

Reynolds, Mark A

From: Reynolds, Mark A
Sent: Friday, April 12, 2013 11:31 AM
To: Reynolds, Mark A
Subject: PICIS update 04/12/2013

Dear Providers,

1. Due to upgrades, iCE Eligibility, Insure OK & SoonerCare Online Enroll/Manage Account will be unavailable 4/12 - 4/15. To assist with this, we will temporarily allow back dating PA request to 10 days for agencies. On 4/19/2013, back dating for agencies will return to 5 days.
2. OK.gov will be performing maintenance Saturday, April 13th from 10pm to Sunday, April 14th at 4:00am. This may impact your ability to access PICIS.
3. For authorizations PG046 through PG049 for five year olds who turn six years old during an authorization period, once the child has turn six, the authorization will allow H2017 to be paid, without the need to modify or adjust the original request. This is effective immediately.
4. Curious to see what reports have been added to PICIS recently, check out Newest Additions in the Reports section.

Sincerely,

Mark A. Reynolds, Ed.D.
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Oklahoma Department of Mental Health and Substance Abuse Services
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