Daily Census	3	11
								Discharges	i						
					Det	ох		Residenti	al		Halfwa	ıy	_	Outpatie	ent
				N	%	State %	N	% 5	State %	N	l %	State	% N	%	State %
60 Complete	ed Trea	tment				64.5			65.7			35.5	5 24	14.2	37.6
61 Complete	ed Cou	rt Commitn	nent			0.1			2.3			2.7	7 17	10.1	4.5
62 Left ACA	√ 90 Da	ıys				10.1			7.3			12.1	1 36	21.3	23.8
63 Moved						0.2			0.5			9.1	1 1	0.6	3.2
64 Transfer	red					3.7			2.7			7.6	67	39.6	5.6
65 Incarcera	ated					0.2			0.1			1.1	1 15	8.9	3.1
66 Broke Ru	ules					2.1			8.8			19.7	7 1	0.6	4.9
67 AWOL						18.6			11.3			11.0) 1	0.6	4.9
68 Death						0.0			0.0			0.3	3 1	0.6	0.4
69 Failed to	Begin	Treatment				0.3			1.3			1.0) 6	3.6	7.4
91 Administ	-														4.6
		ŭ		Cour	nt D	oroont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

25.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

42

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 FAMILY CRISIS CTR, INC. (684)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =3

Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	37	79	46.8	☺
	Planned Discharges	35	45.9	19	108	17.6	⊗
	Employment	20	16.8	28	52	53.8	©
	Initiation of Treatment		77.6	58	80	72.5	\otimes
	Engagement in Treatment		62.6	40	80	50.0	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rge			Year before Treatment	Year After Treatment		
	Mortality			rreatment	rreatment		
			0	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		State Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		Average				· ·
	Incarceration						
	Median Wages						
	Clients With Wages						
Concurse	urvey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
Solisuiller 3			Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

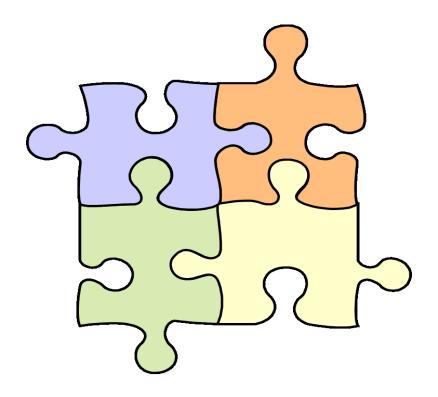
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

WOMEN IN SAFE HOMES, INC. (694)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 WOMEN IN SAFE HOMES INC (604)

Clients Admitted and Served at the Agency (CY02)

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WOMEN II	N SAF	E HOME	S, INC.	(694)									33	3			
Descriptive	Statis	tics (CY	02 Clier	nts)													
		Sex	(%)			Age (%)					Race (%	b)			Home	less (%)
		Male	Female		0-17	18-2	5 2	26+	Wh	ite E	Black	Nat Am	Asian	Hisp	anic		
Agency		6	94		0	15	5	82		82	0	18	0		0		6
State Avg		60	40		11	24	4	55		68	14	13	0		3		6
		IV Drug	Use (%)			D	rug of Ch	hoic	e (%)		Preg	nant (%)	DOC C	ustody	(%)	No	ASI (%)
		History	Route		Alcohol	Meth	Cocain	е	Marijuana	Oth	er						
Agency		58	55		18	76	18		39	27	7	0			9		0
State Avg		29	20		62	26	17		46	26	6	2			10		24
		O	utpatient :	Staff I	Profile by	Degree			Outpati	ent Sta	ff Profile	by Certific	cation	SA	S Treat	ment Fu	nding FY02
	None	Associat	te Bache	elors	Masters	Doctora	ate Tota	al	CADC	CAC	CCM	CPS	Other				
	1		0	2	0		0	3	0	0	0	0	0			;	\$163,333.00
						Clients	Admitte	ed a	nd Served I	y Leve	el of Car	е					
Detox				Res	sidential				Halfv	vay			Ou	ıtpatien	t		
Clients			0	Clier	nts		0		Clie	nts		0	Clie	ents			33
Units of Ser	vice		0	Units	s of Servic	e	0		Unit	s of Ser	rvice	0	Uni	ts of Se	ervice		4,356
Avg Hours F	er Clie	nt o.	.0	Avg	Days Per	Client	0.0		Ava	Davs P	er Client	0.0	Avç	Hours	Per Clie	ent	132.0
Avg Daily Co	ensus		0	Avg	Daily Cen	sus	0		_	Daily C		0	Avg	Daily (Census		12
									Discharges								
					Det	ЭX			Residentia	ıl		Halfwa	ау			Outpatie	nt
				N	%	State %	N		% S	tate %	Ī	٧ %	State	e %	N	%	State %
60 Complete	ed Trea	tment				64.5				65.7			35.	.5	24	85.7	37.6

		De	etox		Resid	ential	+	Halfway			Outpatie	nt
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	24	85.7	37.6
61 Completed Court Commitment			0.1			2.3			2.7			4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1			23.8
63 Moved			0.2			0.5			9.1			3.2
64 Transferred			3.7			2.7			7.6			5.6
65 Incarcerated			0.2			0.1			1.1	1	3.6	3.1
66 Broke Rules			2.1			8.8			19.7			4.9
67 AWOL			18.6			11.3			11.0	3	10.7	4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4
91 Administrative Discharge												4.6
	Coun	t	Percent									
Clients Not Seen Within 90 Days		1	3.6									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 WOMEN IN SAFE HOMES, INC. (694)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =6 Number of Results Needing Improvement =3

Indicators	s:						
Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35	45.9	21	24	87.5	☺
	Employment	20	16.8	2	19	10.5	⊗
	Initiation of Treatment		77.6	26	30	86.7	©
	Engagement in Treatment		62.6	26	30	86.7	©
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator	Describe Commonina
Recidivism	<u> </u>		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions		6.8	1	1	100.0	⊗
	Incarceration						
				# Clients in	# Deaths in		
Post Discha	rge			Year before Treatment	Year After Treatment		
	Mortality		1.0	27	0	0.0	☺
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	3.70%	3.70%	0.00%	⊗
	Incarceration						-
	Median Wages		\$376.90	\$1,230.90	\$2,205.50	\$974.60	©
	Clients With Wages		-2.49%	51.85%	62.96%	11.11%	©
	Cherics with wages		2.1070	01.0070	02.0070	11.1170	
Consumer S	urvey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
			Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

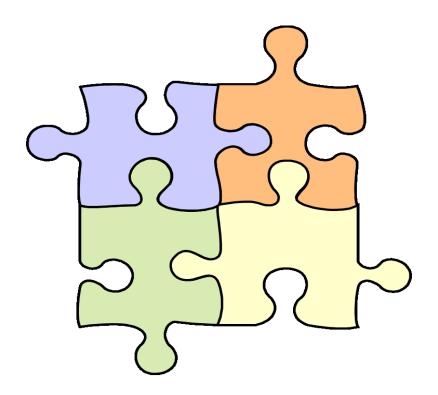
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

MEADOW BROOK RESCARE (765)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MEADOW BROOK RESCARE (765)

Clients Admitted and Served at the Agency (CY02)

Descri	ptive Statistics ((CY02 Clients)	
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	Sex	(%)		Age	(%)				Race (%))		Homeless (%)
	Male	Female	0-17	18-2	25 26+	Whi	te Bla	ack	Nat Am	Asian	Hispanic	
Agency	12	88	0	2	.9 71	;	38	6	6	0	0	0
State Avg	60	40	11	2	24 55	;	38	14	13	0	3	6
	IV Drug	Use (%)		[Drug of Choi	ce (%)		Pre	egnant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other	r				
Agency	12	12	100	6	18	59	6		0		0	0
State Avg	29	20	62	26	17	46	26		2		10	24
	O	utpatient Sta	aff Profile by	Degree		Outpati	ent Staff	Profile	e by Certifica	ation		

None Associate Bachelors Masters Doctorate Total CADC CAC CCM Other 0 0 3 2 0 5 2 0 0 0 0

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	17		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	379		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	22.3		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1		

Discharges

					D .00u.	9						
	Detox				Resid	ential		Halfway			Outpatie	nt
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5			37.6
61 Completed Court Commitment			0.1			2.3			2.7			4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1			23.8
63 Moved			0.2			0.5			9.1	15	100.0	3.2
64 Transferred			3.7			2.7			7.6			5.6
65 Incarcerated			0.2			0.1			1.1			3.1
66 Broke Rules			2.1			8.8			19.7			4.9
67 AWOL			18.6			11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4
91 Administrative Discharge												4.6
	Count	Р	ercent									
Clients Not Seen Within 90 Days	2	<u> </u>	15.4									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MEADOW BROOK RESCARE (765)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =0

la dia ataua				Ju	illinary Results 2		orovement o
Indicators Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
Short-Term	Outcomes (C102 Chems)	Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment		77.6	18	18	100.0	☺
	Engagement in Treatment		62.6	13	18	72.2	☺
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	rroddinone	Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in Year before	# Deaths in Year After		
Post Dischar	•			Treatment	Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
_			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		-				
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

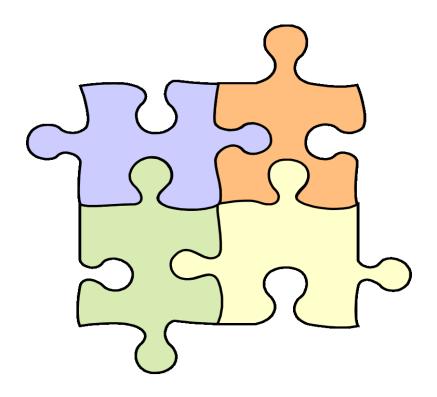
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

MARIE DETTY YOUTH SVC CTR (810)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MARIE DETTY YOUTH SVC CTR (810)

Clients Admitted and Served at the Agency (CY02) 227

Descriptive Statistics	(CY02 Clients)
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	Se	ex (%)		Age (%)					Homeless (%)		
	Male	Female	0-17	18-2	5 26+	Whit	e Bla	ack	Nat Am	Asian	Hispanic	
Agency	;	5 95	0	37	7 61	4	5	30	20	0	4	0
State Avg	6	0 40	11	24	4 55	6	8	14	13	0	3	6
	IV Dr	ug Use (%)		D	rug of Choi	ce (%)	Pregnant (%) DOC			DOC C	DOC Custody (%) No	
	Histor	y Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	!	9 5	61	18	6	49	10		12		1	0
State Avg	2	9 20	62	26	17	46	26		2		10	24
		Outpatient S	staff Profile by	Degree		Outpatie	nt Staff I	Profile	by Certific	ation		
	None Assoc	iate Bache	lors Masters	Doctora	ate Total	CADC	CAC	CCM	CPS	Other		
	2	0	0 22		1 25	6	0	0	0	3		

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	227
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	17,440
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	76.8
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	48
				Discharges			

	Detox		Resid	Residential		Halfway			Outpatient		
N	%	State %	N	%	State %	N	%	State %	N	%	State %

- 60 Completed Treatment
- 61 Completed Court Commitment
- 62 Left ACA/ 90 Days
- 63 Moved
- 64 Transferred
- 65 Incarcerated
- 66 Broke Rules
- 67 AWOL
- 68 Death
- 69 Failed to Begin Treatment
- 91 Administrative Discharge

	Count	Percent
Clients Not Seen Within 90 Days	183	99.5

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MARIE DETTY YOUTH SVC CTR (810)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =0

Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment		77.6	179	182	98.4	☺
	Engagement in Treatment		62.6	173	182	95.1	©
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in Year before	# Deaths in Year After		
Post Dischar	ge			Treatment	Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-				
	Incarceration						
	Median Wages						
	Clients With Wages						
Consumer S	urvey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
			Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

EAGLE RIDGE INSTITUTE (820)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 EAGLE RIDGE INSTITUTE (820)

Clients Admitted and Served at the Agency (CY02) 196

				` '											130	,			
Descriptive	Statis	stics (C	Y02	2 Clients)															
			x (%	<u> </u>			Age (%			_				Race (%			_	Home	less (%)
_		Male		emale		17	18-25		26+	'	White	Bla		Nat Am	Asian	Hispani			_
Agency		41		59		23	17		55		60		14	11	1		1		7
State Avg		60)	40		11	24	1	55		68		14	13	0		3		6
				se (%)				rug of C		• •			Pregi	nant (%)	DOC C	ustody (%	<u>)</u>	No	ASI (%)
A		History		Route	Alcoho		Meth	Cocain	ie	Marijuan		Other					_		00
Agency		39		34	57		28	19		4	7	51		6			0		22
State Avg		29	,	20	62		26	17		4	6	26		2		1	0		24
			Outp	oatient Staff	Profile I	by [Degree			Outp	atient	Staff F	Profile I	oy Certific	cation	SAS	Treat	ment Fu	nding FY02
	None	Assoc	iate	Bachelors	Maste	ers	Doctora	ate Tota	al	CADC	CA	C	ССМ	CPS	Other				
	2		0	3		7		0	12	2	()	0	0	4			9	\$880,643.00
							Clients	Admitte	ed a	nd Serve	d by L	evel c	of Care						
Detox				Re	sidentia	al				H	alfway				Ou	tpatient			
Clients			0	Clie	ents			72		С	lients			0	Clie	nts			124
Units of Ser	vice		0	Uni	ts of Sei	rvice	e g	9,456		U	Inits of	Servi	e	0	Unit	s of Servi	ce		6,175
Avg Hours F	Per Clie	nt	0.0	Avg	Days F	Per (Client 1	131.3		Α	vg Day	/s Per	Client	0.0	Avg	Hours Pe	er Clie	ent	49.8
Avg Daily C	ensus		0	Avg	Daily C	Cens	sus	26			.vg Dai			0	Avg	Daily Cer	nsus		17
										Discharg	es								
						Deto	х			Resider	ntial			Halfwa	ay		(Outpatie	nt
				N	%		State %	N		%	State	%	Ν	۱ %	State	%	N	%	State %
60 Complete	ed Trea	ıtment					64.5	4	41	56.9	65	.7			35.	5	17	39.5	37.6
61 Complete	ed Cou	rt Comn	nitme	ent			0.1				2	.3			2.	7	2	4.7	4.5
62 Left ACA	√ 90 Da	ays					10.1				7	.3			12.	1			23.8
63 Moved							0.2				0	.5			9.	1			3.2
64 Transferr	red						3.7		4	5.6	2	.7			7.0	6	1	2.3	5.6
65 Incarcera	ated						0.2				0	.1			1.	1	1	2.3	3.1
66 Broke Ru	ules						2.1		9	12.5	8	.8			19.	7	5	11.6	4.9
67 AWOL							18.6		14	19.4	11	.3			11.0	0	15	34.9	4.9
68 Death							0.0				0	.0			0.3	3	1	2.3	0.4
69 Failed to	Begin ¹	Treatme	ent				0.3		4	5.6	1	.3			1.0	0	1	2.3	7.4
91 Administ	rative D	ischarg	е																4.6
				Coi	unt	Pe	rcent												
						_													

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

34.4

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

44

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 EAGLE RIDGE INSTITUTE (820)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =16 Number of Results Needing Improvement =4

LAGEL IND	OL 11011101L (020)			Su	mmary Results - I	0 1111	orovernent –4
Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80	74.4	12	17	70.6	⊗
	Planned Discharges	85	74.0	6	17	35.3	☺
	14-Day Followup	35					
	Initiation of Treatment		98.9	16	16	100.0	©
	Engagement in Treatment		12.2	3	16	18.8	©
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	22	33	66.7	☺
	Planned Discharges	35	45.9	13	33	39.4	☺
	Employment	20	16.8	4	19	21.1	☺
	Initiation of Treatment		77.6	75	83	90.4	☺
	Engagement in Treatment		62.6	73	83	88.0	©
Long-Term C	Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	2	0	0.0	©
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rge			Year before Treatment	Year After Treatment		
	Mortality		1.0	25	0	0.0	☺
Differences	etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Dillerence B			Average	8.00%			· ·
	DUI Convictions		-7.16%	0.00%	0.00%	-8.00%	©
	Incarceration		-1.38%		4.00%	4.00%	8
	Median Wages		\$376.90	\$970.60	\$1,495.10	\$524.40	☺
	Clients With Wages		-2.49%	52.00%	56.00%	4.00%	☺
Consumer S	urvey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		91.9	7	7	100.0	☺
	Favorable Outcomes		94.8	8	8	100.0	©
	Service Quality		93.0	3	3	100.0	© ©
	Favorable Time to First Service		93.0	8	8	100.0	© ©
	Convenient Time		92.3	7	8	87.5	8
	Convenient time		32.3	,	O	01.5	\otimes

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

LATINO COMMUNITY DEV. AGENCY (845)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 LATINO COMMUNITY DEV. AGENCY (845)

Clients Admitted and Served at the Agency (CY02)

42

				` '								74			
Descriptive	Statis	tics (CY	02 Clients)												
		Sex (%)		Age (%)					Race (%	o)		Homeless (%)	
		Male	Female	0-17	18-2	5 26-	-	White	Bla	ick	Nat Am	Asian	Hispanic		
Agency		81	19	86	1	4 ()	0		0	2	0	98	0	
State Avg		60	40	11	2	4 5	5	68		14	13	0	3	6	
		IV Drug	Use (%)			Orug of Cho	ce (%)			Preg	nant (%)	DOC C	ustody (%)	No ASI (%)	
		History	Route	Alcohol	Meth	Cocaine	Mariju	iana	Other						
Agency		0	0	45	0	29		81	2		0		2	0	
State Avg		29	20	62	26	17		46	26		2		10	24	
		Οι	tpatient Staf	Profile by	Degree		0	utpatient	Staff I	Profile	by Certific	cation			
	None	Associat	e Bachelors	Masters	Doctor	ate Total	CAD	C CA	AC	CCM	CPS	Other			
	0	(0	1		0 1	(0	0	0	0	0			

Clients Admitted and Served by Level of Care

Detox	Detox			Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	42
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	603
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	14.4
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	2

Discharges

					D .00u.	9						
		De	etox		Resid	ential		Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5			37.6
61 Completed Court Commitment			0.1			2.3			2.7			4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1	1	50.0	23.8
63 Moved			0.2			0.5			9.1	1	50.0	3.2
64 Transferred			3.7			2.7			7.6			5.6
65 Incarcerated			0.2			0.1			1.1			3.1
66 Broke Rules			2.1			8.8			19.7			4.9
67 AWOL			18.6			11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4
91 Administrative Discharge												4.6
	Count		Percent									
Clients Not Seen Within 90 Days	35	5	94.6									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 LATINO COMMUNITY DEV. AGENCY (845)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =0

Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment		77.6	4	4	100.0	©
	Engagement in Treatment		62.6	3	4	75.0	©
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	Deculto Commonino
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	ge			Year before Treatment	Year After Treatment		
	Mortality			rroamon	rrodunone		
Difference R	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
	DUI Convictions		Average				9
	Incarceration						
	Median Wages						
	Clients With Wages						
	Cherits With Wages						
	(E)(00 O)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

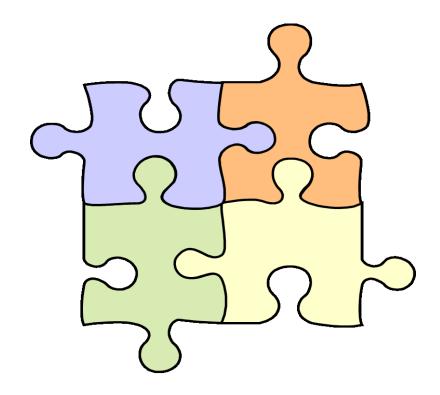
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o Mortality The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

COPE, INC. (851)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COPE, INC. (851)

Clients Admitted and Served at the Agency (CY02)

	_	
л	2	

		Sex	(%)		Age ((%)				F	Race (%	.)		Homeless (%)
		Male	Female	0-17	18-2		+ V	Vhite	Black		lat Am	Asian	Hispanic	Hemeless (70)
gency		84	16	0	2	1 5	6	44	44		9	0	2	0
state Avg		60	40	11	2	24 5	5	68	14		13	0	3	6
		IV Drug	Use (%)		[Orug of Cho	ice (%)		Р	regna	ant (%)	DOC C	ustody (%)	No ASI (%)
		History	Route	Alcohol	Meth	Cocaine	Marijuan	a C	Other					
Agency		21	16	23	16	12	47	7	7		2		74	5
State Avg		29	20	62	26	17	46	3	26		2		10	24
		0	utpatient Sta	ff Profile by	Degree		Outp	atient S	Staff Pro	file by	y Certific	ation		
	None	Associa	te Bacheloi	s Masters	Doctor	ate Total	CADC	CAC	c cc	CM	CPS	Other		
	4		1 3	5		2 15	0	0		1	0	10		

Clients Admitted and Served by Level of Care

Detox		Residential	Al Halfway Outpatient			Outpatient		
Clients	0	Clients	0	Clients	0	Clients	43	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	1,189	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	27.7	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	3	

Discharges

		De	etox		Resid	ential	ŀ	Halfway			Outpatie	nt
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	21	87.5	37.6
61 Completed Court Commitment			0.1			2.3			2.7	1	4.2	4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1			23.8
63 Moved			0.2			0.5			9.1			3.2
64 Transferred			3.7			2.7			7.6			5.6
65 Incarcerated			0.2			0.1			1.1	2	8.3	3.1
66 Broke Rules			2.1			8.8			19.7			4.9
67 AWOL			18.6			11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4
91 Administrative Discharge												4.6
	Count		Percent									
Clients Not Seen Within 90 Days	11	 I	100.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COPE, INC. (851)

All Clients

Indicator Number of Positive Number of Results Needing
Summary Results =1 Number of Results Needing
Improvement =1

Indicators	: :						
Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment		77.6	13	15	86.7	☺
	Engagement in Treatment		62.6	9	15	60.0	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator	Deculto Commonino
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Discha	rge			Year before	Year After		
	Mortality			Treatment	Treatment		
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
2	DUI Convictions		Average				3
	Incarceration						
	Median Wages						
	Clients With Wages						
			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

CAA TURNING POINT (901)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CAA TURNING POINT (901)

Clients Admitted and Served at the Agency (CY02)

448

			٠	,										771	,		
Descriptive	Statis	stics (C	Y02	Clients)													
			x (%				(%)						Race (%			Home	eless (%)
		Male		emale	0-1			26+		White	Bla		Nat Am	Asian	Hispanic		
Agency		57	•	43		2	25	60		63		27	6	0	4		0
State Avg		60	1	40	,	11	24	55		68		14	13	0	3		6
		IV Dru	ıg Us	se (%)			Drug	of Choic	e (%)			Pregi	nant (%)	DOC C	ustody (%)	No	ASI (%)
_		History		Route	Alcoho		Co	caine	Marijua	ina	Other				_		
Agency		21		15	67	20		26		59	12		3		7		0
State Avg		29	1	20	62	26		17		46	26		2		10		24
		(Outp	atient Staff	Profile b	y Degree			Ou	tpatient	Staff F	Profile I	oy Certific	cation	SAS Trea	atment Fu	unding FY02
	None	Associ	iate	Bachelors	Maste	rs Docto	rate	Total	CADO	C CA	C	ССМ	CPS	Other	<u>-</u>		
	3		0	9		1	0	13	4	(0	1	0	1			\$464,755.00
						Clien	ts Adı	mitted a	nd Serv	ed by L	evel c	of Care	1				
Detox				Re	sidentia			_	<u> </u>	Halfway				Ou	tpatient		
Clients			0	Clie	nts			0		Clients			0	Clie	ents		448
Units of Ser	vice		0	Uni	ts of Ser	vice		0		Units of	Servic	ce	0	Unit	ts of Service		9,448
Avg Hours F	Per Clie	nt	0.0	Avg	Days P	er Client	0.	0		Avg Day	ys Per	Client	0.0	Avg	Hours Per C	lient	21.1
Avg Daily C	ensus		0	Avg	Daily C	ensus		0		Avg Dai	ily Cen	sus	0	Avg	Daily Census	8	26
								1	Dischar	ges							
					D	etox			Reside	ential			Halfwa	ay		Outpatie	ent
				N	%	State	%	N	%	State	%	N	l %	State	% N	%	State %
60 Complete	ed Trea	ıtment				64.	5			65	5.7			35.	5 196	45.6	37.6
61 Complete	ed Cou	rt Comm	nitme	ent		0.	1			2	3			2.	7 12	2.8	4.5
62 Left ACA	√ 90 Da	ays				10.	1			7	.3			12.	1 126	29.3	23.8
63 Moved						0.	2			0	.5			9.	1		3.2
64 Transferi	red					3.	7			2	7			7.	6 16	3.7	5.6
65 Incarcera	ated					0.	2			0	.1			1.	1 28	6.5	3.1
66 Broke Ru	ules					2.	1			8	8.8			19.	7		4.9
67 AWOL						18.				11				11.		0.2	4.9
68 Death						0.	0			0	.0			0.	3 3	0.7	0.4
69 Failed to	Begin	Treatme	nt			0.	3			1	.3			1.	0 48	11.2	7.4
91 Administ	rative D	Discharge	е														4.6
				Coi	unt	Percent											

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

1.7

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

6

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CAA TURNING POINT (901)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =11 Number of Results Needing Improvement =6

La dia atawa					······ ,		
Indicators		State	04-4-	la dia atau	Localita anta a	la dia atau	Danilla Orananian
Short-Term	rt-Term Outcomes (CY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment	Standard 80 80 25					
	Engagement in Treatment						
Residential	Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	2 6 80 85 35					
Halfway	Level of Functioning Improvement	80					
	Planned Discharges Employment Initiation of Treatment Engagement in Treatment	90 80					
Outpatient	Level of Functioning Improvement	30	48.3	137	268	51.1	☺
	Planned Discharges	35	45.9	133	253	52.6	©
	Employment	20	16.8	38	140	27.1	☺
	Initiation of Treatment		77.6	228	345	66.1	☺
	Engagement in Treatment		62.6	197	345	57.1	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	44	3	6.8	⊗
Post Discha	Incarceration		13.0	24 # Clients in Year before	3 # Deaths in Year After	12.5	©
POST DISCIIA	Mortality		1.0	Treatment 274	Treatment 0	0.0	©
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
	DUI Convictions		-7.16%	16.06%	6.57%	-9.49%	© _
	Incarceration		-1.38%	8.76%	9.12%	0.36%	8
	Median Wages		\$376.90	\$2,336.20	\$2,505.50	\$169.30	8
	Clients With Wages		-2.49%	55.84%	49.64%	-6.20%	8
Consumer S	Survey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		91.9	38	38	100.0	©
	Favorable Outcomes		94.8	47	47	100.0	©
	Service Quality		93.0 92.4	31 47	31 47	100.0 100.0	© •
	Favorable Time to First Service		92.4 92.3	47	48	100.0	©
	Convenient Time		32.3	40	40	100.0	☺

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
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 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

HOMINY HEALTH SRVCS CTR INC. (902)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 HOMINY HEALTH SRVCS CTR INC. (902)

Clients Admitted and Served at the Agency (CY02)

I I O I WILL I	ILALI	11 31.4	<i>,</i> 5 0 1 1	VIIIV.	(302)								150	õ		
Descriptive	Statis	tics (C	Y02 CI	ients)												
		Sex				Age (_			Race (%			Home	eless (%)
		Male	Fema		0-17			26+	W		Black	Nat Am	Asian	Hispanic		
Agency		49		51	46	5 1	7	26		65	2	21	0	0		1
State Avg		60	4	10	11	2	4	55		68	14	13	0	3		6
		IV Drug	g Use (9	<u>%)</u>			Drug	of Choic	e (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Rou		Alcohol	Meth	Co	ocaine	Marijuana	Oth		0		0		4
Agency		8	,	3	56	1		3	35	4	7	3		0		1
State Avg		29	4	20	62	26		17	46	2	6	2		10		24
		C	Outpatie	nt Staff	Profile by	Degree			Outpa	tient Sta	aff Profile	by Certifi	cation	SAS Trea	atment Fu	unding FY02
	None	Associa	ate Ba	chelors	Masters	Doctor	ate	Total	CADC	CAC	ССМ	CPS	Other			
	0		0	3	3		1	7	2	0	0	0	1			\$107,221.00
						Clients	Adı	mitted a	nd Served	by Lev	el of Care)				
Detox				Re	sidential				Hal	way			Ou	tpatient		
Clients			0	Clie	nts			0	Clie	ents		0	Clie	ents		156
Units of Ser	vice		0	Unit	s of Servi	ce		0	Uni	ts of Se	rvice	0	Uni	ts of Service		2,645
Avg Hours I	Per Clie	nt (0.0	Avg	Days Pe	Client	0.	.0	Avg	Days F	Per Client	0.0	Avg	Hours Per C	lient	17.0
Avg Daily C	ensus		0	Avg	Daily Ce	nsus		0		Daily (0	Avg	Daily Census	S	7
									Discharges	;						
					De	tox			Residenti	al	_	Halfw	ay	_	Outpatie	ent
				Ν	%	State %	,	N	%	State %	1	٧ %	State	e % N	%	State %
60 Complet	ed Trea	tment				64.5				65.7			35.	5 49	40.2	37.6
61 Complet	ed Cour	t Commi	tment			0.1				2.3			2.	7 5	4.1	4.5
62 Left ACA	√ 90 Da	ys				10.1				7.3			12.	1 21	17.2	23.8
63 Moved						0.2				0.5			9.	1 10	8.2	3.2
64 Transfer	red					3.7				2.7			7.	6 3	2.5	5.6
65 Incarcera	ated					0.2				0.1			1.	1		3.1
66 Broke Ri	ules					2.1				8.8			19.	7 3	2.5	4.9
67 AWOL						18.6				11.3			11.	0 27	22.1	4.9
68 Death						0.0				0.0			0.	3 4	3.3	0.4
69 Failed to	Begin 1	Treatmer	nt			0.3				1.3			1.	0		7.4
91 Administ	trative D	ischarge														4.6

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

31.8

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

28

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 HOMINY HEALTH SRVCS CTR INC. (902)

All Clients

Indicator Number of Positive Number of Results Needing
Summary Results =9 Improvement =2

					,		
Indicators		04-4-	04-4-	La dia atau	La dia atau	la dia atau	Descrite Occasion
Short-Term C	Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement	80	, wordgo	rumorato.	2011011IIII later	000.0	
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment	00					
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment	00					
	Engagement in Treatment						
Outpotions	Loyal of Eupotioning Improvement						
Outpatient	Level of Functioning Improvement	30	48.3	22	63	34.9	©
	Planned Discharges	35	45.9	27	63	42.9	©
	Employment Initiation of Treatment	20	16.8 77.6	4	18 44	22.2 90.9	© -
	Engagement in Treatment			40			©
	Lingagement in Treatment		62.6	29	44	65.9	☺
Long-Term C	Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration		13.0	1	0	0.0	☺
				# Clients in	# Deaths in		
Post Dischar	ge			Year before	Year After		
	Mortality		1.0	Treatment 53	Treatment 0	0.0	☺
	,						
Difference 5	atura an Dua 9 Dant Traction and		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
υιπerence Βι	etween Pre & Post Treatment		Average	0.00%			=
	DUI Convictions		-7.16%	1.89%	3.77%	3.77%	⊗
	Incarceration		-1.38%		0.00%	-1.89%	©
	Median Wages		\$376.90	\$1,500.00	\$1,797.50	\$297.50	8
	Clients With Wages		-2.49%	56.60%	58.49%	1.89%	☺
_			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Tavolable Cateonico						
	Service Quality						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

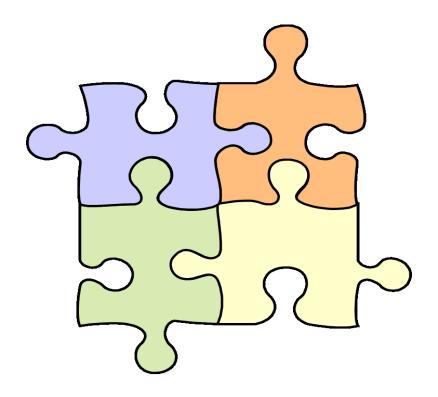
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

PALMER DRUG ABUSE PROGRAM INC. (903)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PALMER DRUG ABUSE PROGRAM INC. (903)

Clients Admitted and Served at the Agency (CY02)

8

Descriptive Statistics ((CY02 Clients)	
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	Sex	(%)		Age	(%)				Race (%))		Homeless (%)
	Male	Female	0-17	18-2	25 26+	· Whi	te Bl	ack	Nat Am	Asian	Hispanic	
Agency	75	25	50	5	0 0) 5	50	50	0	0	0	0
State Avg	60	40	11	2	24 55	5 6	88	14	13	0	3	6
	IV Drug	Use (%)		[Orug of Choi	ce (%)		Pre	egnant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Othe	r	<u> </u>			<u> </u>
Agency	0	0	13	0	0	100	0		0		0	13
State Avg	29	20	62	26	17	46	26		2		10	24
	O	utnatient St	aff Profile by	Degree		Outnotic	ant Ctaff	Drofil	a by Cartifia	ation		

Outpatient Staff Profile by Degree Outpatient Staff Profile by Certification CAC **CPS** None Associate Bachelors Masters Doctorate Total CCM 1 0 6 0 0 1 2 2 1

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	8
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	36
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	4.4
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

		De	etox		Resid	ential		Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	1	14.3	37.6
61 Completed Court Commitment			0.1			2.3			2.7			4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1			23.8
63 Moved			0.2			0.5			9.1			3.2
64 Transferred			3.7			2.7			7.6	1	14.3	5.6
65 Incarcerated			0.2			0.1			1.1			3.1
66 Broke Rules			2.1			8.8			19.7	4	57.1	4.9
67 AWOL			18.6			11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0	1	14.3	7.4
91 Administrative Discharge												4.6
	Coun	t I	Percent									

Clients Not Seen Within 90 Days

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PALMER DRUG ABUSE PROGRAM INC. (903)

All Clients

Indicator Number of Positive Number of Results Needing
Summary Results =2 Improvement =0

ludiantaua					•		
Indicators		State	State	Indicator	Indicator	Indicator	Doculto Comparing
Snort-Term	Outcomes (CY02 Clients)	Standard	Average		Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	80 80 25					
Residential	Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	2 6 80 85 35					
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	80 90 80					
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	30 35 20	77.6 62.6	10 7	11 11	90.9 63.6	© ©
1 T (Out (OYOO OII t-)		State	# in Year before	# in Year	Indicator	_
Recidivism	Dutcomes (CY00 Clients) DUI Convictions Incarceration		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
Post Dischar				# Clients in Year before Treatment	# Deaths in Year After Treatment		
Difference B	etween Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

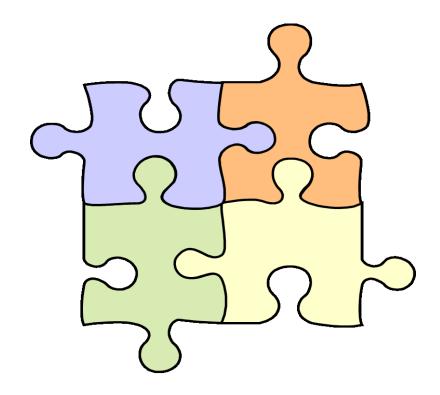
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

METRO TULSA SUBSTANCE ABUSE SERVICE (904)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 METRO TULSA SUBSTANCE ABUSE SERVICE (904)

Clients Admitted and Served at the Agency (CY02) 1.463

					(55.)						1,46	3		
Descriptive	Statis	tics (CY0	2 Clients)											
		Sex (%	<u> </u>		Age (•	_			Race (%	,		Home	eless (%)
			Female	0-17			W			Nat Am 11	Asian	Hispanic		
Agency		69	31		1 21			53	33		0	2		13
State Avg		60	40	11	24	4 55		68	14	13	0	3		6
		IV Drug U	Jse (%)		D	rug of Choic	e (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route	Alcohol	Meth	Cocaine	Marijuana							
Agency		27	15	58	24	30	46	16	i	1		20		61
State Avg		29	20	62	26	17	46	26	i	2		10		24
		Out	tpatient Staf	f Profile by	Degree		Outpa	tient Staf	f Profile	by Certific	cation	SAS Trea	atment Fi	unding FY02
	None	Associate	Bachelors	s Masters	Doctora	ate Total	CADC	CAC	CCM	CPS	Other			
	2	4	11	0)	0 17	1	1	1	1	1		\$1	1,084,597.00
					Clients	Admitted a	nd Served	by Leve	l of Care)				
Detox			R	esidential			Hal	fway			Out	tpatient		
Clients		870	Cli	ents		0	Clie	ents			Clie	nts		745
Units of Ser	vice	5,897		its of Servi	ce	0	Un	its of Ser	vice	0	Unit	s of Service		34,527
Avg Hours F	Per Clie			g Days Per	Client	0.0	Ave	g Days P	er Client	0.0	Avg	Hours Per C	lient	46.3
Avg Daily C	ensus	16		g Daily Cer	nsus	0		g Daily C		0	Avg	Daily Census	3	95
						1	Discharges	-						
The state of the s				De	tox		Resident	ial		Halfwa	ay		Outpatio	ent
			N	۱ %	State %	N	%	State %		۱ %	State	% N	%	State %
60 Complete	ed Trea	tment	329	64.6	64.5			65.7			35.	5 86	34.5	37.6
61 Complete	ed Cour	t Commitm	ent 1	0.2	0.1			2.3			2.7	7 27	10.8	4.5
62 Left ACA	/ 90 Da	ys	122	24.0	10.1			7.3			12.	1 68	27.3	23.8
63 Moved					0.2			0.5			9.	1 1	0.4	3.2
64 Transferr	red		1	0.2	3.7			2.7			7.6	3 12	4.8	5.6
65 Incarcera	ated		1	0.2	0.2			0.1			1.	1 34	13.7	3.1
66 Broke Ru	ıles		3	0.6	2.1			8.8			19.7	7 1	0.4	4.9
67 AWOL			52		18.6			11.3			11.0		6.8	4.9
68 Death					0.0			0.0			0.3			0.4
69 Failed to	Begin 1	reatment			0.3			1.3			1.0	3	1.2	7.4
91 Administ	•													4.6
		-	0.	sunt E	Porcont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

48 1

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

604

Indicator Number of Positive Number of Results Needing

METRO TULSA SUBSTANCE ABUSE SERVICE (904) Summary Results =4 Improvement =13 Indicators: Results Comparing State State Indicator Indicator Indicator **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std Detox Level of Functioning Improvement 80 74.1 183 197 92.9 Planned Discharges 80 75.5 499 649 76.9 8 25 14-Day Follow-up 36.8 27 336 8.0 8 Initiation of Treatment 799 17.1 15.6 137 0 **Engagement in Treatment** 79 799 127 99 8 Residential Readmissions within 30 days 2 Readmissions within 90 days 6 Level of Functioning Improvement 80 Planned Discharges 85 14-Day Followup 35 Initiation of Treatment **Engagement in Treatment** 80 Halfway Level of Functioning Improvement Planned Discharges 90 **Employment** 80 Initiation of Treatment **Engagement in Treatment** Outpatient Level of Functioning Improvement 30 48.3 69 235 (3) 29.4 Planned Discharges 35 45.9 124 228 54.4 \odot Employment 20 16.8 13 82 15.9 (3) 310 Initiation of Treatment 77.6 419 74.0 (3) **Engagement in Treatment** 62.6 250 419 59.7 (Ξ) Indicator State # in Year before # in Year **Long-Term Outcomes (CY00 Clients)** Score **Results Comparing** Average Treatment following Score to State Avg (%) Recidivism (%) Treatment 77 6.8 6 7.8 (3) **DUI Convictions** 12 13.0 65 18.5 (3) Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment Treatment Mortality 1.0 0.9 1,054 10 \odot Year before Year following Indicator Results Comparing State Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average 7.31% **DUI Convictions** -7.16% 5.41% -1.90% (3) 8 6.17% Incarceration -1.38% 9.20% 3.04% \$1,805.30 (3) Median Wages \$376.90 \$1,964.70 \$159.30 -2.49% 55.69% 50.38% -5.31% (Ξ) Clients With Wages State Indicator Indicator Indicator **Results Comparing Consumer Survey (FY02 Clients)** Numerator Denominator Score to State Avg Score Average Satisfaction 91.9 **Favorable Outcomes** 94.8 Service Quality 93.0 92.4 Favorable Time to First Service 92.3 Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

Clients Admitted and Served at the Agency (CY02)

Descriptive	Statistics	(CYO	2 Clients											
		Sex (%			Age		_			Race (%	,		Home	less (%)
	Ma		Female	0-1						Nat Am	Asian	Hispanic		
Agency		48	52		4 2	.7 61		51	27	22	0	0		2
State Avg		60	40	•	1 2	24 55		68	14	13	0	3		6
			Jse (%)		I	Drug of Choic	ce (%)		Pregi	nant (%)	DOC C	ustody (%)	No	ASI (%)
_	His	tory	Route	Alcoho		Cocaine	Marijuana	Othe	r					
Agency		48	35	31	47	22	54	20		9		16		0
State Avg		29	20	62	26	17	46	26		2		10		24
		Out	tpatient Sta	ff Profile b	y Degree		Outpa	tient Staff	Profile I	by Certific	cation	SAS Trea	atment Fu	nding FY02
	None As	sociate	Bachelor	s Maste	s Docto	rate Total	CADC	CAC	CCM	CPS	Other			
	0	0	4		2	0 6	1	0	2	0	0		;	\$136,670.00
					Client	s Admitted a	and Served	by Level	of Care)				
Detox			R	esidentia			Halt	way			Out	patient		
Clients		C) Cli	ents		0	Clie	ents		0	Clie	nts		89
Units of Ser	vice	C) Ur	its of Ser	vice	0	Uni	ts of Serv	rice	0	Unit	s of Service		3,416
Avg Hours F	Per Client	0.0) Av	g Days P	er Client	0.0	Avg	Days Pe	r Client	0.0	Avg	Hours Per C	lient	38.4
Avg Daily C	ensus	C) Av	g Daily C	ensus	0	Avç	Daily Ce	ensus	0	Avg	Daily Census	6	9
							Discharges	;						
					etox		Residenti	al		Halfwa	ау		Outpatie	nt
			1	٧ %	State %	N	%	State %	N	۱ %	State	% N	%	State %
60 Complete	ed Treatme	nt			64.5			65.7			35.5	5 2	12.5	37.6
61 Complete	ed Court Co	mmitm	nent		0.1			2.3			2.7	7		4.5
62 Left ACA	V 90 Days				10.1			7.3			12.1	1 8	50.0	23.8
63 Moved					0.2			0.5			9.1	1 1	6.3	3.2
64 Transfer	red				3.7			2.7			7.6	3 4	25.0	5.6
65 Incarcera	ated				0.2			0.1			1.1	1		3.1
66 Broke Ru	ules				2.1			8.8			19.7	7		4.9
67 AWOL					18.6			11.3			11.0) 1	6.3	4.9
68 Death					0.0			0.0			0.3	3		0.4
69 Failed to	Begin Trea	tment			0.3			1.3			1.0)		7.4
91 Administ	trative Disch	arge												4.6
			C	ount.	Doroont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

70.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

28

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

All Clients

					······		
Indicators		01-1-	01-1-	la di a atau	La dia atao	locali a a tau	Descrite Occurrence
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detey	Level of Eurotioning Improvement		7.11 G. a.g.	. ramorato.	201101111110101	000.0	
Detox	Level of Functioning Improvement	80 80					
	Planned Discharges						
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
_	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	4	11	36.4	☺
	Planned Discharges	35	45.9	2	13	15.4	⊜
	Employment	20					
	Initiation of Treatment		77.6	62	71	87.3	☺
	Engagement in Treatment		62.6	50	71	70.4	☺
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	1	0	0.0	☺
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rae			Year before	Year After		
	Mortality		1.0	Treatment 11	Treatment 1	9.1	8
	mortanty		1.0			0.1	0
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	9.09%	0.00%	-9.09%	☺
	Incarceration		-1.38%	0.00%	9.09%	9.09%	⊜
	Median Wages		\$376.90	\$1,696.30	\$1,116.10	-\$580.20	\otimes
	Clients With Wages		-2.49%	63.64%	45.45%	-18.18%	8
Consumer S	urvey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		Average				- · · · · · · · · · · · · · · · · · · ·
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
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Indicator Demoninator - The number of clients at risk for the indicator event.

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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

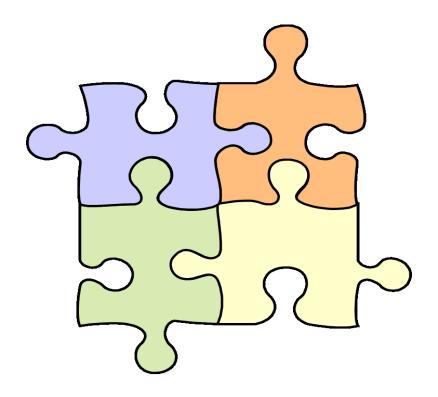
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
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- Measures
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- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
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- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

NORMAN ALCOHOL INFORMATION CTR (906)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NORMAN ALCOHOL INFORMATION CTR (906)

Clients Admitted and Served at the Agency (CY02) 464

Descriptive	Statis	tics (CY	02 Clien	ts)											
		Sex	(%)			Age (_			Race (%	o)		Home	less (%)
		Male	Female		0-17	18-2				lack	Nat Am	Asian	Hispanic		
Agency		52	48		11	30	50		85	4	7	0	2		1
State Avg		60	40		11	24	4 55		68	14	13	0	3		6
		IV Drug	Use (%)			D	rug of Choic	ce (%)		Preg	nant (%)	DOC Cu	ıstody (%)	No	ASI (%)
		History	Route	Ā	Alcohol	Meth	Cocaine	Marijuana	Othe	r					
Agency		22	13		56	23	16	59	30		3		9		7
State Avg		29	20		62	26	17	46	26		2		10		24
		0	utpatient S	taff P	rofile by	Degree		Outpa	tient Staf	Profile	by Certific	cation	SAS Trea	tment Fu	ınding FY02
	None	Associa	te Bache	lors I	Masters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			<u> </u>
	7		0 1	4	15		0 36	22	0	0	2	14		;	\$760,008.00
						Clients	Admitted a	nd Served	by Level	of Care)				
Detox				Resid	dential			Half	way			Out	patient		
Clients			0	Client	ts		0	Clie	ents		0	Clie	nts		464
Units of Ser	vice		0	Units	of Service	e	0	Uni	ts of Serv	vice	0	Unit	s of Service		18,418
Avg Hours F	Per Clie	nt o	.0	Avg D	Days Per	Client	0.0	Avo	Days Pe	er Client	0.0	Avg	Hours Per Cli	ent	39.7
Avg Daily C	ensus		0	Avg D	Daily Cen	sus	0		Daily Ce		0	Avg	Daily Census		50
								Discharges	}						
•					Det	οx		Residenti	al		Halfwa	ау		Outpatie	ent
				N	%	State %	N	% 5	State %	N	۱ %	State	% N	%	State %
60 Complete	ed Trea	tment				64.5			65.7			35.5	5 107	29.3	37.6
61 Complete	ed Cour	t Commit	ment			0.1			2.3			2.7	7 15	4.1	4.5
62 Left ACA	√ 90 Da	ys				10.1			7.3			12.1	143	39.2	23.8
63 Moved						0.2			0.5			9.1	1 8	2.2	3.2
64 Transfer	red					3.7			2.7			7.6	3 21	5.8	5.6
65 Incarcera	ated					0.2			0.1			1.1	1 7	1.9	3.1
66 Broke Ru	ules					2.1			8.8			19.7	7 33	9.0	4.9
67 AWOL						18.6			11.3			11.0) 1	0.3	4.9
68 Death						0.0			0.0			0.3	3 1	0.3	0.4
69 Failed to	Begin 1	Γreatmen	t			0.3			1.3			1.0) 29	7.9	7.4
91 Administ	rative D	ischarge													4.6
				Coun	+ D	oroont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

32 1

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

97

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NORMAN ALCOHOL INFORMATION CTR (906)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =4 Improvement =13

					······		
Indicators							
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
			Average	Numerator	Denominator	Score	Score to State Sta
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
•	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment	00					
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	73	188	38.8	☺
•	Planned Discharges	35	45.9	49	184	26.6	8
	Employment	20	16.8	13	79	16.5	8
	Initiation of Treatment		77.6	183	242	75.6	8
	Engagement in Treatment		62.6	155	242	64.0	©
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	
Recidivism	· · · · · ·		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions		6.8	25	3	12.0	\odot
	Incarceration		13.0	9	3	33.3	⊗
				# Clients in	# Deaths in		<u> </u>
Post Dischar	rge			Year before	Year After		
. 001 21001141	Mortality		1.0	Treatment 234	Treatment 3	1.3	⊗
	Mortanty		1.0	234	3	1.5	6
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	10.68%	8.55%	-2.14%	8
	Incarceration		-1.38%	3.85%	2.99%	-0.85%	\odot
	Median Wages		\$376.90	\$2,403.00	\$2,653.10	\$250.10	\otimes
	Clients With Wages		-2.49%	68.80%	63.25%	-5.56%	8
							D # 0 .
Consumer S	urvey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		91.9	9	9	100.0	☺
	Favorable Outcomes		94.8	10	12	83.3	⊗
	Service Quality		93.0	4	5	80.0	⊗
	Favorable Time to First Service		92.4	12	12	100.0	©
	Convenient Time		92.3	10	12	83.3	⊗
							<u> </u>

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

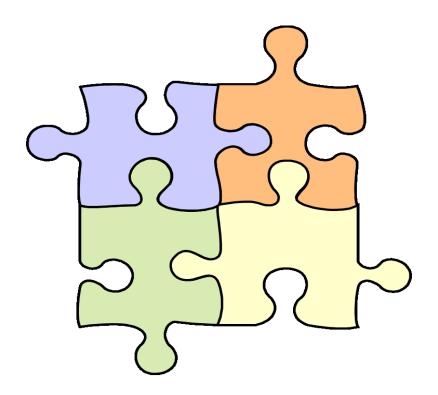
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

N.E. OK COUNCIL ON ALCOHOLISM (907)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 N.E. OK COUNCIL ON ALCOHOLISM (907)

Clients Admitted and Served at the Agency (CY02)

348

					, ,								J -1 0	,		
Descriptive	Statist			nts)												
		Sex (Age						Race (%	,		Home	eless (%)
•		Male	Female		0-17			26+	١		Black	Nat Am 23	Asian	Hispanic		0
Agency		71	29				28	55		73	3		0	1		2
State Avg		60	40		11	:	24	55		68	14	13	0	3		6
		IV Drug	Use (%)				Drug o	of Choic	e (%)		Preg	nant (%)	DOC Cu	ustody (%)	No	ASI (%)
		History	Route		Alcohol	Meth	Co	caine	Marijuan							
Agency		34	21		49	35		5	4:	3 10)	1		1		0
State Avg		29	20		62	26		17	4	3 20	3	2		10		24
		Oı	utpatient	Staff	Profile by	Degree			Outp	atient Sta	ff Profile	by Certific	cation	SAS Tre	eatment Fi	unding FY02
	None	Associat	e Bache	elors	Masters	Docto	rate	Total	CADC	CAC	ССМ	CPS	Other			J
	1		0	4	1		0	6	4	0	0	0	2			\$421,248.00
						Client	s Adn	nitted a	nd Serve	d by Leve	el of Care	•				
Detox			_	Re	sidential			_	Ha	alfway			Out	tpatient		
Clients			0	Clie	nts		80)	С	lients		0	Clie	nts		277
Units of Service 0 Unit				ts of Servi	ce	1,908	3	U	nits of Se	rvice	0	Unit	s of Service	:	5,481	
Avg Hours P	er Clier	nt 0.	0	Avg	Days Pe	Client	23.9	9	A	vg Days F	er Client	0.0	Avg	Hours Per	Client	19.8
Avg Daily Ce	ensus		0	Avg	Avg Daily Census 5			5	Avg Daily Censu			ensus 0 Av		Daily Cens	us	15
								1	Discharge	es						
					De	tox			Resider	ntial		Halfwa	ау		Outpation	ent
				N	%	State %	6	N	%	State %	١	۱ %	State	% N	%	State %
60 Complete	ed Treat	ment				64.5	5	65	77.4	65.7			35.5	5 12	0 42.1	37.6
61 Complete	ed Court	Commit	ment			0.1	1			2.3			2.7	7		4.5
62 Left ACA	/ 90 Day	/S				10.1	1	2	2.4	7.3			12.1	1 8	5 29.8	23.8
63 Moved						0.2	2			0.5			9.1	1	1 0.4	3.2
64 Transferr	ed					3.7	7			2.7			7.6	6 18	8 6.3	5.6
	ted					0.2	2	2	2.4	0.1			1.1	1 :	8 2.8	3.1
65 Incarcera								10	11.9	8.8			19.7	7 4	0 14.0	4.9
						2.1	l	10	11.9	0.0			10.1	, ,	0 14.0	
65 Incarcera 66 Broke Ru 67 AWOL						2.1 18.6		4	4.8	11.3			11.0		0 14.0	4.9
66 Broke Ru							3							0	0 14.0	4.9 0.4
66 Broke Ru 67 AWOL	les	reatment				18.6	6)			11.3			11.0	0 3		

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

0.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

Λ

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

N.E. OK COUNCIL ON ALCOHOLISM (907)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =14 Number of Results Needing Improvement =9

Indicators				Ju	illinary results	1 1111	orovernone o
Indicators Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
Onort Torric	outcomes (or or onems)	Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2	1.7	1	78	1.3	☺
	Readmissions within 90 days	6	3.5	3	78	3.8	☺
	Level of Functioning Improvement	80	74.4	57	73	78.1	\otimes
	Planned Discharges	85	74.0	59	72	81.9	\odot
	14-Day Followup	35					
	Initiation of Treatment		98.9	64	64	100.0	©
	Engagement in Treatment		12.2	1	64	1.6	8
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	112	184	00.0	∞
-	Planned Discharges	35	45.9	83	188	60.9 44.1	© ©
	Employment	20	16.8	14	68	20.6	©
	Initiation of Treatment	20	77.6	135	165	81.8	©
	Engagement in Treatment		62.6	102	165	61.8	8
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	
Recidivism	· ,		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions		6.8	32	1	3.1	☺
	Incarceration		13.0	22	1	4.5	☺
Post Dischar	rna			# Clients in Year before	# Deaths in Year After		
i oot Dioonal	Mortality		1.0	Treatment 329	Treatment 2	0.6	☺
	wortanty		1.0	329	2	0.0	(
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
	DUI Convictions		-7.16%	9.73%	4.26%	-5.47%	\odot
	Incarceration		-1.38%	6.69%	6.38%	-0.30%	8
	Median Wages		\$376.90	\$1,687.10	\$2,357.50	\$670.50	☺
	Clients With Wages		-2.49%	55.62%	48.02%	-7.60%	⊜
Consumer S	urvey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		91.9	45	50	90.0	\otimes
	Favorable Outcomes		94.8	60	60	100.0	©
	Service Quality		93.0	44	47	93.6	©
	Favorable Time to First Service		92.4	57	61	93.4	©
	Convenient Time		92.3	52	60	86.7	⊗

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

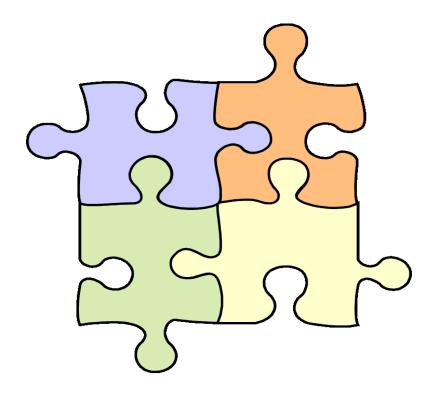
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
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- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

PAYNE CO COUNSELING SVC,INC. (908)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PAYNE CO COUNSELING SVC,INC. (908)

Clients Admitted and Served at the Agency (CY02) 185

Descriptive	Statis	tics (CY	02 Clien	ts)											
		Sex	(%)			Age (Race (%	o)		Home	less (%)
		Male	Female		0-17	18-2		W			Nat Am	Asian	Hispanic		
Agency		76	24		1	57	7 36		90	2	5	0	3		1
State Avg		60	40		11	24	4 55		68	14	13	0	3		6
		IV Drug	Use (%)	_		D	rug of Choic	e (%)		Preg	nant (%)	DOC Cu	ıstody (%)	No	ASI (%)
		History	Route	Ā	Alcohol	Meth	Cocaine	Marijuana	Othe	er					
Agency		5	3		81	2	2	29	3		1		2		0
State Avg		29	20		62	26	17	46	26		2		10		24
		0	utpatient S	Staff P	rofile by	Degree		Outpa	tient Staf	f Profile	by Certific	cation	SAS Trea	tment Fu	inding FY02
	None	Associa	te Bache	lors	Masters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			<u> </u>
	0		4	2	2		0 8	3	0	3	0	1		;	\$113,688.00
						Clients	Admitted a	nd Served	by Leve	of Care)				
Detox				Resi	dential			Half	way			Out	patient		
Clients			0	Client	ts		0	Clie	ents		0	Clie	nts		185
Units of Ser	vice		0	Units	of Service	e	0	Uni	ts of Sen	vice	0	Unit	s of Service		2,138
Avg Hours F	Per Clier	nt o	.0	Avg D	Days Per	Client	0.0	Avg	Days Pe	er Client	0.0	Avg	Hours Per Cl	ent	11.6
Avg Daily C	ensus		0	Avg D	Daily Cen	sus	0	Avç	Daily Ce	ensus	0	Avg	Daily Census		6
								Discharges	;						
					Det	ox		Residenti	al		Halfwa	ay		Outpatie	ent
				Ν	%	State %	N	%	State %	١	۱ %	State	% N	%	State %
60 Complete	ed Treat	tment				64.5			65.7			35.5	5 49	41.5	37.6
61 Complete	ed Cour	t Commit	ment			0.1			2.3			2.7	7 39	33.1	4.5
62 Left ACA	V 90 Day	ys				10.1			7.3			12.1	1 22	18.6	23.8
63 Moved						0.2			0.5			9.1	1	8.0	3.2
64 Transfer	red					3.7			2.7			7.6	3		5.6
65 Incarcera	ated					0.2			0.1			1.1	1		3.1
66 Broke Ru	ules					2.1			8.8			19.7	7 4	3.4	4.9
67 AWOL						18.6			11.3			11.0) 2	1.7	4.9
68 Death						0.0			0.0			0.3	3		0.4
69 Failed to	Begin T	reatment	t			0.3			1.3			1.0) 1	0.8	7.4
91 Administ	rative D	ischarge													4.6
				Coun	+ D	oroont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

43 2

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

60

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PAYNE CO COUNSELING SVC,INC. (908)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =8 | Number of Results Needing Improvement =9

Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	63	82	76.8	©
	Planned Discharges	35	45.9	37	85	43.5	©
	Employment	20	16.8	3	23	13.0	\odot
	Initiation of Treatment		77.6	73	106	68.9	\odot
	Engagement in Treatment		62.6	57	106	53.8	⊗
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before		Indicator	December Occurred in a
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions		6.8	64	3	4.7	☺
	Incarceration		13.0	1	0	0.0	☺
				# Clients in	# Deaths in		
Post Dischar	ge			Year before Treatment	Year After Treatment		
	Mortality		1.0	155	1	0.6	☺
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
20.0	DUI Convictions		-7.16%	41.29%	4.52%	-36.77%	©
	Incarceration		-1.38%	0.65%	0.65%	0.00%	8
	Median Wages		\$376.90	\$2,340.40	\$2,710.80	\$370.40	8
	Clients With Wages		-2.49%	60.00%	58.06%	-1.94%	©
	Oliento With Wages						
0			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		91.9	15	17	88.2	⊗
	Favorable Outcomes		94.8	16	19	84.2	8
	Service Quality		93.0	12	13	92.3	8
	Favorable Time to First Service		92.4	19	20	95.0	©
	Convenient Time		92.3	18	20	90.0	8

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

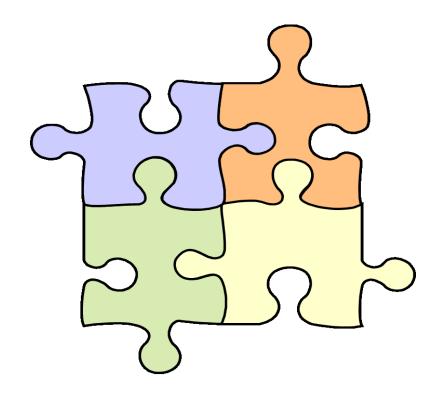
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

S.W. YOUTH & FAMILY SERVICES (909)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 S.W. YOUTH & FAMILY SERVICES (909)

Clients Admitted and Served at the Agency (CY02) 264

				•								20-	•		
Descriptive	Statis	-		ients)											
		Sex				Age (- 			Race (%	,		Home	less (%)
A		Male	Fema		0-17				hite B 69	lack 4	Nat Am 17	Asian 1	Hispanic		4
Agency		41		59	58					-		-	3		1
State Avg		60	4	10	11	24	4 55		68	14	13	0	3		6
		IV Drug	Use (%	<u>%)</u>		D	rug of Choic	ce (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
_		History	Rou		Alcohol	Meth	Cocaine	Marijuana	Othe						
Agency		6	,	3	43	7	2	42	42		3		1		0
State Avg		29	2	20	62	26	17	46	26		2		10		24
		0	utpatie	nt Staff	Profile by	Degree		Outpa	tient Staf	f Profile	by Certific	cation	SAS Trea	tment Fu	ınding FY02
	None	Associa	ite Ba	chelors	Masters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			<u> </u>
	0		0	3	4		0 7	1	0	1	0	0			\$112,181.00
						Clients	Admitted a	and Served	by Leve	of Care	,				
Detox				Re	sidential			Hal	fway			Out	tpatient		
Clients			0	Clie	nts		0	Clie	ents		0	Clie	nts		264
Units of Ser	vice		0	Unit	s of Servi	ce	0	Un	ts of Ser	/ice	0	Unit	s of Service		3,265
Avg Hours F	Per Clie	nt o	0.0	Avg	Days Per	Client	0.0	Ave	Days P	er Client	0.0	Avg	Hours Per Cli	ent	12.4
Avg Daily C	ensus		0	Avg	Daily Cer	sus	0		Daily C		0	Avg	Daily Census		9
								Discharges	; ;						
					Det	юх		Resident	al		Halfwa	ay		Outpatie	ent
				N	%	State %	N	%	State %	N	۱ %	State	% N	%	State %
60 Complete	ed Trea	tment				64.5			65.7			35.	5 67	37.2	37.6
61 Complete	ed Cour	t Commit	tment			0.1			2.3			2.7	7 1	0.6	4.5
62 Left ACA	√ 90 Da	ys				10.1			7.3			12.	1 50	27.8	23.8
63 Moved						0.2			0.5			9.	1 27	15.0	3.2
64 Transfer	red					3.7			2.7			7.6	3 11	6.1	5.6
65 Incarcera	ated					0.2			0.1			1.1	1 3	1.7	3.1
66 Broke Ru	ules					2.1			8.8			19.7	7 2	1.1	4.9
67 AWOL						18.6			11.3			11.0) 1	0.6	4.9
68 Death						0.0			0.0			0.3	3 1	0.6	0.4
69 Failed to	Begin ⁻	Γreatmen	it			0.3			1.3			1.0) 17	9.4	7.4
91 Administ	rative D	ischarge													4.6
				_											

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

54.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

115

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 S.W. YOUTH & FAMILY SERVICES (909)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =5 Number of Results Needing Improvement =5

Readmissions within 90 days 6 Level of Functioning Improvement 80 Planned Discharges 85 14-Day Followup 35 Initiation of Treatment Engagement in Treatment Halfway Level of Functioning Improvement 80 Planned Discharges 90 Employment 80 Initiation of Treatment Coutpatient Level of Functioning Improvement 80 Initiation of Treatment Engagement in Treatment Coutpatient Level of Functioning Improvement 30 48.3 53 73 72.6 © Planned Discharges 35 45.9 33 72 45.8 © Employment 20 16.8 2 11 18.2 © Initiation of Treatment 77.6 18 29 62.1 © Engagement in Treatment 62.6 9 29 31.0 © Long-Term Outcomes (CY00 Clients) Engagement in Treatment Following Results Comparing	l.,					······· ,		
Detox Level of functioning Improvement Planed Discharges 80 14-Day Follow-up 25 Intaktion of Treatment Engagement in Treatmen			Ctata	Ctata	Indicator	Indicator	Indicator	Deculto Comparing
Detax Level of Functioning Improvement 80 14-Day Follow-up 15 14-Day Follow-up 15 14-Day Follow-up 16 16 16 16 16 16 16 1	Snort-Term	Outcomes (CYU2 Clients)						
Planned Discharges	Detox	Level of Functioning Improvement	80	ŭ				
14-Day Follow-up								
Initiation of Treatment Engagement in Treatment Engagement in Treatment Residential Readmissions within 30 days 6 Level of Functioning Improvement 80 Planned Discharges 95 Initiation of Treatment Engagement in Treatment En								
Residential Readmissions within 30 days 6 Level of Functioning Improvement 80 Planned Discharges 85 I4-Day Followup 35 Initiation of Treatment Engagement in Treatment 80 Planned Discharges 90 Employment 1 Residence 1 Resid								
Residential Readmissions within 90 days 6 Level of Functioning Improvement 80 Planned Discharges 85 14-Day Followup 35 Inditiation of Treatment Engagement in Treatment 80 Planned Discharges 90 Employment 80 Inditiation of Treatment 80 Planned Discharges 90 Employment 80 Inditiation of Treatment 80 Inditiation 80 Inditiation 80 Inditiation 80 Inditiation 80 Indicator 80 Indica								
Readmissions within 90 days 6		gg						
Level of Functioning Improvement Planned Discharges 85 14-Day Followup 35 Initiation of Treatment Engagement in Treatment B0 Planned Discharges 90 Employment 80 Initiation of Treatment B0 Planned Discharges 90 Employment 10 Engagement in Treatment B0 Initiation of Treatment B0 Planned Discharges 90 Employment 10 Engagement in Treatment B0 Planned Discharges 90 Employment 10 Engagement in Treatment B0 Planned Discharges 35 45.9 33 72 45.8 © Initiation of Treatment 62.6 9 31.0 © Engagement in Treatment 62.6 9 31.0 © Initiation of Treatment 77.6 18 29 9 31.0 © Post Discharge Post D	Residential	Readmissions within 30 days	2					
Planned Discharges 85 14-Day Followup 35 14-Day Followup 35 14-Day Followup 35 14-Day Followup 35 14-Day Followup 17-eatment 17-eatment 18-Day Followup 18-Day Fol								
14-Day Followup 14-Day Followup 1-Day Followup 1-		Level of Functioning Improvement	80					
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Halfway Level of Functioning Improvement Planned Discharges 90 Employment 80 Inditation of Treatment 80 Inditation of Treatment 80 Planned Discharges 90 Employment 80 Inditation of Treatment 80 Inditation of Treatment 80 Employment 1 20 16.8 2 111 18.2 80 Employment 1 20 16.8 1 18 18.2 9 62.1 80 Employment 1 20 16.8 1 18 18.2 9 62.1 80 Employment 1 20 16.8 1 18 18.2 9 62.1 80 Employment 1 20 16.8 1 18 18.2 9 62.1 80 Employment 1 20 16.8 1 18 18.2 9 62.1 80 Employment 1 20 16.8 18 18 18 18 18 18 18 18 18 18 18 18 18		14-Day Followup	35					
Halfway Level of Functioning Improvement Planned Discharges 90 Employment 80 Initiation of Treatment Engagement in Treatment Coutpatient Level of Functioning Improvement Planned Discharges 35 45.9 33 72 45.8 © Employment 100 Initiation of Treatment 20 16.8 2 11 18.2 © 62.1 © 18.8 2 11 18.2 © 62.1 © 18.8 2 11 18.2 © 62.1 ©		Initiation of Treatment						
Planned Discharges 90 Employment 80 Initiation of Treatment Engagement in Treatment 20 16.8 2 11 18.2 Employment Engagement 77.6 18 29 62.1 Employment Engagement in Treatment 62.6 9 29 31.0 Employment 62.6 9 20.0 Employ		Engagement in Treatment						
Planned Discharges 80 Employment 80 Employment Engagement in Treatment Coutpatient Level of Functioning Improvement Planned Discharges 35 45.9 33 72 45.8 Employment 20 16.8 2 111 18.2 8 111 18.2 8 111 18.2 8 111 18.2 9 16.2 1 18.2 9 16.2 1 18.2 18.2 19.2 19.2 19.2 19.2 19.2 19.2 19.2 19	Halfwav	Level of Functioning Improvement	80					
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Initiation of Treatment Engagement in Treatment Coutpatient Level of Functioning Improvement Planned Discharges 35 45.9 33 72.6 6 Employment 20 16.8 22 111 18.2 6 Employment 20 16.8 22 111 18.2 6 Initiation of Treatment Engagement in Treatment 62.6 9 29 31.0 8 Consumer Survey (FY02 Clients) Consumer Survey (FY02 Clients) Level of Functioning Improvement 30 48.3 53 73 72.6 6 Incarceration State Average Average Treatment Treatment 45.0 10 10 10 10 10 10 10 10 10 10 10 10 10								
Dutpatient Level of Functioning Improvement As a signal of Functioning Improvement Planned Discharges 35 45.9 33 72 45.8 ⊕ Final Discharges 35 45.9 32 9 62.1 ⊕ Final Discharges 35 54.0 ⊕ Fina			00					
Outpatient Level of Functioning Improvement Planned Discharges 30 48.3 53 73 72.6 © Employment Initiation of Treatment 20 16.8 2 111 18.2 © Employment Initiation of Treatment 20 16.8 2 111 18.2 © Initiation of Treatment Intreatment 62.6 9 29 31.0 ⑥ Engagement in Treatment Intreatment Average Recidivism # Invertigation # Invertigation Indicator Following Treatment Following Treatment Score Score (%) Score (%) Results Comparing Score to State Avg Post Discharge # Clients in Year before Treatment # Deaths in Year After Treatment Treatment # Deaths in Year After Treatment # 2.2 ⑥ Mortality 1.0 45 1 2.2 ⑥ DUI Convictions 7-1.6% 2.22% 0.00% -2.22% © © DUI Convictions 3-7.16% 2.22% 0.00% -2.22% © © DUI Convictions 3-7								
Planned Discharges 35 45.9 33 72 45.8 © Employment 20 16.8 2 111 18.2 © Initiation of Treatment Engagement in Treatment Treatment Engagement in Treatment (%) State Average (%) 62.6 9 29 31.0 © Long-Term Outcomes (CY00 Clients) Recidivism (%) 6.8 1 0 0 0.0 © DUI Convictions Incarceration Post Discharge Mortality 1.0 Estate Average Post Treatment Post Treatment Score Score to State Avg DUI Convictions 7.16% 2.22% 0.00% 2.22% © DUI Convictions 7.16% 2.22% 0.00% 2.22% © Clients With Wages \$376.90 \$2.958.40 \$3.633.30 \$674.90 © Clients With Wages 7.2.49% 68.89% 71.11% 2.22% © Consumer Survey (FY02 Clients) State Average Numerator Denominator Score Score to State Avg Service Quality Favorable Outcomes Service Quality Favorable Time to First Service								
Planned Discharges 35 45.9 33 72 45.8 © Employment 20 16.8 2 111 18.2 ® Initiation of Treatment 77.6 18 29 62.1 ® Engagement in Treatment 62.6 9 29 31.0 ® Long-Term Outcomes (CY00 Clients) State Average (%) Treatment Treatment following Treatment Score Score to State Avg	Outpatient	Level of Functioning Improvement	30	48.3	53	73	72.6	(C)
Employment 170 16.8 2 111 18.2 3 1 18.2 3 1 1 18.2 3 1 18.2 3 1 1 18.2 3 1 18		Planned Discharges						©
Initiation of Treatment Engagement in Indicator Engagement in Treatment Engagement in Treatment Engagement in Treatment Engagement in Treatment Engagement in Indicator Engagement in Treatment Engagement in Indicator Engage		Employment	20	16.8	2	11	18.2	
Engagement in Treatment 62.6 9 29 31.0 Recidivism DUI Convictions Incarceration Post Discharge Mortality 1.0 State Average Average Average DUI Convictions Incarceration State Average Average DUI Convictions Incarceration State Average Average DUI Convictions Incarceration State Average DUI Convictions Incarceration Median Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Initiation of Treatment		77.6	18	29	62.1	
Recidivism OUI Convictions Incarceration Post Discharge Mortality Incarceration State Average Average Mortality Incarceration State Average Average Mortality Incarceration State Average DUI Convictions Incarceration Median Wages Clients With Wages State Average State Average DUI Convictions Incarceration Median Wages State Clients With Wages State Average DUI Convictions Incarceration Median Wages State Clients With Wages State Average Duite Average Duit		Engagement in Treatment		62.6	9	29	31.0	8
Post Discharge Mortality DUI Convictions Mortality DUI Convictions Mortality 1.0 State Average DUI Convictions Incarceration Median Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Post Discharge (%) Treatment Treatment Treatment # Clients in Year before Treatment Score Score to State Avg Score to State Av	Long-Term (Outcomes (CY00 Clients)						D # 0 :
Incarceration Post Discharge Mortality 1.0 State Average Treatment Score Score to State Avg 8 Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Recidivism				Treatment			
Post Discharge Mortality 1.0 State Average DUI Convictions Incarceration Median Wages Clients With Wages Clients With Wages State Average Average Consumer Survey (FY02 Clients) State Average State Average Average State State Average State Average State Average State Average State State Average State Average State State State Average State State State Average State S		DUI Convictions		6.8	1	0	0.0	☺
Post Discharge Mortality 1.0 State Average Treatment Score Score to State Avg 2.22% Score to State Avg 2.22% Score to State Avg 2.22% Score to State Avg 376.90 Score to State Avg 486.89% Treatment		Incarceration						
Mortality 1.0 State Average Treatment Treatment Treatment Treatment Treatment Treatment Treatment Score Score to State Avg DUI Convictions -7.16% 2.22% 0.00% -2.22% Score to State Avg Incarceration Median Wages \$376.90 \$2,958.40 \$3,633.30 \$674.90 \$Clients With Wages -2.49% 68.89% 71.11% 2.22% \$Core to State Avg Consumer Survey (FY02 Clients) State Average Indicator Numerator Denominator Score Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service					# Clients in	# Deaths in		
Mortality 1.0 August 1.0 State Average Treatment Trea	Post Discha	rae						
Difference Between Pre & Post Treatment Average DUI Convictions Incarceration Median Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Treatment Average Treatment	. 001 2100114	<u> </u>		1.0			22	<u> </u>
Difference Between Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Treatment Average Treatment		Mortality		1.0	40	·	2.2	6
Difference Between Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Treatment Average Treatment				State	Year before	Year following	Indicator	Results Comparing
Incarceration Median Wages Clients With Wages State Average State Average	Difference B	etween Pre & Post Treatment			Treatment	•	Score	
Median Wages \$376.90 \$2,958.40 \$3,633.30 \$674.90 © Clients With Wages -2.49% 68.89% 71.11% 2.22% © Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		DUI Convictions		-7.16%	2.22%	0.00%	-2.22%	⊗
Clients With Wages -2.49% 68.89% 71.11% 2.22% © Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Incarceration						
Clients With Wages -2.49% 68.89% 71.11% 2.22% © Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Median Wages		\$376.90	\$2,958.40	\$3,633.30	\$674.90	☺
State Average Numerator Denominator Score Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		•		-2.49%	68.89%		2.22%	©
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Chome war wages						
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Canaumar S	Sumay (EV02 Cliente)		State	Indicator	Indicator		
Favorable Outcomes Service Quality Favorable Time to First Service	Consumer S			Average	Numerator	Denominator	Score	Score to State Avg
Service Quality Favorable Time to First Service		Satisfaction						
Favorable Time to First Service		Favorable Outcomes						
		Service Quality						
Convenient Time		Favorable Time to First Service						
		Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

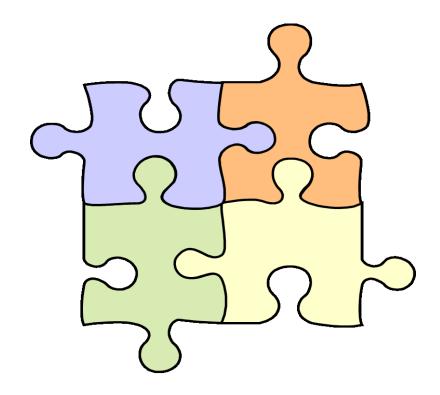
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

DRUG RECOVERY, INC. (910)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 DRUG RECOVERY, INC. (910)

Clients Admitted and Served at the Agency (CY02) 465

Descriptive	Statistic	s (CY(2 Clients)												
		Sex (%)	_		Age (%)		_				Race (%))		Home	less (%)
	M	lale	Female	0	-17	18-25	26+	\	Vhite	Black		lat Am	Asian	Hispanic		
Agency		58	42		32	16	44		68	2	0	7	0	4		1
State Avg		60	40		11	24	55		68	1	4	13	0	3		6
	IV	Drug l	Jse (%)			Dru	g of Choic	e (%)			Pregna	ant (%)	DOC Cu	ıstody (%)	No	ASI (%)
_	His	story	Route	Alcoh			Cocaine	Marijuan		ther						
Agency		28	27	73		30	31	6	8	19		1		0		2
State Avg		29	20	62	<u> </u>	26	17	40	6	26		2		10		24
		Ou	tpatient Sta	ff Profile	by De	gree		Outp	atient S	taff Pr	rofile by	y Certific	ation	SAS Tre	No State of the s	inding FY02
	None As	sociate	e Bachelor	s Mast	ers [Doctorate	Total	CADC	CAC				Other			
	3	2	10		3		0 18	1	0		0	0	1		\$2	2,669,476.00
					c	Clients A	dmitted a	nd Serve	d by Le	vel of	Care					
Detox			R	esidenti	al			Ha	alfway				Out	patient		
Clients		() CI	ients		2	88	С	lients			8	Clier	nts		184
Units of Ser	vice	(nits of Se	ervice	20,9		U	nits of S	Service	9	186	Units	s of Service		5,866
Avg Hours F	Per Client	0.0) Av	g Days	Per Cli	•	2.9	A	vg Days	Per C	Client	23.3	Avg	Hours Per C	lient	31.9
Avg Daily C	ensus	() Av	g Daily	Census	S	57		vg Daily			1	Avg	Daily Censu	s	16
							1	Discharge	es							
					Detox			Resider	ntial			Halfwa	у		Outpatie	ent
			1	٧ %	St	tate %	N	%	State 9	6	N	%	State	% N	%	State %
60 Complete	ed Treatme	nt				64.5	80	26.1	65.7	•	7	87.	5 35.5	78	47.3	37.6
61 Complete	ed Court Co	ommitn	nent			0.1	15	4.9	2.3	}			2.7	, 2	1.2	4.5
62 Left ACA	V 90 Days					10.1	61	19.9	7.3	}			12.1	2	1.2	23.8
63 Moved						0.2			0.5	,			9.1			3.2
64 Transfer	red					3.7	5	1.6	2.7	,			7.6	5 2	1.2	5.6
65 Incarcera	ated					0.2	1	0.3	0.1		1	12.	5 1.1	3	1.8	3.1
66 Broke Ru	ules					2.1	110	35.8	8.8	3			19.7	63	38.2	4.9
67 AWOL						18.6	24	7.8	11.3	3			11.0) 2	1.2	4.9
68 Death						0.0			0.0)			0.3	3		0.4
69 Failed to	Begin Trea	atment				0.3	11	3.6	1.3	}			1.0) 13	7.9	7.4
91 Administ	rative Disch	narge														4.6
			0	ount	Doro	ont										

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

0.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

Λ

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

All Clients

Indicator Number of Positive Number of Results Needing **DRUG RECOVERY, INC. (910)** Summary Results =12 Improvement =14 Indicators: State State Indicator Indicator Indicator Results Comparing **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std Detox Level of Functioning Improvement 80 Planned Discharges 80 25 14-Day Follow-up Initiation of Treatment **Engagement in Treatment** Residential Readmissions within 30 days 2 1.7 10 278 3.6 (3) Readmissions within 90 days 6 3.5 37 278 13.3 8 Level of Functioning Improvement 80 74.4 193 227 85.0 0 Planned Discharges 85 74.0 67 226 29.6 (Ξ) 14-Day Followup 35 27.4 9 69 13.0 (3) Initiation of Treatment 71 71 98.9 100.0 **Engagement in Treatment** 12.2 8 71 11.3 (3) 80 5 5 Halfway Level of Functioning Improvement 69.3 100.0 0 34 6 Planned Discharges 90 7 7 100.0 (0) **Employment** 80 Initiation of Treatment **Engagement in Treatment** Outpatient Level of Functioning Improvement 30 48.3 118 122 0 96.7 Planned Discharges 35 45.9 123 66 53.7 \odot Employment 20 16.8 34 63 54.0 0 Initiation of Treatment 77.6 82 86 95.3 0 **Engagement in Treatment** 62.6 78 86 90.7 \odot Indicator State # in Year before # in Year **Long-Term Outcomes (CY00 Clients)** Score **Results Comparing** Average Treatment following Score to State Avg (%) Recidivism (%) Treatment 46 6.8 5 10.9 8 **DUI Convictions** 9 13.0 26 34.6 (3) Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment Treatment Mortality 1.0 1.0 287 3 \odot Year before Year following Indicator Results Comparing State Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average 16.03% **DUI Convictions** -7.16% 4.88% -11.15% 9.06% (3) Incarceration 5.92% -1.38% 14.98% \$1,564.20 \odot Median Wages \$376.90 \$2.232.00 \$667.70 -2.49% 56.10% -5.23% Clients With Wages 61.32% 8 State Indicator Indicator Indicator **Results Comparing Consumer Survey (FY02 Clients)** Score to State Avg Numerator Denominator Score Average

919

94.8

93.0

924

92.3

339

493

306

447

437

81.7

93.7

85.0

85 1

83.4

415

526

360

525

524

(3)

 \odot

(3)

(3)

(3)

Favorable Outcomes

Favorable Time to First Service

Satisfaction

Service Quality

Convenient Time

For all measures:

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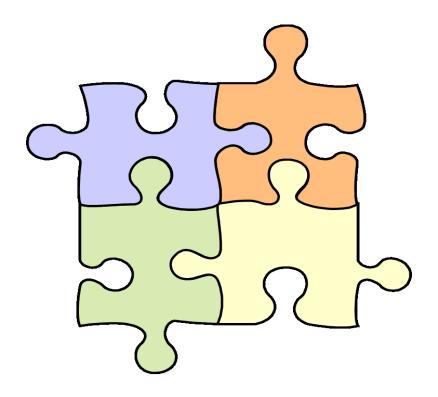
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 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
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Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

TR1-CITY YOUTH & FAMILY CENTER (911)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 TR1-CITY YOUTH & FAMILY CENTER (911)

Clients Admitted and Served at the Agency (CY02)
478

													•		
Descriptive	Statist	tics (CY	'02 Clien	ts)											
		Sex	(%)			Age (%)				Race (%	o)		Home	less (%)
		Male	Female		0-17	18-2		WI			Nat Am	Asian	Hispanic	· · · · · · · · · · · · · · · · · · ·	<u> </u>
Agency		63	37		17	22	2 51		73	12	4	0	9		0
State Avg		60	40		11	24	4 55		68	14	13	0	3		6
		IV Drug	Use (%)			D	rug of Choic	ce (%)		Pregi	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route	Ā	Alcohol	Meth	Cocaine	Marijuana	Othe	r					
Agency		31	18		73	21	19	58	28		1		3		0
State Avg		29	20		62	26	17	46	26		2		10		24
		0	utpatient S	Staff P	rofile by	Degree		Outpa	tient Staf	Profile I	by Certific	cation	SAS Trea	No tment Fu	ınding FY02
	None	Associa	te Bache	lors I	Masters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			
	0		0	7	11		0 18	2	0	0	0	8			\$104,147.00
						Clients	Admitted a	nd Served	by Level	of Care)				
Detox			_	Resid	dential			Half	way			Out	patient		
Clients			0	Client	ts		0	Clie	ents		0	Clie	nts		478
Units of Ser	vice		0	Units	of Service	e	0	Uni	ts of Serv	vice	0	Unit	s of Service		4,311
Avg Hours F	Per Clier	nt o	.0	Avg D	Days Per	Client	0.0	Avo	Days Pe	er Client	0.0	Avg	Hours Per C	lient	9.0
Avg Daily C	ensus		0	Avg D	Daily Cen	sus	0	_	Daily Ce		0	Avg	Daily Census	S	12
								Discharges	;						
					Det	ОХ		Residenti	al		Halfwa	ау		Outpatie	ent
				N	%	State %	N	% 5	State %	N	۱ %	State	% N	%	State %
60 Complete	ed Treat	ment				64.5			65.7			35.5	5 84	34.3	37.6
61 Complete	ed Court	t Commit	ment			0.1			2.3			2.7	7 11	4.5	4.5
62 Left ACA	√ 90 Day	ys				10.1			7.3			12.1	1 26	10.6	23.8
63 Moved						0.2			0.5			9.1	1 26	10.6	3.2
64 Transfer	red					3.7			2.7			7.6	3 16	6.5	5.6
65 Incarcera	ated					0.2			0.1			1.1	1 5	2.0	3.1
66 Broke Ru	ules					2.1			8.8			19.7	7 31	12.7	4.9
67 AWOL						18.6			11.3			11.0) 24	9.8	4.9
68 Death						0.0			0.0			0.3	3 1	0.4	0.4
69 Failed to	Begin T	reatment	t			0.3			1.3			1.0	21	8.6	7.4
91 Administ	trative Di	scharge													4.6
				Coup	+ D	oroont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

49.6

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

204

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 TR1-CITY YOUTH & FAMILY CENTER (911)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =7 Number of Results Needing Improvement =5

Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	87	178	48.9	☺
	Planned Discharges	35	45.9	79	207	38.2	©
	Employment	20	16.8	7	72	9.7	⊗
	Initiation of Treatment		77.6	207	271	76.4	8
	Engagement in Treatment		62.6	146	271	53.9	8
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	1	0	0.0	☺
	Incarceration		13.0	1	0	0.0	☺
				# Clients in Year before	# Deaths in Year After		
Post Dischar				Treatment	Treatment		
	Mortality		1.0	14	0	0.0	☺
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
	DUI Convictions		-7.16%	7.14%	0.00%	-7.14%	8
	Incarceration		-1.38%	7.14%	0.00%	-7.14%	©
	Median Wages		\$376.90	\$3,534.50	\$3,276.70	-\$257.80	8
	Clients With Wages		-2.49%	50.00%	50.00%	0.00%	©
Conquesc	union (EV02 Cliente)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

STARTING POINT II, INC. (913)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 STARTING POINT II, INC. (913)

Clients Admitted and Served at the Agency (CY02)
422

		,	` '								722			
Descriptive	Statis	-	-											
		Sex (Age (Race (%			Home	less (%)
		Male	Female	0-17						Nat Am	Asian	Hispanic		
Agency		76	24	C) 46			70	5	11	1	1		11
State Avg		60	40	11	24	4 55		68	14	13	0	3		6
		IV Drug I	<u> </u>			rug of Choic	• •		- <u> </u>	nant (%)	DOC Cu	ustody (%)	No	ASI (%)
.		History	Route	Alcohol	Meth	Cocaine	Marijuana			4		0		33
Agency		26 20	15 20	83	28	15	38	7		1		0		
State Avg		29	20	62	26	17	46	26		2		10		24
		Ou	ıtpatient Staf	f Profile by	Degree		Outpa	tient Staf	f Profile I	by Certific	cation	SAS Treat	ment Fu	nding FY02
	None	Associate	e Bachelors	Masters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			
	11	1	1 1	2		0 15	2	0	0	0	0		;	\$169,967.00
					Clients	Admitted a	ınd Served	by Leve	l of Care	•				
Detox			Re	esidential			Hal	fway			Out	patient		
Clients		353	3 Clie	ents		0	Cli	ents		0	Clier	nts		76
Units of Ser	vice	1,473		its of Servi	ce	0	Un	its of Ser	vice	0	Unit	s of Service		603
Avg Hours F	Per Clier			g Days Per	Client	0.0	Av	Days P	er Client	0.0	Avg	Hours Per Clie	ent	7.9
Avg Daily C	ensus	4	4 Avç	g Daily Cer	nsus	0		Daily C		0	Avg	Daily Census		2
							Discharges	5						
				Det	tox		Resident	al		Halfwa	ay	(Outpatie	ent
			N	l %	State %	N	%	State %	Ν	۱ %	State	% N	%	State %
60 Complete	ed Treat	tment	320	88.6	64.5			65.7			35.5	5 49	62.8	37.6
61 Complete	ed Cour	t Commitn	nent		0.1			2.3			2.7	7 4	5.1	4.5
62 Left ACA	/ 90 Da	ys	25	6.9	10.1			7.3			12.1	l 13	16.7	23.8
63 Moved					0.2			0.5			9.1	1 3	3.8	3.2
64 Transferr	red		3	0.8	3.7			2.7			7.6	3		5.6
65 Incarcera	ated		2	0.6	0.2			0.1			1.1	l		3.1
66 Broke Ru	ıles		8	2.2	2.1			8.8			19.7	7 6	7.7	4.9
67 AWOL			3		18.6			11.3			11.0			4.9
68 Death					0.0			0.0			0.3	3		0.4
69 Failed to	Begin 1	reatment			0.3			1.3			1.0) 3	3.8	7.4
91 Administ	rative D	ischarge												4.6
			Co	ount P	ercent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

1.4

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

6

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Indicator Number of Positive Number of Results Needing

Summary Results =19 Improvement =3 Indicators: State State Indicator Indicator Indicator Results Comparing **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std Detox Level of Functioning Improvement 80 74.1 217 222 97.7 \odot Planned Discharges 80 0 75.5 316 349 90.5 25 14-Day Follow-up 36.8 32 63 50.8 \odot Initiation of Treatment 49 256 15.6 19.1 0 **Engagement in Treatment** 38 256 127 14.8 0 Residential Readmissions within 30 days 2 Readmissions within 90 days 6 Level of Functioning Improvement 80 Planned Discharges 85 14-Day Followup 35 Initiation of Treatment **Engagement in Treatment** 80 Halfway Level of Functioning Improvement Planned Discharges 90 **Employment** 80 Initiation of Treatment **Engagement in Treatment** Outpatient Level of Functioning Improvement 30 48.3 49 57 0 86.0 Planned Discharges 35 45.9 42 63 66.7 \odot Employment 20 16.8 3 15 20.0 0 Initiation of Treatment 77.6 45 55 81.8 0 **Engagement in Treatment** 62.6 36 55 65.5 \odot Indicator State # in Year before # in Year Long-Term Outcomes (CY00 Clients) Score **Results Comparing** Average Treatment following Score to State Avg (%) Recidivism (%) Treatment 56 **DUI Convictions** 6.8 1.8 2 13.0 12 16.7 \odot Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment Treatment 0.4 Mortality 1.0 446 2 \odot Year before Year following Indicator Results Comparing State Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average 12.56% **DUI Convictions** -7.16% 4.93% -7.62% 2.69% (3) Incarceration -1.38% 2.91% 0.22% \$1,896.20 \odot Median Wages \$376.90 \$2.273.40 \$377.10 -2.49% 53.81% 52.02% -1.79% Clients With Wages 0 State Indicator Indicator Indicator **Results Comparing Consumer Survey (FY02 Clients)** Denominator Score to State Avg Numerator Score Average Satisfaction 919 28 93.3 30 **Favorable Outcomes** 94.8 50.0 17 34 (3) Service Quality 93.0 25 26 96.2 0 100.0 924 34 34 Favorable Time to First Service \odot 92.3 34 34 100.0 0 Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

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Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

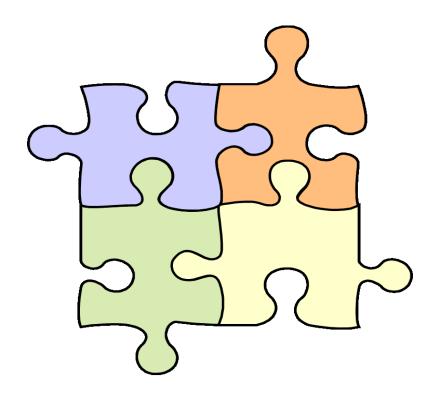
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

ADA AREA CHEMICAL DEP. CTR (914)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 ADA AREA CHEMICAL DEP. CTR (914)

Clients Admitted and Served at the Agency (CY02)

ADA ANL	A CITE	WIICAL	DLF.	5 i i (3	· 1 - 1)								122	2		
Descriptive	Statis	tics (C)	Y02 CI	ients)												
		Sex				Age (_			Race (%			Home	eless (%)
		Male	Fema		0-17			26+			Black	Nat Am	Asian	Hispanic		
Agency		51	4	49	1	5 3·	4	43		67	3	17	0	4		1
State Avg		60	4	10	11	1 2	24	55		68	14	13	0	3		6
		IV Drug	g Use (%	<u>%)</u>		Г	Orug o	of Choic	e (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
_		History	Rou		Alcohol	Meth	Co	caine	Marijuana	Oth		_				
Agency		25		19	72	25		7	58	2	9	5		0		0
State Avg		29	2	20	62	26		17	46	2	6	2		10		24
		С	Outpatie	nt Staff	Profile by	Degree			Outpa	tient Sta	aff Profile	by Certifi	cation	SAS Trea	ıtment Fu	unding FY02
	None	Associa	ate Ba	chelors	Masters	Doctor	ate -	Total	CADC	CAC	CCM	CPS	Other			<u> </u>
	0		0	2	,		0	3	1	0	0	0	2			\$144,916.00
						Clients	s Adn	nitted a	nd Served	by Lev	el of Care	•				
Detox			Re	sidential			_	Half	way			Ou	tpatient			
Clients			0	Clie	nts		()	Clie	ents		0	Clie	ents		122
Units of Ser	vice		0	Unit	s of Serv	ice	()	Uni	ts of Se	rvice	0	Uni	ts of Service		3,269
Avg Hours F	Per Clie	nt c	0.0	Avg	Days Pe	r Client	0.0)	Avo	Days F	Per Client	0.0	Avg	Hours Per Cl	ient	26.8
Avg Daily C	ensus		0	Avg	Daily Ce	nsus	()		Daily (0	Avg	Daily Census	3	9
									Discharges	;						
					De	tox			Residenti	al		Halfw	ay	_	Outpatie	ent
				N	%	State %)	N	% 5	State %	1	٧ %	State	% N	%	State %
60 Complet	ed Trea	tment				64.5				65.7			35.	5 54	43.9	37.6
61 Complet	ed Cour	t Commi	tment			0.1				2.3			2.	7 8	6.5	4.5
62 Left ACA	V 90 Da	ıys				10.1				7.3			12.	1 22	17.9	23.8
63 Moved						0.2				0.5			9.	1 2	1.6	3.2
64 Transfer	red					3.7				2.7			7.	6 12	9.8	5.6
65 Incarcera	ated					0.2				0.1			1.	1 3	2.4	3.1
66 Broke Ri	ules					2.1				8.8			19.	7 3	2.4	4.9
67 AWOL						18.6				11.3			11.			4.9
68 Death						0.0				0.0			0.		0.8	0.4
69 Failed to	Begin ⁻	Treatmen	nt			0.3				1.3			1.	0 18	14.6	7.4
91 Administ	-															4.6
		-														

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

1.9

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

2

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 ADA AREA CHEMICAL DEP. CTR (914)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =11 Number of Results Needing Improvement =6

					······,		
Indicators							
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
			Average	Numerator	Denominator	Score	Score to State Stu
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
-	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	54	68	79.4	©
	Planned Discharges	35	45.9	37	69	53.6	©
	Employment	20	16.8	4	25	16.0	8
	Initiation of Treatment		77.6	67	74	90.5	©
	Engagement in Treatment		62.6	55	74	74.3	©
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before		Indicator	Describe Consequents
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions		6.8	23	0	0.0	☺
	Incarceration		13.0	6	1	16.7	\otimes
				# Clients in	# Deaths in		
Post Dischar	rae			Year before	Year After		
	Mortality		1.0	Treatment 118	Treatment 0	0.0	☺
	Mortanty		1.0		ŭ	0.0	
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	19.49%	3.39%	-16.10%	©
	Incarceration		-1.38%	5.08%	8.47%	3.39%	⊗
	Median Wages		\$376.90	\$2,289.80	\$3,019.10	\$729.30	☺
	Clients With Wages		-2.49%	61.02%	55.08%	-5.93%	8
			01.	Indicator	Indicator	Indicator	Poculte Comparing
Consumer S	urvey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		91.9	31	31	100.0	☺
	Favorable Outcomes		94.8	31	32	96.9	©
	Service Quality		93.0	26	26	100.0	©
	Favorable Time to First Service		92.4	29	32	90.6	⊗
	Convenient Time		92.3	29	32	90.6	8
							-

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

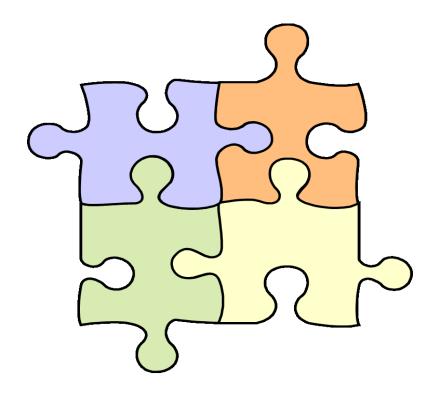
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

COMMUNITY ALCOHOLISM SERVICES (915)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COMMUNITY ALCOHOLISM SERVICES (915)

Clients Admitted and Served at the Agency (CY02) 153

Descriptive	Statist	ics (CY	'02 Clien	ts)											
		Sex	(%)			Age (%)				Race (%	5)		Home	less (%)
		Male	Female		0-17	18-2		WI		ack	Nat Am	Asian	Hispanic		
Agency		80	20		0	19	63		66	4	25	0	1		5
State Avg		60	40		11	24	4 55		68	14	13	0	3		6
		IV Drug	Use (%)			D	rug of Choic	e (%)		Pregi	nant (%)	DOC Cu	ustody (%)	No	ASI (%)
		History	Route	Ā	Alcohol	Meth	Cocaine	Marijuana	Othe	r					
Agency		16	14		73	18	3	21	10		0		1		0
State Avg		29	20		62	26	17	46	26		2		10		24
		0	utpatient S	Staff P	rofile by	Degree		Outpa	tient Staff	Profile I	by Certific	cation	SAS Trea	No street Fu	inding FY02
	None	Associa	te Bache	lors I	Masters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			
	4		0	0	0		0 4	2	0	0	0	1			\$151,611.00
						Clients	Admitted a	nd Served	by Level	of Care)				
Detox				Resid	dential			Half	way			Out	patient		
Clients			0	Client	ts		0	Clie	ents		0	Clie	nts		153
Units of Ser	vice		0	Units	of Service	e	0	Uni	ts of Serv	rice	0	Unit	s of Service		4,710
Avg Hours F	Per Clien	it o	.0	Avg D	Days Per	Client	0.0	Avo	Days Pe	er Client	0.0	Avg	Hours Per C	lient	30.8
Avg Daily C	ensus		0	Avg D	Daily Cen	sus	0		Daily Ce		0	Avg	Daily Censu	S	13
							!	Discharges	i						
					Det	ОХ		Residenti	al		Halfwa	ау	_	Outpatie	ent
				N	%	State %	N	% 5	State %	N	۱ %	State	% N	%	State %
60 Complete	ed Treati	ment				64.5			65.7			35.5	5 27	45.8	37.6
61 Complete	ed Court	Commit	ment			0.1			2.3			2.7	7 1	1.7	4.5
62 Left ACA	√ 90 Day	/S				10.1			7.3			12.1	1		23.8
63 Moved						0.2			0.5			9.1	1 7	11.9	3.2
64 Transfer	red					3.7			2.7			7.6	5 5	8.5	5.6
65 Incarcera	ated					0.2			0.1			1.1	1 5	8.5	3.1
66 Broke Ru	ules					2.1			8.8			19.7	7		4.9
67 AWOL						18.6			11.3			11.0) 13	22.0	4.9
68 Death						0.0			0.0			0.3	3 1	1.7	0.4
69 Failed to	Begin T	reatment	t			0.3			1.3			1.0)		7.4
91 Administ	trative Di	scharge													4.6
				Coup	+ D	oroont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

57.6

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

57

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COMMUNITY ALCOHOLISM SERVICES (915)

All Clients

Indicator Number of Positive Number of Results Needing
Summary Results =16 Improvement =1

Indicators		-,		Ju	illinary results	10 1111	orovement 1
Indicators Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
	· · · · · · · · · · · · · · · · · · ·	Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	22	36	61.1	☺
	Planned Discharges	35	45.9	13	35	37.1	©
	Employment	20	16.8	8	14	57.1	©
	Initiation of Treatment		77.6	84	92	91.3	©
	Engagement in Treatment		62.6	78	92	84.8	©
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Score to State Avg
	DUI Convictions		6.8	18	1	5.6	☺
	Incarceration		13.0	10	4	40.0	8
				# Clients in	# Deaths in Year After		
Post Discha	rge			Year before Treatment	Treatment		
	Mortality		1.0	101	1	1.0	©
			State	Year before	Year following	Indicator	Results Comparing
Difference B	Setween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	17.82%	4.95%	-12.87%	©
	Incarceration		-1.38%	9.90%	5.94%	-3.96%	©
	Median Wages		\$376.90	\$2,890.30	\$3,302.50	\$412.20	©
	Clients With Wages		-2.49%	61.39%	59.41%	-1.98%	☺
Consumer S	Survey (FY02 Clients)		State	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		Average				· ·
	Favorable Outcomes		91.9	3	3	100.0	©
	Service Quality		94.8	3	3	100.0	©
	•		93.0 92.4	3 3	3 3	100.0 100.0	© •
	Favorable Time to First Service		92.4 92.3	3	3	100.0	©
	Convenient Time		92.3	ა	3	100.0	©

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

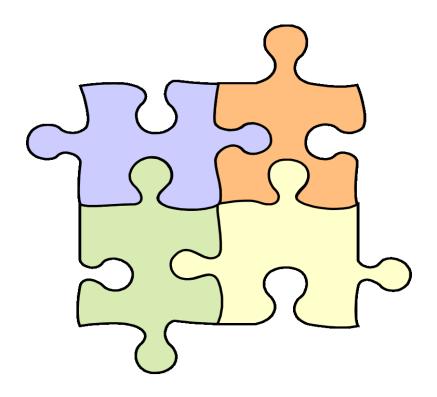
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

COMMUNITY COUNSELING CENTER (923)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COMMUNITY COUNSELING CENTER (923)

Clients Admitted and Served at the Agency (CY02)

COMMON		JUNGEL	-1146 0		14 (323)							20			
Descriptive	Statis	tics (C)	Y02 CI	ients)											
		Sex	(%)			Age (_			Race (%	(o)		Home	eless (%)
		Male	Fema		0-17					Black	Nat Am	Asian	Hispanic		
Agency		55	4	45		0	0 0		80	10	10	0	0		0
State Avg		60	2	40	1	1 2	24 55		68	14	13	0	3		6
		IV Drug	g Use (%	%)			Orug of Choic	ce (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Rou		Alcohol	Meth	Cocaine	Marijuana							
Agency		0		0	65	0	5	C	70)	5		0		0
State Avg		29	2	20	62	26	17	46	26	3	2		10		24
		C	Outpatie	nt Staff	Profile by	Degree		Outp	atient Sta	ff Profile	by Certific	cation	SAS Tre	eatment Fi	unding FY02
	None	Associa	ate Ba	chelors	Masters	Doctor	ate Total	CADC	CAC	ССМ	CPS	Other			
	0		1	2	į	5	0 8	1	0	3	0	0			\$89,882.0
						Clients	s Admitted a	and Serve	by Leve	el of Care)				
Detox				Re	sidential			Ha	lfway			Ou	tpatient		
Clients			0	Clie	nts		0	CI	ients		0	Clie	ents		20
Units of Ser	vice		0	Unit	s of Serv	ice	0	Ur	nits of Sei	rvice	0	Uni	ts of Service		965
Avg Hours F	er Clie	nt c	0.0	Avg	Days Pe	r Client	0.0	A۱	g Days P	er Client	0.0	Avg	Hours Per (Client	48.3
Avg Daily Co	ensus		0	Avg	Daily Ce	nsus	0		g Daily C		0	Avg	Daily Censu	JS	3
								Discharge	s						
					De	etox		Residen	tial		Halfwa	ay		Outpation	ent
				N	%	State %	N N	%	State %	1	٧ %	State	e % N	%	State %
60 Complete	ed Trea	tment				64.5			65.7			35.	5		37.6
61 Complete	ed Cour	t Commi	tment			0.1			2.3			2.	7		4.5
62 Left ACA	/ 90 Da	ys				10.1			7.3			12.	.1 1	1 5.0	23.8
63 Moved						0.2			0.5			9.	.1		3.2
64 Transferr	ed					3.7			2.7			7.	6		5.6
65 Incarcera	ited					0.2			0.1			1.	1		3.1
66 Broke Ru	ıles					2.1			8.8			19.	7		4.9
67 AWOL						18.6			11.3			11.			4.9
68 Death						0.0			0.0			0.			0.4
69 Failed to	Begin 1	Treatmen	nt			0.3			1.3			1.	0		7.4
91 Administr	rative D	ischarge	!										19	95.0	4.6
		-		•											

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

88

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

3

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COMMUNITY COUNSELING CENTER (923)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =3 Number of Results Needing Improvement =3

Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	9	20	45.0	☺
	Planned Discharges	35					-
	Employment	20					
	Initiation of Treatment		77.6	2	4	50.0	⊗
	Engagement in Treatment		62.6	0	4	0.0	8
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			Average (%)	rreatment	Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	ge			Year before Treatment	Year After Treatment		
	Mortality		1.0	17	0	0.0	©
D.#* D			State	Year before Treatment	Year following Treatment	Indicator	Results Comparing Score to State Avg
Difference B	etween Pre & Post Treatment		Average	rreatment	rreaunent	Score	Score to State Avg
	DUI Convictions						
	Incarceration			£4 622 20			0
	Median Wages		\$376.90	\$4,622.30	\$3,546.20	-\$1,076.20	8
	Clients With Wages		-2.49%	11.76%	11.76%	0.00%	☺
_			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		-				
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

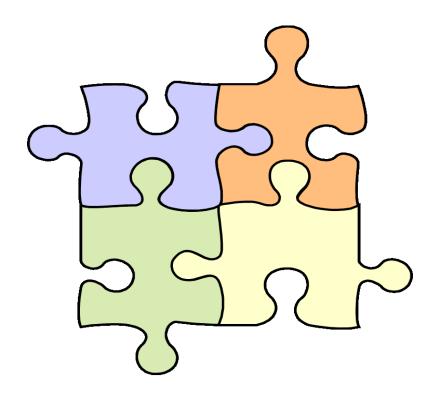
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

TURNING POINT (925)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 TURNING POINT (925)

Clients Admitted and Served at the Agency (CY02) 312

												· · -			
Descriptive	Statis	tics (CY	/02 Clien	ts)											
		Sex	(%)			Age (_			Race (%)		Home	less (%)
		Male	Female		0-17	18-2		W		lack	Nat Am	Asian	Hispanic		
Agency		67	33		15	28	3 47		72	8	13	0	1		1
State Avg		60	40		11	2	4 55		68	14	13	0	3		6
		IV Drug	Use (%)			D	rug of Choic	e (%)		Preg	nant (%)	DOC Cu	ıstody (%)	No	ASI (%)
		History	Route	Ā	Alcohol	Meth	Cocaine	Marijuana	Othe	er					
Agency		19	7		61	16	8	58	7		2		5		0
State Avg		29	20		62	26	17	46	26		2		10		24
		0	utpatient 9	Staff P	Profile by	Degree		Outpa	tient Staf	f Profile	by Certific	cation	SAS Trea	tment Fu	nding FY02
	None	Associa	ite Bache	lors	Masters	Doctor	ate Total	CADC	CAC	ССМ	CPS	Other			
	1		2	3	2		0 8	4	0	0	1	2		;	\$146,812.00
						Clients	Admitted a	nd Served	by Leve	of Care)				
Detox				Resi	idential			Hal	way			Out	patient		
Clients			0	Client	ts		0	Clie	ents		0	Clie	nts		312
Units of Ser	vice		0	Units	of Service	e	0	Uni	ts of Ser	vice	0	Unit	s of Service		3,900
Avg Hours F	Per Clie	nt o	0.0	Avg [Days Per	Client	0.0	Avg	Days P	er Client	0.0	Avg	Hours Per Cl	ent	12.5
Avg Daily C	ensus		0	Avg E	Daily Cen	sus	0		Daily C		0	Avg	Daily Census		11
								Discharges	;						
					Det	ox		Residenti	al		Halfwa	ay		Outpatie	ent
				N	%	State %	N	% ;	State %	١	۱ %	State	% N	%	State %
60 Complete	ed Trea	tment				64.5			65.7			35.5	5 58	31.0	37.6
61 Complete	ed Cour	t Commit	ment			0.1			2.3			2.7	7 5	2.7	4.5
62 Left ACA	√ 90 Da	iys				10.1			7.3			12.1	l 88	47.1	23.8
63 Moved						0.2			0.5			9.1	I 6	3.2	3.2
64 Transfer	red					3.7			2.7			7.6	3	1.6	5.6
65 Incarcera	ated					0.2			0.1			1.1	1	0.5	3.1
66 Broke Ru	ules					2.1			8.8			19.7	7 4	2.1	4.9
67 AWOL						18.6			11.3			11.0) 2	1.1	4.9
68 Death						0.0			0.0			0.3	3		0.4
69 Failed to	Begin ⁻	Treatmen	t			0.3			1.3			1.0) 20	10.7	7.4
91 Administ	rative D	ischarge													4.6
				Coun	st D	oroont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

85.8

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

193

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 TURNING POINT (925)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =6 Improvement =11

l				Ou.	illillary Results o	improvement 11			
Indicators		State	State	Indicator	Indicator	Indicator	Results Comparing		
Short-Term (Outcomes (CY02 Clients)	Standard	Average		Denominator	Score	Score to State Std		
Detox	Level of Functioning Improvement	80							
	Planned Discharges	80							
	14-Day Follow-up	25							
	Initiation of Treatment								
	Engagement in Treatment								
Residential	Readmissions within 30 days	2							
	Readmissions within 90 days	6							
	Level of Functioning Improvement	80							
	Planned Discharges	85							
	14-Day Followup	35							
	Initiation of Treatment								
	Engagement in Treatment								
Halfway	Level of Functioning Improvement	80							
	Planned Discharges	90							
	Employment	80							
	Initiation of Treatment								
	Engagement in Treatment								
Outpatient	Level of Functioning Improvement	30	48.3	8	102	7.8	8		
	Planned Discharges	35	45.9	33	105	31.4	8		
	Employment	20	16.8	3	40	7.5	\otimes		
	Initiation of Treatment		77.6	82	128	64.1	⊜		
	Engagement in Treatment		62.6	53	128	41.4	8		
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing		
Recidivism			Average (%)	rreatment	Treatment	(%)	Score to State Avg		
	DUI Convictions		6.8	16	2	12.5	⊜		
	Incarceration		13.0	4	1	25.0	8		
Boot Dischar	***			# Clients in Year before	# Deaths in Year After				
Post Dischar	•		1.0	Treatment	Treatment	0.0			
	Mortality		1.0	119	0	0.0	☺		
Difference	etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg		
Dillerence B	DUI Convictions		Average -7.16%	13.45%	3.36%	-10.08%	_		
	Incarceration		-7.16% -1.38%	3.36%	3.36% 8.40%	-10.08% 5.04%	© 8		
			-1.36% \$376.90	\$1,819.30	\$2,708.00	\$888.70	☺		
	Median Wages				. ,	·			
	Clients With Wages		-2.49%	64.71%	57.98%	-6.72%	⊗		
Consumer S	urvey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing		
			Average	Numerator	Denominator	Score	Score to State Avg		
	Satisfaction		91.9	14	16	87.5	8		
	Favorable Outcomes		94.8	12	16	75.0	8		
	Service Quality		93.0	14	15	93.3	©		
	Favorable Time to First Service		92.4	16	16	100.0	©		
	Convenient Time		92.3	16	16	100.0	☺		

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

LIFE IMPROVEMENT CENTER (928)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 LIFE IMPROVEMENT CENTER (928)

Clients Admitted and Served at the Agency (CY02) 286

			•	,									200	U		
Descriptive	Statis			s)												
		Sex (Age (_			Race (%	•		Home	eless (%)
		Male	Female		0-17	18-25		26+	V		Black	Nat Am 6	Asian	Hispanic		
Agency		56	44		0			69		88	4		0	1		1
State Avg		60	40		11	24	4	55		68	14	13	0	3		6
		IV Drug I	Use (%)			D	rug c	of Choic	e (%)		Pre	gnant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route		Alcohol	Meth	Cod	caine	Marijuana							
Agency		92	69		1	0		1	1	100)	1		0		0
State Avg		29	20		62	26		17	46	26	3	2		10		24
		Ou	tpatient St	aff F	Profile by	Degree			Outpa	atient Sta	ff Profile	by Certific	cation	SAS Trea	atment F	unding FY02
	None	Associate	e Bachelo	ors	Masters	Doctora	ate -	Total	CADC	CAC	ССМ		Other			<u> </u>
	0	1	1 3	3	2		0	6	0	0	0		0			\$158,779.00
						Clients	Adn	nitted a	nd Served	by Leve	el of Car	е				
Detox Residential Halfway							lfway			Ou	tpatient					
Clients		(₀ C	lien	its		C)	Clients 0				Clie	ents		286
Units of Ser	ts of Service 0 Units of Service 0)	Ur	its of Se	rvice	0	Uni	ts of Service		1,483			
Avg Hours F	Per Clie	nt 0.0	o A	vg I	Days Per	Client	0.0)	Avg Days Per Client 0.0 Avg Hours Pe			Hours Per C	lient	5.2		
Avg Daily C	ensus	(O A	vg I	Daily Cen	sus	C)		g Daily C		0	Avg	Daily Censu	s	4
									Discharge	s						
					Det	ox			Residen	tial		Halfwa	ay		Outpati	ent
				N	%	State %		N	%	State %	_	N %	State	% N	%	State %
60 Complete	ed Trea	itment				64.5				65.7			35.	5		37.6
61 Complete	ed Cou	rt Commitn	nent			0.1				2.3			2.	7		4.5
62 Left ACA	V 90 Da	iys				10.1				7.3			12.	1		23.8
63 Moved						0.2				0.5			9.	1		3.2
64 Transferi	red					3.7				2.7			7.	6		5.6
65 Incarcera	ated					0.2				0.1			1.	1		3.1
66 Broke Ru	ules					2.1				8.8			19.	7		4.9
67 AWOL						18.6				11.3			11.			4.9
68 Death						0.0				0.0			0.			0.4
69 Failed to	Begin	Treatment				0.3				1.3			1.	0		7.4
91 Administ	_													286	100.0	4.6
		J			_											

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

0.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

Λ

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 LIFE IMPROVEMENT CENTER (928)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Number of Results Needing Improvement =7

Detox Level of Functioning Improvement Both Planned Discharges Both Both Planned Discharges Both	Indicators	::						
Detax Level of Functioning Improvement \$6 \$6 \$6 \$6 \$6 \$6 \$6 \$	Short-Term (Outcomes (CY02 Clients)						
Planned Discharges			Standard	Average	Numerator	Denominator	Score	Score to State Std
14-Day Follow-up 25	Detox							
Residential Readmissions within 30 days 2		_						
Residential Readmissions within 30 days 2 Readmissions within 90 days 6 Readmissions within 90 days 85 Readmissions within 90 days 86 Readmi			25					
Residential Readmissions within 90 days 6 Level of Functioning Improvement 80 Planned Discharges 85 14-Day Followup 35 Initiation of Treatment 80 Planned Discharges 90 Employment 80 Planned Discharges 90 Employment 80 Initiation of Treatment 80 Planned Discharges 90 Employment 80 Initiation of Treatment 80 10 10 10 10 10 10 10								
Readmissions within 90 days 6 Level of Functioning Improvement 80 14-Day Followup 35 14-Day Followu		Engagement in Treatment						
Level of Functioning Improvement 80 Planned Discharges 85 14-Day Followup 35 10 10 10 10 10 10 10 1	Residential	Readmissions within 30 days	2					
Planned Discharges 85 14-Day Followup 35 14-Day Followup 17-temment 18-Day Followup 18		Readmissions within 90 days	6					
14-Day Followup 14-Day Followup 11-Day Followip 11-Day Fo		Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment So Planned Discharges 90 Planned Di		Planned Discharges	85					
Haffway Level of Functioning Improvement 80 Planned Discharges 90 Employment 80 Employment 80 Employment 10 Employment 80 Employm		-	35					
Halfway Level of Functioning Improvement 80 Planned Discharges 90 Employment 80 Initiation of Treatment 80 Planned Discharges 90 Employment 80 Initiation of Treatment 80 Planned Discharges 35 Employment 20 Initiation of Treatment 20 Planned Discharges 35 Employment 20 Planned Discharges 20 5 40,0 ② Planned Discharges 20 5 40,0 ③ Planned Discharges 20 5 40,0 ② Planned Discharges 20 Planned Dischar								
Planned Discharges 90		Engagement in Treatment						
Employment	Halfway	Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment Dubatient Level of Functioning Improvement 30 Planned Discharges 35 560.0 €		Planned Discharges	90					
Engagement in Treatment		Employment	80					
Outpatient Level of Functioning Improvement Planned Discharges 30 Femployment 40 Fe		Initiation of Treatment						
Planned Discharges 35 Employment 20		Engagement in Treatment						
Employment Initiation of Treatment Engagement in Treatment 77.6 3 5 60.0 ⊗ Long-Term Outcomes (CY00 Clients) State Average (%) # in Year before Treatment # in Year before Treatment # in Year before Treatment following Treatment Results Comparing Score to State Avg Post Discharge 13.0 3 1 33.3 ⊗ Post Discharge 2 4 Clients in Year before Treatment Year After Treatment 11.7 14 12.0 ⊗ DUI Convictions 3.1 4 Clients in Year before Treatment Year following Year After Treatment 11.7 14 12.0 ⊗ DUI Convictions -7.16% 4.27% 5.98% 1.71% ⊗ Incarceration -1.38% 2.56% 8.55% 5.98% ⊗ Median Wages \$376.90 \$1.459.10 \$2.031.20 \$572.00 ⊗ Cients With Wages -2.49% 40.17% 24.79% -15.38% ⊗ Consumer Survey (FY02 Clients) State Average Numerator Indicator Numerator Indicator Numerator Results Com	Outpatient	Level of Functioning Improvement	30					
Initiation of Treatment Engagement in Treatment		Planned Discharges	35					
Engagement in Treatment 62.6 2 5 40.0 © Long-Term Outcomes (CY00 Clients) Recidivism DUI Convictions Incarceration 13.0 3 1 33.3 © Post Discharge Mortality 1.0 State Average Average Mortality 1.0 State Average DUI Convictions Incarceration 13.0 4 3 1 33.3 © **Clients in Year before Treatment Treatme		Employment	20					
Engagement in Treatment State Average Treatment Following Treatment Following Treatment Following Score to State Avg		Initiation of Treatment		77.6	3	5	60.0	\otimes
Recidivism (%) Average (%) Treatment following Treatment (%) Score to State Avg Score to State Avg Score to State Avg Score Score to State Avg		Engagement in Treatment		62.6	2	5	40.0	⊗
DUI Convictions 13.0 3 1 33.3 3.3	Long-Term C	Outcomes (CY00 Clients)						Posulte Comparing
Post Discharge Mortality 1.0 State Average DII Convictions All 13.3 Easilts Comparing Median Wages Clients With Wages Consumer Survey (FY02 Clients) State Average Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Post Discharge Average Satisfaction Panorable Time to First Service Average Favorable Time to First Service Average Averag	Recidivism				Treatment			
Post Discharge Mortality 1.0 State Average Difference Between Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages Clients With Wages State Average Average Duit Consumer Survey (FY02 Clients) State Average Average State Average State Average State Average Average State Average Average State Average Ave		DUI Convictions		6.8	5	0	0.0	☺
Post Discharge Year before Treatment Tr		Incarceration		13.0	3	1	33.3	8
Mortality 1.0 State Average Treatment Treatm					# Clients in			
Mortality 1.0 1.0 117 14 12.0 State Pear before Treatment Tr	Post Dischar	rge						
Difference Between Pre & Post Treatment Average Treatment Treatment Score Score to State Avg DUI Convictions -7.16% 4.27% 5.98% 1.71% ☺ Incarceration -1.38% 2.56% 8.55% 5.98% ☺ Median Wages \$376.90 \$1,459.10 \$2,031.20 \$572.00 ☺ Clients With Wages -2.49% 40.17% 24.79% -15.38% ☺ Satisfaction Satisfaction Indicator Numerator Indicator Denominator Results Comparing Score to State Avg Satisfaction 91.9 91.9 Score to State Avg Favorable Outcomes 94.8 Service Quality 93.0 Favorable Time to First Service 92.4				1.0			12.0	⊜
Difference Between Pre & Post Treatment Average Treatment Treatment Score Score to State Avg DUI Convictions -7.16% 4.27% 5.98% 1.71% ☺ Incarceration -1.38% 2.56% 8.55% 5.98% ☺ Median Wages \$376.90 \$1,459.10 \$2,031.20 \$572.00 ☺ Clients With Wages -2.49% 40.17% 24.79% -15.38% ☺ Satisfaction Satisfaction Indicator Numerator Indicator Denominator Results Comparing Score to State Avg Satisfaction 91.9 91.9 Score to State Avg Favorable Outcomes 94.8 Service Quality 93.0 Favorable Time to First Service 92.4								
DUI Convictions -7.16% 4.27% 5.98% 1.71% ⊗	Difference B	etween Pre & Post Treatment						
Incarceration	=			•	4.27%	5 98%	1 71%	_
Median Wages \$376.90 \$1,459.10 \$2,031.20 \$572.00 © Clients With Wages -2.49% 40.17% 24.79% -15.38% © Consumer Survey (FY02 Clients) State Average Satisfaction 91.9 Favorable Outcomes 94.8 Service Quality 93.0 Favorable Time to First Service 92.4					2.56%			
Clients With Wages -2.49% 40.17% 24.79% -15.38% © Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service 91.9 Favorable Time to First Service 92.4					\$1,459.10			
Consumer Survey (FY02 Clients)State AverageIndicator NumeratorIndicator DenominatorIndicator ScoreResults Comparing Score to State AvgSatisfaction91.9Favorable Outcomes94.8Service Quality93.0Favorable Time to First Service92.4				•	•		·	
Satisfaction Service Quality Favorable Time to First Service Source Score to State Avg Numerator Denominator Score Score to State Avg Numerator Denominator Score Score to State Avg Score to State Avg 91.9 94.8 95.0 92.4		Cilents With Wages		2.4070	40.17 //	24.7070	10.0070	\oldot
Satisfaction 91.9 Favorable Outcomes 94.8 Service Quality 93.0 Favorable Time to First Service 92.4	Consumers	unyoy (EV02 Cliente)		State				
Favorable Outcomes 94.8 Service Quality 93.0 Favorable Time to First Service 92.4	- Consumer 3			•	Numerator	Denominator	Score	Score to State Avg
Service Quality 93.0 Favorable Time to First Service 92.4				91.9				
Favorable Time to First Service 92.4				94.8				
		Service Quality						
Convenient Time 92.3		Favorable Time to First Service						
		Convenient Time		92.3				

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

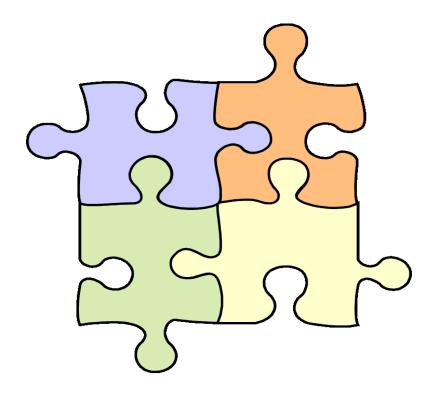
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

EDMOND FAMILY SERVICES, INC. (929)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 EDMOND FAMILY SERVICES, INC. (929)

Clients Admitted and Served at the Agency (CY02) 96

Doccrintivo	Statistics	(CV02 Cliente)	
Descriptive	Statistics	(CY02 Clients)	

	Sex	(%)		Age (%)		Race (%)				Homeless (%)		
	Male	Female	0-17	18-2	5 26+	White	Bla	ck Nat Am	Asian	Hispanic			
Agency	56	44	44	26	6 27	93	3	3 1	1	1	0		
State Avg	60	40	11	2	4 55	68	3	14 13	0	3	6		
	IV Drug	Use (%)			of Choi	ce (%)	Pregnant (%)			ustody (%)	No ASI (%)		
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other		<u> </u>	_			
Agency	6	2	50	9	5	51	26	1		0	61		
State Avg	29	20	62	26	17	46	26	2		10	24		

SAS Treatment Funding FY02	Outpatient Staff Profile by Certification						Outpatient Staff Profile by Degree							
	Other	CPS	CCM	CAC	CADC	Total	Doctorate	Masters	Bachelors	Associate	None			
\$51,099.00	0	0	0	0	0	10	0	10	0	0	0			

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	96		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	887		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	9.2		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	2		

Discharges

						J						
		De	tox		Resid	ential		Halfway		Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	35	41.2	37.6
61 Completed Court Commitment			0.1			2.3			2.7	11	12.9	4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1	34	40.0	23.8
63 Moved			0.2			0.5			9.1	2	2.4	3.2
64 Transferred			3.7			2.7			7.6	2	2.4	5.6
65 Incarcerated			0.2			0.1			1.1			3.1
66 Broke Rules			2.1			8.8			19.7	1	1.2	4.9
67 AWOL			18.6			11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4
91 Administrative Discharge												4.6
	Count		Percent									
Clients Not Seen Within 90 Days	14		18.4									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 EDMOND FAMILY SERVICES, INC. (929)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =13 Improvement =4

la dia stana	-			Ju	illiary Results	10 1111	orovenient 4
Indicators Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
Onort-Term	Outcomes (0102 Onems)	Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	30	44	68.2	☺
	Planned Discharges	35	45.9	25	54	46.3	©
	Employment	20	16.8	2	6	33.3	☺
	Initiation of Treatment		77.6	19	25	76.0	⊗
	Engagement in Treatment		62.6	14	25	56.0	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			Average (%)	rreatment	Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	9	1	11.1	8
	Incarceration		13.0	2	0	0.0	☺
Post Discha	rao			# Clients in Year before	# Deaths in Year After		
FUSI DISCIIA			1.0	Treatment 63	Treatment 0	0.0	•
	Mortality		1.0	03	U	0.0	☺
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
	DUI Convictions		-7.16%	14.29%	4.76%	-9.52%	☺
	Incarceration		-1.38%	3.17%	1.59%	-1.59%	©
	Median Wages		\$376.90	\$2,760.00	\$4,203.10	\$1,443.10	<u>©</u>
	Clients With Wages		-2.49%	68.25%	65.08%	-3.17%	8
Consumer S	urvey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		91.9	3	3	100.0	©
	Favorable Outcomes		94.8	3	3	100.0	©
	Service Quality		93.0	3	3	100.0	©
	Favorable Time to First Service		92.4	3	3	100.0	©
	Convenient Time		92.3	3	3	100.0	©

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

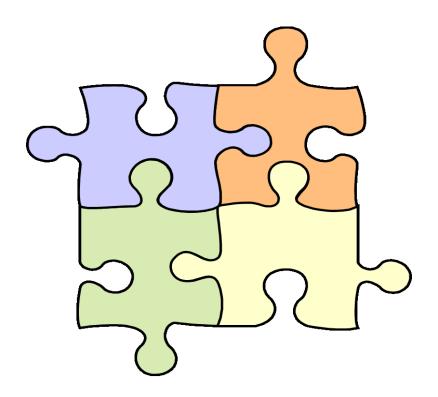
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- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
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- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o Mortality The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

STREET SCHOOL INC (932)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 STREET SCHOOL INC (932)

Clients Admitted and Served at the Agency (CY02)

38

Descriptive Statistics	(CY02 Clients))
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	Sex	(%)		Age ((%)			Race (%	(o)		Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	e Bla	ck Nat Am	Asian	Hispanic	
Agency	74	26	84	1	6 0	76	3	5 16	0	3	0
State Avg	60	40	11	2	4 55	68	3	14 13	0	3	6
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregnant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other				
Agency	0	0	63	0	0	84	16	5		0	0
State Avg	29	20	62	26	17	46	26	2		10	24

Outpatient Staff Profile by Degree

Outpatient Staff Profile by Certification

Outpatient Staff Profile by Certification

CADC CAC CCM CPS Other

\$87,000.00

SAS Treatment Funding FY02

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	38
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	18,804
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	494.8
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	52

Discharges

						J						
		De	etox		Resid	ential		Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	8	38.1	37.6
61 Completed Court Commitment			0.1			2.3			2.7			4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1	7	33.3	23.8
63 Moved			0.2			0.5			9.1	1	4.8	3.2
64 Transferred			3.7			2.7			7.6			5.6
65 Incarcerated			0.2			0.1			1.1	2	9.5	3.1
66 Broke Rules			2.1			8.8			19.7	3	14.3	4.9
67 AWOL			18.6			11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4
91 Administrative Discharge												4.6
	Count	_ F	Percent									
Clients Not Seen Within 90 Days	()	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 STREET SCHOOL INC (932)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =4 Number of Results Needing Improvement =4

Indicators	s:						
Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
	_	Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
Residential	Readmissions within 90 days						
	·	6 80					
	Level of Functioning Improvement						
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	4	17	23.5	⊜
	Planned Discharges	35	45.9	6	16	23.5 37.5	©
	Employment	20	16.8	1	2	50.0	©
	Initiation of Treatment		77.6	0	2	0.0	8
	Engagement in Treatment		62.6	0	2	0.0	8
l ong-Term (Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	
Recidivism	Sattomes (6100 Ghents)		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
Reciaivioni	DUI Convictions		(70)		rreatment	(**)	· ·
	Incarceration			# 01:	# D # - :-		
				# Clients in Year before	# Deaths in Year After		
Post Discha	rge			Treatment	Treatment		
	Mortality		1.0	3	0	0.0	☺
			Ctata	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		State Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		, worago				· ·
	Incarceration						
			#0 7 0.00	\$1,114.60	#4 000 00	#04.00	8
	Median Wages		\$376.90	• •	\$1,020.30	-\$94.30	
	Clients With Wages		-2.49%	33.33%	33.33%	0.00%	☺
			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		•				
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						
	CONVENIENT TIME						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

PEOPLE INCORPORATED (933)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PEOPLE INCORPORATED (933)

Clients Admitted and Served at the Agency (CY02) 193

				` '									190	,		
Descriptive	Statis	-														
			x (%			Age (_				Race (%			Home	less (%)
		Male		emale	0-1				White	Blac		Nat Am 25	Asian	Hispanic		_
Agency		9)	91		1 37			60		5	25	0	1		5
State Avg		60)	40	1	1 2	4 55		68	•	14	13	0	3		6
		IV Dru		<u> </u>			rug of Choic	• •			Pregr	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History		Route	Alcohol	Meth	Cocaine	Mariju		Other		40				4
Agency		25		14	82	22	10		52	19		12		1		1
State Avg		29	,	20	62	26	17		46	26		2		10		24
			Outp	atient Staff	Profile by	/ Degree		Οι	utpatient	Staff F	rofile b	y Certific	cation	SAS Trea	tment Fu	inding FY02
	None	Assoc	iate	Bachelors	Masters	Doctor	ate Total	CAD			ССМ	CPS	Other			<u> </u>
	0		0	4	(6	0 10	1	(0	1	0	1			\$275,000.00
						Clients	Admitted a	and Serv	ved by L	evel o	f Care					
Detox				Re	sidential				Halfway				Out	tpatient		
Clients			0	Clie	ents		0		Clients			0	Clie	nts		193
Units of Ser	vice		0	Uni	ts of Serv	ice	0		Units of	Servic	:e	0	Unit	s of Service		6,336
Avg Hours F	Per Clie	ent	0.0	Avg	Days Pe	r Client	0.0		Avg Day	vs Per	Client	0.0	Avg	Hours Per Cli	ient	32.8
Avg Daily C	ensus		0	Avg	Daily Ce	nsus	0		Avg Dai			0	Avg	Daily Census		17
								Dischai	rges							
					De	etox		Resid	lential			Halfwa	ау		Outpatie	ent
				N	%	State %	N	%	State	%	N	%	State	% N	%	State %
60 Complete	ed Trea	tment				64.5			65	5.7			35.	5 12	6.4	37.6
61 Complete	ed Cou	rt Comm	nitme	ent		0.1			2	3			2.7	7		4.5
62 Left ACA	√ 90 Da	ays				10.1			7	.3			12.	1 152	80.9	23.8
63 Moved						0.2			0	.5			9.	1 1	0.5	3.2
64 Transfer	red					3.7			2	7			7.6	5 5	2.7	5.6
65 Incarcera	ated					0.2			0	.1			1.1	1		3.1
66 Broke Ru	ules					2.1			8	8.8			19.7	7 7	3.7	4.9
67 AWOL						18.6			11	.3			11.0	0 4	2.1	4.9
68 Death						0.0			0	0.0			0.3	3 1	0.5	0.4
69 Failed to	Begin	Treatme	ent			0.3			1	.3			1.0	0 6	3.2	7.4
91 Administ	rative D	Discharg	е													4.6
				Cou	unt l	Percent										

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

37.3

60

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PEOPLE INCORPORATED (933)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =3

					········· y		
Indicators			_				
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
· · · · · · · · · · · · · · · · · · ·	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment	80					
	Engagement in Treatment						
	Lingagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	8	86	9.3	8
	Planned Discharges	35	45.9	6	90	6.7	8
	Employment	20	16.8	13	84	15.5	8
	Initiation of Treatment		77.6	150	163	92.0	©
	Engagement in Treatment		62.6	141	163	86.5	© ©
Long Torm C	Outcomes (CVO) Clients)		State	# in Year before	# in Year	Indicator	
	Outcomes (CY00 Clients)		Average	Treatment	following	Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	ge			Year before Treatment	Year After Treatment		
	Mortality			Treatment	rreatment		
	•						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
	· ·						
0	uman (FV00 Client-)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						
	Convenient time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

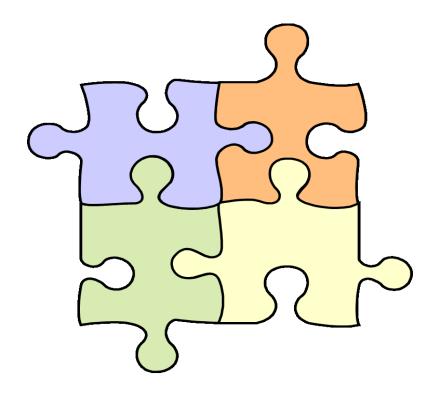
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

GATEWAY TO PREVENTION/RECOVERY (934)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 GATEWAY TO PREVENTION/RECOVERY (934)

Clients Admitted and Served at the Agency (CY02) 230

Descriptive	Statis	tics (CYC	2 Clients)											
		Sex (%)		Age (%		_			Race (%	,		Home	eless (%)
		Male	Female	0-17			W		Black	Nat Am	Asian	Hispanic		
Agency		59	41	0	30	63		67	7	17	0	4		0
State Avg		60	40	11	24	55		68	14	13	0	3		6
		IV Drug l				ug of Choic	` '			gnant (%)	DOC C	ustody (%)	No	ASI (%)
Agency		History 23	Route 17	Alcohol 74	Meth	Cocaine	Marijuana			2		1		0
•		29	20		16	8	51	2		2		10		24
State Avg		20	20	62	26	17	46	20	6	2		10		24
		Ou	tpatient Staff	Profile by	Degree		Outpa	itient Sta	iff Profile	by Certific	cation	SAS Trea	tment Fu	ınding FY02
		Associate			Doctora	te Total	CADC	CAC	CCM	CPS	Other			
	2	1	9	6		1 19	4	0	0	0	0			\$308,612.00
					Clients	Admitted a	nd Served	by Leve	el of Car	е				
Detox			Re	sidential			Hal	fway			Ou	tpatient		
Clients		() Clie	ents		0	Cli	ents		0	Clie	nts		230
Units of Ser	vice	() Uni	ts of Servi	ce	0	Un	its of Se	rvice	0	Unit	s of Service		11,264
Avg Hours F	Per Clie	nt 0.0) Avg	Days Per	Client	0.0	Av	g Days F	Per Client	0.0	Avg	Hours Per Cl	ient	49.0
Avg Daily Co	ensus	() Avg	Daily Cer	sus	0	Av	g Daily C	Census	0	Avg	Daily Census	3	31
						ļ	Discharge	S						
				Det	OX		Resident	ial		Halfwa	ау		Outpatie	ent
			N	%	State %	N	%	State %	I	N %	State	% N	%	State %
60 Complete	ed Trea	tment			64.5			65.7			35.		20.5	37.6
61 Complete	ed Cour	t Commitm	nent		0.1			2.3			2.	7		4.5
62 Left ACA	/ 90 Da	ys			10.1			7.3			12.	1 106	57.3	23.8
63 Moved					0.2			0.5			9.	1 5	2.7	3.2
64 Transferr	red				3.7			2.7			7.0	6 15	8.1	5.6
65 Incarcera	ated				0.2			0.1			1.	1 7	3.8	3.1
66 Broke Ru	ıles				2.1			8.8			19.	7		4.9
67 AWOL					18.6			11.3			11.0	0		4.9
68 Death					0.0			0.0			0.3	3		0.4
69 Failed to	Begin 7	Γreatment			0.3			1.3			1.0	0 14	7.6	7.4
91 Administr	rative D	ischarge												4.6
			Cor	ınt P	ercent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

38.8

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

59

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 GATEWAY TO PREVENTION/RECOVERY (934)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =7 Number of Results Needing Improvement =10

·•				•		
	Ctata	Ctata	la dia atau	la dia atau	la dia atau	Describe Commonica
Outcomes (CY02 Clients)						Results Comparing Score to State Std
Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	80 80 25					
Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	2 6 80 85 35					
Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	80 90 80					
Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	30 35 20	48.3 45.9 16.8 77.6 62.6	19 18 3 155 135	93 91 41 174 174	20.4 19.8 7.3 89.1 77.6	8 8 8 9 9
Outcomes (CY00 Clients)		State			Indicator	Results Comparing
			reatment	Treatment	(%)	Score to State Avg
DUI Convictions		6.8	13	1	7.7	⊗
Incarceration rge Mortality		13.0	# Clients in Year before Treatment 120	2 # Deaths in Year After Treatment 1	0.8	© ©
etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
DUI Convictions		-7.16%	10.83%	5.83%	-5.00%	8
Incarceration		-1.38%	9.17%	5.00%	-4.17%	©
Median Wages		\$376.90	\$2,293.00	\$2,825.20	\$532.20	©
Clients With Wages		-2.49%	63.33%	57.50%	-5.83%	8
urvey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
		91.9	10	12		8
						8
· ·						© ©
Convenient Time		92.3	11	13	84.6	⊚ ⊗
	Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Dutcomes (CY00 Clients) DUI Convictions Incarceration Tge Mortality etween Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages urvey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment Planned Discharges 80 14-Day Follow-up Initiation of Treatment Engagement in Treatment Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 85 14-Day Followup Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Dul Convictions Incarceration Treatment DUI Convictions Incarceration Median Wages Clients With Wages urvey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Level of Functioning Improvement Planned Discharges 85 14-Day Follow-up 94 15-Day 191 191 191 191 191 191 191 191 191 19	State State State Indicator Numerator	State State State Average Numerator Numerator Denominator	State State Average Numerator Denominator Score

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

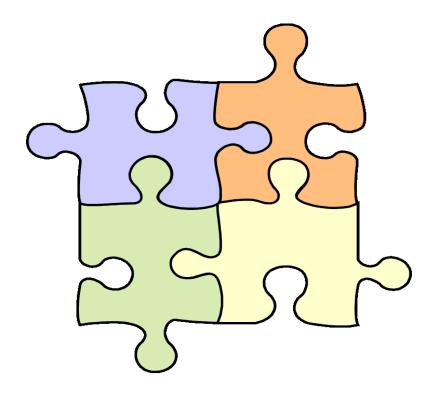
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

MOORE ALC/DRUG CTR (935)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

4.6

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MOORE ALC/DRUG CTR (935)

Clients Admitted and Served at the Agency (CY02)

MICONE A	LC/DI		· (333)									127	,		
Descriptive	Statis	tics (CY	02 Clien	ts)											
		Sex	` '			Age (_			Race (%	Ď)		Home	less (%)
		Male	Female		0-17	18-2				Black	Nat Am	Asian	Hispanic		
Agency		49	51		57	ξ	9 29		91	3	4	1	2		0
State Avg		60	40		11	24	4 55		68	14	13	0	3		6
		IV Drug	Use (%)			D	rug of Choic	ce (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route		Alcohol	Meth	Cocaine	Marijuana	Othe	er					
Agency		7	3		61	5	14	59	45	i	7		0		5
State Avg		29	20		62	26	17	46	26	i	2		10		24
		0	utpatient S	Staff I	Profile by	Degree		Outpa	tient Staf	f Profile	by Certifi	cation	SAS Trea	ıtment Fu	ınding FY02
	None	Associa	te Bache	lors	Masters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			
	0		1 1	7	6		0 24	0	0	0	0	0			\$177,970.00
						Clients	Admitted a	and Served	by Leve	l of Care	•				
Detox				Res	sidential			Half	way			Ou	tpatient		
Clients			0	Clier	nts		0	Clie	ents		0	Clie	nts		127
Units of Ser	vice		0	Units	s of Servic	e	0	Uni	ts of Ser	vice	0	Unit	s of Service		3,062
Avg Hours F	Per Clie	nt o	.0	Avg	Days Per	Client	0.0	Avg	Days P	er Client	0.0	Avg	Hours Per Cl	ient	24.1
Avg Daily C	ensus		0	Avg	Daily Cen	sus	0	Avg	Daily C	ensus	0	Avg	Daily Census	3	8
								Discharges	;						
					Det	ox		Residenti	al		Halfw	ay		Outpatie	ent
				N	%	State %	N	% 5	State %	N	۱ %	State	% N	%	State %
60 Complete	ed Trea	tment				64.5			65.7			35.	5 40	34.5	37.6
61 Complete	ed Cour	t Commit	ment			0.1			2.3			2.	7 2	1.7	4.5
62 Left ACA	√ 90 Da	ys				10.1			7.3			12.	1 48	41.4	23.8
63 Moved						0.2			0.5			9.	1 2	1.7	3.2
64 Transfer	red					3.7			2.7			7.	6 4	3.4	5.6
65 Incarcera	ated					0.2			0.1			1.	1		3.1
66 Broke Ru	ules					2.1			8.8			19.	7 11	9.5	4.9
67 AWOL						18.6			11.3			11.	0 4	3.4	4.9
68 Death						0.0			0.0			0.3	3		0.4
69 Failed to	Begin ⁻	Treatment	t			0.3			1.3			1.0	0 5	4.3	7.4
04 4 -1															4.0

General Notes:

91 Administrative Discharge

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy. DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

1.1

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

1

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MOORE ALC/DRUG CTR (935)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =10 Improvement =6

					······ y		
Indicators							
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment	00					
	Engagement in Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	35	58	60.3	☺
	Planned Discharges	35	45.9	20	61	32.8	⊗
	Employment	20	16.8	4	21	19.0	8
	Initiation of Treatment		77.6	28	32	87.5	©
	Engagement in Treatment		62.6	20	32	62.5	⊗
						la dia atau	
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	ricatilicit	Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	4	0	0.0	☺
	Incarceration						
				# Clients in	# Deaths in		
Doot Diocho				Year before	Year After		
Post Discha	•		4.0	Treatment	Treatment	0.0	
	Mortality		1.0	92	0	0.0	☺
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	4.35%	1.09%	-3.26%	\otimes
	Incarceration		-1.38%	0.00%	1.09%	1.09%	⊗
	Median Wages		\$376.90	\$2,998.70	\$3,635.00	\$636.30	☺
	Clients With Wages		-2.49%	56.52%	52.17%	-4.35%	\otimes
	, and the second						_
				In P. C	Landin 1	to all t	Describe O
Consumer S	urvey (FY02 Clients)		State	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		Average				· ·
	Favorable Outcomes		91.9	2	2	100.0	©
			94.8	1	1	100.0	©
	Service Quality		93.0	2	2	100.0	©
	Favorable Time to First Service		92.4	2	2	100.0	©
	Convenient Time		92.3	2	2	100.0	☺

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

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Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

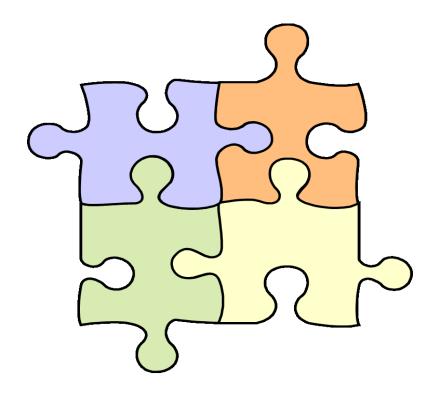
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- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

TOTAL LIFE COUNSELING (938)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 TOTAL LIFE COUNSELING (938)

Clients Admitted and Served at the Agency (CY02) 192

Descriptive	Statist	ics (CY	02 Client	ts)											
		Sex ((%)			Age (_			Race (%	o)		Home	less (%)
		Male	Female		0-17	18-2		W			Nat Am	Asian	Hispanic		
Agency		25	75		0	35	5 59		57	27	8	1	5		3
State Avg		60	40		11	24	4 55		68	14	13	0	3		6
		IV Drug	Use (%)			D	rug of Choic	e (%)		Preg	nant (%)	DOC Cu	ıstody (%)	No	ASI (%)
	Ī	History	Route	Ā	lcohol	Meth	Cocaine	Marijuana	Othe	r					
Agency		5	2		71	3	11	39	8		24		21		0
State Avg		29	20		62	26	17	46	26		2		10		24
		Οι	utpatient S	taff Pr	rofile by	Degree		Outpa	tient Staf	f Profile	by Certific	cation	SAS Trea	tment Fu	inding FY02
	None	Associat	e Bachel	ors N	Masters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			<u> </u>
	0	(0	7	7		0 14	5	0	0	1	1			\$53,397.00
						Clients	Admitted a	nd Served	by Leve	of Care)				
Detox				Resid	dential			Hal	way			Out	patient		
Clients			0	Clients	s		0	Clie	ents		0	Clier	nts		192
Units of Ser	vice		0	Units o	of Servic	e	0	Uni	ts of Serv	/ice	0	Unit	s of Service		2,686
Avg Hours F	Per Client	t 0.	.0	Avg D	ays Per	Client	0.0	Avo	Days Pe	er Client	0.0	Avg	Hours Per Cli	ent	14.0
Avg Daily C	ensus		0	Avg D	aily Cen	sus	0		Daily C		0	Avg	Daily Census		7
								Discharges	3						
					Det	ОХ		Residenti	al		Halfwa	ay		Outpatie	ent
				N	%	State %	N	% ;	State %	N	۱ %	State	% N	%	State %
60 Complete	ed Treatr	nent				64.5			65.7			35.5	5 5	6.7	37.6
61 Complete	ed Court	Commitr	ment			0.1			2.3			2.7	20	26.7	4.5
62 Left ACA	V 90 Day	s				10.1			7.3			12.1	39	52.0	23.8
63 Moved						0.2			0.5			9.1			3.2
64 Transfer	red					3.7			2.7			7.6	3		5.6
65 Incarcera	ated					0.2			0.1			1.1	1	1.3	3.1
66 Broke Ru	ules					2.1			8.8			19.7	,		4.9
67 AWOL						18.6			11.3			11.0)		4.9
68 Death						0.0			0.0			0.3	3		0.4
69 Failed to	Begin Tr	eatment				0.3			1.3			1.0) 10	13.3	7.4
91 Administ	rative Dis	scharge													4.6
				Count	+ D	oroont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

52 9

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

81

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 TOTAL LIFE COUNSELING (938)

All Clients

Indicator Number of Positive Number of Results Needing
Summary Results =12 Improvement =5

ludicates		Summary Results 12 Improvement									
Indicators Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing				
		Standard	Average	Numerator	Denominator	Score	Score to State Std				
Detox	Level of Functioning Improvement	80									
	Planned Discharges	80									
	14-Day Follow-up	25									
	Initiation of Treatment										
	Engagement in Treatment										
Residential	Readmissions within 30 days	2									
	Readmissions within 90 days	6									
	Level of Functioning Improvement	80									
	Planned Discharges	85									
	14-Day Followup	35									
	Initiation of Treatment										
	Engagement in Treatment										
Halfway	Level of Functioning Improvement	80									
	Planned Discharges	90									
	Employment	80									
	Initiation of Treatment										
	Engagement in Treatment										
Outpatient	Level of Functioning Improvement	30	48.3	24	49	49.0	☺				
	Planned Discharges	35	45.9	4	61	6.6	⊗				
	Employment	20	16.8	16	36	44.4	☺				
	Initiation of Treatment		77.6	127	162	78.4	☺				
	Engagement in Treatment		62.6	96	162	59.3	8				
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing				
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg				
	DUI Convictions		6.8	9	1	11.1	⊗				
	Incarceration		13.0	4	0	0.0	©				
				# Clients in Year before	# Deaths in Year After		<u> </u>				
Post Discha	rge			Treatment	Treatment						
	Mortality		1.0	44	0	0.0	☺				
			State	Year before	Year following	Indicator	Results Comparing				
Difference B	Setween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg				
	DUI Convictions		-7.16%	20.45%	2.27%	-18.18%	☺				
	Incarceration		-1.38%	9.09%	2.27%	-6.82%	☺				
	Median Wages		\$376.90	\$2,649.60	\$2,621.60	-\$28.00	⊗				
	Clients With Wages		-2.49%	63.64%	56.82%	-6.82%	⊗				
0 -	(F)(00 C'' /)		State	Indicator	Indicator	Indicator	Results Comparing				
Consumer S	Survey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg				
	Satisfaction		91.9	10	10	100.0	☺				
	Favorable Outcomes		94.8	11	11	100.0	☺				
	Service Quality		93.0	5	5	100.0	☺				
	Favorable Time to First Service		92.4	12	12	100.0	☺				
	Convenient Time		92.3	12	12	100.0	☺				

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

LEFLORE CO. YOUTH/FAMILY SERVICES, INC. (939)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 LEFLORE CO. YOUTH/FAMILY SERVICES, INC. (939)

Descriptive Statistics (CY02 Clients)

Clients Admitted and Served at the Agency (CY02) 209

beachiptive (Otatio		L Olientaj											
		Sex (%)		Age (%)		Race (%)						eless (%)
		Male	Female	0-17	18-25	5 26+	· W	hite I	Black	Nat Am	Asian	Hispanic	· ·	
Agency		42	58	78	20) 2	?	68	2	24	0	1		0
State Avg		60	40	11	24	4 55	;	68	14	13	0	3		6
		IV Drug l	Jse (%)		D	rug of Choi	ce (%)		Preg	gnant (%)	DOC C	ustody (%)	N	o ASI (%)
		History	Route	Alcohol	Meth	Cocaine	Marijuana	Oth	er					
Agency		0	0	0	0	0	0	10	0	0		0		0
State Avg		29	20	62	26	17	46	2	6	2		10		24
		Ou	tpatient Staff	Profile by I	Degree		Outpa	itient Sta	aff Profile	by Certific	cation			
	None	Associate	Bachelors	Masters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other	-		
	0	0	1	1		0 2	0	0	0	0	1			
					Clients	Admitted a	and Served	by Leve	el of Car	е				
Detox			Re	sidential			На	fway		,	Ou	tpatient		
Clients		(Clie	ents		0	Cli	ents		0	Clie	ents		209
Units of Serv	ice	() Uni	ts of Servic	е	0	Un	its of Se	rvice	0	Uni	ts of Service		3,712
Avg Hours Pe	er Clie	nt 0.0) Avg	Days Per	Client	0.0	Av	g Days F	Per Client	t 0.0	Avg	Hours Per Cl	ient	17.8
Avg Daily Ce	nsus	() Avg	Daily Cen	sus	0		g Daily C		0	Avg	Daily Census	3	10
							Discharge	s						
				Deta	ox		Resident	ial	_	Halfwa	ay		Outpat	ient
			N	%	State %	N	%	State %	_	N %	State	- N	%	State %

		D	etox	Residential		Halfway			Outpatient			
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	254	99.2	37.6
61 Completed Court Commitment			0.1			2.3			2.7			4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1	2	8.0	23.8
63 Moved			0.2			0.5			9.1			3.2
64 Transferred			3.7			2.7			7.6			5.6
65 Incarcerated			0.2			0.1			1.1			3.1
66 Broke Rules			2.1			8.8			19.7			4.9
67 AWOL			18.6			11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4
91 Administrative Discharge												4.6
	Count		Percent									
Clients Not Seen Within 90 Days	()	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

LEFLORE CO. YOUTH/FAMILY SERVICES, INC. (939)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =4

Indicators:				Ju	minary results 2	improvement 4			
	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing		
		Standard	Average	Numerator	Denominator	Score	Score to State Std		
Detox	Level of Functioning Improvement	80							
	Planned Discharges	80							
	14-Day Follow-up	25							
	Initiation of Treatment								
	Engagement in Treatment								
Residential	Readmissions within 30 days	2							
	Readmissions within 90 days	6							
	Level of Functioning Improvement	80							
	Planned Discharges	85							
	14-Day Followup	35							
	Initiation of Treatment								
	Engagement in Treatment								
Halfway	Level of Functioning Improvement	80							
	Planned Discharges	90							
	Employment	80							
	Initiation of Treatment								
	Engagement in Treatment								
Outpatient	Level of Functioning Improvement	30							
	Planned Discharges	35	45.9	208	209	99.5	☺		
	Employment	20							
	Initiation of Treatment		77.6	0	17	0.0	⊜		
	Engagement in Treatment		62.6	0	17	0.0	8		
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing		
Recidivism			(%)	rreatment	Treatment	(%)	Score to State Avg		
	DUI Convictions								
	Incarceration								
				# Clients in	# Deaths in				
Post Discha	rge			Year before Treatment	Year After Treatment				
	Mortality		1.0	13	0	0.0	©		
Difference B	Setween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg		
Dillerence D	DUI Convictions		Average			000.0	coole to clate / lig		
	Incarceration		#0 7 0 00	\$475.50	#500.50	011110			
	Median Wages		\$376.90	·	\$589.50	\$114.10	⊗		
	Clients With Wages		-2.49%	15.38%	7.69%	-7.69%	⊗		
0	Number (EVO) Cliente		State	Indicator	Indicator	Indicator	Results Comparing		
Consumer S	Survey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg		
	Satisfaction		91.9						
	Favorable Outcomes		94.8						
	Service Quality		93.0						
	Favorable Time to First Service		92.4						
	Convenient Time		92.3						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

A BETTER CHANCE (940)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 A BETTER CHANCE (940)

Clients Admitted and Served at the Agency (CY02)

ABEITER	CHA	NCE (940	(נ										414	1		
escriptive	Statis	tics (CY	02 Clients)												
		Sex (%)			Age (%						Race (%	(o)		Ho	omeless (%)
		Male	Female		0-17	18-25		26+			Black	Nat Am	Asian	Hispani		
Agency		40	60		63	4		23		71	16	4	0	;	3	0
State Avg		60	40		11	24	ŀ	55		68	14	13	0	;	3	6
		IV Drug	Use (%)			D	rug of C	Choic	e (%)		Pre	egnant (%)	DOC C	ustody (%)	No ASI (%)
		History	Route	Αl	cohol	Meth	Cocai	ne	Marijuana	Otl		_				
Agency		0	0		0	0	0)	0	10	0	0			0	98
State Avg		29	20		62	26	17	•	46	2	:6	2		1	0	24
		Οι	ıtpatient Sta	ff Pro	ofile by I	Degree			Outpat	ient St	aff Profil	e by Certifi	cation			
	None	Associat	e Bachelor	s M	lasters	Doctora	te Tot	tal	CADC	CAC	CCN		Other			
	1	(5		10		2	18	0	0	(0 0	2			
						Clients	Admitt	ted a	nd Served	by Lev	el of Ca	ire				
Detox			R	esid	ential				Half	way			Ou	tpatient		
Clients			₀ CI	ients			0		Clie	nts		0	Clie	nts		414
nits of Service 0		0 Ur	nits o	f Servic	е	0		Unit	s of Se	ervice	0	Uni	ts of Servi	ce	1,919	
Avg Hours F	Per Clie	nt 0.	0 A\	vg Days Per Client 0.0			Avg	Days	Per Clie	nt 0.0	Avg	Hours Pe	r Client	4.6		
Avg Daily C	ensus		0 A\	g Da	aily Cens	sus	0		Avg	Daily	Census	0	Avg	Daily Cer	ารนร	5
								ı	Discharges							
			_		Deta	ox			Residentia	al		Halfw			Outp	oatient
			1	1	%	State %	1	V	% S	tate %		N %	State	: %	N %	% State %
60 Complete																
61 Complete			nent													
62 Left ACA	/ 90 Da	ys														
63 Moved																
64 Transferi	ed															
35 Incarcera	ated															
66 Broke Ru	ıles															
67 AWOL																
38 Death																
69 Failed to	Begin 7	Γreatment														
91 Administ	rative D	ischarge														

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

100.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

284

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 A BETTER CHANCE (940)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =2

Indicators	:						
Short-Term Outcomes (CY02 Clients)		State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment						
	Engagement in Treatment						
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before		Indicator	Deculto Comparing
Recidivism	<u> </u>		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	ge			Year before Treatment	Year After Treatment		
	Mortality		1.0	83	1	1.2	⊗
Difference	etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Difference B			Average	0.00%			_
	DUI Convictions		-7.16%	0.00%	1.20%	1.20%	8
	Incarceration			¢1 646 40			
	Median Wages		\$376.90	\$1,646.40	\$2,124.10	\$477.70	© -
	Clients With Wages		-2.49%	45.78%	50.60%	4.82%	©
			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		-				
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

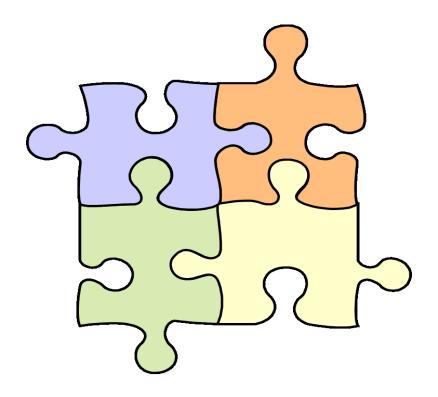
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

Clients Admitted and Served at the Agency (CY02)

LOGAN CO	DUNT	Y YOU II	1 & FAMIL	Y SERV	ICES, INC	S. (941)					107	•		
Descriptive	Statis	tics (CY	02 Clients)												
		Sex (<u> </u>		Age			_			Race (%	,		Home	eless (%)
		Male	Female	0-	17 18-		26+	WI		Black	Nat Am	Asian	Hispanic		
Agency		46	54		8 2	27	55		80	8	7	0	3		1
State Avg		60	40		11	24	55		68	14	13	0	3		6
		IV Drug	Use (%)			Drug of	Choic	e (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route	Alcoho	ol Meth	Coca	aine	Marijuana	Othe	er					
Agency		29	22	68	18	1	5	45	13	3	3		4		0
State Avg		29	20	62	26	1	7	46	26	3	2		10		24
		Oı	utpatient Sta	ff Profile	by Degree			Outpa	tient Stat	ff Profile	by Certific	cation	SAS Trea	atment Fu	ınding FY02
	None	Associat	e Bachelor	s Maste	ers Docto	rate To	otal	CADC	CAC	CCM	CPS	Other			
	0		0 2		4	1	7	2	0	0	0	0			\$112,318.00
					Client	s Admi	itted a	nd Served	by Leve	l of Care)				
Detox			R	esidentia	ıl			Half	way			Ou	tpatient		
Clients			0 Cli	ents		0		Clie	ents		0	Clie	nts		107
Units of Serv	/ice		0 Ur	its of Se	rvice	0		Uni	ts of Ser	vice	0	Unit	s of Service		2,492
Avg Hours P	er Clie	nt 0.	.0 Av	g Days F	Per Client	0.0		Avg	Days P	er Client	0.0	Avg	Hours Per C	lient	23.3
Avg Daily Co	ensus		0 Av	g Daily C	Census	0		Avg	Daily C	ensus	0	Avg	Daily Census	S	7
							I	Discharges	i						
			_	[Detox			Residenti	al		Halfwa	ay		Outpatie	ent
			١	۱ %	State 9	6	N	% 5	State %	١	٧ %	State	% N	%	State %
60 Complete	ed Trea	tment			64.5	5			65.7			35.	5 60	57.7	37.6
61 Complete	ed Cour	t Commitr	ment		0.1	1			2.3			2.	7 4	3.8	4.5
62 Left ACA	/ 90 Da	ys			10.1	1			7.3			12.	1 32	30.8	23.8
63 Moved					0.2	2			0.5			9.	1 2	1.9	3.2
64 Transferr	ed				3.7	7			2.7			7.0	3	2.9	5.6
65 Incarcera	ted				0.2	2			0.1			1.	1 1	1.0	3.1
66 Broke Ru	les				2.1	1			8.8			19.	7 1	1.0	4.9
67 AWOL					18.6	3			11.3			11.0	0 1	1.0	4.9
68 Death					0.0)			0.0			0.3	3		0.4
69 Failed to	Begin ⁻	Treatment			0.3	3			1.3			1.0	0		7.4
91 Administr	ative D	ischarge													4.6

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

22

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

2

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =14 Improvement =3

la dia atawa					,		
Indicators		Ctata	Ctata	Indicator	Indicator	Indicator	Deculto Comparing
Short-Term	Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment	80 80 25					
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	59	83	71.1	☺
	Planned Discharges	35	45.9	46	83	55.4	☺
	Employment	20	16.8	7	27	25.9	☺
	Initiation of Treatment		77.6	65	73	89.0	☺
	Engagement in Treatment		62.6	52	73	71.2	☺
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	8	0	0.0	☺
	Incarceration		13.0	2	0	0.0	☺
Post Discha	rge			# Clients in Year before	# Deaths in Year After		
	Mortality		1.0	Treatment 46	Treatment 0	0.0	©
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
	DUI Convictions		-7.16%	17.39%	4.35%	-13.04%	☺
	Incarceration		-1.38%	4.35%	4.35%	0.00%	⊗
	Median Wages		\$376.90	\$2,543.90	\$3,430.10	\$886.20	\odot
	Clients With Wages		-2.49%	67.39%	58.70%	-8.70%	⊗
Consumer S	Survey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		91.9	28	28	100.0	☺
	Favorable Outcomes		94.8	27	32	84.4	8
	Service Quality		93.0	23	23	100.0	☺
	Favorable Time to First Service		92.4	32	32	100.0	©
	Convenient Time		92.3	30	32	93.8	☺

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o Mortality The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

INDIAN HEALTH CARE RESRCE CTR (943)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 INDIAN HEALTH CARE RESRCE CTR (943)

Clients Admitted and Served at the Agency (CY02) 209

Descriptive	Statistic	cs (CY	02 Client	s)											
	_	Sex (%)			Age (_			Race (%	o)		Home	less (%)
	Ī	Male	Female		0-17	18-25		WI			Nat Am	Asian	Hispanic	· ·	
Agency		50	50		3	23	64		18	3	34	0	0		2
State Avg		60	40		11	24	4 55		68	14	13	0	3		6
	ľ	V Drug I	Use (%)			D	rug of Choic	e (%)		Pregi	nant (%)	DOC Cu	ıstody (%)	No	ASI (%)
	H	istory	Route	Ald	cohol	Meth	Cocaine	Marijuana	Othe	r					
Agency		34	18		77	42	10	56	13		0		0		0
State Avg		29	20		62	26	17	46	26		2		10		24
		Ou	ıtpatient St	aff Pro	ofile by	Degree		Outpa	tient Staf	f Profile I	by Certific	cation	SAS Treat	ment Fu	nding FY02
	None A	ssociate	e Bachelo	ors M	asters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			
	0	C) .	1	7		1 9	3	0	0	0	0		;	\$115,161.00
						Clients	Admitted a	nd Served	by Level	of Care)				
Detox				Reside	ential			Half	way			Out	patient		
Clients		(0 (Clients			0	Clie	ents		0	Clie	nts		209
Units of Ser	vice	(ο ι	Jnits o	f Servic	e	0	Uni	ts of Serv	/ice	0	Unit	s of Service		2,449
Avg Hours F	Per Client	0.0	o A	Avg Da	ys Per	Client	0.0	Avo	Days Pe	er Client	0.0	Avg	Hours Per Cli	ent	11.7
Avg Daily C	ensus	(0 <i>A</i>	Avg Da	ily Cen	sus	0		Daily Ce		0	Avg	Daily Census		7
								Discharges	;						
					Det	ОХ		Residenti	al		Halfwa	ау		Outpatie	nt
				N	%	State %	N	% 9	State %	N	l %	State	% N	%	State %
60 Complete	ed Treatm	ent				64.5			65.7			35.5	60	29.7	37.6
61 Complete	ed Court C	Commitn	nent			0.1			2.3			2.7	7		4.5
62 Left ACA	√ 90 Days					10.1			7.3			12.1	110	54.5	23.8
63 Moved						0.2			0.5			9.1	2	1.0	3.2
64 Transfer	red					3.7			2.7			7.6	3 10	5.0	5.6
65 Incarcera	ated					0.2			0.1			1.1	1	0.5	3.1
66 Broke Ru	ules					2.1			8.8			19.7	, 2	1.0	4.9
67 AWOL						18.6			11.3			11.0) 2	1.0	4.9
68 Death						0.0			0.0			0.3	3	1.5	0.4
69 Failed to	Begin Tre	atment				0.3			1.3			1.0) 12	5.9	7.4
91 Administ	-														4.6
		-	,	Count	D	oroont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

42 9

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

79

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 INDIAN HEALTH CARE RESRCE CTR (943)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =3 Number of Results Needing Improvement =9

Indicators	: :						
Short-Term	Short-Term Outcomes (CY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	56	145	38.6	☺
	Planned Discharges	35	45.9	49	144	34.0	⊗
	Employment	20	16.8	15	64	23.4	☺
	Initiation of Treatment		77.6	80	117	68.4	8
	Engagement in Treatment		62.6	58	117	49.6	⊗
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions		6.8	13	1	7.7	⊜
	Incarceration		13.0	8	3	37.5	8
				# Clients in	# Deaths in		
Post Discha	rge			Year before Treatment	Year After Treatment		
	Mortality		1.0	148	1	0.7	☺
			04-4-	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		State Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	8.78%	6.08%	-2.70%	8
	Incarceration		-1.38%	5.41%	8.11%	2.70%	8
	Median Wages		\$376.90	\$2,020.90	\$2,166.90	\$146.00	8
	Clients With Wages		-2.49%	63.51%	60.14%	-3.38%	8
Consumer S	urvey (FY02 Clients)		State	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		Average	Hamorator	Donominator	50010	Social to State Avy
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						
	Convenient nine						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

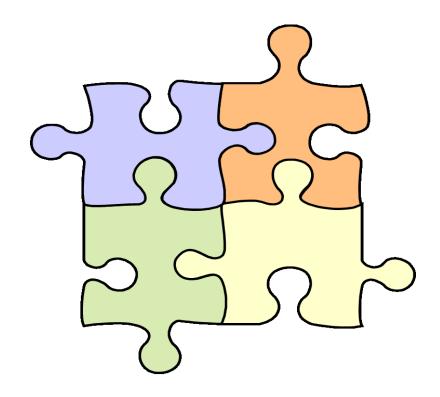
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

NATIVE AMERICAN CENTER OF RECOVERY (948)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NATIVE AMERICAN CENTER OF RECOVERY (948)

Clients Admitted and Served at the Agency (CY02) 135

												. •	•		
Descriptive	Statist	ics (CY	02 Clien	ts)											
		Sex ((%)			Age ((%)	_			Race	(%)		Home	eless (%)
		Male	Female		0-17	18-2			White	Black			Hispanic	·	
Agency		35	65		6	2	5 63		61	10	27	1	1		0
State Avg		60	40		11	2	4 55		68	14	13	0	3		6
		IV Drug	Use (%)				Orug of Choic	ce (%)		F	Pregnant (%) DOC C	sustody (%)	No	ASI (%)
	Ī	History	Route	Ā	lcohol	Meth	Cocaine	Marijuar	na O	ther		_	_		
Agency		24	14		60	27	8	3	37	12		1	5		0
State Avg		29	20		62	26	17	4	6	26	2	2	10		24
		Oı	utpatient S	Staff Pr	rofile by	Degree		Out	patient S	taff Pro	file by Cert	ification	SAS Tre	atment Fu	unding FY02
	None	Associat	te Bache	lors N	Masters	Doctor	ate Total	CADC	CAC		CM CPS	Other			<u> </u>
	2		1	1	1		0 5	2	0		0 0	2			\$170,120.00
						Clients	Admitted a	nd Serve	ed by Le	vel of (Care				
Detox			_	Resid	dential			Н	alfway			Οι	ıtpatient		
Clients			0	Clients	S		12	C	Clients) Clie	ents		124
Units of Ser	rvice		0	Units	of Servic	е	533	ι	Jnits of S	ervice	(ე Uni	ts of Service		4,036
Avg Hours F	Per Client	t 0.	.0	Avg D	ays Per	Client	44.4	A	vg Days	Per CI	ient 0.	o Avg	Hours Per (Client	32.5
Avg Daily C	ensus		0	Avg D	aily Cen	sus	1		vg Daily			o Avg	g Daily Censu	ıs	11
								Discharg	es						
					Det	ох		Reside	ntial		Half	way		Outpatie	ent
				N	%	State %	N	%	State 9	6	N	% State	e % N	%	State %
60 Complete	ed Treatn	nent				64.5	3	25.0	65.7			35.	.5 44	34.9	37.6
61 Complete	ed Court	Commite	ment			0.1			2.3			2.	.7		4.5
62 Left ACA	√ 90 Day	s				10.1	3	25.0	7.3			12.	.1 50	39.7	23.8
63 Moved						0.2			0.5			9.	.1 1	0.8	3.2
64 Transfer	red					3.7	5	41.7	2.7			7.	.6 13	10.3	5.6
65 Incarcera	ated					0.2			0.1			1.	.1 ′	0.8	3.1
66 Broke Ru	ules					2.1	1	8.3	8.8			19.	.7		4.9
67 AWOL						18.6			11.3			11.	.0 9	7.1	4.9
68 Death						0.0			0.0			0.	.3		0.4
69 Failed to	Begin Tr	eatment	:			0.3			1.3			1.	.0 0.	6.3	7.4
91 Administ	trative Dis	scharge													4.6
				Count	+ D.	oroont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

13 9

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

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Average Daily Census is the units of service in the level of care divided by 365.

Count

19

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

All Clients

Indicator Number of Positive Number of Results Needing

100.0

0.0

55.1

-4.55%

 \odot

 (Ξ)

 (Ξ)

NATIVE AMERICAN CENTER OF RECOVERY (948) Summary Results =4 Improvement =11 Indicators: Results Comparing State State Indicator Indicator Indicator **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std **Detox** Level of Functioning Improvement 80 Planned Discharges 80 25 14-Day Follow-up Initiation of Treatment **Engagement in Treatment** Residential Readmissions within 30 days 2 Readmissions within 90 days 6 Level of Functioning Improvement 80 74.4 2 4 50.0 (Ξ) Planned Discharges 85

2

0

43

43.18%

2

2

78

38.64%

Engagement in Treatment Outpatient Level of Functioning Improvement 30 48.3 17 85 (3) 20.0 Planned Discharges 35 45.9 32 36.0 89 \odot Employment 20 16.8 4 65 6.2 (3) Initiation of Treatment 77.6 49 78 62.8 (3)

62.6

98.9

12.2

35

80

90

80

Indicator State # in Year before # in Year Long-Term Outcomes (CY00 Clients) Score **Results Comparing** Average Treatment following Score to State Avg (%) Recidivism (%) Treatment 9 6.8 11.1 (3) **DUI Convictions** 2 13.0 1 50.0 (3) Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment Treatment 0.0 Mortality 1.0 44 0 \odot

Year following Year before Indicator Results Comparing State Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average 20.45% **DUI Convictions** -7.16% 2.27% -18.18% 4.55% 8 Incarceration -1.38% 6.82% 11.36% \$3,466.50 (3) Median Wages \$376.90 \$3,354.50 -\$112.00

-2.49%

Consumer Survey (FY02 Clients)

State Indicator Indicator Indicator Denominator Score Score to State Avg

Satisfaction
Favorable Outcomes
Service Quality
Favorable Time to First Service

Convenient Time

Clients With Wages

14-Day Followup

Halfway

Initiation of Treatment

Planned Discharges

Initiation of Treatment

Engagement in Treatment

Employment

Engagement in Treatment

Level of Functioning Improvement

For all measures:

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 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
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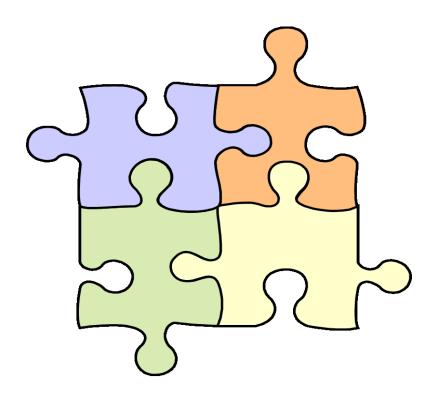
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- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
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- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

ROGERS COUNTY DRUG ABUSE (949)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 ROGERS COUNTY DRUG ABUSE (949)

Clients Admitted and Served at the Agency (CY02) 225

Descriptive	Statis	tics (CY	02 Clients											
		Sex	(%)		Age (_			Race (%	,		Home	less (%)
		Male	Female	0-1					Black	Nat Am	Asian	Hispanic		
Agency		71	29		3 30	0 63		81	1	18	0	0		1
State Avg		60	40	1	1 2	4 55		68	14	13	0	3		6
		IV Drug				rug of Choic				ınant (%)	DOC C	ustody (%)	No	ASI (%)
Aganau		History 19	Route 16	Alcohol	Meth	Cocaine	Marijuana			1		2		47
Agency		29	20	49	31	6	40	11						
State Avg		29	20	62	26	17	46	26	3	2		10		24
		0	utpatient Sta	ff Profile by	/ Degree		Outpa	tient Sta	ff Profile	by Certific	cation	SAS Trea	atment Fu	ınding FY02
	None	Associa	te Bachelor	s Masters	Doctor	ate Total	CADC	CAC	CCM	CPS	Other	_		
	0		0 0	;	3	0 3	0	0	0	0	0		:	\$136,766.00
					Clients	Admitted a	and Served	by Leve	l of Car	е				
Detox			R	esidential			Hal	fway			Ou	tpatient		
Clients			0 Cli	ents		0	Cli	ents		0	Clie	nts		225
Units of Ser	vice		0 Ur	its of Serv	ice	0	Un	its of Ser	vice	0	Unit	s of Service		3,072
Avg Hours F	Per Clie	nt o	.0 Av	g Days Pe	r Client	0.0	Av	g Days P	er Client	0.0	Avg	Hours Per C	lient	13.7
Avg Daily C	ensus		0 Av	g Daily Ce	nsus	0	Av	Daily C	ensus	0	Avg	Daily Census	8	8
							Discharge	\$						
			_	D€	etox		Resident	al	_	Halfwa	ay		Outpatie	ent
			١	٧ %	State %	N	%	State %	ı	٧ %	State	% N	%	State %
60 Complete	ed Trea	tment			64.5			65.7			35.	5 1	11.1	37.6
61 Complete	ed Cour	t Commit	ment		0.1			2.3			2.	7		4.5
62 Left ACA	√ 90 Da	ys			10.1			7.3			12.	1 1	11.1	23.8
63 Moved					0.2			0.5			9.	1		3.2
64 Transfer	red				3.7			2.7			7.0	6		5.6
65 Incarcera	ated				0.2			0.1			1.	1		3.1
66 Broke Ru	ules				2.1			8.8			19.	7		4.9
67 AWOL					18.6			11.3			11.0	0 7	77.8	4.9
68 Death					0.0			0.0			0.3	3		0.4
69 Failed to	Begin 7	Treatment	:		0.3			1.3			1.0	0		7.4
91 Administ	rative D	ischarge												4.6
			Co	ount F	Percent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

99.4

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 ROGERS COUNTY DRUG ABUSE (949)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =8 Improvement =8

Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	2	3	66.7	☺
	Planned Discharges	35	45.9	_ 1	3	33.3	8
	Employment	20					J
	Initiation of Treatment		77.6	93	130	71.5	⊗
	Engagement in Treatment		62.6	70	130	53.8	8
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	5 " 6 "
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions		6.8	30	2	6.7	☺
	Incarceration		13.0	4	0	0.0	©
				# Clients in	# Deaths in		
Post Dischar	ge			Year before Treatment	Year After Treatment		
	Mortality		1.0	116	0	0.0	☺
							-
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.16%	25.86% 3.45%	8.62%	-17.24%	©
	Incarceration		-1.38%		0.86%	-2.59%	©
	Median Wages		\$376.90	\$2,292.20	\$3,624.00	\$1,331.80	© -
	Clients With Wages		-2.49%	53.45%	54.31%	0.86%	☺
			Otat	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		State Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		91.9	10	14	71.4	⊗
	Favorable Outcomes		94.8	10	14	71.4	\odot
	Service Quality		93.0	9	14	64.3	8
	Favorable Time to First Service		92.4	12	14	85.7	⊗
	Convenient Time		92.3	10	14	71.4	⊗

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

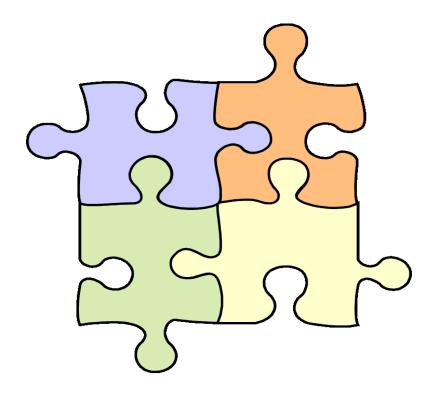
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

CARE FOR CHANGE INC. (951)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CARE FOR CHANGE INC. (951)

Clients Admitted and Served at the Agency (CY02) 520

Sex (%) Male Female O-17 18-25 26+ White Black Nat Am Asian Hispanic	Descriptive	Statis	tics (CY	'02 Clier	nts)													
Male Female O-17 18-25 264 While Black Nat Am Asia Hispanic Nat Am Asia Hispanic Nat Am Nation Na			-		,			Age (%	%)					Race (%	(a)		Home	eless (%)
State Avg			Male	Female	•	0-	17			_	White	Bla	ack		Asian	Hispanic		
None	Agency		66	34			33	22	37		39		50	3	1	5		2
History Route Alcohol Meth Cocaine Marijuana Other 14 0 0 0 0 0 0 0 0 0	State Avg		60	40			11	24	55		68		14	13	0	3		6
Agency State Avg 9 b c c c c c c c c c c c c c c c c c c			IV Drug	Use (%)				Di	rug of Choic	ce (%)			Pregr	nant (%)	DOC C	ustody (%)	No	ASI (%)
State Avg 29 20 62 26 17 46 26 2 10 24 Nome Associate Nome Nome Associate Nome Associate Nome Associate Nome Associate Nome	_		,							Marijua								
Outpatient Staff Profile by Degree Outpatient Staff Profile by Degree Outpatient Staff Profile by Degree Outpatient Staff Profile by Certification Outpatient Staff Profile Staff Profile by Certification Outpatient Staff Profile Staff Profile by Certification Outpatient Staff Profile Staff Prof	•							6			69							
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Clients Clie			0	utpatient	Staff	Profile I	by D	Degree		_ Oı	utpatient	Staff	Profile l	oy Certific	cation	SAS Tre	atment F	unding FY02
Detox Residential Detox Clients Detox Clients Detox Clients Detox Clients Detox Detox		None	Associa	te Bache	elors	Maste	ers	Doctora	ite Total	CAD	C CA	C	CCM	CPS	Other			
Detox Residential Halfway Outpatient 520 Clients 0 Clients 0 Clients 0 Clients 520 Units of Service 0 Units of Service 10,921 Avg Hours Per Client 0.0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 30 Detox Residential Halfway Outpatient 21.0 Avg Daily Census 30 Avg Daily Census 0 Avg Daily Census 30 Avg Daily Census 30 Avg Daily Census 0 Avg Daily Census 30 Avg Daily Census 40 Avg Daily Census 60 Census Avg Daily Census Avg Daily Census Avg Daily Census Avg Daily Census		0		0	3		9		1 13	1	(0	0	0	2			\$337,200.00
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Units of Service	Detox			_	Re	sidentia	ıl				Halfway				Ou	tpatient		
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61 Completed Court Commitment 0.1 2.3 2.7 9 2.8 4.5 62 Left ACA/ 90 Days 10.1 7.3 12.1 9 2.8 23.8 63 Moved 0.2 0.5 9.1 8 2.5 3.2 64 Transferred 3.7 2.7 7.6 10 3.1 5.6 65 Incarcerated 0.2 0.1 1.1 4 1.2 3.1 66 Broke Rules 2.1 8.8 19.7 4.9 67 AWOL 18.6 11.3 11.0 136 42.4 4.9 68 Death 0.0 0.0 0.0 0.3 1 0.3 0.4 69 Failed to Begin Treatment 0.3 1.3 1.0 29 9.0 7.4 91 Administrative Discharge					Ν	%		State %	N	%	State	%	N	l %	State	% N	%	State %
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63 Moved 0.2 0.5 9.1 8 2.5 3.2 64 Transferred 3.7 2.7 7.6 10 3.1 5.6 65 Incarcerated 0.2 0.1 1.1 4 1.2 3.1 66 Broke Rules 2.1 8.8 19.7 4.9 67 AWOL 18.6 11.3 11.0 136 42.4 4.9 68 Death 0.0 0.0 0.0 0.3 1 0.3 0.4 69 Failed to Begin Treatment 0.3 1.3 1.0 29 9.0 7.4 91 Administrative Discharge	61 Complete	ed Cour	t Commit	ment				0.1			2	3			2.	7 9	2.8	4.5
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66 Broke Rules 2.1 8.8 19.7 4.9 67 AWOL 18.6 11.3 11.0 136 42.4 4.9 68 Death 0.0 0.0 0.3 1 0.3 0.4 69 Failed to Begin Treatment 0.3 1.3 1.0 29 9.0 7.4 91 Administrative Discharge 4.6	64 Transferr	ed						3.7			2	7			7.0	6 10	3.1	5.6
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68 Death 0.0 0.0 0.3 1 0.3 0.4 69 Failed to Begin Treatment 0.3 1.3 1.0 29 9.0 7.4 91 Administrative Discharge 4.6	66 Broke Ru	ıles						2.1			8	8.8			19.	7		4.9
69 Failed to Begin Treatment 0.3 1.3 1.0 29 9.0 7.4 91 Administrative Discharge 4.6	67 AWOL							18.6			11	.3			11.0	0 136	6 42.4	4.9
91 Administrative Discharge 4.6	68 Death							0.0			0	.0			0.3	3	0.3	0.4
•	69 Failed to	Begin 7	reatment	t				0.3			1	.3			1.0	0 29	9.0	7.4
Count Percent	91 Administ	rative D	ischarge															4.6
					Cou	unt_	Pei	rcent										

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

60.8

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CARE FOR CHANGE INC. (951)

All Clients

Indicator Number of Positive Number of Results Needing Summary Results =10 Improvement =6

Indicators	s:						
Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	48.3	29	165	17.6	⊗
	Planned Discharges	35	45.9	83	163	50.9	©
	Employment	20					
	Initiation of Treatment		77.6	191	286	66.8	8
	Engagement in Treatment		62.6	130	286	45.5	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Score to State Avg
	DUI Convictions		6.8	35	3	8.6	⊜
	Incarceration		13.0	95	9	9.5	☺
				# Clients in	# Deaths in		
Post Discha	rge			Year before Treatment	Year After Treatment		
	Mortality		1.0	347	1	0.3	☺
	•						G
Difference	etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Dilletence B			Average	10.09%			Score to State Avg
	DUI Convictions		-7.16%	27.38%	3.17%	-6.92%	
	Incarceration		-1.38%	\$2,034.10	4.61%	-22.77%	© @
	Median Wages		\$376.90		\$2,464.30	\$430.20	©
	Clients With Wages		-2.49%	51.30%	59.65%	8.36%	☺
-	(T)(00 C)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		91.9	20	20	100.0	☺
	Favorable Outcomes		94.8	21	25	84.0	8
	Service Quality		93.0	15	15	100.0	☺
	Favorable Time to First Service		92.4	26	26	100.0	☺
	Convenient Time		92.3	26	26	100.0	☺

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

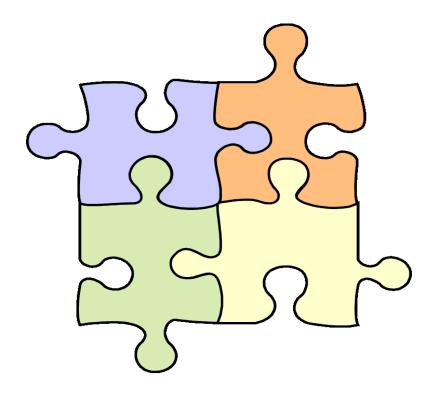
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

NW SUBSTANCE TREATMENT CNTR (953)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NW SUBSTANCE TREATMENT CNTR (953)

Clients Admitted and Served at the Agency (CY02)

100

Descriptive	Statis	tics (CY	02 Clien	its)													
		Sex	(%)			Age	(%)		_				Race (%	o)		Hom	neless (%)
		Male	Female		0-17	18-		26+		White	Bla		Nat Am	Asian	Hispanic		
Agency		29	71		58	•	16	26		70		8	11	0	1		7
State Avg		60	40		11		24	55		68		14	13	0	3		6
		IV Drug	Use (%)				Drug (of Choic	e (%)			Pregr	nant (%)	DOC C	ustody (%)	N	o ASI (%)
		History	Route	Ā	Alcohol	Meth	Co	caine	Marijuar	na (Other			-			
Agency		20	15		17	16		10	3	3	69		15		3		57
State Avg		29	20		62	26		17	4	6	26		2		10		24
		0	utpatient 9	Staff P	rofile by	Degree			Out	oatient :	Staff F	Profile b	y Certific	cation	SAS Trea	atment F	Funding FY02
	None	Associa	te Bache	lors I	Masters	Docto	rate	Total	CADC	CA		ССМ	CPS	Other			<u> </u>
	0		0	1	1		0	2	0	0		0	0	0			\$498,123.00
						Client	ts Adr	nitted a	nd Serve	d by L	evel o	f Care					
Detox				Resid	dential			_	Н	alfway				Ou	tpatient		
Clients			0	Client	S		100	0	С	lients			0	Clie	nts		0
Units of Ser	vice		0	Units	of Service	е	6,165	5	U	Inits of	Servic	e	0	Unit	s of Service		0
Avg Hours F	Per Clier	nt o	.0	Avg D	ays Per	Client	61.7	7	А	vg Day	s Per	Client	0.0	Avg	Hours Per C	lient	0.0
Avg Daily C	ensus		0	Avg D	aily Cen	sus	17	7		vg Dail			0	Avg	Daily Census	3	0
								ı	Discharg	es							
					Det	ОХ		_	Reside	ntial			Halfwa	ay		Outpat	tient
				N	%	State 9	%	N	%	State	%	N	%	State	% N	%	State %
60 Complete	ed Treat	ment				64.5	5	70	68.0	65.	7			35.	5		37.6
61 Complete	ed Cour	t Commit	ment			0.1	1	3	2.9	2.	3			2.	7		4.5
62 Left ACA	√ 90 Da	ys				10.1	1	5	4.9	7.	3			12.	1		23.8
63 Moved						0.2	2	14	13.6	0.	5			9.	1		3.2
64 Transfer	red					3.7	7	5	4.9	2.	7			7.0	3		5.6
65 Incarcera	ated					0.2	2			0.	1			1.	1		3.1
66 Broke Ru	ules					2.	1	6	5.8	8.	8			19.	7		4.9
67 AWOL						18.6	3			11.	3			11.0)		4.9
68 Death						0.0)			0.	0			0.3	3		0.4
69 Failed to	Begin T	reatmen	t			0.3	3			1.	3			1.0)		7.4
91 Administ	rative D	ischarge															4.6
				Cour	+ D	oroont											

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

0.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

Λ

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

All Clients

Indicator Number of Positive Number of Results Needing **NW SUBSTANCE TREATMENT CNTR (953)** Summary Results =12 Improvement =6 Indicators: Results Comparing **Short-Term Outcomes (CY02 Clients)** State State Indicator Indicator Indicator Score to State Std Standard Average Numerator Denominator Score **Detox** Level of Functioning Improvement 80 Planned Discharges 80 25 14-Day Follow-up Initiation of Treatment Engagement in Treatment Residential Readmissions within 30 days 2 1.7 42 2.4 1 (3) Readmissions within 90 days 6 3.5 2 42 4.8 80 Level of Functioning Improvement 74.4 27 36 75.0 (3) Planned Discharges 85 74.0 24 36 66.7 (3) 14-Day Followup 35 Initiation of Treatment 98.9 37 37 100.0 **Engagement in Treatment** 37 2.7 12.2 1 (3) 80 Halfway Level of Functioning Improvement Planned Discharges 90 Employment 80 Initiation of Treatment Engagement in Treatment Outpatient Level of Functioning Improvement 30 Planned Discharges 25

	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment						
	Engagement in Treatment						
Long-Term C	Outcomes (CY00 Clients)		State Average (%)	# in Year before Treatment	# in Year following Treatment	Indicator Score (%)	Results Comparing Score to State Avg
	DUI Convictions		6.8	3	0	0.0	☺
	Incarceration		13.0	17	0	0.0	☺
Post Discha	r ge Mortality		1.0	# Clients in Year before Treatment 122	# Deaths in Year After Treatment 2	1.6	8
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Difference B	etween Pre & Post Treatment DUI Convictions						
Difference B			Average	Treatment	Treatment	Score	Score to State Avg
Difference B	DUI Convictions		Average -7.16%	Treatment 2.46%	Treatment 0.00%	Score -2.46%	Score to State Avg
Difference B	DUI Convictions Incarceration		Average -7.16% -1.38%	Treatment 2.46% 13.93%	Treatment 0.00% 0.82%	Score -2.46% -13.11%	Score to State Avg
	DUI Convictions Incarceration Median Wages		Average -7.16% -1.38% \$376.90	Treatment 2.46% 13.93% \$919.50	Treatment 0.00% 0.82% \$1,746.30	Score -2.46% -13.11% \$826.80	Score to State Avg
	DUI Convictions Incarceration Median Wages Clients With Wages		Average -7.16% -1.38% \$376.90 -2.49%	Treatment 2.46% 13.93% \$919.50 20.49%	0.00% 0.82% \$1,746.30 19.67%	Score -2.46% -13.11% \$826.80 -0.82%	Score to State Avg ③ ⑤ ⑤ ⑤ Results Comparing
	DUI Convictions Incarceration Median Wages Clients With Wages urvey (FY02 Clients)		Average -7.16% -1.38% \$376.90 -2.49% State Average	Treatment	0.00% 0.82% \$1,746.30 19.67%	Score -2.46% -13.11% \$826.80 -0.82% Indicator Score	Score to State Avg
	DUI Convictions Incarceration Median Wages Clients With Wages urvey (FY02 Clients) Satisfaction		Average -7.16% -1.38% \$376.90 -2.49% State Average 91.9	Treatment	Treatment 0.00% 0.82% \$1,746.30 19.67% Indicator Denominator	Score -2.46% -13.11% \$826.80 -0.82% Indicator Score 100.0	Score to State Avg

92.3

17

17

100.0

0

Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

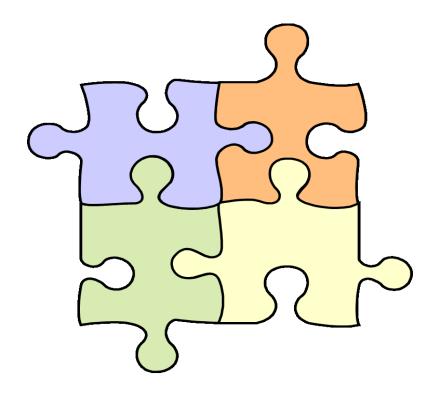
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

CITIZEN POTOWATOMI NATION (956)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CITIZEN POTOWATOMI NATION (956)

Clients Admitted and Served at the Agency (CY02) 69

Descriptive Statistics ((CY02 Clients)
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	Sex	(%)		Age (%)			Race (%))		Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	Blac	k Nat Am	Asian	Hispanic	
Agency	64	36	100	(0 0	39)	3 52	1	0	0
State Avg	60	40	11	2	4 55	68	3 1	4 13	0	3	6
	IV Drug	Use (%)		С	rug of Choi	ce (%)		Pregnant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other				
Agency	0	0	71	0	0	72	3	1		7	0
State Avg	29	20	62	26	17	46	26	2		10	24

SAS Treatment Funding FY02	cation	oy Certif	f Profile I	atient Stat	Outpa		Degree	Profile by I	oatient Staff	Outp	
	Other	CPS	CCM	CAC	CADC	Total	Doctorate	Masters	Bachelors	Associate	None
\$65,000.00	2	0	0	1	2	7	0	1	2	0	4

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	69
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	954
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	13.8
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	3

Discharges

						J						
	Detox				Resid	ential		Halfway			Outpatie	nt
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	2	28.6	37.6
61 Completed Court Commitment			0.1			2.3			2.7			4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1	1	14.3	23.8
63 Moved			0.2			0.5			9.1			3.2
64 Transferred			3.7			2.7			7.6	1	14.3	5.6
65 Incarcerated			0.2			0.1			1.1			3.1
66 Broke Rules			2.1			8.8			19.7			4.9
67 AWOL			18.6			11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0	3	42.9	7.4
91 Administrative Discharge												4.6
	Count	_ <u>P</u>	ercent									
Clients Not Seen Within 90 Days	53	 }	88.3									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CITIZEN POTOWATOMI NATION (956)

All Clients

 Indicator
 Number of Positive
 Number of Results Needing

 Summary
 Results =6
 Improvement =1

State State Indicator	Indicators	s:						
Detox	Short-Term	Outcomes (CY02 Clients)						
Planned Discharges			Standard	Average	Numerator	Denominator	Score	Score to State Std
14-Day Follow-up 25	Detox							
Initiation of Treatment Engagement in Tr		_						
Residential Readmissions within 30 days 6 Readmissions within 90 d			25					
Residential Readmissions within 30 days 6 Level of Functioning Improvement 80 Planned Discharges 86 14-Day Followup 35 Indiation of Treatment Engagement in Treatment 80 Planned Discharges 90 Employment 80 Indiation of Treatment 80 Planned Discharges 90 Indiation 90 Planned Discharges 90 Planned Di								
Readmissions within 90 days		Engagement in Treatment						
Level of Functioning Improvement 80 14-Day Followup 35 14-Day Followup 1	Residential	-	2					
Planned Discharges 85 14-Loy Followup 35 Initiation of Treatment Engagement in Treatment 80 Planned Discharges 90 Employment 80 Employment 80 Initiation of Treatment 80 Initiation of Treatment 80 Employment 80 Planned Discharges 35 45.9 2 4 50.0 © Planned Discharges 35 45.9 2 4 50.0 © Planned Discharges 35 45.9 2 4 50.0 © Planned Discharges 35 45.9 2 6 4 50.0 © Employment 80 Employment 80 Employment 80 Employment 80 Employment 80 Employment 90 Emplo		Readmissions within 90 days	6					
14-Day Followup 14-Day Fol			80					
Initiation of Treatment Engagement in Treatment Halfway Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment Engage		_	85					
Halfway Level of Functioning Improvement 80 Planned Discharges 90 Employment 80 Initiation of Treatment Engagement in Treatment 20 Planned Discharges 35 45.9 2 4 50.0 © Planned Discharges 80 Planned Discharges 35 45.9 2 4 50.0 © Planned Discharges 80 Planned Discharges 35 45.9 2 4 50.0 © Planned Discharges 80		-	35					
Halfway Level of Functioning Improvement Planned Discharges 90 Employment Initiation of Treatment Engagement in Treatment Cutpatient Level of Functioning Improvement Planned Discharges 35 45:9 2 4 50.0 © Functioning Improvement 20 Initiation of Treatment Engagement in Treatment 20 Initiation of Treatment Engagement in Treatment (%) Score Score to State Avg © Score to State Avg © English Engagement in Treatment Treatment (%) O.0.0 © English Engagement in Treatment Engagement in Treatment Engagement in Treatment Treatment Treatment Treatment Treatment Treatment Treatment Treatment Engagement in Treatment Treat								
Planned Discharges 90 Employment 80 Inditation of Treatment Ergagement in Treatment Planned Discharges 90		Engagement in Treatment						
Employment Initiation of Treatment Engagement in Treatment Dutpatient Level of Functioning Improvement 30 48.3 2 4 50.0 ©	Halfway	Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment Coutpatient Level of Functioning Improvement Planned Discharges 35 45.9 2 4 50.0 © Employment 20 Initiation of Treatment Engagement in Treatment Engagement in Treatment Cong-Term Outcomes (CY00 Clients) Cong-Term Outcomes (CY00 Clients) Average (%) DUI Convictions 6.8 1 0 0 0.0 © Incarceration Post Discharge Mortality DUI Convictions 7.16%		Planned Discharges	90					
Engagement in Treatment Coutpatient Level of Functioning Improvement 30 48.3 2 4 50.0 ©			80					
Outpatient Level of Functioning Improvement Planned Discharges 35 45.9 2 4 50.0 © Planned Discharges 35 45.9 2 4 50.0 © Planned Discharges 20 4 50.0 © Planned Discharges 20 2 2 4 5 50.0 © Planned Discharges 20 2 2 4 5 50.0 © Planned Discharges 20 2 2 4 5 50.0 © Planned Discharges 20 2 2 4 5 50.0 © Planned Discharges 20 2 2 4 5 50.0 © Planned Discharges 20 2 2 4 5 50.0 © Planned Discharges 20 2 2 4 5 50.0 © Planned Discharges 20 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2								
Planned Discharges 35 45.9 2 4 50.0 © Employment 20 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		Engagement in Treatment						
Planned Discharges Employment Initiation of Treatment Long-Term Outcomes (CY00 Clients) Recidivism DUI Convictions Incarceration Post Discharge Mortality DUI Convictions Incarceration State Average Mortality 1.0 State Average Treatment Score Score to State Avg DUI Convictions Incarceration Median Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Score to State Avg Score to State Avg Score to State Avg Indicator Numerator Numerator Numerator Denominator Score Score to State Avg Score to	Outpatient	Level of Functioning Improvement	30	48.3	2	4	50.0	☺
Initiation of Treatment Engagement in Treatment Long-Term Outcomes (CY00 Clients) Recidivism DUI Convictions Incarceration Post Discharge Mortality Indicator Mortality 1.0 State Average Post Treatment Mortality 1.0 State Average Mortality 1.0 State Average Mortality 1.0 State Average Average Treatment Score Score to State Avg Poll Convictions Treatment Average Treatment Treatment Treatment Treatment Treatment Treatment Treatment Score Score to State Avg Poll Convictions Treatment Score Treatment		Planned Discharges	35	45.9	2	4		
Engagement in Treatment Long-Term Outcomes (CY00 Clients) Recidivism DUI Convictions Incarceration Post Discharge Mortality DUI Convictions OUI Convictions Mortality 1.0 State Average Treatment Year before Treatment Trea		Employment	20					
State Average West Discharge Mortality DUI Convictions DUI Convictions Average West Discharge Mortality DUI Convictions State Average West Discharge Mortality DUI Convictions State Average West Discharge West Discharge Mortality DUI Convictions State Average West Discharge West Discharg								
Recidivism Recidivism DUI Convictions Incarceration Post Discharge Mortality DUI Convictions Mortality 1.0 State Average Treatment Average Treatment Score Score to State Avg DUI Convictions Incarceration Median Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Engagement in Treatment						
Post Discharge Post	Long-Term (Outcomes (CY00 Clients)						Results Comparing
Incarceration Post Discharge Mortality 1.0 State Average DUI Convictions Incarceration Median Wages Clients With Wages Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Post Discharge # Clients in Year After Year After Treatment Year After Treatment O 0.00 © # Clients in Year After Year After Treatment O 0.00 © # Clients in Year After Treatment Treatment O 0.00 © # Clients in Year After Treatment O 0.00 © # Clients in Year After Treatment O 0.00 © # Clients in Year After Treatment O 0.00 © # Clients in Year After Treatment O 0.00 © # Clients in Year After Treatment O 0.00 © # Clients in Year After Treatment O 0.00 © # Clients in Year After Treatment O 0.00 © # Clients in Year After Treatment O 0.00 O 0.00 O 0.00 O 0.00 © # Clients With Wages # Clients in Year After Treatment O 0.00 O O 0.00 O O O O	Recidivism					Treatment	(%)	Score to State Avg
Post Discharge Mortality 1.0 State Average DUI Convictions Incarceration Median Wages Clients With Wages Clients With Wages State Average Average Average Average Batisfaction Favorable Outcomes Service Quality Favorable Time to First Service Post Treatment Treat		DUI Convictions		6.8	1	0	0.0	☺
Post Discharge Mortality 1.0 State Average DUI Convictions Clients With Wages State Average State Average State Average State Average Mortality 1.0 State Average Treatment Score Score to State Avg Score to State Avg Score to State Avg State Avg DUI Convictions Score Score to State Avg State Average Indicator Numerator Denominator Score Score to State Avg State Average State Average State Average Statisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Incarceration						
Mortality 1.0 Treatment Treatment To 0.0 0.0 Difference Between Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages State Average Treatment State Average Treatment Score Score to State Avg \$2,851.80 -\$4,380.10 Consumer Survey (FY02 Clients) State Average Indicator Numerator Numerator Denominator Results Comparing Score to State Avg Indicator Denominator Score Score to State Avg Treatment Score Score to State Avg Treatment Score Score to State Avg								
Mortality 1.0 1 0 0.0 © State Year before Treatment Treatment Treatment Treatment Treatment Treatment Treatment Treatment Score Score to State Avg DUI Convictions Incarceration Median Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service State Average Year following Treatment Treatment Treatment Treatment Score Score to State Avg On.00%	Post Discha	rge						
Difference Between Pre & Post Treatment Average DUI Convictions Incarceration Median Wages Clients With Wages State Average State Average Treatment Score Score to State Avg \$ 100.00% \$ 0.00% \$ 100.00% \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$		Mortality		1.0			0.0	©
DUI Convictions Incarceration Median Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Average Treatment Score		·						J
DUI Convictions Incarceration Median Wages Sclients With Wages Clients With Wages State Average State Average Service Quality Favorable Time to First Service -7.16% 00.00%	Difference P	atwaan Pra & Post Treatment						
Incarceration Median Wages Clients With Wages Clients With Wages State Average State Average	Dillelelice D			-				_
Median Wages \$376.90 \$7,231.80 \$2,851.80 -\$4,380.10 © Clients With Wages -2.49% 00.00% 00.00% 00.00% 0.00% © Consumer Survey (FY02 Clients) State Average Indicator Numerator Denominator Score Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service				-1.10%	00.0070	0.00%	100.00%	()
Clients With Wages -2.49% 00.00% 00.00% 00.00% Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service				#0 7 0 00	¢7 231 80	#0.054.00	# 4.000.40	\odot
State Average Numerator Denominator Score Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service								
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Clients With Wages		-2.49%	00.00%	00.00%	0.00%	⋓
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	•	(T)(00 0U ()		State	Indicator	Indicator	Indicator	Results Comparing
Favorable Outcomes Service Quality Favorable Time to First Service	Consumer S				Numerator	Denominator	Score	
Service Quality Favorable Time to First Service		Satisfaction						
Favorable Time to First Service		Favorable Outcomes						
		Service Quality						
Convenient Time		Favorable Time to First Service						
		Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

NEW DIRECTIONS (957)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NEW DIRECTIONS (957)

Clients Admitted and Served at the Agency (CY02)

131

		(,										131			
Descriptive	Statis	tics (CY	02 Client	s)											
		Sex (Age (_			Race (%	,		Home	eless (%)
		Male	Female		0-17	18-25					Nat Am	Asian	Hispanic		
Agency		16	84		0				61	20	12	0	2		0
State Avg		60	40		11	24	4 55		68	14	13	0	3		6
		IV Drug	Use (%)			D	rug of Choic	e (%)		Pregi	nant (%)	DOC Cu	ıstody (%)	No	ASI (%)
_		History	Route	Ā	Icohol	Meth	Cocaine	Marijuana	Othe	r			400		
Agency		55	46		40	38	32	42	21		1		100		0
State Avg		29	20		62	26	17	46	26		2		10		24
		Οι	utpatient S	taff Pr	rofile by	Degree		Outpati	ent Staff	Profile I	by Certific	ation	SAS Trea	tment Fu	ınding FY02
	None	Associat	e Bachel	ors N	Masters	Doctora	ate Total	CADC	CAC	CCM	CPS	Other			
	2	()	4	3		1 10	6	1	1	0	3			\$201,600.00
						Clients	Admitted a	nd Served k	y Level	of Care)				
Detox			_	Resid	dential			Halfv	vay			Out	patient		
Clients			0	Clients	s		0	Clie	nts		0	Clier	nts		131
Units of Ser	vice		0	Units o	of Servic	e	0	Unit	s of Serv	rice	0	Units	s of Service		13,186
Avg Hours F	Per Clie	nt 0.	0	Avg D	ays Per	Client	0.0	Avg	Days Pe	r Client	0.0	Avg	Hours Per Cli	ent	100.7
Avg Daily C	ensus		0	Avg D	aily Cen	sus	0	Avg	Daily Ce	ensus	0	Avg	Daily Census		36
							1	Discharges							
					Det	ОХ		Residentia	<u> </u>		Halfwa	ıy		Outpatie	ent
				Ν	%	State %	N	% S	tate %	N	۱ %	State	% N	%	State %
60 Complete	ed Trea	tment				64.5			65.7			35.5	5 57	96.6	37.6
61 Complete	ed Cour	t Commitr	ment			0.1			2.3			2.7	' 1	1.7	4.5
62 Left ACA	√ 90 Da	ys				10.1			7.3			12.1			23.8
63 Moved						0.2			0.5			9.1			3.2
64 Transfer	red					3.7			2.7			7.6	3		5.6
65 Incarcera	ated					0.2			0.1			1.1			3.1
66 Broke Ru	ules					2.1			8.8			19.7	1	1.7	4.9
67 AWOL						18.6			11.3			11.0)		4.9
68 Death						0.0			0.0			0.3	3		0.4
69 Failed to	Begin 1	reatment [0.3			1.3			1.0)		7.4
91 Administ	trative D	ischarge													4.6
				Count	t Pe	ercent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

42 7

35

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NEW DIRECTIONS (957)

All Clients

Indicator Number of Positive Number of Results Needing
Summary Results =1 Improvement =0

Indicators					•		
		State	State	Indicator	Indicator	Indicator	Posulte Comparing
Snort-Term (hort-Term Outcomes (CY02 Clients)		Average		Denominator	Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Standard 80 80 25					
Residential	Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	2 6 80 85 35					
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	80 90 80					
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	30 35 20	45.9	26	27	96.3	☺
Long-Term (Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	
Recidivism	DUI Convictions Incarceration		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
Post Dischai				# Clients in Year before Treatment	# Deaths in Year After Treatment		
Difference B	etween Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

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Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

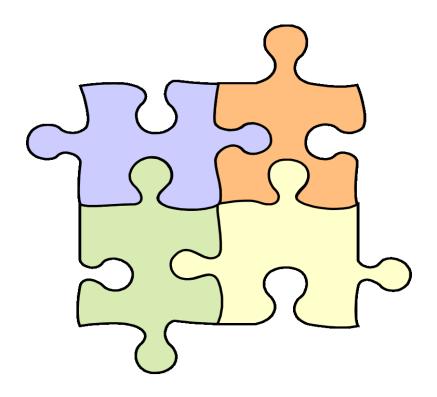
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

SPECIALIZED OUTPATIENT SERVICES, INC. (958)

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 **SPECIALIZED OUTPATIENT SERVICES, INC. (958)**

Clients Admitted and Served at the Agency (CY02)

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Descriptive	Statis	tics (CY	02 Clients)										
		Sex ((%)		Age (%	6)				Homeless (%)			
		Male	Female	0-17	18-25	26+	WI	hite E	3lack	Nat Am	Asian	Hispanic	
Agency		50	50	23	27	46		50	23	8	0	15	0
State Avg		60	40	11	24	55		68	14	13	0	3	6
		IV Drug	Use (%)		Dr	ug of Choic	ce (%)		Preg	nant (%)	DOC C	ustody (%)	No ASI (%)
		History	Route	Alcohol	Meth	Cocaine	Marijuana	Oth	er				
Agency		12	12	54	19	23	77	8	3	4		0	27
State Avg		29	20	62	26	17	46	26	6	2		10	24
		Oı	utpatient Staff	Profile by	Degree		Outpa	tient Sta	ff Profile	by Certifi	cation		
	None	Associat	e Bachelors	Masters	Doctorat	te Total	CADC	CAC	CCM	CPS	Other	_	
	0		1 1	5		0 7	2	0	2	0	5		

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	26		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	163		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	6.3		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0		

Discharges

	Detox			Residential			Halfway			Outpatient		
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment			64.5			65.7			35.5	5	23.8	37.6
61 Completed Court Commitment			0.1			2.3			2.7			4.5
62 Left ACA/ 90 Days			10.1			7.3			12.1	13	61.9	23.8
63 Moved			0.2			0.5			9.1			3.2
64 Transferred			3.7			2.7			7.6	2	9.5	5.6
65 Incarcerated			0.2			0.1			1.1			3.1
66 Broke Rules			2.1			8.8			19.7	1	4.8	4.9
67 AWOL			18.6			11.3			11.0			4.9
68 Death			0.0			0.0			0.3			0.4
69 Failed to Begin Treatment			0.3			1.3			1.0			7.4
91 Administrative Discharge												4.6
	Count		Percent									
Clients Not Seen Within 90 Days	C)	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 SPECIALIZED OUTPATIENT SERVICES, INC. (958)

All Clients

Indicator Number of Positive Number of Results Needing
Summary Results =2 Improvement =0

CY02 Clients)					Z improvement o		
Indicators: hort-Term Outcomes (CY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing	
	State Standard	Average		Denominator	Score	Score to State Std	
nctioning Improvement	80						
scharges	80						
low-up	25						
Treatment							
nt in Treatment							
ons within 30 days	2						
ons within 90 days	6						
nctioning Improvement	80						
scharges	85						
lowup	35						
Treatment							
nt in Treatment							
inctioning Improvement	80						
scharges	90						
nt	80						
Treatment							
nt in Treatment							
nctioning Improvement	30						
scharges	35						
nt	20						
Treatment		77.6	40	48	83.3	☺	
nt in Treatment		62.6	37	48	77.1	©	
Y00 Clients)		State	# in Year before	# in Year	Indicator	Deculte Comparing	
		Average (%)	Treatment	following Treatment	(%)	Results Comparing Score to State Avg	
ctions							
on							
			# Clients in	# Deaths in			
			reatment	reatment			
& Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg	
		Average				ŭ	
•							
h Wages							
Cliente)		State	Indicator	Indicator	Indicator	Results Comparing	
		Average	Numerator	Denominator	Score	Score to State Avg	
n							
n Outcomes							
Outcomes							
st o	cions n Post Treatment cions n ges Wages Clients)	cions n Post Treatment cions n ges Wages Clients)	State Average (%) cions n State Average (%) State Average (%) State Average State Average Wages Clients) State Average	State Average (%) Clients) State Average (%) Clients in Year before Treatment # Clients in Year before Treatment State Average Treatment State Average Wages State Average Treatment State Average Treatment Indicator Numerator	State Average (%) State Average (%) Treatment following Treatment Treatment Treatment # Clients in Year After Year After Treatment Treatment **Post Treatment **In Year before Treatment **In Year before Treatment **In Year before Treatment **In Year before Treatment **In Year After Treatment **In Year Deaths in Year Deaths in Year After Treatment **In Year Deaths in Ye	State Average (%) Treatment following Treatment Treatment following Treatment Treatme	

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

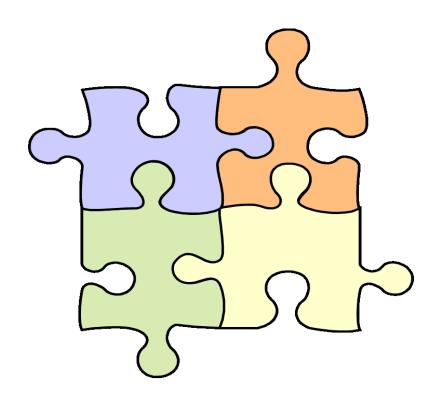
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

HUMAN SKILLS & RESOURCES (461)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 HUMAN SKILLS & RESOURCES (461)

Clients Admitted and Served at the Agency (CY02)

escriptive	Statis	tics (CY	'02 Client	ts)											
		Sex	(%)			Age (⁹	%)				Race (%	o)		Home	less (%)
		Male	Female		0-17	18-25		Wh			Nat Am	Asian	Hispanic		
Agency		75	25		1	30	56		79	5	11	0	2		0
State Avg		69	31		5	24	4 60		68	12	15	0	2		1
		IV Drug	Use (%)			D	rug of Choic	e (%)		Pregi	nant (%)	DOC C	ustody (%)	No	ASI (%)
_		History	Route		Alcohol	Meth	Cocaine	Marijuana	Othe	r					
Agency		10	6		52	28	6	36	10		1		0		71
State Avg		31	24		61	35	16	54	23		2		7		13
		0	utpatient S	taff F	Profile by	Degree		Outpat	ient Staff	Profile I	y Certific	ation			
	None	Associa	te Bachel	ors	Masters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			
	0		1	4	9		1 15	4	1	0	1	0			
						Clients	Admitted a	nd Served	by Level	of Care					
Detox				Res	idential			Half	way			Out	tpatient		
Clients			0	Clien	nts		0	Clie	nts		0	Clie	nts		171
Jnits of Ser	vice		0	Units	of Servi	ce	0	Uni	s of Serv	rice	0	Unit	s of Service		9,063
Avg Hours F	Per Clier	nt o	.0	Avg I	Days Per	Client	0.0	Avo	Days Pe	r Client	0.0	Avg	Hours Per Cli	ient	53.0
Avg Daily C	ensus		0	Avg I	Daily Cer	sus	0	_	Daily Ce		0	Avg	Daily Census	;	25
								Discharges							
					Det	ох		Residentia	al		Halfwa	ау		Outpatie	ent
				N	%	State %	N	% 5	State %	N	l %	State	% N	%	State %
0 Complete	ed Treat	ment							100.0				37	33.6	40.4
31 Complete	ed Cour	t Commit	ment										8	7.3	8.2
2 Left ACA	/ 90 Day	ys											1	0.9	7.9
3 Moved													1	0.9	0.1
64 Transferr	red												25	22.7	17.0
35 Incarcera	ated												8	7.3	12.7
66 Broke Ru	ıles												7	6.4	4.8
7 AWOL													23	20.9	7.0
88 Death															0.5
9 Failed to	Begin T	reatment	t												1.4
91 Administ	rative Di	ischarge													0.1
				Cour	nt D	oroont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

64 1

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

59

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 HUMAN SKILLS & RESOURCES (461)

Drug Court Clients

Indicator Number of Positive Number of Results Needing Summary Results =3 Number of Results Needing Improvement =5

Indicators	: :						
Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	55.3	34	48	70.8	☺
	Planned Discharges	35	47.9	11	49	22.4	8
	Employment	20	37.3	4	13	30.8	☺
	Initiation of Treatment		91.0	101	112	90.2	8
	Engagement in Treatment		86.3	94	112	83.9	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Discha	rge			Year before Treatment	Year After Treatment		
	Mortality		0.2	1	0	0.0	☺
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
	DUI Convictions		Average				ŭ
	Incarceration						
			\$555.10	\$2,572.80	\$0.00	-\$2,572.80	⊗
	Median Wages		-7.58%	00.00%	0.00%	100.00%	8
	Clients With Wages		-7.50/0	00.00 %	0.00 /6	100.00 /6	6
Com	(EVO2 Olicate)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

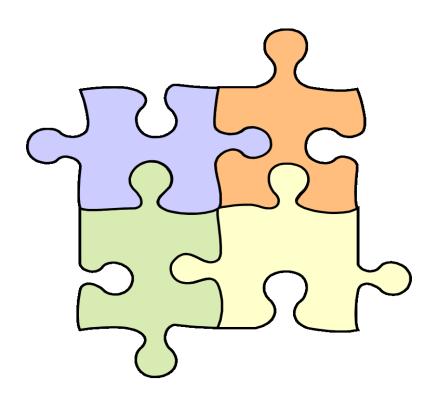
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

PAYNE COUNTY DRUG COURT, INC. (462)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PAYNE COUNTY DRUG COURT, INC. (462)

Drug Court Clients Clients Admitted and Served at the Agency (CY02)

21

			•		` '							41			
escriptive	Statis			s)											
		Sex (Age (Race (%			Home	less (%)
		Male	Female		0-17					Black	Nat Am	Asian	Hispanic		_
Agency		81	19		C) 38			71	10	14	0	0		0
State Avg		69	31		5	2	4 60)	68	12	15	0	2		1
		IV Drug	Use (%)			D	rug of Choi	ce (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route	Ā	Icohol	Meth	Cocaine	Marijua	na Ot	her					
Agency		19	10		81	24	24	6	67	0	5		0		0
State Avg		31	24		61	35	16	5	54 2	23	2		7		13
		Oı	utpatient St	aff Pr	rofile by	Degree		Out	patient St	aff Profile	bv Certific	ation			
	None	Associat	te Bachelo	ors N	Masters	Doctora	ate Total	CADC		CCM	CPS	Other	-		
	0		0 2	2	1		0 3	1	1	0	0	0			
						Clients	Admitted	and Serve	ed by Lev	el of Care)				
etox				Resid	dential			Н	lalfway			Ou	tpatient		
lients			0	Client	s		0	(Clients		0	Clie	ents		21
Inits of Ser	vice		0	Jnits (of Servi	ce	0	ι	Jnits of Se	ervice	0	Unit	ts of Service		928
vg Hours F	Per Clie	nt 0.	.o A	Avg D	ays Per	Client	0.0	A	Avg Days	Per Client	0.0	Avg	Hours Per Cl	ient	44.2
vg Daily C	ensus		0 A	Avg D	aily Cer	nsus	0		Avg Daily		0	Avg	Daily Census	;	3
								Discharg	jes						
					Def	tox		Reside	ntial		Halfwa	ıy		Outpatie	nt
				N	%	State %	N	%	State %	<u> </u>	۱ %	State	% N	%	State %
0 Complete	ed Trea	tment							100.0				2	66.7	40.4
1 Complete	ed Cour	t Commitr	ment										1	33.3	8.2
2 Left ACA	/ 90 Da	iys													7.9
3 Moved															0.1
4 Transferi	red														17.0
5 Incarcera	ated														12.7
6 Broke Ru	ıles														4.8
7 AWOL															7.0
8 Death															0.5
9 Failed to	Begin ⁻	Treatment	t												1.4
1 Administ	•														0.1
		9	(Count	t P	ercent									
			<u>`</u>	Journ	<u> </u>	0.00111									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

5

62.5

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PAYNE COUNTY DRUG COURT, INC. (462)

Drug Court Clients

Indicator Number of Positive Number of Results Needing Summary Results = 2 Improvement = 2

Indicators:				improvement 2			
	Short-Term Outcomes (CY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
Onort Tomic	outcomes (0102 onems)	State Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	55.3	2	2	100.0	©
	Planned Discharges	35	47.9	2	3	66.7	☺
	Employment	20					
	Initiation of Treatment		91.0	11	13	84.6	⊗
	Engagement in Treatment		86.3	9	13	69.2	⊗
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rge			Year before	Year After Treatment		
	Mortality			Treatment	rrealment		
	,						
Difference B	etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Dillerence B			Average	rreatment	rredunent	00010	coole to clate 7 tvg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
0	(EV00 C'' 4)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

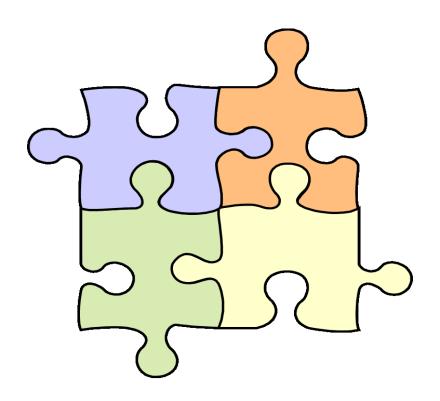
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o Mortality The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

FOCUS (463)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 FOCUS (463)

Clients Admitted and Served at the Agency (CY02)

Descriptive	Statis	tics (CY	'02 Clients)													
		Sex	(%)			Age (Race (%)		Home	eless (%)
		Male	Female		0-17				White			Nat Am	Asian	Hispanic		
Agency		52	48		0	34	4 6	2	59)	0	38	0	0		24
State Avg		69	31		5	2	4 6	0	68	}	12	15	0	2		1
			Use (%)				rug of Cho					nant (%)	DOC C	ustody (%)	No	ASI (%)
Agency		History 72	Route 72	Alco	ohol 66	Meth 97	Cocaine 0	Marij	uana 62	Other 0		14		97		3
State Avg		31	24									2		7		13
State Avg		0.			61	35	16		54	23		2		,		13
		0	utpatient Staf	f Prof	ile by	Degree			Dutpatien	t Staff	Profile I	by Certific	cation			
	None	Associa	te Bachelors	s Ma	sters	Doctor	ate Total	CA	DC C	AC	CCM	CPS	Other			
	1		0 1		1		0 3		2	0	0	1	1			
						Clients	Admitted	and Se	rved by	Level	of Care	•				
Detox			Re	esider	ntial				Halfwa	у			Ou	tpatient		
Clients 0			0 Clie	ents			0		Clients	3		0	Clie	nts		29
Units of Service 0			0 Un	its of	Servi	ce	0		Units o	of Servi	ce	0	Unit	s of Service		786
Avg Hours F	Per Clie	nt o	.0 Av	g Day	s Per	Client	0.0		Avg Da	ays Per	Client	0.0	Avg	Hours Per	Client	27.1
Avg Daily C	ensus		0 Av	g Dail	y Cen	nsus	0		_	aily Cer		0	Avg	Daily Cens	us	2
								Disch	arges	-						
					Det	tox		Res	idential			Halfwa	ay		Outpatio	ent
			N		%	State %	N	%	Stat	te %	N	۱ %	State	% N	%	State %
60 Complete	ed Trea	tment							10	0.0				•	7 50.0	40.4
61 Complete	ed Cour	t Commit	ment											:	2 14.3	8.2
62 Left ACA	√ 90 Da	ys														7.9
63 Moved																0.1
64 Transferi	red															17.0
65 Incarcera	ated														7.1	12.7
66 Broke Ru	ules														4 28.6	4.8
67 AWOL																7.0
68 Death																0.5
69 Failed to	Begin 7	Treatmen [®]	t													1.4
91 Administ	rative D	ischarge														0.1
			Сс	unt	Р	ercent										

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy. DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

35.7

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

5

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 FOCUS (463)

Drug Court Clients

Indicator Number of Positive Number of Results Needing Summary Results =3 Number of Results Needing Improvement =2

Indicators		04-4-	04-4-	la di a da a	la di satan	la dia de	December Occurrencies of
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up	80 80 25	, we age			000.0	
	Initiation of Treatment Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	55.3	8	9	88.9	☺
	Planned Discharges	35	47.9	6	8	75.0	<u> </u>
	Employment	20	37.3	2	4	50.0	☺
	Initiation of Treatment		91.0	29	32	90.6	⊗
	Engagement in Treatment		86.3	25	32	78.1	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
Post Discha	rge			# Clients in Year before	# Deaths in Year After		
	Mortality			Treatment	Treatment		
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
Consumer S	survey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
	Satisfaction		Average	Numerator	Denominator	Score	Score to State Avg
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

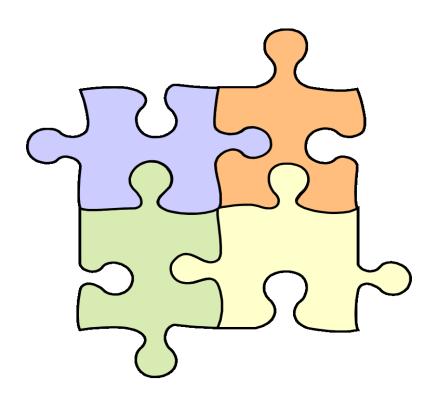
Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Drug Court Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Drug Court Clients Clients Admitted and Served at the Agency (CY02)

7

escriptive	Statis	tics (CY)2 Clients)																
		Sex (Age (Race (%	,				Home	less (%)
		Male	Female		0-17	18-25		26+		White	Bla	ack	Nat Am 0	Asia		Hispar			•
Agency		86	14		100			0		100		0			0		0		0
State Avg		69	31		5	24	4	60		68		12	15		0		2		1
		IV Drug l	<u> </u>				rug of						nant (%)	DOC	C Cu	ıstody (%	%)	No	ASI (%)
Agency		History 0	Route 0	Alco		Meth	Coca		Marijua		Other	•	0				0		0
		31	24		57	0	14			00	0		2				7		13
State Avg		0.		6	61	35	10	Ö	5	54	23		2				1		13
		Ou	tpatient Staf	f Profil	e by I	Degree			Out	patient	Staff	Profile	by Certifi	cation	_				
		Associate		s Mas		Doctora			CADC	CA		CCM	CPS	Other					
	0	C) 1		1		1	3	1		0	0	0	2					
						Clients	Admit	ted a	nd Serve	ed by I	Level	of Care)						
Detox			Re	esiden	tial				<u>H</u>	lalfway	′				Out	patient			
Clients		() Cli	ents			0		(Clients			0	(Clier	nts			7
Units of Service 0) Un	its of S	Servic	e	0		ι	Jnits of	f Servi	ice	0	l	Units	s of Serv	/ice		138
Avg Hours F	er Clie	nt 0.0) Av	g Days	e Per	Client	0.0		A	Avg Da	ys Pe	r Client	0.0	,	Avg	Hours P	er Cl	ient	19.8
Avg Daily Ce	ensus	() Av	g Daily	/ Cen	sus	0		A	Avg Da	ily Ce	nsus	0	1	Avg	Daily Ce	ensus	;	0
								I	Discharg	jes									
			_		Det	ox			Reside	ntial			Halfw	ay				Outpatie	nt
			N	l 9	6	State %		N	%	State		1	٧ %	St	tate	%	N	%	State %
0 Complete										100	0.0						2	100.0	40.4
31 Complete			nent																8.2
2 Left ACA	/ 90 Da	iys																	7.9
3 Moved																			0.1
4 Transferr																			17.0
55 Incarcera																			12.7
66 Broke Ru	iies																		4.8
7 AWOL																			7.0 0.5
88 Death	Pogin -	Trootmost																	
69 Failed to	_																		1.4 0.1
91 Administi	auve D	nscharge			_														0.1
	_			unt	Pe	ercent													
Clients Not S	Seen W	ithin 90 Da	ays	0		0.0													

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy. DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 YOUTH AND FAMILY SERVICES OF N. CENTRAL OKLAHOMA, INC. (465)

Drug Court Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Number of Results Needing Improvement =0

Indicators	::						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
	_	Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment	33					
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
,	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment	00					
	Engagement in Treatment						
	Zingagomont in Troatmont						
Outpatient	Level of Functioning Improvement	30					
Catpation	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment	20	91.0	1	1	100.0	
	Engagement in Treatment		86.3	1	1	100.0	© ©
	Outcomes (CY00 Clients)		State Average	# in Year before Treatment	following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rge			Year before Treatment	Year After Treatment		
	Mortality			rreatment	rreaument		
DI##	atura an Bur O Bard T		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Difference B	etween Pre & Post Treatment		Average	rreatment	rrealment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
			Otal	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		State Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		, c. ago				ŭ
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

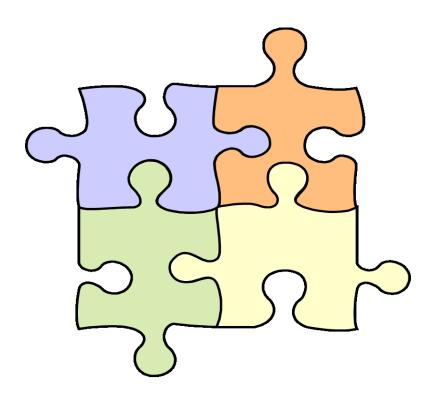
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

RIVERSIDE COUNSELING (476)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RIVERSIDE COUNSELING (476)

Clients Admitted and Served at the Agency (CY02)

Descriptive Statistics (CY02 Clients)

	S	ex (%	6)	Age (%)						Homeless (%)			
	Male	;	Female	0-17	18-25	26-	+ V	Vhite	Black	Nat Am	Asian	Hispanic	
Agency	7	3	27	0	18	70)	79	0	15	0	0	0
State Avg	6	9	31	5	24	60)	68	12	15	0	2	1
	IV D	rug L	Jse (%)		Dr	ug of Cho	ice (%)		Pr	egnant (%)	DOC C	ustody (%)	No ASI (%)
	Histo	ry	Route	Alcohol	Meth	Cocaine	Marijuan	a C	Other				
Agency	2	4	0	36	58	3	3	3	15	0		18	0
State Avg	3	1	24	61	35	16	54	1	23	2		7	13
		Out	patient Staff	Profile by I	Degree		Outp	atient 9	Staff Profi	le by Certifi	cation		
	None Asso	ciate	Bachelors	Masters	Doctora	te Total	CADC	CAC	C CC	M CPS	Other		
	0	Λ	0	11		1 12	6	٥		2 0	Λ		

Clients Admitted and Served by Level of Care

Detox		Residential	Halfway		Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	33	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	1,740	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	52.7	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	5	
			i	Discharges				

Detox	Residential	Halfway	Outpatient

State %

State %

%

%

State %

N

- 60 Completed Treatment
- 61 Completed Court Commitment
- 62 Left ACA/ 90 Days
- 63 Moved
- 64 Transferred
- 65 Incarcerated
- 66 Broke Rules
- 67 AWOL
- 68 Death
- 69 Failed to Begin Treatment
- 91 Administrative Discharge

	Count	Percent
Clients Not Seen Within 90 Days	7	100.0

N

State %

N

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RIVERSIDE COUNSELING (476)

Drug Court Clients

IndicatorNumber of PositiveNumber of Results NeedingSummaryResults =1Improvement =1

State State Indicator	Indicators	:						
Defax Level of Functioning Improvement 80 14-Day Follow-up 1nitiation of Treatment 14-Day Follow-up 14-Day Follo	Short-Term (Outcomes (CY02 Clients)						Results Comparing
Planned Discharges 80			Standard	Average	Numerator	Denominator	Score	Score to State Std
14-Day Follow-up 15tiation of Treatment 15tiate	Detox	Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment Engagement in Treatment Readmissions within 30 days 2 Readmissions within 90 days 6 Readmission within 90 days 6 Readmission within 90 days 8 Readmission within 90 days 9 Readmissio		Planned Discharges	80					
Residential Readmissions within 30 days 6 Readmissions within 90 days 7 Readmissions within 90 days 7 Readmissions within 90 days 8 Readmissions within 90 days 90 d		14-Day Follow-up	25					
Residential Readmissions within 90 days 6 Level of Functioning Improvement Planned Discharges 85 14-Day Followup 35 Indicator Planned Discharges 90 Employment 100 Indicator Planned Discharges 90 Indicator Planned Planned Discharges 90 Indicator Planned Discharges		Initiation of Treatment						
Readmissions within 90 days		Engagement in Treatment						
Level of Functioning Improvement 14-Day Followup 13-Day Followup 14-Day Followup 14-Day Followup 15-Day Followup 16-Day Followup 16-Day Followup 18-Day Follow	Residential	Readmissions within 30 days	2					
Planned Discharges 85 14-Day Followup 35 Initiation of Treatment Engagement in Treatment 80 Planned Discharges 90 Planned Discharges 90 Planned Discharges 10 Planned Discha		Readmissions within 90 days	6					
14-Day Followup Nitiation of Treatment Frequency Frequenc		Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment Malfway Level of Functioning improvement 80 90 Employment 80 10 10 10 10 10 10 10		Planned Discharges	85					
Engagement in Treatment Halfway Level of Functioning improvement Planned Discharges 90 Employment Initiation of Treatment Engagement in Treatment Outpatient Level of Functioning Improvement 20 Planned Discharges 35 Employment 10 Both Planned Discharges 35 Employment 20 Both Planne		14-Day Followup	35					
Halfway Level of Functioning Improvement Planned Discharges 90 Employment Initiation of Treatment 80 Employment Initiation of Treatment 80 Initiation of Treatment Engagement in Treatment 80 Planned Discharges 35 Employment 20 Initiation of Treatment 10 Planned Discharges 35 Employment 20 Initiation of Treatment 10 Planned Discharges 35 Employment 20 Initiation of Treatment 10 Planned Discharges 35 Employment 20 Initiation of Treatment 10 Planned Discharges 35 Employment 20 Indicator Planned Discharges 35 Employment 20 Indicator Planned Discharges 20 Indicator Treatment Planned Discharges 20 Indicator Planned Plann		Initiation of Treatment						
Planned Discharges 90 Employment 880 Initiation of Treatment Engagement in Treatment Engagement in Treatment Engagement in Treatment Engagement in Treatment Level of Functioning Improvement 20		Engagement in Treatment						
Employment Indication of Treatment Coutpatient Level of Functioning Improvement planned Discharges 35	Halfway	Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment Dupatient Level of Functioning Improvement 30 Planned Discharges 35 Employment 20 Initiation of Treatment 91.0 30 33 90.9 ©		Planned Discharges	90					
Engagement in Treatment Dutpatient Level of Functioning Improvement 30 36 25 25 25 25 25 25 25 2		Employment	80					
Outpatient Level of Functioning Improvement Planned Discharges 30 bit State Planned Discharges 4 bit Discharges 4 bit Deaths in Planned Discharges 4 bit Death Size Planned Discharges 4 bit Deaths in Planned Discharges 4 bit Death Size Planned Discharges 4 bit Death Size Planned Discharges 4 bit Death Size Planned Discharges 4 bit		Initiation of Treatment						
Planned Discharges 25 Employment 20 Initiation of Treatment 20 Indicator 20		Engagement in Treatment						
Employment Initiation of Treatment 91.0 30 33 90.9 © Engagement in Treatment 86.3 29 33 87.9 © Long-Term Outcomes (CY00 Clients) Recidivism DUI Convictions Incarceration Post Discharge Mortality DIIfference Between Pre & Post Treatment DUI Convictions Incarceration DII Convictions Incarceration State Average Average Treatment Tr	Outpatient	Level of Functioning Improvement	30					
Initiation of Treatment Engagement in Treatment 86.3 29 33 87.9 © Long-Term Outcomes (CY00 Clients) Recidivism DUI Convictions Incarceration Post Discharge Mortality State Average OUI Convictions Incarceration State Average Average Average Average Average DUI Convictions Incarceration State Average Average Average Average Indicator Treatment Average Average Average Treatment Treatme		Planned Discharges	35					
Engagement in Treatment 86.3 29 33 87.9 © Consumer Survey (FY02 Clients) Engagement in Treatment State Average (%) State Average (%) State Average (%) # in Year before Treatment Year before Treatment Year before Treatment Year before Treatment Year After Treatment Post Discharge Mortality State Average DUI Convictions Incarceration State Average Indicator Treatment Year before Treatment Treatment Freatment Score to State Avg Average Indicator Treatment Freatment Treatment Treatment Indicator Treatment Score Score to State Avg Indicator Treatment Score Score to State Avg Indicator Treatment Freatment Score to State Avg Indicator Numerator Numerator Numerator Numerator Penominator Score Results Comparing Treatment Results Comparing Treatment Freatment Score Score to State Avg Indicator Numerator N		Employment	20					
Engagement in Treatment State Average Freatment Freatment		Initiation of Treatment		91.0	30	33	90.9	\otimes
Recidivism Recidivism DUI Convictions Incarceration Post Discharge Mortality State Average Mortality State Average Average Treatment Floaths in Year before Treatment DUI Convictions Incarceration State Average Average Average Floaths in Year After Treatment Treatment Treatment Floaths in Year After Treatment Floaths in Year Following Treatment Floaths in Year After Treatment Floaths in Year After Treatment Floaths in Year After Treatment Floaths in Year Following Treatment Floaths in Year After Treatmen		Engagement in Treatment		86.3	29	33	87.9	
Post Discharge Mortality Post Discharge DUI Convictions Incarceration Post Discharge Mortality State Average DUI Convictions Incarceration State Average Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Post Discharge Mortality # Clients in # Deaths in # Clients in # Deaths	Long-Term (Outcomes (CY00 Clients)						Paculte Comparing
Incarceration Post Discharge Mortality State Average DUI Convictions Incarceration Median Wages Clients With Wages Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Results Comparing Average Treatment	Recidivism				reatment			
Post Discharge Mortality State Average DUI Convictions Incarceration Median Wages Clients With Wages Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Results Comparing Year before Treatment		DUI Convictions						
Post Discharge		Incarceration						
Post Discharge Mortality Treatment								
Difference Between Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service State Average State Average Year before Treatment Year following Treatment Treatment Treatment Tre	Post Dischar	rge						
DUI Convictions Incarceration Median Wages Clients With Wages Consumer Survey (FY02 Clients) State Average S		Mortality						
DUI Convictions Incarceration Median Wages Clients With Wages Consumer Survey (FY02 Clients) State Average S				Stato	Year before	Year following	Indicator	Results Comparing
DUI Convictions Incarceration Median Wages Clients With Wages Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Difference B	etween Pre & Post Treatment						
Incarceration Median Wages Clients With Wages Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		DUI Convictions		3 - 3 -				
Median Wages Clients With Wages State Indicator Denominator Score Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service								
Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service								
Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service								
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Clients with wages						
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Consumer S	urvev (FY02 Clients)						
Favorable Outcomes Service Quality Favorable Time to First Service	30110411101 0			Average	numerator	Denominator	Score	Score to State Avg
Service Quality Favorable Time to First Service								
Favorable Time to First Service								
		•						
Convenient Time		Favorable Time to First Service						
		Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
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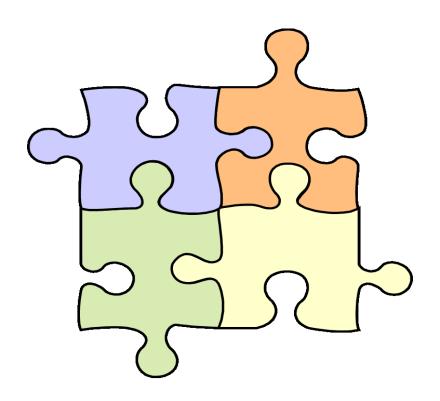
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- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
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- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

CARL ALBERT C.M.H.C. (501)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CARL ALBERT C.M.H.C. (501)

Drug Court Clients
Clients Admitted and Served
at the Agency (CY02)

_		

Descriptive	Statis	tics (CY	02 Clients)											
		Sex ((%)		Age (Race (9	%)		Home	less (%)
		Male	Female	0-1				White	Black	Nat Am	Asian	Hispanic		
Agency		76	24		0 48	3 48		67	0	33	0	0		0
State Avg		69	31		5 24	4 60		68	12	15	0	2		1
		IV Drug				rug of Choic				egnant (%)	DOC C	ustody (%)	No	ASI (%)
Agency		History 52	Route 48	Alcohol 71	Meth 81	Cocaine 19	Marijua	ana (62	Other 14	0		0		0
State Avg		31	24	61	35	16		54	23	2		7		13
		•												
	Nana		utpatient Staf		, ,	ate Total				le by Certif		SAS Trea	tment Fu	inding FY02
	None 0	Associat	e Bachelors 0 1		s Doctora 0	ote rotal 0 1	CADO 1			M CPS 0 0	Other 0			\$40,000.00
					Clients	Admitted a	nd Serv	ed by L	evel of Ca	are				, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Detox			Re	esidential	- Cilotito	, tallitto a a		Halfway	770.0.0.		Ou	tpatient		
Clients			0 Clie	ents		0	•	Clients		0	Clie	nts		21
Units of Serv	/ice			its of Serv	vice	0		Units of	Service	0		s of Service		344
Avg Hours F	er Clie		-	g Days Pe	er Client	0.0			s Per Clie			Hours Per C	ient	16.4
Avg Daily Co				g Daily Ce		0			y Census		_	Daily Census		1
							Dischar	ges	•					
				D	etox		Resid	ential		Halfw	/ay		Outpatie	ent
			N	%	State %	N	%	State	%	N %	State	% N	%	State %
60 Complete	ed Trea	tment						100.	0			8	38.1	40.4
61 Complete	ed Cour	t Commitr	ment											8.2
62 Left ACA	/ 90 Da	ys										11	52.4	7.9
63 Moved														0.1
64 Transferr	ed													17.0
65 Incarcera	ted											2	9.5	12.7
66 Broke Ru	les													4.8
67 AWOL														7.0
68 Death														0.5
69 Failed to	Begin 1	reatment [1.4
91 Administr	ative D	ischarge												0.1
			Co	unt	Percent									
Clients Not S	Seen W	ithin 90 D	ays	14	66.7									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CARL ALBERT C.M.H.C. (501)

Drug Court Clients

Indicator Number of Positive Number of Results Needing Summary Results =3 Improvement =1

la di satana							
Indicators		State	State	Indicator	Indicator	Indicator	Populto Comparing
Snort-Term	Outcomes (CY02 Clients)	Standard	Average		Denominator	Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	80 80 25					
Residential	Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	2 6 80 85 35					
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	80 90 80					
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	30 35 20	55.3 47.9 91.0 86.3	6 8 11 10	21 19 11 11	28.6 42.1 100.0 90.9	© © © ©
l ong-Term (Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	
Recidivism	DUI Convictions Incarceration		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
Post Discha	rge Mortality			# Clients in Year before Treatment	# Deaths in Year After Treatment		
Difference B	etween Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

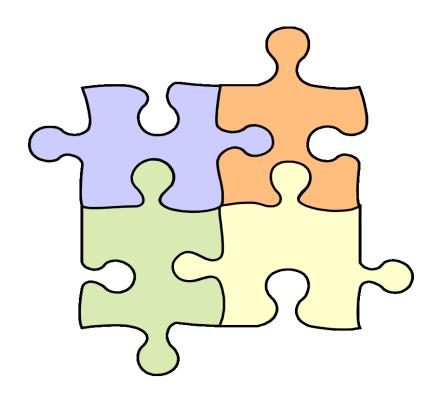
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

M.H. SERVICES OF SOUTHERN OKLAHOMA (552)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 M.H. SERVICES OF SOUTHERN OKLAHOMA (552)

Clients Admitted and Served Drug Court Clients at the Agency (CY02) 43

	Sex	(%)		Age ((%)				Race (%)			Homeless (%)
	Male	Female	0-17	18-2	26+	Whi	te Bl	ack	Nat Am	Asian	Hispanic	
Agency	61	39	0	4	6 50	-	70	11	17	0	2	2
State Avg	69	31	5	2	4 60	(88	12	15	0	2	1
	IV Drug	Use (%)		[Orug of Choice	ce (%)		Pre	egnant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Othe	r				
Agency	48	37	35	67	11	48	15		0		0	11
State Avg	31	24	61	35	16	54	23		2		7	13
_	0	utpatient St	aff Profile by	Degree		Outpati	ent Staff	Profile	e by Certifica	ation	SAS Trea	tment Funding FY02

CAC CCM CPS None Associate Bachelors Masters Doctorate Total \$100,000.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	43	Clients	0	Clients	0
Units of Service	0	Units of Service	1,083	Units of Service	0	Units of Service	0
Avg Hours Per Client	0.0	Avg Days Per Client	25.2	Avg Days Per Client	0.0	Avg Hours Per Client	0.0
Avg Daily Census	0	Avg Daily Census	3	Avg Daily Census	0	Avg Daily Census	0

					Discharg	ges						
		De	tox		Reside	ential		Halfway			Outpati	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment				1	100.0	100.0						40.4
61 Completed Court Commitment												8.2
62 Left ACA/ 90 Days												7.9
63 Moved												0.1
64 Transferred												17.0
65 Incarcerated												12.7
66 Broke Rules												4.8
67 AWOL												7.0
68 Death												0.5
69 Failed to Begin Treatment												1.4
91 Administrative Discharge												0.1
	Count	_ <u>P</u>	Percent									
Clients Not Seen Within 90 Days	4		9.1									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 M.H. SERVICES OF SOUTHERN OKLAHOMA (552)

Drug Court Clients

Indicator Number of Positive Number of Results Needing
Summary Results =12 Improvement =2

1					······,		
Indicators		Ctoto	Ctata	Indicator	Indicator	Indicator	Doculto Comparing
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	80 80 25	Ŭ				
Residential	Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement	2 6 80	1.6 7.9	1 4	45 45	2.2 8.9	⊗ ⊗
	Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	85 35	96.6 67.3 100.0 54.2	42 29 24 13	43 43 24 24	97.7 67.4 100.0 54.2	© © ©
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	80 90 80					
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	30 35 20	47.9	3	4	75.0	☺
	Outcomes (CY00 Clients)		State Average	# in Year before Treatment	following	Indicator Score	Results Comparing Score to State Avg
Recidivism	DUI Convictions		(%) 6.5	19	Treatment 0	(%) 0.0	©
Post Discha	Incarceration		40.0	2 # Clients in Year before	0 # Deaths in Year After	0.0	©
. oot Bioonal	Mortality		0.2	Treatment 62	Treatment 0	0.0	©
Difference B	etween Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages		State Average -7.38% 13.11% \$555.10 -7.58%	Year before Treatment 30.65% 3.23% \$1,383.70 43.55%	Year following Treatment 6.45% 16.13% \$2,370.00 50.00%	Indicator Score -24.19% 12.90% \$986.40 6.45%	Results Comparing Score to State Avg © © © ©
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
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 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

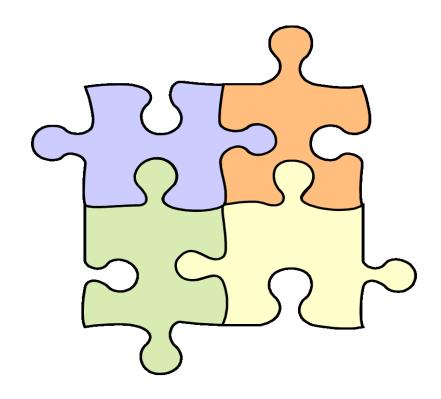
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
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- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
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- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

RED ROCK BEHAVIORAL HEALTH SVC (553)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RED ROCK BEHAVIORAL HEALTH SVC (553)

Drug Court Clients Clients Admitted and Served at the Agency (CY02)

8

					`	,						U			
escriptive	Statis			ts)											
		Sex				Age (Race (%			Home	eless (%)
		Male	Female		0-17						Nat Am	Asian	Hispanic		
Agency		88	13		100)	0 ()	88	0	13	0	0		0
State Avg		69	31		5	5 2	4 60)	68	12	15	0	2		1
		IV Drug	Use (%)				Orug of Choi	ce (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route	,	Alcohol	Meth	Cocaine	Marijuar	na Otl	ner					
Agency		0	0		25	0	0	10	00 2	:5	0		0		25
State Avg		31	24		61	35	16	5	54 2	:3	2		7		13
		0	utpatient S	Staff F	Profile by	Degree		Out	patient St	aff Profile	bv Certific	ation			
	None	Associa	te Bache	lors	Masters	Doctor	ate Total	CADC		CCM	CPS	Other			
	0		0	0	4		0 4	0	0	1	0	0			
						Clients	Admitted	and Serve	ed by Lev	el of Care)				
Detox				Res	idential			<u>H</u>	alfway			Ou	tpatient		
Clients			0	Clien	its		0	C	Clients		0	Clie	ents		8
Jnits of Ser	vice		0	Units	of Servi	ce	0	ι	Jnits of Se	ervice	0	Unit	ts of Service		193
Avg Hours F	Per Clie	nt o	.0	Avg [Days Pe	r Client	0.0	A	Avg Days	Per Client	0.0	Avg	Hours Per Cl	ient	24.1
Avg Daily C	ensus		0	Avg [Daily Ce	nsus	0		Avg Daily		0	Avg	Daily Census	;	1
								Discharg	jes						
					De	tox		Reside	ntial		Halfwa	ay		Outpatie	ent
				N	%	State %	N	%	State %	1	۱ %	State	% N	%	State %
0 Complete	ed Trea	tment							100.0				3	60.0	40.4
1 Complete	ed Cour	rt Commit	ment												8.2
2 Left ACA	/ 90 Da	ıys													7.9
3 Moved															0.1
64 Transferi	ed												1	20.0	17.0
55 Incarcera	ated												1	20.0	12.7
66 Broke Ru	ıles														4.8
7 AWOL															7.0
88 Death															0.5
9 Failed to	Beain ⁻	Treatment	t												1.4
91 Administ	•														0.1
		3-		Cour	ot F	Percent									-
				Cour	п 1	ercent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

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0.0

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0

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RED ROCK BEHAVIORAL HEALTH SVC (553)

Drug Court Clients

Indicator Number of Positive Number of Results Needing Summary Results =1 Number of Results Needing Improvement =0

Indicators					•	·	
		State	State	Indicator	Indicator	Indicator	Results Comparing
Short-Term C	Outcomes (CY02 Clients)	Standard	Average		Denominator	Score	Score to State Std
Detox	Loyal of Eurotioning Improvement						
Delox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35	47.9	1	2	50.0	©
	Employment	20					J
	Initiation of Treatment						
	Engagement in Treatment						
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	Danulta Caranaria a
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in Year After		
Post Dischar	ge			Year before Treatment	Treatment		
	Mortality						
				Varabatan	Va an fallauda a	la dia atau	Danulta Caranaria a
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Difference B			Average			200.0	occio to otato i iig
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
			Chat-	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		State Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		- 3 -				•
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

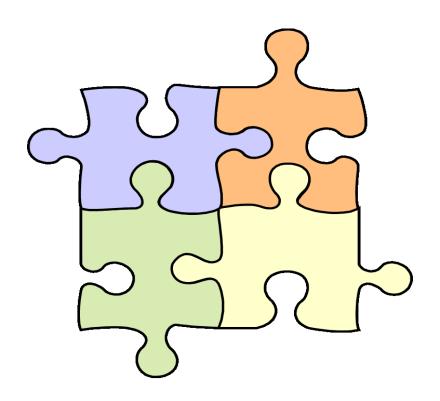
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

RED ROCK WEST (558)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RED ROCK WEST (558)

Drug Court Clients
Clients Admitted and Served
at the Agency (CY02)

Descriptive	Statis	tics (CY	02 Clients)													
		Sex (%)			Age (%))	_			Ra	ace (%	(a)		Home	eless (%)
		Male	Female		-17	18-25	26+		White	Black		t Am	Asian	Hispanic	·	
Agency		83	17		100	0	0		83	0		17	0	0		0
State Avg		69	31		5	24	60		68	12		15	0	2		1
		IV Drug					g of Choic				Pregnan	t (%)	DOC Cu	ıstody (%)	No	ASI (%)
Agency		History 17	Route 17	Alcoh 67		eth (Cocaine 0	Marijuar 8	na C 3	ther 0		0		0		0
State Avg		31	24	61		35	16		4	23		2		7		13
							10	3	7	20						
			tpatient Staff						oatient S					SAS Tr	eatment Fu	unding FY02
	None 0	Associat	e Bachelors 0 0	Maste	ers D 5	octorate	e Total 1 6	CADC 0	CAC 0	c co	CM C	PS 0	Other 0			\$14,000.00
	U	,	0						-		-	U	U			\$14,000.00
Detey			Do	esidentia		lients A	dmitted a			vel of (Jare		Out	nationt		
Detox			_		a l				alfway					patient		
Clients			0	ents			0		lients			0	Clier			6
Units of Ser			-	ts of Se			0	L	Inits of S	Service		0		s of Service		136
Avg Hours F		٠.	_	Days I			0.0	A	vg Days	Per Cl	ient	0.0	·	Hours Per		22.6
Avg Daily C	ensus		0 Avg	g Daily (Census	3	0	A	vg Daily	/ Censu	S	0	Avg	Daily Cens	us	0
							l	Discharg	es							
			_		Detox			Reside	ntial			Halfwa	•	. <u>-</u>	Outpatie	ent
			N	%	St	ate %	N	%	State 6		N	%	State	% N		State %
60 Complete									100.0)					4 66.7	40.4
61 Complete			nent													8.2
62 Left ACA	/ 90 Da	ıys													1 16.7	7.9
63 Moved																0.1
64 Transferr	ed															17.0
65 Incarcera	ited															12.7
66 Broke Ru	ıles															4.8
67 AWOL																7.0
68 Death																0.5
69 Failed to	Begin ⁻	Treatment														1.4
91 Administ	rative D	ischarge													1 16.7	0.1
			Co	unt	Perce	ent										
Clients Not	Seen W	/ithin 90 D	ays	2	3	3.3										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RED ROCK WEST (558)

Drug Court Clients

Indicator Number of Positive Number of Results Needing Summary Results =1 Number of Results Needing Improvement =1

Indicators	Indicators:			Ju	illinary results i	,	orovernone i
	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
CHOIL TOILL	outcomos (0102 onoms)	Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	55.3	1	6	16.7	⊜
	Planned Discharges	35	47.9	4	5	80.0	
	Employment	20					
	Initiation of Treatment						
	Engagement in Treatment						
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	rredifferit	Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Discha	rge			Year before Treatment	Year After Treatment		
	Mortality			Treatment	ricament		
			0	Voor hoforo	Voor following	Indicator	Populto Comparing
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
5.000 D	DUI Convictions		Average			.	
	Incarceration						
	Median Wages						
	•						
	Clients With Wages						
0	(EVO) Oliente		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

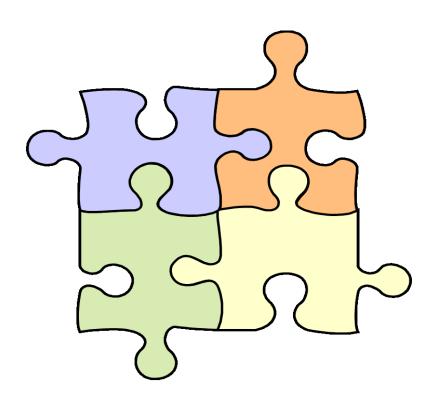
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

TRI-CITY SUBSTANCE ABUSE CTR (639)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 TRI-CITY SUBSTANCE ABUSE CTR (639)

Clients Admitted and Served at the Agency (CY02)

Descriptive	Statis	tics (CY	02 Clients)											
		Sex (Age (_			Race (%	,		Home	eless (%)
		Male	Female	0-				White	Black	Nat Am	Asian	Hispanic		<u>.</u>
Agency		80	20		0 25	5 59		54	7	33	0	2		0
State Avg		69	31		5 2	4 60		68	12	15	0	2		1
		IV Drug I				rug of Choic	. ,		`	gnant (%)	DOC C	ustody (%)	No	ASI (%)
Agency		History 37	Route 33	Alcoho 85	l Meth 43	Cocaine 9	Marijuar		her 22	0		8		1
State Avg		31	24	61	35	16			23	2		7		13
		_				10								
			tpatient Staff						aff Profile			SAS Trea	atment Fu	ınding FY02
	None 1	Associate 1		Maste	rs Doctora	ate Total 0 5	CADC 4	CAC 0	CCM 1	CPS 0	Other 5			\$120,851.00
		'				Admitted a	•	_	•	•	3			ψ120,031.00
Detox			Re	sidentia		Aumiteu		alfway	rei oi Car	e	Out	tpatient		
Clients				ents	<u>'</u>						Clie			
Units of Ser	doo		0	ะแร ts of Ser	n doo	0		lients		0		s of Service		137
			-			0		Inits of S		0			liont	5,580
Avg Poils C		0.,	_	Days P	er Client	0.0		-	Per Clien		·	Hours Per C		40.7
Avg Daily Co	ensus	(o Avg	J Dally C	ensus	0		vg Daily	Census	0	Avg	Daily Census	5	15
					N-4		Discharg			11-16			0.4	
			- N		Detox	N	Resider		-	Halfw N %	-	0/ N	Outpatie	
60 Complete	nd Trop	tmont	N	%	State %	N	%	State % 100.0		N %	State	% N 37	% 43.5	State % 40.4
61 Complete			oont					100.0				14	16.5	8.2
62 Left ACA			iciit									17	10.5	7.9
63 Moved	7 30 Da	iys												0.1
64 Transferr	ed											6	7.1	17.0
65 Incarcera												18	21.2	12.7
66 Broke Ru														4.8
67 AWOL												7	8.2	7.0
68 Death												1	1.2	0.5
69 Failed to	Begin ⁻	Treatment										2	2.4	1.4
91 Administr	_													0.1
		-	Co	unt	Percent									
Clients Not	Seen W	/ithin 90 Da		0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

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For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 TRI-CITY SUBSTANCE ABUSE CTR (639)

Drug Court Clients

IndicatorNumber of PositiveNumber of Results NeedingSummaryResults =9Improvement =2

State State State Indicator Indicator Indicator Results Comparing	Indicators	:						
Detay Evel of Functioning Improvement 80 14-Day Follow-up 10-Day Follow-up 1	Short-Term (Outcomes (CY02 Clients)						
Planned Discharges			Standard	Average	Numerator	Denominator	Score	Score to State Std
14-Day Follow-up 25	Detox	Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment Engagement in Treatment Readmissions within 30 days 2 Readmissions within 30 days 6 Readmissions within 90 days 80 Readmissions		Planned Discharges	80					
Residential Readmissions within 30 days 2 Readmissions within 90 days 6 Readmissions within 90 days 85 14-Day Followup 35 14-Day		14-Day Follow-up	25					
Residential Readmissions within 90 days 6 Level of Functioning Improvement 80 Planned Discharges 85 14-Day Followup 35 Initiation of Treatment Engagement in Treatment 80 Planned Discharges 90 Employment 80 Initiation of Treatment 80 Initiation 80 Initia		Initiation of Treatment						
Readmissions within 90 days 6		Engagement in Treatment						
Level of Functioning Improvement 80 14-Day Followup 35 14	Residential	Readmissions within 30 days	2					
Planned Discharges 85 14-Day Followup 35 14-Day Followup 10-litation of Treatment 1-litation		Readmissions within 90 days	6					
14-Day Followup 14-Day Fo		Level of Functioning Improvement	80					
Halfway Level of Functioning improvement Right Planned Discharges 90 Employment 80 Em		Planned Discharges	85					
Halfway Level of Functioning improvement 80 Planned Discharges 90 Employment 80 Initiation of Treatment Engagement in Treatment Engagement in Treatment 20 37.3 3 8 37.5 9 101 101 100			35					
Halfway Level of Functioning Improvement Planned Discharges 90 Employment Initiation of Treatment Engagement in Treatment Coutpatient Level of Functioning Improvement Engagement in Treatment Level of Functioning Improvement Engagement in Treatment 20 37.3 3 3 8 37.5		Initiation of Treatment						
Planned Discharges 90 Employment 80 101 1		Engagement in Treatment						
Employment Inditation of Treatment Engagement in Treatment Dutpatient Level of Functioning Improvement 30 55.3 22 42 52.4 © Planned Discharges 35 47.9 14 32 43.8 © Planned Discharges 35 47.9 14 32 43.8 © Planned Discharges 36 47.9 14 32 43.8 © Planned Discharges 48.8 37.5 © Planned Discharges 48.8 37.5 © Planned Discharges 48.8 37.5 © Planned Discharges 48.8 9 101 90.	Halfway	Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment Comparison Compa		Planned Discharges	90					
Engagement in Treatment Evel of Functioning Improvement 30 55.3 22 42 52.4 © Planned Discharges 35 47.9 14 32 43.8 © Planned Discharges 35 47.9 14 32 43.8 © Planned Discharges 35 47.9 14 32 43.8 © Planned Discharges 36.3 38 37.5 © Planned Discharges 37.3 38 37.5 © Planned Discharges 37.5 Planned Discharges 37.5 Planned Discharges 38.9 101 91 9		Employment	80					
Outpatient Level of Functioning Improvement 30 55.3 22 42 52.4 © Planned Discharges 35 47.9 14 32 43.8 © Employment 20 37.3 3 8 37.5 © Initiation of Treatment 91.0 91 101 90.0 90.0								
Planned Discharges 35 47.9 14 32 43.8 © Employment 20 37.3 3 3 8 37.5 © Initiation of Treatment Engagement in Treatment Engagement in Treatment Engagement in Treatment Engagement in Treatment 86.3 89 101 88.1 © Long-Term Outcomes (CY00 Clients) Recidivism Sull Convictions Incarceration Post Discharge Mortality 0.2 Estate Average Mortality 0.2 Estate Average Post Treatment Average Post Discharge Finance Between Pre & Post Treatment Post Discharge Finance Pre & Post Treatment Post Discharge Finance Between Pre & Post Treatment Post Discharge Finance Finance Post Discharge Finance Finan		Engagement in Treatment						
Planned Discharges 35 47,9 14 32 43,8 © Employment 20 37.3 3 3 8 37.5 © Initiation of Treatment 991.0 91 101 90.1 © Engagement in Treatment 86.3 89 101 88.1 © Engagement in Treatment 90.0 0.0 0.0 0.0 © Engagement 90.0 0.0 0.0 0.0 0.0 © Engagement 90.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.	Outpatient	Level of Functioning Improvement	30	55.3	22	42	52.4	☺
Employment		Planned Discharges	35	47.9	14	32		
Engagement in Treatment 86.3 89 101 88.1 © Cong-Term Outcomes (CY00 Clients) State Average (%) DUI Convictions Incarceration Post Discharge Mortality DUI Convictions Engagement in Treatment Mortality State Average (%) State Average (%) State Average (%) State Average (%) Post Discharge Mortality State Average Mortality State Average Treatment Treatme		Employment	20	37.3	3	8	37.5	
Engagement in Treatment State Average Win Year before Treatment Win Year After Treatment Win Year After Treatment Win Year before Treatment Win Year After Year Following Win Year Beautiful Win Year Beautiful Win Y		Initiation of Treatment		91.0	91	101	90.1	
Recidivism Recidivism DUI Convictions Incarceration Post Discharge Mortality DUI Convictions State Average Average Mortality DUI Convictions Fost Discharge DUI Convictions Average Mortality DUI Convictions Fost Discharge Average		Engagement in Treatment		86.3	89	101	88.1	
Recidivism (%) (%) Treatment (%) Score to State Avg DUI Convictions Incarceration 6.5 3 0 0.0 ⓒ Post Discharge # Clients in Year before Treatment Treatmen	Long-Term (Outcomes (CY00 Clients)						Results Comparing
Post Discharge Mortality 0.2 State Average DII Convictions Aleadian Wages Aleadian Wages Clients With Wages Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Post Discharge Average Average Average Average Treatment Trea	Recidivism			(%)		Treatment	(%)	Score to State Avg
Post Discharge Mortality 0.2 State Average DUI Convictions Incarceration Median Wages Clients With Wages Clients With Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Post Treatment Average Average Average Average Average Average Treatment Treatment Year before Year following Treatment Year following Treatment Year following Year fol		DUI Convictions		6.5	3	0	0.0	☺
Post Discharge Year before Treatment Score Treatment Treatm		Incarceration						
Mortality 0.2 Treatment Mortality 0.2 Treatment Score Score to State Avg								
Difference Between Pre & Post Treatment Average DUI Convictions Incarceration Median Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Treatment State Average Treatment T	Post Dischar				Treatment	Treatment		
Difference Between Pre & Post Treatment Average DUI Convictions -7.38% 9.38% 3.13% -6.25% Incarceration 13.11% 0.00% 9.38% 9.38% 9.38% 9.38% 9.38% 9.38% 9.38% 9.38% Output Median Wages Clients With Wages -7.58% State Average Average Indicator Numerator Indicator Denominator Score Score to State Avg Indicator Score Results Comparing Score to State Avg Numerator Results Comparing Score to State Avg Score to State Avg Favorable Outcomes Service Quality Favorable Time to First Service		Mortality		0.2	32	0	0.0	☺
Incarceration In	Difference B	etween Pre & Post Treatment						
Median Wages \$555.10 \$2,986.60 \$3,864.70 \$878.10 © Clients With Wages 7.58% 56.25% 56.25% 0.00% © Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		DUI Convictions		-7.38%	9.38%	3.13%	-6.25%	8
Median Wages \$555.10 \$2,986.60 \$3,864.70 \$878.10 © Clients With Wages -7.58% 56.25% 56.25% 0.00% © Consumer Survey (FY02 Clients) State Average Indicator Numerator Denominator Score Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Incarceration		13.11%	0.00%	9.38%	9.38%	☺
Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Median Wages		\$555.10	\$2,986.60	\$3,864.70	\$878.10	
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service				-7.58%	56.25%	56.25%	0.00%	©
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service				State	Indicator	Indicator	Indicator	Results Comparing
Favorable Outcomes Service Quality Favorable Time to First Service	Consumer S	urvey (FY02 Clients)					Score	
Service Quality Favorable Time to First Service		Satisfaction						
Favorable Time to First Service		Favorable Outcomes						
Favorable Time to First Service		Service Quality						
Convenient Time		Favorable Time to First Service						
		Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

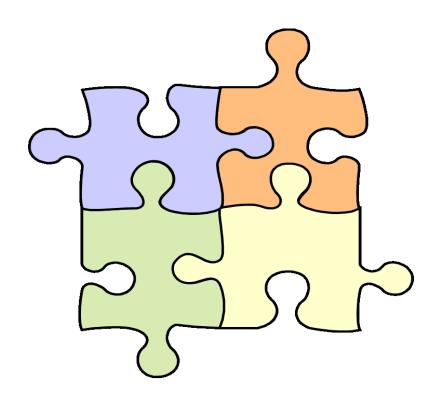
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o Mortality The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

12 & 12, INC. (640)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 12 & 12, INC. (640)

Drug Court Clients Clients Admitted and Served at the Agency (CY02)

9

Descriptive	Statis	tics (CY	02 Clients)											
		Sex (Age (Race (%	,		Home	less (%)
		Male	Female	0-1					Black	Nat Am	Asian	Hispanic		
Agency		78	22	10		0 0		78	11	11	0	0		0
State Avg		69	31		5 2	4 60		68	12	15	0	2		1
		IV Drug	<u> </u>			rug of Choic				ınant (%)	DOC C	ustody (%)	No	ASI (%)
Agency		History 0	Route 0	Alcohol	Meth	Cocaine	Marijuan			0		0		0
		31	24	44	0	11	100			2		7		13
State Avg		0.		61	35	16	54	1 2	3	2		1		13
		Οι	tpatient Staf	f Profile b	/ Degree		Outp	atient Sta	aff Profile	by Certifi	cation	SAS Tre	atment Fu	ınding FY02
		Associate		Master	Doctor	ate Total	CADC	CAC	CCM	CPS	Other			
	3	(0		1	0 4	3	0	0	0	0			\$9,600.00
					Clients	Admitted a	and Serve	d by Lev	el of Car	е				
Detox			Re	esidential			На	alfway			Ou	tpatient		
Clients			O Clie	ents		0	CI	ients		0	Clie	nts		9
Units of Service 0		ე Uni	Units of Service		0	0 Units of Service		0	Units of Service			153		
Avg Hours Per Client 0.0		ο Ανί	g Days Pe	r Client	0.0	A۱	vg Days F	Per Client	0.0	Avg	Hours Per C	lient	17.0	
Avg Daily Co	ensus		ο Ανί	Avg Daily Census		0	0 Avg Daily Census		0	Avg Daily Census		S	0	
							Discharge	es						
				De	etox		Residen	itial		Halfw	ay		Outpatie	ent
			N	%	State %	N	%	State %	Ī	٧ %	State	% N	%	State %
60 Complete	ed Trea	tment						100.0				4	44.4	40.4
61 Complete	ed Cou	rt Commitn	nent											8.2
62 Left ACA	/ 90 Da	iys												7.9
63 Moved														0.1
64 Transferr	ed													17.0
65 Incarcera	ated													12.7
66 Broke Ru	ıles											3	33.3	4.8
67 AWOL														7.0
68 Death														0.5
69 Failed to	-											2	22.2	1.4
91 Administr	rative D	ischarge												0.1
			Co	unt	Percent									
Clients Not S	Seen W	ithin 90 Da	ays	0	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy. DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

12 & 12, INC. (640)

Drug Court Clients

Indicator Number of Positive Summary Results =4 Number of Results Needing Improvement =0

				Sui	•		
Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80	24.1	1	1	100.0	☺
	Planned Discharges	85	96.6	1	1	100.0	☺
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	55.3	6	6	100.0	☺
	Planned Discharges	35	47.9	4	7	57.1	☺
	Employment	20					
	Initiation of Treatment						
	Engagement in Treatment						
Long-Term C	Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	ge			Year before Treatment	Year After Treatment		
	Mortality			rreatment	rreatment		
			.	Voor before	Voor following	Indicator	Deculto Comparing
Difference R	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Z.IIOIOIIOG D	DUI Convictions		Average				
	Incarceration						
	Median Wages						
	Clients With Wages						
Consumor S	urvey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
Oursumer 3	<u> </u>		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Convice Quality						
	Service Quality						
	Favorable Time to First Service						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

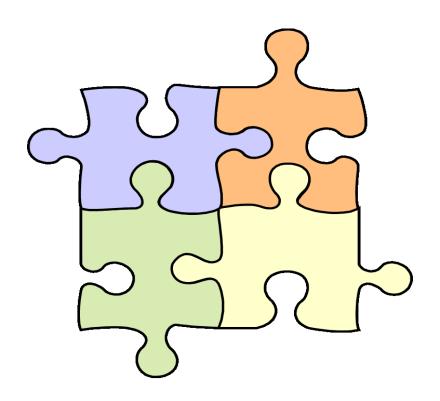
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

THE OAKS REHAB. SERVICES CTR (655)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 THE OAKS REHAB. SERVICES CTR (655)

Clients Admitted and Served at the Agency (CY02)

Descriptive	Statis	tics (CY	02 Clien	ts)												
		Sex	· ·			Age (%		_				Race (%			Home	less (%)
		Male	Female		0-17	18-25			White	Blac		Nat Am	Asian	Hispanic		
Agency		70	30		0	33	5 59	9	83		4	8	0	1		1
State Avg		69	31		5	24	1 60	0	68		12	15	0	2		1
			Use (%)				rug of Cho				Pregr	nant (%)	DOC C	ustody (%)	No	ASI (%)
Anamau		History 49	Route 37		Alcohol	Meth	Cocaine	Mariji		Other		1		4		0
Agency		31	3 <i>1</i> 24		46	62	4		72	18						
State Avg		31	24		61	35	16		54	23		2		7		13
		O	utpatient S	Staff F	Profile by	Degree			outpatient	Staff P	rofile b	oy Certific	cation	SAS Tre	atment Fu	ınding FY02
	None	Associat	te Bache	lors	Masters	Doctora	te Total	CAE	OC CA	AC .	ССМ	CPS	Other			
	0		0	2	4		0 6		2	0	0	1	4		:	\$100,931.00
						Clients	Admitted	and Se	rved by l	_evel o	f Care					
Detox				Res	idential				Halfway	'			Ou	tpatient		
Clients			0	Clien	nts		0		Clients			0	Clie	ents		118
Units of Ser	vice		0	Units	of Service	е	0		Units of	Servic	e	0	Uni	ts of Service		2,917
Avg Hours F	Per Clie	nt 0	.0	Avg I	Days Per	Client	0.0		Avg Da	ys Per	Client	0.0	Avg	Hours Per C	lient	24.7
Avg Daily C	ensus		0	Avg I	Daily Cen	sus	0		Avg Da	ily Cen	sus	0	Avg	Daily Censu	s	8
								Discha	arges							
					Det	ox		Resi	dential			Halfwa	ay	_	Outpatie	ent
				Ν	%	State %	N	%	State	e %	N	l %	State	e % N	%	State %
60 Complete	ed Trea	tment							100	0.0				30	36.1	40.4
61 Complete	ed Cour	rt Commiti	ment											6	7.2	8.2
62 Left ACA	√ 90 Da	ıys												20	24.1	7.9
63 Moved																0.1
64 Transfer	red													22	26.5	17.0
65 Incarcera	ated													5	6.0	12.7
66 Broke Ru	ules															4.8
67 AWOL																7.0
68 Death																0.5
69 Failed to	Begin ⁻	Treatment	t													1.4
91 Administ	rative D	ischarge														0.1
				Cou	nt Po	ercent										
Clients Not	Seen W	/ithin 90 D	ays		26	40.6										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 THE OAKS REHAB. SERVICES CTR (655)

Drug Court Clients

Improvement =5

Indicator Number of Positive Number of Results Needing

Summary Results =10

IIIL OAKO	REHAB: CERTICES OTH (COO)			Su	mmary Nesulis -	0 1111	oloveillelit –5
Indicators	S:						
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement	80	Ü				
DOTOX	Planned Discharges	80	100.0	1	1	100.0	☺
	14-Day Follow-up	25	48.0	1	1	100.0	©
	Initiation of Treatment	20	40.0	·	'	100.0	\oint_{\int_{\inttity}}}\int_{\int_{\int_{\inttity}}\int_{\int_{\int_{\inttity}}\int_{\int_{\int_{\inttity}}\int_{\int_{\inttity}\int_{\int_{\inttity}\int_{\int_{\inttity}\int_{\int_{\inttity}\int_{\int_{\inttity}\int_{\int_{\inttity}\int_{\inttity}\int_{\inttity}\int_{\inttity}\int_{\inttity}\int_{\inttity}\int_{\intity}\int_{\inttity}\int_{\inttity}\int_{\inttity}\inttity}\inttity}\intitititititititilititity}\intitititititititititititititititititit
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80	24.1	4	4	100.0	☺
	Planned Discharges	85	96.6	4	4	100.0	☺
	14-Day Followup	35	67.3	3	4	75.0	©
	Initiation of Treatment						· ·
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	55.3	15	48	31.3	☺
	Planned Discharges	35	47.9	15	48	31.3	⊗
	Employment	20	37.3	4	22	18.2	⊜
	Initiation of Treatment		91.0	40	48	83.3	8
	Engagement in Treatment		86.3	34	48	70.8	⊜
	Outcomes (CY00 Clients)		State Average	# in Year before Treatment	following	Indicator Score	Results Comparing
Recidivism			(%)	4	Treatment	(%)	Score to State Avg
	DUI Convictions		6.5	1	0	0.0	☺
	Incarceration						
				# Clients in Year before	# Deaths in Year After		
Post Dischar	rge			Treatment	Treatment		
	Mortality		0.2	5	0	0.0	☺
			State	Year before	Year following	Indicator	Results Comparing
Difference B	setween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.38%	20.00%	0.00%	-20.00%	☺
	Incarceration						
	Median Wages		\$555.10	\$3,537.80	\$4,685.90	\$1,148.20	©
	Clients With Wages		-7.58%	80.00%	60.00%	-20.00%	☺
Concumor S	survey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer 3			Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						

Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

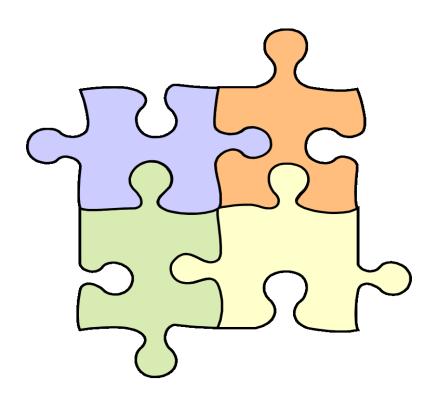
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

FAMILY CRISIS CTR, INC. (684)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 FAMILY CRISIS CTR, INC. (684)

Clients Admitted and Served at the Agency (CY02)

Descriptive	Statis	tics (CY	02 Client	s)												
		Sex (Age (_				Race (%			Home	eless (%)
		Male	Female		0-17	18-25			White	Bla		Nat Am	Asian	Hispanic		
Agency		70	30		0	36	57	,	61		2	26	0	4		1
State Avg		69	31		5	24	1 60)	68		12	15	0	2		1
		IV Drug		_			rug of Choi				Pregi	nant (%)	DOC C	ustody (%)	No	ASI (%)
Agency		History 38	Route 29	Α	Alcohol	Meth	Cocaine	Marij		Other		2		16		0
		31	24		48	42	6		46	43				7		13
State Avg		01	2-1		61	35	16		54	23		2		1		13
		Οι	utpatient St	aff P	rofile by I	Degree			Outpatient	Staff F	Profile I	by Certific	cation	SAS Tre	atment Fu	ınding FY02
	None	Associat	e Bachelo	ors I		Doctora	ate Total	CAE			CCM	CPS	Other			
	1		1 (3	2		0 10		1	0	2	0	4			\$91,000.00
						Clients	Admitted a	and Se	rved by I	Level	of Care)				
Detox				Resid	dential				Halfway	′			Ou	tpatient		
Clients			0 (Client	s		0		Clients			0	Clie	ents		121
Units of Ser	vice		0 ι	Jnits	of Servic	e	0		Units of	f Servic	ce	0	Uni	ts of Service		3,688
Avg Hours F	Per Clie	nt 0.	o A	Avg D	ays Per	Client	0.0		Avg Da	ys Per	Client	0.0	Avg	Hours Per C	Client	30.5
Avg Daily C	ensus		0 <i>A</i>	Avg D	aily Cen	sus	0		Avg Da	ily Cen	sus	0	Avg	Daily Censu	IS	10
								Discha	arges							
					Det	ОХ	. <u> </u>	Resi	idential		_	Halfwa	ау	_	Outpatie	ent
				N	%	State %	N	%	State	e %	Ν	۱ %	State	: % N	%	State %
60 Complete	ed Trea	tment							100	0.0				19	15.6	40.4
61 Complete	ed Cou	rt Commitr	nent											17	13.9	8.2
62 Left ACA	√ 90 Da	ıys												4	3.3	7.9
63 Moved																0.1
64 Transfer	red													65	53.3	17.0
65 Incarcera	ated													14	11.5	12.7
66 Broke Ru	ules															4.8
67 AWOL														1	0.8	7.0
68 Death														1	0.8	0.5
69 Failed to	Begin ⁻	Treatment												1	0.8	1.4
91 Administ	rative D	ischarge														0.1
			(Coun	t Pe	ercent										
Clients Not	Seen W	/ithin 90 D	ays -	2	0	16.4										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 FAMILY CRISIS CTR, INC. (684)

Drug Court Clients

Indicator Number of Positive Number of Results Needing Summary Results = 2 Number of Results Needing Improvement = 3

Indicators	s:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	55.3	36	77	46.8	☺
	Planned Discharges	35	47.9	17	101	16.8	⊗
	Employment	20	37.3	28	49	57.1	© _
	Initiation of Treatment		91.0	31	36	86.1	⊗
	Engagement in Treatment		86.3	27	36	75.0	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rge			Year before Treatment	Year After Treatment		
	Mortality			rreatment	rreatment		
			Ct-t-	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		State Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						-
	Incarceration						
	Median Wages						
	· ·						
	Clients With Wages						
Consumor	survey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
			Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

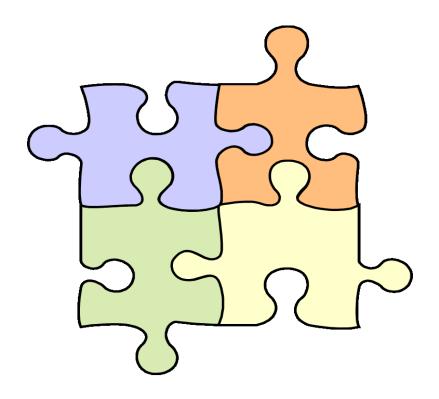
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

EAGLE RIDGE INSTITUTE (820)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 EAGLE RIDGE INSTITUTE (820)

Clients Admitted and Served at the Agency (CY02)

Descriptive	Statis	tics (CY	2 Clients)													
		Sex (%)			Age (%)		_				Race (%	b)		Home	less (%)
		Male	Female	0-		18-25	26+		Vhite	Black		Nat Am	Asian	Hispanic		
Agency		62	38		0	16	76		65	;	3	15	1	0		1
State Avg		69	31		5	24	60		68	12	2	15	0	2		1
		IV Drug l					g of Choic	• •			Pregn	ant (%)	DOC C	ustody (%)	No	ASI (%)
Agency		History 58	Route 49	Alcoho		eth C 32	Cocaine 10	Marijuan 6		ther 49		3		0		0
State Avg		31	24	61		35	16	5		23		2		7		13
J							10									
			tpatient Staff									y Certific		SAS Trea	atment Fu	inding FY02
	None 0	Associate		Maste	ers Do	octorate	i Total 0 4	CADC 1	CAC 0	; (CM 0	CPS 0	Other 0			\$80,000.00
	Ū		_				dmitted a	•	_	val of	-	Ü	· ·			ψου,σου.σο
Detox			Re	esidentia		ients A	umilleu a		alfway	vei oi	Care		Out	tpatient		
Clients				ents			_						Clie	•		
Units of Ser	vice		,	its of Se	nvice		0		lients	`		0		s of Service		99
Avg Hours F			-	g Days F		int (0.0		nits of S			0.0		Hours Per C	lient	5,292 53.5
Avg Daily Co		··· ().(g Days i		(0.0		vg Days vg Daily			0.0	ŭ	Daily Censu		55.5 14
		`	,,	<i>y</i> =, -				∽ Discharg	-	Cens	us	ŭ	9			
-					Detox			Resider				Halfwa	av		Outpatie	ent
			N	%	Sta	ate %	N	%	State 6	%	N		•	% N	%	State %
60 Complete	ed Trea	tment							100.0)				17	39.5	40.4
61 Complete	ed Cour	rt Commitm	nent											2	4.7	8.2
62 Left ACA	/ 90 Da	ıys														7.9
63 Moved																0.1
64 Transferr	red													1	2.3	17.0
65 Incarcera	ated													1	2.3	12.7
66 Broke Ru	ules													5	11.6	4.8
67 AWOL														15	34.9	7.0
68 Death														1	2.3	0.5
69 Failed to	Begin ⁻	Treatment												1	2.3	1.4
91 Administr	rative D	ischarge														0.1
			Co	unt	Perce	nt										
Clients Not S	Seen W	/ithin 90 Da	ays	24	41	1.4										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 EAGLE RIDGE INSTITUTE (820)

Drug Court Clients

 Indicator
 Number of Positive
 Number of Results Needing

 Summary
 Results =5
 Improvement =0

Indicators	3:						
Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	55.3	22	33	66.7	☺
	Planned Discharges	35	47.9	13	33	39.4	<u>©</u>
	Employment	20	37.3	4	19	21.1	☺
	Initiation of Treatment		91.0	57	62	91.9	©
	Engagement in Treatment		86.3	56	62	90.3	©
Long-Term (Outcomes (CY00 Clients)		State	# in Year before Treatment		Indicator Score	Results Comparing
Recidivism			Average (%)	rreatment	following Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in Year before	# Deaths in		
Post Discha	rge			Treatment	Year After Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
	Shorte War Wagoo						
Consumer S	eurvey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing Score to State Avg
	Satisfaction		Average	Numerator	Denominator	Score	Score to State Avg
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

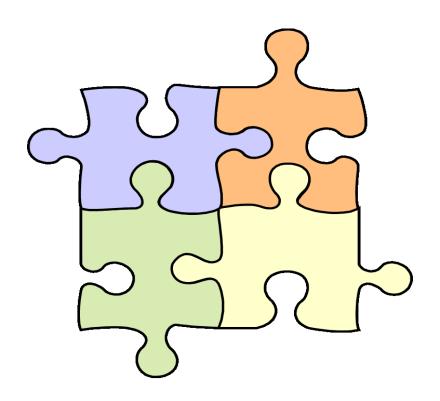
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

CAA TURNING POINT (901)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CAA TURNING POINT (901)

Drug Court Clients
Clients Admitted and Served
at the Agency (CY02)
82

Descriptive	Statis	tics (CY	02 Clients)											
		Sex (%)		Age (%					Race (%	,		Home	less (%)
		Male	Female	0-17			Whi		lack	Nat Am	Asian	Hispanic		
Agency		51	49	0	11	73	(66	29	5	0	0		1
State Avg		69	31	5	24	60	(88	12	15	0	2		1
		IV Drug				ug of Choic				nant (%)	DOC C	ustody (%)	No	ASI (%)
Agency		History 32	Route 26	Alcohol	Meth	Cocaine	Marijuana	Othe		5		11		0
		31	24	72	33	48	49	13		2		7		13
State Avg		01	2-7	61	35	16	54	23		2		,		13
		Οι	utpatient Staff	Profile by	Degree		Outpatio	ent Staf	f Profile	by Certific	cation	SAS Trea	atment Fu	ınding FY02
	None	Associat		Masters	Doctora	te Total		CAC	CCM	CPS	Other			
	1	(5	1		0 7	4	0	1	0	1			\$145,600.00
					Clients	Admitted a	nd Served b	y Leve	l of Care	e				
Detox			Re	sidential			Halfw	ay			Ou	tpatient		
Clients			0 Clie	ents		0	Clier	its		0	Clie	nts		82
Units of Ser	vice		0 Unit	ts of Servi	ce	0	Units	of Ser	vice	0	Unit	s of Service		3,407
Avg Hours F	Per Clie	nt 0.	0 Avg	Days Per	Client	0.0	Avg	Days Pe	er Client	0.0	Avg	Hours Per C	lient	41.5
Avg Daily C	ensus		0 Avg	Daily Cer	isus	0	Avg	Daily C	ensus	0	Avg	Daily Census	3	9
						I	Discharges							
				Det	юх		Residentia			Halfwa	ay		Outpatie	ent
			N	%	State %	N	% St	ate %	1	٧ %	State	% N	%	State %
60 Complete	ed Trea	tment					•	0.00				34	53.1	40.4
61 Complete	ed Cour	t Commitr	ment									1	1.6	8.2
62 Left ACA	/ 90 Da	iys										6	9.4	7.9
63 Moved														0.1
64 Transferr	red											3	4.7	17.0
65 Incarcera	ated											17	26.6	12.7
66 Broke Ru	ules													4.8
67 AWOL												1	1.6	7.0
68 Death												1	1.6	0.5
69 Failed to	Begin ⁻	Treatment										1	1.6	1.4
91 Administ	rative D	ischarge												0.1
			Cou	unt P	ercent									
Clients Not	Seen W	ithin 90 D	ays	1 -	2.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CAA TURNING POINT (901)

Drug Court Clients

Indicator Number of Positive Number of Results Needing Summary Results =6 Number of Results Needing Improvement =6

Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	55.3	34	49	69.4	☺
	Planned Discharges	35	47.9	29	40	72.5	©
	Employment	20	37.3	11	28	39.3	☺
	Initiation of Treatment		91.0	50	55	90.9	8
	Engagement in Treatment		86.3	48	55	87.3	©
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions		6.5	7	1	14.3	8
	Incarceration		40.0	3	1	33.3	☺
	modrooration			# Clients in	# Deaths in	00.0	
Post Dischar	rao			Year before	Year After		
Post Dischar			0.2	Treatment	Treatment	0.0	
	Mortality		0.2	59	0	0.0	☺
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions		-7.38%	11.86%	8.47%	-3.39%	8
	Incarceration		13.11%	5.08%	25.42%	20.34%	8
	Median Wages		\$555.10	\$2,661.40	\$2,647.80	-\$13.60	8
	Clients With Wages		-7.58%	62.71%	54.24%	-8.47%	⊗
			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		Ţ.				
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						

Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

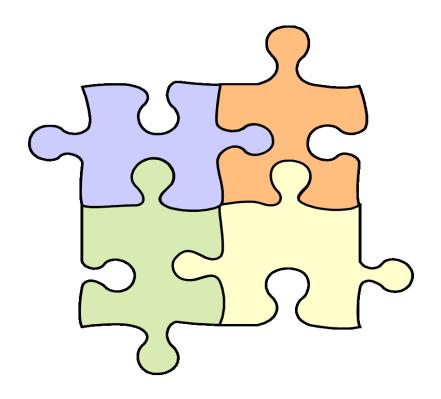
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

METRO TULSA SUBSTANCE ABUSE SERVICE (904)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 METRO TULSA SUBSTANCE ABUSE SERVICE (904)

Drug Court Clients
Clients Admitted and Served
at the Agency (CY02)
223

Section Sec		J _ U/\	0000.7				J ((()	,							22	23				
Maile Female Maile Female Maile Female Maile Female Maile	Descriptive	Statis	tics (CY	02 Clients)																
Agency 75 25 0 23 60 60 26 7 0 5 3 3 3 3 3 3 3 1 5 24 60 68 12 15 0 2 1										_								Home	eless (%)	
State Avg																Hispa			0	
None																				
History Route Alcohol Meth Cocaine Marijuana Chter 16 0 0 5 18 State Avg 31 24 61 35 36 54 23 2 2 7 3 32 32 32 3	State Avg		69	31		5	24	4	60		68	}	12	15	0		2		1	
Agency 15 10 63 21 25 47 16 0 5 18 Cutpatient Staff Profile by Users Cutpatient Staff Profile by Users Cutpatient Staff Profile by Users Cutpatient Staff Profile by Certification Certification Certification Certification Certification Certification Cellent Cellent <th colspan<="" td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>nant (%)</td><td>DOC (</td><td>Custody</td><td>(%)</td><td>No</td><td>ASI (%)</td></th>	<td></td> <td>nant (%)</td> <td>DOC (</td> <td>Custody</td> <td>(%)</td> <td>No</td> <td>ASI (%)</td>														nant (%)	DOC (Custody	(%)	No	ASI (%)
State Avg 31 24 61 35 16 54 23 2 7 13	Amanau									Mariju				0			E		10	
None Associate Backlors Masters Decrore Total CADC CAC CCM CPS Other COM CPS Other CADC CAC CAM CPS Other CAM																				
None Associate Bachelors Masters Doctorate Total CADC CAC CCM CPS Other CCM CPS Other CCM CPS Other CCM CPS CM CM CM CM CM CM CM C	State Avg		31	24	6	31	35		16		54	23		2			1		13	
Clients Admitted and Served by Level of Care Detox Residential Halfway Outpatient Clients Outpatient			O	utpatient Staf	f Profil	e by I	Degree			O	utpatien	t Staff	Profile	by Certifi	cation	SA	S Treat	ment Fι	unding FY02	
Detox Residential Palfway Outpatient		None	Associat	te Bachelors	Mas	sters	Doctora	ate 1	Total				CCM	CPS	Other					
Detox Residential Halfway Outpatient Clients 0 Clients 0 Clients 223 Units of Service 0 Units of Service 28,888 Avg Hours Per Client 0.0 Avg Days Per Client 0.0 0.0		0		3 5		0		0	8	0		0	1	1	0				\$252,800.00	
Clients 0 Clients 0 Clients 0 Clients 0 Clients 0 Clients 223							Clients	Adm	nitted a	nd Ser	ved by	Level	of Care	e						
Units of Service 0 Units of Service 0 Units of Service 0 Units of Service 28,888 Avg Hours Per Client 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Hours Per Client 129.5 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 79 Discharges Discharges Discharges Discharges Discharges Discharges Discharges Discharges Discharges N % State % N % State % N % State % 60 Completed Treatment 10 Dio. 100.0 41 43.6 40.4	Detox			R	esiden	tial			•		Halfwa	y			0	utpatient				
Units of Service 0 Units of Service 0 Units of Service 28,888 Avg Hours Per Client Avg Daily Census 0 Avg Days Per Client Avg Daily Census 0.0 Avg Daily Census 0 Avg Daily Census 79 Discharges Detox Residential Halfway Outpatient 60 Completed Treatment 100.0 41 43.6 40.4 61 Completed Court Commitment 100.0 41 43.6 40.4 62 Left ACA/ 90 Days 7.9 7.9 63 Moved 10 10.6 8.2 65 Incarcerated 4 4.3 17.0 65 Incarcerated 26 27.7 12.7 66 Broke Rules 4.8 4.8 67 AWOL 11 11.7 7.0 68 Death 0.5 0.5 69 Failed to Begin Treatment 2 2.1 1.4 91 Administrative Discharge 0.1 0.1	Clients			0 Cli	ents			0)		Clients	3		0	Cli	ents			223	
Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 79 Detox Residential Halfway Outpatient	Units of Ser	vice		0 Un	its of S	Servic	e	0)		Units o	of Serv	ice	0	Ur	nits of Se	rvice		28,888	
Detox Residential Halfway Outpatient	Avg Hours F	Per Clie	nt 0	.0 Av	g Days	Per	Client	0.0)		Avg Da	ays Pe	r Client	0.0	Av	g Hours	Per Clie	ent	129.5	
Detox Residential Halfway Outpatient	Avg Daily C	ensus		0 Av	g Daily	/ Cen	sus	0)		Avg Da	aily Ce	nsus	0	Av	g Daily (Census		79	
N % State % State										Discha	rges									
60 Completed Treatment 100.0 41 43.6 40.4 61 Completed Court Commitment 10 10.0 41 43.6 40.4 61 Completed Court Commitment 10 10.6 8.2 62 Left ACA/ 90 Days 7.9 63 Moved 0.1 64 Transferred 4 4.3 17.0 65 Incarcerated 26 27.7 12.7 66 Broke Rules 4.8 67 AWOL 11 11.7 7.0 68 Death 0.5 Failed to Begin Treatment 2 2 2.1 1.4 91 Administrative Discharge 0.1 Count Percent						Det	ЭX	_		Resid	lential			Halfw	ay			Outpatie	ent	
61 Completed Court Commitment 62 Left ACA/ 90 Days 63 Moved 64 Transferred 65 Incarcerated 65 Incarcerated 66 Broke Rules 67 AWOL 68 Death 69 Failed to Begin Treatment 91 Administrative Discharge Note of the count of the co				N	9	6	State %		N	%	Stat	te %	1	٧ %	Stat	te %	N	%	State %	
62 Left ACA/ 90 Days 63 Moved 63 Moved 64 Transferred 65 Incarcerated 65 Incarcerated 66 Broke Rules 67 AWOL 67 AWOL 68 Death 69 Failed to Begin Treatment 91 Administrative Discharge Note	60 Complete	ed Trea	tment								10	0.0					41	43.6	40.4	
63 Moved 64 Transferred 65 Incarcerated 65 Incarcerated 66 Broke Rules 67 AWOL 67 AWOL 69 Failed to Begin Treatment 69 Failed to Begin Treatment 60 Failed to Begin Treatment 61 Failed to Begin Treatment 62 Failed to Begin Treatment 63 Moved 64 Failed to Begin Treatment 65 Failed to Begin Treatment 66 Failed to Begin Treatment 67 Failed to Begin Treatment 68 Failed to Begin Treatment 69 Failed to Begin Treatment 60 Failed to Begin Treatment 60 Failed to Begin Treatment 61 Failed to Begin Treatment 62 Failed to Begin Treatment 63 Moved 64 Failed to Begin Treatment 65 Failed to Begin Treatment 66 Failed to Begin Treatment 67 Failed to Begin Treatment 68 Failed to Begin Treatment 69 Failed to Begin Treatment 69 Failed to Begin Treatment 60 Failed to Begin Treatment 61 Failed to Begin Treatment 61 Failed to Begin Treatment 62 Failed to Begin Treatment 63 Failed to Begin Treatment 64 Failed to Begin Treatment 65 Failed to Begin Treatment 66 Failed to Begin Treatment 67 Failed to Begin Treatment 67 Failed to Begin Treatment 68 Failed to Begin Treatment 69 Failed to Begin Treatment 60 Failed to Begin Treatmen	61 Complete	ed Cour	t Commit	ment													10	10.6	8.2	
64 Transferred	62 Left ACA	/ 90 Da	ys																7.9	
65 Incarcerated 66 Broke Rules 67 AWOL 68 Death 69 Failed to Begin Treatment 91 Administrative Discharge Count Percent 26 27.7 12.7 4.8 4.8 67 AWOL 11 11.7 7.0 0.5 69 Death 12 2 2.1 1.4 91 Administrative Discharge	63 Moved																		0.1	
66 Broke Rules 4.8 67 AWOL 11 11.7 7.0 68 Death 0.5 69 Failed to Begin Treatment 2 2.1 1.4 91 Administrative Discharge 0.1 Count Percent	64 Transferr	ed															4	4.3	17.0	
67 AWOL 11 11.7 7.0 68 Death 0.5 69 Failed to Begin Treatment 2 2.1 1.4 91 Administrative Discharge 0.1 Count Percent	65 Incarcera	ated															26	27.7	12.7	
68 Death 68 Death 69 Failed to Begin Treatment 91 Administrative Discharge Count Percent 0.5 0.5 0.7 0.7 0.8 0.9 0.1	66 Broke Ru	ıles																	4.8	
69 Failed to Begin Treatment 91 Administrative Discharge Count Percent	67 AWOL																11	11.7	7.0	
91 Administrative Discharge 0.1 Count Percent	68 Death																		0.5	
Count Percent	69 Failed to	Begin 7	Freatment	:													2	2.1	1.4	
	91 Administ	rative D	ischarge																0.1	
Clients Not Seen Within 90 Days 48 45.7				Co	unt	Pe	ercent													
	Clients Not	Seen W	ithin 90 D	ays	48		45.7													

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

METRO TULSA SUBSTANCE ABUSE SERVICE (904)

Drug Court Clients

Improvement =4

Indicator Number of Positive Number of Results Needing

Summary Results =13

Indicators: State State Indicator Indicator Indicator Results Comparing **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std **Detox** Level of Functioning Improvement 80 85.7 12 13 92.3 \odot Planned Discharges 80 0 100.0 52 52 100.0 25 14-Day Follow-up 24 48.0 11 45.8 \odot Initiation of Treatment 42.9 3 7 42.9 0 **Engagement in Treatment** 42.9 3 7 42.9 0 Residential Readmissions within 30 days 2 Readmissions within 90 days 6 Level of Functioning Improvement 80 Planned Discharges 85 14-Day Followup 35 Initiation of Treatment **Engagement in Treatment** 80 Halfway Level of Functioning Improvement Planned Discharges 90 **Employment** 80 Initiation of Treatment **Engagement in Treatment** Outpatient Level of Functioning Improvement 30 55.3 17 82 8 20.7 Planned Discharges 35 47.9 64 79 81.0 0 Employment 20 37.3 6 27 22.2 0 Initiation of Treatment 91.0 99 110 90.0 (3) **Engagement in Treatment** 86.3 99 110 90.0 \odot Indicator State # in Year before # in Year Long-Term Outcomes (CY00 Clients) Score **Results Comparing** Average Treatment following Score to State Avg (%) Recidivism (%) Treatment 5 6.5 0 0.0 **DUI Convictions** 10 40.0 4 40.0 0 Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment Treatment 0.0 Mortality 0.2 89 0 \odot Year before Year following Indicator Results Comparing State Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average 5.62% **DUI Convictions** -7.38% 4.49% -1.12% (3) 11.24% Incarceration 12.36% 13.11% 23.60% 0 \$2,389.70 \odot Median Wages \$555.10 \$3,507.90 \$1.118.20 -7.58% 73.03% 59.55% -13.48% Clients With Wages 8 State Indicator Indicator Indicator **Results Comparing Consumer Survey (FY02 Clients)** Numerator Denominator Score to State Avg Score Average Satisfaction **Favorable Outcomes** Service Quality Favorable Time to First Service

Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

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Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

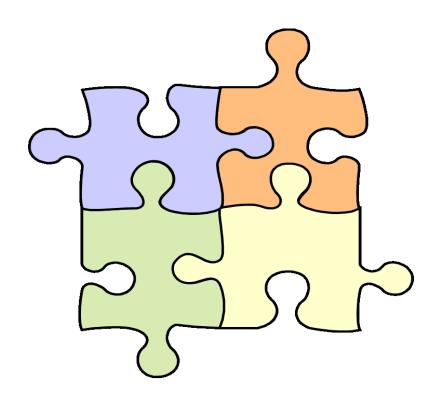
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

Clients Admitted and Served at the Agency (CY02)

MUSKOGE	E CO	UNIYC	DUNCIL OF	YOUTH	SERVICE	S (905)					40)		
Descriptive	Statis	tics (CY	02 Clients)											
		Sex (%)		Age (%))				Race (%	6)		Hon	neless (%)
		Male	Female	0-17		26+			lack	Nat Am	Asian	Hispanic		
Agency		58	43	0	18	78		53	20	28	0	0		5
State Avg		69	31	5	24	60		68	12	15	0	2		1
		IV Drug	Use (%)		Dru	g of Choic	ce (%)		Preg	nant (%)	DOC C	sustody (%)	Ν	lo ASI (%)
		History	Route	Alcohol		Cocaine	Marijuana	Othe						_
Agency		58	43	43	53	23	48	40		10		15		0
State Avg		31	24	61	35	16	54	23		2		7		13
		Οι	ıtpatient Staff	Profile by	Degree		Outpa	tient Staf	f Profile	by Certifi	cation	SAS Trea	atment I	Funding FY02
	None	Associat	e Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other			
	0	(3	1		0 4	1	0	2	0	0			\$64,000.00
					Clients A	dmitted a	and Served	by Level	of Care	€				
Detox			Re	esidential			Half	fway			Ou	ıtpatient		
Clients			0 Clie	ents		0	Clie	ents		0	Clie	ents		40
Units of Serv	vice		0 Uni	ts of Servi	ce	0	Uni	ts of Serv	vice	0	Uni	ts of Service		2,640
Avg Hours F	er Clie	nt 0.	0 Avg	g Days Per	Client	0.0	Avg	Days Pe	er Client	0.0	Avg	g Hours Per C	lient	66.0
Avg Daily Co	ensus		0 Ανί	g Daily Cer	nsus	0	Αv	Daily Ce	ensus	0	Avg	Daily Census	3	7
							Discharges	•						
			_	Det	tox		Residenti	al		Halfw	ay		Outpa	tient
			N	%	State %	N	%	State %	1	٧ %	State	e % N	%	State %
60 Complete	ed Trea	tment												
61 Complete	ed Cour	t Commitr	nent											
62 Left ACA	/ 90 Da	ys												
63 Moved														
64 Transferr	ed													
65 Incarcera	ited													
66 Broke Ru	ıles													
67 AWOL														
68 Death														
69 Failed to	Begin 1	reatment [

General Notes:

91 Administrative Discharge

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy. DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

100.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

12

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

Drug Court Clients

Indicator Number of Positive Number of Results Needing Summary Results =6 Number of Results Needing Improvement =2

					,	<u> </u>	
Indicators		-	-				
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
		Standard	Average	Numerator	Denominator	Score	Score to State Stu
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
	3.3.						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment	80					
	Engagement in Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	20	55.0	0	0		
Outpatient	Planned Discharges	30 35	55.3	2	2	100.0	©
	_		47.9	1	2	50.0	☺
	Employment Initiation of Treatment	20	91.0	47	10	04.4	_
				17	18	94.4	©
	Engagement in Treatment		86.3	16	18	88.9	☺
I ong-Term (Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	
Long Tomic	varioumes (0 100 onems)		Average	Treatment	following	Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	ge			Year before	Year After		
	Mortality		0.2	Treatment 1	Treatment 0	0.0	☺
							•
							D " O '
Difforonce B	etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Difference D			Average	ricamon	rreatment	00010	coole to clate 7 wg
	DUI Convictions			0.00%			0
	Incarceration		13.11%		100.00%	100.00%	8
	Median Wages		\$555.10	\$0.00	\$0.00	\$0.00	⊜
	Clients With Wages		-7.58%	0.00%	0.00%	0.00%	☺
			0454-	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		State Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		7.170.agc				-
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

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 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
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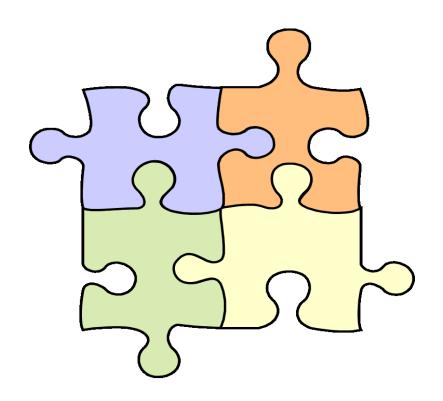
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- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

NORMAN ALCOHOL INFORMATION CTR (906)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NORMAN ALCOHOL INFORMATION CTR (906)

Drug Court Clients Clients Admitted and Served at the Agency (CY02)

					,	,							1 4	•		
Descriptive	Statis			ents)												
		Sex				Age (_			Race (%			Home	eless (%)
		Male	Femal		0-1			26+			Black	Nat Am 3	Asian	Hispanic		4
Agency		72	2			6 33		35		89	4		0	0		1
State Avg		69	3	1		5 24	4	60		68	12	15	0	2		1
		IV Drug	Use (%	<u>)</u>			rug o	f Choic	e (%)		Pre	egnant (%)	DOC C	ustody (%)	No	ASI (%)
A		History	Rout		Alcohol	Meth		caine	Marijuana	Oth		2		0		20
Agency		15 31	10 24		63	26		15	76	3		3		6		22
State Avg		31	۷,	+	61	35		16	54	2	3	2		7		13
		0	utpatien	t Staff	Profile by	y Degree			Outpa	tient Sta	ıff Profil	e by Certifi	cation	SAS Trea	tment Fi	unding FY02
	None	Associa	ite Bac	helors	Masters	s Doctora	ate 1	Total	CADC	CAC	CCN		Other	07.10 1.100		
	4		0	5		7	0	16	12	0	(0 2	4			\$112,100.00
						Clients	Adm	nitted a	nd Served	by Leve	el of Ca	re				
Detox				Re	sidential				Half	way			Ou	tpatient		
Clients			0	Clie	ents		0		Clie	ents		0	Clie	ents		72
Units of Ser	vice		0	Uni	ts of Serv	ice	0		Uni	ts of Se	rvice	0	Uni	ts of Service		4,198
Avg Hours F	Per Clie	nt o	0.0	Avg	Days Pe	r Client	0.0		Avg	Days F	er Clie	nt 0.0	Avg	Hours Per Cl	ient	58.3
Avg Daily C	ensus		0	Avg	Daily Ce	ensus	0		Avg	Daily C	Census	0	Avg	Daily Census		12
									Discharges	;						
					De	etox	_		Residenti	al		Halfw	ay		Outpatie	ent
				N	%	State %	_	N	% 5	State %		N %	State	% N	%	State %
60 Complete	ed Trea	tment								100.0				23	56.1	40.4
61 Complete	ed Cour	t Commit	ment											4	9.8	8.2
62 Left ACA	√ 90 Da	ıys												4	9.8	7.9
63 Moved																0.1
64 Transferr	red													3	7.3	17.0
65 Incarcera	ated													4	9.8	12.7
66 Broke Ru	ules													1	2.4	4.8
67 AWOL																7.0
68 Death																0.5
69 Failed to	•													2	4.9	1.4
91 Administ	rative D	ischarge														0.1

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

26.5

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

q

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NORMAN ALCOHOL INFORMATION CTR (906)

Drug Court Clients

Indicator Number of Positive Number of Results Needing
Summary Results =9 Improvement =3

Indicators		04-4-	01-1-	la di a atau	La dia atau	la dia atau	Descrite Occurrencies		
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std		
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment	80 80 25							
	Engagement in Treatment								
Residential	Readmissions within 30 days	2							
	Readmissions within 90 days	6							
	Level of Functioning Improvement	80							
	Planned Discharges	85							
	14-Day Followup Initiation of Treatment	35							
	Engagement in Treatment								
Halfway	Level of Functioning Improvement	80							
	Planned Discharges	90							
	Employment	80							
	Initiation of Treatment								
	Engagement in Treatment								
Outpatient	Level of Functioning Improvement	30	55.3	19	25	76.0	©		
	Planned Discharges	35	47.9	12	22	54.5	☺		
	Employment	20	37.3	2	5	40.0	☺		
	Initiation of Treatment		91.0	6	6	100.0	©		
	Engagement in Treatment		86.3	6	6	100.0	☺		
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing		
Recidivism			(%)		Treatment	(%)	Score to State Avg		
	DUI Convictions		6.5	1	0	0.0	☺		
	Incarceration		40.0	1	1	100.0	⊗		
Post Dischar	rge			# Clients in Year before Treatment	# Deaths in Year After Treatment				
	Mortality		0.2	10	0	0.0	☺		
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg		
	DUI Convictions		-7.38%	10.00%	0.00%	0.00%	8		
	Incarceration		13.11%	10.00%	20.00%	10.00%	☺		
	Median Wages		\$555.10	\$3,128.30	\$2,681.30	-\$447.00	⊗		
	Clients With Wages		-7.58%	80.00%	90.00%	10.00%	☺		
Consumer S	urvey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing		
			Average	Numerator	Denominator	Score	Score to State Avg		
	Satisfaction								
	Favorable Outcomes								
	Service Quality								
	Favorable Time to First Service								
	Convenient Time								

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

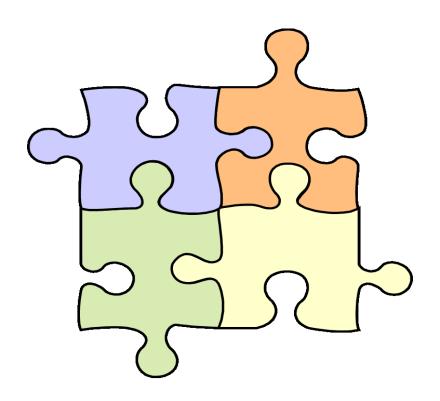
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

N.E. OK COUNCIL ON ALCOHOLISM (907)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 N.E. OK COUNCIL ON ALCOHOLISM (907)

Clients Admitted and Served at the Agency (CY02)

Descriptive	Statis	tics (CY	02 Clients													
		Sex	· ·			Age (%						Race (%			Home	less (%)
		Male	Female		0-17	18-25		6+	White	Bla		Nat Am	Asian	Hispanic		
Agency		62	38		0	30) (65	74		3	23	0	0		0
State Avg		69	31		5	24	1 (60	68		12	15	0	2		1
		IV Drug	<u> </u>				rug of Ch				Pregi	nant (%)	DOC C	ustody (%)	No	ASI (%)
Agency		History 32	Route 19	Alco	hol 12	Meth 30	Cocaine 0	e Marij	uana 39	Other 12		1		0		0
State Avg		31	24		51	35	16		54	23		2		7		13
3							10									
			utpatient Sta			_			Outpatien					SAS Trea	tment Fu	ınding FY02
	None 1		te Bachelor 0 4	s Mas	sters 1	Doctora	ate Total			4С 0	CCM 0	CPS 0	Other 2			\$76,160.00
						Cliente	Admitted		•		_		-			Ψ10,100.00
Detox			R	esiden	tial	Onenta	Admittet	a ana oc	Halfway		or oare	'	Out	tpatient		
Clients			0 Cli	ents			0		Clients			0	Clie	nts		 69
Units of Ser	vice		0	Units of Service		0		Units of Service		00	0	Units of Service			3,142	
	Avg Hours Per Client 0.0		•	Avg Days Per Client Avg Daily Census		0.0		Avg Days Per Client Avg Daily Census			0.0		Avg Hours Per Client		45.5	
_						0.0							vg Daily Census		45.5 9	
								Disch	_	,			_	•		
					Deta	ОХ			idential			Halfwa	ay		Outpatie	ent
			1	1 %	6	State %	N	%	State	e %	N	l %	State	% N	%	State %
60 Complete	ed Trea	tment							100	0.0				29	51.8	40.4
61 Complete	ed Cou	rt Commiti	ment													8.2
62 Left ACA	√ 90 Da	ıys												10	17.9	7.9
63 Moved																0.1
64 Transfer	red													11	19.6	17.0
65 Incarcera	ated													3	5.4	12.7
66 Broke Ru	ules													2	3.6	4.8
67 AWOL														_	0.0	7.0
68 Death																0.5
69 Failed to	Begin ⁻	Treatment	:											1	1.8	1.4
91 Administ	_															0.1
			Co	ount	Pe	ercent										
Clients Not	Seen W	/ithin 90 D	ays	0		0.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 N.E. OK COUNCIL ON ALCOHOLISM (907)

Drug Court Clients

Indicator Number of Positive Number of Results Needing
Summary Results =13 Improvement =1

la dia atawa											
Indicators		State	State	Indicator	Indicator	Indicator	Results Comparing				
Snort-Term	Outcomes (CY02 Clients)	Standard	Average		Denominator	Score	Score to State Std				
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	80 80 25									
	Engagement in Frederich										
Residential	Readmissions within 30 days	2									
	Readmissions within 90 days	6									
	Level of Functioning Improvement	80	24.1	6	7	85.7	☺				
	Planned Discharges	85	96.6	6	7	85.7	☺				
	14-Day Followup Initiation of Treatment Engagement in Treatment	35									
11-16	Laurel of Europhysical Insurance and	80									
Halfway	Level of Functioning Improvement										
	Planned Discharges	90									
	Employment Initiation of Treatment	80									
	Engagement in Treatment										
Outpatient	Level of Functioning Improvement	30	55.3	21	31	67.7	☺				
	Planned Discharges	35	47.9	17	31	54.8	☺				
	Employment	20	37.3	5	12	41.7	☺				
	Initiation of Treatment		91.0	34	35	97.1	☺				
	Engagement in Treatment		86.3	33	35	94.3	☺				
Long-Term (Outcomes (CY00 Clients)		State Average (%)	# in Year before Treatment	# in Year following Treatment	Indicator Score (%)	Results Comparing Score to State Avg				
Reciaivioni	DUI Convictions		6.5	2	0	0.0	⊚				
	Incarceration		40.0	3	0	0.0	©				
Post Discha				# Clients in Year before Treatment	# Deaths in Year After Treatment						
	Mortality		0.2	45	0	0.0	☺				
Difference B	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg				
	DUI Convictions		-7.38%	4.44%	2.22%	-2.22%	⊗				
	Incarceration		13.11%	6.67%	13.33%	6.67%	©				
	Median Wages		\$555.10	\$1,828.80	\$2,864.00	\$1,035.30	©				
	Clients With Wages		-7.58%	68.89%	62.22%	-6.67%	☺				
Consumer Survey (FY02 Clients)			State	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg				
	Satisfaction		Average	Numerator	Denominator	00016	Score to State Avg				
	Favorable Outcomes										
	Service Quality										
	Favorable Time to First Service										

Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

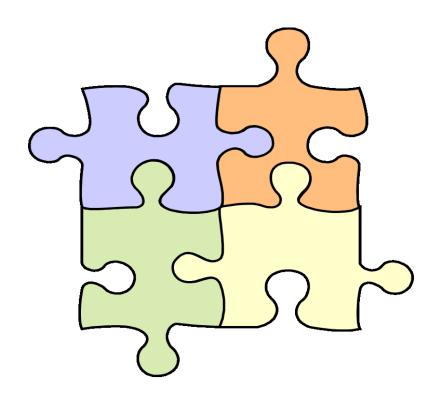
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

DRUG RECOVERY, INC. (910)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 DRUG RECOVERY, INC. (910)

Clients Admitted and Served at the Agency (CY02)

Descriptive	Statis	tics (CY	02 Clients)												
		Sex	· ·			Age (_				Race (%			Home	eless (%)
		Male	Female		0-17	18-25			White	Bla		Nat Am	Asian	Hispanic		
Agency		49	51		0	11	78		54		39	4	0	3		0
State Avg		69	31		5	24	1 60		68		12	15	0	2		1
			Use (%)	_			rug of Choic				Pregi	nant (%)	DOC C	ustody (%)	No	ASI (%)
Agency		History 35	Route 31	Al	cohol 60	Meth 29	Cocaine 49	Mariji	uana 60	Other 19		1		0		0
State Avg		31	24		61	35	16		54	23		2		7		13
		0	utnotiont Cto	off Dr.				_								
	None		utpatient State te Bachelor				ate Total	CAE	Outpatient OC CA		CCM	oy Certific	Other	SAS Trea	tment Fu	ınding FY02
	0		0 7		2	Doctora	0 9			0	0	0	0			\$145,600.00
						Clients	Admitted a	and Se	rved by l	_evel c	of Care					
Detox			F	Resid	ential				Halfway	1			Out	tpatient		
Clients			0 C	lients	;		0		Clients			0	Clie	nts		80
Units of Ser			0 U	Units of Service		0	Units of Service			ce	0	Units of Service 3.			3,780	
Avg Hours F	Per Clie	nt o	.0 A	Avg Days Per Client Avg Daily Census		0.0	Avg Days Per Client Avg Daily Census			0.0	Avg	Avg Hours Per Clie		47.3		
Avg Daily C	ensus		0 A			0				0	Avg	Avg Daily Census		10		
								Discha	arges							
			_		Det	ox		Resi	dential			Halfwa	ay		Outpatie	ent
				N	%	State %	N	%	State	e %	Ν	l %	State	% N	%	State %
60 Complete	ed Trea	tment							100	0.0				35	60.3	40.4
61 Complete	ed Cou	rt Commit	ment													8.2
62 Left ACA	V 90 Da	ıys														7.9
63 Moved																0.1
64 Transfer	red													1	1.7	17.0
65 Incarcera	ated													3	5.2	12.7
66 Broke Ru	ules													17	29.3	4.8
67 AWOL														2	3.4	7.0
68 Death																0.5
69 Failed to	Begin ⁻	Treatment	t													1.4
91 Administ	-															0.1
			С	ount	Pe	ercent										
Clients Not	Seen W	/ithin 90 D	ays —	C) _	0.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 DRUG RECOVERY, INC. (910)

Drug Court Clients

Indicator Number of Positive Number of Results Needing
Summary Results =9 Improvement =7

Indicators	:											
Short-Term	Outcomes (CY02 Clients)	State	State	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std					
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	Standard 80 80 25	Average	Numerator	Denominator	Score	Score to State Stu					
Residential	Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	2 6 80 85 35	7.9 24.1 96.6 67.3	1 3 3 3	5 3 3 5	20.0 100.0 100.0 60.0	(S) (S) (S) (S)					
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	80 90 80										
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	30 35 20	55.3 47.9 37.3 91.0 86.3	36 27 12 40 38	38 38 20 42 42	94.7 71.1 60.0 95.2 90.5	© © © ©					
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing					
Recidivism Post Discha	DUI Convictions Incarceration rge Mortality		(%) 6.5 40.0	4 7 # Clients in Year before Treatment 65	Treatment 2 6 # Deaths in Year After Treatment 0	(%) 50.0 85.7	Score to State Avg					
Difference B	etween Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages		State Average -7.38% 13.11% \$555.10 -7.58%	Year before Treatment 6.15% 10.77% \$2,271.70 69.23%	Year following Treatment 4.62% 33.85% \$2,449.40 44.62%	Indicator Score -1.54% 23.08% \$177.70 -24.62%	Results Comparing Score to State Avg (a) (b) (c) (c)					
Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service			State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg					

Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

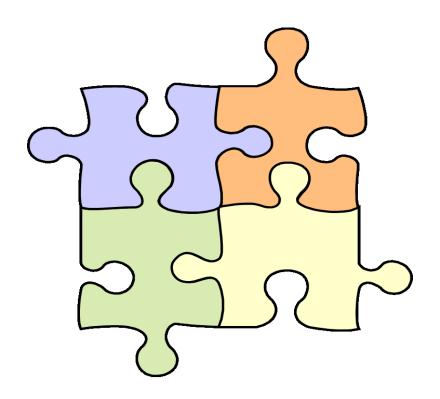
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

ADA AREA CHEMICAL DEP. CTR (914)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 ADA AREA CHEMICAL DEP. CTR (914)

Drug Court Clients
Clients Admitted and Served
at the Agency (CY02)

Descriptive	Statis	tics (CY	2 Clients)													
		Sex (%)			Age (%	%)					Race (%	6)		Home	less (%)
		Male	Female	()-17	18-25		_	White		ack	Nat Am	Asian	Hispanic		
Agency		58	42		89	11	0		37		5	47	0	0		0
State Avg		69	31		5	24	60		68		12	15	0	2		1
		IV Drug l	Jse (%)			Dı	rug of Choi					nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route	Alcoh		Meth	Cocaine	Marij		Othe	r			_		•
Agency		11	5	8		11	0		89	16		5		0		0
State Avg		31	24	6	1	35	16		54	23		2		7		13
		Ou	tpatient Staff	Profile	e by I	Degree			Outpatien	t Staff	Profile	by Certific	cation	SAS Trea	atment Fu	ınding FY02
	None	Associate	e Bachelors	Mas	ters	Doctora	te Total	CAI	oc c	AC	CCM	CPS	Other			
	0	C	2		1		0 3		1	0	0	0	2			\$32,000.00
						Clients	Admitted a	and Se	rved by	Level	of Care)				
Detox			Re	esident	ial				Halfwa	y			Ou	tpatient		
Clients		(Clie	ents			0		Clients	;		0	Clie	nts		19
Units of Ser	vice	() Uni	ts of S	ervic	e	0		Units o	of Serv	rice	0	Unit	s of Service		1,026
Avg Hours F	Per Clie	nt 0.0) Avg	Days	Per	Client	0.0		Avg Da	ays Pe	er Client	0.0	Avg	Hours Per C	lient	54.0
Avg Daily Co	ensus	() Avg	Daily	Cens	sus	0		Avg Da	-		0	Avg	Daily Censu	s	3
								Discha	arges							
					Deta	ЭX		Res	idential			Halfwa	ay		Outpatie	ent
			N	%)	State %	N	%	Stat	e %	1	٧ %	State	% N	%	State %
60 Complete	ed Trea	tment							10	0.0				1	7.1	40.4
61 Complete	ed Cour	rt Commitm	nent											6	42.9	8.2
62 Left ACA	/ 90 Da	ıys												1	7.1	7.9
63 Moved																0.1
64 Transferr	red													4	28.6	17.0
65 Incarcera	ated															12.7
66 Broke Ru	ıles													2	14.3	4.8
67 AWOL														_		7.0
68 Death																0.5
69 Failed to	Begin -	Treatment														1.4
91 Administr	-															0.1
		0 -	Co	unt	Pe	ercent										
Clients Not	Seen W	/ithin 90 Da		0	<u></u>	0.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 ADA AREA CHEMICAL DEP. CTR (914)

Drug Court Clients

Indicator Number of Positive Number of Results Needing
Summary Results =9 Improvement =2

					illilary results s		
Indicators Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	55.3	8	9	88.9	☺
	Planned Discharges	35	47.9	1	10	10.0	8
	Employment	20					
	Initiation of Treatment		91.0	1	1	100.0	☺
	Engagement in Treatment		86.3	1	1	100.0	©
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	Treatment	Treatment	(%)	Score to State Avg
	DUI Convictions		6.5	13	0	0.0	☺
	Incarceration		40.0	4	0	0.0	©
	modrosi duon			# Clients in	# Deaths in	0.0	•
Post Discha	rae			Year before	Year After		
rust Discila	•		0.0	Treatment	Treatment	0.0	
	Mortality		0.2	60	0	0.0	☺
D:#* D	De O De of Torontosent		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Dillerence B	etween Pre & Post Treatment		Average	21.67%			· ·
	DUI Convictions		-7.38%	6.67%	1.67%	-20.00%	©
	Incarceration		13.11%		11.67%	5.00%	©
	Median Wages		\$555.10	\$2,666.70	\$3,202.50	\$535.90	⊗
	Clients With Wages		-7.58%	71.67%	68.33%	-3.33%	☺
Concessor	(EVO2 Clicute)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

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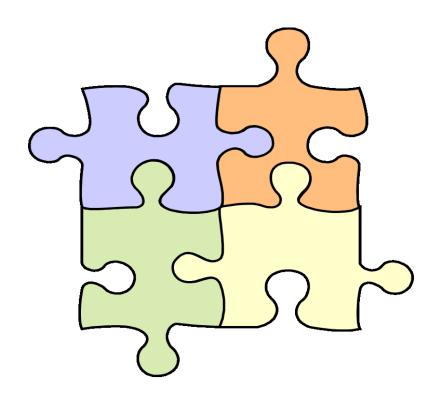
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 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

GATEWAY TO PREVENTION/RECOVERY (934)

Drug Court Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 GATEWAY TO PREVENTION/RECOVERY (934)

Clients Admitted and Served at the Agency (CY02)

Descriptive	Statis	tics (CY0	2 Clients)													
		Sex (%	%)			Age (%	%)	_				Race (%	b)		Home	less (%)
			Female	0-	-17	18-25		_	White	Black		Nat Am	Asian	Hispanic		
Agency		81	19		0	21	72		70	,	5	16	0	2		2
State Avg		69	31		5	24	60		68	12	2	15	0	2		1
		IV Drug U	<u> </u>				ug of Choic	, ,			Pregn	ant (%)	DOC C	ustody (%)	No	ASI (%)
Agency		History 40	Route 30	Alcoho		Meth 14	Cocaine 12	Marijua ,	na C 58	Other 28		0		0		0
State Avg		31	24	61		35	16		54	23		2		7		13
J							10									
	Nissa		tpatient Staff		_		4- T-4-1					y Certific		SAS Trea	atment Fu	inding FY02
	None 1	Associate 0		iviaste	ers 6	Doctora	te Total 0 14	CADC 4	CAC 0		CM 0	CPS 0	Other 0			\$88,000.00
						Clients	Admitted a	nd Serv	ed by I e	evel of	Care					, , , , , , , , , , , , , , , , , , ,
Detox			Re	esidentia		- CHOIRE	, tallittoa a		lalfway	710.0.			Out	tpatient		
Clients		C	- Clie	ents			0	_	Clients			0	Clie	nts		43
Units of Ser	vice	0		ts of Se	rvice	<u>;</u>	0		Jnits of	Service	,	0	Unit	s of Service		3,717
Avg Hours F		-	-	Days F			0.0		Avg Day			0.0		Hours Per C	lient	86.4
Avg Daily Co		0.0	_	Daily (0		Avg Dail			0.0	ŭ	Daily Census		10
							1	Discharç	- '	,						
					Deto	Х		Reside				Halfwa	ay		Outpatie	ent
			N	%		State %	N	%	State	%	N	%	State	% N	%	State %
60 Complete	ed Trea	tment							100.	0				15	48.4	40.4
61 Complete	ed Cou	rt Commitm	ent													8.2
62 Left ACA	/ 90 Da	ıys												10	32.3	7.9
63 Moved																0.1
64 Transferr	ed															17.0
65 Incarcera	ated													6	19.4	12.7
66 Broke Ru	ıles															4.8
67 AWOL																7.0
68 Death																0.5
69 Failed to	Begin ⁻	Treatment														1.4
91 Administr	rative D	ischarge														0.1
			Со	unt	Per	rcent										
Clients Not S	Seen W	/ithin 90 Da	ıys	10		40.0										

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy. DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 GATEWAY TO PREVENTION/RECOVERY (934)

Drug Court Clients

 Indicator
 Number of Positive
 Number of Results Needing

 Summary
 Results =7
 Improvement =0

State State State Average Indicator Indicator Indicator State State Average Numerator Indicator Indicator Score Score to State State State State Average Indicator Indicat	Justin et eur		,		Ju	illiary Results	, ,,,,,	orovement o
Standard Average Numerator Denominator Score Score to State Std			State	State	Indicator	Indicator	Indicator	Results Comparing
Planned Discharges	SHOIL-TEILL V	outcomes (0102 onents)						
Planned Discharges	Detox	Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment Engagement in Treatment Engagement in Treatment 80 Enand Discharges 90 Engagement in Treatment 80 Engagement in Treatm			80					
Initiation of Treatment Engagement in Treatment Residential Readmissions within 90 days 6 Level of Functioning Improvement 80 Planned Discharges 85 14-Day Followup 35 Initiation of Treatment Engagement in Treatment Halfway 1 Evel of Functioning Improvement 80 Planned Discharges 90 Engoyment 80 Initiation of Treatment 80 Planned Discharges 90 Engoyment 80 Engoyment 1 Treatment 80 Planned Discharges 90 Engoyment 80 Initiation of Treatment 80 Planned Discharges 90 Engoyment 90 Engoyment 90 Engoyment 90 Engoyment 1 10 Engagement in Treatment 91.0 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 91.0 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement in Treatment 88.3 16 16 16 100.0 6 Engogement 88.4 18.5 18.5 18.5 18.5 18.5 18.5 18.5 18.5		_	25					
Residential Readmissions within 30 days 6 Level of Functioning Improvement 80 Planned Discharges 85 14-Day Followup 35 initiation of Treatment Engagement in Treatment 80 limitation of Treatment 80 limitation 80								
Readmissions within 90 days 6 Level of Functioning Improvement 80 Planned Discharges 85 14-Day Followup 35 Indicator Treatment Engagement in Treatment 80 Planned Discharges 90 Employment 80 Indicator Treatment 80 Indicator Treatment 80 Planned Discharges 90 Employment 10 Engagement in Treatment 80 Indicator Based 90 Indicator 80 I		Engagement in Treatment						
Level of Functioning Improvement 80 14-Day Followup 35 14-	Residential	Readmissions within 30 days	2					
Planned Discharges 85 14-Day Followup 35 Indicator Treatment Engagement in Treatment 80 Planned Discharges 90 Indicator of Treatment 80 Indicator of Treatment 80 Indicator of Treatment 80 Indicator of Treatment 80 Indicator Market 90 Indicator 80 Indic		Readmissions within 90 days	6					
14-Day Followup Initiation of Treatment Fingagement in Treatment Fingagement Fi		Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment 80 Planned Discharges 90 Employment 80 Planned Discharges 90 Employment 80 Planned Discharges 90 Employment 80 Planned Discharges 90 Planned Discharges 35 47.9 8 9 88.9 © Planned Discharges 47.9 8 9 88.9 Planned Discharges 47.9 Planned		Planned Discharges	85					
Engagement in Treatment Halfway Level of Functioning Improvement 80 Planned Discharges 90 Employment Initiation of Treatment 80 Planned Discharges 90 Employment 100 Planned Discharges 155 Planned Discharges 1		14-Day Followup	35					
Halfway Level of Functioning Improvement Planned Discharges 90 Employment 10 Initiation of Treatment Engagement in Treatment Engagement in Treatment Engagement in Treatment 20 Initiation of Treatment 20 Initiation Initiation of Treatment 20 Initiation Initiation of Treatment 20 Initiation 20 Initiati		Initiation of Treatment						
Planned Discharges 90 Employment 80 Initiation of Treatment Engagement in Treatment Engagement in Treatment Coutpatient Level of Functioning Improvement 30 55.3 9 13 69.2 Employment 20 88.9 Employment 20 Initiation of Treatment 20 Initiation 20		Engagement in Treatment						
Employment Initiation of Treatment Engagement in Treatment Cutpatient Level of Functioning Improvement 30 55.3 9 13 69.2 © Planned Discharges 35 47.9 8 9 88.9 © Employment 20 10 16 16 16 100.0 © Employment 10 10 16 16 16 100.0 © Employment 10 10 16 16 16 100.0 © Employment 10 10 16 16 16 10 10 10 10 10 10 10 10 10 10 10 10 10	Halfway	Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment Dutpatient Level of Functioning Improvement Planned Discharges 35 47,9 8 9 88.9 ©		Planned Discharges	90					
Engagement in Treatment Coutpatient Level of Functioning Improvement 30 55.3 9 13 69.2 ©		Employment	80					
Consumer Survey (FY02 Clients) Consumer Survey (Consumer Sur		Initiation of Treatment						
Planned Discharges 35 47.9 8 9 88.9 © Employment 20 Initiation of Treatment 86.3 16 16 100.0 © Long-Term Outcomes (CY00 Clients) Recidivism DUI Convictions Incarceration Post Discharge Mortality DUI Convictions Incarceration State Average (%) State Average (%) DUI Convictions Incarceration State Average (%) DUI Convictions Incarceration State Average Mortality DUI Convictions Incarceration State Average Treatment 1 1 0 0 0.0 © Consumer Survey (FY02 Clients) State Average Indicator Following Treatment 1 1 0 0 0.0 © Consumer Survey (FY02 Clients) State Average Indicator Treatment Preserved (%) State Average Indicator Treatment Preserved (%) State Average Indicator Treatment Preserved (%) State Average Indicator Numerator Indicator Denominator Score Score to State Avg Consumer Survey (FY02 Clients) State Average Indicator Numerator Indicator Denominator Score Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Engagement in Treatment						
Employment Initiation of Treatment 91.0 16 16 16 100.0 © Engagement in Treatment 86.3 16 16 16 100.0 © Long-Term Outcomes (CY00 Clients) Recidivism DUI Convictions Incarceration Post Discharge Mortality DUI Convictions Incarceration State Average Average DUI Convictions Incarceration State Average DUI Convictions Incarceration Median Wages Clients With Wages S555.10 S797.00 S4,815.60 S4,018.60 © Clients With Wages Indicator Clients With Wages Indicator Average Indicator Numerator Denominator Score to State Avg Indicator Score to State Avg Indicator Denominator Score Score to State Avg Indicator Score to State Avg Indicator Score to State Avg Indicator Denominator Score Score to State Avg Indicator Score to State Avg Indicator Denominator Score Score to State Avg Indicator Score to State Avg Indicator Denominator Score Score to State Avg Indicator Numerator Denominator Score Score to State Avg Ensults Comparing Score to State Avg Indicator Numerator Denominator Score Score to State Avg Ensults Comparing Score to State Avg Ensults Comparing Score to State Avg Average Service Quality Favorable Time to First Service	Outpatient		30	55.3	9	13	69.2	☺
Initiation of Treatment Engagement in Treatment 86.3 16 16 100.0 © Long-Term Outcomes (CY00 Clients) Recidivism DUI Convictions Incarceration Post Discharge Mortality DUI Convictions Incarceration State Average Mortality 0.2 1 1 0 0.0 © Score to State Average Treatment Treatme		Planned Discharges	35	47.9	8	9	88.9	☺
Engagement in Treatment 86.3 16 16 100.0 © Long-Term Outcomes (CY00 Clients) Recidivism DUI Convictions Incarceration Post Discharge Mortality 0.2 State Average Average Mortality 0.2 Treatment Average Average Average Treatment Average Treatment Year before Treatment Year After Treatment Treatment Year following Treatment Year After Treatment Trea		Employment	20					
Engagement in Treatment State Average Treatment Treatment		Initiation of Treatment		91.0	16	16	100.0	☺
Recidivism (%) Recidivism OUI Convictions Incarceration Post Discharge Mortality Ouighterence Between Pre & Post Treatment DUI Convictions Incarceration State Average Average Average Average State Average Average Treatment Score Score to State Avg Average Treatment T		Engagement in Treatment		86.3	16	16	100.0	☺
Recidivism DUI Convictions Incarceration Post Discharge Mortality DUI Convictions Incarceration # Clients in Year before Treatment Treatment Average DUI Convictions Incarceration State Average DUI Convictions Incarceration Median Wages Clients With Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Long-Term C	Outcomes (CY00 Clients)						Results Comparing
Incarceration Post Discharge Mortality 0.2 State Average DUI Convictions Incarceration Median Wages Clients With Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Post Discharge # Clients in Year before Treatment Year After Treatment Treatment Treatment Treatment Year After Treatment Treatment Year After Treatment Treatment Year following Year following Year following Year After Treatment Year After Average Year Ollowing Year After Treatment Year Af	Recidivism				ricament	•		
Post Discharge Mortality 0.2 State Average DUI Convictions Incarceration Median Wages Clients With Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Mortality 0.2 State Average Average Treatment Year before Treatment Treatment Year following Year following Treatment Year following Year foll		DUI Convictions						
Post Discharge Mortality 0.2 State Average Difference Between Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages State Average Treatment State Average Median Wages State Average Indicator State Average Indicator Indicator Numerator Indicator Numerator Indicator Score Score to State Avg Indicator Numerator Score Score to State Avg Indicator Score to State Avg		Incarceration						
Mortality 0.2 Treatment 1 Treatment 0 0.0 0.0 © Notality 1 Notality Notalit								
Mortality 0.2 1 0 0.0 © State Average Treatment Treatment Treatment Treatment Treatment Treatment Score Score to State Avg DUI Convictions Incarceration Median Wages \$555.10 \$797.00 \$4,815.60 \$4,018.60 © Clients With Wages -7.58% 00.00% 00.00% 0.00% © Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Post Dischar	rge						
Difference Between Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service State Average State Average Treatment Tr		Mortality		0.2			0.0	☺
Difference Between Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages State Average State Average Treatment T		·						<u> </u>
DUI Convictions Incarceration Median Wages \$555.10 \$797.00 \$4,815.60 \$4,018.60 © Clients With Wages -7.58% 00.00% 00.00% 0.00% © Consumer Survey (FY02 Clients) State Average Indicator Numerator Denominator Score Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Difference B	otwoon Pro & Post Treatment						
Incarceration Median Wages \$555.10 \$797.00 \$4,815.60 \$4,018.60 © Clients With Wages -7.58% 00.00% 00.00% 0.00% 0.00% © Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Dillerence B			Average	rrodunone	rrodunone	30010	cools to state 7 trg
Median Wages \$555.10 \$797.00 \$4,815.60 \$4,018.60 © Clients With Wages -7.58% 00.00% 00.00% 00.00% 0.00% © Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service								
Clients With Wages -7.58% 00.00% 00.00% 00.00% 00.00% Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service					¢707.00			
Consumer Survey (FY02 Clients) State Average Numerator Denominator Score Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Median Wages			·		· ·	
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Clients With Wages		-7.58%	00.00%	00.00%	0.00%	☺
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Concument	umov (EV02 Cliente)		State				
Favorable Outcomes Service Quality Favorable Time to First Service	Consumer S			Average	Numerator	Denominator	Score	Score to State Avg
Service Quality Favorable Time to First Service		Satisfaction						
Favorable Time to First Service		Favorable Outcomes						
		Service Quality						
Convenient Time		Favorable Time to First Service						
		Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

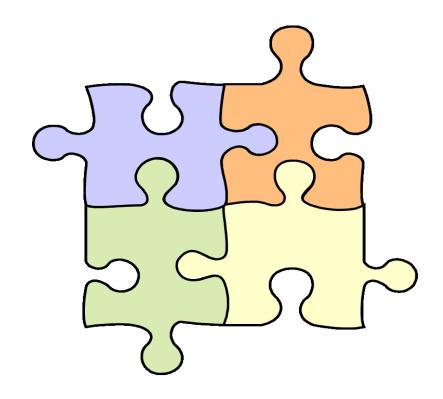
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

SHEKINAH COUNSELING SERVICES (464)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 SHEKINAH COUNSELING SERVICES (464)

Clients Admitted and Served at the Agency (CY02)

TANF Clients

2.7

25

SHEKINAI	H COU	NSELIN	G SERVIC	ES	(464)							25	5		
Descriptive	Statis	tics (CY	02 Clients	()											
		Sex (` '			Age (%					Race (%	,		Home	eless (%)
		Male	Female		0-17	18-25	26+				Nat Am	Asian	Hispanic		
Agency		16	84		0	44	52	2	88	4	8	0	0		0
State Avg		11	89		4	33	60)	58	19	18	1	2		2
		IV Drug	Use (%)			Dru	ug of Choi	ce (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route	1	Alcohol	Meth	Cocaine	Marijuana	Othe	er					
Agency		32	20		72	32	4	32	8	}	4		8		0
State Avg		19	13		67	22	11	50	19)	11		2		8
		Oı	utpatient Sta	aff F	Profile by	Degree		Outpa	tient Staf	f Profile	by Certifi	cation			
	None	Associat	e Bachelo	rs	Masters	Doctorat	e Total	CADC	CAC	ССМ	CPS	Other			
	0		0 1		1		0 2	2	0	1	0	0			
						Clients A	Admitted a	and Served	by Leve	l of Care)				
Detox			<u>_</u>	Resi	idential			Half	fway			Ou	ıtpatient		
Clients			0 C	lien	ts		0	Clie	ents		0	Clie	ents		25
Units of Ser	vice		0 U	nits	of Service	e	0	Uni	ts of Ser	vice	0	Uni	ts of Service		145
Avg Hours F	Per Clie	nt o.	.0 A	vg [Days Per	Client	0.0	Avg	Days P	er Client	0.0	Avg	Hours Per (Client	5.8
Avg Daily C	ensus		0 A	vg [Daily Cen	sus	0	Αv	Daily C	ensus	0	Avg	Daily Censu	ıs	0
								Discharges	3						
			_		Dete	ox		Residenti	al		Halfw	ay		Outpatie	ent
			_	N	%	State %	N	% 5	State %	١	٧ %	State	≥ % N	%	State %
60 Complete	ed Trea	tment							48.5			36.	8 5	5 25.0	18.6
61 Complete	ed Cour	t Commitr	ment						1.5						1.0
62 Left ACA	/ 90 Da	ys							4.4			5.	3 11	55.0	46.6
63 Moved												31.	6 2	2 10.0	5.4
64 Transferi	red								11.8				•	5.0	6.5
65 Incarcera	ated														0.4
66 Broke Ru	ıles								13.2			21.	.1 1	5.0	3.5
67 AWOL									20.6			5.	3		3.9
68 Death															0.2
69 Failed to	Begin 1	reatment [11.3

General Notes:

91 Administrative Discharge

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

Count

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 SHEKINAH COUNSELING SERVICES (464)

TANF Clients

Indicator Number of Positive Number of Results Needing
Summary Results =1 Improvement =1

Indicators	:						
Short-Term C	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment		82.8	30	34	88.2	☺
	Engagement in Treatment		68.9	20	34	58.8	8
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before		Indicator	5 " 6 "
Recidivism	<u>;</u>		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	ge			Year before Treatment	Year After Treatment		
	Mortality			rreaument	rreatment		
Difference	atura an Dua & Dant Transferrent		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Difference Be	etween Pre & Post Treatment		Average	rreatment	rreatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
			Ctat-	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		State Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		3-				-
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

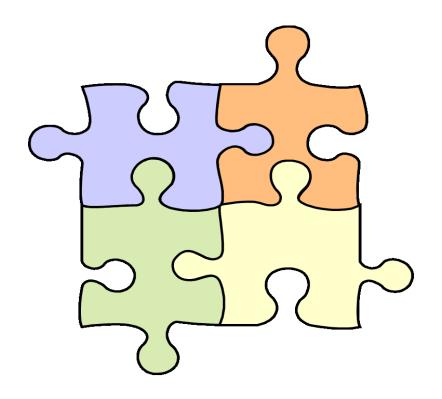
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

THE BROWN SCHOOLS OF OKLAHOMA, INC (470)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

THE BROWN SCHOOLS OF OKLAHOMA, INC (470)

Clients Admitted and Served at the Agency (CY02)

TANF Clients

6.8

11.3

2.7

Descriptive	Statis	tics (CY	02 Clien	ts)											
•		Sex (•		Age (%	6)				Race (%	6)		Home	less (%)
		Male	Female		0-17	18-25	26	+ \	Vhite	Black	Nat Am	Asian	Hispanic		
Agency		2	98		0	26	7	2	39	52	7	0	2		5
State Avg		11	89		4	33	6	0	58	19	18	1	2		2
		IV Drug	Use (%)			Dr	ug of Cho	ice (%)		Preg	nant (%)	DOC Cu	ıstody (%)	No	ASI (%)
		History	Route		Alcohol	Meth	Cocaine	Marijuan	a Oth	er	, ,		<u> </u>		<u> </u>
Agency		15	11		61	15	21	6	9 2	1	5		2		0
State Avg		19	13		67	22	11	50) 1	9	11		2		8
		Οι	utpatient S	Staff	Profile by	Degree		Outp	atient Sta	iff Profile	by Certifi	cation			
	None	Associat	e Bache	elors	Masters	Doctora	te Total	CADC	CAC	CCM	CPS	Other			
	0	()	1	4		0 5	1	0	0	0	0			
						Clients	Admitted	and Serve	d by Leve	el of Care	e				
Detox				Res	sidential			Ha	alfway			Out	patient		
Clients			0	Clier	nts		0	С	ients		0	Clier	nts		61
Units of Ser	vice		0	Unit	s of Servic	e	0	U	nits of Se	rvice	0	Unit	s of Service		3,945
Avg Hours F	Per Clie	nt 0.	0	Avg	Days Per	Client	0.0	A	vg Days F	Per Client	0.0	Avg	Hours Per Cl	ient	64.7
Avg Daily Co	ensus		0	Avg	Daily Cen	sus	0	A	vg Daily C	Census	0	Avg	Daily Census	3	11
								Discharge	es						
					Det	ОХ		Resider	itial	_	Halfw	ay		Outpatie	ent
				Ν	%	State %	N	%	State %	1	٧ %	State	% N	%	State %
60 Complete	ed Trea	tment							48.5			36.8	3 48	81.4	18.6
61 Complete	ed Cour	t Commitr	nent						1.5						1.0
62 Left ACA	/ 90 Da	ys							4.4			5.3	6	10.2	46.6
63 Moved												31.6	3		5.4
64 Transferr	red								11.8						6.5
65 Incarcera	ated														0.4
66 Broke Ru	ıles								13.2			21.1			3.5
67 AWOL									20.6			5.3	3 1	1.7	3.9
68 Death															0.2

General Notes:

69 Failed to Begin Treatment

91 Administrative Discharge

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

14 5

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

R

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

THE BROWN SCHOOLS OF OKLAHOMA, INC (470)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Number of Results Needing Improvement =3

1					•		
Indicators		01.1	01.1	1 12 4	1 12 4		D # 0 :
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	80 80 25					
Residential	Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	2 6 80 85 35					
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	80 90 80					
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	30 35 20	21.1 23.3 14.1 82.8 68.9	2 42 1 38 36	38 47 38 47 47	5.3 89.4 2.6 80.9 76.6	(8) (9) (8) (9)
I ong-Term (Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	
	Satisfaction (8 100 Sherits)		Average	Treatment	following	Score (%)	Results Comparing Score to State Avg
Recidivism Post Dischar	DUI Convictions Incarceration rge Mortality		(%)	# Clients in Year before Treatment	Treatment # Deaths in Year After Treatment	(70)	coole to clate My
Difference B	etween Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
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TANF Clients - clients who received services paid for through a TANF contract source (44).

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Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

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For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

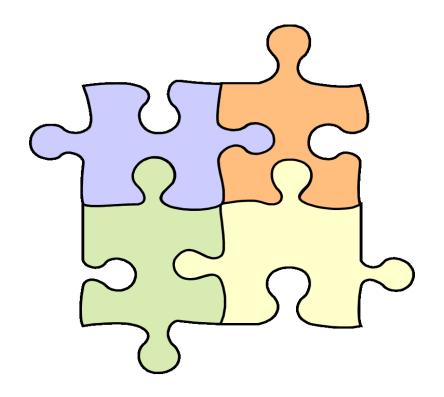
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

COUNSELING CENTER OF S.E. OKLAHOMA (471)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COUNSELING CENTER OF S.E. OKLAHOMA (471)

Clients Admitted and Served at the Agency (CY02) 217

Descriptive Sta	tistics (CY	'02 Clients)
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		Sex (%)		Age (9	%)	_			Race (%	(a)		Homeless (%)
		Male	Female	0-17	18-25	5 26-	- V	Vhite	Black	Nat Am	Asian	Hispanic	
Agency		7	93	1	39	57	7	72	12	9	2	2	2
State Avg		11	89	4	33	3 60)	58	19	18	1	2	2
	_	IV Drug l	Jse (%)		D	rug of Cho	ce (%)		Pre	egnant (%)	DOC C	ustody (%)	No ASI (%)
	F	History	Route	Alcohol	Meth	Cocaine	Marijuan	a C	Other				<u> </u>
Agency		23	12	82	29	5	55	5	24	7		2	11
State Avg		19	13	67	22	11	50)	19	11		2	8
		Ou	tpatient Staff	Profile by I	Degree		Outp	atient S	Staff Profile	e by Certific	cation		
	None /	Associate	e Bachelors	Masters	Doctora	ate Total	CADC	CAC	C CCM	1 CPS	Other		
	9	C	25	16		1 51	1	1	3	3 0	27		

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	217
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	14,058
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	64.8
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	39

Discharges

					Discilai	ges						
		De	etox		Resid	ential		Halfway			Outpatie	nt
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment						48.5			36.8	17	9.4	18.6
61 Completed Court Commitment						1.5				1	0.6	1.0
62 Left ACA/ 90 Days						4.4			5.3	54	29.8	46.6
63 Moved									31.6	13	7.2	5.4
64 Transferred						11.8				22	12.2	6.5
65 Incarcerated												0.4
66 Broke Rules						13.2			21.1	14	7.7	3.5
67 AWOL						20.6			5.3	6	3.3	3.9
68 Death										1	0.6	0.2
69 Failed to Begin Treatment										53	29.3	11.3
91 Administrative Discharge												2.7
	Count		Percent									
Clients Not Seen Within 90 Days	64		38.8									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COUNSELING CENTER OF S.E. OKLAHOMA (471)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =3

State State Indicator	Indicators	:						
Delication Planed Discharges 80 14-Day Follow-up 1618 1	Short-Term (Outcomes (CY02 Clients)						
Planned Discharges			Standard	Average	Numerator	Denominator	Score	Score to State Std
14-Day Follow-up 15tiation of Treatment 15tiate	Detox	Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment Engagement in Treatment Readmissions within 30 days 6 Readmissions within 90 days 80 Readmission of Treatment		Planned Discharges	80					
Residential Readmissions within 30 days 6 Readmissions within 90 days 8 Readmissions within 90 days 9 Readmissions within 90 d		14-Day Follow-up	25					
Residential Readmissions within 90 days 6 Level of Functioning Improvement 80 Planned Discharges 85 14-Day Followup 35 indicator Treatment Engagement in Treatment 80 Planned Discharges 90 Employment 80 Planned Discharges 90 Employment 80 Indicator 60 Treatment 80 Planned Discharges 90 Employment 80 Indicator 60 Treatment 80 Planned Discharges 90 Employment 80 Indicator 60 Treatment 80 Planned Discharges 90 Employment 80 Indicator 60 Planned Discharges 90 Employment 80 Indicator 60 Treatment 80 Planned Discharges 90 Employment 90		Initiation of Treatment						
Readmissions within 90 days		Engagement in Treatment						
Level of Functioning Improvement 14-Day Followup 13-Danied Discharges 14-Day Followup 15-Danied Discharges 16-Day Followup 16-Danied Discharges 17-Danied Discharges 18-Danied Di	Residential	Readmissions within 30 days	2					
Planned Discharges 85 14-Day Followup 35 Initiation of Treatment Engagement in Treatment 80 Planned Discharges 90 Employment 80 10 10 10 10 10 10 10		Readmissions within 90 days	6					
14-Day Followup nitiation of Treatment Frequency		Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment Malfway Level of Functioning improvement 80 Planned Discharges 90 Employment 80 Planned Discharges 90 Employment 10 10 10 10 10 10 10 1		Planned Discharges	85					
Engagement in Treatment Halfway Level of Functioning Improvement 90 Planned Discharges 90 Employment Initiation of Treatment Engagement in Tr		14-Day Followup	35					
Halfway Level of Functioning Improvement Planned Discharges 90 Employment Initiation of Treatment Engagement in Treatment Cutpatient Level of Functioning Improvement Engagement in Treatment Cutpatient Level of Functioning Improvement Engagement in Treatment Cutpatient Level of Functioning Improvement 20 14.1 33 87 37.9 10 7.7		Initiation of Treatment						
Planned Discharges 90 Employment 880 Initiation of Treatment Engagement in Treatment		Engagement in Treatment						
Employment Indication of Treatment Engagement in Treatment Dutpatient Level of Functioning Improvement 30 21.1 33 87 37.9 9 9 7.7 9 9 9 9 9 9 9 9 9	Halfway	Level of Functioning Improvement	80					
Initiation of Treatment Engagement in Treatment Dupatient Level of Functioning Improvement Planned Discharges 35 23.3 7 91 7.7 (a)		Planned Discharges	90					
Engagement in Treatment		Employment	80					
Outpatient Level of Functioning Improvement 30 21.1 33 87 37.9 © Planned Discharges 55 23.3 7 91 7.7 ⊗ Employment 20 14.1 25 83 30.1 ⊚ Indicator Treatment 68.9 138 213 81.7 ⊗ Engagement in Treatment 68.9 138 213 68.4 № Long-Term Outcomes (CY00 Clients) Average (%) # in Year before Treatment # in Year before Treatment # in Year before Treatment Score (70) Notations Indicator Treatment Post Discharge Notations Year before Treatment Year following Treatment Indicator Treatment Score to State Avg Difference Between Pre & Post Treatment Average Year before Treatment Year following Treatment Indicator Treatment Score to State Avg Difference Between Pre & Post Treatment Average Numerator Numerator Year following Treatment <		Initiation of Treatment						
Planned Discharges 35 23.3 7 91 7.7 © Employment 20 14.1 25 83 30.1 © Initiation of Treatment 82.8 174 213 81.7 © Engagement in Treatment 88.8 174 213 64.8 © Engagement in Treatment 68.9 138 213 64.8 © Engagement in Treatment Treatment 7 following 1 freatment 7 freatmen		Engagement in Treatment						
Planned Discharges 35 23.3 7 91 7.7	Outpatient	Level of Functioning Improvement	30	21.1	33	87	37.9	©
Employment Initiation of Treatment 82.0 14.1 25 83 30.1 31.7 Engagement in Treatment 82.8 174 213 64.8 © Long-Term Outcomes (CY00 Clients) Recidivism DUI Convictions Incarceration Post Discharge Mortality DIIC Convictions Incarceration DIIC Convictions Incarceration DIIC Convictions Incarceration State Average Mortality Post Discharge Incarceration DIIC Convictions Incarceration Average DIIC Convictions Incarceration Median Wages Clients With Wages Clients With Wages Consumer Survey (FY02 Clients) State Average Average Indicator Numerator Numerator Denominator Denominator Score Results Comparing Freatment Treatment Treatment Indicator Treatment Indicator Score to State Avg Score to State Avg Indicator Denominator Score to State Avg Results Comparing Indicator Numerator Denominator Score to State Avg Score to State Avg Post Discharge Score to State Avg Post Discharge Score to State Avg Indicator Denominator Score Score to State Avg Post Discharge Score to St		Planned Discharges	35	23.3		91		
Initiation of Treatment Engagement in Treatment 68.9 138 213 64.8 © Long-Term Outcomes (CY00 Clients) Recidivism DUI Convictions Incarceration Post Discharge Mortality State Average Mortality State Average Mortality State Average Mortality State Average Indicator Treatment Average Wear before Treatment Tre		Employment	20	14.1	25	83	30.1	
Engagement in Treatment Long-Term Outcomes (CY00 Clients) Recidivism DUI Convictions Incarceration Post Discharge Mortality DUI Convictions Incarceration State Average (%) Willents in Year before Treatment Treatment Year before Treatment Treatment Pear before Treatment Average Treatment Treatmen		Initiation of Treatment		82.8	174	213	81.7	
Recidivism Recidivism DUI Convictions Incarceration Post Discharge Mortality State Average Mortality State Average Average Treatment Floaths in Year before Treatment DUI Convictions Incarceration State Average Average Average Floaths in Year following Treatment Floaths in Year After Treatment Treatment Floaths in Year After Treatment Floaths in Year After Treatment Floaths in Year After Treatment Floaths in Year following Treatment Floaths in Year After Treatment Floaths		Engagement in Treatment		68.9	138	213	64.8	
Post Discharge Mortality Post Discharge DUI Convictions Incarceration Post Discharge Mortality State Average DUI Convictions Incarceration State Average Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Post Discharge Mortality # Clients in # Deaths in # Clients in # Deaths	Long-Term (Outcomes (CY00 Clients)						Paculte Comparing
Incarceration Post Discharge Mortality State Average DUI Convictions Incarceration Median Wages Clients With Wages Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Results Comparing Average Treatment	Recidivism				reatment			
Post Discharge Mortality State Average DUI Convictions Incarceration Median Wages Clients With Wages Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Results Comparing Year before Treatment		DUI Convictions						
Post Discharge		Incarceration						
Post Discharge Mortality Treatment								
Difference Between Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages State Average Consumer Survey (FY02 Clients) State Average State Average State Average State Average Indicator Numerator Numerator Denominator Favorable Outcomes Service Quality Favorable Time to First Service	Post Dischar	rge						
DUI Convictions Incarceration Median Wages Clients With Wages Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Average Treatment Tre		Mortality						
DUI Convictions Incarceration Median Wages Clients With Wages Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Average Treatment Tre				State	Year before	Year following	Indicator	Results Comparing
DUI Convictions Incarceration Median Wages Clients With Wages Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Difference B	etween Pre & Post Treatment						
Median Wages Clients With Wages State Indicator Denominator Score Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		DUI Convictions		_				
Median Wages Clients With Wages State Indicator Denominator Score Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Incarceration						
Consumer Survey (FY02 Clients) State Average Indicator Denominator Score Score to State Avg Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service								
Consumer Survey (FY02 Clients) State Average Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		· ·						
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service		Clients With Wages						
Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service	Consumer S	urvev (FY02 Clients)						
Favorable Outcomes Service Quality Favorable Time to First Service				Average	numeratof	Denominator	Score	Score to State Avg
Service Quality Favorable Time to First Service								
Favorable Time to First Service								
		-						
Convenient Time		Favorable Time to First Service						
		Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

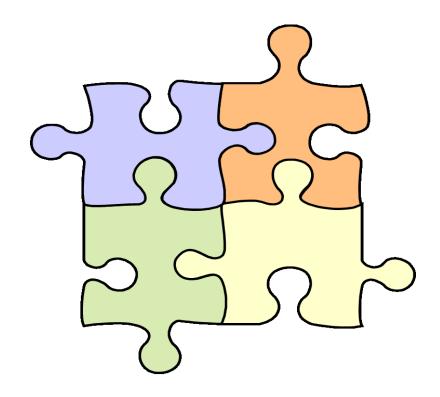
Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

COMMUNITY CHILDREN'S SHELTER (475)

TANF Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

COMMUNITY CHILDREN'S SHELTER (475)

Clients Admitted a	and	Serv	ea
at the Agency	(C)	(02)	

14

TANF Clients

Descriptive	Statis	tics (CY	'02 Clients)												
		Sex	· /			Age (_				Race (%	,		Home	eless (%)
		Male	Female		0-17	18-2			White			Nat Am	Asian	Hispanic		
Agency		0	100		0	36	5 50)	43		21	36	0	0		0
State Avg		11	89		4	3:	3 60)	58		19	18	1	2		2
			Use (%)			D	rug of Cho	ice (%)			Pregi	nant (%)	DOC C	ustody (%)	No	ASI (%)
.		History	Route	A	Icohol	Meth	Cocaine	Mariju		Other	ſ	24				
Agency		21 19	7 13		71	7	36		50	29		21		0		0
State Avg		19	13		67	22	11		50	19		11		2		8
		0	utpatient Sta	ıff Pr	rofile by	Degree		Oı	utpatien	t Staff	Profile I	by Certifi	cation			
	None	Associa	te Bachelo	rs N	Masters	Doctor	ate Total	CAD	C C	AC	CCM	CPS	Other	<u>-</u>		
	0		0 4		4		0 8	C)	0	1	0	0			
						Clients	Admitted	and Ser	ved by	Level	of Care	•				
Detox			<u>F</u>	Resid	dential				Halfwa	y			Ou	tpatient		
Clients			0 C	lient	s		0		Clients			0	Clie	ents		14
Units of Ser	vice		0 U	nits (of Servic	е	0		Units o	f Serv	ice	0	Unit	ts of Service		588
Avg Hours F	Per Clier	nt o	.0 A	vg D	ays Per	Client	0.0		Avg Da	ays Pe	r Client	0.0	Avg	Hours Per	Client	42.0
Avg Daily C	ensus		0 A	vg D	aily Cen	sus	0		Avg Da	aily Ce	nsus	0	Avg	Daily Cens	us	2
								Discha	rges							
			_		Det	ох		Resid	lential			Halfw	ay		Outpatie	ent
			Ī	N	%	State %	N	%	Stat	e %	N	۱ %	State	: % N	%	State %
60 Complete	ed Treat	tment							4	8.5			36.	8	7 53.8	18.6
61 Complete			ment							1.5						1.0
62 Left ACA	/ 90 Da	ys								4.4			5.	3	2 15.4	46.6
63 Moved													31.	6		5.4
64 Transferr	red								1	1.8					1 7.7	6.5
65 Incarcera																0.4
66 Broke Ru	ıles								1	3.2			21.	1		3.5
67 AWOL									2	0.6			5.	3	1 7.7	3.9
68 Death																0.2
69 Failed to	-		t											:	2 15.4	11.3
91 Administ	rative D	ischarge														2.7
			<u>C</u>	ount	<u>t P</u>	ercent										

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

35.7

5

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COMMUNITY CHILDREN'S SHELTER (475)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =2

Indicators	s:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	21.1	1	11	9.1	8
	Planned Discharges	35	23.3	7	11	63.6	©
	Employment	20					J
	Initiation of Treatment		82.8	8	9	88.9	☺
	Engagement in Treatment		68.9	5	9	55.6	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator	Deculto Comparing
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Discha	rae			Year before	Year After		
	Mortality			Treatment	Treatment		
Difference P	etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Difference B			Average	rreatment	ricamient	00010	Coole to Clate 7 tvg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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Indicator Numerator - The number of clients for whom the indicator event did occur.

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Long-Term Outcome Notes:

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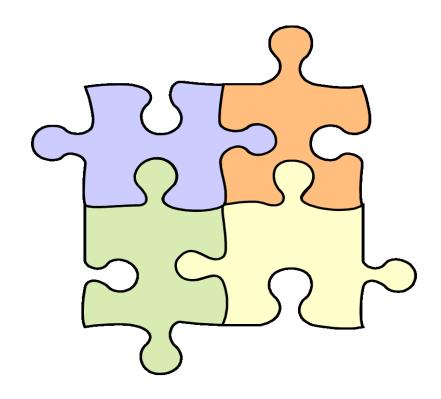
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- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
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 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

RIVERSIDE COUNSELING (476)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 **RIVERSIDE COUNSELING (476)**

Clients Admitted and Served at the Agency (CY02)

TANF Clients

5

Descriptive	Statistics	(CY02	Clients)
	:	Sex (%)	

	Sex	(%)		Age ((%)			Race (%)		Homeless (%)
	Male	Female	0-17	18-2	26+	White	Blac	k Nat Am	Asian	Hispanic	
Agency	0	100	0	1	7 83	67	7 1	17	0	0	0
State Avg	11	89	4	3	3 60	58	3 1	19 18	1	2	2
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregnant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other				
Agency	0	0	33	33	17	17	33	0		0	0
State Avg	19	13	67	22	11	50	19	11		2	8

	Outpatient Staff Profile by Degree					_	Outpa	tient Staff	Profile b	y Certifi	cation	
None	Associate	Bachelors	Masters	Doctorate	Tota	l	CADC	CAC	CCM	CPS	Other	
0	0	0	7	1		8	4	0	1	0	0	

Clients Admitted and Served by Level of Care

Detox		Residential	Residential			Outpatient	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	5		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	49		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	9.8		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0		

Discharges

					Dischai	ges						
		D	etox		Resid	ential	ļ	Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment						48.5			36.8	1	100.0	18.6
61 Completed Court Commitment						1.5						1.0
62 Left ACA/ 90 Days						4.4			5.3			46.6
63 Moved									31.6			5.4
64 Transferred						11.8						6.5
55 Incarcerated												0.4
66 Broke Rules						13.2			21.1			3.5
67 AWOL						20.6			5.3			3.9
68 Death												0.2
69 Failed to Begin Treatment												11.3
91 Administrative Discharge												2.7
	Coun	t	Percent									
Clients Not Seen Within 90 Days	-	2	66.7									

	Count	Percent
Clients Not Seen Within 90 Days	2	66.7

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RIVERSIDE COUNSELING (476)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =1 Number of Results Needing Improvement =2

				Ju	illinary results	11114	orovement 2
Indicators	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
Short-Term	Outcomes (0102 Onents)	Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35	23.3	1	1	100.0	☺
	Employment	20					
	Initiation of Treatment		82.8	4	5	80.0	8
	Engagement in Treatment		68.9	3	5	60.0	⊗
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	rrodanone	Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
Post Dischar				# Clients in Year before	# Deaths in Year After		
POST DISCHA	•			Treatment	Treatment		
	Mortality						
D.W	atura an Bar O D (T)		State	Year before	Year following	Indicator	Results Comparing
חותerence B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
0	(EV00 Oller)		State	Indicator	Indicator	Indicator	Results Comparing
consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

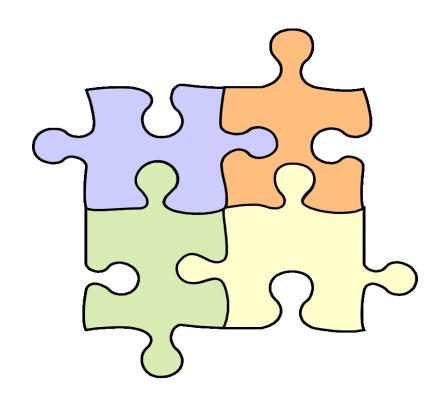
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

BILL WILLIS MENTAL HEALTH (503)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 BILL WILLIS MENTAL HEALTH (503)

Clients Admitted and Served at the Agency (CY02)

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BILL WILL	.19 ME	NIALH	IEALIF	1 (503)								81				
escriptive	Statis	tics (C)	/02 Clie	ents)													
		Sex		_			Age (%		_			Race (%	•		Home	less (%)	
		Male	Femal		0-		18-25	26+	V	Vhite	Black	Nat Am	Asian	Hispanic			
Agency		9	9	1		12	30	57		60	9	28	1	0		2	
State Avg		11	89)		4	33	60		58	19	18	1	2		2	
		IV Drug Use)	Drug o		g of Choic	of Choice (%)		Pregnar		DOC C	ustody (%)	No	ASI (%)		
		History	Rout		Alcoho	I N	1eth	Cocaine	Marijuan		ther	_					
Agency		42	33		60		43	14	59	9	35	5		0		48	
State Avg		19	13	3	67		22	11	50)	19	11		2		8	
		Outpatient Sta				aff Profile by Degree				Outpatient Staff Profile by Certification				ation SAS Treatm		nent Funding FY02	
	None	Associa	ite Bac	nelors	Maste	rs [Doctorate	e Total	CADC	CAC	CCM	I CPS	Other				
	0		1	2		3		1 7	1	0	C	0	0		;	\$239,160.0	
						C	lients A	dmitted a	nd Serve	d by Le	vel of Ca	re					
Detox				Re	Residential				Halfway				Outpatient				
Clients			0	Clie	nts			52	CI	ients		0	Clie	nts		30	
Units of Service 0			Unit	Jnits of Service 1,732				Units of Service 0			Units of Service 70			707			
Avg Hours Per Client 0.0			Avg	Avg Days Per Client 33.3				Avg Days Per Client 0.0			Avg	Avg Hours Per Client 23.					
Avg Daily C	ensus		0	Avg	Avg Daily Census 5			Avg Daily Census 0			Avg Daily Census		2				
								1	Discharge	es							
						etox			Residen	itial	_	Halfw	ay		Outpatie	ent	
				Ν	%	St	tate %	N	%	State %	6	N %	State	% N	%	State %	
60 Complete	ed Trea	tment						27	50.9	48.5			36.8	8 16	55.2	18.6	
61 Complete	ed Cour	rt Commit	ment					1	1.9	1.5						1.0	
62 Left ACA	/ 90 Da	ıys								4.4			5.3	3 2	6.9	46.6	
63 Moved													31.0	6 1	3.4	5.4	
64 Transferi	ed							3	5.7	11.8				1	3.4	6.5	
65 Incarcera	ited															0.4	
66 Broke Ru	ıles							8	15.1	13.2			21.	1		3.5	
67 AWOL								14	26.4	20.6			5.3	3 9	31.0	3.9	
68 Death																0.2	
69 Failed to	Begin ⁻	Treatmen	t													11.3	
91 Administ	rative D	ischarge														2.7	
				Car	4	Doro											

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

1.4

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 BILL WILLIS MENTAL HEALTH (503)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Number of Results Needing Improvement =9

Indicators			iovement o				
	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
	· · · · · · · · · · · · · · · · · · ·	Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2	7.8	5	52	9.6	8
	Readmissions within 90 days	6	9.4	6	52	11.5	⊗
	Level of Functioning Improvement	80	50.0	16	38	42.1	\otimes
	Planned Discharges	85	45.8	16	38	42.1	⊗
	14-Day Followup	35					
	Initiation of Treatment		98.3	48	49	98.0	⊜
	Engagement in Treatment		8.5	3	49	6.1	⊗
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	21.1	7	19	20.0	∞
	Planned Discharges	35	23.3	9	22	36.8 40.9	© ©
	Employment	20	14.1	2	16	12.5	8
	Initiation of Treatment		82.8	4	7	57.1	8
	Engagement in Treatment		68.9	4	7	57.1	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	
Recidivism	,		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions		, ,				
	Incarceration						
				# Clients in	# Deaths in		
Post Discha	rae			Year before	Year After		
i oot Dioona	Mortality			Treatment	Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
							D # 0 ·
Consumer S	urvey (FY02 Clients)		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg
	Satisfaction		Average				
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						
	Convenient nine						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o Mortality The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

RED ROCK BEHAVIORAL HEALTH SVC (553)

TANF Clients

Provider Performance Management Report

Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RED ROCK BEHAVIORAL HEALTH SVC (553) Clients Adm at the A

Clients Admitted and Served at the Agency (CY02)

TANF Clients

KED RUC	N BEH	AVIORA	AL HEA	LIH	5VC (55.	3)						5				
escriptive	Statis	tics (CY	'02 Clie	nts)												
	Sex (%)			Age (%)					Race (%)					Home	less (%)	
		Male	Female		0-17			W		Black	Nat Am	Asian	Hispanic			
Agency		0	100)	C	20	80		40	20	20	0	0		0	
State Avg		11	89		4	33	3 60		58	19	18	1	2		2	
		IV Drug Use		%)		Drug of		of Choice (%)		Preg	nant (%)	DOC C	DOC Custody (%)		No ASI (%)	
		History	Route		Alcohol	Meth	Cocaine	Marijuana	Oth				_			
Agency		20	20		60	20	40	40	20	0	60		0		0	
State Avg		19	13		67	22	11	50	19	9	11		2		8	
		0	utpatient	Staff	aff Profile by Degree				Outpatient Staff Profile by Certific				cation SAS Trea		atment Funding FY0	
	None	Associa	te Bach	elors	Masters	Doctora	ate Total	CADC	CAC	CCM	CPS	Other				
	1		1	1	2		0 5	0	0	1	0	0			\$10,000.0	
						Clients	Admitted a	nd Served	by Leve	el of Care	9					
Detox Reside				esidential Halfway							Ou	tpatient				
Clients			0	Clier	nts		0	Cli	ents		0	Clie	nts		5	
Units of Service 0			Units of Service 0			Un	Units of Service 0			Units of Service			21			
Avg Hours Per Client 0.0			Avg Days Per Client 0.0				Avg Days Per Client 0.0			Avg	Avg Hours Per Client		4.2			
Avg Daily C	ensus		0	Avg Daily Census 0			Avg Daily Census 0			Avg Daily Census 0			0			
								Discharge	3							
					Def	ox		Resident	al		Halfwa	ay		Outpatie	ent	
				N	%	State %	N	%	State %	1	٧ %	State	% N	%	State %	
30 Complete	ed Treat	tment							48.5			36.8	8		18.6	
61 Complete	ed Cour	t Commit	ment						1.5						1.0	
62 Left ACA	/ 90 Da	ys							4.4			5.3	3 1	25.0	46.6	
3 Moved												31.0	6		5.4	
64 Transferr	ed								11.8						6.5	
65 Incarcera	ated														0.4	
66 Broke Ru	ıles								13.2			21.	1 3	75.0	3.5	
67 AWOL									20.6			5.3	3		3.9	
68 Death															0.2	
69 Failed to	Begin T	reatment	t												11.3	
91 Administ	rative D	ischarge													2.7	
				Cou	nt P	ercent										

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

100.0

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For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RED ROCK BEHAVIORAL HEALTH SVC (553)

TANF Clients

Indicator Number of Positive Number of Results Needing
Summary Results =1 Improvement =1

In all a stance					•		
Indicators		State	State	Indicator	Indicator	Indicator	Dogulto Comparing
Snort-Term C	Outcomes (CY02 Clients)	Standard	Average		Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	80 80 25					
Residential	Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	2 6 80 85 35					
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	80 90 80					
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	30 35 20	82.8 68.9	5 1	6 6	83.3 16.7	© ⊗
Long Torm (Outcomes (CVO) Clients		State	# in Year before	# in Year	Indicator	
Recidivism	Dutcomes (CY00 Clients) DUI Convictions Incarceration		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
Post Dischar	r ge Mortality			# Clients in Year before Treatment	# Deaths in Year After Treatment		
Difference B	etween Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Consumer Survey (FY02 Clients) Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time			State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o Mortality The percent of clients who died in the year after treatment.

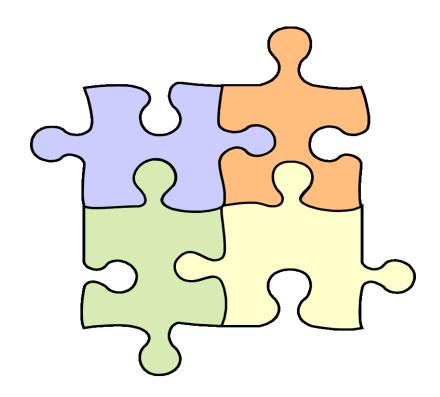
Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

CHISHOLM TRAIL COUNSELING SVS (556)

TANF Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 **CHISHOLM TRAIL COUNSELING SVS (556)**

Clients Admitted and Served at the Agency (CY02)

20	

CHISHOL	AI 11/74	IL COU	IAOLLII	10 31	3 (3	30)							39			
escriptive)	Statis	tics (C)	/02 Clie	ents)												
		Sex	(%)				Age (%)				Race (%	(a)		Home	eless (%)
		Male	Femal	е		0-17	18-2				Black	Nat Am	Asian	Hispanic		
Agency		10	90	0		3	33	62		62	8	21	0	3		0
State Avg		11	89	9		4	33	3 60		58	19	18	1	2		2
		IV Drug	use (%)			D	rug of Choic	ce (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route		Alco	hol	Meth	Cocaine	Marijuana	Otl	ner					
Agency		15	13		6	67	26	10	49	1	8	13		3		0
State Avg		19	13	3	6	67	22	11	50	1	9	11		2		8
		О	outpatien	t Staff	Profil	e by l	Degree		Outpa	atient St	aff Profile	by Certific	cation	SAS Trea	tment Fu	unding FY0
	None	Associa	ite Bacl	helors	Mas	ters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			
	0		0	0		7		1 8	1	0	4	0	2			\$10,000.0
							Clients	Admitted a	and Served	by Lev	el of Car	•				
Detox				Re	siden	tial			Ha	lfway			Out	tpatient		
Clients			0	Clie	nts			0	CI	ents		0	Clie	nts		39
Jnits of Ser	vice		0	Unit	s of S	ervic	e	0		its of Se	ervice	0	Unit	s of Service		282
Avg Hours F	Per Clie	nt c	0.0	Avg	Days	Per	Client	0.0	Av	a Davs	Per Client	0.0	Avg	Hours Per Cli	ent	7.2
Avg Daily C	ensus		0	Avg	Daily	Cen	sus	0		g Daily		0	Avg	Daily Census		1
									Discharge	s						
						Det	ЭX		Residen	tial		Halfwa	ay		Outpatie	ent
				N	9	6	State %	N	%	State %	1	٧ %	State	% N	%	State %
0 Complete	ed Trea	tment								48.5			36.8	8		18.6
31 Complete	ed Cour	t Commit	tment							1.5						1.0
32 Left ACA	/ 90 Da	iys								4.4			5.3	3 5	12.5	46.6
3 Moved													31.6	6		5.4
64 Transferi	red									11.8						6.5
35 Incarcera	ated															0.4
66 Broke Ru										13.2			21.	1		3.5
7 AWOL										20.6			5.3		22.5	3.9
88 Death										20.0			J.,	5	22.5	0.2
69 Failed to	Begin ⁻	Treatmen	nt											1	2.5	11.3
91 Administ	-													25	62.5	2.7
		3-		Cou	ınt	Ρź	ercent									
				COL	arit	76	SI CETIL									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

64.5

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

20

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CHISHOLM TRAIL COUNSELING SVS (556)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =0 Number of Results Needing Improvement =3

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Indicators Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
Onort-Term	Outcomes (0102 Onents)	Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	21.1	2	14	14.3	8
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment		82.8	22	39	56.4	\odot
	Engagement in Treatment		68.9	14	39	35.9	☺
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	rreatment	Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
Dard Black o				# Clients in Year before	# Deaths in Year After		
Post Dischar	•			Treatment	Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
_			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		-				
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						
	SS.ITOMORE TIMO						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

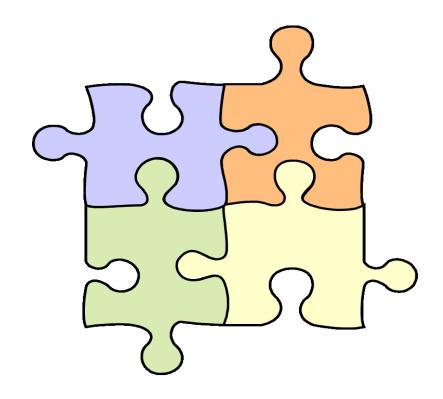
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

RED ROCK WEST (558)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RED ROCK WEST (558)

Clients Admitted and Served at the Agency (CY02)

(-

TANF Clients

		. (555)														
Descriptive	Statis	tics (CY	02 Clie	nts)												
		Sex (_		Age (_			Race (%	•		Home	eless (%)
		Male	Female		0-17	18-2		26+	W		Black	Nat Am	Asian	Hispanic		
Agency		0	100		0	C)	100		50	0	0	0	0		0
State Avg		11	89		4	33	3	60		58	19	18	1	2		2
		IV Drug	Use (%)			D	rug of	f Choic	e (%)		Preg	nant (%)	DOC C	sustody (%)	No	ASI (%)
		History	Route		Alcohol	Meth	Coc		Marijuana							
Agency		100	50		0	50		0	50	50)	0		0		50
State Avg		19	13		67	22	1	11	50	19	9	11		2		8
		Oı	utpatient	Staff F	Profile by	Degree			Outpa	itient Sta	ff Profile	by Certifi	cation			
	None	Associat	te Bach	elors	Masters	Doctora	ate T	otal	CADC	CAC	CCM	CPS	Other			
	1		0	1	2		0	4	0	0	2	0	1			
						Clients	Adm	itted a	nd Served	by Leve	el of Care	•				
Detox				Res	sidential				Hal	fway			Οι	ıtpatient		
Clients			0	Clier	nts		0		Cli	ents		0	Clie	ents		2
Units of Ser	vice		0	Units	s of Servic	e	0		Un	its of Sei	rvice	0	Uni	ts of Service		2
Avg Hours F	Per Clie	nt 0.	.0	Avg	Days Per	Client	0.0		Av	g Days P	er Client	0.0	Αν <u>ς</u>	g Hours Per C	lient	1.0
Avg Daily C	ensus		0	Avg	Daily Cen	sus	0		Av	g Daily C	ensus	0	Avg	g Daily Censu	s	0
								I	Discharge	S						
					Det	ох			Resident	ial		Halfw	ay		Outpati	ent
				N	%	State %		N	%	State %	١	٧ %	State	e % N	%	State %
60 Complete	ed Trea	tment								48.5			36.	.8		18.6
61 Complete	ed Cour	t Commitr	ment							1.5						1.0
62 Left ACA	/ 90 Da	ys								4.4			5.	.3		46.6
63 Moved													31.	.6		5.4
64 Transfer	red									11.8						6.5
65 Incarcera	ated															0.4
66 Broke Ru	ıles									13.2			21.	.1		3.5
67 AWOL										20.6			5.	.3		3.9
68 Death																0.2
69 Failed to	Begin 7	Γreatment														11.3
91 Administ	rative D	ischarge												2	100.0	2.7

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

50.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 RED ROCK WEST (558)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =0 Number of Results Needing Improvement =2

				Ju	illinary results e	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	orovement 2
Indicators		State	State	Indicator	Indicator	Indicator	Results Comparing
Short-Term	Outcomes (CY02 Clients)	Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment		82.8	0	1	0.0	\odot
	Engagement in Treatment		68.9	0	1	0.0	☺
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	rreament	Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
Dark Black or				# Clients in Year before	# Deaths in Year After		
Post Dischar				Treatment	Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

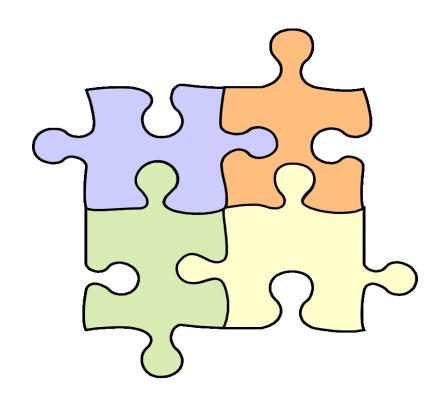
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

12 & 12, INC. (640)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 12 & 12, INC. (640)

Clients Admitted and Served at the Agency (CY02)

TANF Clients

13

Patro Pat	,	, .	. • ,											13			
Agency Male E-maile 100 0 - 101 10-17 18-25 26+ While Black Nat Am Asian Hispanic Nat Am Asian Hispanic Nat Am Nat	Descriptive	Statis	stics (CY	02 Clien	ts)												
Agency			Sex	(%)									Race (%	6)		Home	less (%)
State Avg						0-				W					•		
Agency Interpretation of the properation of the	Agency		0	100			0	23	69		62	38	0	0	0		8
Agency History 15 Route 15 69 b 15 69 b 15 15 b 15 69 b 15 15 b 15 15 b 15 69 b 15 15 b 15 2 S S Treatment Funding FYC 2 S S T S S Treatment Funding FYC 2 S S T S S T S S S S S S S S S S S S S	State Avg		11	89			4	33	3 60		58	19	18	1	2		2
Name			IV Drug	Use (%)				D	rug of Choic	e (%)		Preg	nant (%)	DOC Cu	ıstody (%)	No	ASI (%)
State Avg 19 13 67 22 11 50 19 11 2 8 8 None Associate None As						Alcoh	ol	Meth		Marijuana							
Outpatient Staff Profile by Degree	Agency					69)	15	15	77		15	8		0		0
None Associate Bachelors Masters Doctorate Total CADC CAC CCM CPS Other September Septem	State Avg		19	13		67	,	22	11	50		19	11		2		8
None Associate Bachelors Masters Doctorate Total CADC CAC CCM CPS Other September Septem			O	utpatient S	Staff	Profile	by [Degree		Outpa	itient S	taff Profile	by Certific	cation	SAS Treat	tment Fu	ınding FY02
Detox Residential Detox Clients Detox Clients O O O O O O O O O		None	Associat	te Bache	lors	Maste	ers	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other			
Pacific Paci		3		1	4		1		0 9	5	0	0	0	1			\$25,000.00
Clients								Clients	Admitted a	nd Served	by Le	vel of Car	е				
Units of Service	Detox				Res	sidentia	al			На	fway			Out	patient		
Avg Hours Per Client 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Hours Per Client 27.2 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 1 Discharges Detox Residential Halfway Outpatient 60 Completed Treatment 1.5 36.8 2 15.4 18.6 61 Completed Court Commitment 1.5 36.8 2 15.4 18.6 62 Left ACA/ 90 Days 4.4 5.3 46.6 63 Moved 11.8 5 38.5 6.5 65 Incarcerated 11.8 5 38.5 6.5 65 Incarcerated 13.2 21.1 1 7.7 3.5 67 AWOL 20.6 5.3 3 38.5 11.3 69 Failed to Begin Treatment 5 38.5 11.3 9 Avg Days	Clients			0	Clier	nts			0	Cli	ents		0	Clier	nts		13
Avg Daily Census 0 Avg Daily Census 1 Discharges Detox Residential Halfway Outpatient 60 Completed Treatment N % State % State % N % State % State % N % State %	Units of Ser	vice		0	Unit	s of Se	ervic	е	0	Un	its of S	ervice	0	Units	s of Service		353
Delox Residential Halfway Outpatient	Avg Hours F	Per Clie	nt 0	.0	Avg	Days I	Per (Client	0.0	Av	g Days	Per Client	0.0	Avg	Hours Per Cli	ent	27.2
Detox Residential Halfway Outpatient	Avg Daily C	ensus		0	Avg	Daily (Cens	sus	0					Avg	Daily Census		1
N										Discharge	S						
60 Completed Treatment 48.5 36.8 2 15.4 18.6 61 Completed Court Commitment 1.5 1.0 62 Left ACA/ 90 Days 4.4 5.3 46.6 63 Moved 31.6 5.4 64 Transferred 11.8 5 38.5 6.5 65 Incarcerated 13.2 21.1 1 7.7 3.5 67 AWOL 20.6 5.3 3.9 68 Death 0.2 69 Failed to Begin Treatment 5 38.5 11.3 91 Administrative Discharge 2.7							Deto	ОХ		Resident	ial		Halfwa	ay		Outpatie	ent
61 Completed Court Commitment 1.5 1.0 62 Left ACA/ 90 Days 4.4 5.3 46.6 63 Moved 31.6 5.4 64 Transferred 11.8 5 38.5 6.5 65 Incarcerated 0.4 66 Broke Rules 13.2 21.1 1 7.7 3.5 67 AWOL 20.6 5.3 3.9 68 Death 0.2 69 Failed to Begin Treatment 5 38.5 11.3 91 Administrative Discharge 2.7					N	%		State %	N	%	State %	6 I	٧ %	State	% N	%	State %
62 Left ACA/ 90 Days 4.4 5.3 46.6 63 Moved 31.6 5.4 64 Transferred 11.8 5 38.5 6.5 65 Incarcerated 0.4 66 Broke Rules 13.2 21.1 1 7.7 3.5 67 AWOL 20.6 5.3 3.9 68 Death 0.2 69 Failed to Begin Treatment 5 38.5 11.3 91 Administrative Discharge 2.7	60 Complete	ed Trea	itment								48.5			36.8	3 2	15.4	18.6
63 Moved 31.6 5.4 64 Transferred 11.8 5 38.5 6.5 65 Incarcerated 0.4 66 Broke Rules 13.2 21.1 1 7.7 3.5 67 AWOL 20.6 5.3 3.9 68 Death 0.2 69 Failed to Begin Treatment 5 38.5 11.3 91 Administrative Discharge 2.7	61 Complete	ed Cou	rt Commiti	ment							1.5						1.0
64 Transferred 11.8 5 38.5 6.5 6.5 Incarcerated	62 Left ACA	/ 90 Da	ıys								4.4			5.3	3		46.6
65 Incarcerated 0.4 66 Broke Rules 13.2 21.1 1 7.7 3.5 67 AWOL 20.6 5.3 3.9 68 Death 0.2 69 Failed to Begin Treatment 5 38.5 11.3 91 Administrative Discharge 2.7	63 Moved													31.6	3		5.4
66 Broke Rules 13.2 21.1 1 7.7 3.5 67 AWOL 20.6 5.3 3.9 68 Death 0.2 69 Failed to Begin Treatment 5 38.5 11.3 91 Administrative Discharge 2.7	64 Transferr	ed									11.8				5	38.5	6.5
67 AWOL 20.6 5.3 3.9 68 Death 0.2 69 Failed to Begin Treatment 5 38.5 11.3 91 Administrative Discharge 2.7	65 Incarcera	ated															0.4
67 AWOL 20.6 5.3 3.9 68 Death 0.2 69 Failed to Begin Treatment 5 38.5 11.3 91 Administrative Discharge 2.7	66 Broke Ru	ıles									13 2			21 1	1	77	3.5
68 Death 0.2 69 Failed to Begin Treatment 5 38.5 11.3 91 Administrative Discharge 2.7	67 AWOL																
69 Failed to Begin Treatment 5 38.5 11.3 91 Administrative Discharge 2.7	68 Death										_0.0			0.0	•		
91 Administrative Discharge 2.7		Begin ¹	Treatment	t											5	38.5	11.3
		_													· ·		
Count Percent					Cou	nt	Pe	ercent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy. DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

9 1

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

TANF Clients

Provider Performance Management Report Prepared October 2003

12 & 12, INC. (640)

Indicator Summary Results 1 Number of Positive Results 1 Number of Results Needing Improvement 1 Improvement 1 Number of Positive Results 1 Number of Results 2 Number of Results 1 Number of Results 2 Number of Results 1 Number of Results 2 Number of Results 1 Number of Results 2 Number of Results 2 Number of Results 3 Num

Indicators				Ju	minary results 4	,	orovernent 2
Indicators		State	State	Indicator	Indicator	Indicator	Results Comparing
Short-Term	Outcomes (CY02 Clients)	Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80	50.0	1	1	100.0	☺
	Planned Discharges	85	45.8	1	1	100.0	☺
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	21.1	1	4	25.0	☺
	Planned Discharges	35	23.3	2	4	50.0	☺
	Employment	20					
	Initiation of Treatment		82.8	9	13	69.2	☺
	Engagement in Treatment		68.9	9	13	69.2	☺
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
Post Discha				# Clients in Year before	# Deaths in Year After		
Post Discha	- -			Treatment	Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
0	(FV00 C'')		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		-				
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
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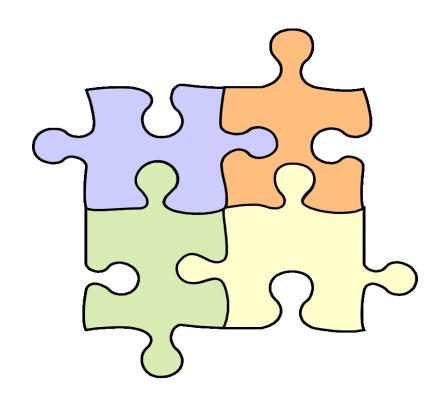
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- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

OPPORTUNITIES, INC., CDTC (642)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Clients Admitted and Served at the Agency (CY02)

TANF Clients

1

Descriptive	Statistics	(CY02	Clients)

	Sex	(%)		Age ((%)			Race	(%)		Homeless (%)
	Male	Female	0-17	18-2	5 26+	White	e Bla	ck Nat Ar	n Asian	Hispanic	
Agency	100	0	0		0 100	100)	0	0 0	0	0
State Avg	11	89	4	3	3 60	58	3	19 1	8 1	2	2
	IV Drug	Use (%)			Orug of Choi	ce (%)		Pregnant (%	6) DOC (Custody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other				
Agency	100	100	0	100	0	100	0		0	0	0
State Avg	19	13	67	22	11	50	19	1	1	2	8

	Outp	atient Staff	Profile by I	Degree		Outp	atient Sta	aff Profile	by Certif	ication	SAS Treatment Funding FY02
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
4	0	0	0	0	4	1	0	0	0	3	\$10,000.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	1	Clients	0	Clients	0
Units of Service	0	Units of Service	27	Units of Service	0	Units of Service	0
Avg Hours Per Client	0.0	Avg Days Per Client	27.0	Avg Days Per Client	0.0	Avg Hours Per Client	0.0
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

		De	tox		Reside	ntial		Halfway			Outpati	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment				1	100.0	48.5			36.8			18.6
61 Completed Court Commitment						1.5						1.0
62 Left ACA/ 90 Days						4.4			5.3			46.6
63 Moved									31.6			5.4
64 Transferred						11.8						6.5
65 Incarcerated												0.4
66 Broke Rules						13.2			21.1			3.5
67 AWOL						20.6			5.3			3.9
68 Death												0.2
69 Failed to Begin Treatment												11.3
91 Administrative Discharge												2.7
	Count	<u> </u>	Percent									
Clients Not Seen Within 90 Days) _	0.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

TANF Clients

Provider Performance Management Report Prepared October 2003

OPPORTUNITIES, INC., CDTC (642)

Indicator Summary Results -2

Indicator Results Needing Improvement = 2

Indicator:

Short-Term Outcomes (CY02 Clients)

State State Indicator Indicator Results Comparing

Indicators	: :						
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	80 80 25					
Residential	Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	2 6 80 85 35	50.0 45.8	1 1	1 1	100.0 100.0	© ©
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	80 90 80					
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	30 35 20	82.8 68.9	0 0	1 1	0.0 0.0	<u>ම</u> ම
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	
Recidivism	DUI Convictions Incarceration		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
Post Dischar	rge Mortality			# Clients in Year before Treatment	# Deaths in Year After Treatment		
Difference B	etween Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

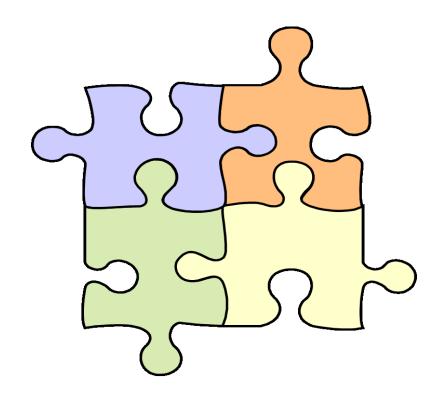
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

NEW HOPE OF MANGUM (643)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NEW HOPE OF MANGUM (643)

Clients Admitted and Served at the Agency (CY02)

4	۵	
1	9	

INLW HOP	L 01 1	VIAINGU	141 (043	,									19			
Descriptive	Statis	tics (C	Y02 Clie	ents)												
		Sex	(%)			Age ((%)		_			Race (%	6)		Hom	eless (%)
		Male	Femal		0-17			26+		White	Black	Nat Am	Asian	Hispanic	·	
Agency		42	5	8		0 2	1	79		84	0	11	0	5		0
State Avg		11	89	9	4	4 3	33	60		58	19	18	1	2		2
		IV Drug	g Use (%)			Orug of	Choic	e (%)		Preg	nant (%)	DOC C	ustody (%)	N	o ASI (%)
		History	Rout		Alcohol	Meth	Coca	aine	Marijuar	na Ot	ner					
Agency		47	47		63	32		5	3	7 2	26	5		0		0
State Avg		19	13	3	67	22	1	11	5	0 1	9	11		2		8
		C	Outpatien	t Staff	Profile by	/ Degree			Out	oatient St	aff Profile	by Certifi	cation	SAS Tre	atment F	unding FY0
	None	Associa	ate Bac	helors	Masters	Doctor	ate T	otal	CADC	CAC	CCM	CPS	Other			
	0		2	1	3	3	0	6	2	1	0	0	4			\$10,000.0
						Clients	s Admi	itted a	nd Serve	d by Lev	el of Car	е				
Detox				Res	sidential				<u>H</u>	alfway			Ou	tpatient		
Clients			0	Clie	nts		1		C	lients		0	Clie	nts		18
Units of Ser	vice		0	Unit	s of Serv	ice	7		L	Inits of Se	ervice	0	Unit	s of Service		697
Avg Hours F	Per Clie	nt (0.0	Avg	Days Pe	r Client	7.0		А	vg Days	Per Client	0.0	Avg	Hours Per C	Client	38.7
Avg Daily Co	ensus		0	Avg	Daily Ce	nsus	0			vg Daily		0	Avg	Daily Censu	IS	2
								I	Discharg	es						
					De	etox			Reside	ntial		Halfw	ay		Outpat	ient
				N	%	State %)	N	%	State %		N %	State	% N	%	State %
60 Complete	ed Trea	tment						1	100.0	48.5			36.	8 1	20.0	18.6
61 Complete	ed Cour	t Commi	tment							1.5				1	20.0	1.0
62 Left ACA	/ 90 Da	ys								4.4			5.3	3 3	60.0	46.6
63 Moved													31.	6		5.4
64 Transferr	red									11.8						6.5
65 Incarcera	ated															0.4
66 Broke Ru	ıles									13.2			21.	1		3.5
67 AWOL										20.6			5.			3.9
68 Death																0.2
69 Failed to	Begin 1	Treatmer	nt													11.3
91 Administr	-															2.7
		J -		_												

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

57.1

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NEW HOPE OF MANGUM (643)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =5 Number of Results Needing Improvement =0

I di di di di				Ju	illillary results o	,	orovement o
Indicators Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
Short-Term V	outcomes (0102 onents)	Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80	50.0	2	2	100.0	☺
	Planned Discharges	85	45.8	2	2	100.0	☺
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35	23.3	1	2	50.0	©
	Employment	20					<u> </u>
	Initiation of Treatment		82.8	16	17	94.1	☺
	Engagement in Treatment		68.9	13	17	76.5	©
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Deculto Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
D (D)				# Clients in Year before	# Deaths in Year After		
Post Dischar				Treatment	Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
			G: :	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		State Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		Average				· · · · · · · · · · · · · · · · ·
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

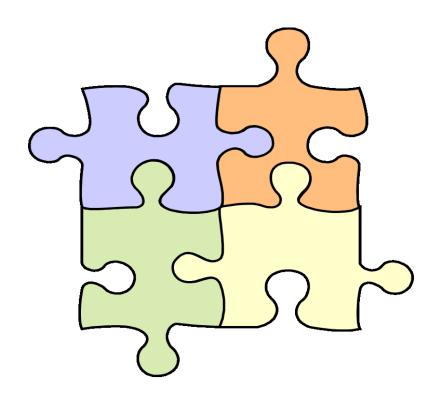
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

KIAMICHI COUNCIL ON ALCOHOLISM (650)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 KIAMICHI COUNCIL ON ALCOHOLISM (650)

Clients Admitted and Served at the Agency (CY02)

38

Male Female 0-17 18-25 26+ White Black Nat Am Asian Hispanic Agency 34 66 0 45 50 58 11 24 0 5 State Avg 11 89 4 33 60 58 19 18 1 2	
Agency Male Female 0-17 18-25 26+ White Black Nat Am Asian Hispanic State Avg 11 89 4 33 60 58 11 24 0 5 State Avg 11 89 4 33 60 58 19 18 1 2 History Route Alcohol Meth Cocaine Marijuana Other Other DOC Custody (%) No Agency 13 8 68 32 11 45 13 5 5 State Avg 19 13 67 22 11 50 19 11 2 Outpatient Staff Profile by Degree Outpatient Staff Profile by Certification SAS Treatment Form None Associate Bachelors Masters Doctorate Total CADC CAC CCM CPS Other 6 0 6 5 0<	
Agency 34 66 0 45 50 58 11 24 0 5	less (%)
State Avg	
IV Drug Use (%) History Route Alcohol Meth Cocaine Marijuana Other Agency 13 8 68 32 11 45 13 5 5 5	0
History Route Alcohol Meth Cocaine Marijuana Other	2
Agency	ASI (%)
State Avg	
Outpatient Staff Profile by Degree Outpatient Staff Profile by Degree Outpatient Staff Profile by Certification SAS Treatment Fundament	0
None Associate Bachelors Masters Doctorate Total CADC CAC CCM CPS Other	8
None Associate Bachelors Masters Doctorate Total CADC CAC CCM CPS Other	ındina FY(
Clients Admitted and Served by Level of Care Detox Residential Halfway Outpatient	. <u>J</u>
Detox Residential Halfway Outpatient Clients 0 Clients 0 Clients 0 Clients Units of Service 0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Hours Per Client	\$30,000.
Clients 0 Clients 0 Clients 0 Clients Units of Service 0 Units of Service 0 Units of Service 0 Units of Service Avg Hours Per Client 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Hours Per Client	
Units of Service 0 Units of Service 0 Units of Service 0 Units of Service Avg Hours Per Client 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Hours Per Client	
Units of Service 0 Units of Service 0 Units of Service 0 Units of Service Avg Hours Per Client 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Hours Per Client	38
and a superior and a	255
	6.7
	1
Discharges	
Detox Residential Halfway Outpatie	ent
N % State % N % State % N % State % N %	State %
60 Completed Treatment 48.5 36.8 9 25.7	18.6
61 Completed Court Commitment 1.5 3 8.6	1.0
62 Left ACA/ 90 Days 4.4 5.3 19 54.3	46.6
63 Moved 31.6 1 2.9	5.4
64 Transferred 11.8 1 2.9	6.5
65 Incarcerated 1 2.9	0.4
66 Broke Rules 13.2 21.1	3.5
67 AWOL 20.6 5.3	3.9
68 Death	0.2
69 Failed to Begin Treatment 1 2.9	11.3
91 Administrative Discharge	2.7
Count Percent	

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

35.7

5

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 KIAMICHI COUNCIL ON ALCOHOLISM (650)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =3

Indicators		•		Ju	illinary Results 2		orovernent o
Indicators Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
Onort Tomic	outcomes (0102 onents)	Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	21.1	7	15	46.7	☺
	Planned Discharges	35	23.3	4	15	26.7	8
	Employment	20	14.1	2	12	16.7	⊗
	Initiation of Treatment		82.8	40	44	90.9	☺
	Engagement in Treatment		68.9	30	44	68.2	8
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rae			Year before	Year After		
	Mortality			Treatment	Treatment		
	Wortanty						
Difference B	etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Dillerence B			Average	rreatment	rreatment	Ocoic	ocore to otate Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		-				
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
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Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

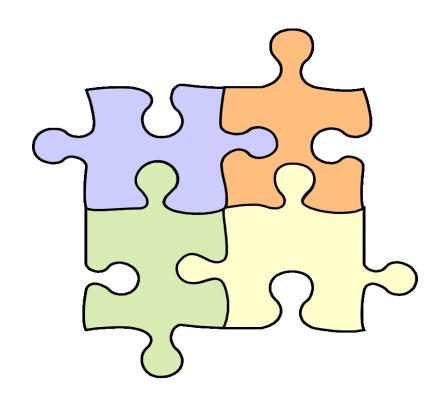
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- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

MONARCH, INC. (651)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MONARCH, INC. (651)

Clients Admitted and Served at the Agency (CY02)

Clients Admitted and Served by Level of Care Detox Residential Halfway Outpatient Clients 2 Clients 1 Clients 20 Clients 60 Units of Service 7 Units of Service 59 Units of Service 1,051 Units of Service 1,580 Avg Hours Per Client 3.5 Avg Days Per Client 59.0 Avg Days Per Client 52.6 Avg Hours Per Client 26.3 Avg Daily Census 0 Avg Daily Census 3 Avg Daily Census 4 Detox Residential Halfway Outpatient		,	(00.)											81	,		
Maile Femile Qo 17 18-25 26+ White Black Nat Am Asian Hispanic 1 1 1 1 1 1 1 1 1	Descriptive	Statis	tics (CY	02 Client	ts)												
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State Avg	_									V					•		_
Note																	
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Agency 13 10 18 16 8 31 51 5 3 54 State Avg 19 13 18 16 8 31 51 5 3 54 Outpatient Staff Profile by Degree Staff Profile By Degree Staff Profile By Degree Staff Profile By Degree Outpatient Staff Profile By Degree Outpatient Staff Profile By Degree Outpatient Staff Profile By Degree Outpatient Staff Profile By Degree Outpatient Staf				Jse (%)				rug c	f Choic	e (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
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None Associate Bachelors Masters Doctorate Total CADC CAC CCM CPS Other	State Avg		19	13		67	22		11	50) 1	9	11		2		8
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Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 3 Avg Daily Census 3 Avg Daily Census 4 Avg Daily Census 5 Sage Not set 10 State 9 Stat	Units of Ser	vice	-	7	Units	of Servic	e	59		Uı	nits of Se	rvice	1,051	Uni	ts of Service		1,580
Delicity	Avg Hours F	Per Clie	nt 3.	5	Avg I	Days Per	Client	59.0		A۱	/g Days F	Per Client	52.6	Avg	Hours Per C	lient	26.3
Detox Residential Halfway Outpatient	Avg Daily C	ensus	() ,	Avg I	Daily Cen	sus	0		A۱	/g Daily (Census	3	Avg	Daily Census	5	4
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91 Administrative Discharge 2.7		-													5	8.9	
	91 Administ	rative D	ischarge														2.7

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

10.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MONARCH, INC. (651)

TANF Clients

Indicator Number of Positive Number of Results Needing

Summary Results =12 Improvement =2 Indicators: State State Indicator Indicator Indicator Results Comparing **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std Detox Level of Functioning Improvement 80 Planned Discharges 80 100.0 2 2 100.0 0 25 14-Day Follow-up 100.0 1 1 100.0 \odot Initiation of Treatment 2 2 100.0 100.0 0 **Engagement in Treatment** 100.0 2 2 100.0 0 Residential Readmissions within 30 days 2 Readmissions within 90 days 6 Level of Functioning Improvement 80 50.0 1 1 100.0 0 Planned Discharges 85 45.8 1 100.0 (0) 14-Day Followup 35 Initiation of Treatment 7 98.3 100.0 \odot **Engagement in Treatment** 8.5 2 7 28.6 0 80 Halfway Level of Functioning Improvement 100.0 1 1 100.0 0 100.0 Planned Discharges 90 2 2 100.0 (0) **Employment** 80 Initiation of Treatment 100.0 3 3 100.0 \odot 100.0 **Engagement in Treatment** 3 3 100.0 0 Outpatient Level of Functioning Improvement 30 Planned Discharges 35 Employment 20 Initiation of Treatment 82.8 21 33 63.6 (3) **Engagement in Treatment** 68.9 18 33 54.5 (Ξ) Indicator State # in Year before # in Year **Long-Term Outcomes (CY00 Clients)** Score **Results Comparing** Average Treatment following Score to State Avg (%)Recidivism (%) Treatment **DUI Convictions** Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment **Treatment** Mortality **Results Comparing** Year before Year following State Indicator Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average **DUI Convictions** Incarceration Median Wages Clients With Wages Indicator Indicator Indicator **Results Comparing** State **Consumer Survey (FY02 Clients)** Score to State Avg Numerator Denominator Score Average Satisfaction **Favorable Outcomes** Service Quality Favorable Time to First Service Convenient Time

For all measures:

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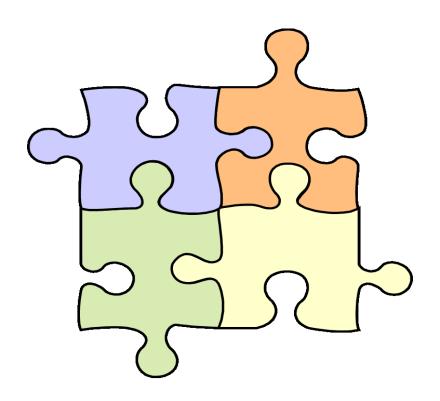
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Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

THE OAKS REHAB. SERVICES CTR (655)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 THE OAKS REHAB. SERVICES CTR (655)

Clients Admitted and Served at the Agency (CY02)

THE OAK	SKEH	AB. SER	RVICES C	IK ((655)									19				
Descriptive	Statis			s)														
		Sex	<u> </u>			Age (_				Race (%	,			Home	less (%)
		Male	Female		0-17	18-25		26+	W	/hite	Black		Nat Am	Asian	Hispani			
Agency		25	75		5	45	5	45		60	C)	25	0		0		0
State Avg		11	89		4	33	3	60		58	19	9	18	1		2		2
		IV Drug	Use (%)			D	rug	of Choic	e (%)		F	Pregn	ant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Route	,	Alcohol	Meth	Со	caine	Marijuana	ı C	ther		_			_		
Agency		30	15		50	55		0	70		5		5			0		0
State Avg		19	13		67	22		11	50		19		11			2		8
		O	utpatient Sta	aff F	rofile by I	Degree			Outpa	atient S	Staff Pro	ofile b	y Certific	cation	SAS	Treati	ment Fu	nding FY02
	None	Associat	te Bachelo	ors	Masters	Doctora	ate	Total	CADC	CAC	C	СМ	CPS	Other				
	0		1 7	•	3		0	11	0	0		0	0	9				\$25,000.00
						Clients	Adr	nitted a	nd Served	by Le	vel of	Care						
Detox				Resi	dential			_	На	lfway				Ou	tpatient			
Clients			o C	lien	ts		(0	Cli	ents			0	Clie	nts			19
Units of Ser	vice		0 U	Inits	of Servic	е	(0	Un	its of S	Service		0	Unit	s of Servi	ce		29
Avg Hours F	Per Clier	nt o.	.0 A	vg [Days Per	Client	0.0	0	Av	g Days	e Per C	lient	0.0	Avg	Hours Pe	er Clie	ent	1.5
Avg Daily C	ensus		0 A	.vg [Daily Cens	sus	(0	Av	g Daily	Censu	JS	0	Avg	Daily Ce	nsus		0
									Discharge	s								
					Deta	ox			Resident	ial			Halfwa	ay		(Outpatie	nt
				Ν	%	State %		Ν	%	State 6	%	Ν	%	State	%	Ν	%	State %
60 Complete	ed Treat	tment								48.5	5			36.8	В	5	26.3	18.6
61 Complete	ed Cour	t Commiti	ment							1.5	5							1.0
62 Left ACA	/ 90 Da	ys								4.4	1			5.3	3	7	36.8	46.6
63 Moved														31.0	6	1	5.3	5.4
64 Transferr	red									11.8	3					3	15.8	6.5
65 Incarcera	ated																	0.4
66 Broke Ru	ıles									13.2	2			21.	1			3.5
67 AWOL										20.6	6			5.3	3			3.9
68 Death																		0.2
69 Failed to	Begin T	reatment	t													3	15.8	11.3
91 Administ	rative D	ischarge																2.7

General Notes:

Clients Not Seen Within 90 Days

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Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

18 2

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

2

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 THE OAKS REHAB. SERVICES CTR (655)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =9 Number of Results Needing Improvement =3

THE OAKS	REHAB. SERVICES STR (655)			Su	mmary Results -9	11114	orovernerit –3
Indicators):						
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80	50.0	1	1	100.0	☺
	Planned Discharges	85	45.8	1	1	100.0	☺
	14-Day Followup	35					
	Initiation of Treatment		98.3	1	1	100.0	©
	Engagement in Treatment		8.5	0	1	0.0	8
Halfway	Level of Functioning Improvement	80	100.0	1	1	100.0	☺
	Planned Discharges	90	100.0	1	1	100.0	☺
	Employment	80	50.0	1	1	100.0	☺
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	21.1	5	8	62.5	☺
	Planned Discharges	35	23.3	4	8	50.0	☺
	Employment	20	14.1	3	7	42.9	☺
	Initiation of Treatment		82.8	22	30	73.3	\otimes
	Engagement in Treatment		68.9	15	30	50.0	⊗
Long-Term C	Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
Post Dischar	****			# Clients in Year before	# Deaths in Year After		
rost Dischar				Treatment	Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
•	(T)(00 0U ()		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

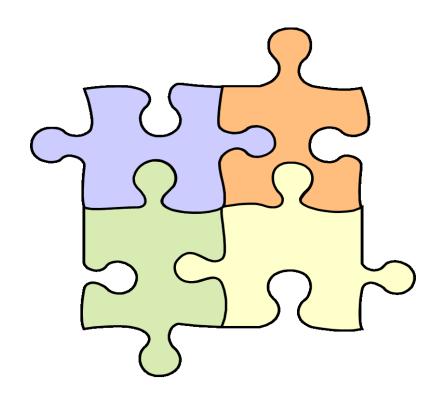
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

FAMILY CRISIS CTR, INC. (684)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Provider Performance Management Report Prepared October 2003 **FAMILY CRISIS CTR, INC. (684)**

at the Agency (CY02) 34

	Sex	(%)		Age	(%)		Homeless (%)				
	Male	Female	0-17	18-2	25 26+	White	Black	Nat Am	Asian	Hispanic	
Agency	13	88	3	4	0 50	53		38	0	0	5
State Avg	11	89	4	3	33 60	58	19) 18	1	2	2
	IV Drug	Use (%)		[Orug of Choi	ce (%)		Pregnant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other				
Agency	5	4	70	10	0	20	8	8		0	0
State Avg	19	13	67	22	11	50	19	11		2	8
	0	utpatient Sta	aff Profile by	Degree		Outpatier	it Staff Pr	ofile by Certific	ation		
	lono Associa	ta Daabala	Mt	Danta	to Total	CADC	۸.	CM CDC	Other		

None Associate Bachelors Masters Doctorate Total CADC CAC CCM 0 0 3 2 0 5 0 2 0 1

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	34
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	126
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	3.7
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

						•						
	Detox		Residential			Halfway			Outpatient			
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment						48.5			36.8	5	11.4	18.6
61 Completed Court Commitment						1.5						1.0
62 Left ACA/ 90 Days						4.4			5.3	31	70.5	46.6
63 Moved									31.6	1	2.3	5.4
64 Transferred						11.8				1	2.3	6.5
65 Incarcerated												0.4
66 Broke Rules						13.2			21.1			3.5
67 AWOL						20.6			5.3			3.9
68 Death												0.2
69 Failed to Begin Treatment										6	13.6	11.3
91 Administrative Discharge												2.7
Cliente Net Coop Within 00 Days	Coun	nt_	Percent 57.4									

Clients Not Seen Within 90 Days 20 57 1

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 FAMILY CRISIS CTR, INC. (684)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =1 Number of Results Needing Improvement =2

Indicatoro					······ ,			
Indicators		01-1-	04-4-	la dia atao	la all a a 4 a a	la alla a ta a	Describe Occurrence	
Short-Term Outcomes (CY02 Clients)		State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std	
		Staridard	Average	Numerator	Denominator	Score	Score to State Sta	
Detox	Level of Functioning Improvement	80						
	Planned Discharges	80						
	14-Day Follow-up	25						
	Initiation of Treatment							
	Engagement in Treatment							
Residential	Readmissions within 30 days	2						
	Readmissions within 90 days	6						
	Level of Functioning Improvement	80						
	Planned Discharges	85						
	14-Day Followup							
	Initiation of Treatment	35						
	Engagement in Treatment							
Halfman	Level of Eventioning Improve	80						
Halfway	Level of Functioning Improvement							
	Planned Discharges	90						
	Employment	80						
	Initiation of Treatment							
	Engagement in Treatment							
Outpatient	Level of Functioning Improvement	30						
	Planned Discharges	35	23.3	2	5	40.0	☺	
	Employment	20						
	Initiation of Treatment		82.8	27	45	60.0	\otimes	
	Engagement in Treatment		68.9	13	45	28.9	8	
							J	
Long-Term Outcomes (CY00 Clients)			State	# in Year before	# in Year	Indicator Score	Results Comparing	
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg	
	DUI Convictions		(,,,					
	Incarceration			# Clients in	# Deaths in			
				Year before	Year After			
Post Discharge				Treatment	Treatment			
	Mortality							
			State	Year before	Year following	Indicator	Results Comparing	
Difference Between Pre & Post Treatment			Average	Treatment	Treatment	Score	Score to State Avg	
	DUI Convictions		7.170.agc				-	
	Incarceration							
	Median Wages							
	Clients With Wages							
			04-4-	Indicator	Indicator	Indicator	Peculte Comparing	
Consumer Survey (FY02 Clients)			State Average	Numerator	Denominator	Score	Results Comparing Score to State Avg	
	Satisfaction		s. ugo				3	
Favorable Outcomes								
	Service Quality							
	Favorable Time to First Service							
	Convenient Time							

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
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TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

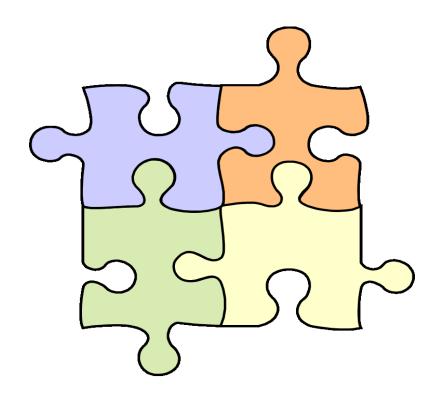
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

MEADOW BROOK RESCARE (765)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 **MEADOW BROOK RESCARE (765)**

Clients Admitted and Served at the Agency (CY02)

TANF Clients

Descriptive	Statis	tics (CY0	2 Clients)											
		Sex (%	6)		Age (%)	_				Race (%	o)		Homeless (%)
		Male	Female	0-17	18-25	26+	_	White	Blac	ck	Nat Am	Asian	Hispanic	
Agency		12	88	0	29	71		88		6	6	0	0	0
State Avg		11	89	4	33	60		58	1	19	18	1	2	2
		IV Drug U	lse (%)		Dru	ug of Choic	\ /			Pregr	nant (%)	DOC C	ustody (%)	No ASI (%)
		History	Route	Alcohol	Meth	Cocaine	Marijua	ina (Other					
Agency		12	12	100	6	18		59	6		0		0	0
State Avg		19	13	67	22	11		50	19		11		2	8
		Ou	patient Staff	Profile by I	Degree		Ou	tpatient	Staff P	rofile l	oy Certific	cation		
	None	Associate	Bachelors	Masters	Doctorat	e Total	CADO	CA	C (CCM	CPS	Other		
	0	0	3	2		0 5	2	C)	0	0	0		

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway	Outpatient		
Clients	0	Clients	0	Clients	0	Clients	17
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	379
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	22.3
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	1

Discharges

					Dischar	ges						
		D	etox		Resid	ential	ļ	Halfway			Outpatie	ent
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment						48.5			36.8			18.6
61 Completed Court Commitment						1.5						1.0
62 Left ACA/ 90 Days						4.4			5.3			46.6
63 Moved									31.6	15	100.0	5.4
64 Transferred						11.8						6.5
65 Incarcerated												0.4
66 Broke Rules						13.2			21.1			3.5
67 AWOL						20.6			5.3			3.9
68 Death												0.2
69 Failed to Begin Treatment												11.3
91 Administrative Discharge												2.7
	Coun	t	Percent									
Clients Not Seen Within 90 Days		2	15.4									

	Count	Percent
Clients Not Seen Within 90 Days	2	15.4

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MEADOW BROOK RESCARE (765)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =0

In all a stance					•		
Indicators		State	State	Indicator	Indicator	Indicator	Dogulto Comparing
Snort-Term C	Outcomes (CY02 Clients)	Standard	Average		Indicator Denominator	Indicator Score	Results Comparing Score to State Std
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	80 80 25					
Residential	Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	2 6 80 85 35					
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	80 90 80					
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	30 35 20	82.8 68.9	18 13	18 18	100.0 72.2	© ©
	(0)(00 0); (1)		Ctata	# :- Vaan bafana	# :- V	Indicator	J
Recidivism	Dutcomes (CY00 Clients) DUI Convictions Incarceration		State Average (%)	# in Year before Treatment	# in Year following Treatment	Score (%)	Results Comparing Score to State Avg
Post Dischar	rge Mortality			# Clients in Year before Treatment	# Deaths in Year After Treatment		
Difference B	etween Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

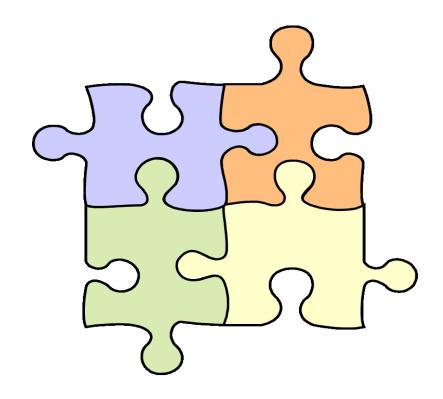
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

MARIE DETTY YOUTH SVC CTR (810)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MADIE DETTY VOLITH CVC CTD (040)

Clients Admitted and Served at the Agency (CY02)

TANF Clients

MARIE DE	TTYY	OUTH S	SVC CTR	(810)							22	7		
Descriptive	Statis	tics (CY	'02 Clien	ts)											
		Sex				Age (_			Race (%	,			meless (%)
		Male	Female		0-17	18-25				Black	Nat Am	Asian	Hispani		
Agency		5	95		0	37	61		45	30	20	0	•	4	0
State Avg		11	89		4	33	3 60		58	19	18	1	:	2	2
		IV Drug	Use (%)			D	rug of Choic	ce (%)		Preg	nant (%)	DOC C	ustody (%) [No ASI (%)
		History	Route	,	Alcohol	Meth	Cocaine	Marijuana						_	
Agency		9	5		61	18	6	49	1	0	12			1	0
State Avg		19	13		67	22	11	50	1	9	11		:	2	8
		0	utpatient S	Staff F	Profile by I	Degree		Outpa	tient Sta	aff Profile	by Certific	cation			
	None	Associa	te Bache	lors	Masters	Doctora	ate Total	CADC	CAC	CCM	CPS	Other			
	2		0	0	22		1 25	6	0	0	0	3			
						Clients	Admitted a	and Served	by Leve	el of Care)				
Detox				Resi	idential			Hal	fway			Ou	tpatient		
Clients			0	Clien	ts		0	Cli	ents		0	Clie	ents		227
Units of Serv	vice		0	Units	of Servic	е	0	Un	its of Se	rvice	0	Uni	Units of Service 17,44		17,440
Avg Hours F	er Clier	nt o	.0	Avg [Days Per	Client	0.0	Av	g Days F	Per Client	0.0	Avg	Hours Pe	r Client	76.8
Avg Daily Ce	ensus		0	Avg [Daily Cen	sus	0	Av	g Daily C	Census	0	Avg	Daily Cer	nsus	48
								Discharge	5						
					Deta	ЭX		Resident	ial	_	Halfwa	ay		Outpa	atient
				Ν	%	State %	N	%	State %	1	٧ %	State	%	N %	State %
60 Complete	ed Treat	tment													
61 Complete	ed Cour	t Commit	ment												
62 Left ACA	/ 90 Da	ys													
63 Moved															
64 Transferr	ed														
65 Incarcera	ited														
66 Broke Ru	ıles														
67 AWOL															
68 Death															
69 Failed to	Begin 1	reatment	t												
91 Administr	ative D	ischarge													

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

99 5

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

183

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MARIE DETTY YOUTH SVC CTR (810)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =0

Indicators	:						
Short-Term C	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment		82.8	179	182	98.4	©
	Engagement in Treatment		68.9	173	182	95.1	©
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	Deculto Commonina
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	ge			Year before Treatment	Year After Treatment		
	Mortality						
				V 1.5			5 " 0 '
Difference Re	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Difference D	DUI Convictions		Average				
	Incarceration						
	Median Wages						
	Clients With Wages						
	(E)(00 O)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
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- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

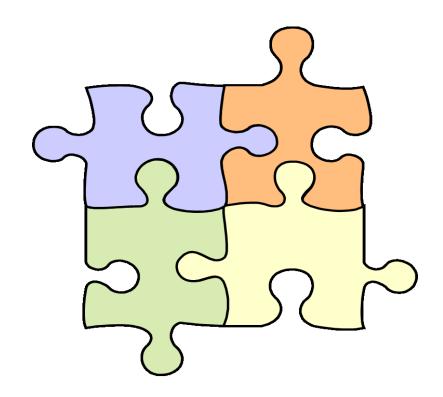
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

EAGLE RIDGE INSTITUTE (820)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 EAGLE RIDGE INSTITUTE (820)

Clients Admitted and Served at the Agency (CY02)

25

TANF Clients

Descriptive	Statistics	(CY02 Clients	;)

	Sex	(%)		Age ((%)			Race (%		Homeless (%)	
	Male	Female	0-17	18-2	5 26+	White	e Blac	k Nat Am	Asian	Hispanic	
Agency	4	96	8	3	2 56	24	1 6	4	0	0	0
State Avg	11	89	4	3	3 60	58	3 1	9 18	1	2	2
	IV Drug	Use (%)		[Orug of Choi	ce (%)		Pregnant (%)	ustody (%)	No ASI (%)	
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other				
Agency	8	4	52	4	64	68	12	12		0	0
State Avg	19	13	67	22	11	50	19	11		2	8

	Outp	atient Staff	Profile by I	Degree Outpatient Staff Profile by Certification						SAS Treatment Funding FY02	
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
2	0	1	5	0	8	1	0	0	0	4	\$52,389.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient			
Clients	0	Clients	0	Clients	0	Clients	25		
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	883		
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	35.3		
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	2		

Discharges

	De	etox		Residential			lalfway		Outpatient			
N	%	State %	N	%	State %	N	%	State %	N	%	State %	

- 60 Completed Treatment
- 61 Completed Court Commitment
- 62 Left ACA/ 90 Days
- 63 Moved
- 64 Transferred
- 65 Incarcerated
- 66 Broke Rules
- 67 AWOL
- 68 Death
- 69 Failed to Begin Treatment
- 91 Administrative Discharge

	Count	Percent
Clients Not Seen Within 90 Days	20	100.0

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 EAGLE RIDGE INSTITUTE (820)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =0

Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment		82.8	18	21	85.7	☺
	Engagement in Treatment		68.9	17	21	81.0	©
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	
Recidivism	<u>;</u>		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	ge			Year before Treatment	Year After Treatment		
	Mortality			Heatment	rreatment		
Difference	atura an Dua & Dant Transferrent		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Difference B	etween Pre & Post Treatment		Average	rreatment	rreaument	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
			Ctat-	Indicator	Indicator	Indicator	Results Comparing
Consumer S	Consumer Survey (FY02 Clients)		State Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction		3-				-
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

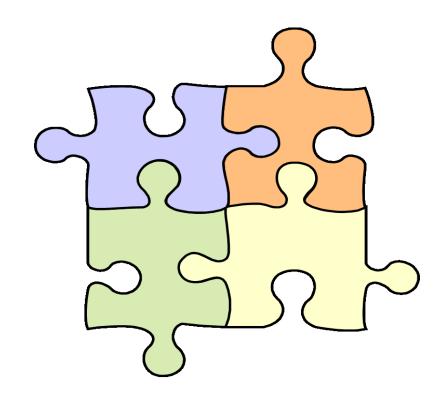
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

COPE, INC. (851)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COPE, INC. (851)

Clients Admitted and Served at the Agency (CY02)

11

TANF Clients

Descriptive Statistics	(CY02 Clients)
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	Sex	(%)		Age	(%)				Race (%))		Homeless (%)
	Male	Female	0-17	18-2	25 26+	- Whi	te Bla	ack	Nat Am	Asian	Hispanic	
Agency	36	64	0	1	18 73	3	9	73	18	0	0	0
State Avg	11	89	4	3	33 60) 5	58	19	18	1	2	2
	IV Drug	Use (%)			Drug of Choi	ce (%)		Pre	egnant (%)	DOC C	ustody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other					
Agency	0	0	64	0	9	45	0		9		0	18
State Avg	19	13	67	22	11	50	19		11		2	8
	0	utnationt Ct	off Drofile by	Dograd								

Outpatient Staff Profile by Degree Outpatient Staff Profile by Certification CAC None Associate Bachelors Masters Doctorate Total CCM 4 14 0 0 0 10 1 3 4 2

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient	
Clients	0	Clients	0	Clients	0	Clients	11
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	67
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	6.0
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0

Discharges

	De	etox		Resid	ential		lalfway				ent
N	%	State %	N	%	State %	N	%	State %	N	%	State %

- 60 Completed Treatment
- 61 Completed Court Commitment
- 62 Left ACA/ 90 Days
- 63 Moved
- 64 Transferred
- 65 Incarcerated
- 66 Broke Rules
- 67 AWOL
- 68 Death
- 69 Failed to Begin Treatment
- 91 Administrative Discharge

	Count	Percent
Clients Not Seen Within 90 Days	10	100.0

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

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The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 COPE, INC. (851)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =0 Improvement =2

	- 1000			- Ou	minary resource o		orovernent 2
Indicators		0.1	01.1				
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
			Average	Numerator	Denominator	Ocorc	ocore to otate ota
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment		82.8	1	2	50.0	\odot
	Engagement in Treatment		68.9	0	2	0.0	8
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rae			Year before	Year After		
1 001 2100114	Mortality			Treatment	Treatment		
	Wortanty						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
Concumor	urvov (EV02 Clionto)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
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Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

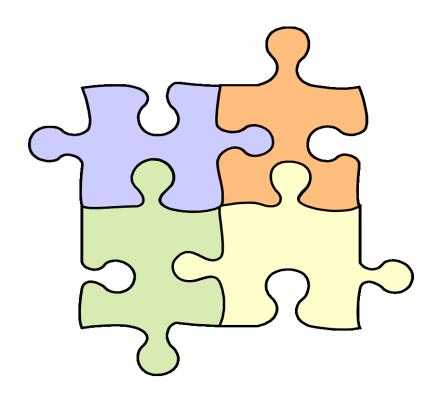
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 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

CAA TURNING POINT (901)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CAA TURNING POINT (901)

Clients Admitted and Served at the Agency (CY02)

TANF Clients

1

		9

		•												1				
escriptive	Statis	tics (CY	'02 Clie	nts)														
		Sex		_	_		Age (_				Race (%	5)			Home	less (%)
		Male	Female		0-	-17	18-2			Whit			Nat Am	Asian	Hispa			
Agency		0	100			0	C			10		0	0	0		0		0
tate Avg		11	89)		4	33	3 6)	5	8	19	18	1		2		2
			Use (%)					rug of Cho	ice (%)			Pregr	nant (%)	DOC C	ustody ((%)	No	ASI (%)
		History	Route		Alcoh		Meth	Cocaine	Marij	juana	Other							
Agency		100	12		100		0	0		100	100		0			0		0
tate Avg		19	13)	67	•	22	11		50	19		11			2		8
		0	utpatient	Staff	Profile	by [Degree		(Outpatie	ent Staff	Profile l	oy Certific	cation				
	None	Associa	te Bach	nelors	Maste	ers	Doctora	ate Total	CAI		CAC	CCM	CPS	Other				
	0		0	1		0		0 1		0	0	0	0	0				
							Clients	Admitted	and Se	erved b	y Level	of Care						
etox				Re	sidentia	al				Halfw	ay			Οι	ıtpatient			
Clients 0				Clie	nts			0		Clien	ts		0	Clie	ents			1
nits of Service 0			-	Unit	s of Se	rvice	е	0			of Servi	ce	0	Uni	ts of Se	rvice		4
Avg Hours Per Client 0.0		.0	Avg	Days F	Per (Client	0.0		Avg [Days Per	Client	0.0	Avg	Hours	Per Cli	ient	3.5	
vg Daily Ce	ensus		0	Avg	Daily 0	Cens	sus	0		-	Daily Cer		0	Avg	Daily C	ensus	i	0
									Disch	_	•							
						Deto	X			idential			Halfwa	ay			Outpatie	nt
				N	%		State %	N	%	St	ate %	N			_ %	N	%	State %
0 Complete	ed Trea	tment									48.5			36.	.8			18.6
1 Complete	ed Cour	t Commit	ment								1.5							1.0
2 Left ACA	/ 90 Da	iys									4.4			5.	.3			46.6
3 Moved														31.	.6			5.4
4 Transferr	ed										11.8							6.5
5 Incarcera	ited																	0.4
6 Broke Ru	ıles										13.2			21.	.1			3.5
7 AWOL											20.6			5.				3.9
8 Death																		0.2
9 Failed to	Begin 1	Treatment	t													1	100.0	11.3
1 Administi	ative D	ischarge																2.7
		•		Cou	ınt	Pe	ercent											
S			_		<u> </u>													

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

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Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 CAA TURNING POINT (901)

TANF Clients

IndicatorNumber of PositiveNumber of Results NeedingSummaryResults =0Improvement =2

Indicators					······ ,		
Indicators		01-1-	04-4-	la dia atao	la di a de a	locali a a ta a	Describe Occurrence
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std
_			Average	Numerator	Denominator	Ocorc	ocore to otate ota
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup						
		35					
	Initiation of Treatment						
	Engagement in Treatment						
		00					
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
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	Engagement in Treatment		68.9	0	2	0.0	8
			0	" :	# · · · · ·	Indicator	
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Score	Results Comparing
Recidivism			(%)		Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Do at Dia alaa				Year before	Year After		
Post Dischar	•			Treatment	Treatment		
	Mortality						
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						
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	Median Wages						
	-						
	Clients With Wages						
0	(F)(00 Oliverte)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
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For all measures:

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Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

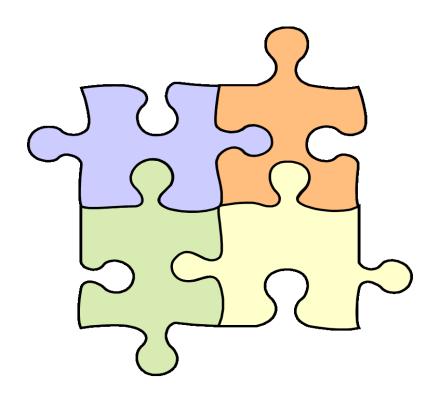
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

Clients Admitted and Served at the Agency (CY02)

18

		•		-	. • • • • • • • • • • • • • • • • • • •		(000)					18			
Descriptive	Statis			ients)											
		Sex				Age (_			Race (%			Home	eless (%)
_		Male	Fema		0-17						Nat Am 6	Asian	Hispanic		•
Agency		0		00		33			28	67		0	0		0
State Avg		11		89	2	3	3 60		58	19	18	1	2		2
		IV Drug	g Use (<u>%)</u>			rug of Choi	ce (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Rou		Alcohol	Meth	Cocaine	Marijuana							
Agency		28 19		22 13	11	11	33	56			11		6		0
State Avg		19		13	67	22	11	50	19	9	11		2		8
		О	outpatie	nt Staff	Profile by	Degree		Outp	atient Sta	ff Profile	by Certific	cation	SAS Tre	eatment Fi	unding FY0
	None	Associa	ate Ba	chelors	Masters	Doctor	ate Total	CADC	CAC	CCM	CPS	Other	0,10 110		ag : . c
	0		0	3	1		0 4	1	0	1	0	0			\$25,000.0
						Clients	Admitted a	and Serve	by Leve	el of Care)				
Detox				Re	sidential				lfway			Ou	tpatient		
Clients			_	Clie	nts		0	CI	ents		0	Clie	ents		18
Juents 0 Juits of Service 0		Unit	s of Servi	ce	0		its of Sei	rvice	0		ts of Service		452		
Jnits of Service 0 Avg Hours Per Client 0.0			Days Pe		0.0			er Client			Hours Per (25.1		
Avg Daily C			0	_	Daily Ce		0		g Days i		0.0	_	Daily Censu		1
								Discharge	•	0000		-	•		
					De	tox		Residen			Halfwa	av		Outpatie	 ent
				N	%	State %	N	%	State %			,	: % N		State %
60 Complete	ed Trea	tment							48.5			36.	8		18.6
61 Complete	ed Cour	t Commit	tment						1.5						1.0
62 Left ACA	/ 90 Da	ys							4.4			5.	3	1 50.0	46.6
63 Moved												31.	6		5.4
64 Transferi	red								11.8					1 50.0	6.5
65 Incarcera	ated														0.4
66 Broke Ru	ules								13.2			21.	1		3.5
67 AWOL									20.6			5.3	3		3.9
68 Death															0.2
69 Failed to	Begin 7	Treatmen	nt												11.3
91 Administ	rative D	ischarge													2.7
				Col	.nt F	Porcont									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

833

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

10

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 MUSKOGEE COUNTY COUNCIL OF YOUTH SERVICES (905)

TANF Clients

Indicators	: :						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20					
	Initiation of Treatment		82.8	21	21	100.0	©
	Engagement in Treatment		68.9	17	21	81.0	©
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator	Deculto Comparing
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Discha	rge			Year before	Year After		
	Mortality			Treatment	Treatment		
Difference P	etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Dillerence B			Average	rreatment	ricatilicit	Ocoic	ocore to otate Avg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

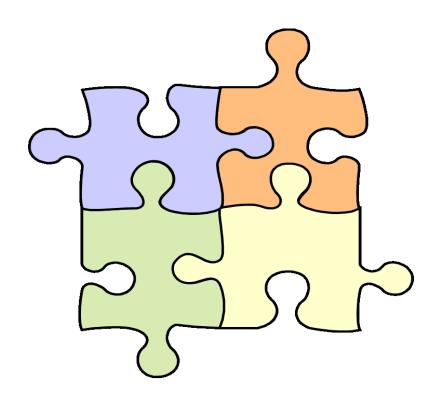
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- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

NORMAN ALCOHOL INFORMATION CTR (906)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 **NORMAN ALCOHOL INFORMATION CTR (906)**

Clients Admitted and Served at the Agency (CY02)

EC	

			. •		. •	. , , 5	•,							56	1		
Descriptive	Statis	tics (C)	Y02 Cli	ents)													
			(%)				Age (Race (%	,		Home	eless (%)
		Male	Fema			0-17	18-2		26+	V	hite	Black	Nat Am	Asian	Hispanic		
Agency		2	(98		0	36	6	63		71	11	14	0	2		7
State Avg		11	8	39		4	33	3	60		58	19	18	1	2		2
		IV Drug	g Use (%	6)			D	rug of	Choice	e (%)		Pre	gnant (%)	DOC C	ustody (%)	No	ASI (%)
		History	Rou		Alco		Meth	Coca		Marijuana		ther					
Agency		23		14	5	59	23	23	3	77		30	16		2		2
State Avg		19	1	13	6	37	22	1	1	50		19	11		2		8
		С	Outpatie	nt Staff	Profil	le by l	Degree			Outpa	itient S	taff Profile	bv Certifi	cation	SAS Trea	tment Fu	unding FY02
	None	Associa	ate Ba	chelors	Mas	sters	Doctora	ate To	tal	CADC	CAC			Other			<u></u>
	4		0	7		12		0	23	13	0	0		9			\$79,000.00
							Clients	Admit	ted a	nd Served	by Le	vel of Car	e				
Detox				Re	siden	tial				На	fway			Ou	tpatient		
Clients			0	Clie	nts			0		Cli	ents		0	Clie	ents		56
Units of Ser	vice		0	Uni	ts of S	Servic	e	0			its of S	ervice	0	Uni	ts of Service		2,467
Avg Hours F	Per Clie	nt c	0.0	Avg Days Per Client 0.0 Avg Days Per Client 0.0				Avg	Hours Per Cl	ient	44.1						
Avg Daily Co	ensus		0	Avg	Daily	/ Cen	sus	0				Census	0		Daily Census		7
										Discharge	•						
						Det	ЭX			Resident	ial		Halfw	ay		Outpatie	ent
				N	9	%	State %	•	N	%	State 9	- 6	N %	State	% N	%	State %
60 Complete	ed Trea	tment									48.5	;		36.	8 3	6.0	18.6
61 Complete	ed Cour	rt Commi	tment								1.5	;					1.0
62 Left ACA	/ 90 Da	ıys									4.4			5.	3 30	60.0	46.6
63 Moved														31.	6 1	2.0	5.4
64 Transferr	ed										11.8	1			7	14.0	6.5
65 Incarcera	ated														1	2.0	0.4
66 Broke Ru	ıles										13.2	!		21.	1 5	10.0	3.5
67 AWOL											20.6			5.		2.0	3.9
68 Death																	0.2
69 Failed to	Begin ⁻	Treatmen	nt												2	4.0	11.3
91 Administr	-																2.7
		_		Coi	ınt	Pe	ercent										
				000	4111												

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

32 4

12

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NORMAN ALCOHOL INFORMATION CTR (906)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Number of Results Needing Improvement =2

Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	21.1	2	33	6.1	8
	Planned Discharges	35	23.3	2	34	5.9	8
	Employment	20					J
	Initiation of Treatment		82.8	37	39	94.9	☺
	Engagement in Treatment		68.9	33	39	84.6	©
Long-Term C	Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator	December Occasion
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	ge			Year before Treatment	Year After Treatment		
	Mortality			ricatilicit	rreatment		
Difference Bo	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
	DUI Convictions		Average				ŭ
	Incarceration						
	Median Wages						
	Clients With Wages						
	Cherits With Wages						
	(E)(00 O)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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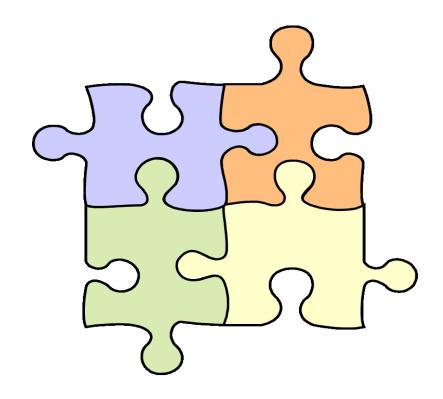
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 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

PAYNE CO COUNSELING SVC,INC. (908)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PAYNE CO COUNSELING SVC,INC. (908)

Clients Admitted and Served at the Agency (CY02)

TANF Clients

Descriptive	Statisti	cs (CYC	2 Clients)										
		Sex (%)		Age (%))				Race (%	%)		Homeless (%)
	•	Male	Female	0-17	18-25	26+	W	/hite	Black	Nat Am	Asian	Hispanic	
Agency		0	100	0	67	33		100	0	0	0	0	0
State Avg		11	89	4	33	60		58	19	18	1	2	2
		IV Drug l	Jse (%)		Dru	g of Choic	e (%)		Pr	egnant (%)	DOC C	ustody (%)	No ASI (%)
	F	listory	Route	Alcohol	Meth (Cocaine	Marijuana	1 (Other				
Agency		0	0	33	0	0	100		0	0		0	0
State Avg		19	13	67	22	11	50		19	11		2	8
		Ou	tpatient Staff	Profile by	Degree		Outpa	atient 9	Staff Profi	le by Certif	ication		
	None /	Associate	Bachelors	Masters	Doctorate	Total	CADC	CA	c cc	M CPS	Other		
	0	4	2	1		0 7	3	0		3 0	1		
					Clients A	dmitted a	nd Served	l hv I a	evel of C	are			

Clients A	Admitted	and	Served	by	Leve	of Car	·e
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Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	3	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	58	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	19.2	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

				Dischar	ges						
		Detox		Resid	ential		Halfway		Outpatient		
	N	% State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment					48.5			36.8	1	50.0	18.6
61 Completed Court Commitment					1.5						1.0
62 Left ACA/ 90 Days					4.4			5.3	1	50.0	46.6
63 Moved								31.6			5.4
64 Transferred					11.8						6.5
55 Incarcerated											0.4
66 Broke Rules					13.2			21.1			3.5
67 AWOL					20.6			5.3			3.9
68 Death											0.2
69 Failed to Begin Treatment											11.3
91 Administrative Discharge											2.7
	Count	Percent									
Clients Not Seen Within 90 Days	2	100.0									

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PAYNE CO COUNSELING SVC,INC. (908)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =3 Improvement =0

Indicators	s:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35	23.3	1	1	100.0	☺
	Employment	20					
	Initiation of Treatment		82.8	3	3	100.0	☺
	Engagement in Treatment		68.9	3	3	100.0	©
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rge			Year before Treatment	Year After Treatment		
	Mortality			rreatment	rreatment		
			0	Year before	Voor following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		State Average	Treatment	Year following Treatment	Score	Score to State Avg
2	DUI Convictions		Average				9
	Incarceration						
	Median Wages						
	Clients With Wages						
Congress	turnov (EV02 Cliente)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer 5	survey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

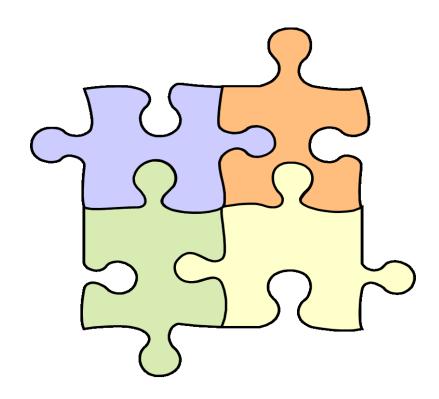
Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

TURNING POINT (925)

TANF Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Clients Admitted and Served Provider Performance Management Report Prepared October 2003

TURNING POINT (925)

De

at the Agency (CY02)

TANF Clients

Descriptive St	atistics (C)	(02 Clients)									
	Sex	(%)		Age (%)				Race (%)		Homeless (%)
	Male	Female	0-17	18-25	26+	White	Black	Nat Am	Asian	Hispanic	
Agency	0	100	0	33	67	100	0	0	0	0	17
State Avg	11	89	4	33	60	58	19	18	1	2	2

• • • • • •			-	-						_
	IV Drug	Use (%)		[Orug of Choi	ce (%)		Pregnant (%)	DOC Custody (%)	No ASI (%)
	History	Route	Alcohol	Meth	Cocaine	Marijuana	Other			
Agency	50	33	67	33	0	0	17	0	0	0
State Avg	19	13	67	22	11	50	19	11	2	8

	Outp	atient Staff	Profile by I	Degree		Outp	atient Sta	ff Profile	SAS Treatment Funding FY02		
None	Associate	Bachelors	Masters	Doctorate	Total	CADC	CAC	CCM	CPS	Other	
1	2	1	1	0	5	4	0	0	0	1	\$10,000.00

Clients Admitted and Served by Level of Care

Detox		Residential		Halfway		Outpatient		
Clients	0	Clients	0	Clients	0	Clients	6	
Units of Service	0	Units of Service	0	Units of Service	0	Units of Service	153	
Avg Hours Per Client	0.0	Avg Days Per Client	0.0	Avg Days Per Client	0.0	Avg Hours Per Client	25.4	
Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	Avg Daily Census	0	

Discharges

					Discilai	ges						
	Detox		Residential			Halfway			Outpatient			
	N	%	State %	N	%	State %	N	%	State %	N	%	State %
60 Completed Treatment						48.5			36.8	1	25.0	18.6
61 Completed Court Commitment						1.5				1	25.0	1.0
62 Left ACA/ 90 Days						4.4			5.3	2	50.0	46.6
63 Moved									31.6			5.4
64 Transferred						11.8						6.5
65 Incarcerated												0.4
66 Broke Rules						13.2			21.1			3.5
67 AWOL						20.6			5.3			3.9
68 Death												0.2
69 Failed to Begin Treatment												11.3
91 Administrative Discharge												2.7
	Coun	ıt	Percent									
Clients Not Seen Within 90 Days		1	80.0									

	Count	Percent
Clients Not Seen Within 90 Days	4	80.0

General Notes:

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 TURNING POINT (925)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =1 Number of Results Needing Improvement =1

Indicators:								
Short-Term Outcomes (CY02 Clients)		State	State	Indicator	Indicator	Indicator	Results Comparing	
		Standard	Average	Numerator	Denominator	Score	Score to State Std	
Detox	Level of Functioning Improvement	80						
	Planned Discharges	80						
	14-Day Follow-up	25						
	Initiation of Treatment							
	Engagement in Treatment							
Residential	Readmissions within 30 days	2						
	Readmissions within 90 days	6						
	Level of Functioning Improvement	80						
	Planned Discharges	85						
	14-Day Followup	35						
	Initiation of Treatment							
	Engagement in Treatment							
Halfway	Level of Functioning Improvement	80						
	Planned Discharges	90						
	Employment	80						
	Initiation of Treatment							
	Engagement in Treatment							
Outpatient	Level of Functioning Improvement	30	21.1	1	3	33.3	☺	
	Planned Discharges	35	23.3	1	3	33.3	⊗	
	Employment	20						
	Initiation of Treatment							
	Engagement in Treatment							
Long-Term (Outcomes (CY00 Clients)		State	# in Year before	# in Year	Indicator Score	Results Comparing	
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg	
	DUI Convictions							
	Incarceration							
				# Clients in	# Deaths in			
Post Discha	rge			Year before Treatment	Year After Treatment			
	Mortality							
				Van bafan	Va an fallaccia a	la dia atau	Deculto Commonina	
Difference R	etween Pre & Post Treatment		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg	
2	DUI Convictions		Average				3	
	Incarceration							
	Median Wages							
	Clients With Wages							
Company Company (EVO2 Ollows)			State	Indicator	Indicator	Indicator	Results Comparing	
Consumer Survey (FY02 Clients) Satisfaction			Average	Numerator	Denominator	Score	Score to State Avg	
	Favorable Outcomes							
	Service Quality							
	Favorable Time to First Service							
	Convenient Time							

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

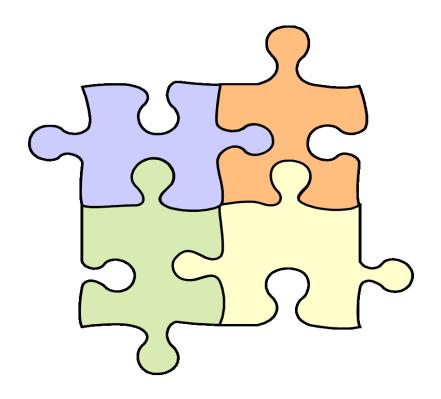
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o Mortality The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

PEOPLE INCORPORATED (933)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PEOPLE INCORPORATED (933)

Clients Admitted and Served at the Agency (CY02) 193

Descriptive	Statis	tics (CY	02 Clien	ts)												
		Sex	(%)			Age ((%)					Race (%)		Home	less (%)
		Male	Female		0-17	18-2			White	Bla		Nat Am	Asian	Hispanic		
Agency		9	91		1	3	7 59	9	60		5	25	0	1		5
State Avg		11	89		4	3	3 60)	58		19	18	1	2		2
		IV Drug	Use (%)	_			Orug of Choi	ce (%)			Pregn	ant (%)	DOC Cu	stody (%)	No	ASI (%)
		History	Route	Ā	Alcohol	Meth	Cocaine	Mariju	ana (Other						
Agency		25	14		82	22	10		52	19		12		1		1
State Avg		19	13		67	22	11		50	19		11		2		8
		0	utpatient S	Staff P	rofile by	Degree		Οι	utpatient	Staff F	Profile b	y Certific	ation	SAS Treat	ment Fu	nding FY02
	None	Associa	te Bache	lors	Masters	Doctor	ate Total	CAD			ССМ	CPS	Other			<u> </u>
	0		0	4	6		0 10	1	()	1	0	1		;	\$275,000.00
						Clients	Admitted	and Serv	ved by L	evel o	f Care					
Detox				Resi	dential				Halfway					oatient		
Clients 0			0	Client	ts		0		Clients			0	Clier	nts		193
Units of Service 0		0	Units	of Service	ce	0 ι		Units of	Servic	e	0	Units	of Service		6,336	
Avg Hours F	Per Clier	nt o	.0	Avg E	Days Per	Client	0.0		Avg Day	/s Per	Client	0.0	Avg	Hours Per Cli	ent	32.8
Avg Daily C	ensus		0	Avg [Daily Cer	sus	0		Avg Dai			0	Avg	Daily Census		17
								Discha	rges							
					Det	ox		Resid	lential			Halfwa	y		Outpatie	ent
				N	%	State %	N	%	State	%	N	%	State	% N	%	State %
60 Complete	ed Treat	tment							48	.5			36.8	12	6.4	18.6
61 Complete	ed Cour	t Commit	ment						1	.5						1.0
62 Left ACA	V 90 Day	ys							4	.4			5.3	152	80.9	46.6
63 Moved													31.6	1	0.5	5.4
64 Transferi	red								11	.8				5	2.7	6.5
65 Incarcera	ated															0.4
66 Broke Ru	ules								13	.2			21.1	7	3.7	3.5
67 AWOL									20				5.3		2.1	3.9
68 Death														1	0.5	0.2
69 Failed to	Begin T	reatmen	t											6	3.2	11.3
91 Administ	•															2.7
				Coun	nt P	ercent										

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

37.3

60

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 PEOPLE INCORPORATED (933)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =2 Improvement =3

Indicators	s:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	21.1	8	86	9.3	⊗
	Planned Discharges	35	23.3	6	90	6.7	⊗
	Employment	20	14.1	13	84	15.5	\otimes
	Initiation of Treatment		82.8	150	163	92.0	©
	Engagement in Treatment		68.9	141	163	86.5	©
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator Score	Results Comparing
Recidivism			Average (%)	Treatment	following Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rge			Year before Treatment	Year After Treatment		
	Mortality			rrediment	rredunent		
			State	Year before	Year following	Indicator	Results Comparing
Difference B	etween Pre & Post Treatment		State Average	Treatment	Treatment	Score	Score to State Avg
	DUI Convictions						-
	Incarceration						
	Median Wages						
	· ·						
	Clients With Wages						
Consumor	survey (FY02 Clients)		State	Indicator	Indicator	Indicator	Results Comparing
			Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

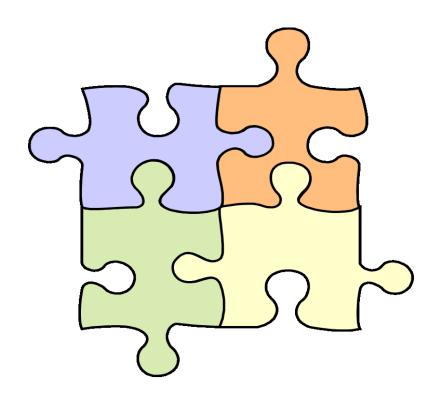
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

GATEWAY TO PREVENTION/RECOVERY (934)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 GATEWAY TO PREVENTION/RECOVERY (934)

Clients Admitted and Served at the Agency (CY02)

71

TANF Clients

J, () = 11, (• .				,0.	.,							ľ	l			
Descriptive	Statis	tics (CY	02 Clie	nts)													
		Sex		_		Age (Race (%			_	Home	less (%)
		Male	Female		0-17	18-2		26+	W		Black	Nat Am 23	Asian	Hispanic			•
Agency		23	77		0			70		62	7		1	4			0
State Avg		11	89		4	33	3	60		58	19	18	1	2			2
		IV Drug	Use (%)			D	rug (of Choic	e (%)		Preg	ınant (%)	DOC C	Custody (%)		No	ASI (%)
_		History	Route		Alcohol	Meth	Со	caine	Marijuana					•			
Agency		17	14		75	15		8	46		4	4		0			0
State Avg		19	13		67	22		11	50	1	9	11		2			8
		O	utpatient	Staff I	Staff Profile by De		egree		Outpatient Staff P		aff Profile	f Profile by Certific		SAS T	AS Treatment Funding		nding FY02
	None	Associat	te Bach	elors	Masters	Doctora	ate ·	Total	CADC	CAC	CCM	CPS	Other				
	2		1	7	5		1	16	3	0	0	0	0				\$20,000.00
						Clients	Adr	nitted a	nd Served	by Lev	el of Car	е					
Detox				Res	sidential				На	fway			Οι	utpatient			
Clients 0			0	Clier	nts		(0	Cli	ents		0	Clie	ents			71
Units of Service 0			0	Units	s of Servic	ce	(0	Ur	its of Se	rvice	0	Un	its of Servic	е		2,091
Avg Hours F	Per Clie	nt o	.0	Avg	Avg Days Per Client 0.0			Av	g Days I	Per Client	0.0	Av	g Hours Per	Clie	nt	29.5	
Avg Daily C	ensus		0	Avg	Daily Cen	sus	(0	Av	g Daily (Census	0	Avo	g Daily Cens	sus		6
								ı	Discharge	s							
					Det	ох			Resident	ial		Halfw	ay		С	outpatie	nt
				N	%	State %		N	%	State %	I	٧ %	State	e % N	٧	%	State %
60 Complete	ed Trea	tment								48.5			36	.8	2	3.5	18.6
61 Complete	ed Cour	t Commiti	ment							1.5							1.0
62 Left ACA	/ 90 Da	ys								4.4			5	.3 4	12	73.7	46.6
63 Moved													31	.6	2	3.5	5.4
64 Transfer	red									11.8					4	7.0	6.5
65 Incarcera	ated																0.4
66 Broke Ru	ıles									13.2			21	.1			3.5
67 AWOL										20.6			5	.3			3.9
68 Death																	0.2
69 Failed to	Begin 7	reatment	:												7	12.3	11.3
91 Administ	rative D	ischarge															2.7

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

27 7

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

13

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 GATEWAY TO PREVENTION/RECOVERY (934)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =1 Number of Results Needing Improvement =2

Indicators	:						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30					
	Planned Discharges	35					
	Employment	20	14.1	1	22	4.5	⊗
	Initiation of Treatment		82.8	59	70	84.3	☺
	Engagement in Treatment		68.9	48	70	68.6	8
Long-Term C	Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing
Recidivism			(%)	rreatment	Treatment	(%)	Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Dischar	rae			Year before	Year After		
	Mortality			Treatment	Treatment		
	,						
Difference P	etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Pindidile D	DUI Convictions		Average	Hoadhon		55516	200.0 10 01010 / 119
	Incarceration						
	Median Wages						
	Clients With Wages						
0	umaaa (EVOO Olianta)		State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

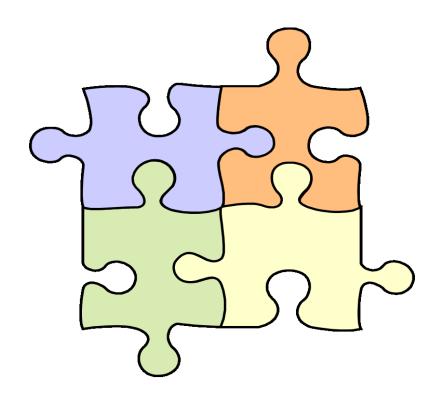
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

TOTAL LIFE COUNSELING (938)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 **TOTAL LIFE COUNSELING (938)**

Clients Admitted and Served at the Agency (CY02)

- 1	2	າ

Sex (%) Age (%) State Avg 11 89 4 33 60 58 19 18 1 2	omeless (%) 4 2 No ASI (%) 0 8
Male Female 0-17 18-25 26+ White Black Nat Am Asian Hispanic Agency 4 96 0 34 63 52 35 9 0 2 State Avg 11 89 4 33 60 58 19 18 1 2 IV Drug Use (%) Drug of Choice (%) Pregnant (%) DOC Custody (%) History Route Alcohol Meth Cocaine Marijuana Other Agency 5 2 73 2 13 35 8 34 5	4 2 No ASI (%)
Agency 4 96 0 34 63 52 35 9 0 2 State Avg 11 89 4 33 60 58 19 18 1 2 IV Drug Use (%) Drug of Choice (%) Pregnant (%) DOC Custody (%) History Route Alcohol Meth Cocaine Marijuana Other Agency 5 2 73 2 13 35 8 34 5	2 No ASI (%)
State Avg 11 89 4 33 60 58 19 18 1 2 IV Drug Use (%) History Drug of Choice (%) Alcohol Pregnant (%) Meth DOC Custody (%) Cocaine DOC Custody (%) Marijuana DOC Custody (%) Other Agency 5 2 73 2 13 35 8 34 5	2 No ASI (%)
IV Drug Use (%)	No ASI (%)
History Route Alcohol Meth Cocaine Marijuana Other 5 2 73 2 13 35 8 34 5	0
Agency 5 2 73 2 13 35 8 34 5	
10 2 10	
State Avg 19 13 67 22 11 50 19 11 2	8
Outpatient Staff Profile by Degree Outpatient Staff Profile by Certification SAS Treatmen	nt Funding FY0
None Associate Bachelors Masters Doctorate Total CADC CAC CCM CPS Other	
0 0 7 5 0 12 4 0 0 1 1	\$30,377.0
Clients Admitted and Served by Level of Care	
Detox Residential Halfway Outpatient	
Clients 0 Clients 0 Clients 0 Clients	132
Units of Service 0 Units of Service 0 Units of Service 0 Units of Service	1,983
Avg Hours Per Client 0.0 Avg Days Per Client 0.0 Avg Days Per Client 0.0 Avg Hours Per Client	15.0
Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census 0 Avg Daily Census	5
Discharges	
Detox Residential Halfway Outp	patient
N % State % N % State % N % State % N %	% State %
60 Completed Treatment 48.5 36.8 4	7.1 18.6
61 Completed Court Commitment 1.5 3	5.4 1.0
62 Left ACA/ 90 Days 4.4 5.3 38 6	7.9 46.6
63 Moved 31.6	5.4
64 Transferred 11.8	6.5
65 Incarcerated 1	1.8 0.4
66 Broke Rules 13.2 21.1	3.5
67 AWOL 20.6 5.3	3.9
68 Death	0.2
69 Failed to Begin Treatment 10 1	7.9 11.3
91 Administrative Discharge	2.7
Count Percent	

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

48 1

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

50

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 TOTAL LIFE COUNSELING (938)

TANF Clients

Indicator Number of Positive Number of Results Needing
Summary Results =1 Improvement =4

Indicators					•		
Indicators		State	State	Indicator	Indicator	Indicator	Results Comparing
Snort-Term (Outcomes (CY02 Clients)	Standard	Average		Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement Planned Discharges 14-Day Follow-up Initiation of Treatment Engagement in Treatment	80 80 25	Ü				
Residential	Readmissions within 30 days Readmissions within 90 days Level of Functioning Improvement Planned Discharges 14-Day Followup Initiation of Treatment Engagement in Treatment	2 6 80 85 35					
Halfway	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	80 90 80					
Outpatient	Level of Functioning Improvement Planned Discharges Employment Initiation of Treatment Engagement in Treatment	30 35 20	21.1 23.3 14.1 82.8 68.9	8 4 10 87 57	31 43 29 119 119	25.8 9.3 34.5 73.1 47.9	8 8 9 8
1 T (Outcomes (OVO) Olionto		State	# in Year before	# in Year	Indicator	
Recidivism	Dutcomes (CY00 Clients) DUI Convictions Incarceration		Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
Post Dischai				# Clients in Year before Treatment	# Deaths in Year After Treatment		
Difference B	etween Pre & Post Treatment DUI Convictions Incarceration Median Wages Clients With Wages		State Average	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Consumer S	Satisfaction Favorable Outcomes Service Quality Favorable Time to First Service Convenient Time		State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Avg

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

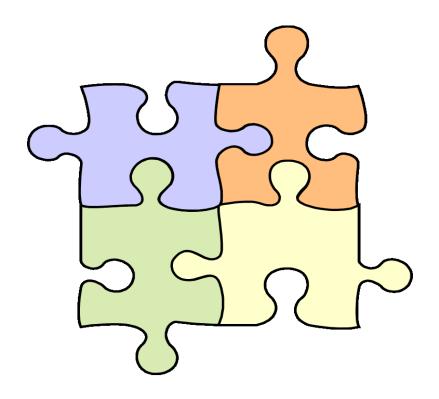
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

Clients Admitted and Served at the Agency (CY02)

4	•	

escriptive Statistics (CY02 Clie	ents)										
	, , ,										
Sex (%)		Age (%)					Race (%	,		Home	less (%)
Male Female		18-25	26+	Whit			Nat Am	Asian	Hispanic		
Agency 0 100	0 0	28	72	6	1	17	11	0	6		6
State Avg 11 89	9 4	33	60	5	8	19	18	1	2		2
IV Drug Use (%))	Drug	g of Choice	e (%)		Pregn	ant (%)	DOC Cu	stody (%)	No	ASI (%)
History Route		Meth C	Cocaine	Marijuana	Other						
Agency 67 67	00	72	39	56	17		11		6		0
State Avg 19 13	³ 67	22	11	50	19		11		2		8
Outpatien	t Staff Profile by [Degree		Outpatie	ent Staff F	t Staff Profile by Certific		ation	SAS Treat	SAS Treatment Fu	
None Associate Back	helors Masters	Doctorate	Total	CADC	CAC	ССМ	CPS	Other			<u> </u>
0 0	1 3	(0 4	1	0	0	0	0			\$25,000.0
		Clients Ad	dmitted a	nd Served b	y Level c	of Care					
Detox	Residential			Halfw	ay			Outp	oatient		
Clients 0	-				ts		0	Clien	its		18
Units of Service 0	Units of Service	е	0	Units	of Service	ce	0	Units	of Service		810
Avg Hours Per Client 0.0	Avg Days Per	Client (0.0	Avg [Days Per	Client	0.0	Avg I	Hours Per Clie	ent	45.0
Avg Daily Census 0	Avg Daily Cens	sus	0	Avg [Avg Daily Census 0 Avg Daily Census			Daily Census		2	
			[Discharges							
	Deta)X		Residential			Halfwa	ıy		Outpatie	nt
	N %	State %	N	% Sta	ate %	N	%	State ^c	% N	%	State %
60 Completed Treatment					48.5			36.8	10	58.8	18.6
61 Completed Court Commitment					1.5						1.0
62 Left ACA/ 90 Days					4.4			5.3	6	35.3	46.6
63 Moved								31.6	1	5.9	5.4
64 Transferred					11.8						6.5
65 Incarcerated											0.4
66 Broke Rules					13.2			21.1			3.5
67 AWOL					20.6			5.3			3.9
68 Death											0.2
69 Failed to Begin Treatment											11.3
91 Administrative Discharge											2.7
	Count Pe	ercent									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

0.0

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

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Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 LOGAN COUNTY YOUTH & FAMILY SERVICES, INC. (941)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =4 Number of Results Needing Improvement =1

Indicators	: :						
Short-Term (Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing
		Standard	Average	Numerator	Denominator	Score	Score to State Std
Detox	Level of Functioning Improvement	80					
	Planned Discharges	80					
	14-Day Follow-up	25					
	Initiation of Treatment						
	Engagement in Treatment						
Residential	Readmissions within 30 days	2					
	Readmissions within 90 days	6					
	Level of Functioning Improvement	80					
	Planned Discharges	85					
	14-Day Followup	35					
	Initiation of Treatment						
	Engagement in Treatment						
Halfway	Level of Functioning Improvement	80					
	Planned Discharges	90					
	Employment	80					
	Initiation of Treatment						
	Engagement in Treatment						
Outpatient	Level of Functioning Improvement	30	21.1	9	12	75.0	☺
	Planned Discharges	35	23.3	5	12	41.7	©
	Employment	20	14.1	1	11	9.1	8
	Initiation of Treatment		82.8	14	14	100.0	©
	Engagement in Treatment		68.9	14	14	100.0	©
Long-Term (Outcomes (CY00 Clients)		State	# in Year before		Indicator	Deculto Comparing
Recidivism			Average (%)	Treatment	following Treatment	Score (%)	Results Comparing Score to State Avg
	DUI Convictions						
	Incarceration						
				# Clients in	# Deaths in		
Post Discha	rge			Year before	Year After		
	Mortality			Treatment	Treatment		
				V			D # 0 :
Difference P	etween Pre & Post Treatment		State	Year before Treatment	Year following Treatment	Indicator Score	Results Comparing Score to State Avg
Difference B			Average	rreatment	ricamient	00010	Coole to Clate 7 tvg
	DUI Convictions						
	Incarceration						
	Median Wages						
	Clients With Wages						
_			State	Indicator	Indicator	Indicator	Results Comparing
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg
	Satisfaction						
	Favorable Outcomes						
	Service Quality						
	Favorable Time to First Service						
	Convenient Time						

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
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 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
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 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

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Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

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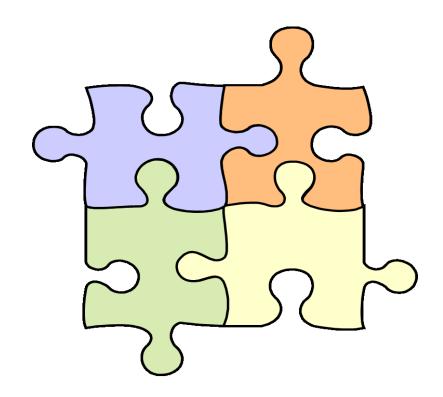
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- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

NATIVE AMERICAN CENTER OF RECOVERY (948)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 NATIVE AMERICAN CENTER OF RECOVERY (948)

Clients Admitted and Served at the Agency (CY02)

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	0 4 41		· · · · · · · · · · · · · · · · · · ·	4 \		` '						93			
Descriptive	Statis			ents)			04.				5 (2)				
			(%)	_	0.45	Age (14111	B	Race (%			Home	less (%)
A		Male 27	Femal 7		0-17 8				White 59	Black 9	Nat Am 28	Asian 1	Hispanic 2		0
Agency												-			-
State Avg		11	89	9	4	3	3 60		58	19	18	1	2		2
			g Use (%	<u>)</u>			rug of Choic	e (%)		Preg	nant (%)	DOC C	ustody (%)	No	ASI (%)
_		History	Rout		Alcohol	Meth	Cocaine	Marijua		ner					
Agency		23	14		63	19	5	2	14 1	6	2		6		0
State Avg		19	1;	3	67	22	11	5	50 1	9	11		2		8
			Outpatien	ıt Staff F	Profile by	Degree		Out	nationt Ct	off Drofile	by Certific	nation	CAC Track	mont F	ndina EV00
	Nono	Associa			Masters		ate Total	CADC		CCM	CPS	Other	SAS Heal	ment Ft	nding FY02
	2		ле вас 1	1	iviasiers 1	Doctor	0 5	2	0	0	0	2			\$120,613.00
	_		•			0 !! 4						-		·	, 120,010.00
						Clients	Admitted a			el of Car	e				
Detox				Res	idential			<u>H</u>	lalfway			Out	tpatient		
Clients 0			0	Clier	nts		12	(Clients		0	Clie	nts		84
Units of Service 0		0	Units	of Servi	ce	533	ι	Jnits of Se	ervice	0	Unit	s of Service		2,084	
Avg Hours Per Client 0.0		0.0	Avg	Days Per	Client	44.4	A	Avg Days	Per Client	0.0	Avg	Hours Per Cli	ent	24.8	
Avg Daily C	ensus		0	Avg	Daily Cer	nsus	1	A	Avg Daily	Census	0	Avg	Daily Census		6
								Discharg	jes						
					De	tox		Reside	ntial		Halfwa	ay		Outpatie	ent
				N	%	State %	N	%	State %		N %	State	% N	%	State %
60 Complete	ed Trea	tment					3	25.0	48.5			36.8	8 27	32.1	18.6
61 Complete	ed Cour	rt Commi	tment						1.5						1.0
62 Left ACA	/ 90 Da	ıys					3	25.0	4.4			5.3	3 35	41.7	46.6
63 Moved												31.6	6 1	1.2	5.4
64 Transferi	red						5	41.7	11.8				8	9.5	6.5
65 Incarcera	ated												1	1.2	0.4
66 Broke Ru	ıles						1	8.3	13.2			21.	1		3.5
67 AWOL							•	2.0	20.6			5.3		4.8	3.9
68 Death														-	0.2
69 Failed to	Begin ⁻	Treatmer	nt										8	9.5	11.3
91 Administ	-														2.7
		3-		Cou	nt 🛭	ercent									
				Ou	iii, F	CICCIII									

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

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For clients with more than one admission in a year, information reported at the last admission was selected.

106

10

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003

TANF Clients

Indicator Number of Positive Number of Results Needing

NATIVE AMERICAN CENTER OF RECOVERY (948) Summary Results =1 Improvement =7 Indicators: State State Indicator Indicator Indicator Results Comparing **Short-Term Outcomes (CY02 Clients)** Standard Average Numerator Denominator Score Score to State Std Detox Level of Functioning Improvement 80 Planned Discharges 80 25 14-Day Follow-up Initiation of Treatment **Engagement in Treatment** Residential Readmissions within 30 days 2 Readmissions within 90 days 6 Level of Functioning Improvement 80 50.0 2 4 50.0 (Ξ) Planned Discharges 85 14-Day Followup 35 Initiation of Treatment 2 2 100.0 98.3 **Engagement in Treatment** 0 2 8.5 0.0 \odot 80 Halfway Level of Functioning Improvement Planned Discharges 90 **Employment** 80 Initiation of Treatment **Engagement in Treatment** Outpatient Level of Functioning Improvement 30 21.1 12 64 8 18.8 Planned Discharges 35 23.3 22 64 34.4 (3) Employment 20 14.1 2 53 3.8 (3) Initiation of Treatment 82.8 24 46 52.2 (3) **Engagement in Treatment** 68.9 21 46 45.7 (Ξ) Indicator State # in Year before # in Year Long-Term Outcomes (CY00 Clients) Score **Results Comparing** Average Treatment following Score to State Avg (%) Recidivism (%) Treatment **DUI Convictions** Incarceration # Clients in # Deaths in Year before Year After **Post Discharge** Treatment **Treatment** Mortality **Results Comparing** Year before Year following State Indicator Treatment Treatment Score Score to State Avg Difference Between Pre & Post Treatment Average **DUI Convictions** Incarceration Median Wages Clients With Wages Indicator Indicator Indicator **Results Comparing** State **Consumer Survey (FY02 Clients)** Score to State Avg Numerator Denominator Score Average Satisfaction **Favorable Outcomes** Service Quality Favorable Time to First Service

Convenient Time

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

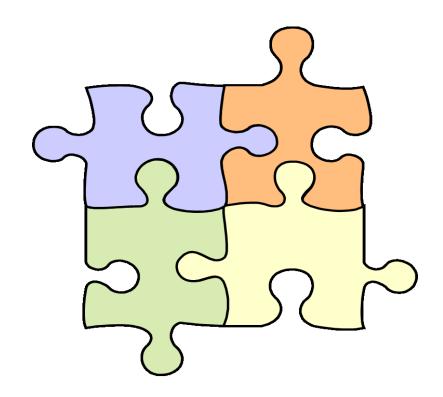
- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

ROGERS COUNTY DRUG ABUSE (949)

TANF Clients Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Clients Admitted and Served Provider Performance Management Report Prepared October 2003 **ROGERS COUNTY DRUG ABUSE (949)**

at the Agency (CY02)

TANF Clients

NOGLING	COON	I I DIVO	ADUSE	(343	')							8				
Descriptive	Statis	tics (CY	02 Clients)												
		Sex (%)			Age (%)				Race (%	6)		Hom	eless (%)	
		Male	Female		0-17	18-2		W	hite B		Nat Am	Asian	Hispanic			
Agency		0	100		0	38	63		88	0	13	0	0		13	
State Avg		11	89		4	33	3 60		58	19	18	1	2		2	
		IV Drug I	Jse (%)			D	rug of Choic	e (%)		Pregi	nant (%)	DOC C	ustody (%)	No	ASI (%)	
		History	Route	Al	lcohol	Meth	Cocaine	Marijuana	Othe							
Agency		13	13		50	38	13	25	13		13		0		50	
State Avg		19	13		67	22	11	50	19		11		2		8	
	Outpatient Sta			Iff Profile by Degree				Outpatient Staff Profile by Certif			oy Certific	cation	SAS Tre	eatment F	atment Funding FY02	
	None	Associate	e Bachelo	rs N	/lasters	Doctora	ate Total	CADC	CAC	ССМ	CPS	Other				
	0	C	0		3		0 3	0	0	0	0	0			\$10,000.0	
						Clients	Admitted a	nd Served	by Leve	l of Care						
Detox			<u>F</u>	Residential			Halfway			Outpatient						
Clients		() C	lients	;		0	Clie	ents		0	Clie	ents		8	
Units of Service 0) U	Units of Service		0 Units of Se		ts of Ser	vice	0 Units of Ser		ts of Service	!	63			
Avg Hours Per Client 0.0		A C	Avg Days Per Client			0.0 Avg Days Per Client			0.0	Avg Hours Per Client			7.8			
Avg Daily C	ensus	(Α Ο	Avg Daily Census			0				0	Avg Daily Census 0		0		
							1	Discharges	;							
			_		Det	ОХ		Residenti	al		Halfwa	ay		Outpati	ent	
				N	%	State %	N	%	State %	N	l %	State	: % N	%	State %	
60 Complete	ed Trea	tment							48.5			36.	8		18.6	
61 Complete	ed Cour	t Commitn	nent						1.5						1.0	
62 Left ACA	√ 90 Da	ys							4.4			5.	3		46.6	
63 Moved												31.	6		5.4	
64 Transferi	red								11.8						6.5	
65 Incarcera	ated														0.4	
66 Broke Ru	ules								13.2			21.	1		3.5	
67 AWOL									20.6			5.		1 100.0		
68 Death															0.2	
69 Failed to	Begin 1	Treatment													11.3	
91 Administ	-														2.7	
			С	ount	Pe	ercent										

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at admission was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

100.0

5

For Drug of Choice, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as IV

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The State Average (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 ROGERS COUNTY DRUG ABUSE (949)

TANF Clients

IndicatorNumber of PositiveNumber of Results NeedingSummaryResults =0Improvement =2

Indicators					······ ,			
Indicators		01-1-	04-4-	la dia atao	la all a a 4 a a	la alla a ta a	Describe Occurrence	
Short-Term (Outcomes (CY02 Clients)	State Standard	State Average	Indicator Numerator	Indicator Denominator	Indicator Score	Results Comparing Score to State Std	
_			Average	Numerator	Denominator	Ocoic	ocore to otate ota	
Detox	Level of Functioning Improvement	80						
	Planned Discharges	80						
	14-Day Follow-up	25						
	Initiation of Treatment							
	Engagement in Treatment							
Residential	Readmissions within 30 days	2						
	Readmissions within 90 days	6						
	Level of Functioning Improvement	80						
	Planned Discharges	85						
	14-Day Followup							
		35						
	Initiation of Treatment							
	Engagement in Treatment							
		90						
Halfway	Level of Functioning Improvement	80						
	Planned Discharges	90						
	Employment	80						
	Initiation of Treatment							
	Engagement in Treatment							
Outpatient	Level of Functioning Improvement	30						
	Planned Discharges	35						
	Employment	20						
	Initiation of Treatment		82.8	4	6	66.7	⊗	
	Engagement in Treatment		68.9	2	6	33.3	8	
			0	" :	# ·	Indicator		
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Score	Results Comparing	
Recidivism			(%)		Treatment	(%)	Score to State Avg	
	DUI Convictions							
	Incarceration							
	modroor daterr			# Clients in	# Deaths in			
Doot Diocho				Year before	Year After			
Post Dischar	•			Treatment	Treatment			
	Mortality							
			State	Year before	Year following	Indicator	Results Comparing	
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg	
	DUI Convictions							
	Incarceration							
	Median Wages							
	-							
	Clients With Wages							
Canarina	um (av. (EV02 Client-)		State	Indicator	Indicator	Indicator	Results Comparing	
Consumer S	urvey (FY02 Clients)		Average	Numerator	Denominator	Score	Score to State Avg	
	Satisfaction							
	Favorable Outcomes							
	Service Quality							
	Favorable Time to First Service							
	Convenient Time							

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
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For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

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Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

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State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

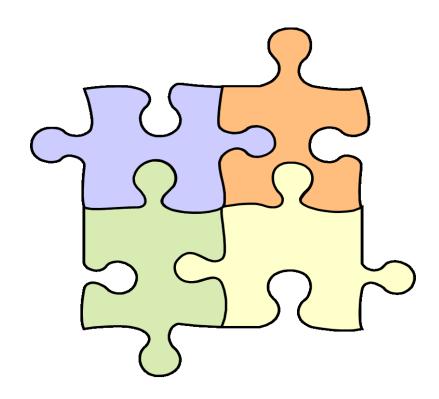
Consumer Survey Notes:

Oklahoma Department of Mental Health and Substance Abuse Services

SPECIALIZED OUTPATIENT SERVICES, INC. (958)

TANF Clients

Provider Performance Management Report



Prepared by the Evaluation and Data Analysis Section Decision Support Services Division

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 SPECIALIZED OUTPATIENT SERVICES, INC. (958)

Clients Admitted and Served at the Agency (CY02)

TANF Clients

15

					,	` '							1,	,		
Descriptive	Statis			ents)												
		Sex	• •		Age (%)							Race (%	,		Home	eless (%)
		Male	Fema		0-17			26+	W		Black	Nat Am 13	Asian	Hispanic		•
Agency		27		' 3	0			73		40	27		0	13		0
State Avg		11	8	9	4	33	3	60		58	19	18	1	2		2
		IV Drug Us			Drug		rug of C					nant (%)	DOC C	sustody (%)	No	ASI (%)
		History	Rou		Alcohol	Meth	Cocai		Marijuana			-	· ·			00
Agency		20 19	1	0	80	33	40		67		7	7		0		20
State Avg		19	ļ	3	67	22	11		50	19	9	11		2		8
	Outpatient St				taff Profile by Degree				Outpatient Staff Profile by Certifica				cation	ation		
	None	Associa	ate Bac	helors	Masters	Doctora	ate Tot	tal	CADC	CAC	CCM	CPS	Other			
	0		1	1	5		0	7	2	0	2	0	5			
						Clients	Admitt	ted a	nd Served	by Leve	el of Care	•				
Detox				Res	Residential				Halfway				Οι	Outpatient		
Clients			0	Clie	nts		0		Clie	ents		0	Clie	ents		15
Units of Service 0			Unit	Jnits of Service 0			Units of Service 0			Un	Units of Service					
Avg Hours Per Client 0.0			Avg	Avg Days Per Client 0.0			Avg Days Per Client 0.0			Av	Avg Hours Per Client					
Avg Daily C	ensus		0	Avg	Avg Daily Census 0				Avg Daily Census			0	Avo	g Daily Censu	ıs	0
									Discharges	3						
					Det	tox			Resident	al		Halfw	ay	_	Outpatie	ent
				N	%	State %	1	V	%	State %	1	٧ %	State	e % N	%	State %
60 Complete	ed Trea	tment								48.5			36	.8 2	18.2	18.6
61 Complete	ed Cour	t Commit	tment							1.5						1.0
62 Left ACA	√ 90 Da	ys								4.4			5	.3 6	54.5	46.6
63 Moved													31	.6		5.4
64 Transferi	red									11.8				2	18.2	6.5
65 Incarcera	ated															0.4
66 Broke Ru	ules									13.2			21	.1 1	9.1	3.5
67 AWOL										20.6			5	.3		3.9
68 Death																0.2
69 Failed to	Begin 7	Freatmen	ıt													11.3
91 Administ	rative D	ischarge														2.7

General Notes:

Clients Not Seen Within 90 Days

Agency Comparison - Variation in client substance abuse severity among different types of treatment facilities requires agency performance be compared with caution.

Data Acquisition - Client demographics and the information necessary for analysis and matching to administrative databases were obtained from the data elements reported in the ODMHSAS Client Data Core (CDC) and the Services Sheet. The CDC, completed at admission for all clients, collects demographics and information pertinent to substance abuse problems such as drug of choice, presenting problem, age at first use and Addiction Severity Index (ASI) composite scores. Relevant fields on the CDC are updated with changes in a client's status and at discharge from treatment. The Service Sheets records type and duration of each service, location of service, and funding source, as well as staff providing the service.

Descriptive Statistics Notes:

Clients Admitted and Served represents the number of clients admitted to substance abuse treatment who received a substance abuse service during the calendar year. Information reported at *admission* was used to calculate demographic percentages including sex, age, race, homeless, IV drug user, drug of choice, pregnancy, DOC custody, and No ASI.

For clients with more than one admission in a year, information reported at the last admission was selected.

Percent

0.0

For **Drug of Choice**, clients are allowed to identify up to three drugs. All drugs reported are included, so the total may add up to more than 100 percent. For each drug of choice clients select, a route of administration is requested. The identification of IV as a route for any of the three drug choices is counted as **IV Drug Use**.

The Outpatient Staff Profile by Degree and the Outpatient Staff Profile by Certification include only the staff providing hourly outpatient services.

The **State Average** (%) is the percent of clients with the characteristic among all clients in the state.

Average Hours Per Client is the units of service divided by the number of clients in the level of care.

Average Daily Census is the units of service in the level of care divided by 365.

Count

Λ

Oklahoma Department of Mental Health and Substance Abuse Services Provider Performance Management Report Prepared October 2003 SPECIALIZED OUTPATIENT SERVICES, INC. (958)

TANF Clients

Indicator Number of Positive Number of Results Needing Summary Results =1 Number of Results Needing Improvement =1

Indiantara		(000)		Ju	illiary results		improvement 1			
Indicators Short-Term	Outcomes (CY02 Clients)	State	State	Indicator	Indicator	Indicator	Results Comparing			
		Standard	Average	Numerator	Denominator	Score	Score to State Std			
Detox	Level of Functioning Improvement	80								
	Planned Discharges	80								
	14-Day Follow-up	25								
	Initiation of Treatment									
	Engagement in Treatment									
Residential	Readmissions within 30 days	2								
	Readmissions within 90 days	6								
	Level of Functioning Improvement	80								
	Planned Discharges	85								
	14-Day Followup	35								
	Initiation of Treatment									
	Engagement in Treatment									
Halfway	Level of Functioning Improvement	80								
	Planned Discharges	90								
	Employment	80								
	Initiation of Treatment									
	Engagement in Treatment									
Outpatient	Level of Functioning Improvement	30								
	Planned Discharges	35								
	Employment	20								
	Initiation of Treatment		82.8	32	39	82.1	\odot			
	Engagement in Treatment		68.9	30	39	76.9	☺			
Long-Term (Outcomes (CY00 Clients)		State Average	# in Year before Treatment	# in Year following	Indicator Score	Results Comparing			
Recidivism			(%)	rreatment	Treatment	(%)	Score to State Avg			
	DUI Convictions									
	Incarceration									
Post Discha	***			# Clients in Year before	# Deaths in Year After					
POST DISCHA				Treatment	Treatment					
	Mortality									
			State	Year before	Year following	Indicator	Results Comparing			
Difference B	etween Pre & Post Treatment		Average	Treatment	Treatment	Score	Score to State Avg			
	DUI Convictions									
	Incarceration									
	Median Wages									
	Clients With Wages									
			Ctct-	Indicator	Indicator	Indicator	Results Comparing			
Consumer S	urvey (FY02 Clients)		State Average	Numerator	Denominator	Score	Score to State Avg			
	Satisfaction		5				J			
	Favorable Outcomes									
	Service Quality									
	Favorable Time to First Service									
	Convenient Time									
	Convenient time									

For all measures:

- Clients had to be formally admitted and receive at least one service during the calendar year that met one of the following criteria:
 - o the service was paid for through a substance abuse contract source (02, 03, 17, 18, 19, 20, 21, 23, 27, 28, 29, 37 or 44), or;
 - o the service was received at a state-operated facility and had a substance abuse service focus code (02, 03 or 09), or;
 - o the service was received at a state-operated substance abuse facility under contract source (30, 50, 51 or 52) with a substance abuse service focus code of (06), or:
 - o the service was received under contract source (50) with a substance abuse service focus code of (02, 03, 09 or 06), or;
 - o the service was received at a state-operated community mental health facility for a Medicaid eligible client (contract source 50 or 51) with a substance abuse service focus code (02, 03 or 06).

For all measures BUT Initiation and Engagement in Treatment, the following clients were excluded:

- Clients identified as dependents or codependents
- Clients discharged due to "Death," "Incarceration" or "Failed to Begin Treatment"
- Detox clients with presenting problems of abuse rather than dependence.

TANF Clients - clients who received services paid for through a TANF contract source (44).

Drug Court Clients - clients who received services paid for through a drug court contract source (20).

Level of Functioning Improvement - The change in level of functioning from admission to last transaction reported to ICIS. Any positive change is counted. To be included Outpatient and Halfway House clients must have at least two ICIS/CDC transactions with at least 30 days between the transactions and Residential Treatment and Detox clients must have at least two transactions.

Consumer Involved in Meaningful Employment - The change in employment status from admission to the last transaction reported to ICIS. A positive change is counted when the client has an employment status of Unemployed or Not in Labor Force at admission and an employment status of Full-time or Part-time at last transaction. To be included Outpatient and Halfway House clients must have at least two transactions, with at least 30 days between the transactions, and Residential Treatment clients must have at least two transactions. Clients under 18 or over 60 years of age are excluded.

Planned Discharge - a discharge is considered "planned" when the primary clinician reports that the client has successfully completed his/her individualized treatment goals. For demographic information, transferred clients (transaction type 40) are counted as planned discharges. As with the other short-term outcome measures, the following clients were excluded: clients identified as dependents or co-dependents and clients discharged due to Death, Incarceration or Failed to Begin Treatment.

14-Day Follow-up - The amount of continuity of care occurring between two levels of care or two agencies. A client is counted as having a follow-up if a service is received at a lower level of care within 14 days of discharge. For detox, any service other than detox meets the requirement. For residential treatment, the follow-up service must be halfway house or outpatient. Follow-up services can only be counted if they are reported in ICIS, thus, services provided by non-DMHSAS facilities are not included. Crisis services are not counted as a lower level service.

Readmissions within 30/90 Days - A readmission occurs when clients have been discharged or transferred from residential treatment then return within 30/90 days to any residential treatment facility. Readmission is counted against the discharging/transferring facility. Clients discharged due to Death, Incarceration or Failed to Begin Treatment are excluded.

Initiation/Engagement in Treatment - For Outpatient and Halfway House treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation. For Detox services, clients are counted as *initiating* treatment when they receive a follow-up service within 14 days of discharge and counted as *engaging* in treatment when they receive two additional services within 30 days of initiation.

For Residential Treatment services, clients are counted as *initiating* treatment when they receive a second service within 14 days of the first service. Due to the nature of residential treatment, nearly all clients are initiated. Clients are counted as *engaging* in treatment when they receive two additional services within 30 days of discharge from residential treatment.

State Standard - Standards for the indicators were the result of a collaborative process between substance abuse providers and DMHSAS staff.

State Average - The average score among all the providers for a particular indicator.

Indicator Demoninator - The number of clients at risk for the indicator event.

Indicator Numerator - The number of clients for whom the indicator event did occur.

Results Comparing Score to State Standard (Std)/State Average (Avg) - for indicators with a state standard, the standard is used for comparison. If no standard exists, the state average is used. A happy face © indicates the agency compares favorably with the state standard or state average. A sad face © indicates the agency did not meet the state standard or state average.

Long-Term Outcome Notes:

Long Term Outcomes are a way to monitor agency performance by examining DUI convictions, imprisonment, wages and mortality before and after discharge from treatment. Administrative data are acquired from various state agencies and merged with DMHSAS data to determine the extent to which client contacts with these agencies change following treatment.

- Clients All adults who received substance abuse treatment in a program operated or contracted by DMHSAS during 2000.
- Pre/Post-treatment The year period both prior to and after discharge from treatment.
- Indicator Score An agency's score on a particular outcome. Used for comparison to the state rate, the indicator score is reported as a percentage or a dollar amount.
- State Average The statewide score on a particular outcome, reported as a percentage or a dollar amount.
- Measures
 - o **DUI Recidivism** Among clients with a DUI conviction in the year before treatment, the percentage who received a DUI conviction in the year after treatment.
- o Incarceration Recidivism Among clients who served time in prison in the year before treatment, the percentage who re-incarcerated in the year after treatment.
- o **DUI Conviction Percent Difference** The percentage of clients who received a DUI conviction in the year before treatment, subtracted from the percentage of clients who received a DUI conviction in the year after treatment.
- o **Incarceration Difference** The percentage of clients who served time in prison in the year before treatment subtracted from the percentage of clients incarcerated in the year after treatment.
 - o **Median Wages Difference** Among all clients, median wages earned in the year before treatment subtracted from median wages earned in the year following treatment.
- o Clients with Wages Difference The percent of all clients who earned wages in the year before treatment subtracted from the percent of clients who earned wages in the year following treatment.
 - o **Mortality** The percent of clients who died in the year after treatment.

Consumer Survey Notes: