Reynolds, Mark A

From: Reynolds, Mark A

Sent: Friday, October 26, 2012 8:02 AM

To: Melton, David

Subject: Behavioral Health Authorization Process

Dear Provider,

The process for prior authorization for behavioral health services will restart on 1/15/2013. Working with OHCA, this process will be handled by ODMHSAS in PICIS and will be done by adding a few data elements to the CDC. For customers active prior to 1/15/2013, ODMHSAS will create authorizations based on existing CDC information. We will have a large number of webinar trainings over the coming months. During those trainings, we will be able to show you the additional information required, the process to follow and explain how authorizations were created for existing customers.

For those providers who have data systems which send CDC data to PICIS, we have begun working with your vendors. We are pleased with their willingness to work with us through these changes.

We hope your experience with PICIS provides you with the confidence that we will do everything possible to ensure authorizations are created timely, so that there will be no lapse in payment. We would also like to thank OHCA staff who have been very generous with their time and expertise.

Respectfully,

Mark A. Reynolds, Ed.D.

Director of Decision Support Services

Oklahoma Department of Mental Health and Substance Abuse Services