

SUMMARY

of the

Performance & Outcomes Monitoring Report

This Summary of The FY2003 Mental Health Performance and Outcomes Monitoring Report has been prepared for use by consumers, advocates, planners, treatment providers, administrators and other decision-makers. Contained within are performance and outcome indicators based on a framework adopted by the National Association of State Mental Health Program Directors (NASMHPD).

The indicators are presented in the form of charts that summarize statewide information for (1) all clients, (2) adults with a serious mental illness (SMI), and (3) children with a serious emotional disturbance (SED). Data utilized for analyses were limited to clients whose services were funded in whole or in part by the Oklahoma Department of Mental Health and Substance Abuse Services. In addition, clients had to be formally admitted and receive a service during the fiscal year.

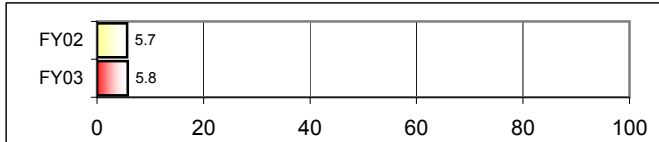
These indicators are not exact measures but can be used to assess overall system functioning and to identify successful combinations of services for specific groups of clients. Further, the extent to which services improve for target groups, such as persons with serious mental illness, can be gauged from the presentation of both FY02 and FY03 data. Re-allocation of existing resources or planning for new services may result as lawmakers, agency directors and department executives utilize this information to better serve the citizens of Oklahoma.

A more detailed description of the data presented in this Summary is available in Volume One of the Performance & Outcomes Monitoring Report.

Meaningful Employment

In FY03 the percent of clients obtaining meaningful employment varied among all CMHCs from 1.1 to 15.4, with a statewide median of 5.8%. When compared with FY02, the percent increased in FY03 among 8 of the 17 CMHCs.

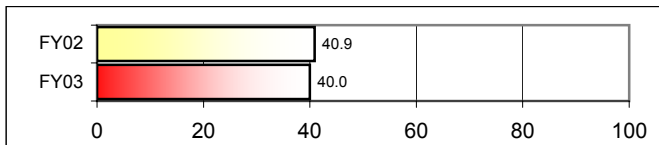
Percent of Consumers Who Become Meaningfully Employed



Independent Housing

In FY03 the percent of the clients (age 18-60) moving to independent housing varied among all CMHCs from 13 to 71.4, with a statewide median of 40%. When compared with FY02, the percent increased in FY03 among 9 of the 17 CMHCs.

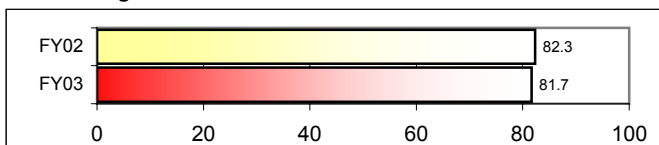
Percent of Consumers Moving to Independent Housing During Treatment



Adult Level of Functioning

In FY03 the percent of adults with an improved or maintained level of functioning varied among all CMHCs from 66.8 to 96.4, with a statewide median of 81.7%. When compared with FY02, the percent increased in FY03 among 8 of the 17 CMHCs.

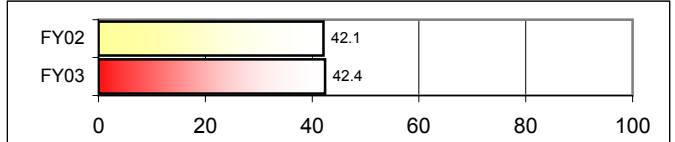
Percent of Consumers Maintaining or Improving in Level of Functioning



Adult Level of Functioning

In FY03 the percent of adults with an improved level of functioning varied among all CMHCs from 23.4 to 61.4, with a statewide median of 42.4%. When compared with FY02, the percent increased in FY03 among 12 of the 17 CMHCs.

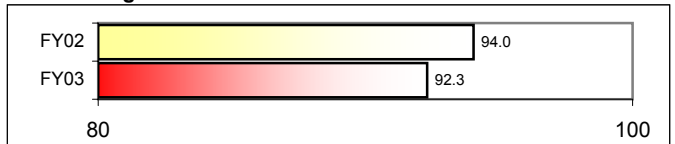
Percent of Consumers Experiencing an Improvement in Level of Functioning



Children's Level of Functioning

In FY03 the percent of children with an improved or maintained level of functioning varied among all CMHCs from 72.7 to 100, with a statewide median of 92.3%. When compared with FY02, the percent increased in FY03 among 8 of the 17 CMHCs.

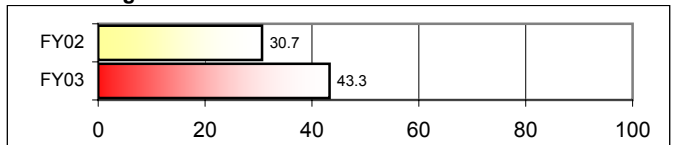
Percent of Children Maintaining or Improving in Level of Functioning



Children's Level of Functioning

In FY03 the percent of children with an improved level of functioning varied among all CMHCs from 16.7 to 84.1, with a statewide median of 43.3%. When compared with FY02, the percent increased in FY03 among 14 of the 17 CMHCs.

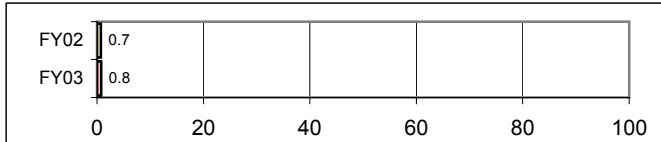
Percent of Children Experiencing an Improvement in Level of Functioning



Outreach Services

In FY03 the percent of outreach services varied among all CMHCs from 0 to 7.5, with a statewide mean of 0.8%. When compared with FY02, the percent increased in FY03 among 5 of the 17 CMHCs.

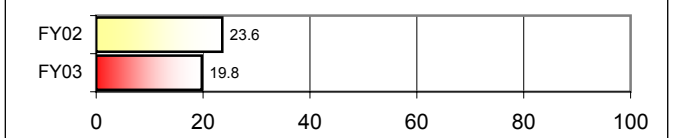
Percent of Outpatient Services Which are Outreach Services



Services Outside the Facility

In FY03 the percent of services provided outside of the agencies' physical locations varied from 8.3 to 64.6, with a statewide median of 19.8%. When compared with FY02, the percent increased in FY03 among 7 of the 17 CMHCs.

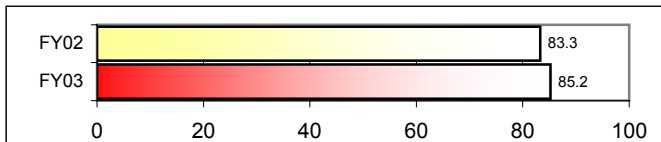
Percent of Services Received Outside of the Agency



Adults with SMI Served

In FY03 the percent of adults with SMI served varied among all agencies from 53.1 to 99.7, with a statewide median of 85.2%. When compared with FY02, the percent increased in FY03 among 13 of the 17 CMHCs.

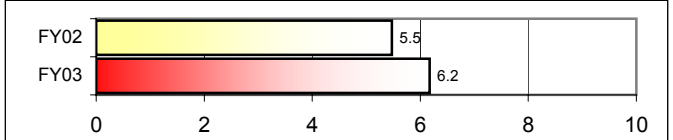
Percent of Adults Served with SMI



Days To Community Service

In FY03 the average number of days from inpatient discharge to community-based service varied among all CMHCs from 1.3 to 8.8, with a statewide median of 6.2 days. When compared with FY02, the average number of days decreased in FY03 at 7 of the 17 CMHCs.

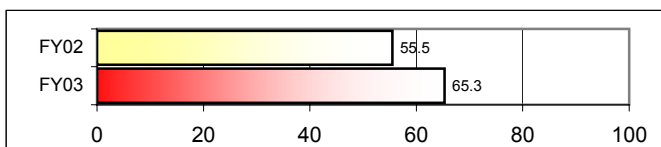
Days to Community-Based Service



Children with SED Served

In FY03 the percent of children served with SED varied among all CMHCs from 10.4 to 97.5, with a statewide median of 65.3%. When compared with FY02, the percent increased in FY03 among 11 of the 17 CMHCs.

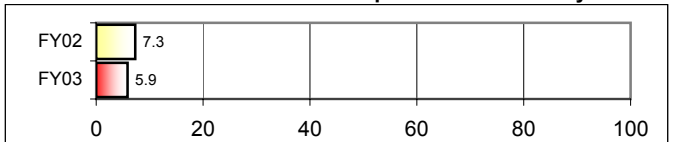
Percent of Children Served with SED



Inpatient Re-admissions

In FY03 the percent of adults re-admitted to inpatient within 30 days of discharge varied among all CMHCs from 0 to 13.2, with a statewide median of 5.9%. When compared with FY02, the percent decreased in FY03 among 10 of the 17 CMHCs.

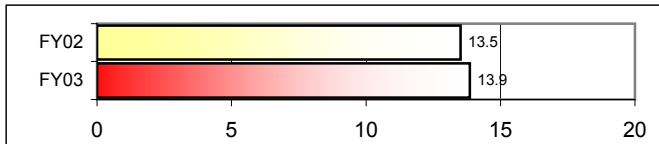
Percent of Clients Re-admitted to Inpatient within 30 Days



Inpatient Stay

In FY03 the average number of inpatient days varied among all CMHCs from 8.9 to 34.5, with a statewide mean of 13.9 days. When compared with FY02, the average number of days decreased in FY03 at 9 of the 17 CMHCs.

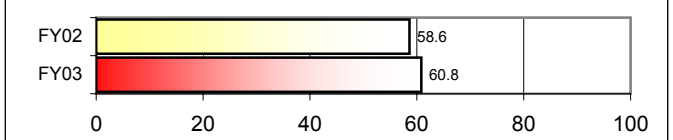
Mean Number of Days in Inpatient Treatment



Inpatient Follow-up

In FY03 the percent of clients receiving a lower level of care within 14 days of discharge from inpatient varied among all CMHCs from 40.3 to 88.3, with a statewide median of 60.8%. When compared with FY02, the percent receiving a lower level of care increased in FY03 among 8 of the 17 CMHCs.

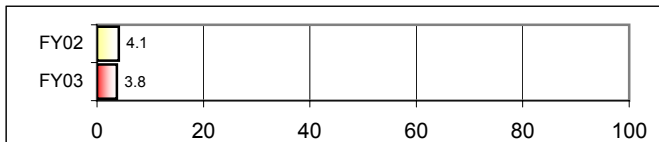
Percent of Inpatient Services Followed by a Lower Level of Care within 14 Days



Involuntary Admissions

In FY03 the percent of adults admitted involuntarily to inpatient treatment varied among all CMHCs from 1.3 to 5.9, with a statewide median of 3.8%. When compared with FY02, the percent decreased in FY03 among 11 of the 17 CMHCs.

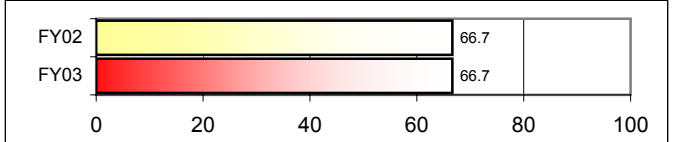
Percent of Consumers Involuntarily Admitted to Inpatient Treatment



Adult Crisis Follow-up

In FY03 the percent of adults receiving a lower level of care within 14 days of a crisis event varied among all CMHCs from 38.4 to 81, with a statewide median of 66.7%. When compared with FY02, the percent increased in FY03 among 7 of the 17 CMHCs.

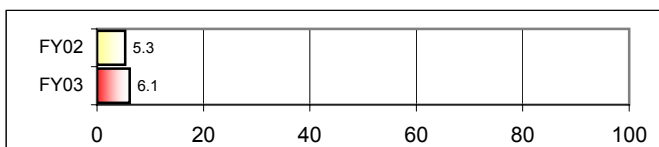
Percent of Crisis Events Followed by a Lower Level of Care within 14 Days



Crisis Services after Inpatient

In FY03 the percent of clients receiving crisis services as their first service after inpatient treatment varied among all CMHCs from 1.3 to 30.8, with a statewide median of 6.1%. When compared with FY02, the percent decreased in FY03 among 7 of the 17 CMHCs.

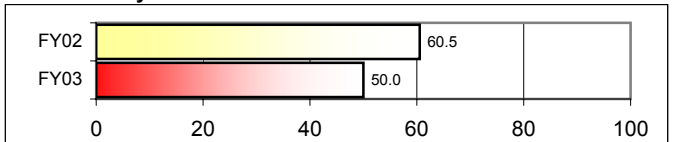
Percent of Consumers Receiving Crisis Services After Inpatient Treatment



Child Crisis Follow-up

In FY03 the percent of children receiving a lower level of care within 14 days of a crisis event varied among all CMHCs from 10.5 to 76.7, with a statewide median of 50%. When compared with FY02, the percent increased in FY03 among 4 of the 15 CMHCs.

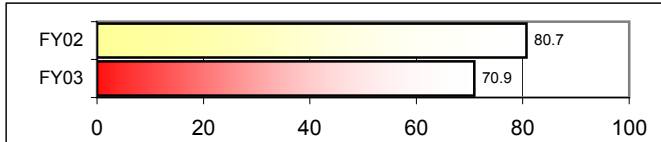
Percent of Crisis Events Followed by a Lower Level of Care within 14 Days



Structured Emer. Care Follow-up

In FY03 the percent of clients receiving a lower level of care within 14 days of structured emergency care varied among CMHCs from 45.5 to 100, with a statewide median of 70.9%. When compared with FY02, the percent receiving a lower level of care increased in FY03 among 4 of the 17 CMHCs.

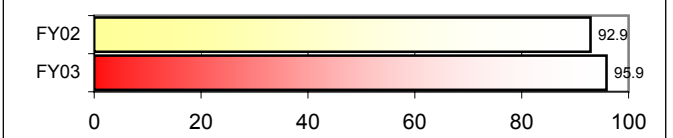
Structured Emergency Care Followed by a Lower Level of Care within 14 Days



Quality

In FY03 the percent of consumers who rated the quality of the mental health treatment they received positively varied among all CMHCs from 92.6 to 100, with a statewide average of 95.9%. When compared with FY02, the percent increased in FY03 among 15 of the 17 CMHCs.

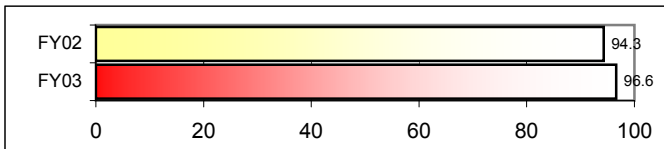
Percent of Consumers Rating the Quality of Treatment Positively



Satisfaction

In FY03 the percent of consumers who reported satisfaction with treatment varied among all CMHCs from 92.4 to 99.6, with a statewide average of 96.6%. When compared with FY02, the percent increased in FY03 among 11 of the 17 CMHCs.

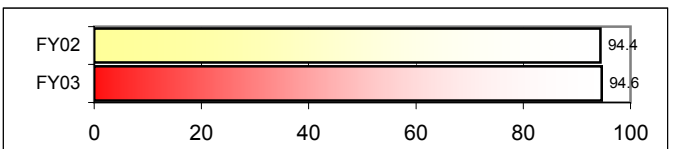
Percent of Consumers Satisfied with Treatment



Access

In FY03 the percent of consumers who rated access to treatment positively varied among all CMHCs from 80.5 to 98.7, with a statewide average of 94.6%. When compared with FY02, the percent increased in FY03 among 8 of the 17 CMHCs.

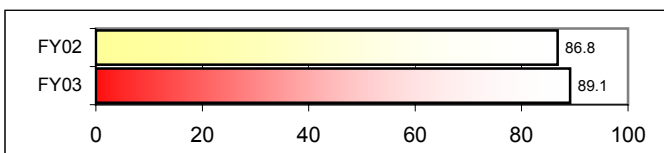
Percent of Consumers Rating Access to Treatment Positively



Outcome

In FY03 the percent of consumers who rated their outcomes of treatment positively varied among all CMHCs from 75.6 to 95.8, with a statewide average of 89.1%. When compared with FY02, the percent increased in FY03 among 13 of the 17 CMHCs.

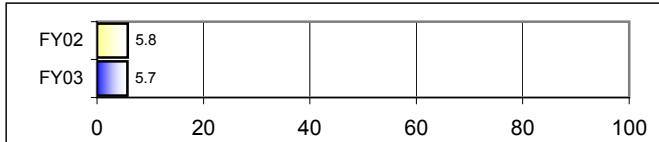
Percent of Consumers Reporting Positive Outcomes of Treatment



Meaningful Employment

In FY03 the percent of clients with SMI obtaining meaningful employment varied among all CMHCs from 1.1 to 14.7, with a statewide median of 5.7%. When compared with FY02, the percent increased in FY03 among 6 of the 17 CMHCs.

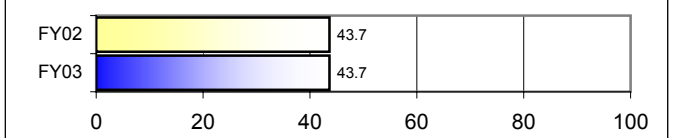
Percent of Consumers Who Become Meaningfully Employed



Level of Functioning

In FY03 the percent of adults with SMI with an improved level of functioning varied among all CMHCs from 23.5 to 64, with a statewide median of 43.7%. When compared with FY02, the percent increased in FY03 among 11 of the 17 CMHCs.

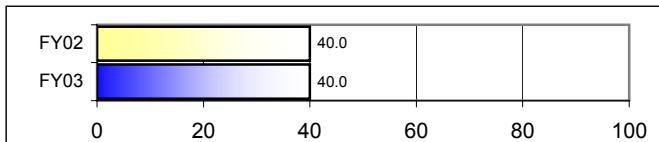
Percent of Adults with SMI Experiencing an Improvement in Level of Functioning



Independent Housing

In FY03 the percent of the clients with SMI (age 18-60) moving to independent housing varied among all CMHCs from 13 to 71.4, with a statewide median of 40%. When compared with FY02, the percent increased in FY03 among 9 of the 17 CMHCs.

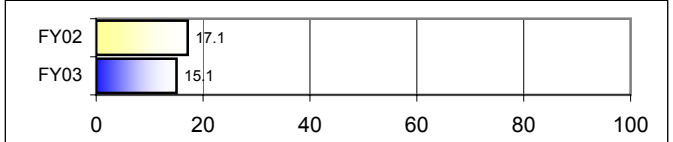
Percent of Adults with SMI Moving into Independent Housing



Services Outside the Facility

In FY03 the percent of services provided outside of the agencies' physical locations for adults with SMI varied from 3.5 to 61.4, with a statewide median of 15.1%. When compared with FY02, the percent increased in FY03 among 7 of the 17 CMHCs.

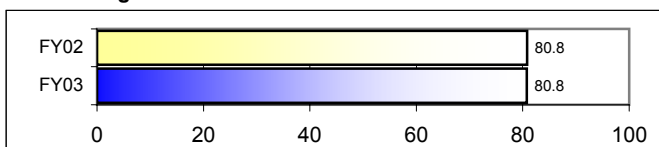
Percent of Services Received Outside of the Agency



Level of Functioning

In FY03 the percent of adults with SMI with an improved or maintained level of functioning varied among all CMHCs from 66.8 to 95.7, with a statewide median of 80.8%. When compared with FY02, the percent increased in FY03 among 8 of the 17 CMHCs.

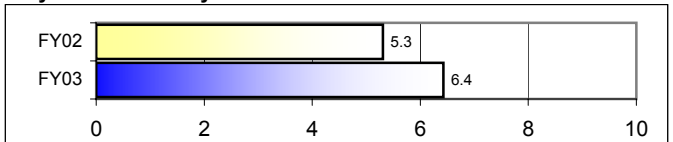
Percent of Adults with SMI Maintaining or Improving in Level of Functioning



Days To Community Service

In FY03 the average number of days from inpatient discharge to community-based service for adults with SMI varied among all CMHCs from 1.7 to 8.8, with a statewide median of 6.4 days. When compared with FY02, the average number of days decreased in FY03 at 8 of the 17 CMHCs.

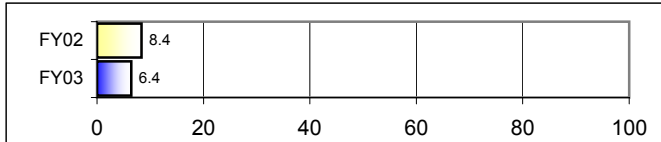
Days to Community-Based Service



Inpatient Re-admissions

In FY03 the percent of adults with SMI re-admitted within 30 days of discharge from inpatient varied among all CMHCs from 0 to 14, with a statewide median of 6.4%. When compared with FY02, the percent decreased in FY03 among 11 of the 17 CMHCs.

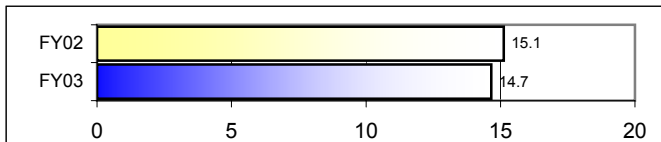
Percent of Clients Re-admitted to Inpatient within 30 Days



Inpatient Stay

In FY03 the average number of inpatient days for adults with SMI varied among all CMHCs from 9.5 to 34.5, with a statewide mean of 14.7 days. When compared with FY02, the average number of days decreased in FY03 at 9 of the 17 CMHCs.

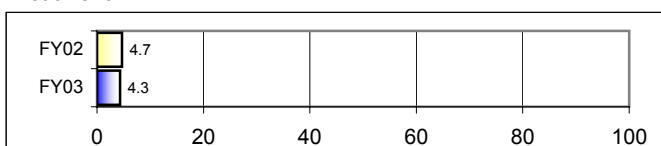
Mean Number of Days in Inpatient Treatment



Involuntary Admissions

In FY03 the percent of adults with SMI admitted involuntarily to inpatient treatment varied among all CMHCs from 1.3 to 7.7, with a statewide median of 4.3%. When compared with FY02, the percent decreased in FY03 among 11 of the 17 CMHCs.

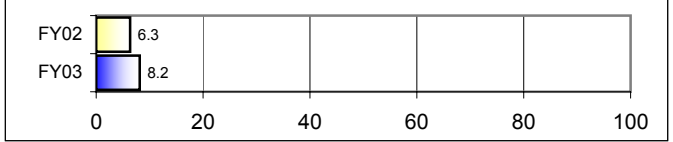
Percent of Adults with SMI Involuntarily Admitted to Inpatient Treatment



Crisis Services after Inpatient

In FY03 the percent of adults with SMI receiving a crisis service as their first service following inpatient treatment varied among all CMHCs from 1.5 to 30.8, with a statewide median of 8.2%. When compared with FY02, the percent decreased in FY03 among 7 of the 17 CMHCs.

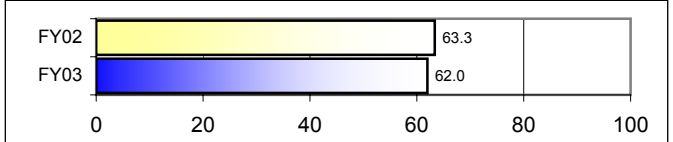
Percent of Adults with SMI Who Receive Crisis Services Following Inpatient Treatment



Inpatient Follow-up

In FY03 the percent of adults with SMI receiving a lower level of care within 14 days of inpatient discharge varied among all CMHCs from 40.3 to 88.9, with a statewide median of 62%. When compared with FY02, the percent receiving a lower level of care increased in FY03 among 6 of the 17 CMHCs.

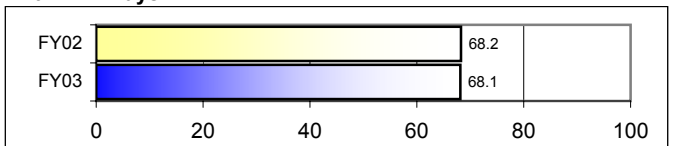
Percent of Inpatient Services Followed by a Lower Level of Care within 14 Days



Crisis Follow-up

In FY03 the percent of adults with SMI receiving a lower level of care within 14 days of a crisis event varied among all CMHCs from 38.4 to 81.2, with a statewide median of 68.1%. When compared with FY02, the percent increased in FY03 among 9 of the 17 CMHCs.

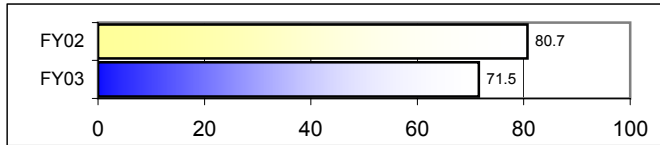
Percent of Crisis Events Followed by a Lower Level of Care within 14 Days



Structured Emer. Care Follow-up

In FY03 the percent of adults with SMI receiving a lower level of care within 14 days of receiving structured emergency care services varied among all CMHCs from 45.5 to 100, with a statewide median of 71.5%. When compared with FY02, the percent receiving a lower level of care increased in FY03 among 5 of the 17 CMHCs.

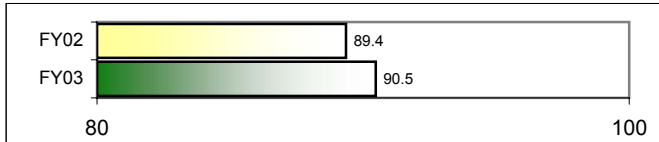
Structured Emergency Care Followed by a Lower Level of Care within 14 Days



Children's Level of Functioning

In FY03 the percent of children with SED with a maintained or improved level of functioning varied among all CMHCs from 73.7 to 100, with a statewide median of 90.5%. When compared with FY02, the percent increased in FY03 among 9 of the 17 CMHCs.

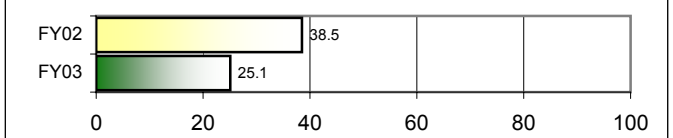
Percent of Children Maintaining or Improving in Level of Functioning



Services Outside the Facility

In FY03 the percent of services provided outside of the agencies' physical locations for children with SED varied among agencies from 0 to 93.4, with a statewide median of 25.1%. When compared with FY02, the percent increased in FY03 among 9 of the 17 CMHCs.

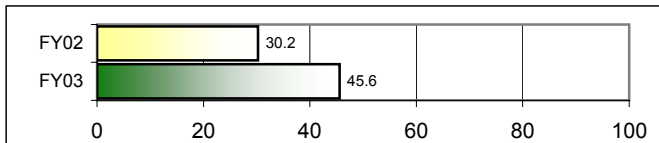
Percent of Services Received Outside of the Agency



Children's Level of Functioning

In FY03 the percent of children with SED with an improved level of functioning varied among all CMHCs from 0 to 84.7, with a statewide median of 45.6%. When compared with FY02, the percent increased in FY03 among 12 of the 17 CMHCs.

Percent of Children Experiencing an Improvement in Level of Functioning



Crisis Follow-up

In FY03 the percent of children with SED who receiving a lower level of care within 14 days after a crisis event varied among all CMHCs from 11.1 to 100, with a statewide median of 50%. When compared with FY02, the percent increased in FY03 among 4 of the 15 CMHCs.

Percent of Crisis Events Followed by a Lower Level of Care within 14 Days

