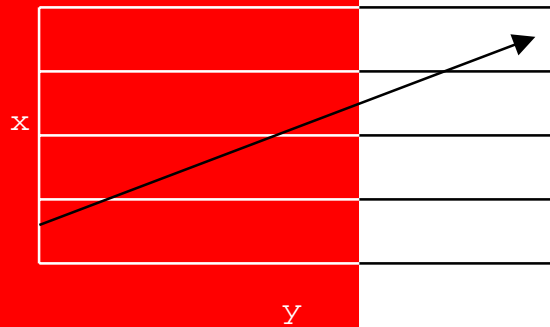


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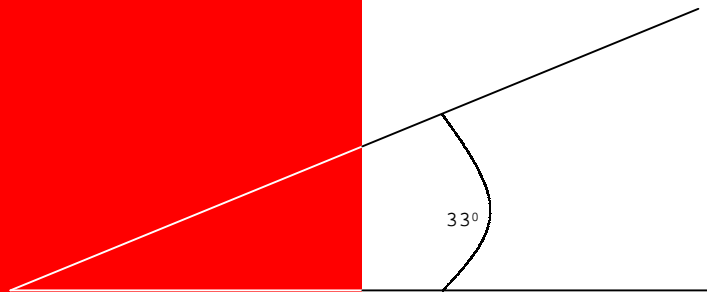
Oklahoma Department of
Mental Health and
Substance Abuse Services

P

**erformance &
outcomes
monitoring
report**



**for
Substance Abuse
Treatment Centers**



prepared by the evaluation and data analysis section - decision support services division
February 2002

Department of Mental Health and Substance Abuse Services
Substance Abuse Treatment Performance Indicators FY01

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Introduction

Why monitor performance and outcomes?

The DMHSAS mission is to promote quality of life and emotional well-being of Oklahomans by advocating, encouraging, and exemplifying the barrier-free delivery of responsive, innovative, community-based services in an environment of dignity and respect for all clients, their families and staff. To assess whether that mission is being fulfilled, it is important to evaluate the quality of care the Department funds, including the accessibility of services, appropriateness of services, and the outcomes they produce for citizens in need.

State and federal funding entities are also concerned with the quality of services supported by public resources. Collecting information about performance and outcomes helps the Department demonstrate treatment impact and justify requests for federal block grant and state appropriated funding. Service providers use performance and outcome data to make resource allocation decisions and improve service delivery. Consumers and their families use the information to make better choices about the treatment options available to them.

How should these measures be used?

To fulfill its mission, DMHSAS will use performance and outcome measures in at least three ways: to assess overall system functioning, to examine the results for individual agencies, and to learn what combinations of services work best with identified groups of clients. From the system perspective, the Department will ask the extent to which improvements are being made in desired directions with important target groups, such as persons with serious mental illness, substance abusing women with children, or persons in rural service areas. Answers to these broad questions may lead to planning for new services, or the re-allocation of existing resources to support an initiative where the need for more effort is indicated. They may also lead to closer inspection of individual agency results to determine the extent to which a provider is contributing to improvements in a target population.

The DMHSAS indicators are based on values stated in the Department's mission statement, but they reflect concerns of state and national consumer groups, other payers, providers, and persons concerned with quality behavioral health care. As a result, treatment providers may use the DMHSAS indicators as a basis for contract negotiations with managed care organizations, as well as with DMHSAS; for planning and evaluating performance improvement activities; for soliciting new funding; or for re-allocating existing staff or other resources. Because many of the indicators are based on data reported by providers, and the methods of calculating them are specified, agency staff can compile the data to guide mid-course adjustments to their activities.

What are the limits on how the measures are used?

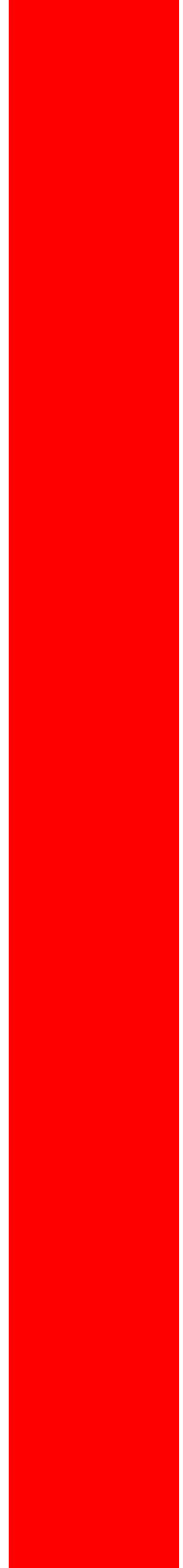
By definition, an indicator is a pointer or gauge used to monitor the operation of a system. It is not an exact measure of a system's functioning, but may point to areas where more analysis is "indicated." When the value of an indicator is out of the normal or average range, it suggests something different from the expected result has occurred, and indicates more study of causes is needed.

At least two factors affect the interpretability of indicators, data quality and case mix. Important elements of data quality are accuracy, timeliness, completeness and comprehensiveness.

Case mix refers to the distribution of variables in a population that may affect the outcomes of treatment, but may not be within the control of the treatment provider. Such factors as the number of people with severe symptoms, the amount of resources available for treatment in a service area, or the occurrence of some catastrophic event, may influence how people respond to treatment. Making balanced comparisons of outcomes among geographic areas or population subgroups, therefore, requires case-mix or risk adjustment so an "apples-to-apples" comparison is made.

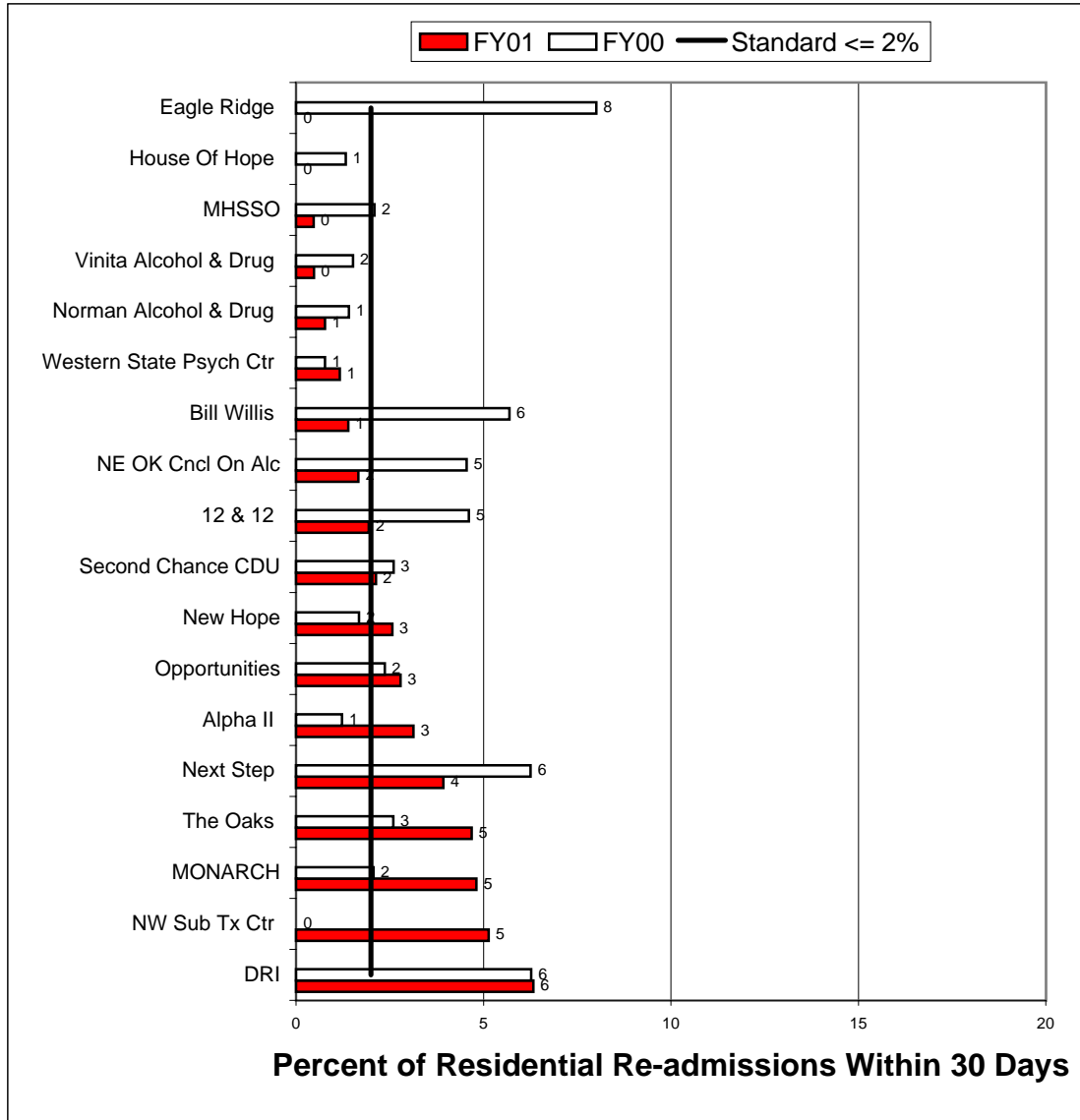


Residential Treatment Performance Indicators



Residential Re-admissions within 30 Days

Question: What percent of clients discharged from residential treatment were re-admitted to residential treatment within 30 days?



Answer: The percent of residential clients with a residential re-admission within 30 days of discharge in FY01 ranged from 0% to 6%. Nine of the eighteen agencies met or fell below the standard of (no more than) 2%. Nine of the agencies decreased their percent of residential re-admissions when compared to their previous year's results.

Clients can be re-admitted to the agency from which they were discharged or any DMHSAS-funded residential treatment agency. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

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Residential Re-admissions within 30 Days**Results after the performance indicator has been case mix adjusted.**

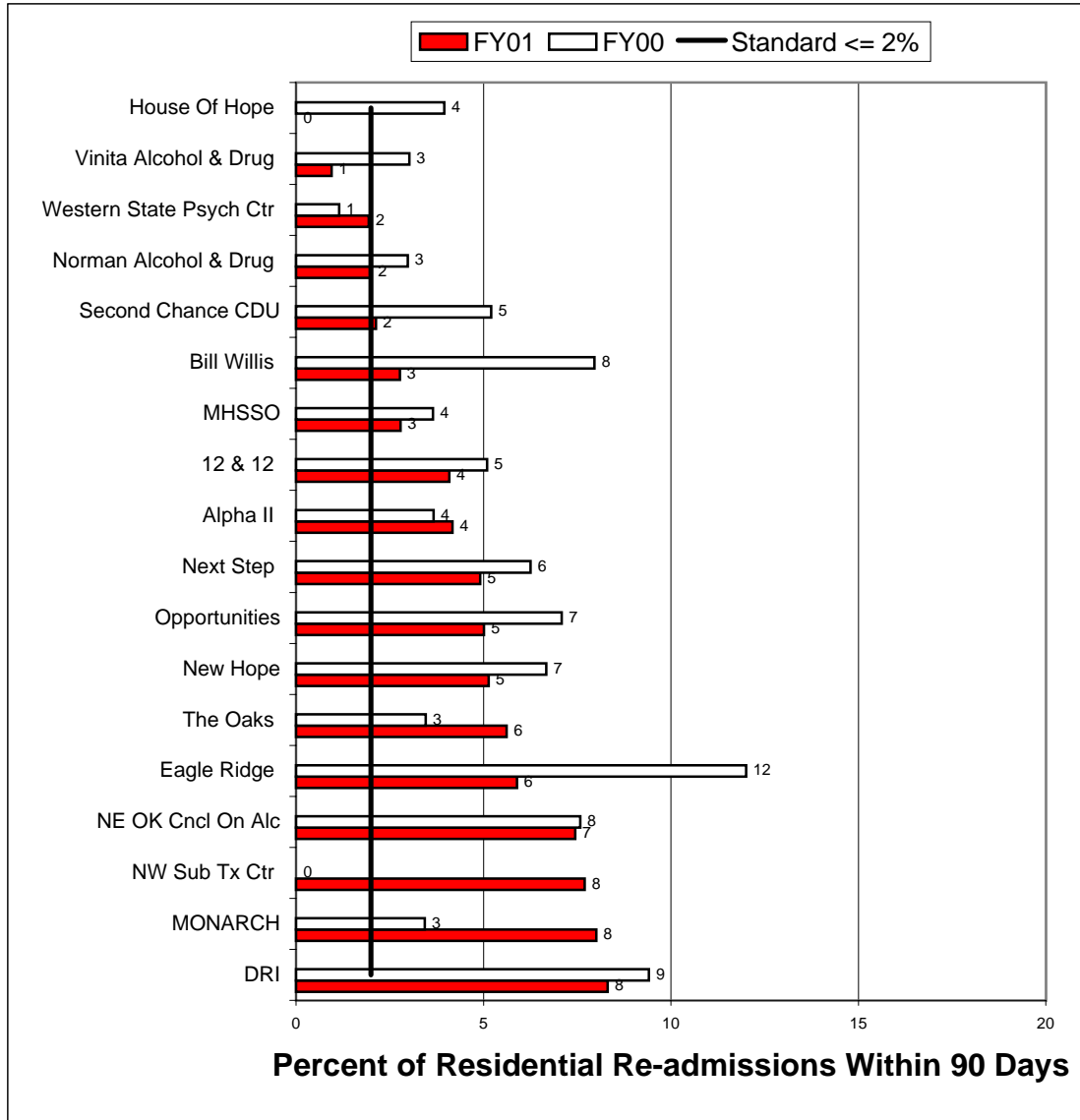
Case-mix adjustment is a statistical method designed to "level the playing field" when comparing agencies' performances by removing differences in clients served by the agencies being compared. Since client characteristics are generally out of the control of the agencies, it is appropriate to adjust for client differences that affect their ability to benefit from treatment. The unadjusted score for an indicator is the level at which each agency performed without reference to the mix of the clients. The case-mix adjustment is the level at which the agency was expected to perform in comparison to other agencies when controlling for differences in client characteristics. The adjusted score (difference) is the difference between the unadjusted score and the case-mix adjustment. A positive difference indicates the agency performed better than would have been expected. A negative difference indicates the agency did not perform as well as expected.

	unadjusted score	case-mix adjustment	adjusted score (difference)
Second Chance CDU	2.1	4.2	2.1
House Of Hope	0.0	1.8	1.8
Eagle Ridge	0.0	1.6	1.6
Norman Alcohol & Drug	0.8	2.0	1.2
Bill Willis	1.4	2.3	0.9
MHSSO	0.5	1.3	0.8
Western State Psych Ctr	1.2	2.0	0.8
Vinita Alcohol & Drug	0.5	1.2	0.8
NE OK Cncl On Alc	1.7	2.0	0.3
12 & 12	1.9	2.2	0.3
New Hope	2.6	2.2	-0.4
Opportunities	2.8	1.7	-1.0
Alpha II	3.1	1.7	-1.4
Next Step	3.9	1.8	-2.1
MONARCH	4.8	2.7	-2.1
The Oaks	4.7	2.4	-2.2
NW Sub Tx Ctr	5.1	2.6	-2.5
DRI	6.3	3.6	-2.7

Ten of the 18 agencies performed at a rate above what would have been expected given their client characteristics.

Residential Re-admissions within 90 Days

Question: What percent of clients discharged from residential treatment were re-admitted to residential treatment within 90 days?



Answer: The percent of residential clients with a residential re-admission within 90 days of discharge in FY01 ranged from 0% to 8%. Five of the eighteen agencies met or fell below the standard of (no more than) 2%. Thirteen of the agencies decreased their percent of residential re-admissions when compared to their previous year's results.

Clients can be re-admitted to the agency from which they were discharged or any DMHSAS-funded residential treatment agency. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

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Residential Re-admissions within 90 Days**Results after the performance indicator has been case mix adjusted.**

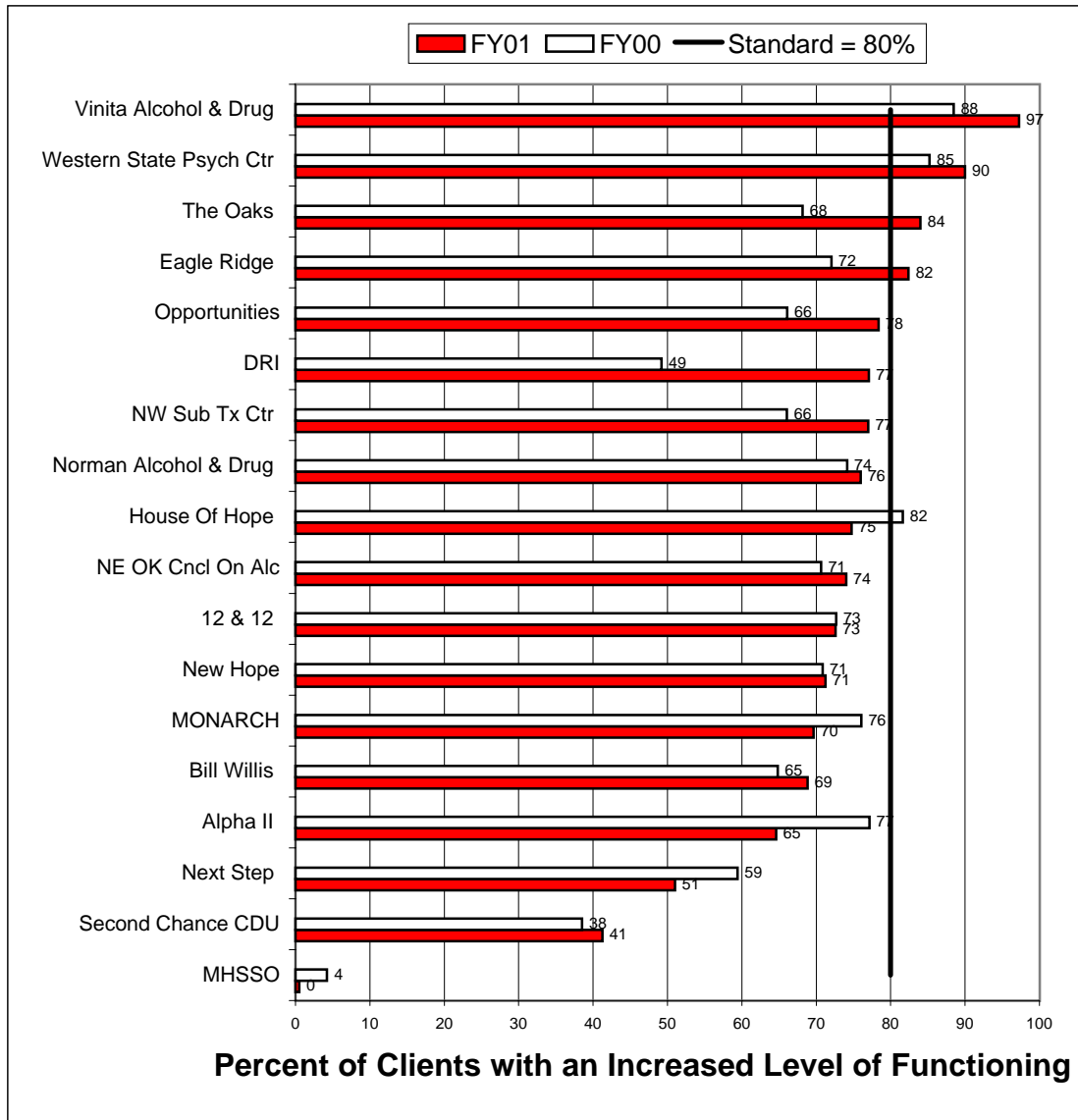
Case-mix adjustment is a statistical method designed to "level the playing field" when comparing agencies' performances by removing differences in clients served by the agencies being compared. Since client characteristics are generally out of the control of the agencies, it is appropriate to adjust for client differences that affect their ability to benefit from treatment. The unadjusted score for an indicator is the level at which each agency performed without reference to the mix of the clients. The case-mix adjustment is the level at which the agency was expected to perform in comparison to other agencies when controlling for differences in client characteristics. The adjusted score (difference) is the difference between the unadjusted score and the case-mix adjustment. A positive difference indicates the agency performed better than would have been expected. A negative difference indicates the agency did not perform as well as expected.

	unadjusted score	case-mix adjustment	adjusted score (difference)
Second Chance CDU	2.1	7.7	5.5
House Of Hope	0.0	3.2	3.2
Vinita Alcohol & Drug	0.9	2.6	1.7
Norman Alcohol & Drug	2.0	3.3	1.3
Bill Willis	2.8	3.9	1.2
Western State Psych Ctr	1.9	2.9	1.0
MHSSO	2.8	3.1	0.3
12 & 12	4.1	3.9	-0.2
New Hope	5.1	4.5	-0.6
Alpha II	4.2	3.5	-0.7
Opportunities	5.0	3.4	-1.6
Next Step	4.9	3.3	-1.6
Eagle Ridge	5.9	4.0	-1.9
DRI	8.3	6.4	-1.9
The Oaks	5.6	3.4	-2.2
NW Sub Tx Ctr	7.7	5.2	-2.5
MONARCH	8.0	5.0	-3.0
NE OK Cncl On Alc	7.4	3.5	-4.0

Seven of the 18 agencies performed at a rate above what would have been expected given their client characteristics.

Level of Functioning in Residential Treatment

Question: What percent of residential clients achieved an improved level of functioning after receiving services?



Answer: The percent of residential clients with an improved level of functioning in FY01 ranged from 0% to 97%. Four of the eighteen agencies exceeded the standard of 80%. Eleven of the agencies increased their percent of clients with improved functioning when compared to their previous year's results.

Level of functioning is measured using the Global Assessment of Functioning scale. Clients discharged due to death or failure to begin treatment are excluded.

Level of Functioning in Residential Treatment
Results after the performance indicator has been case mix adjusted.

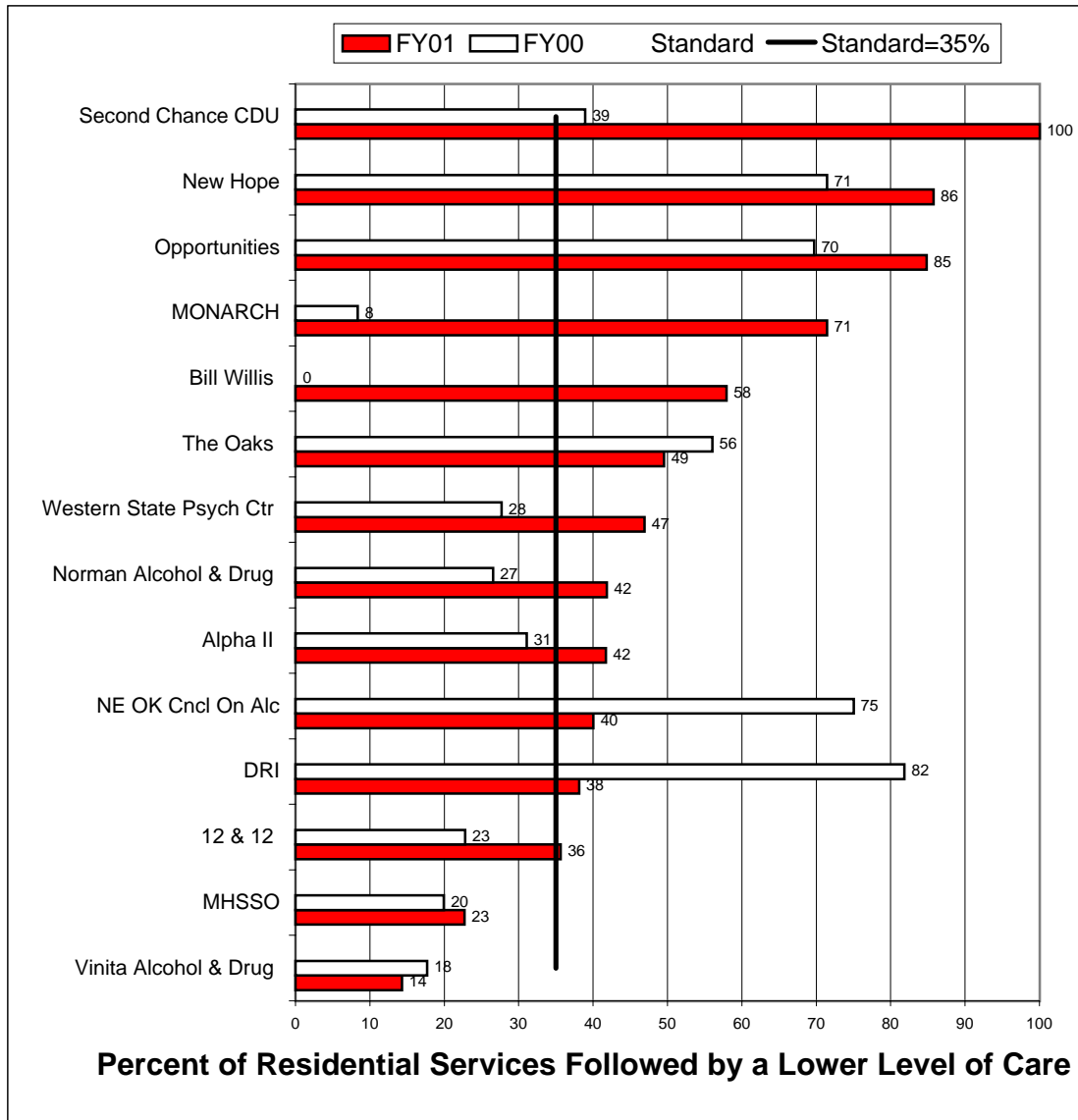
Case-mix adjustment is a statistical method designed to "level the playing field" when comparing agencies' performances by removing differences in clients served by the agencies being compared. Since client characteristics are generally out of the control of the agencies, it is appropriate to adjust for client differences that affect their ability to benefit from treatment. The unadjusted score for an indicator is the level at which each agency performed without reference to the mix of the clients. The case-mix adjustment is the level at which the agency was expected to perform in comparison to other agencies when controlling for differences in client characteristics. The adjusted score (difference) is the difference between the unadjusted score and the case-mix adjustment. A positive difference indicates the agency performed better than would have been expected. A negative difference indicates the agency did not perform as well as expected.

	<u>unadjusted score</u>	<u>case-mix adjustment</u>	<u>adjusted score (difference)</u>
Vinita Alcohol & Drug	97.2	76.9	20.3
Western State Psych Ctr	90.0	77.5	12.5
NW Sub Tx Ctr	76.9	69.7	7.3
DRI	77.0	71.1	5.9
The Oaks	84.0	78.1	5.9
Eagle Ridge	82.4	76.6	5.8
Opportunities	78.3	76.3	2.1
Norman Alcohol & Drug	75.9	74.1	1.9
NE OK Cncl On Alc	74.0	74.9	-0.9
MONARCH	69.6	71.6	-2.0
12 & 12	72.6	76.0	-3.4
New Hope	71.2	76.3	-5.1
House Of Hope	74.7	80.2	-5.4
Bill Willis	68.8	75.3	-6.5
MHSSO	0.5	11.4	-10.9
Alpha II	64.6	77.9	-13.3
Second Chance CDU	41.2	58.2	-17.0
Next Step	51.0	76.0	-25.0

Eight of the 18 agencies performed at a rate above what would have been expected given their client characteristics.

Residential Treatment Followed by a Lower Level of Care Within 14 Days

Question: What percent of residential clients received a lower level of care within 14 days? (Lower level care includes community living and outpatient treatment.)



Answer: The percent of residential clients receiving a lower level of care within 14 days in FY01 ranged from 14% to 100%. Twelve of the fourteen agencies exceeded the standard of 35%. Ten of the agencies increased their percent of residential follow-up care when compared to their previous year's results.

Only clients transferred to another level of care within the same agency or clients referred to another DMHSAS-funded agency are included.

Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Residential Treatment Followed by a Lower Level of Care Within 14 Days
Results after the performance indicator has been case mix adjusted.

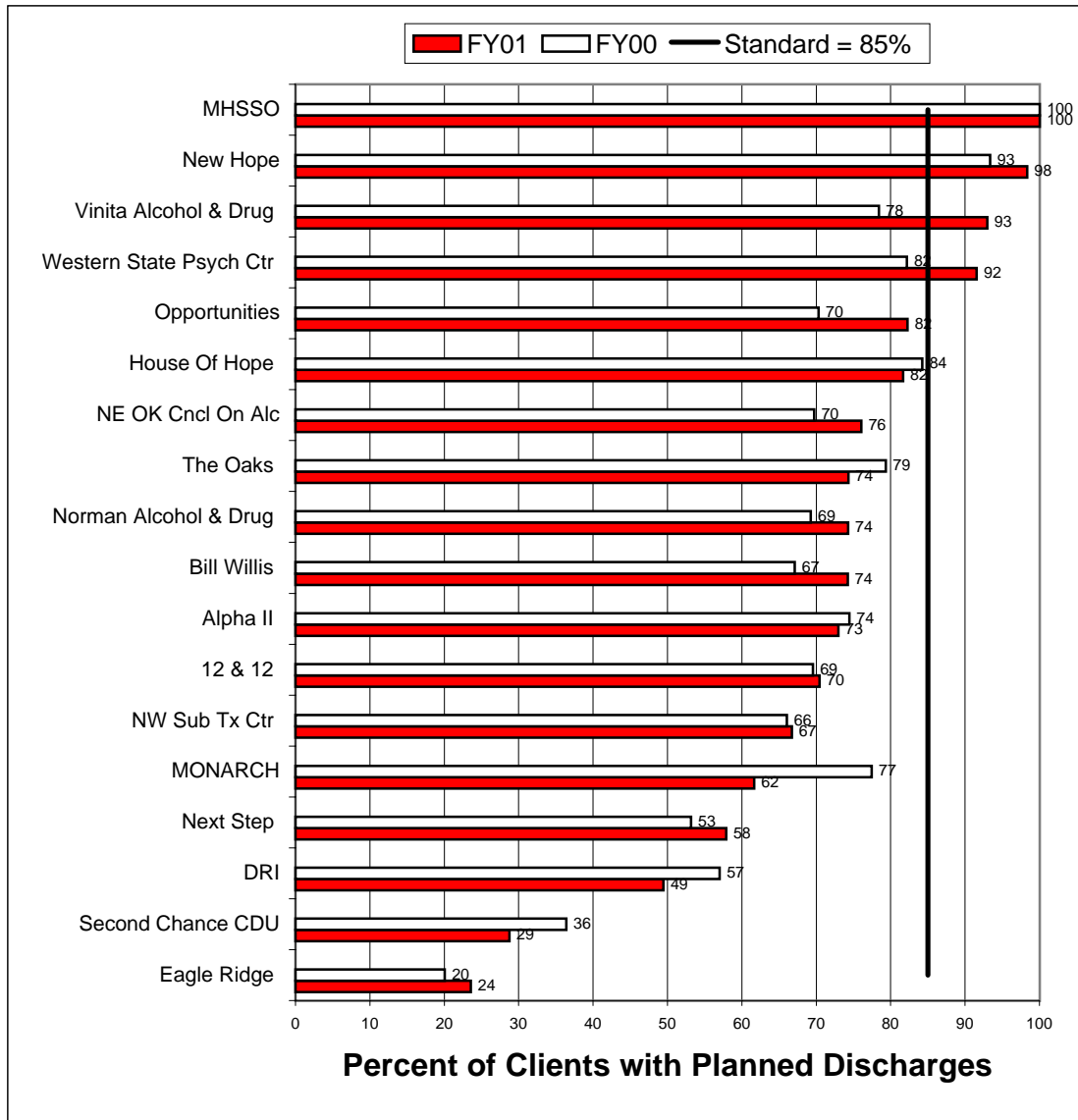
Case-mix adjustment is a statistical method designed to "level the playing field" when comparing agencies' performances by removing differences in clients served by the agencies being compared. Since client characteristics are generally out of the control of the agencies, it is appropriate to adjust for client differences that affect their ability to benefit from treatment. The unadjusted score for an indicator is the level at which each agency performed without reference to the mix of the clients. The case-mix adjustment is the level at which the agency was expected to perform in comparison to other agencies when controlling for differences in client characteristics. The adjusted score (difference) is the difference between the unadjusted score and the case-mix adjustment. A positive difference indicates the agency performed better than would have been expected. A negative difference indicates the agency did not perform as well as expected.

	unadjusted score	case-mix adjustment	adjusted score (difference)
New Hope	85.71	42.59	43.13
Opportunities	84.78	43.74	41.04
Second Chance CDU	100.00	71.17	28.83
MONARCH	71.43	43.15	28.27
Bill Willis	57.89	43.80	14.10
The Oaks	49.49	44.67	4.82
Western State Psych Ctr	46.88	43.90	2.98
Alpha II	41.67	41.26	0.41
MHSSO	22.69	24.81	-2.12
NE OK Cncl On Alc	40.00	43.33	-3.33
Norman Alcohol & Drug	41.82	45.87	-4.05
DRI	38.10	44.68	-6.58
12 & 12	35.59	44.98	-9.39
Vinita Alcohol & Drug	14.29	42.64	-28.35

Eight of the 11 agencies performed at a rate above what would have been expected given their client characteristics.

Planned Discharges in Residential Treatment

Question: What percent of residential clients had a planned discharge?



Answer: The percent of residential clients with a planned discharge in FY01 ranged from 24% to 100%. Four of the eighteen agencies exceeded the standard of 85%. Twelve of the agencies maintained or increased their percent of planned discharges when compared to their previous year's results.

Planned discharges are reported when the client and the counselor/clinician are in agreement that the treatment plan has been completed and services are no longer necessary at this agency. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Planned Discharges in Residential Treatment
Results after the performance indicator has been case mix adjusted.

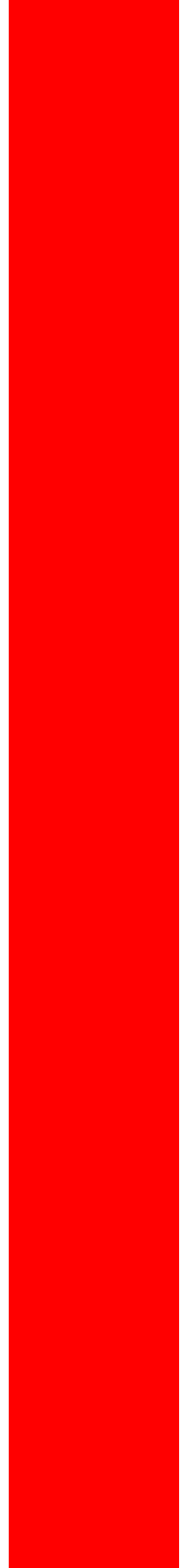
Case-mix adjustment is a statistical method designed to "level the playing field" when comparing agencies' performances by removing differences in clients served by the agencies being compared. Since client characteristics are generally out of the control of the agencies, it is appropriate to adjust for client differences that affect their ability to benefit from treatment. The unadjusted score for an indicator is the level at which each agency performed without reference to the mix of the clients. The case-mix adjustment is the level at which the agency was expected to perform in comparison to other agencies when controlling for differences in client characteristics. The adjusted score (difference) is the difference between the unadjusted score and the case-mix adjustment. A positive difference indicates the agency performed better than would have been expected. A negative difference indicates the agency did not perform as well as expected.

	unadjusted score	case-mix adjustment	adjusted score (difference)
New Hope	98.3	75.9	22.4
Vinita Alcohol & Drug	93.0	78.5	14.4
Western State Psych Ctr	91.5	78.3	13.2
MHSSO	100.0	94.3	5.7
House Of Hope	81.6	78.5	3.1
NE OK Cncl On Alc	76.0	73.5	2.5
Opportunities	82.2	80.6	1.6
NW Sub Tx Ctr	66.7	66.0	0.7
The Oaks	74.3	74.0	0.3
Norman Alcohol & Drug	74.2	74.4	-0.1
Alpha II	72.9	75.5	-2.6
12 & 12	70.4	73.6	-3.2
Bill Willis	74.2	77.8	-3.6
MONARCH	61.6	69.3	-7.7
DRI	49.4	61.9	-12.5
Next Step	57.8	74.0	-16.1
Second Chance CDU	28.7	50.6	-21.9
Eagle Ridge	23.5	72.3	-48.8

Nine of the 18 agencies performed at a rate above what would have been expected given their client characteristics.

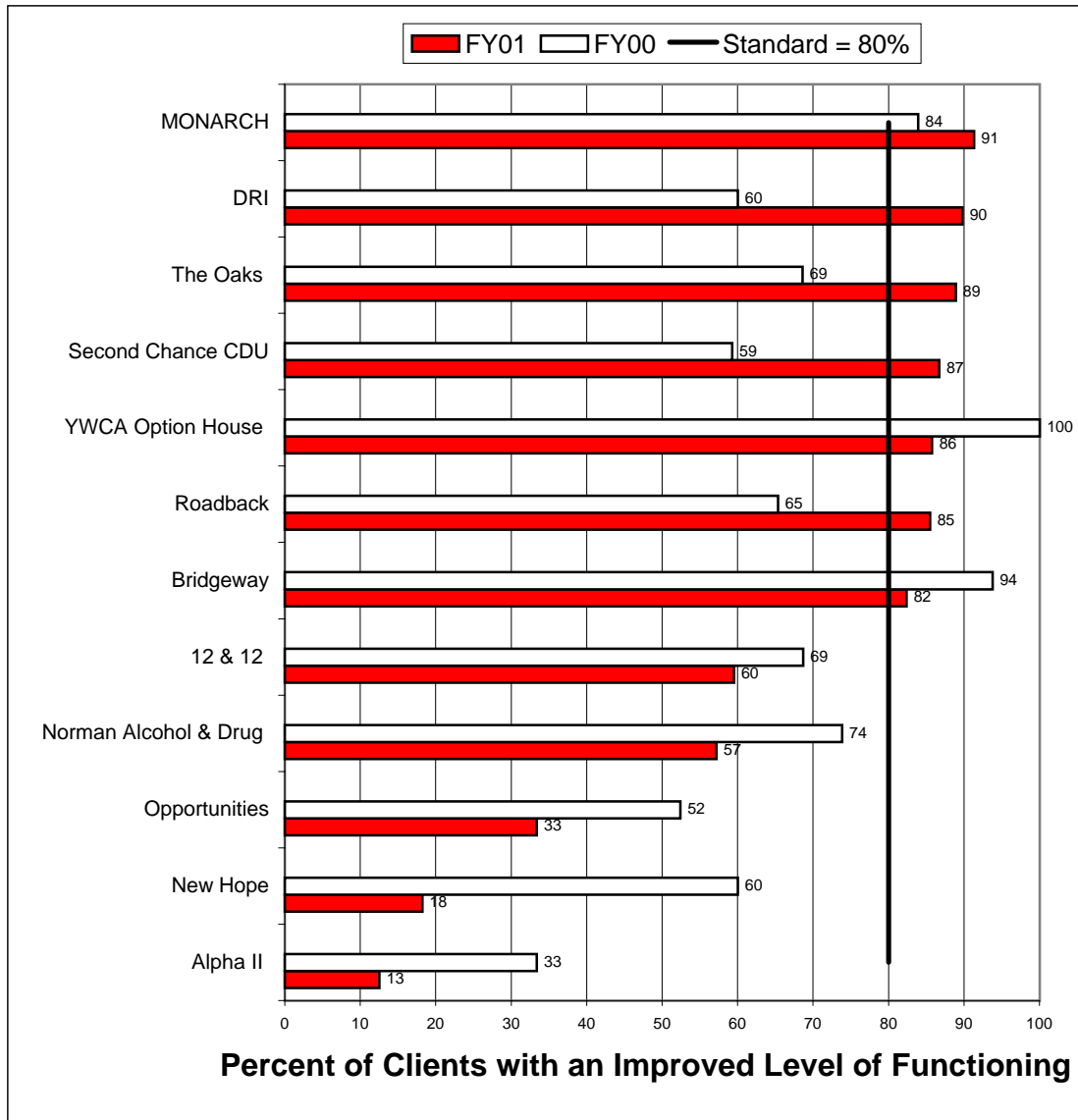


Community Living Treatment Performance Indicators



Level of Functioning in Community Living Treatment

Question: What percent of community living clients achieved an improved level of functioning after receiving services?



Answer: The percent of community living clients with an improved level of functioning in FY01 ranged from 13% to 91%. Seven of the twelve agencies met or exceeded the standard of 80%. Five of the agencies increased their percent of clients with improved functioning when compared to their previous year's results.

Level of functioning is measured using the Global Assessment of Functioning scale. Clients must have been in treatment at least 30 days to be included in this measure. Clients discharged due to death or failure to begin treatment are excluded.

Level of Functioning in Community Living Treatment
Results after the performance indicator has been case mix adjusted.

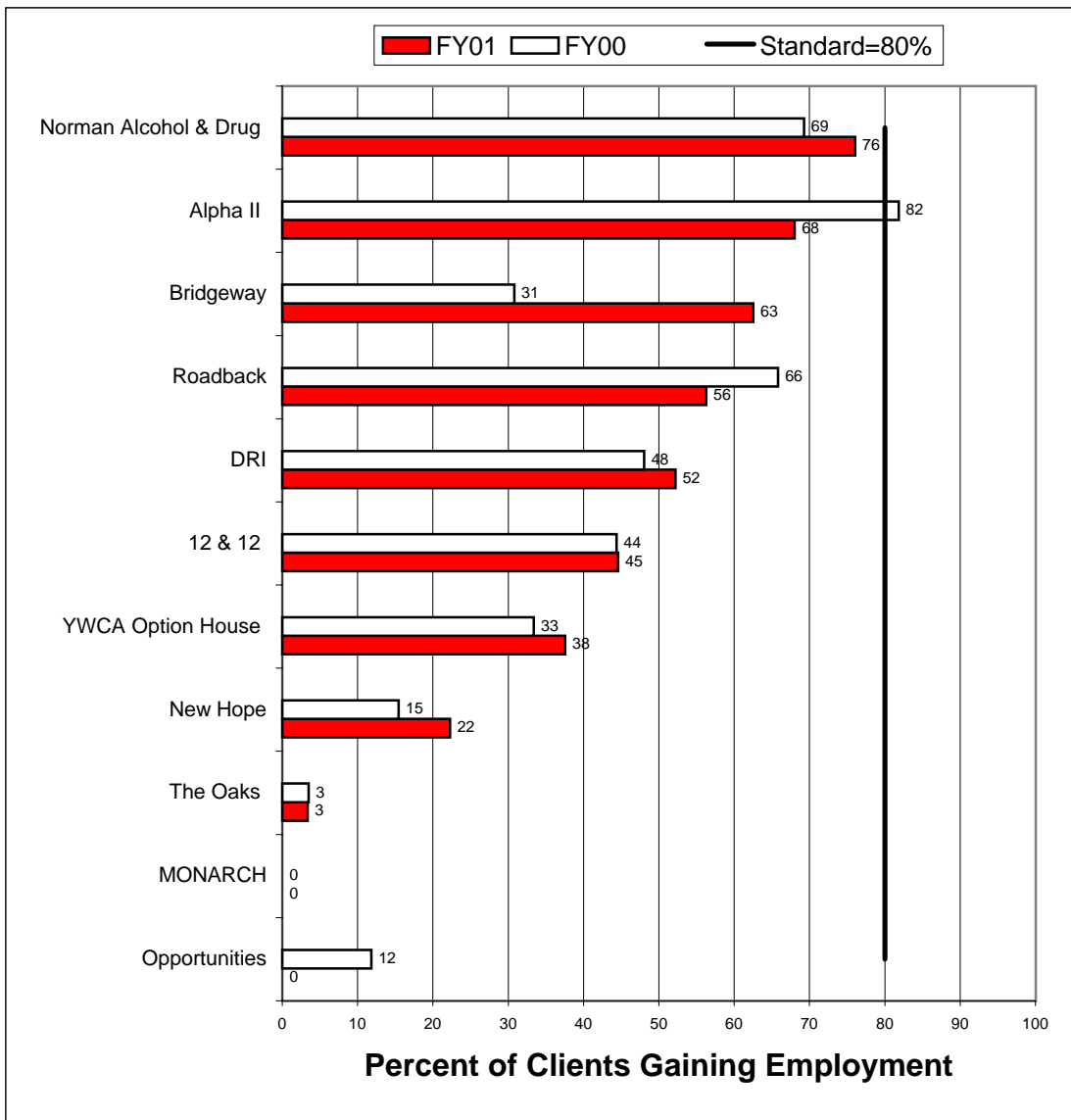
Case-mix adjustment is a statistical method designed to "level the playing field" when comparing agencies' performances by removing differences in clients served by the agencies being compared. Since client characteristics are generally out of the control of the agencies, it is appropriate to adjust for client differences that affect their ability to benefit from treatment. The unadjusted score for an indicator is the level at which each agency performed without reference to the mix of the clients. The case-mix adjustment is the level at which the agency was expected to perform in comparison to other agencies when controlling for differences in client characteristics. The adjusted score (difference) is the difference between the unadjusted score and the case-mix adjustment. A positive difference indicates the agency performed better than would have been expected. A negative difference indicates the agency did not perform as well as expected.

	unadjusted score	case-mix adjustment	adjusted score (difference)
Second Chance CDU	86.67	56.64	30.02
DRI	89.74	65.57	24.17
Roadback	85.48	62.22	23.26
Bridgeway	82.35	59.21	23.15
The Oaks	88.89	80.17	8.72
MONARCH	91.30	84.16	7.14
YWCA Option House	85.71	80.13	5.59
Norman Alcohol & Drug	57.14	65.03	-7.89
12 & 12	59.51	68.32	-8.81
Opportunities	33.33	42.50	-9.17
Alpha II	12.50	50.83	-38.33
New Hope	18.18	58.96	-40.78

Seven of the 12 agencies performed at a rate above what would have been expected given their client characteristics.

Legitimate Employment in Community Living Treatment

Question: What percent of community living clients (not employed at admission) gained legitimate employment?



Answer: The percent of community living clients who gained legitimate employment in FY01 ranged from 0% to 76%. None of the eleven agencies met the standard of 80%. Seven of the agencies met or increased their percent of clients gaining employment when compared to their previous year's results.

Only clients 18-60 years of age and not employed or not in the labor field at admission are included. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Legitimate Employment in Community Living Treatment
Results after the performance indicator has been case mix adjusted.

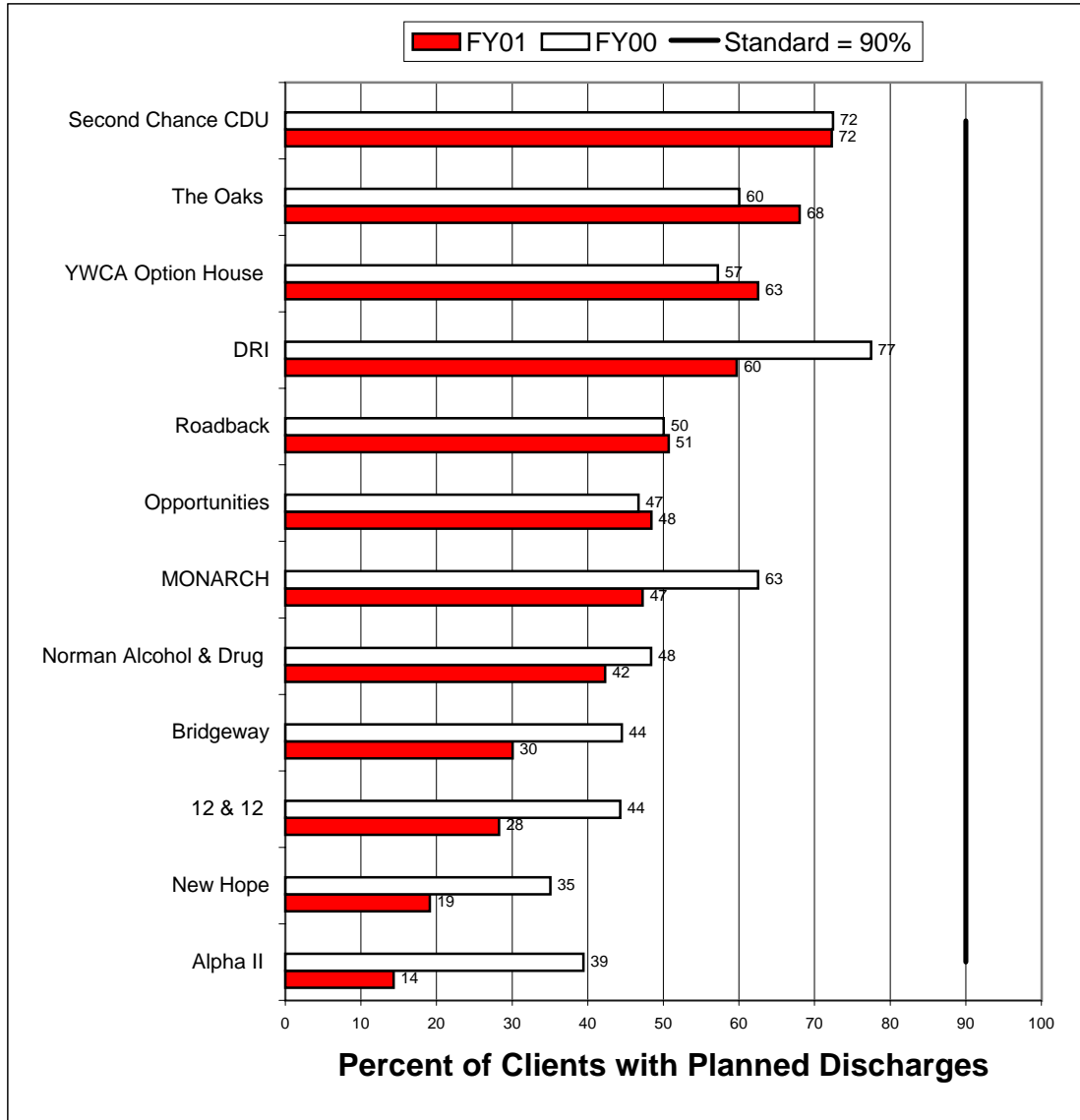
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	unadjusted score	case-mix adjustment	adjusted score (difference)
DRI	52.17	37.67	14.51
Norman Alcohol & Drug	76.00	64.09	11.91
Alpha II	68.00	57.54	10.46
Roadback	56.25	47.80	8.45
Bridgeway	62.50	57.54	4.96
MONARCH	0.00	2.78	-2.78
12 & 12	44.55	47.55	-3.00
The Oaks	3.33	11.62	-8.28
YWCA Option House	37.50	54.28	-16.78
Opportunities	0.00	33.48	-33.48
New Hope	22.22	59.16	-36.94

Five of the 11 agencies performed at a rate above what would have been expected given their client characteristics.

Planned Discharges in Community Living Treatment

Question: What percent of community living clients had a planned discharge?



Answer: The percent of community living clients with a planned discharge in FY01 ranged from 14% to 72%. All twelve agencies failed to meet the standard of 90%. Five of the agencies maintained or increased their percent of planned discharges when compared to their previous year's results.

Planned discharges are reported when the client and the counselor/clinician are in agreement that the treatment plan has been completed and services are no longer necessary at this agency. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Planned Discharges in Community Living Treatment
Results after the performance indicator has been case mix adjusted.

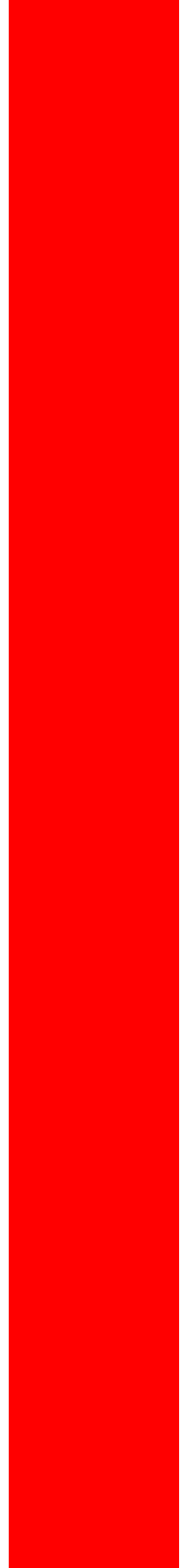
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	unadjusted score	case-mix adjustment	adjusted score (difference)
Second Chance CDU	72.2	51.3	20.9
The Oaks	68.0	50.0	18.0
DRI	59.6	44.9	14.7
Roadback	50.7	39.9	10.7
Opportunities	48.4	40.7	7.7
Norman Alcohol & Drug	42.3	37.2	5.1
MONARCH	47.2	46.2	1.0
YWCA Option House	62.5	63.1	-0.6
Bridgeway	30.0	32.5	-2.5
12 & 12	28.2	39.7	-11.4
New Hope	19.0	34.0	-14.9
Alpha II	14.3	34.2	-19.9

Seven of the 12 agencies performed at a rate above what would have been expected given their client characteristics.

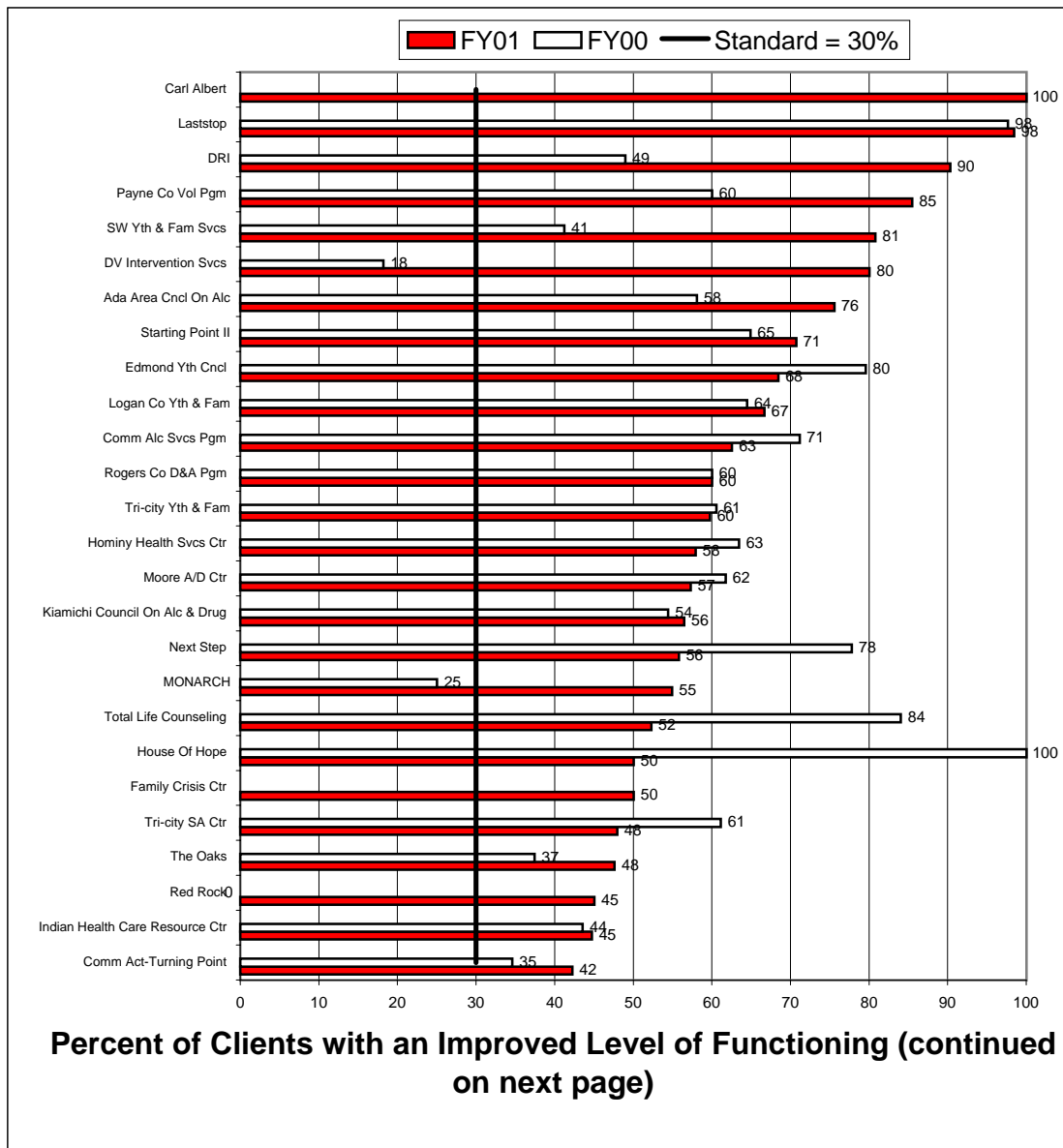


Outpatient Treatment Performance Indicators



Level of Functioning in Outpatient Treatment

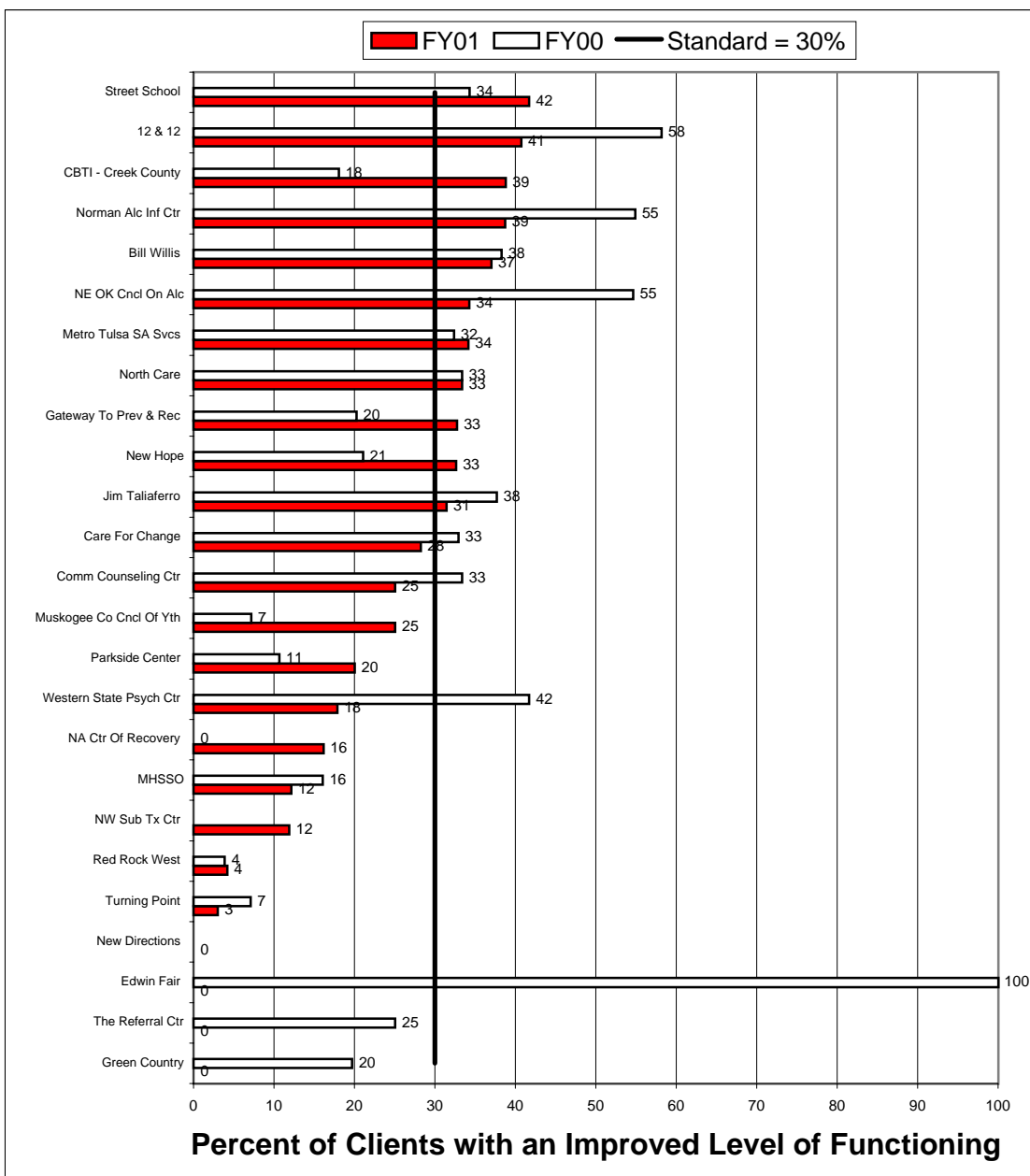
Question: What percent of outpatient clients achieved an improved level of functioning after receiving services?



Answer: The percent of outpatient clients with an improved level of functioning in FY01 ranged from 0% to 100%. Thirty-seven of the fifty-one agencies met or exceeded the standard of 30%. Twenty-two of the forty-seven agencies that had provided services in FY00 increased their percent of clients with improved functioning when compared to their previous year's results.

Level of functioning is measured using the Global Assessment of Functioning scale. Clients must have been in treatment at least 30 days to be included in this measure. Clients discharged due to death or failure to begin treatment are excluded.

Level of Functioning in Outpatient Treatment
(Continued from previous page.)



Level of functioning is measured using the Global Assessment of Functioning scale. Clients must have been in treatment at least 30 days to be included in this measure. Clients discharged due to death or failure to begin treatment are excluded.

Level of Functioning in Outpatient Treatment
Results after the performance indicator has been case mixed.

Case-mix adjustment is a statistical method designed to "level the playing field" when comparing agencies' performances by removing differences in clients served by the agencies being compared. Since client characteristics are generally out of the control of the agencies, it is appropriate to adjust for client differences that affect their ability to benefit from treatment. The unadjusted score for an indicator is the level at which each agency performed without reference to the mix of the clients. The case-mix adjustment is the level at which the agency was expected to perform in comparison to other agencies when controlling for differences in client characteristics. The adjusted score (difference) is the difference between the unadjusted score and the case-mix adjustment. A positive difference indicates the agency performed better than would have been expected. A negative difference indicates the agency did not perform as well as expected.

	unadjusted score	case-mix adjustment	adjusted score (difference)
Carl Albert	100.0	43.3	56.7
DRI	90.3	42.8	47.6
Payne Co Vol Pgm	85.4	48.1	37.3
Ada Area Cncl On Alc	75.6	42.0	33.6
SW Yth & Fam Svcs	80.8	47.2	33.6
DV Intervention Svcs	80.0	47.0	33.0
Edmond Yth Cncl	68.4	42.4	26.1
Laststop	98.4	72.4	26.0
Starting Point II	70.7	48.2	22.6
Logan Co Yth & Fam	66.7	45.7	21.0
Rogers Co D&A Pgm	60.0	41.0	19.0
Tri-city Yth & Fam	59.7	42.3	17.4
Comm Alc Svcs Pgm	62.5	46.0	16.5
Kiamichi Council On Alc & Drug	56.5	40.4	16.0
Hominy Health Svcs Ctr	57.9	44.5	13.4
Moore A/D Ctr	57.3	44.0	13.2
Total Life Counseling	52.3	40.7	11.6
Next Step	55.8	47.8	8.0
Red Rock	45.0	38.8	6.2
Family Crisis Ctr	50.0	44.3	5.7
Tri-city SA Ctr	47.9	42.5	5.4
House Of Hope	50.0	45.7	4.3
MONARCH	54.9	51.3	3.6
CBTI - Creek County	38.8	35.6	3.2
Indian Health Care Resource Ctr	44.7	41.8	2.9

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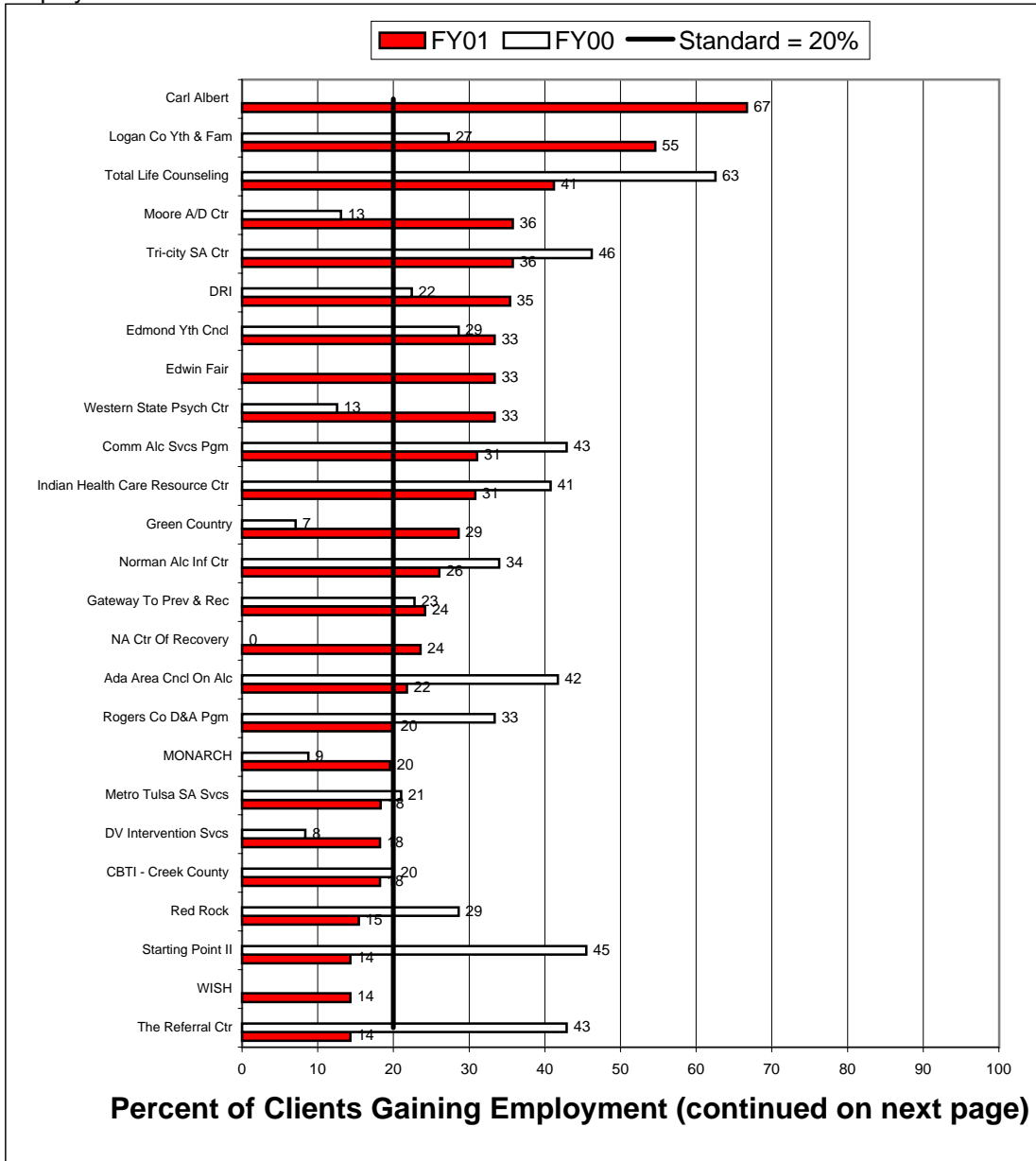
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	unadjusted score	case-mix adjustment	adjusted score (difference)
The Oaks	47.6	47.1	0.5
Comm Act-Turning Point	42.2	43.1	-0.9
12 & 12	40.7	42.5	-1.8
Street School	41.7	43.6	-1.9
MHSSO	12.1	15.2	-3.0
Bill Willis	37.0	40.3	-3.3
Norman Alc Inf Ctr	38.7	43.4	-4.7
Metro Tulsa SA Svcs	34.1	38.9	-4.8
Jim Taliaferro	31.4	39.1	-7.6
NE OK Cncl On Alc	34.2	41.9	-7.7
North Care	33.3	43.0	-9.7
Green Country	0.0	10.4	-10.4
Gateway To Prev & Rec	32.7	44.8	-12.1
Care For Change	28.2	44.7	-16.5
Muskogee Co Cncl Of Yth	25.0	42.5	-17.5
Western State Psych Ctr	17.9	36.8	-19.0
Comm Counseling Ctr	25.0	45.3	-20.3
Parkside Center	20.0	40.6	-20.6
New Hope	32.6	58.7	-26.0
NA Ctr Of Recovery	16.1	43.0	-26.9
Red Rock West	4.2	39.2	-35.1
Turning Point	3.0	42.1	-39.1
The Referral Ctr	0.0	44.8	-44.8
NW Sub Tx Ctr	11.9	57.1	-45.2
Edwin Fair	0.0	49.9	-49.9
New Directions	0.0	55.7	-55.7

Twenty-six of the 51 agencies performed at a rate above what would have been expected given their client characteristics.

Legitimate Employment in Outpatient Treatment

Question: What percent of outpatient clients (not employed at admission) gained legitimate employment?

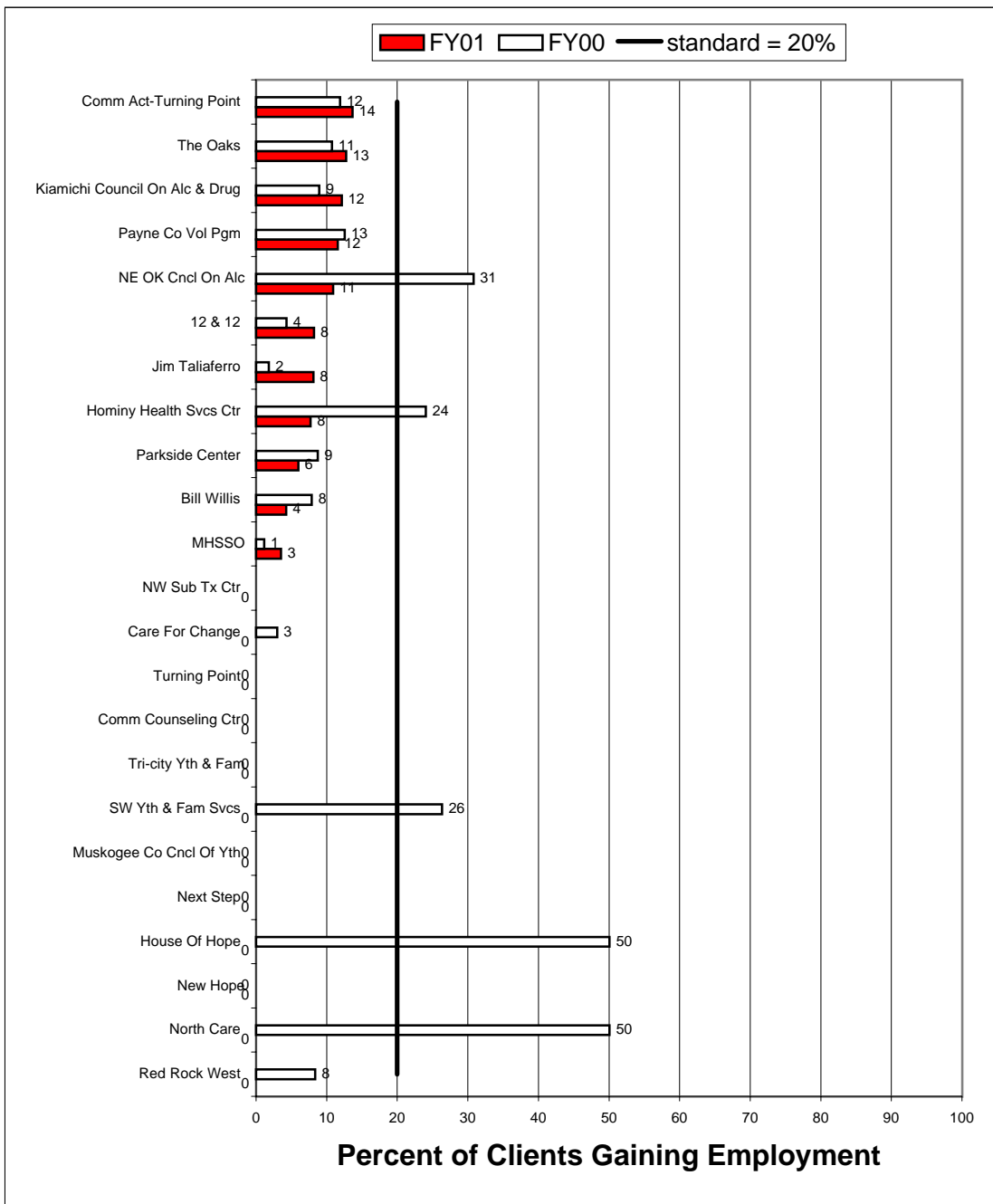


Answer: The percent of outpatient clients who gained legitimate employment in FY01 ranged from 0% to 67%. Eighteen of the forty-eight agencies met or exceeded the standard of 20%. Sixteen of the forty-four agencies that provided services in FY00 met or increased their percent of clients gaining employment when compared to their previous year's results.

Only clients 18-60 years of age and not employed or not in the labor field at admission are included. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Legitimate Employment in Outpatient Treatment

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Only clients 18-60 years of age and not employed or not in the labor field at admission are included. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Legitimate Employment in Outpatient Treatment
Results after the performance indicator has been case mixed.

Case-mix adjustment is a statistical method designed to "level the playing field" when comparing agencies' performances by removing differences in clients served by the agencies being compared. Since client characteristics are generally out of the control of the agencies, it is appropriate to adjust for client differences that affect their ability to benefit from treatment. The unadjusted score for an indicator is the level at which each agency performed without reference to the mix of the clients. The case-mix adjustment is the level at which the agency was expected to perform in comparison to other agencies when controlling for differences in client characteristics. The adjusted score (difference) is the difference between the unadjusted score and the case-mix adjustment. A positive difference indicates the agency performed better than would have been expected. A negative difference indicates the agency did not perform as well as expected.

	unadjusted score	case-mix adjustment	adjusted score (difference)
Carl Albert	66.7	13.4	53.3
Logan Co Yth & Fam	54.5	16.1	38.5
Western State Psych Ctr	33.3	7.9	25.4
Green Country	28.6	3.8	24.8
Total Life Counseling	41.2	17.7	23.5
Edmond Yth Cncl	33.3	10.2	23.2
Moore A/D Ctr	35.7	14.2	21.5
DRI	35.4	16.1	19.3
Indian Health Care Resource Ctr	30.8	12.6	18.1
Tri-city SA Ctr	35.7	17.6	18.1
Comm Alc Svcs Pgm	31.0	16.9	14.2
Rogers Co D&A Pgm	20.0	8.2	11.8
MONARCH	19.5	9.0	10.5
Norman Alc Inf Ctr	26.0	15.7	10.3
CBTI - Creek County	18.2	8.6	9.6
Ada Area Cncl On Alc	21.7	13.3	8.4
Gateway To Prev & Rec	24.1	15.9	8.2
DV Intervention Svcs	18.2	11.4	6.7
Metro Tulsa SA Svcs	18.3	11.7	6.6
Edwin Fair	33.3	26.9	6.5
Red Rock	15.4	9.3	6.0
WISH	14.3	9.1	5.2
NA Ctr Of Recovery	23.5	18.5	5.0
The Oaks			
Starting Point II			

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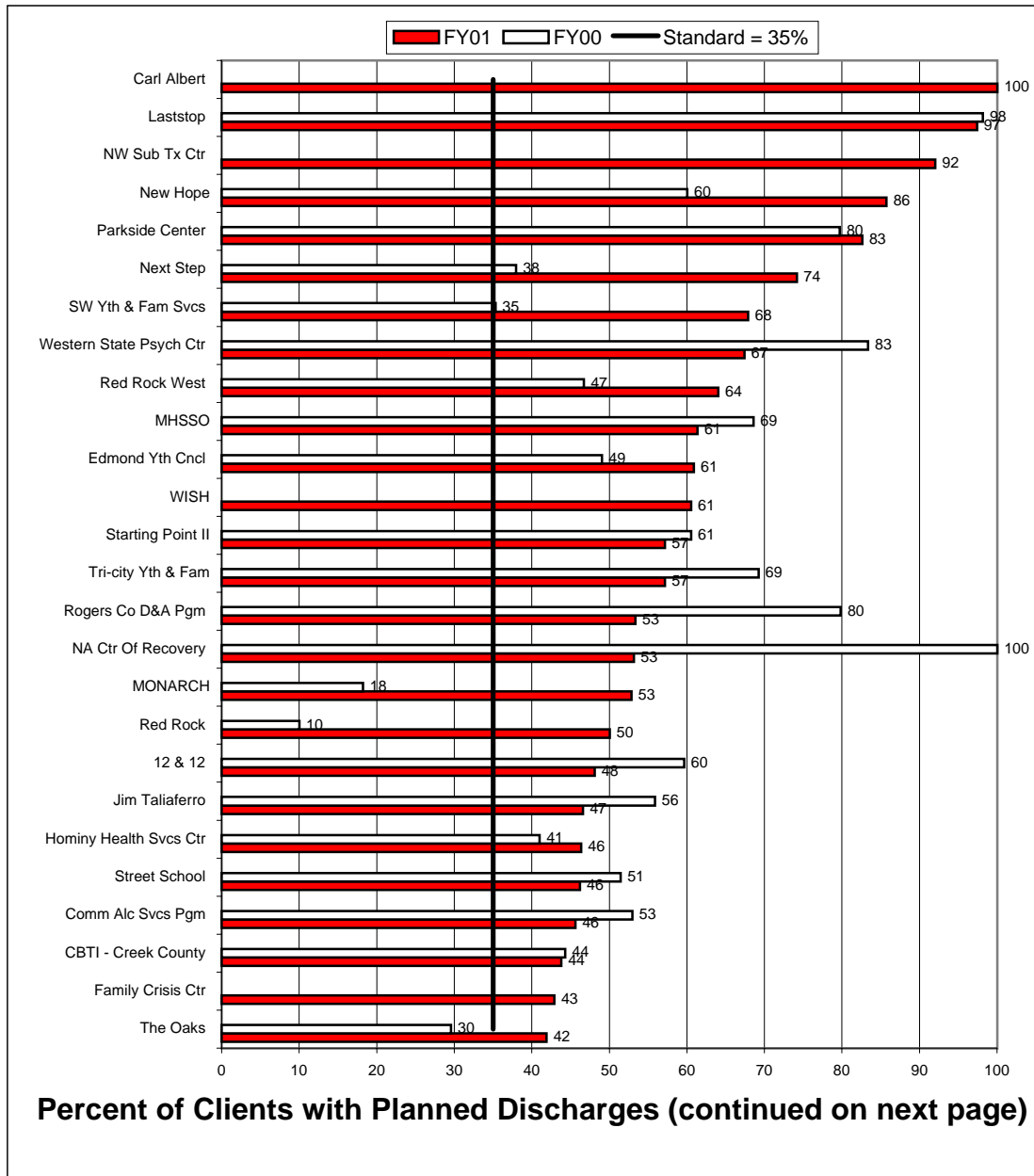
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	unadjusted score	case-mix adjustment	adjusted score (difference)
NW Sub Tx Ctr	0.0	0.5	-0.5
Payne Co Vol Pgm	11.5	13.0	-1.5
New Hope	0.0	2.2	-2.2
MHSSO	3.5	5.8	-2.3
The Referral Ctr	14.3	16.6	-2.4
Jim Taliaferro	8.1	11.9	-3.9
Parkside Center	6.0	10.6	-4.6
Kiamichi Council On Alc & Drug	12.1	16.7	-4.6
Comm Act-Turning Point	13.6	18.7	-5.1
Hominy Health Svcs Ctr	7.7	14.6	-6.9
Bill Willis	4.2	12.3	-8.1
NE OK Cncl On Alc	10.9	19.4	-8.5
12 & 12	8.2	17.4	-9.2
Comm Counseling Ctr	0.0	9.9	-9.9
Care For Change	0.0	10.4	-10.4
Red Rock West	0.0	11.6	-11.6
North Care	0.0	13.6	-13.6
Tri-city Yth & Fam	0.0	13.8	-13.8
Turning Point	0.0	13.9	-13.9
Next Step	0.0	14.6	-14.6
SW Yth & Fam Svcs	0.0	14.7	-14.7
House Of Hope	0.0	15.8	-15.8
Muskogee Co Cncl Of Yth	0.0	16.9	-16.9

Twenty-five of the 48 agencies performed at a rate above what would have been expected given their client characteristics.

Planned Discharges in Outpatient Treatment

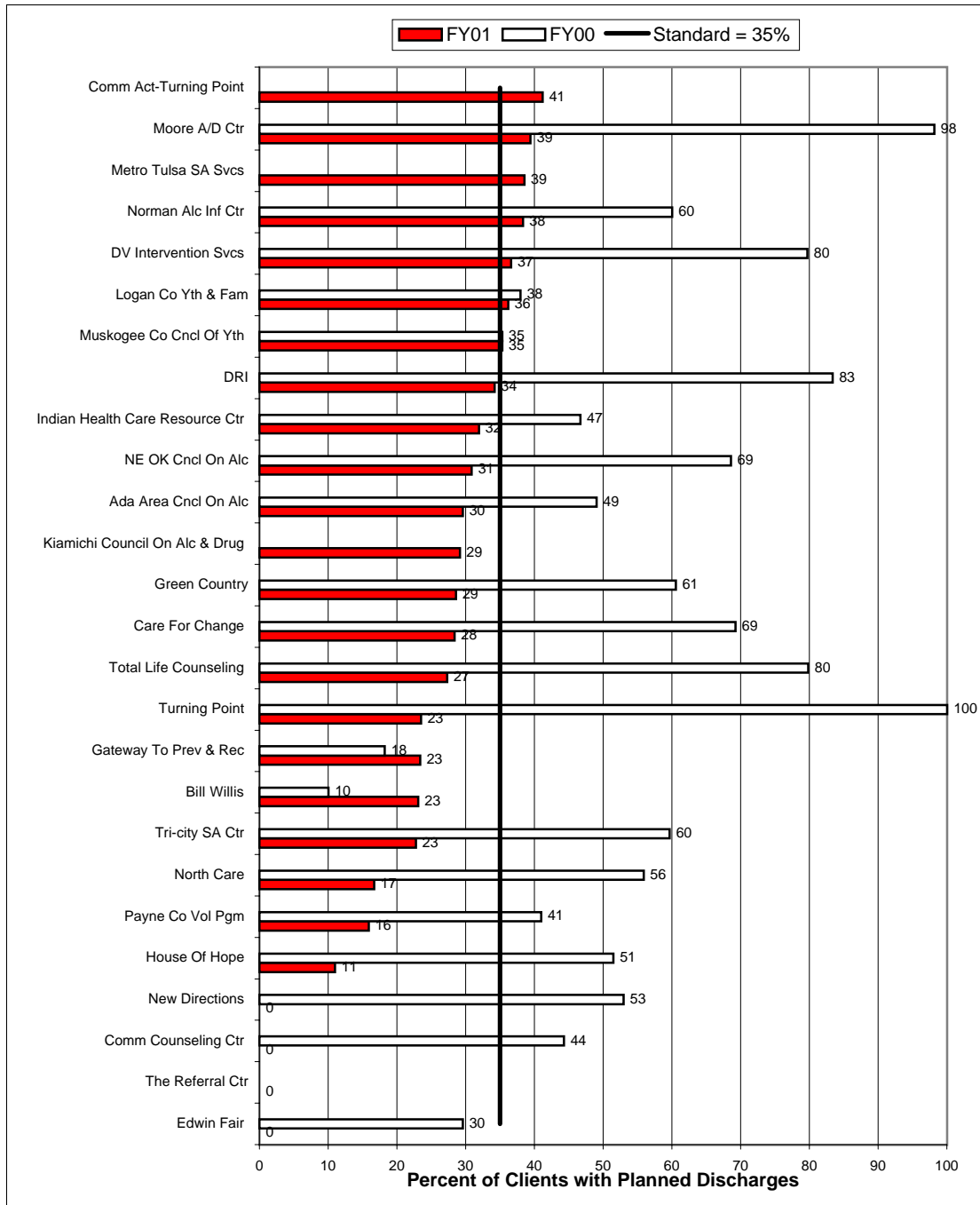
Question: What percent of outpatient clients had a planned discharge?



Answer: The percent of outpatient clients with a planned discharge in FY01 ranged from 0% to 100%. Thirty-three of the fifty-two agencies met or exceeded the standard of 35%. Fourteen of the forty-five agencies that provided services in FY00 maintained or increased their percent of planned discharges when compared to their previous year's results.

Planned discharges are reported when the client and the counselor/clinician are in agreement that the treatment plan has been completed and services are no longer necessary at this agency. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Planned Discharges in Outpatient Treatment
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Planned discharges are reported when the client and the counselor/clinician are in agreement that the treatment plan has been completed and services are no longer necessary at this agency. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Planned Discharges in Outpatient Treatment**Results after the performance indicator has been case mix adjusted.**

Case-mix adjustment is a statistical method designed to "level the playing field" when comparing agencies' performances by removing differences in clients served by the agencies being compared. Since client characteristics are generally out of the control of the agencies, it is appropriate to adjust for client differences that affect their ability to benefit from treatment. The unadjusted score for an indicator is the level at which each agency performed without reference to the mix of the clients. The case-mix adjustment is the level at which the agency was expected to perform in comparison to other agencies when controlling for differences in client characteristics. The adjusted score (difference) is the difference between the unadjusted score and the case-mix adjustment. A positive difference indicates the agency performed better than would have been expected. A negative difference indicates the agency did not perform as well as expected.

	unadjusted score	case-mix adjustment	adjusted score (difference)
Carl Albert	100.0	36.8	63.2
Next Step	74.1	40.2	34.0
SW Yth & Fam Svcs	67.9	35.7	32.1
WISH	60.5	28.5	32.0
Parkside Center	82.6	57.3	25.3
Edmond Yth Cncl	60.9	38.0	22.8
Western State Psych Ctr	67.4	45.5	21.9
Red Rock West	64.0	42.3	21.7
Tri-city Yth & Fam	57.1	37.7	19.4
New Hope	85.7	66.9	18.8
Starting Point II	57.1	38.8	18.4
Street School	46.2	29.1	17.0
Rogers Co D&A Pgm	53.3	38.6	14.7
NA Ctr Of Recovery	53.1	39.9	13.2
MHSSO	61.3	49.7	11.7
Comm Alc Svcs Pgm	45.6	36.4	9.2
Laststop	97.4	89.2	8.2
Hominy Health Svcs Ctr	46.3	38.6	7.7
Red Rock	50.0	44.0	6.0
NW Sub Tx Ctr	92.0	87.9	4.1
Moore A/D Ctr	39.4	37.4	2.0
12 & 12	48.1	46.6	1.5
Jim Taliaferro	46.6	45.1	1.5
CBTI - Creek County	43.8	42.9	0.9

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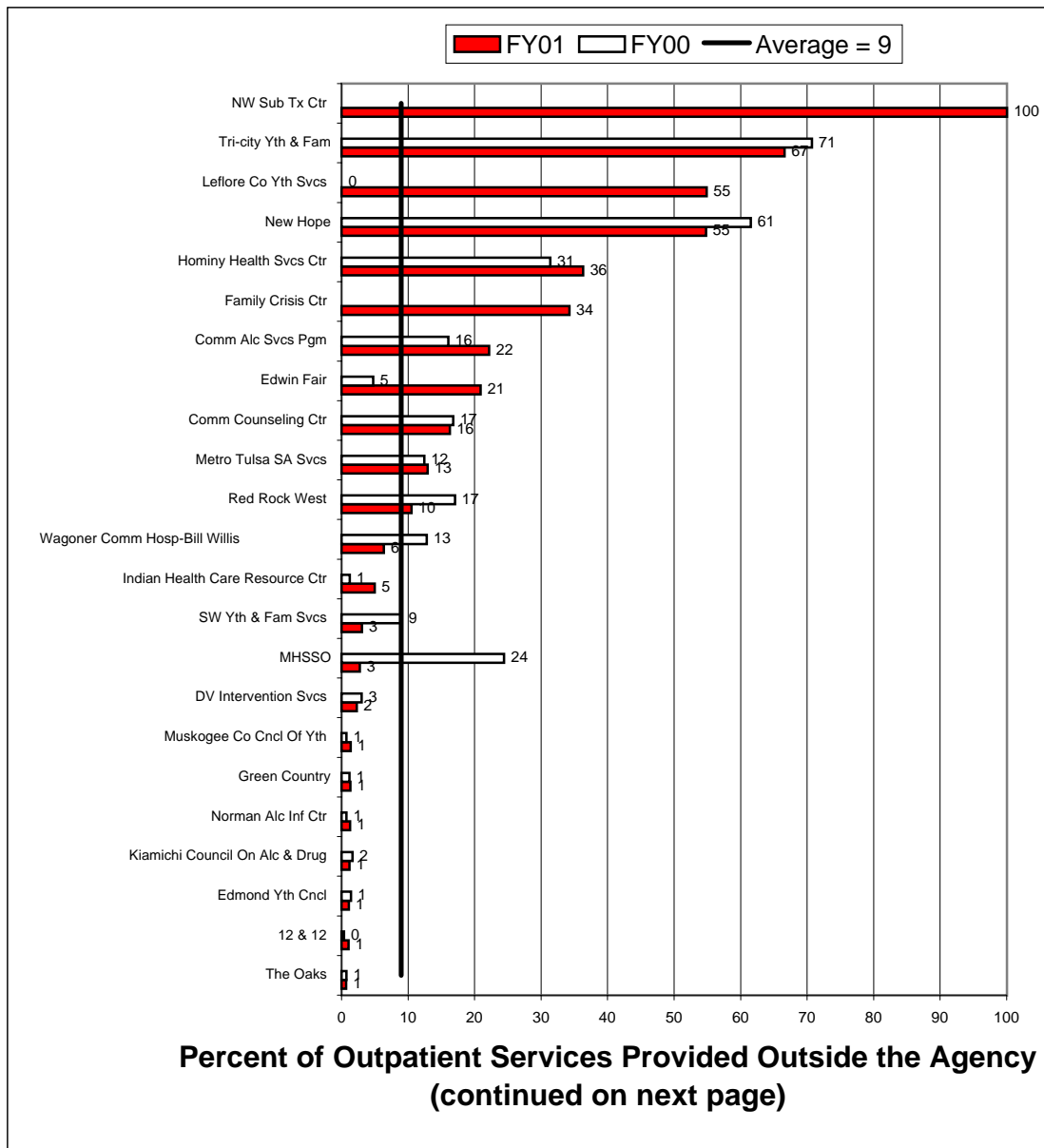
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	unadjusted score	case-mix adjustment	adjusted score (difference)
Metro Tulsa SA Svcs	38.5	38.3	0.2
Logan Co Yth & Fam	36.2	38.5	-2.3
Family Crisis Ctr	42.9	45.7	-2.9
Indian Health Care Resource Ctr	31.9	36.0	-4.1
DRI	34.2	38.3	-4.1
DV Intervention Svcs	36.6	41.6	-5.0
The Oaks	41.9	49.4	-7.5
Muskogee Co Cncl Of Yth	35.3	43.0	-7.7
NE OK Cncl On Alc	30.8	39.0	-8.2
Norman Alc Inf Ctr	38.3	46.7	-8.4
Ada Area Cncl On Alc	29.5	38.6	-9.1
Kiamichi Council On Alc & Drug	29.1	38.2	-9.1
Total Life Counseling	27.3	37.7	-10.4
Comm Act-Turning Point	41.2	52.7	-11.5
MONARCH	52.8	65.8	-13.0
Tri-city SA Ctr	22.7	36.2	-13.5
Gateway To Prev & Rec	23.4	37.6	-14.3
Turning Point	23.5	40.2	-16.7
Care For Change	28.3	47.8	-19.5
North Care	16.7	40.3	-23.6
Payne Co Vol Pgm	15.9	39.9	-24.0
Bill Willis	23.1	47.2	-24.1
House Of Hope	10.9	36.8	-25.8
The Referral Ctr	0.0	31.8	-31.8
Comm Counseling Ctr	0.0	42.7	-42.7
Edwin Fair	0.0	44.3	-44.3
Green Country	28.6	74.2	-45.6
New Directions	0.0	82.7	-82.7

Twenty-five of the 52 agencies performed at a rate above what would have been expected given their client characteristics.

Outpatient Services Provided Outside the Facility

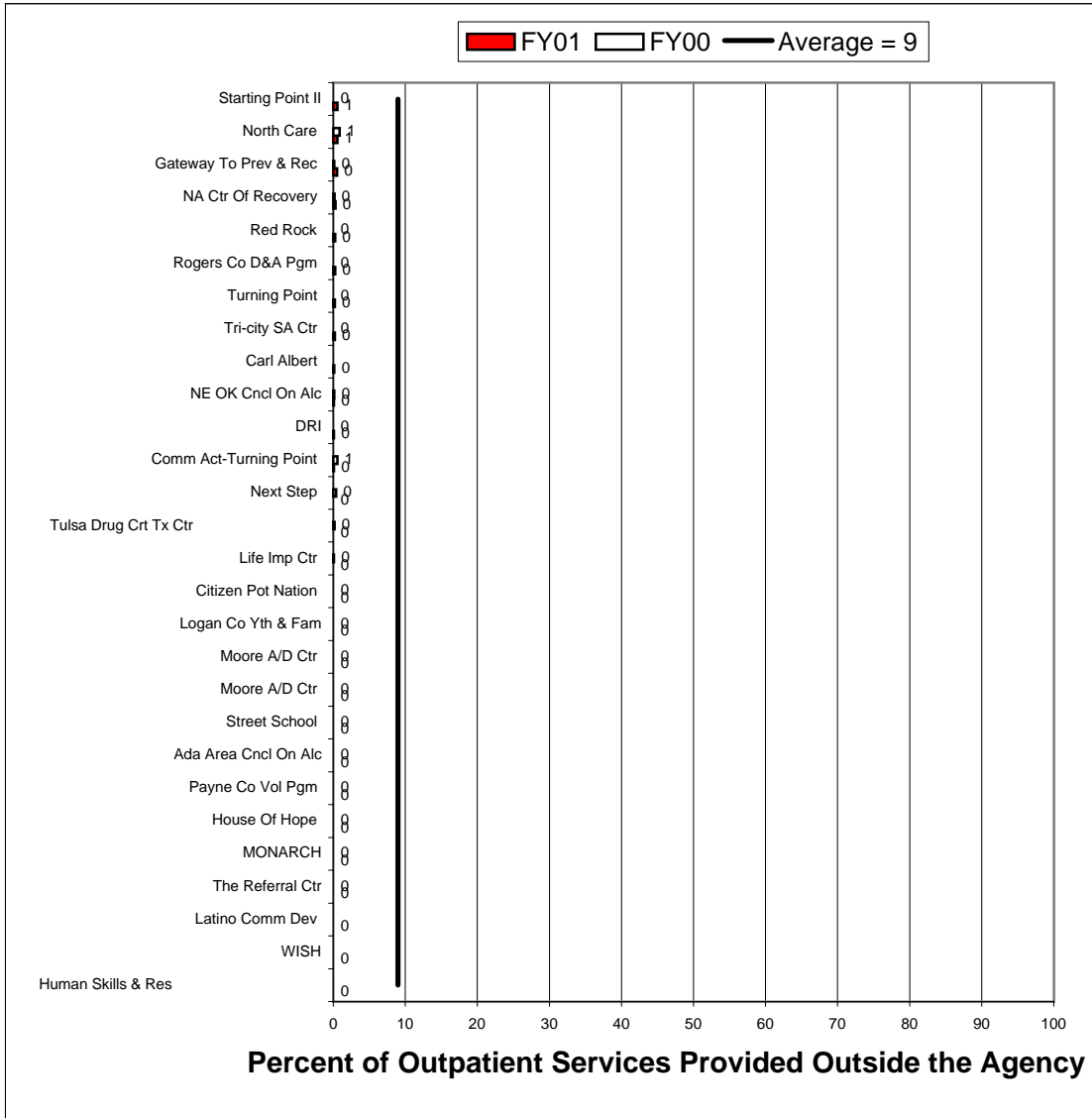
Question: What percent of outpatient services were provided outside of the facility's physical location?



Answer: The percent of outpatient services which were provided outside of the agency in FY01 ranged from 0% to 100%. Eleven of the fifty-one agencies met or exceeded the statewide average of 9%. Thirteen of the agencies maintained or increased their percent of outpatient services provided outside of the agency when compared to their previous year's results.

"Services provided outside of the agency's physical location" is a measure of access to services. Services which cannot be provided outside of the facility, e.g., institution-based services, are not included. Agencies providing only institution-based services are not included.

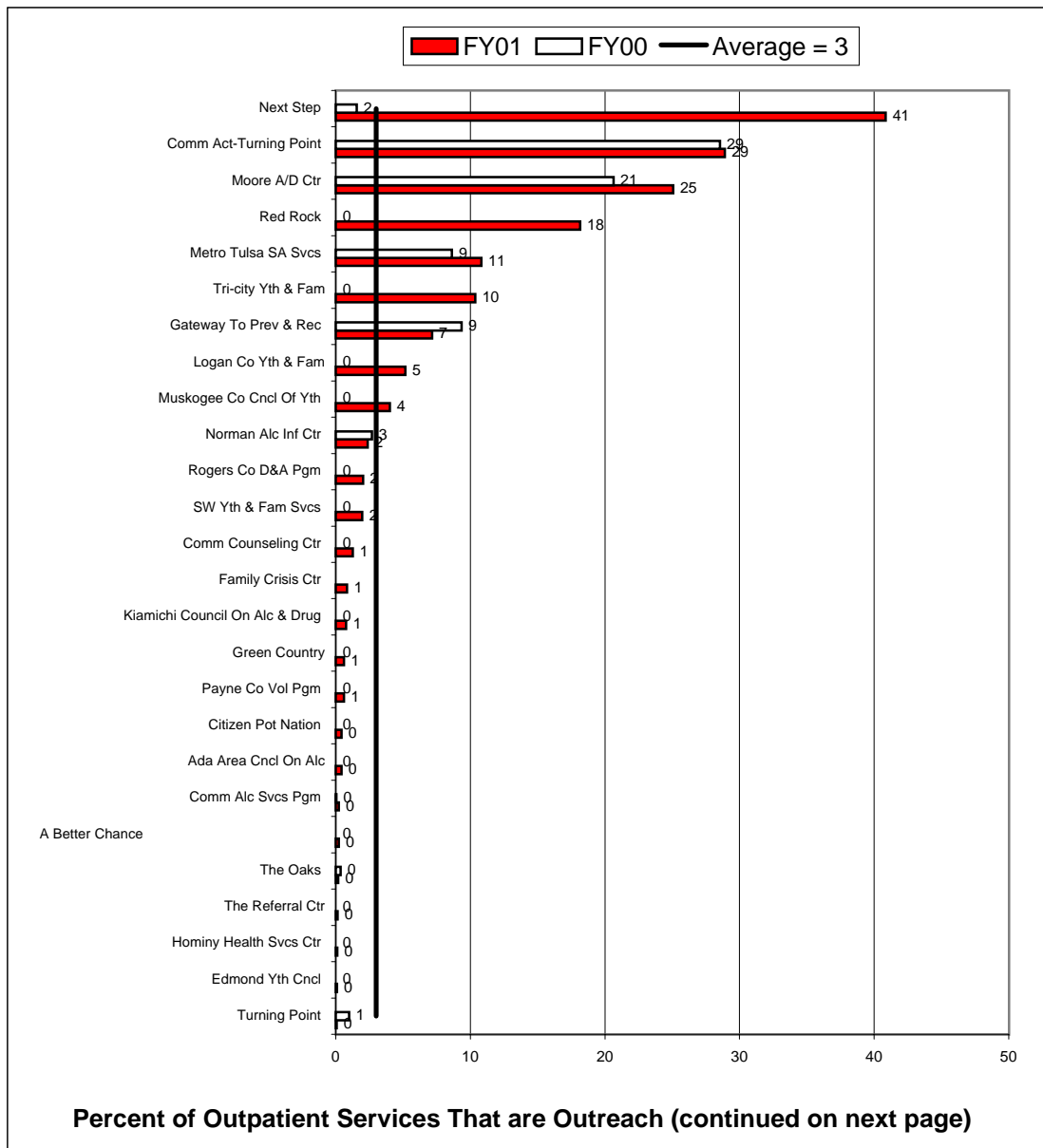
Outpatient Services Provided Outside the Facility
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"Services provided outside of the agency's physical location" is a measure of access to services. Services which cannot be provided outside of the facility, e.g., institution-based services, are not included. Agencies providing only institution-based services are not included.

Outreach Services

Question: What percent of outpatient services were outreach?

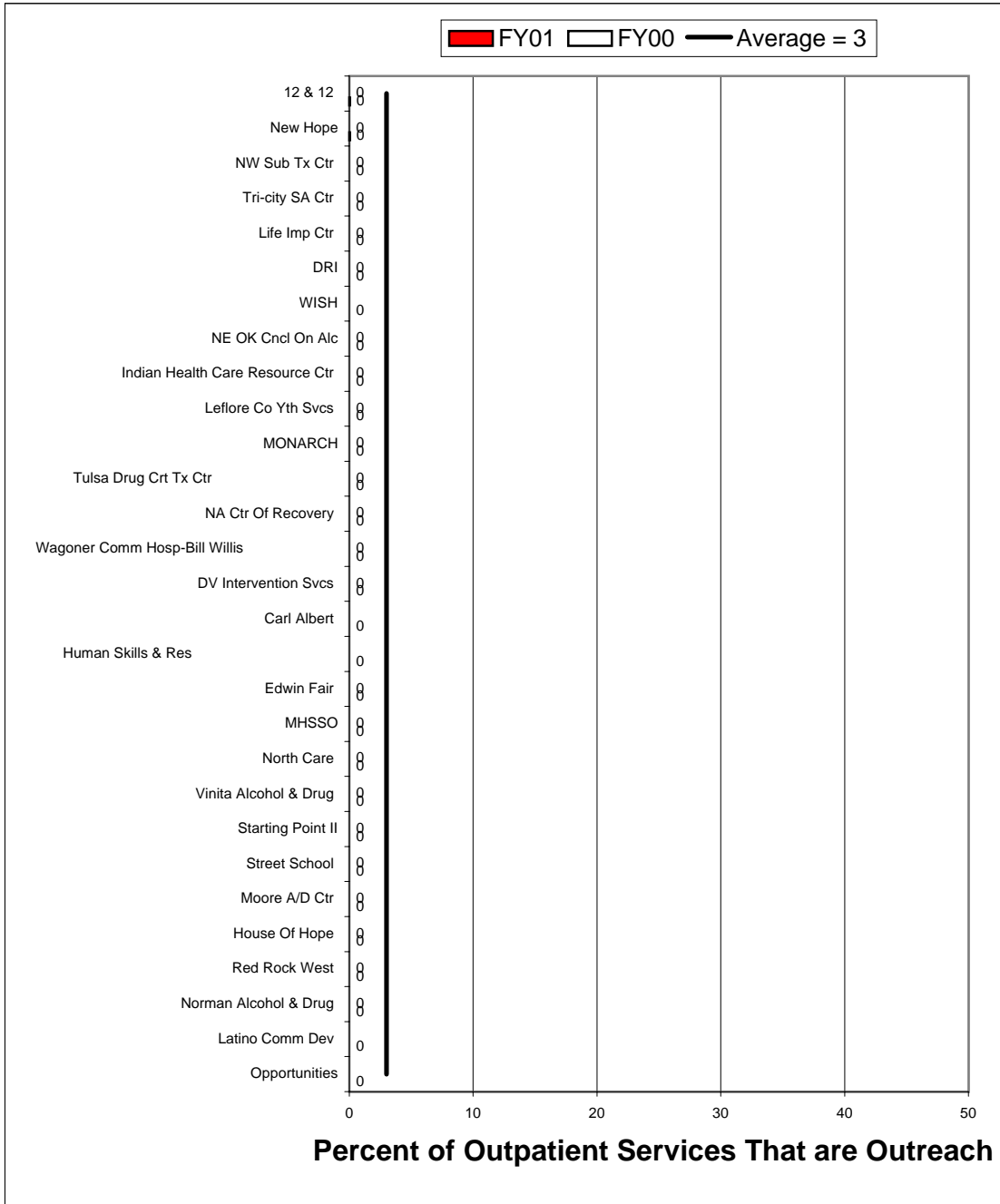


Answer: The percent of outpatient services which were outreach services in FY01 ranged from 0% to 41%. Nine of the fifty-five agencies exceeded the statewide average of 3%. Fifteen of the agencies maintained or increased their percent of outreach services when compared to their previous year's results.

The percent of outreach services indicates that agencies are actively reaching out to clients at risk who are not currently engaged in treatment services.

Agencies providing only institution-based services are not included.

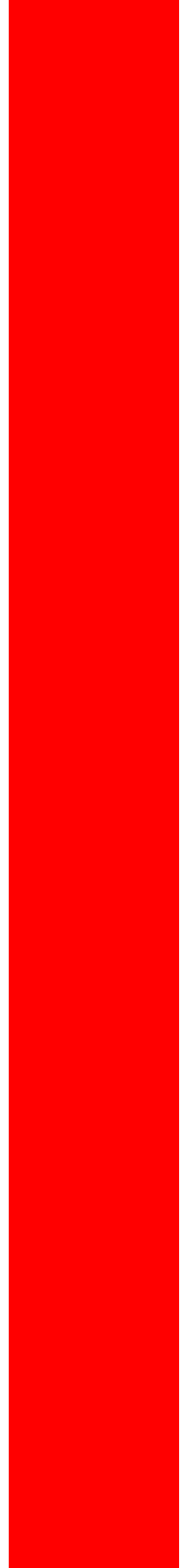
Outreach Services
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The percent of outreach services indicates that agencies are actively reaching out to clients at risk who are not currently engaged in treatment services.
Agencies providing only institution-based services are not included.

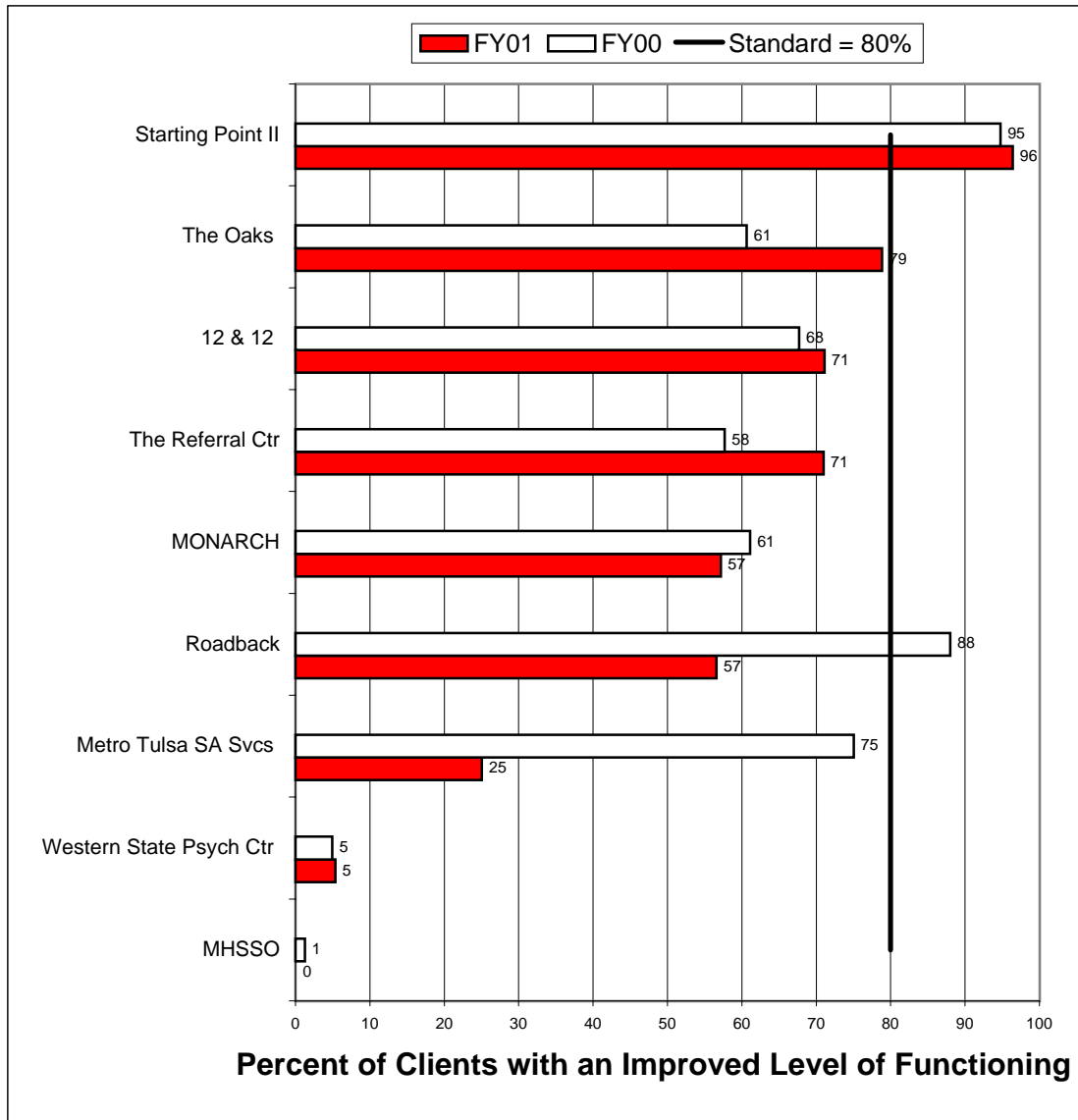


Detox Treatment Performance Indicators



Level of Functioning in Detox Treatment

Question: What percent of detox clients achieved an improved level of functioning after receiving services?



Answer: The percent of detox clients with an improved level of functioning in FY01 ranged from 0% to 96%. One of the nine agencies exceeded the standard of 80%. Five of the agencies increased their percent of clients with improved functioning when compared to their previous year's results.

Level of functioning is measured using the Global Assessment of Functioning scale. Clients with only an "abuse" presenting problem (as opposed to a dependency presenting problem) are excluded. Clients discharged due to death or failure to begin treatment are excluded.

Level of Functioning in Detox Treatment
Results after the performance indicator has been case mixed.

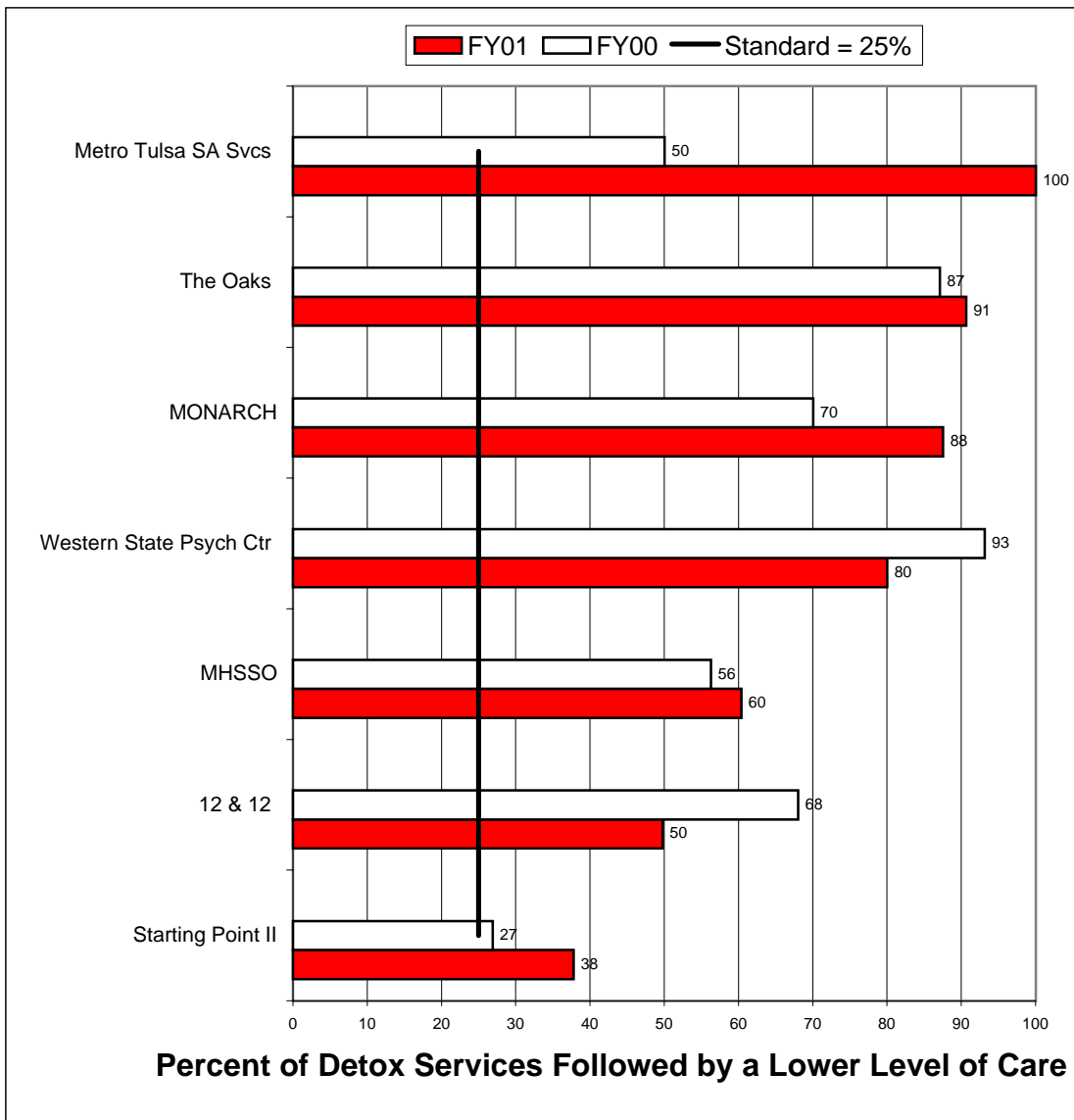
Case-mix adjustment is a statistical method designed to "level the playing field" when comparing agencies' performances by removing differences in clients served by the agencies being compared. Since client characteristics are generally out of the control of the agencies, it is appropriate to adjust for client differences that affect their ability to benefit from treatment. The unadjusted score for an indicator is the level at which each agency performed without reference to the mix of the clients. The case-mix adjustment is the level at which the agency was expected to perform in comparison to other agencies when controlling for differences in client characteristics. The adjusted score (difference) is the difference between the unadjusted score and the case-mix adjustment. A positive difference indicates the agency performed better than would have been expected. A negative difference indicates the agency did not perform as well as expected.

	unadjusted score	case-mix adjustment	adjusted score (difference)
Starting Point II	96.4	63.1	33.2
The Referral Ctr	70.9	63.6	7.4
The Oaks	78.8	74.9	3.9
Roadback	56.6	61.1	-4.6
12 & 12	71.1	77.3	-6.2
MHSSO	0.0	7.7	-7.7
MONARCH	57.1	75.5	-18.4
Metro Tulsa SA Svcs	25.0	61.4	-36.4
Western State Psych Ctr	5.3	46.4	-41.1

Three of the 9 agencies performed at a rate above what would have been expected given their client characteristics.

Detox Treatment Followed by a Lower Level of Care Within 14 Days

Question: What percent of detox clients received a lower level of care within 14 days? (Lower level care includes residential, community living and outpatient treatment.)



Answer: The percent of detox clients receiving a lower level of care within 14 days in FY01 ranged from 38% to 100%. All seven agencies exceeded the standard of 25%. Five of the agencies increased their percent of detox services followed by a lower level of care when compared to their previous year's results.

Only clients transferred to another level of care within the same agency or clients referred to another DMHSAS-funded agency are included. Clients with only an "abuse" presenting problem, as opposed to a dependency presenting problem are excluded. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Detox Treatment Followed by a Lower Level of Care Within 14 Days
Results after the performance indicator has been case mix adjusted.

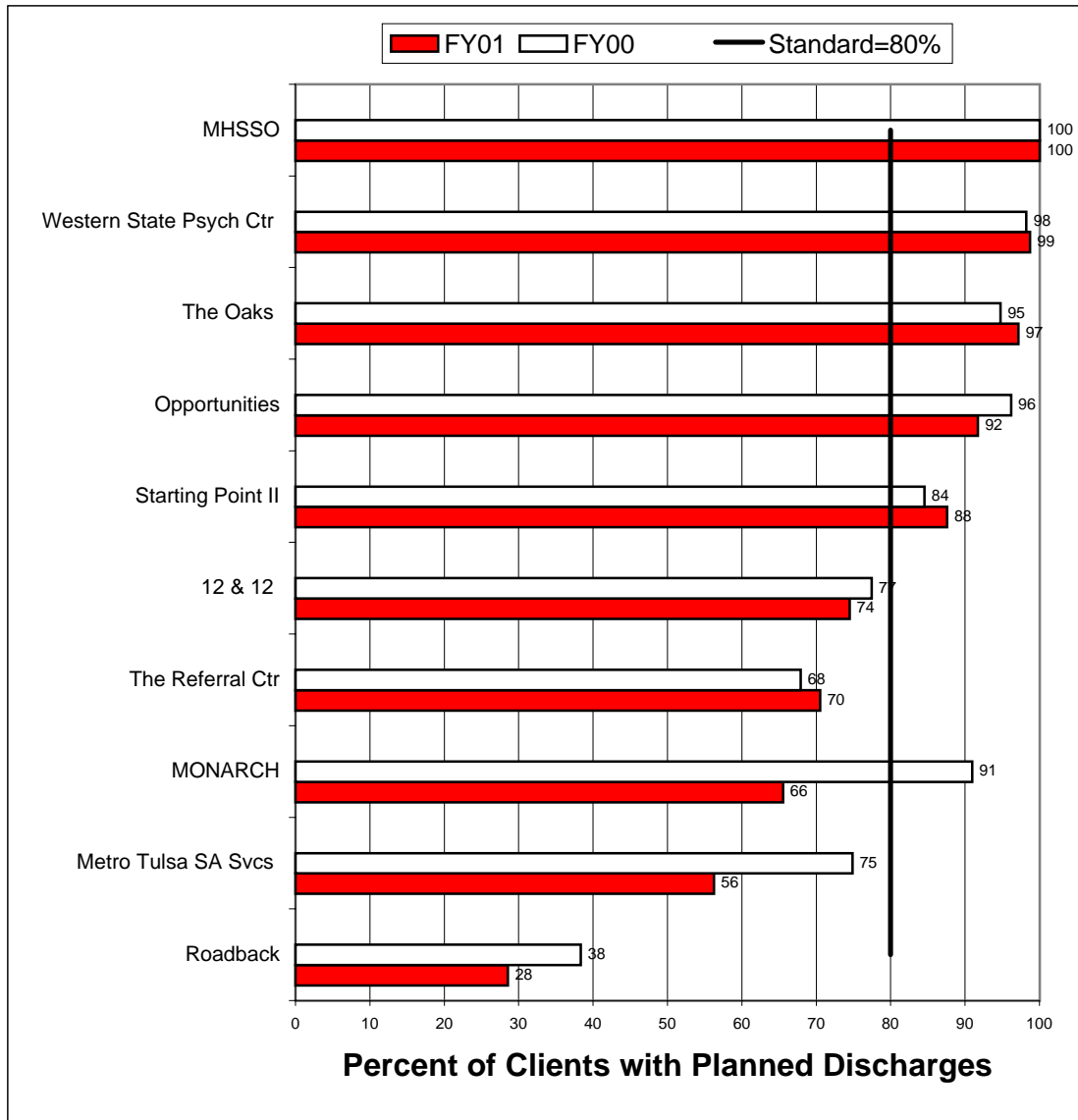
Case-mix adjustment is a statistical method designed to "level the playing field" when comparing agencies' performances by removing differences in clients served by the agencies being compared. Since client characteristics are generally out of the control of the agencies, it is appropriate to adjust for client differences that affect their ability to benefit from treatment. The unadjusted score for an indicator is the level at which each agency performed without reference to the mix of the clients. The case-mix adjustment is the level at which the agency was expected to perform in comparison to other agencies when controlling for differences in client characteristics. The adjusted score (difference) is the difference between the unadjusted score and the case-mix adjustment. A positive difference indicates the agency performed better than would have been expected. A negative difference indicates the agency did not perform as well as expected.

	unadjusted score	case-mix adjustment	adjusted score (difference)
Metro Tulsa SA Svcs	100.0	51.2	48.8
The Oaks	90.6	51.2	39.4
MONARCH	87.5	51.2	36.3
Western State Psych Ctr	80.0	58.0	22.0
12 & 12	49.7	52.5	-2.8
MHSSO	60.3	64.3	-4.0
Starting Point II	37.8	51.3	-13.6

Four of the 7 agencies performed at a rate above what would have been expected given their client characteristics.

Planned Discharges in Detox Treatment

Question: What percent of detox clients had a planned discharge?



Answer: The percent of detox clients with a planned discharge in FY01 ranged from 28% to 100%. Five of the ten agencies exceeded the standard of 80%. Five of the agencies maintained or increased their percent of planned discharges when compared to their previous

Planned discharges are reported when the client and the counselor/clinician are in agreement that the treatment plan has been completed and services are no longer necessary at this agency. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Planned Discharges in Detox Treatment
Results after the performance indicator has been case mixed.

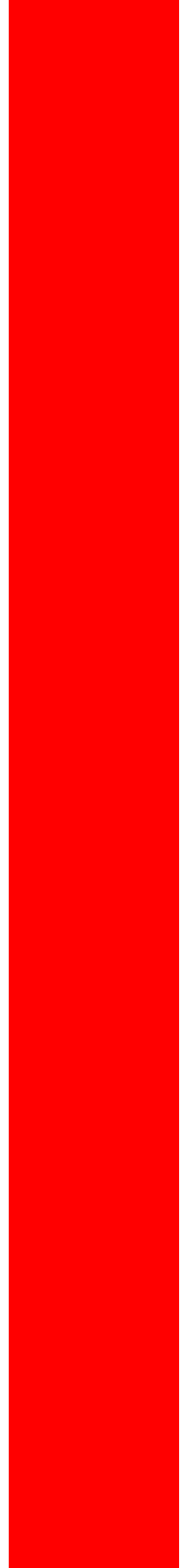
Case-mix adjustment is a statistical method designed to "level the playing field" when comparing agencies' performances by removing differences in clients served by the agencies being compared. Since client characteristics are generally out of the control of the agencies, it is appropriate to adjust for client differences that affect their ability to benefit from treatment. The unadjusted score for an indicator is the level at which each agency performed without reference to the mix of the clients. The case-mix adjustment is the level at which the agency was expected to perform in comparison to other agencies when controlling for differences in client characteristics. The adjusted score (difference) is the difference between the unadjusted score and the case-mix adjustment. A positive difference indicates the agency performed better than would have been expected. A negative difference indicates the agency did not perform as well as expected.

	unadjusted score	case-mix adjustment	adjusted score (difference)
The Oaks	97.1	69.2	28.0
Western State Psych Ctr	98.7	83.9	14.7
12 & 12	74.5	63.1	11.3
Opportunities	91.7	81.9	9.8
Starting Point II	87.5	78.8	8.7
MONARCH	65.5	60.8	4.7
MHSSO	100.0	98.5	1.5
The Referral Ctr	70.5	71.9	-1.5
Metro Tulsa SA Svcs	56.2	63.0	-6.7
Roadback	28.5	57.0	-28.5

Seven of the 10 agencies performed at a rate above what would have been expected given their client characteristics.



Residential Treatment Detailed Data Sheet



Residential Re-admissions within 30 Days

Question: What percent of clients discharged from residential treatment were re-admitted to residential treatment within 30 days?

Agency	FY00			FY01					FY00 Statewide Standard
	Number of Discharges	Number of Re-admissions	Unadjusted Percent	Number of Discharges	Number of Re-admissions	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
House Of Hope	76	1	1.3	87	0	0.0	1.8	1.8	2.0
Eagle Ridge	25	2	8.0	17	0	0.0	1.6	1.6	
MHSSO	192	4	2.1	216	1	0.5	1.3	0.8	
Vinita Alcohol & Drug	199	3	1.5	213	1	0.5	1.2	0.8	
Norman Alcohol & Drug	640	9	1.4	652	5	0.8	2.0	1.2	
Western State Psych Ctr	263	2	0.8	259	3	1.2	2.0	0.8	
Bill Willis	176	10	5.7	217	3	1.4	2.3	0.9	
NE OK Cncl On Alc	66	3	4.5	121	2	1.7	2.0	0.3	
12 & 12	413	19	4.6	466	9	1.9	2.2	0.3	
Second Chance CDU	77	2	2.6	94	2	2.1	4.2	2.1	
New Hope	120	2	1.7	117	3	2.6	2.2	-0.4	
Opportunities	212	5	2.4	180	5	2.8	1.7	-1.0	
Alpha II	82	1	1.2	96	3	3.1	1.7	-1.4	
Next Step	32	2	6.3	102	4	3.9	1.8	-2.1	
The Oaks	116	3	2.6	214	10	4.7	2.4	-2.2	
MONARCH	146	3	2.1	125	6	4.8	2.7	-2.1	
NW Sub Tx Ctr	50	0	0.0	39	2	5.1	2.6	-2.5	
DRI	351	22	6.3	253	16	6.3	3.6	-2.7	

Clients can be re-admitted to the agency from which they were discharged or any DMHSAS-funded residential treatment agency.
 Only clients referred to a DMHSAS agency are included.
 Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Residential Re-admissions within 90 Days

Question: What percent of clients discharged from residential treatment were re-admitted to residential treatment within 90 days?

Agency	FY00			FY01					FY00 Statewide Standard
	Number of Discharges	Number of Re-admissions	Unadjusted Percent	Number of Discharges	Number of Re-admissions	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
House Of Hope	76	3	3.9	87	0	0.0	3.2	3.2	2.0
Vinita Alcohol & Drug	199	6	3.0	213	2	0.9	2.6	1.7	
Western State Psych Ctr	263	3	1.1	259	5	1.9	2.9	1.0	
Norman Alcohol & Drug	640	19	3.0	652	13	2.0	3.3	1.3	
Second Chance CDU	77	4	5.2	94	2	2.1	7.7	5.5	
Bill Willis	176	14	8.0	217	6	2.8	3.9	1.2	
MHSSO	192	7	3.6	216	6	2.8	3.1	0.3	
12 & 12	413	21	5.1	466	19	4.1	3.9	-0.2	
Alpha II	82	3	3.7	96	4	4.2	3.5	-0.7	
Next Step	32	2	6.3	102	5	4.9	3.3	-1.6	
Opportunities	212	15	7.1	180	9	5.0	3.4	-1.6	
New Hope	120	8	6.7	117	6	5.1	4.5	-0.6	
The Oaks	116	4	3.4	214	12	5.6	3.4	-2.2	
Eagle Ridge	25	3	12.0	17	1	5.9	4.0	-1.9	
NE OK Cncl On Alc	66	5	7.6	121	9	7.4	3.5	-4.0	
NW Sub Tx Ctr	50	0	0.0	39	3	7.7	5.2	-2.5	
MONARCH	146	5	3.4	125	10	8.0	5.0	-3.0	
DRI	351	33	9.4	253	21	8.3	6.4	-1.9	

Clients can be re-admitted to the agency from which they were discharged or any DMHSAS-funded residential treatment agency.
 Only clients referred to a DMHSAS agency are included.
 Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Level of Functioning in Residential Treatment

Question: What percent of residential clients achieved an improved level of functioning after receiving services?

Agency	FY00			FY01					FY01 Statewide Standard
	Number of Clients with 2 Measurement Points	Number of Clients with Improved LOF	Unadjusted Percent	Number of Clients with 2 Measurement Points	Number of Clients with Improved LOF	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
Vinita Alcohol & Drug	199	176	88.4	214	208	97.2	76.9	20.3	80.0
Western State Psych Ctr	263	224	85.2	259	233	90.0	77.5	12.5	
The Oaks	116	79	68.1	212	178	84.0	78.1	5.9	
Eagle Ridge	25	18	72.0	17	14	82.4	76.6	5.8	
Opportunities	212	140	66.0	180	141	78.3	76.3	2.1	
DRI	354	174	49.2	257	198	77.0	71.1	5.9	
NW Sub Tx Ctr	50	33	66.0	39	30	76.9	69.7	7.3	
Norman Alcohol & Drug	641	475	74.1	652	495	75.9	74.1	1.9	
House Of Hope	76	62	81.6	87	65	74.7	80.2	-5.4	
NE OK Cncl On Alc	68	48	70.6	123	91	74.0	74.9	-0.9	
12 & 12	413	300	72.6	470	341	72.6	76.0	-3.4	
New Hope	120	85	70.8	118	84	71.2	76.3	-5.1	
MONARCH	146	111	76.0	125	87	69.6	71.6	-2.0	
Bill Willis	176	114	64.8	218	150	68.8	75.3	-6.5	
Alpha II	83	64	77.1	96	62	64.6	77.9	-13.3	
Next Step	32	19	59.4	102	52	51.0	76.0	-25.0	
Second Chance CDU	78	30	38.5	97	40	41.2	58.2	-17.0	
MHSSO	192	8	4.2	216	1	0.5	11.4	-10.9	

Level of functioning is measured using the Global Assessment of Functioning scale. Clients discharged due to death or failure to begin treatment are excluded.

Residential Treatment Followed by a Lower Level of Care Within 14 Days

Question: What percent of residential clients received a lower level of care within 14 days? (Lower level care includes community living and outpatient treatment.)

Agency	FY00			FY01					FY01 Statewide Standard
	Number of Discharges	Number of Clients Seen Within 14 Days	Unadjusted Percent	Number of Discharges	Number of Clients Seen Within 14 Days	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
Second Chance CDU	18	7	38.9	22	22	100.0	71.2	28.8	35.0
New Hope	14	10	71.4	21	18	85.7	42.6	43.1	
Opportunities	33	23	69.7	46	39	84.8	43.7	41.0	
MONARCH	24	2	8.3	14	10	71.4	43.2	28.3	
Bill Willis	1	0	0.0	19	11	57.9	43.8	14.1	
The Oaks	50	28	56.0	99	49	49.5	44.7	4.8	
Western State Psych Ctr	141	39	27.7	128	60	46.9	43.9	3.0	
Norman Alcohol & Drug	249	66	26.5	318	133	41.8	45.9	-4.0	
Alpha II	29	9	31.0	24	10	41.7	41.3	0.4	
NE OK Cncl On Alc	20	15	75.0	30	12	40.0	43.3	-3.3	
DRI	22	18	81.8	42	16	38.1	44.7	-6.6	
12 & 12	167	38	22.8	281	100	35.6	45.0	-9.4	
MHSSO	191	38	19.9	216	49	22.7	24.8	-2.1	
Vinita Alcohol & Drug	17	3	17.6	7	1	14.3	42.6	-28.4	

Only clients transferred to another level of within the same agency or clients referred to another DMHSAS-funded agency are included.

Planned Discharges in Residential Treatment

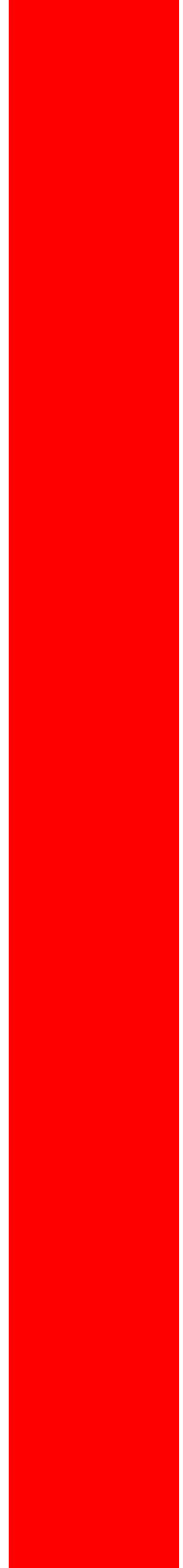
Question: What percent of residential clients had a planned discharge?

Agency	FY00			FY01					FY01 Statewide Standard
	Number of Discharges	Number of Planned Discharges	Unadjusted Percent	Number of Discharges	Number of Planned Discharges	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
MHSSO	192	192	100.0	216	216	100.0	94.3	5.7	85.0
New Hope	120	112	93.3	117	115	98.3	75.9	22.4	
Vinita Alcohol & Drug	199	156	78.4	213	198	93.0	78.5	14.4	
Western State Psych Ctr	263	216	82.1	259	237	91.5	78.3	13.2	
Opportunities	212	149	70.3	180	148	82.2	80.6	1.6	
House Of Hope	76	64	84.2	87	71	81.6	78.5	3.1	
NE OK Cncl On Alc	66	46	69.7	121	92	76.0	73.5	2.5	
The Oaks	116	92	79.3	214	159	74.3	74.0	0.3	
Norman Alcohol & Drug	640	443	69.2	652	484	74.2	74.4	-0.1	
Bill Willis	176	118	67.0	217	161	74.2	77.8	-3.6	
Alpha II	82	61	74.4	96	70	72.9	75.5	-2.6	
12 & 12	413	287	69.5	466	328	70.4	73.6	-3.2	
NW Sub Tx Ctr	50	33	66.0	39	26	66.7	66.0	0.7	
MONARCH	146	113	77.4	125	77	61.6	69.3	-7.7	
Next Step	32	17	53.1	102	59	57.8	74.0	-16.1	
DRI	351	200	57.0	253	125	49.4	61.9	-12.5	
Second Chance CDU	77	28	36.4	94	27	28.7	50.6	-21.9	
Eagle Ridge	25	5	20.0	17	4	23.5	72.3	-48.8	

Planned discharges are reported when the client and the counselor/clinician are in agreement that the treatment plan has been completed and services are no longer necessary at this agency. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.



Community Living Treatment Detailed Data Sheet



Level of Functioning in Community Living Treatment

Question: What percent of community living clients achieved an improved level of functioning after receiving services?

Agency	FY00			FY01					FY01 Statewide Standard
	Number of Clients with 2 Measurement Points	Number of Clients with Improved LOF	Unadjusted Percent	Number of Clients with 2 Measurement Points	Number of Clients with Improved LOF	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
MONARCH	31	26	83.9	23	21	91.3	84.2	7.1	80.0
DRI	45	27	60.0	39	35	89.7	65.6	24.2	
The Oaks	35	24	68.6	36	32	88.9	80.2	8.7	
Second Chance CDU	27	16	59.3	15	13	86.7	56.6	30.0	
YWCA Option House	7	7	100.0	7	6	85.7	80.1	5.6	
Roadback	49	32	65.3	62	53	85.5	62.2	23.3	
Bridgeway	16	15	93.8	17	14	82.4	59.2	23.1	
12 & 12	150	103	68.7	163	97	59.5	68.3	-8.8	
Norman Alcohol & Drug Opportunities	42	31	73.8	56	32	57.1	65.0	-7.9	
Opportunities	21	11	52.4	21	7	33.3	42.5	-9.2	
New Hope	15	9	60.0	11	2	18.2	59.0	-40.8	
Alpha II	27	9	33.3	32	4	12.5	50.8	-38.3	

Level of functioning is measured using the Global Assessment of Functioning scale. Clients must have been in treatment at least 30 days to be included in this measure. Clients discharged due to death or failure to begin treatment are excluded.

Legitimate Employment in Community Living Treatment

Question: What percent of community living clients (not employed at admission) gained legitimate employment?

Agency	FY00			FY01					FY01 Statewide Standard
	Number of Unemployed Clients between 18-60 Years Old	Number of Clients with Improved Employment Status	Unadjusted Percent	Number of Unemployed Clients between 18- 60 Years Old	Number of Clients with Improved Employment Status	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
Norman Alcohol & Drug	39	27	69.2	50	38	76.0	64.1	11.9	80.0
Alpha II	22	18	81.8	25	17	68.0	57.5	10.5	
Bridgeway	13	4	30.8	16	10	62.5	57.5	5.0	
Roadback	38	25	65.8	48	27	56.3	47.8	8.4	
DRI	25	12	48.0	23	12	52.2	37.7	14.5	
12 & 12	124	55	44.4	110	49	44.5	47.5	-3.0	
YWCA Option House	3	1	33.3	8	3	37.5	54.3	-16.8	
New Hope	13	2	15.4	9	2	22.2	59.2	-36.9	
The Oaks	29	1	3.4	30	1	3.3	11.6	-8.3	
Opportunities	17	2	11.8	17	0	0.0	33.5	-33.5	
MONARCH	29	0	0.0	22	0	0.0	2.8	-2.8	

Only clients 18-60 years of age and not employed or not in the labor field at admission are included. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Planned Discharges in Community Living Treatment

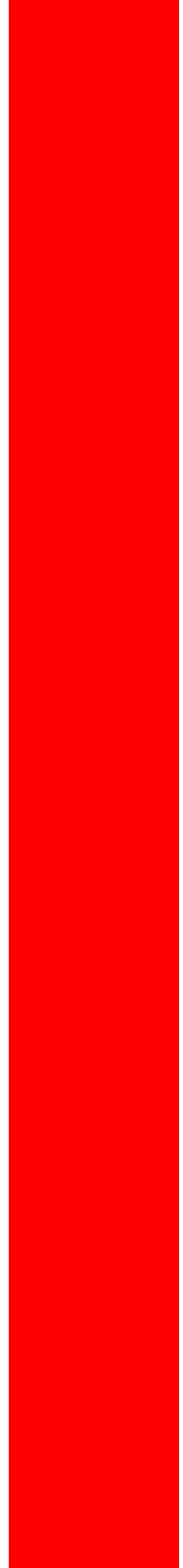
Question: What percent of community living clients had a planned discharge?

Agency	FY00			FY01					FY00 Statewide Standard
	Number of Discharges	Number of Planned Discharges	Unadjusted Percent	Number of Discharges	Number of Planned Discharges	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
Second Chance CDU	29	21	72.4	18	13	72.2	51.3	20.9	90.0
The Oaks	50	30	60.0	50	34	68.0	50.0	18.0	
YWCA Option House	7	4	57.1	8	5	62.5	63.1	-0.6	
DRI	62	48	77.4	57	34	59.6	44.9	14.7	
Roadback	56	28	50.0	73	37	50.7	39.9	10.7	
Opportunities	30	14	46.7	31	15	48.4	40.7	7.7	
MONARCH	56	35	62.5	36	17	47.2	46.2	1.0	
Norman Alcohol & Drug	60	29	48.3	71	30	42.3	37.2	5.1	
Bridgeway	18	8	44.4	20	6	30.0	32.5	-2.5	
12 & 12	174	77	44.3	216	61	28.2	39.7	-11.4	
New Hope	20	7	35.0	21	4	19.0	34.0	-14.9	
Alpha II	33	13	39.4	35	5	14.3	34.2	-19.9	

Planned discharges are reported when the client and the counselor/clinician are in agreement that the treatment plan has been completed and services are no longer necessary at this agency. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.



Outpatient Treatment Detailed Data Sheet



Level of Functioning in Outpatient Treatment

Question: What percent of outpatient clients achieved an improved level of functioning after receiving services?

Agency	FY00			FY01					FY01 Statewide Standard
	Number of Clients with 2 Measurement Points	Number of Clients with Improved LOF	Unadjusted Percent	Number of Clients with 2 Measurement Points	Number of Clients with Improved LOF	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
Carl Albert	0	0	0.0	6	6	100.0	43.3	56.7	30.0
Laststop	213	208	97.7	191	188	98.4	72.4	26.0	
DRI	143	70	49.0	124	112	90.3	42.8	47.6	
Payne Co Vol Pgm	70	42	60.0	103	88	85.4	48.1	37.3	
SW Yth & Fam Svcs	68	28	41.2	26	21	80.8	47.2	33.6	
DV Intervention Svcs	11	2	18.2	5	4	80.0	47.0	33.0	
Ada Area Cncl On Alc	62	36	58.1	45	34	75.6	42.0	33.6	
Starting Point II	37	24	64.9	41	29	70.7	48.2	22.6	
Edmond Yth Cncl	44	35	79.5	57	39	68.4	42.4	26.1	
Logan Co Yth & Fam	45	29	64.4	45	30	66.7	45.7	21.0	
Comm Alc Svcs Pgm	52	37	71.2	80	50	62.5	46.0	16.5	
Rogers Co D&A Pgm	65	39	60.0	15	9	60.0	41.0	19.0	
Tri-city Yth & Fam	38	23	60.5	67	40	59.7	42.3	17.4	
Hominy Health Svcs Ctr	82	52	63.4	38	22	57.9	44.5	13.4	
Moore A/D Ctr	81	50	61.7	96	55	57.3	44.0	13.2	
Kiamichi Council On Alc & Drug	204	111	54.4	294	166	56.5	40.4	16.0	
Next Step	27	21	77.8	52	29	55.8	47.8	8.0	
MONARCH	32	8	25.0	51	28	54.9	51.3	3.6	
Total Life Counseling	25	21	84.0	44	23	52.3	40.7	11.6	
Family Crisis Ctr	0	0	0.0	4	2	50.0	44.3	5.7	
House Of Hope	8	8	100.0	18	9	50.0	45.7	4.3	
Tri-city SA Ctr	36	22	61.1	48	23	47.9	42.5	5.4	

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Level of functioning is measured using the Global Assessment of Functioning scale. Clients must have been in treatment at least 30 days to be included in this measure. Clients discharged due to death or failure to begin treatment are excluded.

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Level of Functioning in Outpatient Treatment

	FY00			FY01					FY01 Statewide Standard
	Number of Clients with 2 Measurement Points	Number of Clients with Improved LOF	Unadjusted Percent	Number of Clients with 2 Measurement Points	Number of Clients with Improved LOF	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
The Oaks	583	218	37.4	620	295	47.6	47.1	0.5	30.0
Red Rock	10	0	0.0	20	9	45.0	38.8	6.2	
Indian Health Care Resource Ctr	85	37	43.5	47	21	44.7	41.8	2.9	
Comm Act-Turning Point	217	75	34.6	244	103	42.2	43.1	-0.9	
Street School	35	12	34.3	12	5	41.7	43.6	-1.9	
12 & 12	172	100	58.1	172	70	40.7	42.5	-1.8	
CBTI - Creek County	61	11	18.0	49	19	38.8	35.6	3.2	
Norman Alc Inf Ctr	215	118	54.9	168	65	38.7	43.4	-4.7	
Bill Willis	68	26	38.2	173	64	37.0	40.3	-3.3	
NE OK Cncl On Alc	174	95	54.6	257	88	34.2	41.9	-7.7	
Metro Tulsa SA Svcs	272	88	32.4	384	131	34.1	38.9	-4.8	
North Care	3	1	33.3	6	2	33.3	43.0	-9.7	
Gateway To Prev & Rec	84	17	20.2	107	35	32.7	44.8	-12.1	
New Hope	38	8	21.1	46	15	32.6	58.7	-26.0	
Jim Taliaferro	255	96	37.6	210	66	31.4	39.1	-7.6	
Care For Change	76	25	32.9	117	33	28.2	44.7	-16.5	
Muskogee Co Cncl Of Yth	14	1	7.1	16	4	25.0	42.5	-17.5	
Comm Counseling Ctr	3	1	33.3	4	1	25.0	45.3	-20.3	
Parkside Center	555	59	10.6	245	49	20.0	40.6	-20.6	
Western State Psych Ctr	12	5	41.7	28	5	17.9	36.8	-19.0	
NA Ctr Of Recovery	3	0	0.0	62	10	16.1	43.0	-26.9	
MHSSO	131	21	16.0	132	16	12.1	15.2	-3.0	
NW Sub Tx Ctr	0	0	0.0	118	14	11.9	57.1	-45.2	
Red Rock West	26	1	3.8	24	1	4.2	39.2	-35.1	
Turning Point	85	6	7.1	101	3	3.0	42.1	-39.1	
Green Country	61	12	19.7	87	0	0.0	10.4	-10.4	
The Referral Ctr	24	6	25.0	19	0	0.0	44.8	-44.8	
Edwin Fair	1	1	100.0	12	0	0.0	49.9	-49.9	
New Directions	0	0	0.0	2	0	0.0	55.7	-55.7	

Legitimate Employment in Outpatient Treatment

Question: What percent of outpatient clients (not employed at admission) gained legitimate employment?

Agency	FY00			FY01					FY01 Statewide Standard
	Number of Unemployed Clients between 18-60 Years Old	Number of Clients with Improved Employment Status	Unadjusted Percent	Number of Unemployed Clients between 18-60 Years Old	Number of Clients with Improved Employment Status	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
Carl Albert	0	0	0.0	3	2	66.7	13.4	53.3	20.0
Logan Co Yth & Fam	11	3	27.3	11	6	54.5	16.1	38.5	
Total Life Counseling	8	5	62.5	17	7	41.2	17.7	23.5	
Tri-city SA Ctr	13	6	46.2	14	5	35.7	17.6	18.1	
Moore A/D Ctr	23	3	13.0	28	10	35.7	14.2	21.5	
DRI	76	17	22.4	65	23	35.4	16.1	19.3	
Western State Psych Ctr	8	1	12.5	12	4	33.3	7.9	25.4	
Edwin Fair	0	0	0.0	9	3	33.3	26.9	6.5	
Edmond Yth Cncl	7	2	28.6	9	3	33.3	10.2	23.2	
Comm Alc Svcs Pgm	28	12	42.9	29	9	31.0	16.9	14.2	
Indian Health Care Resource Ctr	27	11	40.7	13	4	30.8	12.6	18.1	
Green Country	57	4	7.0	7	2	28.6	3.8	24.8	
Norman Alc Inf Ctr	56	19	33.9	50	13	26.0	15.7	10.3	
Gateway To Prev & Rec	22	5	22.7	29	7	24.1	15.9	8.2	
NA Ctr Of Recovery	1	0	0.0	17	4	23.5	18.5	5.0	
Ada Area Cncl On Alc	24	10	41.7	23	5	21.7	13.3	8.4	
Rogers Co D&A Pgm	15	5	33.3	5	1	20.0	8.2	11.8	
MONARCH	23	2	8.7	41	8	19.5	9.0	10.5	
Metro Tulsa SA Svcs	100	21	21.0	104	19	18.3	11.7	6.6	
CBTI - Creek County	25	5	20.0	11	2	18.2	8.6	9.6	
DV Intervention Svcs	24	2	8.3	11	2	18.2	11.4	6.7	
Red Rock	7	2	28.6	13	2	15.4	9.3	6.0	

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Only clients 18-60 years of age and not employed or not in the labor field at admission are included. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

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Legitimate Employment in Outpatient Treatment

	FY00			FY01					FY01 Statewide Standard
	Number of Unemployed Clients between 18-60 Years Old	Number of Clients with Improved Employment Status	Unadjusted Percent	Number of Unemployed Clients between 18-60 Years Old	Number of Clients with Improved Employment Status	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
The Referral Ctr	7	3	42.9	7	1	14.3	16.6	-2.4	20.0
WISH	0	0	0.0	28	4	14.3	9.1	5.2	
Starting Point II	11	5	45.5	14	2	14.3	13.8	0.5	
Comm Act-Turning Point	76	9	11.8	88	12	13.6	18.7	-5.1	
The Oaks	346	37	10.7	346	44	12.7	12.2	0.5	
Kiamichi Council On Alc & Drug	101	9	8.9	124	15	12.1	16.7	-4.6	
Payne Co Vol Pgm	24	3	12.5	26	3	11.5	13.0	-1.5	
NE OK Cncl On Alc	78	24	30.8	101	11	10.9	19.4	-8.5	
12 & 12	70	3	4.3	49	4	8.2	17.4	-9.2	
Jim Taliaferro	171	3	1.8	124	10	8.1	11.9	-3.9	
Hominy Health Svcs Ctr	25	6	24.0	13	1	7.7	14.6	-6.9	
Parkside Center	436	38	8.7	201	12	6.0	10.6	-4.6	
Bill Willis	51	4	7.8	118	5	4.2	12.3	-8.1	
MHSSO	90	1	1.1	86	3	3.5	5.8	-2.3	
Red Rock West	12	1	8.3	11	0	0.0	11.6	-11.6	
North Care	2	1	50.0	3	0	0.0	13.6	-13.6	
New Hope	26	0	0.0	34	0	0.0	2.2	-2.2	
House Of Hope	2	1	50.0	9	0	0.0	15.8	-15.8	
Next Step	8	0	0.0	12	0	0.0	14.6	-14.6	
Muskogee Co Cncl Of Yth	4	0	0.0	4	0	0.0	16.9	-16.9	
SW Yth & Fam Svcs	19	5	26.3	8	0	0.0	14.7	-14.7	
Tri-city Yth & Fam	3	0	0.0	4	0	0.0	13.8	-13.8	
Comm Counseling Ctr	1	0	0.0	3	0	0.0	9.9	-9.9	
Turning Point	27	0	0.0	24	0	0.0	13.9	-13.9	
Care For Change	34	1	2.9	54	1	0.0	10.4	-10.4	
NW Sub Tx Ctr	0	0	0.0	105	0	0.0	0.5	-0.5	

Planned Discharges in Outpatient Treatment

Question: What percent of outpatient clients had a planned discharge?

Agency	FY00			FY01					FY01 Statewide Standard
	Number of Discharges	Number of Planned Discharges	Unadjusted Percent	Number of Discharges	Number of Planned Discharges	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
Carl Albert	0	0	0.0	6	6	100.0	36.8	63.2	35.0
Laststop	215	211	98.1	192	187	97.4	89.2	8.2	
NW Sub Tx Ctr	0	0	0.0	162	149	92.0	87.9	4.1	
New Hope	40	24	60.0	49	42	85.7	66.9	18.8	
Parkside Center	1569	1250	79.7	580	479	82.6	57.3	25.3	
Next Step	29	11	37.9	58	43	74.1	40.2	34.0	
SW Yth & Fam Svcs	68	24	35.3	28	19	67.9	35.7	32.1	
Western State Psych Ctr	24	20	83.3	46	31	67.4	45.5	21.9	
Red Rock West	30	14	46.7	25	16	64.0	42.3	21.7	
MHSSO	210	144	68.6	212	130	61.3	49.7	11.7	
Edmond Yth Cncl	51	25	49.0	69	42	60.9	38.0	22.8	
WISH	0	0	0.0	38	23	60.5	28.5	32.0	
Tri-city Yth & Fam	39	27	69.2	70	40	57.1	37.7	19.4	
Starting Point II	38	23	60.5	42	24	57.1	38.8	18.4	
Rogers Co D&A Pgm	89	71	79.8	15	8	53.3	38.6	14.7	
NA Ctr Of Recovery	3	3	100.0	64	34	53.1	39.9	13.2	
MONARCH	33	6	18.2	53	28	52.8	65.8	-13.0	
Red Rock	10	1	10.0	20	10	50.0	44.0	6.0	
12 & 12	213	127	59.6	208	100	48.1	46.6	1.5	
Jim Taliaferro	469	262	55.9	277	129	46.6	45.1	1.5	
Hominy Health Svcs Ctr	83	34	41.0	41	19	46.3	38.6	7.7	
Street School	35	18	51.4	13	6	46.2	29.1	17.0	
Comm Alc Svcs Pgm	51	27	52.9	79	36	45.6	36.4	9.2	
CBTI - Creek County	61	27	44.3	48	21	43.8	42.9	0.9	

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Planned discharges are reported when the client and the counselor/clinician are in agreement that the treatment plan has been completed and services are no longer necessary at this agency. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

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Planned Discharges in Outpatient Treatment

	FY00			FY01					FY01 Statewide Standard
	Number of Discharges	Number of Planned Discharges	Unadjusted Percent	Number of Discharges	Number of Planned Discharges	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
Family Crisis Ctr	0	0	0.0	28	12	42.9	45.7	-2.9	35.0
The Oaks	596	176	29.5	602	252	41.9	49.4	-7.5	
Comm Act-Turning Point	212	110	51.9	238	98	41.2	52.7	-11.5	
Moore A/D Ctr	81	29	35.8	99	39	39.4	37.4	2.0	
Metro Tulsa SA Svcs	287	149	51.9	374	144	38.5	38.3	0.2	
Norman Alc Inf Ctr	209	96	45.9	167	64	38.3	46.7	-8.4	
DV Intervention Svcs	83	22	26.5	41	15	36.6	41.6	-5.0	
Logan Co Yth & Fam	46	13	28.3	47	17	36.2	38.5	-2.3	
Muskogee Co Cncl Of Yth	14	3	21.4	17	6	35.3	43.0	-7.7	
DRI	142	40	28.2	117	40	34.2	38.3	-4.1	
Indian Health Care Resource Ctr	82	32	39.0	47	15	31.9	36.0	-4.1	
NE OK Cncl On Alc	179	53	29.6	266	82	30.8	39.0	-8.2	
Ada Area Cncl On Alc	56	31	55.4	44	13	29.5	38.6	-9.1	
Kiamichi Council On Alc & Drug	194	53	27.3	278	81	29.1	38.2	-9.1	
Green Country	61	6	9.8	7	2	28.6	74.2	-45.6	
Care For Change	106	30	28.3	120	34	28.3	47.8	-19.5	
Total Life Counseling	27	9	33.3	44	12	27.3	37.7	-10.4	
Turning Point	83	6	7.2	98	23	23.5	40.2	-16.7	
Gateway To Prev & Rec	81	23	28.4	107	25	23.4	37.6	-14.3	
Bill Willis	80	18	22.5	182	42	23.1	47.2	-24.1	
Tri-city SA Ctr	32	10	31.3	44	10	22.7	36.2	-13.5	
North Care	3	0	0.0	6	1	16.7	40.3	-23.6	
Payne Co Vol Pgm	69	9	13.0	107	17	15.9	39.9	-24.0	
House Of Hope	13	7	53.8	64	7	10.9	36.8	-25.8	
Edwin Fair	1	1	100.0	11	0	0.0	44.3	-44.3	
The Referral Ctr	51	36	70.6	21	0	0.0	31.8	-31.8	
Comm Counseling Ctr	3	1	33.3	4	0	0.0	42.7	-42.7	
New Directions	0	0	0.0	2	0	0.0	82.7	-82.7	

Outpatient Services Provided Outside the Facility

Question: What percent of outpatient services were provided outside of the facility's physical location?

Agency	FY00			FY01			FY01 Statewide Mean
	Number of Outpatient Services Provided	Number of Outpatient Services Provided Outside of Agency	Unadjusted Percent	Number of Outpatient Services Provided	Number of Outpatient Services Provided Outside of Agency	Unadjusted Percent	
NW Sub Tx Ctr	0	0	0.0	1,111	1,111	100.0	9.0
Tri-city Yth & Fam	340	241	70.7	545	363	66.6	
Leflore Co Yth Svcs	324	0	0.0	290	159	54.8	
New Hope	3,179	1,954	61.5	3,707	2,029	54.7	
Hominy Health Svcs Ctr	1,600	502	31.3	1,362	494	36.3	
Family Crisis Ctr	0	0	0.0	1,419	485	34.2	
Comm Alc Svcs Pgm	6,217	994	16.0	5,392	1,194	22.1	
Edwin Fair	498	24	4.7	527	110	20.9	
Comm Counseling Ctr	1,581	265	16.8	1,343	218	16.2	
Metro Tulsa SA Svcs	5,546	688	12.4	4,960	640	12.9	
Red Rock West	209	36	17.0	220	23	10.5	
Wagoner Comm Hosp-Bill Willis	6,412	817	12.7	1,711	108	6.3	
Indian Health Care Resource Ctr	1,323	16	1.2	1,582	78	4.9	
SW Yth & Fam Svcs	1,139	103	9.0	1,009	31	3.0	
MHSSO	246	60	24.4	838	23	2.7	
DV Intervention Svcs	591	18	3.0	669	15	2.2	
Muskogee Co Cncl Of Yth	214	2	0.7	720	10	1.3	
Green Country	1,921	22	1.2	540	7	1.3	
Norman Alc Inf Ctr	5,453	38	0.7	4,937	61	1.2	
Kiamichi Council On Alc & Drug	4,236	68	1.6	4,377	51	1.2	
Edmond Yth Cncl	691	10	1.4	405	4	1.1	
12 & 12	1,607	5	0.3	2,034	21	1.0	
The Oaks	9,473	65	0.7	9,661	60	0.6	
Starting Point II	448	0	0.0	555	3	0.5	

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Services provided outside of the agency's physical location is a measure of access to services. Services which cannot be provided outside of the facility, e.g., institution-based services, are not included.

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Outpatient Services Provided Outside the Facility

	FY00			FY01			FY01 Statewide Mean
	Number of Outpatient Services Provided	Number of Outpatient Services Provided Outside of Agency	Unadjusted Percent	Number of Outpatient Services Provided	Number of Outpatient Services Provided Outside of Agency	Unadjusted Percent	
North Care	951	8	0.8	936	5	0.5	9.0
Gateway To Prev & Rec	1,189	1	0.1	1,710	9	0.5	
NA Ctr Of Recovery	751	1	0.1	1,105	3	0.3	
Red Rock	476	0	0.0	635	2	0.2	
Rogers Co D&A Pgm	1,259	0	0.0	855	2	0.2	
Turning Point	1,259	0	0.0	1,312	3	0.2	
Tri-city SA Ctr	1,295	0	0.0	1,577	3	0.2	
Carl Albert	0	0	0.0	501	1	0.1	
NE OK Cncl On Alc	2,729	2	0.1	2,729	1	0.0	
DRI	1,920	0	0.0	1,498	1	0.0	
Comm Act-Turning Point	4,807	26	0.5	4,875	2	0.0	
Human Skills & Res	0	0	0.0	586	0	0.0	
WISH	0	0	0.0	951	0	0.0	
Latino Comm Dev	0	0	0.0	70	0	0.0	
The Referral Ctr	390	0	0.0	238	0	0.0	
MONARCH	332	0	0.0	681	0	0.0	
House Of Hope	370	0	0.0	431	0	0.0	
Payne Co Vol Pgm	760	0	0.0	918	0	0.0	
Ada Area Cncl On Alc	1,383	0	0.0	1,141	0	0.0	
Street School	275	0	0.0	264	0	0.0	
Moore A/D Ctr	1,814	0	0.0	1,387	0	0.0	
Moore A/D Ctr	314	0	0.0	274	0	0.0	
Logan Co Yth & Fam	835	0	0.0	788	0	0.0	
Citizen Pot Nation	13	0	0.0	526	0	0.0	
Life Imp Ctr	3,340	1	0.0	4,358	0	0.0	
Tulsa Drug Crt Tx Ctr	1,070	1	0.1	753	0	0.0	
Next Step	2,740	10	0.4	497	0	0.0	

Outreach Services

Question: What percent of outpatient services were outreach?

Agency	FY00			FY01			FY01 Statewide Mean
	Number of Outpatient Services Provided	Number of Outreach Services Provided	Unadjusted Percent	Number of Outpatient Services Provided	Number of Outreach Services Provided	Unadjusted Percent	
Next Step	5,822	90	1.5	2,387	975	40.8	3.0
Comm Act-Turning Point	11,971	3,414	28.5	12,845	3,709	28.9	
Moore A/D Ctr	5,874	1,211	20.6	5,667	1,420	25.0	
Red Rock	610	0	0.0	940	171	18.1	
Metro Tulsa SA Svcs	24,420	2,103	8.6	22,920	2,474	10.8	
Tri-city Yth & Fam	726	0	0.0	1,074	111	10.3	
Gateway To Prev & Rec	4,617	431	9.3	8,478	606	7.1	
Logan Co Yth & Fam	2,352	0	0.0	2,488	128	5.1	
Muskogee Co Cncl Of Yth	1,197	0	0.0	2,164	87	4.0	
Norman Alc Inf Ctr	15,825	423	2.7	19,977	468	2.3	
Rogers Co D&A Pgm	3,189	0	0.0	3,181	64	2.0	
SW Yth & Fam Svcs	2,664	0	0.0	3,105	61	2.0	
Comm Counseling Ctr	2,804	0	0.0	2,668	33	1.2	
Family Crisis Ctr	0	0	0.0	3,775	31	0.8	
Kiamichi Council On Alc & Drug	8,059	0	0.0	8,722	65	0.7	
Green Country	9,977	0	0.0	2,859	17	0.6	
Payne Co Vol Pgm	2,107	0	0.0	2,877	17	0.6	
Citizen Pot Nation	15	0	0.0	1,117	5	0.4	
Ada Area Cncl On Alc	4,667	0	0.0	2,124	9	0.4	
Comm Alc Svcs Pgm	6,590	2	0.0	5,774	12	0.2	
A Better Chance	1,894	0	0.0	1,939	4	0.2	
The Oaks	91,152	308	0.3	118,162	181	0.2	
The Referral Ctr	2,523	0	0.0	3,285	4	0.1	
Hominy Health Svcs Ctr	3,135	0	0.0	2,985	3	0.1	
Edmond Yth Cncl	1,586	0	0.0	1,514	1	0.1	

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The percent of outreach services indicates that agencies are actively reaching out to clients at risk who are not currently engaged in treatment services. Agencies providing only institution-based services are not included.

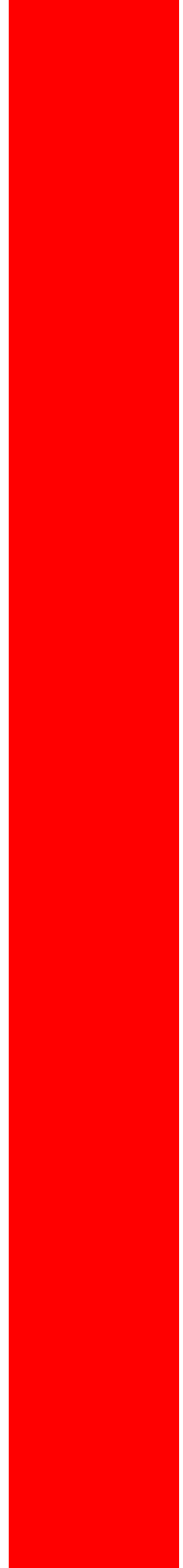
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Outreach Services

	FY00				FY01				FY01 Statewide Mean
	Number of		Number of Outreach Services Provided	Unadjusted Percent	Number of		Number of Outreach Services Provided	Unadjusted Percent	
	Outpatient Services Provided				Outpatient Services Provided				
Turning Point	3,196		31	1.0	3,689		2	0.1	3.0
12 & 12	8,040		0	0.0	11,947		2	0.0	
New Hope	15,795		0	0.0	19,924		3	0.0	
Opportunities	0		0	0.0	54		0	0.0	
Latino Comm Dev	0		0	0.0	74		0	0.0	
Norman Alcohol & Drug	68		0	0.0	107		0	0.0	
Red Rock West	311		0	0.0	317		0	0.0	
House Of Hope	372		0	0.0	431		0	0.0	
Moore A/D Ctr	452		0	0.0	654		0	0.0	
Street School	697		0	0.0	785		0	0.0	
Starting Point II	769		0	0.0	826		0	0.0	
Vinita Alcohol & Drug	492		0	0.0	1,131		0	0.0	
North Care	1,211		0	0.0	1,191		0	0.0	
MHSSO	478		0	0.0	1,203		0	0.0	
Edwin Fair	791		0	0.0	1,481		0	0.0	
Human Skills & Res	0		0	0.0	1,707		0	0.0	
Carl Albert	0		0	0.0	1,891		0	0.0	
DV Intervention Svcs	1,599		0	0.0	2,163		0	0.0	
Wagoner Comm Hosp-Bill Willis	10,183		0	0.0	2,236		0	0.0	
NA Ctr Of Recovery	1,180		0	0.0	2,269		0	0.0	
Tulsa Drug Crt Tx Ctr	4,410		0	0.0	2,866		0	0.0	
MONARCH	1,129		0	0.0	3,080		0	0.0	
Leflore Co Yth Svcs	3,329		0	0.0	3,474		0	0.0	
Indian Health Care Resource Ctr	2,720		0	0.0	3,704		0	0.0	
NE OK Cncl On Alc	6,073		0	0.0	5,155		0	0.0	
WISH	0		0	0.0	6,654		0	0.0	
DRI	7,145		0	0.0	7,011		0	0.0	
Life Imp Ctr	5,387		0	0.0	7,113		0	0.0	
Tri-city SA Ctr	5,957		0	0.0	7,296		0	0.0	
NW Sub Tx Ctr	2,375		0	0.0	11,849		0	0.0	



Detox Treatment Detailed Data Sheet



Level of Functioning in Detox Treatment

Question: What percent of detox clients achieved an improved level of functioning after receiving services?

Agency	FY00			FY01					FY01 Statewide Standard
	Number of Clients with 2 Measure- ment Points	Number of Clients with Improved LOF	Unadjusted Percent	Number of Clients with 2 Measure- ment Points	Number of Clients with Improved LOF	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
Starting Point II	304	288	94.7	329	317	96.4	63.1	33.2	80.0
The Oaks	33	20	60.6	33	26	78.8	74.9	3.9	
12 & 12	445	301	67.6	612	435	71.1	77.3	-6.2	
The Referral Ctr	819	472	57.6	685	486	70.9	63.6	7.4	
MONARCH	95	58	61.1	28	16	57.1	75.5	-18.4	
Roadback	133	117	88.0	320	181	56.6	61.1	-4.6	
Metro Tulsa SA Svcs	4	3	75.0	4	1	25.0	61.4	-36.4	
Western State Psych Ctr	205	10	4.9	226	12	5.3	46.4	-41.1	
MHSSO	83	1	1.2	116	0	0.0	7.7	-7.7	

Level of functioning is measured using the Global Assessment of Functioning scale.
 Clients with only an "abuse" presenting problem (as opposed to a dependency presenting problem) are excluded.
 Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Detox Treatment Followed by a Lower Level of Care Within 14 Days

Question: What percent of detox clients received a lower level of care within 14 days? (Lower level care includes residential, community living and outpatient treatment.)

Agency	FY00			FY01					FY01 Statewide Standard
	Number of Discharges	Number of Clients Seen Within 14 Days	Unadjusted Percent	Number of Discharges	Number of Clients Seen Within 14 Days	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
Metro Tulsa SA Svcs	2	1	50.0	1	1	100.0	51.2	48.8	25.0
The Oaks	31	27	87.1	32	29	90.6	51.2	39.4	
MONARCH	80	56	70.0	16	14	87.5	51.2	36.3	
Western State Psych Ctr	203	189	93.1	20	16	80.0	58.0	22.0	
MHSSO	80	45	56.3	116	70	60.3	64.3	-4.0	
12 & 12	125	85	68.0	193	96	49.7	52.5	-2.8	
Starting Point II	67	18	26.9	98	37	37.8	51.3	-13.6	

Only clients transferred to another level of care within the same agency or clients referred to another DMHSAS-funded agency are included. Clients with only an "abuse" presenting problem (as opposed to a dependency presenting problem) and clients transferred to jail or discharged due to death or failure to begin treatment are excluded.

Planned Discharges in Detox Treatment

Question: What percent of detox clients had a planned discharge?

Agency	FY00			FY01					FY01 Statewide Standard
	Number of Discharges	Number of Planned Discharges	Unadjusted Percent	Number of Discharges	Number of Planned Discharges	Unadjusted Percent	Case-Mix Adjustment	Adjusted Score	
MHSSO	111	111	100.0	147	147	100.0	98.5	1.5	80.0
Western State Psych Ctr	221	217	98.2	226	223	98.7	83.9	14.7	
The Oaks	38	36	94.7	35	34	97.1	69.2	28.0	
Opportunities	52	50	96.2	36	33	91.7	81.9	9.8	
Starting Point II	406	343	84.5	481	421	87.5	78.8	8.7	
12 & 12	536	415	77.4	709	528	74.5	63.1	11.3	
The Referral Ctr	881	598	67.9	1033	728	70.5	71.9	-1.5	
MONARCH	121	110	90.9	29	19	65.5	60.8	4.7	
Metro Tulsa SA Svcs	719	538	74.8	845	475	56.2	63.0	-6.7	
Roadback	188	72	38.3	351	100	28.5	57.0	-28.5	

Planned discharges are reported when the client and the counselor/clinician are in agreement that the treatment plan has been completed and services are no longer necessary at this agency. Clients transferred to jail or discharged due to death or failure to begin treatment are excluded.