

Improvement in CAR Score: Interpersonal Domain

Printed Date: 5/9/2016

Benchmark finalized on 10/1/2009

Report Description:**Measure: Improvement in CAR Score: Interpersonal Domain**

This report reflects the number of individuals who have an improvement in the Interpersonal domain of the CAR score between the selected month and seven months prior to the selected month. For example, if the indicated month is June 2008, the CAR score that was active on December 1, 2007 is compared to the most recent CAR score for June 30, 2008. To be included in this report, an individual must receive three services from contract sources Community Mental Health (01) or Medicaid Services for which DMHSAS Pays Match, Adults (50). Only clients that are active at the beginning of the seventh month (i.e., December 1, 2007 in the example above) are included.

Establishment of Benchmark: The intent of this report is to identify the benchmark and present a summary of the data that determined the different levels of the benchmark.

Benchmark Comparison: The intent of this report is for providers to compare their performance on the set measure for any six month period to the benchmark as determined in the six month period between 01/01/2008 and 4/30/2009. The report shows data for the past six months from the end date entered.

Exclusion:

1. PACT clients
2. Discharge code 68 (Death)
3. Discharge code 65 (Incarcerated)
4. Persons under 18 years of age on the date of service
5. Data that are missing, invalid, or do not fit the criteria

Definitions:

CAR Score - Interpersonal: Measures the adequacy with which the person is able to establish and maintain interpersonal relationships. Relationships involving persons other than family members should be compared to similar relationships by others of the same age, gender, culture, and life circumstances. This measure documents the client's ability to respond to affection and human contact, their capacity for empathy and ability to engage in social interaction.

Improve: CAR Score - Interpersonal at selected month is at least 5 points lower than CAR Score - Interpersonal at seven months prior to selected month, or a score of 20 has been attained.

No Change: CAR Score - Interpersonal did not decrease by at least 5 points or increase within measurement period (between selected month and seven months prior to selected month).

Worsen: CAR Score - Interpersonal at selected month is higher than CAR Score - Interpersonal at seven months prior to selected month.

Percent: The number of clients who reported an improvement (lower score; see definition for 'Improvement' above) in CAR Score - Interpersonal between the selected month and seven months prior to the selected month divided by the provider's total number of clients reported to have improved, worsened, or exhibited no change in CAR Score - Interpersonal x 100.

Average: The arithmetic mean of the data. In a data set, the mean is the sum of the data divided by the number of data points.

Standard Deviation: A measure of the dispersion or spread of the data. One standard deviation above and below the average determines the upper and lower limits.

Upper Limit: Average plus one standard deviation.

Lower Limit: Average minus one standard deviation.

Benchmark: A standard by which providers may be measured or judged.

How the Benchmark is Determined:

The benchmark is determined by the distribution of data from all 15 Community Mental Health Centers for a period of six months (05/01/2008 - 10/31/2008). From these data points, the average and standard deviations were calculated. These statistics were then used to establish the benchmark. The benchmark is utilized to assess monthly performance.

Benchmark categories are based on the average and upper and lower limits, as established in this report:

None: No points are awarded to an agency with a percentage below the lower limit.

One Point: An agency will receive one point when its monthly performance percent falls below the average but on or above the lower limit.

Two Points: An agency will receive two points when its monthly performance percent equals or exceeds the average.

Bonus: Bonus points will be awarded to providers whose monthly percentage equals or exceeds the upper limit.

Report Information:

Frequency of update: Claims are updated weekly. CDCs are updated weekly.

Last updated: Last paid claim is through 4/27/2016, CDCs are through 5/3/2016.

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Last Modified date: 4/30/2013 by Marsha Boling

Report File Name: DSS_ETPS_CARINTPER_MR_DESC

If you believe this report is incomplete or inaccurate, please let us know. We want to make sure this report is useful for all.

Questions? Please contact Mark A. Reynolds at mareynolds@odmhsas.org.