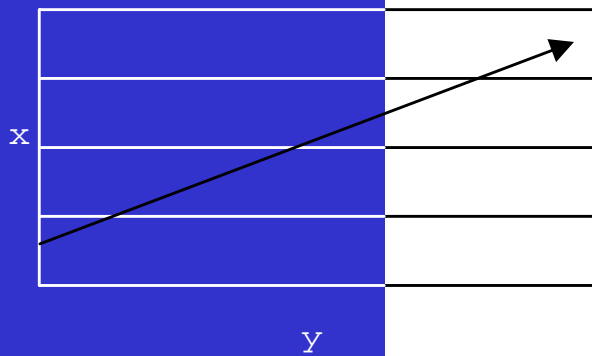


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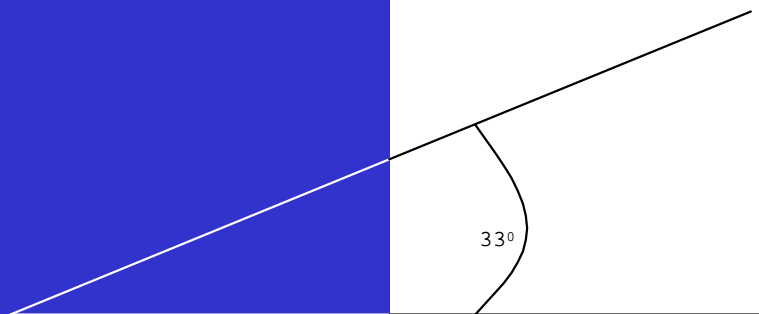
Oklahoma Department of  
Mental Health and  
Substance Abuse Services

**P**

**erformance &  
outcomes  
monitoring  
report**



**for  
Community  
Mental Health  
Centers**



prepared by the evaluation and data analysis section - decision support services division

**Volume 2: Service Utilization**

Oklahoma Department of Mental Health and Substance Abuse Services  
**Fiscal Year 2001 Mental Health Performance Indicators**  
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## **INTRODUCTION**

The FY2001 Mental Health Performance and Outcomes Monitoring Report has been prepared for use by consumers, advocates, planners, treatment providers, administrators and other decision-makers. The report consists of two volumes. Volume One contains performance and outcome indicators based on a framework adopted by the National Association of State Mental Health Program Directors (NASMHPD). Volume Two contains service utilization data.

Both volumes contain three sections of charts and corresponding tables that display summarized information for (1) all clients, (2) adults with a serious mental illness (SMI), and (3) children with a serious emotional disturbance (SED). Also included are appendices for definitions, data selection criteria, service categories and a state map that depicts community mental health center (CMHC) service areas.

Each of the three sections of the performance and outcome indicators includes a chart that shows each CMHC's performance and a corresponding table that provides a count of each agency's clients. For selected indicators, a case mix analysis page is included as well.

For each CMHC, service utilization data are presented from two perspectives: (1) average number of service units per client by category of service, and (2) percentage of clients receiving the service. Corresponding tables provide the counts of clients and services. These services are those which are reported to the ODMHSAS Integrate Client Information System (ICIS) by each agency. Services include those which an agency provides or those for which an agency contracts. For example, Eastern State Region CMHCs that do not have their own inpatient units report services provided for their clients by other inpatient facilities.

Data for FY2000 and FY2001 are presented for year-to-year comparisons. For contracted CMHCs, only data on clients whose services were funded in whole or in part by the Oklahoma Department of Mental Health and Substance Abuse Services (DMHSAS) are included. For state-operated CMHCs, all mental health clients are included, regardless of funding source. To be included in this report, clients must be formally admitted and receive a service during the fiscal year. Other criteria may apply, depending on the indicator.

### **Why monitor performance and outcomes?**

The data presented in the Mental Health Performance and Outcomes Monitoring Report can be used by DMHSAS, state and federal funding entities, service providers and consumers. The DMHSAS mission is to promote healthy communities and provide the highest quality care to enhance the well-being of all Oklahomans. Assessing fulfillment of the mission requires evaluating outcomes, appropriateness of services, and quality of care, including the accessibility of services. State and federal funding entities are concerned with the quality of services supported by public resources. Collecting information about performance and outcomes helps the Department demonstrate treatment impact and justify requests for federal block grant and state appropriated funding. Service providers use performance and outcome data to make resource allocation decisions and improve service delivery. Consumers and their families use the information to make better choices about the treatment options available to them.

### **How should these measures be used?**

To fulfill its mission, DMHSAS will use performance and outcome measures in at least three ways: (1) assess overall system functioning, (2) examine the results for individual agencies, and (3) learn what combinations of services work best with identified groups of clients. From the system perspective, the Department will explore the extent to which improvements are being made within important target groups, such as persons with serious mental illness, substance abusing women with children, or persons in rural service areas. Answers to these broad questions may lead to planning for new services, or the re-allocation of existing resources. They may also lead to closer inspection of individual agency performance to determine the extent to which a provider is contributing to improvements in a target population.

DMHSAS indicators are based on values stated in the Department's mission statement and reflect concerns of state and national consumer groups, other payers, providers and persons interested in quality behavioral health care. As a result, treatment providers may use DMHSAS indicators for planning and evaluating performance improvement activities; for soliciting new funding; for re-allocating existing staff or other resources; or as a basis for contract negotiations with DMHSAS or managed care organizations. Because most of the indicators are based on data reported by providers, and the methods of calculating them are specified, agency staff can compile the data to guide mid-course adjustments to their activities.

### **What are the limits on how the measures are used?**

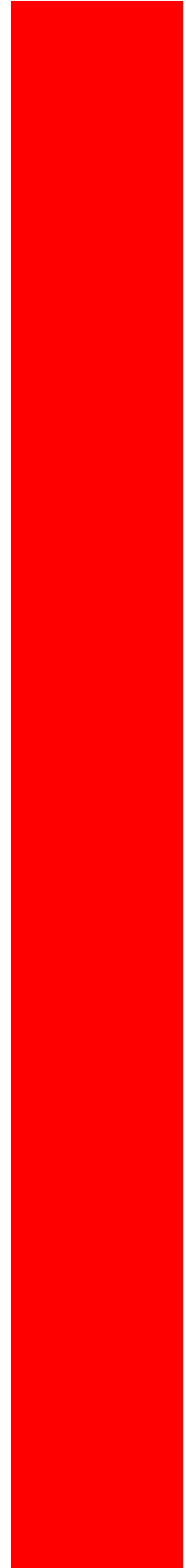
By definition, an indicator is a pointer or gauge used to monitor the operation of a system. It is not an exact measure of a system's functioning, but may point to areas where more analysis is "indicated." When the value of an indicator is out of the normal or average range, it suggests something different from the expected result, and indicates causal study is needed.

At least two factors affect the interpretability of indicators, data quality and case mix. Important elements of data quality are accuracy, timeliness, completeness and comprehensiveness. Case mix refers to the distribution of variables in a population that may affect the outcomes of treatment but are not within the control of the treatment provider. Such factors as the number of people with severe symptoms, the amount of resources available for treatment in a service area and the occurrence of some catastrophic event may influence how people respond to treatment. Balanced comparisons of outcomes among geographic areas or population subgroups require case-mix or risk adjustment so an "apples-to-apples" comparison can be made.



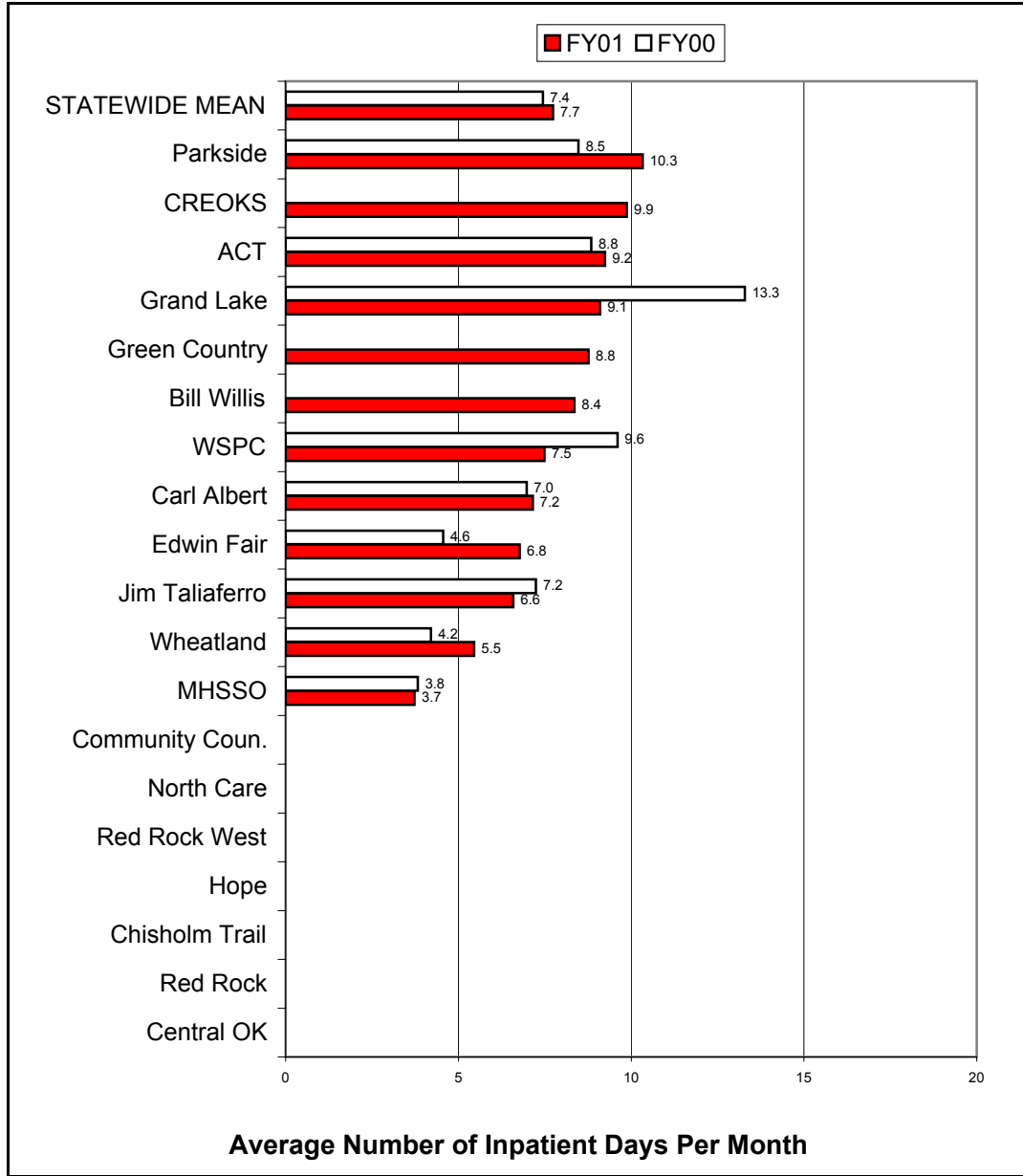
# **Service Utilization Indicators**

## **All Admitted Clients**



Average Number of Inpatient Days

Question: What is the average number of inpatient days per month for clients receiving inpatient days?



Answer: In FY01 the average number of inpatient days per month varied among the 12 CMHCs providing or contracting for this service from 3.7 days to 10.3 days, with a statewide mean of 7.7 days. Of the nine CMHCs that provided or contracted for this service in FY00, the average number per month in FY01 decreased among four CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no inpatient days did not provide or contract for inpatient services.

## Average Number of Inpatient Days

Question: What is the average number of inpatient days per month for clients receiving inpatient days?

| Agency          | FY00                |   |                                 |   | FY01                |   |                                 |   | FY01 Statewide |      |
|-----------------|---------------------|---|---------------------------------|---|---------------------|---|---------------------------------|---|----------------|------|
|                 | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Median         | Mean |
| Parkside        | 5,007               | 49.3  | 417.3                           | 8.5   | 8,614               | 69.5  | 717.8                           | 10.3  | 7.9            | 7.7  |
| CREOKS          | 0                   | 0.0   | 0.0                             | 0.0   | 1,303               | 11.0  | 108.6                           | 9.9   |                |      |
| ACT             | 292                 | 6.6   | 58.4                            | 8.8   | 536                 | 4.8   | 44.7                            | 9.2   |                |      |
| Grand Lake      | 744                 | 11.2  | 148.8                           | 13.3  | 2,112               | 19.3  | 176.0                           | 9.1   |                |      |
| Green Country   | 0                   | 0.0   | 0.0                             | 0.0   | 114                 | 1.4   | 12.7                            | 8.8   |                |      |
| Bill Willis     | 0                   | 0.0   | 0.0                             | 0.0   | 2,174               | 21.7  | 181.2                           | 8.4   |                |      |
| WSPC            | 7,496               | 65.0  | 624.7                           | 9.6   | 6,465               | 71.9  | 538.8                           | 7.5   |                |      |
| Carl Albert     | 7,349               | 87.8  | 612.4                           | 7.0   | 7,361               | 85.8  | 613.4                           | 7.2   |                |      |
| Edwin Fair      | 707                 | 12.9  | 58.9                            | 4.6   | 3,053               | 37.6  | 254.4                           | 6.8   |                |      |
| Jim Taliaferro  | 4,040               | 46.5  | 336.7                           | 7.2   | 3,935               | 49.8  | 327.9                           | 6.6   |                |      |
| Wheatland       | 185                 | 4.9   | 20.6                            | 4.2   | 120                 | 2.4   | 13.3                            | 5.5   |                |      |
| MHSSO           | 1,677               | 36.5  | 139.8                           | 3.8   | 1,654               | 37.0  | 137.8                           | 3.7   |                |      |
| Community Coun. | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| North Care      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Red Rock West   | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Hope            | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Chisholm Trail  | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Red Rock        | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Central OK      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |

Not all CMHCs are contracted to provide inpatient services.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

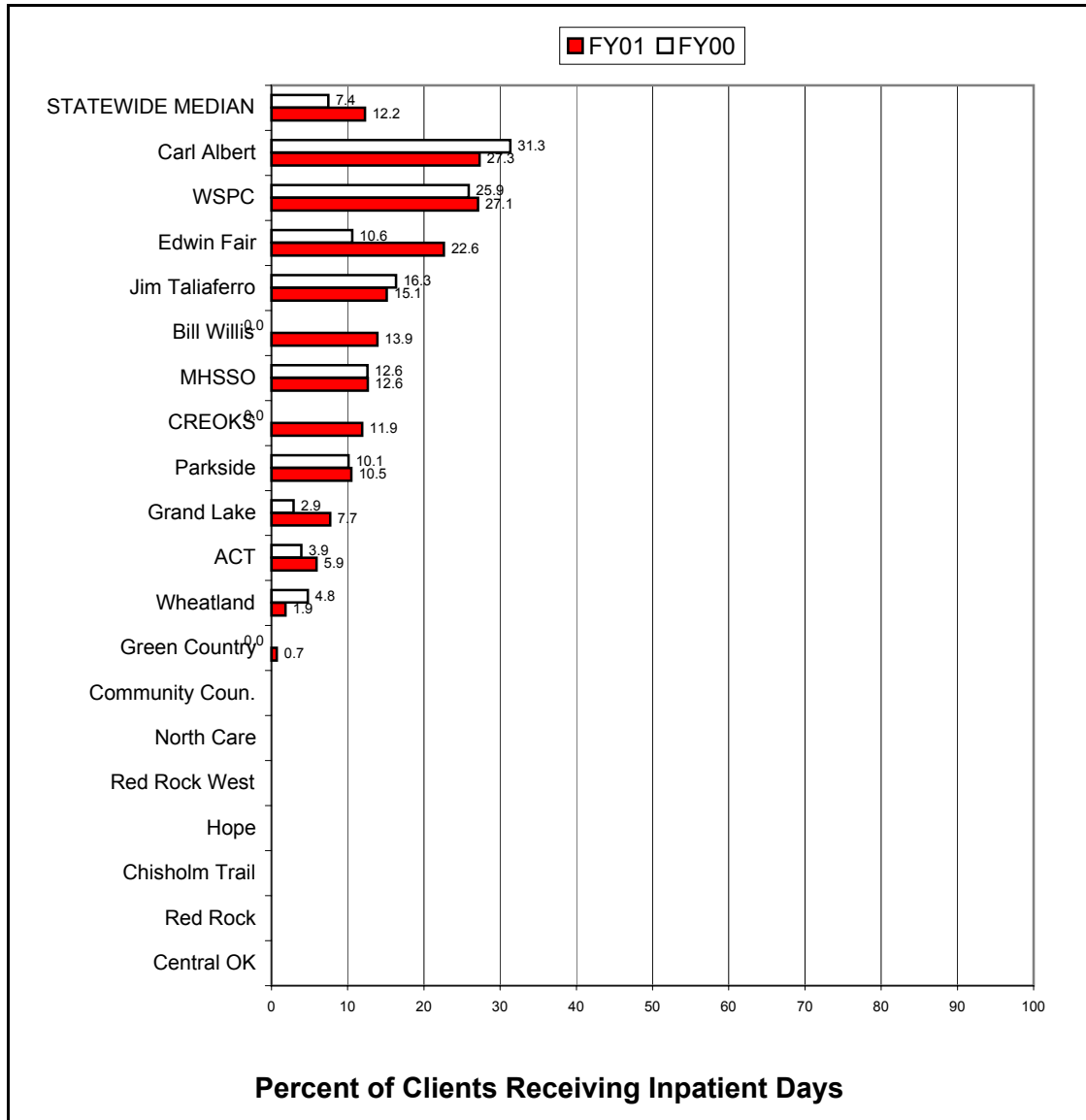
In FY01, some CMHCs contracted with other agencies to provide inpatient services.

See Appendix B for a list of service codes included in this indicator. See Appendix C for a list of contract sources included.



Percent of Clients Receiving Inpatient Days

Question: What percent of clients are receiving inpatient days?



Answer: In FY01 the percent of clients receiving inpatient days varied among the 12 CMHCs providing or contracting for this service from less than 1% to 27.3%, with a statewide median of 12.2%. When compared with the nine CMHCs that provided this service in FY00, three CMHCs decreased the percent receiving inpatient days in FY01.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no inpatient days did not provide or contract for inpatient services.

Percent of Clients Receiving Inpatient Days

Question: What percent of clients are receiving inpatient days?

| Agency          | FY00          |                                     |                                      | FY01          |                                     |                                      | FY01 Statewide |      |
|-----------------|---------------|-------------------------------------|--------------------------------------|---------------|-------------------------------------|--------------------------------------|----------------|------|
|                 | Total clients | Number of clients receiving service | Percent of clients receiving service | Total clients | Number of clients receiving service | Percent of clients receiving service | Median         | Mean |
| Carl Albert     | 2,292         | 718                                 | 31.3                                 | 2,532         | 691                                 | 27.3                                 | 12.2           | 13.1 |
| WSPC            | 1,869         | 484                                 | 25.9                                 | 2,188         | 593                                 | 27.1                                 |                |      |
| Edwin Fair      | 1,178         | 125                                 | 10.6                                 | 1,336         | 302                                 | 22.6                                 |                |      |
| Jim Taliaferro  | 2,486         | 406                                 | 16.3                                 | 2,762         | 418                                 | 15.1                                 |                |      |
| Bill Willis     | 1,557         | 0                                   | 0.0                                  | 1,676         | 233                                 | 13.9                                 |                |      |
| MHSSO           | 2,886         | 363                                 | 12.6                                 | 2,861         | 361                                 | 12.6                                 |                |      |
| CREOKS          | 730           | 0                                   | 0.0                                  | 968           | 115                                 | 11.9                                 |                |      |
| Parkside        | 3,883         | 393                                 | 10.1                                 | 4,550         | 476                                 | 10.5                                 |                |      |
| Grand Lake      | 1,820         | 53                                  | 2.9                                  | 2,173         | 167                                 | 7.7                                  |                |      |
| ACT             | 612           | 24                                  | 3.9                                  | 626           | 37                                  | 5.9                                  |                |      |
| Wheatland       | 775           | 37                                  | 4.8                                  | 972           | 18                                  | 1.9                                  |                |      |
| Green Country   | 923           | 0                                   | 0.0                                  | 1,277         | 9                                   | 0.7                                  |                |      |
| Community Coun. | 1,813         | 0                                   | 0.0                                  | 1,356         | 0                                   | 0.0                                  |                |      |
| North Care      | 1,229         | 0                                   | 0.0                                  | 1,388         | 0                                   | 0.0                                  |                |      |
| Red Rock West   | 1,116         | 0                                   | 0.0                                  | 917           | 0                                   | 0.0                                  |                |      |
| Hope            | 1,054         | 0                                   | 0.0                                  | 1,041         | 0                                   | 0.0                                  |                |      |
| Chisholm Trail  | 1,450         | 0                                   | 0.0                                  | 1,687         | 0                                   | 0.0                                  |                |      |
| Red Rock        | 1,545         | 0                                   | 0.0                                  | 1,643         | 0                                   | 0.0                                  |                |      |
| Central OK      | 1,610         | 0                                   | 0.0                                  | 1,664         | 0                                   | 0.0                                  |                |      |

Not all CMHCs are contracted to provide inpatient services.

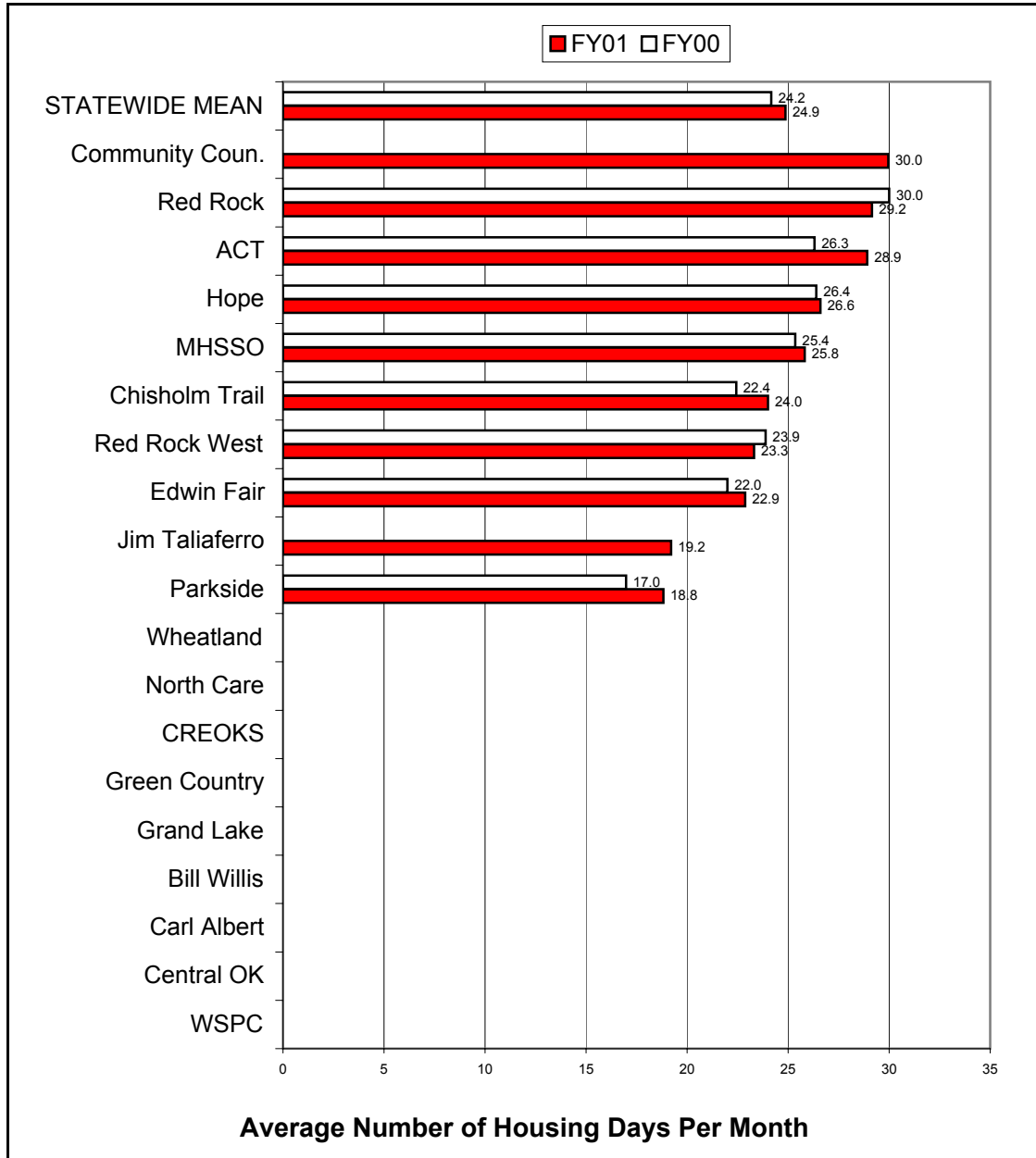
Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

In FY01, some CMHCs contracted with other agencies to provide inpatient services.

See Appendix B for a list of service codes included in this indicator. See Appendix C for a list of contract sources included.

**Average Number of Housing Days**

Question: What is the average number of housing days per month for clients receiving housing days?



Answer: In FY01 the average number of housing days per month varied among the 10 CMHCs providing this service from 18.8 days to 30 days, with a statewide mean of 24.9 days. Of the eight CMHCs that provided this service in FY00, the average number of housing days per month increased in FY01 among six agencies.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

Average Number of Housing Days

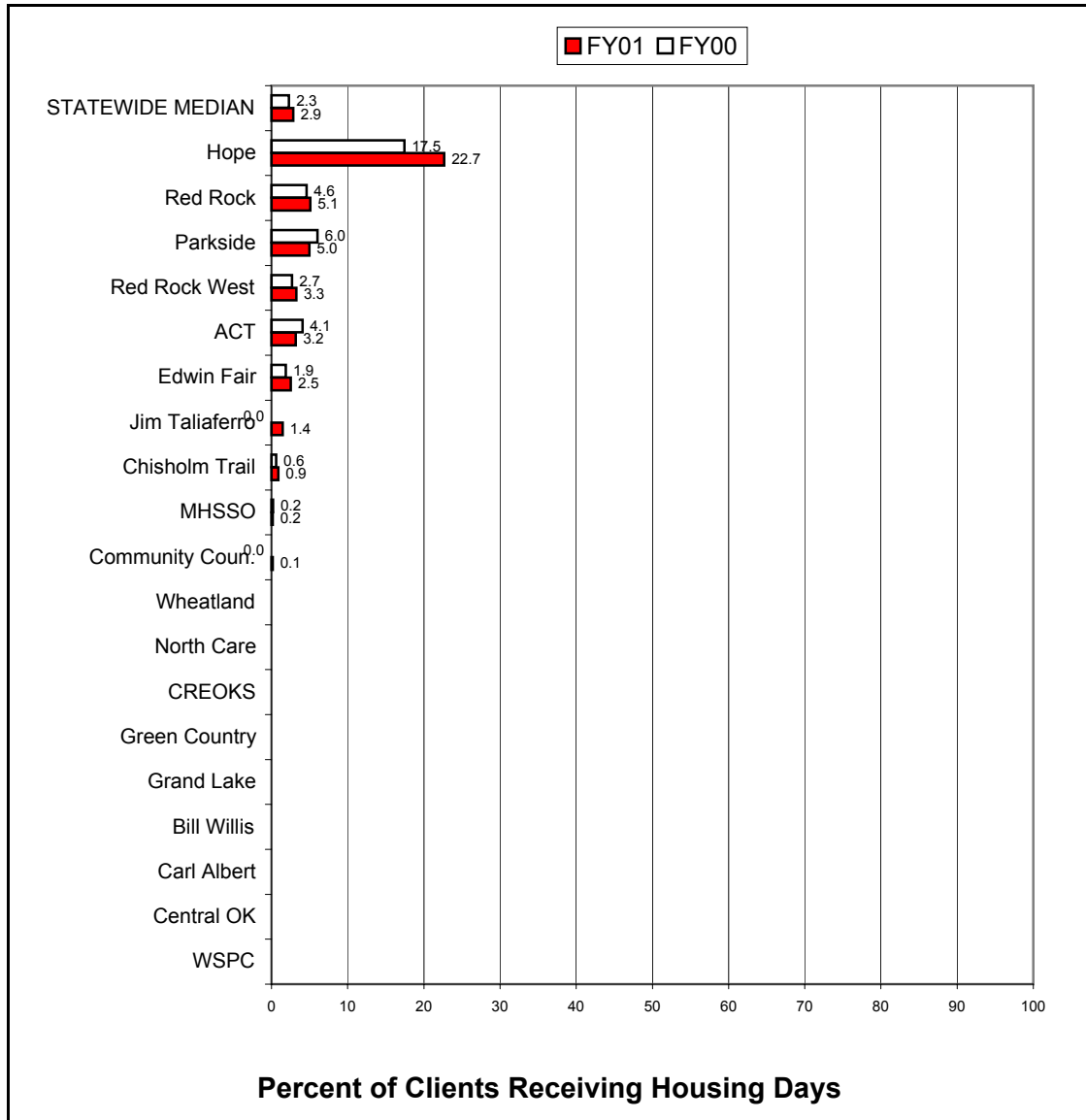
Question: What is the average number of housing days per month for clients receiving housing days?

| Agency          | FY00                |   |                                 |   | FY01                |   |                                 |   | FY01 Statewide |      |
|-----------------|---------------------|---|---------------------------------|---|---------------------|---|---------------------------------|---|----------------|------|
|                 | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Median         | Mean |
| Community Coun. | 0                   | 0.0   | 0.0                             | 0.0   | 719                 | 2.0   | 59.9                            | 30.0  | 24.9           | 24.9 |
| Red Rock        | 16,233              | 45.1  | 1,352.8                         | 30.0  | 15,889              | 45.4  | 1,324.1                         | 29.2  |                |      |
| ACT             | 2,893               | 11.0  | 289.3                           | 26.3  | 3,788               | 10.9  | 315.7                           | 28.9  |                |      |
| Hope            | 22,202              | 70.1  | 1,850.2                         | 26.4  | 30,370              | 95.2  | 2,530.8                         | 26.6  |                |      |
| MHSSO           | 507                 | 2.2   | 56.3                            | 25.4  | 439                 | 1.7   | 43.9                            | 25.8  |                |      |
| Chisholm Trail  | 1,189               | 5.3   | 118.9                           | 22.4  | 2,376               | 8.3   | 198.0                           | 24.0  |                |      |
| Red Rock West   | 3,367               | 11.8  | 280.6                           | 23.9  | 3,031               | 10.8  | 252.6                           | 23.3  |                |      |
| Edwin Fair      | 2,023               | 7.7   | 168.6                           | 22.0  | 3,066               | 11.2  | 255.5                           | 22.9  |                |      |
| Jim Taliaferro  | 0                   | 0.0   | 0.0                             | 0.0   | 1,652               | 7.2   | 137.7                           | 19.2  |                |      |
| Parkside        | 8,080               | 39.7  | 673.3                           | 17.0  | 11,557              | 51.2  | 963.1                           | 18.8  |                |      |
| Wheatland       | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| North Care      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| CREOKS          | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Green Country   | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Grand Lake      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Bill Willis     | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Carl Albert     | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Central OK      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| WSPC            | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |

Not all CMHCs are contracted to provide housing programs. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

Percent of Clients Receiving Housing Days

Question: What percent of clients are receiving housing days?



Answer: In FY01 the percent of clients receiving housing days varied among the ten CMHCs providing this service from less than 1% to 22.7%, with a statewide median of 2.9%. Five of the eight CMHCs which provided this service in FY00 showed an increase in FY01 in the percent of clients receiving housing days.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Clients Receiving Housing Days

Question: What percent of clients are receiving housing days?

| Agency          | FY00          |                                     |                                      | FY01          |                                     |                                      | FY01 Statewide |      |
|-----------------|---------------|-------------------------------------|--------------------------------------|---------------|-------------------------------------|--------------------------------------|----------------|------|
|                 | Total clients | Number of clients receiving service | Percent of clients receiving service | Total clients | Number of clients receiving service | Percent of clients receiving service | Median         | Mean |
| Hope            | 1,054         | 184                                 | 17.5                                 | 1,041         | 236                                 | 22.7                                 | 2.9            | 4.4  |
| Red Rock        | 1,545         | 71                                  | 4.6                                  | 1,643         | 84                                  | 5.1                                  |                |      |
| Parkside        | 3,883         | 234                                 | 6.0                                  | 4,550         | 226                                 | 5.0                                  |                |      |
| Red Rock West   | 1,116         | 30                                  | 2.7                                  | 917           | 30                                  | 3.3                                  |                |      |
| ACT             | 612           | 25                                  | 4.1                                  | 626           | 20                                  | 3.2                                  |                |      |
| Edwin Fair      | 1,178         | 22                                  | 1.9                                  | 1,336         | 34                                  | 2.5                                  |                |      |
| Jim Taliaferro  | 2,486         | 0                                   | 0.0                                  | 2,762         | 40                                  | 1.4                                  |                |      |
| Chisholm Trail  | 1,450         | 9                                   | 0.6                                  | 1,687         | 15                                  | 0.9                                  |                |      |
| MHSSO           | 2,886         | 6                                   | 0.2                                  | 2,861         | 5                                   | 0.2                                  |                |      |
| Community Coun. | 1,813         | 0                                   | 0.0                                  | 1,356         | 2                                   | 0.1                                  |                |      |
| Wheatland       | 775           | 0                                   | 0.0                                  | 972           | 0                                   | 0.0                                  |                |      |
| North Care      | 1,229         | 0                                   | 0.0                                  | 1,388         | 0                                   | 0.0                                  |                |      |
| CREOKS          | 730           | 0                                   | 0.0                                  | 968           | 0                                   | 0.0                                  |                |      |
| Green Country   | 923           | 0                                   | 0.0                                  | 1,277         | 0                                   | 0.0                                  |                |      |
| Grand Lake      | 1,820         | 0                                   | 0.0                                  | 2,173         | 0                                   | 0.0                                  |                |      |
| Bill Willis     | 1,557         | 0                                   | 0.0                                  | 1,676         | 0                                   | 0.0                                  |                |      |
| Carl Albert     | 2,292         | 0                                   | 0.0                                  | 2,532         | 0                                   | 0.0                                  |                |      |
| Central OK      | 1,610         | 0                                   | 0.0                                  | 1,664         | 0                                   | 0.0                                  |                |      |
| WSPC            | 1,869         | 0                                   | 0.0                                  | 2,188         | 0                                   | 0.0                                  |                |      |

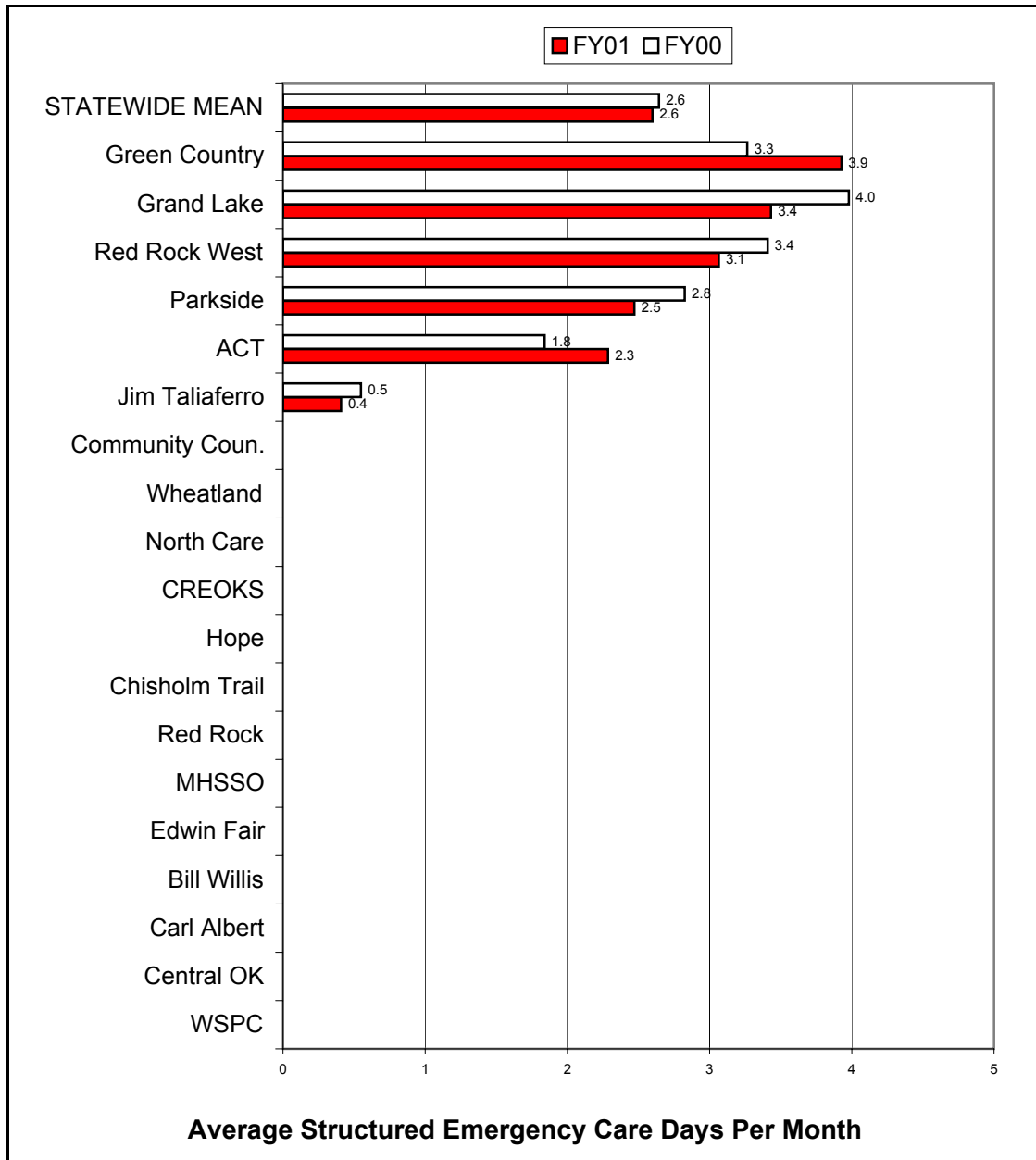
Not all CMHCs are contracted to provide housing services.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

Average Number of Structured Emergency Care Days

Question: What is the average number of structured emergency care days per month for clients receiving structured emergency care?



Answer: In FY01 the average number of structured emergency care days per month varied among the six CMHCs providing this service from 0.4 days to 3.9 days, with a statewide mean of 2.6 days. Compared with FY00, the average number of structured emergency care days increased in FY01 among two of the six CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Structured Emergency Care Days

Question: What is the average number of structured emergency care days per month for clients receiving structured emergency care?

| Agency          | FY00                |   |                                 |   | FY01                |   |                                 |   | FY01 Statewide |      |
|-----------------|---------------------|---|---------------------------------|---|---------------------|---|---------------------------------|---|----------------|------|
|                 | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Median         | Mean |
| Green Country   | 1,061               | 27.1  | 88.4                            | 3.3   | 1,567               | 33.3  | 130.6                           | 3.9   | 2.8            | 2.6  |
| Grand Lake      | 2,276               | 47.7  | 189.7                           | 4.0   | 2,556               | 62.1  | 213.0                           | 3.4   |                |      |
| Red Rock West   | 1,715               | 41.9  | 142.9                           | 3.4   | 1,634               | 44.4  | 136.2                           | 3.1   |                |      |
| Parkside        | 2,259               | 66.7  | 188.3                           | 2.8   | 3,360               | 113.3   | 280.0                           | 2.5   |                |      |
| ACT             | 57                  | 5.2   | 9.5                             | 1.8   | 192                 | 7.0   | 16.0                            | 2.3   |                |      |
| Jim Taliaferro  | 75                  | 11.4  | 6.3                             | 0.5   | 71                  | 14.5  | 5.9                             | 0.4   |                |      |
| Community Coun. | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Wheatland       | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| North Care      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| CREOKS          | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Hope            | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Chisholm Trail  | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Red Rock        | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| MHSSO           | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Edwin Fair      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Bill Willis     | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Carl Albert     | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Central OK      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| WSPC            | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |

Not all CMHCs are contracted to provide structured emergency care.

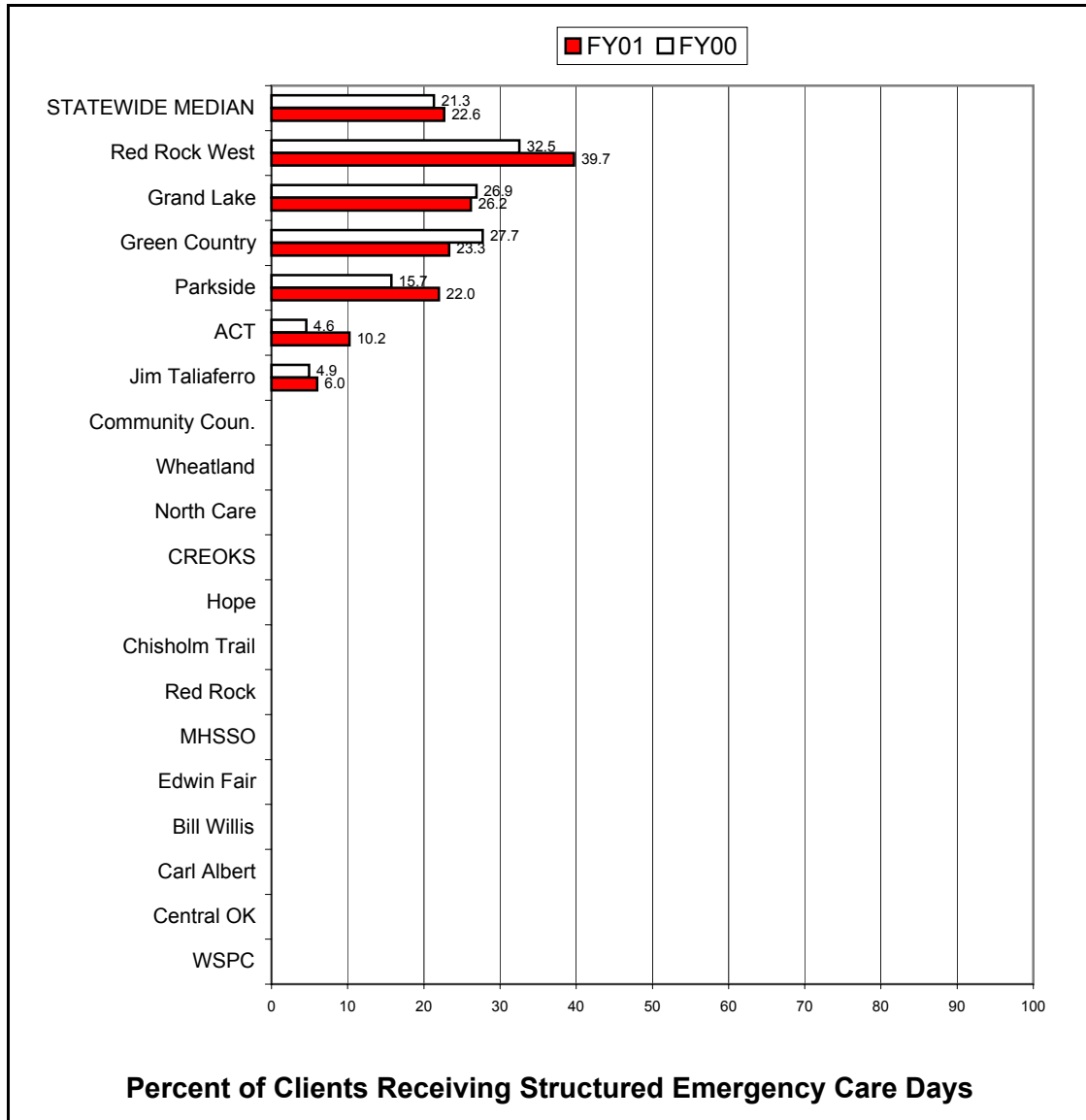
Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.



**Percent of Clients Receiving Structured Emergency Care Days**

Question: What percent of clients are receiving structured emergency care days?



Answer: In FY01 the percent of clients receiving structured emergency care varied among the six CMHCs providing this service from 6.0% to 39.7%, with a statewide median of 22.6%. Compared with FY00, the percent of clients receiving structured emergency care increased in FY01 among four of the six CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Clients Receiving Structured Emergency Care Days

Question: What percent of clients are receiving structured emergency care days?

| Agency          | FY00          |                                     |                                      | FY01          |                                     |                                      | FY01 Statewide |      |
|-----------------|---------------|-------------------------------------|--------------------------------------|---------------|-------------------------------------|--------------------------------------|----------------|------|
|                 | Total clients | Number of clients receiving service | Percent of clients receiving service | Total clients | Number of clients receiving service | Percent of clients receiving service | Median         | Mean |
| Red Rock West   | 1,116         | 363                                 | 32.5                                 | 917           | 364                                 | 39.7                                 | 22.6           | 21.2 |
| Grand Lake      | 1,820         | 490                                 | 26.9                                 | 2,173         | 569                                 | 26.2                                 |                |      |
| Green Country   | 923           | 256                                 | 27.7                                 | 1,277         | 298                                 | 23.3                                 |                |      |
| Parkside        | 3,883         | 611                                 | 15.7                                 | 4,550         | 999                                 | 22.0                                 |                |      |
| ACT             | 612           | 28                                  | 4.6                                  | 626           | 64                                  | 10.2                                 |                |      |
| Jim Taliaferro  | 2,486         | 123                                 | 4.9                                  | 2,762         | 165                                 | 6.0                                  |                |      |
| Community Coun. | 1,813         | 0                                   | 0.0                                  | 1,356         | 0                                   | 0.0                                  |                |      |
| Wheatland       | 775           | 0                                   | 0.0                                  | 972           | 0                                   | 0.0                                  |                |      |
| North Care      | 1,229         | 0                                   | 0.0                                  | 1,388         | 0                                   | 0.0                                  |                |      |
| CREOKS          | 730           | 0                                   | 0.0                                  | 968           | 0                                   | 0.0                                  |                |      |
| Hope            | 1,054         | 0                                   | 0.0                                  | 1,041         | 0                                   | 0.0                                  |                |      |
| Chisholm Trail  | 1,450         | 0                                   | 0.0                                  | 1,687         | 0                                   | 0.0                                  |                |      |
| Red Rock        | 1,545         | 0                                   | 0.0                                  | 1,643         | 0                                   | 0.0                                  |                |      |
| MHSSO           | 2,886         | 0                                   | 0.0                                  | 2,861         | 0                                   | 0.0                                  |                |      |
| Edwin Fair      | 1,178         | 0                                   | 0.0                                  | 1,336         | 0                                   | 0.0                                  |                |      |
| Bill Willis     | 1,557         | 0                                   | 0.0                                  | 1,676         | 0                                   | 0.0                                  |                |      |
| Carl Albert     | 2,292         | 0                                   | 0.0                                  | 2,532         | 0                                   | 0.0                                  |                |      |
| Central OK      | 1,610         | 0                                   | 0.0                                  | 1,664         | 0                                   | 0.0                                  |                |      |
| WSPC            | 1,869         | 0                                   | 0.0                                  | 2,188         | 0                                   | 0.0                                  |                |      |

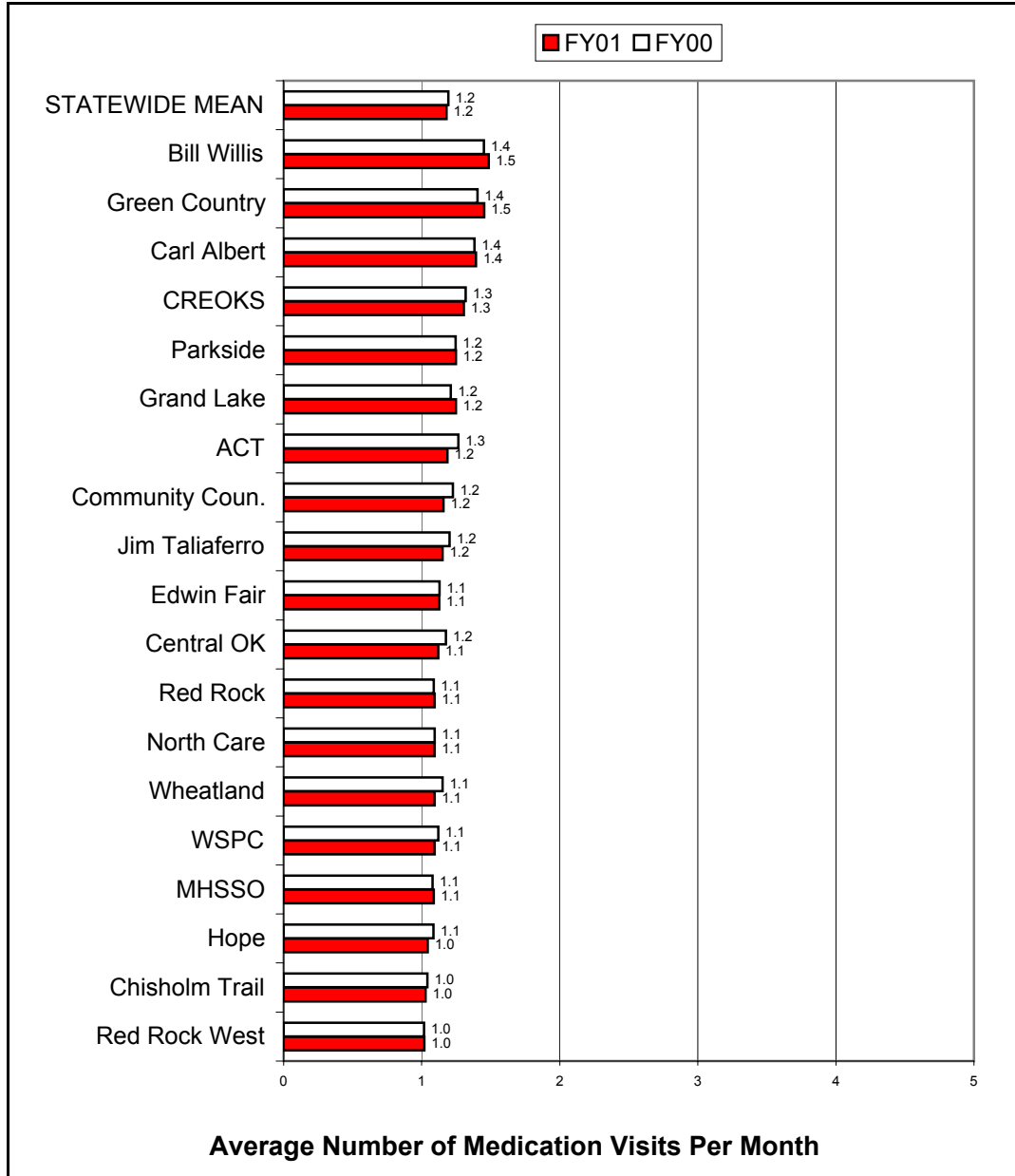
Not all CMHCs are contracted to provide structured emergency care.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

Average Number of Medication Visits

Question: What is the average number of medication visits per month for clients receiving medication visits?



Answer: In FY01 the average number of medication visits per month varied among all CMHCs from 1 visit to 1.5 visits, with a statewide mean of 1.2 visits.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Medication Visits

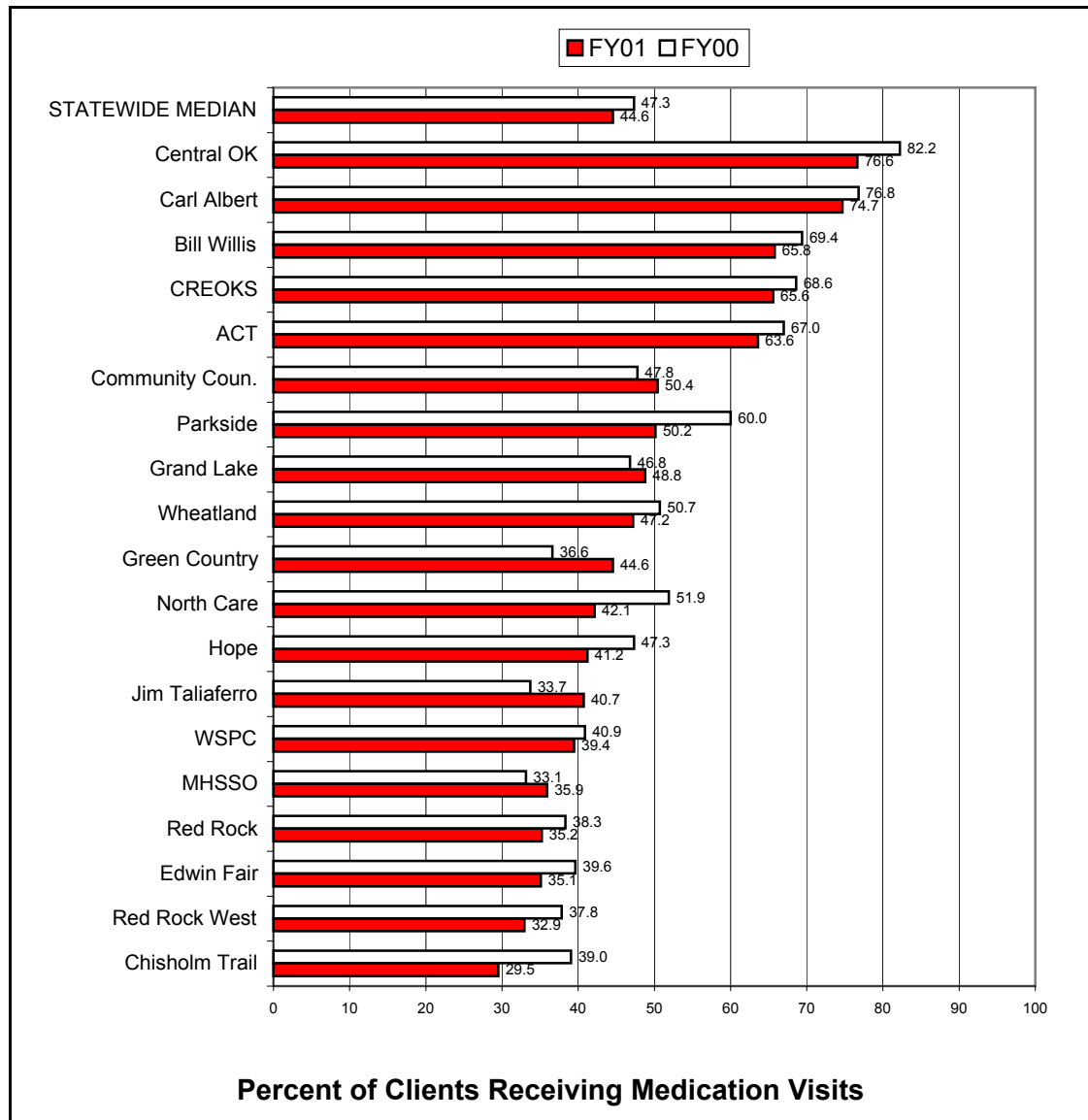
Question: What is the average number of medication visits per month for clients receiving medication visits?

| Agency          | FY00                    |  |   |  | FY01                    |  |   |  | FY01 Statewide |      |
|-----------------|-------------------------|--|---|--|-------------------------|--|---|--|----------------|------|
|                 | Total medication visits | Average no. of clients receiving medication visits per month | Average number of medication visits per month | Average number of medication visits per client per month | Total medication visits | Average no. of clients receiving medication visits per month | Average number of medication visits per month | Average number of medication visits per client per month | Median         | Mean |
| Bill Willis     | 9,213                   | 529.6  | 767.8   | 1.4  | 9,360                   | 524.8  | 780.0   | 1.5  | 1.1            | 1.2  |
| Green Country   | 2,428                   | 144.1  | 202.3   | 1.4  | 4,039                   | 231.7  | 336.6   | 1.5  |                |      |
| Carl Albert     | 15,096                  | 910.4  | 1,258.0                                       | 1.4  | 17,198                  | 1,028.3  | 1,433.2                                       | 1.4  |                |      |
| CREOKS          | 2,531                   | 160.0  | 210.9   | 1.3  | 2,887                   | 184.4  | 240.6   | 1.3  |                |      |
| Parkside        | 10,058                  | 673.4  | 838.2   | 1.2  | 9,777                   | 652.7  | 814.8   | 1.2  |                |      |
| Grand Lake      | 5,196                   | 358.0  | 433.0   | 1.2  | 7,532                   | 503.4  | 627.7   | 1.2  |                |      |
| ACT             | 1,758                   | 115.8  | 146.5   | 1.3  | 1,583                   | 111.3  | 131.9   | 1.2  |                |      |
| Community Coun. | 4,179                   | 284.0  | 348.3   | 1.2  | 2,884                   | 207.8  | 240.3   | 1.2  |                |      |
| Jim Taliaferro  | 3,337                   | 231.3  | 278.1   | 1.2  | 4,456                   | 322.8  | 371.3   | 1.2  |                |      |
| Edwin Fair      | 1,321                   | 97.6   | 110.1   | 1.1  | 1,449                   | 107.2  | 120.8   | 1.1  |                |      |
| Central OK      | 7,876                   | 558.7  | 656.3   | 1.2  | 7,342                   | 546.7  | 611.8   | 1.1  |                |      |
| Red Rock        | 2,164                   | 165.8  | 180.3   | 1.1  | 2,399                   | 182.8  | 199.9   | 1.1  |                |      |
| North Care      | 2,227                   | 169.7  | 185.6   | 1.1  | 2,136                   | 162.8  | 178.0   | 1.1  |                |      |
| Wheatland       | 1,726                   | 125.1  | 143.8   | 1.1  | 1,683                   | 128.3  | 140.3   | 1.1  |                |      |
| WSPC            | 3,028                   | 225.3  | 252.3   | 1.1  | 3,482                   | 265.4  | 290.2   | 1.1  |                |      |
| MHSSO           | 3,239                   | 250.3  | 269.9   | 1.1  | 3,567                   | 273.3  | 297.3   | 1.1  |                |      |
| Hope            | 2,339                   | 179.5  | 194.9   | 1.1  | 1,570                   | 125.5  | 130.8   | 1.0  |                |      |
| Chisholm Trail  | 1,597                   | 127.8  | 133.1   | 1.0  | 1,673                   | 135.8  | 139.4   | 1.0  |                |      |
| Red Rock West   | 1,935                   | 158.5  | 161.3   | 1.0  | 1,666                   | 136.3  | 138.8   | 1.0  |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

Percent of Clients Receiving Medication Visits

Question: What percent of clients are receiving medication visits?



Answer: In FY01 the percent of clients receiving medication visits varied among all CMHCs from 29.5% to 76.6%, with a statewide median of 44.6%. Compared with FY00, the percent of clients with medication visits increased in FY01 among 5 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Clients Receiving Medication Visits

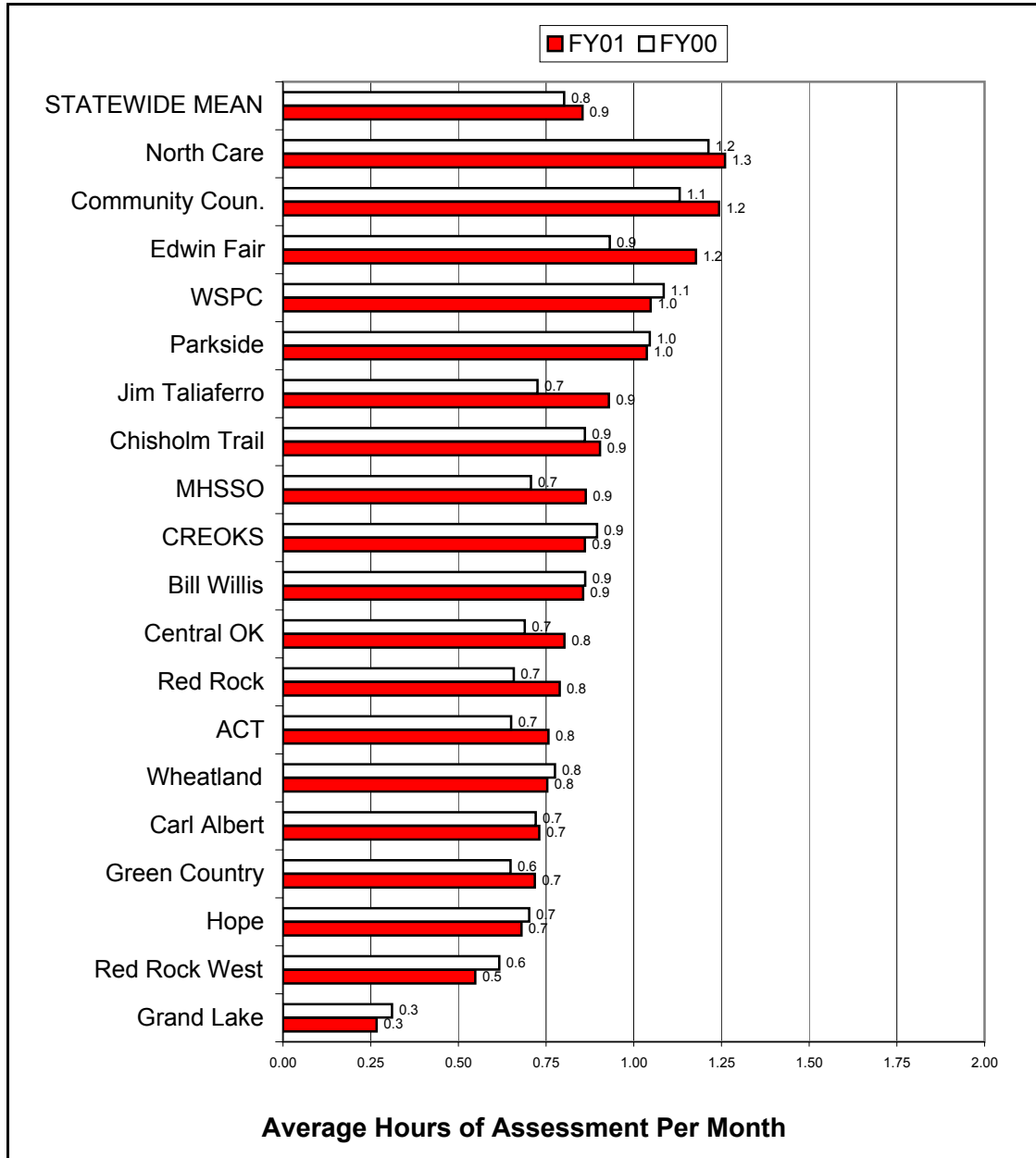
Question: What percent of clients are receiving medication visits?

| Agency          | FY00          |                                     |                                      | FY01          |                                     |                                      | FY01 Statewide |      |
|-----------------|---------------|-------------------------------------|--------------------------------------|---------------|-------------------------------------|--------------------------------------|----------------|------|
|                 | Total clients | Number of clients receiving service | Percent of clients receiving service | Total clients | Number of clients receiving service | Percent of clients receiving service | Median         | Mean |
| Central OK      | 1,610         | 1,324                               | 82.2                                 | 1,664         | 1,275                               | 76.6                                 | 44.6           | 48.4 |
| Carl Albert     | 2,292         | 1,760                               | 76.8                                 | 2,532         | 1,891                               | 74.7                                 |                |      |
| Bill Willis     | 1,557         | 1,080                               | 69.4                                 | 1,676         | 1,103                               | 65.8                                 |                |      |
| CREOKS          | 730           | 501                                 | 68.6                                 | 968           | 635                                 | 65.6                                 |                |      |
| ACT             | 612           | 410                                 | 67.0                                 | 626           | 398                                 | 63.6                                 |                |      |
| Community Coun. | 1,813         | 866                                 | 47.8                                 | 1,356         | 684                                 | 50.4                                 |                |      |
| Parkside        | 3,883         | 2,330                               | 60.0                                 | 4,550         | 2,282                               | 50.2                                 |                |      |
| Grand Lake      | 1,820         | 852                                 | 46.8                                 | 2,173         | 1,060                               | 48.8                                 |                |      |
| Wheatland       | 775           | 393                                 | 50.7                                 | 972           | 459                                 | 47.2                                 |                |      |
| Green Country   | 923           | 338                                 | 36.6                                 | 1,277         | 569                                 | 44.6                                 |                |      |
| North Care      | 1,229         | 638                                 | 51.9                                 | 1,388         | 585                                 | 42.1                                 |                |      |
| Hope            | 1,054         | 499                                 | 47.3                                 | 1,041         | 429                                 | 41.2                                 |                |      |
| Jim Taliaferro  | 2,486         | 838                                 | 33.7                                 | 2,762         | 1,125                               | 40.7                                 |                |      |
| WSPC            | 1,869         | 764                                 | 40.9                                 | 2,188         | 863                                 | 39.4                                 |                |      |
| MHSSO           | 2,886         | 956                                 | 33.1                                 | 2,861         | 1,027                               | 35.9                                 |                |      |
| Red Rock        | 1,545         | 592                                 | 38.3                                 | 1,643         | 579                                 | 35.2                                 |                |      |
| Edwin Fair      | 1,178         | 467                                 | 39.6                                 | 1,336         | 469                                 | 35.1                                 |                |      |
| Red Rock West   | 1,116         | 422                                 | 37.8                                 | 917           | 302                                 | 32.9                                 |                |      |
| Chisholm Trail  | 1,450         | 566                                 | 39.0                                 | 1,687         | 498                                 | 29.5                                 |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

Average Number of Assessment Hours

Question: What is the average number of assessment hours per month for clients receiving assessment hours?



Answer: In FY01 the average number of assessment hours per month varied among all CMHCs from 0.3 hours to 1.3 hours, with a statewide mean of 0.9 hours. Compared with FY00, the average number of assessment hours per month increased in FY01 among 10 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Assessment Hours

Question: What is the average number of assessment hours per month for clients receiving assessment hours?

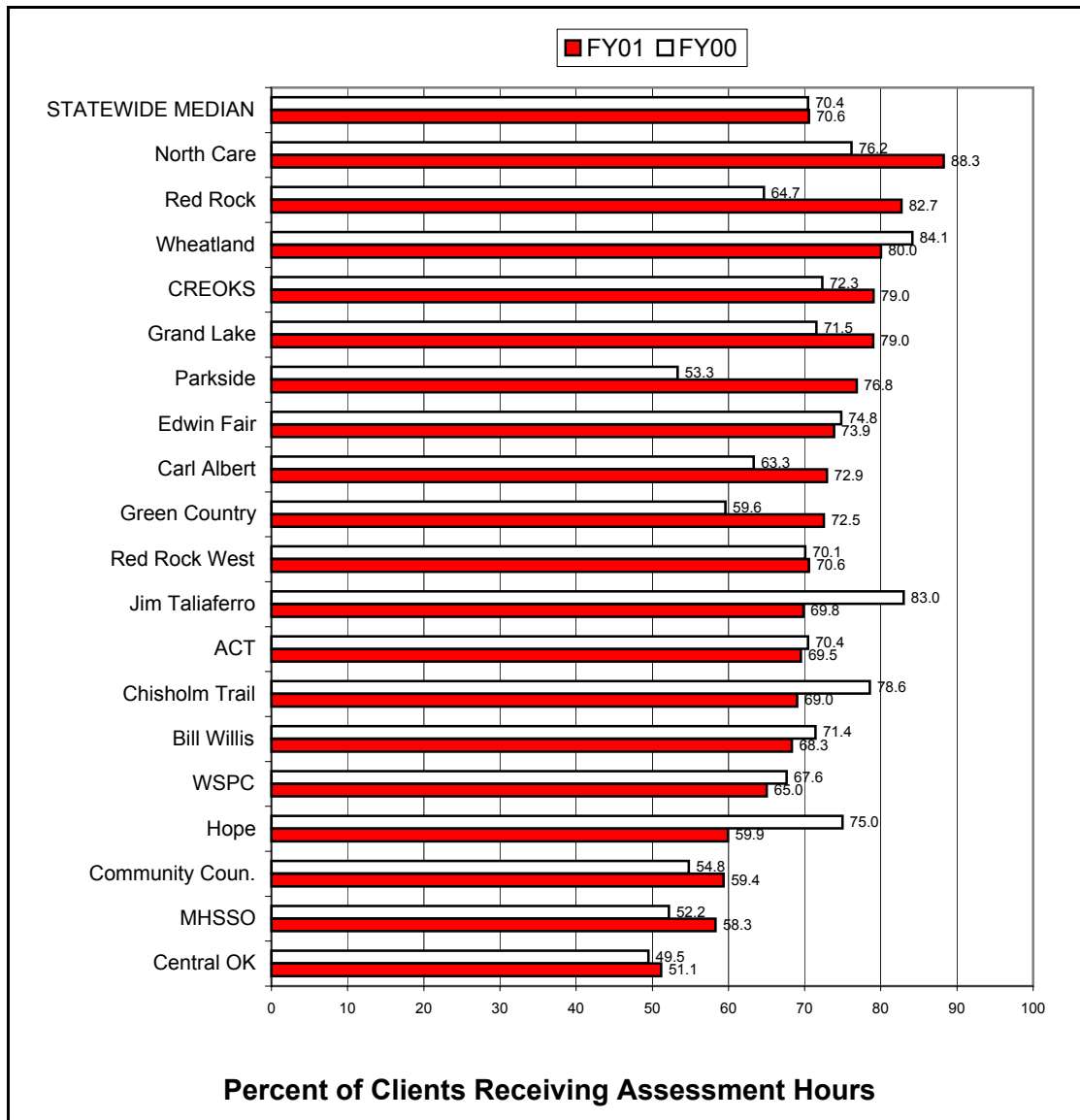
| Agency          | FY00                 |   |                                  |   | FY01                 |   |                                  |   | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|---|----------------------|---|----------------------------------|---|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Median         | Mean |
| North Care      | 1,813.5              | 124.6   | 151.1                            | 1.2   | 2,399.9              | 158.7   | 200.0                            | 1.3   | 0.9            | 0.9  |
| Community Coun. | 1,686.4              | 124.3   | 140.5                            | 1.1   | 1,488.0              | 99.8  | 124.0                            | 1.2   |                |      |
| Edwin Fair      | 1,380.0              | 123.4   | 115.0                            | 0.9   | 1,973.8              | 139.8   | 164.5                            | 1.2   |                |      |
| WSPC            | 1,858.6              | 142.7   | 154.9                            | 1.1   | 2,239.4              | 178.1   | 186.6                            | 1.0   |                |      |
| Parkside        | 2,904.4              | 231.4   | 242.0                            | 1.0   | 6,014.8              | 483.1   | 501.2                            | 1.0   |                |      |
| Jim Taliaferro  | 2,763.6              | 317.4   | 230.3                            | 0.7   | 2,220.4              | 199.1   | 185.0                            | 0.9   |                |      |
| Chisholm Trail  | 1,359.6              | 131.7   | 113.3                            | 0.9   | 1,242.3              | 114.5   | 103.5                            | 0.9   |                |      |
| MHSSO           | 1,661.1              | 195.8   | 138.4                            | 0.7   | 2,062.3              | 199.0   | 171.9                            | 0.9   |                |      |
| CREOKS          | 692.8                | 64.5  | 57.7                             | 0.9   | 871.0                | 84.3  | 72.6                             | 0.9   |                |      |
| Bill Willis     | 1,473.2              | 142.5   | 122.8                            | 0.9   | 1,736.3              | 169.1   | 144.7                            | 0.9   |                |      |
| Central OK      | 732.3                | 88.5  | 61.0                             | 0.7   | 880.6                | 91.4  | 73.4                             | 0.8   |                |      |
| Red Rock        | 1,232.4              | 156.2   | 102.7                            | 0.7   | 1,767.7              | 186.8   | 147.3                            | 0.8   |                |      |
| ACT             | 468.5                | 60.0  | 39.0                             | 0.7   | 533.3                | 58.8  | 44.4                             | 0.8   |                |      |
| Wheatland       | 677.2                | 72.8  | 56.4                             | 0.8   | 754.5                | 83.5  | 62.9                             | 0.8   |                |      |
| Carl Albert     | 2,115.6              | 244.6   | 176.3                            | 0.7   | 2,929.2              | 334.1   | 244.1                            | 0.7   |                |      |
| Green Country   | 684.7                | 87.9  | 57.1                             | 0.6   | 1,120.9              | 130.1   | 93.4                             | 0.7   |                |      |
| Hope            | 807.4                | 95.8  | 67.3                             | 0.7   | 585.6                | 71.8  | 48.8                             | 0.7   |                |      |
| Red Rock West   | 816.3                | 110.3   | 68.0                             | 0.6   | 623.3                | 94.8  | 51.9                             | 0.5   |                |      |
| Grand Lake      | 777.5                | 208.4   | 64.8                             | 0.3   | 1,064.0              | 331.9   | 88.7                             | 0.3   |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.



**Percent of Clients Receiving Assessment Hours**

Question: What percent of clients are receiving assessment hours?



Answer: In FY01 the percent of clients receiving an assessment varied among all CMHCs from 51.1% to 88.3%, with a statewide median of 70.6%. Compared with FY00, the percent receiving an assessment increased in FY01 among 11 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Clients Receiving Assessment Hours

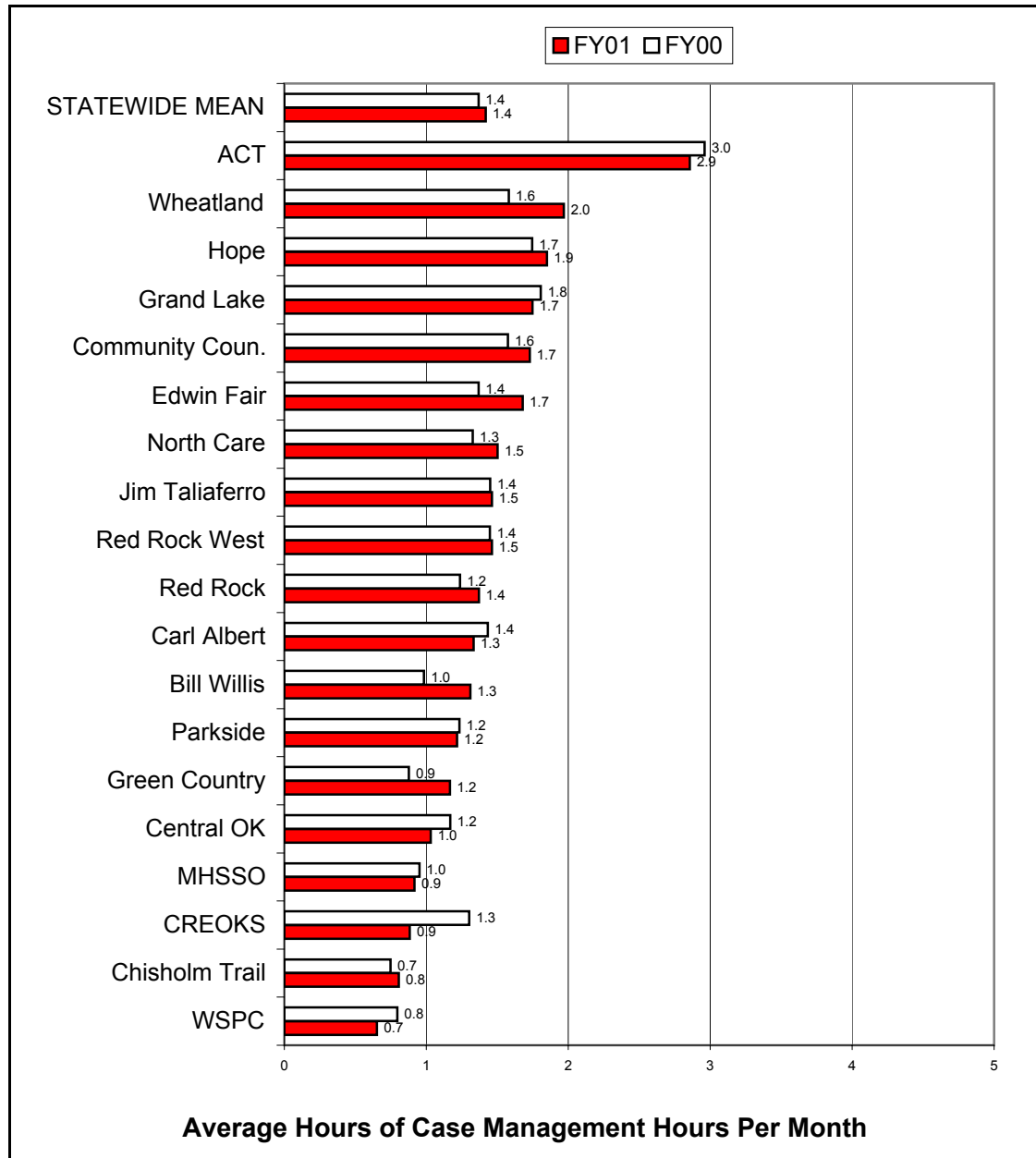
Question: What percent of clients are receiving assessment hours?

| Agency          | FY00          |                                     |                                      | FY01          |                                     |                                      | FY01 Statewide |      |
|-----------------|---------------|-------------------------------------|--------------------------------------|---------------|-------------------------------------|--------------------------------------|----------------|------|
|                 | Total clients | Number of clients receiving service | Percent of clients receiving service | Total clients | Number of clients receiving service | Percent of clients receiving service | Median         | Mean |
| North Care      | 1,229         | 936                                 | 76.2                                 | 1,388         | 1,225                               | 88.3                                 | 70.6           | 70.9 |
| Red Rock        | 1,545         | 999                                 | 64.7                                 | 1,643         | 1,359                               | 82.7                                 |                |      |
| Wheatland       | 775           | 652                                 | 84.1                                 | 972           | 778                                 | 80.0                                 |                |      |
| CREOKS          | 730           | 528                                 | 72.3                                 | 968           | 765                                 | 79.0                                 |                |      |
| Grand Lake      | 1,820         | 1,302                               | 71.5                                 | 2,173         | 1,717                               | 79.0                                 |                |      |
| Parkside        | 3,883         | 2,071                               | 53.3                                 | 4,550         | 3,496                               | 76.8                                 |                |      |
| Edwin Fair      | 1,178         | 881                                 | 74.8                                 | 1,336         | 987                                 | 73.9                                 |                |      |
| Carl Albert     | 2,292         | 1,451                               | 63.3                                 | 2,532         | 1,847                               | 72.9                                 |                |      |
| Green Country   | 923           | 550                                 | 59.6                                 | 1,277         | 926                                 | 72.5                                 |                |      |
| Red Rock West   | 1,116         | 782                                 | 70.1                                 | 917           | 647                                 | 70.6                                 |                |      |
| Jim Taliaferro  | 2,486         | 2,063                               | 83.0                                 | 2,762         | 1,929                               | 69.8                                 |                |      |
| ACT             | 612           | 431                                 | 70.4                                 | 626           | 435                                 | 69.5                                 |                |      |
| Chisholm Trail  | 1,450         | 1,139                               | 78.6                                 | 1,687         | 1,164                               | 69.0                                 |                |      |
| Bill Willis     | 1,557         | 1,112                               | 71.4                                 | 1,676         | 1,145                               | 68.3                                 |                |      |
| WSPC            | 1,869         | 1,264                               | 67.6                                 | 2,188         | 1,423                               | 65.0                                 |                |      |
| Hope            | 1,054         | 790                                 | 75.0                                 | 1,041         | 624                                 | 59.9                                 |                |      |
| Community Coun. | 1,813         | 993                                 | 54.8                                 | 1,356         | 805                                 | 59.4                                 |                |      |
| MHSSO           | 2,886         | 1,506                               | 52.2                                 | 2,861         | 1,668                               | 58.3                                 |                |      |
| Central OK      | 1,610         | 797                                 | 49.5                                 | 1,664         | 851                                 | 51.1                                 |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

Average Number of Case Management Hours

Question: What is the average number of case management hours per month for clients receiving case management?



Answer: In FY01 the average number of case management hours per month varied among all CMHCs from 0.7 to 2.9 hours, with a statewide mean of 1.4 hours. Compared with FY00, 11 CMHCs increased the average number of case management hours in FY01.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Case Management Hours

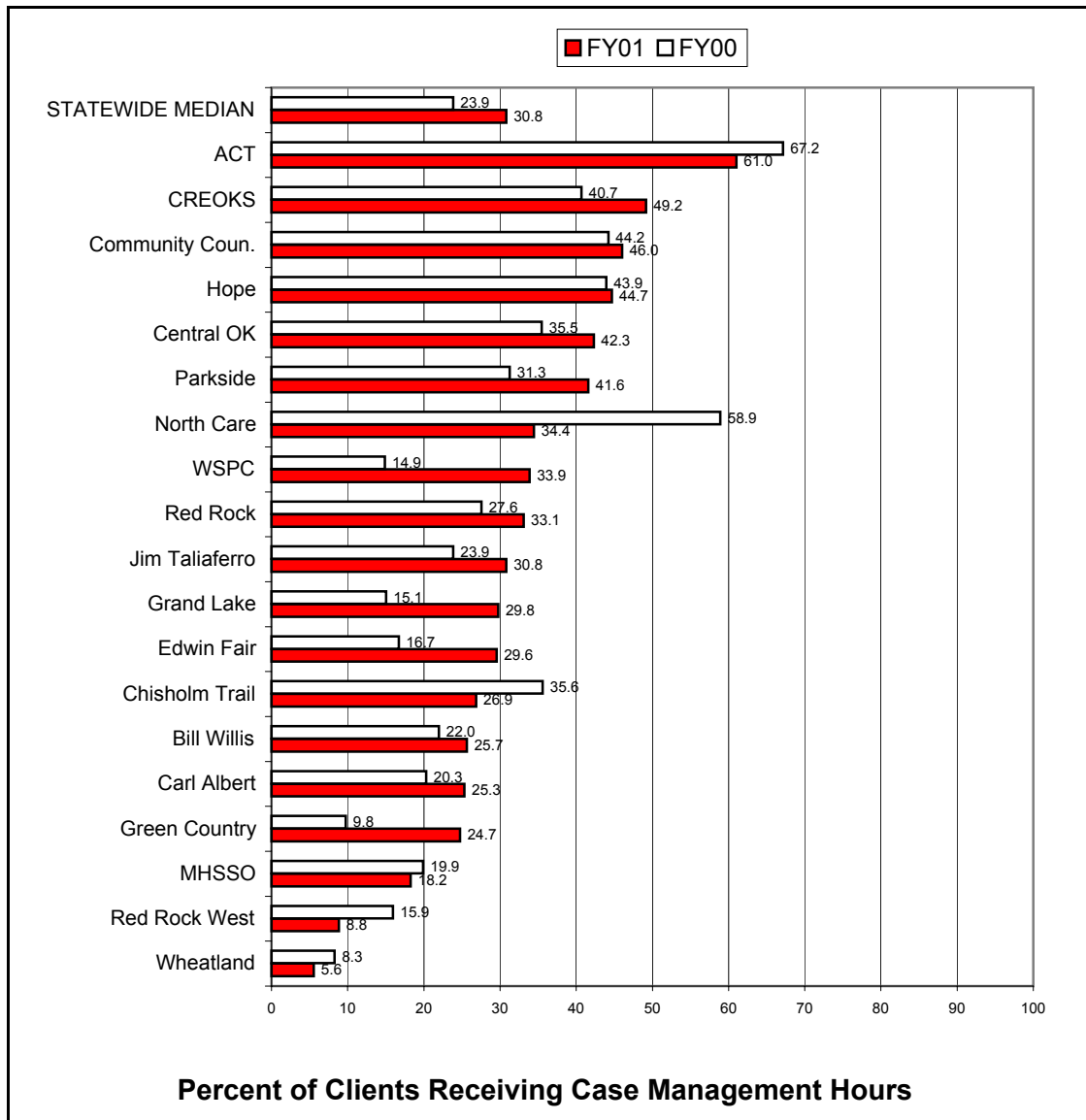
Question: What is the average number of case management hours per month for clients receiving case management?

| Agency          | FY00                 |   |                                  |  | FY01                 |   |                                  |  | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|--|----------------------|---|----------------------------------|--|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of hours per client per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of hours per client per month | Median         | Mean |
| ACT             | 5,743.3              | 161.7   | 478.6                            | 3.0  | 5,694.1              | 166.1   | 474.5                            | 2.9  | 1.4            | 1.4  |
| Wheatland       | 321.2                | 25.4  | 40.1                             | 1.6  | 503.8                | 21.3  | 42.0                             | 2.0  |                |      |
| Hope            | 2,552.1              | 121.8   | 212.7                            | 1.7  | 2,693.8              | 121.3   | 224.5                            | 1.9  |                |      |
| Grand Lake      | 823.4                | 45.6  | 82.3                             | 1.8  | 3,302.6              | 157.5   | 275.2                            | 1.7  |                |      |
| Community Coun. | 4,593.8              | 243.1   | 382.8                            | 1.6  | 3,869.5              | 186.6   | 322.5                            | 1.7  |                |      |
| Edwin Fair      | 502.5                | 30.6  | 41.9                             | 1.4  | 1,873.5              | 93.0  | 156.1                            | 1.7  |                |      |
| North Care      | 3,008.5              | 189.0   | 250.7                            | 1.3  | 1,851.4              | 102.8   | 154.3                            | 1.5  |                |      |
| Jim Taliaferro  | 3,469.8              | 199.4   | 289.2                            | 1.4  | 4,429.8              | 252.4   | 369.1                            | 1.5  |                |      |
| Red Rock West   | 621.3                | 35.8  | 51.8                             | 1.4  | 279.3                | 15.9  | 23.3                             | 1.5  |                |      |
| Red Rock        | 1,192.5              | 80.3  | 99.4                             | 1.2  | 2,392.9              | 145.4   | 199.4                            | 1.4  |                |      |
| Carl Albert     | 1,801.0              | 104.8   | 150.1                            | 1.4  | 2,151.0              | 134.4   | 179.3                            | 1.3  |                |      |
| Bill Willis     | 681.1                | 57.8  | 56.8                             | 1.0  | 1,393.6              | 88.6  | 116.1                            | 1.3  |                |      |
| Parkside        | 4,288.5              | 289.8   | 357.4                            | 1.2  | 6,784.5              | 464.9   | 565.4                            | 1.2  |                |      |
| Green Country   | 114.0                | 10.8  | 9.5                              | 0.9  | 587.0                | 41.9  | 48.9                             | 1.2  |                |      |
| Central OK      | 1,668.2              | 119.0   | 139.0                            | 1.2  | 1,881.7              | 152.0   | 156.8                            | 1.0  |                |      |
| MHSSO           | 877.6                | 76.8  | 73.1                             | 1.0  | 797.9                | 72.6  | 66.5                             | 0.9  |                |      |
| CREOKS          | 1,271.5              | 81.3  | 106.0                            | 1.3  | 1,137.5              | 107.3   | 94.8                             | 0.9  |                |      |
| Chisholm Trail  | 1,073.5              | 119.7   | 89.5                             | 0.7  | 915.6                | 94.6  | 76.3                             | 0.8  |                |      |
| WSPC            | 540.8                | 56.7  | 45.1                             | 0.8  | 1,189.4              | 152.2   | 99.1                             | 0.7  |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

Percent of Clients Receiving Case Management Hours

Question: What percent of clients are receiving case management hours?



Answer: In FY01 the percent of clients receiving case management varied among all CMHCs from 5.6% to 61.0%, with a statewide median of 30.8%. Compared with FY00, the percent receiving case management increased in FY01 among 13 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Clients Receiving Case Management Hours

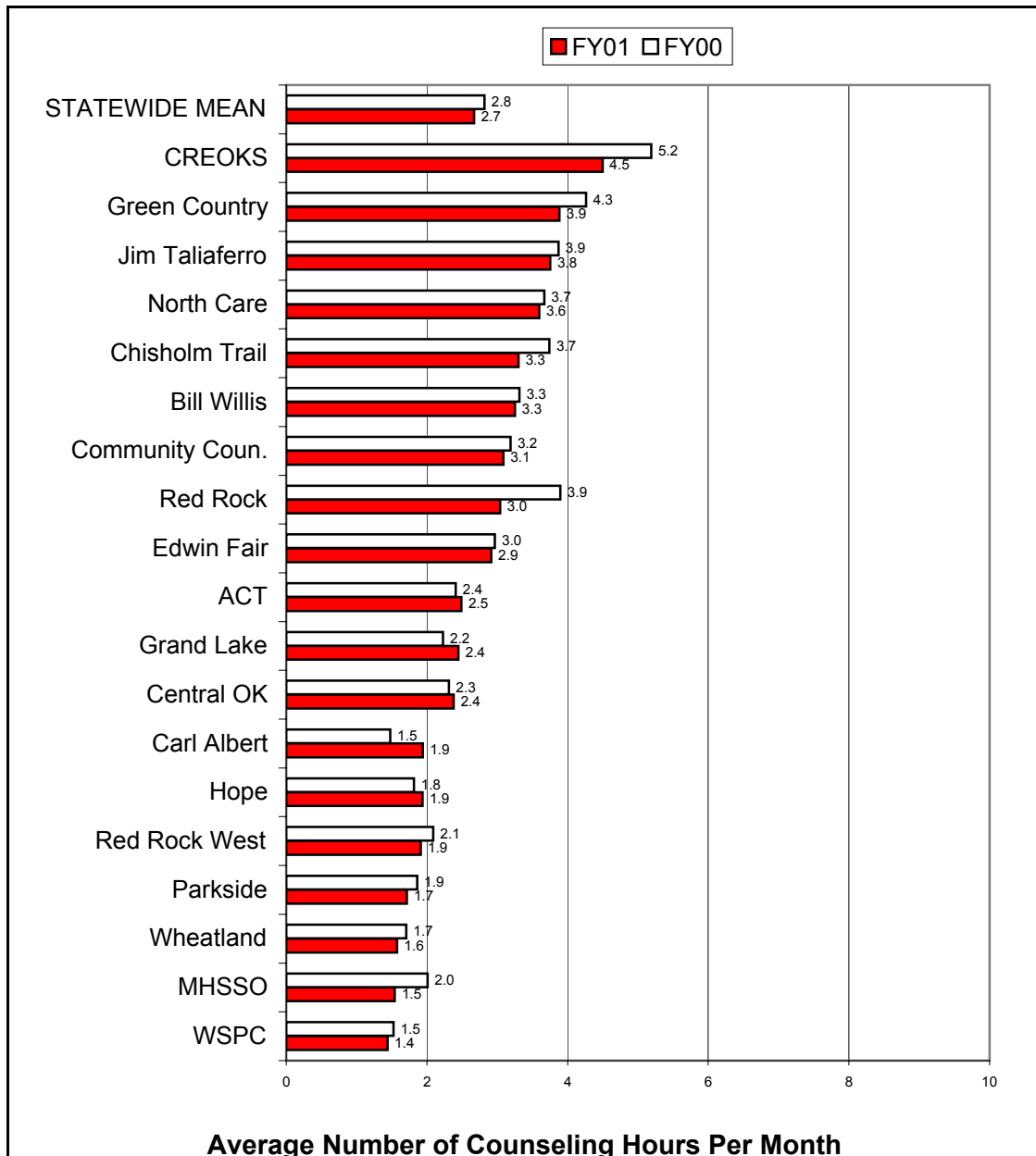
Question: What percent of clients are receiving case management hours?

| Agency          | FY00          |                                     |                                      | FY01          |                                     |                                      | FY01 Statewide |      |
|-----------------|---------------|-------------------------------------|--------------------------------------|---------------|-------------------------------------|--------------------------------------|----------------|------|
|                 | Total clients | Number of clients receiving service | Percent of clients receiving service | Total clients | Number of clients receiving service | Percent of clients receiving service | Median         | Mean |
| ACT             | 612           | 411                                 | 67.2                                 | 626           | 382                                 | 61.0                                 | 30.8           | 32.2 |
| CREOKS          | 730           | 297                                 | 40.7                                 | 968           | 476                                 | 49.2                                 |                |      |
| Community Coun. | 1,813         | 802                                 | 44.2                                 | 1,356         | 624                                 | 46.0                                 |                |      |
| Hope            | 1,054         | 463                                 | 43.9                                 | 1,041         | 465                                 | 44.7                                 |                |      |
| Central OK      | 1,610         | 571                                 | 35.5                                 | 1,664         | 704                                 | 42.3                                 |                |      |
| Parkside        | 3,883         | 1,214                               | 31.3                                 | 4,550         | 1,892                               | 41.6                                 |                |      |
| North Care      | 1,229         | 724                                 | 58.9                                 | 1,388         | 478                                 | 34.4                                 |                |      |
| WSPC            | 1,869         | 278                                 | 14.9                                 | 2,188         | 741                                 | 33.9                                 |                |      |
| Red Rock        | 1,545         | 426                                 | 27.6                                 | 1,643         | 544                                 | 33.1                                 |                |      |
| Jim Taliaferro  | 2,486         | 593                                 | 23.9                                 | 2,762         | 851                                 | 30.8                                 |                |      |
| Grand Lake      | 1,820         | 274                                 | 15.1                                 | 2,173         | 647                                 | 29.8                                 |                |      |
| Edwin Fair      | 1,178         | 197                                 | 16.7                                 | 1,336         | 395                                 | 29.6                                 |                |      |
| Chisholm Trail  | 1,450         | 516                                 | 35.6                                 | 1,687         | 453                                 | 26.9                                 |                |      |
| Bill Willis     | 1,557         | 342                                 | 22.0                                 | 1,676         | 430                                 | 25.7                                 |                |      |
| Carl Albert     | 2,292         | 465                                 | 20.3                                 | 2,532         | 641                                 | 25.3                                 |                |      |
| Green Country   | 923           | 90                                  | 9.8                                  | 1,277         | 316                                 | 24.7                                 |                |      |
| MHSSO           | 2,886         | 574                                 | 19.9                                 | 2,861         | 522                                 | 18.2                                 |                |      |
| Red Rock West   | 1,116         | 178                                 | 15.9                                 | 917           | 81                                  | 8.8                                  |                |      |
| Wheatland       | 775           | 64                                  | 8.3                                  | 972           | 54                                  | 5.6                                  |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

**Average Number of Counseling Hours**

Question: What is the average number of counseling hours per month for clients receiving counseling hours?



Answer: In FY01 the average number of counseling hours per month varied among all CMHCs from 1.4 to 4.5 hours, with a statewide mean of 2.7 hours. Compared with FY00, the average number of counseling hours per month increased in FY01 among 5 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Counseling Hours

Question: What is the average number of counseling hours per month for clients receiving counseling hours?

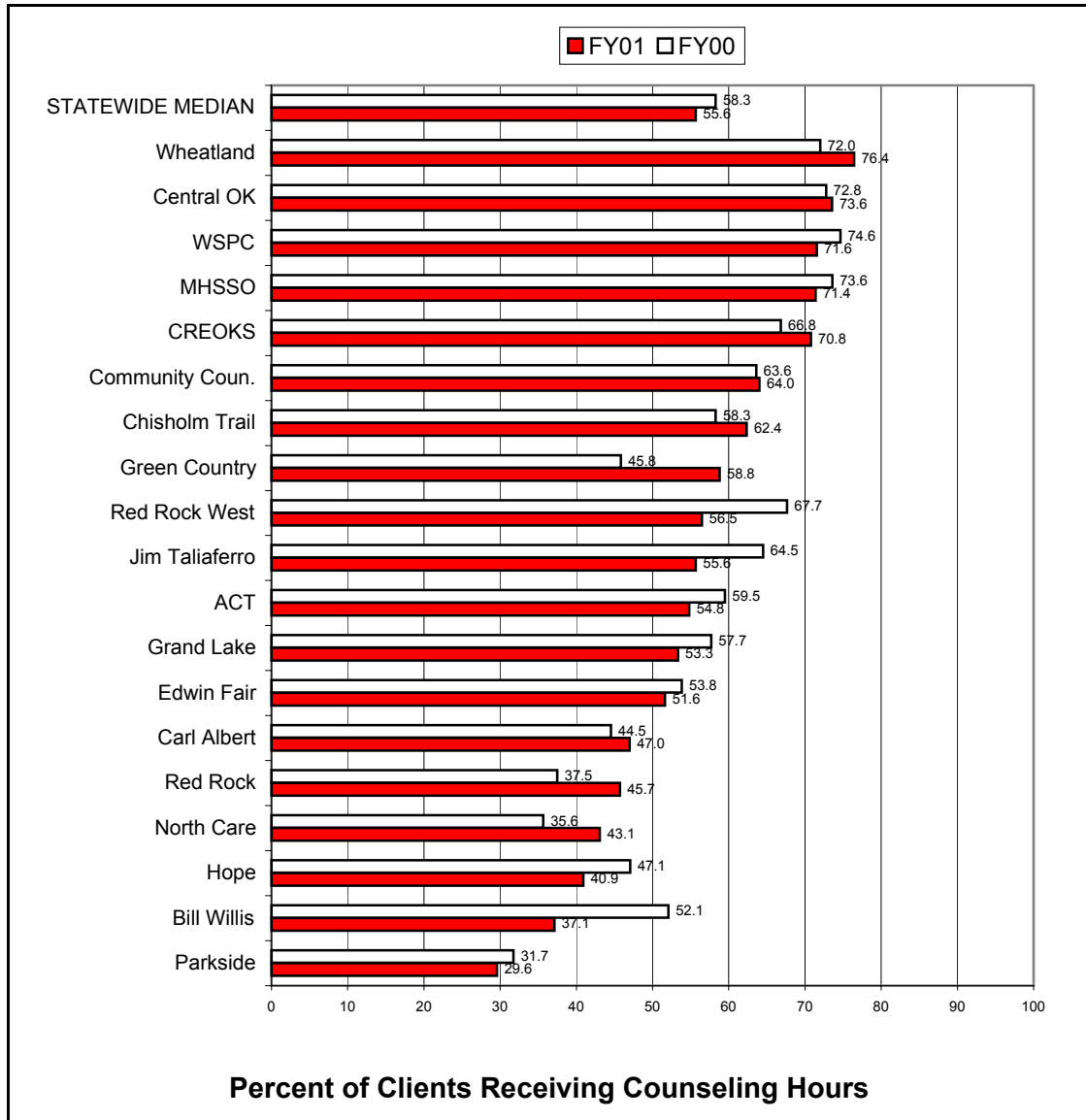
| Agency          | FY00                 |   |                                  |  | FY01                 |   |                                  |  | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|--|----------------------|---|----------------------------------|--|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of hours per client per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of hours per client per month | Median         | Mean |
| CREOKS          | 10,834.0             | 173.9   | 902.8                            | 5.2  | 12,156.5             | 225.3   | 1,013.0                          | 4.5  | 2.5            | 2.7  |
| Green Country   | 7,169.5              | 140.2   | 597.5                            | 4.3  | 11,785.5             | 253.0   | 982.1                            | 3.9  |                |      |
| Jim Taliaferro  | 16,720.6             | 359.8   | 1,393.4                          | 3.9  | 15,205.3             | 337.5   | 1,267.1                          | 3.8  |                |      |
| North Care      | 6,293.5              | 143.0   | 524.5                            | 3.7  | 8,054.0              | 186.5   | 671.2                            | 3.6  |                |      |
| Chisholm Trail  | 11,567.5             | 257.8   | 964.0                            | 3.7  | 13,798.4             | 348.3   | 1,149.9                          | 3.3  |                |      |
| Bill Willis     | 8,370.5              | 210.4   | 697.5                            | 3.3  | 7,024.9              | 180.0   | 585.4                            | 3.3  |                |      |
| Community Coun. | 16,197.1             | 423.5   | 1,349.8                          | 3.2  | 12,314.5             | 332.5   | 1,026.2                          | 3.1  |                |      |
| Red Rock        | 9,625.0              | 205.8   | 802.1                            | 3.9  | 8,968.5              | 245.8   | 747.4                            | 3.0  |                |      |
| Edwin Fair      | 7,775.5              | 218.6   | 648.0                            | 3.0  | 9,252.3              | 264.6   | 771.0                            | 2.9  |                |      |
| ACT             | 2,643.8              | 91.4  | 220.3                            | 2.4  | 2,689.3              | 90.1  | 224.1                            | 2.5  |                |      |
| Grand Lake      | 7,670.3              | 286.8   | 639.2                            | 2.2  | 11,379.6             | 387.3   | 948.3                            | 2.4  |                |      |
| Central OK      | 12,905.0             | 464.8   | 1,075.4                          | 2.3  | 14,994.4             | 524.6   | 1,249.5                          | 2.4  |                |      |
| Carl Albert     | 5,728.0              | 322.8   | 477.3                            | 1.5  | 9,375.6              | 402.6   | 781.3                            | 1.9  |                |      |
| Hope            | 2,747.1              | 126.2   | 228.9                            | 1.8  | 2,620.3              | 112.6   | 218.4                            | 1.9  |                |      |
| Red Rock West   | 5,893.8              | 235.2   | 491.1                            | 2.1  | 3,930.6              | 171.4   | 327.5                            | 1.9  |                |      |
| Parkside        | 6,786.4              | 303.9   | 565.5                            | 1.9  | 7,613.5              | 370.3   | 634.5                            | 1.7  |                |      |
| Wheatland       | 4,136.5              | 202.2   | 344.7                            | 1.7  | 4,671.8              | 246.9   | 389.3                            | 1.6  |                |      |
| MHSSO           | 16,526.7             | 685.8   | 1,377.2                          | 2.0  | 11,850.5             | 640.7   | 987.5                            | 1.5  |                |      |
| WSPC            | 6,264.9              | 342.5   | 522.1                            | 1.5  | 6,402.3              | 370.3   | 533.5                            | 1.4  |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.



**Percent of Clients Receiving Counseling Hours**

Question: What percent of clients are receiving counseling hours?



Answer: In FY01 the percent of clients receiving counseling hours varied among all CMHCs from 29.6% to 76.4%, with a statewide median of 55.6%. Compared with FY00, the percent of clients receiving counseling hours increased in FY01 among nine of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Clients Receiving Counseling Hours

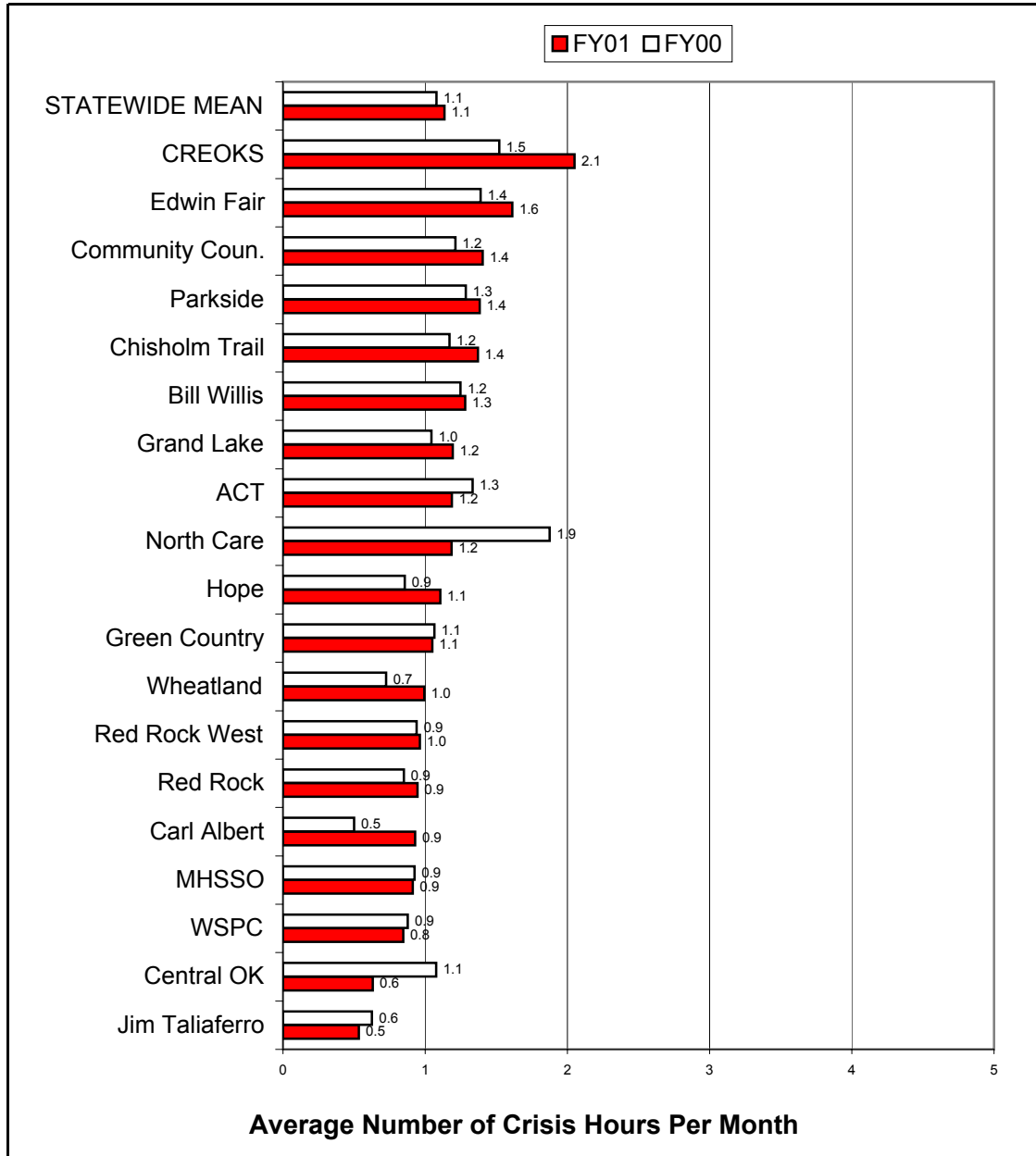
Question: What percent of clients are receiving counseling hours?

| Agency          | FY00          |                                     |                                      | FY01          |                                     |                                      | FY01 Statewide |      |
|-----------------|---------------|-------------------------------------|--------------------------------------|---------------|-------------------------------------|--------------------------------------|----------------|------|
|                 | Total clients | Number of clients receiving service | Percent of clients receiving service | Total clients | Number of clients receiving service | Percent of clients receiving service | Median         | Mean |
| Wheatland       | 775           | 558                                 | 72.0                                 | 972           | 743                                 | 76.4                                 | 55.6           | 56.0 |
| Central OK      | 1,610         | 1,172                               | 72.8                                 | 1,664         | 1,224                               | 73.6                                 |                |      |
| WSPC            | 1,869         | 1,395                               | 74.6                                 | 2,188         | 1,566                               | 71.6                                 |                |      |
| MHSSO           | 2,886         | 2,124                               | 73.6                                 | 2,861         | 2,043                               | 71.4                                 |                |      |
| CREOKS          | 730           | 488                                 | 66.8                                 | 968           | 685                                 | 70.8                                 |                |      |
| Community Coun. | 1,813         | 1,153                               | 63.6                                 | 1,356         | 868                                 | 64.0                                 |                |      |
| Chisholm Trail  | 1,450         | 845                                 | 58.3                                 | 1,687         | 1,052                               | 62.4                                 |                |      |
| Green Country   | 923           | 423                                 | 45.8                                 | 1,277         | 751                                 | 58.8                                 |                |      |
| Red Rock West   | 1,116         | 755                                 | 67.7                                 | 917           | 518                                 | 56.5                                 |                |      |
| Jim Taliaferro  | 2,486         | 1,604                               | 64.5                                 | 2,762         | 1,537                               | 55.6                                 |                |      |
| ACT             | 612           | 364                                 | 59.5                                 | 626           | 343                                 | 54.8                                 |                |      |
| Grand Lake      | 1,820         | 1,050                               | 57.7                                 | 2,173         | 1,159                               | 53.3                                 |                |      |
| Edwin Fair      | 1,178         | 634                                 | 53.8                                 | 1,336         | 690                                 | 51.6                                 |                |      |
| Carl Albert     | 2,292         | 1,021                               | 44.5                                 | 2,532         | 1,190                               | 47.0                                 |                |      |
| Red Rock        | 1,545         | 579                                 | 37.5                                 | 1,643         | 751                                 | 45.7                                 |                |      |
| North Care      | 1,229         | 438                                 | 35.6                                 | 1,388         | 598                                 | 43.1                                 |                |      |
| Hope            | 1,054         | 496                                 | 47.1                                 | 1,041         | 426                                 | 40.9                                 |                |      |
| Bill Willis     | 1,557         | 811                                 | 52.1                                 | 1,676         | 622                                 | 37.1                                 |                |      |
| Parkside        | 3,883         | 1,232                               | 31.7                                 | 4,550         | 1,347                               | 29.6                                 |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

Average Number of Crisis Hours

Question: What is the average number of crisis hours per month for clients receiving crisis hours?



Answer: In FY01 the average number of crisis hours per month for adults with SMI varied among all CMHCs from 0.5 to 2.1 hours, with a statewide mean of 1.1 hours per month. Eleven CMHCs increased the average number of crisis hours when compared to the previous year's results.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Crisis Hours

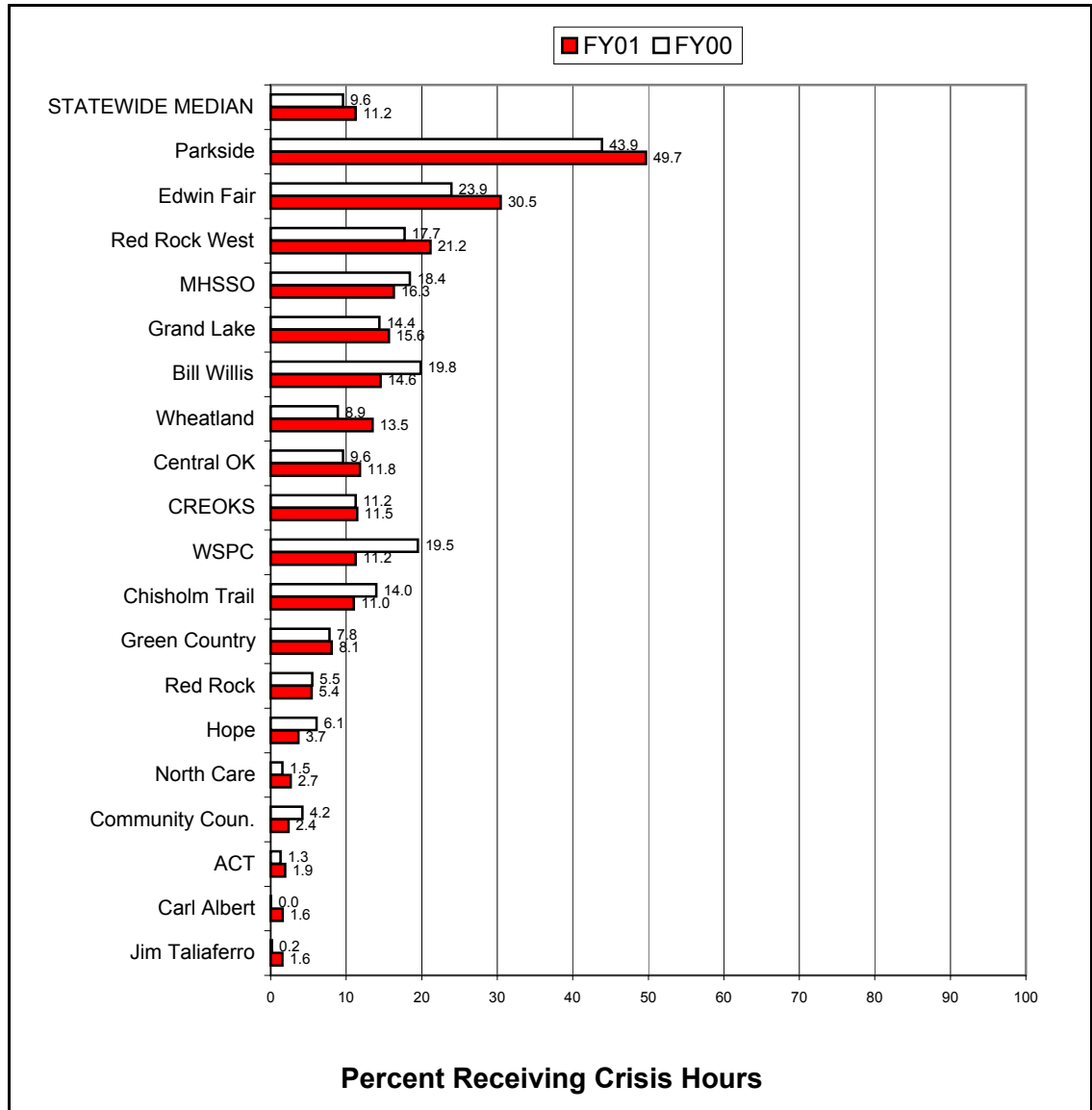
Question: What is the average number of crisis hours per month for clients receiving crisis hours?

| Agency          | FY00                 |   |                                  |  | FY01                 |   |                                  |  | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|--|----------------------|---|----------------------------------|--|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving hours per client per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving hours per client per month | Median         | Mean |
| CREOKS          | 167.3                | 9.2   | 13.9                             | 1.5  | 293.3                | 11.9  | 24.4                             | 2.1  | 1.1            | 1.1  |
| Edwin Fair      | 522.9                | 31.3  | 43.6                             | 1.4  | 806.5                | 41.7  | 67.2                             | 1.6  |                |      |
| Community Coun. | 126.2                | 8.7   | 10.5                             | 1.2  | 47.8                 | 3.1   | 4.3                              | 1.4  |                |      |
| Parkside        | 3,309.3              | 214.6   | 275.8                            | 1.3  | 4,845.2              | 292.1   | 403.8                            | 1.4  |                |      |
| Chisholm Trail  | 336.1                | 23.9  | 28.0                             | 1.2  | 375.6                | 22.8  | 31.3                             | 1.4  |                |      |
| Bill Willis     | 512.9                | 34.3  | 42.7                             | 1.2  | 472.6                | 30.8  | 39.4                             | 1.3  |                |      |
| Grand Lake      | 376.7                | 30.1  | 31.4                             | 1.0  | 585.4                | 40.8  | 48.8                             | 1.2  |                |      |
| ACT             | 12.0                 | 1.8   | 2.4                              | 1.3  | 14.3                 | 1.5   | 1.8                              | 1.2  |                |      |
| North Care      | 37.5                 | 2.5   | 4.7                              | 1.9  | 47.4                 | 3.6   | 4.3                              | 1.2  |                |      |
| Hope            | 62.5                 | 6.1   | 5.2                              | 0.9  | 45.3                 | 3.4   | 3.8                              | 1.1  |                |      |
| Green Country   | 89.5                 | 7.0   | 7.5                              | 1.1  | 135.5                | 10.8  | 11.3                             | 1.1  |                |      |
| Wheatland       | 63.8                 | 7.3   | 5.3                              | 0.7  | 168.8                | 14.2  | 14.1                             | 1.0  |                |      |
| Red Rock West   | 286.6                | 25.4  | 23.9                             | 0.9  | 338.7                | 29.3  | 28.2                             | 1.0  |                |      |
| Red Rock        | 82.5                 | 8.1   | 6.9                              | 0.9  | 117.3                | 10.3  | 9.8                              | 0.9  |                |      |
| Carl Albert     | 0.5                  | 1.0   | 0.5                              | 0.5  | 39.0                 | 6.0   | 5.6                              | 0.9  |                |      |
| MHSSO           | 647.4                | 58.3  | 53.9                             | 0.9  | 578.5                | 52.8  | 48.2                             | 0.9  |                |      |
| WSPC            | 443.2                | 42.1  | 36.9                             | 0.9  | 266.5                | 26.3  | 22.2                             | 0.8  |                |      |
| Central OK      | 210.9                | 16.3  | 17.6                             | 1.1  | 160.9                | 21.3  | 13.4                             | 0.6  |                |      |
| Jim Taliaferro  | 2.5                  | 1.0   | 0.6                              | 0.6  | 23.5                 | 4.0   | 2.1                              | 0.5  |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

Percent of Clients Receiving Crisis Hours

Question: What percent of clients are receiving crisis hours?



Answer: In FY01 the percent of clients receiving crisis hours varied among all CMHCs from 1.6% to 49.7%, with a statewide median of 11.2%. Compared with FY00, the percent of clients receiving crisis hours increased in FY01 among 12 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Clients Receiving Crisis Hours

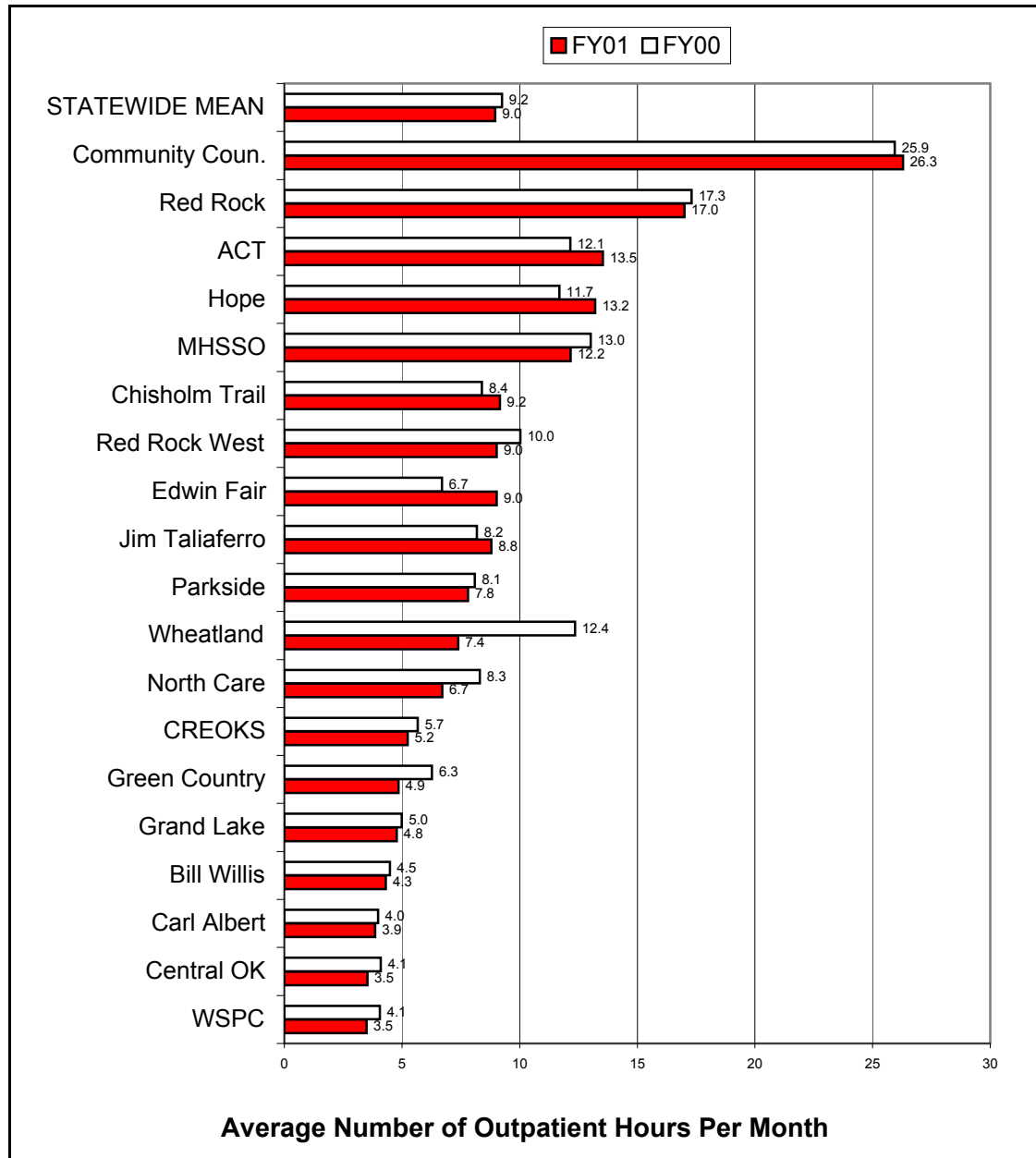
Question: What percent of clients are receiving crisis hours?

| Agency          | FY00          |                                     |                                      | FY01          |                                     |                                      | FY01 Statewide |      |
|-----------------|---------------|-------------------------------------|--------------------------------------|---------------|-------------------------------------|--------------------------------------|----------------|------|
|                 | Total clients | Number of clients receiving service | Percent of clients receiving service | Total clients | Number of clients receiving service | Percent of clients receiving service | Median         | Mean |
| Parkside        | 3,883         | 1,703                               | 43.9                                 | 4,550         | 2,261                               | 49.7                                 | 11.2           | 12.3 |
| Edwin Fair      | 1,178         | 282                                 | 23.9                                 | 1,336         | 407                                 | 30.5                                 |                |      |
| Red Rock West   | 1,116         | 198                                 | 17.7                                 | 917           | 194                                 | 21.2                                 |                |      |
| MHSSO           | 2,886         | 532                                 | 18.4                                 | 2,861         | 466                                 | 16.3                                 |                |      |
| Grand Lake      | 1,820         | 262                                 | 14.4                                 | 2,173         | 340                                 | 15.6                                 |                |      |
| Bill Willis     | 1,557         | 309                                 | 19.8                                 | 1,676         | 244                                 | 14.6                                 |                |      |
| Wheatland       | 775           | 69                                  | 8.9                                  | 972           | 131                                 | 13.5                                 |                |      |
| Central OK      | 1,610         | 154                                 | 9.6                                  | 1,664         | 197                                 | 11.8                                 |                |      |
| CREOKS          | 730           | 82                                  | 11.2                                 | 968           | 111                                 | 11.5                                 |                |      |
| WSPC            | 1,869         | 364                                 | 19.5                                 | 2,188         | 246                                 | 11.2                                 |                |      |
| Chisholm Trail  | 1,450         | 203                                 | 14.0                                 | 1,687         | 186                                 | 11.0                                 |                |      |
| Green Country   | 923           | 72                                  | 7.8                                  | 1,277         | 103                                 | 8.1                                  |                |      |
| Red Rock        | 1,545         | 85                                  | 5.5                                  | 1,643         | 89                                  | 5.4                                  |                |      |
| Hope            | 1,054         | 64                                  | 6.1                                  | 1,041         | 38                                  | 3.7                                  |                |      |
| North Care      | 1,229         | 19                                  | 1.5                                  | 1,388         | 37                                  | 2.7                                  |                |      |
| Community Coun. | 1,813         | 76                                  | 4.2                                  | 1,356         | 32                                  | 2.4                                  |                |      |
| ACT             | 612           | 8                                   | 1.3                                  | 626           | 12                                  | 1.9                                  |                |      |
| Carl Albert     | 2,292         | 1                                   | 0.0                                  | 2,532         | 40                                  | 1.6                                  |                |      |
| Jim Taliaferro  | 2,486         | 4                                   | 0.2                                  | 2,762         | 43                                  | 1.6                                  |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

Average Number of Outpatient Hours

Question: What is the average number of outpatient hours per month for clients receiving outpatient hours?



Answer: In FY01 the average number of outpatient hours per month for clients varied among all CMHCs from 3.5 to 26.3 hours, with a statewide mean of 9.0 hours. Compared with FY00, the average number of outpatient hours per month increased in FY01 among 6 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Outpatient Hours

Question: What is the average number of outpatient hours per month for clients receiving outpatient hours?

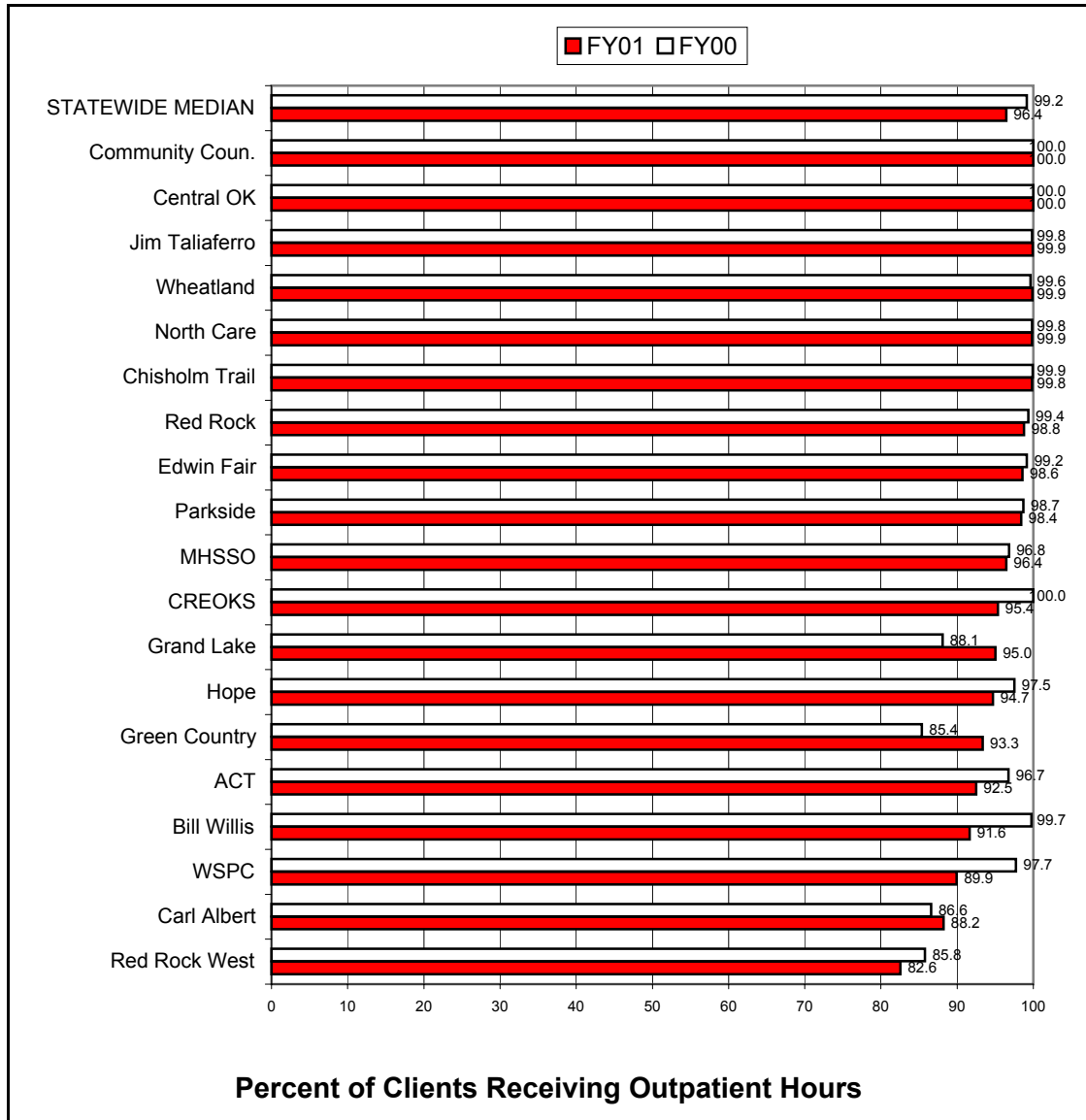
| Agency          | FY00                 |   |                                  |  | FY01                 |   |                                  |  | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|--|----------------------|---|----------------------------------|--|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of hours per client per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of hours per client per month | Median         | Mean |
| Grand Lake      | 240,641.3            | 773.0   | 20,053.4                         | 25.9   | 333,165.3            | 1,056.0   | 27,763.8                         | 26.3   | 7.8            | 9.0  |
| CREOKS          | 67,460.3             | 324.9   | 5,621.7                          | 17.3   | 74,403.8             | 364.8   | 6,200.3                          | 17.0   |                |      |
| Red Rock West   | 60,523.8             | 415.2   | 5,043.6                          | 12.1   | 56,467.8             | 347.5   | 4,705.7                          | 13.5   |                |      |
| MHSSO           | 151,669.6            | 1,081.6   | 12,639.1                         | 11.7   | 168,546.6            | 1,063.5   | 14,045.6                         | 13.2   |                |      |
| Green Country   | 48,309.0             | 309.3   | 4,025.8                          | 13.0   | 67,082.1             | 459.4   | 5,590.2                          | 12.2   |                |      |
| Edwin Fair      | 51,011.3             | 506.6   | 4,250.9                          | 8.4  | 64,163.6             | 583.6   | 5,347.0                          | 9.2  |                |      |
| Hope            | 54,510.3             | 453.0   | 4,542.5                          | 10.0   | 43,311.8             | 399.8   | 3,609.3                          | 9.0  |                |      |
| Red Rock        | 47,249.0             | 588.0   | 3,937.4                          | 6.7  | 69,245.6             | 639.5   | 5,770.5                          | 9.0  |                |      |
| Bill Willis     | 72,536.3             | 739.1   | 6,044.7                          | 8.2  | 78,750.3             | 745.6   | 6,562.5                          | 8.8  |                |      |
| Community Coun. | 77,284.0             | 795.8   | 6,440.3                          | 8.1  | 58,025.5             | 619.9   | 4,835.5                          | 7.8  |                |      |
| North Care      | 68,815.1             | 464.3   | 5,734.6                          | 12.4   | 41,643.0             | 469.9   | 3,470.2                          | 7.4  |                |      |
| ACT             | 25,768.1             | 258.4   | 2,147.3                          | 8.3  | 20,194.5             | 250.7   | 1,682.9                          | 6.7  |                |      |
| Chisholm Trail  | 35,221.9             | 518.2   | 2,935.2                          | 5.7  | 36,669.7             | 583.2   | 3,055.8                          | 5.2  |                |      |
| WSPC            | 44,214.4             | 587.3   | 3,684.5                          | 6.3  | 39,250.2             | 673.8   | 3,270.8                          | 4.9  |                |      |
| Jim Taliaferro  | 50,013.8             | 834.8   | 4,167.8                          | 5.0  | 50,127.4             | 873.7   | 4,177.3                          | 4.8  |                |      |
| Parkside        | 66,453.8             | 1,235.3   | 5,537.8                          | 4.5  | 72,590.5             | 1,404.7   | 6,049.2                          | 4.3  |                |      |
| Carl Albert     | 56,377.0             | 1,178.8   | 4,698.1                          | 4.0  | 59,788.5             | 1,289.7   | 4,982.4                          | 3.9  |                |      |
| Central OK      | 43,097.6             | 875.9   | 3,591.5                          | 4.1  | 38,607.3             | 910.4   | 3,217.3                          | 3.5  |                |      |
| Wheatland       | 15,766.5             | 323.7   | 1,313.9                          | 4.1  | 16,083.4             | 383.3   | 1,340.3                          | 3.5  |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.



Percent of Clients Receiving Outpatient Hours

Question: What percent of clients are receiving outpatient hours?



Answer: In FY01 the percent of clients receiving outpatient hours varied among all CMHCs from 82.6% to 100%, with a statewide median of 96.4%. Compared with FY00, six CMHCs increased the percent receiving outpatient hours in FY01.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Clients Receiving Outpatient Hours

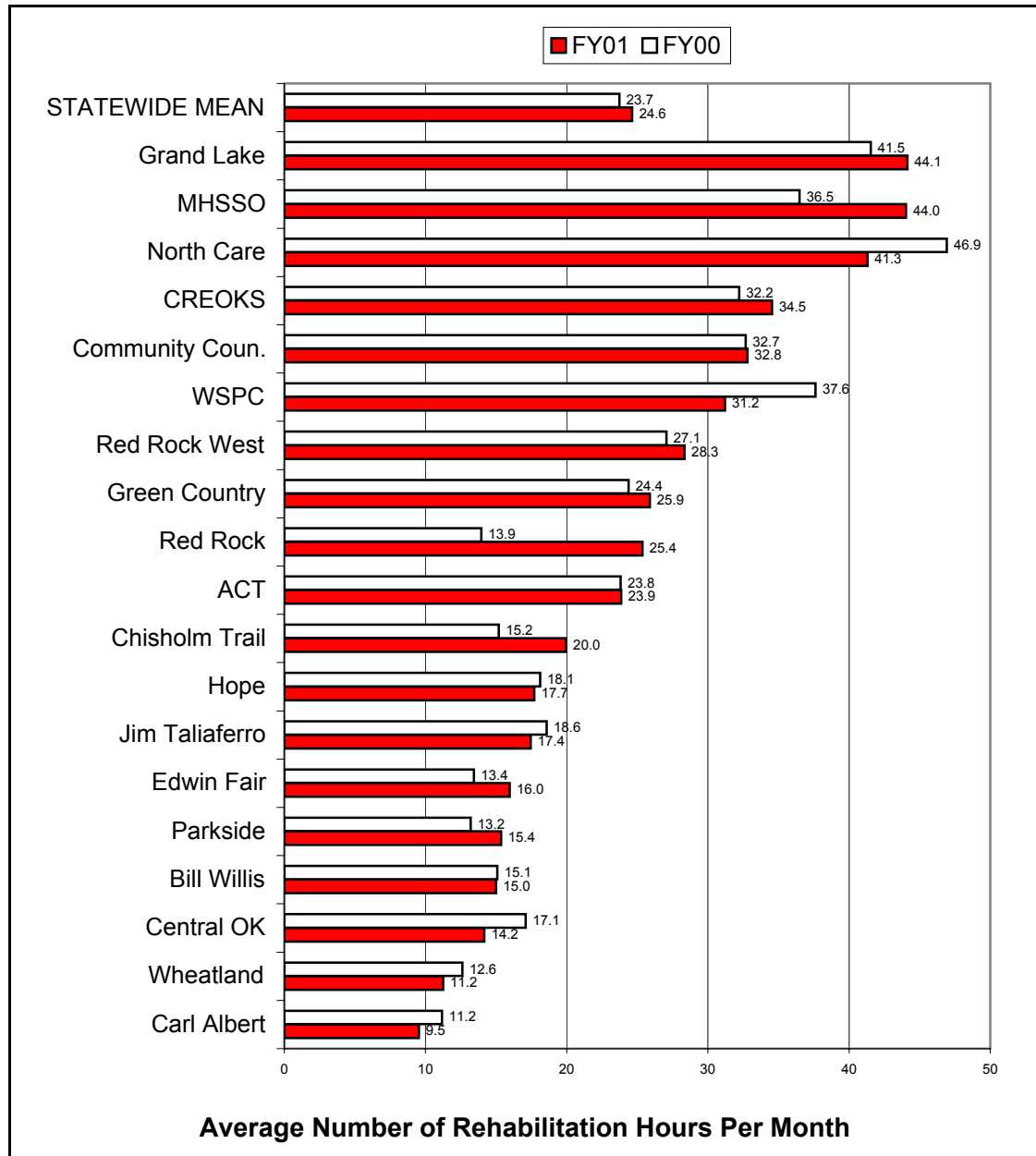
Question: What percent of clients are receiving outpatient hours?

| Agency          | FY00          |                                     |                                      | FY01          |                                     |                                      | FY01 Statewide |      |
|-----------------|---------------|-------------------------------------|--------------------------------------|---------------|-------------------------------------|--------------------------------------|----------------|------|
|                 | Total clients | Number of clients receiving service | Percent of clients receiving service | Total clients | Number of clients receiving service | Percent of clients receiving service | Median         | Mean |
| Community Coun. | 1,813         | 1,813                               | 100.0                                | 1,356         | 1,356                               | 100.0                                | 96.4           | 95.5 |
| Central OK      | 1,610         | 1,610                               | 100.0                                | 1,664         | 1,664                               | 100.0                                |                |      |
| Jim Taliaferro  | 2,486         | 2,482                               | 99.8                                 | 2,762         | 2,760                               | 99.9                                 |                |      |
| Wheatland       | 775           | 772                                 | 99.6                                 | 972           | 971                                 | 99.9                                 |                |      |
| North Care      | 1,229         | 1,227                               | 99.8                                 | 1,388         | 1,386                               | 99.9                                 |                |      |
| Chisholm Trail  | 1,450         | 1,449                               | 99.9                                 | 1,687         | 1,684                               | 99.8                                 |                |      |
| Red Rock        | 1,545         | 1,535                               | 99.4                                 | 1,643         | 1,623                               | 98.8                                 |                |      |
| Edwin Fair      | 1,178         | 1,168                               | 99.2                                 | 1,336         | 1,317                               | 98.6                                 |                |      |
| Parkside        | 3,883         | 3,832                               | 98.7                                 | 4,550         | 4,477                               | 98.4                                 |                |      |
| MHSSO           | 2,886         | 2,794                               | 96.8                                 | 2,861         | 2,759                               | 96.4                                 |                |      |
| CREOKS          | 730           | 730                                 | 100.0                                | 968           | 923                                 | 95.4                                 |                |      |
| Grand Lake      | 1,820         | 1,603                               | 88.1                                 | 2,173         | 2,065                               | 95.0                                 |                |      |
| Hope            | 1,054         | 1,028                               | 97.5                                 | 1,041         | 986                                 | 94.7                                 |                |      |
| Green Country   | 923           | 788                                 | 85.4                                 | 1,277         | 1,192                               | 93.3                                 |                |      |
| ACT             | 612           | 592                                 | 96.7                                 | 626           | 579                                 | 92.5                                 |                |      |
| Bill Willis     | 1,557         | 1,553                               | 99.7                                 | 1,676         | 1,536                               | 91.6                                 |                |      |
| WSPC            | 1,869         | 1,826                               | 97.7                                 | 2,188         | 1,968                               | 89.9                                 |                |      |
| Carl Albert     | 2,292         | 1,985                               | 86.6                                 | 2,532         | 2,234                               | 88.2                                 |                |      |
| Red Rock West   | 1,116         | 957                                 | 85.8                                 | 917           | 757                                 | 82.6                                 |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

Average Number of Rehabilitation Hours

Question: What is the average number of rehabilitation hours per month for clients receiving rehabilitation hours?



Answer: In FY01 the average number of rehabilitation hours per month varied among all CMHCs from 9.5% to 44.1%, with a statewide mean of 24.6%. Compared with FY00, the average number of hours increased in FY01 among 11 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Rehabilitation Hours

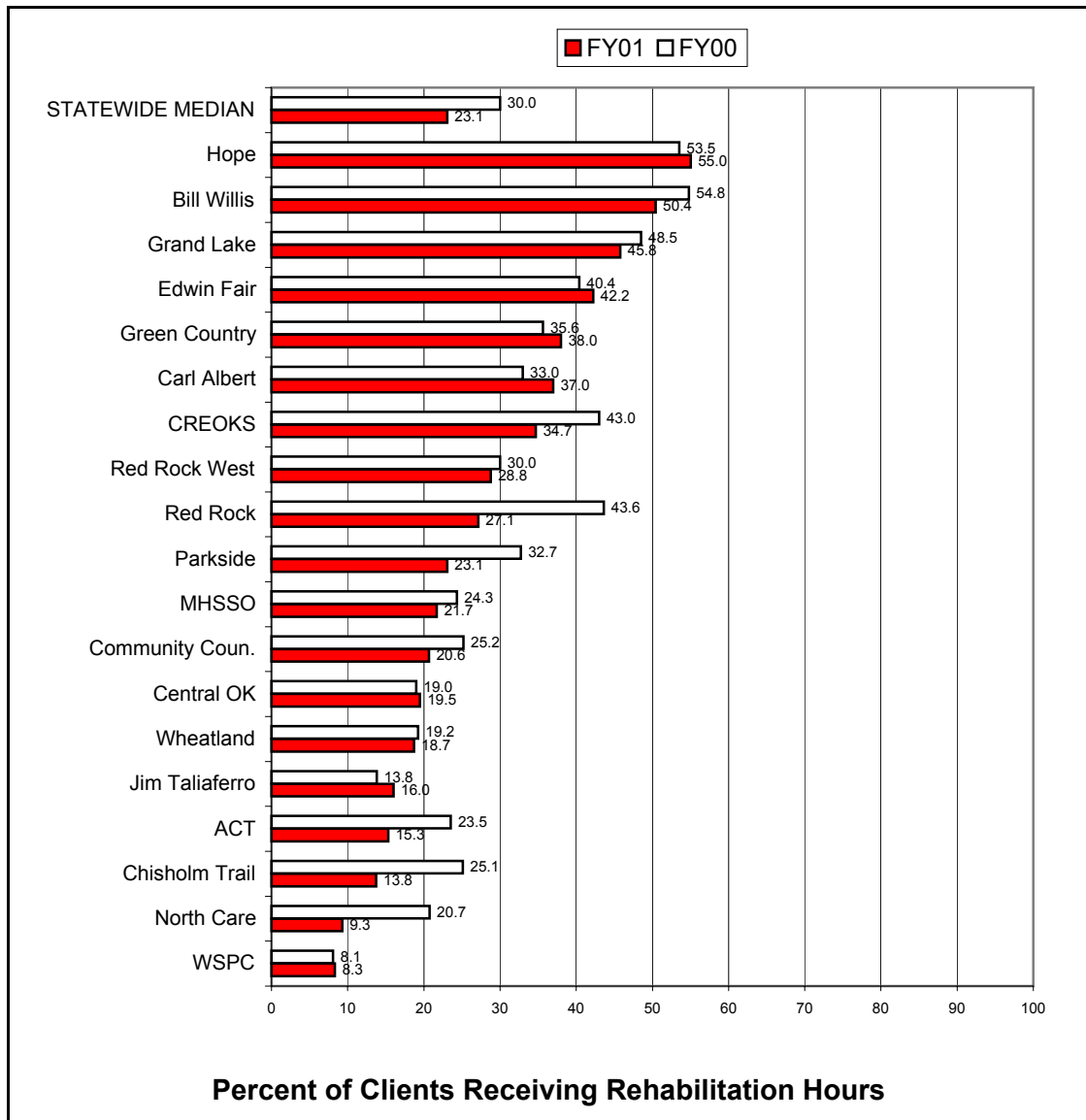
Question: What is the average number of rehabilitation hours per month for clients receiving rehabilitation hours?

| Agency          | FY00                 |   |                                  |   | FY01                 |   |                                  |   | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|---|----------------------|---|----------------------------------|---|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Median         | Mean |
| Grand Lake      | 230,192.8            | 461.9   | 19,182.7                         | 41.5  | 316,187.9            | 597.0   | 26,349.0                         | 44.1  | 23.9           | 24.6 |
| MHSSO           | 131,186.9            | 299.7   | 10,932.2                         | 36.5  | 152,425.6            | 288.5   | 12,702.1                         | 44.0  |                |      |
| North Care      | 57,065.5             | 101.3   | 4,755.5                          | 46.9  | 28,661.2             | 57.8  | 2,388.4                          | 41.3  |                |      |
| CREOKS          | 53,861.0             | 139.3   | 4,488.4                          | 32.2  | 59,224.0             | 142.9   | 4,935.3                          | 34.5  |                |      |
| Community Coun. | 53,430.9             | 136.3   | 4,452.6                          | 32.7  | 39,653.2             | 100.8   | 3,304.4                          | 32.8  |                |      |
| WSPC            | 34,164.0             | 75.7  | 2,847.0                          | 37.6  | 28,117.5             | 75.1  | 2,343.1                          | 31.2  |                |      |
| Red Rock West   | 50,567.8             | 155.7   | 4,214.0                          | 27.1  | 49,010.1             | 144.1   | 4,084.2                          | 28.3  |                |      |
| Green Country   | 39,442.0             | 134.8   | 3,286.8                          | 24.4  | 52,107.5             | 167.7   | 4,342.3                          | 25.9  |                |      |
| Red Rock        | 34,312.3             | 205.1   | 2,859.4                          | 13.9  | 55,090.8             | 180.9   | 4,590.9                          | 25.4  |                |      |
| ACT             | 16,031.1             | 56.1  | 1,335.9                          | 23.8  | 10,616.6             | 37.1  | 884.7                            | 23.9  |                |      |
| Chisholm Trail  | 20,492.0             | 112.4   | 1,707.7                          | 15.2  | 19,882.4             | 83.0  | 1,656.9                          | 20.0  |                |      |
| Hope            | 46,078.2             | 212.0   | 3,839.9                          | 18.1  | 35,541.3             | 167.3   | 2,961.8                          | 17.7  |                |      |
| Jim Taliaferro  | 25,828.8             | 115.8   | 2,152.4                          | 18.6  | 26,618.0             | 127.2   | 2,218.2                          | 17.4  |                |      |
| Edwin Fair      | 39,843.2             | 247.3   | 3,320.3                          | 13.4  | 49,344.6             | 257.7   | 4,112.1                          | 16.0  |                |      |
| Parkside        | 46,080.5             | 290.8   | 3,840.0                          | 13.2  | 44,875.8             | 243.4   | 3,739.7                          | 15.4  |                |      |
| Bill Willis     | 58,309.9             | 322.2   | 4,859.2                          | 15.1  | 64,848.8             | 360.1   | 5,404.1                          | 15.0  |                |      |
| Central OK      | 25,163.2             | 122.8   | 2,096.9                          | 17.1  | 18,411.6             | 108.3   | 1,534.3                          | 14.2  |                |      |
| Wheatland       | 10,195.6             | 67.4  | 849.6                            | 12.6  | 9,831.3              | 72.8  | 819.3                            | 11.2  |                |      |
| Carl Albert     | 41,168.3             | 307.1   | 3,430.7                          | 11.2  | 40,212.5             | 351.8   | 3,351.0                          | 9.5   |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

Percent of Clients Receiving Rehabilitation Hours

Question: What percent of clients are receiving rehabilitation hours?



Answer: In FY01 the percent of clients receiving rehabilitation hours varied among all CMHCs from 8.3% to 55.0%, with a median of 23.1%. When compared with FY00, the percent of rehabilitation clients increased in FY01 among seven agencies.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Clients Receiving Rehabilitation Hours

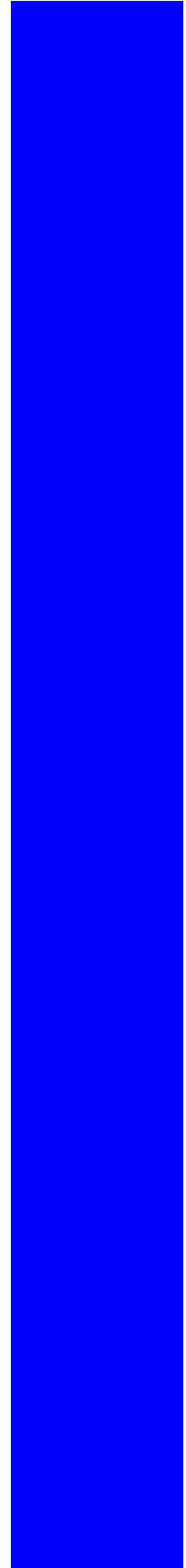
Question: What percent of clients are receiving rehabilitation hours?

| Agency          | FY00          |                                     |                                      | FY01          |                                     |                                      | FY01 Statewide |      |
|-----------------|---------------|-------------------------------------|--------------------------------------|---------------|-------------------------------------|--------------------------------------|----------------|------|
|                 | Total clients | Number of clients receiving service | Percent of clients receiving service | Total clients | Number of clients receiving service | Percent of clients receiving service | Median         | Mean |
| Hope            | 1,054         | 564                                 | 53.5                                 | 1,041         | 573                                 | 55.0                                 | 23.1           | 27.6 |
| Bill Willis     | 1,557         | 853                                 | 54.8                                 | 1,676         | 845                                 | 50.4                                 |                |      |
| Grand Lake      | 1,820         | 883                                 | 48.5                                 | 2,173         | 995                                 | 45.8                                 |                |      |
| Edwin Fair      | 1,178         | 476                                 | 40.4                                 | 1,336         | 564                                 | 42.2                                 |                |      |
| Green Country   | 923           | 329                                 | 35.6                                 | 1,277         | 485                                 | 38.0                                 |                |      |
| Carl Albert     | 2,292         | 756                                 | 33.0                                 | 2,532         | 936                                 | 37.0                                 |                |      |
| CREOKS          | 730           | 314                                 | 43.0                                 | 968           | 336                                 | 34.7                                 |                |      |
| Red Rock West   | 1,116         | 335                                 | 30.0                                 | 917           | 264                                 | 28.8                                 |                |      |
| Red Rock        | 1,545         | 674                                 | 43.6                                 | 1,643         | 446                                 | 27.1                                 |                |      |
| Parkside        | 3,883         | 1,271                               | 32.7                                 | 4,550         | 1,049                               | 23.1                                 |                |      |
| MHSSO           | 2,886         | 702                                 | 24.3                                 | 2,861         | 620                                 | 21.7                                 |                |      |
| Community Coun. | 1,813         | 457                                 | 25.2                                 | 1,356         | 280                                 | 20.6                                 |                |      |
| Central OK      | 1,610         | 306                                 | 19.0                                 | 1,664         | 324                                 | 19.5                                 |                |      |
| Wheatland       | 775           | 149                                 | 19.2                                 | 972           | 182                                 | 18.7                                 |                |      |
| Jim Taliaferro  | 2,486         | 344                                 | 13.8                                 | 2,762         | 442                                 | 16.0                                 |                |      |
| ACT             | 612           | 144                                 | 23.5                                 | 626           | 96                                  | 15.3                                 |                |      |
| Chisholm Trail  | 1,450         | 364                                 | 25.1                                 | 1,687         | 232                                 | 13.8                                 |                |      |
| North Care      | 1,229         | 255                                 | 20.7                                 | 1,388         | 129                                 | 9.3                                  |                |      |
| WSPC            | 1,869         | 151                                 | 8.1                                  | 2,188         | 182                                 | 8.3                                  |                |      |

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

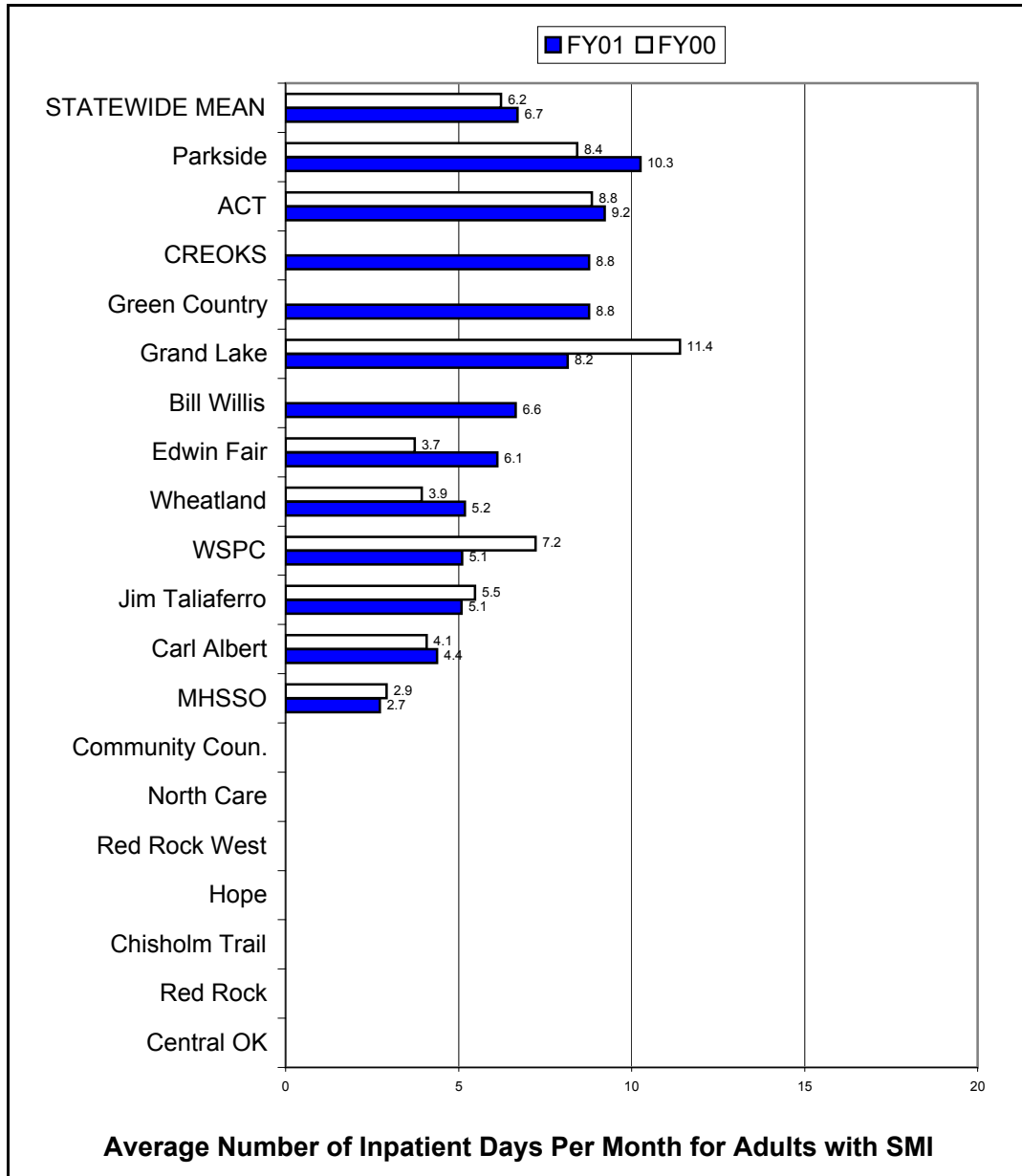


# **Service Utilization Indicators Adults with SMI**



**Average Number of Inpatient Days for Clients with SMI**

Question: What is the average number of inpatient days per month for adults with SMI receiving inpatient days?



Answer: In FY01 the average number of inpatient days per month varied from 2.7 days to 10.3 days, with a statewide mean of 6.7 days. Of the nine CMHCs that provided inpatient days in FY00, four showed a reduction in average days per month in FY01.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no inpatient days did not provide or contract for inpatient services.



## Average Number of Inpatient Days for Clients with SMI

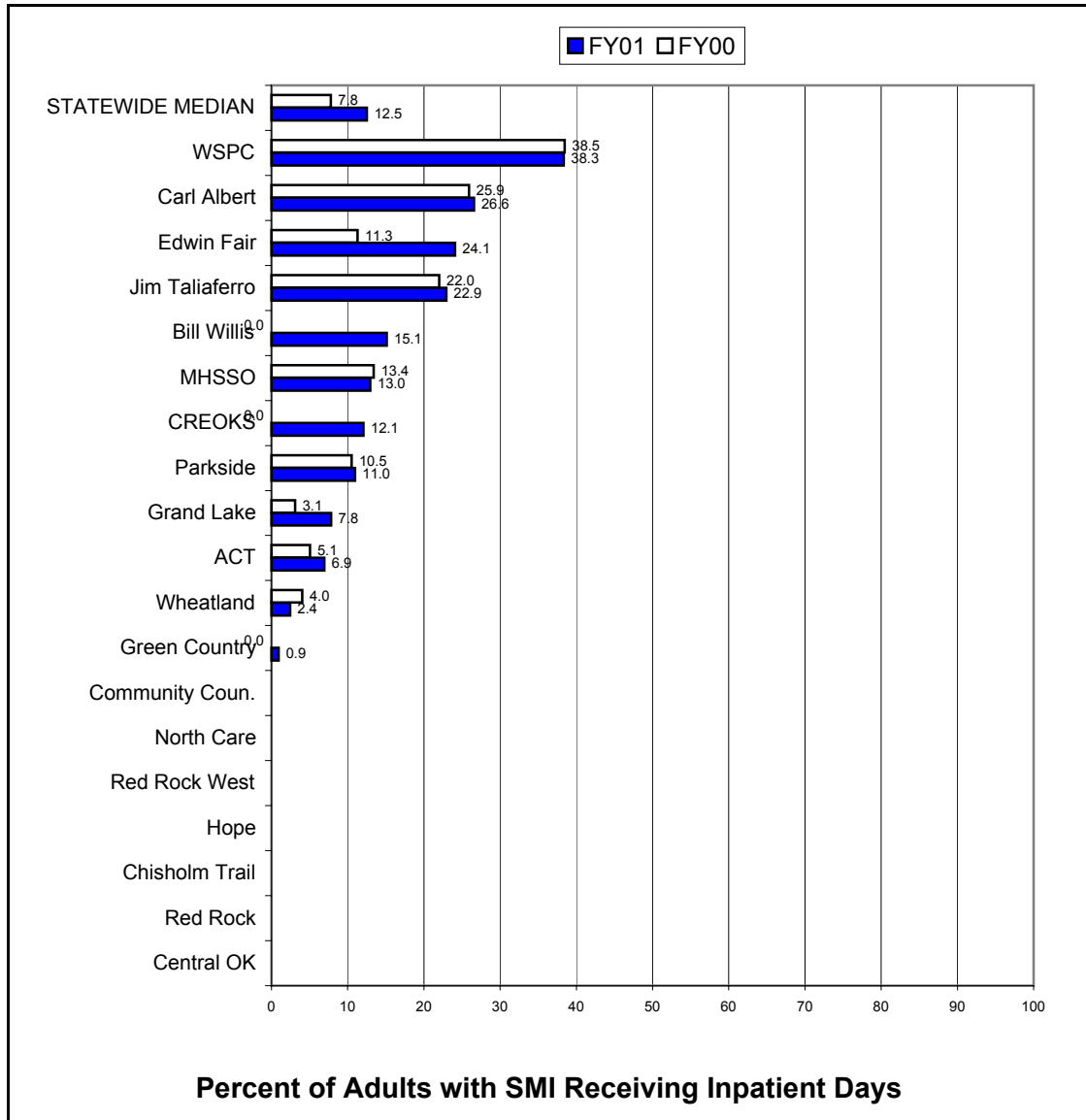
Question: What is the average number of inpatient days per month for adults with SMI receiving inpatient days?

| Agency          | FY00                |   |                                 |   | FY01                |   |                                 |   | FY01 Statewide |      |
|-----------------|---------------------|---|---------------------------------|---|---------------------|---|---------------------------------|---|----------------|------|
|                 | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Median         | Mean |
| Parkside        | 4,981               | 49.3  | 415.1                           | 8.4   | 8,556               | 69.5  | 713.0                           | 10.3  | 6.4            | 6.7  |
| ACT             | 292                 | 6.6   | 58.4                            | 8.8   | 535                 | 4.8   | 44.6                            | 9.2   |                |      |
| CREOKS          | 0                   | 0.0   | 0.0                             | 0.0   | 1,158               | 11.0  | 96.5                            | 8.8   |                |      |
| Green Country   | 0                   | 0.0   | 0.0                             | 0.0   | 114                 | 1.4   | 12.7                            | 8.8   |                |      |
| Grand Lake      | 638                 | 11.2  | 127.6                           | 11.4  | 1,891               | 19.3  | 157.6                           | 8.2   |                |      |
| Bill Willis     | 0                   | 0.0   | 0.0                             | 0.0   | 1,728               | 21.7  | 144.0                           | 6.6   |                |      |
| Edwin Fair      | 579                 | 12.9  | 48.3                            | 3.7   | 2,758               | 37.6  | 229.8                           | 6.1   |                |      |
| Wheatland       | 154                 | 4.9   | 19.3                            | 3.9   | 114                 | 2.4   | 12.7                            | 5.2   |                |      |
| WSPC            | 5,634               | 65.0  | 469.5                           | 7.2   | 4,399               | 71.9  | 366.6                           | 5.1   |                |      |
| Jim Taliaferro  | 3,056               | 46.5  | 254.7                           | 5.5   | 3,037               | 49.8  | 253.1                           | 5.1   |                |      |
| Carl Albert     | 4,298               | 87.8  | 358.2                           | 4.1   | 4,507               | 85.8  | 375.6                           | 4.4   |                |      |
| MHSSO           | 1,277               | 36.5  | 106.4                           | 2.9   | 1,208               | 37.0  | 100.7                           | 2.7   |                |      |
| Community Coun. | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| North Care      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Red Rock West   | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Hope            | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Chisholm Trail  | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Red Rock        | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Central OK      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |

Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status. Not all CMHCs are contracted to provide inpatient services. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. In FY01, some CMHCs contracted with other agencies to provide inpatient services. See Appendix B for a list of service codes included in this indicator. See Appendix C for a list of contract sources included.

**Percent of Adults with SMI Receiving Inpatient Days**

Question: What percent of adults with SMI are receiving inpatient days?



Answer: In FY01 the percent of adults receiving inpatient days varied among agencies providing this service from less than 1% to 38.3%, with a statewide median of 12.5%. Of the 9 CMHCs that provided inpatient days in FY00, the percent decreased in FY01 among 3 agencies.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Adults with SMI Receiving Inpatient Days

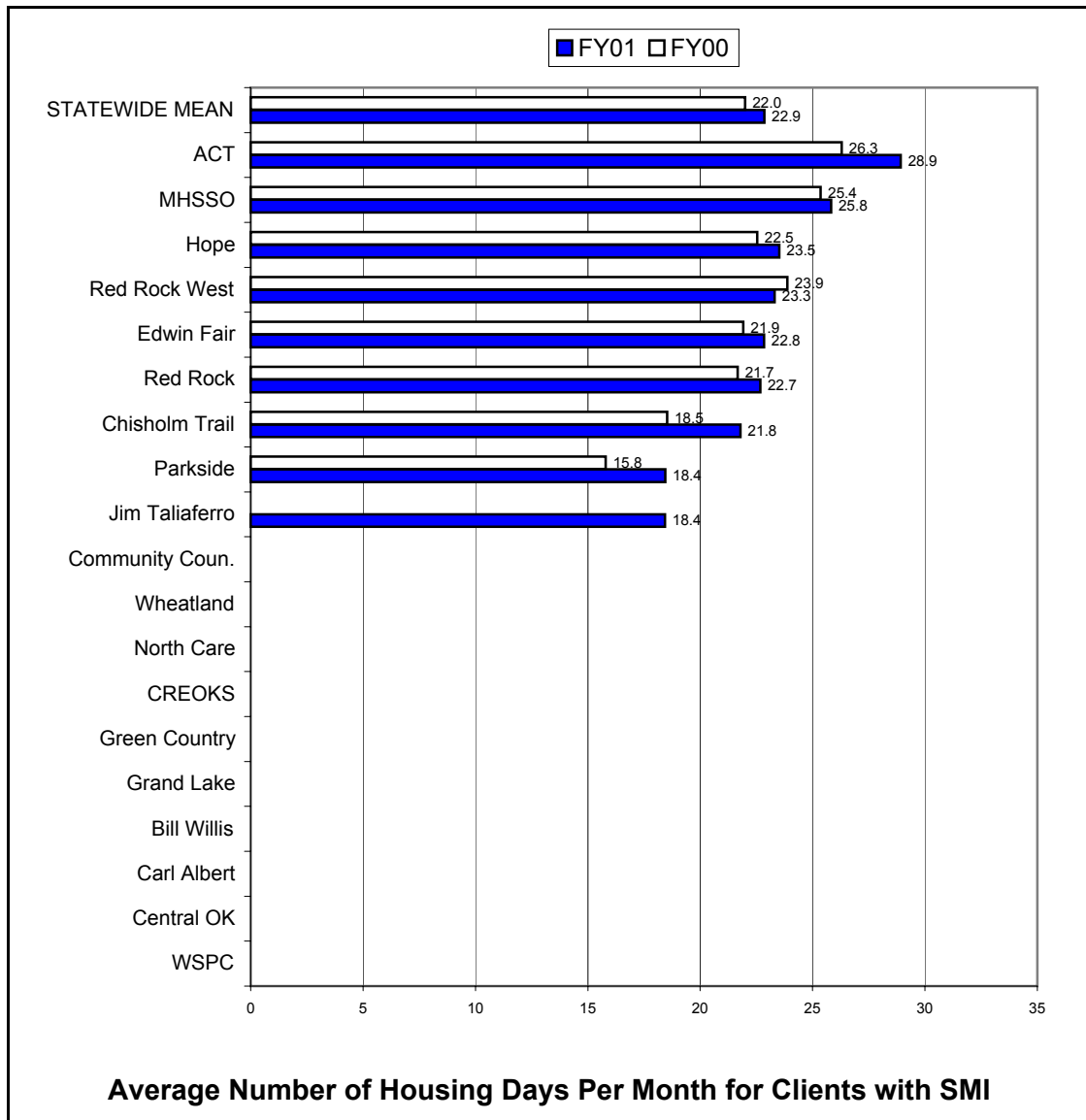
Question: What percent of adults with SMI are receiving inpatient days?

| Agency          | FY00                     |  |   | FY01                     |  |   | FY01 Statewide |      |
|-----------------|--------------------------|--|---|--------------------------|--|---|----------------|------|
|                 | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of<br>SMI clients<br>receiving<br>service | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of<br>SMI clients<br>receiving<br>service | Median         | Mean |
| WSPC            | 775                      | 298  | 38.5  | 853                      | 327  | 38.3  | 12.5           | 15.1 |
| Carl Albert     | 1,158                    | 300  | 25.9  | 1,219                    | 324  | 26.6  |                |      |
| Edwin Fair      | 851                      | 96   | 11.3  | 1,079                    | 260  | 24.1  |                |      |
| Jim Taliaferro  | 973                      | 214  | 22.0  | 1,055                    | 242  | 22.9  |                |      |
| Bill Willis     | 996                      | 0  | 0.0   | 1,123                    | 170  | 15.1  |                |      |
| MHSSO           | 1,927                    | 258  | 13.4  | 1,857                    | 241  | 13.0  |                |      |
| CREOKS          | 636                      | 0  | 0.0   | 787                      | 95   | 12.1  |                |      |
| Parkside        | 3,695                    | 388  | 10.5  | 4,262                    | 468  | 11.0  |                |      |
| Grand Lake      | 1,521                    | 47   | 3.1   | 1,849                    | 145  | 7.8   |                |      |
| ACT             | 475                      | 24   | 5.1   | 520                      | 36   | 6.9   |                |      |
| Wheatland       | 643                      | 26   | 4.0   | 694                      | 17   | 2.4   |                |      |
| Green Country   | 708                      | 0  | 0.0   | 969                      | 9  | 0.9   |                |      |
| Community Coun. | 1,271                    | 0  | 0.0   | 1,000                    | 0  | 0.0   |                |      |
| North Care      | 980                      | 0  | 0.0   | 928                      | 0  | 0.0   |                |      |
| Red Rock West   | 665                      | 0  | 0.0   | 556                      | 0  | 0.0   |                |      |
| Hope            | 930                      | 0  | 0.0   | 924                      | 0  | 0.0   |                |      |
| Chisholm Trail  | 911                      | 0  | 0.0   | 947                      | 0  | 0.0   |                |      |
| Red Rock        | 828                      | 0  | 0.0   | 843                      | 0  | 0.0   |                |      |
| Central OK      | 1,004                    | 0  | 0.0   | 1,009                    | 0  | 0.0   |                |      |

Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status. Not all CMHCs are contracted to provide inpatient services. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. In FY01, some CMHCs contracted with other agencies to provide inpatient services. See Appendix B for a list of service codes included in this indicator. See Appendix C for a list of contract sources included.

**Average Number of Housing Days for Clients with SMI**

Question: What is the average number of housing days per month for adults with SMI receiving housing days?



Answer: In FY01 average housing days per month varied from 18.4 days to 28.9 days, with a statewide mean of 22.9 days. Of the eight CMHCs that provided housing in FY00, average housing days per month increased in FY01 among seven agencies.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Housing Days for Clients with SMI

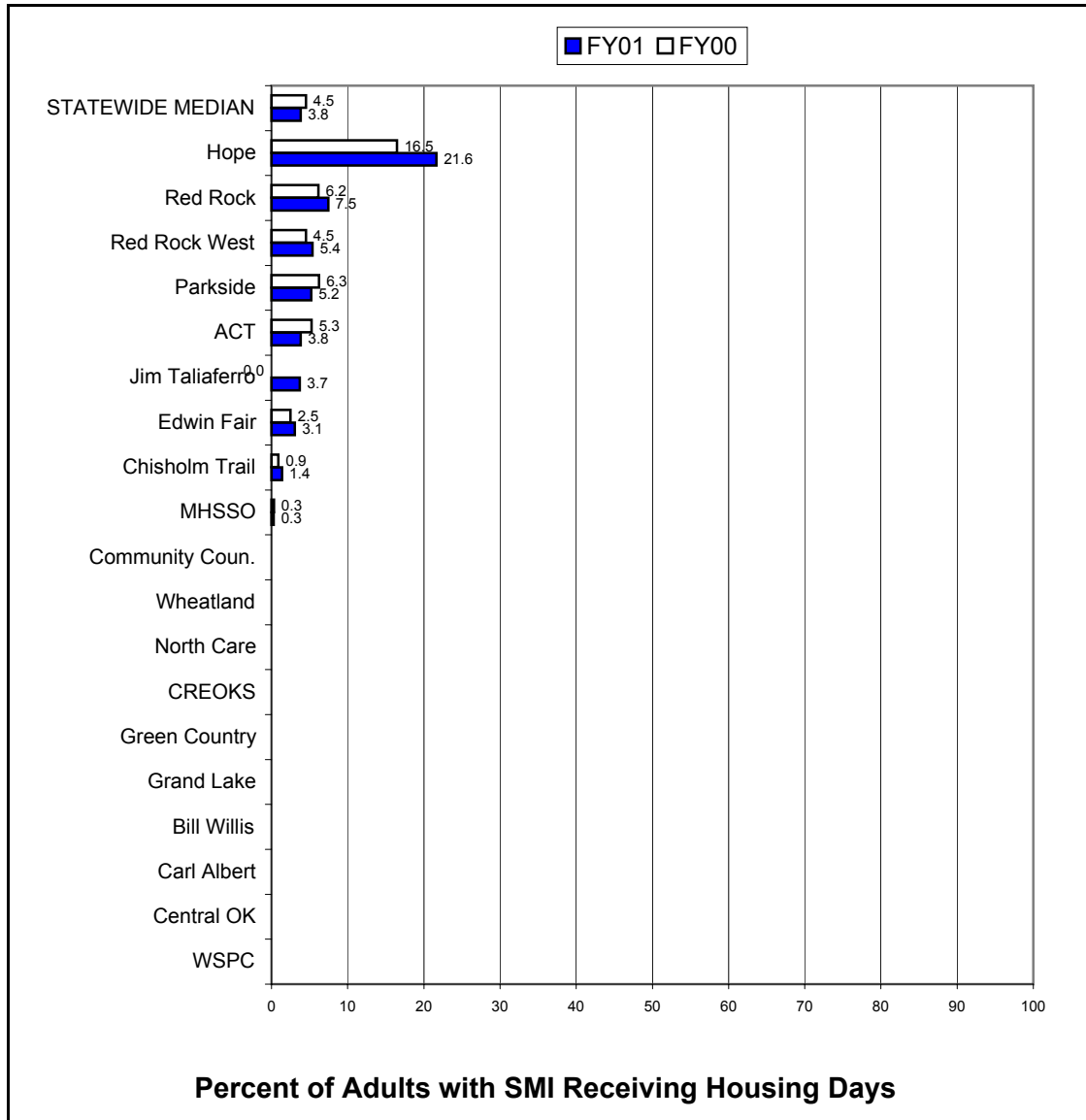
Question: What is the average number of housing days per month for adults with SMI receiving housing days?

| Agency          | FY00                |   |                                 |   | FY01                |   |                                 |   | FY01 Statewide |      |
|-----------------|---------------------|---|---------------------------------|---|---------------------|---|---------------------------------|---|----------------|------|
|                 | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Median         | Mean |
| ACT             | 2,893               | 11.0  | 289.3                           | 26.3  | 3,788               | 10.9  | 315.7                           | 28.9  | 22.8           | 22.9 |
| MHSSO           | 507                 | 2.2   | 56.3                            | 25.4  | 439                 | 1.7   | 43.9                            | 25.8  |                |      |
| Hope            | 18,957              | 70.1  | 1,579.8                         | 22.5  | 26,858              | 95.2  | 2,238.2                         | 23.5  |                |      |
| Red Rock West   | 3,367               | 11.8  | 280.6                           | 23.9  | 3,031               | 10.8  | 252.6                           | 23.3  |                |      |
| Edwin Fair      | 2,016               | 7.7   | 168.0                           | 21.9  | 3,060               | 11.2  | 255.0                           | 22.8  |                |      |
| Red Rock        | 11,718              | 45.1  | 976.5                           | 21.7  | 12,356              | 45.4  | 1,029.7                         | 22.7  |                |      |
| Chisholm Trail  | 982                 | 5.3   | 98.2                            | 18.5  | 2,157               | 8.3   | 179.8                           | 21.8  |                |      |
| Parkside        | 7,521               | 39.7  | 626.8                           | 15.8  | 11,328              | 51.2  | 944.0                           | 18.4  |                |      |
| Jim Taliaferro  | 0                   | 0.0   | 0.0                             | 0.0   | 1,585               | 7.2   | 132.1                           | 18.4  |                |      |
| Community Coun. | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Wheatland       | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| North Care      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| CREOKS          | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Green Country   | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Grand Lake      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Bill Willis     | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Carl Albert     | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Central OK      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| WSPC            | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |

Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status. Not all CMHCs are contracted to provide housing. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

**Percent of Adults with SMI Receiving Housing Days**

Question: What percent of adults with SMI are receiving housing days?



Answer: In FY01 the percent of adults with SMI receiving housing days varied from less than 1% to 21.6%, with a statewide median of 3.8%. Of the eight CMHCs that provided housing in FY00, the percent of adults with SMI receiving this service increased in FY01 among five agencies.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Adults with SMI Receiving Housing Days

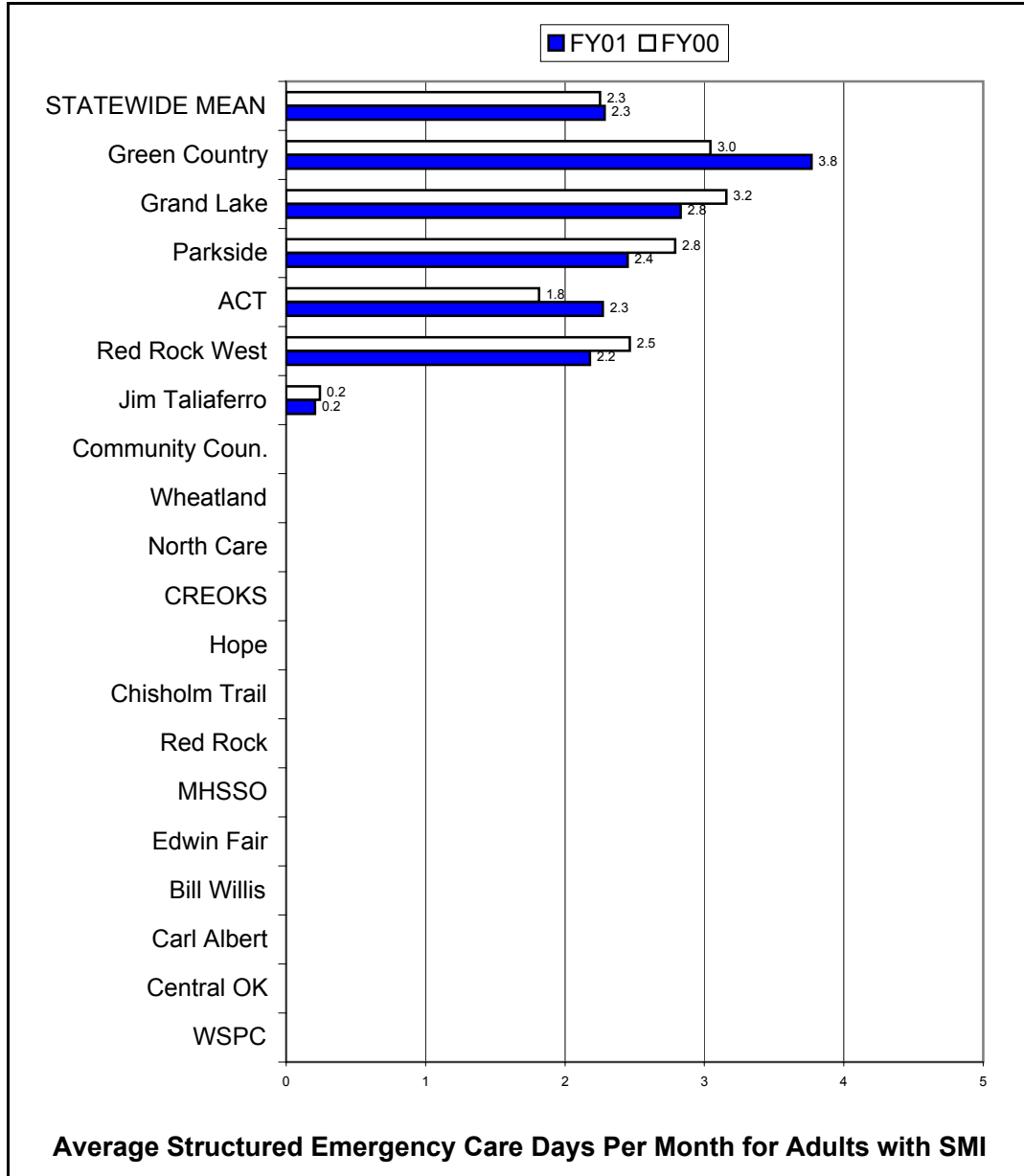
Question: What percent of adults with SMI are receiving housing days?

| Agency          | FY00                     |  |   | FY01                     |  |   | FY01 Statewide |      |
|-----------------|--------------------------|--|---|--------------------------|--|---|----------------|------|
|                 | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of<br>SMI clients<br>receiving<br>service | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of<br>SMI clients<br>receiving<br>service | Median         | Mean |
| Hope            | 930                      | 153  | 16.5  | 924                      | 200  | 21.6  | 3.8            | 5.8  |
| Red Rock        | 828                      | 51   | 6.2   | 843                      | 63   | 7.5   |                |      |
| Red Rock West   | 665                      | 30   | 4.5   | 556                      | 30   | 5.4   |                |      |
| Parkside        | 3,695                    | 231  | 6.3   | 4,262                    | 223  | 5.2   |                |      |
| ACT             | 475                      | 25   | 5.3   | 520                      | 20   | 3.8   |                |      |
| Jim Taliaferro  | 973                      | 0  | 0.0   | 1,055                    | 39   | 3.7   |                |      |
| Edwin Fair      | 851                      | 21   | 2.5   | 1,079                    | 33   | 3.1   |                |      |
| Chisholm Trail  | 911                      | 8  | 0.9   | 947                      | 13   | 1.4   |                |      |
| MHSSO           | 1,927                    | 6  | 0.3   | 1,857                    | 5  | 0.3   |                |      |
| Community Coun. | 1,271                    | 0  | 0.0   | 1,000                    | 0  | 0.0   |                |      |
| Wheatland       | 643                      | 0  | 0.0   | 694                      | 0  | 0.0   |                |      |
| North Care      | 980                      | 0  | 0.0   | 928                      | 0  | 0.0   |                |      |
| CREOKS          | 636                      | 0  | 0.0   | 787                      | 0  | 0.0   |                |      |
| Green Country   | 708                      | 0  | 0.0   | 969                      | 0  | 0.0   |                |      |
| Grand Lake      | 1,521                    | 0  | 0.0   | 1,849                    | 0  | 0.0   |                |      |
| Bill Willis     | 996                      | 0  | 0.0   | 1,123                    | 0  | 0.0   |                |      |
| Carl Albert     | 1,158                    | 0  | 0.0   | 1,219                    | 0  | 0.0   |                |      |
| Central OK      | 1,004                    | 0  | 0.0   | 1,009                    | 0  | 0.0   |                |      |
| WSPC            | 775                      | 0  | 0.0   | 853                      | 0  | 0.0   |                |      |

Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status. Not all CMHCs are contracted to provide housing services. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

**Average Number of Structured Emergency Care Days for Adults with SM**

Question: What is the average number of structured emergency care days per month for adults with SMI receiving structured emergency care days?



Answer: In FY01 the average number of structured emergency care days per month varied among all agencies from 0.2 to 3.8 days, with a statewide mean of 2.3 days. Of the six agencies that provided structured emergency care in FY00, average number of days per month increased in FY01 among two of the agencies.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.



## Average Number of Structured Emergency Care Days for Adults with SMI

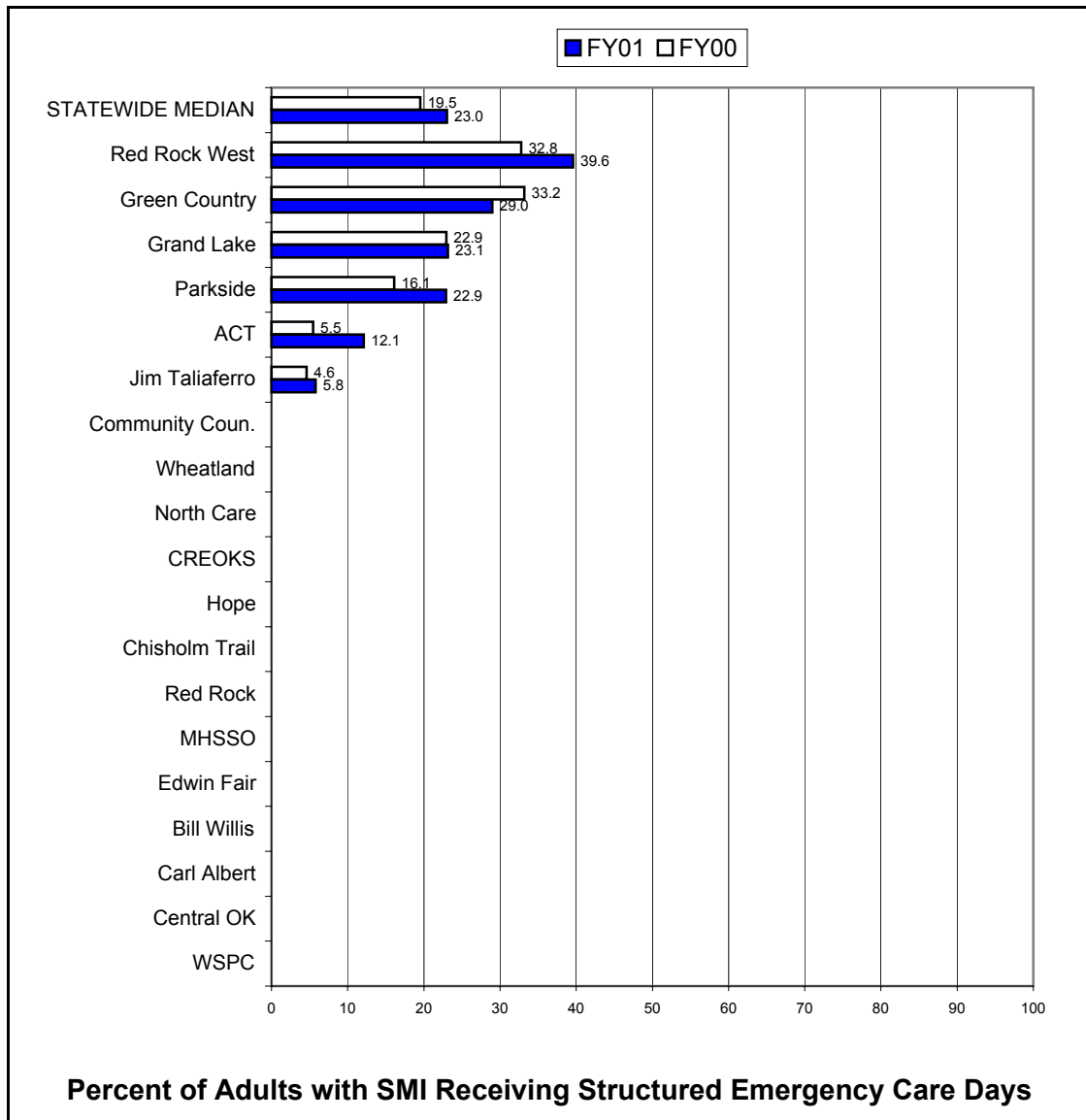
Question: What is the average number of structured emergency care days per month for adults with SMI receiving structured emergency care days?

| Agency          | FY00                |   |                                 |   | FY01                |   |                                 |   | FY01 Statewide |      |
|-----------------|---------------------|---|---------------------------------|---|---------------------|---|---------------------------------|---|----------------|------|
|                 | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Median         | Mean |
| Green Country   | 989                 | 27.1  | 82.4                            | 3.0   | 1,503               | 33.3  | 125.3                           | 3.8   | 2.4            | 2.3  |
| Grand Lake      | 1,806               | 47.7  | 150.5                           | 3.2   | 2,108               | 62.1  | 175.6                           | 2.8   |                |      |
| Parkside        | 2,233               | 66.7  | 186.1                           | 2.8   | 3,331               | 113.3   | 277.6                           | 2.4   |                |      |
| ACT             | 56                  | 5.2   | 9.4                             | 1.8   | 191                 | 7.0   | 15.9                            | 2.3   |                |      |
| Red Rock West   | 1,240               | 41.9  | 103.4                           | 2.5   | 1,161               | 44.4  | 96.8                            | 2.2   |                |      |
| Jim Taliaferro  | 30                  | 11.4  | 2.8                             | 0.2   | 33                  | 14.5  | 3.0                             | 0.2   |                |      |
| Community Coun. | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Wheatland       | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| North Care      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| CREOKS          | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Hope            | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Chisholm Trail  | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Red Rock        | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| MHSSO           | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Edwin Fair      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Bill Willis     | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Carl Albert     | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Central OK      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| WSPC            | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |

Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status. Not all CMHCs are contracted to provide structured emergency care. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

**Percent of Adults with SMI Receiving Structured Emergency Care Days**

Question: What percent of adults with SMI are receiving structured emergency care days?



Answer: In FY01 the percent of adults with SMI receiving structured emergency care days varied from 5.8% to 39.6%, with a statewide median of 23.0%. Compared with FY00, the percent of clients served increased in FY01 among five agencies.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Adults with SMI Receiving Structured Emergency Care Days

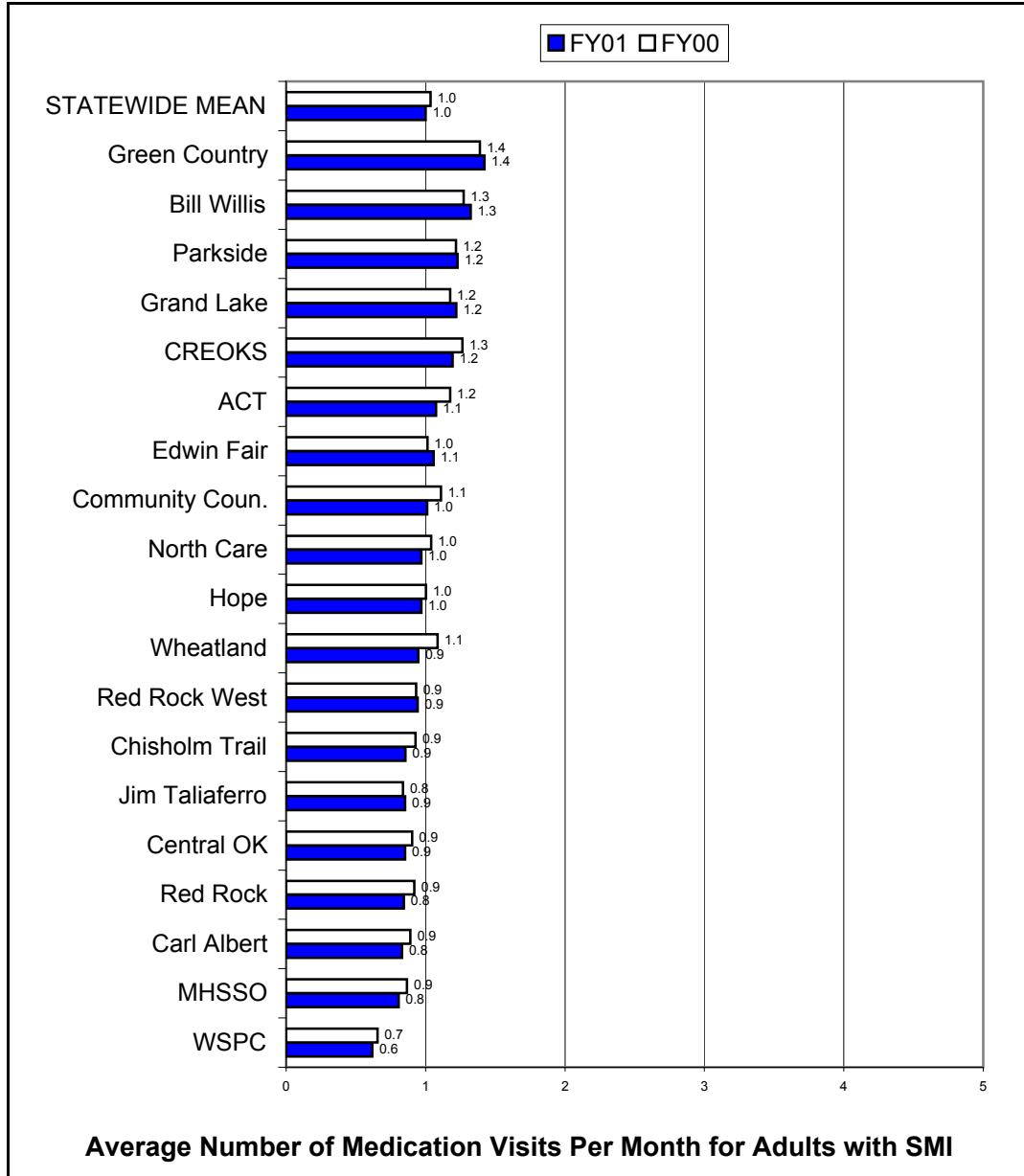
Question: What percent of adults with SMI are receiving structured emergency care days?

| Agency          | FY00                     |  |   | FY01                     |  |   | FY01 Statewide |      |
|-----------------|--------------------------|--|---|--------------------------|--|---|----------------|------|
|                 | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of SMI<br>clients<br>receiving<br>service | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of SMI<br>clients<br>receiving<br>service | Median         | Mean |
| Red Rock West   | 665                      | 218  | 32.8  | 556                      | 220  | 39.6  | 23.0           | 22.1 |
| Green Country   | 708                      | 235  | 33.2  | 969                      | 281  | 29.0  |                |      |
| Grand Lake      | 1,521                    | 349  | 22.9  | 1,849                    | 428  | 23.1  |                |      |
| Parkside        | 3,695                    | 595  | 16.1  | 4,262                    | 977  | 22.9  |                |      |
| ACT             | 475                      | 26   | 5.5   | 520                      | 63   | 12.1  |                |      |
| Jim Taliaferro  | 973                      | 45   | 4.6   | 1,055                    | 61   | 5.8   |                |      |
| Community Coun. | 1,271                    | 0  | 0.0   | 1,000                    | 0  | 0.0   |                |      |
| Wheatland       | 643                      | 0  | 0.0   | 694                      | 0  | 0.0   |                |      |
| North Care      | 980                      | 0  | 0.0   | 928                      | 0  | 0.0   |                |      |
| CREOKS          | 636                      | 0  | 0.0   | 787                      | 0  | 0.0   |                |      |
| Hope            | 930                      | 0  | 0.0   | 924                      | 0  | 0.0   |                |      |
| Chisholm Trail  | 911                      | 0  | 0.0   | 947                      | 0  | 0.0   |                |      |
| Red Rock        | 828                      | 0  | 0.0   | 843                      | 0  | 0.0   |                |      |
| MHSSO           | 1,927                    | 0  | 0.0   | 1,857                    | 0  | 0.0   |                |      |
| Edwin Fair      | 851                      | 0  | 0.0   | 1,079                    | 0  | 0.0   |                |      |
| Bill Willis     | 996                      | 0  | 0.0   | 1,123                    | 0  | 0.0   |                |      |
| Carl Albert     | 1,158                    | 0  | 0.0   | 1,219                    | 0  | 0.0   |                |      |
| Central OK      | 1,004                    | 0  | 0.0   | 1,009                    | 0  | 0.0   |                |      |
| WSPC            | 775                      | 0  | 0.0   | 853                      | 0  | 0.0   |                |      |

Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status. Not all CMHCs are contracted to provide structured emergency care. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

Average Number of Medication Visits for Adults with SMI

Question: What is the average number of medication visits per month for adults with SMI receiving medication visits?



Answer: In FY01 the average number of medication visits per month varied among all CMHCs from 0.6 visits to 1.4 visits, with a statewide mean of 1.0 visits.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Medication Visits for Adults with SMI

Question: What is the average number of medication visits per month for adults with SMI receiving medication visits?

| Agency          | FY00                    |  |   |  | FY01                    |  |   |  | FY01 Statewide |      |
|-----------------|-------------------------|--|---|--|-------------------------|--|---|--|----------------|------|
|                 | Total medication visits | Average no. of clients receiving medication visits per month | Average number of medication visits per month | Average number of medication visits per client per month | Total medication visits | Average no. of clients receiving medication visits per month | Average number of medication visits per month | Average number of medication visits per client per month | Median         | Mean |
| Green Country   | 2,402                   | 144.1  | 200.2   | 1.4  | 3,956                   | 231.7  | 329.7   | 1.4  | 1.0            | 1.0  |
| Bill Willis     | 8,097                   | 529.6  | 674.8   | 1.3  | 8,330                   | 524.8  | 694.2   | 1.3  |                |      |
| Parkside        | 9,850                   | 673.4  | 820.8   | 1.2  | 9,634                   | 652.7  | 802.8   | 1.2  |                |      |
| Grand Lake      | 5,054                   | 358.0  | 421.2   | 1.2  | 7,373                   | 503.4  | 614.4   | 1.2  |                |      |
| CREOKS          | 2,427                   | 160.0  | 202.3   | 1.3  | 2,640                   | 184.4  | 220.0   | 1.2  |                |      |
| ACT             | 1,633                   | 115.8  | 136.1   | 1.2  | 1,436                   | 111.3  | 119.7   | 1.1  |                |      |
| Edwin Fair      | 1,186                   | 97.6   | 98.8  | 1.0  | 1,359                   | 107.2  | 113.3   | 1.1  |                |      |
| Community Coun. | 3,785                   | 284.0  | 315.4   | 1.1  | 2,521                   | 207.8  | 210.1   | 1.0  |                |      |
| North Care      | 2,116                   | 169.7  | 176.3   | 1.0  | 1,895                   | 162.8  | 157.9   | 1.0  |                |      |
| Hope            | 2,160                   | 179.5  | 180.0   | 1.0  | 1,460                   | 125.5  | 121.7   | 1.0  |                |      |
| Wheatland       | 1,629                   | 125.1  | 135.8   | 1.1  | 1,460                   | 128.3  | 121.7   | 0.9  |                |      |
| Red Rock West   | 1,773                   | 158.5  | 147.8   | 0.9  | 1,541                   | 136.3  | 128.4   | 0.9  |                |      |
| Chisholm Trail  | 1,423                   | 127.8  | 118.6   | 0.9  | 1,394                   | 135.8  | 116.2   | 0.9  |                |      |
| Jim Taliaferro  | 2,324                   | 231.3  | 193.7   | 0.8  | 3,302                   | 322.8  | 275.2   | 0.9  |                |      |
| Central OK      | 6,053                   | 558.7  | 504.4   | 0.9  | 5,590                   | 546.7  | 465.8   | 0.9  |                |      |
| Red Rock        | 1,828                   | 165.8  | 152.3   | 0.9  | 1,850                   | 182.8  | 154.2   | 0.8  |                |      |
| Carl Albert     | 9,720                   | 910.4  | 810.0   | 0.9  | 10,252                  | 1,028.3  | 854.3   | 0.8  |                |      |
| MHSSO           | 2,602                   | 250.3  | 216.8   | 0.9  | 2,645                   | 273.3  | 220.4   | 0.8  |                |      |
| WSPC            | 1,771                   | 225.3  | 147.6   | 0.7  | 1,966                   | 265.4  | 163.8   | 0.6  |                |      |

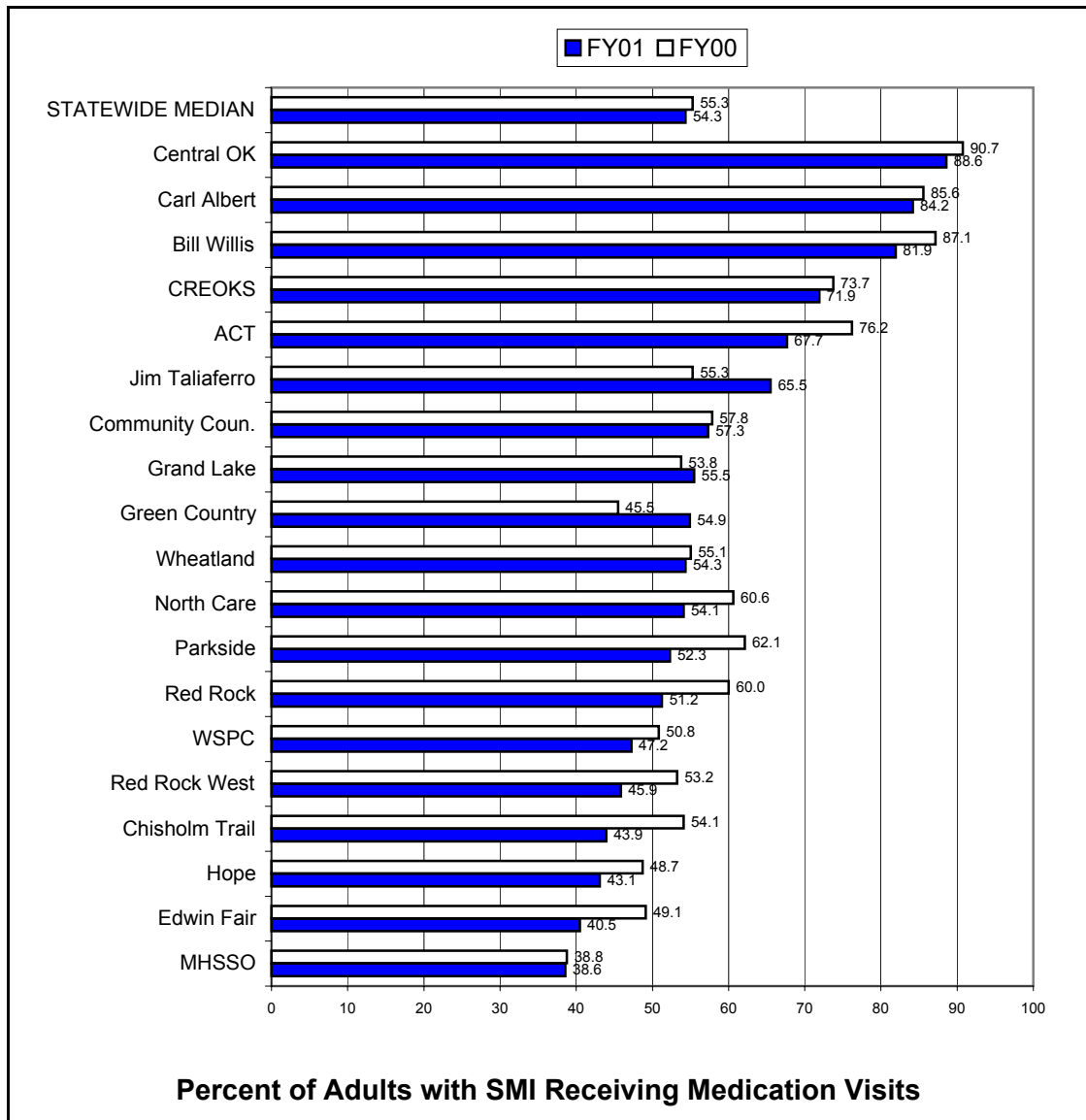
Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

Percent of Adults with SMI Receiving Medication Visits

Question: What percent of adults with SMI are receiving medication visits?



Answer: In FY01 the percent of adults with SMI receiving medication visits varied from 38.6% to 88.6%, with a statewide median of 54.3%. Compared with FY00, the percent receiving medication visits increased in FY01 among three CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Adults with SMI Receiving Medication Visits

Question: What percent of adults with SMI are receiving medication visits?

| Agency          | FY00                     |  |   | FY01                     |  |   | FY01 Statewide |      |
|-----------------|--------------------------|--|---|--------------------------|--|---|----------------|------|
|                 | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of<br>SMI clients<br>receiving<br>service | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of<br>SMI clients<br>receiving<br>service | Median         | Mean |
| Central OK      | 1,004                    | 911  | 90.7  | 1,009                    | 894  | 88.6  | 54.3           | 57.8 |
| Carl Albert     | 1,158                    | 991  | 85.6  | 1,219                    | 1,026  | 84.2  |                |      |
| Bill Willis     | 996                      | 868  | 87.1  | 1,123                    | 920  | 81.9  |                |      |
| CREOKS          | 636                      | 469  | 73.7  | 787                      | 566  | 71.9  |                |      |
| ACT             | 475                      | 362  | 76.2  | 520                      | 352  | 67.7  |                |      |
| Jim Taliaferro  | 973                      | 538  | 55.3  | 1,055                    | 691  | 65.5  |                |      |
| Community Coun. | 1,271                    | 735  | 57.8  | 1,000                    | 573  | 57.3  |                |      |
| Grand Lake      | 1,521                    | 818  | 53.8  | 1,849                    | 1,026  | 55.5  |                |      |
| Green Country   | 708                      | 322  | 45.5  | 969                      | 532  | 54.9  |                |      |
| Wheatland       | 643                      | 354  | 55.1  | 694                      | 377  | 54.3  |                |      |
| North Care      | 980                      | 594  | 60.6  | 928                      | 502  | 54.1  |                |      |
| Parkside        | 3,695                    | 2,295  | 62.1  | 4,262                    | 2,229  | 52.3  |                |      |
| Red Rock        | 828                      | 497  | 60.0  | 843                      | 432  | 51.2  |                |      |
| WSPC            | 775                      | 394  | 50.8  | 853                      | 403  | 47.2  |                |      |
| Red Rock West   | 665                      | 354  | 53.2  | 556                      | 255  | 45.9  |                |      |
| Chisholm Trail  | 911                      | 493  | 54.1  | 947                      | 416  | 43.9  |                |      |
| Hope            | 930                      | 453  | 48.7  | 924                      | 398  | 43.1  |                |      |
| Edwin Fair      | 851                      | 418  | 49.1  | 1,079                    | 437  | 40.5  |                |      |
| MHSSO           | 1,927                    | 747  | 38.8  | 1,857                    | 716  | 38.6  |                |      |

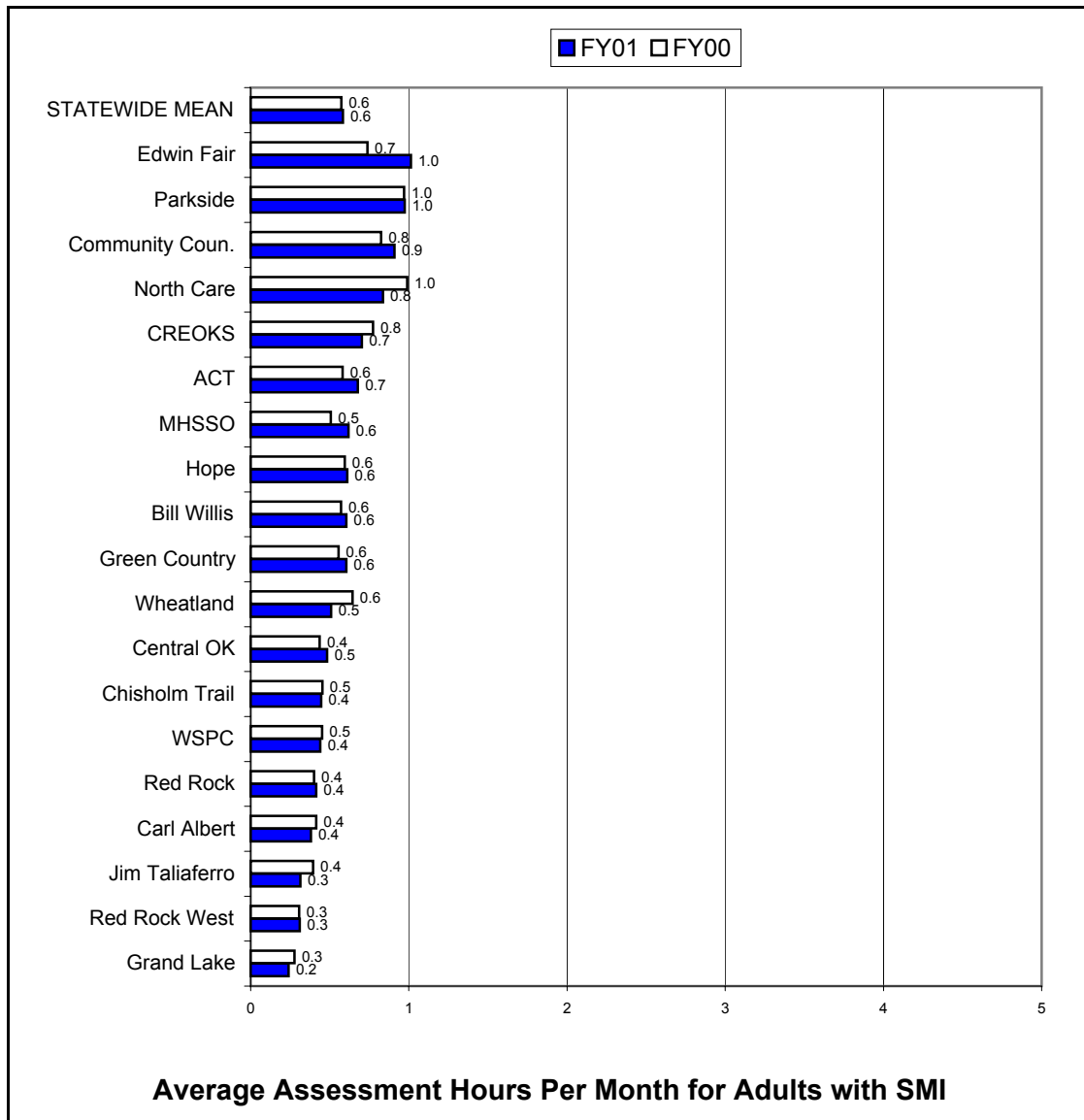
Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Average Number of Assessment Hours for Clients with SMI**

Question: What is the average number of assessment hours per month for adults with SMI receiving assessment hours?



Answer: In FY01 the average number of assessment hours per month for adults with SMI receiving assessment services varied from 0.2 to 1.0 hours, with a statewide mean of 0.6 hours. Compared with FY00, average number of assessment hours increased in FY01 among 5 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.



## Average Number of Assessment Hours for Clients with SMI

Question: What is the average number of assessment hours per month for adults with SMI receiving assessment hours?

| Agency          | FY00                 |   |                                  |   | FY01                 |   |                                  |   | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|---|----------------------|---|----------------------------------|---|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Median         | Mean |
| Edwin Fair      | 1,094.0              | 123.4   | 91.2                             | 0.7   | 1,698.3              | 139.8   | 141.5                            | 1.0   | 0.6            | 0.6  |
| Parkside        | 2,692.0              | 231.4   | 224.3                            | 1.0   | 5,649.2              | 483.1   | 470.8                            | 1.0   |                |      |
| Community Coun. | 1,229.1              | 124.3   | 102.4                            | 0.8   | 1,088.7              | 99.8  | 90.7                             | 0.9   |                |      |
| North Care      | 1,480.0              | 124.6   | 123.3                            | 1.0   | 1,591.2              | 158.7   | 132.6                            | 0.8   |                |      |
| CREOKS          | 598.8                | 64.5  | 49.9                             | 0.8   | 712.0                | 84.3  | 59.3                             | 0.7   |                |      |
| ACT             | 418.3                | 60.0  | 34.9                             | 0.6   | 477.5                | 58.8  | 39.8                             | 0.7   |                |      |
| MHSSO           | 1,190.9              | 195.8   | 99.2                             | 0.5   | 1,474.6              | 199.0   | 122.9                            | 0.6   |                |      |
| Hope            | 683.7                | 95.8  | 57.0                             | 0.6   | 525.1                | 71.8  | 43.8                             | 0.6   |                |      |
| Bill Willis     | 975.2                | 142.5   | 81.3                             | 0.6   | 1,226.9              | 169.1   | 102.2                            | 0.6   |                |      |
| Green Country   | 585.3                | 87.9  | 48.8                             | 0.6   | 943.4                | 130.1   | 78.6                             | 0.6   |                |      |
| Wheatland       | 561.6                | 72.8  | 46.8                             | 0.6   | 509.3                | 83.5  | 42.4                             | 0.5   |                |      |
| Central OK      | 462.4                | 88.5  | 38.5                             | 0.4   | 528.7                | 91.4  | 44.1                             | 0.5   |                |      |
| Chisholm Trail  | 715.1                | 131.7   | 59.6                             | 0.5   | 611.4                | 114.5   | 50.9                             | 0.4   |                |      |
| WSPC            | 772.0                | 142.7   | 64.3                             | 0.5   | 937.6                | 178.1   | 78.1                             | 0.4   |                |      |
| Red Rock        | 752.2                | 156.2   | 62.7                             | 0.4   | 928.8                | 186.8   | 77.4                             | 0.4   |                |      |
| Carl Albert     | 1,215.7              | 244.6   | 101.3                            | 0.4   | 1,524.7              | 334.1   | 127.1                            | 0.4   |                |      |
| Jim Taliaferro  | 1,502.4              | 317.4   | 125.2                            | 0.4   | 748.5                | 199.1   | 62.4                             | 0.3   |                |      |
| Red Rock West   | 404.9                | 110.3   | 33.7                             | 0.3   | 351.7                | 94.8  | 29.3                             | 0.3   |                |      |
| Grand Lake      | 690.5                | 208.4   | 57.5                             | 0.3   | 950.0                | 331.9   | 79.2                             | 0.2   |                |      |

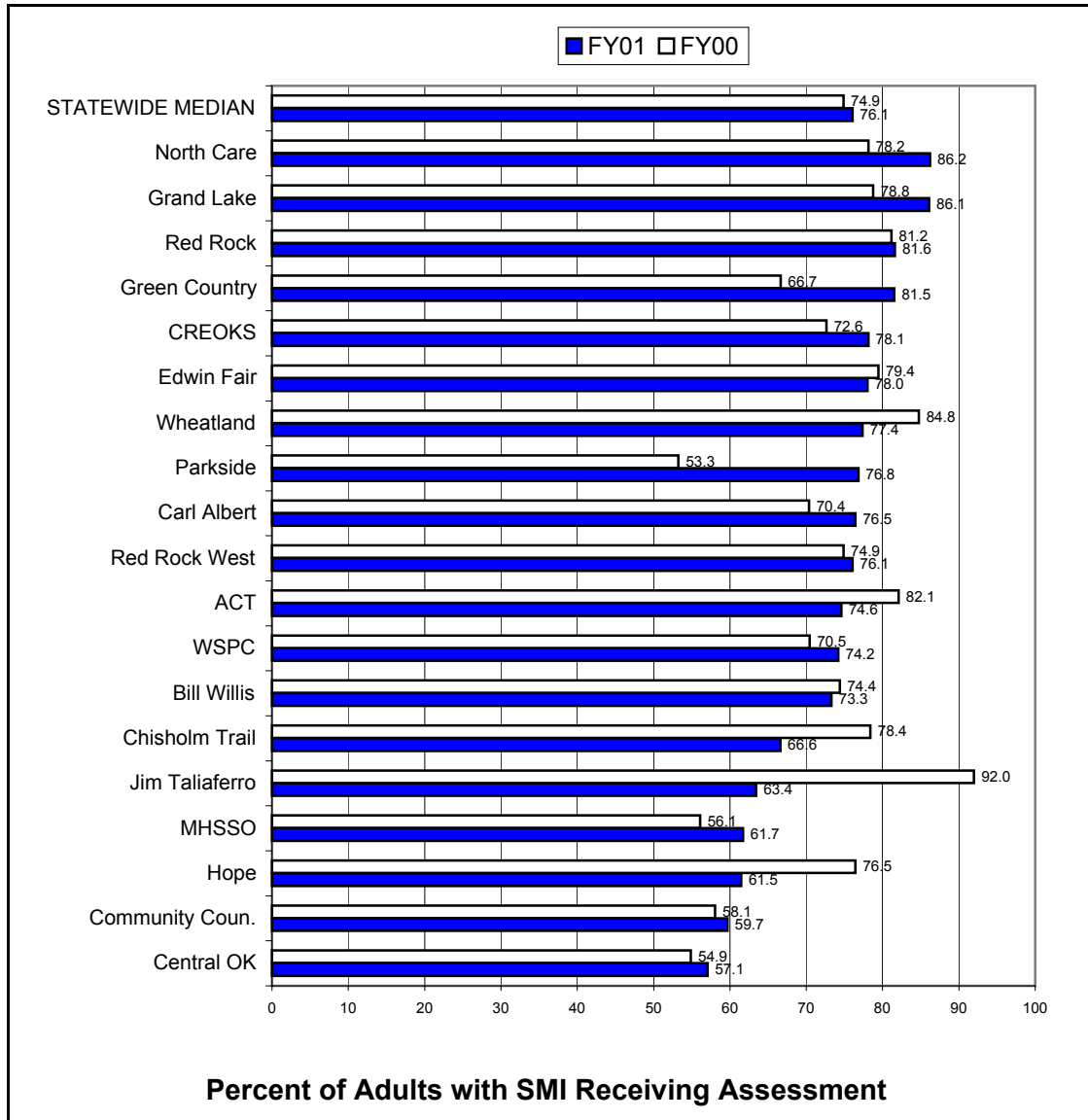
Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

Percent of Adults with SMI Receiving Assessment Hours

Question: What percent of adults with SMI are receiving assessment hours?



Answer: The percent of adults with SMI receiving assessment hours varied from 57.1% to 86.2%, with a statewide median of 76.1%. Compared with FY00, the percent increased in FY01 among 12 of the 19 agencies.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Adults with SMI Receiving Assessment Hours

Question: What percent of adults with SMI are receiving assessment hours?

| Agency          | FY00                     |  |   | FY01                     |  |   | FY01 Statewide |      |
|-----------------|--------------------------|--|---|--------------------------|--|---|----------------|------|
|                 | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of<br>SMI clients<br>receiving<br>service | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of<br>SMI clients<br>receiving<br>service | Median         | Mean |
| North Care      | 980                      | 766  | 78.2  | 928                      | 800  | 86.2  | 76.1           | 73.2 |
| Grand Lake      | 1,521                    | 1,198  | 78.8  | 1,849                    | 1,592  | 86.1  |                |      |
| Red Rock        | 828                      | 672  | 81.2  | 843                      | 688  | 81.6  |                |      |
| Green Country   | 708                      | 472  | 66.7  | 969                      | 790  | 81.5  |                |      |
| CREOKS          | 636                      | 462  | 72.6  | 787                      | 615  | 78.1  |                |      |
| Edwin Fair      | 851                      | 676  | 79.4  | 1,079                    | 842  | 78.0  |                |      |
| Wheatland       | 643                      | 545  | 84.8  | 694                      | 537  | 77.4  |                |      |
| Parkside        | 3,695                    | 1,968  | 53.3  | 4,262                    | 3,275  | 76.8  |                |      |
| Carl Albert     | 1,158                    | 815  | 70.4  | 1,219                    | 932  | 76.5  |                |      |
| Red Rock West   | 665                      | 498  | 74.9  | 556                      | 423  | 76.1  |                |      |
| ACT             | 475                      | 390  | 82.1  | 520                      | 388  | 74.6  |                |      |
| WSPC            | 775                      | 546  | 70.5  | 853                      | 633  | 74.2  |                |      |
| Bill Willis     | 996                      | 741  | 74.4  | 1,123                    | 823  | 73.3  |                |      |
| Chisholm Trail  | 911                      | 714  | 78.4  | 947                      | 631  | 66.6  |                |      |
| Jim Taliaferro  | 973                      | 895  | 92.0  | 1,055                    | 669  | 63.4  |                |      |
| MHSSO           | 1,927                    | 1,081  | 56.1  | 1,857                    | 1,146  | 61.7  |                |      |
| Hope            | 930                      | 711  | 76.5  | 924                      | 568  | 61.5  |                |      |
| Community Coun. | 1,271                    | 738  | 58.1  | 1,000                    | 597  | 59.7  |                |      |
| Central OK      | 1,004                    | 551  | 54.9  | 1,009                    | 576  | 57.1  |                |      |

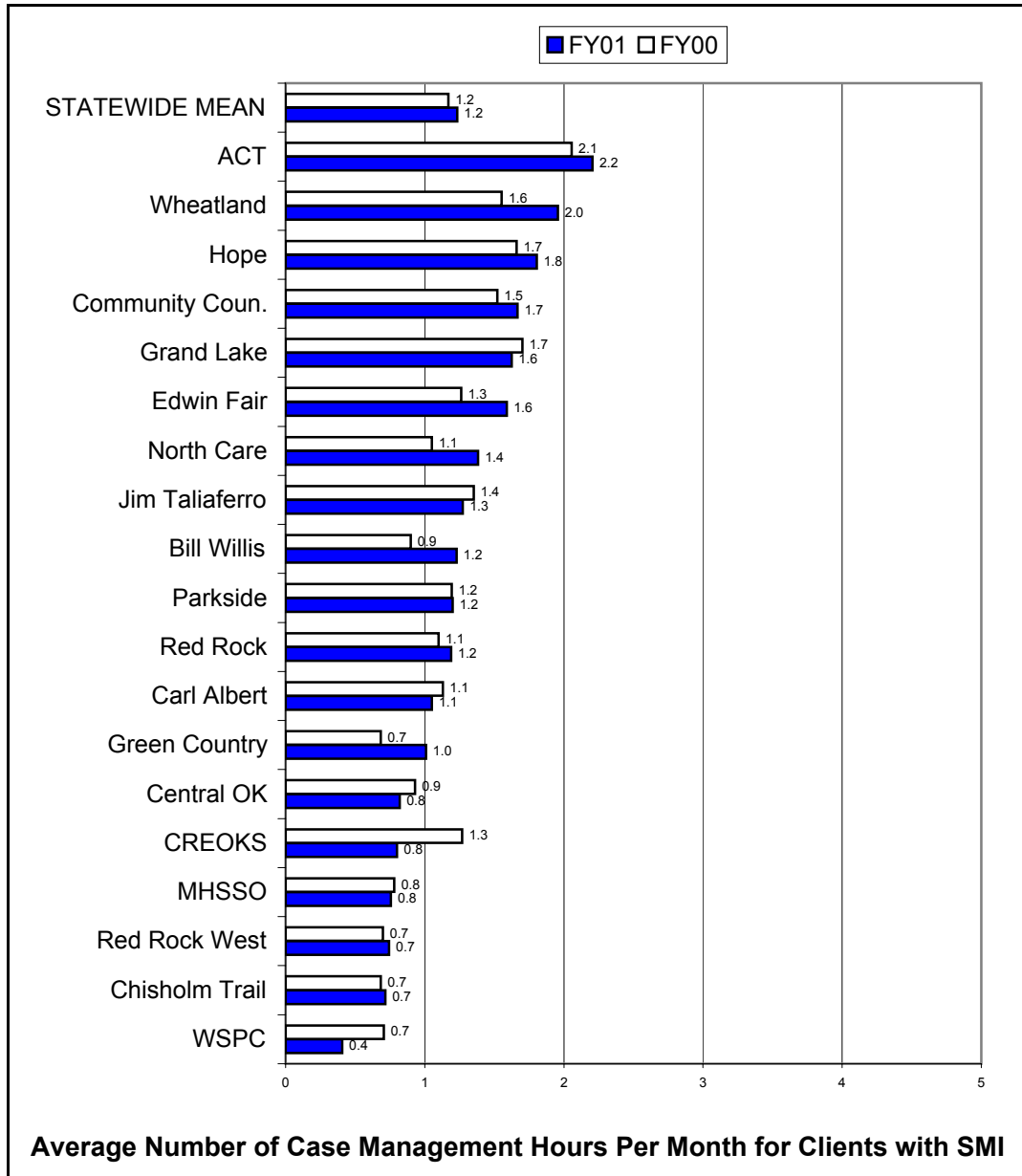
Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Average Number of Case Management Hours for Clients with SMI**

Question: What is the average number of case management hours per month for adults with SMI receiving case management?



Answer: In FY01 the average number of case management hours per month for adults with SMI varied among all agencies from 0.4 to 2.2 hours, with a statewide mean of 1.2 hours. Compared with FY00, the average number of hours increased in FY01 among 9 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Case Management Hours for Clients with SMI

Question: What is the average number of case management hours per month for adults with SMI receiving case management?

| Agency          | FY00                 |   |                                  |   | FY01                 |   |                                  |   | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|---|----------------------|---|----------------------------------|---|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Median         | Mean |
| ACT             | 3,987.5              | 161.7   | 332.3                            | 2.1   | 4,394.8              | 166.1   | 366.2                            | 2.2   | 1.2            | 1.2  |
| Wheatland       | 315.2                | 25.4  | 39.4                             | 1.6   | 501.0                | 21.3  | 41.8                             | 2.0   |                |      |
| Hope            | 2,425.6              | 121.8   | 202.1                            | 1.7   | 2,628.3              | 121.3   | 219.0                            | 1.8   |                |      |
| Community Coun. | 4,440.5              | 243.1   | 370.0                            | 1.5   | 3,733.5              | 186.6   | 311.1                            | 1.7   |                |      |
| Grand Lake      | 775.7                | 45.6  | 77.6                             | 1.7   | 3,069.6              | 157.5   | 255.8                            | 1.6   |                |      |
| Edwin Fair      | 463.0                | 30.6  | 38.6                             | 1.3   | 1,774.3              | 93.0  | 147.9                            | 1.6   |                |      |
| North Care      | 2,384.5              | 189.0   | 198.7                            | 1.1   | 1,703.9              | 102.8   | 142.0                            | 1.4   |                |      |
| Jim Taliaferro  | 3,237.2              | 199.4   | 269.8                            | 1.4   | 3,854.2              | 252.4   | 321.2                            | 1.3   |                |      |
| Bill Willis     | 623.4                | 57.8  | 51.9                             | 0.9   | 1,305.6              | 88.6  | 108.8                            | 1.2   |                |      |
| Parkside        | 4,149.0              | 289.8   | 345.8                            | 1.2   | 6,701.5              | 464.9   | 558.5                            | 1.2   |                |      |
| Red Rock        | 1,058.5              | 80.3  | 88.2                             | 1.1   | 2,075.8              | 145.4   | 173.0                            | 1.2   |                |      |
| Carl Albert     | 1,420.5              | 104.8   | 118.4                            | 1.1   | 1,694.5              | 134.4   | 141.2                            | 1.1   |                |      |
| Green Country   | 89.0                 | 10.8  | 7.4                              | 0.7   | 507.5                | 41.9  | 42.3                             | 1.0   |                |      |
| Central OK      | 1,328.0              | 119.0   | 110.7                            | 0.9   | 1,496.3              | 152.0   | 124.7                            | 0.8   |                |      |
| CREOKS          | 1,239.0              | 81.3  | 103.3                            | 1.3   | 1,029.5              | 107.3   | 85.8                             | 0.8   |                |      |
| MHSSO           | 719.6                | 76.8  | 60.0                             | 0.8   | 658.8                | 72.6  | 54.9                             | 0.8   |                |      |
| Red Rock West   | 300.3                | 35.8  | 25.0                             | 0.7   | 142.0                | 15.9  | 11.8                             | 0.7   |                |      |
| Chisholm Trail  | 982.8                | 119.7   | 81.9                             | 0.7   | 812.6                | 94.6  | 67.7                             | 0.7   |                |      |
| WSPC            | 480.2                | 56.7  | 40.0                             | 0.7   | 741.8                | 152.2   | 61.8                             | 0.4   |                |      |

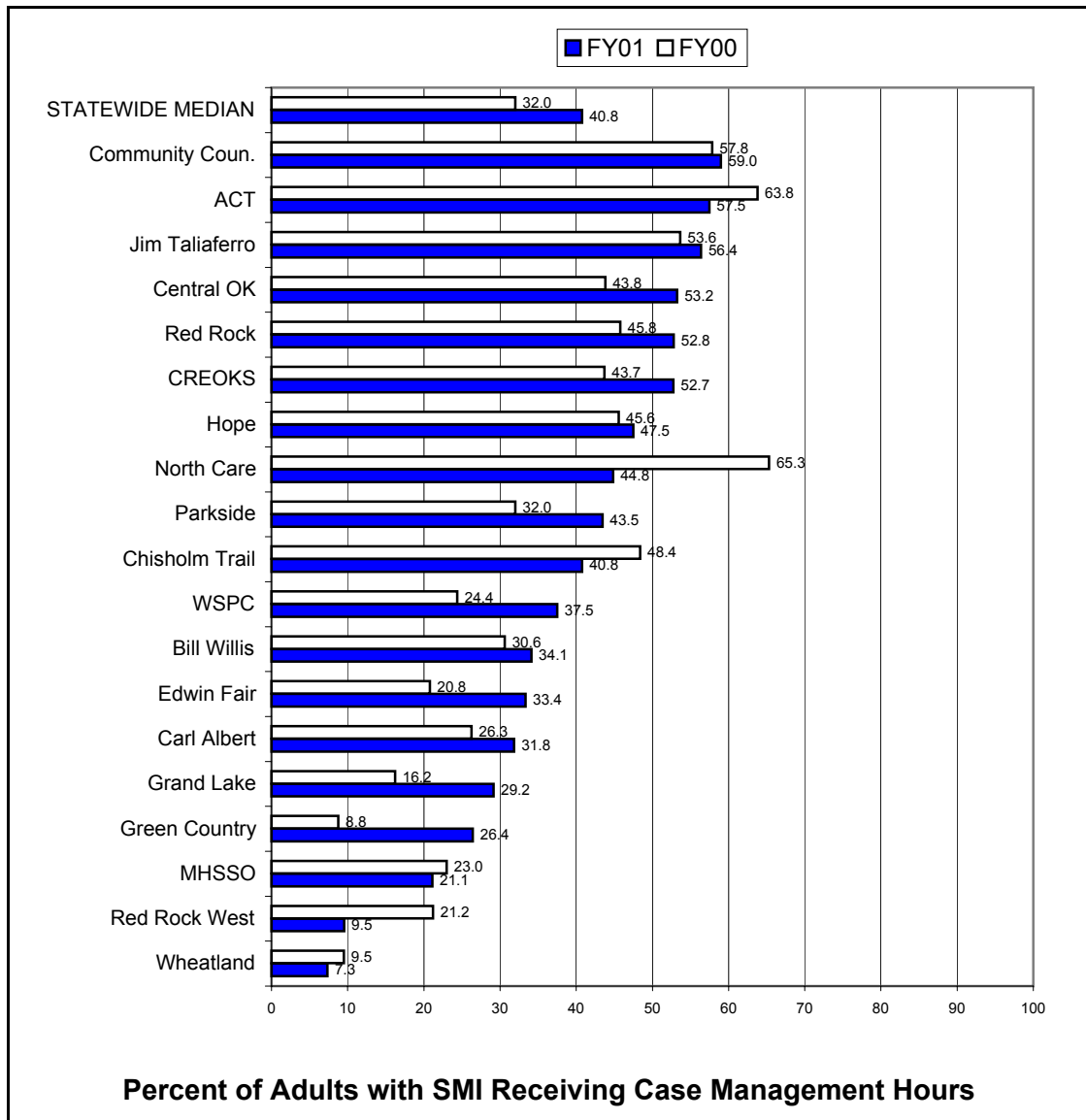
Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Percent of Adults with SMI Receiving Case Management Hours**

Question: What percent of adults with SMI are receiving case management hours?



Answer: The percent of adults with SMI receiving case management hours varied among all agencies from 7.3% to 59.0%, with a statewide median of 40.8%. Compared with FY00, the percent increased in FY01 among 13 of the 19 agencies.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Adults with SMI Receiving Case Management Hours

Question: What percent of adults with SMI are receiving case management hours?

| Agency          | FY00                     |  |   | FY01                     |  |   | FY01 Statewide |      |
|-----------------|--------------------------|--|---|--------------------------|--|---|----------------|------|
|                 | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of SMI<br>clients<br>receiving<br>service | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of SMI<br>clients<br>receiving<br>service | Median         | Mean |
| Community Coun. | 1,271                    | 735  | 57.8  | 1,000                    | 590  | 59.0  | 40.8           | 38.9 |
| ACT             | 475                      | 303  | 63.8  | 520                      | 299  | 57.5  |                |      |
| Jim Taliaferro  | 973                      | 522  | 53.6  | 1,055                    | 595  | 56.4  |                |      |
| Central OK      | 1,004                    | 440  | 43.8  | 1,009                    | 537  | 53.2  |                |      |
| Red Rock        | 828                      | 379  | 45.8  | 843                      | 445  | 52.8  |                |      |
| CREOKS          | 636                      | 278  | 43.7  | 787                      | 415  | 52.7  |                |      |
| Hope            | 930                      | 424  | 45.6  | 924                      | 439  | 47.5  |                |      |
| North Care      | 980                      | 640  | 65.3  | 928                      | 416  | 44.8  |                |      |
| Parkside        | 3,695                    | 1,183  | 32.0  | 4,262                    | 1,853  | 43.5  |                |      |
| Chisholm Trail  | 911                      | 441  | 48.4  | 947                      | 386  | 40.8  |                |      |
| WSPC            | 775                      | 189  | 24.4  | 853                      | 320  | 37.5  |                |      |
| Bill Willis     | 996                      | 305  | 30.6  | 1,123                    | 383  | 34.1  |                |      |
| Edwin Fair      | 851                      | 177  | 20.8  | 1,079                    | 360  | 33.4  |                |      |
| Carl Albert     | 1,158                    | 304  | 26.3  | 1,219                    | 388  | 31.8  |                |      |
| Grand Lake      | 1,521                    | 247  | 16.2  | 1,849                    | 539  | 29.2  |                |      |
| Green Country   | 708                      | 62   | 8.8   | 969                      | 256  | 26.4  |                |      |
| MHSSO           | 1,927                    | 443  | 23.0  | 1,857                    | 392  | 21.1  |                |      |
| Red Rock West   | 665                      | 141  | 21.2  | 556                      | 53   | 9.5   |                |      |
| Wheatland       | 643                      | 61   | 9.5   | 694                      | 51   | 7.3   |                |      |

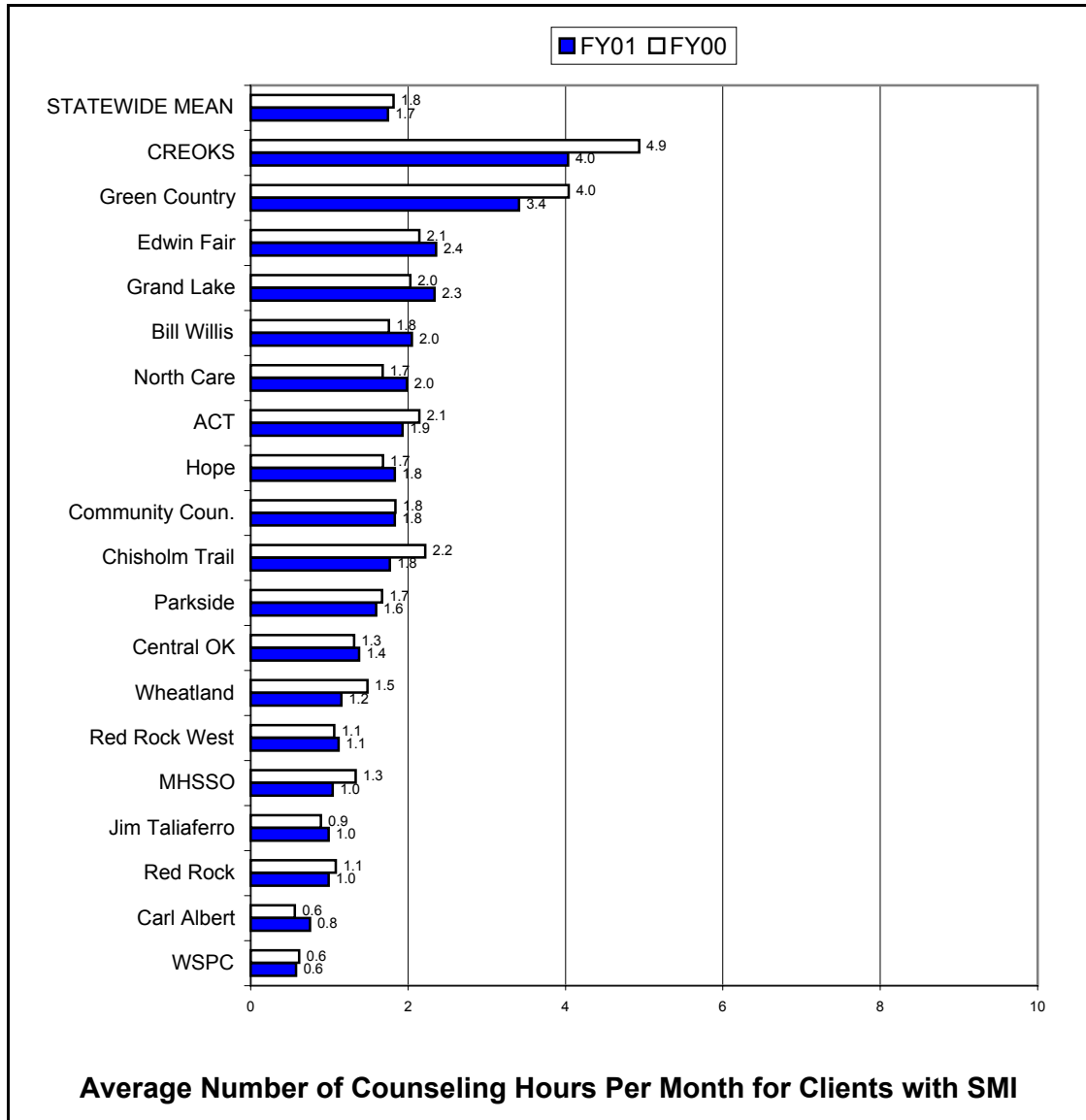
Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Average Number of Counseling Hours for Clients with SMI**

Question: What is the average number of counseling hours per month for adults with SMI receiving counseling hours?



Answer: In FY01 the average number of counseling hours per month for adults with SMI varied among all CMHCs from 0.6 to 4.0 hours, with a statewide mean of 1.7 hours. Compared with FY00, the average number of counseling hours increased in FY01 at 8 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.



## Average Number of Counseling Hours for Clients with SMI

Question: What is the average number of counseling hours per month for adults with SMI receiving counseling hours?

| Agency          | FY00                 |   |                                  |  | FY01                 |   |                                  |  | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|--|----------------------|---|----------------------------------|--|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving hours per client per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving hours per client per month | Median         | Mean |
| CREOKS          | 10,302.5             | 173.9   | 858.5                            | 4.9  | 10,900.0             | 225.3   | 908.3                            | 4.0  | 1.8            | 1.7  |
| Green Country   | 6,799.5              | 140.2   | 566.6                            | 4.0  | 10,348.5             | 253.0   | 862.4                            | 3.4  |                |      |
| Edwin Fair      | 5,618.3              | 218.6   | 468.2                            | 2.1  | 7,483.0              | 264.6   | 623.6                            | 2.4  |                |      |
| Grand Lake      | 6,986.0              | 286.8   | 582.2                            | 2.0  | 10,861.1             | 387.3   | 905.1                            | 2.3  |                |      |
| Bill Willis     | 4,435.3              | 210.4   | 369.6                            | 1.8  | 4,420.9              | 180.0   | 368.4                            | 2.0  |                |      |
| North Care      | 2,879.0              | 143.0   | 239.9                            | 1.7  | 4,441.5              | 186.5   | 370.1                            | 2.0  |                |      |
| ACT             | 2,348.8              | 91.4  | 195.7                            | 2.1  | 2,084.5              | 90.1  | 173.7                            | 1.9  |                |      |
| Hope            | 2,545.1              | 126.2   | 212.1                            | 1.7  | 2,475.1              | 112.6   | 206.3                            | 1.8  |                |      |
| Community Coun. | 9,343.0              | 423.5   | 778.6                            | 1.8  | 7,307.4              | 332.5   | 609.0                            | 1.8  |                |      |
| Chisholm Trail  | 6,858.5              | 257.8   | 571.5                            | 2.2  | 7,388.2              | 348.3   | 615.7                            | 1.8  |                |      |
| Parkside        | 6,088.9              | 303.9   | 507.4                            | 1.7  | 7,076.5              | 370.3   | 589.7                            | 1.6  |                |      |
| Central OK      | 7,329.3              | 464.8   | 610.8                            | 1.3  | 8,665.6              | 524.6   | 722.1                            | 1.4  |                |      |
| Wheatland       | 3,596.4              | 202.2   | 299.7                            | 1.5  | 3,412.6              | 246.9   | 284.4                            | 1.2  |                |      |
| Red Rock West   | 2,994.1              | 235.2   | 249.5                            | 1.1  | 2,297.6              | 171.4   | 191.5                            | 1.1  |                |      |
| MHSSO           | 10,971.2             | 685.8   | 914.3                            | 1.3  | 8,022.5              | 640.7   | 668.5                            | 1.0  |                |      |
| Jim Taliaferro  | 3,852.7              | 359.8   | 321.1                            | 0.9  | 4,013.1              | 337.5   | 334.4                            | 1.0  |                |      |
| Red Rock        | 2,669.0              | 205.8   | 222.4                            | 1.1  | 2,920.8              | 245.8   | 243.4                            | 1.0  |                |      |
| Carl Albert     | 2,178.5              | 322.8   | 181.5                            | 0.6  | 3,644.0              | 402.6   | 303.7                            | 0.8  |                |      |
| WSPC            | 2,533.5              | 342.5   | 211.1                            | 0.6  | 2,562.3              | 370.3   | 213.5                            | 0.6  |                |      |

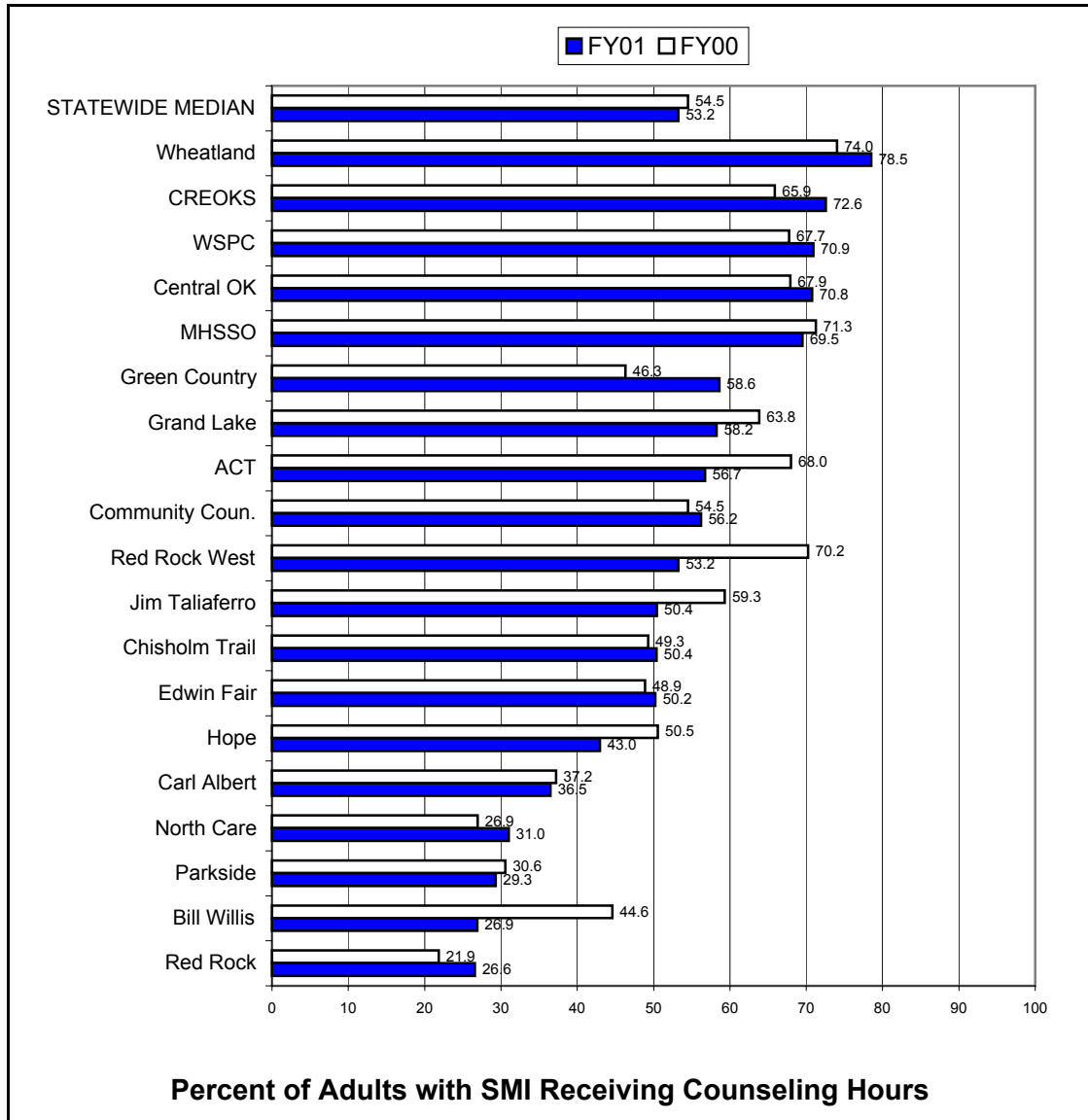
Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

Percent of Adults with SMI Receiving Counseling Hours

Question: What percent of adults with SMI are receiving counseling hours?



Answer: In FY01 the percent of adults with SMI receiving counseling hours varied among all CMHCs from 26.6% to 78.5%, with a statewide median of 53.2%. Compared with FY00, the percent increased in FY01 at 10 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Adults with SMI Receiving Counseling Hours

Question: What percent of adults with SMI are receiving counseling hours?

| Agency          | FY00                     |  |   | FY01                     |  |   | FY01 Statewide |      |
|-----------------|--------------------------|--|---|--------------------------|--|---|----------------|------|
|                 | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of<br>SMI clients<br>receiving<br>service | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of<br>SMI clients<br>receiving<br>service | Median         | Mean |
| Wheatland       | 643                      | 476  | 74.0  | 694                      | 545  | 78.5  | 53.2           | 52.1 |
| CREOKS          | 636                      | 419  | 65.9  | 787                      | 571  | 72.6  |                |      |
| WSPC            | 775                      | 525  | 67.7  | 853                      | 605  | 70.9  |                |      |
| Central OK      | 1,004                    | 682  | 67.9  | 1,009                    | 714  | 70.8  |                |      |
| MHSSO           | 1,927                    | 1,373  | 71.3  | 1,857                    | 1,291  | 69.5  |                |      |
| Green Country   | 708                      | 328  | 46.3  | 969                      | 568  | 58.6  |                |      |
| Grand Lake      | 1,521                    | 971  | 63.8  | 1,849                    | 1,077  | 58.2  |                |      |
| ACT             | 475                      | 323  | 68.0  | 520                      | 295  | 56.7  |                |      |
| Community Coun. | 1,271                    | 693  | 54.5  | 1,000                    | 562  | 56.2  |                |      |
| Red Rock West   | 665                      | 467  | 70.2  | 556                      | 296  | 53.2  |                |      |
| Jim Taliaferro  | 973                      | 577  | 59.3  | 1,055                    | 532  | 50.4  |                |      |
| Chisholm Trail  | 911                      | 449  | 49.3  | 947                      | 477  | 50.4  |                |      |
| Edwin Fair      | 851                      | 416  | 48.9  | 1,079                    | 542  | 50.2  |                |      |
| Hope            | 930                      | 470  | 50.5  | 924                      | 397  | 43.0  |                |      |
| Carl Albert     | 1,158                    | 431  | 37.2  | 1,219                    | 445  | 36.5  |                |      |
| North Care      | 980                      | 264  | 26.9  | 928                      | 288  | 31.0  |                |      |
| Parkside        | 3,695                    | 1,129  | 30.6  | 4,262                    | 1,249  | 29.3  |                |      |
| Bill Willis     | 996                      | 444  | 44.6  | 1,123                    | 302  | 26.9  |                |      |
| Red Rock        | 828                      | 181  | 21.9  | 843                      | 224  | 26.6  |                |      |

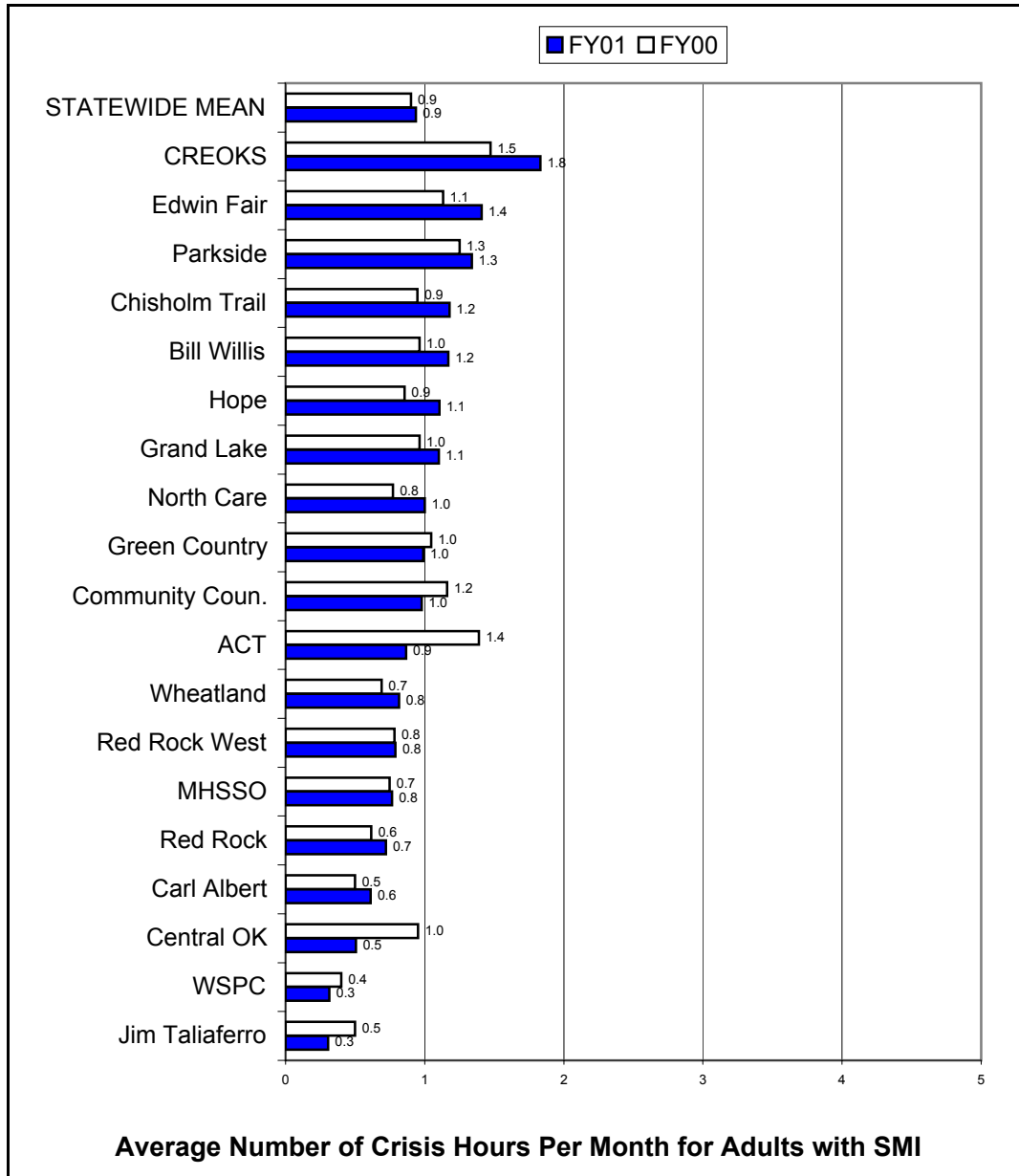
Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Average Number of Crisis Hours for Adults with SMI**

Question: What is the average number of crisis hours per month for adults with SMI receiving crisis hours?



Answer: In FY01 the average number of crisis hours per month for adults with SMI varied among all CMHCs from 0.3 to 1.8 hours, with a statewide mean of 0.9 hours per month. Compared with FY00, the average number of crisis hours increased in FY01 among 11 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Crisis Hours for Adults with SMI

Question: What is the average number of crisis hours per month for adults with SMI receiving crisis hours?

| Agency          | FY00                 |   |                                  |  | FY01                 |   |                                  |  | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|--|----------------------|---|----------------------------------|--|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of hours per client per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of hours per client per month | Median         | Mean |
| CREOKS          | 162.0                | 9.2   | 13.5                             | 1.5  | 262.0                | 11.9  | 21.8                             | 1.8  | 1.0            | 0.9  |
| Edwin Fair      | 425.9                | 31.3  | 35.5                             | 1.1  | 705.0                | 41.7  | 58.8                             | 1.4  |                |      |
| Parkside        | 3,224.3              | 214.6   | 268.7                            | 1.3  | 4,690.7              | 292.1   | 390.9                            | 1.3  |                |      |
| Chisholm Trail  | 272.2                | 23.9  | 22.7                             | 0.9  | 322.8                | 22.8  | 26.9                             | 1.2  |                |      |
| Bill Willis     | 396.2                | 34.3  | 33.0                             | 1.0  | 431.7                | 30.8  | 36.0                             | 1.2  |                |      |
| Hope            | 62.5                 | 6.1   | 5.2                              | 0.9  | 45.3                 | 3.4   | 3.8                              | 1.1  |                |      |
| Grand Lake      | 347.7                | 30.1  | 29.0                             | 1.0  | 540.1                | 40.8  | 45.0                             | 1.1  |                |      |
| North Care      | 13.5                 | 2.5   | 1.9                              | 0.8  | 36.4                 | 3.6   | 3.6                              | 1.0  |                |      |
| Green Country   | 88.0                 | 7.0   | 7.3                              | 1.0  | 127.8                | 10.8  | 10.6                             | 1.0  |                |      |
| Community Coun. | 120.7                | 8.7   | 10.1                             | 1.2  | 33.3                 | 3.1   | 3.0                              | 1.0  |                |      |
| ACT             | 7.5                  | 1.8   | 2.5                              | 1.4  | 6.5                  | 1.5   | 1.3                              | 0.9  |                |      |
| Wheatland       | 60.8                 | 7.3   | 5.1                              | 0.7  | 138.8                | 14.2  | 11.6                             | 0.8  |                |      |
| Red Rock West   | 238.5                | 25.4  | 19.9                             | 0.8  | 277.7                | 29.3  | 23.1                             | 0.8  |                |      |
| MHSSO           | 523.6                | 58.3  | 43.6                             | 0.7  | 485.8                | 52.8  | 40.5                             | 0.8  |                |      |
| Red Rock        | 59.8                 | 8.1   | 5.0                              | 0.6  | 89.3                 | 10.3  | 7.4                              | 0.7  |                |      |
| Carl Albert     | 0.5                  | 1.0   | 0.5                              | 0.5  | 22.0                 | 6.0   | 3.7                              | 0.6  |                |      |
| Central OK      | 186.8                | 16.3  | 15.6                             | 1.0  | 129.1                | 21.3  | 10.8                             | 0.5  |                |      |
| WSPC            | 202.0                | 42.1  | 16.8                             | 0.4  | 99.0                 | 26.3  | 8.3                              | 0.3  |                |      |
| Jim Taliaferro  | 1.0                  | 1.0   | 0.5                              | 0.5  | 9.8                  | 4.0   | 1.2                              | 0.3  |                |      |

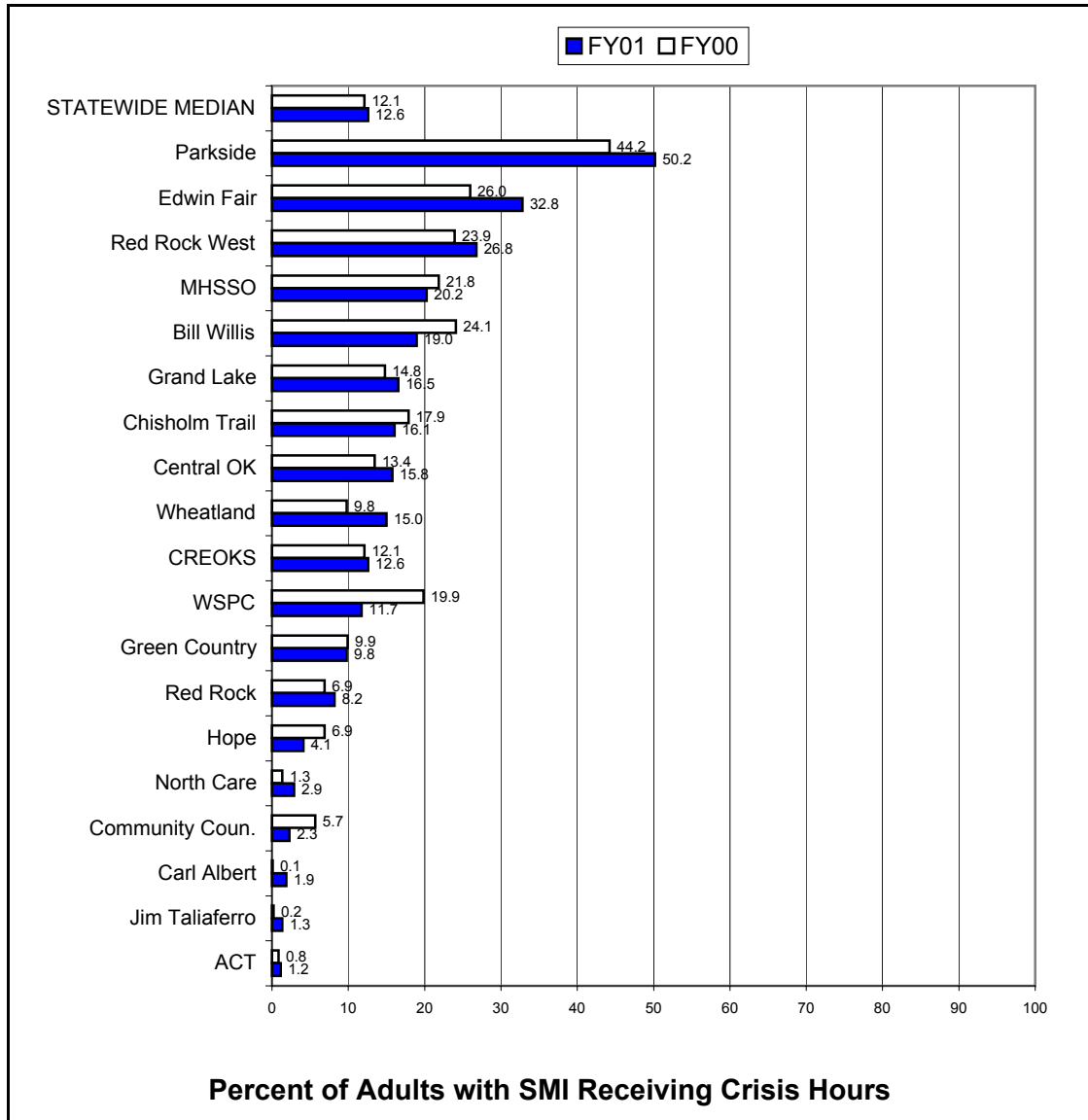
Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Percent of Adults with SMI Receiving Crisis Hours**

Question: What percent of adults with SMI are receiving crisis hours?



Answer: In FY01 the percent of adults with SMI receiving crisis hours varied among all CMHCs from 1.2% to 50.2%, with a statewide median of 12.6%. Compared with FY00, the percent receiving crisis hours increased in FY01 among 12 of the CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Adults with SMI Receiving Crisis Hours

Question: What percent of adults with SMI are receiving crisis hours?

| Agency          | FY00                     |  |   | FY01                     |  |   | FY01 Statewide |      |
|-----------------|--------------------------|--|---|--------------------------|--|---|----------------|------|
|                 | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of<br>SMI clients<br>receiving<br>service | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of<br>SMI clients<br>receiving<br>service | Median         | Mean |
| Parkside        | 3,695                    | 1,635  | 44.2  | 4,262                    | 2,139  | 50.2  | 12.6           | 14.1 |
| Edwin Fair      | 851                      | 221  | 26.0  | 1,079                    | 354  | 32.8  |                |      |
| Red Rock West   | 665                      | 159  | 23.9  | 556                      | 149  | 26.8  |                |      |
| MHSSO           | 1,927                    | 421  | 21.8  | 1,857                    | 376  | 20.2  |                |      |
| Bill Willis     | 996                      | 240  | 24.1  | 1,123                    | 213  | 19.0  |                |      |
| Grand Lake      | 1,521                    | 225  | 14.8  | 1,849                    | 306  | 16.5  |                |      |
| Chisholm Trail  | 911                      | 163  | 17.9  | 947                      | 152  | 16.1  |                |      |
| Central OK      | 1,004                    | 135  | 13.4  | 1,009                    | 159  | 15.8  |                |      |
| Wheatland       | 643                      | 63   | 9.8   | 694                      | 104  | 15.0  |                |      |
| CREOKS          | 636                      | 77   | 12.1  | 787                      | 99   | 12.6  |                |      |
| WSPC            | 775                      | 154  | 19.9  | 853                      | 100  | 11.7  |                |      |
| Green Country   | 708                      | 70   | 9.9   | 969                      | 95   | 9.8   |                |      |
| Red Rock        | 828                      | 57   | 6.9   | 843                      | 69   | 8.2   |                |      |
| Hope            | 930                      | 64   | 6.9   | 924                      | 38   | 4.1   |                |      |
| North Care      | 980                      | 13   | 1.3   | 928                      | 27   | 2.9   |                |      |
| Community Coun. | 1,271                    | 72   | 5.7   | 1,000                    | 23   | 2.3   |                |      |
| Carl Albert     | 1,158                    | 1  | 0.1   | 1,219                    | 23   | 1.9   |                |      |
| Jim Taliaferro  | 973                      | 2  | 0.2   | 1,055                    | 14   | 1.3   |                |      |
| ACT             | 475                      | 4  | 0.8   | 520                      | 6  | 1.2   |                |      |

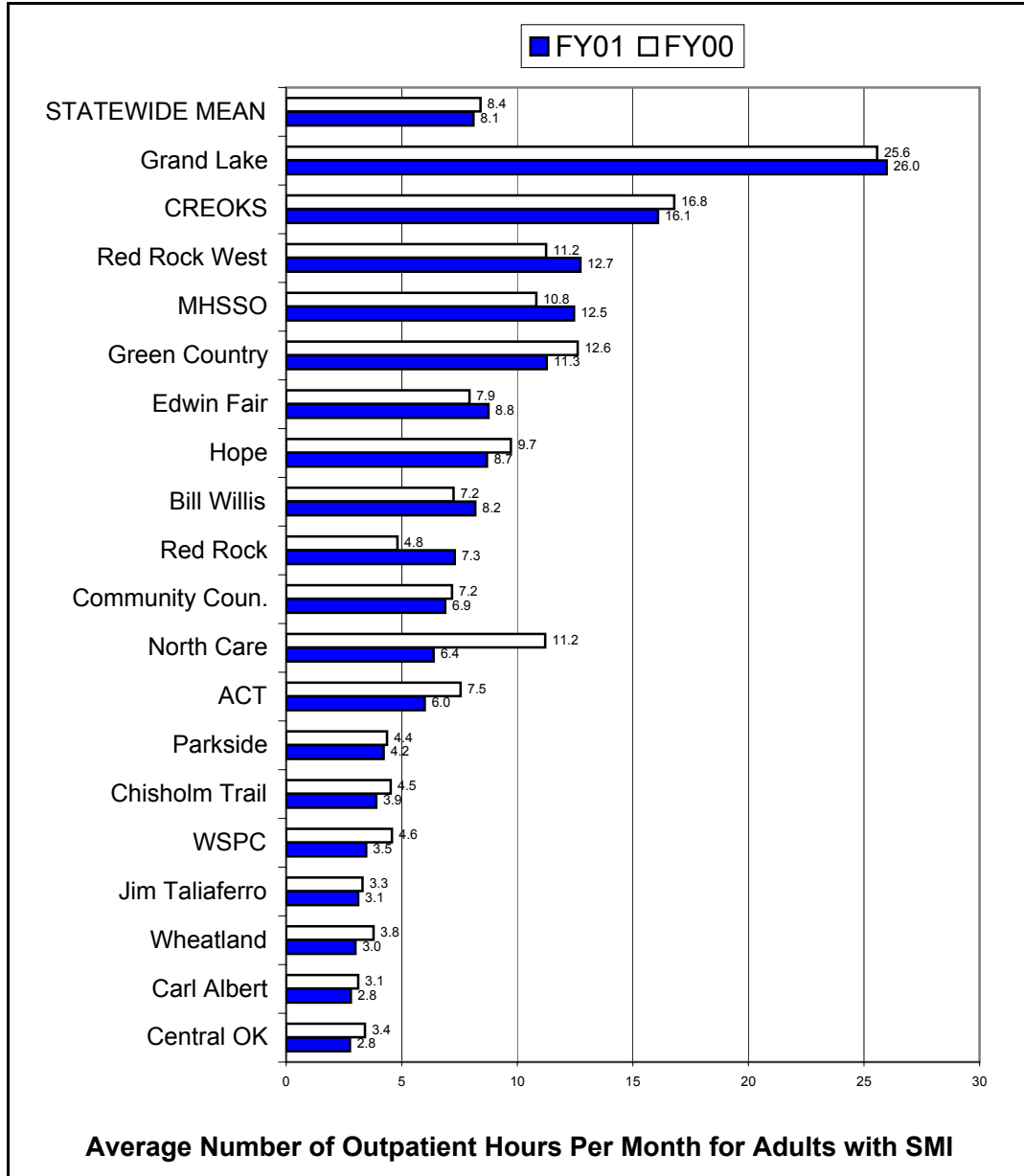
Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Average Number of Outpatient Hours for Adults with SMI**

Question: What is the average number of outpatient hours per month for adults with SMI receiving outpatient hours?



Answer: In FY01 the average number of outpatient hours per month for adults with SMI varied among all CMHCs from 2.8 hours to 26.0 hours, with a statewide mean of 8.1 hours per month. Compared with FY00, the average number increased in FY01 among 6 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.



## Average Number of Outpatient Hours for Adults with SMI

Question: What is the average number of outpatient hours per month for adults with SMI receiving outpatient hours?

| Agency          | FY00                 |   |                                  |   | FY01                 |   |                                  |   | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|---|----------------------|---|----------------------------------|---|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Median         | Mean |
| Grand Lake      | 237,140.1            | 773.0   | 19,761.7                         | 25.6  | 329,174.4            | 1,056.0   | 27,431.2                         | 26.0  | 6.9            | 8.1  |
| CREOKS          | 65,488.3             | 324.9   | 5,457.4                          | 16.8  | 70,428.5             | 364.8   | 5,869.0                          | 16.1  |                |      |
| Red Rock West   | 56,014.3             | 415.2   | 4,667.9                          | 11.2  | 53,116.1             | 347.5   | 4,426.3                          | 12.7  |                |      |
| MHSSO           | 140,391.1            | 1,081.6   | 11,699.3                         | 10.8  | 159,002.2            | 1,063.5   | 13,250.2                         | 12.5  |                |      |
| Green Country   | 46,842.5             | 309.3   | 3,903.5                          | 12.6  | 62,123.0             | 459.4   | 5,176.9                          | 11.3  |                |      |
| Edwin Fair      | 48,246.8             | 506.6   | 4,020.6                          | 7.9   | 61,300.4             | 583.6   | 5,108.4                          | 8.8   |                |      |
| Hope            | 52,874.7             | 453.0   | 4,406.2                          | 9.7   | 41,680.1             | 399.8   | 3,473.3                          | 8.7   |                |      |
| Bill Willis     | 64,245.0             | 739.1   | 5,353.8                          | 7.2   | 73,197.3             | 745.6   | 6,099.8                          | 8.2   |                |      |
| Red Rock        | 33,986.9             | 588.0   | 2,832.2                          | 4.8   | 55,932.3             | 639.5   | 4,661.0                          | 7.3   |                |      |
| Community Coun. | 68,523.4             | 795.8   | 5,710.3                          | 7.2   | 51,182.2             | 619.9   | 4,265.2                          | 6.9   |                |      |
| North Care      | 62,419.3             | 464.3   | 5,201.6                          | 11.2  | 36,003.3             | 469.9   | 3,000.3                          | 6.4   |                |      |
| ACT             | 23,404.7             | 258.4   | 1,950.4                          | 7.5   | 18,020.4             | 250.7   | 1,501.7                          | 6.0   |                |      |
| Parkside        | 64,616.1             | 1,235.3   | 5,384.7                          | 4.4   | 70,990.1             | 1,404.7   | 5,915.8                          | 4.2   |                |      |
| Chisholm Trail  | 28,091.7             | 518.2   | 2,341.0                          | 4.5   | 27,248.7             | 583.2   | 2,270.7                          | 3.9   |                |      |
| WSPC            | 32,216.3             | 587.3   | 2,684.7                          | 4.6   | 27,970.8             | 673.8   | 2,330.9                          | 3.5   |                |      |
| Jim Taliaferro  | 33,108.6             | 834.8   | 2,759.1                          | 3.3   | 32,653.4             | 873.7   | 2,721.1                          | 3.1   |                |      |
| Wheatland       | 14,696.8             | 323.7   | 1,224.7                          | 3.8   | 13,774.9             | 383.3   | 1,147.9                          | 3.0   |                |      |
| Carl Albert     | 44,061.4             | 1,178.8   | 3,671.8                          | 3.1   | 43,386.7             | 1,289.7   | 3,615.6                          | 2.8   |                |      |
| Central OK      | 35,763.6             | 875.9   | 2,980.3                          | 3.4   | 30,136.9             | 910.4   | 2,511.4                          | 2.8   |                |      |

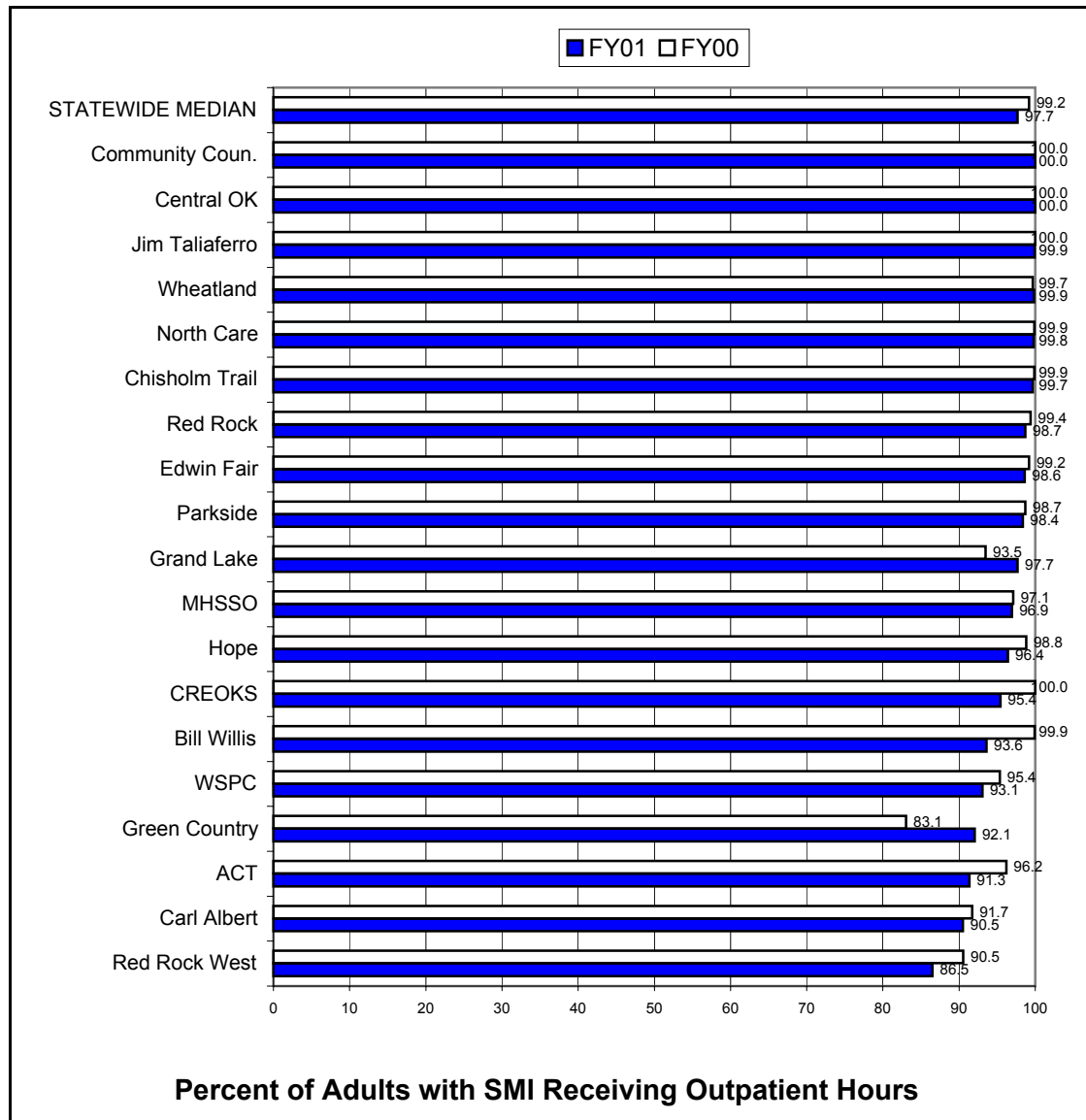
Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

Percent of Adults with SMI Receiving Outpatient Hours

Question: What percent of adults with SMI are receiving outpatient hours?



Answer: In FY01 the percent of adults with SMI receiving outpatient hours varied among all CMHCs from 86.5% to 100%, with a statewide median of 97.7%. Compared with FY00, the percent increased in FY01 among 3 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Adults with SMI Receiving Outpatient Hours

Question: What percent of adults with SMI are receiving outpatient hours?

| Agency          | FY00                     |  |   | FY01                     |  |   | FY01 Statewide |      |
|-----------------|--------------------------|--|---|--------------------------|--|---|----------------|------|
|                 | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of SMI<br>clients<br>receiving<br>service | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of SMI<br>clients<br>receiving<br>service | Median         | Mean |
|                 |                          |  |   |                          |  |   |                |      |
| Community Coun. | 1,271                    | 1,271  | 100.0   | 1,000                    | 1,000  | 100.0   | 97.7           | 96.2 |
| Central OK      | 1,004                    | 1,004  | 100.0   | 1,009                    | 1,009  | 100.0   |                |      |
| Jim Taliaferro  | 973                      | 973  | 100.0   | 1,055                    | 1,054  | 99.9  |                |      |
| Wheatland       | 643                      | 641  | 99.7  | 694                      | 693  | 99.9  |                |      |
| North Care      | 980                      | 979  | 99.9  | 928                      | 926  | 99.8  |                |      |
| Chisholm Trail  | 911                      | 910  | 99.9  | 947                      | 944  | 99.7  |                |      |
| Red Rock        | 828                      | 823  | 99.4  | 843                      | 832  | 98.7  |                |      |
| Edwin Fair      | 851                      | 844  | 99.2  | 1,079                    | 1,064  | 98.6  |                |      |
| Parkside        | 3,695                    | 3,647  | 98.7  | 4,262                    | 4,193  | 98.4  |                |      |
| Grand Lake      | 1,521                    | 1,422  | 93.5  | 1,849                    | 1,806  | 97.7  |                |      |
| MHSSO           | 1,927                    | 1,871  | 97.1  | 1,857                    | 1,800  | 96.9  |                |      |
| Hope            | 930                      | 919  | 98.8  | 924                      | 891  | 96.4  |                |      |
| CREOKS          | 636                      | 636  | 100.0   | 787                      | 751  | 95.4  |                |      |
| Bill Willis     | 996                      | 995  | 99.9  | 1,123                    | 1,051  | 93.6  |                |      |
| WSPC            | 775                      | 739  | 95.4  | 853                      | 794  | 93.1  |                |      |
| Green Country   | 708                      | 588  | 83.1  | 969                      | 892  | 92.1  |                |      |
| ACT             | 475                      | 457  | 96.2  | 520                      | 475  | 91.3  |                |      |
| Carl Albert     | 1,158                    | 1,062  | 91.7  | 1,219                    | 1,103  | 90.5  |                |      |
| Red Rock West   | 665                      | 602  | 90.5  | 556                      | 481  | 86.5  |                |      |

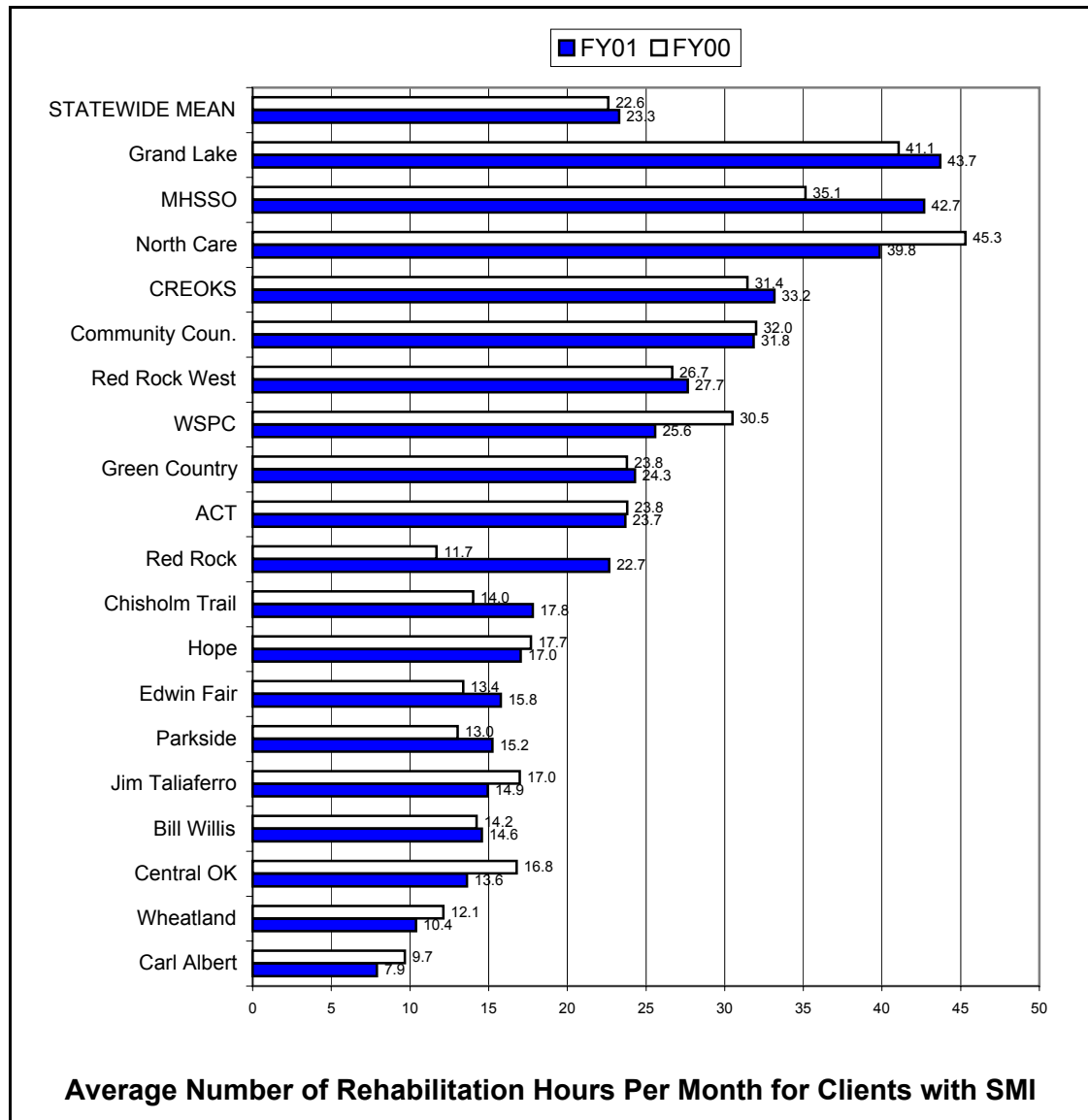
Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Average Number of Rehabilitation Hours for Clients with SMI**

Question: What is the average number of rehabilitation hours per month for adults with SMI receiving rehabilitation hours?



Answer: In FY01 the average number of rehabilitation hours per month for adults with SMI varied among all CMHCs from 7.9 hours to 43.7 hours, with a statewide mean of 23.3 hours. Compared with FY00, the average number increased in FY01 among 10 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Rehabilitation Hours for Clients with SMI

Question: What is the average number of rehabilitation hours per month for adults with SMI receiving rehabilitation hours?

| Agency          | FY00                 |   |                                  |  | FY01                 |   |                                  |  | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|--|----------------------|---|----------------------------------|--|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving hours per client per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving hours per client per month | Median         | Mean |
| Grand Lake      | 227,568.1            | 461.9   | 18,964.0                         | 41.1   | 313,123.8            | 597.0   | 26,093.6                         | 43.7   | 22.7           | 23.3 |
| MHSSO           | 126,369.9            | 299.7   | 10,530.8                         | 35.1   | 147,747.7            | 288.5   | 12,312.3                         | 42.7   |                |      |
| North Care      | 55,091.5             | 101.3   | 4,591.0                          | 45.3   | 27,653.7             | 57.8  | 2,304.5                          | 39.8   |                |      |
| CREOKS          | 52,578.0             | 139.3   | 4,381.5                          | 31.4   | 56,865.0             | 142.9   | 4,738.8                          | 33.2   |                |      |
| Community Coun. | 52,325.9             | 136.3   | 4,360.5                          | 32.0   | 38,499.7             | 100.8   | 3,208.3                          | 31.8   |                |      |
| Red Rock West   | 49,800.3             | 155.7   | 4,150.0                          | 26.7   | 47,831.6             | 144.1   | 3,986.0                          | 27.7   |                |      |
| WSPC            | 27,689.0             | 75.7  | 2,307.4                          | 30.5   | 23,055.5             | 75.1  | 1,921.3                          | 25.6   |                |      |
| Green Country   | 38,480.0             | 134.8   | 3,206.7                          | 23.8   | 48,877.5             | 167.7   | 4,073.1                          | 24.3   |                |      |
| ACT             | 16,027.6             | 56.1  | 1,335.6                          | 23.8   | 10,544.6             | 37.1  | 878.7                            | 23.7   |                |      |
| Red Rock        | 28,752.8             | 205.1   | 2,396.1                          | 11.7   | 49,188.0             | 180.9   | 4,099.0                          | 22.7   |                |      |
| Chisholm Trail  | 18,912.7             | 112.4   | 1,576.1                          | 14.0   | 17,736.0             | 83.0  | 1,478.0                          | 17.8   |                |      |
| Hope            | 44,973.6             | 212.0   | 3,747.8                          | 17.7   | 34,193.5             | 167.3   | 2,849.5                          | 17.0   |                |      |
| Edwin Fair      | 39,712.5             | 247.3   | 3,309.4                          | 13.4   | 48,752.4             | 257.7   | 4,062.7                          | 15.8   |                |      |
| Parkside        | 45,480.0             | 290.8   | 3,790.0                          | 13.0   | 44,488.3             | 243.4   | 3,707.4                          | 15.2   |                |      |
| Jim Taliaferro  | 23,588.0             | 115.8   | 1,965.7                          | 17.0   | 22,790.3             | 127.2   | 1,899.2                          | 14.9   |                |      |
| Bill Willis     | 55,046.4             | 322.2   | 4,587.2                          | 14.2   | 62,927.6             | 360.1   | 5,244.0                          | 14.6   |                |      |
| Central OK      | 24,714.7             | 122.8   | 2,059.6                          | 16.8   | 17,704.8             | 108.3   | 1,475.4                          | 13.6   |                |      |
| Wheatland       | 9,812.1              | 67.4  | 817.7                            | 12.1   | 9,080.8              | 72.8  | 756.7                            | 10.4   |                |      |
| Carl Albert     | 35,642.3             | 307.1   | 2,970.2                          | 9.7  | 33,353.5             | 351.8   | 2,779.5                          | 7.9  |                |      |

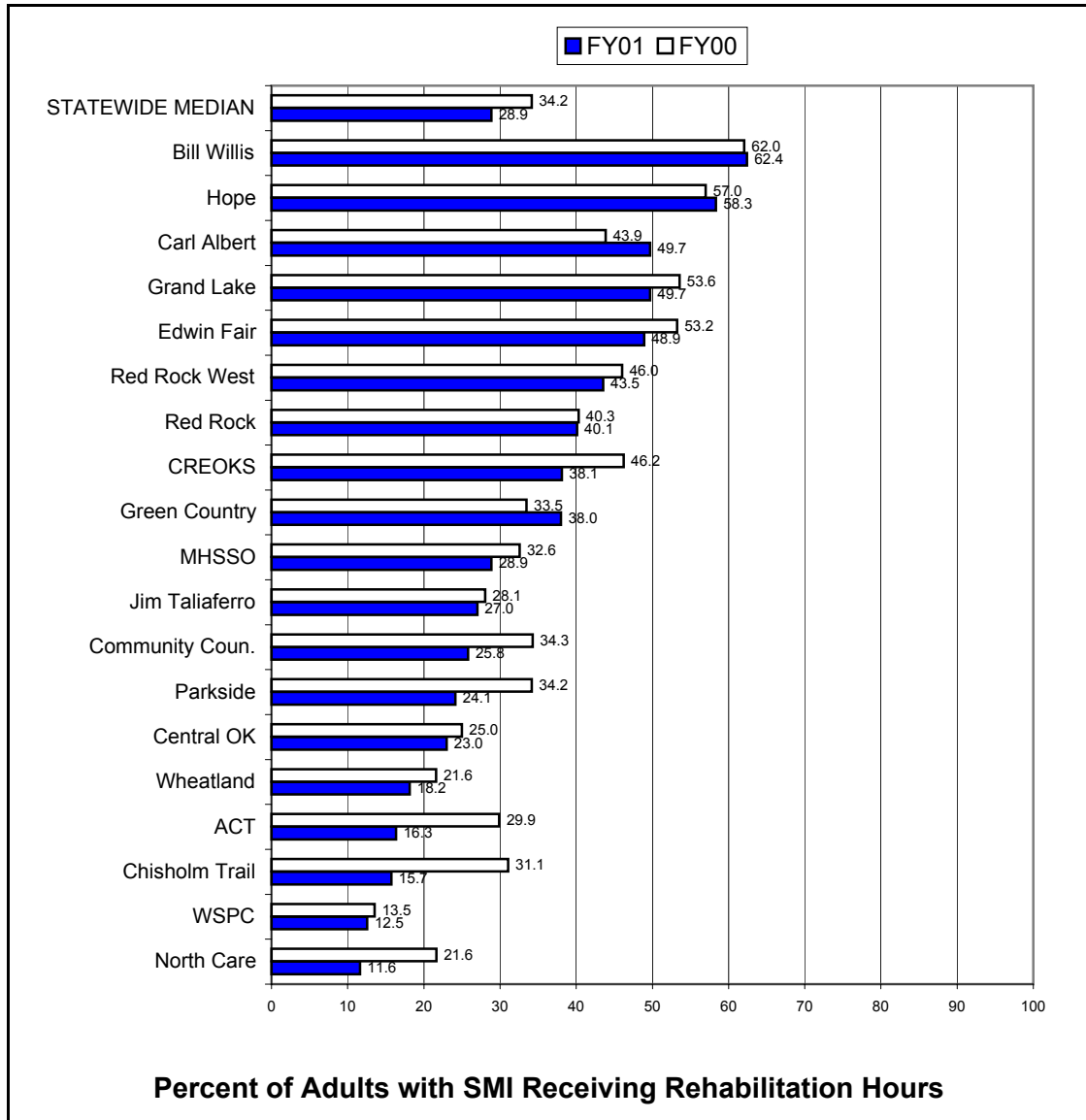
Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Percent of Adults with SMI Receiving Rehabilitation Hours**

Question: What percent of adults with SMI are receiving rehabilitation hours?



Answer: In FY01 the percent of adults with SMI receiving rehabilitation hours varied among all CMHCs from 11.6% to 62.4%, with a statewide median of 28.9%. Compared with FY00, the percent increased in FY01 among 4 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Adults with SMI Receiving Rehabilitation Hours

Question: What percent of adults with SMI are receiving rehabilitation hours?

| Agency          | FY00                     |  |   | FY01                     |  |   | FY01 Statewide |      |
|-----------------|--------------------------|--|---|--------------------------|--|---|----------------|------|
|                 | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of SMI<br>clients<br>receiving<br>service | Total adults<br>with SMI | Number of SMI<br>clients<br>receiving<br>service | Percent of SMI<br>clients<br>receiving<br>service | Median         | Mean |
| Bill Willis     | 996                      | 618  | 62.0  | 1,123                    | 701  | 62.4  | 28.9           | 33.3 |
| Hope            | 930                      | 530  | 57.0  | 924                      | 539  | 58.3  |                |      |
| Carl Albert     | 1,158                    | 508  | 43.9  | 1,219                    | 606  | 49.7  |                |      |
| Grand Lake      | 1,521                    | 815  | 53.6  | 1,849                    | 919  | 49.7  |                |      |
| Edwin Fair      | 851                      | 453  | 53.2  | 1,079                    | 528  | 48.9  |                |      |
| Red Rock West   | 665                      | 306  | 46.0  | 556                      | 242  | 43.5  |                |      |
| Red Rock        | 828                      | 334  | 40.3  | 843                      | 338  | 40.1  |                |      |
| CREOKS          | 636                      | 294  | 46.2  | 787                      | 300  | 38.1  |                |      |
| Green Country   | 708                      | 237  | 33.5  | 969                      | 368  | 38.0  |                |      |
| MHSSO           | 1,927                    | 628  | 32.6  | 1,857                    | 536  | 28.9  |                |      |
| Jim Taliaferro  | 973                      | 273  | 28.1  | 1,055                    | 285  | 27.0  |                |      |
| Community Coun. | 1,271                    | 436  | 34.3  | 1,000                    | 258  | 25.8  |                |      |
| Parkside        | 3,695                    | 1,262  | 34.2  | 4,262                    | 1,029  | 24.1  |                |      |
| Central OK      | 1,004                    | 251  | 25.0  | 1,009                    | 232  | 23.0  |                |      |
| Wheatland       | 643                      | 139  | 21.6  | 694                      | 126  | 18.2  |                |      |
| ACT             | 475                      | 142  | 29.9  | 520                      | 85   | 16.3  |                |      |
| Chisholm Trail  | 911                      | 283  | 31.1  | 947                      | 149  | 15.7  |                |      |
| WSPC            | 775                      | 105  | 13.5  | 853                      | 107  | 12.5  |                |      |
| North Care      | 980                      | 212  | 21.6  | 928                      | 108  | 11.6  |                |      |

Refer to Definition pages for criteria meeting Serious Mental Illness (SMI) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.



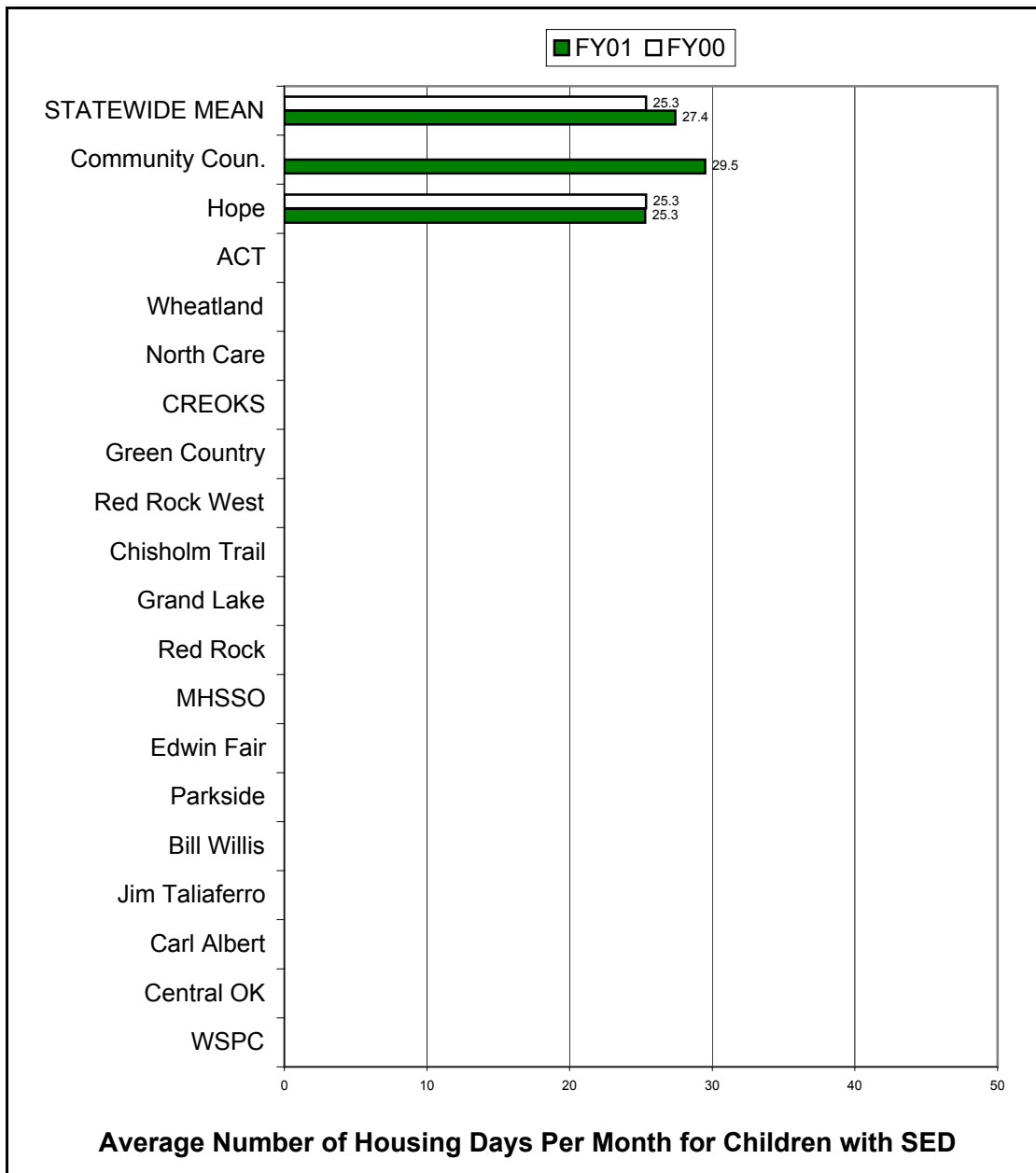
# **Service Utilization Indicators Children with SED**





**Average Number of Housing Days for Children with SED**

Question: What is the average number of housing days per month for children with SED receiving housing days?



Answer: In FY01 the average number of housing days per month for children with SED varied among the two CMHCs that provided this service from 25.3 days to 29.5 days, with a statewide mean of 27.4 days.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

**Average Number of Housing Days for Children with SED**

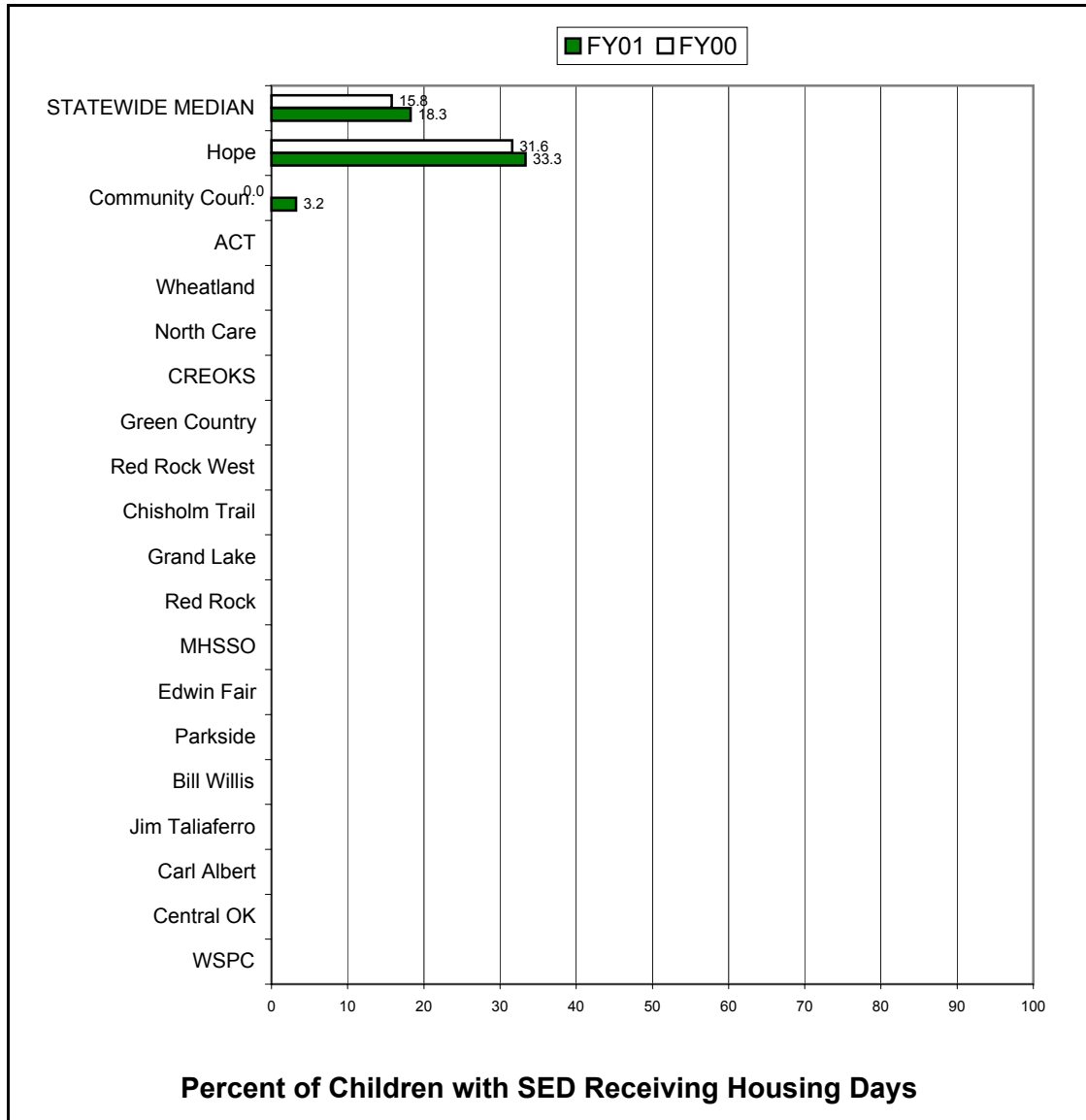
Question: What is the average number of housing days per month for children with SED receiving housing days?

| Agency          | FY00                |   |                                 |   | FY01                |   |                                 |   | FY01 Statewide |      |
|-----------------|---------------------|---|---------------------------------|---|---------------------|---|---------------------------------|---|----------------|------|
|                 | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Total days provided | Average number of clients receiving service per month | Average days provided per month | Average number of days per client per month | Median         | Mean |
| Community Coun. | 0                   | 0.0   | 0.0                             | 0.0   | 354                 | 1.0   | 29.5                            | 29.5  | 27.4           | 27.4 |
| Hope            | 2,484               | 9.8   | 248.4                           | 25.3  | 2,201               | 7.3   | 183.4                           | 25.3  |                |      |
| ACT             | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Wheatland       | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| North Care      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| CREOKS          | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Green Country   | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Red Rock West   | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Chisholm Trail  | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Grand Lake      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Red Rock        | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| MHSSO           | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Edwin Fair      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Parkside        | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Bill Willis     | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Jim Taliaferro  | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Carl Albert     | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| Central OK      | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |
| WSPC            | 0                   | 0.0   | 0.0                             | 0.0   | 0                   | 0.0   | 0.0                             | 0.0   |                |      |

Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status. Not all CMHCs are contracted to provide housing. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

**Percent of Children with SED Receiving Housing Days**

Question: What percent of children with SED are receiving housing days?



Answer: Among the two agencies providing this service in FY01, the percent of children with SED receiving housing days were 3.2% and 33.3%, with a statewide median of 18.3%. When compared with FY00, the CMHC which also provided this service in FY01 increased the percent of clients served.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Children with SED Receiving Housing Days

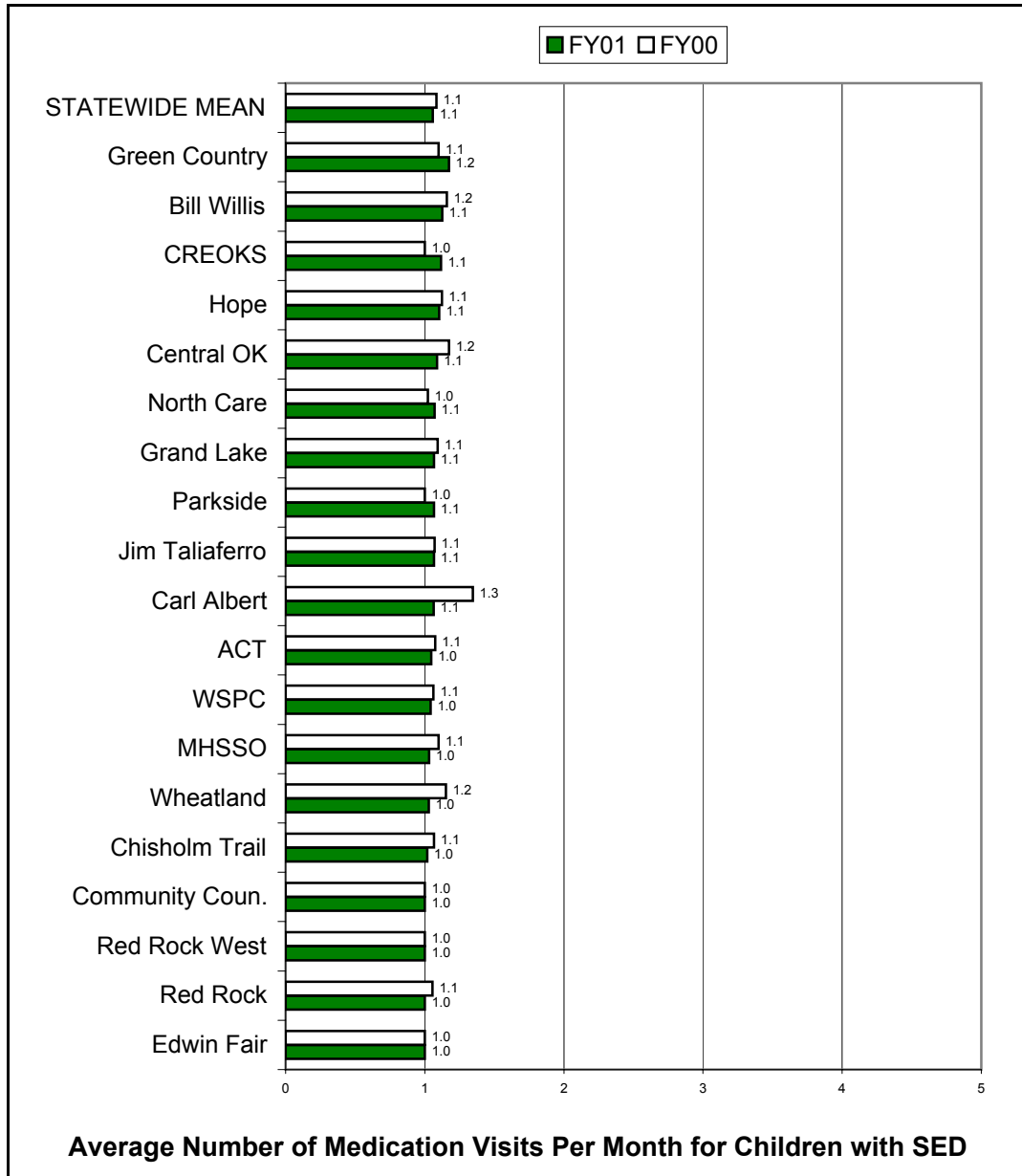
Question: What percent of children with SED are receiving housing days?

| Agency          | FY00                       |  |   | FY01                       |  |   | FY01 Statewide |      |
|-----------------|----------------------------|--|---|----------------------------|--|---|----------------|------|
|                 | Total children<br>with SED | Number of<br>SED clients<br>receiving<br>service | Percent of<br>SED clients<br>receiving<br>service | Total children<br>with SED | Number of<br>SED clients<br>receiving<br>service | Percent of<br>SED clients<br>receiving<br>service | Median         | Mean |
| Hope            | 76                         | 24   | 31.6  | 63                         | 21   | 33.3  | 18.3           | 18.3 |
| Community Coun. | 42                         | 0  | 0.0   | 31                         | 1  | 3.2   |                |      |
| ACT             | 122                        | 0  | 0.0   | 77                         | 0  | 0.0   |                |      |
| Wheatland       | 46                         | 0  | 0.0   | 78                         | 0  | 0.0   |                |      |
| North Care      | 91                         | 0  | 0.0   | 123                        | 0  | 0.0   |                |      |
| CREOKS          | 19                         | 0  | 0.0   | 53                         | 0  | 0.0   |                |      |
| Green Country   | 145                        | 0  | 0.0   | 217                        | 0  | 0.0   |                |      |
| Red Rock West   | 40                         | 0  | 0.0   | 39                         | 0  | 0.0   |                |      |
| Chisholm Trail  | 47                         | 0  | 0.0   | 97                         | 0  | 0.0   |                |      |
| Grand Lake      | 101                        | 0  | 0.0   | 140                        | 0  | 0.0   |                |      |
| Red Rock        | 37                         | 0  | 0.0   | 76                         | 0  | 0.0   |                |      |
| MHSSO           | 81                         | 0  | 0.0   | 67                         | 0  | 0.0   |                |      |
| Edwin Fair      | 47                         | 0  | 0.0   | 62                         | 0  | 0.0   |                |      |
| Parkside        | 80                         | 0  | 0.0   | 111                        | 0  | 0.0   |                |      |
| Bill Willis     | 128                        | 0  | 0.0   | 156                        | 0  | 0.0   |                |      |
| Jim Taliaferro  | 300                        | 0  | 0.0   | 337                        | 0  | 0.0   |                |      |
| Carl Albert     | 25                         | 0  | 0.0   | 26                         | 0  | 0.0   |                |      |
| Central OK      | 136                        | 0  | 0.0   | 125                        | 0  | 0.0   |                |      |
| WSPC            | 59                         | 0  | 0.0   | 71                         | 0  | 0.0   |                |      |

Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status. Not all CMHCs are contracted to provide housing services. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details. See Appendix C for a list of service codes included in this indicator.

Average Number of Medication Visits for Children with SED

Question: What is the average number of medication visits per month for children with SED receiving medication visits?



Answer: In FY01 the average number of medication visits per month varied among all CMHCs from 1.0 to 1.2 visits, with a statewide mean of 1.1 visits.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Medication Visits for Children with SED

Question: What is the average number of medication visits per month for children with SED receiving medication visits?

| Agency          | FY00                    |  |   |  | FY01                    |  |   |  | FY01 Statewide |      |
|-----------------|-------------------------|--|---|--|-------------------------|--|---|--|----------------|------|
|                 | Total medication visits | Average no. of clients receiving medication visits per month | Average number of medication visits per month | Average number of medication visits per client per month | Total medication visits | Average no. of clients receiving medication visits per month | Average number of medication visits per month | Average number of medication visits per client per month | Median         | Mean |
| Green Country   | 22                      | 2.2  | 2.4   | 1.1  | 74                      | 5.3  | 6.2   | 1.2  | 1.1            | 1.1  |
| Bill Willis     | 153                     | 11.0   | 12.8  | 1.2  | 241                     | 17.8   | 20.1  | 1.1  |                |      |
| CREOKS          | 6                       | 1.2  | 1.2   | 1.0  | 19                      | 1.9  | 2.1   | 1.1  |                |      |
| Hope            | 91                      | 6.8  | 7.6   | 1.1  | 53                      | 4.0  | 4.4   | 1.1  |                |      |
| Central OK      | 498                     | 38.5   | 45.3  | 1.2  | 407                     | 31.2   | 33.9  | 1.1  |                |      |
| North Care      | 44                      | 3.6  | 3.7   | 1.0  | 61                      | 4.8  | 5.1   | 1.1  |                |      |
| Grand Lake      | 47                      | 3.6  | 3.9   | 1.1  | 64                      | 5.0  | 5.3   | 1.1  |                |      |
| Parkside        | 3                       | 1.0  | 1.0   | 1.0  | 16                      | 3.0  | 3.2   | 1.1  |                |      |
| Jim Taliaferro  | 697                     | 54.3   | 58.1  | 1.1  | 504                     | 39.4   | 42.0  | 1.1  |                |      |
| Carl Albert     | 35                      | 2.6  | 3.5   | 1.3  | 50                      | 3.9  | 4.2   | 1.1  |                |      |
| ACT             | 100                     | 7.8  | 8.3   | 1.1  | 88                      | 7.0  | 7.3   | 1.0  |                |      |
| WSPC            | 68                      | 5.3  | 5.7   | 1.1  | 122                     | 9.8  | 10.2  | 1.0  |                |      |
| MHSSO           | 33                      | 2.5  | 2.8   | 1.1  | 33                      | 2.9  | 3.0   | 1.0  |                |      |
| Wheatland       | 38                      | 3.0  | 3.5   | 1.2  | 72                      | 5.8  | 6.0   | 1.0  |                |      |
| Chisholm Trail  | 16                      | 1.9  | 2.0   | 1.1  | 55                      | 4.5  | 4.6   | 1.0  |                |      |
| Community Coun. | 19                      | 2.7  | 2.7   | 1.0  | 18                      | 1.5  | 1.5   | 1.0  |                |      |
| Red Rock West   | 22                      | 2.4  | 2.4   | 1.0  | 8                       | 1.6  | 1.6   | 1.0  |                |      |
| Red Rock        | 19                      | 2.3  | 2.4   | 1.1  | 14                      | 1.6  | 1.6   | 1.0  |                |      |
| Edwin Fair      | 1                       | 1.0  | 1.0   | 1.0  | 6                       | 1.2  | 1.2   | 1.0  |                |      |

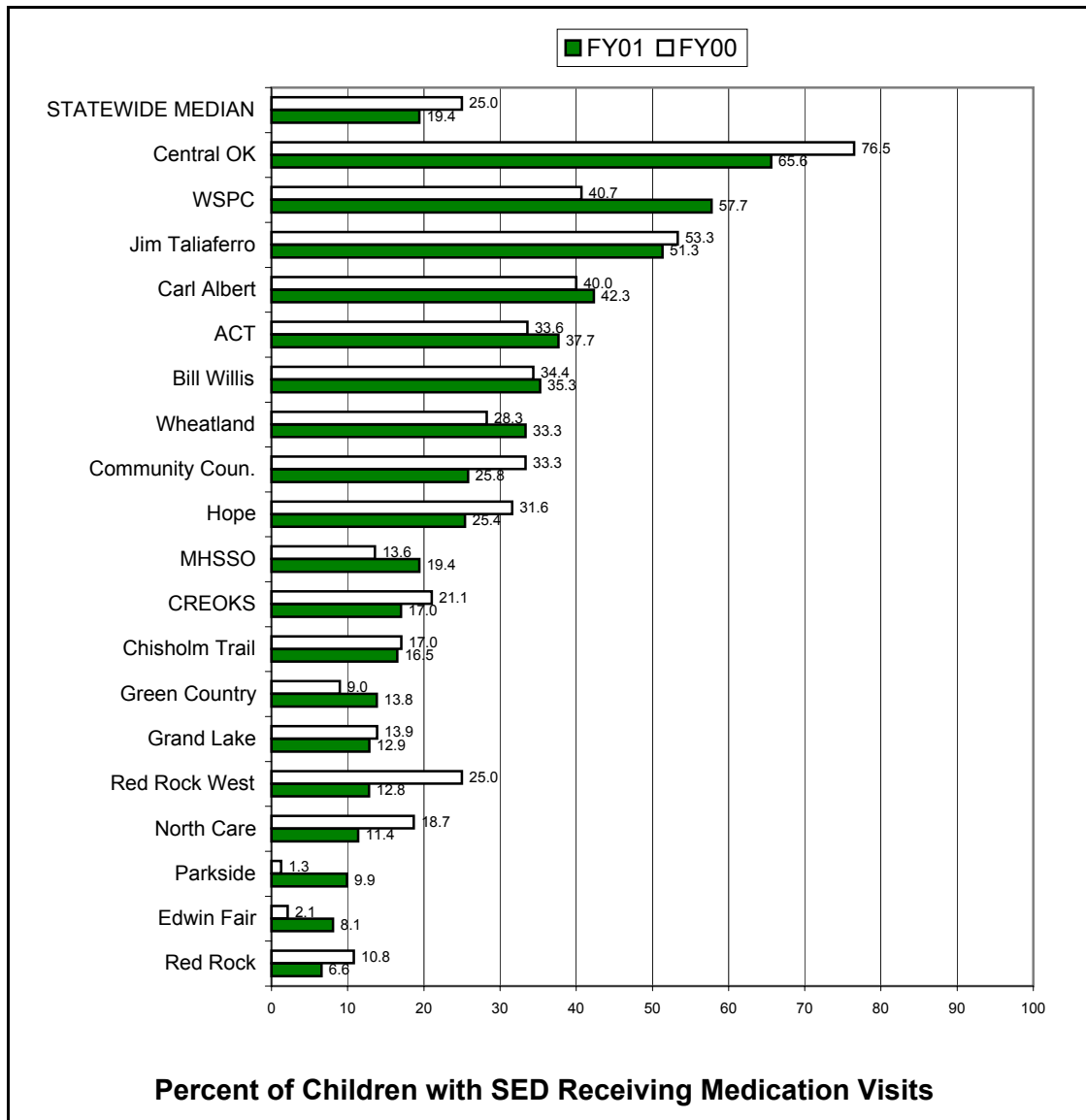
Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Percent of Children with SED Receiving Medication Visits**

Question: What percent of children with SED are receiving medication visits?



Answer: In FY01 the percent of children with SED receiving medication visits varied among all CMHCs from 6.6% to 65.6%, with a statewide median of 19.4%. Compared with FY00, the percent increased in FY01 among 9 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Children with SED Receiving Medication Visits

Question: What percent of children with SED are receiving medication visits?

| Agency          | FY00                       |  |   | FY01                       |  |   | FY01 Statewide |      |
|-----------------|----------------------------|--|---|----------------------------|--|---|----------------|------|
|                 | Total children<br>with SED | Number of<br>SED clients<br>receiving<br>service | Percent of<br>SED clients<br>receiving<br>service | Total children<br>with SED | Number of<br>SED clients<br>receiving<br>service | Percent of<br>SED clients<br>receiving<br>service | Median         | Mean |
| Central OK      | 136                        | 104  | 76.5  | 125                        | 82   | 65.6  | 19.4           | 26.5 |
| WSPC            | 59                         | 24   | 40.7  | 71                         | 41   | 57.7  |                |      |
| Jim Taliaferro  | 300                        | 160  | 53.3  | 337                        | 173  | 51.3  |                |      |
| Carl Albert     | 25                         | 10   | 40.0  | 26                         | 11   | 42.3  |                |      |
| ACT             | 122                        | 41   | 33.6  | 77                         | 29   | 37.7  |                |      |
| Bill Willis     | 128                        | 44   | 34.4  | 156                        | 55   | 35.3  |                |      |
| Wheatland       | 46                         | 13   | 28.3  | 78                         | 26   | 33.3  |                |      |
| Community Coun. | 42                         | 14   | 33.3  | 31                         | 8  | 25.8  |                |      |
| Hope            | 76                         | 24   | 31.6  | 63                         | 16   | 25.4  |                |      |
| MHSSO           | 81                         | 11   | 13.6  | 67                         | 13   | 19.4  |                |      |
| CREOKS          | 19                         | 4  | 21.1  | 53                         | 9  | 17.0  |                |      |
| Chisholm Trail  | 47                         | 8  | 17.0  | 97                         | 16   | 16.5  |                |      |
| Green Country   | 145                        | 13   | 9.0   | 217                        | 30   | 13.8  |                |      |
| Grand Lake      | 101                        | 14   | 13.9  | 140                        | 18   | 12.9  |                |      |
| Red Rock West   | 40                         | 10   | 25.0  | 39                         | 5  | 12.8  |                |      |
| North Care      | 91                         | 17   | 18.7  | 123                        | 14   | 11.4  |                |      |
| Parkside        | 80                         | 1  | 1.3   | 111                        | 11   | 9.9   |                |      |
| Edwin Fair      | 47                         | 1  | 2.1   | 62                         | 5  | 8.1   |                |      |
| Red Rock        | 37                         | 4  | 10.8  | 76                         | 5  | 6.6   |                |      |

Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

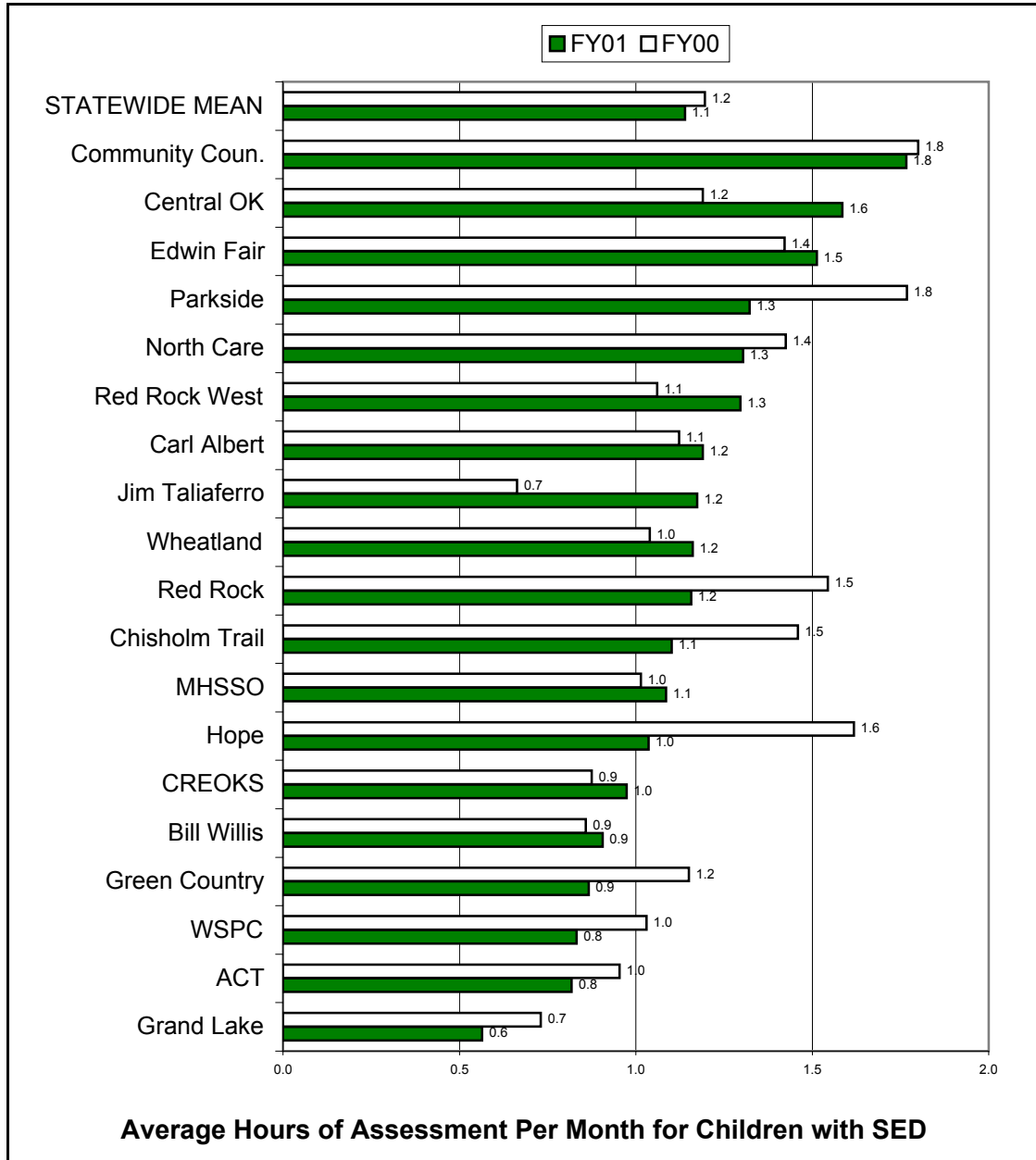
Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.



**Average Number of Assessment Hours for Children with SED**

Question: What is the average number of assessment hours per month for children with SED receiving assessment hours?



Answer: In FY01 the average number of assessment hours per month for children with SED receiving assessment services varied among all CMHCs from 0.6 to 1.8 hours, with a statewide mean of 1.1 hours. Compared with FY00, the average number of assessment hours per month increased in FY01 among 8 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Assessment Hours for Children with SED

Question: What is the average number of assessment hours per month for children with SED receiving assessment hours?

| Agency          | FY00                 |   |                                  |  | FY01                 |   |                                  |  | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|--|----------------------|---|----------------------------------|--|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of hours per client per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of hours per client per month | Median         | Mean |
| Community Coun. | 36.0                 | 2.2   | 4.0                              | 1.8  | 26.5                 | 1.9   | 3.3                              | 1.8  | 1.2            | 1.1  |
| Central OK      | 51.2                 | 3.9   | 4.7                              | 1.2  | 72.9                 | 4.2   | 6.6                              | 1.6  |                |      |
| Edwin Fair      | 49.8                 | 2.9   | 4.1                              | 1.4  | 86.3                 | 5.2   | 7.8                              | 1.5  |                |      |
| Parkside        | 139.7                | 6.6   | 11.6                             | 1.8  | 195.8                | 12.3  | 16.3                             | 1.3  |                |      |
| North Care      | 104.0                | 6.1   | 8.7                              | 1.4  | 186.5                | 11.9  | 15.5                             | 1.3  |                |      |
| Red Rock West   | 49.8                 | 3.9   | 4.2                              | 1.1  | 53.2                 | 3.7   | 4.8                              | 1.3  |                |      |
| Carl Albert     | 33.7                 | 2.7   | 3.1                              | 1.1  | 51.2                 | 3.6   | 4.3                              | 1.2  |                |      |
| Jim Taliaferro  | 141.3                | 17.8  | 11.8                             | 0.7  | 226.5                | 16.1  | 18.9                             | 1.2  |                |      |
| Wheatland       | 49.9                 | 4.4   | 4.5                              | 1.0  | 87.1                 | 6.3   | 7.3                              | 1.2  |                |      |
| Red Rock        | 26.3                 | 2.8   | 4.4                              | 1.5  | 79.8                 | 6.9   | 8.0                              | 1.2  |                |      |
| Chisholm Trail  | 71.5                 | 4.9   | 7.2                              | 1.5  | 95.8                 | 7.3   | 8.0                              | 1.1  |                |      |
| MHSSO           | 41.6                 | 3.7   | 3.8                              | 1.0  | 36.9                 | 3.1   | 3.4                              | 1.1  |                |      |
| Hope            | 82.5                 | 5.7   | 9.2                              | 1.6  | 33.2                 | 3.6   | 3.7                              | 1.0  |                |      |
| CREOKS          | 10.5                 | 1.5   | 1.3                              | 0.9  | 46.8                 | 4.4   | 4.3                              | 1.0  |                |      |
| Bill Willis     | 114.1                | 11.1  | 9.5                              | 0.9  | 145.0                | 13.3  | 12.1                             | 0.9  |                |      |
| Green Country   | 62.1                 | 4.5   | 5.2                              | 1.2  | 113.5                | 10.9  | 9.5                              | 0.9  |                |      |
| WSPC            | 50.5                 | 4.1   | 4.2                              | 1.0  | 48.3                 | 4.8   | 4.0                              | 0.8  |                |      |
| ACT             | 38.2                 | 3.6   | 3.5                              | 1.0  | 32.7                 | 4.0   | 3.3                              | 0.8  |                |      |
| Grand Lake      | 55.5                 | 6.3   | 4.6                              | 0.7  | 76.2                 | 11.3  | 6.3                              | 0.6  |                |      |

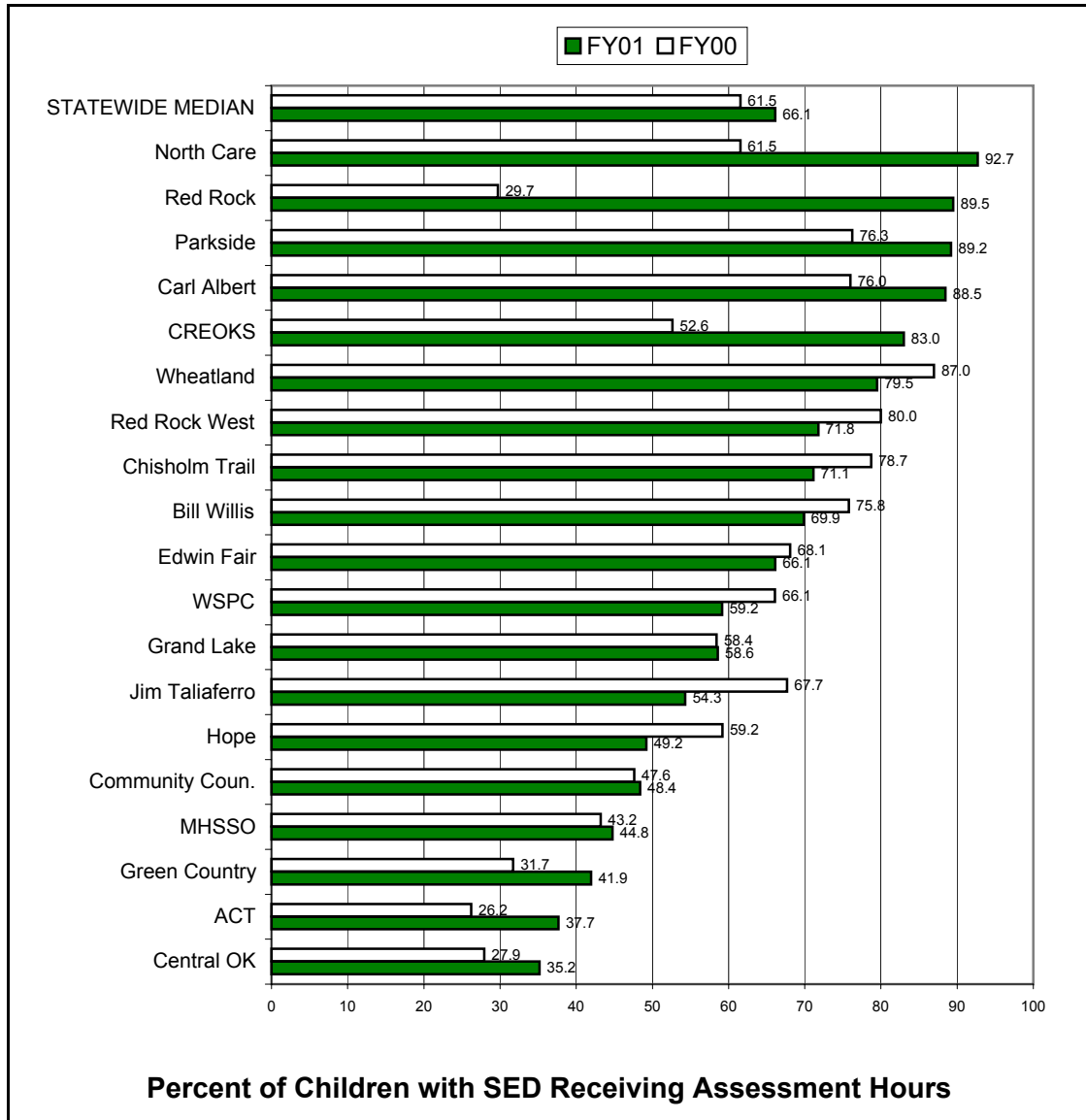
Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Percent of Children with SED Receiving Assessment**

Question: What percent of children with SED are receiving assessment hours?



Answer: In FY01 the percent of children with SED receiving assessment hours varied among all CMHCs from 35.2% to 92.7%, with a statewide median of 66.1%. When compared with FY00, the percent increased in FY01 among 11 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Children with SED Receiving Assessment

Question: What percent of children with SED are receiving assessment hours?

| Agency          | FY00                    |   |  | FY01                    |   |  | FY01 Statewide |      |
|-----------------|-------------------------|---|--|-------------------------|---|--|----------------|------|
|                 | Total children with SED | Number of SED clients receiving service | Percent of SED clients receiving service | Total children with SED | Number of SED clients receiving service | Percent of SED clients receiving service | Median         | Mean |
| North Care      | 91                      | 56                                      | 61.5                                     | 123                     | 114                                     | 92.7                                     | 66.1           | 64.8 |
| Red Rock        | 37                      | 11                                      | 29.7                                     | 76                      | 68                                      | 89.5                                     |                |      |
| Parkside        | 80                      | 61                                      | 76.3                                     | 111                     | 99                                      | 89.2                                     |                |      |
| Carl Albert     | 25                      | 19                                      | 76.0                                     | 26                      | 23                                      | 88.5                                     |                |      |
| CREOKS          | 19                      | 10                                      | 52.6                                     | 53                      | 44                                      | 83.0                                     |                |      |
| Wheatland       | 46                      | 40                                      | 87.0                                     | 78                      | 62                                      | 79.5                                     |                |      |
| Red Rock West   | 40                      | 32                                      | 80.0                                     | 39                      | 28                                      | 71.8                                     |                |      |
| Chisholm Trail  | 47                      | 37                                      | 78.7                                     | 97                      | 69                                      | 71.1                                     |                |      |
| Bill Willis     | 128                     | 97                                      | 75.8                                     | 156                     | 109                                     | 69.9                                     |                |      |
| Edwin Fair      | 47                      | 32                                      | 68.1                                     | 62                      | 41                                      | 66.1                                     |                |      |
| WSPC            | 59                      | 39                                      | 66.1                                     | 71                      | 42                                      | 59.2                                     |                |      |
| Grand Lake      | 101                     | 59                                      | 58.4                                     | 140                     | 82                                      | 58.6                                     |                |      |
| Jim Taliaferro  | 300                     | 203                                     | 67.7                                     | 337                     | 183                                     | 54.3                                     |                |      |
| Hope            | 76                      | 45                                      | 59.2                                     | 63                      | 31                                      | 49.2                                     |                |      |
| Community Coun. | 42                      | 20                                      | 47.6                                     | 31                      | 15                                      | 48.4                                     |                |      |
| MHSSO           | 81                      | 35                                      | 43.2                                     | 67                      | 30                                      | 44.8                                     |                |      |
| Green Country   | 145                     | 46                                      | 31.7                                     | 217                     | 91                                      | 41.9                                     |                |      |
| ACT             | 122                     | 32                                      | 26.2                                     | 77                      | 29                                      | 37.7                                     |                |      |
| Central OK      | 136                     | 38                                      | 27.9                                     | 125                     | 44                                      | 35.2                                     |                |      |

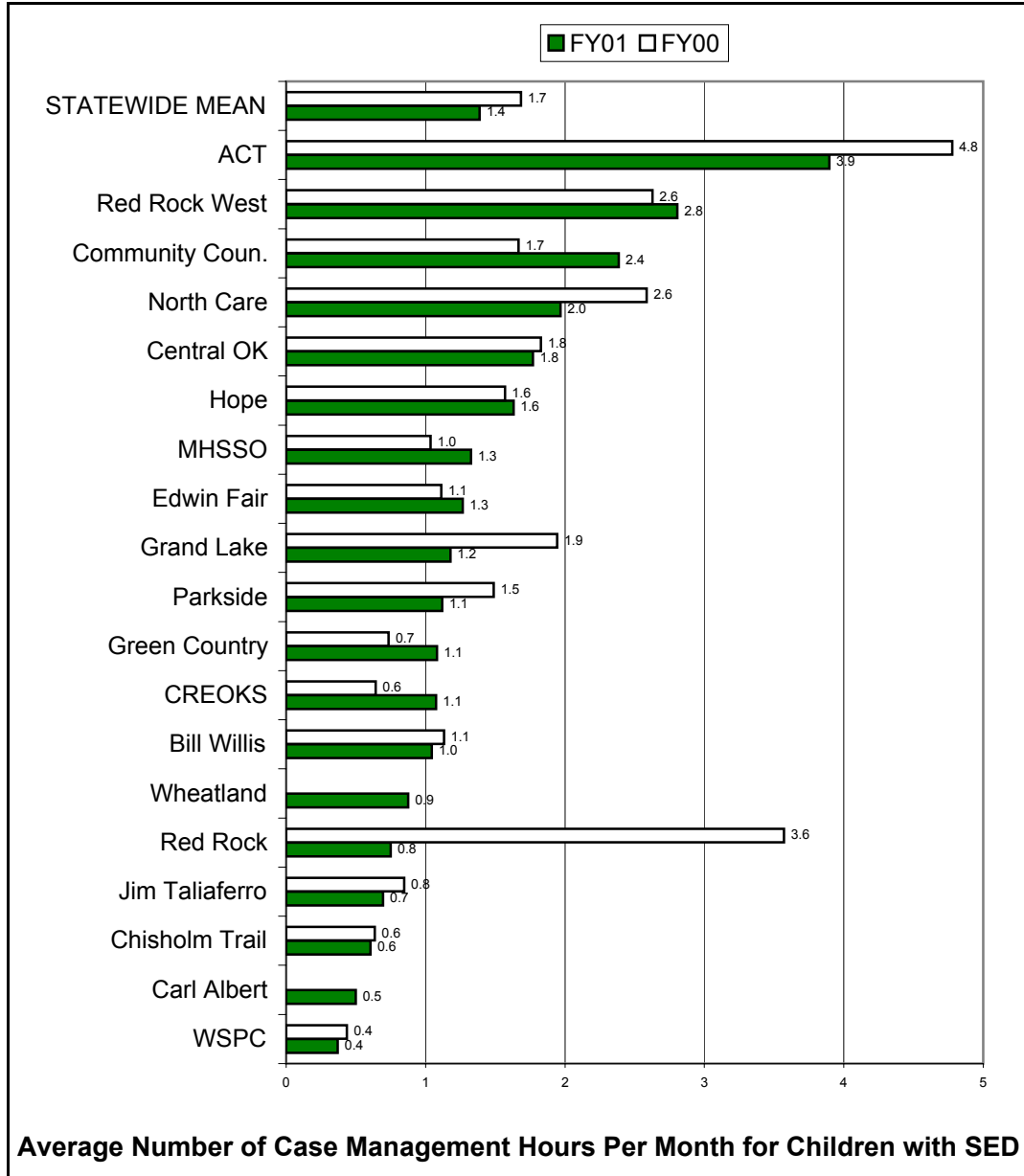
Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Average Number of Case Management Hours for Children with SED**

Question: What is the average number of case management hours per month for children with SED receiving case management?



Answer: In FY01 the average number of case management hours per month for children with SED varied among all CMHCs from 0.4 to 3.9 hours, with a statewide mean of 1.4 hours. Of the 17 CMHCs that offered case management services in FY00, average number of case management hours increased in FY01 among six agencies.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Case Management Hours for Children with SED

Question: What is the average number of case management hours per month for children with SED receiving case management?

| Agency          | FY00                 |   |                                  |   | FY01                 |   |                                  |   | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|---|----------------------|---|----------------------------------|---|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Median         | Mean |
| ACT             | 1,695.8              | 29.6  | 141.3                            | 4.8   | 1,063.8              | 22.8  | 88.6                             | 3.9   | 1.1            | 1.4  |
| Red Rock West   | 123.5                | 3.9   | 10.3                             | 2.6   | 101.0                | 3.3   | 9.2                              | 2.8   |                |      |
| Community Coun. | 20.0                 | 1.7   | 2.9                              | 1.7   | 31.0                 | 1.4   | 3.4                              | 2.4   |                |      |
| North Care      | 212.0                | 6.8   | 17.7                             | 2.6   | 63.0                 | 3.2   | 6.3                              | 2.0   |                |      |
| Central OK      | 237.5                | 11.8  | 21.6                             | 1.8   | 194.6                | 9.2   | 16.2                             | 1.8   |                |      |
| Hope            | 111.5                | 5.9   | 9.3                              | 1.6   | 37.5                 | 2.3   | 3.8                              | 1.6   |                |      |
| MHSSO           | 44.5                 | 3.6   | 3.7                              | 1.0   | 17.3                 | 1.4   | 1.9                              | 1.3   |                |      |
| Edwin Fair      | 34.5                 | 3.4   | 3.8                              | 1.1   | 54.5                 | 4.3   | 5.5                              | 1.3   |                |      |
| Grand Lake      | 17.5                 | 1.3   | 2.5                              | 1.9   | 71.9                 | 5.5   | 6.5                              | 1.2   |                |      |
| Parkside        | 59.5                 | 3.3   | 5.0                              | 1.5   | 25.8                 | 2.3   | 2.6                              | 1.1   |                |      |
| Green Country   | 23.5                 | 3.6   | 2.6                              | 0.7   | 59.5                 | 4.6   | 5.0                              | 1.1   |                |      |
| CREOKS          | 9.0                  | 1.8   | 1.1                              | 0.6   | 46.3                 | 3.6   | 3.9                              | 1.1   |                |      |
| Bill Willis     | 17.0                 | 2.5   | 2.8                              | 1.1   | 24.0                 | 2.3   | 2.4                              | 1.0   |                |      |
| Wheatland       | 0.0                  | 0.0   | 0.0                              | 0.0   | 1.8                  | 1.0   | 0.9                              | 0.9   |                |      |
| Red Rock        | 50.0                 | 1.6   | 5.6                              | 3.6   | 3.0                  | 1.3   | 1.0                              | 0.8   |                |      |
| Jim Taliaferro  | 11.0                 | 1.9   | 1.6                              | 0.8   | 83.5                 | 12.0  | 8.4                              | 0.7   |                |      |
| Chisholm Trail  | 8.3                  | 1.9   | 1.2                              | 0.6   | 18.8                 | 3.1   | 1.9                              | 0.6   |                |      |
| Carl Albert     | 0.0                  | 0.0   | 0.0                              | 0.0   | 0.5                  | 1.0   | 0.5                              | 0.5   |                |      |
| WSPC            | 5.7                  | 2.2   | 0.9                              | 0.4   | 32.1                 | 7.3   | 2.7                              | 0.4   |                |      |

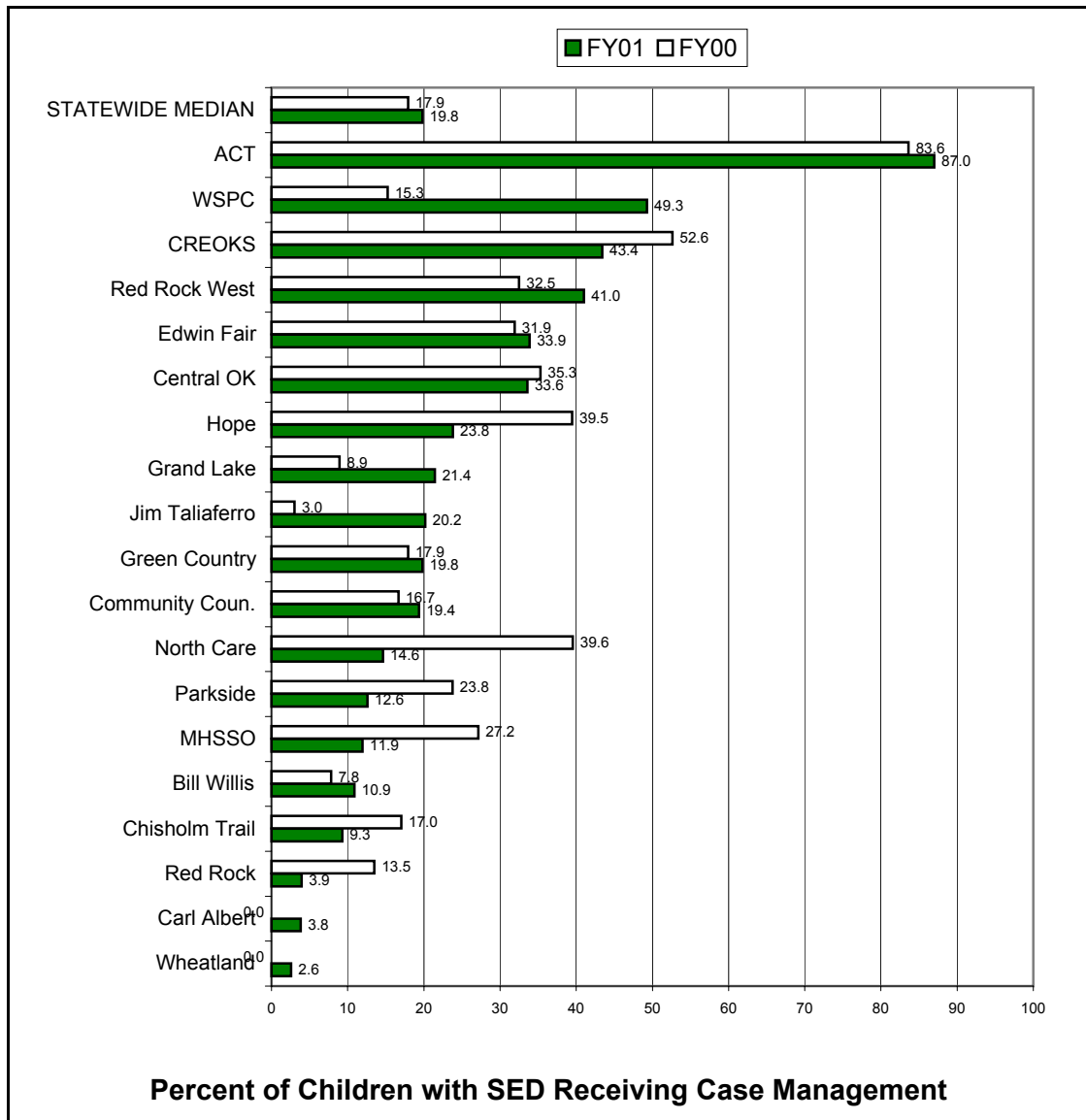
Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

Percent of Children with SED Receiving Case Management Hours

Question: What percent of children with SED are receiving case management hours?



Answer: In FY01 the percent of children with SED receiving case management hours varied among all CMHCs from 2.6% to 87.0%, with a statewide median of 19.8%. Of the 17 CMHCs that provided this service in FY00, the percent receiving crisis hours increased in FY01 at nine agencies.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Children with SED Receiving Case Management Hours

Question: What percent of children with SED are receiving case management hours?

| Agency          | FY00                    |   |  | FY01                    |   |  | FY01 Statewide |      |
|-----------------|-------------------------|---|--|-------------------------|---|--|----------------|------|
|                 | Total children with SED | Number of SED clients receiving service | Percent of SED clients receiving service | Total children with SED | Number of SED clients receiving service | Percent of SED clients receiving service | Median         | Mean |
| ACT             | 122                     | 102                                     | 83.6                                     | 77                      | 67                                      | 87.0                                     | 19.8           | 24.3 |
| WSPC            | 59                      | 9                                       | 15.3                                     | 71                      | 35                                      | 49.3                                     |                |      |
| CREOKS          | 19                      | 10                                      | 52.6                                     | 53                      | 23                                      | 43.4                                     |                |      |
| Red Rock West   | 40                      | 13                                      | 32.5                                     | 39                      | 16                                      | 41.0                                     |                |      |
| Edwin Fair      | 47                      | 15                                      | 31.9                                     | 62                      | 21                                      | 33.9                                     |                |      |
| Central OK      | 136                     | 48                                      | 35.3                                     | 125                     | 42                                      | 33.6                                     |                |      |
| Hope            | 76                      | 30                                      | 39.5                                     | 63                      | 15                                      | 23.8                                     |                |      |
| Grand Lake      | 101                     | 9                                       | 8.9                                      | 140                     | 30                                      | 21.4                                     |                |      |
| Jim Taliaferro  | 300                     | 9                                       | 3.0                                      | 337                     | 68                                      | 20.2                                     |                |      |
| Green Country   | 145                     | 26                                      | 17.9                                     | 217                     | 43                                      | 19.8                                     |                |      |
| Community Coun. | 42                      | 7                                       | 16.7                                     | 31                      | 6                                       | 19.4                                     |                |      |
| North Care      | 91                      | 36                                      | 39.6                                     | 123                     | 18                                      | 14.6                                     |                |      |
| Parkside        | 80                      | 19                                      | 23.8                                     | 111                     | 14                                      | 12.6                                     |                |      |
| MHSSO           | 81                      | 22                                      | 27.2                                     | 67                      | 8                                       | 11.9                                     |                |      |
| Bill Willis     | 128                     | 10                                      | 7.8                                      | 156                     | 17                                      | 10.9                                     |                |      |
| Chisholm Trail  | 47                      | 8                                       | 17.0                                     | 97                      | 9                                       | 9.3                                      |                |      |
| Red Rock        | 37                      | 5                                       | 13.5                                     | 76                      | 3                                       | 3.9                                      |                |      |
| Carl Albert     | 25                      | 0                                       | 0.0                                      | 26                      | 1                                       | 3.8                                      |                |      |
| Wheatland       | 46                      | 0                                       | 0.0                                      | 78                      | 2                                       | 2.6                                      |                |      |

Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

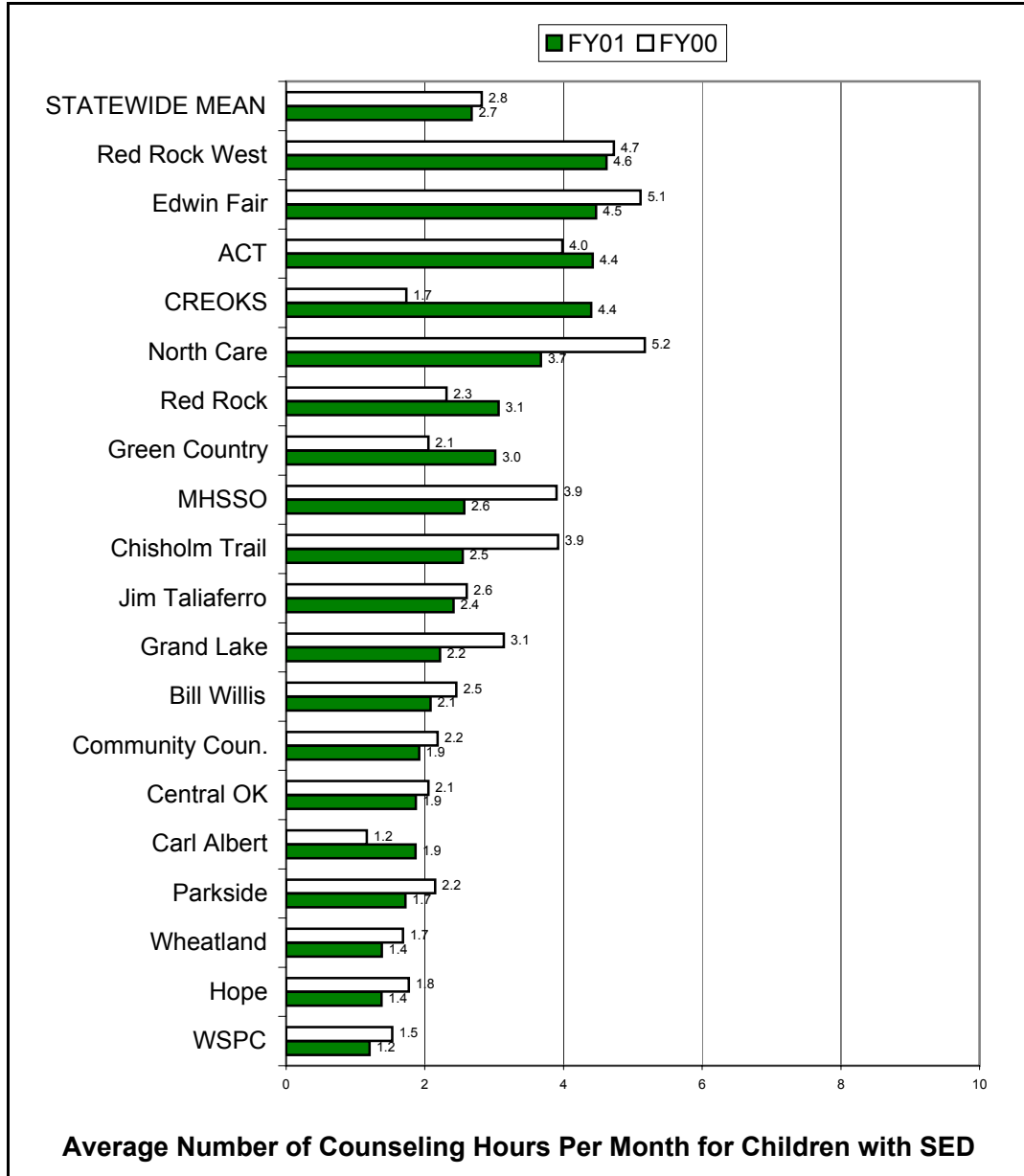
Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.



**Average Number of Counseling Hours for Children with SED**

Question: What is the average number of counseling hours per month for children with SED receiving counseling?



Answer: In FY01 the average number of counseling hours per month for children with SED varied among all CMHCs from 1.2 hours to 4.6 hours, with a statewide mean of 2.7 hours. When compared with FY00, the average number of counseling hours increased in FY01 among 5 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Counseling Hours for Children with SED

Question: What is the average number of counseling hours per month for children with SED receiving counseling?

| Agency          | FY00                 |   |                                  |   | FY01                 |   |                                  |   | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|---|----------------------|---|----------------------------------|---|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Median         | Mean |
| Red Rock West   | 666.5                | 11.8  | 55.5                             | 4.7   | 379.0                | 6.8   | 31.6                             | 4.6   | 2.4            | 2.7  |
| Edwin Fair      | 654.0                | 10.7  | 54.5                             | 5.1   | 1,000.8              | 18.7  | 83.4                             | 4.5   |                |      |
| ACT             | 255.0                | 5.8   | 23.2                             | 4.0   | 534.8                | 10.1  | 44.6                             | 4.4   |                |      |
| CREOKS          | 52.0                 | 2.5   | 4.3                              | 1.7   | 352.0                | 6.7   | 29.3                             | 4.4   |                |      |
| North Care      | 1,236.0              | 19.9  | 103.0                            | 5.2   | 996.0                | 22.6  | 83.0                             | 3.7   |                |      |
| Red Rock        | 115.5                | 5.0   | 11.6                             | 2.3   | 484.3                | 13.2  | 40.4                             | 3.1   |                |      |
| Green Country   | 279.0                | 11.3  | 23.3                             | 2.1   | 1,101.0              | 30.4  | 91.8                             | 3.0   |                |      |
| MHSSO           | 814.6                | 17.4  | 67.9                             | 3.9   | 241.5                | 7.8   | 20.1                             | 2.6   |                |      |
| Chisholm Trail  | 544.9                | 13.9  | 54.5                             | 3.9   | 629.1                | 20.6  | 52.4                             | 2.5   |                |      |
| Jim Taliaferro  | 2,170.7              | 69.5  | 180.9                            | 2.6   | 2,179.8              | 75.3  | 181.6                            | 2.4   |                |      |
| Grand Lake      | 248.0                | 6.6   | 20.7                             | 3.1   | 226.5                | 8.5   | 18.9                             | 2.2   |                |      |
| Bill Willis     | 716.3                | 24.3  | 59.7                             | 2.5   | 658.6                | 26.3  | 54.9                             | 2.1   |                |      |
| Community Coun. | 124.5                | 4.8   | 10.4                             | 2.2   | 71.0                 | 3.1   | 5.9                              | 1.9   |                |      |
| Central OK      | 931.7                | 37.8  | 77.6                             | 2.1   | 799.7                | 35.7  | 66.6                             | 1.9   |                |      |
| Carl Albert     | 68.5                 | 4.9   | 5.7                              | 1.2   | 117.5                | 5.3   | 9.8                              | 1.9   |                |      |
| Parkside        | 436.5                | 16.9  | 36.4                             | 2.2   | 334.0                | 16.2  | 27.8                             | 1.7   |                |      |
| Wheatland       | 185.1                | 9.2   | 15.4                             | 1.7   | 255.5                | 15.4  | 21.3                             | 1.4   |                |      |
| Hope            | 23.0                 | 1.4   | 2.6                              | 1.8   | 11.0                 | 1.1   | 1.6                              | 1.4   |                |      |
| WSPC            | 200.5                | 10.9  | 16.7                             | 1.5   | 204.2                | 14.2  | 17.0                             | 1.2   |                |      |

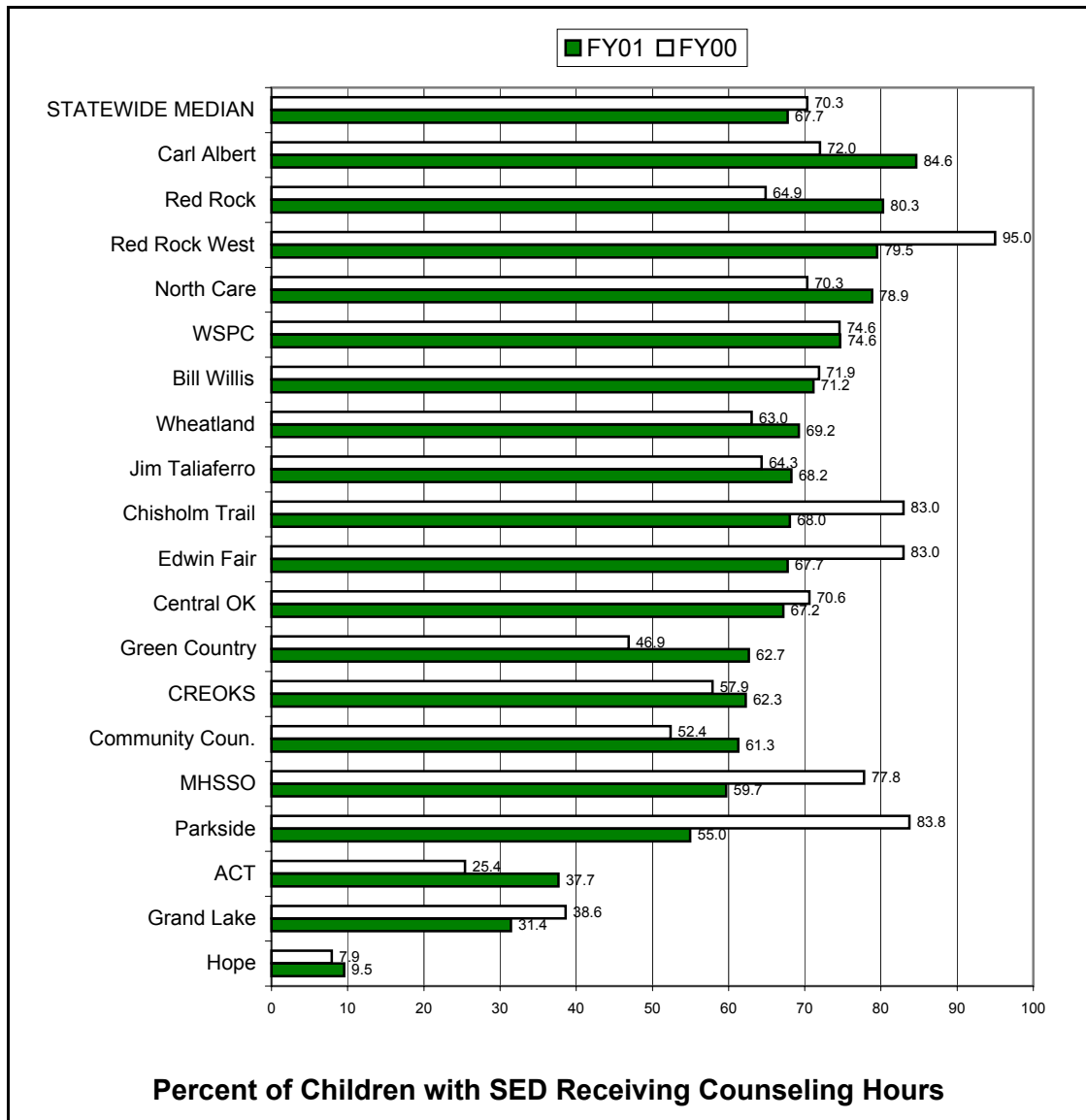
Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Percent of Children with SED Receiving Counseling Hours**

Question: What percent of children with SED are receiving counseling?



Answer: In FY01 the percent of children with SED receiving counseling hours varied among all CMHCs from 9.5% to 84.6%, with a statewide median of 67.7%. When compared with FY00, the percent increased in FY01 among 10 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Children with SED Receiving Counseling Hours

Question: What percent of children with SED are receiving counseling?

| Agency          | FY00                    |   |  | FY01                    |   |  | FY01 Statewide |      |
|-----------------|-------------------------|---|--|-------------------------|---|--|----------------|------|
|                 | Total children with SED | Number of SED clients receiving service | Percent of SED clients receiving service | Total children with SED | Number of SED clients receiving service | Percent of SED clients receiving service | Median         | Mean |
| Carl Albert     | 25                      | 18                                      | 72.0                                     | 26                      | 22                                      | 84.6                                     | 67.7           | 62.6 |
| Red Rock        | 37                      | 24                                      | 64.9                                     | 76                      | 61                                      | 80.3                                     |                |      |
| Red Rock West   | 40                      | 38                                      | 95.0                                     | 39                      | 31                                      | 79.5                                     |                |      |
| North Care      | 91                      | 64                                      | 70.3                                     | 123                     | 97                                      | 78.9                                     |                |      |
| WSPC            | 59                      | 44                                      | 74.6                                     | 71                      | 53                                      | 74.6                                     |                |      |
| Bill Willis     | 128                     | 92                                      | 71.9                                     | 156                     | 111                                     | 71.2                                     |                |      |
| Wheatland       | 46                      | 29                                      | 63.0                                     | 78                      | 54                                      | 69.2                                     |                |      |
| Jim Taliaferro  | 300                     | 193                                     | 64.3                                     | 337                     | 230                                     | 68.2                                     |                |      |
| Chisholm Trail  | 47                      | 39                                      | 83.0                                     | 97                      | 66                                      | 68.0                                     |                |      |
| Edwin Fair      | 47                      | 39                                      | 83.0                                     | 62                      | 42                                      | 67.7                                     |                |      |
| Central OK      | 136                     | 96                                      | 70.6                                     | 125                     | 84                                      | 67.2                                     |                |      |
| Green Country   | 145                     | 68                                      | 46.9                                     | 217                     | 136                                     | 62.7                                     |                |      |
| CREOKS          | 19                      | 11                                      | 57.9                                     | 53                      | 33                                      | 62.3                                     |                |      |
| Community Coun. | 42                      | 22                                      | 52.4                                     | 31                      | 19                                      | 61.3                                     |                |      |
| MHSSO           | 81                      | 63                                      | 77.8                                     | 67                      | 40                                      | 59.7                                     |                |      |
| Parkside        | 80                      | 67                                      | 83.8                                     | 111                     | 61                                      | 55.0                                     |                |      |
| ACT             | 122                     | 31                                      | 25.4                                     | 77                      | 29                                      | 37.7                                     |                |      |
| Grand Lake      | 101                     | 39                                      | 38.6                                     | 140                     | 44                                      | 31.4                                     |                |      |
| Hope            | 76                      | 6                                       | 7.9                                      | 63                      | 6                                       | 9.5                                      |                |      |

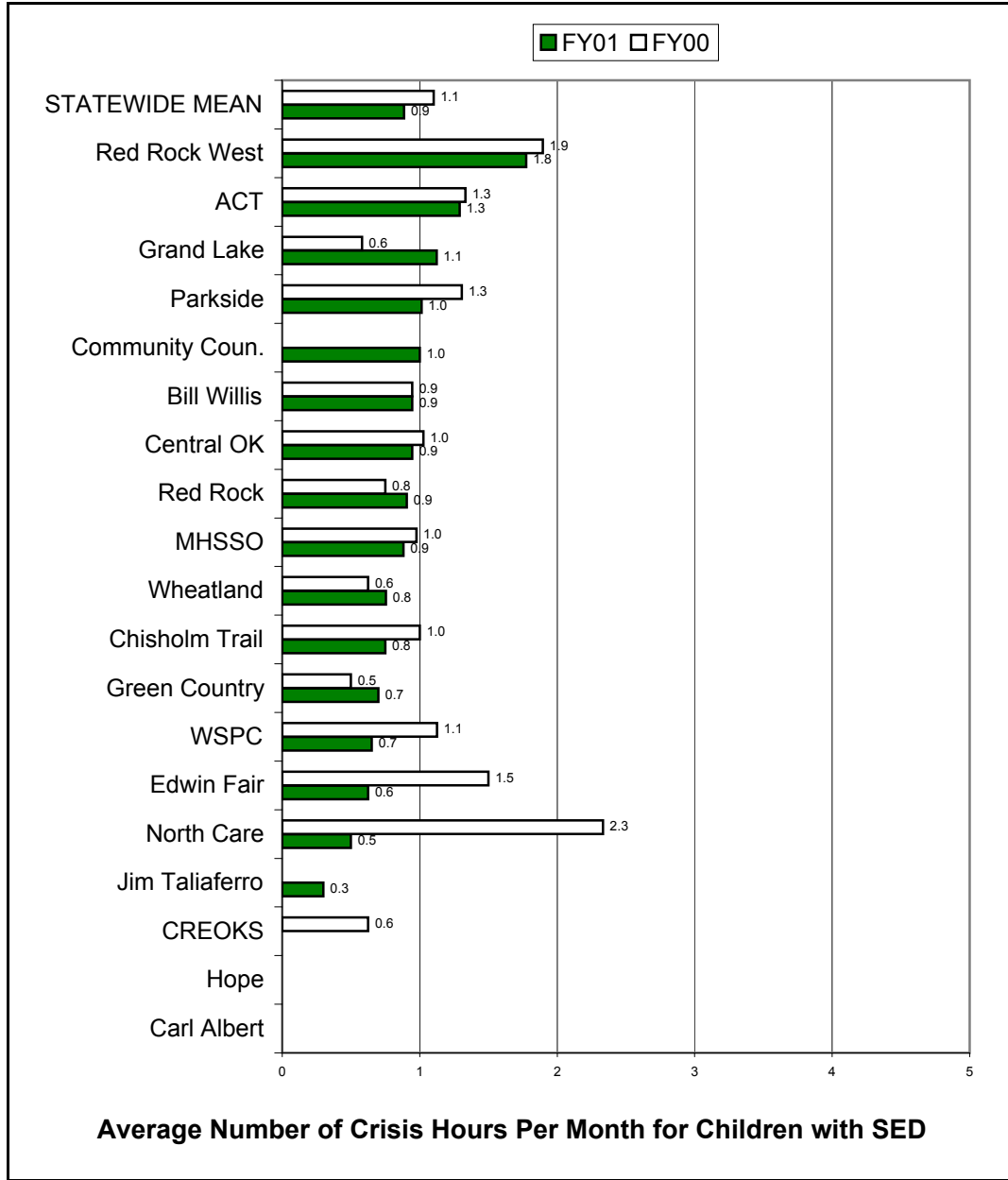
Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Average Number of Crisis Hours for Children with SED**

Question: What is the average number of crisis hours per month for children with SED receiving hourly crisis services?



Answer: In FY01 the average number of crisis hours per month for children with SED varied among all CMHCs from 0.3 hours to 1.8 hours, with a statewide mean of 0.9 hours. Of the 15 CMHCs that offered this service in FY00, the average number of crisis hours increased in FY01 among four agencies

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Crisis Hours for Children with SED

Question: What is the average number of crisis hours per month for children with SED receiving hourly crisis services?

| Agency          | FY00                 |   |                                  |   | FY01                 |   |                                  |   | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|---|----------------------|---|----------------------------------|---|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Median         | Mean |
| Red Rock West   | 22.8                 | 1.7   | 3.3                              | 1.9   | 17.8                 | 1.4   | 2.5                              | 1.8   | 0.9            | 0.9  |
| ACT             | 4.0                  | 1.5   | 2.0                              | 1.3   | 7.8                  | 1.0   | 1.3                              | 1.3   |                |      |
| Grand Lake      | 15.1                 | 2.6   | 1.5                              | 0.6   | 39.3                 | 2.9   | 3.3                              | 1.1   |                |      |
| Parkside        | 11.8                 | 1.5   | 2.0                              | 1.3   | 18.3                 | 2.0   | 2.0                              | 1.0   |                |      |
| Community Coun. | 0.0                  | 0.0   | 0.0                              | 0.0   | 1.0                  | 1.0   | 1.0                              | 1.0   |                |      |
| Bill Willis     | 8.5                  | 1.8   | 1.7                              | 0.9   | 13.3                 | 2.0   | 1.9                              | 0.9   |                |      |
| Central OK      | 6.2                  | 1.5   | 1.5                              | 1.0   | 14.2                 | 3.0   | 2.8                              | 0.9   |                |      |
| Red Rock        | 3.0                  | 1.0   | 0.8                              | 0.8   | 7.3                  | 1.3   | 1.2                              | 0.9   |                |      |
| MHSSO           | 10.8                 | 1.6   | 1.5                              | 1.0   | 10.6                 | 1.2   | 1.1                              | 0.9   |                |      |
| Wheatland       | 1.3                  | 1.0   | 0.6                              | 0.6   | 12.1                 | 2.3   | 1.7                              | 0.8   |                |      |
| Chisholm Trail  | 2.0                  | 1.0   | 1.0                              | 1.0   | 3.0                  | 2.0   | 1.5                              | 0.8   |                |      |
| Green Country   | 0.5                  | 1.0   | 0.5                              | 0.5   | 3.5                  | 5.0   | 3.5                              | 0.7   |                |      |
| WSPC            | 11.3                 | 1.4   | 1.6                              | 1.1   | 3.3                  | 1.0   | 0.7                              | 0.7   |                |      |
| Edwin Fair      | 1.5                  | 1.0   | 1.5                              | 1.5   | 1.3                  | 1.0   | 0.6                              | 0.6   |                |      |
| North Care      | 7.0                  | 1.0   | 2.3                              | 2.3   | 1.5                  | 1.5   | 0.8                              | 0.5   |                |      |
| Jim Taliaferro  | 0.0                  | 0.0   | 0.0                              | 0.0   | 1.5                  | 1.3   | 0.4                              | 0.3   |                |      |
| CREOKS          | 1.3                  | 1.0   | 0.6                              | 0.6   | 0.0                  | 0.0   | 0.0                              | 0.0   |                |      |
| Hope            | 0.0                  | 0.0   | 0.0                              | 0.0   | 0.0                  | 0.0   | 0.0                              | 0.0   |                |      |
| Carl Albert     | 0.0                  | 0.0   | 0.0                              | 0.0   | 0.0                  | 0.0   | 0.0                              | 0.0   |                |      |

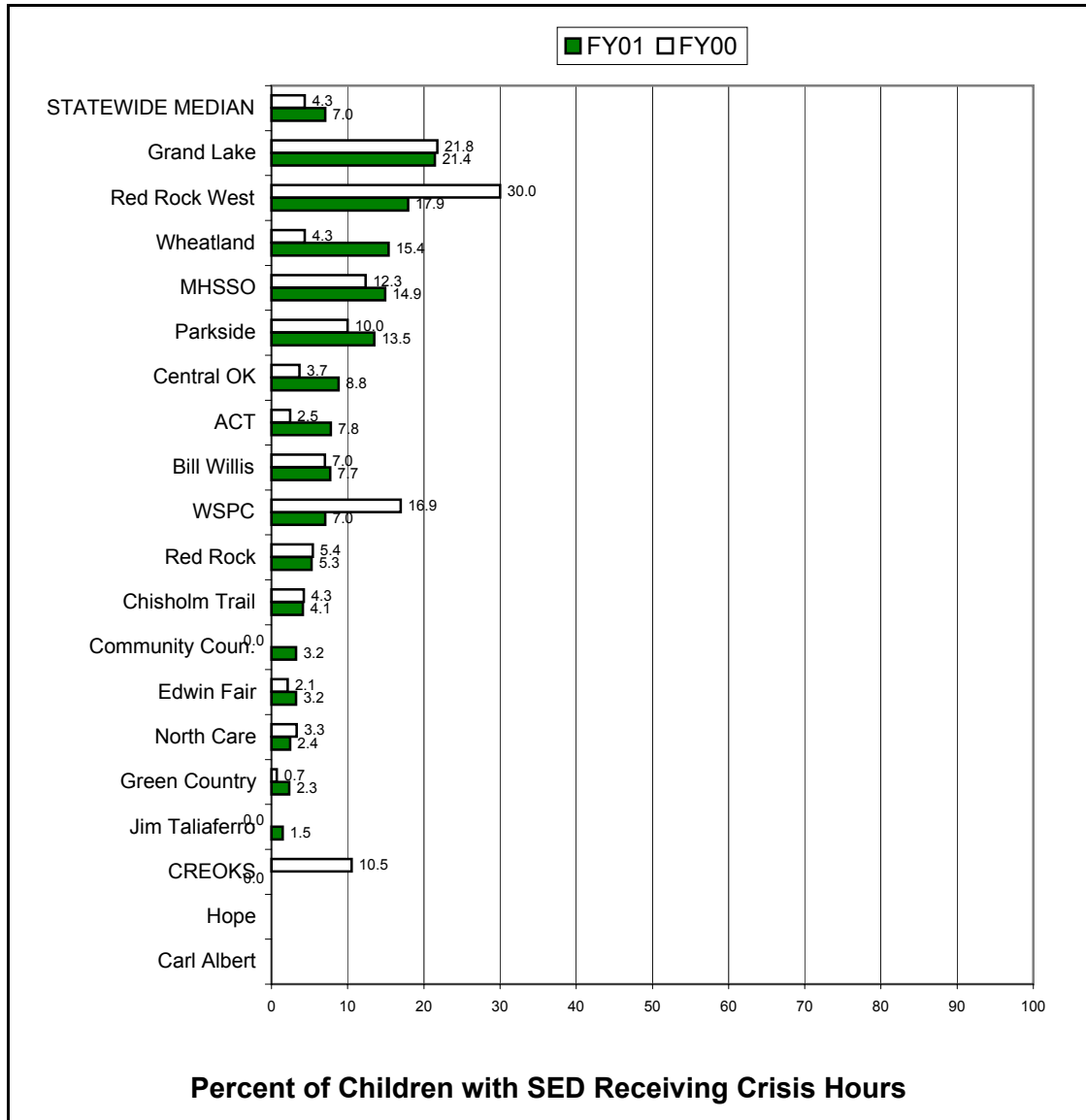
Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Percent of Children with SED Receiving Crisis Hours**

Question: What percent of children with SED are receiving crisis hours?



Answer: In FY01 the percent of children with SED receiving crisis hours varied among all CMHCs from 1.5% to 21.4%, with a statewide median of 7.0%. Of the 15 CMHCs that offered this service in FY00, the percent receiving crisis hours increased in FY01 among eight agencies .

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Children with SED Receiving Crisis Hours

Question: What percent of children with SED are receiving crisis hours?

| Agency          | FY00                    |   |  | FY01                    |   |  | FY01 Statewide |      |
|-----------------|-------------------------|---|--|-------------------------|---|--|----------------|------|
|                 | Total children with SED | Number of SED clients receiving service | Percent of SED clients receiving service | Total children with SED | Number of SED clients receiving service | Percent of SED clients receiving service | Median         | Mean |
| Grand Lake      | 101                     | 22                                      | 21.8                                     | 140                     | 30                                      | 21.4                                     | 7.0            | 8.0  |
| Red Rock West   | 40                      | 12                                      | 30.0                                     | 39                      | 7                                       | 17.9                                     |                |      |
| Wheatland       | 46                      | 2                                       | 4.3                                      | 78                      | 12                                      | 15.4                                     |                |      |
| MHSSO           | 81                      | 10                                      | 12.3                                     | 67                      | 10                                      | 14.9                                     |                |      |
| Parkside        | 80                      | 8                                       | 10.0                                     | 111                     | 15                                      | 13.5                                     |                |      |
| Central OK      | 136                     | 5                                       | 3.7                                      | 125                     | 11                                      | 8.8                                      |                |      |
| ACT             | 122                     | 3                                       | 2.5                                      | 77                      | 6                                       | 7.8                                      |                |      |
| Bill Willis     | 128                     | 9                                       | 7.0                                      | 156                     | 12                                      | 7.7                                      |                |      |
| WSPC            | 59                      | 10                                      | 16.9                                     | 71                      | 5                                       | 7.0                                      |                |      |
| Red Rock        | 37                      | 2                                       | 5.4                                      | 76                      | 4                                       | 5.3                                      |                |      |
| Chisholm Trail  | 47                      | 2                                       | 4.3                                      | 97                      | 4                                       | 4.1                                      |                |      |
| Community Coun. | 42                      | 0                                       | 0.0                                      | 31                      | 1                                       | 3.2                                      |                |      |
| Edwin Fair      | 47                      | 1                                       | 2.1                                      | 62                      | 2                                       | 3.2                                      |                |      |
| North Care      | 91                      | 3                                       | 3.3                                      | 123                     | 3                                       | 2.4                                      |                |      |
| Green Country   | 145                     | 1                                       | 0.7                                      | 217                     | 5                                       | 2.3                                      |                |      |
| Jim Taliaferro  | 300                     | 0                                       | 0.0                                      | 337                     | 5                                       | 1.5                                      |                |      |
| CREOKS          | 19                      | 2                                       | 10.5                                     | 53                      | 0                                       | 0.0                                      |                |      |
| Hope            | 76                      | 0                                       | 0.0                                      | 63                      | 0                                       | 0.0                                      |                |      |
| Carl Albert     | 25                      | 0                                       | 0.0                                      | 26                      | 0                                       | 0.0                                      |                |      |

Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

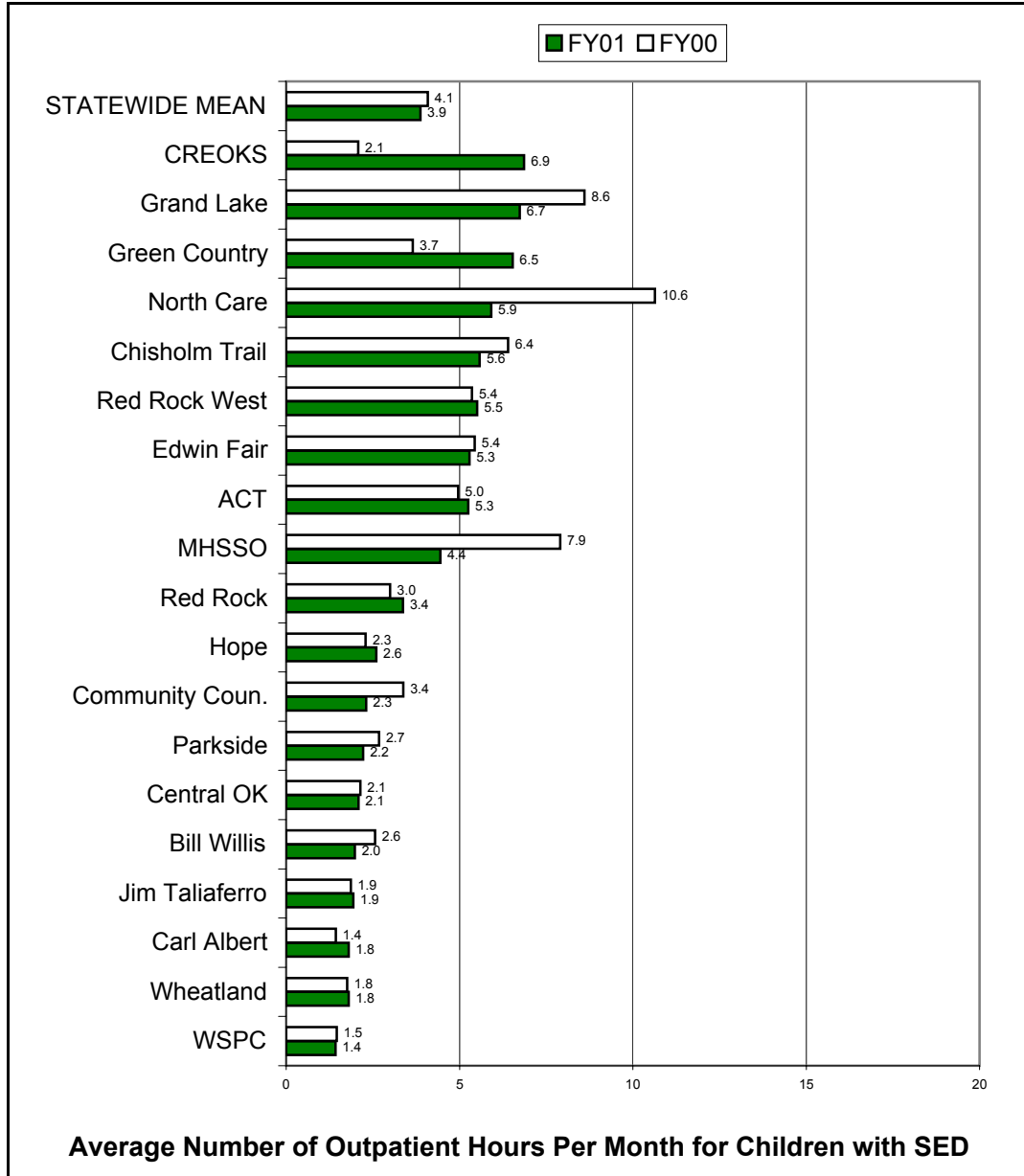
Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.



**Average Number of Outpatient Hours for Children with SED**

Question: What is the average number of outpatient hours per month for children with SED receiving outpatient services?



Answer: In FY01 the average number of outpatient hours per month for children with SED varied among all CMHCs from 1.4 to 6.9 hours, with a statewide mean of 3.9 hours. When compared with FY00, the average number of outpatient hours increased in FY01 among 7 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Outpatient Hours for Children with SED

Question: What is the average number of outpatient hours per month for children with SED receiving outpatient services?

| Agency          | FY00                 |   |                                  |   | FY01                 |   |                                  |   | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|---|----------------------|---|----------------------------------|---|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Median         | Mean |
| CREOKS          | 116.5                | 4.7   | 9.7                              | 2.1   | 899.3                | 10.9  | 74.9                             | 6.9   | 3.4            | 3.9  |
| Grand Lake      | 1,849.3              | 17.9  | 154.1                            | 8.6   | 2,480.2              | 30.7  | 206.7                            | 6.7   |                |      |
| Green Country   | 1,165.4              | 26.6  | 97.1                             | 3.7   | 4,118.8              | 52.5  | 343.2                            | 6.5   |                |      |
| North Care      | 3,394.3              | 26.6  | 282.9                            | 10.6  | 2,047.8              | 28.8  | 170.7                            | 5.9   |                |      |
| Chisholm Trail  | 1,068.9              | 15.2  | 97.2                             | 6.4   | 1,818.9              | 27.2  | 151.6                            | 5.6   |                |      |
| Red Rock West   | 889.3                | 13.8  | 74.1                             | 5.4   | 556.2                | 8.4   | 46.3                             | 5.5   |                |      |
| Edwin Fair      | 772.3                | 11.8  | 64.4                             | 5.4   | 1,432.5              | 22.6  | 119.4                            | 5.3   |                |      |
| ACT             | 2,240.1              | 37.7  | 186.7                            | 5.0   | 1,817.9              | 28.8  | 151.5                            | 5.3   |                |      |
| MHSSO           | 2,006.7              | 21.2  | 167.2                            | 7.9   | 768.7                | 14.4  | 64.1                             | 4.4   |                |      |
| Red Rock        | 407.8                | 12.4  | 37.1                             | 3.0   | 642.9                | 15.9  | 53.6                             | 3.4   |                |      |
| Hope            | 412.6                | 15.0  | 34.4                             | 2.3   | 260.3                | 8.3   | 21.7                             | 2.6   |                |      |
| Community Coun. | 314.0                | 7.8   | 26.2                             | 3.4   | 161.7                | 5.8   | 13.5                             | 2.3   |                |      |
| Parkside        | 682.7                | 21.3  | 56.9                             | 2.7   | 689.1                | 25.9  | 57.4                             | 2.2   |                |      |
| Central OK      | 1,615.9              | 62.9  | 134.7                            | 2.1   | 1,458.5              | 58.3  | 121.5                            | 2.1   |                |      |
| Bill Willis     | 1,159.6              | 37.7  | 96.6                             | 2.6   | 1,091.6              | 45.9  | 91.0                             | 2.0   |                |      |
| Jim Taliaferro  | 2,489.5              | 111.4   | 207.5                            | 1.9   | 2,605.4              | 112.1   | 217.1                            | 1.9   |                |      |
| Carl Albert     | 160.8                | 9.3   | 13.4                             | 1.4   | 202.4                | 9.3   | 16.9                             | 1.8   |                |      |
| Wheatland       | 250.1                | 11.8  | 20.8                             | 1.8   | 576.8                | 26.7  | 48.1                             | 1.8   |                |      |
| WSPC            | 302.7                | 17.3  | 25.2                             | 1.5   | 467.8                | 27.4  | 39.0                             | 1.4   |                |      |

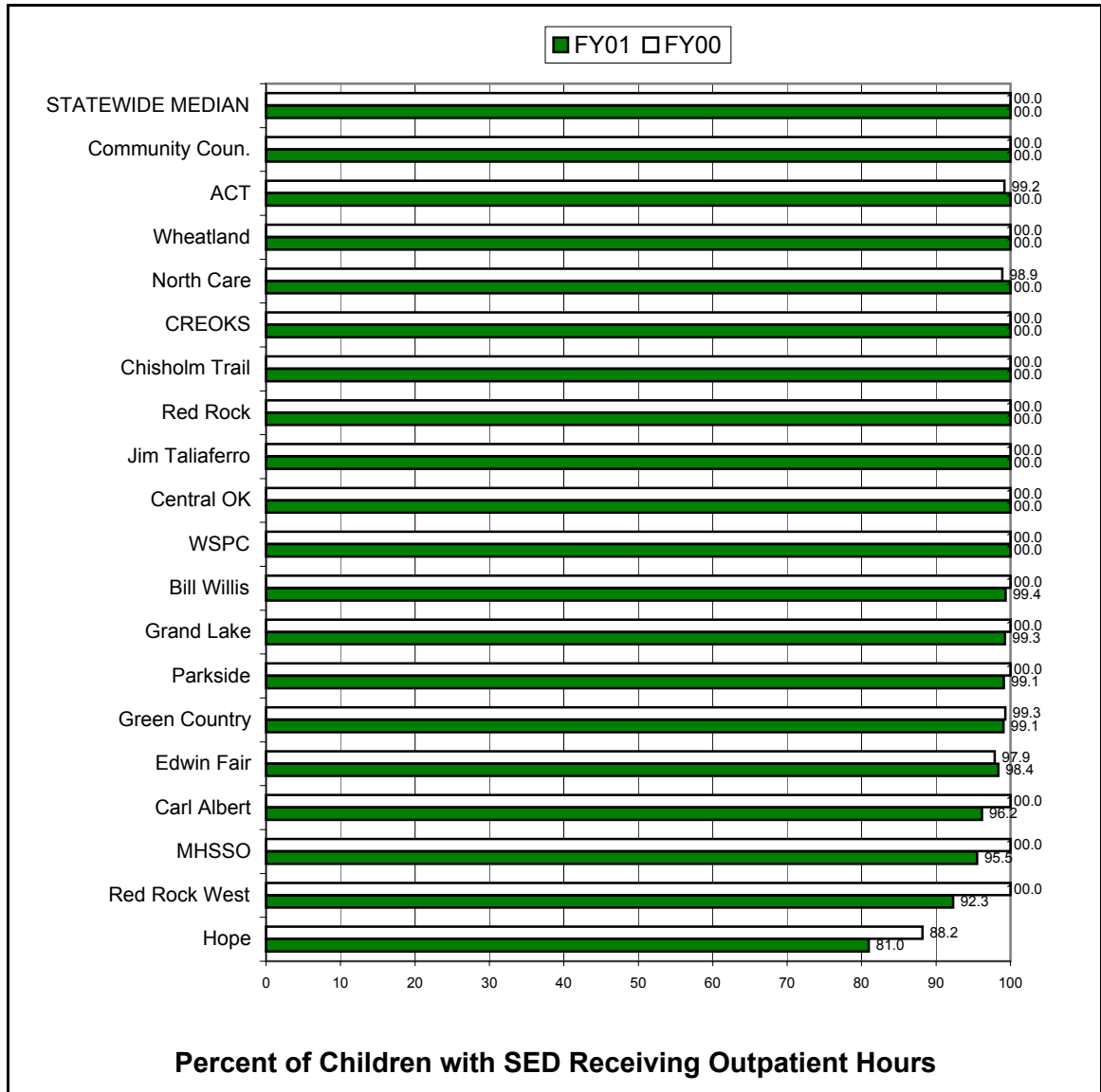
Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Percent of Children with SED Receiving Outpatient Hours**

Question: What percent of children with SED are receiving outpatient hours?



Answer: In FY01 the percent of children with SED receiving outpatient hours varied among all CMHCs from 81.0% to 100.0%, with a statewide median of 100.0%. When compared with FY01, the percent receiving outpatient hours increased in FY01 among 3 of the 19 CMHCs.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Children with SED Receiving Outpatient Hours

Question: What percent of children with SED are receiving outpatient hours?

| Agency          | FY00                    |   |  | FY01                    |   |  | FY01 Statewide |      |
|-----------------|-------------------------|---|--|-------------------------|---|--|----------------|------|
|                 | Total children with SED | Number of SED clients receiving service | Percent of SED clients receiving service | Total children with SED | Number of SED clients receiving service | Percent of SED clients receiving service | Median         | Mean |
| Community Coun. | 42                      | 42                                      | 100.0                                    | 31                      | 31                                      | 100.0                                    | 100.0          | 97.9 |
| ACT             | 122                     | 121                                     | 99.2                                     | 77                      | 77                                      | 100.0                                    |                |      |
| Wheatland       | 46                      | 46                                      | 100.0                                    | 78                      | 78                                      | 100.0                                    |                |      |
| North Care      | 91                      | 90                                      | 98.9                                     | 123                     | 123                                     | 100.0                                    |                |      |
| CREOKS          | 19                      | 19                                      | 100.0                                    | 53                      | 53                                      | 100.0                                    |                |      |
| Chisholm Trail  | 47                      | 47                                      | 100.0                                    | 97                      | 97                                      | 100.0                                    |                |      |
| Red Rock        | 37                      | 37                                      | 100.0                                    | 76                      | 76                                      | 100.0                                    |                |      |
| Jim Taliaferro  | 300                     | 300                                     | 100.0                                    | 337                     | 337                                     | 100.0                                    |                |      |
| Central OK      | 136                     | 136                                     | 100.0                                    | 125                     | 125                                     | 100.0                                    |                |      |
| WSPC            | 59                      | 59                                      | 100.0                                    | 71                      | 71                                      | 100.0                                    |                |      |
| Bill Willis     | 128                     | 128                                     | 100.0                                    | 156                     | 155                                     | 99.4                                     |                |      |
| Grand Lake      | 101                     | 101                                     | 100.0                                    | 140                     | 139                                     | 99.3                                     |                |      |
| Parkside        | 80                      | 80                                      | 100.0                                    | 111                     | 110                                     | 99.1                                     |                |      |
| Green Country   | 145                     | 144                                     | 99.3                                     | 217                     | 215                                     | 99.1                                     |                |      |
| Edwin Fair      | 47                      | 46                                      | 97.9                                     | 62                      | 61                                      | 98.4                                     |                |      |
| Carl Albert     | 25                      | 25                                      | 100.0                                    | 26                      | 25                                      | 96.2                                     |                |      |
| MHSSO           | 81                      | 81                                      | 100.0                                    | 67                      | 64                                      | 95.5                                     |                |      |
| Red Rock West   | 40                      | 40                                      | 100.0                                    | 39                      | 36                                      | 92.3                                     |                |      |
| Hope            | 76                      | 67                                      | 88.2                                     | 63                      | 51                                      | 81.0                                     |                |      |

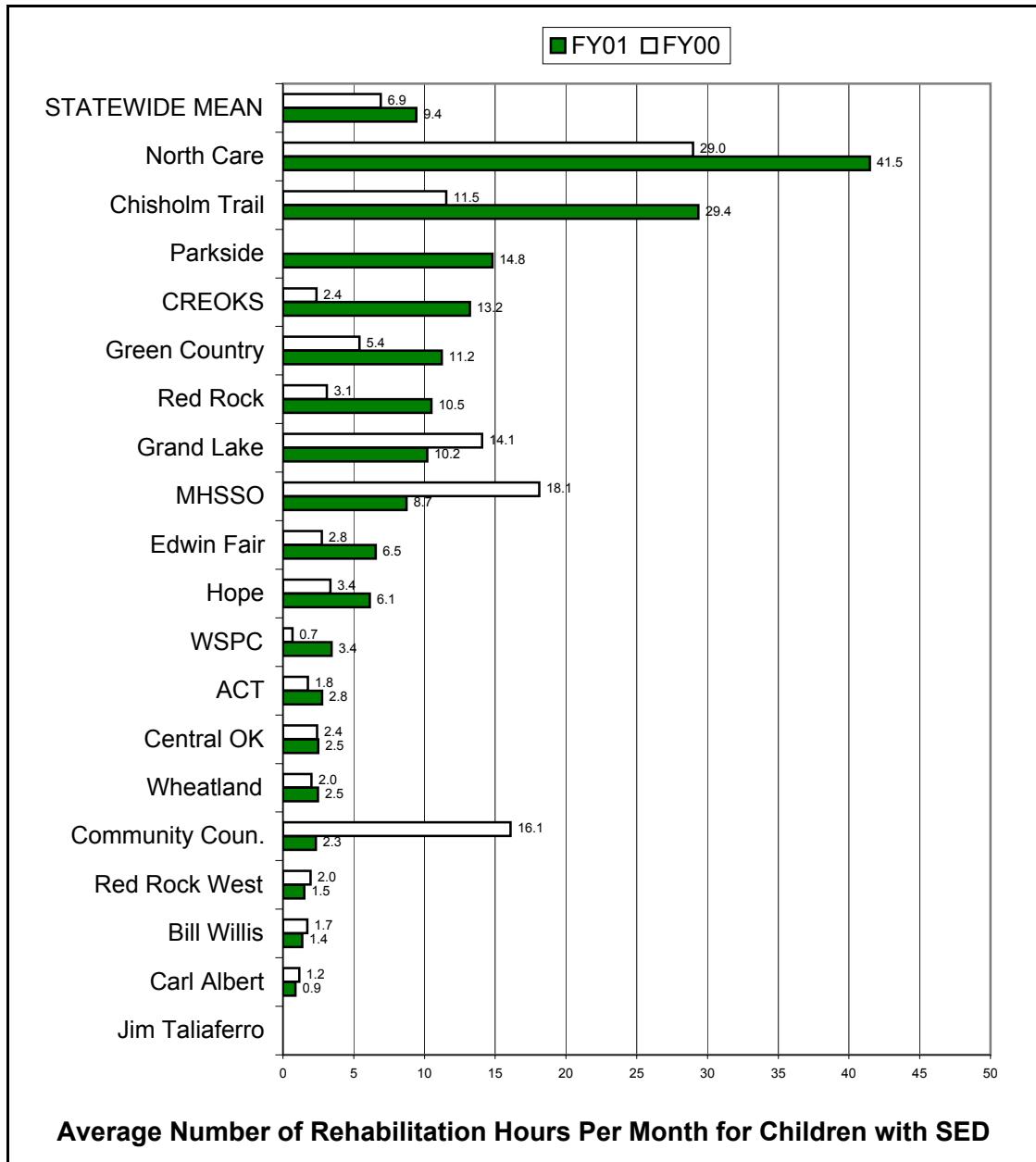
Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Average Number of Rehabilitation Hours for Children with SED**

Question: What is the average number of rehabilitation hours per month for children with SED receiving rehabilitation services?



Answer: In FY01 the average number of rehabilitation hours per month for children with SED varied among all CMHCs from 0.9 to 41.5 hours, with a statewide mean of 9.4 hours. Of the 17 CMHCs that offered this service in FY00, average number of rehabilitation hours increased in FY01 at 11 agencies.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Average Number of Rehabilitation Hours for Children with SED

Question: What is the average number of rehabilitation hours per month for children with SED receiving rehabilitation services?

| Agency          | FY00                 |   |                                  |   | FY01                 |   |                                  |   | FY01 Statewide |      |
|-----------------|----------------------|---|----------------------------------|---|----------------------|---|----------------------------------|---|----------------|------|
|                 | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Total hours provided | Average number of clients receiving service per month | Average hours provided per month | Average number of clients receiving service per month | Median         | Mean |
| North Care      | 1,825.0              | 5.7   | 165.9                            | 29.0  | 788.0                | 3.8   | 157.6                            | 41.5  | 6.3            | 9.4  |
| Chisholm Trail  | 438.8                | 3.5   | 39.9                             | 11.5  | 1,056.8              | 18.0  | 528.4                            | 29.4  |                |      |
| Parkside        | 0.0                  | 0.0   | 0.0                              | 0.0   | 74.0                 | 1.3   | 18.5                             | 14.8  |                |      |
| CREOKS          | 42.5                 | 2.6   | 6.1                              | 2.4   | 449.5                | 2.8   | 37.5                             | 13.2  |                |      |
| Green Country   | 793.0                | 12.3  | 66.1                             | 5.4   | 2,817.0              | 20.9  | 234.8                            | 11.2  |                |      |
| Red Rock        | 208.0                | 11.2  | 34.7                             | 3.1   | 63.0                 | 1.2   | 12.6                             | 10.5  |                |      |
| Grand Lake      | 1,506.1              | 8.9   | 125.5                            | 14.1  | 2,060.5              | 16.8  | 171.7                            | 10.2  |                |      |
| MHSSO           | 1,086.5              | 5.0   | 90.5                             | 18.1  | 454.5                | 4.3   | 37.9                             | 8.7   |                |      |
| Edwin Fair      | 22.0                 | 1.1   | 3.1                              | 2.8   | 288.0                | 4.9   | 32.0                             | 6.5   |                |      |
| Hope            | 144.5                | 3.6   | 12.0                             | 3.4   | 171.8                | 2.3   | 14.3                             | 6.1   |                |      |
| WSPC            | 14.0                 | 2.1   | 1.4                              | 0.7   | 144.0                | 3.5   | 12.0                             | 3.4   |                |      |
| ACT             | 3.5                  | 1.0   | 1.8                              | 1.8   | 72.0                 | 3.3   | 9.0                              | 2.8   |                |      |
| Central OK      | 139.5                | 9.7   | 23.3                             | 2.4   | 157.5                | 9.0   | 22.5                             | 2.5   |                |      |
| Wheatland       | 6.0                  | 1.0   | 2.0                              | 2.0   | 213.3                | 8.6   | 21.3                             | 2.5   |                |      |
| Community Coun. | 96.5                 | 1.2   | 19.3                             | 16.1  | 7.0                  | 1.0   | 2.3                              | 2.3   |                |      |
| Red Rock West   | 19.5                 | 1.4   | 2.8                              | 2.0   | 3.0                  | 1.0   | 1.5                              | 1.5   |                |      |
| Bill Willis     | 240.0                | 11.7  | 20.0                             | 1.7   | 149.0                | 9.1   | 12.4                             | 1.4   |                |      |
| Carl Albert     | 45.0                 | 3.3   | 3.8                              | 1.2   | 18.5                 | 1.9   | 1.7                              | 0.9   |                |      |
| Jim Taliaferro  | 0.0                  | 0.0   | 0.0                              | 0.0   | 0.0                  | 0.0   | 0.0                              | 0.0   |                |      |

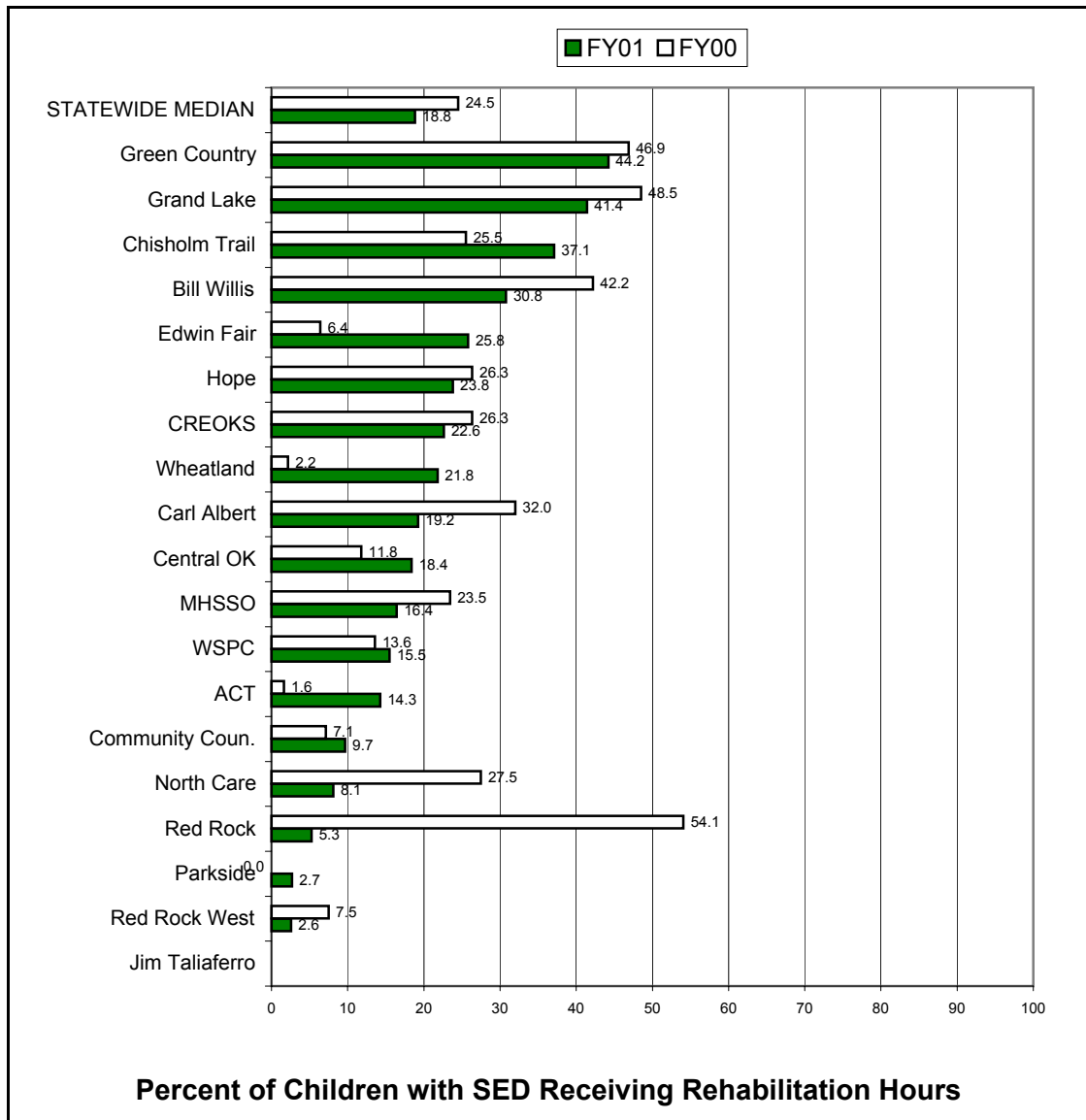
Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.

**Percent of Children with SED Receiving Rehabilitation Hours**

Question: What percent of children with SED are receiving rehabilitation hours?



Answer: In FY01 the percent of children with SED receiving rehabilitation hours varied among all CMHCs from 2.6% to 44.2%, with a statewide median of 18.8%. Of the 17 CMHCs that offered this service in FY00, the percent increased in FY01 among 7 agencies.

Refer to the Service Codes (Appendix C) for array of services included in this measure. Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B) for details. Agencies showing no services either did not provide or contract for the service.

## Percent of Children with SED Receiving Rehabilitation Hours

Question: What percent of children with SED are receiving rehabilitation hours?

| Agency          | FY00                       |  |   | FY01                       |  |   | FY01 Statewide |      |
|-----------------|----------------------------|--|---|----------------------------|--|---|----------------|------|
|                 | Total children<br>with SED | Number of<br>SED clients<br>receiving<br>service | Percent of<br>SED clients<br>receiving<br>service | Total children<br>with SED | Number of<br>SED clients<br>receiving<br>service | Percent of<br>SED clients<br>receiving<br>service | Median         | Mean |
| Green Country   | 145                        | 68   | 46.9  | 217                        | 96   | 44.2  | 18.8           | 20.0 |
| Grand Lake      | 101                        | 49   | 48.5  | 140                        | 58   | 41.4  |                |      |
| Chisholm Trail  | 47                         | 12   | 25.5  | 97                         | 36   | 37.1  |                |      |
| Bill Willis     | 128                        | 54   | 42.2  | 156                        | 48   | 30.8  |                |      |
| Edwin Fair      | 47                         | 3  | 6.4   | 62                         | 16   | 25.8  |                |      |
| Hope            | 76                         | 20   | 26.3  | 63                         | 15   | 23.8  |                |      |
| CREOKS          | 19                         | 5  | 26.3  | 53                         | 12   | 22.6  |                |      |
| Wheatland       | 46                         | 1  | 2.2   | 78                         | 17   | 21.8  |                |      |
| Carl Albert     | 25                         | 8  | 32.0  | 26                         | 5  | 19.2  |                |      |
| Central OK      | 136                        | 16   | 11.8  | 125                        | 23   | 18.4  |                |      |
| MHSSO           | 81                         | 19   | 23.5  | 67                         | 11   | 16.4  |                |      |
| WSPC            | 59                         | 8  | 13.6  | 71                         | 11   | 15.5  |                |      |
| ACT             | 122                        | 2  | 1.6   | 77                         | 11   | 14.3  |                |      |
| Community Coun. | 42                         | 3  | 7.1   | 31                         | 3  | 9.7   |                |      |
| North Care      | 91                         | 25   | 27.5  | 123                        | 10   | 8.1   |                |      |
| Red Rock        | 37                         | 20   | 54.1  | 76                         | 4  | 5.3   |                |      |
| Parkside        | 80                         | 0  | 0.0   | 111                        | 3  | 2.7   |                |      |
| Red Rock West   | 40                         | 3  | 7.5   | 39                         | 1  | 2.6   |                |      |
| Jim Taliaferro  | 300                        | 0  | 0.0   | 337                        | 0  | 0.0   |                |      |

Refer to Definition pages for criteria meeting Serious Emotional Disturbance (SED) status.

Services were selected based on funding source and service focus. Please refer to Data Selection Criteria (Appendix B), for details.

See Appendix C for a list of service codes included in this indicator.



## Appendix A: Definitions

# Definitions

**Admitted Clients Served** – Clients who have been formally admitted to the facility and received a service during the fiscal year. Performance indicators only include admitted clients served.

**Age** – A client's age is calculated on December 31<sup>st</sup> of the fiscal year.

**Average or Mean** – The arithmetic mean, the sum of a set of values divided by the number of values in the set.

**Community-Based Services** – These services have four major categories: 1) inpatient services, 2) crisis services, 3) outpatient services, and 4) day services, which are provided in the community rather than a hospital.

**Consumer Survey** - The purpose of the DMHSAS Consumer Survey is to measure the extent to which the mission of the Department is being carried out from the viewpoint of the people being served. Four domains are measured: satisfaction, outcome, appropriateness of care, and access.

## **Satisfaction Items**

- I liked the services I received
- Given a choice, I would return
- I would refer a friend or family member

## **Outcome Items**

- I am better able to handle my daily problems
- I am better able to handle my life
- I am better able to handle crises
- I get along better with my family
- I do better in social settings
- I do better in school/work
- My symptoms are less bothersome

## **Quality of Care Items**

- Confidentiality was respected
- Staff seemed to respect me as a person
- Staff seemed to believe I could grow, change and recover
- Staff helped me get the information I needed to take charge
- Staff told me about side effects of treatment
- I was actively involved in decisions about my treatment
- I felt free to complain if there was a problem

### **Access Items**

- The location was convenient for me
- I was seen as often as I felt was needed
- My calls were returned within 24 hours
- Services were available at times that were good for me
- I got all the services I thought I needed

**Crisis Services** – There are two types of crisis services, hourly and community-based structured emergency care. Hourly services include crisis intervention (face-to-face and telephone), mobile crisis service, crisis intervention counseling (face-to-face and telephone). Community-based structured emergency care includes stabilization services provided in a protected environment, separate from an inpatient unit, reported in days rather than hours.

**Fiscal Year** – The state fiscal year runs from July 1 through June 30. All indicators are based on a fiscal year.

**Independent Housing** – *Independent* housing is defined as a "private residence" or "supported housing." *Dependent* housing is defined as "on the streets," "residential care home," "institutional setting," "nursing home," or "community shelter." Improvement is measured as the number of people who live in dependent housing at Time 1 who have moved to independent housing at Time 2.

**Inpatient Re-admissions** – Inpatient re-admissions include both community-based and state hospital inpatient re-admissions.

**Inpatient Services** – Inpatient services can be provided at a state hospital or in a community-based setting, i.e., a CMHC inpatient unit or local hospital contracting for care.

**Integrated Client Information System (ICIS)** – DMHSAS's statewide centralized reporting system, which collects information on clients, services, and providers funded in whole or part by DMHSAS.

**Involuntary Admission** – Involuntary admissions include both civil and criminal involuntary legal status. *Civil* involuntary legal status consist of: court commitment, order of detention, transfer – other legal entities, court ordered juveniles, emergency detention, continued court detention, twenty-eight day court commitment, and protective custody. *Criminal* involuntary legal status consist of: not guilty of by reason of insanity, court order for observation and evaluation, court referred (DUI) clients, criminal hold and court commit with hold. Refer to legal status definitions for more details.

### **Legal Status -**

**01 VOLUNTARY ADMISSION:** Individual who applies for Admission to the agency and is accepted as a patient. (Mental Health Law Title 43A, Section 5-304.)

**02 COURT VOLUNTARY:** The court orders the agency to accept the individual as a voluntary patient. (Mental Health Law Title 43A, Section 5-308)

**03 COURT COMMITMENT:** A court order under the Mental Health Code requires the individual to receive services involuntarily from the agency. (Mental Health Law Title 43A, Sections 5-212, 5-401, 5-402, 5-405, 9-102)

**05 NOT GUILTY BY REASON OF INSANITY (NGRI):** An individual who is acquitted of a criminal act on the ground that he/she was insane at the time of the act. Individual may then be court committed to the agency under the Mental Health Code. Court must be notified 20 days prior to proposed discharge. In some facilities this is categorized as a District Court commitment. (Criminal Statutes Titles 22, 1161)

**06 ORDER OF DETENTION:** Court orders an individual to be detained in a detention facility for no longer than 72 hours, excluding weekends and holidays, pending court hearing. (Mental Health Law Title 43A, Section 5-401.B)

**07 JUVENILE COURT ORDER:** Requires a minor to be detained in a specified location for examination and/or treatment. (Juvenile Statutes Title 10, Section 1120)

This legal status can include juveniles who are Adjudicated Deprived, Delinquent, In Need of Supervision, or In Need of Mental Health Treatment in accordance with 43A O.S., Section 5-501 et. seq.

**08 TRANSFER - OTHER LEGAL ENTITIES:** To receive individuals who are committed to other legal entities for care and treatment.

**09 COURT ORDER FOR OBSERVATION AND EVALUATION:** The court requires the agency to examine the individual in a specified period of time to determine if the individual is competent to stand trial.

**10 COURT ORDERED JUVENILES (INT); DHS CUSTODY:** Juvenile found to be In Need of Mental Health Treatment by the court and placed in the care of the specified agency or individual. (43A O.S., Section 5-501 et seq.)

**11 COURT ORDERED JUVENILES (INT); PARENTS RETAIN CUSTODY:** Juvenile adjudicated "in need of treatment" by the court and placed in the care of the specified agency or individual. (43A O.S., Section 5-501 et seq.)

**12 EMERGENCY DETENTION:** Patient arrival at a detention facility from a point of emergency examination with three (3) required forms: a) Petition; b) Licensed Mental Health Professional's Statement; c) Peace Officer's Affidavit. (Mental Health Law Title 43A, Section 5-209)

**13 CONTINUED COURT DETENTION:** Patient has been evaluated at a detention facility. He/she has the three (3) required forms (listed above) and an order has been issued for additional detention. Time and place of hearing has been set. (Mental Health Law Title 43A, Section 5-212)

**14 TWENTY-EIGHT DAY COURT COMMITMENT:** Patient has been certified by the court for involuntary treatment for a period not to exceed twenty-eight (28) days. (Mental Health Law Title 43A, Section 5-212)

**15 COURT REFERRED (DUI) CLIENTS:** An individual who has been evaluated by a DMHSAS assessment agency and referred for treatment by the court. Referrals for treatment must be accompanied by a DUI assessment. (Title 47, Section 11-902, E)

**16 INFORMAL ADMISSION:** Individual who requests limited admission status as a voluntary guest. (Mental Health Law Title 43A, Section 302-303)

**17 PROTECTIVE CUSTODY:** Status of an individual who has requested discharge or otherwise refused treatment, but for whom the administrator of a facility has initiated proceedings to involuntarily commit the person for treatment. (Mental Health Law Title 43A, Section 5-208.B)

## **18 OTHER**

**20 CRIMINAL HOLD (CR-H):** Adjudicated by the court to be incompetent, but capable of achieving competency (22 O.S. § 1175.6(2)).

**21 COURT COMMIT WITH HOLD (CC-H):** Adjudicated by the court to be incompetent and incapable of achieving competency within a reasonable time (22 O.S. § 1175.6(3)).

**Length of Inpatient Stay** is based only on clients discharged from inpatient during the fiscal year. See Appendix B 'How inpatient clients are assigned to CMHC' for further considerations.

**Level of Functioning** – Level of functioning is determined using the Global Assessment of Functioning (GAF) scale.

**Location of Service** – Locations of service provided “outside” the agency include: client residence, other facility–court related, other location, jail/detention, nursing home, school, and prison. Locations “inside” the agency include: agency and telephone.

**Meaningful Employment** – Meaningful Employment maybe full- or part-time, and may be competitive, supported or voluntary work as reported to ICIS. Improvement is measured by counting the number of clients who are not employed at Time 1 but are employed at Time 2.

**Median** – This is the middle value in a set of numbers ordered by size. The median was used rather than the mean (or average) when there are outliers (extremely low or high values) that distort the mean and provide an unrealistic picture of the group being studied.

**Medication Visit Event** – Services are measured in events rather than specific time periods and include medication clinic visit, laboratory, medication service (physician provided), pharmacological management, and medication review (non-physician).

**Outpatient Services** – Services provided in an ambulatory setting and may include evaluation and assessment, referral, individual and group counseling, client education, client advocacy, resource skills development, case management, treatment planning and review, medication management, day treatment, and rehabilitative treatment.

**Residential Care Client** – Any client who receives a residential care service during the fiscal year.

**Serious Emotional Disturbance (SED)** - The target population is comprised of individuals up to 18 years of age who meet the following criteria:

- A. A child who possesses a diagnosable, serious disorder under DSM-IV such as pervasive developmental disorder, childhood schizophrenia of adult-type manifesting in adolescence, conduct disorder, affective disorder, other disruptive behaviors, or other disorders with serious medical implications such as eating disorders, or persistent involvement with alcohol or drugs;

and

- B. Who has a functioning level which includes: (a) a moderate impairment in at least four, (b) severe impairment in two or (c) extreme impairment in one of the following areas: 1) feeling, mood and affect; 2) thinking; 3) substance use; 4) family; 5) interpersonal; 6) role performance; 7) socio-legal; 8) self care/basic needs; 9) caregiver resources.

or

- C. Has a duration of illness for at least one year and (a) functioning level of moderate impairment in at least two, or (b) severe impairment in one of the following areas: 1) feeling, mood and affect; 2) thinking; 3) substance use; 4) family; 5) interpersonal; 6) role performance; 7) socio-legal; 8) self care/basic needs; 9) caregiver resources.

**Serious Mental Illness (SMI)** – The target population is comprised of individuals over 18 years of age who meet the following criteria:

- A. Currently or at any time during the past year have had a diagnosable mental, behavioral or emotional disorder of sufficient duration to meet criteria specified within DSM-IV with the exception of “V” codes, substance use disorders, and developmental disorders, unless they co-occur with another diagnosable serious mental illness;

and

- B. Has at least (a) moderate impairment in at least four, (b) severe impairment in two or (c) extreme impairment in one of the following areas: 1) feeling, mood and affect; 2) thinking; 3) family; 4) interpersonal; 5) role performance; 6) socio-legal; 7) self care/basic needs.

or

- C. Has a duration of illness of at least one year and (a) at least moderate impairment in two, or (b) severe impairment in one of the following areas: 1) feeling, mood and affect; 2) thinking; 3) family; 4) interpersonal; 5) role performance; 6) socio-legal; 7) self care/basic needs.

**Structured Emergency Care** – See Crisis Services.

**Unique Clients** – Unique clients are counted only once within an agency, even though they may have been involved in multiple events or received multiple services. For example, clients may be re-admitted multiple times during a period, but are only counted once for the total.

## Appendix B – Data Selection Criteria

## Data Selection Criteria

### Which clients are included in which measures?

For all measures:

- A client must be formally admitted, and;
  - o Received at least one service under a mental health contract sources (codes: 01,25, 35,36,39,42,43) during the fiscal year, or;
  - o At a state-operated facility receiving at least one service under contract source 30 and have a mental health service focus (codes: 01,05,06,08,10,11,12), or;
  - o Received at least one service under contract sources (codes: 50, 51, 52) and have a mental health service focus (codes: 01,05,06,08,10,11,12)
- Clients with the following discharges are excluded:
  - o Completed Court Treatment
  - o Failed to Begin Treatment
  - o Death
  - o Incarcerated

### **Consumers Living in Independent Housing (Adult, SMI)**

### **Level of Functioning (Adult, Child, SMI, SED)**

### **Consumer Involved in Meaningful Employment (Adult, SMI)**

Client must meet the following criteria:

- Clients must have at least two transactions, with at least 90 days between the transactions

### **Consumers Living in Independent Housing (Adult, SMI)**

### **Consumer Involved in Meaningful Employment (Adult, SMI)**

Clients are excluded who:

- Reside in Residential Care Facilities
- Are under 18 or over 60 years old

### **How are inpatient clients assigned to a CMHC once they are discharged?**

For the following indicators, CMHCs are held responsible for clients discharged from inpatient treatment:

- Inpatient re-admission within 30 days
- Crisis Service after Inpatient
- Inpatient Services Followed by a Lower Level of Care within 14 Days
- Average Number of Days from Inpatient Discharge to Community-Based Service
- Length of Inpatient Stay

Several steps are taken to determine which clients are assigned to each CMHC

- Only planned discharges and transfers from an inpatient level of care are included
- Excludes clients discharged under a forensic legal status
  - o Not guilty by reason of insanity



- Court order for observation and evaluation
- Court referred DUI clients
- Criminal Hold (CR-H)
- Court commit with hold (CC-H)
- Excludes clients not referred to a CMHC at time of discharge
- For clients transferred within the agency from inpatient, that agency is responsible for the follow-up care of the client
- For clients discharged, the agency the client is referred to is responsible for the follow-up care of the client

### **Involuntarily Admission to Treatment**

- Client must be active at CMHC at time of involuntary admission
- Excludes the following legal status:
  - Voluntary Admission
  - Court Voluntary
  - Informal Admission
  - Other

### **Inpatient Service Followed by a Lower Level of Care with 14 days**

Lower level of care excludes the following services:

- Inpatient
- Community-Based Structured Emergency Care
- Detoxification
- Hourly Crisis Services

See 'How inpatient clients are assigned to CMHC' for further considerations

### **Crisis Service Followed by a Lower Level of Care with 14 days**

Excludes the following services:

- Community-Based Structured Emergency Care
- Detoxification
- Hourly Crisis Services

See 'How inpatient clients are assigned to CMHC' for further considerations

### **Contract Source Codes**

Contract Sources that are included in the mental health performance indicators.

| <b>Code</b> | <b>Description</b>   |
|-------------|--|
| 01          | Community Mental Health Contract                                 |
| 25          | Homeless Grant   |
| 35          | Psychosocial Rehab Program                                       |
| 36          | Community Sentencing - Mental Health                             |
| 39          | Children's System of Care Pilot Program                          |
| 42          | Best Practices   |
| 43          | PACT   |
| 50          | Medicaid Services for which DMHSAS Pays Match (Adults)           |
| 51          | Non-Medicaid Reimbursable Services to Medicaid-Eligible Children |
| 52          | Medicaid Managed Care  |

For Western State Psychiatric Center, Central Oklahoma CMHC, Carl Albert CMHC, Jim Taliaferro CMHC, and Bill Willis Mental Health

**Code Description**

30 Non-DMHSAS Funded Programs:

This contract source is for specific services or programs, identified by the agency, which are not funded by DMHSAS, but instead are funded by an entity separate from the DMHSAS. Examples include services paid for by the client or private insurance, Employment Assistance Programs contracts with local companies, contracts with the Department of Human Services, the Department of Health, or the Department of Corrections to provide certain services, and services to children that are billed to Medicaid.

**Service Focus** - Service Focus indicates the types of services being provided for the client. Many facilities provide several types of treatment (e.g., mental health, substance abuse and domestic violence services.) This data will indicate which types of services are being provided to the client. For this report, only following service focuses are included:

**Code Description**

|    |   |
|----|---|
| 01 | Mental Health   |
| 05 | Mental Health, Substance Abuse, and Domestic Violence                             |
| 06 | Mental Health and Substance Abuse   |
| 08 | Mental Health and Domestic Violence   |
| 10 | Socialization   |
| 11 | Other (includes Residential Care, Homeless/Housing Services, Employment Services) |
| 12 | PACT  |

## Appendix C: Service Codes

## Service Codes

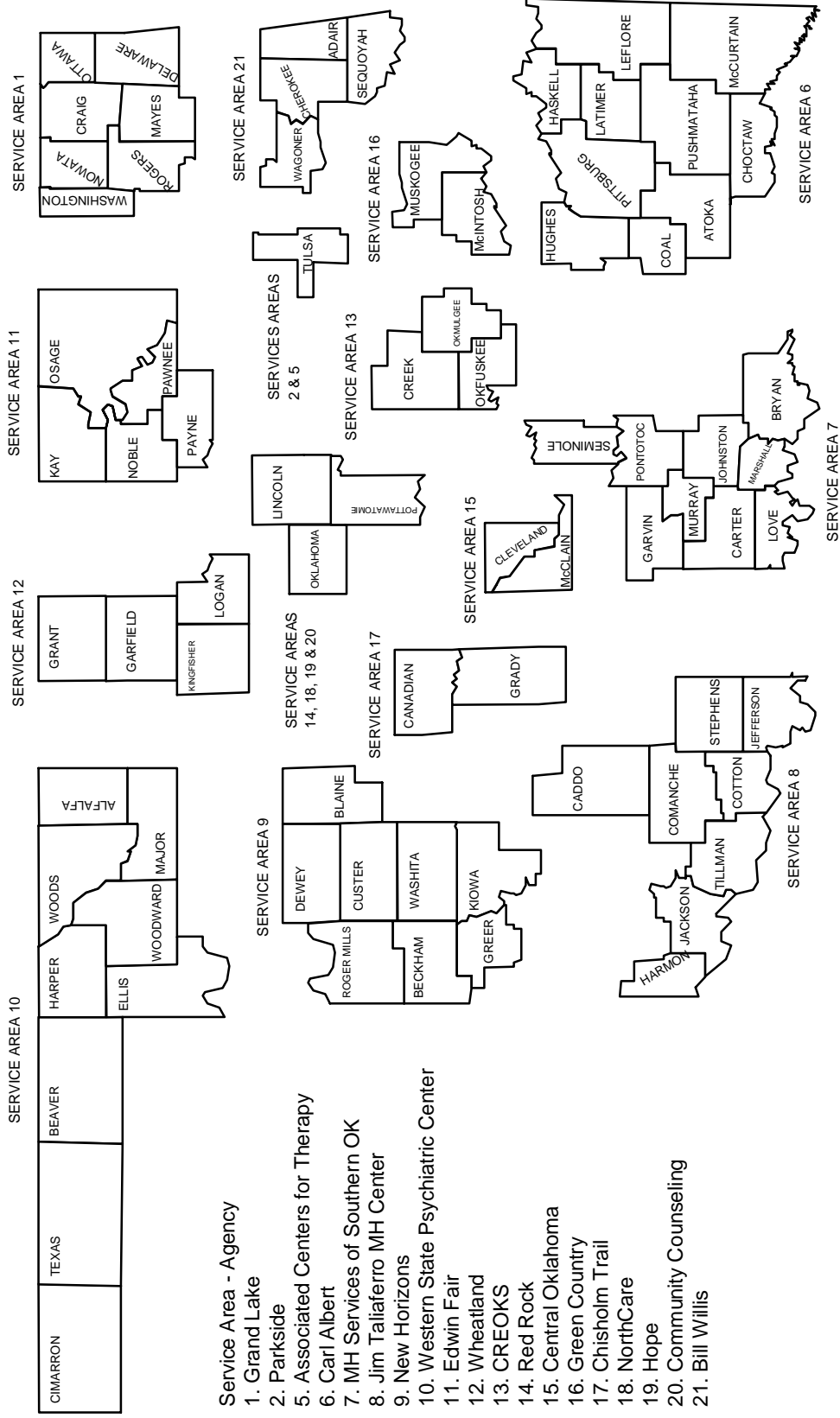
| <b>Service Day</b> | <b>Category</b>              | <b>Code</b> | <b>Description</b>                                      |
|--------------------|------------------------------|-------------|---|
|                    | <b>Crisis Stabilization</b>  | 002E        | Community-based Structured Emergency Care               |
|                    | <b>Housing</b>               | 004E        | Family Self Sufficiency Program                         |
|                    |                              | 003C        | Independent Living Training Program                     |
|                    |                              | 003Z        | Permanent Congregate House                              |
|                    |                              | 003J        | Sponsored Housing Program                               |
|                    |                              | 003E        | Supervised Housing                                      |
|                    | <b>Inpatient</b>             | 001D        | Acute Inpatient   |
|                    |                              | 001A        | Intermediate Inpatient                                  |
|                    | <b>Residential Treatment</b> | 002Q        | Enhanced Residential Treatment - Mental Health          |
|                    |                              | 002N        | Intensive Residential Substance Abuse Treatment         |
|                    |                              | 002P        | Intensive Residential Treatment - Mental Health         |
|                    |                              | 002A        | Residential Treatment (Substance Abuse & Mental Health) |
| <b>Hourly</b>      | <b>Evaluation/Assessment</b> | 106         | Clinical Testing  |
|                    |                              | 100         | Competency Evaluation                                   |
|                    |                              | 110         | Evaluation and Assessment                               |
|                    |                              | 101         | Evaluation/Assessment                                   |
|                    |                              | 105         | Referral  |
|                    |                              | 300         | Treatment Plan Review                                   |
|                    |                              | 400         | Treatment Planning                                      |
|                    | <b>Counseling</b>            | 132         | Family/Marital Counseling                               |
|                    |                              | 137         | Family/Marital Counseling (Mental Health Professional)  |
|                    |                              | 131         | Group Counseling  |
|                    |                              | 136         | Group Counseling (Mental Health Professional)           |
|                    |                              | 130         | Individual Counseling                                   |
|                    |                              | 135         | Individual Counseling (Mental Health Professional)      |
|                    | <b>Crisis Intervention</b>   | 133         | Crisis Intervention Counseling                          |
|                    |                              | 134         | Crisis Intervention Telephone                           |
|                    |                              | 120         | Emergency/Crisis (face)                                 |
|                    |                              | 121         | Emergency/Crisis (telephone)                            |
|                    |                              | 123         | Mobile Crisis Service                                   |
|                    | <b>Case Management</b>       | 212         | Case Management   |
|                    |                              | 225         | Case Management   |
|                    |                              | 226         | Case Management   |
|                    |                              | 204         | Client Advocacy   |
|                    |                              | 213         | Intensive Case Management                               |

| <b>Service Hourly</b> | <b>Category</b>                  | <b>Code</b> | <b>Description</b>  |
|-----------------------|----------------------------------|-------------|---|
|                       | <b>Physician/Lab Services</b>    |             |   |
|                       |                                  | 305         | Medical Review  |
|                       |                                  | 308         | Medication Delivery   |
|                       |                                  | 304         | Pharmacological Management  |
|                       | <b>Other Outpatient Services</b> |             |   |
|                       |                                  | 207         | Home-based Care   |
|                       |                                  | 570         | Job Retention Support   |
|                       |                                  | 252         | PACT Timeline Development   |
|                       | <b>Rehabilitation</b>            |             |   |
|                       |                                  | 430         | Day Treatment (Hourly)  |
|                       |                                  | 217         | Group Rehabilitative Treatment                                    |
|                       |                                  | 216         | Individual Rehabilitative Treatment                               |
|                       |                                  | 431         | Psycho-social (Hourly)  |
|                       |                                  | 219         | Substance Abuse Diagnosis\Problem-Related Education (Group)       |
|                       |                                  | 218         | Substance Abuse Diagnosis\Problem -Related Education (Individual) |
|                       |                                  | 202         | Socialization   |
|                       | <b>Vocational</b>                |             |   |
|                       |                                  | 243         | Employment Training   |
|                       |                                  | 245         | Pre-vocational  |
|                       |                                  | 244         | Vocational Training   |

## Appendix D - Map of the CMHC Areas

OKLAHOMA DEPARTMENT OF MENTAL HEALTH  
AND SUBSTANCE ABUSE SERVICES

# Community Mental Health Center Service Areas – FY01



- Service Area - Agency
1. Grand Lake
  2. Parkside
  5. Associated Centers for Therapy
  6. Carl Albert
  7. MH Services of Southern OK
  8. Jim Taliaferro MH Center
  9. New Horizons
  10. Western State Psychiatric Center
  11. Edwin Fair
  12. Wheatland
  13. CREOKS
  14. Red Rock
  15. Central Oklahoma
  16. Green Country
  17. Chisholm Trail
  18. NorthCare
  19. Hope
  20. Community Counseling
  21. Bill Willis