Reynolds, Mark A

From: Reynolds, Mark A

Sent: Wednesday, May 16, 2012 12:42 PM

To: Melton, David

Subject: RE: PICIS Updates - 05/16/2012

Dear ODMHSAS/OHCA provider here is an update on a few topics:

Presenting Problem – In June 2012, you will see the descriptions of presenting problems change slightly on the PICIS data entry screens. Each presenting problem falls under a group. For example, '710 Alcohol Abuse' falls under 'Substance Abuse Related Problems.' However, if you do not look at the back of the CDC or review the CDC manual, one might not notice this. This is being highlighted because recently it was noticed that a large amount of CDCs have been reported with a presenting problem of '331 Psychological-Received Medical Treatment' and '332 Psychological-No Medical Treatment.' Talking with one provider, they didn't realize that this presenting problem was under the 'Abuse Victim' group. Rather, they were selecting that presenting problem because their customers were in need of psychological services. You can open the attachment to see the groups.

Delete Function – You may now delete a discharge CDC in PICIS if it is the most recent transaction for a client. At times, providers mistakenly submit a discharge CDC or provide information they wish to remove. If you search for the customer in PICIS, you will notice a 'Delete' button to the right of any discharge record. If you wish to permanently delete the record, click this button. The 'Delete' button will only work if the discharge CDC is the most recent record. The system will display an error if it is not.

Last Update Field – At the request of providers, we have replaced the SSN with the date of last update on the result screen of the CDC search. This should help providers quickly identify the last time a CDC was modified. If today's date is displayed, it is likely that the data has not be sent to the MMIS yet and claims cannot be billed until the follow day.

Training – Webinar training is still available. The 'Data Entry Training' is a simple webinar designed to help individuals understand how to enter information into PICIS. The 'Data Element Training' is a detailed review of each CDC data element. You can find the training schedule here: http://www.odmhsas.org/cdc_enrollment.htm

Reports – We are adding new reports to PICIS each week. I would like to highlight the Demographic Report titled "Demographics - Admission: No Service Check." This report takes all the CDC variables and provides simple counts for the clients admitted during a given time period. 'No Service Check' indicates that we are not looking to see if a customer actually received any services from you. Rather, we are only providing simple admission counts. So, if you wanted a quick way to know how many persons you admitted by county of residence, this report would be a useful tool. The report can be run for any time period, whether you want to see it for one week, one month, six months or one year. Also, when viewing the report in PICIS, you can click any

of the 'plus' symbols on a variable to see who is included in those counts. For example, if the report showed you served five individuals with a race = Asian, you can click the plus symbol next to Asian to see those five individuals along with their admission dates. This information might be helpful to providers in identifying data entry problems. The attached document titled 'DEMO_Admits_NoSvcCheck.pdf' is an example of this report.

Tobacco Use – As a reminder, the tobacco question is now 'Times Tobacco used on a typical day (00-99).' We are seeing many CDCs with a response of thirty. This may be an indicator that providers could be asking the old question, which was 'how many days in the past 30 days have you used tobacco.' Please be aware of this and review if necessary.

Thank you for your time,

David Melton Data Analyst ODMHSAS