

# SUMMARY

of the

## Performance & Outcomes Monitoring Report

This Summary of The FY2002 Mental Health Performance and Outcomes Monitoring Report has been prepared for use by consumers, advocates, planners, treatment providers, administrators and other decision-makers. Contained within are performance and outcome indicators based on a framework adopted by the National Association of State Mental Health Program Directors (NASMHPD).

The indicators are presented in the form of charts that summarize statewide information for (1) all clients, (2) adults with a serious mental illness (SMI), and (3) children with a serious emotional disturbance (SED). Data utilized for analyses were limited to clients whose services were funded in whole or in part by the Oklahoma Department of Mental Health and Substance Abuse Services. In addition, clients had to be formally admitted and receive a service during the fiscal year.

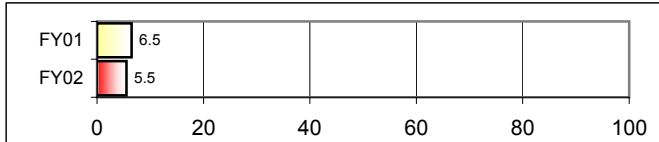
These indicators are not exact measures but can be used to assess overall system functioning and to identify successful combinations of services for specific groups of clients. Further, the extent to which services improve for target groups, such as persons with serious mental illness, can be gauged from the presentation of both FY01 and FY02 data. Re-allocation of existing resources or planning for new services may result as lawmakers, agency directors and department executives utilize this information to better serve the citizens of Oklahoma.

A more detailed description of the data presented in this Summary is available in Volume One of the Performance & Outcomes Monitoring Report.

## ***Meaningful Employment***

In FY02 the percent of clients obtaining meaningful employment varied among all CMHCs from 1.1 to 13.5, with a statewide median of 5.5%. When compared with FY01, the percent increased in FY02 among 6 of the 18 CMHCs.

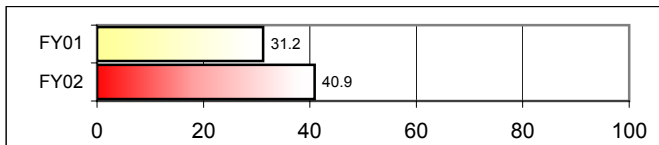
**Percent of Consumers Who Become Meaningfully Employed**



## ***Independent Housing***

In FY02 the percent of the clients (age 18-60) moving to independent housing varied among all CMHCs from 8 to 75, with a statewide median of 40.9%. When compared with FY01, the percent increased in FY02 among 11 of the 18 CMHCs.

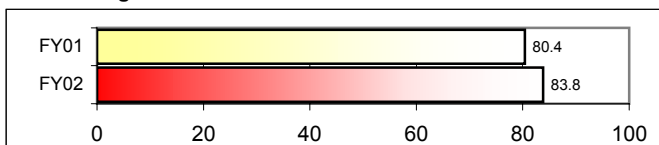
**Percent of Consumers Moving to Independent Housing During Treatment**



## ***Adult Level of Functioning***

In FY02 the percent of adults with an improved or maintained level of functioning varied among all CMHCs from 70.6 to 96.1, with a statewide median of 83.8%. When compared with FY01, the percent increased in FY02 among 15 of the 18 CMHCs.

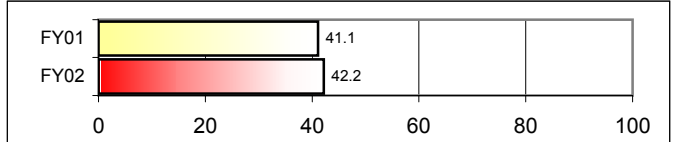
**Percent of Consumers Maintaining or Improving in Level of Functioning**



## ***Adult Level of Functioning***

In FY02 the percent of adults with an improved level of functioning varied among all CMHCs from 10 to 64.2, with a statewide median of 42.2%. When compared with FY01, the percent increased in FY02 among 9 of the 18 CMHCs.

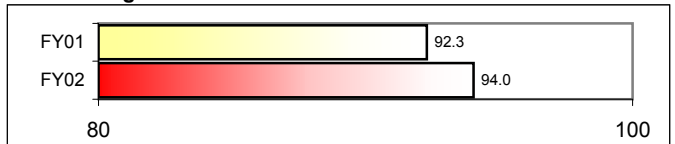
**Percent of Consumers Experiencing an Improvement in Level of Functioning**



## ***Children's Level of Functioning***

In FY02 the percent of children with an improved or maintained level of functioning varied among all CMHCs from 69.2 to 100, with a statewide median of 94%. When compared with FY01, the percent increased in FY02 among 12 of the 18 CMHCs.

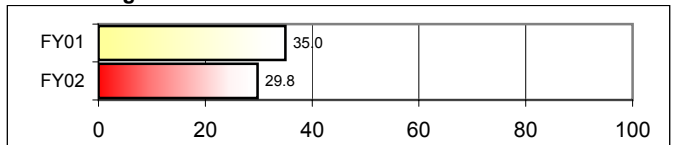
**Percent of Children Maintaining or Improving in Level of Functioning**



## ***Children's Level of Functioning***

In FY02 the percent of children with an improved level of functioning varied among all CMHCs from 0 to 80, with a statewide median of 29.8%. When compared with FY01, the percent increased in FY02 among 5 of the 18 CMHCs.

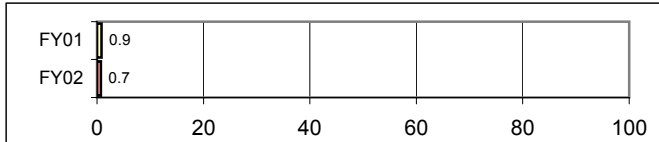
**Percent of Children Experiencing an Improvement in Level of Functioning**



## ***Outreach Services***

In FY02 the percent of outreach services varied among all CMHCs from 0 to 4.8, with a statewide mean of 0.7%. When compared with FY01, the percent increased in FY02 among 6 of the 18 CMHCs.

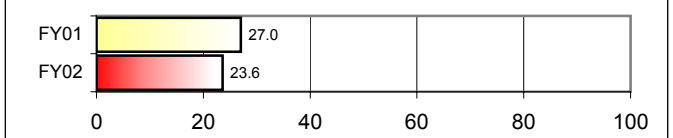
**Percent of Outpatient Services Which are Outreach Services**



## ***Services Outside the Facility***

In FY02 the percent of services provided outside of the agencies' physical locations varied from 2.9 to 58.2, with a statewide median of 23.6%. When compared with FY01, the percent increased in FY02 among 6 of the 18 CMHCs.

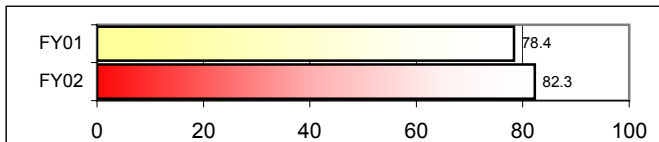
**Percent of Services Received Outside of the Agency**



## ***Adults with SMI Served***

In FY02 the percent of adults with SMI served varied among all agencies from 48.7 to 97.9, with a statewide median of 82.3%. When compared with FY01, the percent increased in FY02 among 12 of the 18 CMHCs.

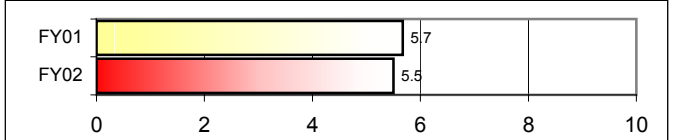
**Percent of Adults Served with SMI**



## ***Days To Community Service***

In FY02 the average number of days from inpatient discharge to community-based service varied among all CMHCs from 0 to 10.4, with a statewide median of 5.5 days. When compared with FY01, the average number of days decreased in FY02 at 9 of the 18 CMHCs.

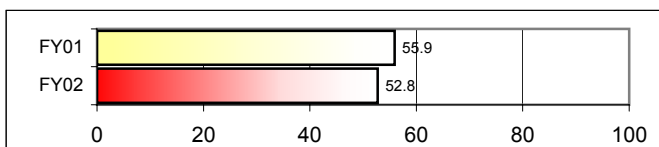
**Days to Community-Based Service**



## ***Children with SED Served***

In FY02 the percent of children served with SED varied among all CMHCs from 13.2 to 92.5, with a statewide median of 52.8%. When compared with FY01, the percent increased in FY02 among 13 of the 18 CMHCs.

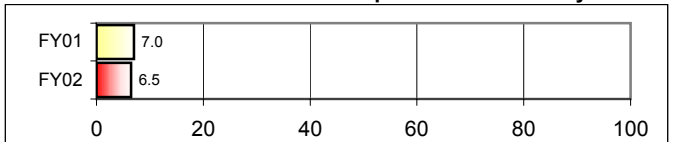
**Percent of Children Served with SED**



## ***Inpatient Re-admissions***

In FY02 the percent of adults re-admitted to inpatient within 30 days of discharge varied among all CMHCs from 0 to 14, with a statewide median of 6.5%. When compared with FY01, the percent decreased in FY02 among 8 of the 18 CMHCs.

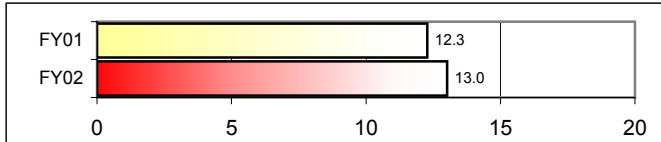
**Percent of Clients Re-admitted to Inpatient within 30 Days**



## ***Inpatient Stay***

In FY02 the median number of inpatient days varied among all CMHCs from 9 to 37.4, with a statewide median of 13 days. When compared with FY01, the average number of days decreased in FY02 at 8 of the 18 CMHCs.

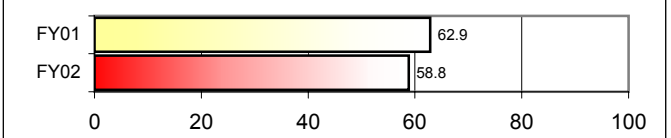
**Median Number of Days in Inpatient Treatment**



## ***Inpatient Follow-up***

In FY02 the percent of clients receiving a lower level of care within 14 days of discharge from inpatient varied among all CMHCs from 25 to 100, with a statewide median of 58.8%. When compared with FY01, the percent receiving a lower level of care increased in FY02 among 11 of the 18 CMHCs.

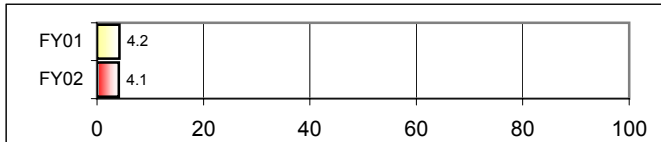
**Percent of Inpatient Services Followed by a Lower Level of Care within 14 Days**



## ***Involuntary Admissions***

In FY02 the percent of adults admitted involuntarily to inpatient treatment varied among all CMHCs from 0.9 to 9.6, with a statewide median of 4.1%. When compared with FY01, the percent decreased in FY02 among 10 of the 18 CMHCs.

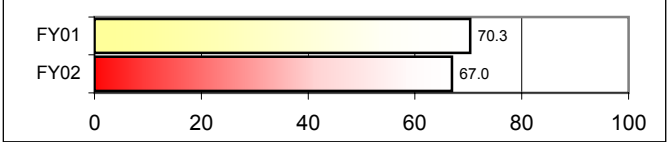
**Percent of Consumers Involuntarily Admitted to Inpatient Treatment**



## ***Adult Crisis Follow-up***

In FY02 the percent of adults receiving a lower level of care within 14 days of a crisis event varied among all CMHCs from 41.1 to 87.9, with a statewide median of 67%. When compared with FY01, the percent increased in FY02 among 9 of the 18 CMHCs.

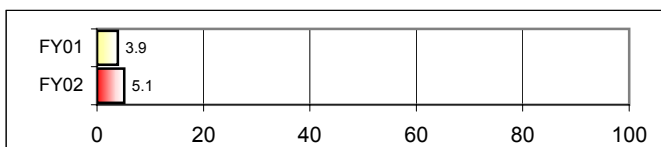
**Percent of Crisis Events Followed by a Lower Level of Care within 14 Days**



## ***Crisis Services after Inpatient***

In FY02 the percent of clients receiving crisis services as their first service after inpatient treatment varied among all CMHCs from 0 to 17.3, with a statewide median of 5.1%. When compared with FY01, the percent decreased in FY02 among 8 of the 18 CMHCs.

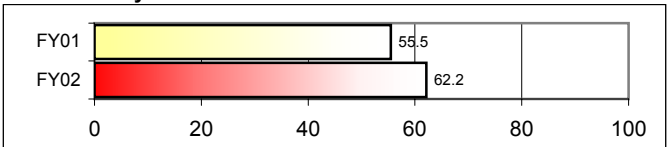
**Percent of Consumers Receiving Crisis Services After Inpatient Treatment**



## ***Child Crisis Follow-up***

In FY02 the percent of children receiving a lower level of care within 14 days of a crisis event varied among all CMHCs from 5.7 to 100, with a statewide median of 62.2%. When compared with FY01, the percent increased in FY02 among 10 of the 15 CMHCs.

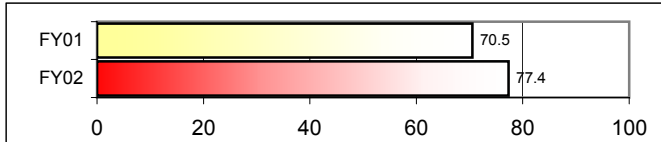
**Percent of Crisis Events Followed by a Lower Level of Care within 14 Days**



## ***Structured Emer. Care Follow-up***

In FY02 the percent of clients receiving a lower level of care within 14 days of structured emergency care varied among CMHCs from 35.7 to 92.1, with a statewide median of 77.4%. When compared with FY01, the percent receiving a lower level of care increased in FY02 among 11 of the 18 CMHCs.

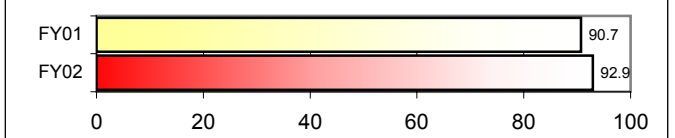
**Structured Emergency Care Followed by a Lower Level of Care within 14 Days**



## ***Quality***

In FY02 the percent of consumers who rated the quality of the mental health treatment they received positively varied among all CMHCs from 89.4 to 99, with a statewide average of 92.9%. When compared with FY01, the percent increased in FY02 among 11 of the 18 CMHCs.

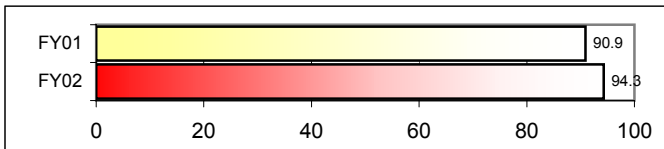
**Percent of Consumers Rating the Quality of Treatment Positively**



## ***Satisfaction***

In FY02 the percent of consumers who reported satisfaction with treatment varied among all CMHCs from 91.1 to 99, with a statewide average of 94.3%. When compared with FY01, the percent increased in FY02 among 14 of the 18 CMHCs.

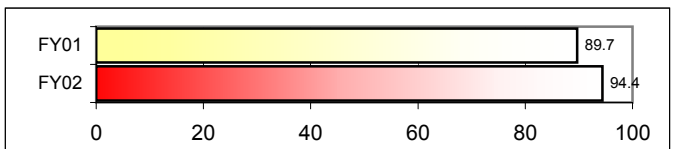
**Percent of Consumers Satisfied with Treatment**



## ***Access***

In FY02 the percent of consumers who rated access to treatment positively varied among all CMHCs from 90.5 to 100, with a statewide average of 94.4%. When compared with FY01, the percent increased in FY02 among 16 of the 18 CMHCs.

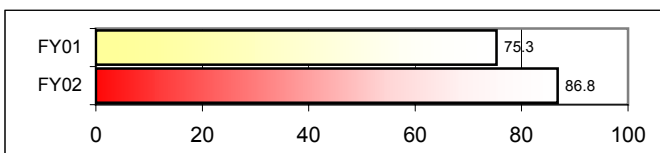
**Percent of Consumers Rating Access to Treatment Positively**



## ***Outcome***

In FY02 the percent of consumers who rated their outcomes of treatment positively varied among all CMHCs from 73.3 to 92.5, with a statewide average of 86.8%. When compared with FY01, the percent increased in FY02 among 18 of the 18 CMHCs.

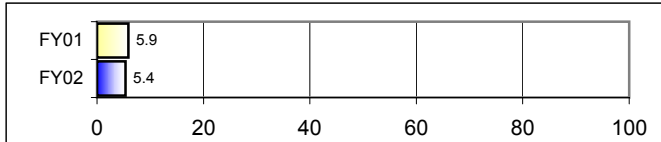
**Percent of Consumers Reporting Positive Outcomes of Treatment**



## ***Meaningful Employment***

In FY02 the percent of clients with SMI obtaining meaningful employment varied among all CMHCs from 1.2 to 12.6, with a statewide median of 5.4%. When compared with FY01, the percent increased in FY02 among 6 of the 18 CMHCs.

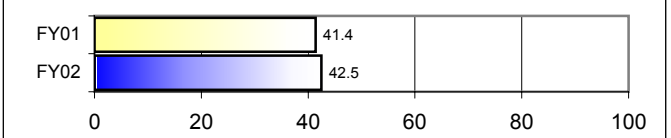
**Percent of Consumers Who Become Meaningfully Employed**



## ***Level of Functioning***

In FY02 the percent of adults with SMI with an improved level of functioning varied among all CMHCs from 9.5 to 67.9, with a statewide median of 42.5%. When compared with FY01, the percent increased in FY02 among 8 of the 18 CMHCs.

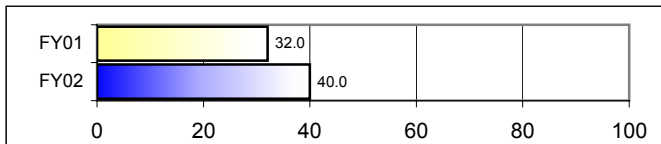
**Percent of Adults with SMI Experiencing an Improvement in Level of Functioning**



## ***Independent Housing***

In FY02 the percent of the clients with SMI (age 18-60) moving to independent housing varied among all CMHCs from 8.3 to 75, with a statewide median of 40%. When compared with FY01, the percent increased in FY02 among 9 of the 18 CMHCs.

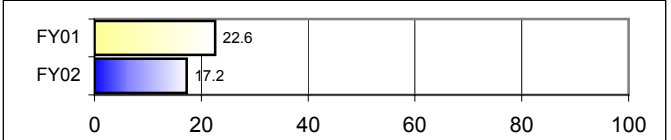
**Percent of Adults with SMI Moving into Independent Housing**



## ***Services Outside the Facility***

In FY02 the percent of services provided outside of the agencies' physical locations for adults with SMI varied from 1.6 to 61.3, with a statewide median of 17.2%. When compared with FY01, the percent increased in FY02 among 6 of the 18 CMHCs.

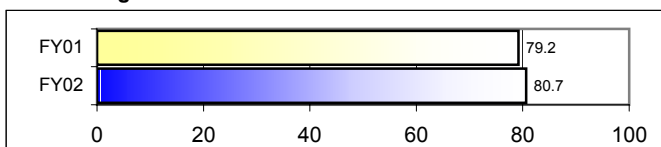
**Percent of Services Received Outside of the Agency**



## ***Level of Functioning***

In FY02 the percent of adults with SMI with an improved or maintained level of functioning varied among all CMHCs from 70.2 to 95.5, with a statewide median of 80.7%. When compared with FY01, the percent increased in FY02 among 16 of the 18 CMHCs.

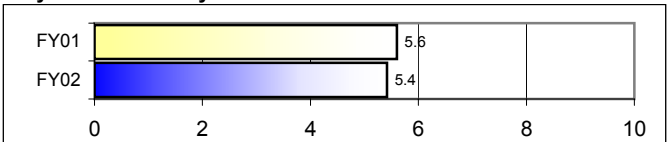
**Percent of Adults with SMI Maintaining or Improving in Level of Functioning**



## ***Days To Community Service***

In FY02 the average number of days from inpatient discharge to community-based service for adults with SMI varied among all CMHCs from 0 to 10.6, with a statewide median of 5.4 days. When compared with FY01, the average number of days decreased in FY02 at 10 of the 18 CMHCs.

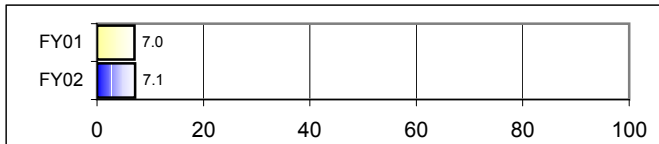
**Days to Community-Based Service**



## ***Inpatient Re-admissions***

In FY02 the percent of adults with SMI re-admitted within 30 days of discharge from inpatient varied among all CMHCs from 0 to 14.5, with a statewide median of 7.1%. When compared with FY01, the percent decreased in FY02 among 8 of the 18 CMHCs.

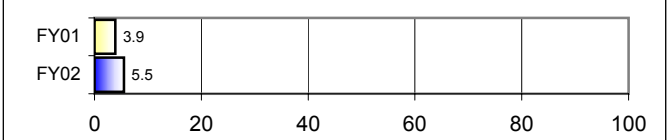
**Percent of Clients Re-admitted to Inpatient within 30 Days**



## ***Crisis Services after Inpatient***

In FY02 the percent of adults with SMI receiving a crisis service as their first service following inpatient treatment varied among all CMHCs from 0 to 17.3, with a statewide median of 5.5%. When compared with FY01, the percent decreased in FY02 among 7 of the 18 CMHCs.

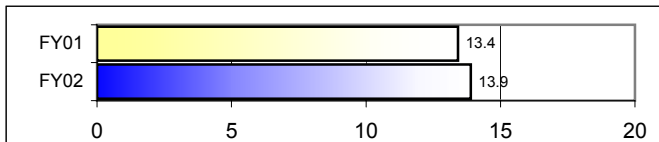
**Percent of Adults with SMI Who Receive Crisis Services Following Inpatient Treatment**



## ***Inpatient Stay***

In FY02 the median number of inpatient days for adults with SMI varied among all CMHCs from 9 to 37.4, with a statewide median of 13.9 days. When compared with FY01, the average number of days decreased in FY02 at 9 of the 18 CMHCs.

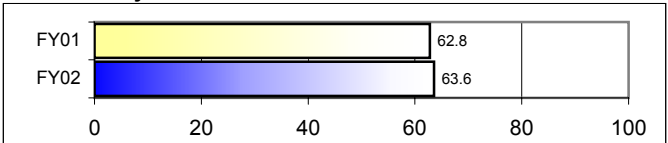
**Median Number of Days in Inpatient Treatment**



## ***Inpatient Follow-up***

In FY02 the percent of adults with SMI receiving a lower level of care within 14 days of inpatient discharge varied among all CMHCs from 25 to 100, with a statewide median of 63.6%. When compared with FY01, the percent receiving a lower level of care increased in FY02 among 12 of the 18 CMHCs.

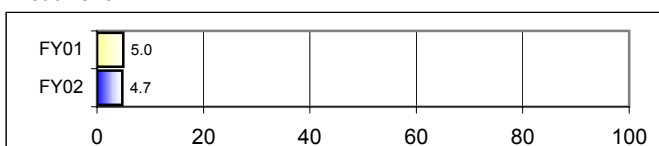
**Percent of Inpatient Services Followed by a Lower Level of Care within 14 Days**



## ***Involuntary Admissions***

In FY02 the percent of adults with SMI admitted involuntarily to inpatient treatment varied among all CMHCs from 1 to 11.1, with a statewide median of 4.7%. When compared with FY01, the percent decreased in FY02 among 9 of the 18 CMHCs.

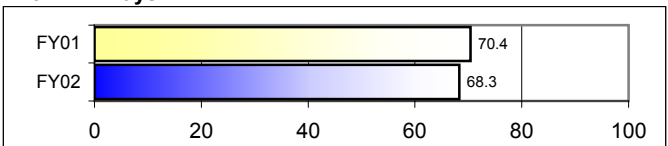
**Percent of Adults with SMI Involuntarily Admitted to Inpatient Treatment**



## ***Crisis Follow-up***

In FY01 the percent of adults with SMI receiving a lower level of care within 14 days of a crisis event varied among all CMHCs from 33.3 to 89.5, with a statewide median of 68.3%. When compared with FY01, the percent increased in FY02 among 11 of the 18 CMHCs.

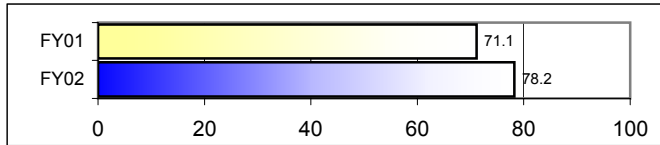
**Percent of Crisis Events Followed by a Lower Level of Care within 14 Days**



## ***Structured Emer. Care Follow-up***

In FY02 the percent of adults with SMI receiving a lower level of care within 14 days of receiving structured emergency care services varied among all CMHCs from 35.7 to 92.1, with a statewide median of 78.2%. When compared with FY01, the percent receiving a lower level of care increased in FY02 among 10 of the 18 CMHCs.

**Structured Emergency Care Followed by a Lower Level of Care within 14 Days**

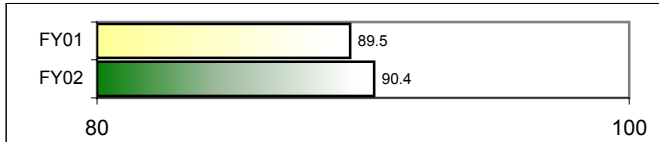




## Children's Level of Functioning

In FY02 the percent of children with SED with a maintained or improved level of functioning varied among all CMHCs from 67.6 to 100, with a statewide median of 90.4%. When compared with FY01, the percent increased in FY02 among 7 of the 18 CMHCs.

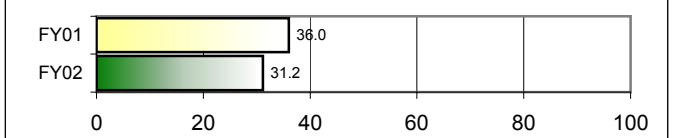
**Percent of Children Maintaining or Improving in Level of Functioning**



## Services Outside the Facility

In FY02 the percent of services provided outside of the agencies' physical locations for children with SED varied among agencies from 0.1 to 93.2, with a statewide median of 31.2%. When compared with FY01, the percent increased in FY02 among 8 of the 18 CMHCs.

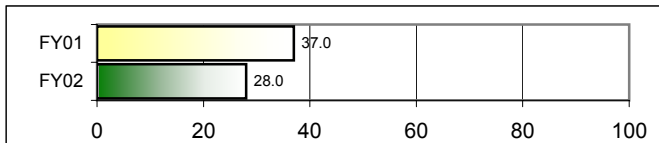
**Percent of Services Received Outside of the Agency**



## Children's Level of Functioning

In FY02 the percent of children with SED with an improved level of functioning varied among all CMHCs from 0 to 80.2, with a statewide median of 28%. When compared with FY01, the percent increased in FY02 among 8 of the 18 CMHCs.

**Percent of Children Experiencing an Improvement in Level of Functioning**



## Crisis Follow-up

In FY02 the percent of children with SED who receiving a lower level of care within 14 days after a crisis event varied among all CMHCs from 5.7 to 100, with a statewide median of 63.3%. When compared with FY01, the percent increased in FY02 among 9 of the 14 CMHCs.

**Percent of Crisis Events Followed by a Lower Level of Care within 14 Days**

